RICOH UNIVERSITY
Learning ◆ Knowledge ◆ Performance

M118/M119
SERVICE MANUAL

LANIER RICOH SAVIN

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Ricoh Americas Corporation

LEGEND

PRODUCT CODE	COMPANY		
	LANIER	RICOH	SAVIN
M118	SP 3500SF	Aficio SP 3500SF	SP 3500SF
M119	SP 3510SF	Aficio SP 3510SF	SP 3510SF

DOCUMENTATION HISTORY

REV. NO.	DATE	COMMENTS
*	01/2012	Original Printing

M118/M119

TABLE OF CONTENTS

READ THIS FIRST

Safety Notices

Important Safety Notices

Prevention of Physical Injury

1. Before disassembling or assembling parts of the machine and peripherals, make sure that the machine power cord is unplugged.
2. The wall outlet should be near the machine and easily accessible.
3. If any adjustment or operation check has to be made with exterior covers off or open while the main switch is turned on, keep hands away from electrified or mechanically driven components.
4. The machine drives some of its components when it completes the warm-up period. Be careful to keep hands away from the mechanical and electrical components as the machine starts operation.
5. The inside and the metal parts of the fusing unit become extremely hot while the machine is operating. Be careful to avoid touching those components with your bare hands.

Health Safety Conditions

Toner is non-toxic, but if you get either of them in your eyes by accident, it may cause temporary eye discomfort. Try to remove with eye drops or flush with water as first aid. If unsuccessful, get medical attention.

Observance of Electrical Safety Standards

The machine and its peripherals must be serviced by a customer service representative who has completed the training course on those models.

Safety and Ecological Notes for Disposal

1. Do not incinerate toner bottles or used toner. Toner dust may ignite suddenly when exposed to an open flame.
2. Dispose of used toner, the maintenance unit which includes developer or the organic photoconductor in accordance with local regulations. (These are non-toxic supplies.)
3. Dispose of replaced parts in accordance with local regulations.

⚠WARNING

- To prevent a fire or explosion, keep the machine away from flammable liquids, gases, and aerosols. A fire or an explosion might occur.

⚠CAUTION

- The Controller board on the MF model contains a lithium battery. The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard batteries in accordance with the manufacturer's instructions and local regulations

Handling Toner

- Work carefully when removing paper jams or replacing toner bottles or cartridges to avoid spilling toner on clothing or the hands.
- If toner is inhaled, immediately gargle with large amounts of cold water and move to a well ventilated location. If there are signs of irritation or other problems, seek medical attention.
- If toner gets on the skin, wash immediately with soap and cold running water.
- If toner gets into the eyes, flush the eyes with cold running water or eye wash. If there are signs of irritation or other problems, seek medical attention.
- If toner is swallowed, drink a large amount of cold water to dilute the ingested toner. If there are signs of any problem, seek medical attention.
- If toner spills on clothing, wash the affected area immediately with soap and cold water. Never use hot water! Hot water can cause toner to set and permanently stain fabric.
- Always store toner and developer supplies such as toner and developer packages, cartridges, and bottles (including used toner and empty bottles and cartridges) out of the reach of children.
- Always store fresh toner supplies or empty bottles or cartridges in a cool, dry location that is not exposed to direct sunlight.

⚠WARNING

- Do not use the cleaner to suck spilled toner (including used toner). Sucked toner may cause firing or explosion due to electrical contact flickering inside the cleaner. However, it is possible to use the cleaner designed for dust explosion-proof purpose. If toner is spilled over the floor, sweep up spilled toner slowly and clean remainder with wet cloth.

Laser Safety

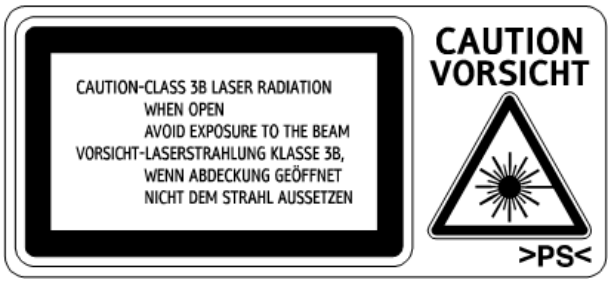
The Center for Devices and Radiological Health (CDRH) prohibits the repair of laser-based optical units in the field. The optical housing unit can only be repaired in a factory or at a location with the requisite equipment. The laser subsystem is replaceable in the field by a qualified Customer Engineer. The laser chassis is not repairable in the field. Customer engineers are therefore directed to return all chassis and laser subsystems to the factory or service depot when replacement of the optical subsystem is required.

⚠WARNING

- Use of controls, or adjustment, or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

⚠WARNING

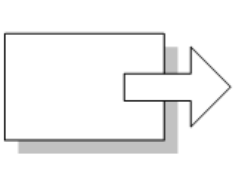
- Turn off the main switch before attempting any of the procedures in the Laser Optics Housing Unit section. Laser beams can seriously damage your eyes.
- **CAUTION MARKING:**



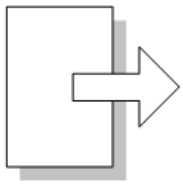
Symbols, Abbreviations and Trademarks

This manual uses several symbols and abbreviations. The meaning of those symbols and abbreviations are as follows:

	See or Refer to
	Clip ring
	Screw
	Connector
	Clamp
	E-ring
SEF	Short Edge Feed
LEF	Long Edge Feed



Short Edge Feed (SEF)



Long Edge Feed (LEF)

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PRODUCT INFORMATION

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		None

1. PRODUCT INFORMATION

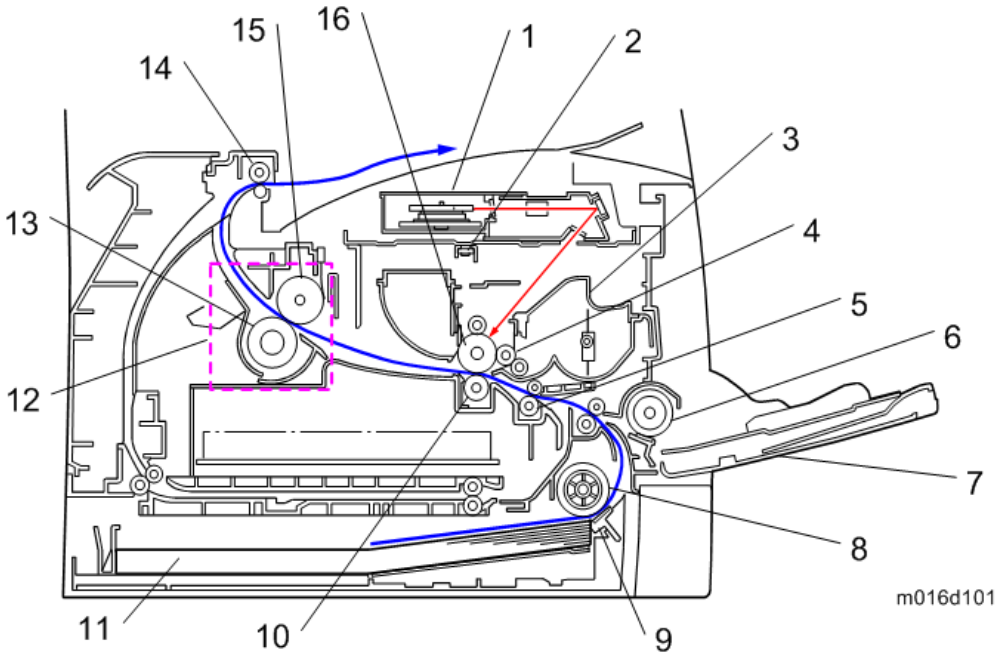
1.1 SPECIFICATIONS

See "Appendices" for the following information:

- "General Specifications"
- "Printer"
- "Copier"
- "Scanner"
- "Fax"
- "Supported Paper Sizes"

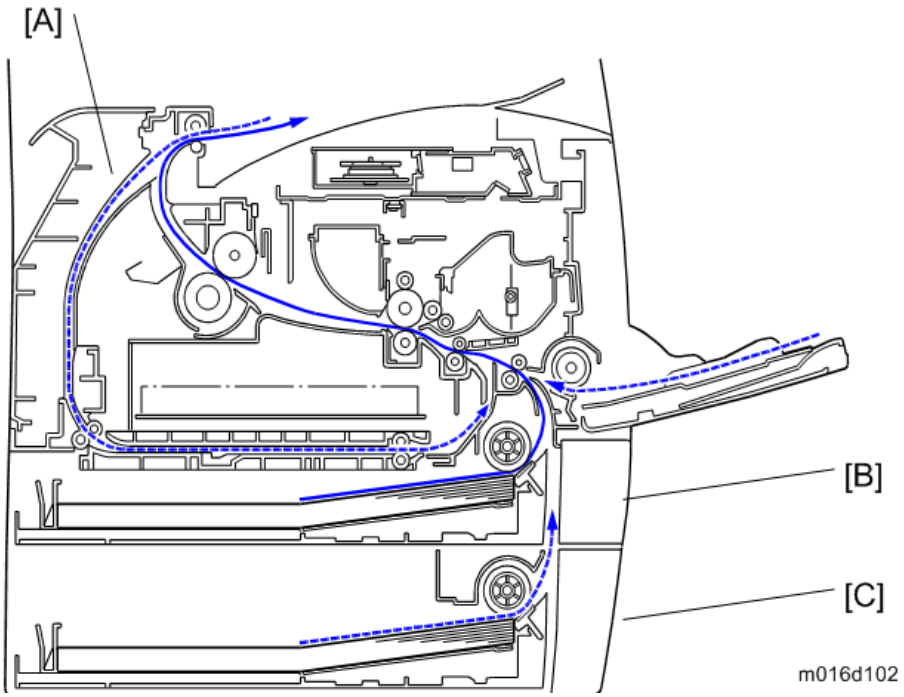
1.2 MACHINE OVERVIEW

1.2.1 COMPONENT LAYOUT



1.	Laser unit	9.	Friction pad
2.	Quenching lamp	10.	Transfer roller
3.	Cartridge (AIO-type)	11.	Paper Tray
4.	Development roller	12.	Fusing Unit
5.	Registration roller	13.	Pressure Roller
6.	By-pass feed roller	14.	Paper exit roller
7.	By-pass feed tray	15.	Hot Roller
8.	Paper feed roller	16.	Drum

1.2.2 PAPER PATH



[A] Duplex section (For M119)

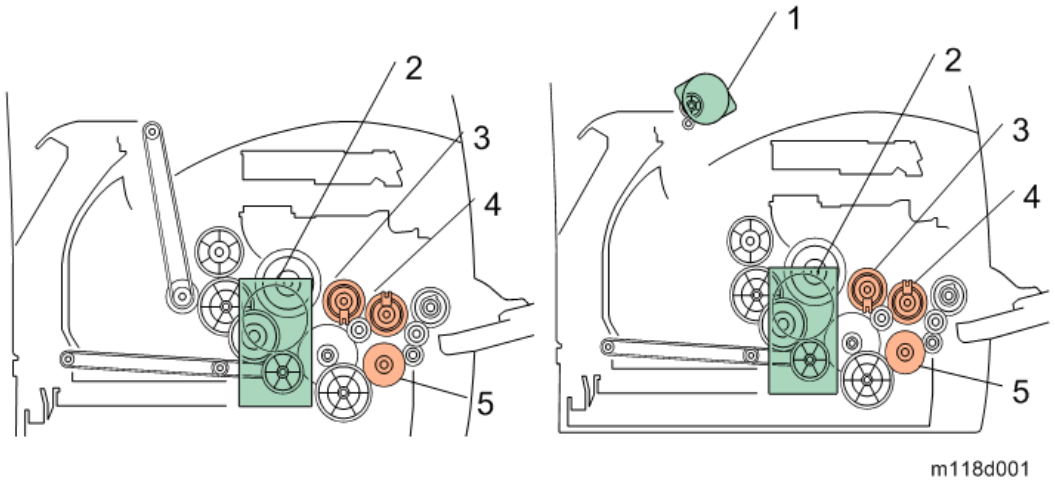
[B] Standard paper tray unit

[C] Optional paper tray unit

1.2.3 DRIVE LAYOUT

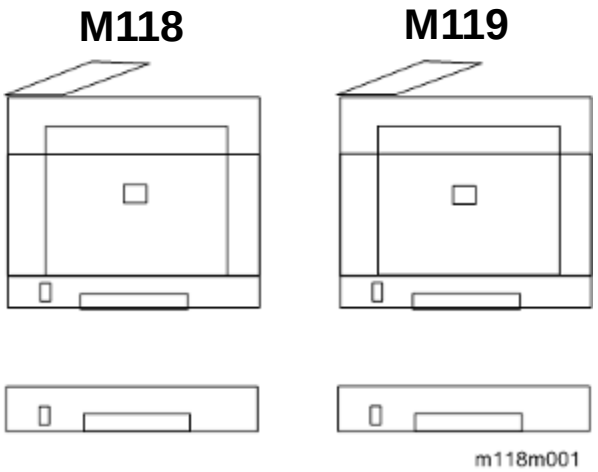
- M118 -

- M119 -



1. Duplex Motor 2. Main Motor 3. Registration Clutch	4. Replay Clutch 5. Paper Feed Clutch

1.3 MACHINE CONFIGURATION



Models	Duplex Unit	Optional Memory	Optional Tray (M355)	PCL, PS	Fax	USB Host
(M118)	NA	NA	250x1	Yes	Yes	Yes
(M119)	Auto	NA	250x1	Yes	Yes	Yes

NA: Not Available

INSTALLATION

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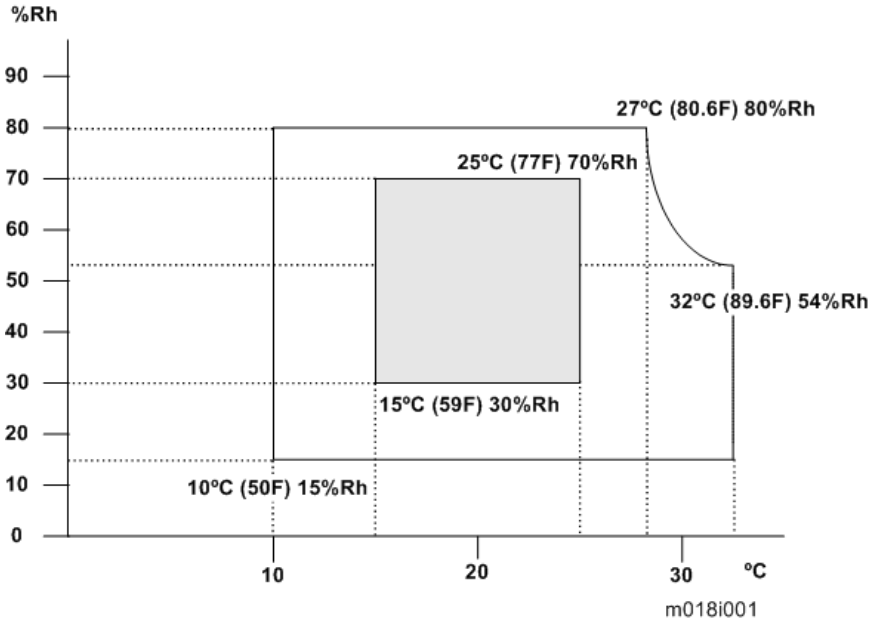
2. INSTALLATION

2.1 INSTALLATION REQUIREMENTS

2.1.1 ENVIRONMENT



1. Temperature Rage: 10°C to 32°C (50°F to 89.6°F)
2. Humidity Range: 15% to 80% RH
3. Ambient Illumination: Less than 2,000 lux (do not expose to direct sunlight)
4. Ventilation: 3 times/hr/person
5. Do not put the machine in areas with sudden temperature changes. This includes:
   - Areas directly exposed to cool air from air conditioning
   - Areas directly exposed to heat from a heating system.
6. Do not put the machine in areas exposed to corrosive gas.
7. Do not install the machine at locations over 2,000 m (6,562 ft.) above sea level.
8. Put the machine on a strong, level base. (Tilting towards any side must be no more than 3 mm.)
9. Do not put the machine in areas with strong vibrations.

