



**RICOH UNIVERSITY**  
Learning ♦ Knowledge ♦ Performance



**M040/M041**  
**SERVICE MANUAL**

**004343MIU**

**LANIER RICOH SAVIN**



**M040/M041**  
**SERVICE MANUAL**

**LANIER**  
**RICOH**  
**SAVIN®**



# M040/M041 SERVICE MANUAL

004343MIU

**LANIER RICOH SAVIN®**

## **WARNING**

*The Service Manual contains information regarding service techniques, procedures, processes and spare parts of office equipment distributed by Ricoh Americas Corporation. Users of this manual should be either service trained or certified by successfully completing a Ricoh Technical Training Program.*

*Untrained and uncertified users utilizing information contained in this service manual to repair or modify Ricoh equipment risk personal injury, damage to property or loss of warranty protection.*

*Ricoh Americas Corporation*

# **LEGEND**

PRODUCT CODE	COMPANY			
	GESTETNER	LANIER	RICOH	SAVIN
M040	SP C311N	SP C311N	Aficio SP C311N	SP C311N
M041	SP C312DN	SP C312DN	Aficio SP C312DN	SP C312DN

# **DOCUMENTATION HISTORY**

REV. NO.	DATE	COMMENTS
*	02/2009	Original Printing

# M040/M041

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## **G849 PAPER FEED UNIT TK1010**

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SEE G849 SECTION FOR DETAILED TABLE OF CONTENTS

## **M040/M041 APPENDICES**

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SEE APPENDIX SECTION FOR DETAILED TABLE OF CONTENTS

# Read This First

## Safety Notices

### Important Safety Notices

#### Prevention of Physical Injury

1. Before disassembling or assembling parts of the printer and peripherals, make sure that the printer power cord is unplugged.
2. The wall outlet should be near the printer and easily accessible.
3. If any adjustment or operation check has to be made with exterior covers off or open while the main switch is turned on, keep hands away from electrified or mechanically driven components.
4. The printer drives some of its components when it completes the warm-up period. Be careful to keep hands away from the mechanical and electrical components as the printer starts operation.
5. The inside and the metal parts of the fusing unit become extremely hot while the printer is operating. Be careful to avoid touching those components with your bare hands.

#### Health Safety Conditions

Toner is non-toxic, but if you get either of them in your eyes by accident, it may cause temporary eye discomfort. Try to remove with eye drops or flush with water as first aid. If unsuccessful, get medical attention.

#### Observance of Electrical Safety Standards

The printer and its peripherals must be serviced by a customer service representative who has completed the training course on those models.

#### Safety and Ecological Notes for Disposal

1. Do not incinerate toner bottles or used toner. Toner dust may ignite suddenly when exposed to an open flame.
2. Dispose of used toner, the maintenance unit which includes developer or the organic photoconductor in accordance with local regulations. (These are non-toxic supplies.)
3. Dispose of replaced parts in accordance with local regulations.

#### **WARNING**

- To prevent a fire or explosion, keep the machine away from flammable liquids,

gases, and aerosols. A fire or an explosion might occur.

## Laser Safety

The Center for Devices and Radiological Health (CDRH) prohibits the repair of laser-based optical units in the field. The optical housing unit can only be repaired in a factory or at a location with the requisite equipment. The laser subsystem is replaceable in the field by a qualified Customer Engineer. The laser chassis is not repairable in the field. Customer engineers are therefore directed to return all chassis and laser subsystems to the factory or service depot when replacement of the optical subsystem is required.

### **⚠ WARNING**

- Use of controls, or adjustment, or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

#### ⚠WARNING

#### **WARNING:**

Turn off the main switch before attempting any of the procedures in the Laser Optics Housing Unit section. Laser beams can seriously damage your eyes.

#### **CAUTION MARKING:**

**CAUTION  
VORSICHT**



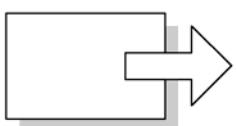
3b\_laser

## Symbols, Abbreviations and Trademarks

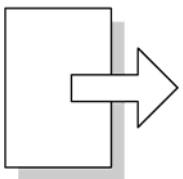
This manual uses several symbols and abbreviations. The meaning of those symbols and abbreviations are as follows:

	See or Refer to
	Clip ring
	Screw

	Connector
	Clamp
	E-ring
SEF	Short Edge Feed
LEF	Long Edge Feed



**Short Edge Feed (SEF)**



**Long Edge Feed (LEF)**

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PowerPC® is a registered trademark of International Business Machines Corporation.

Other product names used herein are for identification purposes only and may be trademarks of their respective companies. We disclaim any and all rights involved with those marks.



**PRODUCT INFORMATION**  
**APPENDIX: SPECIFICATIONS**

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POSITION 1

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**APPENDIX: PREVENTIVE MAINTENANCE**

**G849 PAPER FEED UNIT TK1010**

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**PREVENTIVE MAINTENANCE**  
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POSITION 3

**REPLACEMENT AND ADJUSTMENT**  
**APPENDIX: SP MODE TABLES**

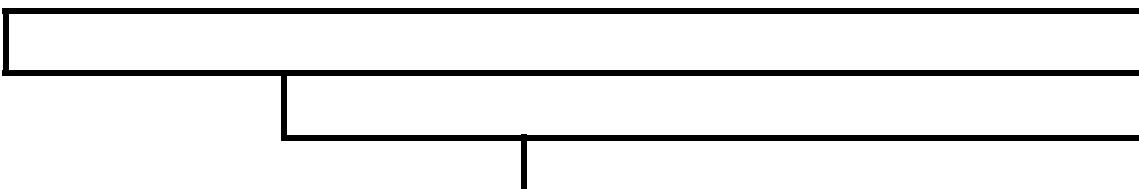
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**TROUBLESHOOTING**

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POSITION 7



TAB  
POSITION 8



# **PRODUCT INFORMATION**



# 1. PRODUCT INFORMATION

## 1.1 SPECIFICATIONS

See "Appendices" for the "General Specifications".

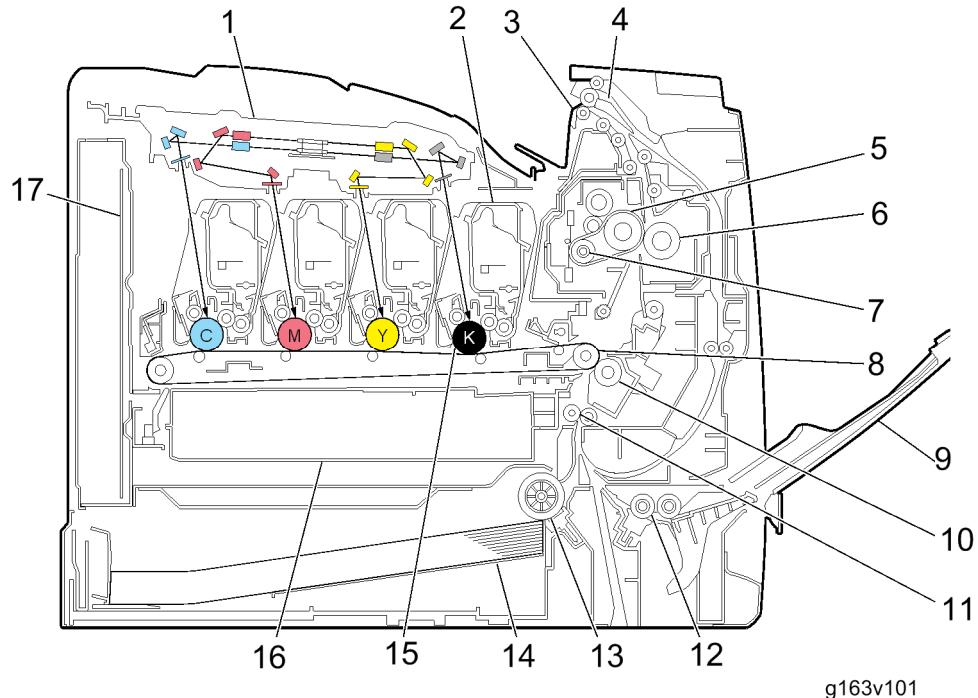
## **Supported Paper Sizes**

### **1.2 SUPPORTED PAPER SIZES**

See "Appendices" for the "Supported Paper Sizes".

## 1.3 MACHINE OVERVIEW

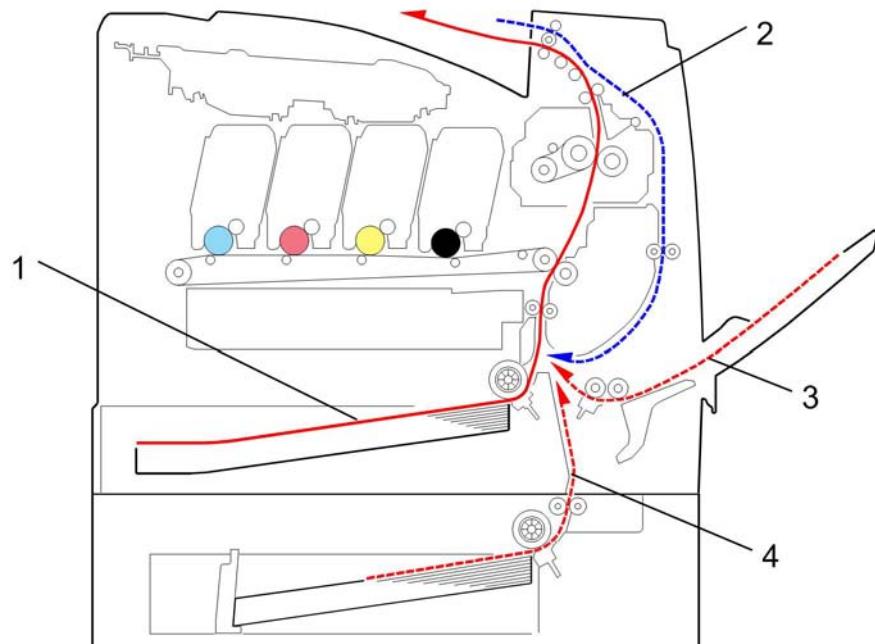
### 1.3.1 COMPONENT LAYOUT



1. Laser Optics Housing Unit	10. Transfer Roller
2. Print Cartridge (AIO)	11. Registration Roller
3. Paper Exit	12. By-pass Feed Roller
4. Inverter Path	13. Paper Feed Roller
5. Fusing Belt	14. Tray 1
6. Pressure Roller	15. OPC (AIO)
7. Fusing Lamp	16. Waste Toner Bottle
8. ITB (Image Transfer Belt) Unit	17. EGB/ Controller Board
9. By-pass Tray	

## Machine Overview

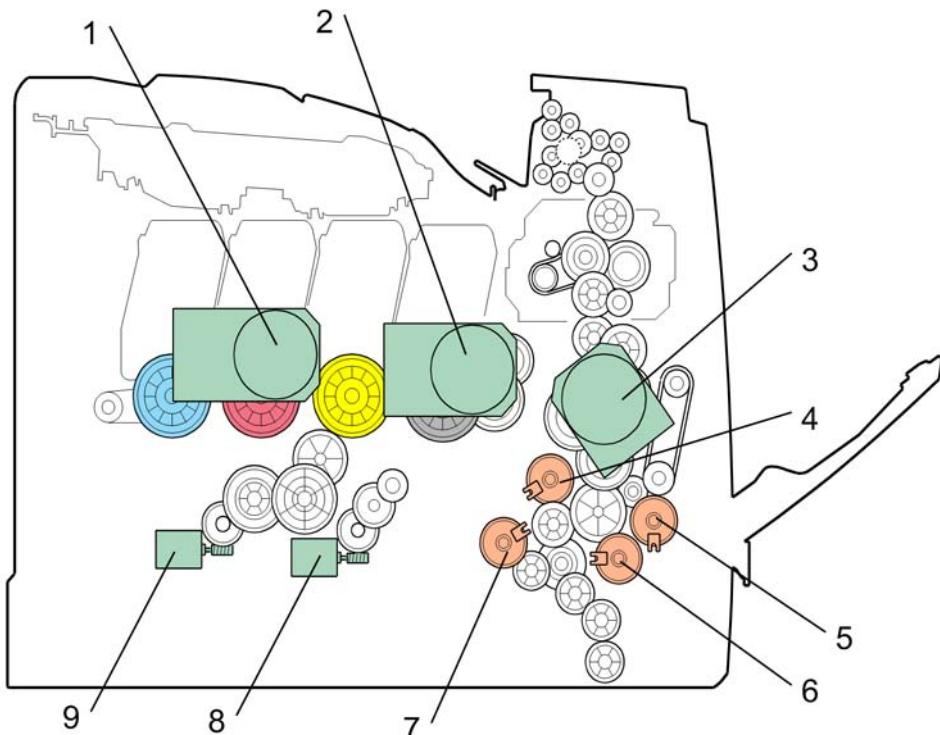
### 1.3.2 PAPER PATH



g163v107

1. Paper path from the tray 1 to the output tray
2. Paper path in the duplex path
3. Paper path from the by-pass tray
4. Paper path from the optional tray 2 to the output tray

### 1.3.3 DRIVE LAYOUT



g163v102

1. Color AIO Motor	6. By-pass Clutch
2. Black AIO Motor	7. Paper Feed Clutch
3. Transport/Fusing Motor	8. Agitator Motor
4. Registration Clutch	9. ITB (Image Transfer Belt) Contact Motor
5. Duplex Clutch (P1d only)	

- **Color AIO Motor:**

This drives the color AIO cartridges (Cyan, Magenta and Yellow)

- **Black AIO Motor:**

This drives the black AIO and the ITB (Image Transfer Belt).

- **Transport/Fusing Motor:**

This drives the fusing unit, paper feed roller, registration roller and paper exit roller\* via the paper feed clutch, registration clutch and gears. (\*: This motor only drives the paper exit roller in non-duplex models.)

- **Registration Clutch:**

This transfers drive from the transport/ fusing motor to the registration roller.

## **Machine Overview**

- **Duplex Clutch (P1d only):**

This transfers drive from the transport/ fusing motor to the duplex rollers.

- **By-pass Clutch**

This transfers drive from the transport/ fusing motor to the duplex rollers.

- **Paper Feed Clutch:**

This transfers drive from the transport/ fusing motor to the paper feed roller.

- **Agitator Motor:**

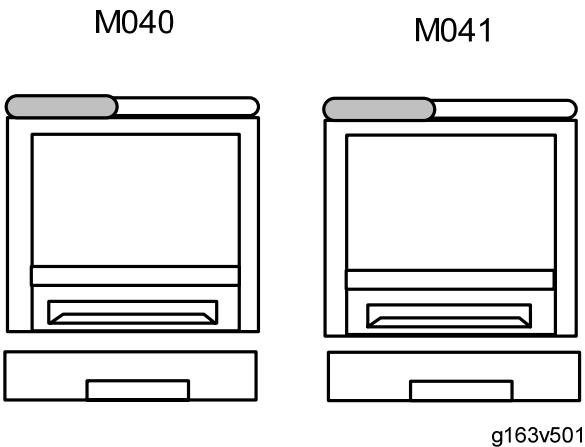
This moves the agitators in the waste toner bottle.

- **ITB Contact Motor:**

This moves the ITB into contact with and away from the color OPCs.

## 1.4 MACHINE CONFIGURATION

### 1.4.1 MODEL (M040/M041)



g163v501

Models	Duplex Unit	Optional Memory	Optional Tray (G849)	PCL PS
M040	Manual	Y	500x1	Y
M041	Auto	Y	500x1	Y

## **Guidance for Those Who are Familiar with Predecessor Products**

### **1.5 GUIDANCE FOR THOSE WHO ARE FAMILIAR WITH PREDECESSOR PRODUCTS**

Machine M040/M041 is a similar model with Machine G165/G166/G167. If you have experience with those products, the following information will be of help when you read this manual.

#### Different Points from Previous Products

	<b>M040/M041</b>	<b>G165/G166/G167</b>
Print Cartridge (AIO)	Longer life Print Cartridge (AIO)	-
Operation Panel	2 Lines LCD	No LCD
Paper Input Capacity	500 sheets (Mainframe)	250 sheets (Mainframe)
By-pass	100 sheets (automatic)	1 sheet (manual)
Waste Toner Bottle	55 K prints/bottle	25 K prints/bottle
Fusing	Belt Fusing Drawer Connection	Roller Fusing Harness Connection
Tray Detection	Tray Set Sensor	No Tray Set Sensor

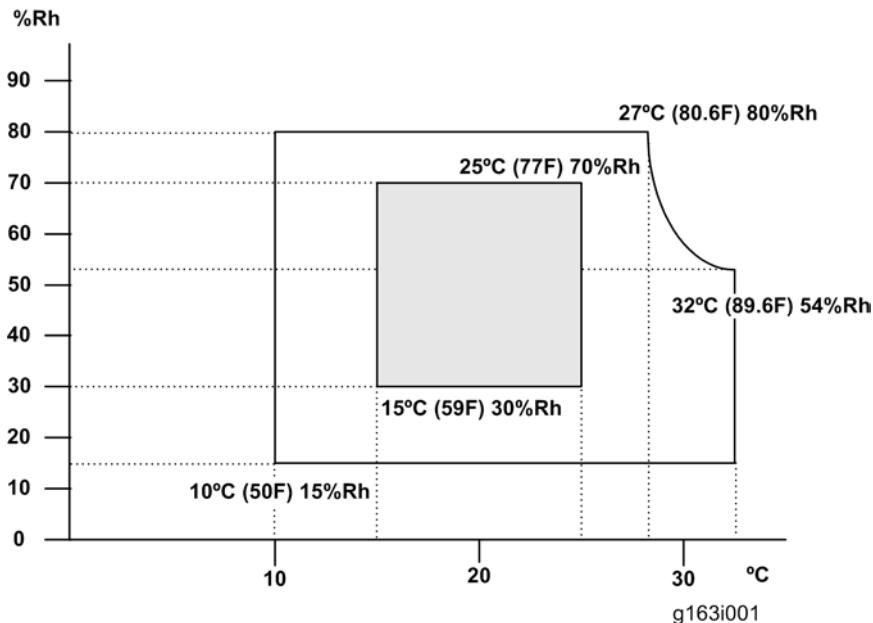
# **INSTALLATION**



## 2. INSTALLATION

### 2.1 INSTALLATION REQUIREMENTS

#### 2.1.1 ENVIRONMENT



1. Temperature Range: 10°C to 32°C (50°F to 89.6°F)
2. Humidity Range: 15% to 80% RH
3. Ambient Illumination: Less than 2,000 lux (do not expose to direct sunlight)
4. Ventilation: 3 times/hr/person
5. Do not put the machine in areas that get sudden temperature changes. This includes:
  - Areas directly exposed to cool air from an air conditioner
  - Areas directly exposed to heat from a heater.
6. Do not put the machine in areas that get exposed to corrosive gas.
7. Do not install the machine at locations over 2,500 m (8,125 ft.) above sea level.
8. Put the machine on a strong, level base. (Inclination on any side must be no more than 5 mm.)
9. Do not put the machine in areas with strong vibrations.

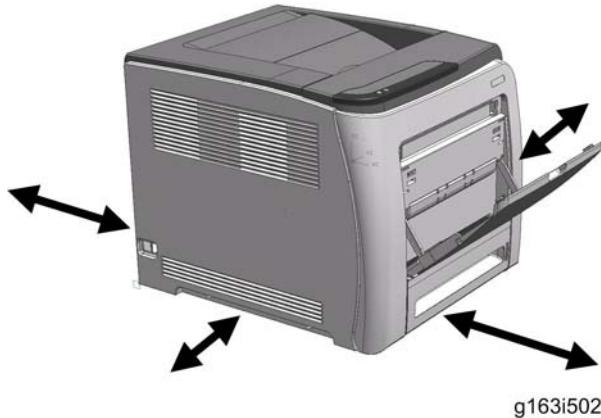
#### 2.1.2 MACHINE LEVEL

Front to back: Within 5 mm (0.2") of level

Right to left: Within 5 mm (0.2") of level

## Installation Requirements

### 2.1.3 MACHINE SPACE REQUIREMENT



Put the machine near the power source with these clearances:

Left side: Over 20 cm (7.9")

Rear: Over 10 cm (4")

Right side: Over 10 cm (4")

Front: Over 70 cm (27.5")

### 2.1.4 POWER REQUIREMENTS

#### **CAUTION**

- Make sure that the plug is tightly connected to the outlet.
- Avoid multi-wiring.
- Make sure that you ground the machine.

Input voltage level	120 V, 60 Hz: More than 11 A (for North America) 220 V to 240 V, 50 Hz/60 Hz: More than 6 A (for Europe/ Asia)
Permitted voltage fluctuation: 10%	
Do not set anything on the power cord.	

### 2.1.5 INSTALLATION PROCEDURE

Refer to the Quick Installation Guide for details about installing the machine.

# **PREVENTIVE MAINTENANCE**



## **3. PREVENTIVE MAINTENANCE**

### **3.1 PREVENTIVE MAINTENANCE**

See "Appendices" for the "User Replaceable Items".



## **REPLACEMENT AND ADJUSTMENT**



## 4. REPLACEMENT AND ADJUSTMENT

### 4.1 BEFORE YOU START

#### CAUTION

- If there are printer jobs in the machine, print out all jobs in the printer buffer.
- Turn off the main power switch and unplug the machine before you do the procedures in this section.

Replacement  
and  
Adjustment

## **Special Tools**

### **4.2 SPECIAL TOOLS**

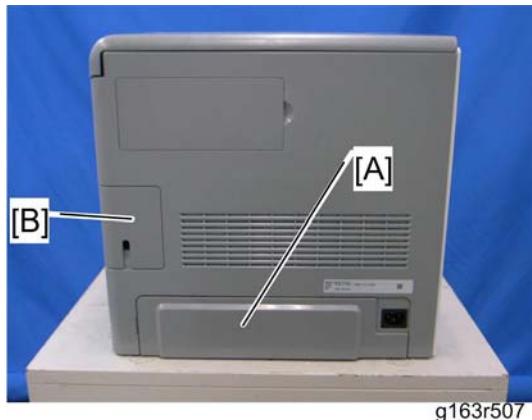
- PC: Windows 2000/XP/Vista, Windows Server 2003/2003 R2, or Mac OS X.
- USB cable or Crossover cable

## 4.3 EXTERIOR COVERS

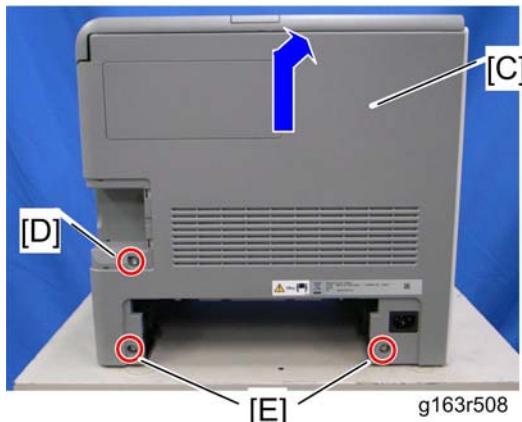
### **CAUTION**

- Turn off the main power switch and unplug the printer before you do the procedures in this section.

#### 4.3.1 REAR COVER



1. Rear tray cover [A] (hooks)
2. Interface cover [B] (hooks)



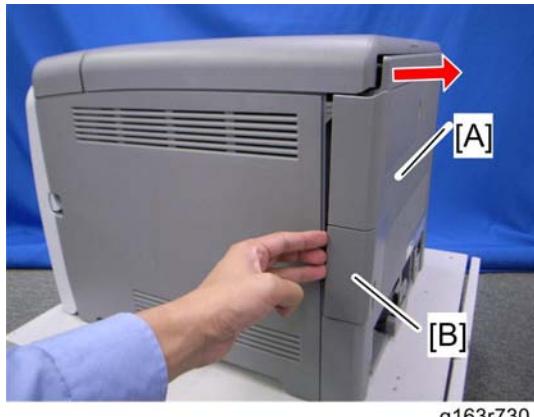
3. Rear cover [C] ( $\wedge$  x 3)

Note

- After removing three screws from the rear cover, push up the rear cover and then pull it toward you.
- Upper screw [D]: "M3x8" x 1, Lower screws [E]: "M4x10" x 2

## Exterior Covers

### ***When reinstalling the rear cover***



g163r730

When reinstalling the rear cover [A], push the top of the cover first fully in, and then slide it down to ensure locking tabs are in correct position. Tighten screws in order shown below.

 **Note**

- If the top pops out after rear cover installation (possibly when opening the connector cover [A]), repeat the above procedure, taking extra care to ensure locking tabs are fully in position before tightening screws.

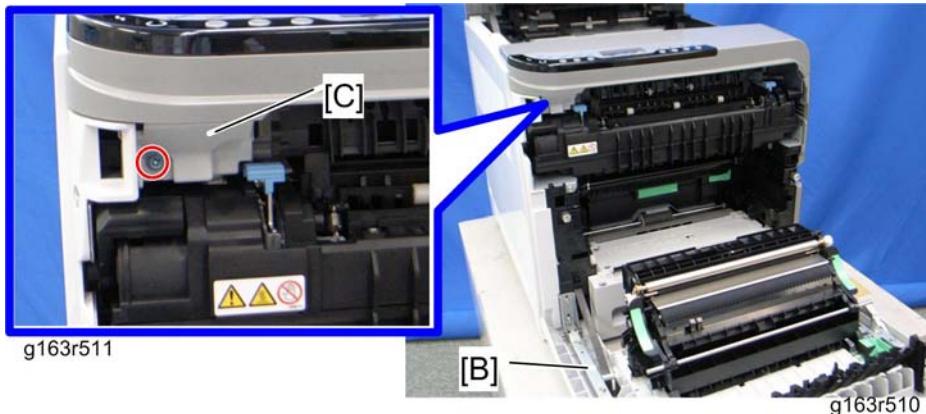
### **4.3.2 OPERATION PANEL**



g163r509

1. Open the top cover [A].

## Exterior Covers



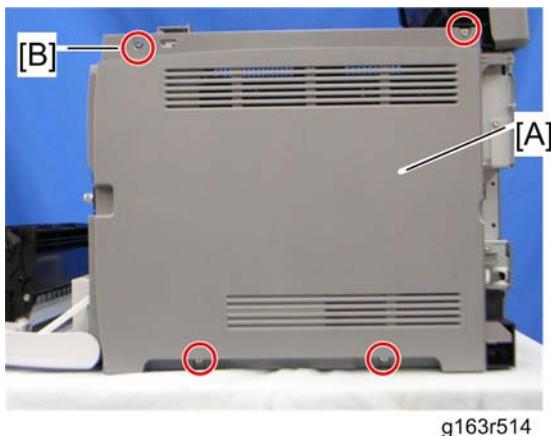
2. Open the front cover [B].
3. Front harness cover [C] ( $\wedge$  x 1)



4. Operation panel [D] ( $\wedge$  x 2,  $\square$  x 1)

### 4.3.3 RIGHT COVER

1. Rear cover ( $\blacktriangleleft$  p.4-3)
2. Operation panel ( $\blacktriangleleft$  p.4-4)



3. Right cover [A] ( $\wedge$  x 4)

Note

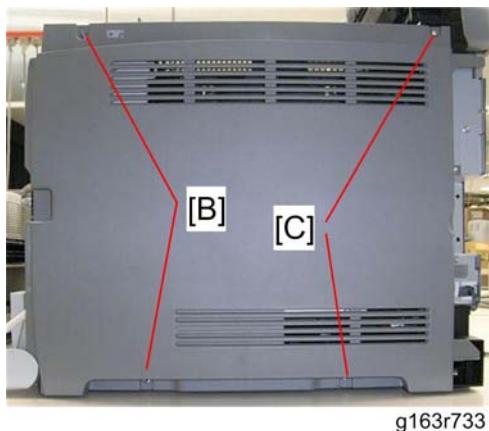
## Exterior Covers

- Top front screw [B]: M3x8, others: M4x10

### *When reinstalling the right cover*



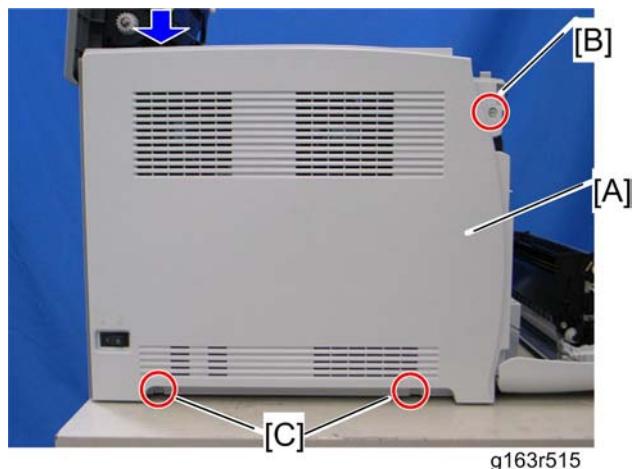
Tighten the two pairs of cover screws in the order shown below to prevent possible bulging of the right cover [A].



1. First, tighten the 2 screws [B] at the front side of the right cover.
2. Then tighten the 2 screws [C] at the rear side of the right cover.

### 4.3.4 LEFT COVER

1. Rear cover (☞ p.4-3)
2. Operation panel (☞ p.4-4)

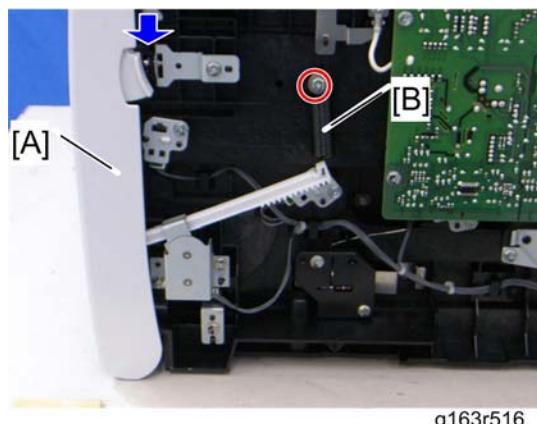


3. Left cover [A] ( $\wedge$  x 3, hook at arrow mark)
  - Top front screw [B]: M3x8, others [C]: M4x10

 Note

#### 4.3.5 FRONT COVER UNIT

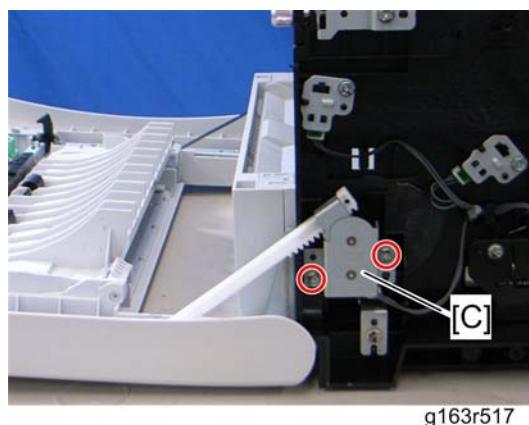
1. Rear cover ( $\wedge$  p.4-3)
2. Operation panel ( $\wedge$  p.4-4)
3. Transfer unit ( $\wedge$  p.4-23)
4. Right cover ( $\wedge$  p.4-5)



5. Close the front cover [A].
6. Spring [B] ( $\wedge$  x 1)

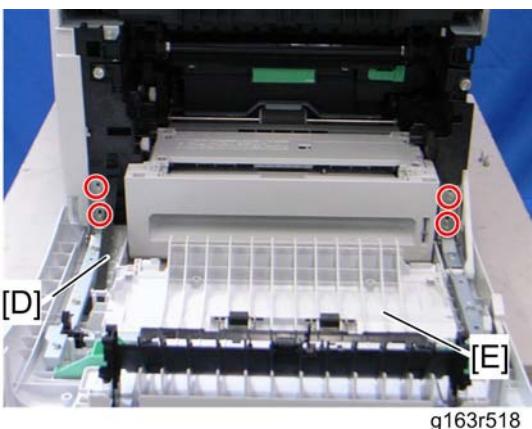
 **CAUTION**

- Do not remove the spring [B] with the front cover open. The strong tension of the spring can cause injury.



7. Cover link gear unit [C] ( $\wedge$  x 2)

## Exterior Covers



g163r518

8. Release the belt [D].
9. Front cover unit [E] ( x 4)

## 4.4 LASER OPTICS

### **⚠ WARNING**

- Turn off the main power switch and unplug the printer before beginning any of the procedures in this section. Laser beams can cause serious eye injury.

#### 4.4.1 CAUTION DECAL LOCATIONS

Caution decals are attached as shown below.



g163r519

Replacement  
and  
Adjustment

### **⚠ WARNING**

- Be sure to turn off the main power switch and disconnect the power plug from the power outlet before beginning any disassembly or adjustment of the laser unit. This printer uses a class IIIb laser beam with a wavelength of 780 nm and an output of 7 mW. The laser can cause serious eye injury.

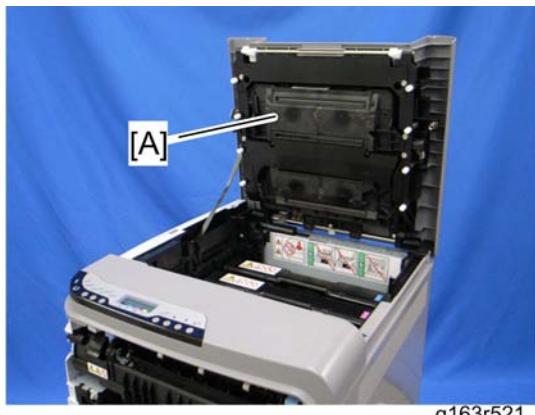
#### 4.4.2 LASER OPTICS HOUSING UNIT

1. Rear cover (☞ p.4-3)
2. Controller box cover (☞ p.4-42)



3. Disconnect the three harnesses from CN301, 302 and 303 on the EGB (☒ x 3).

## Laser Optics



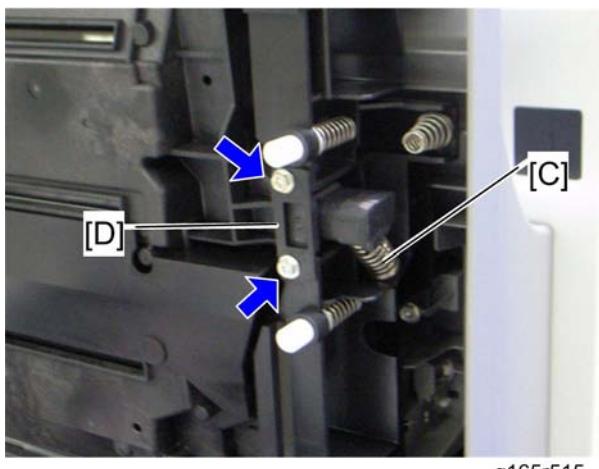
g163r521

4. Open the top cover [A].



g165r514

5. Lift up the hook of the harness guide [B] at the rear-left frame and slide the harness guide to the right.



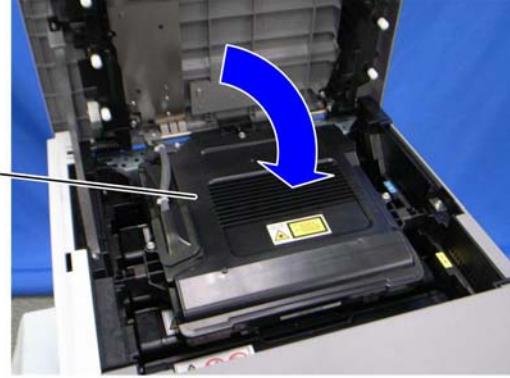
g165r515

6. Remove the springs [C] (left side and right side).
7. Stoppers [D] ( $\frac{1}{8}$  x 2 each; left side and right side)

## Laser Optics



g165r516

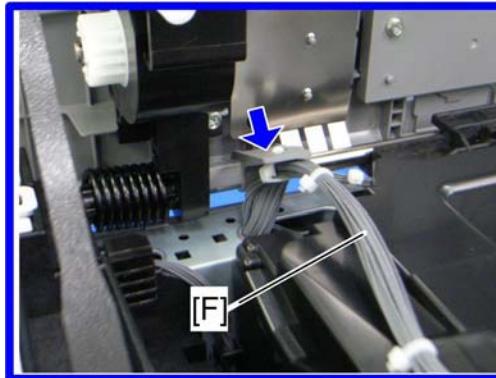


g163r517

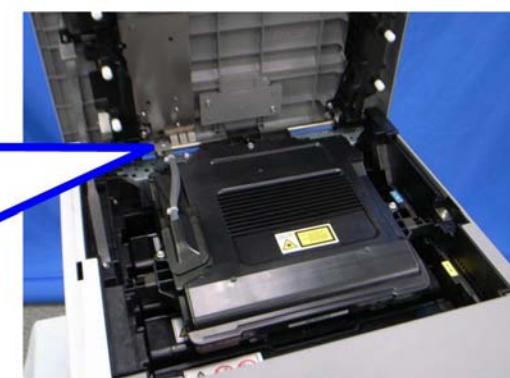
8. Remove the laser optics housing unit [E] from the top cover and place it on the main body.

Note

- Always use two hands when carrying the laser optics housing unit. Be sure not to drop the laser optics housing unit.



g163r518



g163r517

9. Take out the harnesses [F] ( x 1).
10. Pull out the harnesses from the rear side.



g165r519

Replacement  
and  
Adjustment

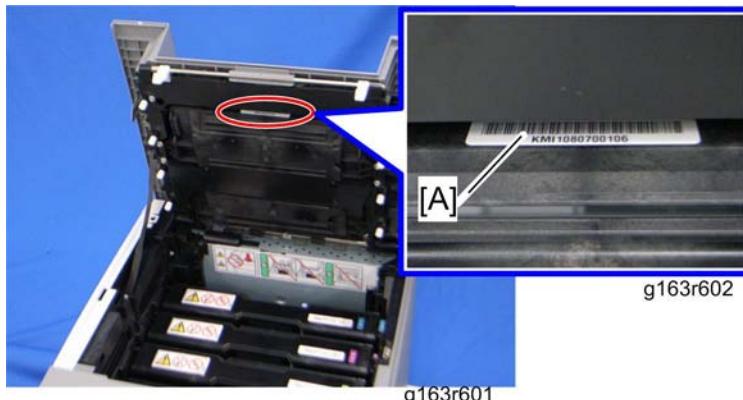
## Laser Optics

11. Remove the laser optics housing unit.

### **After replacing the laser optics housing unit**



- Do the following step 4 with the front cover of the machine open.



1. Open the top cover and check the lot number [A] of the laser optics housing unit.
2. Look for the lot number [A] attached to the new laser optics housing unit. Then look for this lot number on the information sheet (this sheet will be released separately, and will contain lists of input data for each lot number)

**Input the data for this lot number from the information sheets with steps 3 to 7 below.**

3. Open the front cover and turn on the machine.
4. Input the settings for the laser optics housing unit.
  - In the SOM utility, access "LSU Adjustment" inside the "SP Mode 2" tab.
  - Copy the corresponding LSU data inside the information sheet into the space provided in the SOM utility.
5. Close the front cover.
6. Execute "Color Registration" in the "SP Mode 2" tab.
7. Adjust the registration settings for each tray and for the front and rear sides of the paper with the "SP Mode 2" tab if necessary.

## 4.5 AIO CARTRIDGE

### 4.5.1 AIO CARTRIDGE (ALL IN ONE CARTRIDGE)

1. Open the top cover.

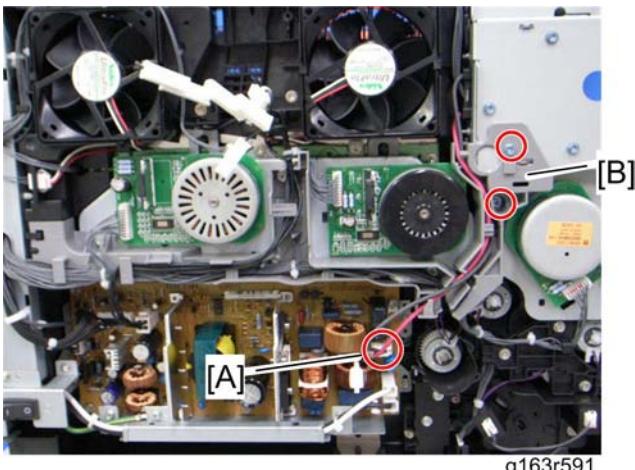


g163r522

2. AIO cartridge [A]

### 4.5.2 BLACK AIO MOTOR

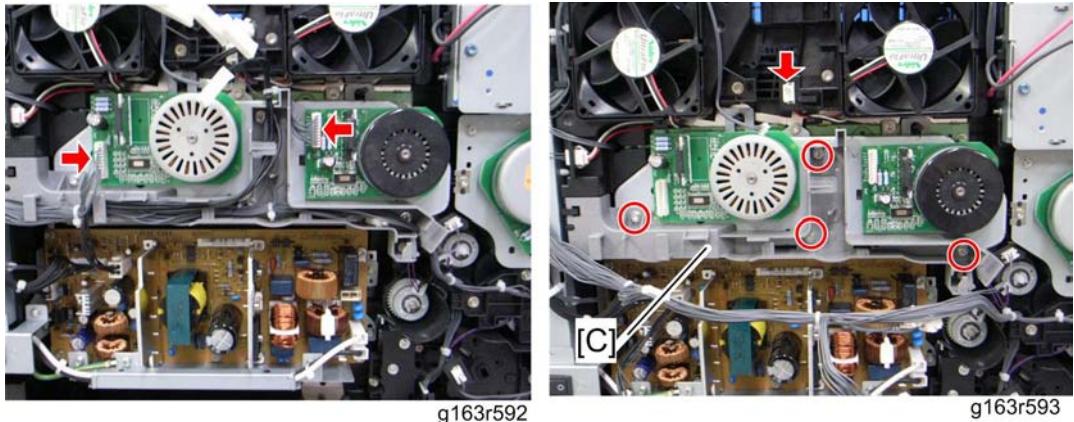
1. Left cover (☞ p.4-6)
2. Interlock switch base (☞ p.4-44)



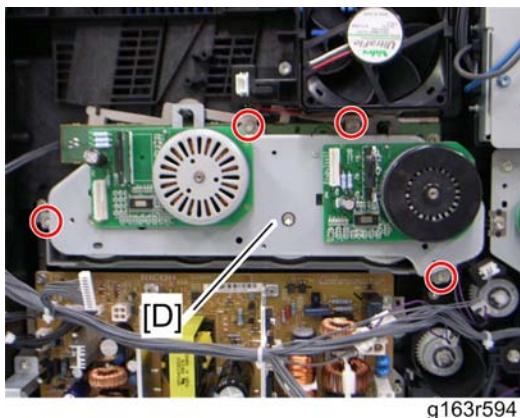
g163r591

3. Disconnect the fusing connector [A].
4. Fusing harness guide [B] (☞ x 2)

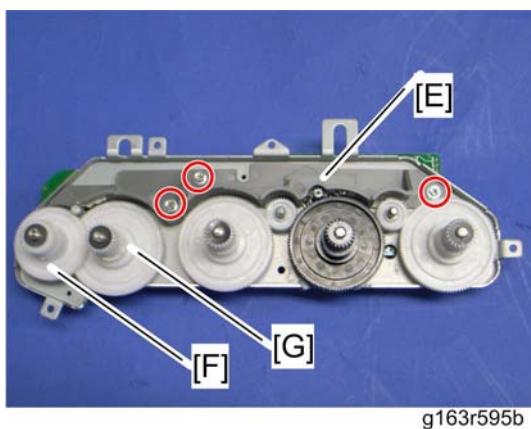
## AIO Cartridge



5. Disconnect the connectors pointed by arrows in the above picture and take aside all harnesses on the harness guide [C].
6. Harness guide [C] ( $\wedge$  x 4)
7. Remove the LSU fan base (☞ p.4-46 "ID Chip Board")

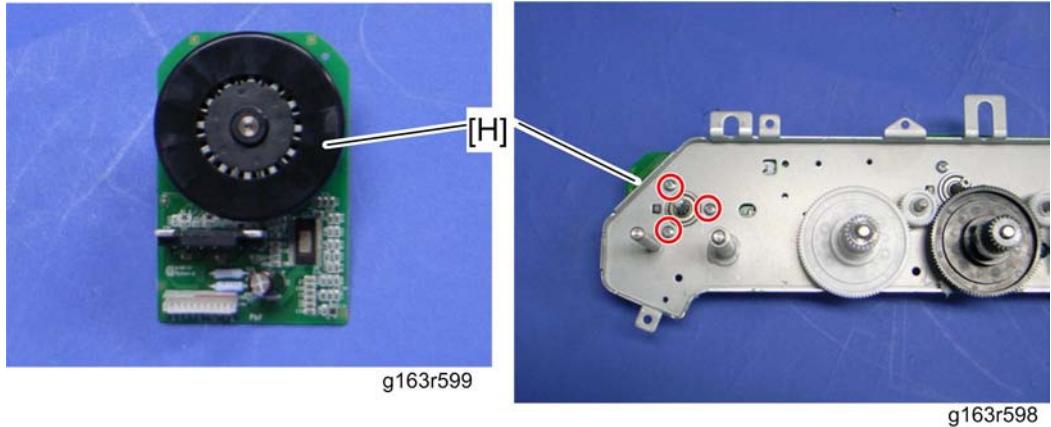


8. Drive unit [D] ( $\wedge$  x 4)



9. Drive unit guide [E] ( $\wedge$  x 3)
10. Image transfer unit gear [F] (washer x 1)
11. Black AIO gear [G] (washer x 1)

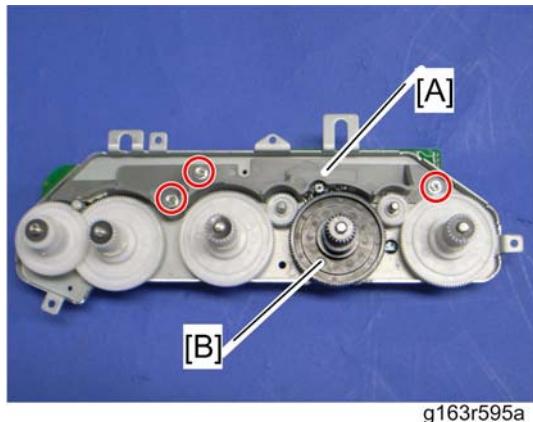
## AIO Cartridge



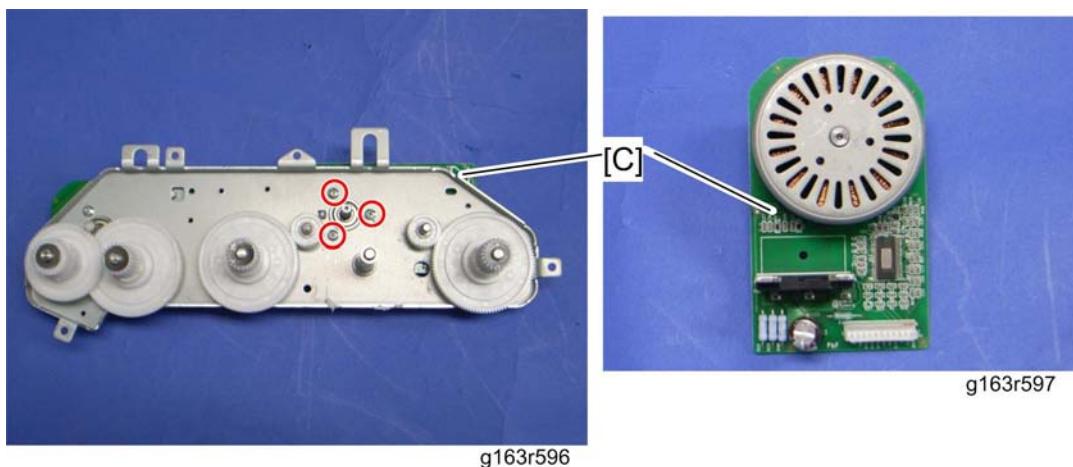
12. Black AIO motor [H] ( $\frac{1}{2}$  x 3)

### 4.5.3 COLOR AIO MOTOR

1. Drive unit ( $\rightarrow$  p.4-13)



2. Drive unit guide [A] ( $\frac{1}{2}$  x 3)
3. Color AIO gear [B] (washer x 1)



4. Color AIO motor [C] ( $\frac{1}{2}$  x 3)

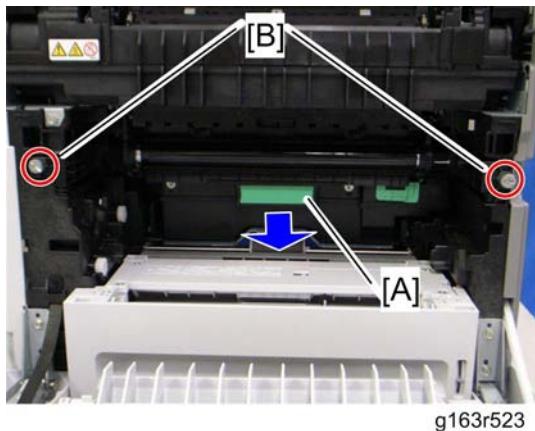
Replacement  
and  
Adjustment

## Image Transfer

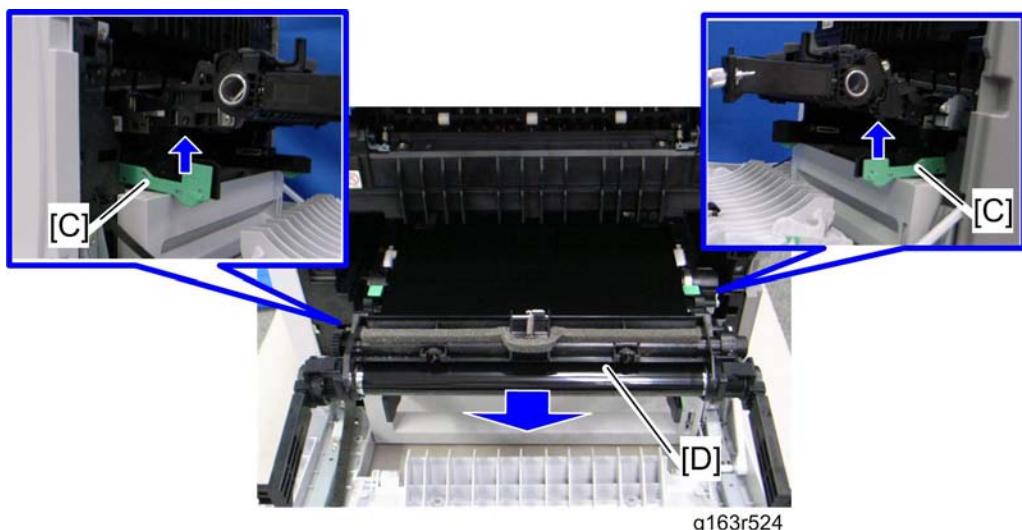
### 4.6 IMAGE TRANSFER

#### 4.6.1 IMAGE TRANSFER BELT UNIT

1. Remove all the AIO cartridges (☞ p.4-13).
2. Transfer unit (☞ p.4-23)



3. Remove the waste toner bottle [A].
4. Remove the two screws [B].

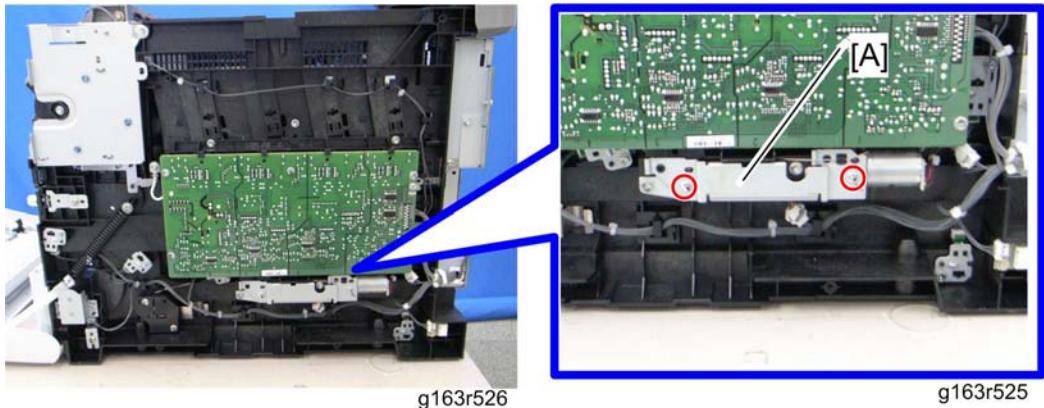


5. Grab the handles [C], and then pull out the image transfer belt unit [D].

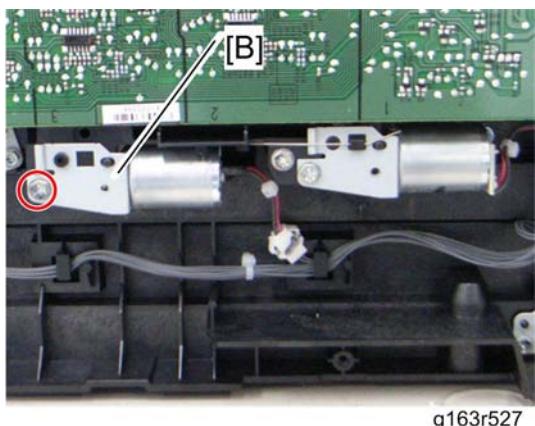
#### 4.6.2 AGITATOR MOTOR

1. Right cover (☞ p.4-5)

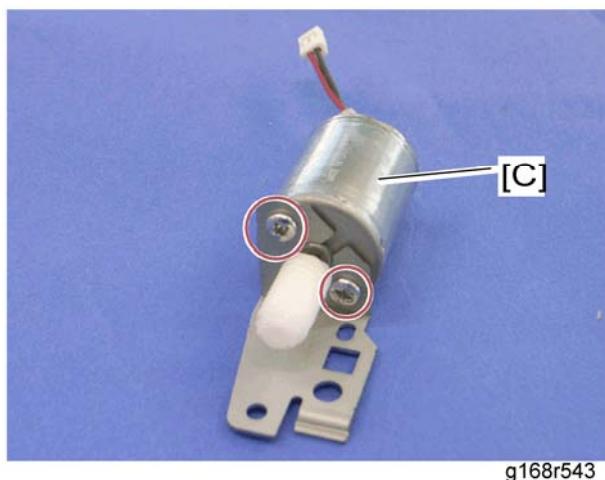
## Image Transfer



2. Motor bracket [A] ( $\wedge$  x 2)



3. Agitator motor assembly [B] ( $\wedge$  x 1,  $\square$  x 1)



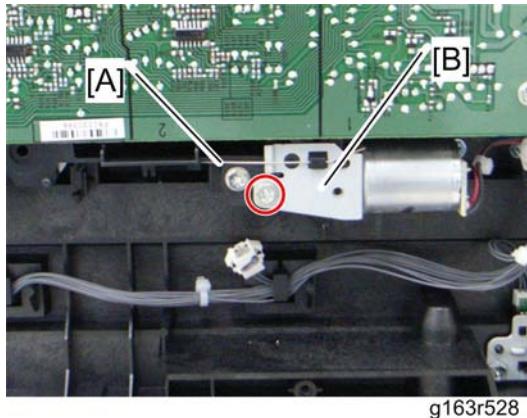
4. Agitator motor [C] ( $\wedge$  x 2)