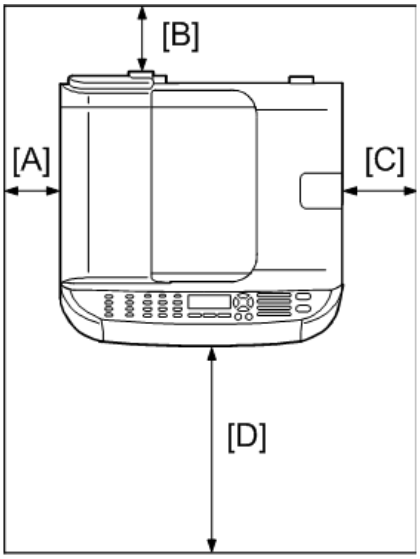
2.1.2 MACHINE LEVEL

Front to back: Within 5 mm (0.2") of level

Right to left: Within 5 mm (0.2") of level

2.1.3 MACHINE SPACE REQUIREMENT

Put the machine near a power source with these clearances:



A: Over 10 cm (4")

B: Over 20 cm (7.9")

C: Over 20 cm (7.9")

D: Over 70 cm (27.6")

2.1.4 POWER REQUIREMENTS

⚠CAUTION

- Make sure that the plug is tightly in the outlet.
- Avoid multi-wiring.
- Make sure that you ground the machine.

Input voltage level	NA: 120 V, TW: 110 V, 60 Hz: Less than 10 A EU/ Asia/ CHN: 220 V to 240 V, 50 Hz/60 Hz: Less than 5 A
Permitted voltage fluctuation: 10%	
Do not set anything on the power cord.	

2.1.5 INSTALLATION PROCEDURE

Refer to the "User Guide".

PREVENTIVE MAINTENANCE

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3. PREVENTIVE MAINTENANCE

3.1 PM INTERVALS

3.1.1 PM PARTS

There are no PM parts in this machine.

Note

- Other than the three Yield Parts listed below, there are essentially no PM parts required for this product.
- These three items will need to be replaced in cases where their yield is near, however, given the ACV (Average Copy Volume) for this product, these "yield parts*1 " are expected to outlast the working life of the machine.

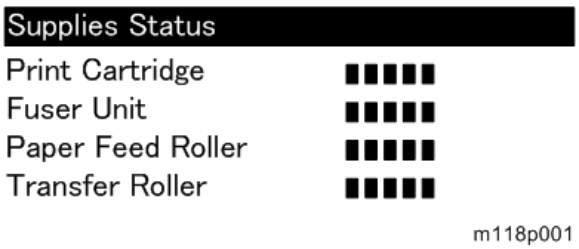
*1 **"Yield Parts":** Parts whose expected yield is longer than the machine lifetime when taking into consideration the machine's ACV.

Description	Expected Yield	Q'ty/unit
Paper Feed Roller	120 K prints	1
Transfer Roller	120 K prints	1
Fusing Unit	120 K prints	1

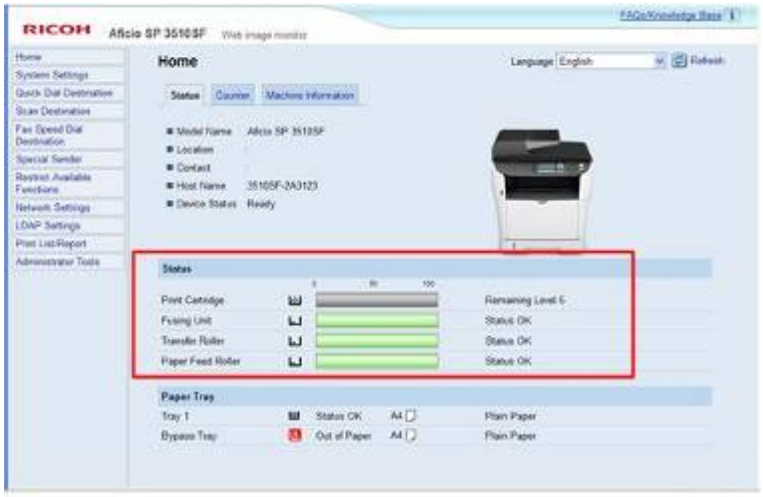
3.1.2 YIELD COUNTER

Yield counters for each yield part can be checked by the following methods.

Configuration Page in the “Print List/Report” menu



Web Image Monitor



m118p002

Note

- The machine displays "Fuser life end notice", "Transfer roller life end notice" or "Life End of Paper Feed Roller Unit" when one of these counters reaches each yield.

Counter Reset

The process below shows how to reset the yield counters.

1. Enter the "Maintenance mode".
2. Select "Engine Maintenance", and then press "OK" key.
3. Select "Reset Fuser Unit", "Reset Transfer Unit" or "Reset Paper Feed Rol Life" and then press "OK" key.
4. Press the left key “Execute” of the “Selection keys”.
5. Exit the "Maintenance mode".

REPLACEMENT AND ADJUSTMENT

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
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4. REPLACEMENT AND ADJUSTMENT

4.1 BEFORE YOU START

⚠CAUTION

- If there are printer jobs in the machine, print out all jobs in the printer buffer.
- Turn off the main power switch and unplug the machine before you do the procedures in this section.

4.2 SPECIAL TOOLS

- PC: Windows XP/Vista/7, Windows Server 2003/2003 R2, 2008/2008 R2
- USB or network cable

Note

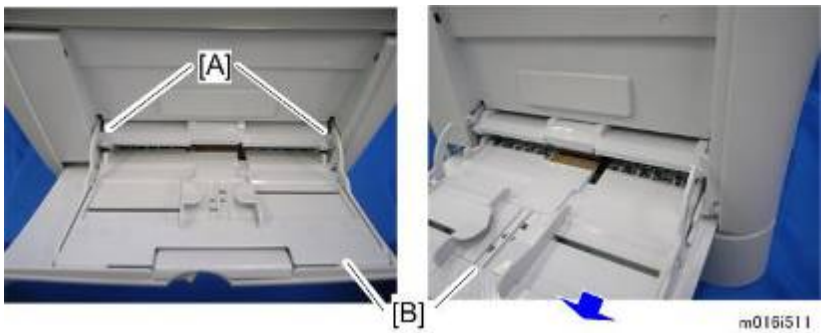
- A computer is necessary to update the firmware.

4.3 EXTERIOR COVERS

4.3.1 FRONT COVER

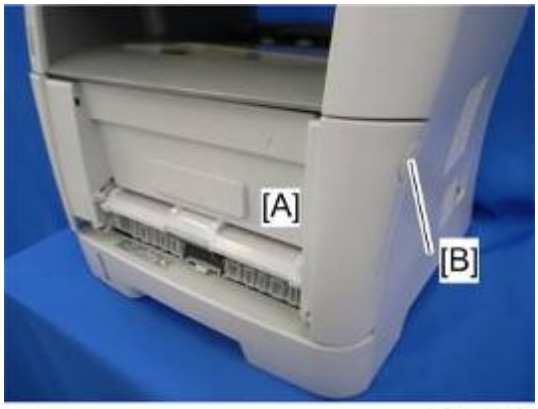
m016i501

1. Pull out the standard paper tray [A].



m016i511

2. Remove two tabs [A].
3. Pull out the bypass tray [B].

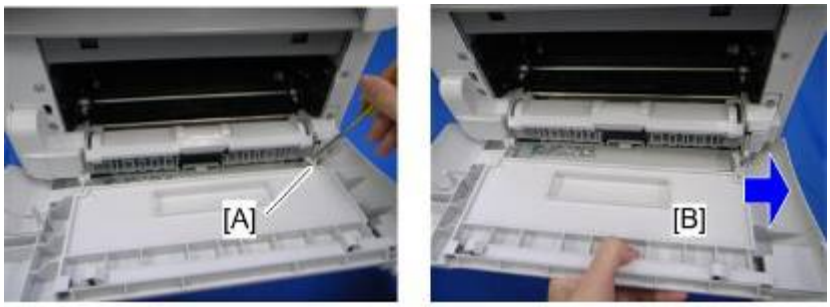


m016r693

4. Open the front cover [A].

Note

- To open the front cover, push the cover release button [B] and (carefully) pull the cover forward and open (it hinges downward).

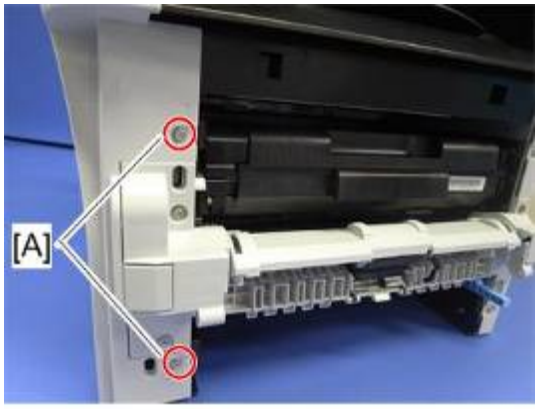


m016r692

5. Push the right hinge [A] to release.
6. Front cover [B]

4.3.2 LEFT COVER

1. Front cover (☛p.4-2)



m118r101

2. Remove two screws [A] on the front side of the left cover.

m118r102

3. Pull the front upper part [A] of the left cover to release the hooks.

Note

- Located outside of the cover has marks indicating the position of the hook.

m016r689

4. Pull the rear upper part [A] of the left cover to release the hooks.

Note

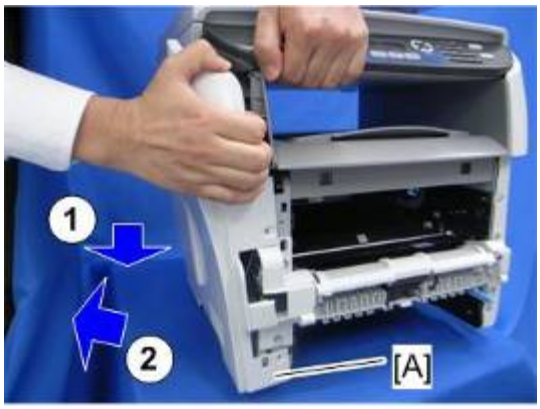
- Located outside of the cover has marks indicating the position of the hook.

m016r690

1. Pull the front bottom part of the left cover [A] to release the hooks.

Note

- Located outside of the cover has marks indicating the position of the hook.



m016r691

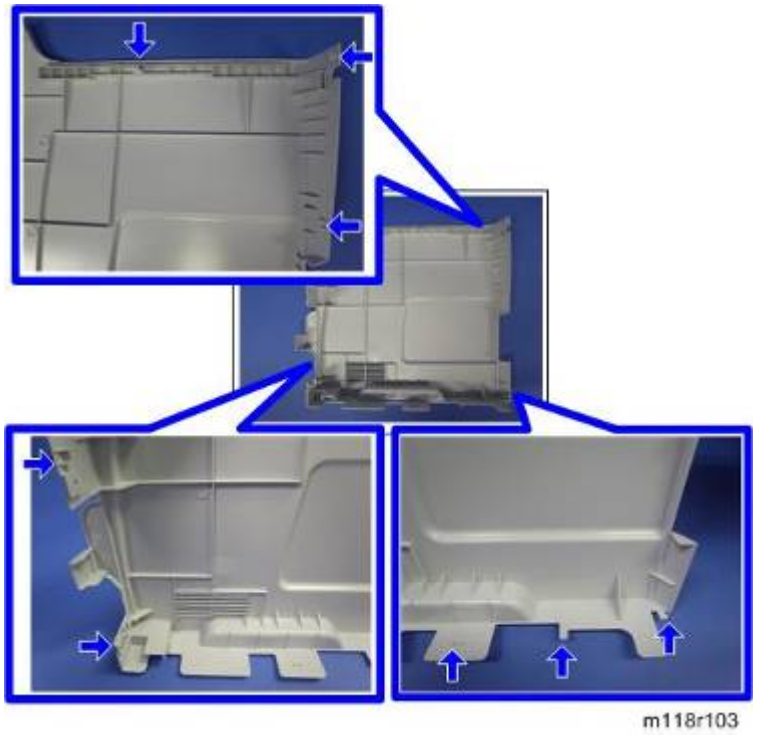
2. Remove the Left cover [A].

Note

- Located outside of the cover has marks indicating the position of the hook.

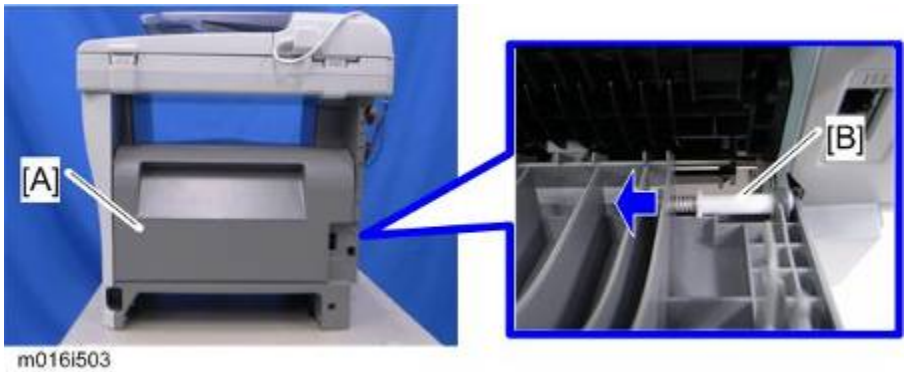
Note

- There are many hooks and tabs inside the left cover. Before removing the left cover, see the images below.



4.3.3 REAR COVER

1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)



3. Open the rear cover [A]
4. Slide the shaft [B] in the direction of the blue arrow, and remove the rear cover [A].

4.3.4 RIGHT COVER

1. Front cover (☛p.4-2)
2. Rear cover (☛p.4-5)

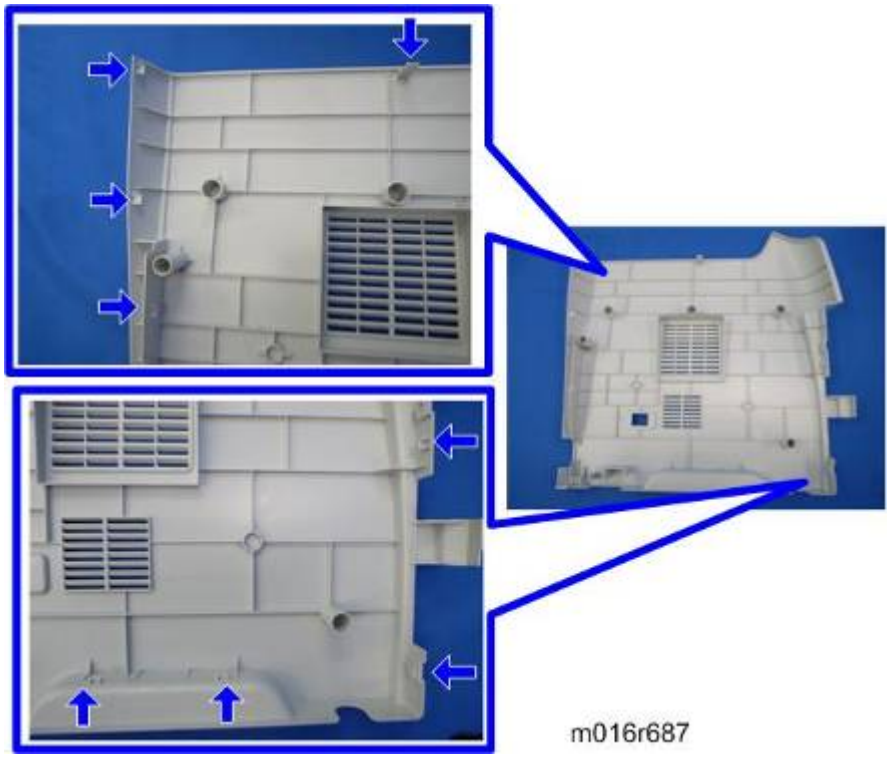
3. Right cover [A] (x 3)

Note

- Located outside of the cover has marks indicating the position of the hook.