### 4.6.3 ITB (IMAGE TRANSFER BELT) CONTACT MOTOR

1. Agitator motor ( $\rightarrow$ p.4-16)

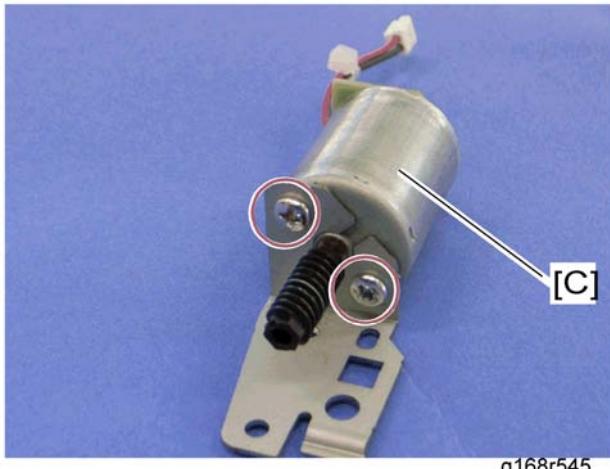
Replacement  
and  
Adjustment

## Image Transfer



g163r528

2. Release the wire [A].
3. ITB contact motor assembly [B] ( $\wedge$  x 1,  $\square$  x 1)

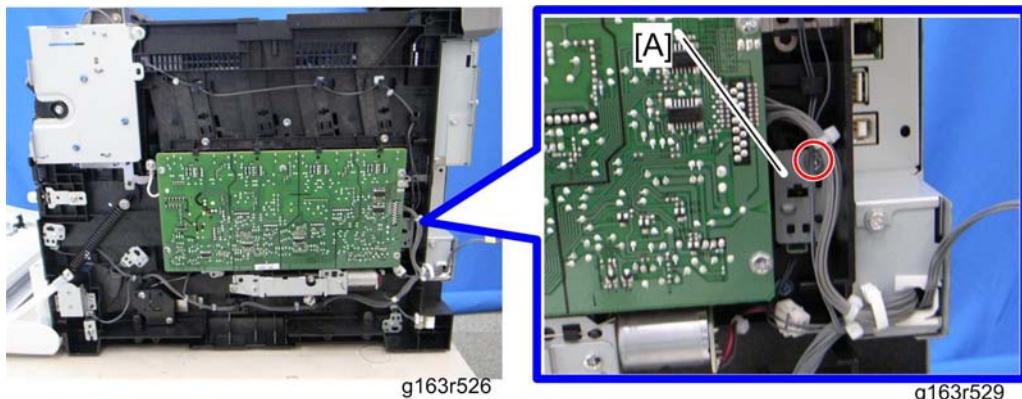


g168r545

4. ITB contact motor [C] ( $\wedge$  x 2)

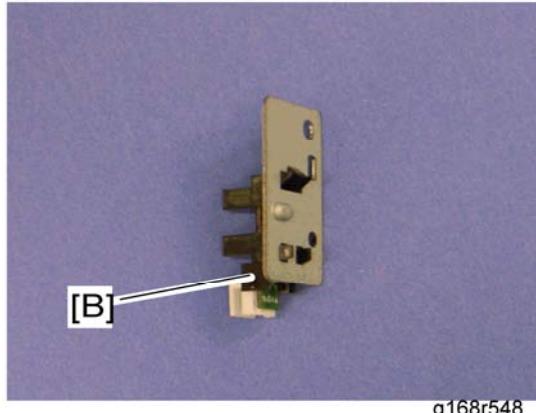
### 4.6.4 ITB (IMAGE TRANSFER BELT) CONTACT SENSOR

1. Right cover (► p.4-5)



g163r526

2. ITB contact sensor assembly [A] ( $\wedge$  x 1,  $\square$  x 1)

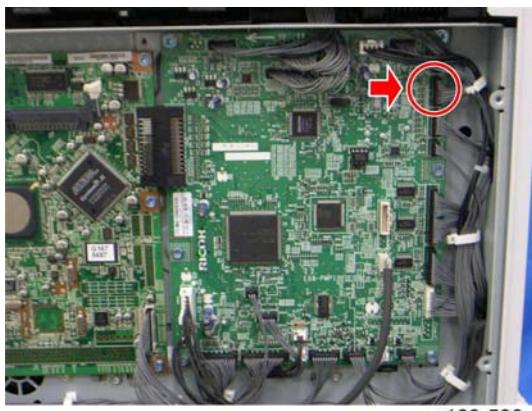


g168r548

3. ITB contact sensor [B] (hooks)

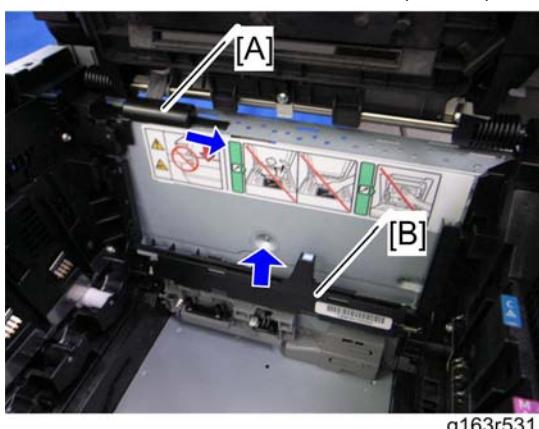
#### 4.6.5 TM (TONER MARK) SENSOR BASE

1. Open the top cover.
2. Remove all AIO cartridges (☞ p.4-13).
3. Slide the ITB unit to the front side or remove it.
4. Rear cover (☞ p.4-3)
5. Controller box cover (☞ p.4-42)



g163r530

6. Disconnect CN306 on the EGB (☞ x 1).



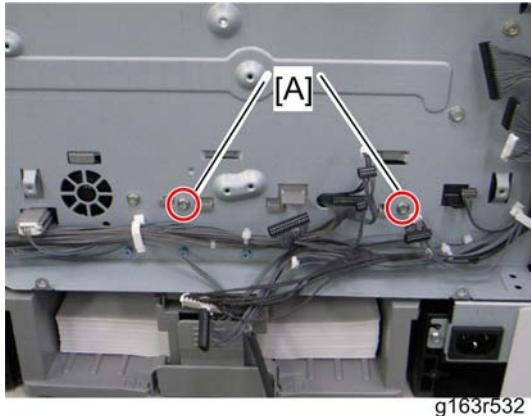
g163r531

## Image Transfer

7. Harness cover [A] (hooks)
8. TM sensor base [B]

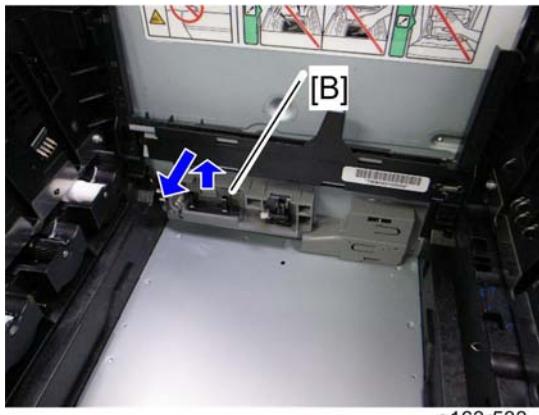
### 4.6.6 WASTE TONER BOTTLE SET SENSOR

1. Remove all AIO cartridges. (☞ p.4-13)
2. Image transfer belt unit (☞ p.4-16)
3. EGB (☞ p.4-43)



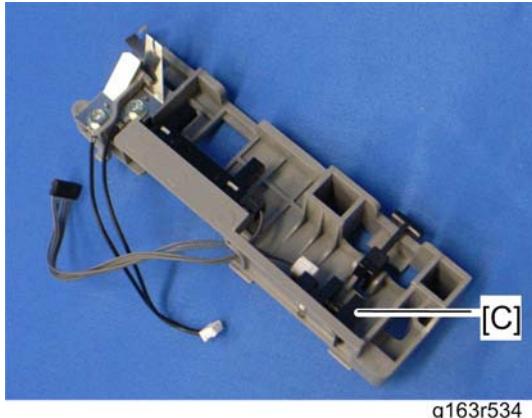
g163r532

4. Remove two screws [A] for the waste toner sensor base.



g163r533

5. Waste toner sensor base [B]
6. Remove the mylar at the bottom of the waste toner bottle set sensor.



g163r534

7. Waste toner bottle set sensor [C] (hooks, x 1)

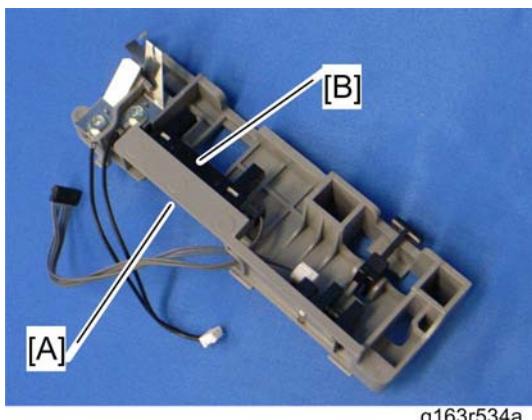
Note

- When reinstalling the waste toner bottle set sensor, connect it to the white connector of the harness.

#### 4.6.7 WASTE TONER OVERFLOW SENSOR

1. Remove all AIO cartridges. ( p.4-13)
2. Image transfer belt unit ( p.4-16)
3. EGB ( p.4-43)
4. Waste toner sensor base ( p.4-20)

Replacement  
and  
Adjustment



g163r534a

5. Remove the mylar [A] securing the three hooks of the waste toner overflow sensor (at the bottom of this sensor base).

Note

- Reattach this mylar after reinstalling the waste toner overflow sensor.

6. Waste toner overflow sensor [B] (hooks, x 1)

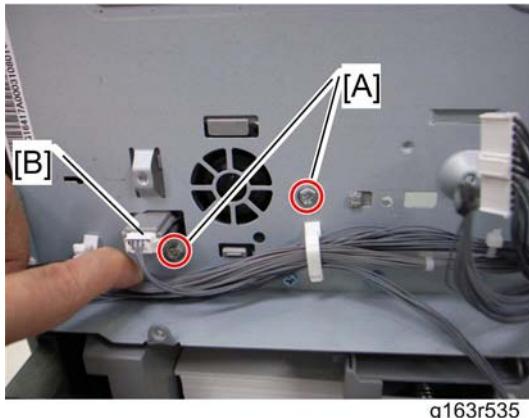
Note

- When reinstalling the waste toner overflow sensor, connect it to the black connector of the harness.

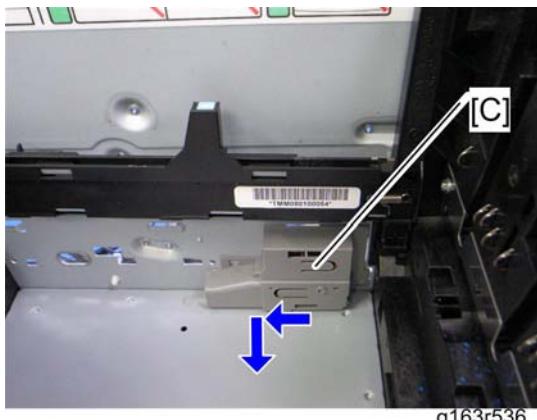
## Image Transfer

### 4.6.8 AIR INTAKE FAN

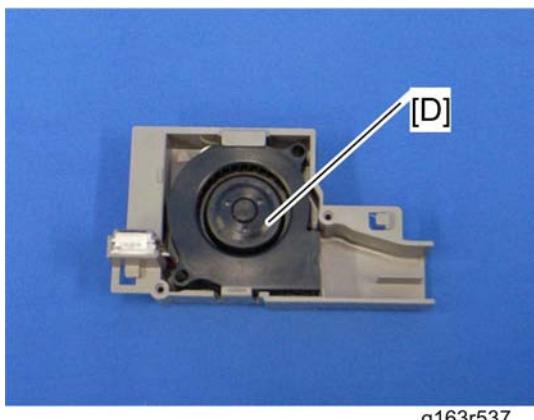
1. Remove all AIO Cartridge. (☞ p.4-13)
2. Image transfer belt unit (☞ p.4-16)
3. EGB (☞ p.4-43)
4. Waste toner sensor base (☞ p.4-20)



5. Remove two screws [A] for the air intake fan base.
6. Disconnect the harness [B].



7. Air intake fan base [C]

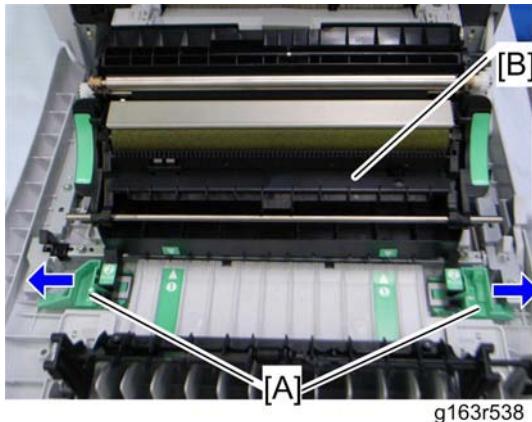


8. Air intake fan [D] (☞ x 1)

## 4.7 PAPER TRANSFER

### 4.7.1 TRANSFER UNIT

1. Open the front cover.



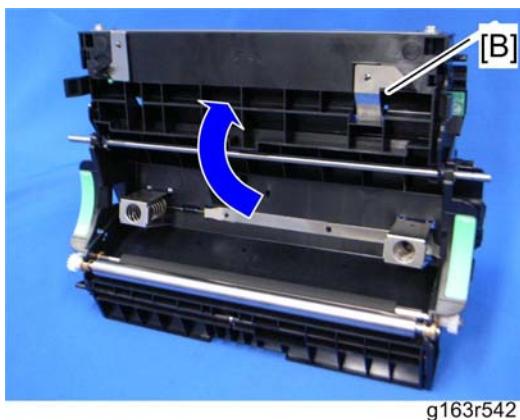
2. Release the locks [A].
3. Transfer unit [B]

### 4.7.2 TRANSFER ROLLER

1. Transfer Unit (☞ p.4-23)

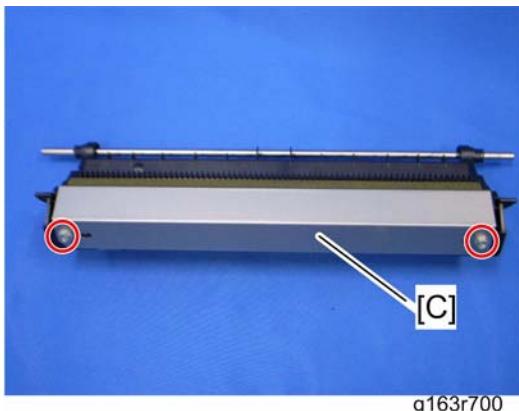


2. Release the two hooks [A] at both sides of the transfer unit.



## Paper Transfer

3. Open the transfer roller unit [B] and remove it.

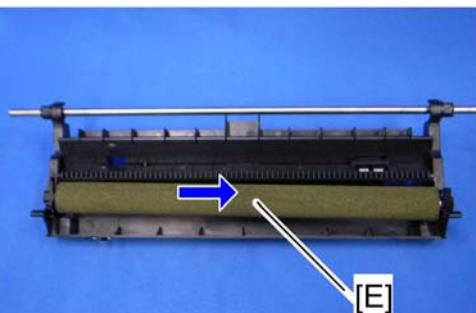


g163r700

4. Transfer roller assembly [C] ( x 2)



g163r701

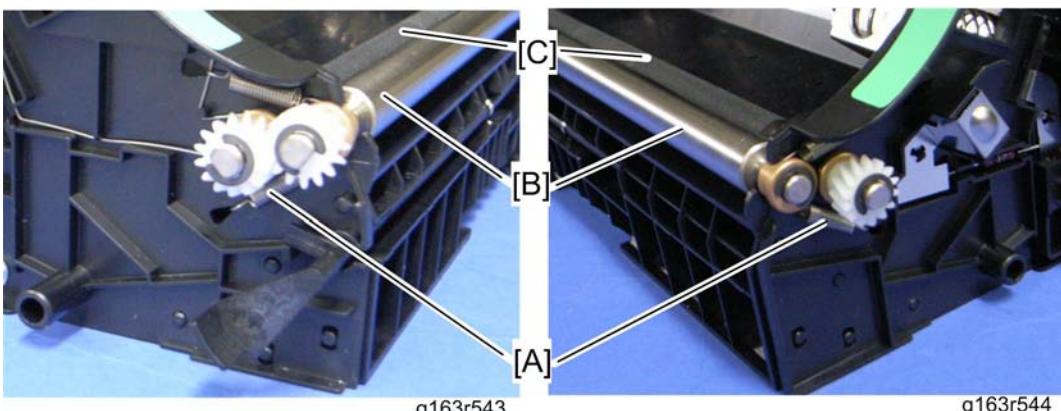


g163r702

5. Release the holder [D] at the left side of the transfer roller unit (hook).
6. Transfer roller [E]

### 4.7.3 REGISTRATION ROLLER

1. Transfer unit ( p.4-23)
2. Transfer roller unit ( p.4-23)



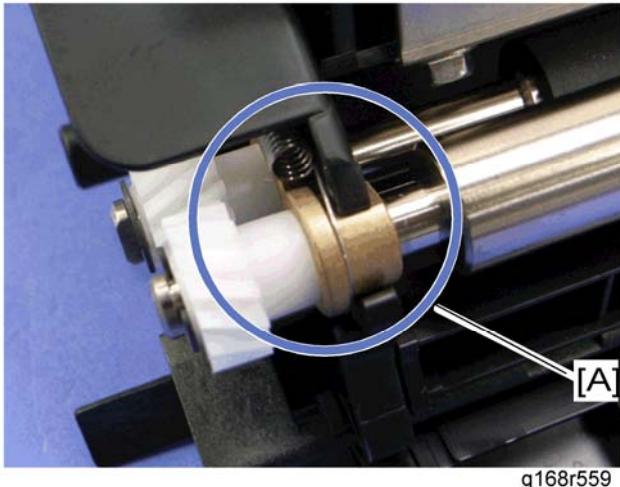
g163r543

g163r544

3. Tension springs [A] (both sides)

4. Registration idle roller [B] (C x 2, gear x 1, bushing x 2)
5. Registration roller [C] (C x 2, gear x 2, bushing x 2)

### ***Reassembling the registration roller unit***



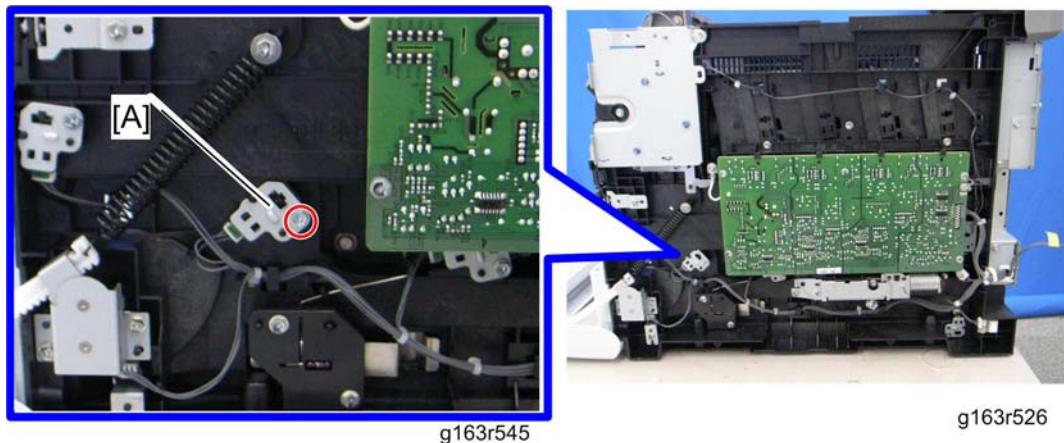
When installing the tension spring, make sure that the tension spring correctly hooks onto the bushing of the registration idle roller as shown above [A].

#### **CAUTION**

- Never fail to reassemble the registration idle motor in the right direction.

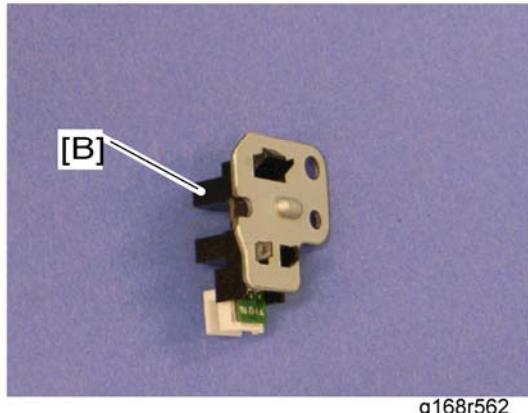
### **4.7.4 REGISTRATION SENSOR**

1. Right Cover (☞ p.4-5)



2. Registration sensor assembly [A] (☞ x 1, ☞ x 1)

## Paper Transfer



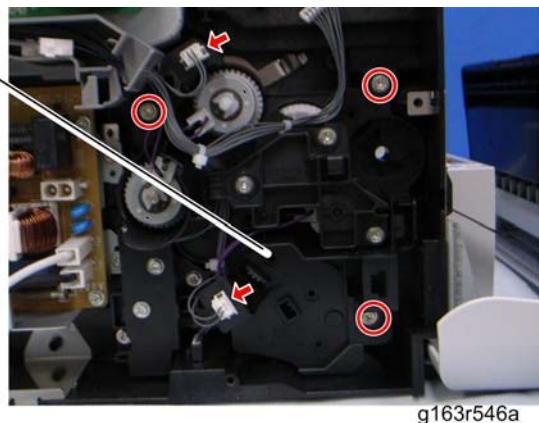
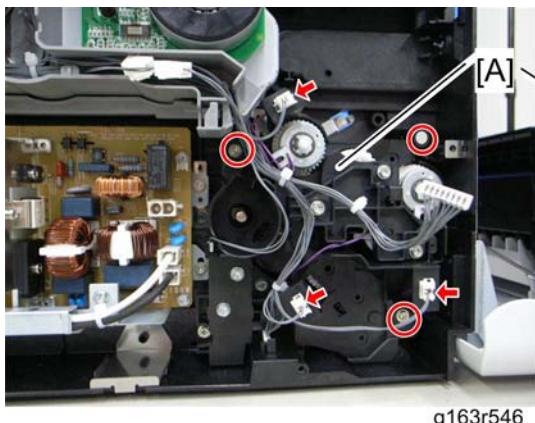
g168r562

3. Registration sensor [B] (hooks)

### 4.7.5 REGISTRATION AND DUPLEX CLUTCH

Note

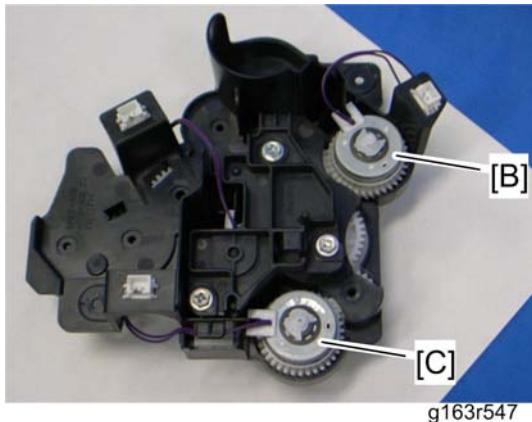
- The duplex clutch is used only for the M041 model. No duplex clutch is in the M040 model.
1. Rear cover (☞ p.4-3)
  2. Left cover (☞ p.4-6)
  3. Paper feed clutch (☞ p.4-36)
  4. Transport/Fusing motor (☞ p.4-34)



5. Lower transport gear unit [A] ( $\wedge$  x 3,  $\square$  x 3 for M041/  $\square$  x 2 for M040)

Note

- The picture on the left side shows the M041 model.
- The picture on the right side shows the M040 model (no duplex).



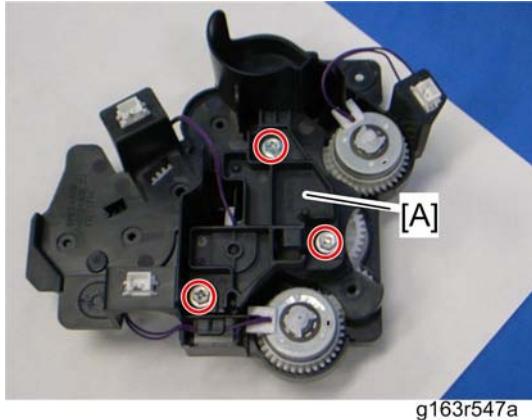
6. Registration clutch [B] (clip x 1,  x 1)
7. Duplex clutch [C] (clip x 1,  x 1)

 Note

- The picture above shows the M041 model. No duplex clutch is in the M040 model.

#### 4.7.6 BY-PASS CLUTCH

1. Lower transport gear unit ( p.4-26)

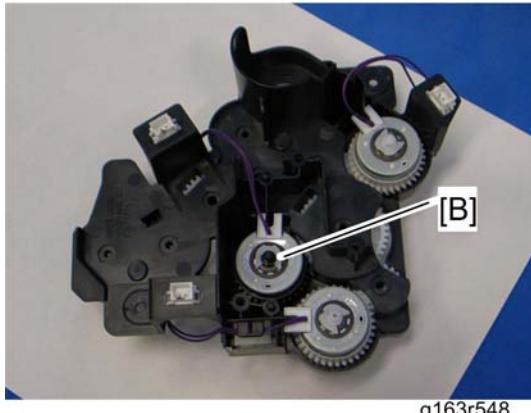


2. Cover [A] ( x 3)

 Note

- The picture above shows the M041 model. No duplex clutch is in the M040 model.

## Paper Transfer



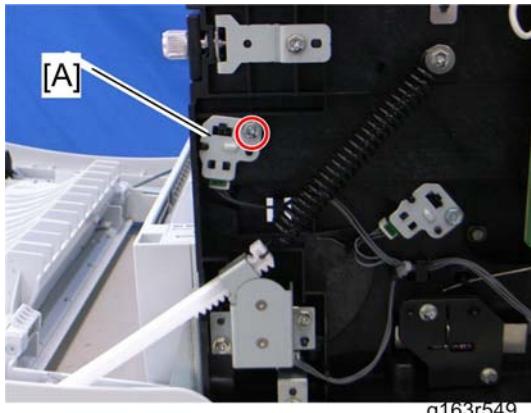
3. By-pass clutch [B] (clip x 1,  x 1)

 **Note**

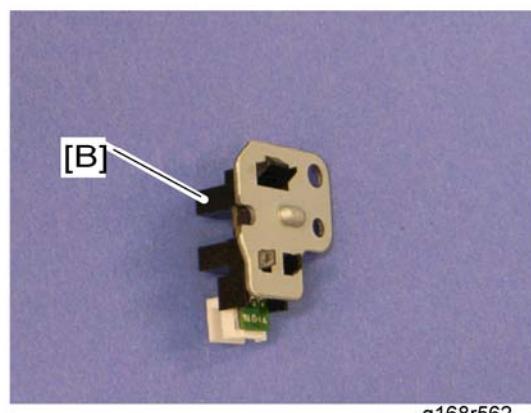
- The picture above shows the M041 model. No duplex clutch is in the M040 model.

## 4.7.7 FRONT COVER OPEN SENSOR

1. Right Cover ( p.4-5)



2. Front cover open sensor assembly [A] ( x 1,  x 1)



3. Front cover open sensor [B] (hooks)

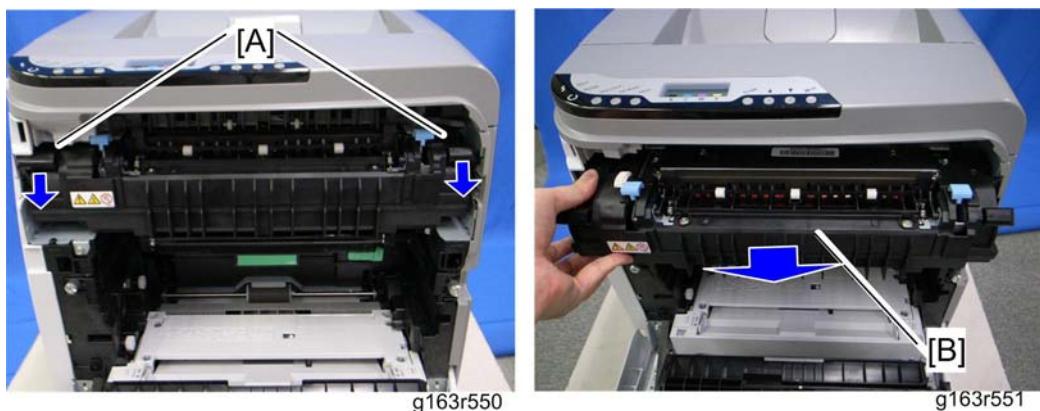
## 4.8 IMAGE FUSING

### ⚠ CAUTION

- Make sure that the fusing unit is cool before you touch it. The fusing unit can be very hot.
- Make sure to restore the insulators, shields, etc after you service the fusing unit.

#### 4.8.1 FUSING UNIT

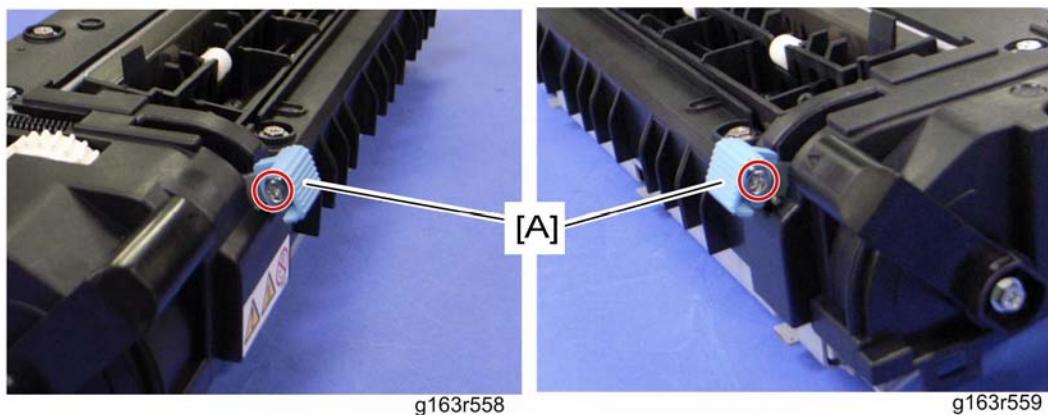
1. Open the front cover.



2. Release the fusing unit lock levers [A].
3. Fusing unit [B]

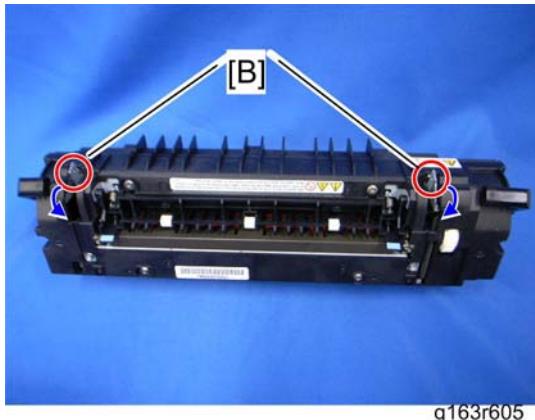
#### 4.8.2 FUSING LAMP

1. Fusing unit (→ p.4-29)



2. Pressure release lever knobs [A] (φ x 1 each)

## Image Fusing

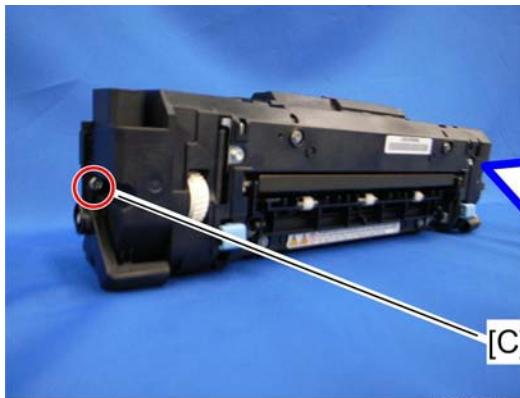


g163r605

3. Lower the both pressure release levers [B].

### **⚠ CAUTION**

- Do not place the fusing unit with its rear entrance guide down. Otherwise, the fusing rear entrance guide can be broken.

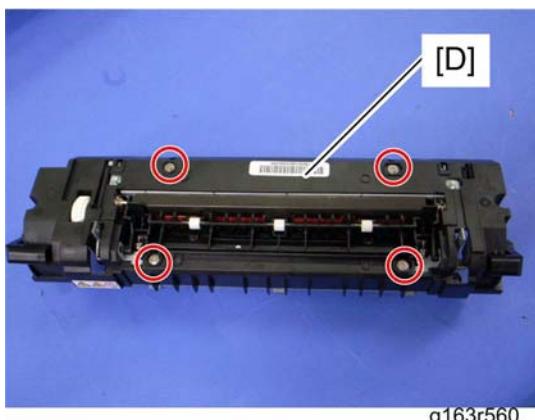


g163r554



g163r555

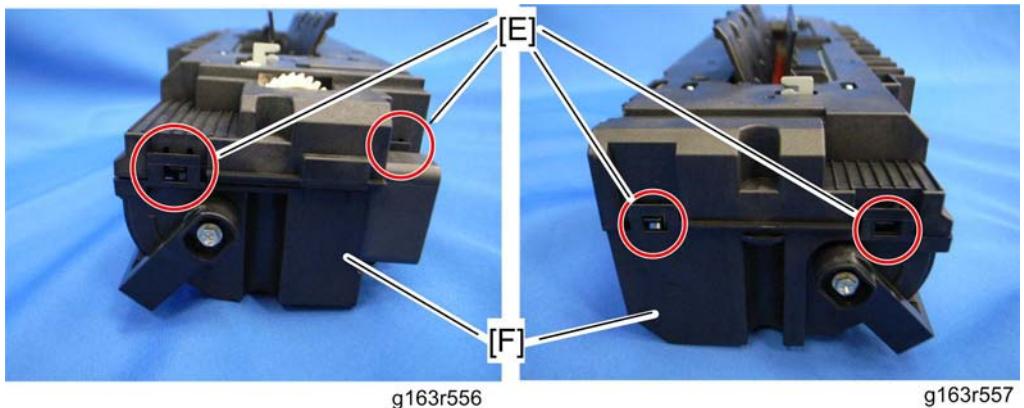
4. Remove two screws [C] at the left and right edge of the fusing unit.



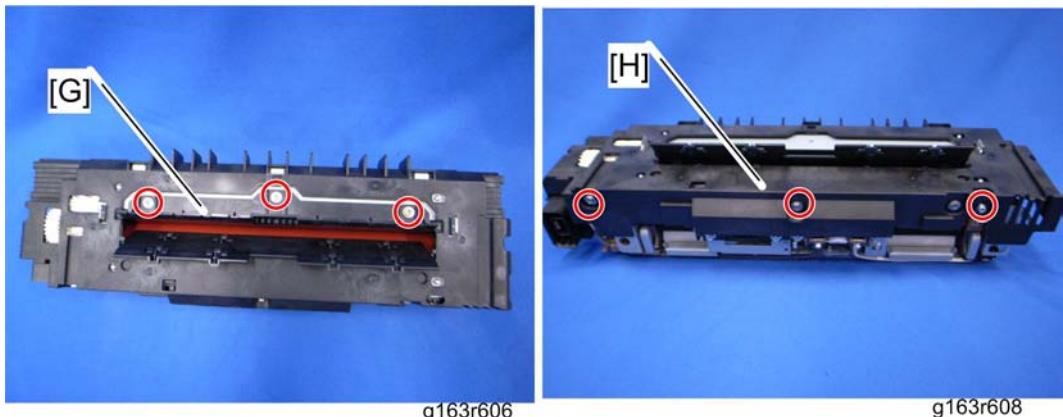
g163r560

5. Remove four screws on the fusing upper cover [D].

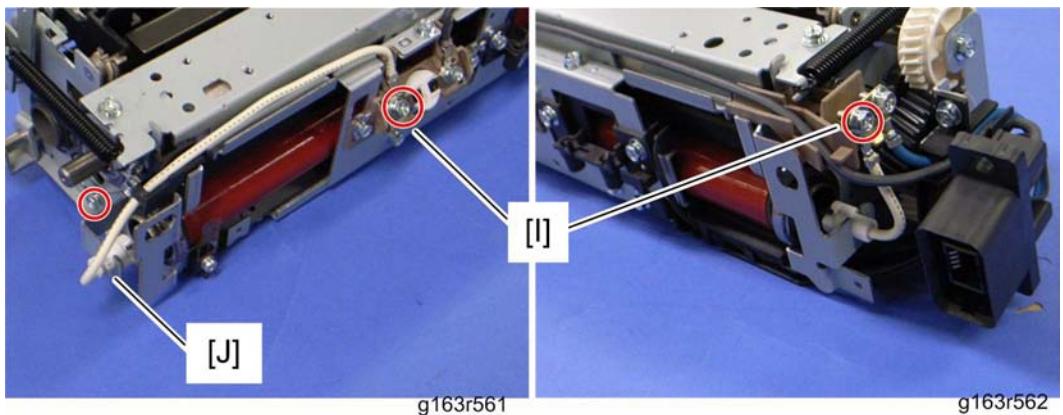
## Image Fusing



6. Release four hooks [E] of the fusing upper cover, and then remove the fusing upper cover [F].



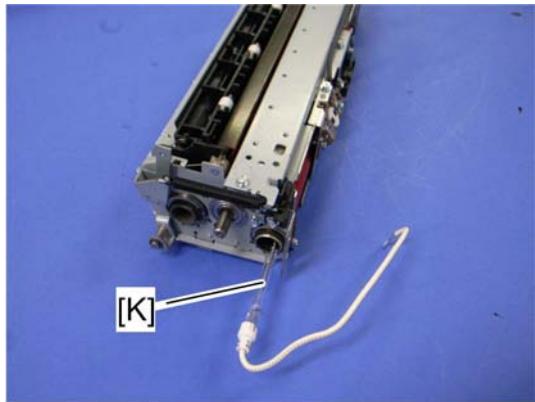
7. Fusing lower guide front plate [G] ( $\wedge$  x 3)
8. Fusing lower cover ( $\wedge$  x 3)



9. Remove two screws [I].
10. Fusing lamp right stay [J] ( $\wedge$  x 1)

Replacement  
and  
Adjustment

### Image Fusing

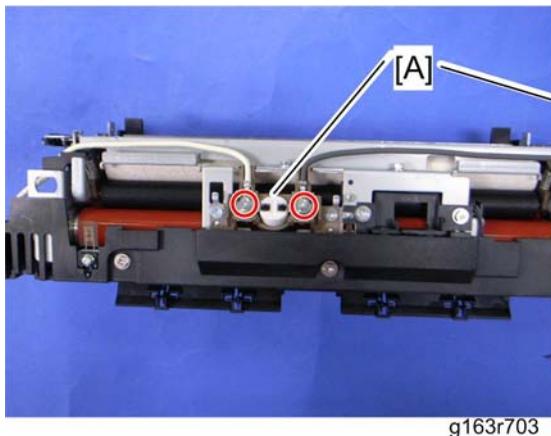


g163r563

11. Fusing lamp [K]

### 4.8.3 THERMOSTAT

1. Fusing unit (☞ p.4-29)
2. Fusing upper cover (☞ p.4-29 "Fusing Lamp")



g163r703



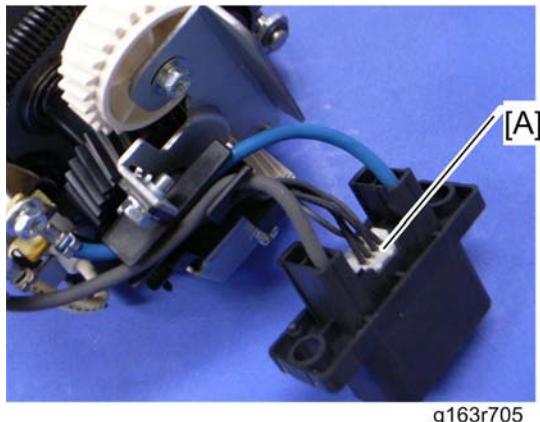
g163r704

3. Thermostat [A] (☞ x 2)

### 4.8.4 THERMISTORS

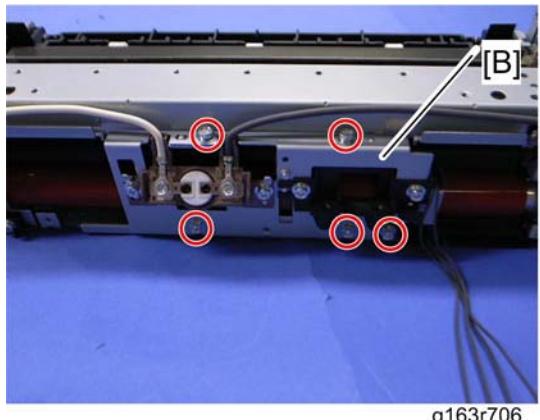
1. Fusing unit (☞ p.4-29)
1. Fusing upper cover (☞ p.4-29 "Fusing Lamp")
2. Fusing lower cover (☞ p.4-29 "Fusing Lamp")

## Image Fusing

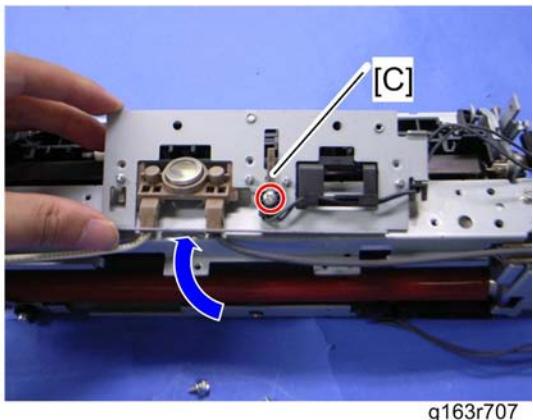


g163r705

3. Disconnect the thermistor connector [A].

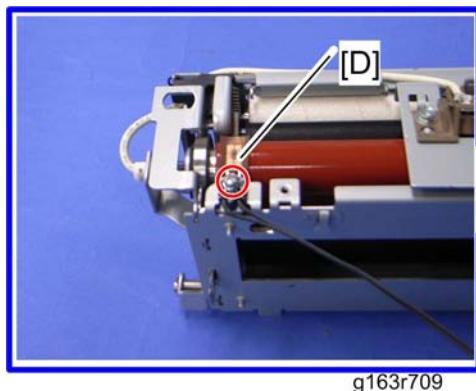


g163r706

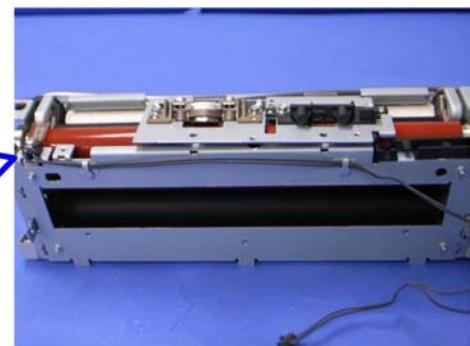


g163r707

4. Thermostat bracket [B] ( $\hat{\wedge}$  x 5)
5. Thermistor: center [C] ( $\hat{\wedge}$  x 1)



g163r709



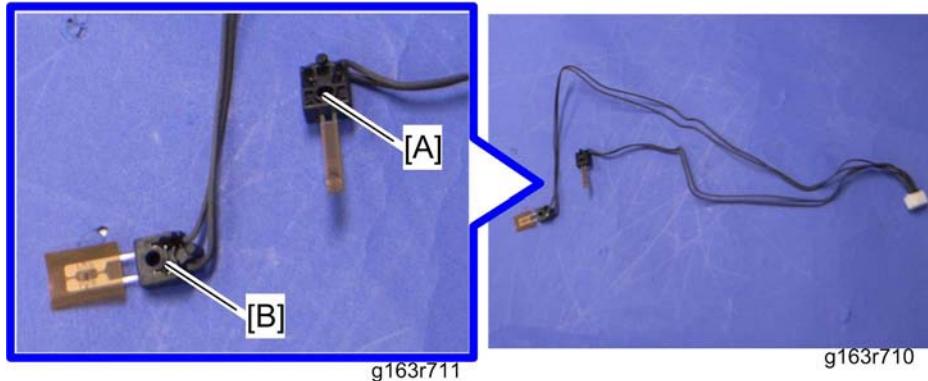
g163r708

6. Thermistor: end [D] ( $\hat{\wedge}$  x 1)

Replacement  
and  
Adjustment

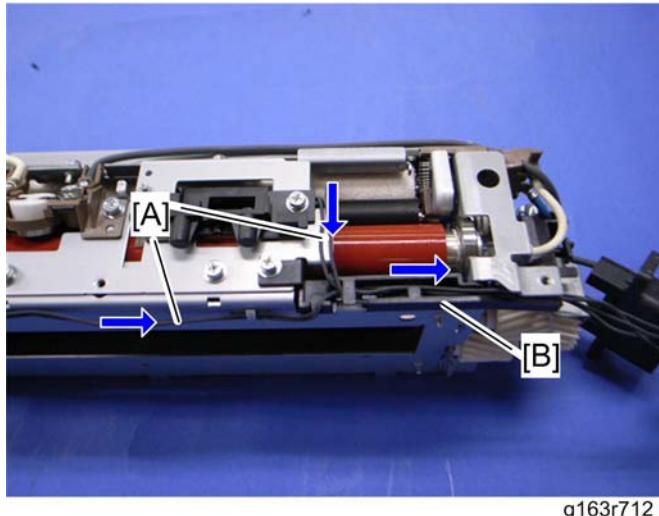
## Image Fusing

### **When installing the thermistors: center and end**



Do not mix up two thermistors;

- [A]: Thermistor: center
- [B]: Thermistor: end

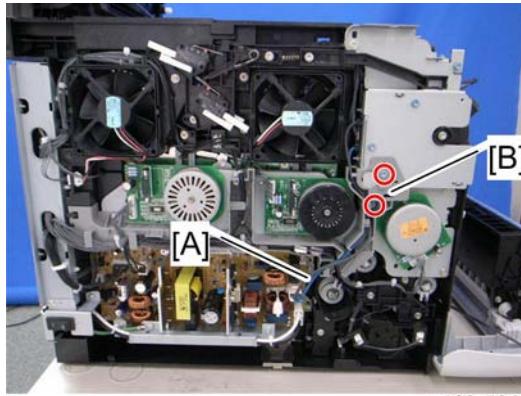


Set the cables [A] of two thermistors along the cable guide [B].

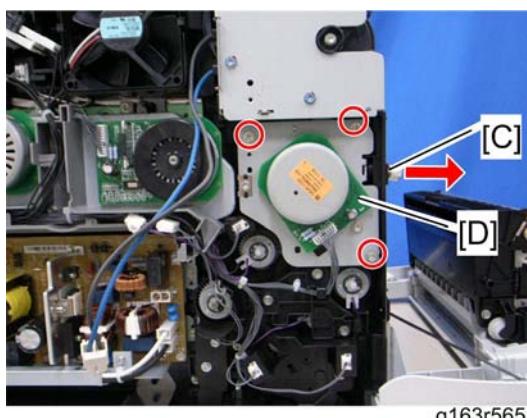
### **4.8.5 TRANSPORT/FUSING MOTOR**

1. Rear cover (☞ p.4-3)
2. Left cover (☞ p.4-6)

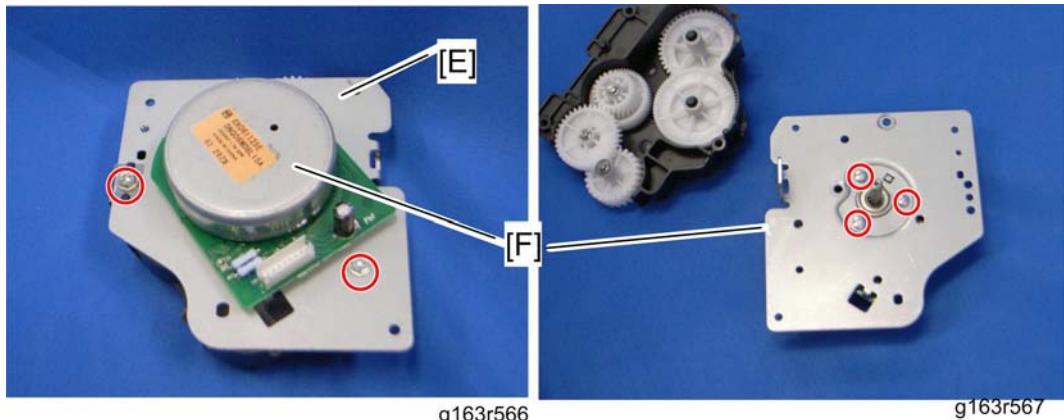
## Image Fusing



3. Disconnect the fusing cables [A].
4. Fusing harness guide [B] ( $\wedge$  x 2)



5. Pull out the ITB unit [C] ( $\wedge$  x 2).
6. Transport/Fusing motor assembly [D] ( $\wedge$  x 3,  $\square$  x 1)



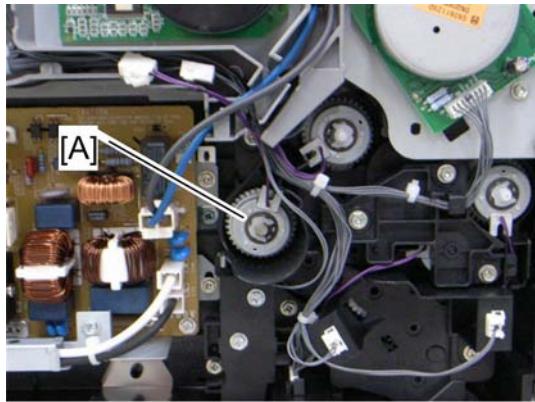
7. Motor bracket [E] ( $\wedge$  x 2, ground plate x 1)
8. Transport/Fusing motor [F] ( $\wedge$  x 3)

## Paper Feed and Exit

### 4.9 PAPER FEED AND EXIT

#### 4.9.1 PAPER FEED CLUTCH

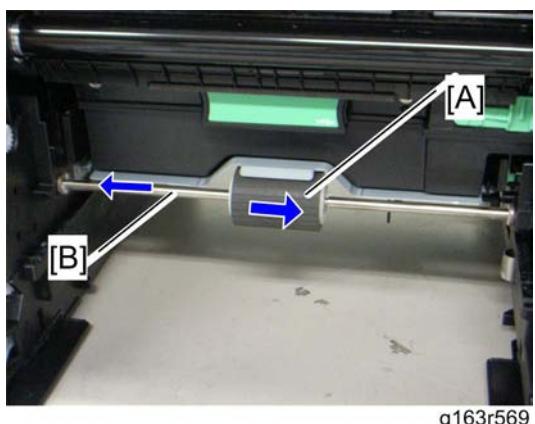
1. Rear cover (☞ p.4-3)
2. Left cover (☞ p.4-6)



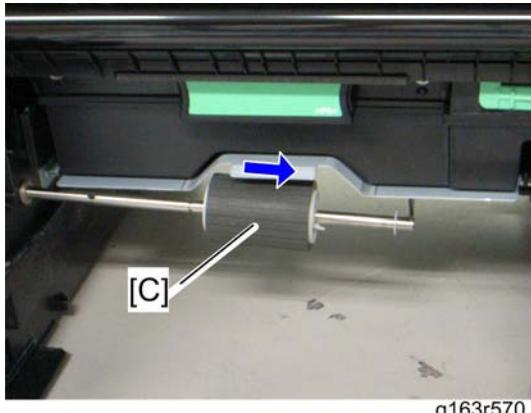
3. Paper feed clutch [A] (clip x 1, x 1)

#### 4.9.2 PAPER FEED ROLLER

1. Pull out the tray.
2. Open the front cover.
3. Transfer unit (☞ p.4-23)
4. Paper feed clutch (☞ p.4-36)



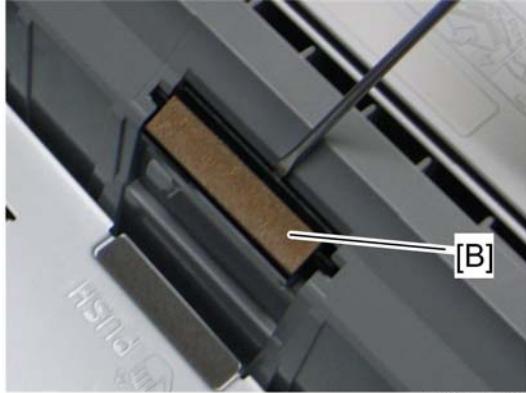
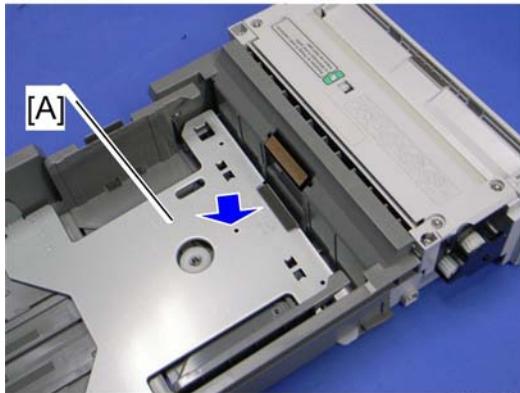
5. Slide the paper feed roller [A] to the right side (hook).
6. Slide the paper feed shaft [B] to the left side (clip x 1).



- Paper feed roller [C] ( $\odot$  x 1)

#### 4.9.3 SEPARATION PAD

- Pull out the tray.



Replacement  
and  
Adjustment

- Push down the bottom plate [A].
- Separation pad [B] (hooks, spring x 1)



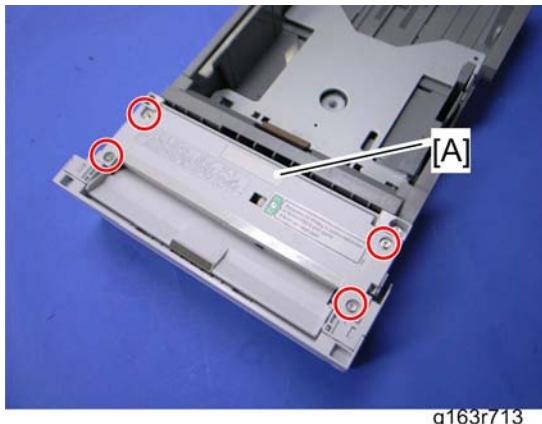
Note

- When reinstalling the separation pad, make sure that the mylar [C] is not placed under the separation pad. The right side image above shows incorrect installation.

## Paper Feed and Exit

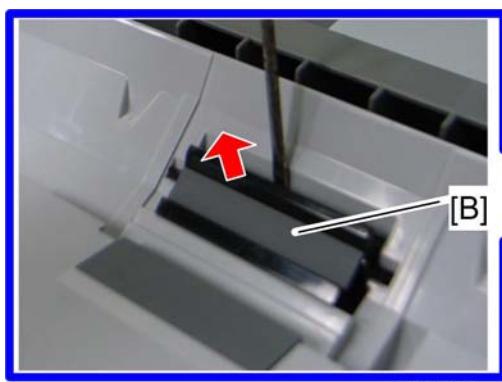
### 4.9.4 BY-PASS SEPARATION PAD

1. Pull out the tray 1.

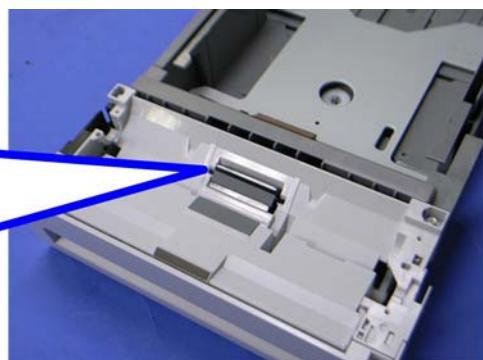


g163r713

2. By-pass feed unit [A] ( $\hat{\wedge}$  x 4)



g163r715



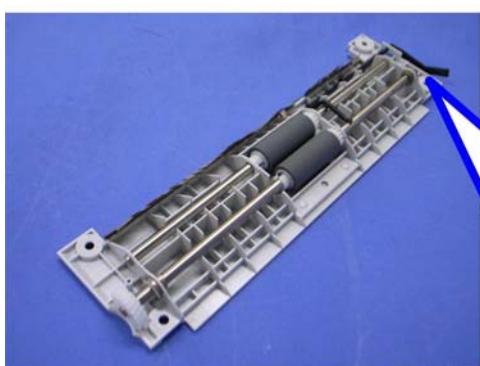
g163r714

3. By-pass separation pad [B]

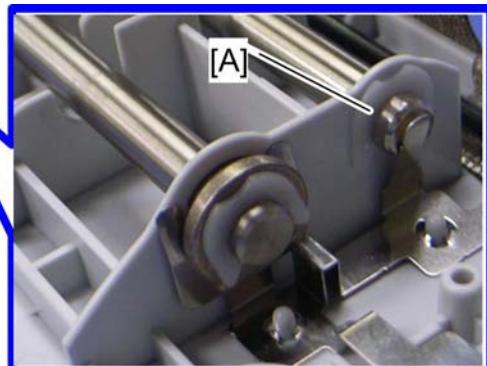
### 4.9.5 BY-PASS PICK-UP AND FEED ROLLERS

#### *By-pass Pick-up Roller*

1. Pull out the tray 1.
2. By-pass feed unit ( $\Rightarrow$  p.4-38 "By-pass Separation Pad")



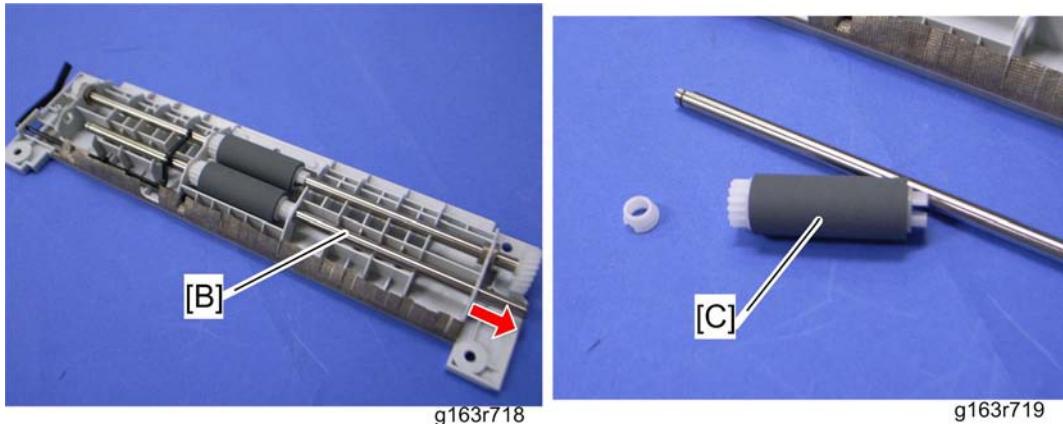
g163r716



g163r717

## Paper Feed and Exit

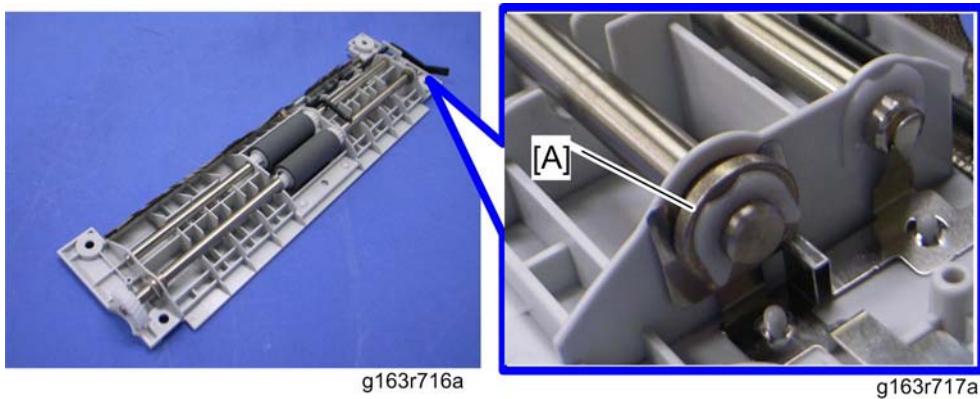
3. Remove the clip [A].



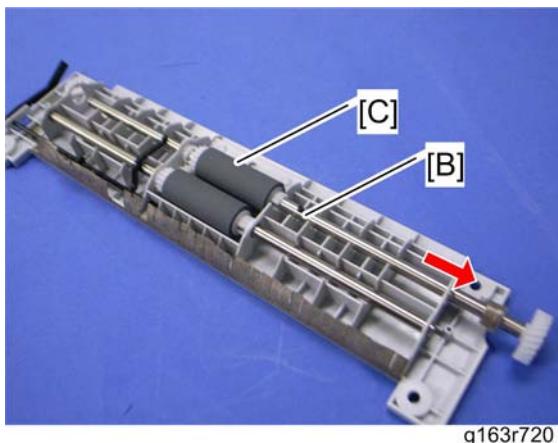
4. Pull out the by-pass pick-up roller shaft [B] (bushing x 1).
5. Pick-up roller [C]

### By-pass Feed Roller

1. Pull out the tray 1.
2. By-pass feed unit (☞ p.4-38 "By-pass Separation Pad")



3. Bushing [A] at the by-pass feed roller shaft (clip x 1).



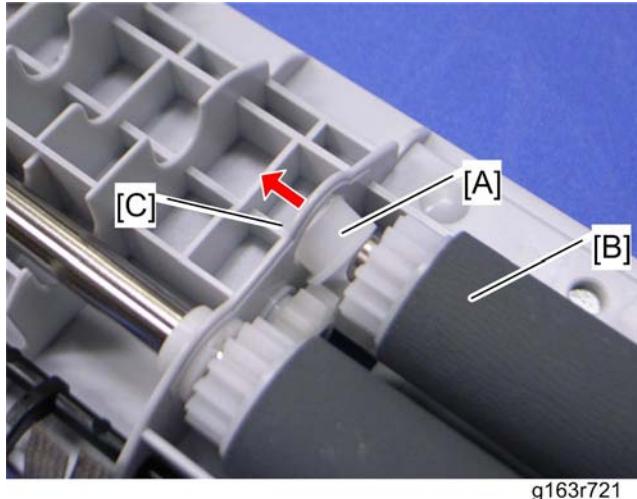
4. Pull out the by-pass feed roller shaft [B] (bushing x 1).

Replacement  
and  
Adjustment

## Paper Feed and Exit

5. Pick-up roller [C]

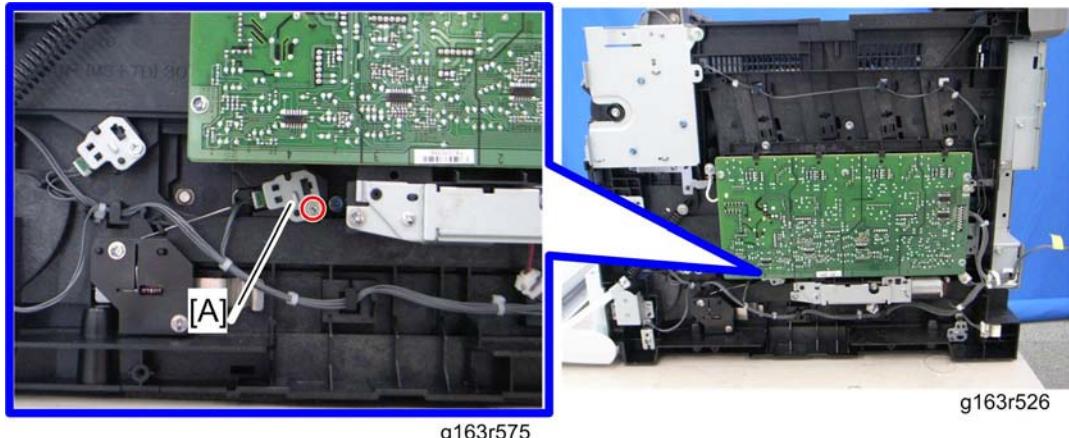
***When installing the by-pass pick-up and feed rollers***



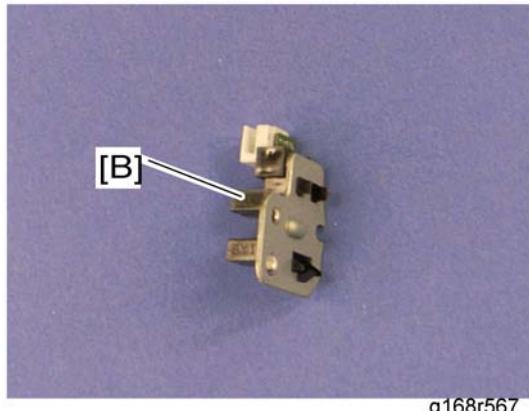
Make sure that the small plastic bushing [A] is correctly inserted between the pick-up or feed roller [B] and roller support plate [C].

### 4.9.6 PAPER END SENSOR

1. Rear cover (☞ p.4-3)
2. Right cover (☞ p.4-5)



3. Paper end sensor assembly [A] ( x 1, x 1)

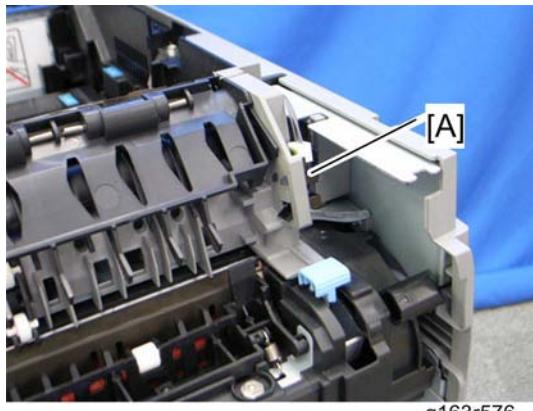


g168r567

4. Paper end sensor [B] (hooks)

#### **4.9.7 PAPER EXIT SENSOR**

1. Operation panel (► p.4-4)



g163r576

2. Remove the mylar at the bottom of the paper exit sensor.
3. Paper exit sensor [A] (hooks, ┏━ x 1)

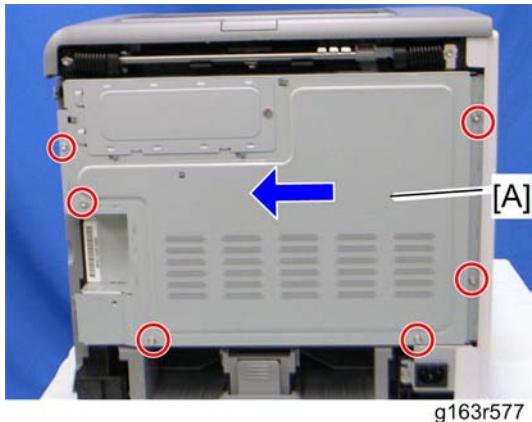
Replacement  
and  
Adjustment

## Electrical Components

### 4.10 ELECTRICAL COMPONENTS

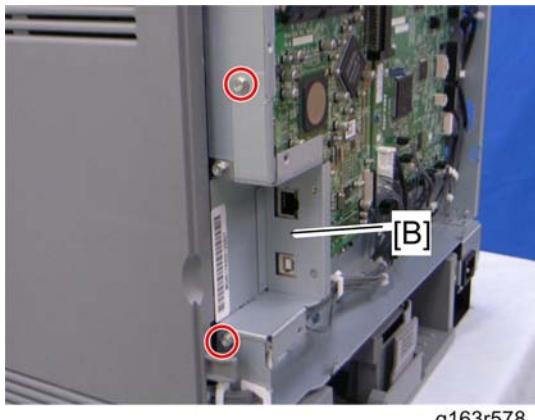
#### 4.10.1 CONTROLLER BOARD

1. Rear cover (☞ p.4-3)



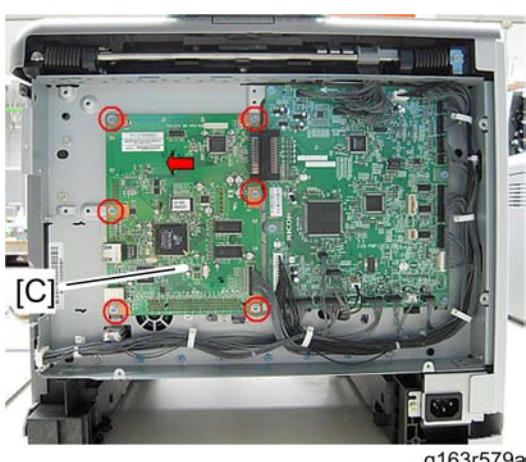
g163r577

2. Controller box cover [A] (☞ x 6)



g163r578

3. Interface bracket [B] (☞ x 2)

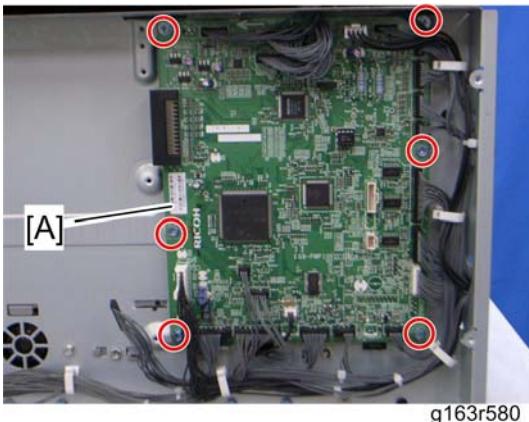


g163r579a

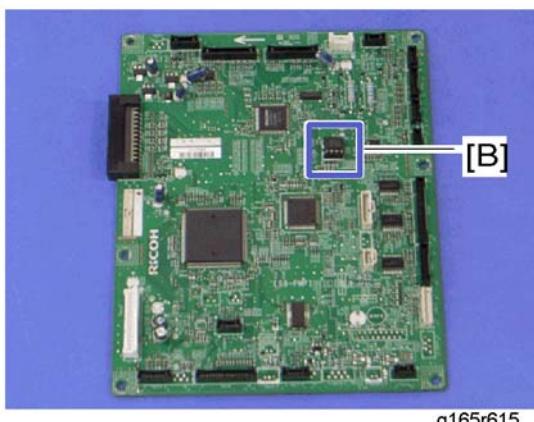
4. Controller board [C] (☞ x 6)

### 4.10.2 EGB (ENGINE BOARD)

1. Rear cover (☞ p.4-3)
2. Controller board (☞ p.4-42)



3. EGB [A] (☞ x 6, all connectors)

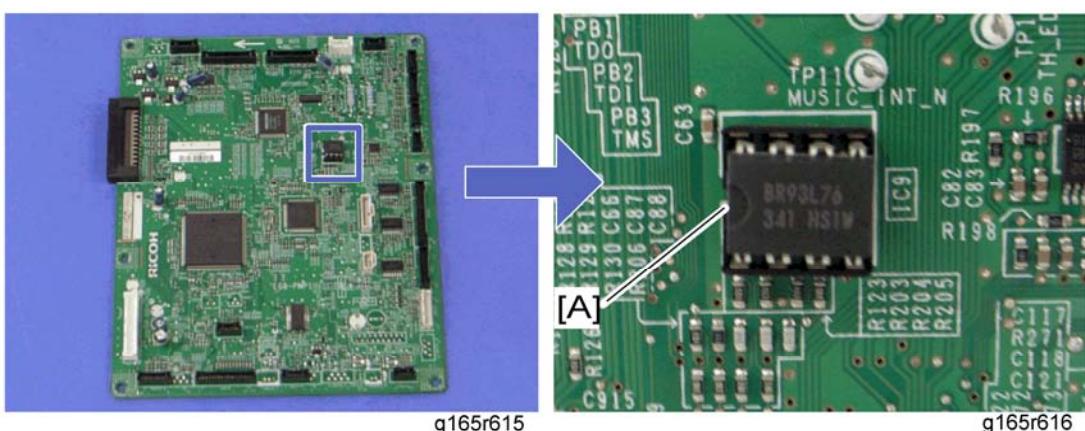


Replacement  
and  
Adjustment

4. EEPROM [B]

***When installing the new EGB***

1. Remove the EEPROM from the old EGB.



## Electrical Components

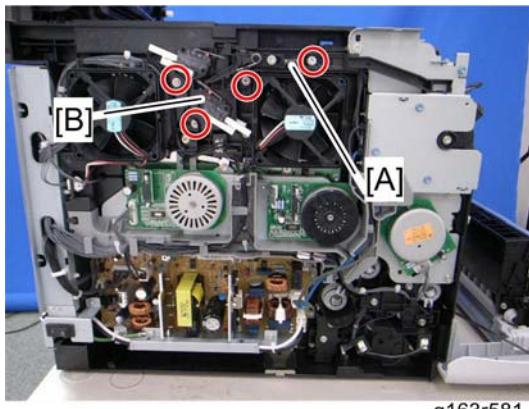
2. Install the removed EEPROM on the new EGB with the mark [A] pointing to the left side of the board after you replace the EGB.
3. Replace the EEPROM if the EEPROM on the old EGB is defective.

### **CAUTION**

- Keep the EEPROM away from objects that can cause static electricity. Static electricity can damage EEPROM data.
- Make sure that the EEPROM is correctly installed on the EGB.

### 4.10.3 INTERLOCK SWITCHES

1. Operation panel (☞ p.4-4)
2. Rear cover (☞ p.4-3)
3. Left cover (☞ p.4-6)

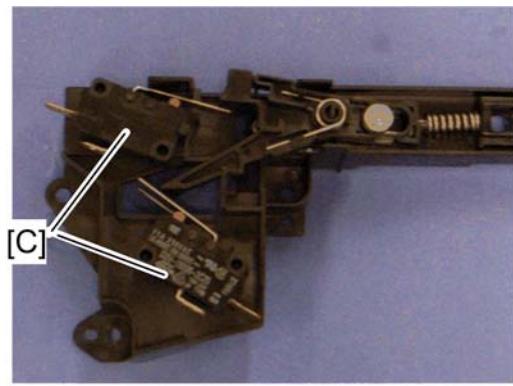


g163r581

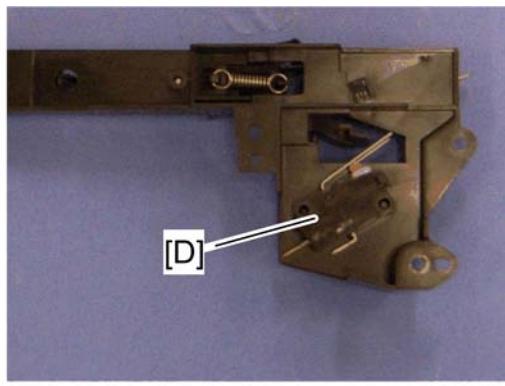
4. Remove the spring [A].
5. Interlock switch base [B] ( $\wedge$  x 4, all connectors)

#### Note

- Remove all connectors after the interlock switch base has been removed.



g165r620

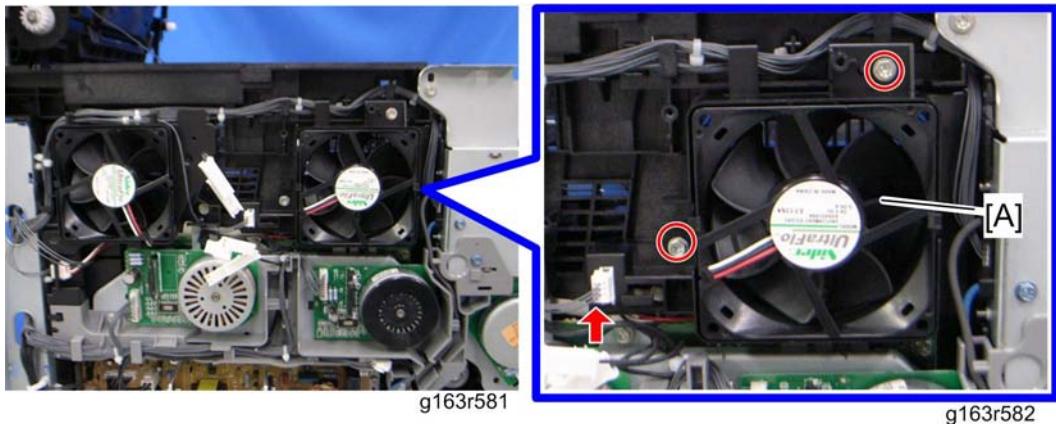


g165r621

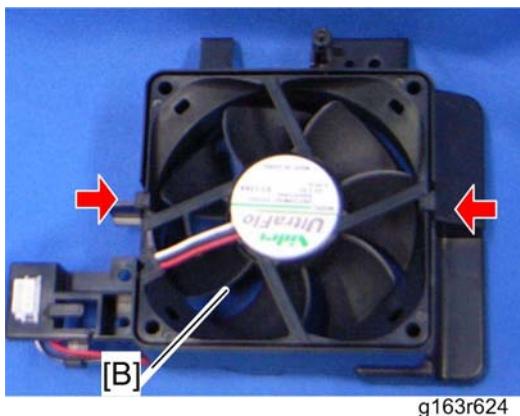
6. Two interlock switches [C] at the outside of the base and one interlock switch [D] at the inside of the base (hooks)

#### 4.10.4 FUSING FAN MOTOR

1. Operation panel (☞ p.4-4)
2. Rear cover (☞ p.4-3)
3. Left cover (☞ p.4-6)
4. Interlock switch base (☞ p.4-44)



5. Fusing fan base [A] (☞ x 2, ☞ x 1)



6. Fusing fan motor [B] (hooks, ☞ x 1)

**CAUTION**

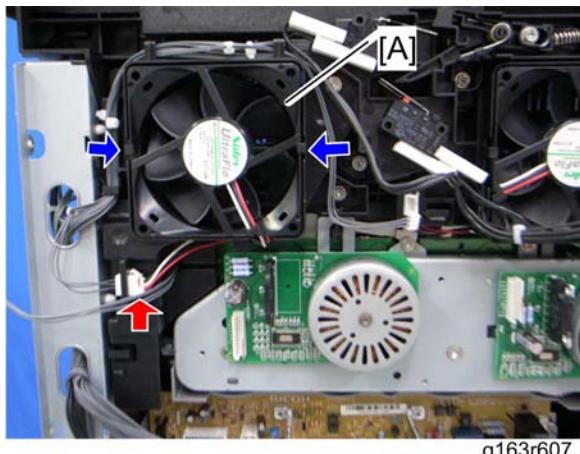
- Install the fusing fan motor with its decal is facing the outside of the machine.
- Make sure the fan cable is facing the correct direction by noting the correct orientation of its cable. (Also notice that the fusing fan motor sticker is installed upside down.)

#### 4.10.5 LSU FAN MOTOR

1. Operation panel (☞ p.4-4)
2. Rear cover (☞ p.4-3)
3. Left cover (☞ p.4-6)

Replacement  
and  
Adjustment

## Electrical Components



g163r607

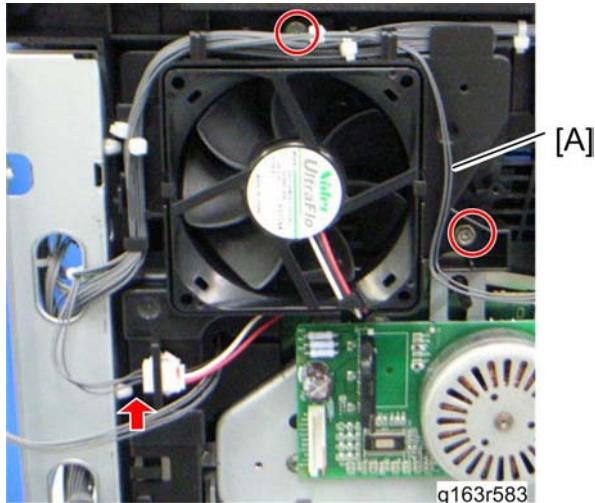
4. LSU fan motor [A] (hooks,  x 1)

### CAUTION

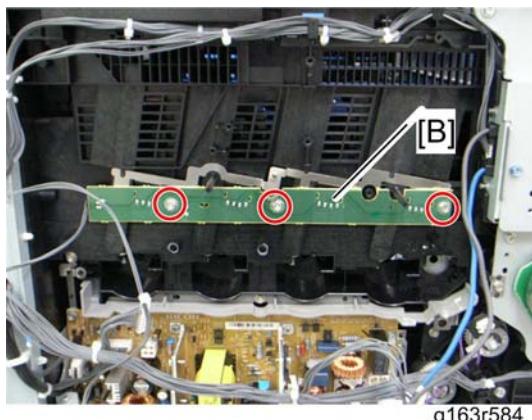
- Install the LSU fan motor, orienting it as shown in above photo, with its decal facing the outside of the machine.
- When reinstalling the LSU fan motor, make sure that its cable is oriented as shown above and that the decal is visible. (If the decal is not visible, the motor is installed backwards.)

## 4.10.6 ID CHIP BOARD

1. Operation panel ( p.4-4)
2. Rear cover ( p.4-3)
3. Left cover ( p.4-6)
4. Controller box cover ( p.4-42)
5. Disconnect the connector (CN305) on the EGB ( x 1).
6. Interlock switch base ( p.4-44)
7. Fusing fan base ( p.4-45)



8. Take the harnesses aside around the LSU fan base [A].
9. LSU fan base [A] ( $\wedge$  x 2,  $\square$  x 1)
10. Drive unit (☞ p.4-13)

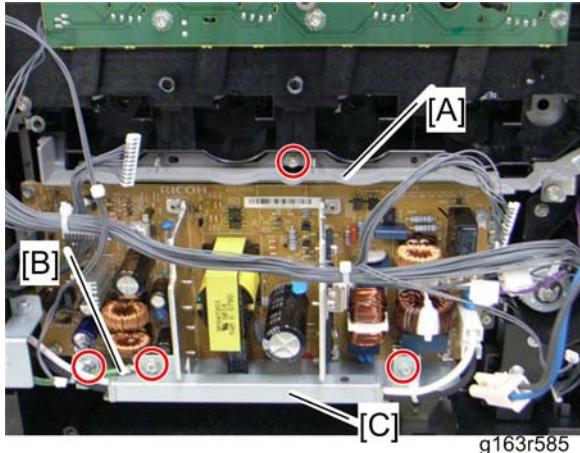


11. ID Chip Board [B] ( $\wedge$  x 3,  $\square$  x 1)

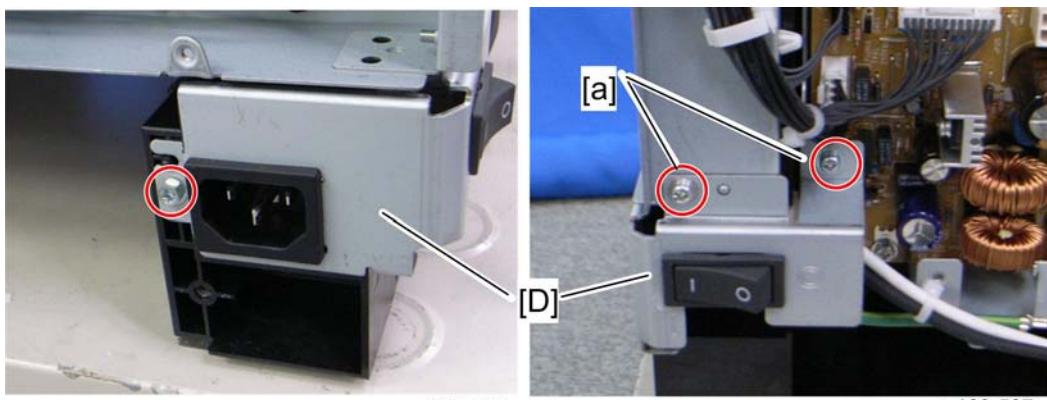
#### 4.10.7 PSU

1. Operation panel (☞ p.4-4)
2. Rear cover (☞ p.4-3)
3. Left cover (☞ p.4-6)
4. Drive unit (☞ p.4-13)
5. LSU fan base (☞ p.4-45)

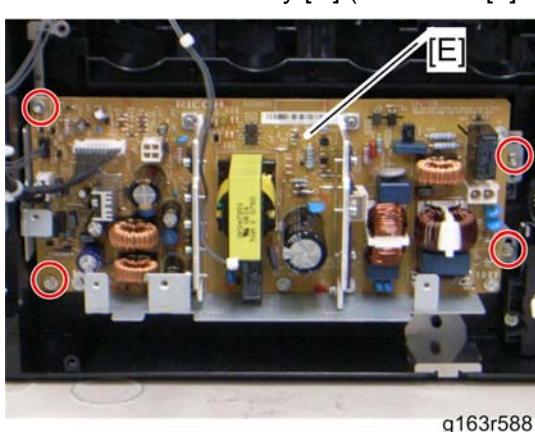
## Electrical Components



6. PSU guide [A] (掣 x 1)
7. Ground cable [B] (掣 x 1)
8. Power cord bracket [C] (掣 x 2)

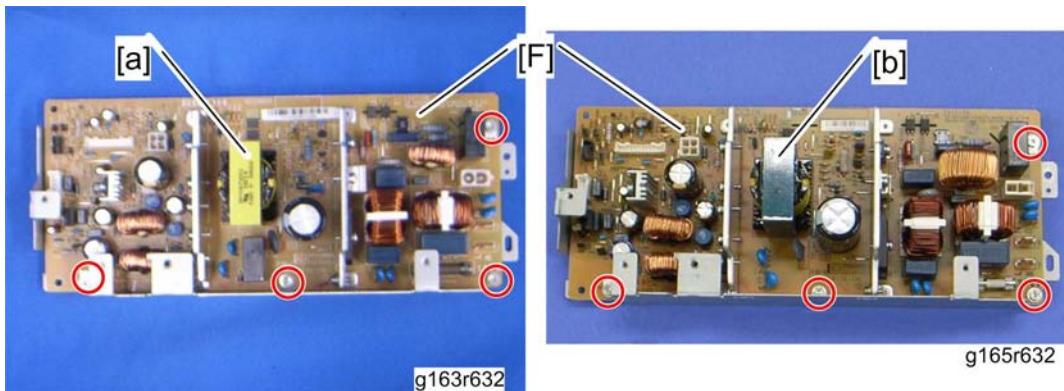


9. Power switch assembly [D] (washer 掣 x 2, 掣 x 1, 插头 x 2)



10. PSU assembly [E] (掣 x 4, all connectors)

## Electrical Components



### 11. PSU [F] ( x 4)

#### **Important**

- There are two types of PSUs for this model. Do not install a wrong PSU in the machine.
- PSU that yellow [a] on the transistor is for NA models and PSU that has green [a] on the transistor is for EU models.

#### Fuse

There is the removable fuse on the PSU.

Replacement  
and  
Adjustment

Fuse No.	Rating
FU101: NA	15 A, 125V
FU101: EU, ASIA	6.3A, 250V

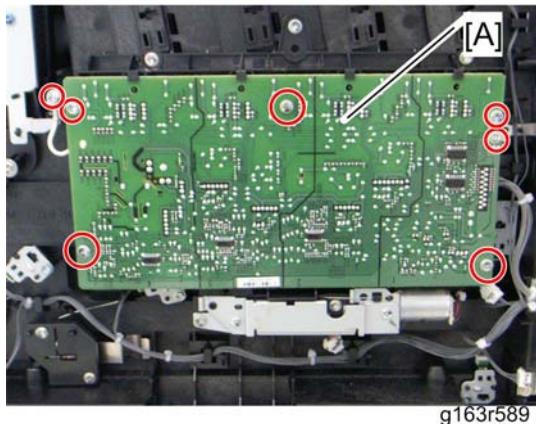
#### **CAUTION**

- Use a correct rating fuse for the fuse replacement. Never use a wrong rating fuse. If you do so, the machine may be damaged.
- Never try direct connection of PSU circuit without a fuse.

### 4.10.8 HIGH VOLTAGE POWER SUPPLY BOARD

1. Remove all AIO cartridges.
1. Operation panel ( p.4-4)
2. Rear cover ( p.4-3)
3. Right cover ( p.4-5)

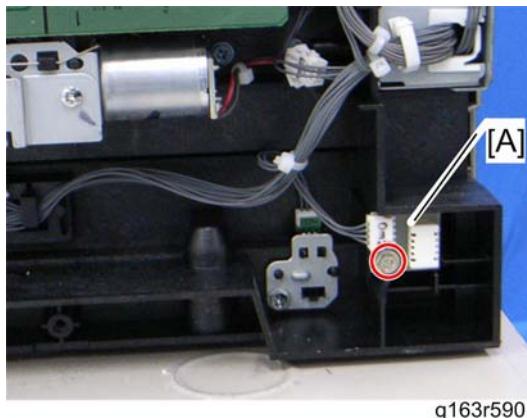
## Electrical Components



4. High Voltage Power Supply Board [A] (7 x 1, ground cable x 1, x 1)

## 4.10.9 TEMPERATURE/HUMIDITY SENSOR

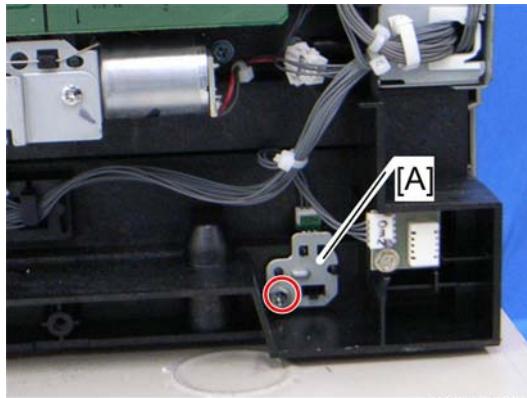
1. Operation panel ( p.4-4)
2. Rear cover ( p.4-3)
3. Right cover ( p.4-5)



4. Temperature/Humidity sensor [A] (7 x 1, x 1)

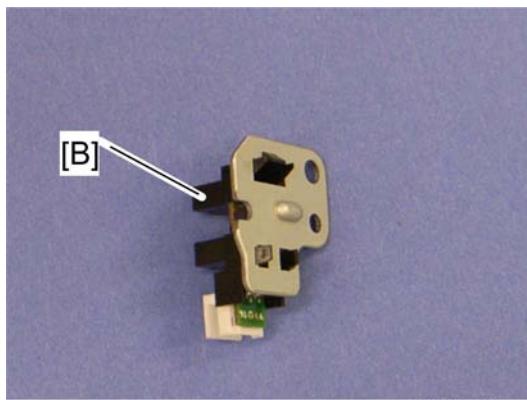
## 4.10.10 TRAY SET SENSOR

1. Operation panel ( p.4-4)
2. Rear cover ( p.4-3)
3. Right cover ( p.4-5)



g163r590a

4. Tray set sensor assembly [A] ( x 1, x 1)



g168r562a

5. Tray set sensor [B] (hooks)

#### 4.10.11 EEPROM

Note

- Replacement and Reinstallation procedures for the EEPROM are included in the "EGB (Engine Board)" replacement procedure. Refer to "EGB (Engine Board)" for details.

When replacing an old EEPROM with a new EEPROM, EEPROM setting is required.

Follow the EEPROM setting procedure described below.

#### **EEPROM Setting**

Important

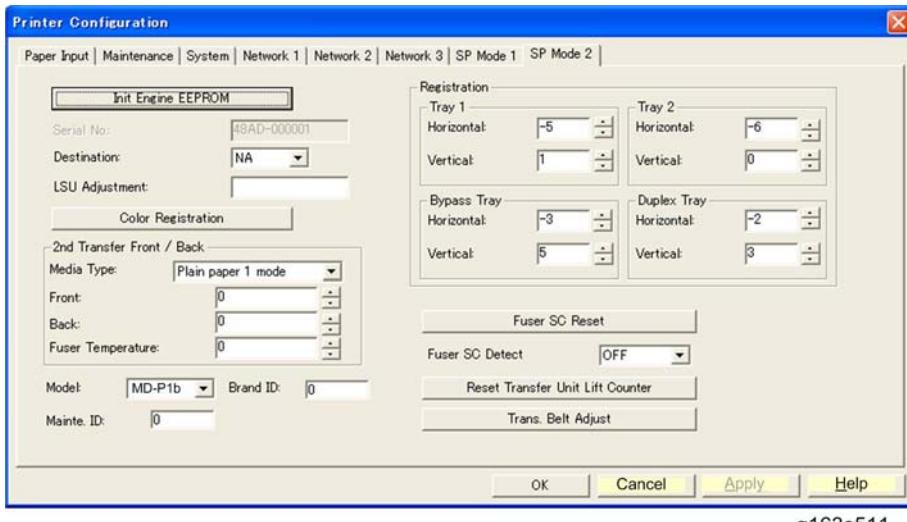
- Do the following steps 1 to 11 with the front cover of the machine open. After completing these steps, turn off the machine.

1. Open the front cover and turn on the machine.

Note

- The machine may issue an error code (because the cover is open), but continue this procedure.

## Electrical Components



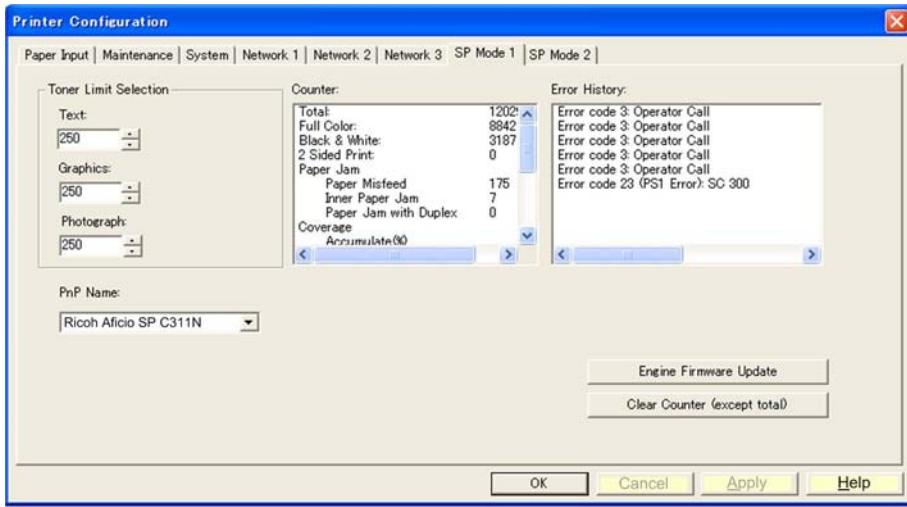
g163s511

2. Access the "SP Mode 2" tab.
3. Click the "Init Engine EEPROM" button to initialize the EEPROM.
4. Input the serial number in the "Serial No." box.



- Ask your supervisor about how to input the serial number in its box.

5. Select a destination from the "Destination" box.
6. Select a model from the "Model" box.
7. Click the "SP Mode 1" tab.



g163s510

8. Select a plug and play name from the "PnP Name" box.
9. Click the "SP Mode 2" tab.
10. Input the LSU (laser optics housing unit) setting values in the "LSU Adjustment" box.
11. Turn off the machine.

## Electrical Components

12. Turn on the machine with the front cover open.
13. Enter SP Mode 2.
14. Close the front cover.
15. Click "Trans. Belt Adjust" to adjust the ITB (Image Transfer Belt) unit.
16. Select "ON" or "OFF" for the consecutive fusing jam detection with the "Fuser SC Detect" box.

 Note

- The default setting is "OFF". Select "ON" only if the customer wants to use this feature.

17. Adjust the registration for each direction (vertical and horizontal) and trays with the "Registration" boxes if necessary.
18. Adjust the transfer roller bias and the temperature reduction of the fusing unit for each paper type and for the front and back sides with the "2nd Transfer Front/Back" boxes. The default settings for normal operation are all '0'.
19. Exit the "SP Mode".

Replacement  
and  
Adjustment



# **SYSTEM MAINTENANCE REFERENCE**



## 5. SYSTEM MAINTENANCE REFERENCE

### 5.1 SERVICE PROGRAM

See "Appendices" for "Smart Organizing Monitor" or "Service Program with Operation Panel"

#### 5.1.1 OVERVIEW

There are two ways to execute the service program. One is to launch the SOM (Smart Organizing Monitor), which is provided with the printer driver, from your computer. The other is to execute the service program with the operation panel. For details, refer to the "Appendices" for the "Smart Organizing Monitor" or "Service Program with Operation Panel".

## Configuration Page Information

# 5.2 CONFIGURATION PAGE INFORMATION

## 5.2.1 OVERVIEW

The configuration page for this model has information about the machine's status. Print this sheet as shown below. Check the configuration page when doing machine maintenance.

### ***To Print the Configuration Page from the Machine***

#### **Before turning on the machine**

1. Hold down the "Stop/Start" key, and then turn on the main switch of the printer with holding down the "Stop/Start" key.
2. Keep holding down the "Stop/Start" key until the "Alert LED" is blinking.

#### **When the machine is powered-on**

1. Press "Menu" key.
2. Press the "▲" or "▼" key to select "List/Test Print", and then press the "#Enter" key.
3. Press the "#Enter" key at the "Config. Page".

### ***To Print the Configuration Page from the SOM***

1. Turn on the machine and the PC.
2. Start "Smart Organizing Monitor".
3. Select "Configuration Page" in "List/Test Print" on the "User Tools" tab.
4. Click "Print", and then "Yes".
5. The configuration page is printed.

## 5.2.2 ERROR LOG

The Error Log on the configuration page has the error logs (SC codes) and the following information. However, the following error codes cannot be stored after turning off the machine.

Error Code	Description
Code 3	<ul style="list-style-type: none"><li>▪ Paper misfeed</li><li>▪ Paper is not detected in the tray.</li><li>▪ The loaded paper size does not match the setting.</li><li>▪ Some unit(s) is not correctly installed.</li></ul>
Code 4	Print/Data Error

### Configuration Page Information

Error Code	Description
Code 5	A consumable supply has run out
Code 6	Warning; Toner near end, Waste toner bottle near full, TM sensor cleaning, Fusing belt near end or Transfer belt near end
Code 7	Alert; Diagnostic Error

### 5.2.3 COUNTER AND COVERAGE (PRINTER MODEL ONLY)

The configuration page for the printer models has the paper jam and coverage counters in the bottom line, but these counter names are not printed on the configuration page. These counters give the following information;

0.0.0/0.0.0.0/0.0.0.0

Left three counters:	Feed jam counter, inner jam counter, duplex jam counter
Center four counters:	Recent coverage of K, C, M, Y
Right four counters:	Accumulated Coverage of K, C, M, Y

## Firmware Updating

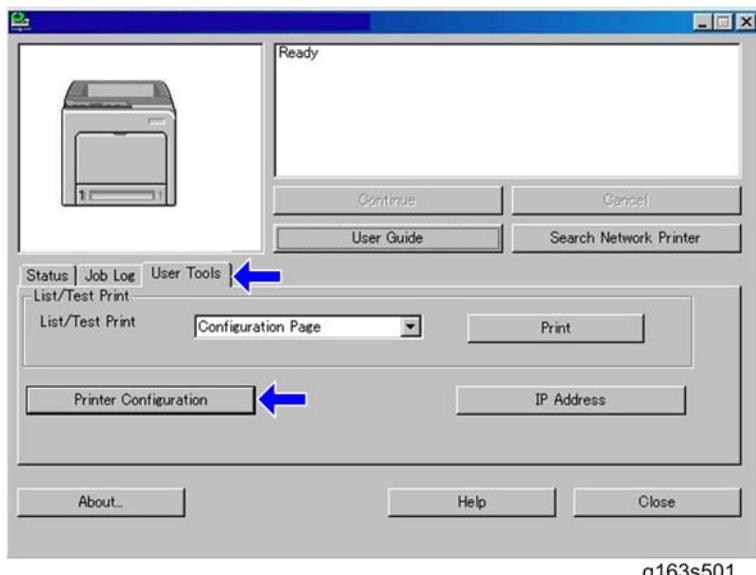
### 5.3 FIRMWARE UPDATING

#### ⚠ CAUTION

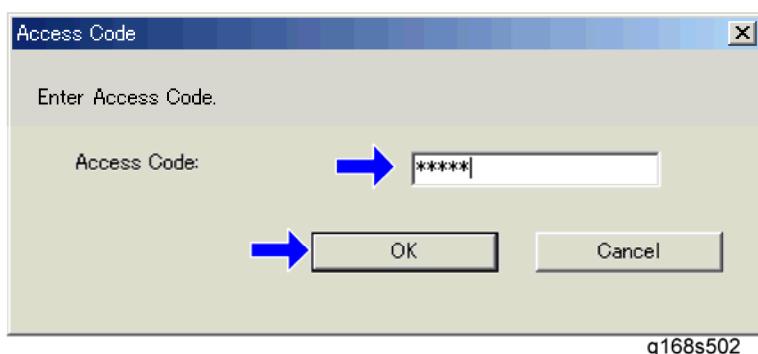
- Do not turn off the main power of the machine during the firmware updating. If doing so, the engine board or controller board may be damaged.

#### 5.3.1 CONTROLLER FIRMWARE

1. Start SOM.



2. Click the "Printer Configuration" button on the "User Tools" tab.

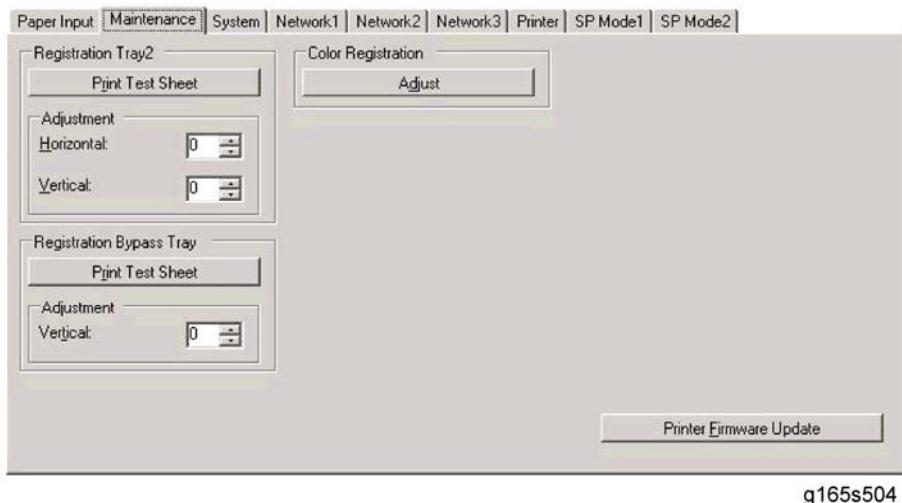


3. Input the access code and click the "OK" button.

Note

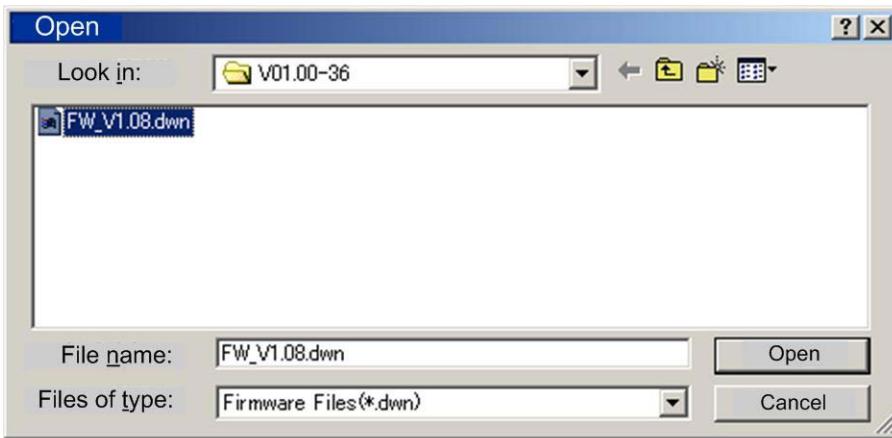
- Ask your supervisor for the access code.

## Firmware Updating



g165s504

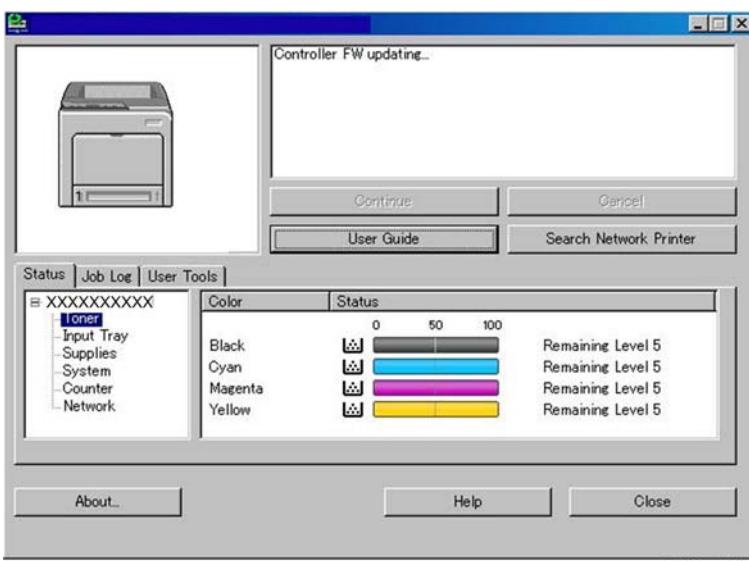
- Click the "Printer Firmware Update" button on the "Maintenance" tab.



Service  
Maintenance  
Reference

g165s512

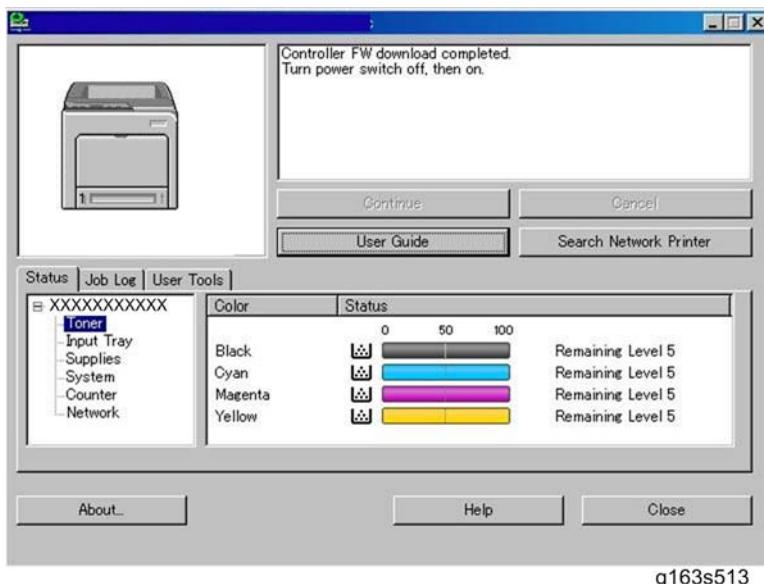
- Seek the location of the update file and select it, and then click the "Open" button.



- SOM shows "Controller FW updating..." and the Alert LED (red) on the printer starts

## Firmware Updating

- blinking. (The Ready LED remains lit.)
7. Wait for a few minutes.



g163s513

8. When the update has finished, SOM shows "Controller FW download completed." and the Ready LED (green) on the printer starts blinking. (The Alert LED is still blinking.)

**Note**

- If "Controller FW download completed" does not appear, the download failed. Try again. You can also switch from an Ethernet connection to a USB connection and see if that works. If you still cannot download the firmware, it may be necessary to change the EGB and/or the controller board.
- If power failed during the download, try again. If you still cannot download the firmware, it may be necessary to change the EGB and/or the controller board.

9. Turn the printer off and on.

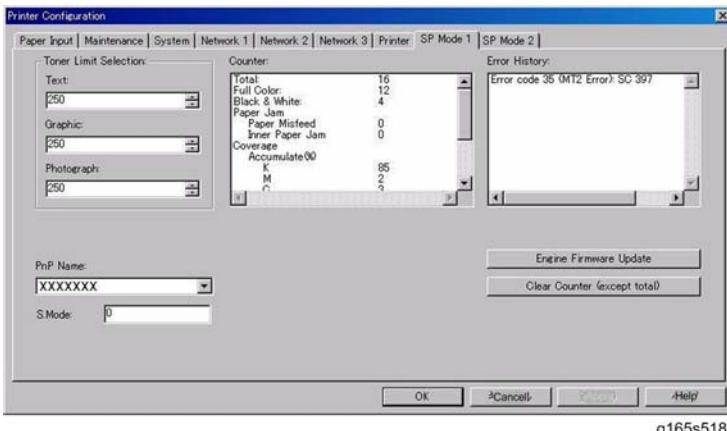
## Engine Firmware

1. Start SOM.
2. Click the "Printer Configuration" button on the "User Tools" tab.
3. Input the access code and click the "OK" button.

**Note**

- Ask your supervisor for the access code.

## Firmware Updating



g165s518

4. Click the "Engine Firmware Update" button in the "SP Mode 1" tab.
5. Seek the location of the update file and select it, and then click the "Open" button.
6. SOM shows "Engine FW updating..." and the Alert LED (red) on the printer starts blinking. (The Ready LED remains lit.)
7. Wait for a few minutes.
8. When the update has finished, SOM shows "Engine FW download completed." and the Ready LED (green) on the printer starts blinking. (The Alert LED is still blinking.)

 **Note**

- If "Engine FW download completed" does not appear, the download failed. Try again. You can also switch from an Ethernet connection to a USB connection and see if that works. If you still cannot download the firmware, it may be necessary to change the EGB and/or the controller board.
- If power failed during the download, try again. If you still cannot download the firmware, it may be necessary to change the EGB and/or the controller board.

9. Turn the printer off and on.

### 5.3.2 BOOT LOADER FIRMWARE

This is also listed on the configuration page, but this firmware is not updated in the field.



# **TROUBLESHOOTING**



## **6. TROUBLESHOOTING**

### **6.1 TROUBLESHOOTING GUIDE**

See "Appendices" for the following information:

- Error Messages
- Service Call Conditions

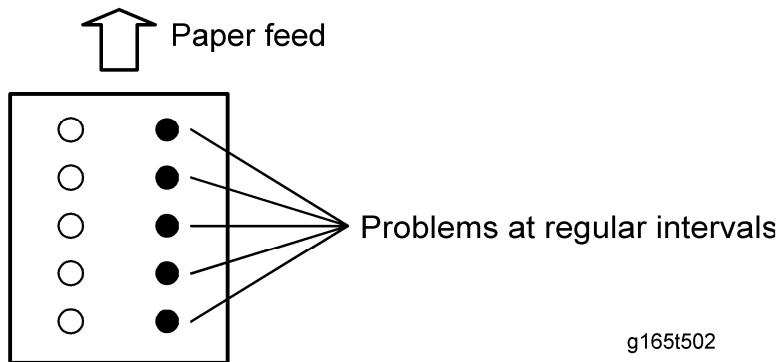
Trouble-  
shooting

## Image Problems

# 6.2 IMAGE PROBLEMS

## 6.2.1 OVERVIEW

Image problems may appear at regular intervals that depend on circumstances of certain components. The following diagram shows the possible symptoms (black or white dots at regular intervals).