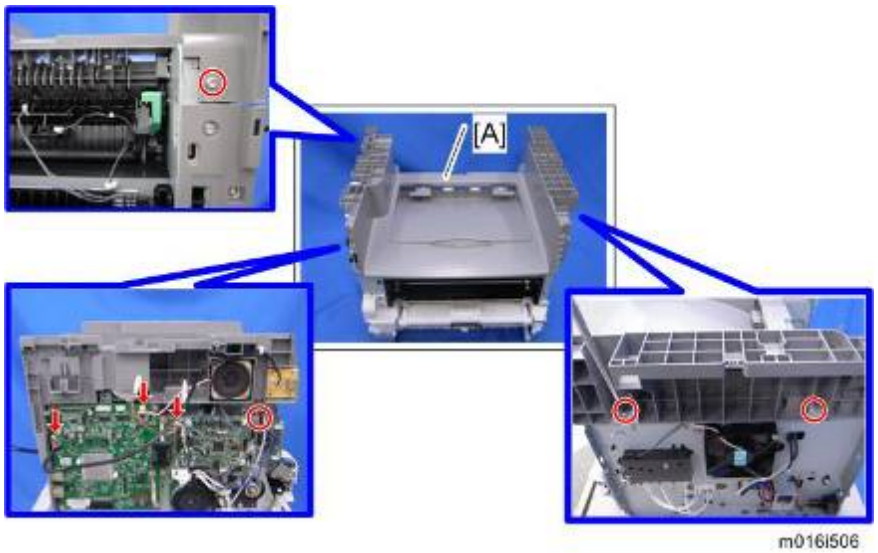
Note

- There are many hooks and tabs inside the right cover. Before removing the right cover, see the images below.



4.3.5 TOP COVER

1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Rear cover (☛p.4-5)
4. Scanner unit (☛p.4-29)



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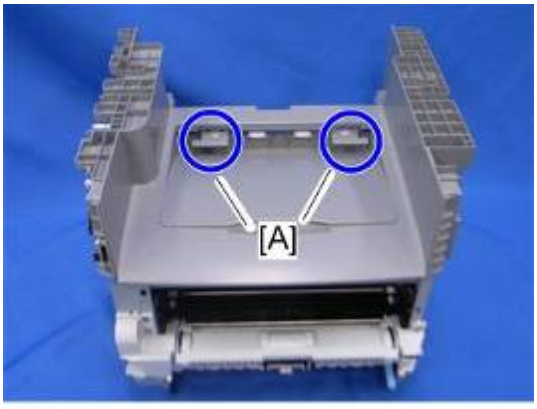
5. Top cover [A] (x 3, x 4)

When installing the top cover



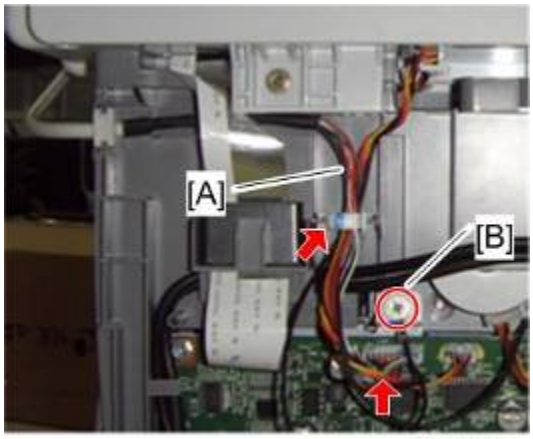
m016r685

- When re-installing the top cover, always verify that the two paperweights [A] are lifted. If they are not lifted to fit into the paper slot, the paperweights [A] could be damaged.
- Make sure that these paperweights [A] can be moved smoothly (up and down) after installing the top cover. If these paperweights do not move smoothly, try installing the top cover again.

4.4 ADF

4.4.1 ADF UNIT

1. Left cover (☛p.4-3)

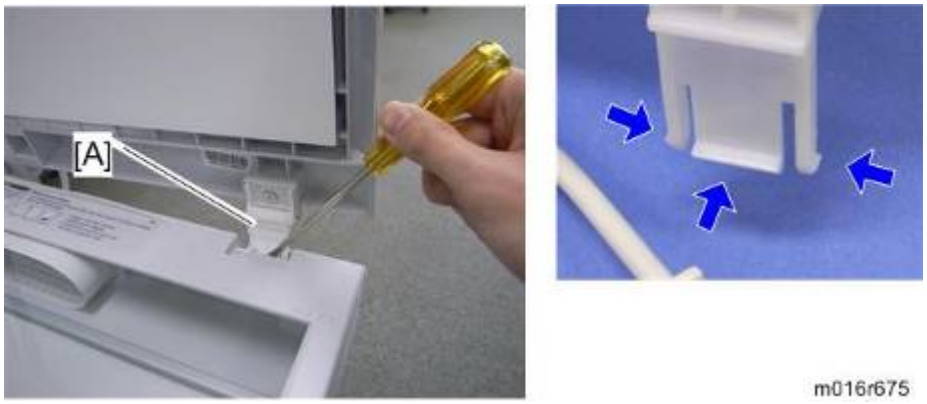


m016r100a

2. Disconnect the ADF harness [A] (x 1, x 1) and ground-wire [B] (x 1).

m016r674

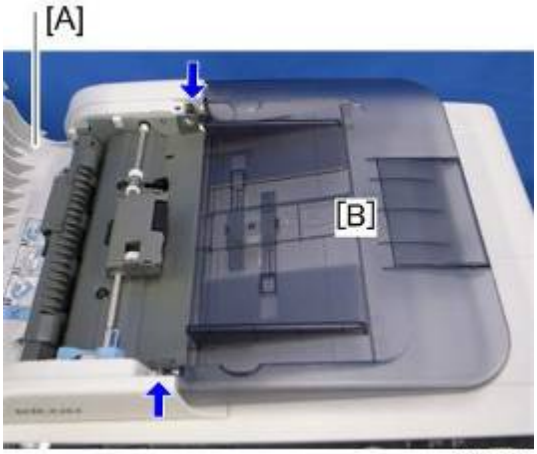
3. Open the ADF unit [A]



m016r675

4. Release the three hooks of the right hinge [A] with a screw driver, as shown above.
5. Lift the ADF unit.

4.4.2 ORIGINAL TRAY

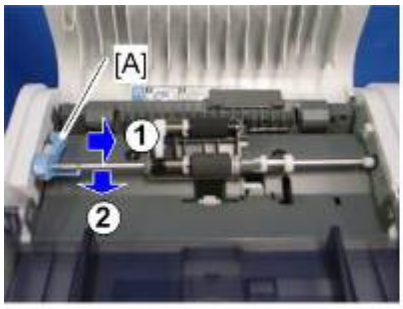


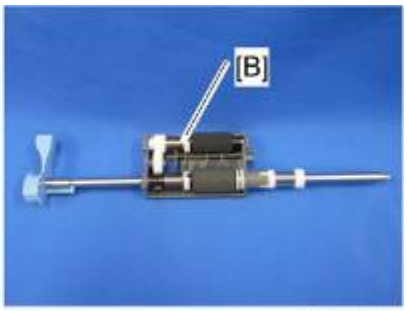
m016r101

1. Open the ADF cover [A].
2. Original tray [B] (Two tabs)

4.4.3 ADF FEED UNIT

1. Open the ADF cover.



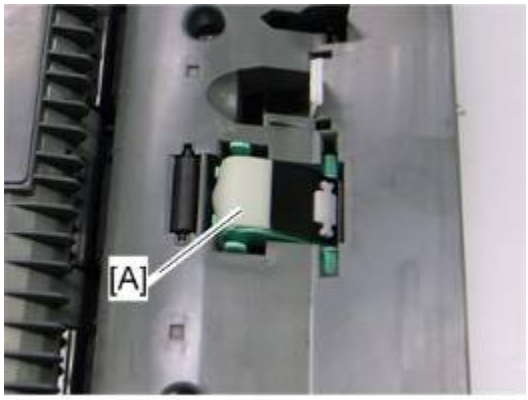


m016r102

2. Release the lock lever [A]
3. ADF feed unit [B]

4.4.4 ADF SEPARATION PAD

1. Open the ADF cover.
2. ADF feed unit (☛ADF Feed Unit)

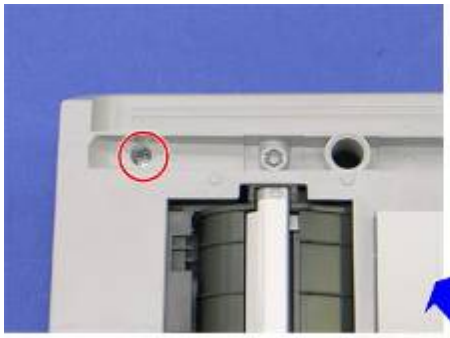


m018r661

3. ADF separation pad [A] (hook x 2, spring x 1)

4.4.5 ADF FRONT COVER

1. ADF unit (☛p.4-8)
2. Original Tray (☛p.4-9)
3. ADF feed unit (☛p.4-9)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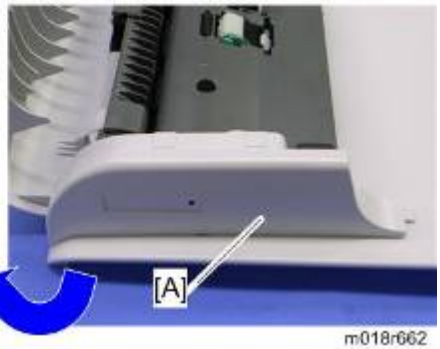
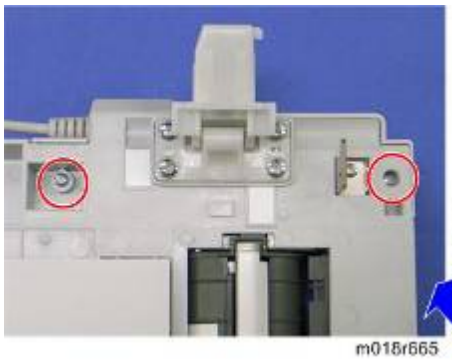


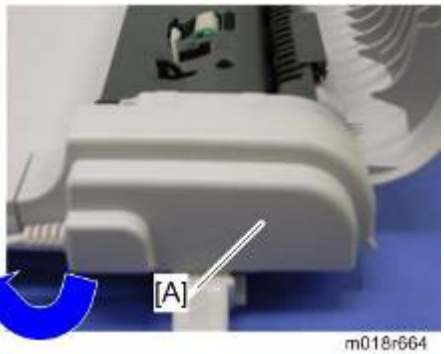
m018r662

4. ADF front cover [A] (x 1)

4.4.6 ADF REAR COVER

1. ADF unit (☛p.4-8)
2. Original Tray (☛p.4-9)
3. ADF feed unit (☛p.4-9)


m018r665

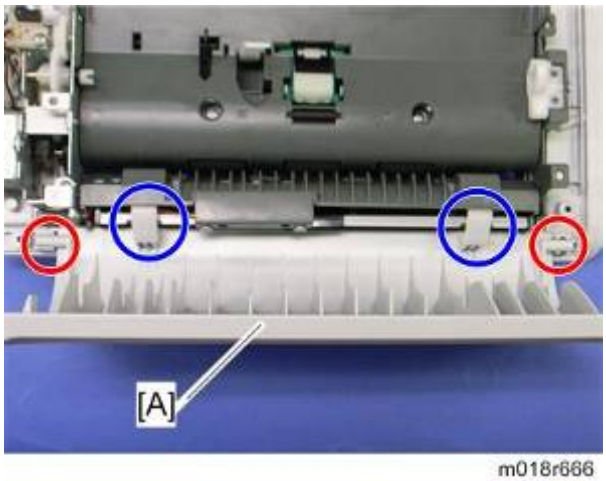


m018r664

4. ADF rear cover [A] (x 2)

4.4.7 ADF TOP COVER

1. ADF unit (☛p.4-8)
2. ADF front cover (☛p.4-10)
3. ADF rear cover (☛p.4-11)

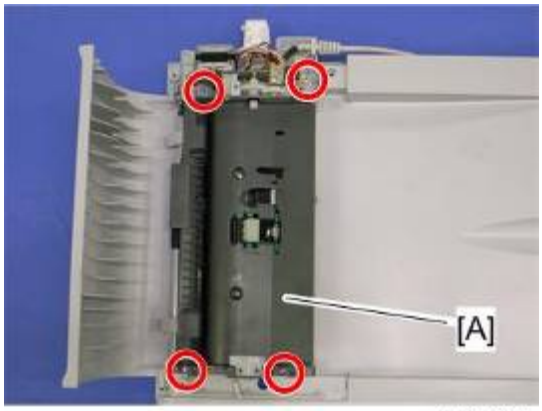


m018r666

4. ADF top cover [A] (two tabs, two hooks)

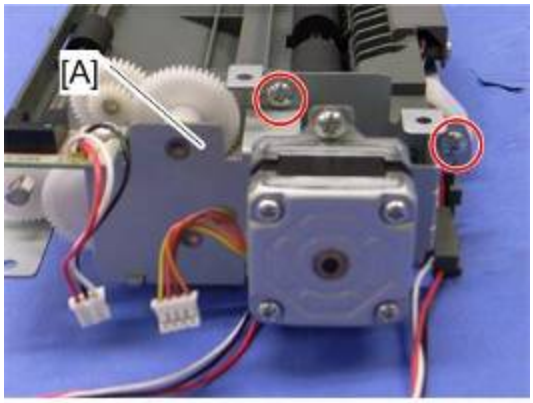
4.4.8 ADF MOTOR

1. ADF unit (☛p.4-8)
2. Original Tray (☛p.4-9)
3. ADF feed unit (☛p.4-9)
4. ADF front cover (☛p.4-10)
5. ADF rear cover (☛p.4-11)



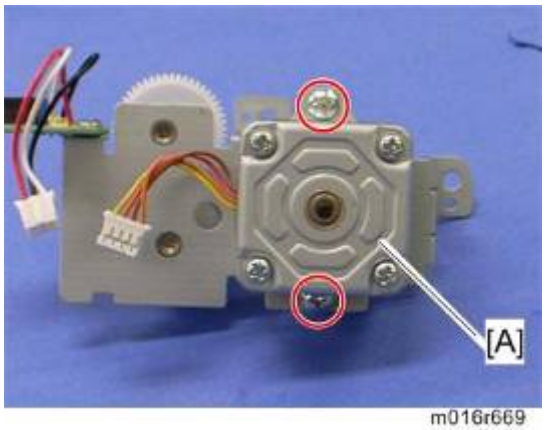
m018r667

6. ADF drive unit [A] (x 4, all s)



m016r668

7. ADF motor assembly [A] (x 2)

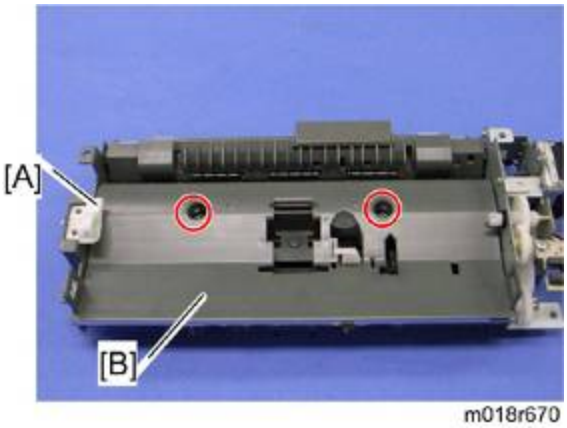


m016r669

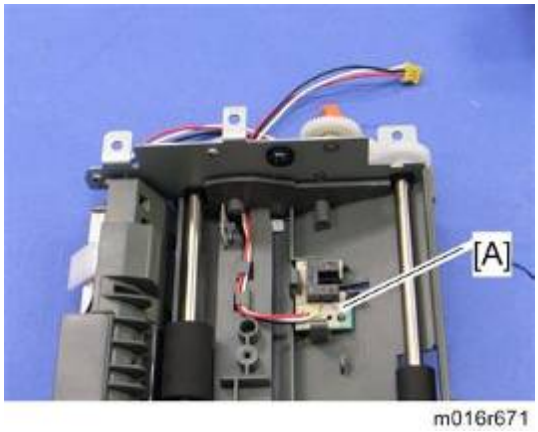
8. ADF motor [A] (x 2)