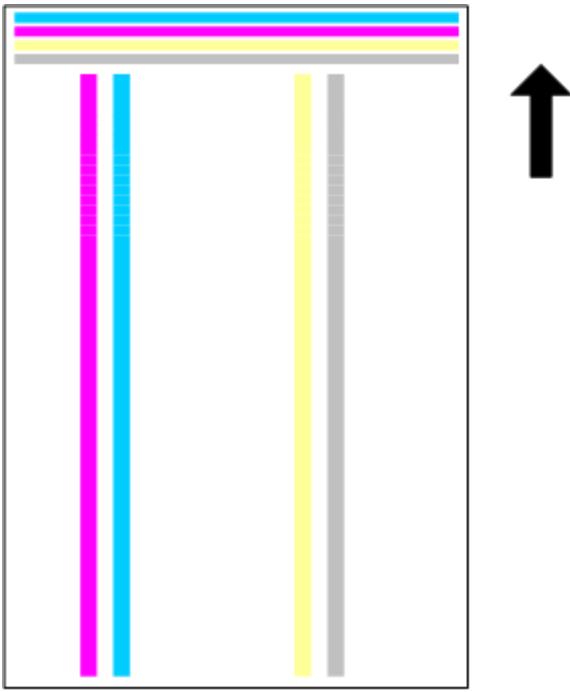
- Abnormal image at 24-mm intervals: Image transfer belt unit
- Colored spots at 38-mm intervals: AIO cartridge (Development roller)
- Abnormal image at 60-mm intervals: Transfer roller
- Colored spots at 75-mm intervals: AIO cartridge (OPC drum)
- Abnormal image at 110-mm intervals: Fusing unit (Pressure roller)
- Abnormal image at 141.3-mm intervals: Fusing unit (Fusing belt)

## 6.2.2 CHECKING A SAMPLE PRINTOUT

Print out a mono-color pattern (all K, C, M, or Y), which will clarify if the cause is a problem with one of the AIO cartridges, image transfer belt, image transfer roller, or the fusing unit. A sample page is provided with the printer driver's CD. You can print the sample page from the printer driver's CD. Before printing, you have to adjust the printer driver settings to make the problem become obvious. For details about adjusting the settings, refer to "Printer Driver Setting for Printing a Sample" described below.

- Occurs with 1-3 colors: AIO cartridge(s) failure
- Occurs with all four colors: Image transfer belt, transfer roller or fusing unit failure

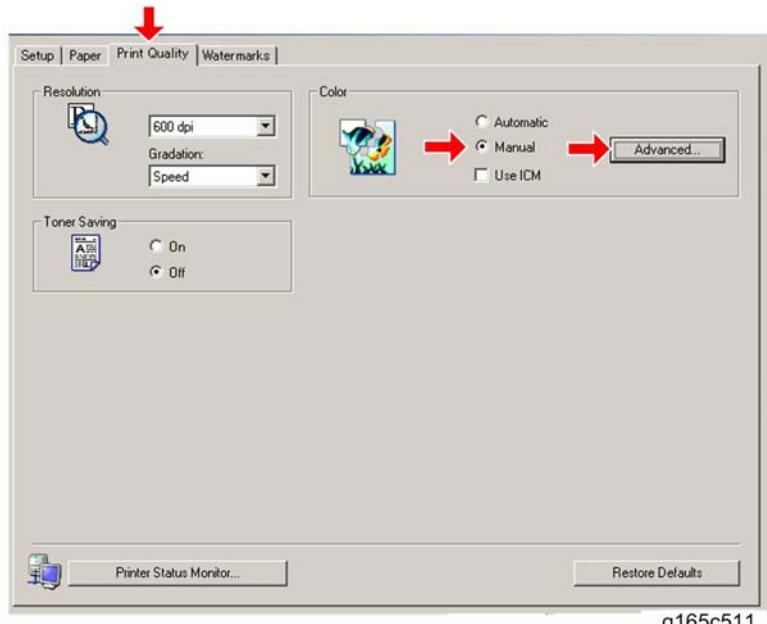
## Image Problems



g165c502

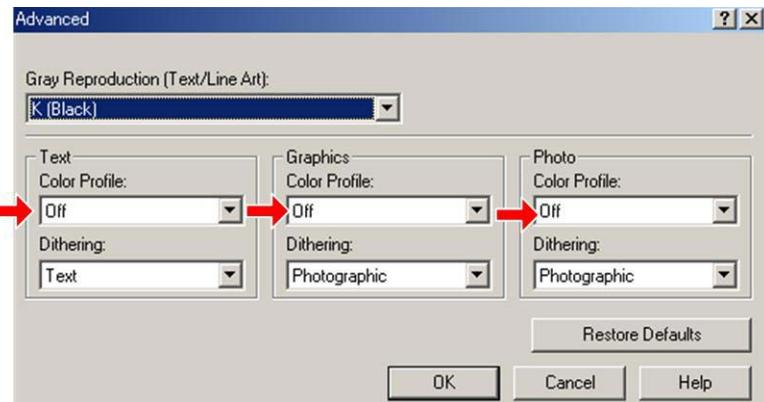
### **Printer Driver Setting for Printing a Sample**

1. Click "Properties" on the printer driver.



2. Click "Print Quality" tab.
3. Check "Manual" in the color setting.
4. Click "Advanced...".

## Image Problems



g165c510

5. Select "Off" from the pull-down menu in the "Color Profile" of the "Text".
6. Select "Off" from the pull-down menu in the "Color Profile" of the "Graphics".
7. Select "Off" from the pull-down menu in the "Color Profile" of the "Photo".

**M040/M041**

**SERVICE MANUAL APPENDICES**



# M040/M041 APPENDICES

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# **APPENDIX:**

# **SPECIFICATIONS**



# 1. APPENDIX: SPECIFICATIONS

## 1.1 GENERAL SPECIFICATIONS

### 1.1.1 MAINFRAME

M040/M041

Type	Desktop		
Technology	Laser beam scanning and electro-photographic printing		
	Mono-component toner development		
	4-drum tandem method		
Resolution (dpi)	600 x 600 dpi (Speed Mode) 1200 x 600 dpi equivalent (Std Mode) 2400 x 600 dpi equivalent (Fine Mode)		
Printing Speed	General Paper	A4/LT	FC: 25 ppm (LT: 26 ppm)
First Print Speed	Mono 13.5 sec or less		
(A4/LT, SEF, Std. Tray)	F/C 13.5 sec or less		
Duplex Printing	A4, LT, B5, LG, Exe M040: Not supported M041: Auto		
Dimensions (W x D x H)	400 x 480 x 387 mm / 16.0 x 19.2 x 15.4 inch		
Weight	28.0 kg / 61.73 lb or less *Includes consumables.		
Input capacity	Standard	Std Tray	500 sheets

## General Specifications

	Bypass tray	100 sheet
Op. Paper Tray	Paper Feed Unit	M040/M041: 500 sheets x 1
Max		Up to 1,100 sheets
Output capacity	Standard Tray	Face down Up to 150 sheets (A4/LT, 80g/m <sup>2</sup> or 20lb)
Input Paper Size	Standard Tray	
	Bypass Tray	
	Op. Paper Tray	
Media Type	Std.Tray	Plain Paper, Recycle Paper, Pre-punched Paper, Thin Paper, Color Paper, Letterhead, Preprinted, Thinner Paper
	Bypass Tray	Plain Paper, Recycled Paper, Application Paper, Envelope, Glossy, Thick Paper, Label, Thin Paper, Color Paper, Letterhead, Preprinted, Thinner Paper
	Op.Paper Feed Unit	Plain Paper, Recycled Paper, Pre-punched Paper, Thin Paper, Color Paper, Letterhead, Preprinted, Thinner Paper
Paper Weight	Standard Tray	
	Bypass tray	
	Op. Paper Tray	Paper Feed Unit 60-105g/m <sup>2</sup> (16-28lb)

## General Specifications

Rating Power Spec.	NA version		120V, 60Hz
	EU version		230V, 50/60Hz
Power Consumption	NA version	Max.	1300W or less
		Energy Saver	15 W or less
	EU version	Max.	1300W or less
		Energy Saver	15 W or less
Warm-up Time		30 sec or less (from power on)	
Energy Save Mode	Sleep Mode	Adjustable (off/ 1 / 5 /15 /30 / 45/ 60 min.: default 15 min)	
	Low Power Mode	10 sec (Uses approx 100W)	

### 1.1.2 OPTION

#### *Paper Feed Unit*

Paper Tray (500x1)	Paper Size	A4,Letter
	Paper Weight	60-105g/m <sup>2</sup> (16-28lb)
	Paper capacity	500 sheets x 1 tray
	Dimensions (W x D x H)	400 x 450 x 127mm/16 x 18 x 5.08 inch
	Weight	6 kg/13.2 lb

## Supported Paper Sizes

### 1.2 SUPPORTED PAPER SIZES

A	Supported and the size is molded in the tray. Need to select paper size by operation panel/driver.
B	Supported but size is not molded in the tray. Need to select paper size by operation panel/driver.
C	Need to input paper size by operation panel and driver.
N	Not supported.

Type	SEF/ LEF	Size	Input Tray			Auto. Dup.	
			Std. Tray	Option PFU	Bypass Tray		
Plain Paper	A4	SEF	210x297	A	A	B	Y
		LEF	297x210	N	N	N	N
	B5	SEF	182x257	A	N	B	Y
		LEF	257x182	N	N	N	N
	A5	SEF	148x210	A	N	B	N
		LEF	210x148	N	N	N	N
	B6	SEF	128x182	N	N	B	N
		LEF	182x128	N	N	N	N
	A6	SEF	105x148	N	N	B	N
		LEF	148x105	N	N	N	N
Plain Paper	DLT	SEF	11" x 17"	N	N	N	N
	Legal	SEF	8 1/2"x14"	A	N	B	Y

### Supported Paper Sizes

Type	SEF/ LEF	Size	Input Tray			Auto. Dup.	
			Std. Tray	Option PFU	Bypass Tray		
Plain Paper	Letter	SEF	8 1/2"x11"	A	A	B	Y
		LEF	11"x 8 1/2"	N	N	N	N
	Half Letter	SEF	5 1/2" x 8 1/2"	N	N	C	N
	Executive	SEF	7 1/4"x10 1/2"	A	N	B	Y
		LEF	10 1/2"x7 1/4"	N	N	N	N
	F	SEF	8" x 13"	B	N	B	N
	Foolscap	SEF	8 1/2" x 13"	B	N	B	N
Envelope	Folio	SEF	8 1/4" x 13"	B	N	B	N
	8 Kai	SEF	267 x 390	N	N	N	N
	16 Kai	SEF	195 x 267	C	N	C	N
		LEF	267 x 195	N	N	N	N
	Com10	SEF	4 1/8" x 9 1/2"	N	N	C	N
Custom	Monarch	SEF	3 7/8" x 7 1/2"	N	N	C	N
	C6	SEF	114 x 162	N	N	C	N
	C5	SEF	162 x 229	N	N	C	N
	DL Env	SEF	110 x 220	N	N	C	N
	Custom	Width	90-148mm (3.6"x 5.8")	N	N	C	N

### Supported Paper Sizes

Type	SEF/ LEF	Size	Input Tray			Auto. Dup.
			Std. Tray	Option PFU	Bypass Tray	
Length	148-216mm (5.8" x 8.5")	C	N	C	N	
	148-210mm (3.6"x 5.8")	N	N	C	N	
	210-356mm (5.8"x 14.2")	C	N	C	N	

# **APPENDIX:**

# **PREVENTIVE MAINTENANCE**



## 2. APPENDIX: PREVENTIVE MAINTENANCE

### 2.1 PREVENTIVE MAINTENANCE

#### 2.1.1 USER REPLACEABLE ITEMS

Item	Yield
Print Cartridge (AIO)	Starter/Short: Approx. 2.5 k prints/cartridge Long: 6.5 k for BK/ 6.0 k for CMY prints/cartridge
Maintenance Kit	Fusing Unit Transfer Roller Unit Approx. 90 k prints/ unit
Transfer Belt Unit	Approx. 90 k prints/ unit
Waste Toner Bottle	Approx. 55 k prints/ bottle (See condition 4)

**Condition:**

1. An A4 (8.5"x11")/ 5% chart is used to measure the above yield except the Print Cartridge (AIO).
2. The condition is standard temperature and humidity.
3. The expected yield measurement for the Print Cartridge (AIO) is based on ISO 19798 (ISO chart, continuous prints).
4. These yield values may change depending on the circumstances and printing conditions.
5. The yields of the Maintenance Kit (Fusing Unit and Transfer Roller Unit), Transfer Belt Unit and Waste Toner Bottle are measured by 3P/J when the printer is used 50% for color and 50% for black-and-white



# **APPENDIX:**

# **TROUBLESHOOTING GUIDE**



### 3. APPENDIX: TROUBLESHOOTING GUIDE

#### 3.1 ERROR MESSAGES

##### 3.1.1 OVERVIEW

The error messages will be displayed in the GUI of SOM or on the LCD of the operation panel if the machine has a problem. These can be recovered by a customer.

##### 3.1.2 ERROR MESSAGES LIST

000	Cover Open
	The front or top cover is open.
	<ol style="list-style-type: none"> <li>1. Close the front or top cover.</li> <li>2. Replace the interlock switches or actuator mechanism.</li> </ol>

010	AIO Set Error (Black)
011	AIO Set Error (Magenta)
012	AIO Set Error (Cyan)
013	AIO Set Error (Yellow)
	<ul style="list-style-type: none"> <li>▪ Black AIO not set</li> <li>▪ Defective connection of the ID chip terminal on the black AIO</li> </ul>
	<ol style="list-style-type: none"> <li>1. Install the AIO (black, magenta, cyan or yellow).</li> <li>2. Reinstall or replace the AIO (black, magenta, cyan or yellow).</li> </ol>

014	<p>Waste Toner Bottle Set Error</p> <ul style="list-style-type: none"> <li>▪ Waste toner bottle not set</li> <li>▪ Disconnected or defective harness of the waste toner bottle set sensor</li> <li>▪ Defective waste toner bottle set sensor</li> </ul>
-----	---

## Error Messages

	<ol style="list-style-type: none"><li>1. Install the waste toner bottle.</li><li>2. Check or replace the harness of the waste toner bottle set sensor.</li><li>3. Replace the waste toner bottle set sensor.</li></ol>
015	<p>ITB (Image Transfer Belt) Unit Set Error</p> <ul style="list-style-type: none"><li>▪ ITB unit not set</li><li>▪ The machine does not detect any signal from the TM sensors while the ITB contact motor is initializing.</li></ul> <p>Install the ITB unit.</p>
016	<p>Fusing Unit Set Error</p> <ul style="list-style-type: none"><li>▪ Fusing unit not set</li><li>▪ Disconnected or defective harness of the fusing unit</li></ul> <ol style="list-style-type: none"><li>1. Install the fusing unit.</li><li>1. Check or replace the harness of the fusing unit</li><li>2. Replace the fusing unit.</li></ol>
030	<p>Tray/Paper Selection Error</p> <ul style="list-style-type: none"><li>▪ No paper in the tray or tray not set in the machine</li><li>▪ Paper size requested by the job does not match the paper in the tray</li></ul> <ol style="list-style-type: none"><li>1. Install the tray or put the correct size paper in the tray.</li><li>2. Check the paper setting in the SOM (Smart Organizing Monitor) for printer models or user menu mode for MF models.</li></ol>
031	<p>Paper Selection Error: Feed and Exit</p> <ul style="list-style-type: none"><li>▪ Paper size requested by the job does not match the paper in the tray</li><li>▪ Selection error for the paper feed and paper exit location in duplex mode</li></ul> <p>Check the paper feed and exit location in the SOM (Smart Organizing Monitor) for printer models or user menu mode for MF models.</p>

## Error Messages

050	Jam Error: No Feed from Tray 1
	<ul style="list-style-type: none"><li>▪ Paper slipped</li></ul>
	Remove the paper jam at tray 1.
051	Jam Error: No Feed from By-pass tray
	<ul style="list-style-type: none"><li>▪ Paper slipped</li><li>▪ Defective by-pass solenoid</li></ul>
	Remove the paper jam at by-pass tray.
052	Jam Error: No Feed from Optional Tray
	<ul style="list-style-type: none"><li>▪ Paper slipped</li></ul>
	Remove the paper jam at the optional tray (Tray 2).
054	Jam Error: No Feed from Duplex Path
	<ul style="list-style-type: none"><li>▪ Paper slipped</li></ul>
	Remove the paper jam at the duplex path.
055	Inner Jam Error: Registration/ Paper Exit
	A sheet of paper stays at the registration sensor or paper exit sensor.
	<ul style="list-style-type: none"><li>▪ Paper slipped</li><li>▪ Paper double feed</li></ul>
	Remove the paper jam at the registration sensor or paper exit sensor.

Appendix:  
Trouble-  
shooting  
Guide

## Error Messages

	Paper Exit Jam Error: Paper Exit/ Fusing Unit
056	<p>A sheet of paper stays at the paper exit sensor or winds around the rollers in the fusing unit.</p> <ul style="list-style-type: none"> <li>▪ Paper slipped</li> <li>▪ A sheet of paper is wound around the rollers in the fusing unit</li> </ul>
	Remove the paper jam at the paper exit sensor or in the fusing unit.

	Paper Exit Jam Error: Duplex
057	<p>A sheet of paper stays at the duplex sensor or winds around the rollers in the duplex path.</p> <ul style="list-style-type: none"> <li>▪ Paper slipped</li> <li>▪ A sheet of paper is wound around the rollers in the duplex path.</li> </ul>
	Remove the paper jam at the paper exit sensor or in the duplex path.

	Printing Error: No Paper
070	<ul style="list-style-type: none"> <li>▪ No paper in the tray</li> </ul>
	Put paper in the tray.

080	Toner Near End: Black AIO
081	Toner End: Black AIO
	<ul style="list-style-type: none"> <li>▪ Black toner near-end or end</li> </ul>
	Replace the black AIO.

082	Toner Near End: Magenta AIO
083	Toner End: Magenta AIO
	<ul style="list-style-type: none"> <li>▪ Magenta toner near-end or end</li> </ul>
	Replace the magenta AIO.

## Error Messages

084	Toner Near End: Cyan AIO
085	Toner End: Cyan AIO
	<ul style="list-style-type: none"><li>▪ Cyan toner near-end or end</li></ul>
	Replace the Cyan AIO.

086	Toner Near End: Yellow AIO
087	Toner End: Yellow AIO
	<ul style="list-style-type: none"><li>▪ Yellow toner near-end or end</li></ul>
	Replace the yellow AIO.

088	Waste Toner Bottle: Near Full
089	Waste Toner Bottle: Full
	<ul style="list-style-type: none"><li>▪ Waste toner bottle near-full or full</li></ul>
	Replace the waste toner bottle.

090	ITB (Image Transfer Belt) Unit: Near End
091	ITB Unit: End
	<ul style="list-style-type: none"><li>▪ ITB unit near end or end</li></ul>
	Replace the ITB unit.

092	Fusing Unit: Near End
	<ul style="list-style-type: none"><li>▪ Fusing unit near end</li></ul>
	Replace the fusing unit.

## Error Messages

999	Color Registration (MUSIC) Error
	<ul style="list-style-type: none"><li>▪ Color registration (MUSIC) failure</li></ul>
	This error is not displayed even if this error occurs. It is just logged. This error is automatically recovered after the color registration (MUSIC) has been done successfully.

## 3.2 SC CONDITIONS

### 3.2.1 SUMMARY

This machine issues an SC (Service Call) code if an error occurs on the machine. The error code can be seen with the SOM (☞ "p.4-1") or LCD on the operation panel.

Make sure that you understand the following points;

1. All SCs are logged.
2. At first, always turn the main switch off and on if an SC code is issued.
3. First, disconnect then reconnect the connectors before you replace the PCBs, if the problem concerns electrical circuit boards.
4. First, check the mechanical load before you replace motors or sensors, if the problem concerns a motor lock.
5. Fusing related SCs: To prevent damage to the machine, the main machine cannot be operated until the fusing related SC has been reset by a service representative.
  - Enter SP mode.
  - Click "Fuser SC Reset" in SOM, and then turn the main power switch off and on.

### 3.2.2 ENGINE SC

#### SC 1xx (*Other Error*)

195	Serial Number Error
	The serial number stored in the memory (EGB) is not correct.
	<ul style="list-style-type: none"> <li>▪ EEPROM defective</li> <li>▪ EGB replaced without original EEPROM</li> </ul> <ol style="list-style-type: none"> <li>1. Check the serial number.</li> <li>2. If the stored serial number is incorrect, contact your supervisor.</li> </ol>

#### SC 2xx (*Laser Optics Error*)

202	Polygon motor error 1: ON timeout
	The polygon mirror motor does not reach the targeted operating speed within 5 sec. after turning on or changing speed

## SC Conditions

	Polygon motor error 2: OFF timeout
203	The polygon mirror motor does not leave the READY status within 3 sec. after the polygon motor switched off.
	Polygon motor error 3: XSCRDY signal error
	The SCRDY_N signal remains HIGH for 350 ms while the LD unit is firing.
204	<ul style="list-style-type: none"> <li>▪ Polygon motor/driver board harness loose or disconnected</li> <li>▪ Polygon motor/driver board defective</li> <li>▪ Laser optics unit defective</li> <li>▪ IPU (EGB) defective <ul style="list-style-type: none"> <li>1. Replace the interface harness of the laser optics unit.</li> <li>2. Replace the laser optics unit.</li> <li>3. Replace the EGB (Engine Board).</li> </ul> </li> </ul>
	Laser Synchronizing Detection Error: [K]/[Y]
220	The laser synchronizing detection signal for LDB [K]/[Y] is not output after the LDB unit has turned on while the polygon motor is rotating normally.
	Laser Synchronizing Detection Error: [M]/[C]
	The laser synchronizing detection signal for LDB [M]/[C] is not output after the LDB unit has turned on while the polygon motor is rotating normally.
222	<ul style="list-style-type: none"> <li>▪ Disconnected cable from the laser synchronizing detection unit or defective connection</li> <li>▪ Defective laser synchronizing detector</li> <li>▪ Defective LDB</li> <li>▪ Defective EGB <ul style="list-style-type: none"> <li>1. Check the connectors.</li> <li>2. Replace the laser optics unit.</li> <li>3. Replace the EGB.</li> </ul> </li> </ul>

## SC Conditions

240	LD error
	The IPU (EGB) detects a problem at the LD unit.
	<ul style="list-style-type: none"> <li>▪ Worn-out LD</li> <li>▪ Disconnected or broken harness of the LD.</li> </ul> <ol style="list-style-type: none"> <li>1. Replace the laser optics unit.</li> </ol>

## SC 3xx (*Charge Error*)

300	High voltage power output error
	The measured voltage is not correct when the EGB measures each charge output (charge, development, image transfer belt unit, and transfer unit).
	<ul style="list-style-type: none"> <li>▪ Disconnected or defective high voltage harness</li> <li>▪ Defective high voltage power supply</li> <li>▪ Defective EGB           <ol style="list-style-type: none"> <li>1. Check or replace the harnesses.</li> <li>2. Replace the high voltage power supply board</li> <li>3. Replace the EGB.</li> <li>4. Replace the AIOs.</li> </ol> </li> </ul>

396	Black drum motor error
	The LOCK signal error is detected when the EGB monitors the black drum motor state. (This monitoring is done immediately after power-on, when the motor starts rotating, and immediately after the motor stops.)
397	<ul style="list-style-type: none"> <li>▪ Disconnected or defective motor harness.</li> <li>▪ Motor slips due to excessive load</li> </ul> <ol style="list-style-type: none"> <li>1. Check the harness from the black drum motor. Replace it if necessary.</li> </ol>
	Color drum motor error

## SC Conditions

	<ul style="list-style-type: none"><li>▪ Disconnected or defective motor harness.</li><li>▪ Motor slips due to excessive load<ul style="list-style-type: none"><li>1. Check the harness from the color drum motor. Replace it if necessary.</li></ul></li></ul>
--	--

## SC 4xx (*Image Transfer and Transfer Error*)

445	ITB (Image Transfer Belt) Unit: Home Position Error  The ITB contact sensor does not detect the home position of the ITB for 5 seconds after the ITB unit initialization has been done.
	ITB (Image Transfer Belt) Unit: Contact Position Error  The ITB contact sensor does not detect the contact position of the ITB for 5 seconds after the ITB unit has moved to the contact position.
	ITB (Image Transfer Belt) Unit: No-contact Position Error  The ITB contact sensor does not detect the home position of the ITB for 5 seconds after the ITB unit has moved to no-contact position.
	<ul style="list-style-type: none"><li>▪ Defective ITB contact motor</li><li>▪ Defective ITB contact sensor</li><li>▪ Defective ITB unit<ul style="list-style-type: none"><li>1. Replace the ITB contact motor.</li><li>2. Replace the ITB contact sensor.</li><li>3. Replace the ITB unit.</li></ul></li></ul>

480	Agitator Motor Error  The agitator motor error is detected twice for 10 msec during the initialization at power-on or after the cover is closed.
	<ul style="list-style-type: none"><li>▪ Disconnected or defective harness</li><li>▪ Defective agitator motor<ul style="list-style-type: none"><li>1. Check or replace the harness.</li><li>2. Replace the agitator motor.</li></ul></li></ul>

**SC 5xx (Motor and Fusing Error)**

500	Transport/Fusing Motor Error
	The LOCK signal error is detected when the EGB monitors the transport/fusing motor state. (This monitoring is done immediately after power-on, when the motor starts rotating, and immediately after the motor stops.)
	<ul style="list-style-type: none"> <li>▪ Disconnected or defective motor harness.</li> <li>▪ Motor slips due to excessive load</li> </ul> <ol style="list-style-type: none"> <li>1. Check the harness from the transport/fusing motor. Replace it if necessary.</li> </ol>
530	LSU Fan Motor Error
	A LOCK signal is not detected for more than ten seconds while the motor START signal is on and if this error occurs twice consecutively, this SC is issued.
	<ul style="list-style-type: none"> <li>▪ Disconnected or defective motor harness.</li> <li>▪ Defective LSU fan motor</li> </ul> <ol style="list-style-type: none"> <li>1. Check or replace the motor harness.</li> <li>2. Replace the LSU fan motor.</li> </ol>
531	Fusing Fan Motor Error
	A LOCK signal is not detected for more than ten seconds while the motor START signal is on and if this error occurs twice consecutively, this SC is issued.
	<ul style="list-style-type: none"> <li>▪ Disconnected or defective motor harness.</li> <li>▪ Defective LSU fan motor</li> </ul> <ol style="list-style-type: none"> <li>1. Check or replace the motor harness.</li> <li>2. Replace the fusing fan motor.</li> </ol>
532	Air Intake Fan Motor Error
	A LOCK signal is not detected for more than ten seconds while the motor START signal is on and if this error occurs twice consecutively, this SC is issued.

## SC Conditions

	<ul style="list-style-type: none"><li>▪ Disconnected or defective motor harness.</li><li>▪ Defective air intake fan motor<ul style="list-style-type: none"><li>1. Check or replace the motor harness.</li><li>1. Replace the air intake fan motor.</li></ul></li></ul>
541	<p>Thermistor Error</p> <p>The thermistor output is less than 0°C for 6 seconds.</p> <ul style="list-style-type: none"><li>▪ Disconnected thermistor</li><li>▪ Defective harness connection<ul style="list-style-type: none"><li>1. Check the harness connection of the thermistor.</li><li>2. Replace the fusing unit.</li></ul></li></ul> <p> <b>Important</b></p> <ul style="list-style-type: none"><li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li></ul>
542	<p>Print Ready Temperature Error</p> <ul style="list-style-type: none"><li>▪ The heating roller temperature increase during a set time is not correct.</li><li>▪ The fusing temperature does not reach the print ready temperature within a set time after the fusing lamp has turned on.</li></ul> <ul style="list-style-type: none"><li>▪ Defective thermistor</li><li>▪ Incorrect power supply input at the main power socket</li><li>▪ Defective fusing lamp<ul style="list-style-type: none"><li>1. Check the voltage of the wall outlet.</li><li>2. Replace the fusing unit</li><li>3. Replace the fusing lamp.</li></ul></li></ul> <p> <b>Important</b></p> <ul style="list-style-type: none"><li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li></ul>
543	High Temperature Detection Error

## SC Conditions

	<p>This SC is issued if one of following conditions occurs:</p> <ul style="list-style-type: none"> <li>▪ The thermistor (center) detects 245°C or thermistor (end) detects 230°C.</li> <li>▪ The thermistor (center) detects a 14°C increment or more for five seconds at 220°C or more or the thermistor (end) detects a 9°C increment or more for five seconds at 160°C (Warming Up), 170 °C (Standby), or 180°C (Print) or more.</li> </ul> <hr/> <ul style="list-style-type: none"> <li>▪ Defective I/O control (EGB)</li> <li>▪ Defective EGB             <ol style="list-style-type: none"> <li>1. Replace the EGB</li> </ol> </li> </ul> <p><b>★ Important</b></p> <ul style="list-style-type: none"> <li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li> </ul>
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545	<p>Heating Lamp Full-Power Error</p>
	<p>The fusing lamp is fully-powered for a certain time while the fusing unit stays in the stand-by mode and is not rotating.</p>
	<ul style="list-style-type: none"> <li>▪ Deformed thermistor</li> <li>▪ Thermistor not in the correct position</li> <li>▪ Defective fusing lamp             <ol style="list-style-type: none"> <li>1. Replace the fusing unit.</li> <li>2. Replace the fusing lamp.</li> </ol> </li> </ul> <p><b>★ Important</b></p> <ul style="list-style-type: none"> <li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li> </ul>

547	<p>Zero Cross Error</p>
	<p>The zero cross signal is not detected for three seconds even though the fusing lamp relay is on after turning on the main power or closing the front door.</p>
	<ul style="list-style-type: none"> <li>▪ Defective fusing lamp relay             <ol style="list-style-type: none"> <li>1. Turn the main power switch off and on.</li> </ol> </li> </ul>

## SC Conditions

	<p> <b>Important</b></p> <ul style="list-style-type: none"><li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li></ul>
548	<p>Low Temperature Error</p> <p>The center thermistor detects 90°C or less for 4 seconds.</p> <p>▪ Defective fusing lamp ▪ Defective thermistor</p> <ol style="list-style-type: none"><li>1. Replace the fusing unit.</li><li>2. Replace the fusing lamp.</li></ol> <p> <b>Important</b></p> <ul style="list-style-type: none"><li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li></ul>
557	<p>Zero Cross Frequency Error</p> <p>The detection error occurs ten times consecutively in ten zero cross signal detections. This error is defined when the detected zero cross signal is 17 or less/27 or more for 0.2 seconds.</p> <p>▪ Defective fusing lamp relay ▪ Unstable input power source</p> <ol style="list-style-type: none"><li>1. Check the power supply source.</li><li>2. Replace the fusing unit.</li></ol> <p> <b>Important</b></p> <ul style="list-style-type: none"><li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.</li></ul>

## SC Conditions

559	Consecutive Fusing Jam
	The paper jam counter for the fusing unit reaches 3. The paper jam counter is cleared if the paper is fed correctly. This SC is activated only when this function is enabled with "Fuser SC Detect" in the SP Mode 2 tab.
	<ul style="list-style-type: none"> <li>▪ Defective fusing unit</li> <li>▪ Defective fusing control             <ol style="list-style-type: none"> <li>1. Clear this SC to send a command after a jam removal.</li> <li>2. Turn off this function after a jam removal.</li> </ol> </li> </ul>
	<p> <b>Important</b></p> <ul style="list-style-type: none"> <li>▪ Execute "Fuser SC Reset" with SOM to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code cannot be operated.</li> </ul>

**Appendix:  
Trouble-  
shooting  
Guide**

## **SC 6xx (Communication and Other Error)**

669	EEPROM Error
	An unexpected value exists in the initialization flag of the EEPROM
	<ul style="list-style-type: none"> <li>▪ EEPROM not initialized</li> <li>▪ Defective EEPROM             <ol style="list-style-type: none"> <li>1. Initialize the EEPROM.</li> <li>2. Replace the EEPROM.</li> <li>3. Replace the EGB.</li> </ol> </li> </ul>

690	GAVD Communication Error
	The ID of the GAVD is not identified during initialization.
	The chip ID of the GAVD cannot be detected by the machine at power-on.
	<ul style="list-style-type: none"> <li>▪ Defective EGB             <ol style="list-style-type: none"> <li>1. Replace the EGB.</li> </ol> </li> </ul>

## SC Conditions

### 3.2.3 CONTROLLER SC

#### SC8xx

819	Service Cycle Power
	<ul style="list-style-type: none"><li>▪ Incorrect combination of EGB and controller board.</li><li>▪ An unexpected error occurs in the EEPROM on the controller board.</li></ul>
	<ul style="list-style-type: none"><li>▪ Controller board defective<ul style="list-style-type: none"><li>1. Install the correct EGB and controller boards for this machine.</li><li>2. Replace the controller board</li></ul></li></ul>
823	USB/ Network Device Error
	An interface error in the USB connection or NIB connection occurs.
	<ul style="list-style-type: none"><li>▪ Controller board detective<ul style="list-style-type: none"><li>1. Replace the controller board.</li></ul></li></ul>
824	EEPROM Error
	An EEPROM check error at power-on occurs.
	<ul style="list-style-type: none"><li>▪ Controller board detective<ul style="list-style-type: none"><li>1. Replace the controller board.</li></ul></li></ul>
827	On-Board Memory Check Error
	An on-board memory check error at power-on occurs.
	<ul style="list-style-type: none"><li>▪ Controller board detective<ul style="list-style-type: none"><li>1. Replace the controller board.</li></ul></li></ul>
828	ROM Checksum Error
	A ROM checksum error at power-on occurs.
	<ul style="list-style-type: none"><li>1. Replace the controller board.</li></ul>

# **APPENDIX:**

## **SP MODE TABLES**



## 4. APPENDIX: SP MODE TABLES

### 4.1 SMART ORGANIZING MONITOR

#### 4.1.1 OVERVIEW

SOM (Smart Organizing Monitor) is a utility which can check the status of a printer and set up a printer from a PC. This utility is executed from a printer driver.

#### 4.1.2 PRINTER DRIVER INSTALLATION

1. Close all applications currently running.
2. Check the following:
  - The printer's USB cable is disconnected
  - The printer's main power switch is turned off
3. Insert the CD-ROM into the CD-ROM drive.  
The installer starts.
4. Select the interface language, and then click [OK].
5. Click [PCL 6 Printer Driver].  
The software license agreement appears.
6. After reading the agreement, click [I accept the agreement.], and then click [Next >].
7. In the [Method to install printer driver] dialog box, clear the [Search for network printers.] check box, select the [Connect a printer using a USB cable.] check box, and then click [Next >].
8. Select this printer, and then click [Next >].  
A message appears, asking you to check that the USB cable is not connected and that the printer's main power switch is turned to off.
9. Check the USB cable and the printer status, and then click [Next >].
10. When the [<Auto-detect USB Port>] dialog box appears, connect this printer to the computer using a USB cable, and then turn the printer's main power switch on.  
USB auto detection begins.
11. When the dialog box asking you to use this printer as the default printer appears, click either key.
12. When a message appears informing you that the installation was successfully completed, click [Finish].

## Smart Organizing Monitor

### 4.1.3 ENTERING THE PRINTER CONFIGURATION

To enter the service system setting;

1. Launch the SOM utility.

Take one of the following steps (a) or (b).

(a)

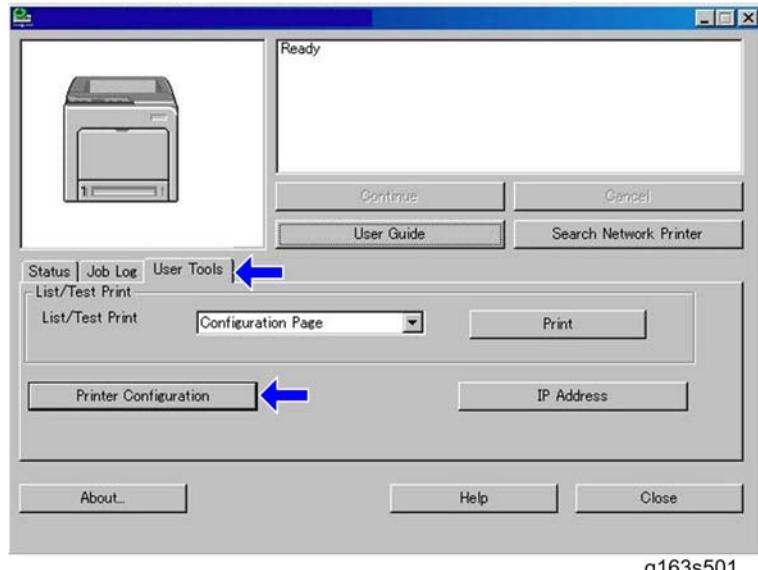
- Open the Properties of the printer driver.
- Click [Printing Preferences] on the Basic tab
- Click [Smart Organizing Monitor...] on the Printing Preferences tab.

(b)

- Open the Properties of the printer driver.
- Click [Smart Organizing Monitor...], on [Accessories], [Advanced Option] or [Paper Size Settings] tab.

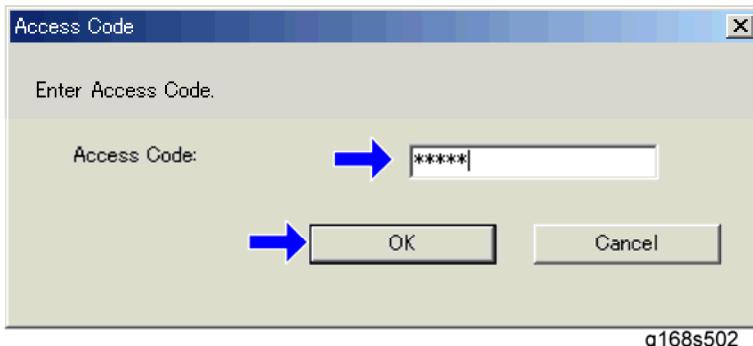
 Note

- To display the SOM dialog box automatically when any error occurs, check [Display Smart Organizing Monitor automatically] check box on [Advanced Options] tab.



2. Click the "User Tools" tab.
3. Click "Printer Configuration".
4. The "Access Code" entry dialog appears.

## Smart Organizing Monitor

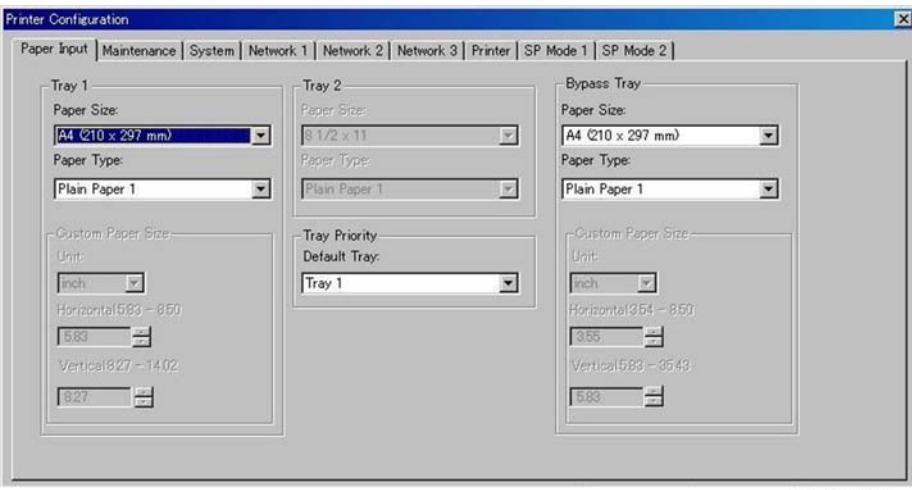


5. Input the access code and click the "OK" button.

**Note**

- Ask your supervisor for the access code.

6. Click the "OK" button.



7. The "Printer Configuration" GUI appears.

### 4.1.4 PRINTER CONFIGURATION MENU LIST

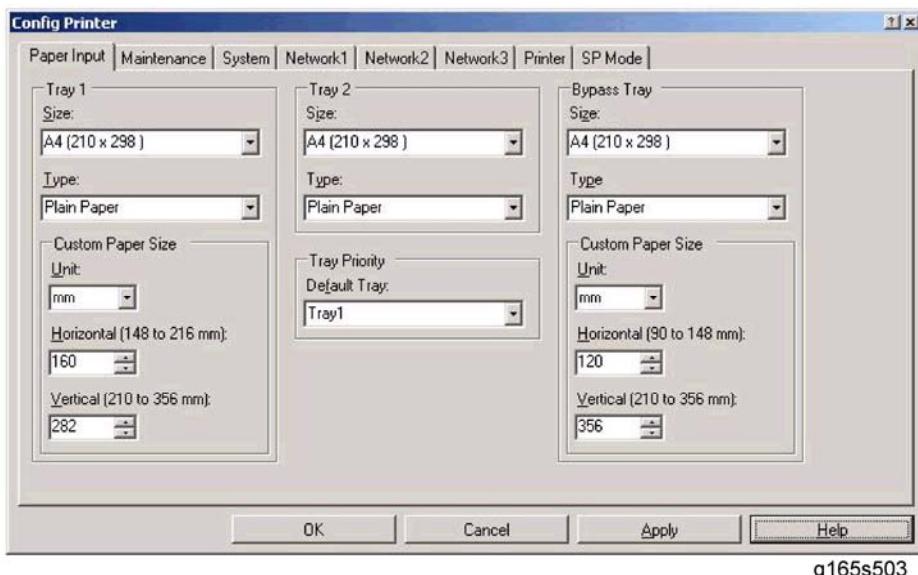
The SOM has the following printer configuration menus. Each menu contains various setting items. The details of each setting item are explained in this section below.

Menu	Description
Paper Input	Adjusts the paper type and size settings.
Maintenance	Adjusts the image registration and executes the color registration adjustment.
System	Adjusts the system settings of the machine.

## Smart Organizing Monitor

Network 1	Adjusts network settings (Information, Interface, TCP/IP).
Network 2	Adjusts network settings (IPX, SMTP).
Network 3	Adjusts network settings (SNMP, Apple Talk).
Printer	Adjusts the printer driver settings (PCL, PS).
SP mode 1	Adjusts and executes service program modes.
SP mode 2	Adjusts and executes service program modes.

## Paper Input



g165s503

Item	Selections	Remarks
Tray 1 Paper Size (standard)	A4 */ B5/ A5/ B6/ A6/ Legal/ Letter*/ Half Letter/ Executive/ 8" x 13"/ 8.5" x 13"/ Folio/ Com10/ Monarch/ C5 Env/ C6 Env/ DL Env/ 16K/ Custom Paper/ Postcard/ Reply-paid Postcard/ Any size	*: Default (NA: Letter, EU: A4) The selectable paper sizes depend on the model. For details, refer to the "Supported Paper Size List".
Tray 1 Paper type	Thin Paper(60-75g/m <sup>2</sup> )/ Plain Paper */ Plain Paper(90-105g/m <sup>2</sup> )/	*: Default The selectable paper types

## Smart Organizing Monitor

Item	Selections	Remarks
(standard)	Recycled/ Color/ Preprinted/ Prepunched/ Thick Paper (105-160g/m <sup>2</sup> )/ Letterhead/ Bond/ Cardstock/ Labels/ Envelope/ Any type	depend on the model. For details, refer to the "Supported Paper Types" in the "Specifications" chapter.
Tray 2 Paper Size (optional)	A4 */ Letter *	*: Default (NA: Letter, EU: A4)
Tray 2 Paper type (optional)	Thin Paper(60-75g/m <sup>2</sup> )/ Plain*/ Plain Paper(90-105g/m <sup>2</sup> )/ Recycled/ Color/ Preprinted Paper/ Prepunched Paper/ Letterhead	-
Custom Size unit	Mm */ Inch *	If the paper size factory default is A4, then the custom size factory default unit is mm.  If the paper size factory default is Letter, then the custom size factory default unit is inch.
Custom Horizontal	90*-216mm	3.54 – 8.50 inch. Precision is two digits after the decimal point in inch or one digit after the decimal point in mm.  If an input value is more than the maximum value, then it will be treated as the maximum value.  If an input value is less than the minimum value, then it will be treated as the minimum value.
Custom Vertical	148*-356mm	5.83 – 14.02 inch. Precision is two digits after the decimal point in inch or one digit after the decimal point

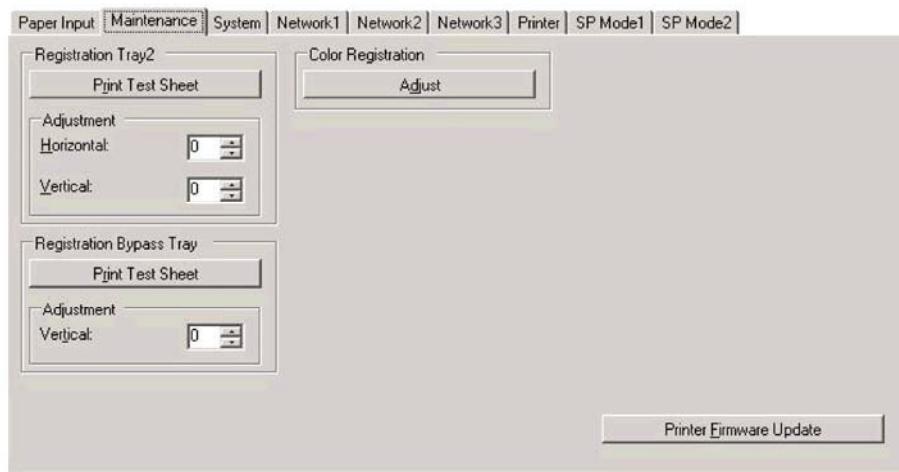
Appendix:  
SP Mode  
Tables

## Smart Organizing Monitor

Item	Selections	Remarks
		in mm. If an input value is more than the maximum value, then it will be treated as the maximum value. If an input value is less than the minimum value, then it will be treated as the minimum value.
Priority Tray	MPT	Not used
	Tray1 *	-
	Tray2	

"\*\*" indicates the factory default value.

## Maintenance



g165s504

Group (Tab)	Item	Selections	Remarks
Registration Tray 2	Print Test Sheet button		Sends a command to the printer to print a test sheet. It is disabled when tray 2 is not installed.

## Smart Organizing Monitor

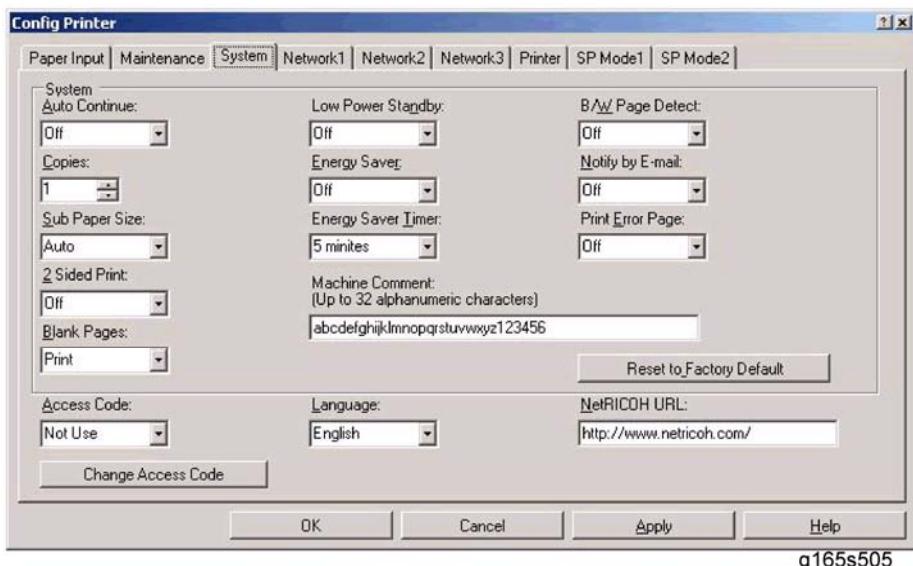
	Adjustment Horizontal	(-15 to +15) step	0.34 mm per step. Range is -5 mm to +5 mm.  If the machine settings are reset to the factory defaults, this value does not change.
	Adjustment Vertical	(-15 to +15) step	0.24 mm per step. Range is -3.6 mm to +3.6 mm  If the machine settings are reset to the factory defaults, this value does not change.
Registration Bypass Tray	Print Test Sheet button		Sends a command to printer to print a test sheet.
	Adjustment Vertical	(-15 to +15) step	0.24 mm per step. Range is -3.6 mm to +3.6 mm
Color Registration	Adjust button		The engine will do color registration and density tuning automatically.  The printer will warm up automatically after this setting is changed.  The “color registration” in User Tools includes only a “Fine Adjustment”. In service support, never fail to use SP mode 2 including both fine and rough adjustment.
FW Update button	FW update button		This button is for updating the controller firmware. The button for updating the engine firmware is located in the "SP Mode 1" tab.

**Appendix:  
SP Mode  
Tables**

\*\* indicates the factory default value.

## Smart Organizing Monitor

### System



g165s505

Item	Selections	Remarks
Auto Continue	On/Off *	
Copies	1*-999	Default is 1.
Sub Paper Size	Off */ Auto	A4 Letter override
2 Sided Print	Off */ Short Edge Bind/ Long Edge Bind	
Blank Page Print	Print */ Not Print	"Manual Duplex/Cover" has higher priority than the "Blank Pages" setting.
Low Power Standby	On	
	Off *	
Energy Saver	On *	
	Off	
Energy Saver Time	5min *	
	15min	

## Smart Organizing Monitor

Item	Selections	Remarks
	30min	
	60min	
B/W Page Detect	On *	
	Off	
Notify by E-mail	On	
	Off *	
Print Error Page	On	
	Off *	
Machine Comment	Null string*	Up to 32 alphanumeric characters. The factory default is 'null string'.
Restore to Factory Default button		Restores all settings to the factory default settings for the market area setting.
Language	English *	The factory setting is English if the market is NA or EU or ASIA.
	French	
	German	
	Italian	
	Spanish	
	Dutch	
	Danish	
	Swedish	
	Norwegian	
	Portuguese	

**Appendix:  
SP Mode  
Tables**

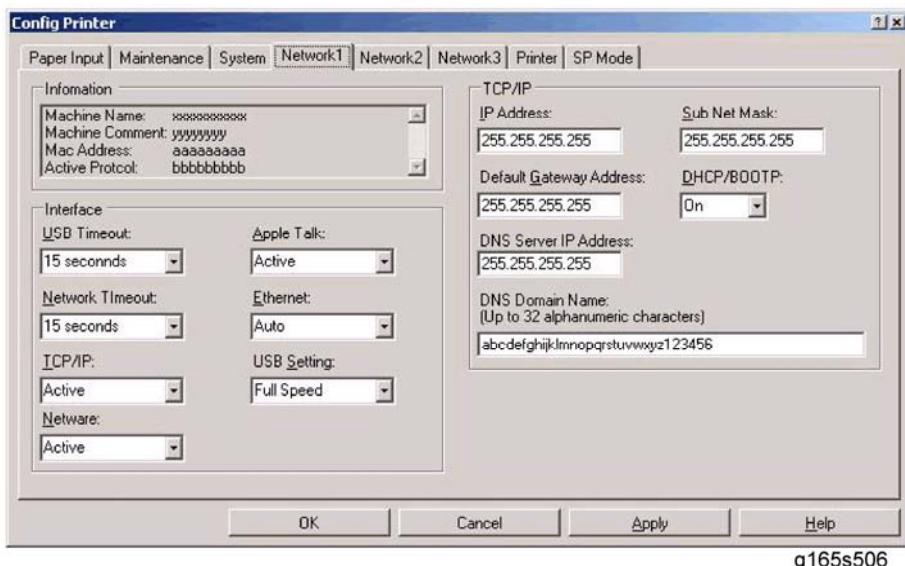
## Smart Organizing Monitor

Item	Selections	Remarks
	Polish Czech Hungarian Finnish Japanese Simplified Chinese Traditional Chinese Russian	
Access Code	Used * Not used	
Access code change button		Changes the access code. The button is grey if the Access code is set to "not used".
NetRicoh URL edit box	http://www.netricoh.com/*	

"\*\*" indicates the factory default value.

## Smart Organizing Monitor

### Network 1



g165s506

Group (Tab)	Item	Selections	Remarks
Information	Machine Name		String length is 32
	Machine Comment		String length is 32
	Hardware Type		
	Mac Address		
	Active Protocol	TCP/IP, Netware, Apple Talk	List of 3 protocols when they are active.

**Appendix:  
SP Mode  
Tables**

## Smart Organizing Monitor

Group (Tab)	Item	Selections	Remarks
TCP/IP	IP address	xxx.xxx.xxx.xxx	<p>This setting is not available if DHCP is enabled.</p> <p>If this setting is changed, the printer power must be turned off/on for the new setting to take effect.</p> <p>The default setting is "192.0.0.192" when DHCP is off.</p>
	Subnet mask	xxx.xxx.xxx.xxx	<p>This setting is not available if DHCP is enabled.</p> <p>If this setting is changed, the printer power must be turned off/on for the new setting to take effect.</p> <p>Will show all zero if network initialization is not finished. Any change will be ignored before the end of network initialization.</p> <p>The default setting is "255.255.255.0" when DHCP is off.</p>
TCP/IP	Default Gateway address	xxx.xxx.xxx.xxx	<p>This setting is not available if DHCP is enabled.</p> <p>If this setting is changed, the printer power must be turned off/on for the new setting to take effect.</p> <p>Will show all zero if network initialization is not finished. Any change will be ignored before the end of network initialization.</p> <p>The default setting is "192.0.0.192" when DHCP is off.</p>

## Smart Organizing Monitor

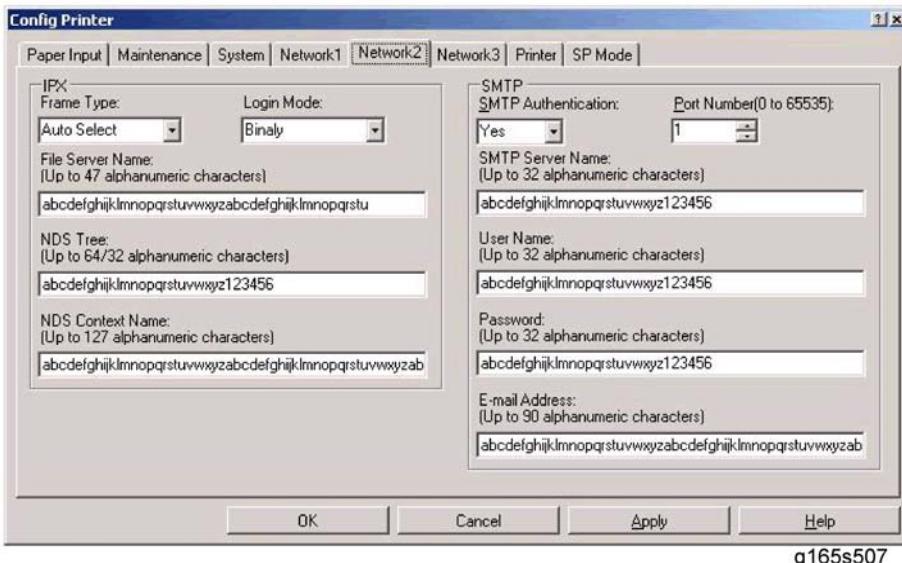
<b>Group (Tab)</b>	<b>Item</b>	<b>Selections</b>	<b>Remarks</b>
TCP/IP	DHCP	On */ Off	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
TCP/IP	DNS Server IP Address	xxx.xxx.xxx.xxx	<p>Up to 32 alphanumeric characters. This setting is not available if DHCP is enabled.</p> <p>The default setting is "0.0.0.0" when DHCP is off.</p> <p>The setting when DHCP is changed from on to off is the previous setting when DHCP was on.</p> <p>If this setting is changed, the printer power must be turned off/on for the new setting to take effect.</p>
	DNS Domain Name		<p>Up to 32 alphanumeric characters. This setting is not available if DHCP is enabled. The default setting when DHCP is off is null string.</p> <p>The setting when DHCP is changed from on to off is the previous setting when DHCP was on.</p> <p>If this setting is changed, the printer power must be turned off/on for the new setting to take effect.</p>
Interface	USB I/O Timeout	15 60 * 300	
	Network I/O Timeout	15 60 * 300	

**Appendix:  
SP Mode  
Tables**

## Smart Organizing Monitor

<b>Group (Tab)</b>	<b>Item</b>	<b>Selections</b>	<b>Remarks</b>
	TCP/IP	Active* Not Active	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	Netware	Active* Not Active	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	Apple Talk	Active* Not Active	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	Ethernet speed	Auto* 10M half 10M full 100M half 100M full	
	USB Setting	Full Speed Auto *	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.