4.4.9 ORIGINAL SET SENSOR

1. ADF unit (☛p.4-8)
2. ADF feed unit (☛p.4-9)
3. ADF motor assembly (☛p.4-12 "ADF Motor")



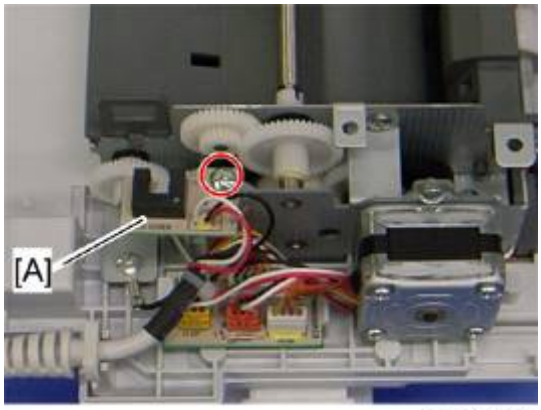
4. Feed roller holder [A] (x 1)
5. Upper guide [B] (x 2)



6. Original set sensor [A] (hooks)

4.4.10 ADF COVER OPEN SENSOR

1. Original Tray (☛p.4-9)
2. ADF rear cover (☛p.4-11)

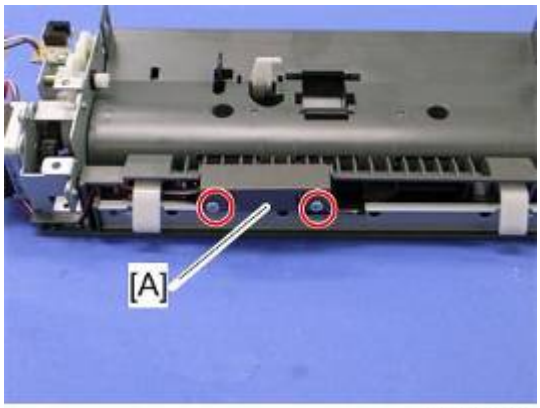


m018r679

3. ADF cover open sensor [A] (x 1, x 1)

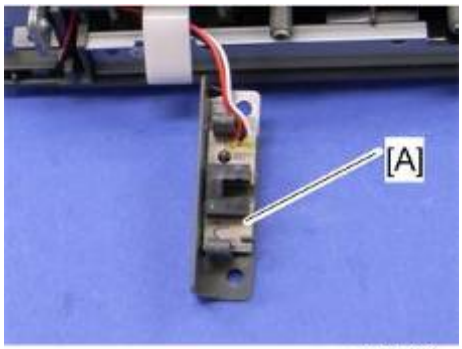
4.4.11 ADF FEED SENSOR

1. ADF unit (☛p.4-8)
2. ADF feed unit (☛p.4-9)



m018r680

3. Sensor cover [A] (x 2)

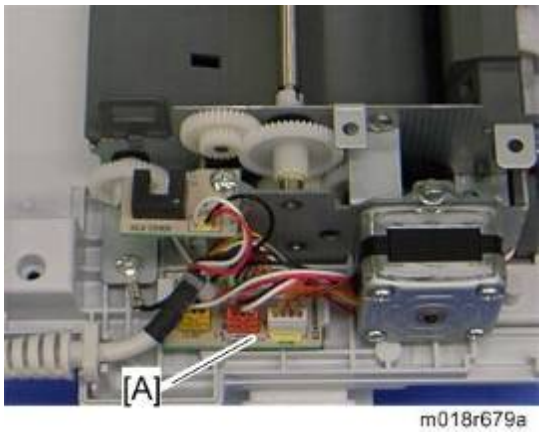


m016r681

4. ADF feed sensor [A] (hooks, x 1)

4.4.12 ADF DRIVE BOARD

1. Original Tray (☛p.4-9)
2. ADF rear cover (☛p.4-11)

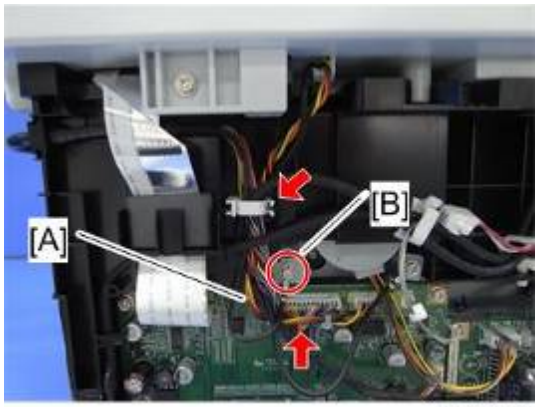


3. ADF drive board [A] (no screws, all plugs ( )s and hooks)

4.5 ARDF

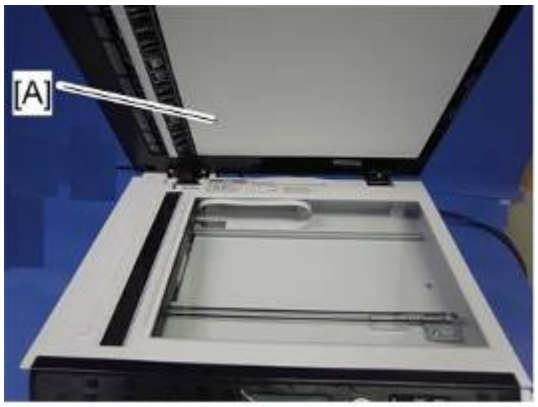
4.5.1 ARDF UNIT

1. Left cover (☛p.4-3)



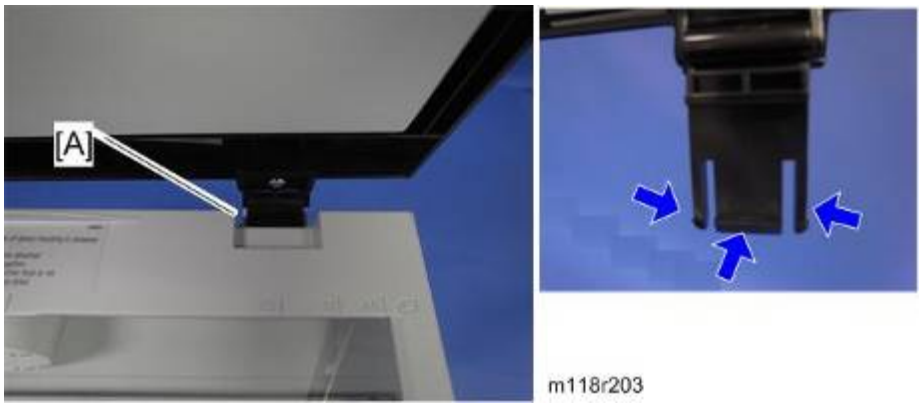
m118r201

2. Disconnect the harness [A] (x 1, x 1) and ground wire [B] (x 1)



m118r202

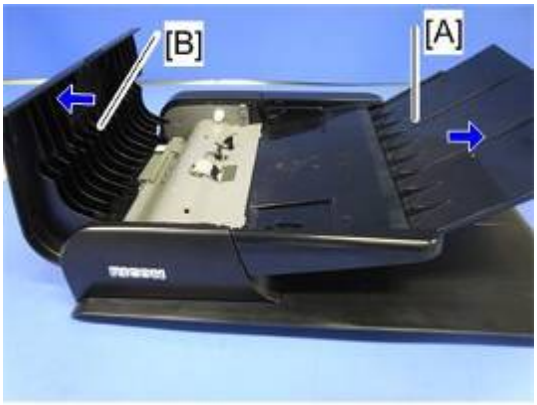
3. Open the ARDF unit [A].



m118r203

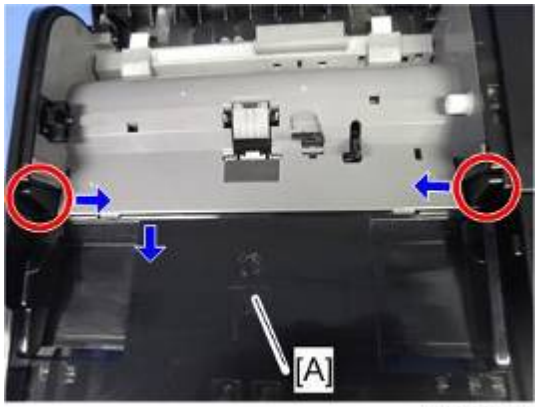
4. Release the three hooks of the right hinge [A].
5. Lift the ARDF unit.

4.5.2 ORIGINAL TRAY



m118r204

1. Open the original tray [A] and the ARDF top cover [B].

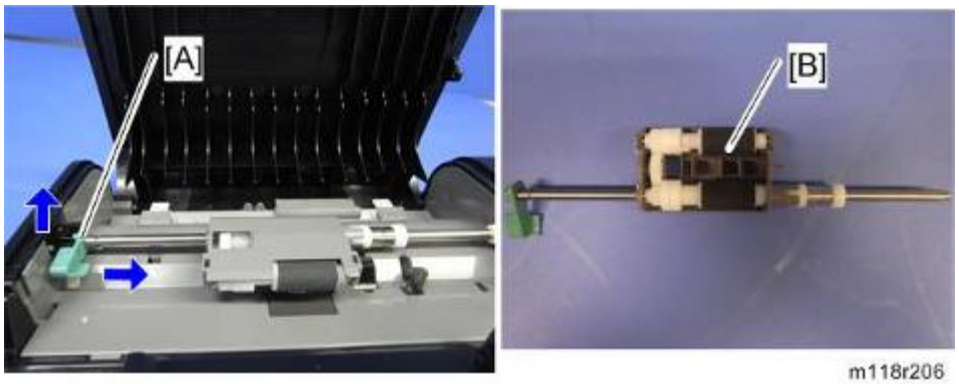


m118r205

2. Original tray [A] from the left side (Two tabs).

4.5.3 ARDF FEED UNIT

1. Open the ARDF top cover.

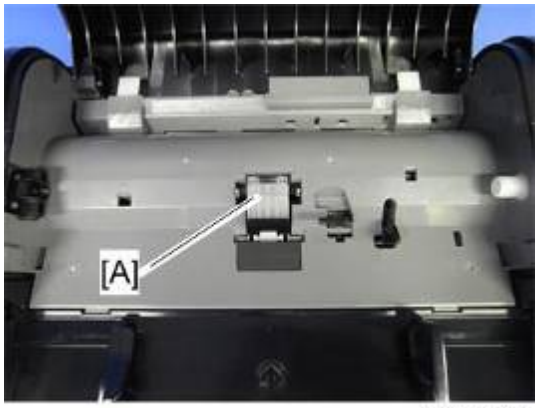


m118r206

2. Release the lock lever [A].
3. ARDF feed unit [B]

4.5.4 ARDF SEPARATION PAD

1. Open the ARDF cover.
2. ARDF feed unit (☛p.4-18)

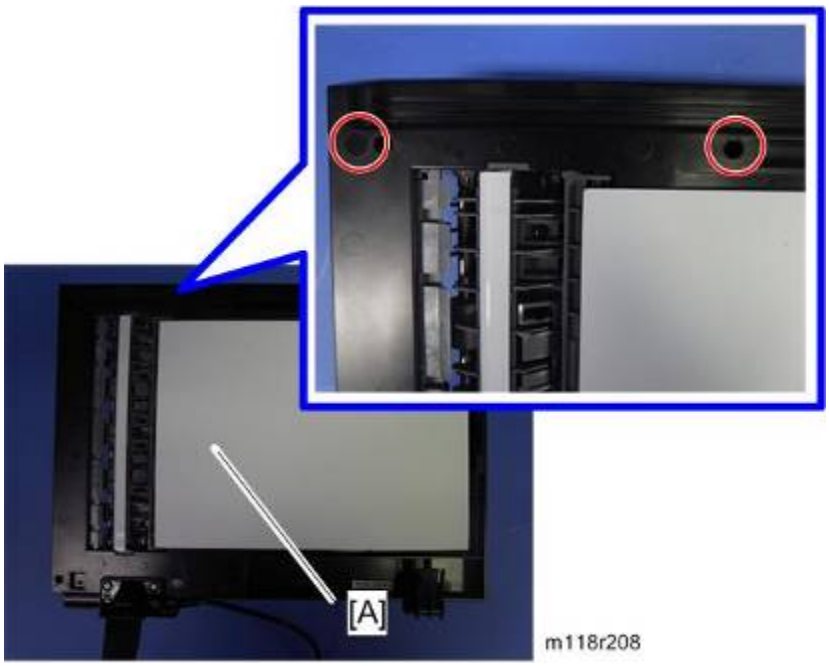


m118r207

3. ARDF separation pad [A] (hook x 2, spring x 1)

4.5.5 ARDF FRONT COVER

1. ARDF unit (☛p.4-16)
2. Original Tray (☛p.4-17)
3. ARDF feed unit (☛p.4-18)



m118r208

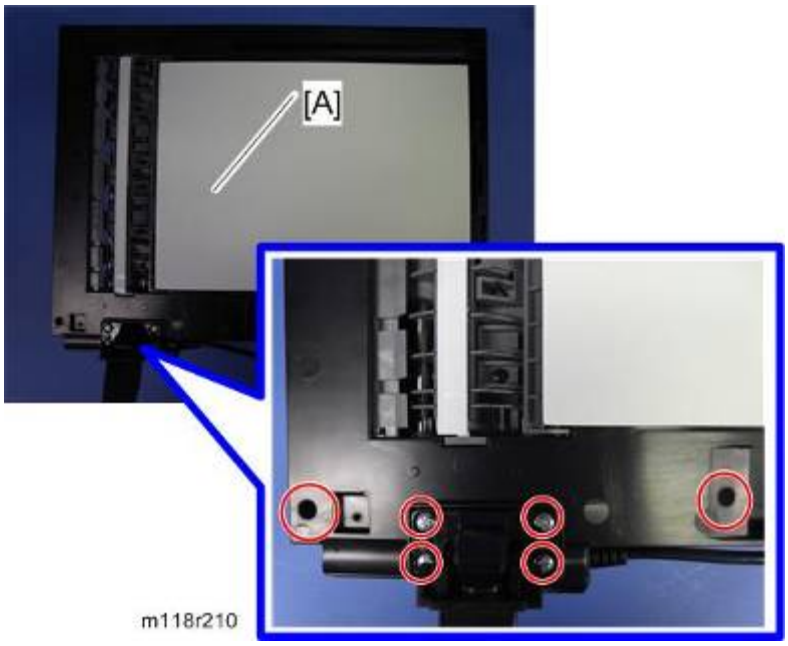
4. At the bottom of the ARDF unit [A] (x 2).

m118r209

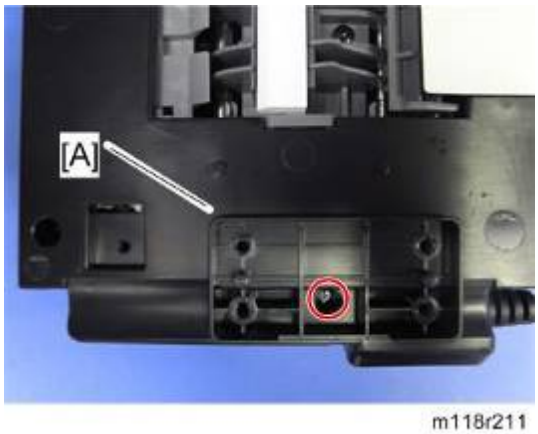
5. ARDF front cover [A].