"\*\*" indicates the factory default value.

**Network 2**

g165s507

Group (Tab)	Item	Selections	Remarks
IPX	Frame Type	Auto Select*	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
		Ethernet II	
	Login Mode	Bindery	If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
		Both	
		NDS*	
	File Server Name	Null string*	Up to 47 alphanumeric characters. The factory default is 'null string'. If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	NDS Tree	Null string*	Up to 48 alphanumeric characters. The factory default is 'null string'. If this setting is changed, the printer power must be turned off/on for the new setting to take effect.

**Appendix:  
SP Mode  
Tables**

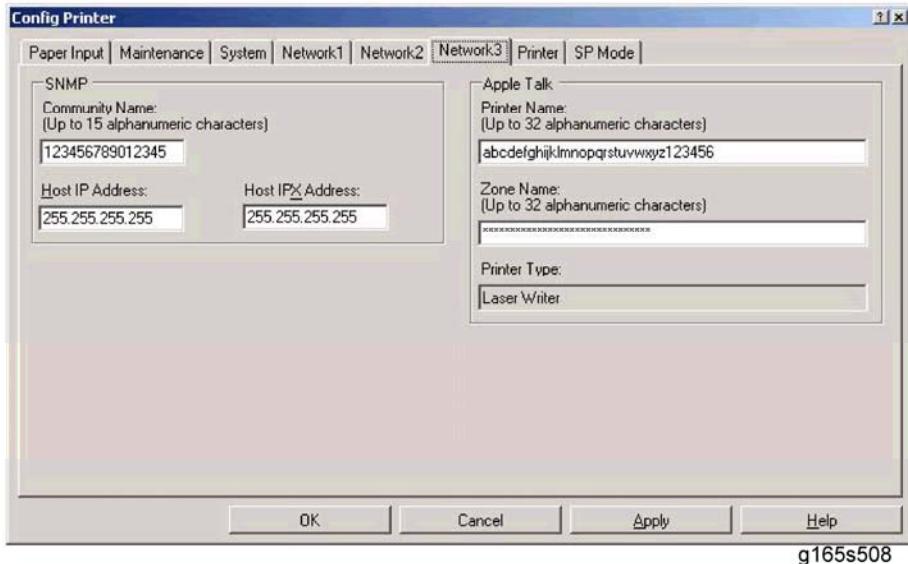
## Smart Organizing Monitor

Group (Tab)	Item	Selections	Remarks
	NDS Context Name	Null string*	Up to 127 alphanumeric characters. The factory default is 'null string'. If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
SMTP	SMTP Authentication	Yes* No	
	SMTP Server Name	Null string*	Up to 64 alphanumeric characters. The factory default is 'null string'.
	Port Number	25*	1 to 65535 The factory default is 25.
	User Name	Null string*	Up to 32 alphanumeric characters. The factory default is 'null string'.
	Password	Null string*	Up to 32 alphanumeric characters. The factory default is 'null string'. User-input characters and characters read back from the printer will show "*" in order to protect the user password.
	E-mail Address	Null string*	Up to 64 alphanumeric characters. (address for receiving e-mail) The factory default is 'null string'.
	Administrator e-mail address	Null string*	Up to 64 alphanumeric characters. The factory default is 'null string'.
	SMTP server		

"\*\*" indicates the factory default value.

## Smart Organizing Monitor

### Network 3



Group (Tab)	Item	Selections	Remarks
SNMP	Community Name	Null string *	Up to 15 alphanumeric characters. The factory default is 'null string'.
	Host IP Address	0.0.0.0 *	The factory default is 0.0.0.0 If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	Host IPX Address	"XXXXXXXXXXXXXXXXXXXX" *	String length is 20. The factory default is 20 "F" characters. Valid characters are: "0123456789ABCDEFabcdef"; not case sensitive when setting but the capital character will change to lower case when reading. If this setting is changed, the printer power must be turned off/on for the new setting to take effect. A valid string length is 0 or 20.

**Appendix:  
SP Mode  
Tables**

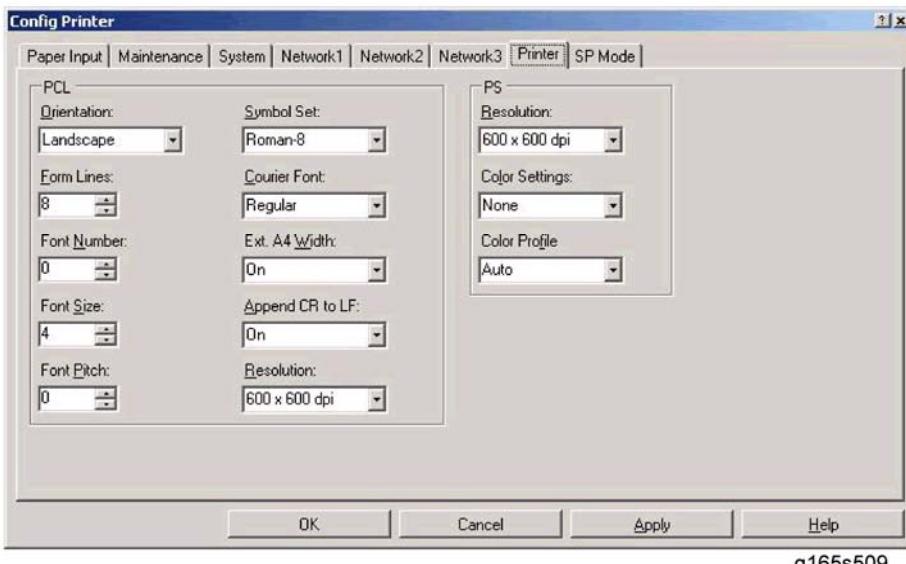
## Smart Organizing Monitor

Group (Tab)	Item	Selections	Remarks
			String lengths of 1 – 19 will cause the setting to be invalid. But SOM will not create an error message when the string length is in the range of 1 – 19. The invalid string can be saved at the printer side.
Apple Talk	Printer Name	"PublicWriter" *	String of maximum length 32. The factory default string is "PublicWriter". If this setting is changed, the printer power must be turned off/on for the new setting to take effect.
	Zone Name	"**"	Default is "**". Up to 32 in length. The factory default string is "**". If this setting is changed, the printer power must be turned off/on for the new setting to take effect.

"" indicates the factory default value.

## Smart Organizing Monitor

### Printer



g165s509

Group (Tab)	Item	Selections	Remarks
PCL	Orientation	Portrait *	
		Landscape	
	Form Lines	5 to 128 by 1	If the machine settings are reset to the factory defaults, this value does not change.
	Font Number	0*-89	The factory default value is 0.
	Font Size	4 to 999.75 by 0.25 (12 *)	The factory default value is 12.
	Font Pitch	0.44 to 99.99 by 0.01 (10 *)	The factory default value is 10.
PCL	Symbol Set	Roman-8*, Roman-9, ISO L1, ISO L2, ISO L5, PC-8, PC-8 D/N, PC-850, PC-852, PC-858, PC-8 TK,	

**Appendix:  
SP Mode  
Tables**

## Smart Organizing Monitor

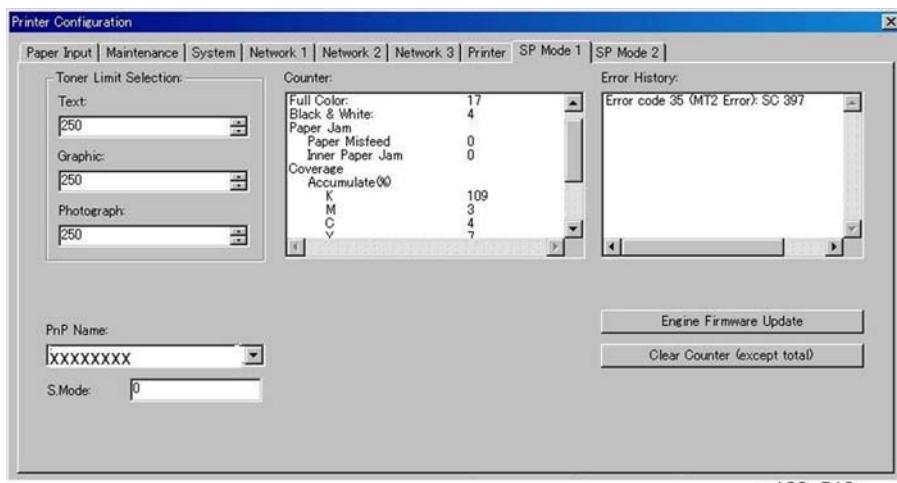
Group (Tab)	Item	Selections	Remarks
		Win L1, Win L2, Win L5, Desktop, PS Text, VN Intl, VN US, MS Publ, Math-8, PS Math, VN Math, Pi Font, Legal, ISO 4, ISO 6, ISO 11, ISO 15, ISO 17, ISO 21, ISO 60, ISO 69, Win 3.0, MC Text, ISO L6, ISO L9, PC-775, PC-1004,	
PCL	Courier Font	Regular*	
		Dark	
	Ext. A4 Width	Off*	
		On	
	Append CR to LF	Off	
		On *	
	Resolution	600x600dpi 1bit*	
		600x600dpi 2bits	
		600x600dpi 4bits	
PS	Resolution	600 x 600 dpi*	
		600 x 600 dpi 2bits	
		600 x 600 dpi 4bits	
	Color Profile	Off	

## Smart Organizing Monitor

Group (Tab)	Item	Selections	Remarks
		Solid color *	
		Presentation	
		Photographic	

"\*\*" indicates the factory default value.

### SP Mode 1



Appendix:  
SP Mode  
Tables

g163s510a

Item	Selections	Remarks
Counter	Text	This means "toner limit". Should be text/graphic/image. [200 to 400 / 250 (default) / 10/step]
	Graphic	
	Image	
Print Side Volume	Total	Total printed page counter
	Color	Total printed color page counter
	B/W	Total printed mono page counter
	Duplex	Total printed duplex page counter.
	Paper Jam - Misfeed	Misfeed jam counter [0 to 128]

## Smart Organizing Monitor

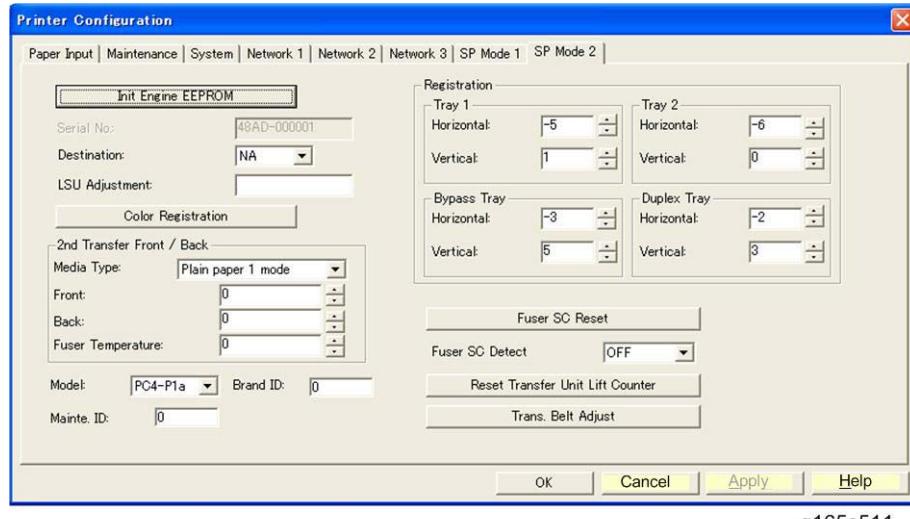
Item	Selections	Remarks
	Paper Jam - Inner	Counter for jams inside the machine [0 to 128]
	Paper Jam - Duplex	Duplex jam counter [0 to 128] Always 0 if the printer does not have a duplex unit.
	Recent K, M, C, Y coverage	Recent K coverage = K data got from the engine (the unit is 1024 dots) / A4 full coverage dot number (the unit is 1024 dots). A4 full coverage dot number in units of 1024 dots is $4961 \times 7016 / 1024$ . Recent M, C, Y coverage uses the same equation as K, using the M, C, Y data from the engine.
	Accumulate K, M, C, Y coverage	Added from recent coverage. Stored in the EEPROM.
Error History	Error code listing	Maximum 16 error codes. There is nothing displayed if there is no error code. If there is only one error code, then only one error code string is displayed.
PnP Name		Select a Plug in Play name from the dropdown list. The modified setting will only take effect after the printer power is turned off/on. The printer will warm up automatically after this setting is changed.
S. Mode	[0 to 7F]	This adjusts the M/A of toner. <b>0x00:</b> Normal (Default: no reduction) 0x06: 20% reduction

## Smart Organizing Monitor

Item	Selections	Remarks
		0x07: 10% reduction
Engine Firmware update button		Engine firmware update button
Clear Counter (except total)		This is used by Service. This clears all counters (except Total Counter).

"\*\*" indicates the factory default value.

## SP Mode 2



**Appendix:  
SP Mode  
Tables**

g165s511

Item	Selections	Remarks
Init Engine EEPROM		<p>This clears all counters except "Full Color" and "Black and White" in the total counter.</p> <p>When you click the [Init Engine EEPROM] button, the engine EEPROM is initialized.</p> <p>Turn the machine power off/on after you change this setting.</p>
Serial No.	11 characters	Displays and changes a serial

## Smart Organizing Monitor

Item	Selections	Remarks
		number. (Character: alphanumeric, input length: 11 bytes) The printer will warm up automatically after this setting is changed.
Destination	1 byte. 0:DOM (JPN), 1:NA, 2:EU, 3:China, 4:Taiwan, 5:AP, 6:LA	Displays and changes a destination. It may damage the printer if you change this setting. Turn the machine power off/on after you change this setting. The printer will warm up automatically after this setting is changed. SOM will show a blank space if the printer destination setting is unknown.
LSU Adjustment	Input 160 bytes setting.	Character: alphanumeric "0-9", "a-f", "A-F", only valid data can be input. Input length: 160 bytes
Color Registration button		The engine will perform color registration and density tuning automatically. The printer will warm up automatically after this setting is changed.
2nd Transfer Front / Back		
Media type	Display string only 0: Plain paper 1 mode 1: Plain paper 2 mode 2: Plain paper 3 mode 3: Reserved (not display) 4: Thick stock 1 mode	Please select the media type.

## Smart Organizing Monitor

Item	Selections	Remarks
	5: Thick stock 2 mode 6: Thick stock 3 mode (Not used) 7: Thick stock 4 mode 8: Envelope 1 mode	
Front	(-15 to +15)	This adjusts the transfer roller current, based on the default value. The range of adjustment is from -15 [ $\mu\text{A}$ ] to +15 [ $\mu\text{A}$ ], in units of 1. The printer will warm up automatically after this setting is changed.
Back	(-15 to +15)	This adjusts the transfer roller current, based on the default value. The range of adjustment is from -15 [ $\mu\text{A}$ ] to +15 [ $\mu\text{A}$ ], in units of 1. The printer will warm up automatically after this setting is changed.
Fuser Temperature	(-15 to 0)	This adjusts the temperature of the fusing unit, based on the default value. The range of adjustment is from -15 [ $^{\circ}\text{C}$ ] to 0[ $^{\circ}\text{C}$ ], the unit is 2. The printer will warm up automatically after this setting is changed. *2
Model	Display string only 2: M040 3: M041	Displays the current model in a dropdown list. Do not change this setting (Designed for Factory Use).

Appendix:  
SP Mode  
Tables

## Smart Organizing Monitor

Item	Selections	Remarks
Brand ID	00* – 7F	Displays the current brand ID number. Do not change this setting (Designed for Factory Use).
Mainte. ID	00* – 7F	Displays the current maintenance ID number. Do not change this setting (Designed for Factory Use).
Registration		
Tray1	Horizontal	1.32mm per step. Range is -15mm to +15mm. If the machine settings are reset to the factory defaults, this value does not change. The printer will exit the energy saver state after this setting is changed.
	Vertical	0.24mm per step. Range is -3.6mm to +3.6mm. If the machine settings are reset to the factory defaults, this value does not change. The printer will exit the energy saver state after this setting is changed.
Tray2	Horizontal (-15 to +15) step	1.32mm per step. Range is -5mm to +5mm. If the machine settings are reset to the factory defaults, this value does not change. The printer will exit the energy saver state after this setting is changed.
	Vertical (-15 to +15) step	0.24mm per step. Range is -3.6mm

## Smart Organizing Monitor

Item	Selections	Remarks
		<p>to +3.6mm.</p> <p>If the machine settings are reset to the factory defaults, this value does not change.</p> <p>The printer will exit the energy saver state after this setting is changed.</p>
Bypass Tray	Horizontal	<p>1.32mm per step. Range is -5mm to +5mm.</p> <p>If the machine settings are reset to the factory defaults, this value does not change.</p> <p>The printer will exit the energy saver state after this setting is changed.</p>
	Vertical	<p>0.24mm per step. Range is -3.6mm to +3.6mm.</p> <p>If the machine settings are reset to the factory defaults, this value does not change.</p> <p>The printer will exit the energy saver state after this setting is changed.</p>
Duplex Tray	Horizontal (-15 to +15) step	<p>1.32mm per step. Range is -5mm to +5mm.</p> <p>If the machine settings are reset to the factory defaults, this value does not change.</p> <p>The printer will exit the energy saver state after this setting is changed.</p>
	Vertical (-15 to +15) step	<p>0.24mm per step. Range is -3.6mm to +3.6mm.</p> <p>If the machine settings are reset to the factory defaults, this value does not change.</p>

**Appendix:  
SP Mode  
Tables**

## Smart Organizing Monitor

Item	Selections	Remarks
		The printer will exit the energy saver state after this setting is changed.
Fuser SC Reset		This button is for resetting an SC related with the fusing errors.
Fuser SC Detect	On/Off	If On, the engine detects SC559. If Off, the engine does not detect "Fusing SC Reset".
Reset Transfer Unit Life Counter		Resets the transfer unit life counter.
Trans. Belt Adjust		When you click the [Trans. Belt Adjust] button, the transfer belt adjustment is done. This calibrates the motor speed to match the length of the new transfer belt.

"\*\*" indicates the factory default value.

## 4.2 SERVICE PROGRAM WITH OPERATION PANEL

### 4.2.1 OVERVIEW

This machine has an LCD on the operation panel. Therefore, you can directly execute the service program with the operation panel instead of the SOM.



- Ask your supervisor for entering or exiting the service mode with the operation panel.

### 4.2.2 SERVICE MODE MENU ITEMS ON LCD

The wording and menu structures are described as shown below.

#### ***Service Menu (2nd Menu)***

1st Menu	2nd Menu	3rd Menu	4th Menu
Service Mode	Service Menu	Toner Limit	Text
			Graphics
			Photograph
[200 to 400] Step by 10, Default is 250			

Appendix:  
SP Mode  
Tables

#### ***Engine Maintenance (2nd Menu)***

1st Menu	2nd Menu	3rd Menu	4th Menu
Service Mode	Engine Maintenance	Brand	-
0: Ricoh/ 1: SP/ 2: NRG/ 3: Lanier			

1st Menu	2nd Menu	3rd Menu	4th Menu
Service Mode	Engine	Destination	-

## Service Program with Operation Panel

1st Menu	2nd Menu	3rd Menu	4th Menu
	Maintenance		
<b>[0 to 6] DFU</b>			

1st Menu	2nd Menu	3rd Menu	4th Menu		
Service Mode	Engine Maintenance	2nd Transfer	Front		
			Back		
[-15 to +15/ 1 step]					
This adjusts the transfer roller current, based on the default value. The range of adjustment is from -15 [ $\mu$ A] to +15 [ $\mu$ A], in units of 1. The printer will warm up automatically after this setting is changed.					

1st Menu	2nd Menu	3rd Menu	4th Menu
Service Mode	Engine Maintenance	2nd Transfer	Fuser Temp
[0 to -30/ 1 step]			
This adjusts the offset temperature of the fusing unit, based on the default value. The range of adjustment is from -30 [°C] to 0[°C], the unit is 2. The printer will warm up automatically after this setting is changed. *2			

1st Menu	2nd Menu	3rd Menu	4th Menu
Service Mode	Engine Maintenance	Registration	Tray 1
Tray 2			
By-pass			
Duplex			
5th Menu			
▪ Vertical			

## Service Program with Operation Panel

1st Menu	2nd Menu	3rd Menu	4th Menu
<ul style="list-style-type: none"><li>▪ Horizontal [-15 to +15/ 0.33 mm/ 1 step]</li></ul> <p>This adjusts the vertical and horizontal registration for each tray. If the machine settings are reset to the factory defaults, this value does not change.</p>			

### ***Clear Log (2nd Menu)***

This resets all log data.

Appendix:  
SP Mode  
Tables



## **APPENDIX: MACHINE SWAP**



## 5. APPENDIX: MACHINE SWAP

### 5.1 EXCHANGE AND REPLACE PROCEDURE

If the machine exchange and replacement is required, arrange to send a machine without the four print cartridges (AIO) to the customer site.

#### 5.1.1 INSTRUCTION

Instruct the customer to do the following procedure.

***Before the substitute machine gets to the customer site***

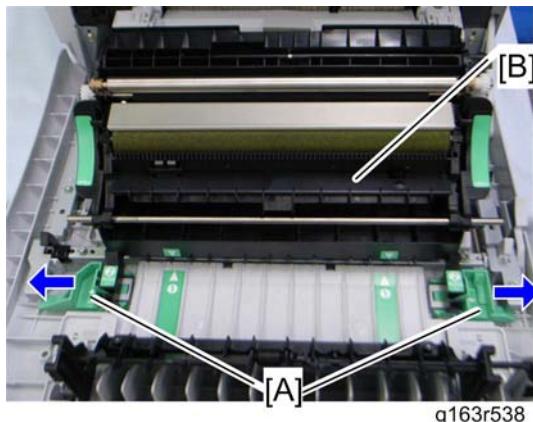
- Print the configuration page using "Smart Organizing Monitor".

***When the substitute machine gets to the customer site***

1. Remove the four print cartridges (AIO) from the problem machine.
2. Install the four print cartridges (AIO) into the substitute machine.
3. Input the customer settings which are printed on the configuration page by using "Smart Organizing Monitor".
4. Send back the problem machine to the repair center.

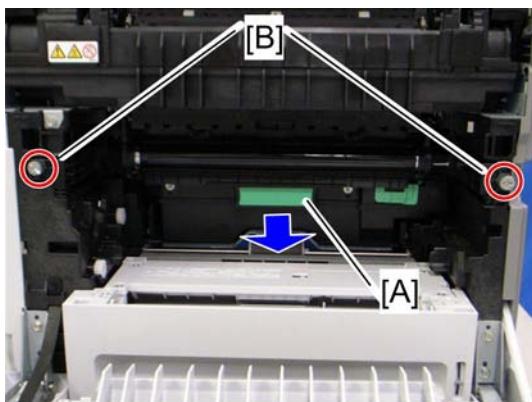
#### 5.1.2 CLEANING POINTS AFTER MACHINE ARRIVAL AT DEPOT

1. Open the front cover.



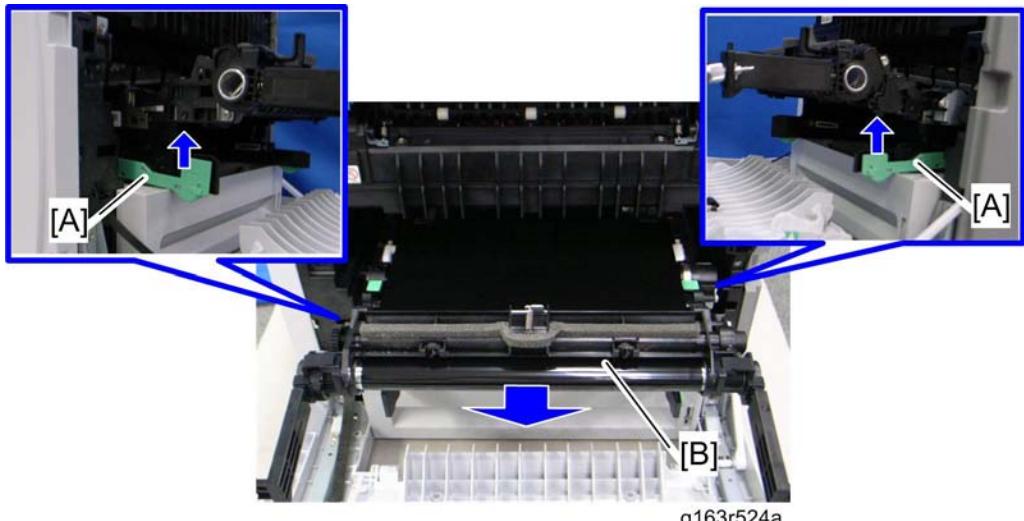
2. Release the locks [A].
3. Remove the transfer unit [B].

## Exchange and Replace Procedure



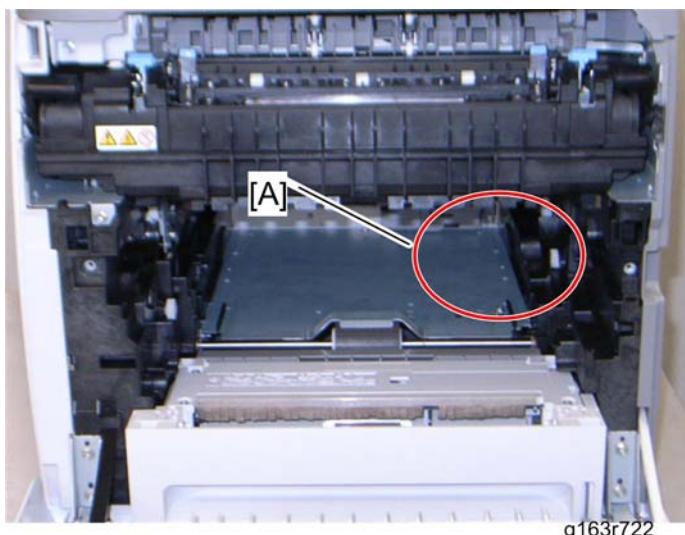
g163r523

4. Remove the waste toner bottle [A].
5. Remove the two screws [B].



g163r524a

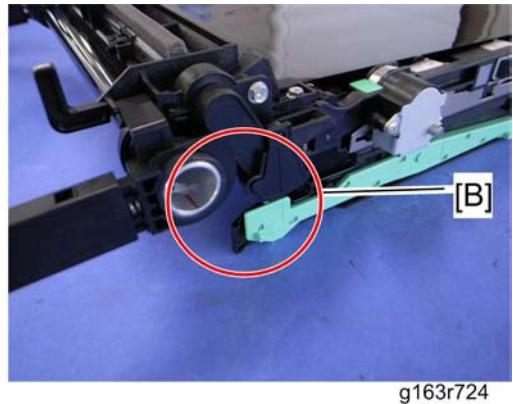
6. Grab the handles [A], and then pull out the image transfer belt unit [B].
7. Remove the waste toner bottle.



g163r722

## Exchange and Replace Procedure

8. Clean inside the machine, especially around the circled area [A].



g163r724

9. Clean the circled area at the waste toner bottle [A] and circled area [B] at image transfer belt unit.
10. Reassemble the machine.

Appendix:  
Machine  
Swap



**PAPER FEED UNIT TK1010  
(G849)**



# **PAPER FEED UNIT TK1010 (G849)**

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# Read This First

## Safety and Symbols

### Replacement Procedure Safety

#### CAUTION

- Turn off the main power switch and unplug the machine before beginning any of the replacement procedures in this manual.

#### Symbols Used in this Manual

This manual uses the following symbols.

: See or Refer to

: Screws

: Connector

: Clip ring

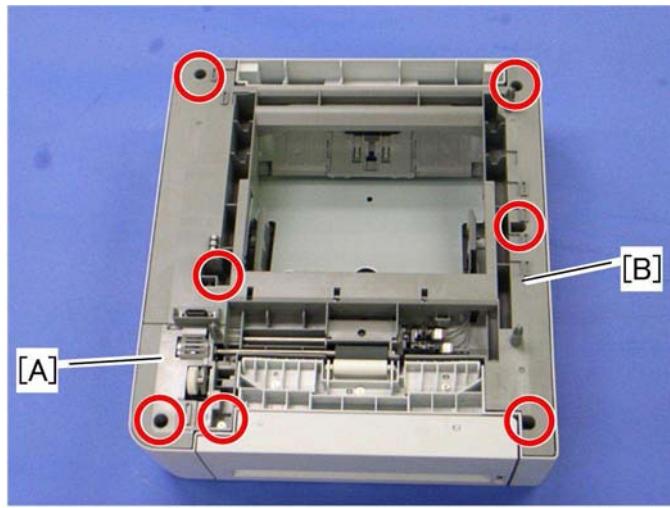
: E-ring



# 1. REPLACEMENT AND ADJUSTMENT

## 1.1 PAPER FEED UNIT

### 1.1.1 TOP COVER



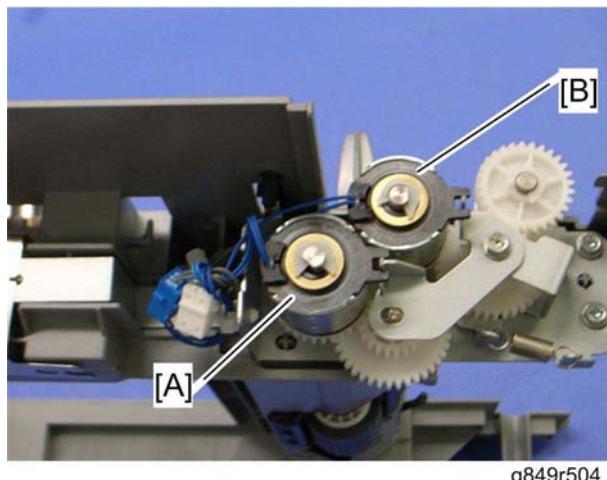
Paper Feed  
Unit TK1010  
(G849)

g849r501

1. Top left cover [A] ( x 1)
2. Top cover [B] ( x 6)

### 1.1.2 PAPER FEED AND RELAY CLUTCH

1. Top cover ()



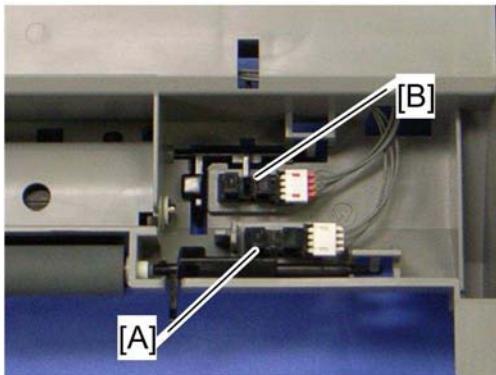
g849r504

2. Paper feed clutch [A] ( x 1, x 1)
3. Relay clutch [B] ( x 1, x 1)

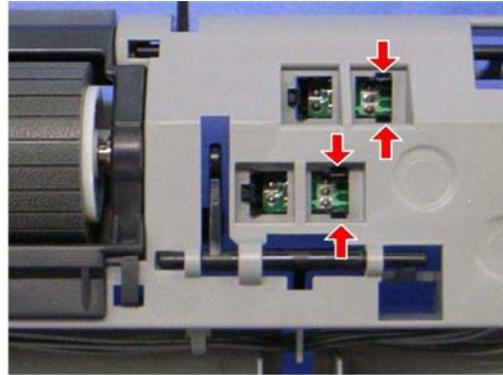
## Paper Feed Unit

### 1.1.3 PAPER END AND RELAY SENSOR

1. Top cover ( Top Cover)



g849r505

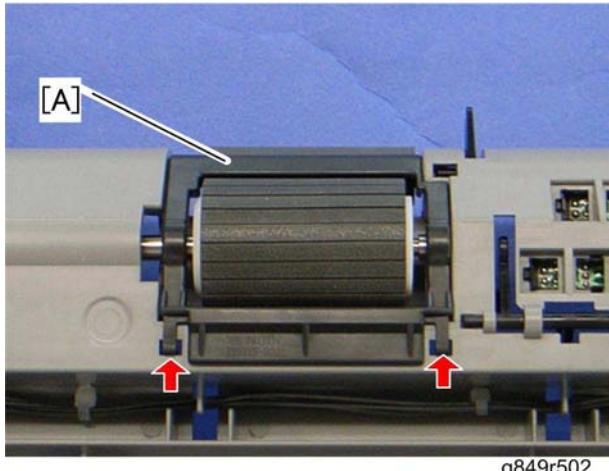


g849r506

2. Paper end sensor [A] (hooks,  x 1)
3. Relay sensor [B] (hooks,  x 1)

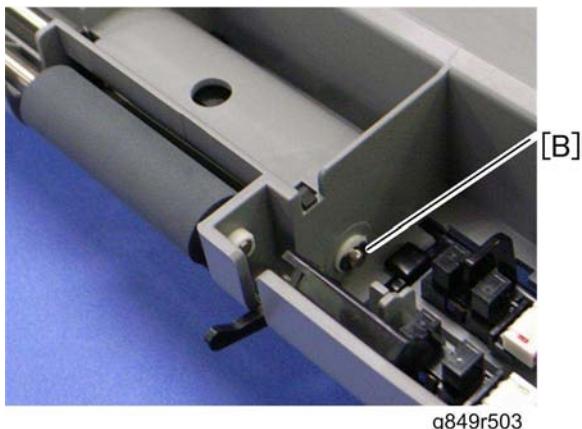
### 1.1.4 PAPER FEED ROLLER

1. Top cover (☞ Top Cover)
2. Paper feed clutch (☞ Top Cover)

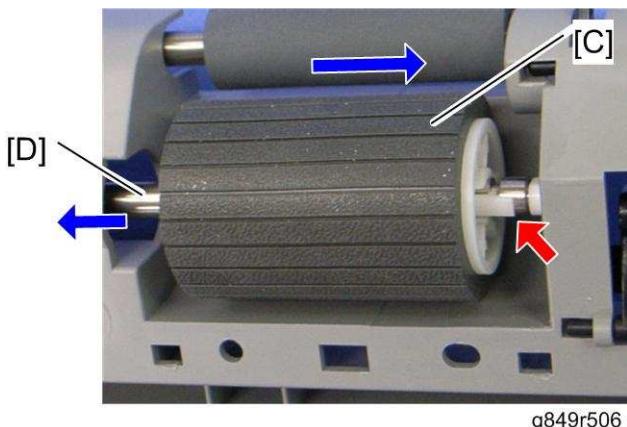


Paper Feed  
Unit TK1010  
(G849)

3. Paper guide [A] (hooks)



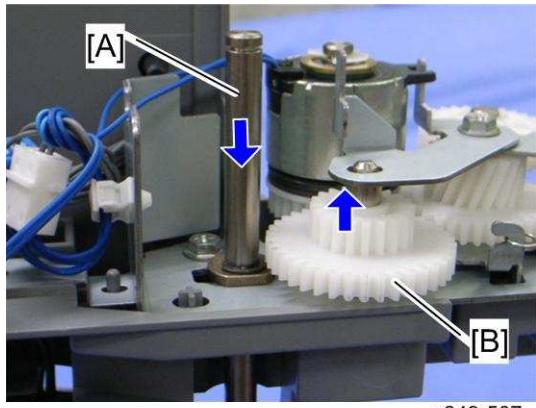
4. Remove the e-ring [B] at the right edge of the feed roller shaft.



5. Slide the paper feed roller [C] to the right side (hook).
6. Pull out the feed roller shaft [D] to the left side (bushing x 1).

## Paper Feed Unit

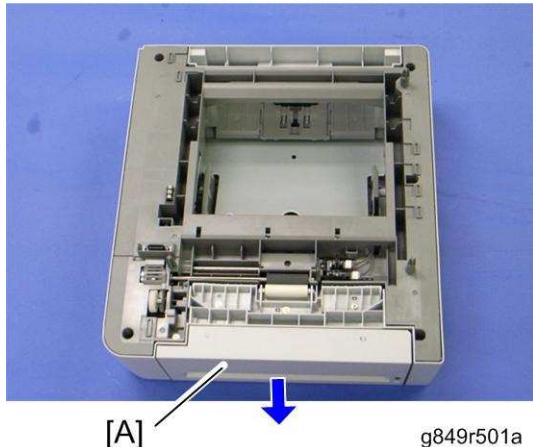
### ***When reassembling***



g849r507

If the feed roller shaft [A] cannot be inserted easily, pull the gear [B], and then insert the feed roller shaft.

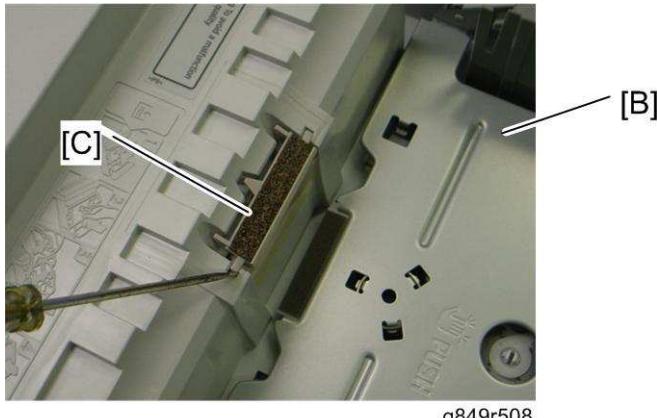
### 1.1.5 FRICTION PAD



g849r501a

Paper Feed  
Unit TK1010  
(G849)

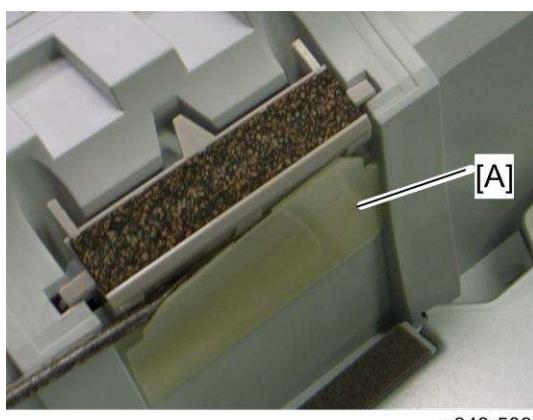
1. Pull out the tray [A]



g849r508

2. Press down the bottom plate [B]
3. Friction pad [C] (hooks, spring x 1)

#### *When reassembling*



g849r509

When re-installing the friction pad, make sure that the mylar [A] does not go under the friction pad.

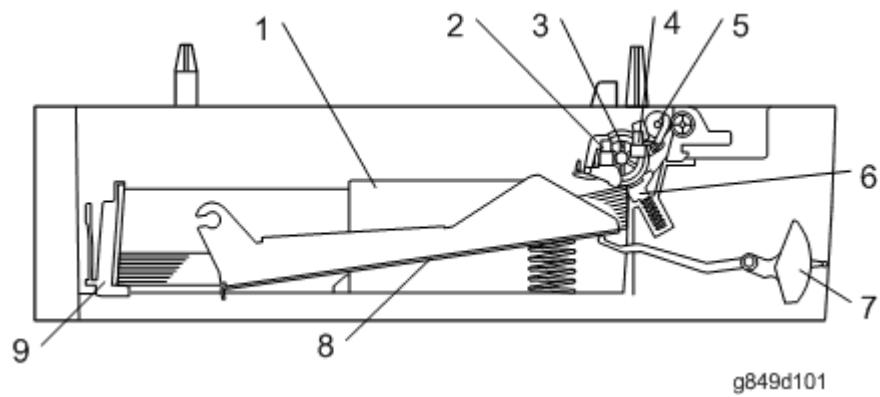


## 2. DETAILED SECTION DESCRIPTIONS

### 2.1 OVERVIEW

#### 2.1.1 COMPONENT LAYOUT

Paper Feed  
Unit TK1010  
(G849)

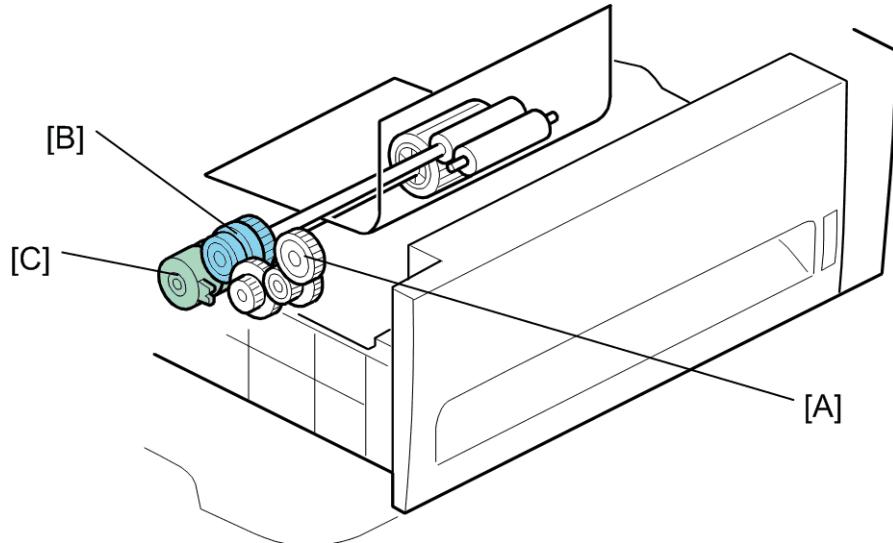


g849d101

1. Side Fence	6. Friction Pad
2. Paper End Sensor	7. Paper Height Lever
3. Paper Feed Roller	8. Bottom Plate
4. Relay Sensor	9. Rear Fence
5. Relay Roller	

## 2.2 BASIC OPERATION

### 2.2.1 PAPER SEPARATION AND FEED



g849d102

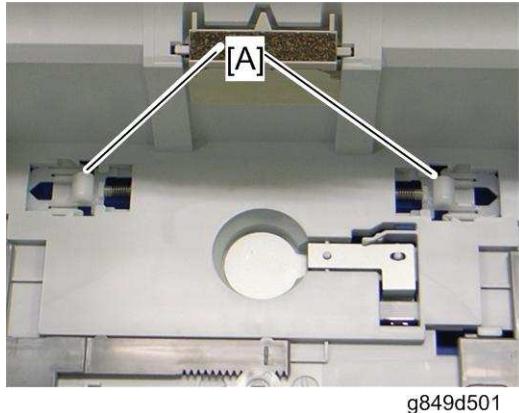
The paper tray holds 500 sheets of paper.

The paper feed unit uses a friction pad system.

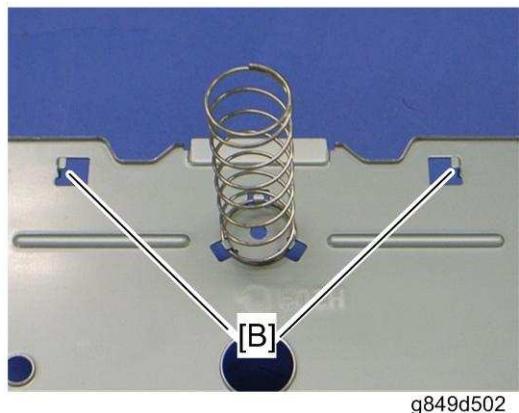
The gear [A] is driven by the transport/fusing motor in the mainframe.

The relay clutch [B] and paper feed clutch [C] control drive from the mainframe. When the optional tray is selected as the feed tray, the relay clutch and paper feed clutch transmit drive power to the relay roller and paper feed roller.

## 2.2.2 PAPER LIFT



g849d501

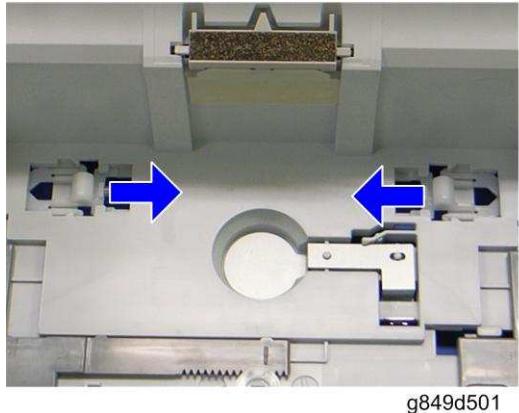


g849d502

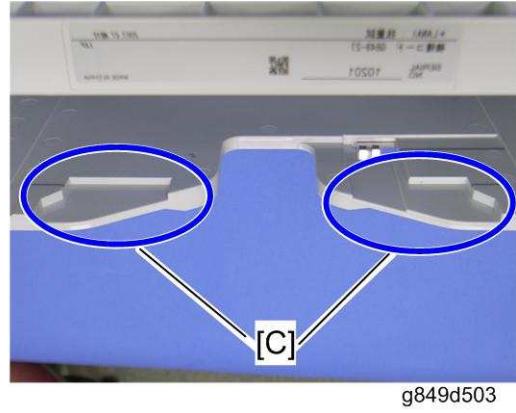
Paper Feed  
Unit TK1010  
(G849)

The bottom plate is always pressed up by the spring in the tray. Therefore, you must press down the bottom plate when you insert the tray in the machine.

The bottom tray lock levers [A] hold the tabs [B] under the bottom plate after the bottom plate is pressed down.



g849d501

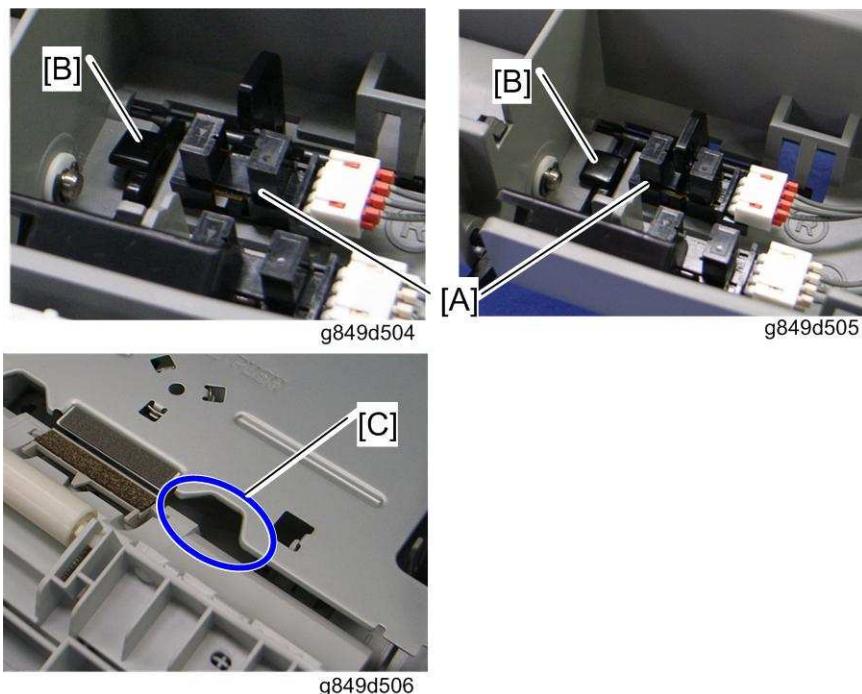


g849d503

When the tray is inserted in the machine, the lock lever guides [C] in the paper feed unit push the bottom plate lock levers, and then the lock levers release the tabs under the bottom plate. As a result, the bottom plate is lifted by the spring.

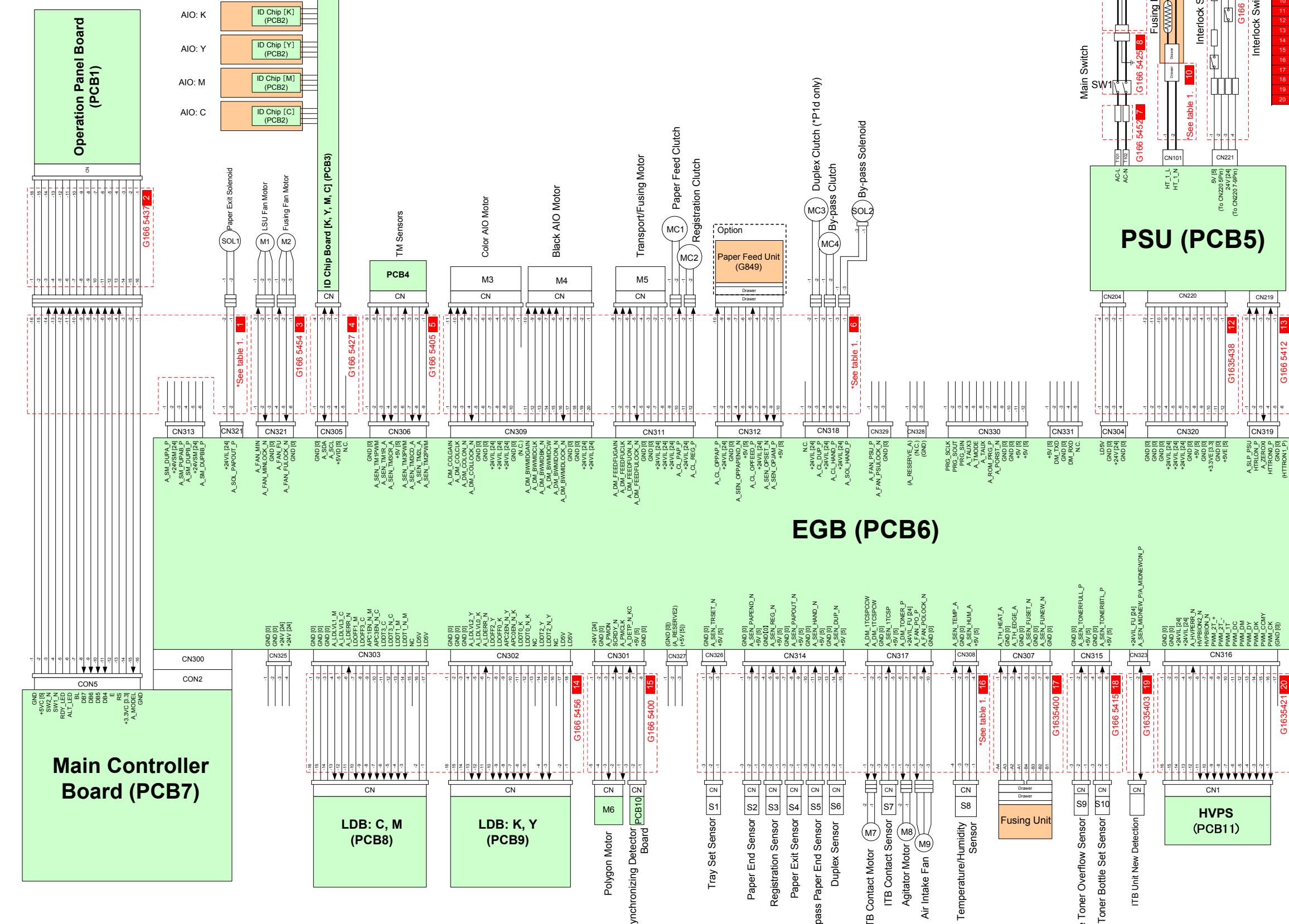
## Basic Operation

### 2.2.3 PAPER END DETECTION



There is a paper end sensor [A] in the tray. The feeler [B] drops into the cutout [C] in the bottom plate and the actuator interrupts the paper end sensor. This sensor also detects whether the tray is set.

# M040/M041 POINT TO POINT DIAGRAM



#	NA	EU	NRG	Gen	NA	EU	CHN	NRG	Gen
1	G1635428	—	—	—	G1635418	—	—	—	—
2	G1665437	—	—	—	—	—	—	—	—
3	G1665454	—	—	—	—	—	—	—	—
4	G1665427	—	—	—	—	—	—	—	—
5	G1665405	—	—	—	—	—	—	—	—
6	G1665426	—	—	—	G1635417	—	—	—	—
7	G1665452	—	—	—	—	—	—	—	—
8	G1665425	—	—	—	—	—	—	—	—
9	G1665429	G1665430	—	G1665429	G1665430	G1665450	G1665430	G1665429	G1635407
10	G1635407	G1635408	—	G1635407	G1635407	G1635408	—	—	G1635407
11	G1665426	—	—	—	—	—	—	—	—
12	G1635438	—	—	—	—	—	—	—	—
13	G1665412	—	—	—	—	—	—	—	—
14	G1665456	—	—	—	—	—	—	—	—
15	G1665400	—	—	—	—	—	—	—	—
16	G1635427	—	—	—	—	—	—	—	—
17	G1635400	—	—	—	—	—	—	—	—
18	G1665415	—	—	—	—	—	—	—	—
19	G1635403	—	—	—	—	—	—	—	—
20	G1635421	—	—	—	—	—	—	—	—

CN300			
Pin#	Signal Name	I/O	Pin#
1	HSYNC_N	O	26 GND
2	A_LGATE_N	I	27 GND
3	GND	G	28 GND
4	A_PCLK	I	29 GND
5	GND	G	30 GND
6	A_PDATA0_N_K	I	31 GND
7	A_PDATA2_N_K	I	32 A_PDATA1_N_K
8	A_PDATA3_N_K	I	33 GND
9	A_PDATA1_N_M	I	34 A_PDATA0_N_M
10	A_PDATA2_N_M	I	35 GND
11	A_PDATA3_N_M	I	36 GND
12	A_PDATA0_N_Y	I	37 GND
13	A_PDATA2_N_Y	I	38 A_PDATA1_N_Y
14	A_PDATA3_N_Y	I	39 GND
15	A_PDATA1_N_C	I	40 A_PDATA0_N_C
16	A_PDATA2_N_C	I	41 GND
17	A_PDATA3_N_C	I	42 GND
18	VP1FGATE_M	O	43 VP0FGATE_K
19	VP2FGATE_Y	O	44 VP3FGATE_C
20	A_PREQ_N	I	45 SLP_NA_SLP_PSU
21	IREADY_N	O	46 ENGRDY
22	A_COMMAND	I	47 +5VE
23	STATUS	O	48 +3.3VE
24	+3.3VE	P	49 +5VE
25	+3.3VE	P	50 +3.3VE

SYMBOL TABLE	
PCB	AC Line
Unit	DC Line
N	Signal Direction
	Harness
[ ]	Voltage



**RICOH UNIVERSITY**  
Learning ♦ Knowledge ♦ Performance



**M040/M041**  
**PARTS CATALOG**

004344MIU

**LANIER RICOH SAVIN**



**M040/M041**  
**PARTS CATALOG**

**LANIER**  
**RICOH**  
**SAVIN®**



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Learning ♦ Knowledge ♦ Performance

**M040/M041  
PARTS CATALOG**

**004344MIU**

**LANIER RICOH SAVIN®**

# **LEGEND**

PRODUCT CODE	COMPANY			
	GESTETNER	LANIER	RICOH	SAVIN
M040	SP C311N	SP C311N	Aficio SP C311N	SP C311N
M041	SP C312DN	SP C312DN	Aficio SP C312DN	SP C312DN
G849	Paper Feed Unit TK1010			

# **DOCUMENTATION HISTORY**

REV. NO.	DATE	COMMENTS
*	02/2009	Original Printing

**Color Printers**

**M040/M041-NA**

**Parts Catalog**

## **Parts change information sample**

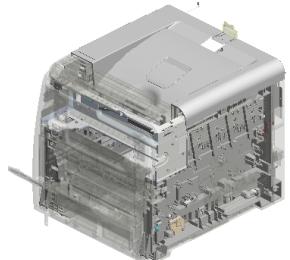
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**Update**

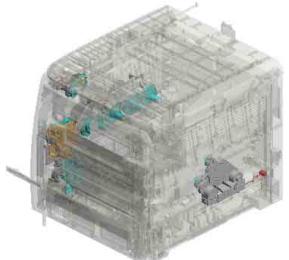
**Delete**

Model	Product Code	PC Style
Color Printers	M040/M041	3D
Paper Feed Unit Type TK1010	G849	Traditional

# Unit All



U001  
Main Frame



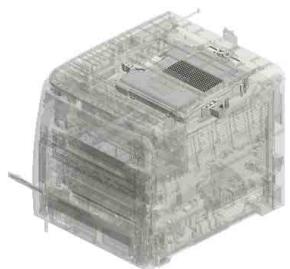
U002  
Main Drive



U003  
Exterior



U004  
Operation



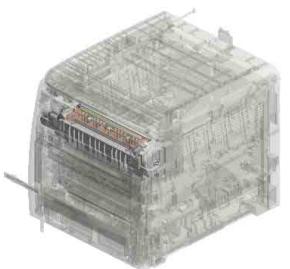
U005  
Laser Unit



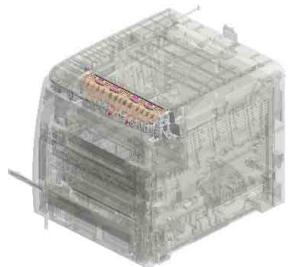
U006  
Paper Feed



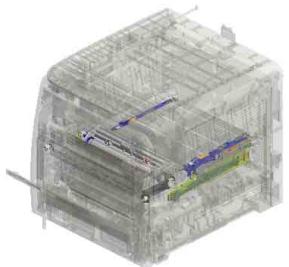
U007  
Transport



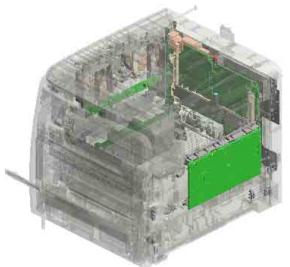
U008  
Fusing



U009  
Paper Exit



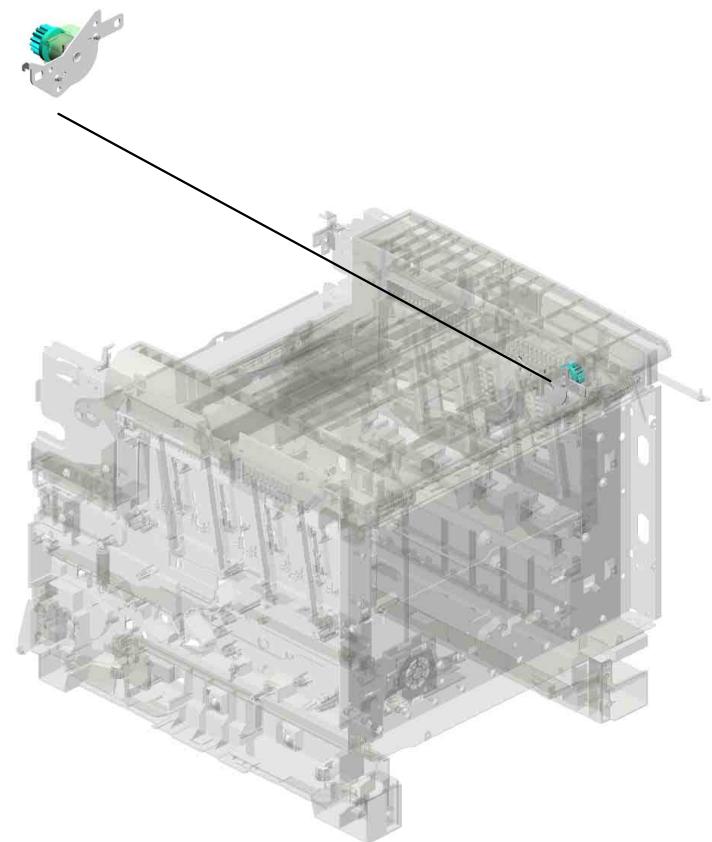
U010  
Image Transfer



U011  
Electrical

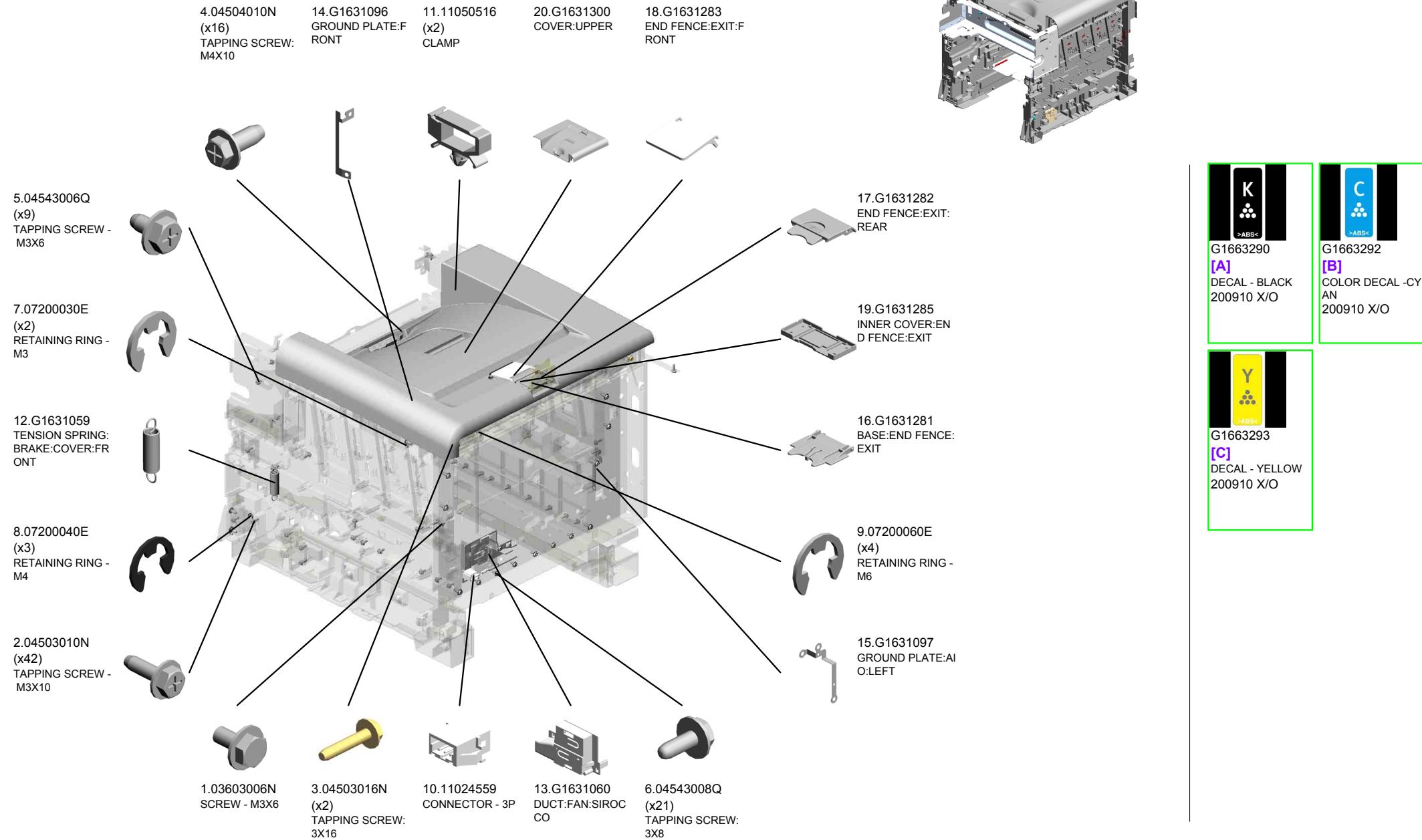
# U001.Main Frame

U001 S001  
G1661240  
BRAKE:COVER:UPPER



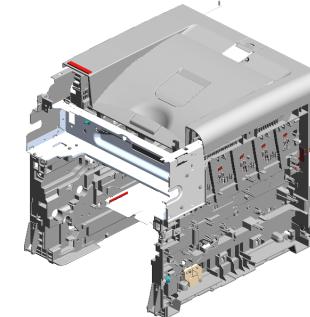
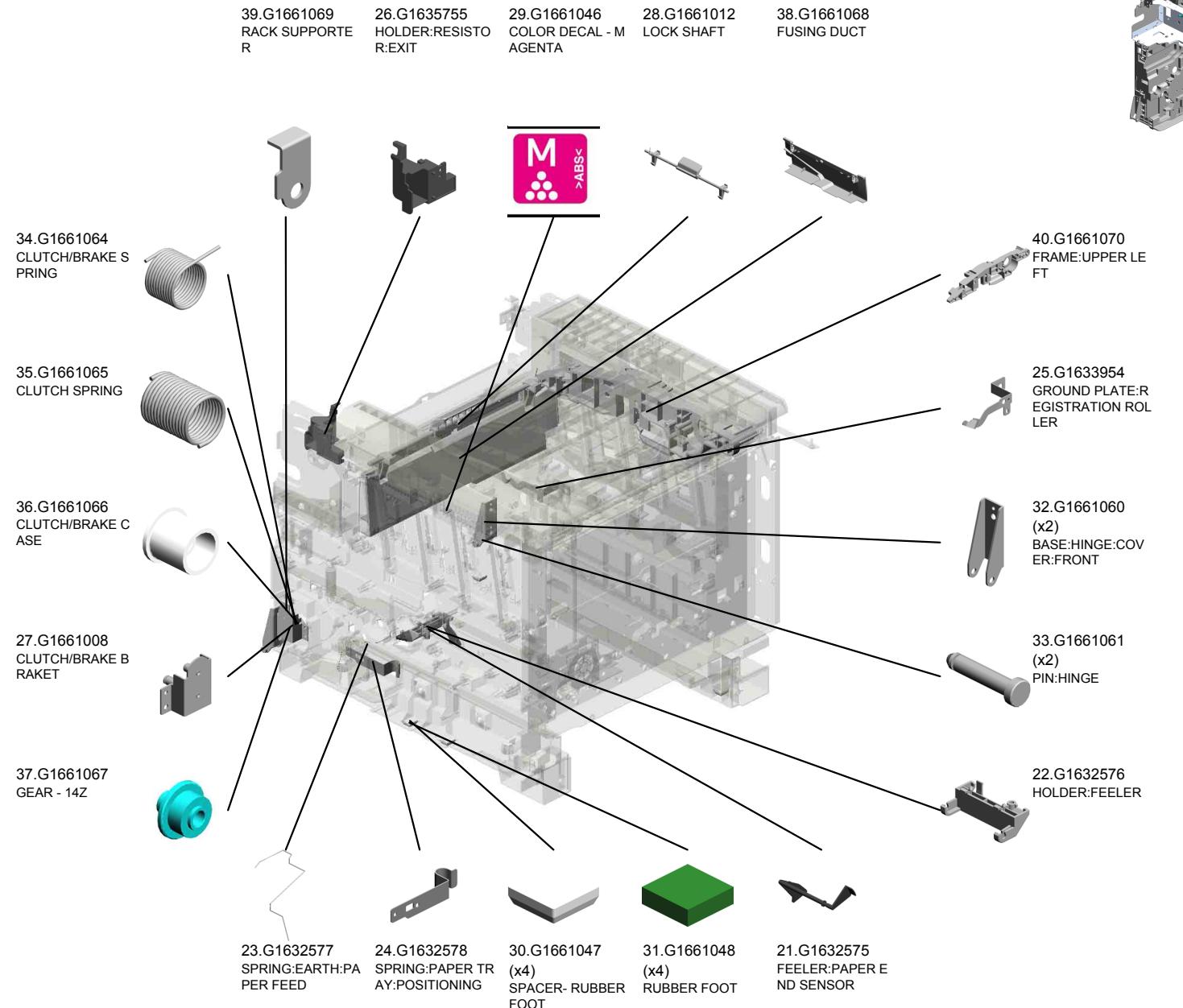
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## Main Frame



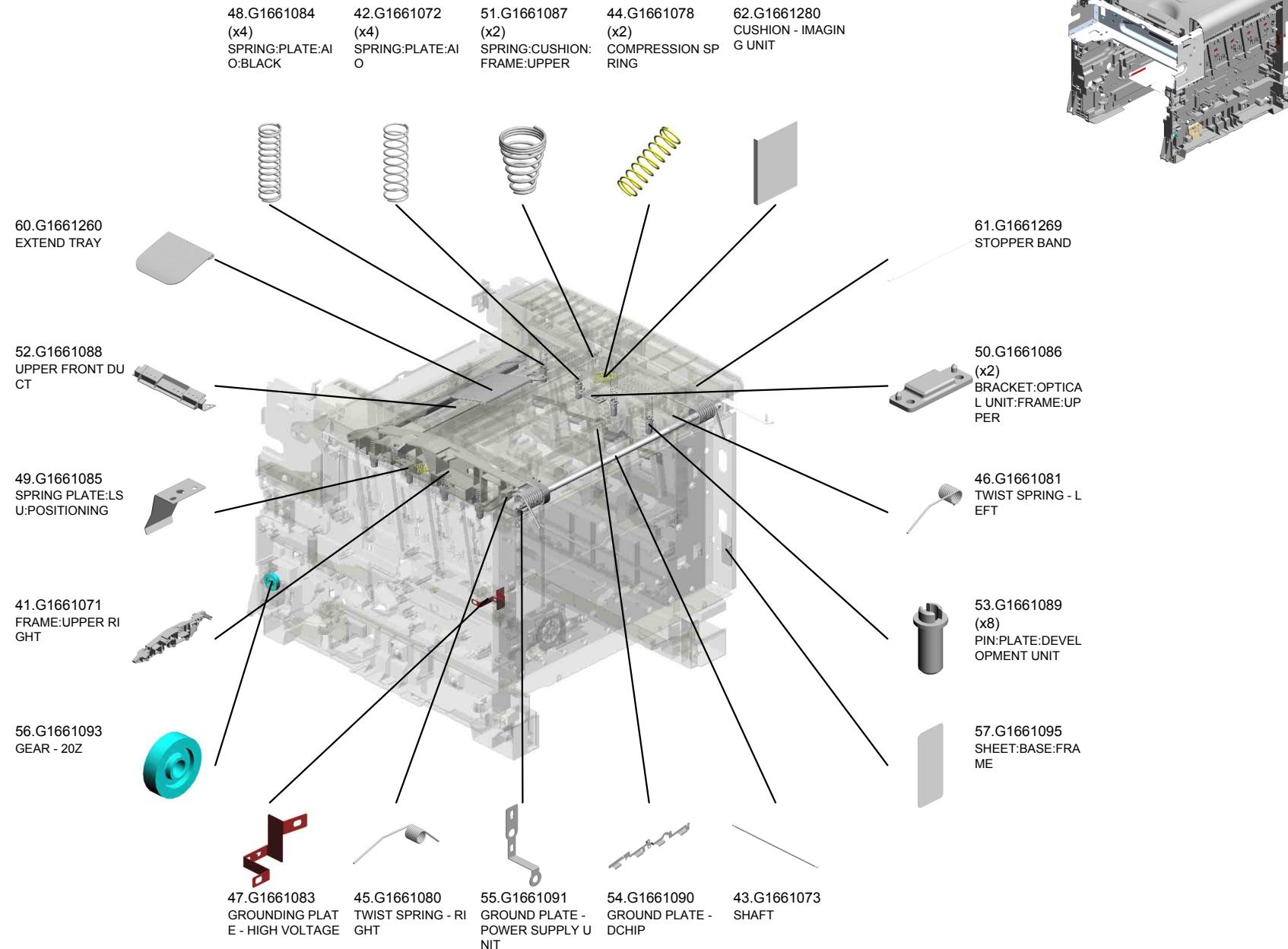
# U001

## Main Frame



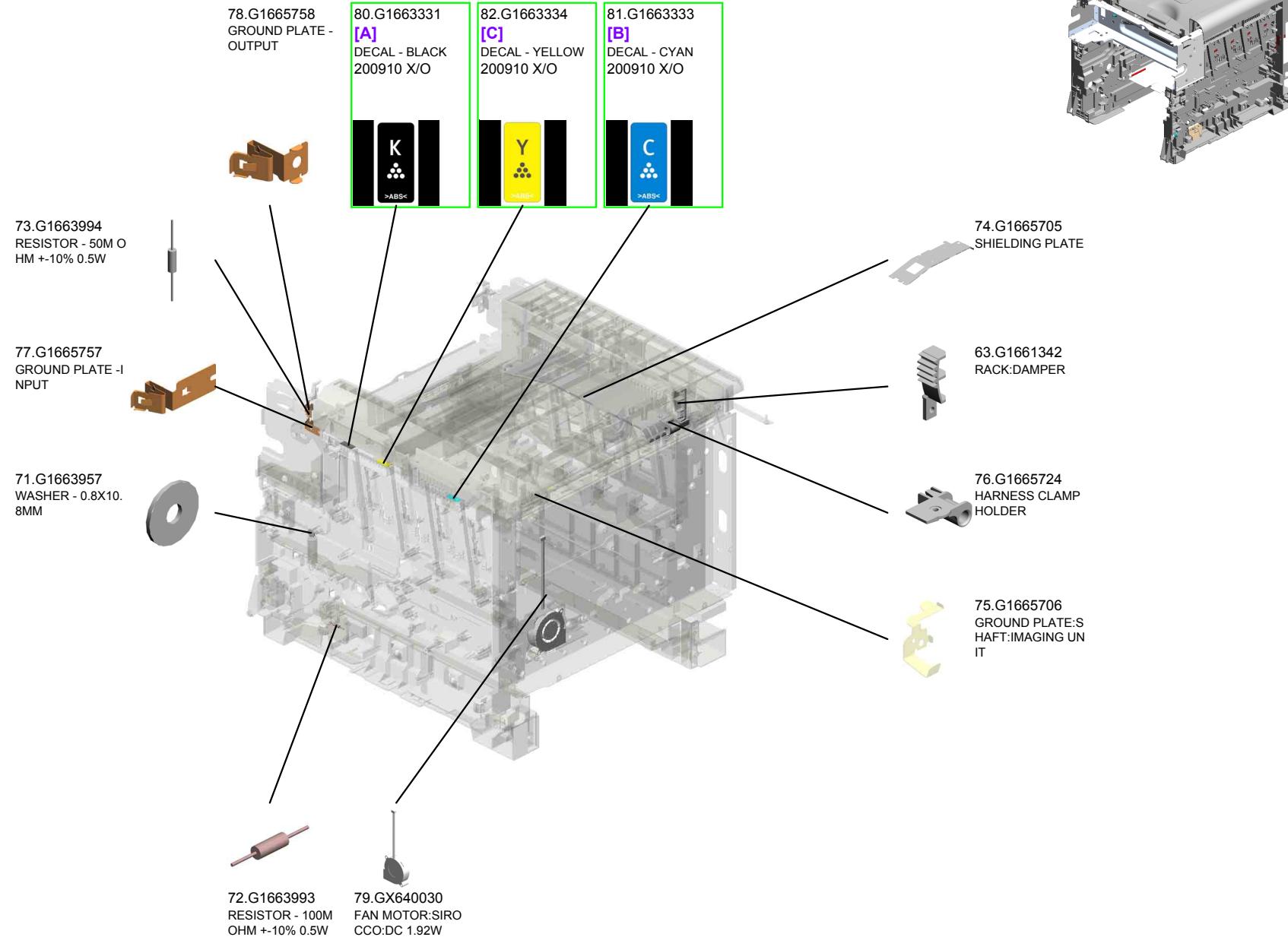
# U001

## Main Frame



# U001

## Main Frame



U001\_S001

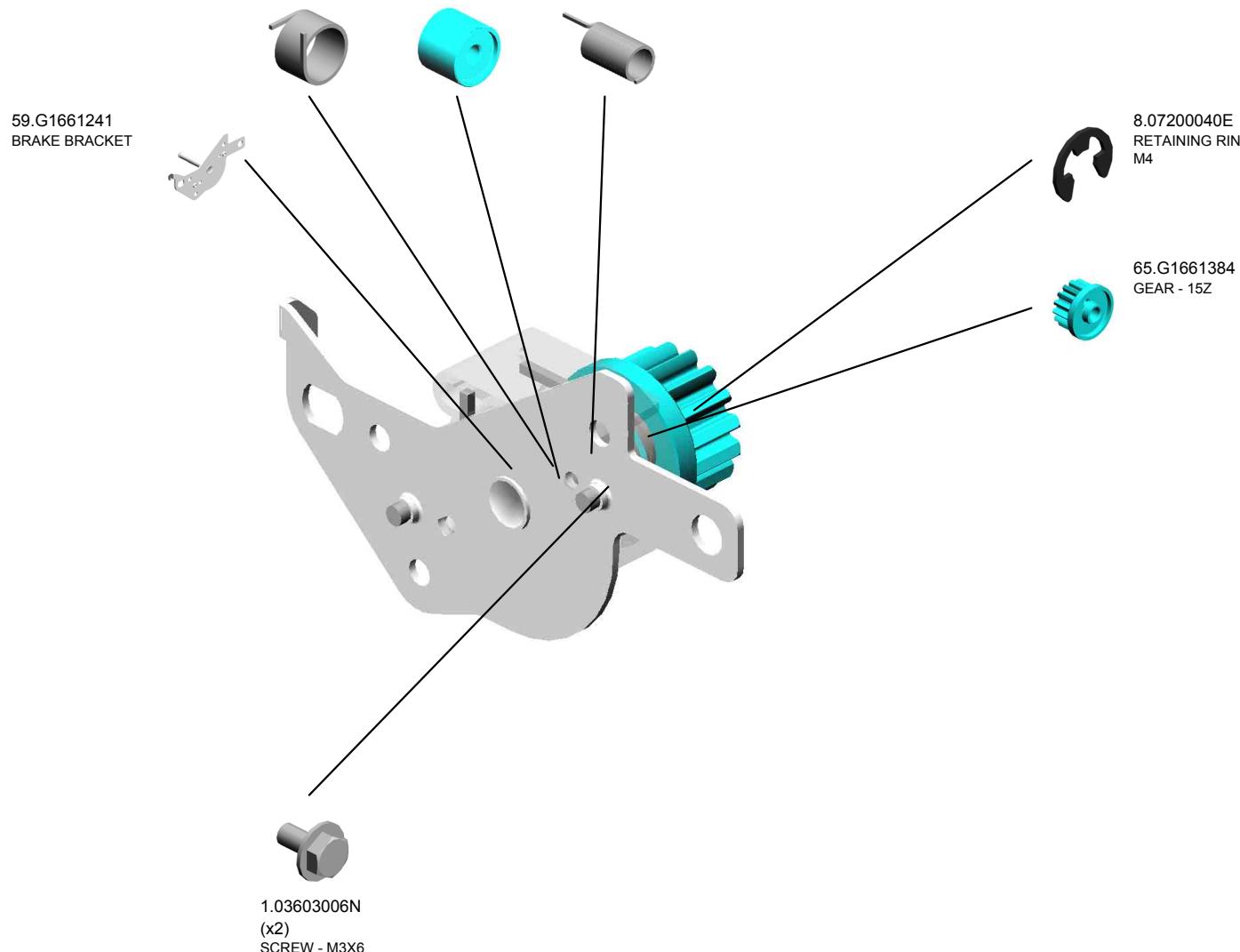
BRAKE:COVER:UPPER

66.G1661386  
BRAKE SPRING

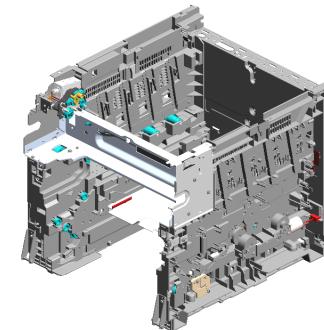
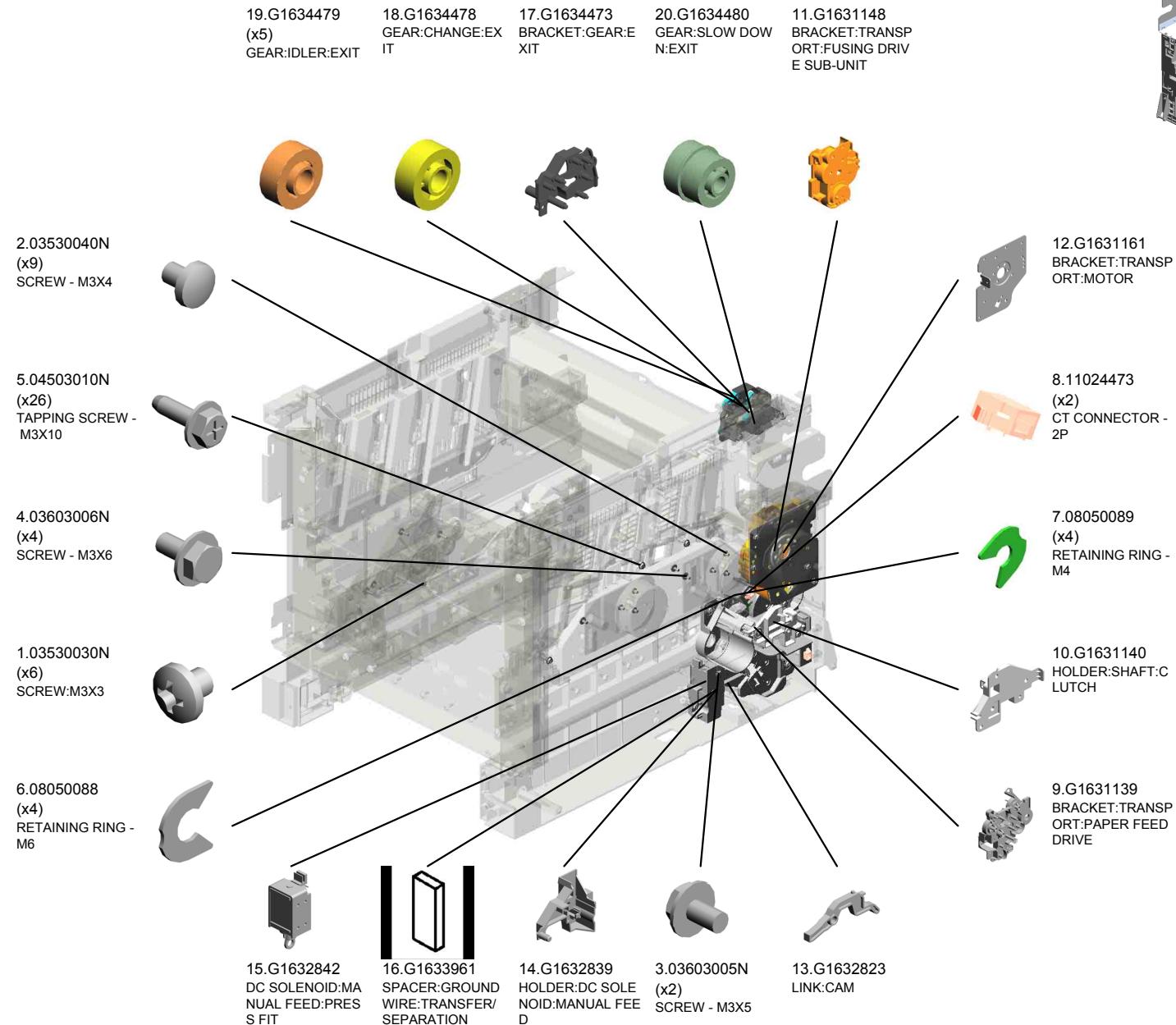
64.G1661383  
BRAKE COLLER

67.G1661387  
CLUTCH SPRING

58.G1661240  
BRAKE:COVER:UP  
PER



## U002 Main Drive



# U002

## Main Drive

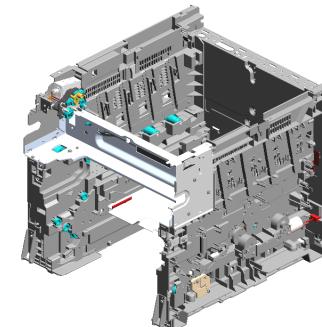
33.G1661123  
FRAME - ON-OFF  
DRIVE UNIT

21.G1634481  
LEVER:CHANGE:E  
XIT

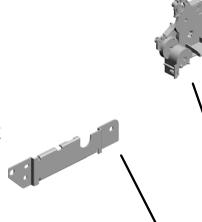
23.G1634487  
BRACKET:IDLER:E  
XIT

24.G1634492  
DC SOLENOID:PR  
ESS FIT:(M041)

25.G1634495  
LINK:CHANGE:EXI  
T



34.G1661125  
SHIELDING PLATE



36.G1661135  
MOTOR - DC24V 1.  
6W



31.G1661118  
GROUNDING WIRE



32.G1661119  
(x2)  
MOTOR BRACKET



35.G1661131  
DC MOTOR - DC24  
V 5.3W



39.GA132102  
(x2)  
SPACER - 0.13 X 1  
0MM



28.G1661102  
MOTOR BRACKET



29.G1661104  
SHIELDING PLATE



38.GA132101  
(x5)  
SPACER - 0.13 X 1  
2MM



30.G1661111  
FRAME - TRANSFE  
R DRIVE UNIT



27.G1634499  
HOLDER:LINK:EXIT



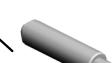
22.G1634484  
SPRING:CHANGE:  
EXIT



26.G1634497  
BRACKET:SOLENO  
ID:EXIT



40.GA148016  
SHAFT - 6 X 26.7M  
M

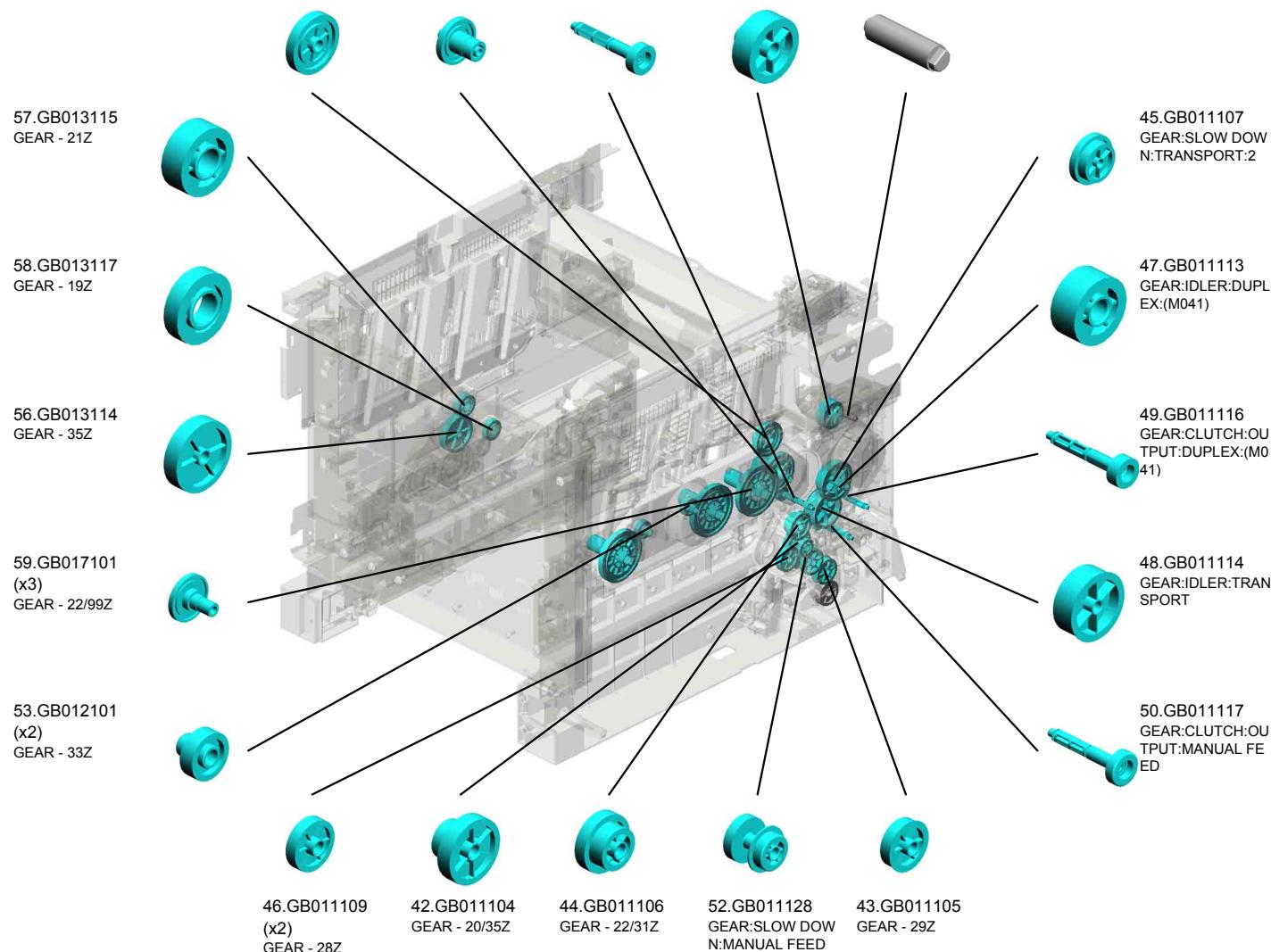
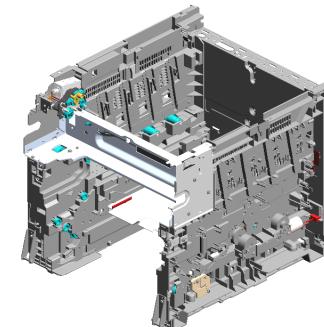


37.G1661152  
GROUNDING PLAT  
E



## U002 Main Drive

54.GB012102 GEAR - 54Z  
60.GB017102 GEAR - 27/76Z  
51.GB011118 REGIST DRIVE GE AR  
55.GB013079 GEAR:IDLER:FUSI NG  
41.GA148018 (x2)  
SHAFT - 6 X 21.9M M



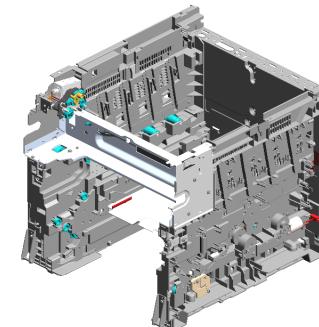
## U002 Main Drive

68.GB017116  
GEAR - 17/42Z

63.GB017110  
GEAR - 22/99Z CYA  
N

71.GX071143  
BRUSHLESS MOT  
OR:DC24V:50W

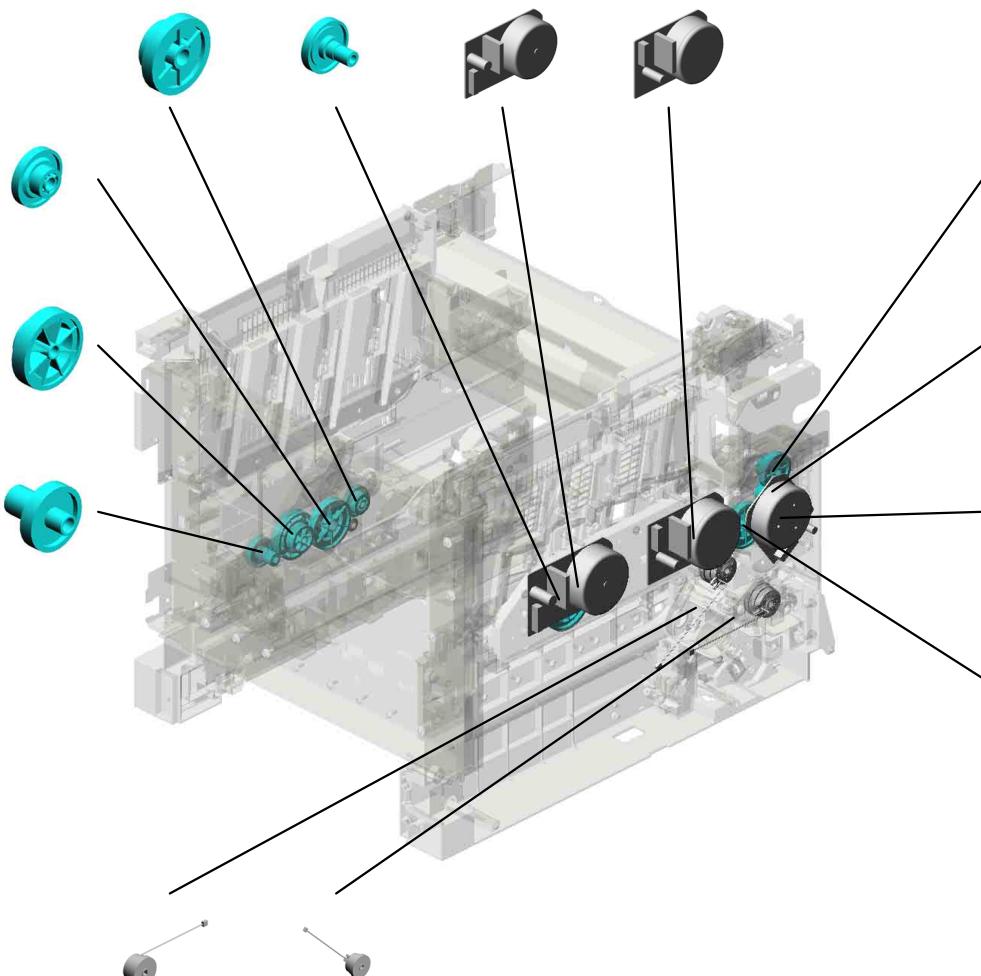
70.GX061141  
BRUSHLESS MOT  
OR:DC24V:30W



65.GB017112  
GEAR - 21/73Z

66.GB017113  
GEAR - 40/65Z

64.GB017111  
(x2)  
GEAR - 16/51Z



67.GB017115  
GEAR:SLOW DOW  
N:FUSING:2

62.GB017107  
GEAR:SLOW DOW  
N:FUSING:1

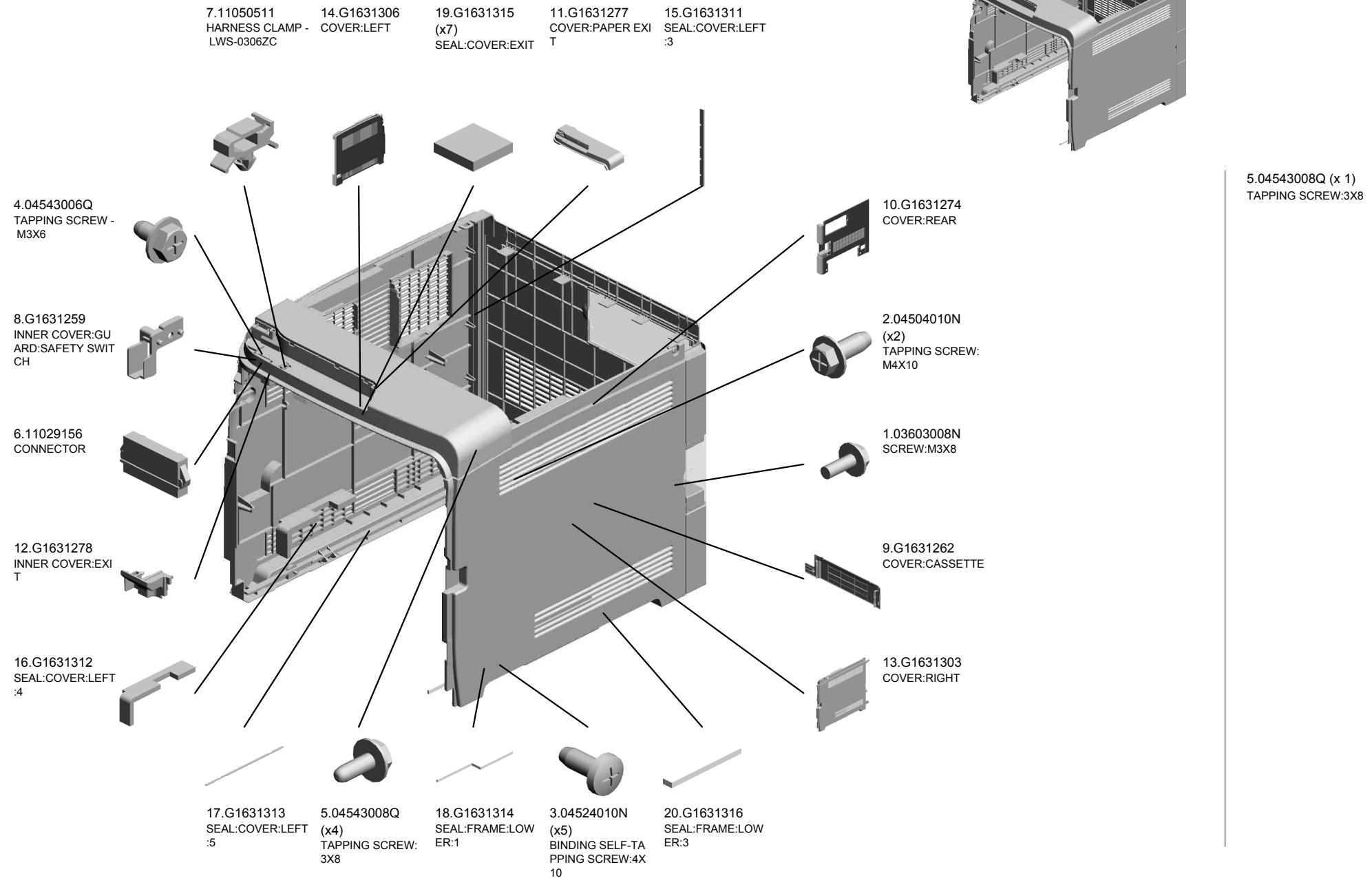
69.GX061125  
BRUSHLESS MOT  
OR:DC24V:22W

61.GB017106  
GEAR:SLOW DOW  
N:TRANSPORT:1

73.GX201122  
MAGNETIC CLUTC  
H:0.25N

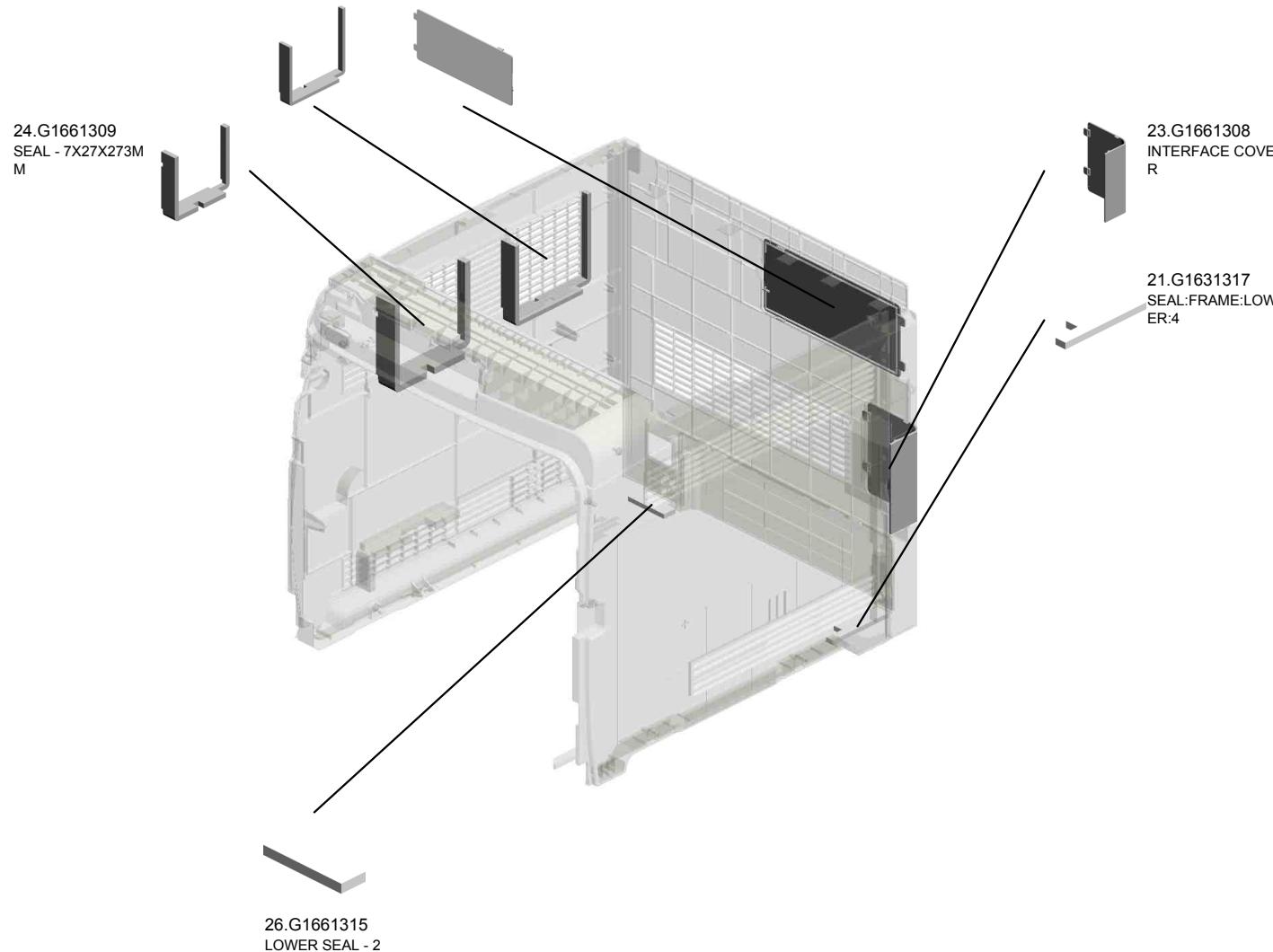
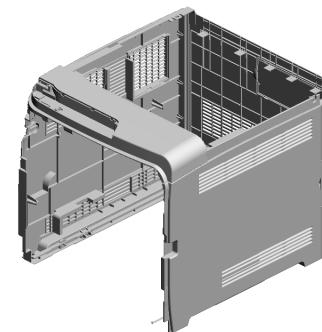
72.GX201121  
MAGNETIC CLUTC  
H

U003  
Exterior



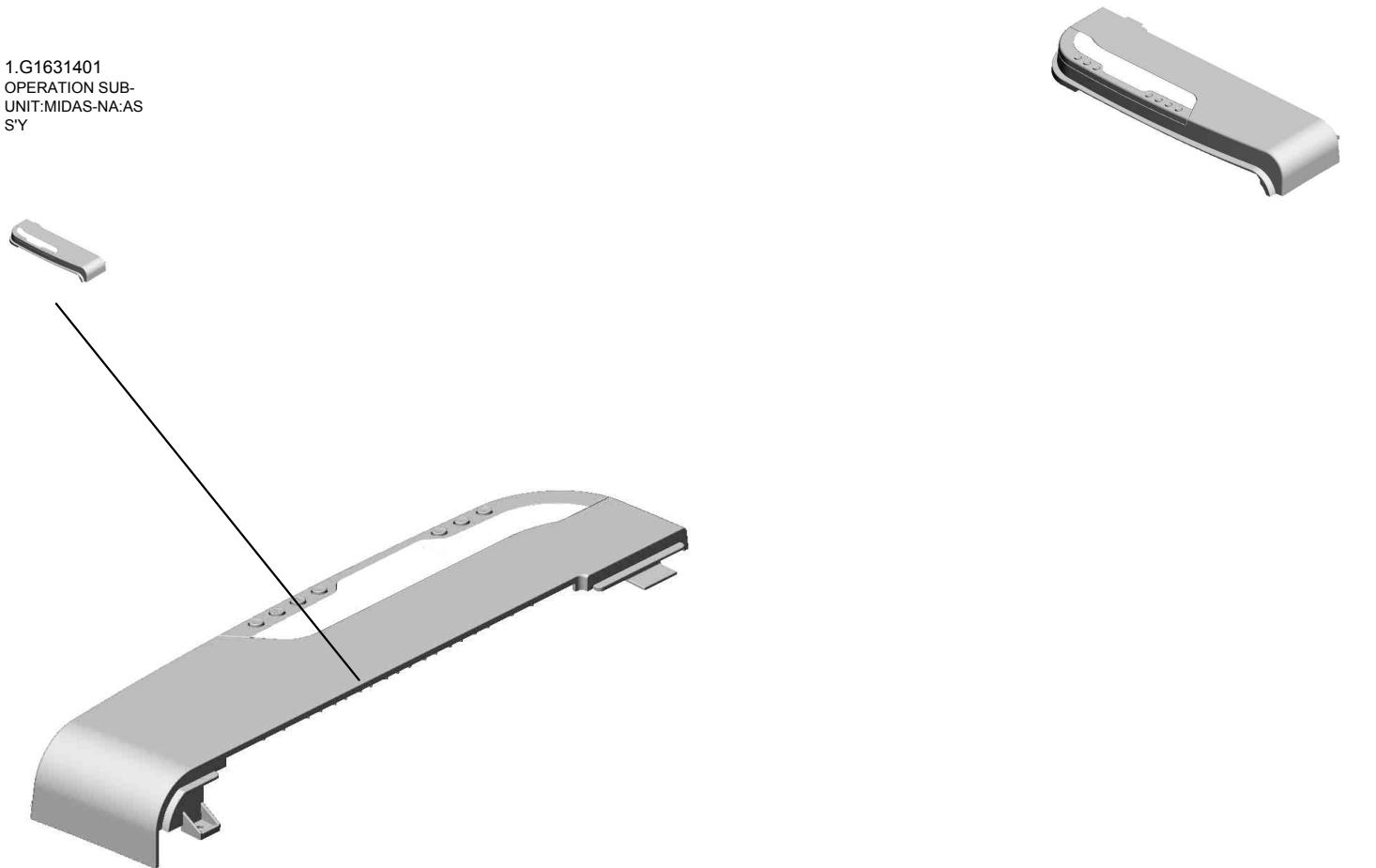
U003  
Exterior

25.G1661310      22.G1661259  
SEAL - 5X21X273M    MEMORY COVER  
M



## U004 Operation

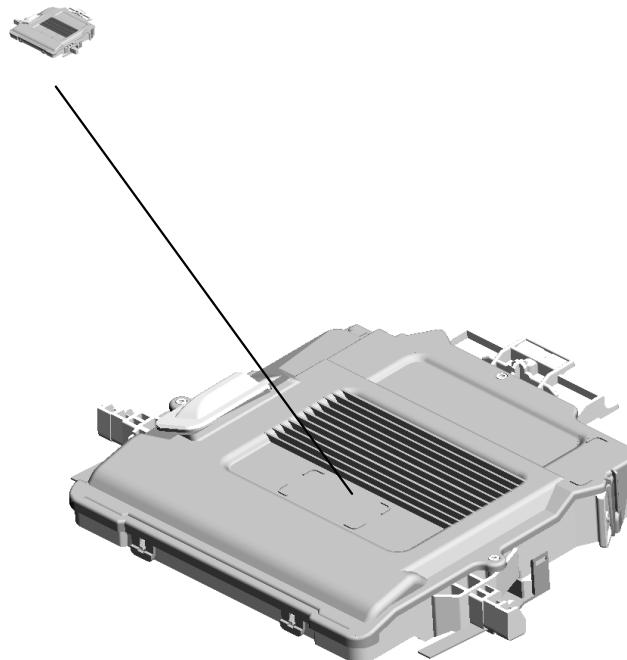
1.G1631401  
OPERATION SUB-  
UNIT:MIDAS-NA:AS  
S'Y



U001	U002	U003	U004	U005	U006	U007	U008	U009	U010	U011
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U005  
Laser Unit

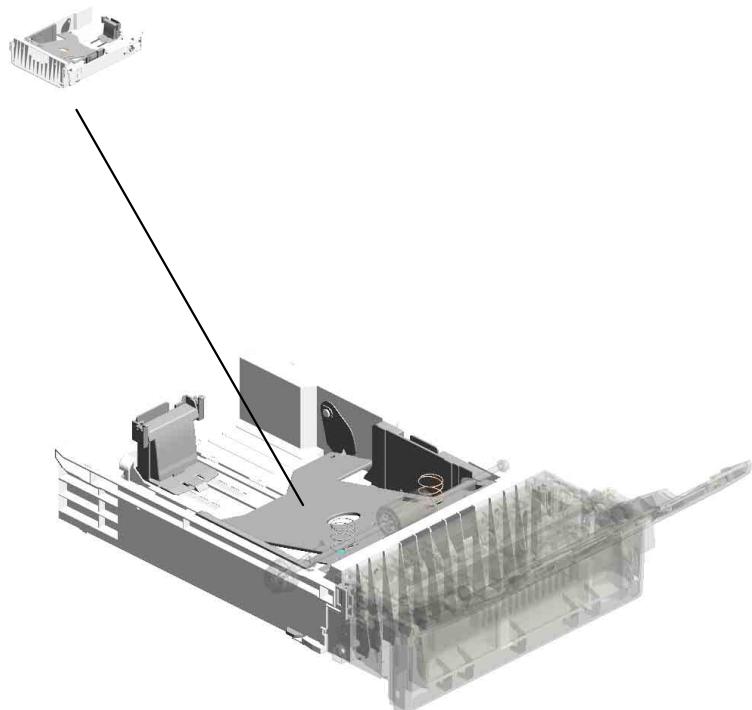
1.G1631851  
IMAGING UNIT:AS  
SY



U001	U002	U003	U004	U005	U006	U007	U008	U009	U010	U011
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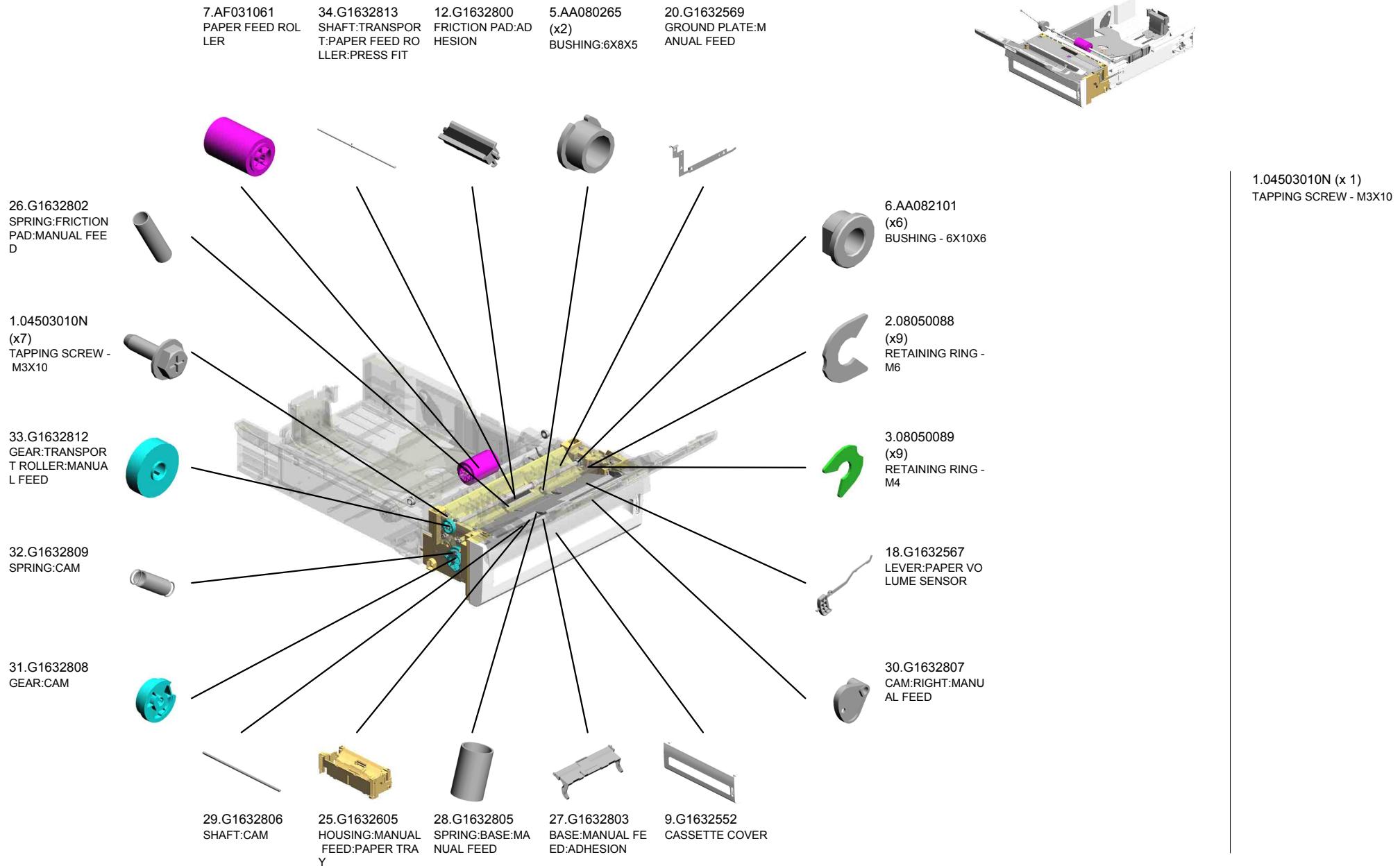
# U006.Paper Feed