4.5.6 ARDF REAR COVER

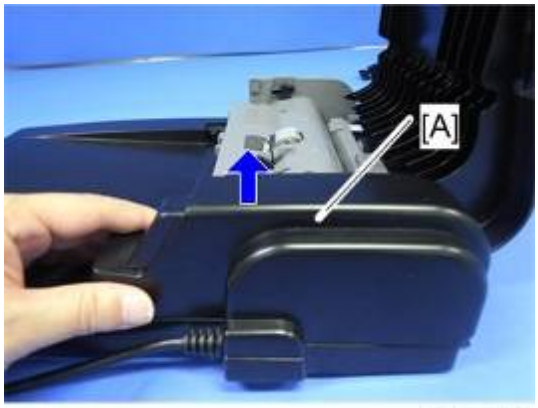
1. ARDF unit (☛p.4-16)
2. Original Tray (☛p.4-17)
3. ARDF feed unit (☛p.4-18)



4. At the bottom of the ARDF unit [A] (x 6).



5. At the bottom of the ARDF unit [A] (x 1).

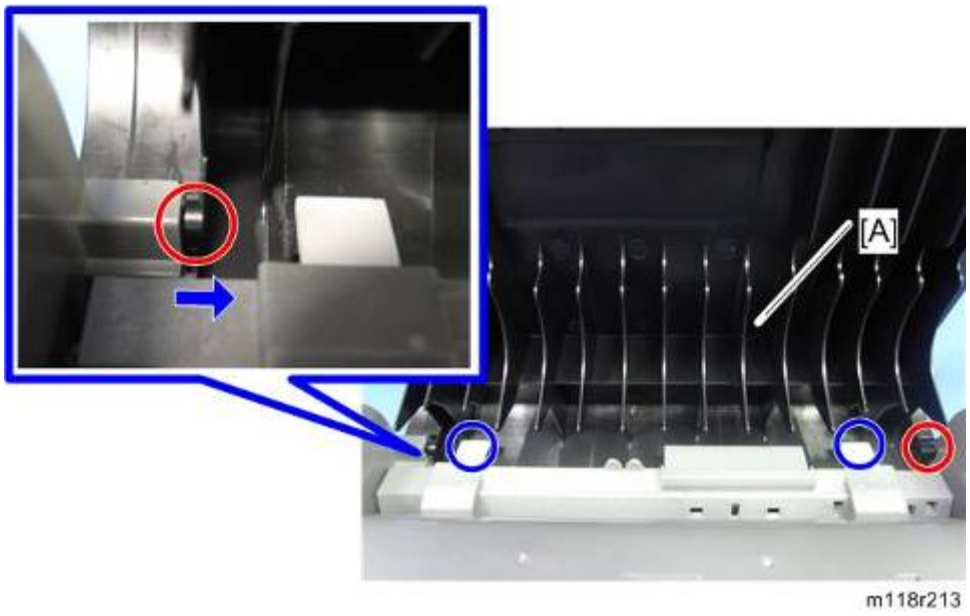


m118r212

6. ARDF rear cover [A].

4.5.7 ARDF TOP COVER

1. ARDF unit (☛p.4-16)
2. ARDF front cover (☛p.4-19)
3. ARDF rear cover (☛p.4-20)

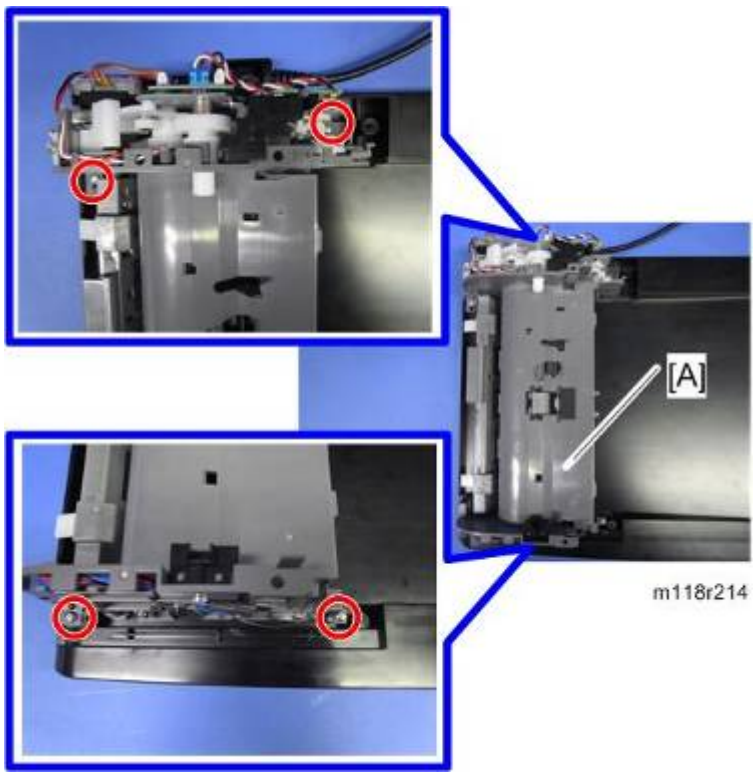


m118r213

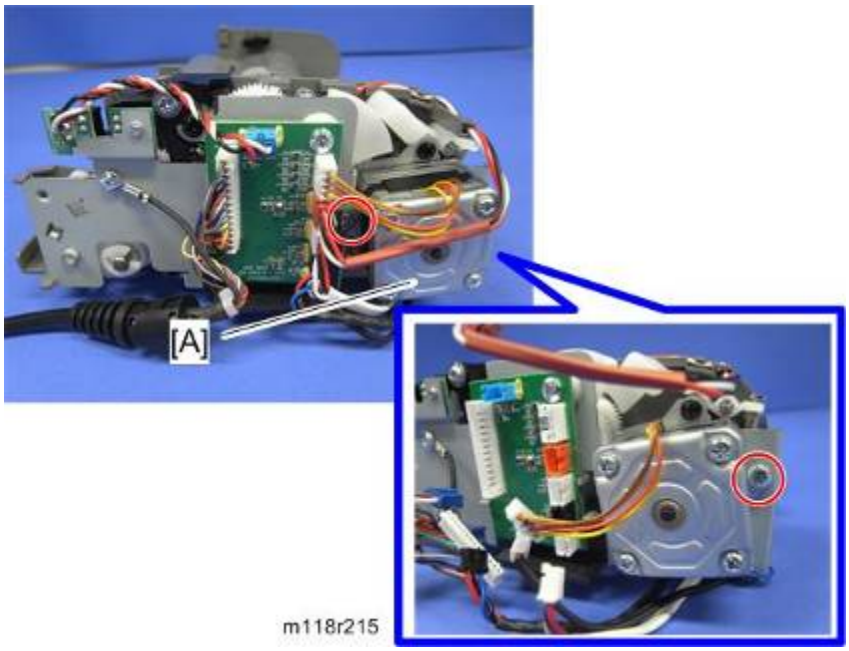
4. ARDF top cover [A] from the left side (two tabs, two hooks)

4.5.8 ARDF MOTOR

1. ARDF unit (☛p.4-16)
2. ARDF front cover (☛p.4-19)
3. ARDF rear cover (☛p.4-20)



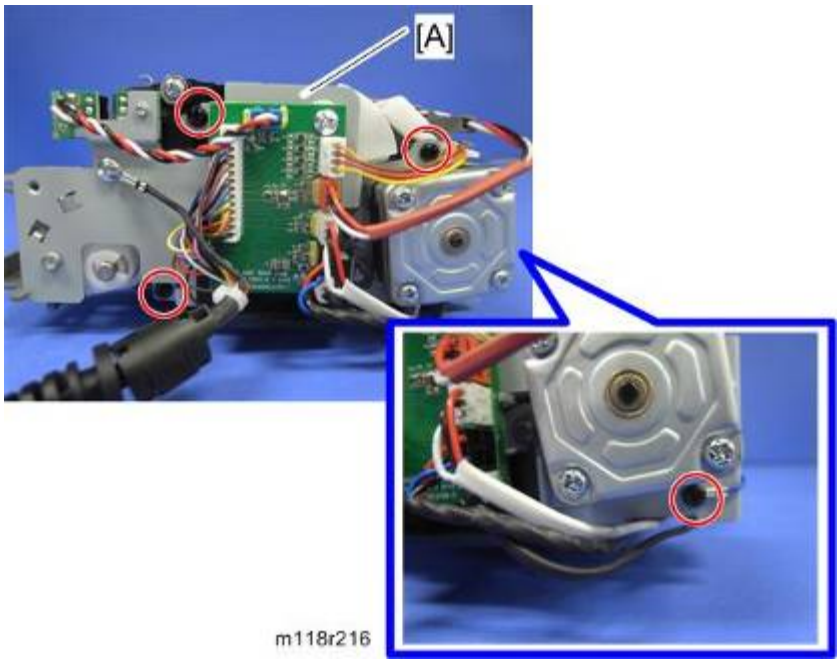
4. ARDF drive unit [A] (x 4, all s)



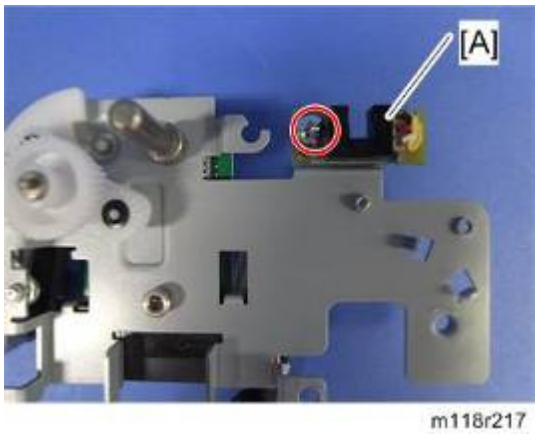
5. ARDF motor [A] (x 2)

4.5.9 ARDF COVER OPEN SENSOR

1. ARDF rear cover (☛p.4-20)
2. ARDF drive unit (☛p.4-22 "ARDF Motor")



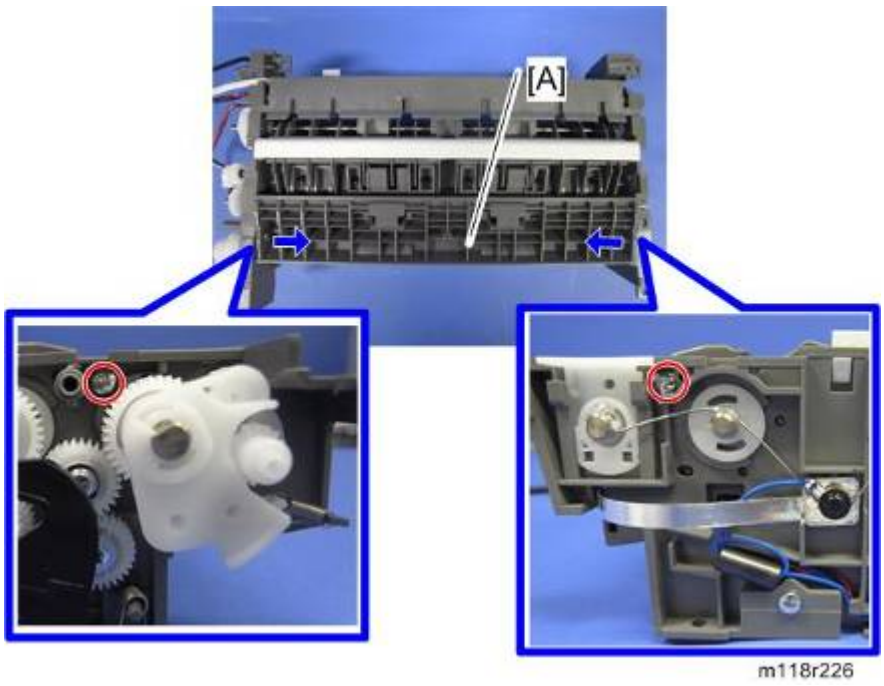
3. Motor plate assembly [A] (x 4, all s)