U006 S001  
G1632550  
CASSETTE:PAPER TRAY:AS  
S'Y



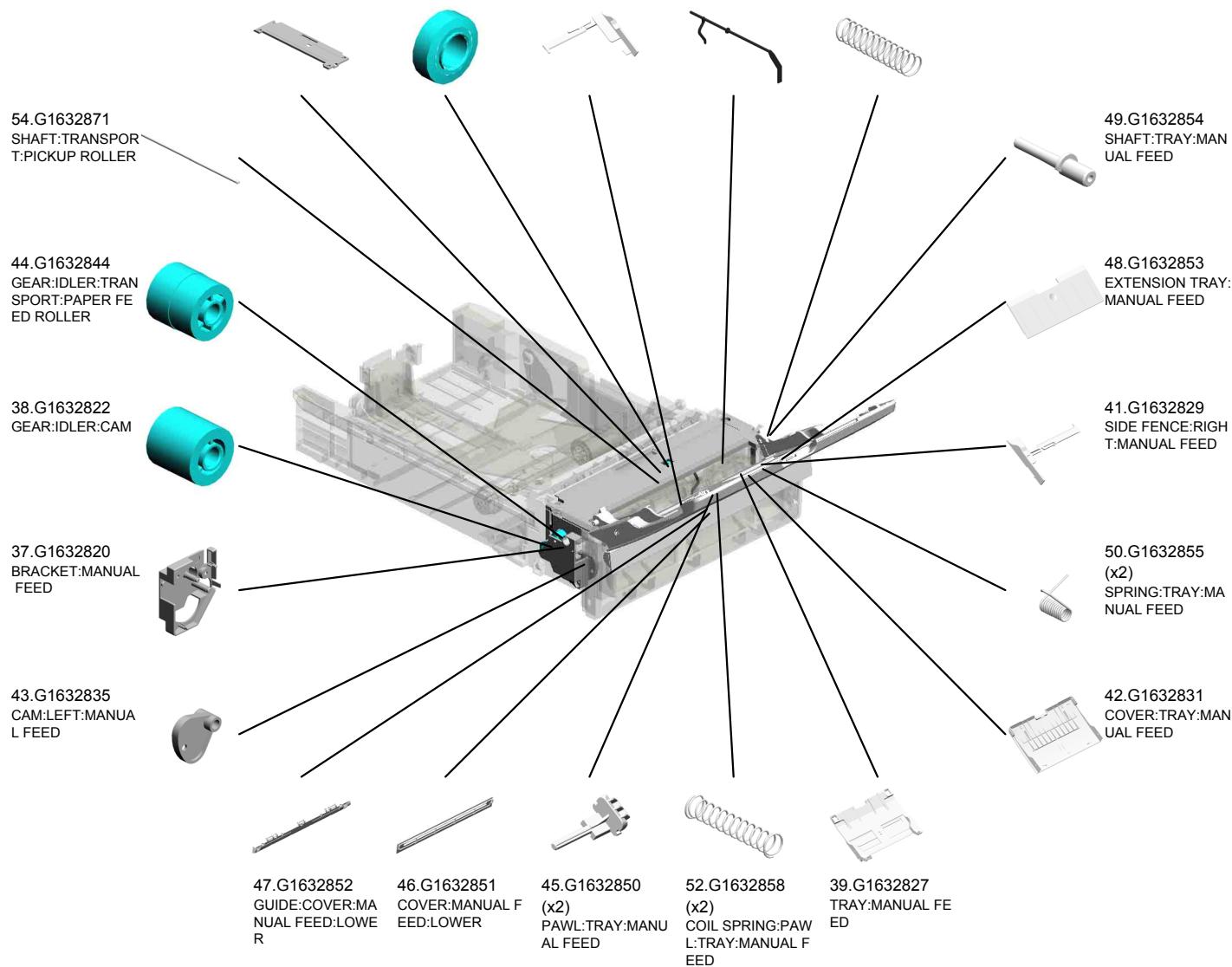
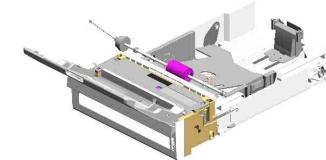
# U006

## Paper Feed

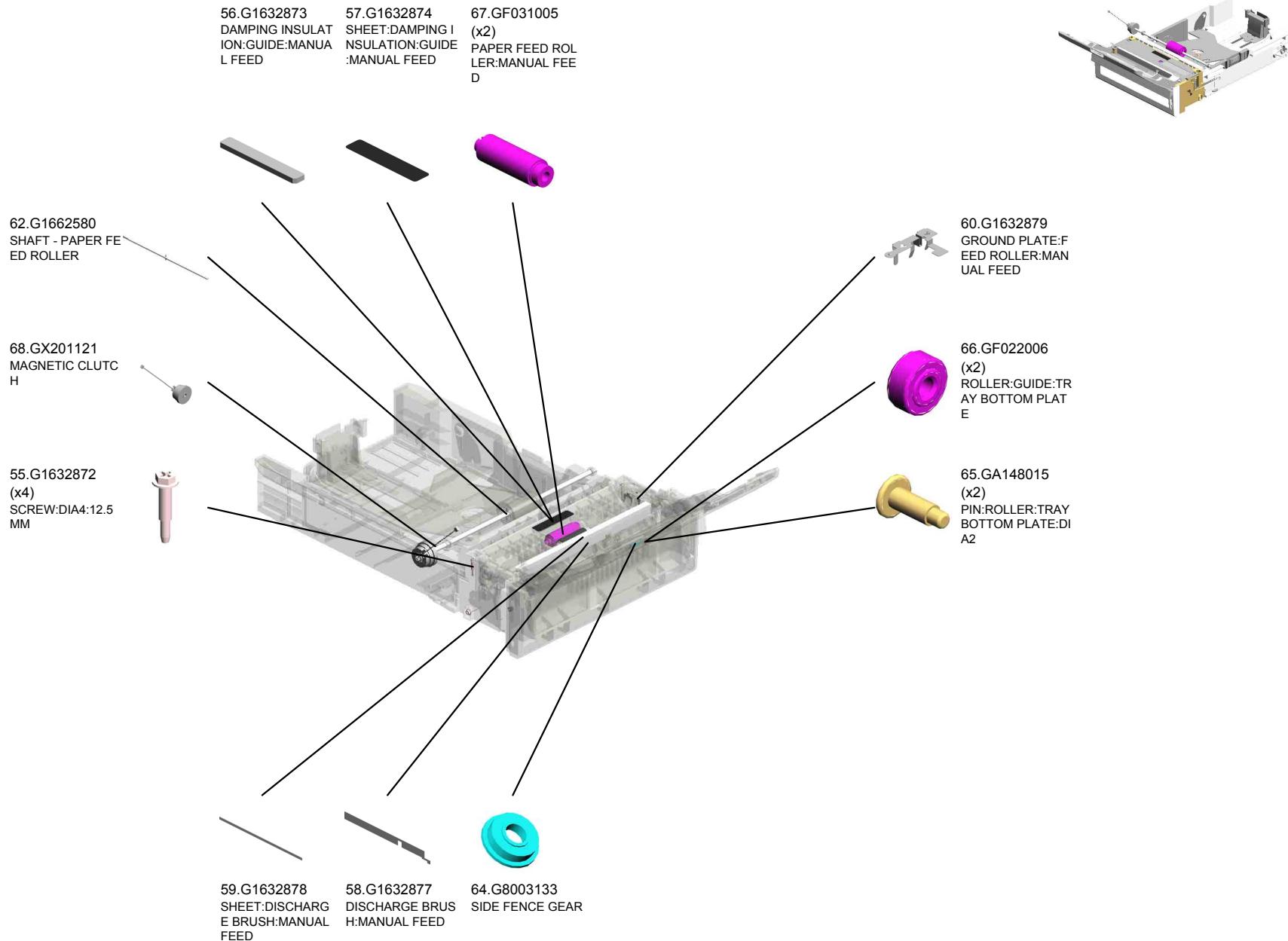


# U006 Paper Feed

53.G1632870 GUIDE:MANUAL FEED:PAPER TRAY    35.G1632817 GEAR:IDLER:PAPER FEED ROLLER    40.G1632828 SIDE FENCE:LEFT:MANUAL FEED    36.G1632818 FEELER:PAPER END SENSOR:MANUAL FEED    51.G1632856 SPRING:SHAFT:TRAY:MANUAL FEED



# U006 Paper Feed



U006\_S001

CASSETTE:PAPER TRAY:ASS'Y

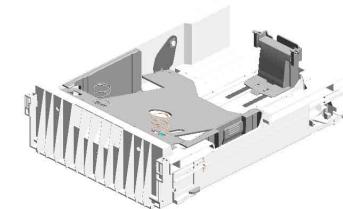
22.G1632601  
END FENCE

1.04503010N  
TAPPING SCREW -  
M3X10

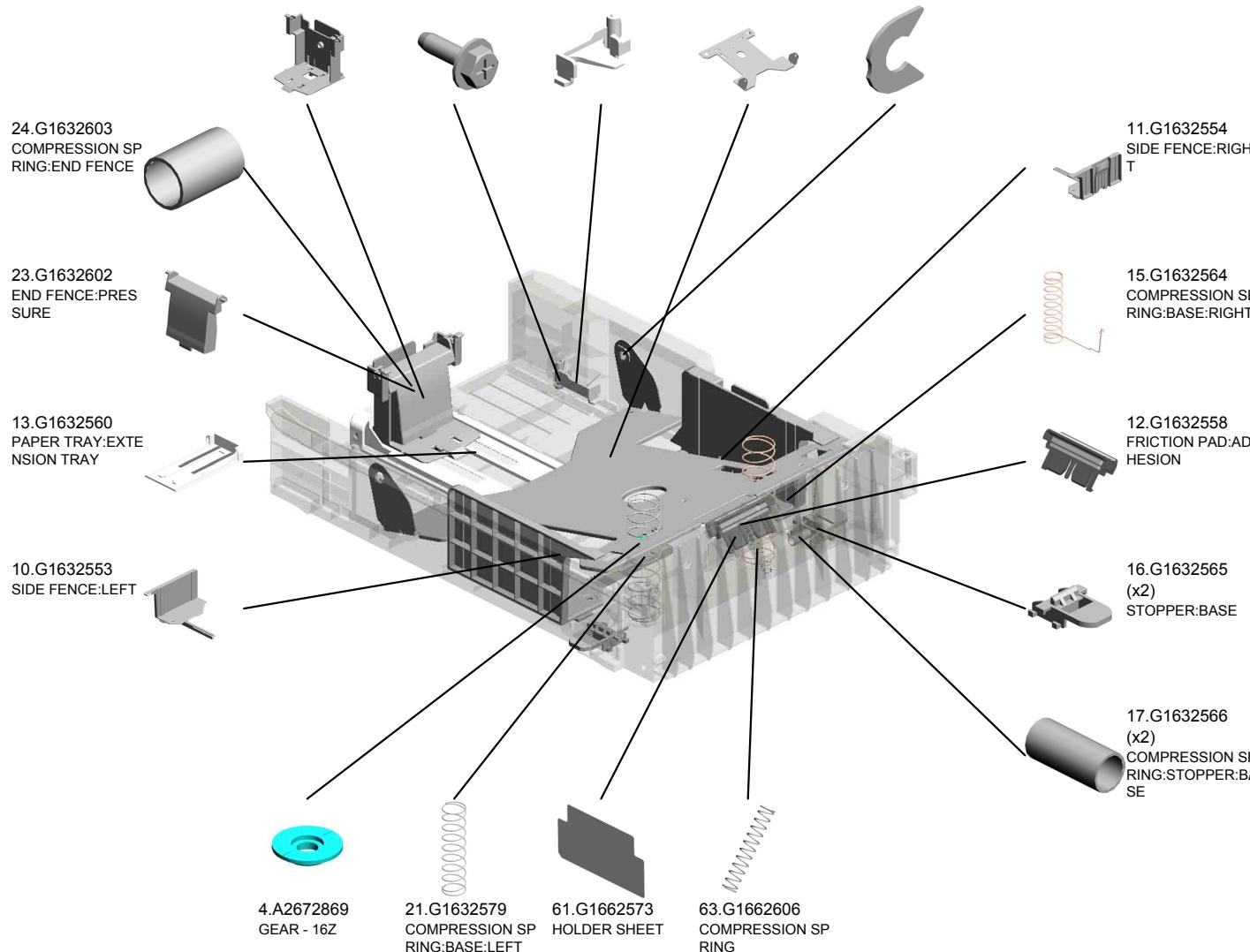
14.G1632561  
FEELER:SET SENS  
OR:PAPER TRAY

19.G1632568  
BASE:PEEN

2.08050088  
(x2)  
RETAINING RING -  
M6

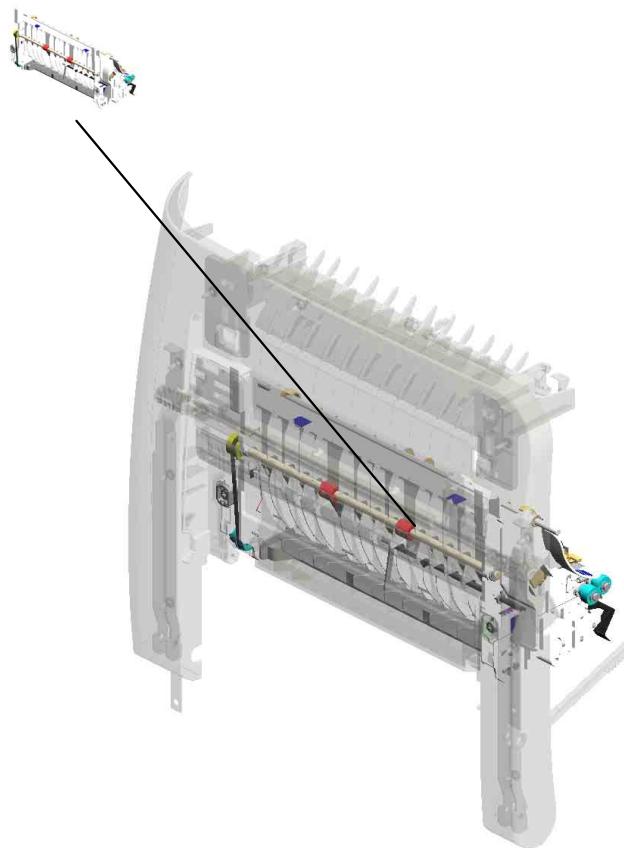


8.G1632550  
CASSETTE:PAPER  
TRAY:ASS'Y



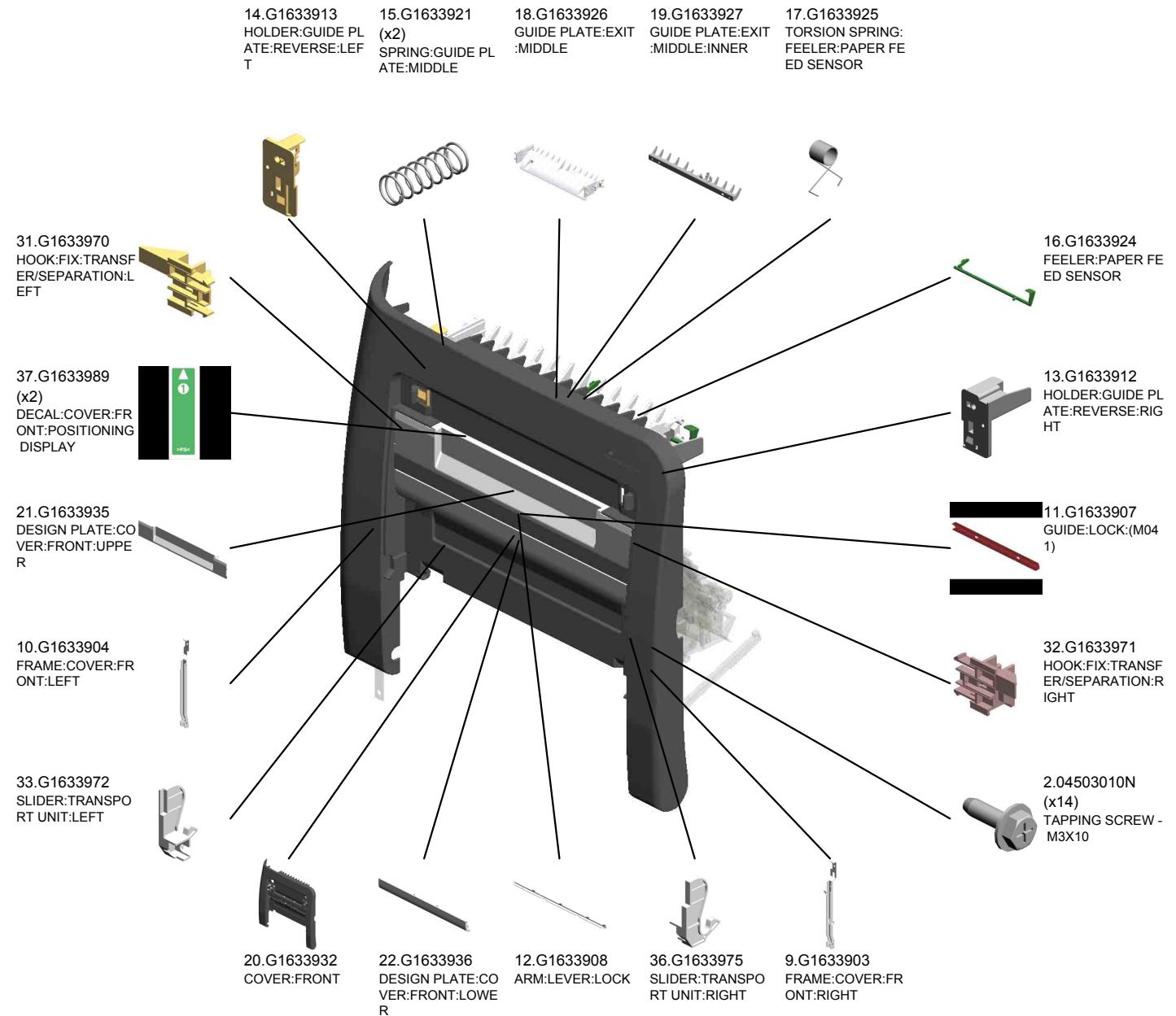
# U007.Transport

U007 S001  
G1633800  
TRANSFER UNIT:(M040)



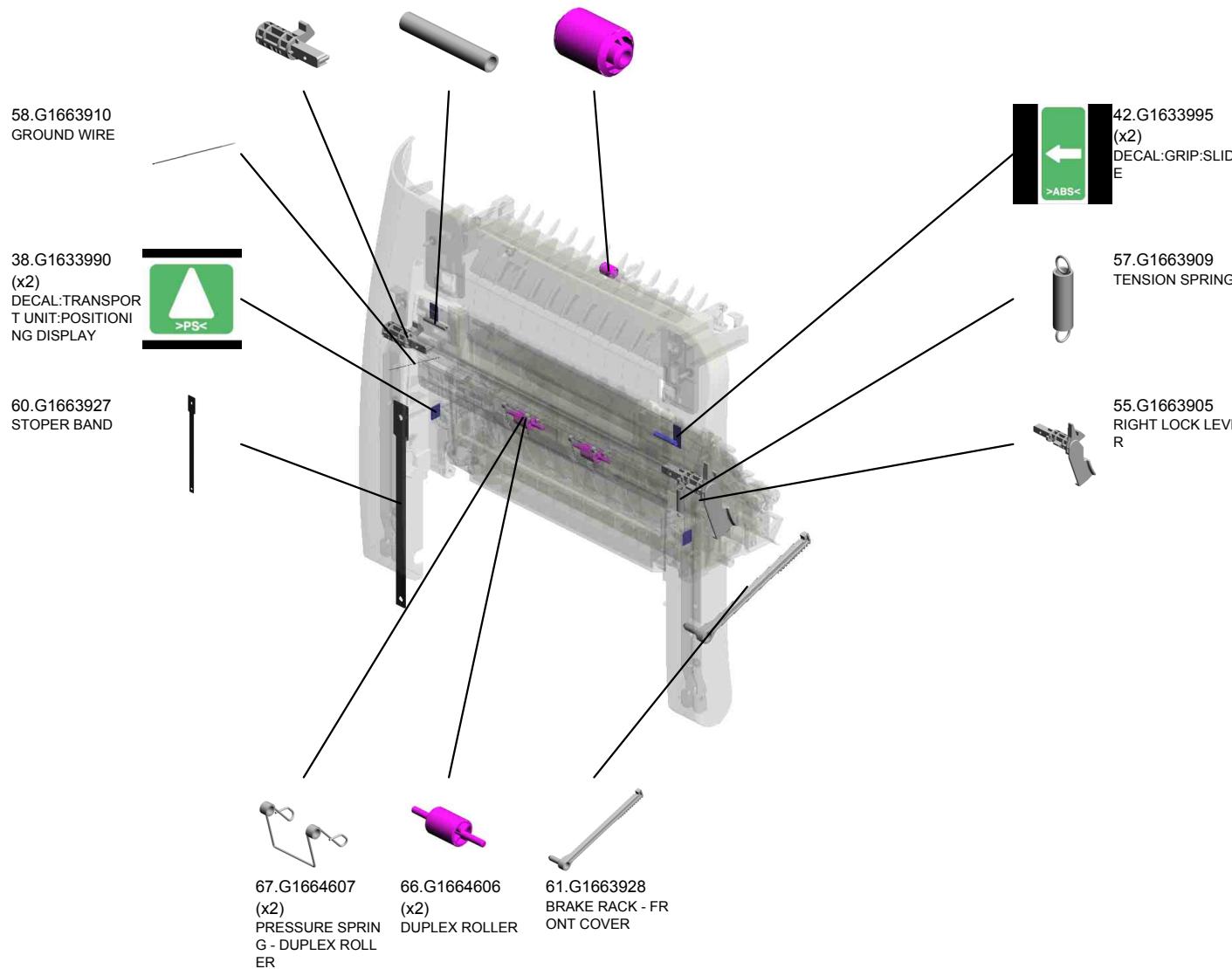
# U007

## Transport



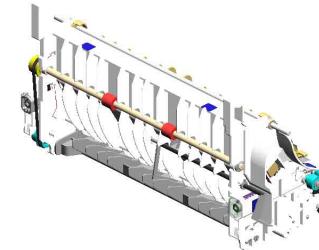
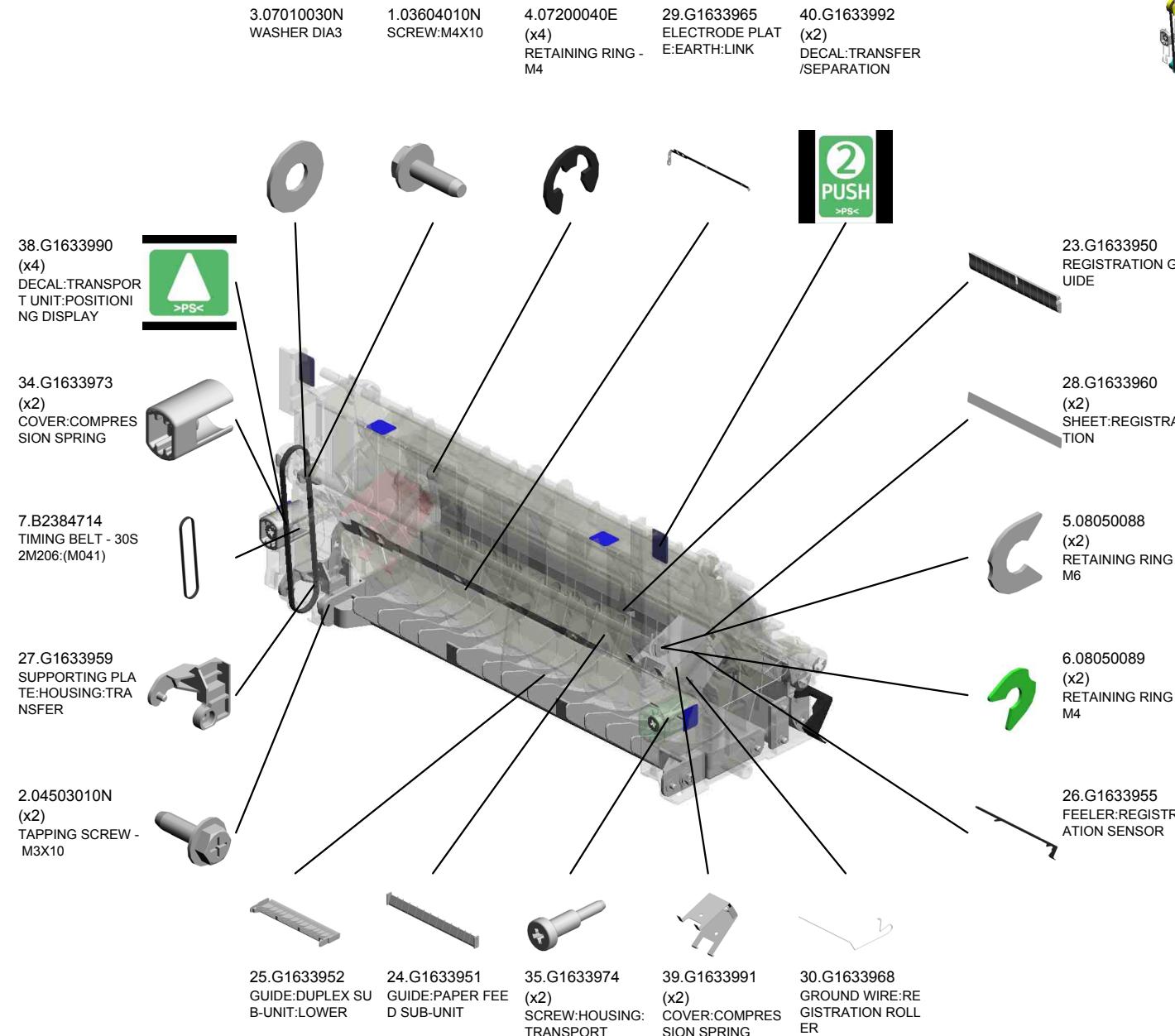
# U007 Transport

56.G1663906 LEFT LOCK LEVER  
64.G1663972 (x2) COMPRESSION SP  
RING - GRIP  
59.G1663926 EXIT GUIDE ROLL  
ER - MIDDLE



U007\_S001

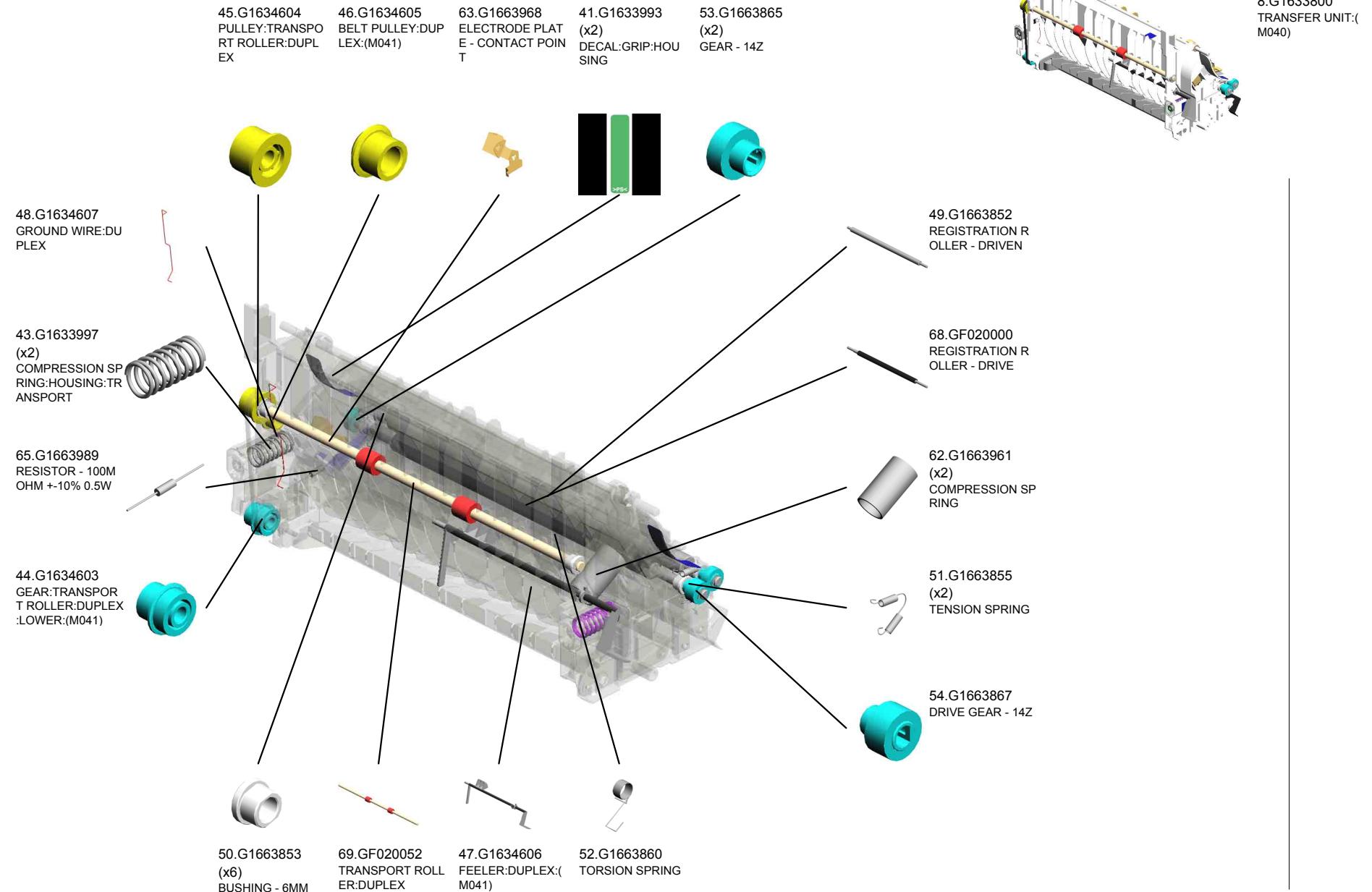
TRANSFER UNIT:(M040)



8.G1633800  
TRANSFER UNIT:(  
M040)

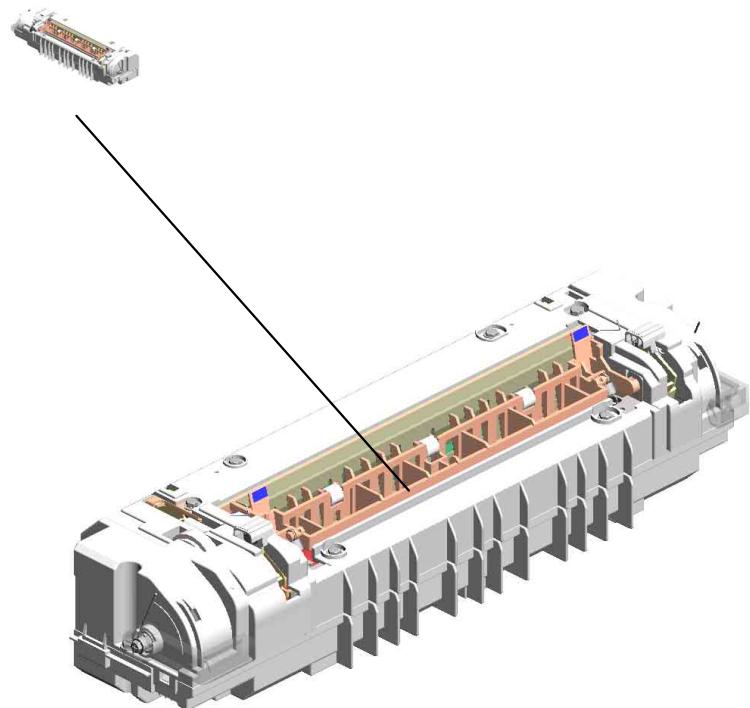
U007\_S001

TRANSFER UNIT:(M040)

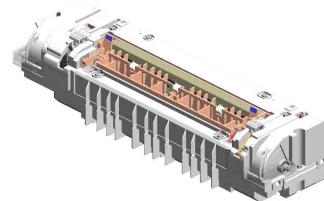


# U008.Fusing

U008 S001  
G1630218  
FUSING UNIT - 120V

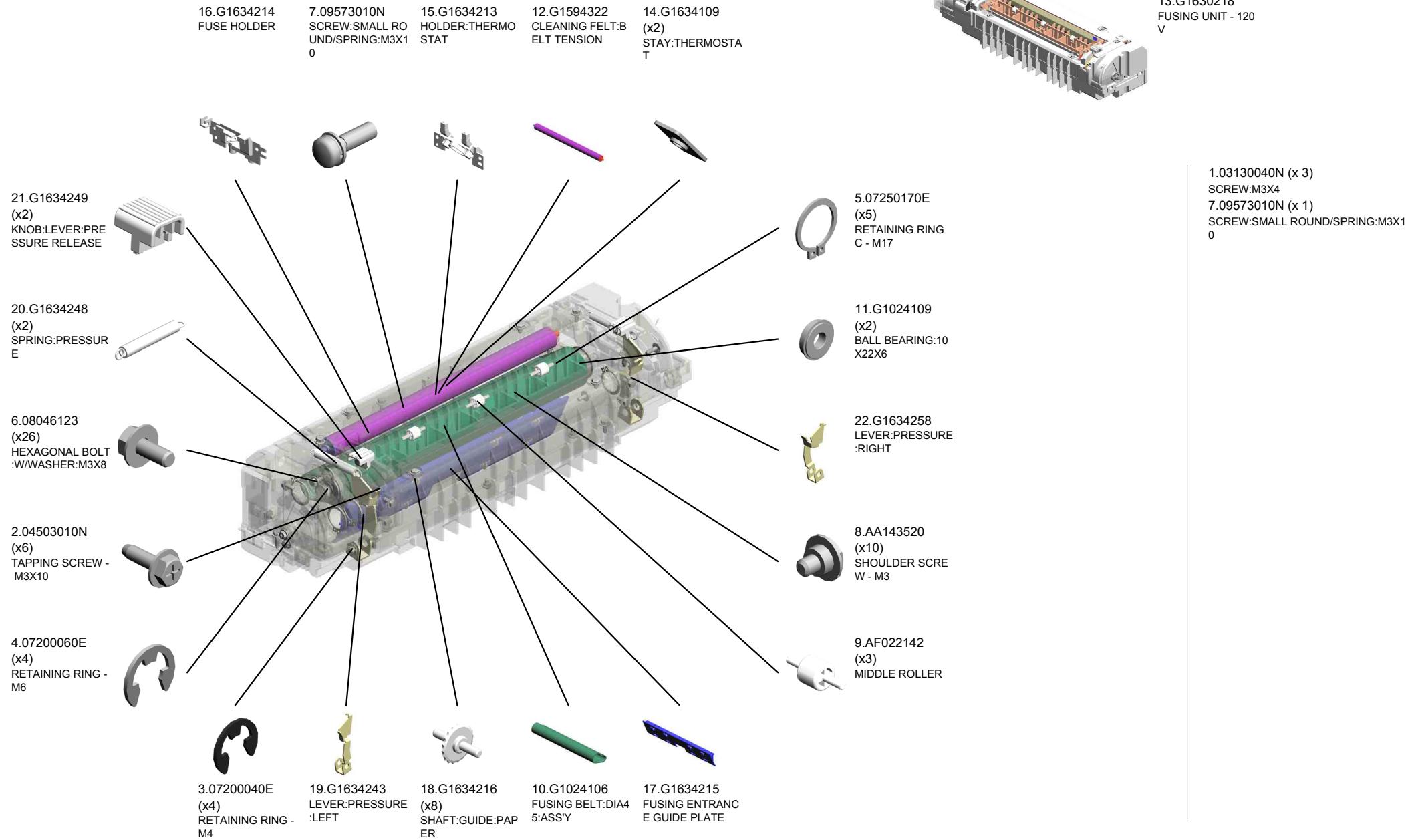


U008  
Fusing



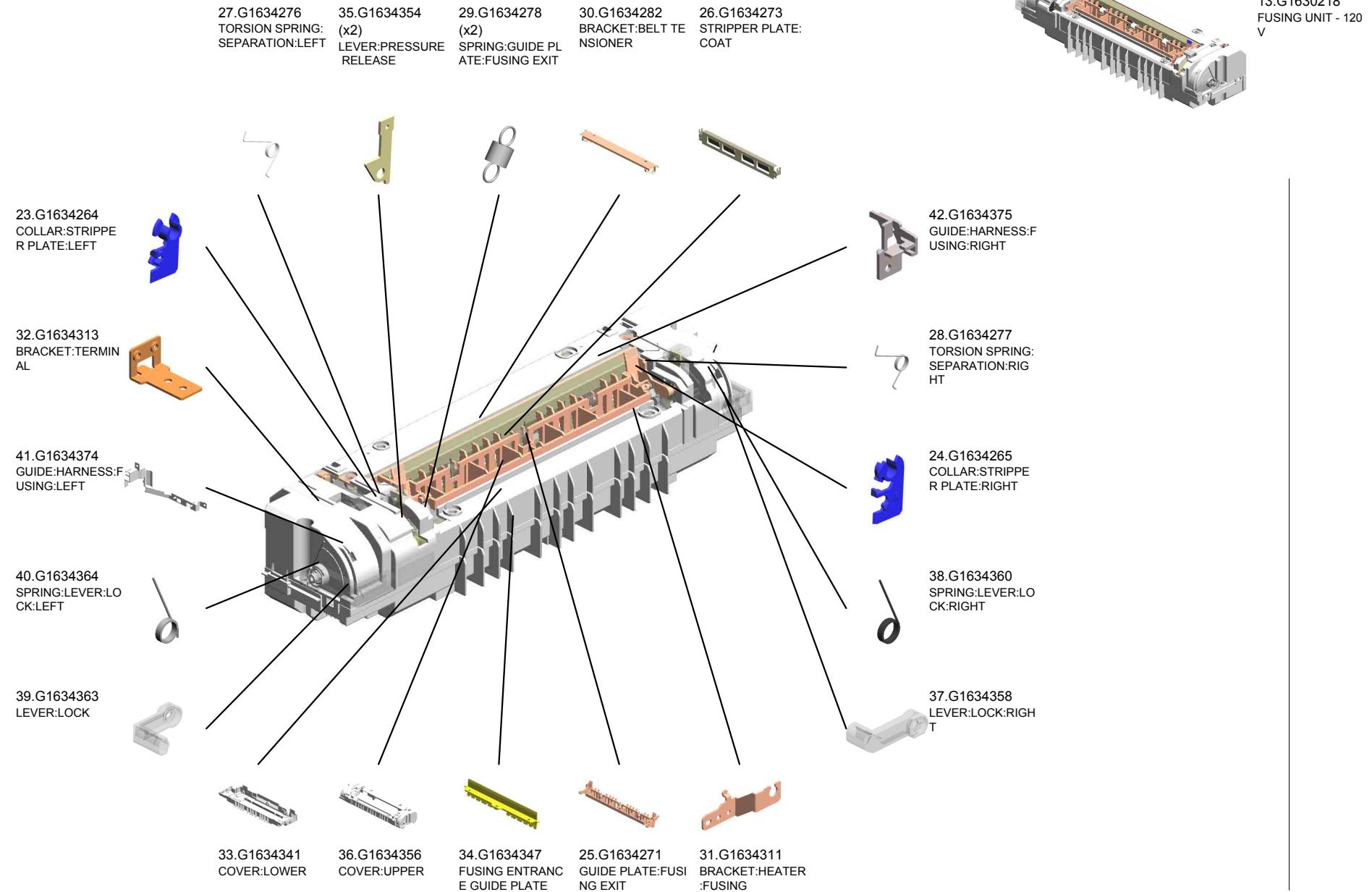
U008\_S001

## FUSING UNIT - 120V



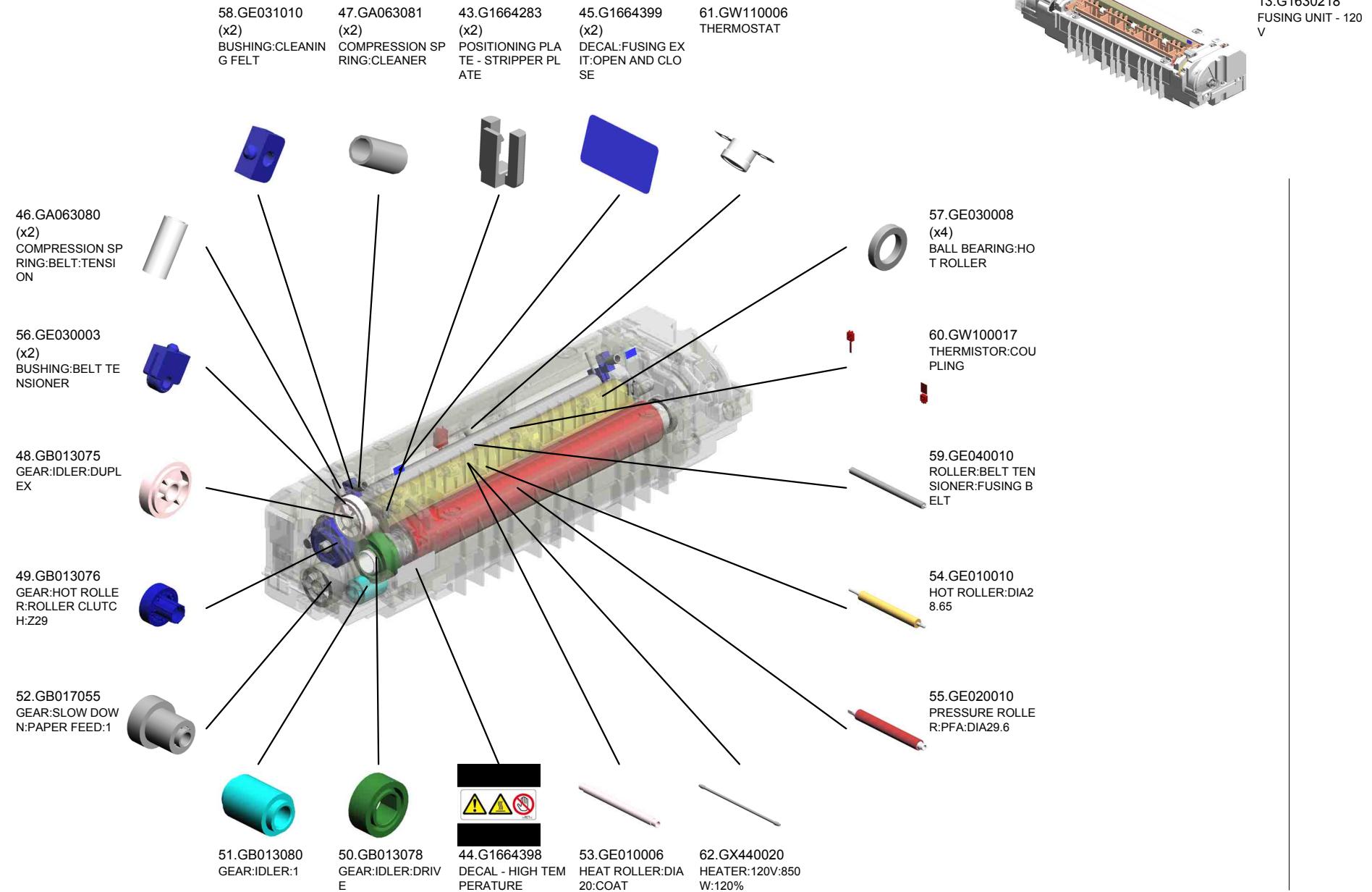
U008\_S001

## FUSING UNIT - 120V

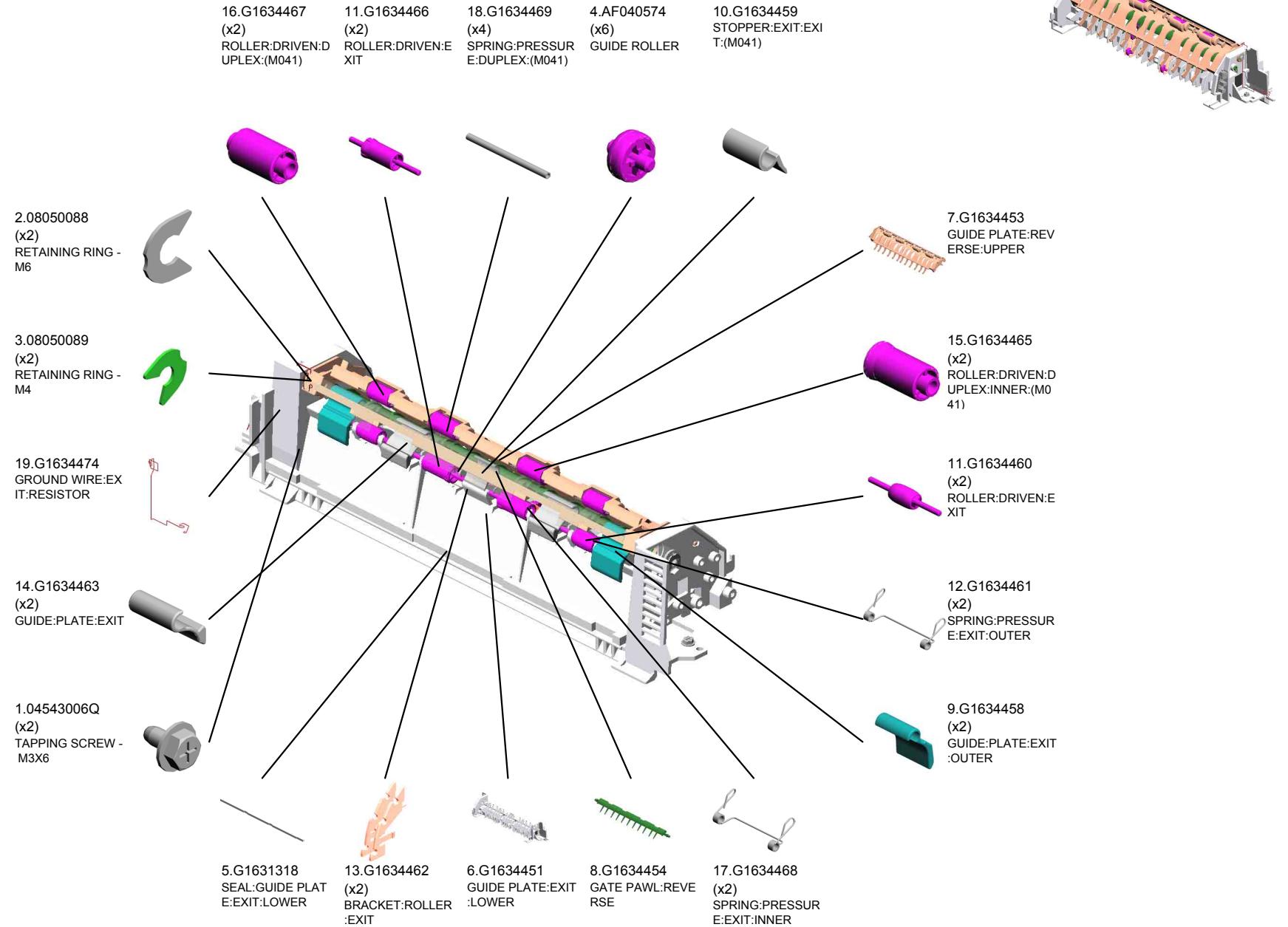


U008\_S001

FUSING UNIT - 120V



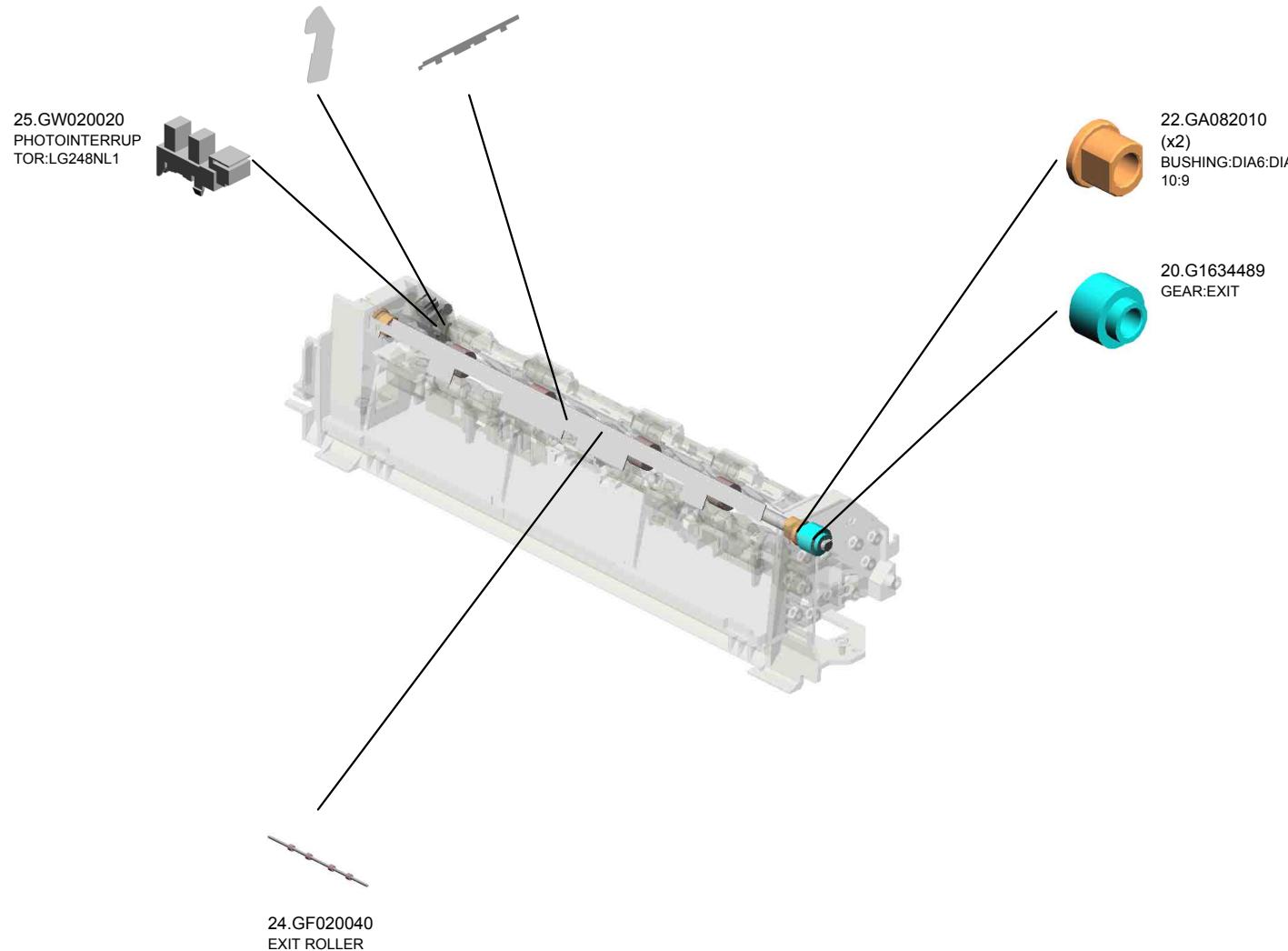
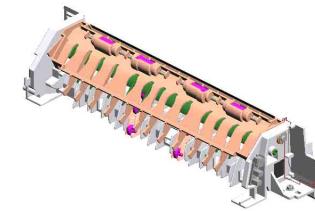
# U009 Paper Exit



U009  
Paper Exit

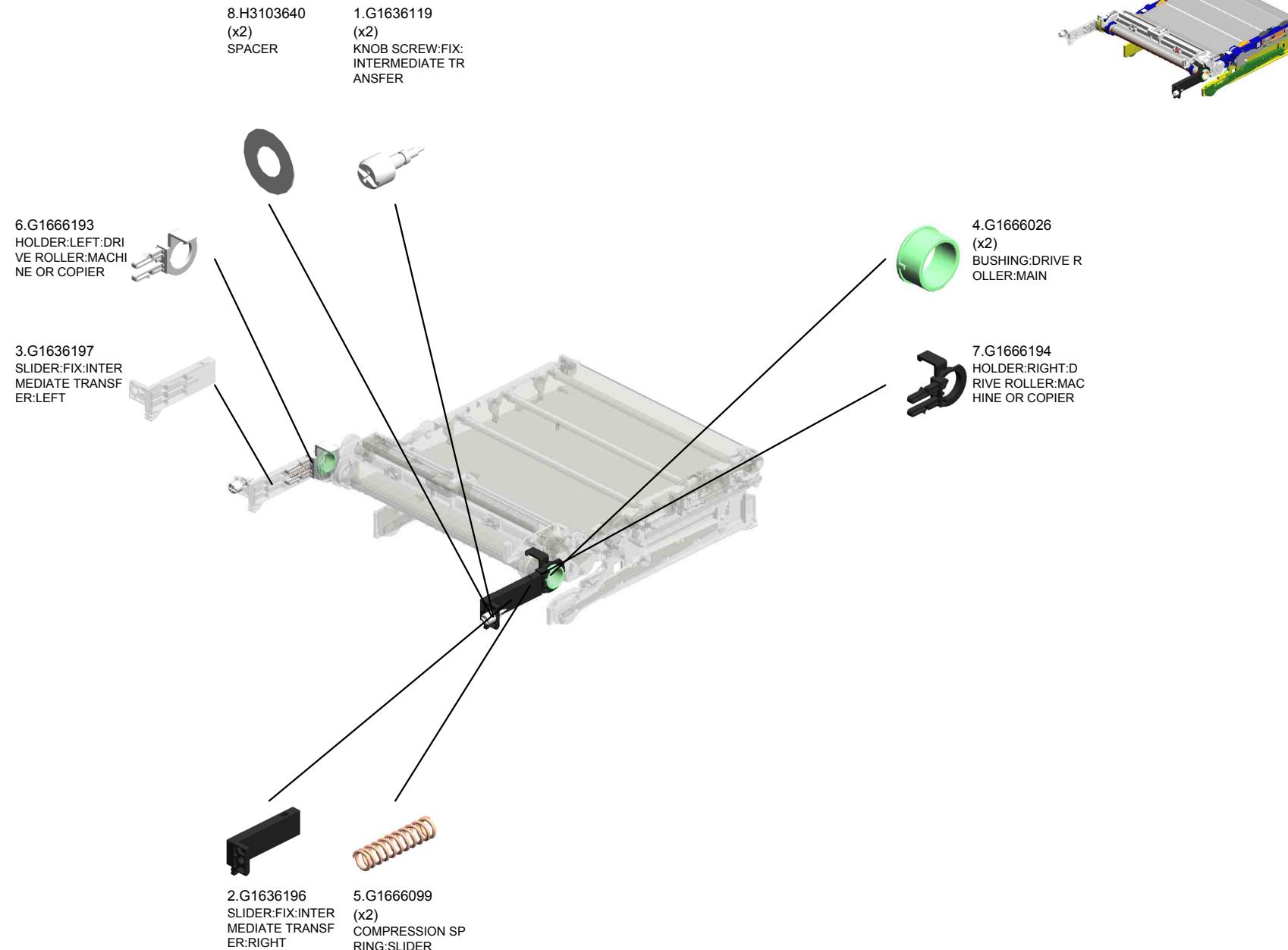
21.G1664462  
STOPPER - PHOT  
OINTERRUPTOR

23.GA120012  
DISCHARGE BRUS  
H:EXIT



# U010

## Image Transfer

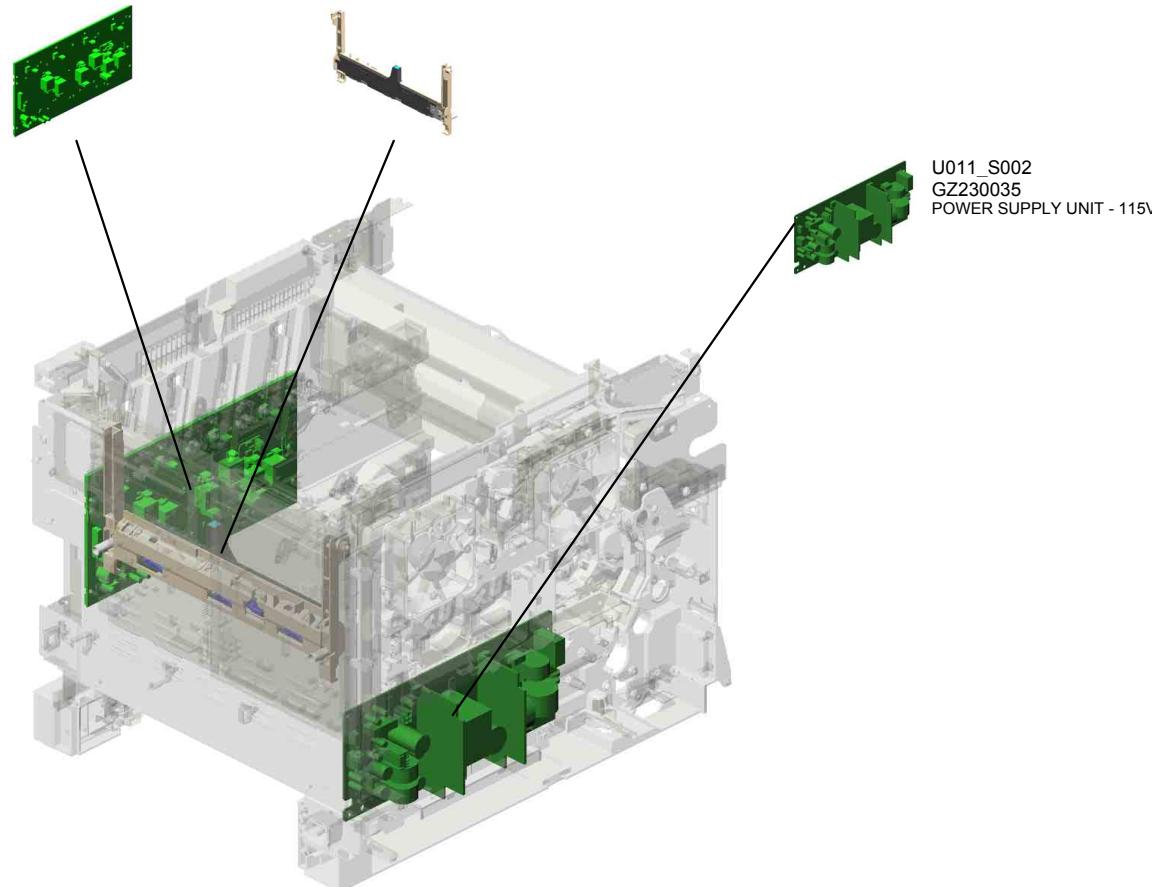


U001	U002	U003	U004	U005	U006	U007	U008	U009	U010	U011
------	------	------	------	------	------	------	------	------	------	------

# U011.Electrical

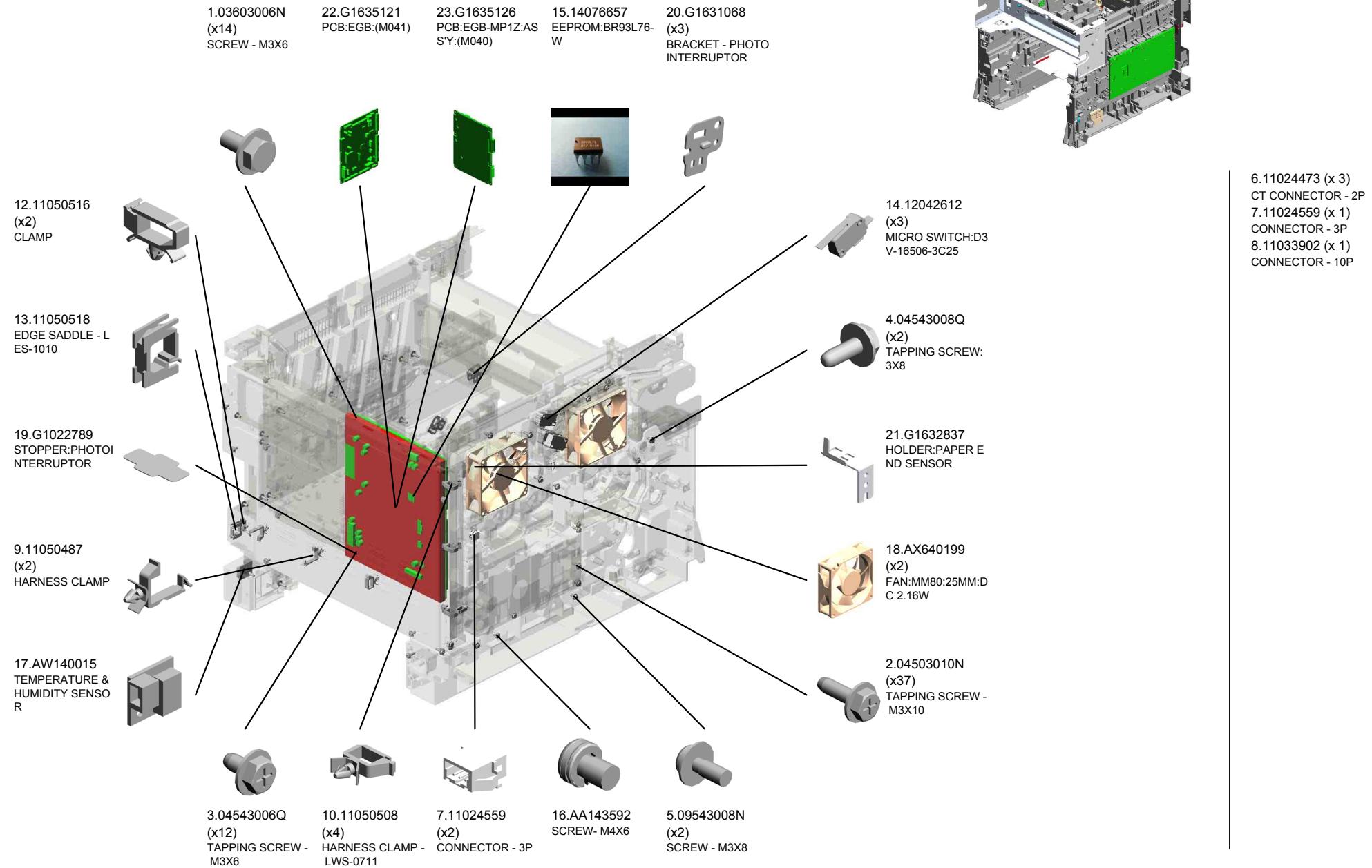
U011\_S001  
GZ300003  
POWER PACK

U011\_S003  
G1666003  
DENSITY SENSOR:ASS'Y



# U011

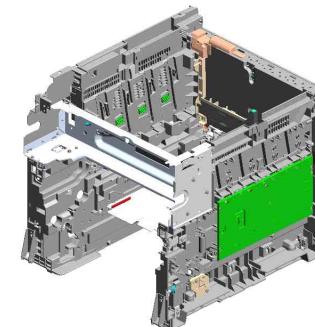
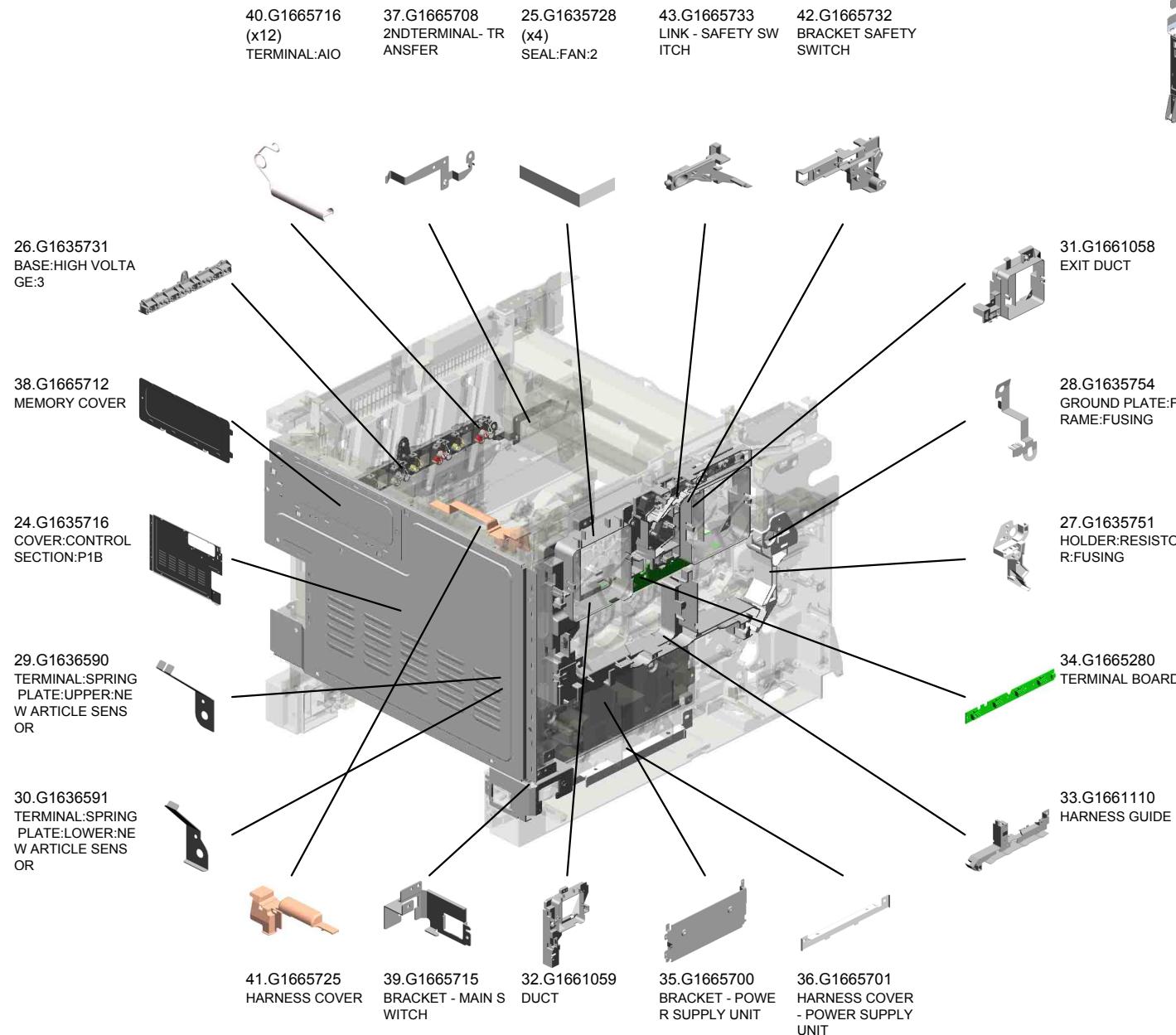
## Electrical



U001	U002	U003	U004	U005	U006	U007	U008	U009	U010	U011
------	------	------	------	------	------	------	------	------	------	------

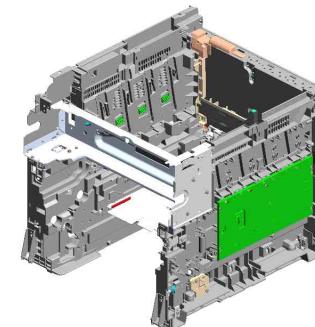
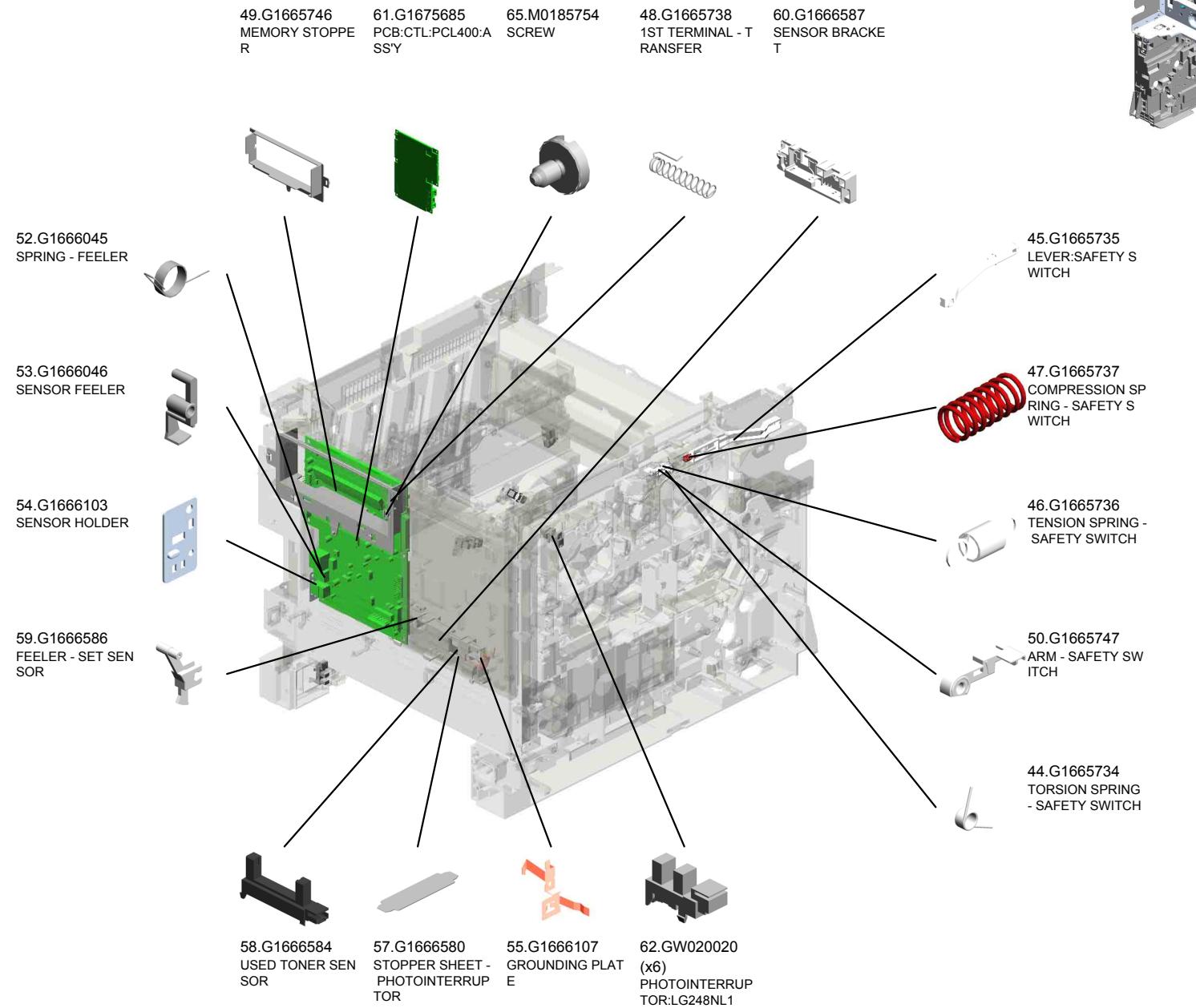
# U011

## Electrical

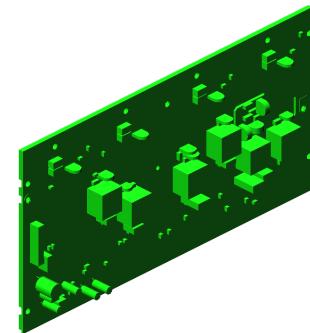


# U011

## Electrical



U011\_S001  
POWER PACK



64.GZ300003  
POWER PACK

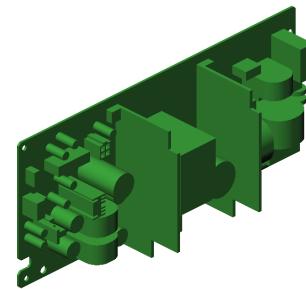


11.11050511  
HARNESS CLAMP -  
LWS-0306ZC

U001 U002 U003 U004 U005 U006 U007 U008 U009 U010 U011

U011\_S002

POWER SUPPLY UNIT - 115V



63.GZ230035  
POWER SUPPLY U  
NIT - 115V

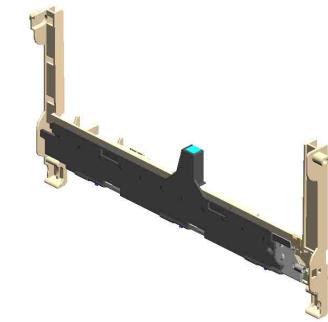
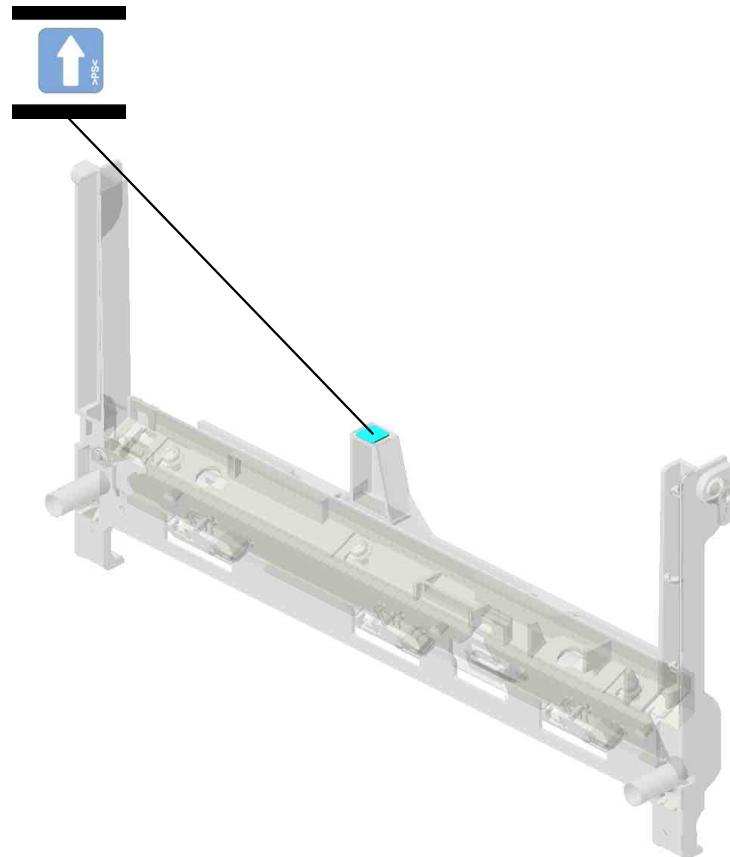
5.09543008N (x 1)  
SCREW - M3X8

U001 U002 U003 U004 U005 U006 U007 U008 U009 U010 U011

U011\_S003

DENSITY SENSOR:ASS'Y

56.G1666191  
CLEANER DECAL -  
DENSITY SENSOR



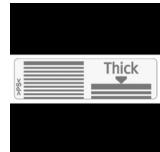
51.G1666003  
DENSITY SENSOR:  
ASS'Y

U001	U002	U003	U004	U005	U006	U007	U008	U009	U010	U011
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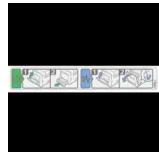
## Accessories



1.M0401361  
DECAL:NAME PLATE



2.G1632862  
DECAL:SIDE FENCE:MANUA  
L FEED:EXP



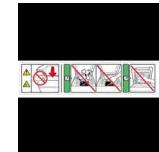
3.G1633937  
DECAL:CAUTION:OPERATE:  
MANUAL FEED



4.G1634232  
DECAL:H-TEMP WARNING:F  
USING:NA



5.G1661268  
LOGO PLATE - RIC  
O



6.G1661390  
CAUTION DECAL - TRANSFE  
R BELT



7.G1665429  
POWER SUPPLY CORD - 125  
V 15A



8.G1811320  
DECAL:CAUTION:WEIGHT:G  
181



9.M0401362  
DECAL:NAME PLATE:NA:GE  
N



10.M0411361  
DECAL:NAME PLATE



11.M0411362  
DECAL:NAME PLATE:NA:GE  
N

## Exclusive Parts

Number	Part Name	Group	ID
A2672869	GEAR - 16Z	U006_S001	4
AA080265	BUSHING:6X8X5	U006	5
AA082101	BUSHING - 6X10X6	U006	6
AA143520	SHOULDER SCREW - M3	U008_S001	8
AA143592	SCREW- M4X6	U011	16
AF022142	MIDDLE ROLLER	U008_S001	9
AF031061	PAPER FEED ROLLER	U006	7
AF040574	GUIDE ROLLER	U009	4
AW140015	TEMPERATURE & HUMIDITY SENSOR	U011	17
AX640199	FAN:MM80:25MM:DC 2.16W	U011	18
B2384714	TIMING BELT - 30S2M206:(M041)	U007_S001	7
G1022789	STOPPER:PHOTOINTERRUPTOR	U011	19
G1024106	FUSING BELT:DIA45:ASS'Y	U008_S001	10
G1024109	BALL BEARING:10X22X6	U008_S001	11
G1594322	CLEANING FELT:BELT TENSION	U008_S001	12
G1630218	FUSING UNIT - 120V	U008_S001	13
G1631059	TENSION SPRING:BRAKE:COVER:FRONT	U001	12
G1631060	DUCT:FAN:SIROCCO	U001	13
G1631068	BRACKET - PHOTointERRUPTOR	U011	20
G1631096	GROUND PLATE:FRONT	U001	14
G1631097	GROUND PLATE:AIO:LEFT	U001	15
G1631139	BRACKET:TRANSPORT:PAPER FEED DRIVE	U002	9
G1631140	HOLDER:SHAFT:CLUTCH	U002	10
G1631148	BRACKET:TRANSPORT:FUSING DRIVE SUB-UNIT	U002	11
G1631161	BRACKET:TRANSPORT:MOTOR	U002	12
G1631259	INNER COVER:GUARD:SAFETY SWITCH	U003	8
G1631262	COVER:CASSETTE	U003	9
G1631274	COVER:REAR	U003	10
G1631277	COVER:PAPER EXIT	U003	11
G1631278	INNER COVER:EXIT	U003	12
G1631281	BASE:END FENCE:EXIT	U001	16
G1631282	END FENCE:EXIT:REAR	U001	17
G1631283	END FENCE:EXIT:FRONT	U001	18

Number	Part Name	Group	ID
G1631285	INNER COVER:END FENCE:EXIT	U001	19
G1631300	COVER:UPPER	U001	20
G1631303	COVER:RIGHT	U003	13
G1631306	COVER:LEFT	U003	14
G1631311	SEAL:COVER:LEFT:3	U003	15
G1631312	SEAL:COVER:LEFT:4	U003	16
G1631313	SEAL:COVER:LEFT:5	U003	17
G1631314	SEAL:FRAME:LOWER:1	U003	18
G1631315	SEAL:COVER:EXIT	U003	19
G1631316	SEAL:FRAME:LOWER:3	U003	20
G1631317	SEAL:FRAME:LOWER:4	U003	21
G1631318	SEAL:GUIDE PLATE:EXIT:LOWER	U009	5
G1631401	OPERATION SUB-UNIT:MIDAS-NA:ASS'Y	U004	1
G1631851	IMAGING UNIT:ASS'Y	U005	1
G1632550	CASSETTE:PAPER TRAY:ASS'Y	U006_S001	8
G1632552	CASSETTE COVER	U006	9
G1632553	SIDE FENCE:LEFT	U006_S001	10
G1632554	SIDE FENCE:RIGHT	U006_S001	11
G1632558	FRICITION PAD:ADHESION	U006_S001	12
G1632560	PAPER TRAY:EXTENSION TRAY	U006_S001	13
G1632561	FEELER:SET SENSOR:PAPER TRAY	U006_S001	14
G1632564	COMPRESSION SPRING:BASE:RIGHT	U006_S001	15
G1632565	STOPPER:BASE	U006_S001	16
G1632566	COMPRESSION SPRING:STOPPER:BASE	U006_S001	17
G1632567	LEVER:PAPER VOLUME SENSOR	U006	18
G1632568	BASE:PEEN	U006_S001	19
G1632569	GROUND PLATE:MANUAL FEED	U006	20
G1632575	FEELER:PAPER END SENSOR	U001	21
G1632576	HOLDER:FEELER	U001	22
G1632577	SPRING:EARTH:PAPER FEED	U001	23
G1632578	SPRING:PAPER TRAY:POSITIONING	U001	24
G1632579	COMPRESSION SPRING:BASE:LEFT	U006_S001	21

## Exclusive Parts

Number	Part Name	Group	ID
G1632601	END FENCE	U006_S001	22
G1632602	END FENCE:PRESSURE	U006_S001	23
G1632603	COMPRESSION SPRING:END FENCE	U006_S001	24
G1632605	HOUSING:MANUAL FEED:PAPER TRAY	U006	25
G1632800	FRICTION PAD:ADHESION	U006	12
G1632802	SPRING:FRICTION PAD:MANUAL FEED	U006	26
G1632803	BASE:MANUAL FEED:ADHESION	U006	27
G1632805	SPRING:BASE:MANUAL FEED	U006	28
G1632806	SHAFT:CAM	U006	29
G1632807	CAM:RIGHT:MANUAL FEED	U006	30
G1632808	GEAR:CAM	U006	31
G1632809	SPRING:CAM	U006	32
G1632812	GEAR:TRANSPORT ROLLER:MANUAL FEED	U006	33
G1632813	SHAFT:TRANSPORT:PAPER FEED ROLLER:PRESS FIT	U006	34
G1632817	GEAR:IDLER:PAPER FEED ROLLER	U006	35
G1632818	FEELER:PAPER END SENSOR:MANUAL FEED	U006	36
G1632820	BRACKET:MANUAL FEED	U006	37
G1632822	GEAR:IDLER:CAM	U006	38
G1632823	LINK:CAM	U002	13
G1632827	TRAY:MANUAL FEED	U006	39
G1632828	SIDE FENCE:LEFT:MANUAL FEED	U006	40
G1632829	SIDE FENCE:RIGHT:MANUAL FEED	U006	41
G1632831	COVER:TRAY:MANUAL FEED	U006	42
G1632835	CAM:LEFT:MANUAL FEED	U006	43
G1632837	HOLDER:PAPER END SENSOR	U011	21
G1632839	HOLDER:DC SOLENOID:MANUAL FEED	U002	14
G1632842	DC SOLENOID:MANUAL FEED:PRESS FIT	U002	15
G1632844	GEAR:IDLER:TRANSPORT:PAPER	U006	44

Number	Part Name	Group	ID
	FEED ROLLER		
G1632850	PAWL:TRAY:MANUAL FEED	U006	45
G1632851	COVER:MANUAL FEED:LOWER	U006	46
G1632852	GUIDE:COVER:MANUAL FEED:LOWER	U006	47
G1632853	EXTENSION TRAY:MANUAL FEED	U006	48
G1632854	SHAFT:TRAY:MANUAL FEED	U006	49
G1632855	SPRING:TRAY:MANUAL FEED	U006	50
G1632856	SPRING:SHAFT:TRAY:MANUAL FEED	U006	51
G1632858	COIL SPRING:PAWL:TRAY:MANUAL FEED	U006	52
G1632862	DECAL:SIDE FENCE:MANUAL FEED:EXP		
G1632870	GUIDE:MANUAL FEED:PAPER TRAY	U006	53
G1632871	SHAFT:TRANSPORT:PICKUP ROLLER	U006	54
G1632872	SCREW:DIA4:12.5MM	U006	55
G1632873	DAMPING INSULATION:GUIDE:MANUAL FEED	U006	56
G1632874	SHEET:DAMPING INSULATION:GUIDE:MANUAL FEED	U006	57
G1632877	DISCHARGE BRUSH:MANUAL FEED	U006	58
G1632878	SHEET:DISCHARGE BRUSH:MANUAL FEED	U006	59
G1632879	GROUND PLATE:FEED ROLLER:MANUAL FEED	U006	60
G1633800	TRANSFER UNIT:(M040)	U007_S001	8
G1633903	FRAME:COVER:FRONT:RIGHT	U007	9
G1633904	FRAME:COVER:FRONT:LEFT	U007	10
G1633907	GUIDE:LOCK:(M041)	U007	11
G1633908	ARM:LEVER:LOCK	U007	12
G1633912	HOLDER:GUIDE PLATE:REVERSE:RIGHT	U007	13
G1633913	HOLDER:GUIDE PLATE:REVERSE:LEFT	U007	14

## Exclusive Parts

Number	Part Name	Group	ID
G1633921	SPRING:GUIDE PLATE:MIDDLE	U007	15
G1633924	FEELER:PAPER FEED SENSOR	U007	16
G1633925	TORSION SPRING:FEELER:PAPER FEED SENSOR	U007	17
G1633926	GUIDE PLATE:EXIT:MIDDLE	U007	18
G1633927	GUIDE PLATE:EXIT:MIDDLE:INNER	U007	19
G1633932	COVER:FRONT	U007	20
G1633935	DESIGN PLATE:COVER:FRONT:UP PER	U007	21
G1633936	DESIGN PLATE:COVER:FRONT:LO WER	U007	22
G1633937	DECAL:CAUTION:OPERATE:MANU AL FEED		
G1633950	REGISTRATION GUIDE	U007_S001	23
G1633951	GUIDE:PAPER FEED SUB-UNIT	U007_S001	24
G1633952	GUIDE:DUPLEX SUB-UNIT:LOWER	U007_S001	25
G1633954	GROUND PLATE:REGISTRATION ROLLER	U001	25
G1633955	FEELER:REGISTRATION SENSOR	U007_S001	26
G1633959	SUPPORTING PLATE:HOUSING:T RANSFER	U007_S001	27
G1633960	SHEET:REGISTRATION	U007_S001	28
G1633961	SPACER:GROUND WIRE:TRANSF ER/SEPARATION	U002	16
G1633965	ELECTRODE PLATE:EARTH:LINK	U007_S001	29
G1633968	GROUND WIRE:REGISTRATION R OLLER	U007_S001	30
G1633970	HOOK:FIX:TRANSFER/SEPARATIO N:LEFT	U007	31
G1633971	HOOK:FIX:TRANSFER/SEPARATIO N:RIGHT	U007	32
G1633972	SLIDER:TRANSPORT UNIT:LEFT	U007	33
G1633973	COVER:COMPRESSION SPRING	U007_S001	34
G1633974	SCREW:HOUSING:TRANSPORT	U007_S001	35
G1633975	SLIDER:TRANSPORT UNIT:RIGHT	U007	36
G1633989	DECAL:COVER:FRONT:POSITIONI NG DISPLAY	U007	37
G1633990	DECAL:TRANSPORT UNIT:POSITI TI	U007_S001	38

Number	Part Name	Group	ID
	ONING DISPLAY	U007	38
G1633991	COVER:COMPRESSION SPRING	U007_S001	39
G1633992	DECAL:TRANSFER/SEPARATION	U007_S001	40
G1633993	DECAL:GRIP:HOUSING	U007_S001	41
G1633995	DECAL:GRIP:SLIDE	U007	42
G1633997	COMPRESSION SPRING:HOUSING :TRANSPORT	U007_S001	43
G1634109	STAY:THERMOSTAT	U008_S001	14
G1634213	HOLDER:THERMOSTAT	U008_S001	15
G1634214	FUSE HOLDER	U008_S001	16
G1634215	FUSING ENTRANCE GUIDE PLATE	U008_S001	17
G1634216	SHAFT:GUIDE:PAPER	U008_S001	18
G1634232	DECAL:H-TEMP WARNING:FUSIN G:NA		
G1634243	LEVER:PRESSURE:LEFT	U008_S001	19
G1634248	SPRING:PRESSURE	U008_S001	20
G1634249	KNOB:LEVER:PRESSURE RELEAS E	U008_S001	21
G1634258	LEVER:PRESSURE:RIGHT	U008_S001	22
G1634264	COLLAR:STRIPPER PLATE:LEFT	U008_S001	23
G1634265	COLLAR:STRIPPER PLATE:RIGHT	U008_S001	24
G1634271	GUIDE PLATE:FUSING EXIT	U008_S001	25
G1634273	STRIPPER PLATE:COAT	U008_S001	26
G1634276	TORSION SPRING:SEPARATION:L EFT	U008_S001	27
G1634277	TORSION SPRING:SEPARATION:R IGHT	U008_S001	28
G1634278	SPRING:GUIDE PLATE:FUSING EX IT	U008_S001	29
G1634282	BRACKET:BELT TENSIONER	U008_S001	30
G1634311	BRACKET:HEATER:FUSING	U008_S001	31
G1634313	BRACKET:TERMINAL	U008_S001	32
G1634341	COVER:LOWER	U008_S001	33
G1634347	FUSING ENTRANCE GUIDE PLATE	U008_S001	34
G1634354	LEVER:PRESSURE RELEASE	U008_S001	35
G1634356	COVER:UPPER	U008_S001	36
G1634358	LEVER:LOCK:RIGHT	U008_S001	37
G1634360	SPRING:LEVER:LOCK:RIGHT	U008_S001	38

## Exclusive Parts

Number	Part Name	Group	ID
G1634363	LEVER:LOCK	U008_S001	39
G1634364	SPRING:LEVER:LOCK:LEFT	U008_S001	40
G1634374	GUIDE:Harness:Fusing:LEFT	U008_S001	41
G1634375	GUIDE:Harness:Fusing:RIGHT	U008_S001	42
G1634451	GUIDE PLATE:EXIT:LOWER	U009	6
G1634453	GUIDE PLATE:REVERSE:UPPER	U009	7
G1634454	GATE PAWL:REVERSE	U009	8
G1634458	GUIDE:PLATE:EXIT:OUTER	U009	9
G1634459	STOPPER:EXIT:EXIT:(M041)	U009	10
G1634460	ROLLER:DRIVEN:EXIT	U009	11
G1634461	SPRING:PRESSURE:EXIT:OUTER	U009	12
G1634462	BRACKET:ROLLER:EXIT	U009	13
G1634463	GUIDE:PLATE:EXIT	U009	14
G1634465	ROLLER:DRIVEN:DUPLEX:INNER:(M041)	U009	15
G1634466	ROLLER:DRIVEN:EXIT	U009	11
G1634467	ROLLER:DRIVEN:DUPLEX:(M041)	U009	16
G1634468	SPRING:PRESSURE:EXIT:INNER	U009	17
G1634469	SPRING:PRESSURE:DUPLEX:(M041)	U009	18
G1634473	BRACKET:GEAR:EXIT	U002	17
G1634474	GROUND WIRE:EXIT:RESISTOR	U009	19
G1634478	GEAR:CHANGE:EXIT	U002	18
G1634479	GEAR:IDLER:EXIT	U002	19
G1634480	GEAR:SLOW DOWN:EXIT	U002	20
G1634481	LEVER:CHANGE:EXIT	U002	21
G1634484	SPRING:CHANGE:EXIT	U002	22
G1634487	BRACKET:IDLER:EXIT	U002	23
G1634489	GEAR:EXIT	U009	20
G1634492	DC SOLENOID:PRESS FIT:(M041)	U002	24
G1634495	LINK:CHANGE:EXIT	U002	25
G1634497	BRACKET:SOLENOID:EXIT	U002	26
G1634499	HOLDER:LINK:EXIT	U002	27
G1634603	GEAR:TRANSPORT ROLLER:DUPLEX:LOWER:(M041)	U007_S001	44
G1634604	PULLEY:TRANSPORT ROLLER:DUPLEX	U007_S001	45
G1634605	BELT PULLEY:DUPLEX:(M041)	U007_S001	46

Number	Part Name	Group	ID
G1634606	FEELER:DUPLEX:(M041)	U007_S001	47
G1634607	GROUND WIRE:DUPLEX	U007_S001	48
G1635121	PCB:EGB:(M041)	U011	22
G1635126	PCB:EGB-MP1Z:ASS'Y:(M040)	U011	23
G1635716	COVER:CONTROL SECTION:P1B	U011	24
G1635728	SEAL:FAN:2	U011	25
G1635731	BASE:HIGH VOLTAGE:3	U011	26
G1635751	HOLDER:RESISTOR:FUSING	U011	27
G1635754	GROUND PLATE:FRAME:FUSING	U011	28
G1635755	HOLDER:RESISTOR:EXIT	U001	26
G1636119	KNOB SCREW:FIX:INTERMEDIATE TRANSFER	U010	1
G1636196	SLIDER:FIX:INTERMEDIATE TRANSFER:RIGHT	U010	2
G1636197	SLIDER:FIX:INTERMEDIATE TRANSFER:LEFT	U010	3
G1636590	TERMINAL:SPRING PLATE:UPPER :NEW ARTICLE SENSOR	U011	29
G1636591	TERMINAL:SPRING PLATE:LOWER :NEW ARTICLE SENSOR	U011	30
G1643800	TRANSFER UNIT:(M041)	U007_S001	8
G1661008	CLUTCH/BRAKE BRAKET	U001	27
G1661012	LOCK SHAFT	U001	28
G1661046	COLOR DECAL - MAGENTA	U001	29
G1661047	SPACER- RUBBER FOOT	U001	30
G1661048	RUBBER FOOT	U001	31
G1661058	EXIT DUCT	U011	31
G1661059	DUCT	U011	32
G1661060	BASE:HINGE:COVER:FRONT	U001	32
G1661061	PIN:HINGE	U001	33
G1661064	CLUTCH/BRAKE SPRING	U001	34
G1661065	CLUTCH SPRING	U001	35
G1661066	CLUTCH/BRAKE CASE	U001	36
G1661067	GEAR - 14Z	U001	37
G1661068	FUSING DUCT	U001	38
G1661069	RACK SUPPORTER	U001	39
G1661070	FRAME:UPPER LEFT	U001	40
G1661071	FRAME:UPPER RIGHT	U001	41

# Exclusive Parts

Number	Part Name	Group	ID
G1661072	SPRING:PLATE:AIO	U001	42
G1661073	SHAFT	U001	43
G1661078	COMPRESSION SPRING	U001	44
G1661080	TWIST SPRING - RIGHT	U001	45
G1661081	TWIST SPRING - LEFT	U001	46
G1661083	GROUNDING PLATE - HIGH VOLTAGE	U001	47
G1661084	SPRING:PLATE:AIO:BLACK	U001	48
G1661085	SPRING PLATE:LSU:POSITIONING	U001	49
G1661086	BRACKET:OPTICAL UNIT:FRAME:UPPER	U001	50
G1661087	SPRING:CUSHION:FRAME:UPPER	U001	51
G1661088	UPPER FRONT DUCT	U001	52
G1661089	PIN:PLATE:DEVELOPMENT UNIT	U001	53
G1661090	GROUND PLATE - DCHIP	U001	54
G1661091	GROUND PLATE - POWER SUPPLY UNIT	U001	55
G1661093	GEAR - 20Z	U001	56
G1661095	SHEET:BASE:FRAME	U001	57
G1661102	MOTOR BRACKET	U002	28
G1661104	SHIELDING PLATE	U002	29
G1661110	HARNESS GUIDE	U011	33
G1661111	FRAME - TRANSFER DRIVE UNIT	U002	30
G1661118	GROUNDING WIRE	U002	31
G1661119	MOTOR BRACKET	U002	32
G1661123	FRAME - ON-OFF DRIVE UNIT	U002	33
G1661125	SHIELDING PLATE	U002	34
G1661131	DC MOTOR - DC24V 5.3W	U002	35
G1661135	MOTOR - DC24V 1.6W	U002	36
G1661152	GROUNDING PLATE	U002	37
G1661240	BRAKE:COVER:UPPER	U001_S001	58
G1661241	BRAKE BRACKET	U001_S001	59
G1661259	MEMORY COVER	U003	22
G1661260	EXTEND TRAY	U001	60
G1661268	LOGO PLATE - RIC		
G1661269	STOPPER BAND	U001	61
G1661280	CUSHION - IMAGING UNIT	U001	62
G1661308	INTERFACE COVER	U003	23

Number	Part Name	Group	ID
G1661309	SEAL - 7X27X273MM	U003	24
G1661310	SEAL - 5X21X273MM	U003	25
G1661315	LOWER SEAL - 2	U003	26
G1661342	RACK:DAMPER	U001	63
G1661383	BRAKE COLLER	U001_S001	64
G1661384	GEAR - 15Z	U001_S001	65
G1661386	BRAKE SPRING	U001_S001	66
G1661387	CLUTCH SPRING	U001_S001	67
G1661390	CAUTION DECAL - TRANSFER BELT		
G1662573	HOLDER SHEET	U006_S001	61
G1662580	SHAFT - PAPER FEED ROLLER	U006	62
G1662606	COMPRESSION SPRING	U006_S001	63
<b>G1663331</b>	<b>DECAL - BLACK</b>	<b>U001</b>	<b>80</b>
<b>G1663333</b>	<b>DECAL - CYAN</b>	<b>U001</b>	<b>81</b>
<b>G1663334</b>	<b>DECAL - YELLOW</b>	<b>U001</b>	<b>82</b>
G1663852	REGISTRATION ROLLER - DRIVEN	U007_S001	49
G1663853	BUSHING - 6MM	U007_S001	50
G1663855	TENSION SPRING	U007_S001	51
G1663860	TORSION SPRING	U007_S001	52
G1663865	GEAR - 14Z	U007_S001	53
G1663867	DRIVE GEAR - 14Z	U007_S001	54
G1663905	RIGHT LOCK LEVER	U007	55
G1663906	LEFT LOCK LEVER	U007	56
G1663909	TENSION SPRING	U007	57
G1663910	GROUND WIRE	U007	58
G1663926	EXIT GUIDE ROLLER - MIDDLE	U007	59
G1663927	STOPER BAND	U007	60
G1663928	BRAKE RACK - FRONT COVER	U007	61
G1663957	WASHER - 0.8X10.8MM	U001	71
G1663961	COMPRESSION SPRING	U007_S001	62
G1663968	ELECTRODE PLATE - CONTACT POINT	U007_S001	63
G1663972	COMPRESSION SPRING - GRIP	U007	64
G1663989	RESISTOR - 100M OHM +-10% 0.5W	U007_S001	65
G1663993	RESISTOR - 100M OHM +-10% 0.5W	U001	72

## Exclusive Parts

Number	Part Name	Group	ID
G1663994	RESISTOR - 50M OHM +-10% 0.5W	U001	73
G1664283	POSITIONING PLATE - STRIPPER PLATE	U008_S001	43
G1664398	DECAL - HIGH TEMPERATURE	U008_S001	44
G1664399	DECAL:FUSING EXIT:OPEN AND CLOSE	U008_S001	45
G1664462	STOPPER - PHOTointERRUPTOR	U009	21
G1664606	DUPLEX ROLLER	U007	66
G1664607	PRESSURE SPRING - DUPLEX ROLLER	U007	67
G1665280	TERMINAL BOARD	U011	34
G1665429	POWER SUPPLY CORD - 125V 15A		
G1665700	BRACKET - POWER SUPPLY UNIT	U011	35
G1665701	HARNESS COVER - POWER SUPPLY UNIT	U011	36
G1665705	SHIELDING PLATE	U001	74
G1665706	GROUND PLATE:SHAFT:IMAGING UNIT	U001	75
G1665708	2ND TERMINAL- TRANSFER	U011	37
G1665712	MEMORY COVER	U011	38
G1665715	BRACKET - MAIN SWITCH	U011	39
G1665716	TERMINAL:AIO	U011	40
G1665724	HARNESS CLAMP HOLDER	U001	76
G1665725	HARNESS COVER	U011	41
G1665732	BRACKET SAFETY SWITCH	U011	42
G1665733	LINK - SAFETY SWITCH	U011	43
G1665734	TORSION SPRING - SAFETY SWITCH	U011	44
G1665735	LEVER:SAFETY SWITCH	U011	45
G1665736	TENSION SPRING - SAFETY SWITCH	U011	46
G1665737	COMPRESSION SPRING - SAFETY SWITCH	U011	47
G1665738	1ST TERMINAL - TRANSFER	U011	48
G1665746	MEMORY STOPPER	U011	49
G1665747	ARM - SAFETY SWITCH	U011	50
G1665757	GROUND PLATE -INPUT	U001	77
G1665758	GROUND PLATE - OUTPUT	U001	78

Number	Part Name	Group	ID
G1666003	DENSITY SENSOR:ASS'Y	U011_S003	51
G1666026	BUSHING:DRIVE ROLLER:MAIN	U010	4
G1666045	SPRING - FEELER	U011	52
G1666046	SENSOR FEELER	U011	53
G1666099	COMPRESSION SPRING:SLIDER	U010	5
G1666103	SENSOR HOLDER	U011	54
G1666107	GROUNDING PLATE	U011	55
G1666191	CLEANER DECAL - DENSITY SENS OR	U011_S003	56
G1666193	HOLDER:LEFT:DRIVE ROLLER:ACHINE OR COPIER	U010	6
G1666194	HOLDER:RIGHT:DRIVE ROLLER:MACHINE OR COPIER	U010	7
G1666580	STOPPER SHEET - PHOTointERRUPTOR	U011	57
G1666584	USED TONER SENSOR	U011	58
G1666586	FEELER - SET SENSOR	U011	59
G1666587	SENSOR BRACKET	U011	60
G1675685	PCB:CTL:PCL400:ASS'Y	U011	61
G1811320	DECAL:CAUTION:WEIGHT:G181		
G8003133	SIDE FENCE GEAR	U006	64
GA063080	COMPRESSION SPRING:BELT:TENSION	U008_S001	46
GA063081	COMPRESSION SPRING:CLEAR	U008_S001	47
GA082010	BUSHING:DIA6:DIA10:9	U009	22
GA120012	DISCHARGE BRUSH:EXIT	U009	23
GA132101	SPACER - 0.13 X 12MM	U002	38
GA132102	SPACER - 0.13 X 10MM	U002	39
GA148015	PIN:ROLLER:TRAY BOTTOM PLATE:DIA2	U006	65
GA148016	SHAFT - 6 X 26.7MM	U002	40
GA148018	SHAFT - 6 X 21.9MM	U002	41
GB011104	GEAR - 20/35Z	U002	42
GB011105	GEAR - 29Z	U002	43
GB011106	GEAR - 22/31Z	U002	44
GB011107	GEAR:SLOW DOWN:TRANSPORT:2	U002	45

## Exclusive Parts

Number	Part Name	Group	ID
GB011109	GEAR - 28Z	U002	46
GB011113	GEAR:IDLER:DUPLEX:(M041)	U002	47
GB011114	GEAR:IDLER:TRANSPORT	U002	48
GB011116	GEAR:CLUTCH:OUTPUT:DUPLEX:(M041)	U002	49
GB011117	GEAR:CLUTCH:OUTPUT:MANUAL FEED	U002	50
GB011118	REGIST DRIVE GEAR	U002	51
GB011128	GEAR:SLOW DOWN:MANUAL FEE D	U002	52
GB012101	GEAR - 33Z	U002	53
GB012102	GEAR - 54Z	U002	54
GB013075	GEAR:IDLER:DUPLEX	U008_S001	48
GB013076	GEAR:HOT ROLLER:ROLLER CLUTCH:Z29	U008_S001	49
GB013078	GEAR:IDLER:DRIVE	U008_S001	50
GB013079	GEAR:IDLER:FUSING	U002	55
GB013080	GEAR:IDLER:1	U008_S001	51
GB013114	GEAR - 35Z	U002	56
GB013115	GEAR - 21Z	U002	57
GB013117	GEAR - 19Z	U002	58
GB017055	GEAR:SLOW DOWN:PAPER FEED:1	U008_S001	52
GB017101	GEAR - 22/99Z	U002	59
GB017102	GEAR - 27/76Z	U002	60
GB017106	GEAR:SLOW DOWN:TRANSPORT:1	U002	61
GB017107	GEAR:SLOW DOWN:FUSING:1	U002	62
GB017110	GEAR - 22/99Z CYAN	U002	63
GB017111	GEAR - 16/51Z	U002	64
GB017112	GEAR - 21/73Z	U002	65
GB017113	GEAR - 40/65Z	U002	66
GB017115	GEAR:SLOW DOWN:FUSING:2	U002	67
GB017116	GEAR - 17/42Z	U002	68
GE010006	HEAT ROLLER:DIA20:COAT	U008_S001	53
GE010010	HOT ROLLER:DIA28.65	U008_S001	54
GE020010	PRESSURE ROLLER:PFA:DIA29.6	U008_S001	55
GE030003	BUSHING:BELT TENSIONER	U008_S001	56

Number	Part Name	Group	ID
GE030008	BALL BEARING:HOT ROLLER	U008_S001	57
GE031010	BUSHING:CLEANING FELT	U008_S001	58
GE040010	ROLLER:BELT TENSIONER:FUSING BELT	U008_S001	59
GF020000	REGISTRATION ROLLER - DRIVE	U007_S001	68
GF020040	EXIT ROLLER	U009	24
GF020052	TRANSPORT ROLLER:DUPLEX	U007_S001	69
GF022006	ROLLER:GUIDE:TRAY BOTTOM PLATE	U006	66
GF031005	PAPER FEED ROLLER:MANUAL FEED	U006	67
GW020020	PHOTOINTERRUPTOR:LG248NL1	U009	25
		U011	62
GW100017	THERMISTOR:COUPLING	U008_S001	60
GW110006	THERMOSTAT	U008_S001	61
GX061125	BRUSHLESS MOTOR:DC24V:22W	U002	69
GX061141	BRUSHLESS MOTOR:DC24V:30W	U002	70
GX071143	BRUSHLESS MOTOR:DC24V:50W	U002	71
GX201121	MAGNETIC CLUTCH	U002	72
		U006	68
GX201122	MAGNETIC CLUTCH:0.25N	U002	73
GX440020	HEATER:120V:850W:120%	U008_S001	62
GX640030	FAN MOTOR:SIROCCO:DC 1.92W	U001	79
GZ230035	POWER SUPPLY UNIT - 115V	U011_S002	63
GZ300003	POWER PACK	U011_S001	64
H3103640	SPACER	U010	8
M0185754	SCREW	U011	65
M0401361	DECAL:NAME PLATE		
M0401362	DECAL:NAME PLATE:NA:GEN		
M0411361	DECAL:NAME PLATE		
M0411362	DECAL:NAME PLATE:NA:GEN		

## Standard Parts



03130040N  
SCREW:M3X4



03530030N  
SCREW:M3X3



03530040N  
SCREW - M3X4



03603005N  
SCREW - M3X5



03603006N  
SCREW - M3X6



03603008N  
SCREW:M3X8



03604010N  
SCREW:M4X10



04503010N  
TAPPING SCREW - M3X10



04503016N  
TAPPING SCREW:3X16



04504010N  
TAPPING SCREW:M4X10



04524010N  
BINDING SELF-TAPPING SCREW:4X10



04543006Q  
TAPPING SCREW - M3X6



04543008Q  
TAPPING SCREW:3X8



07010030N  
WASHER DIA3



07200030E  
RETAINING RING - M3



07200040E  
RETAINING RING - M4



07200060E  
RETAINING RING - M6



07250170E  
RETAINING RING C - M17



08046123  
HEXAGONAL BOLT:W/WASHER:M3X8



08050088  
RETAINING RING - M6



08050089  
RETAINING RING - M4



09543008N  
SCREW - M3X8



09573010N  
SCREW:SMALL ROUND/SPRING:M3X10



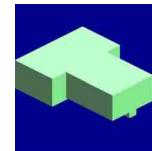
11024473  
CT CONNECTOR - 2P



11024559  
CONNECTOR - 3P



11029156  
CONNECTOR



11033902  
CONNECTOR - 10P



11050487  
HARNESS CLAMP

## Standard Parts



11050508  
HARNESS CLAMP - LWS-071  
1



11050511  
HARNESS CLAMP - LWS-030  
6ZC



11050516  
CLAMP



11050518  
EDGE SADDLE - LES-1010



12042612  
MICRO SWITCH:D3V-16506-3  
C25



14076657  
EEPROM:BR93L76-W

## Design Change List

Number	Title	Set	Old Part		New Part		Index No.		Q'ty	Interchg		Reason	Cut-in S/N
			P/N	Name	P/N	Name	Group	ID		Indiv.	Set		
200910	0910 Modification	-	G1663290	DECAL - BLACK	G1663331	DECAL - BLACK	U001	80	1	X/O			M04017: M04051:
			G1663292	COLOR DECAL -	G1663333	DECAL - CYAN	U001	81	1	X/O			
			G1663293	DECAL - YELLO	G1663334	DECAL - YELLO	U001	82	1	X/O			