4. ARDF cover open sensor [A] (x 1)

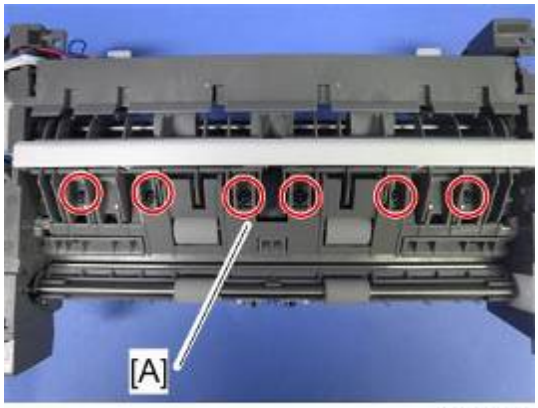
4.5.10 ORIGINAL SET SENSOR/ORIGINAL REVERSE SENSOR

1. ARDF drive unit (☛p.4-22 "ARDF Motor")
2. ARDF motor plate assembly (☛p.4-23)



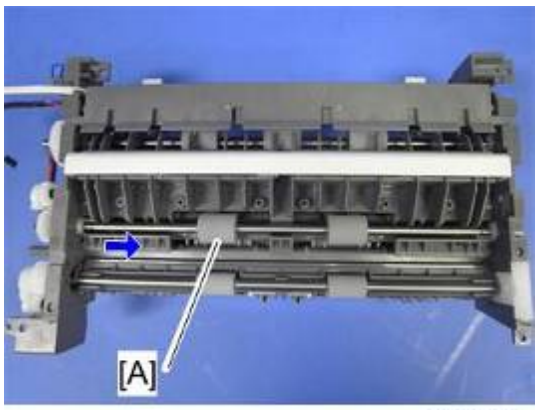
m118r226

3. Guide (paper lower) [A] (x 2)



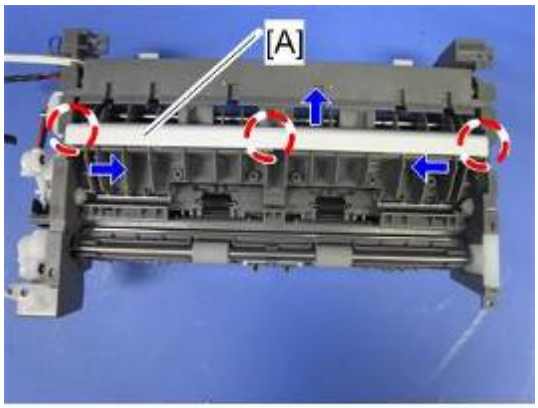
m118r220

4. Guide (middle add) [A] (x 6)



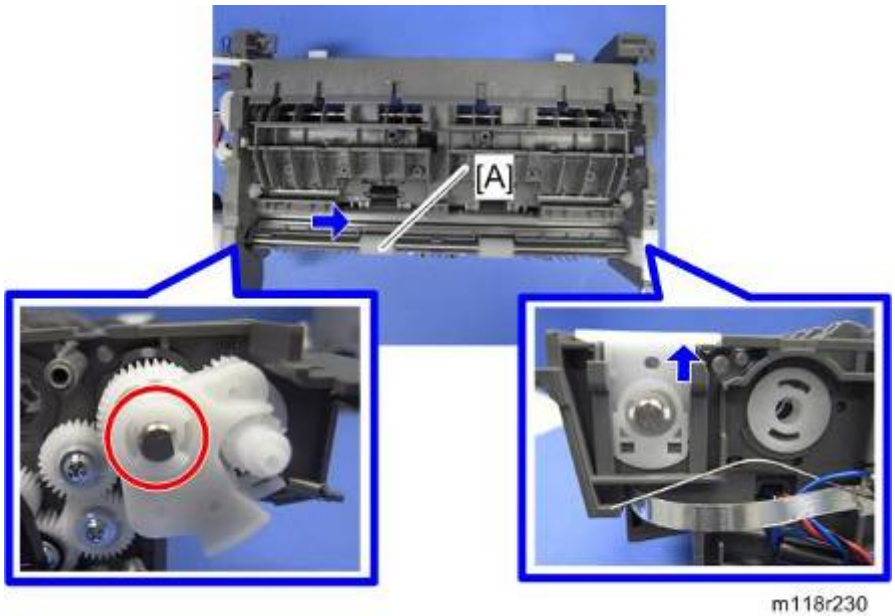
m118r221

5. ARDF transport roller [A] (Bush POM x 2, Gear POM x 1).



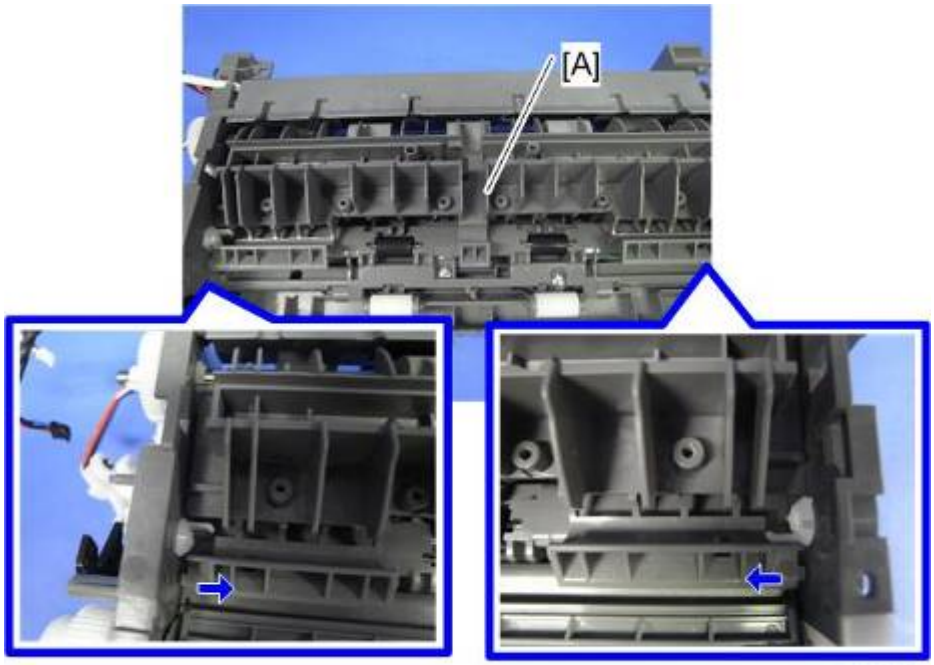
m118r222

6. Pushing ground [A] (hook x 3) and the springs.



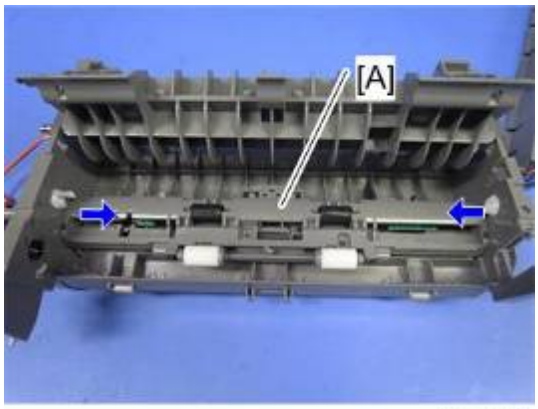
m118r230

7. Document eject roller [A] (x 1).



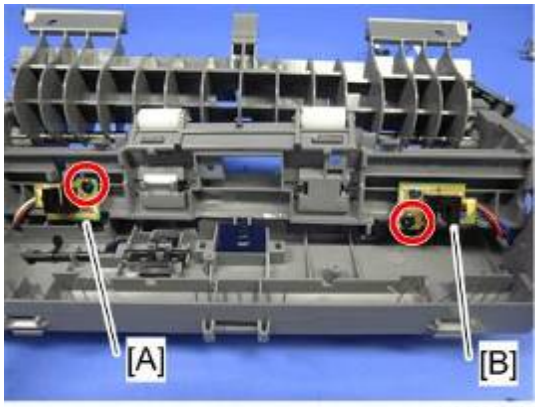
m118r223

8. Guide (middle) [A].



m118r224

9. Sensor guide [A].

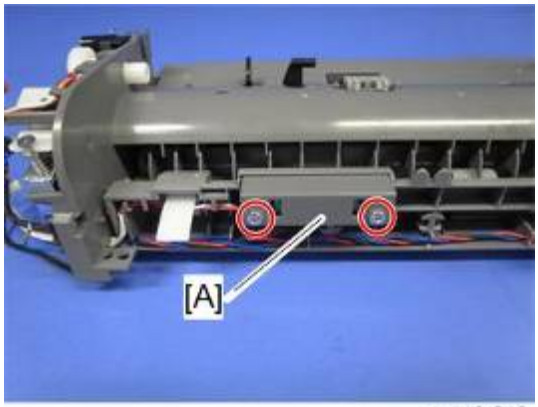


m118r225

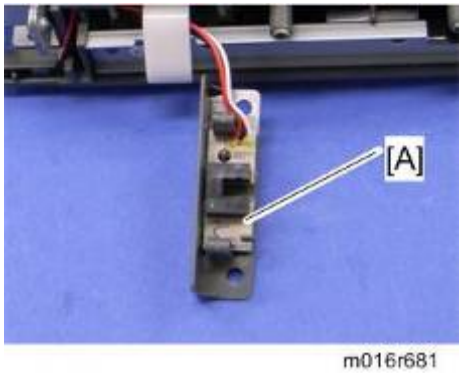
10. Original set sensor [A] (x 1) and original reverse sensor [B] (x 1)

4.5.11 ARDF FEED SENSOR

1. ARDF drive unit (☛p.4-22 "ARDF Motor")



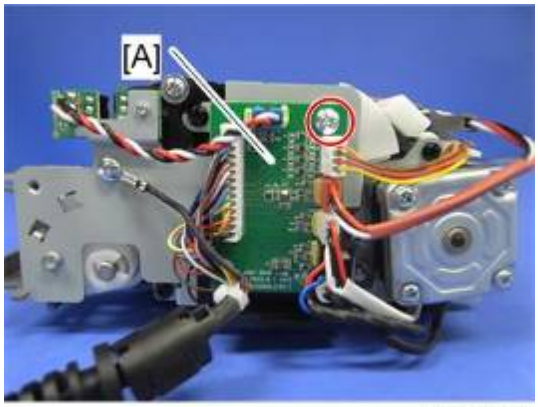
2. Sensor cover [A] (x 2)



3. ARDF feed sensor [A] (hooks, x 1)

4.5.12 ARDF DRIVE BOARD

1. ARDF drive unit (☛p.4-22 "ARDF Motor")

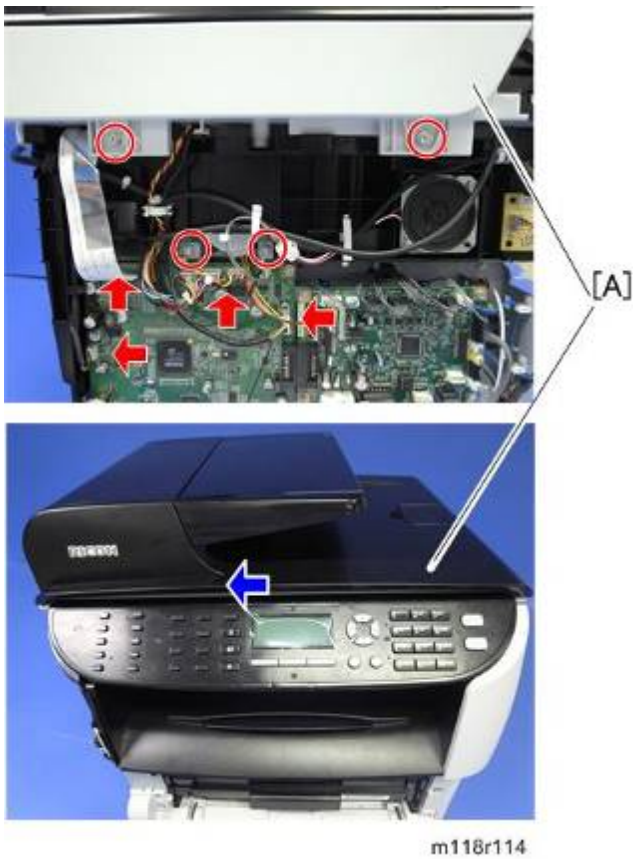


m118r219

2. ARDF drive board[A] (x 1, all s and hooks)

4.6 SCANNER UNIT

1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Rear cover (☛p.4-5)



m118r114

4. Slide the scanner unit [A] in the direction of the blue arrow, and remove it (x 4, ground cable x 2, flat cable x 1, x 3, x 3).
5. ADF unit or ARDF unit (☛p.4-8 or ☛p.4-16)
6. Operation Panel (☛p.4-30)

m016r103

7. Scanner Unit [A]

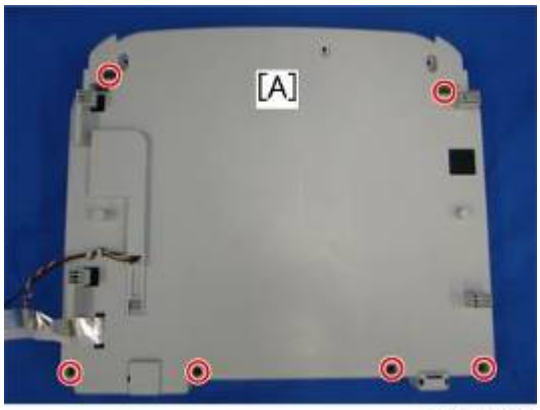
4.6.1 OPERATION PANEL

1. Scanner unit (☛p.4-29)
2. ADF unit or ARDF unit (☛p.4-8 or ☛p.4-16)

3. Turn the scanner unit over.
4. Operation panel [A] (x 3, hooks)

4.6.2 SCANNER TOP COVER

1. Scanner unit (☛p.4-29)
2. Turn the scanner unit over.



m016r104

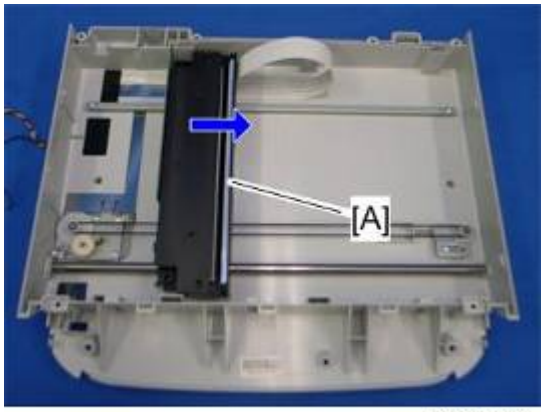
3. Remove the six screws on the bottom of the scanner base [A].

m016r105

4. Scanner top cover [A] (hooks)

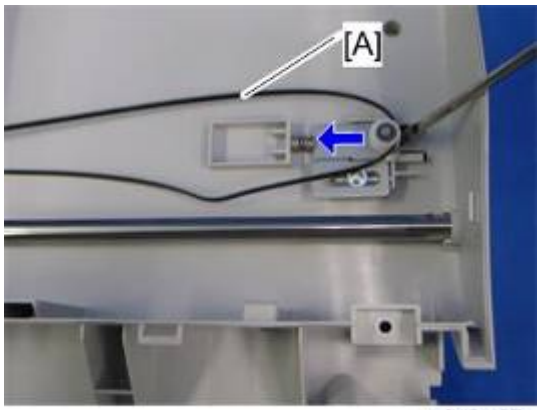
4.6.3 SCANNER CARRIAGE UNIT

1. Scanner unit (☛p.4-29)
2. Scanner top cover (☛p.4-31)



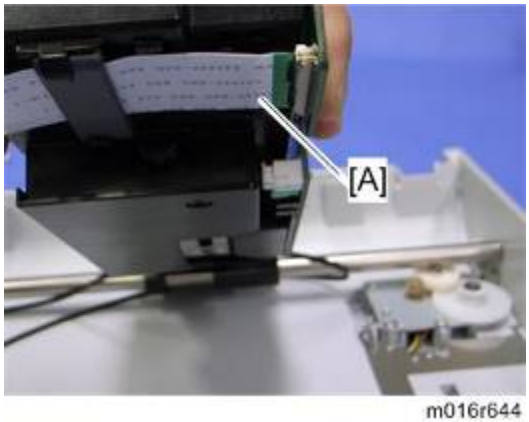
m016r106

3. Slide the scanner carriage unit [A] to the right side.



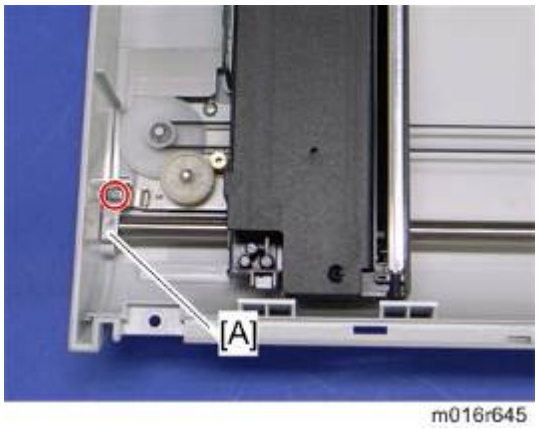
m016r107

4. Loosen the timing belt [A] as shown above, and remove it.

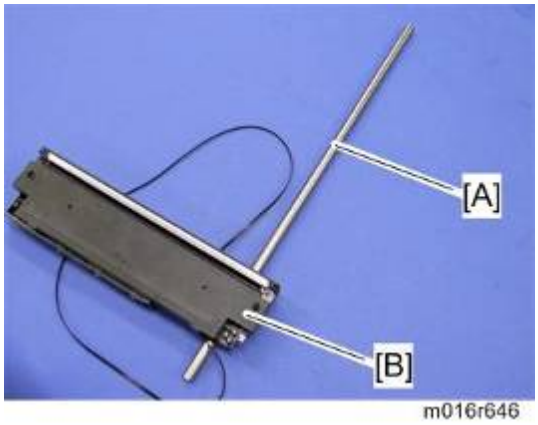


m016r644

5. Remove the flat cable [A] from the scanner carriage unit.



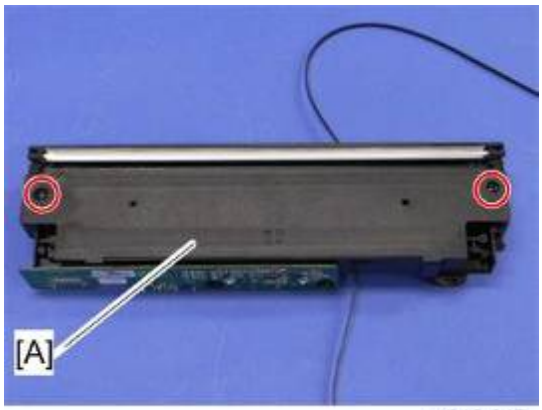
6. Bar holder [A] (x 1)



7. Carriage bar [A] and scanner carriage unit [B]

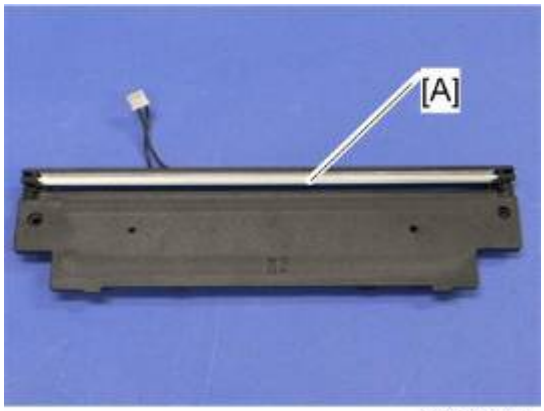
4.6.4 EXPOSURE LAMP

1. Scanner carriage unit (☛p.4-32)



m018r647

2. Carriage top cover [A] (x 2, x 1)



m016r648

3. Exposure lamp [A] (hooks)

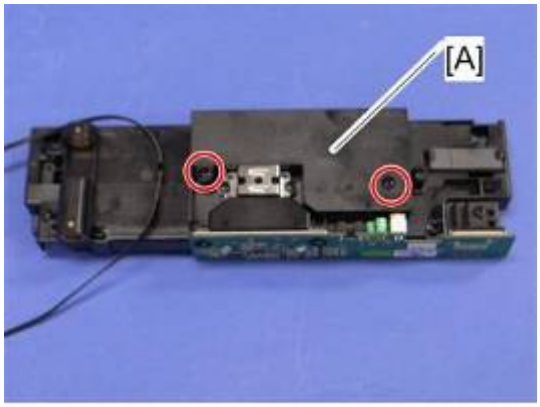
When reinstalling the exposure lamp

m016r649

Place the lamp cord wires as shown above. Otherwise, the top cover could pinch the lamp cords and damage them when reinstalling the top cover on the scanner carriage unit.

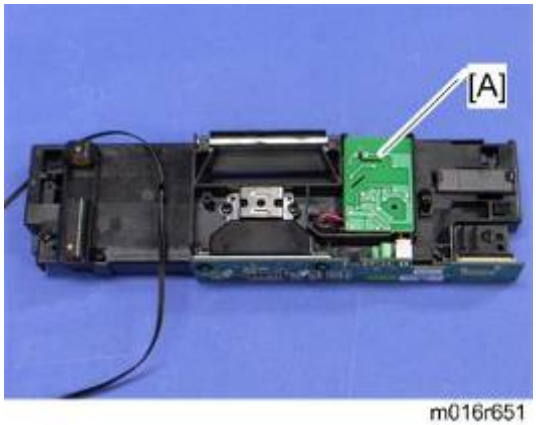
4.6.5 LAMP STABILIZER BOARD

1. Scanner carriage unit (☛p.4-32)



m018r650

2. Carriage bottom cover [A] (x 2)

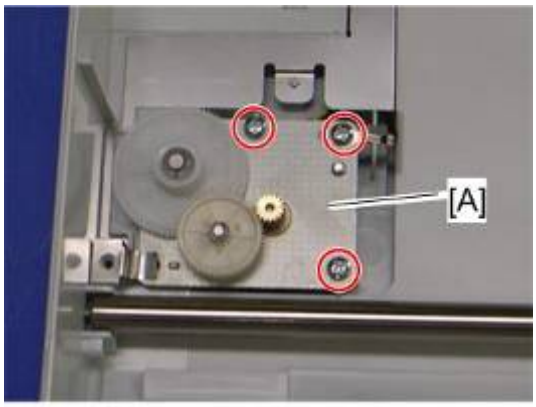


m016r651

3. Lamp stabilizer [A] (x 1)

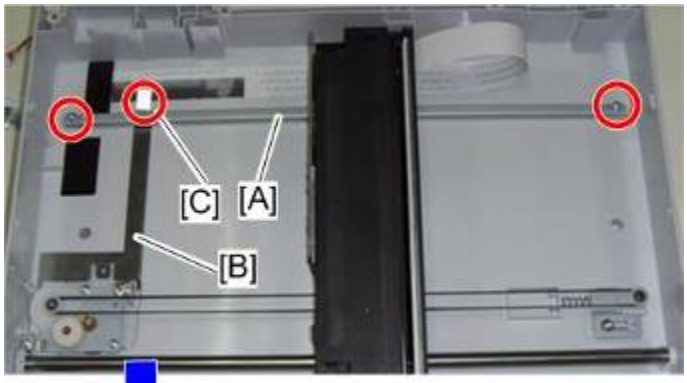
4.6.6 SCANNER MOTOR

1. Scanner carriage unit (☛p.4-32)

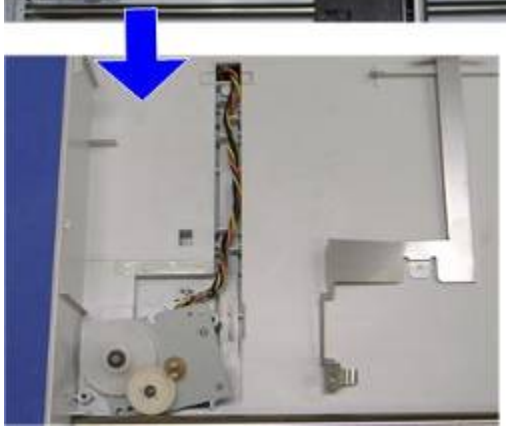


m018r652

2. Scanner motor [A] (🔩 x 3)



m016r653



3. Carriage rail [A] (🔩 x 2)
4. Ground plate [B] (double-sided tape)
5. Conductance tape [C]
6. Scanner motor

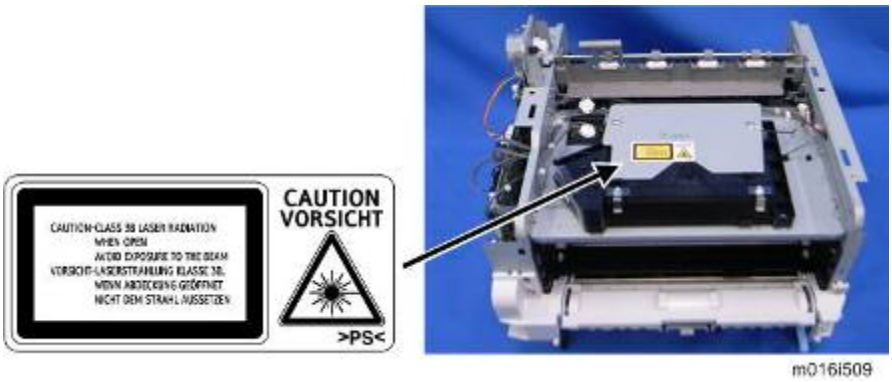
4.7 LASER UNIT

⚠CAUTION

- Turn off the main power switch and unplug the machine before attempting any of the procedures in this section. Laser beams can seriously damage your eyes.

4.7.1 CAUTION DECAL LOCATIONS

Caution decal is attached as shown below.



⚠WARNING

- Be sure to turn off the main switch and disconnect the power plug from the power outlet before beginning any disassembly or adjustment of the laser unit. This machine uses a class IIIB laser beam with a wavelength of 648 to 663 nm and an output of 9 mW. The laser can cause serious eye injury.

4.7.2 LASER UNIT

1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Rear cover (☛p.4-5)
4. Scanner unit (☛p.4-29)
5. Top cover (☛p.4-7)

6. Laser unit [A] (x 3, ground screw x 3, x 2)

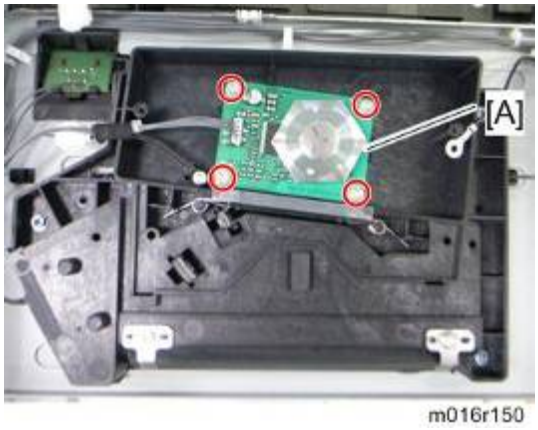
4.7.3 POLYGON MIRROR MOTOR

⚠CAUTION

- Turn off the main switch and unplug the machine before attempting any of the procedures in this section. Laser beams can seriously damage your eyes.

1. Laser unit (☛p.4-37)

2. Polygon mirror cover [A] (x 2)



3. Polygon mirror motor [A] (x 4, x 1)

Note

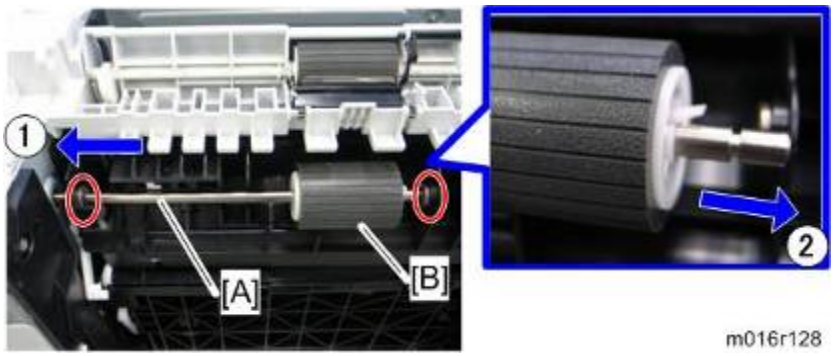
- Never touch the surface of the mirror with bare hands.

4.8 PAPER FEED AND EXIT

4.8.1 PAPER FEED ROLLER

1. Pull out the standard paper tray.
2. Remove the AIO.

3. Set the machine with the rear side facing down, resting on the table.

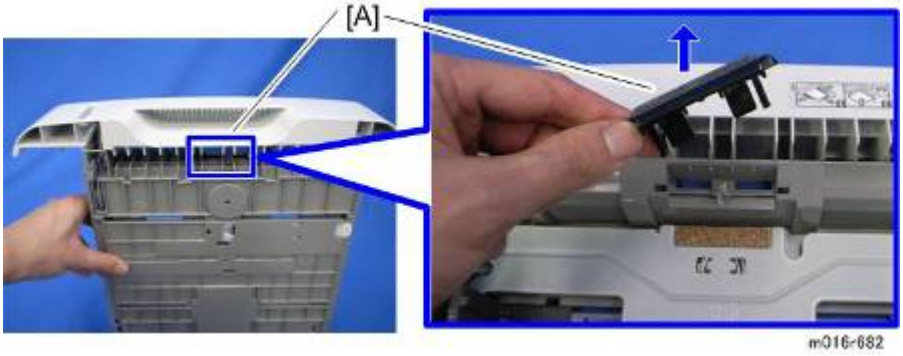


4. Slide the paper feed shaft [A] to the left side (x 2).
5. Slide the paper feed roller [B] to right side, and remove it (hook).

After installing a new paper feed roller

1. Enter the "Maintenance mode".
2. Select "Engine Maintenance", and then press "OK" key.
3. Select "Reset Paper Feed Rol Life" and then press "OK" key.
4. Press the left key “Execute” of the “Selection keys”.
5. Exit the "Maintenance mode".

4.8.2 FRICTION PAD

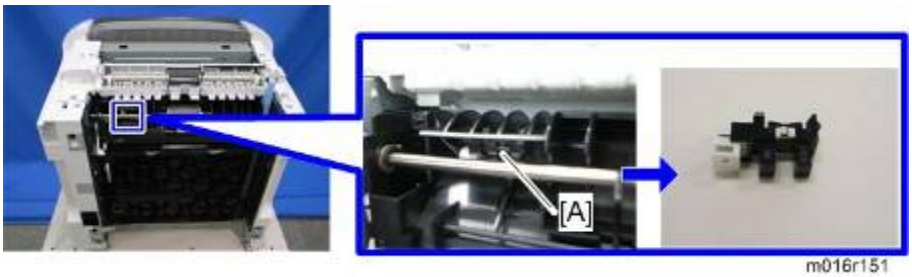


1. Remove the paper tray unit from the machine before removing the friction pad.
2. Friction pad [A] (2 hooks, 1 spring)

When reinstalling the friction pad follow this order:

1. Replace the spring.
2. Insert the right side of the friction pad first, followed by the left side.
3. Gently push the friction pad down into the slot and then pull forward very slightly.

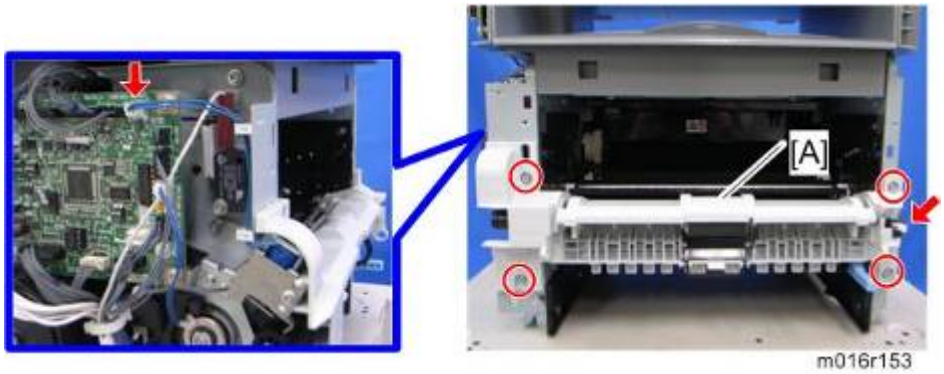
4.8.3 PAPER END SENSOR



1. Set the machine with the rear side facing down, resting on the table.
2. Paper end sensor [A] (hooks, x 1)

4.8.4 BY-PASS FEED ROLLER

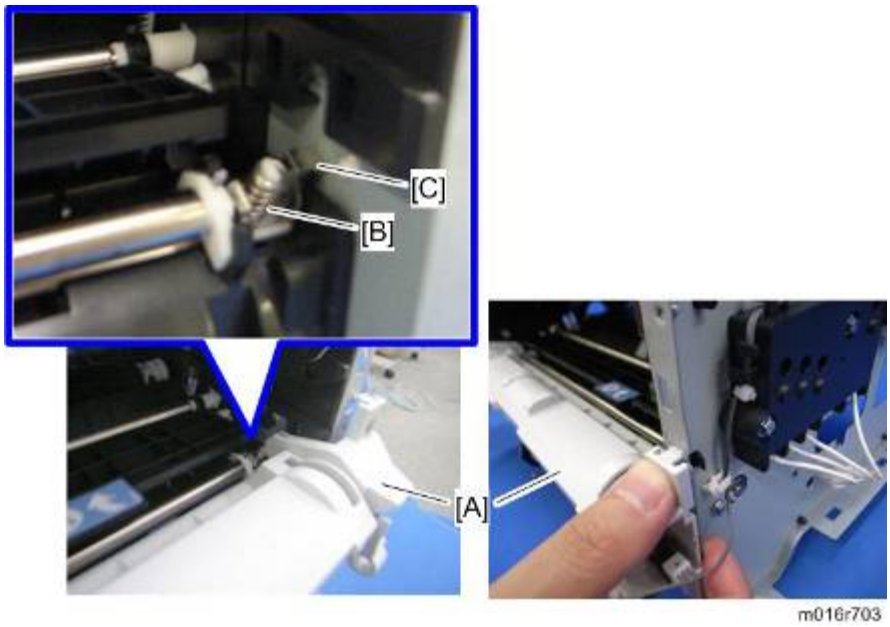
1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Right cover (☛p.4-6)
4. Pull out the paper tray.

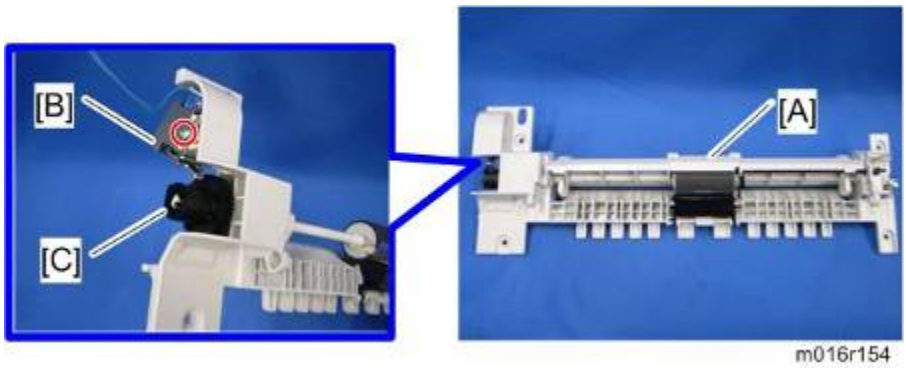


5. By-pass lower guide plate [A] (x 4, x 2)

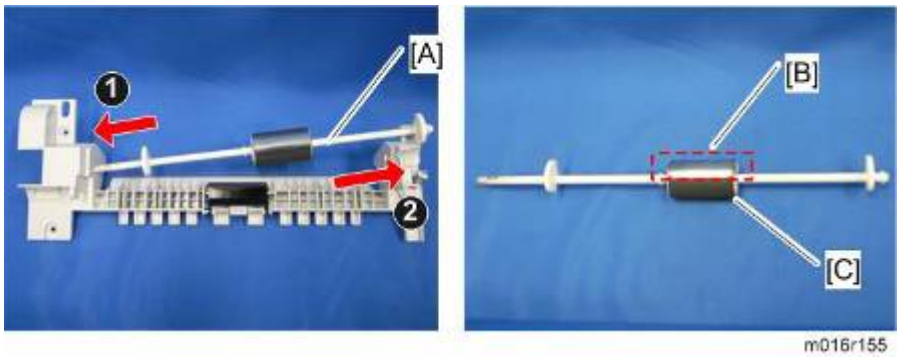
Note

- Reinstall the by-pass lower guide plate [A] while pressing the spring [B].
- Be careful for the spring [B] and the ground plate [C] not to fall inside the machine during reinstallation.





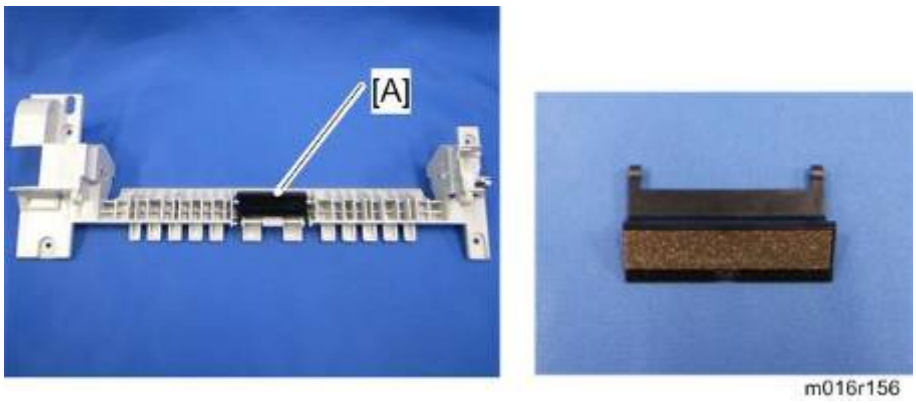
6. By-pass upper guide plate [A] (hooks)
7. By-pass solenoid cover, by-pass solenoid [B] (x 1)
8. Gear [C] (hook)



9. Slide the by-pass feed roller shaft [A] to the left side, and remove it.
10. Remove the metal cover [B] from the by-pass feed roller [C].

4.8.5 BY-PASS FEED ROLLER FRICTION PAD

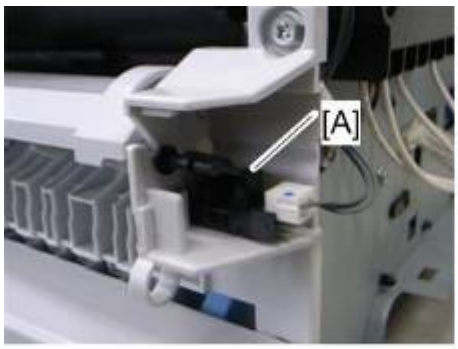
1. By-pass feed roller (☛p.4-41)



2. By-pass feed roller friction pad [A] (hooks, spring x 1)

4.8.6 BY-PASS FEED SENSOR

1. Front cover (☛p.4-2
2. Right cover (☛p.4-5)

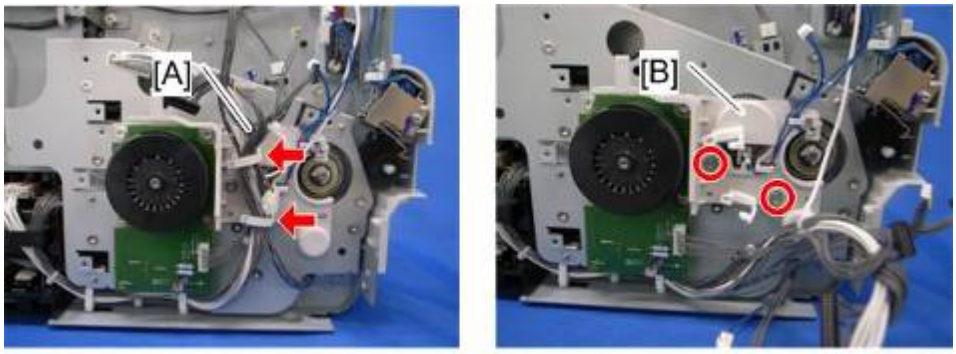


m016r152

3. By-pass feed sensor [A] (hooks, x 1)

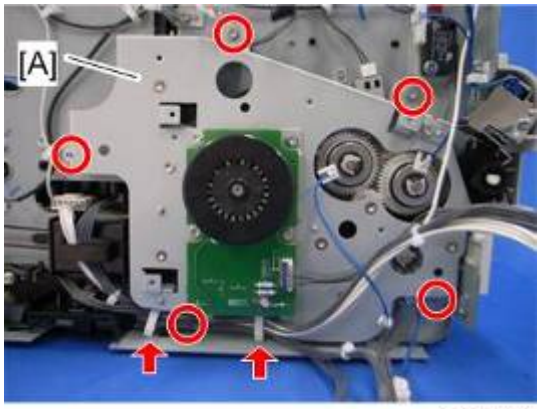
4.8.7 PAPER FEED CLUTCH

1. Top cover (☛p.4-7)
2. Scanner unit (☛p.4-29)
3. ECB (☛p.4-62 "ECB (Engine Controller Board)")
4. Controller board (☛p.4-64)
5. FCU (☛p.4-64)



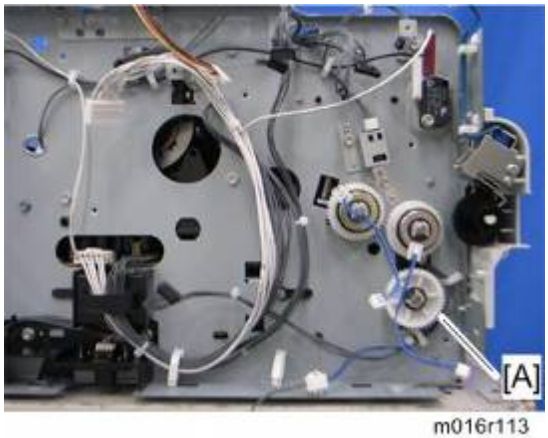
m012r109

6. Release all harnesses [A] from the clamps.
7. Harness guide plate [B] (x 2)



m016r704

8. Drive unit [A] (x 5, x 1, x 2, timing belt)

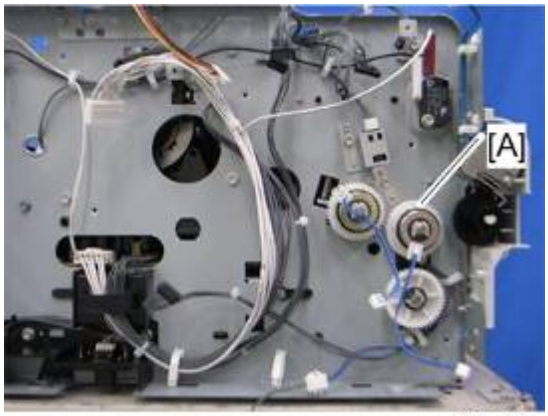


m016r113

9. Paper feed clutch [A] (x 1, x 1)

4.8.8 RELAY CLUTCH

1. Drive unit (☛p.4-44 "Paper Feed Clutch")

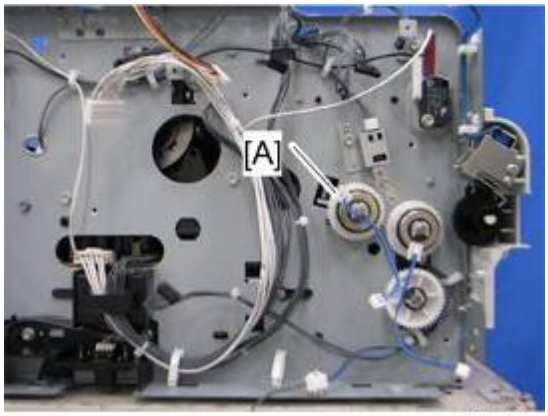


m016r111

2. Relay clutch [A] (🔩 x 1)

4.8.9 REGISTRATION CLUTCH

1. Drive unit (☛p.4-44 "Paper Feed Clutch")

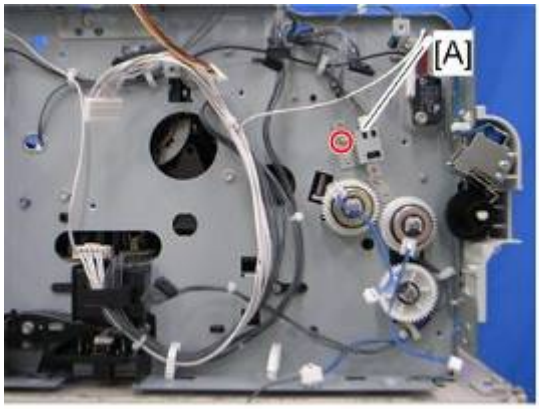


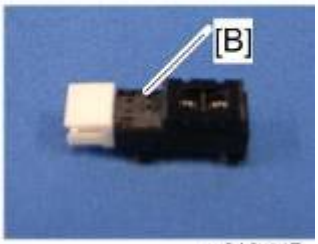
m016r112

2. Registration clutch [A] (🔩 x 1)

4.8.10 TONER END SENSOR

1. Drive unit (☛p.4-44 "Paper Feed Clutch")





m016r147

2. Reflective sensor with bracket [A] (x 1)
3. Reflective sensor [B]

4.8.11 PAPER EXIT SENSOR

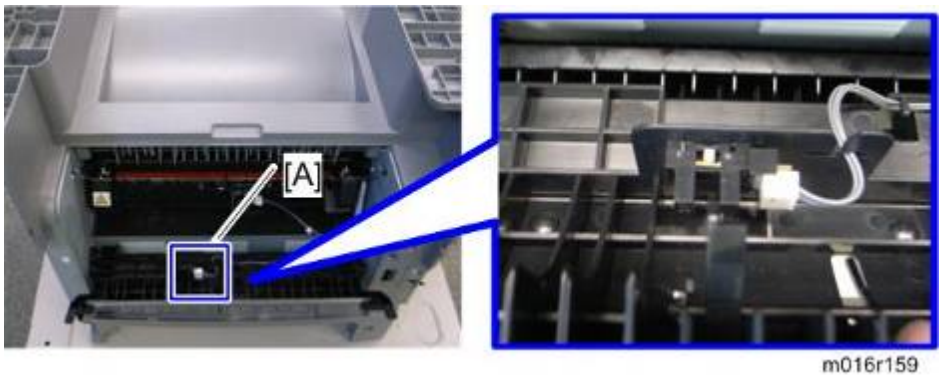
1. Rear cover (☛p.4-5)

m016r158

2. Paper exit sensor [A] (x 1, hooks)

4.8.12 RELAY SENSOR

1. Rear cover (☛p.4-5)

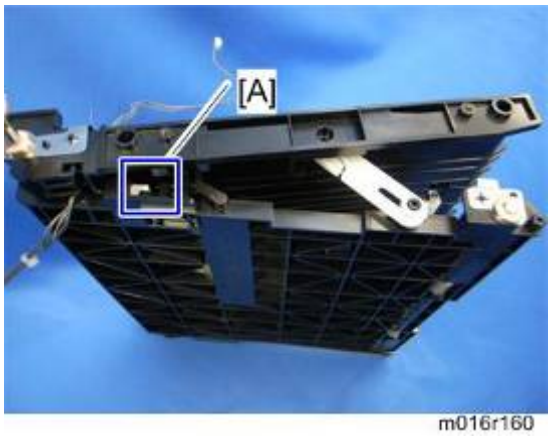


m016r159

2. Relay sensor [A] (x 1, hooks)

4.8.13 INVERTER SENSOR

1. Duplex transport guide (☛p.4-65 "PSU")

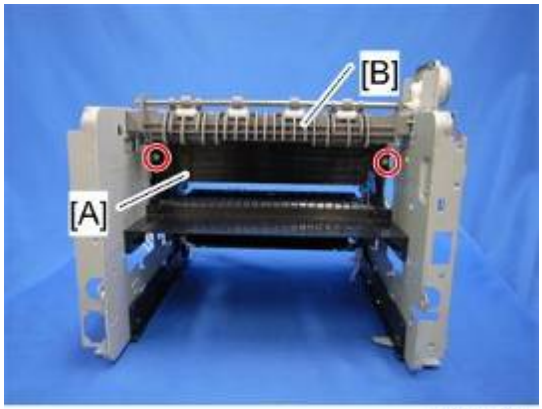


m016r160

2. Inverter sensor [A] (x 1, hooks)

4.8.14 REGISTRATION ROLLER AND SENSOR

1. Pull out the paper tray.
2. PSU (☛p.4-65)
3. Paper feed clutch (☛p.4-44)
4. Relay clutch (☛p.4-45)
5. Registration clutch (☛p.4-45)



m016r696

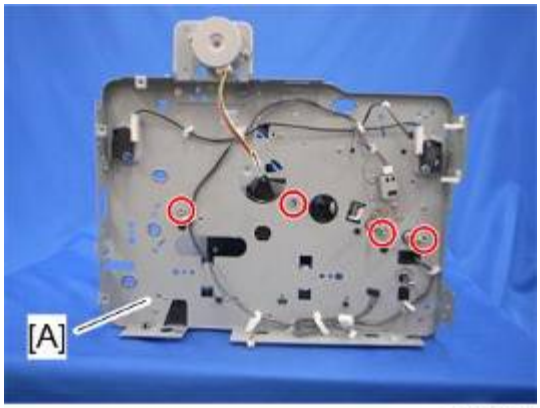
6. Heat insulating plate [A] (x 2)
7. Exit roller base [B] (x 2)

m016r694

8. Imaging unit base [A] (x 4)

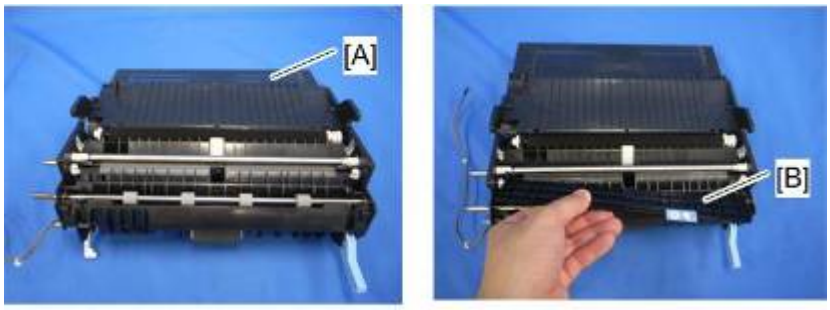
m016r697

9. Remove the four screws in the right frame [A].



m016r698

10. Remove the four screws in the left frame [A].

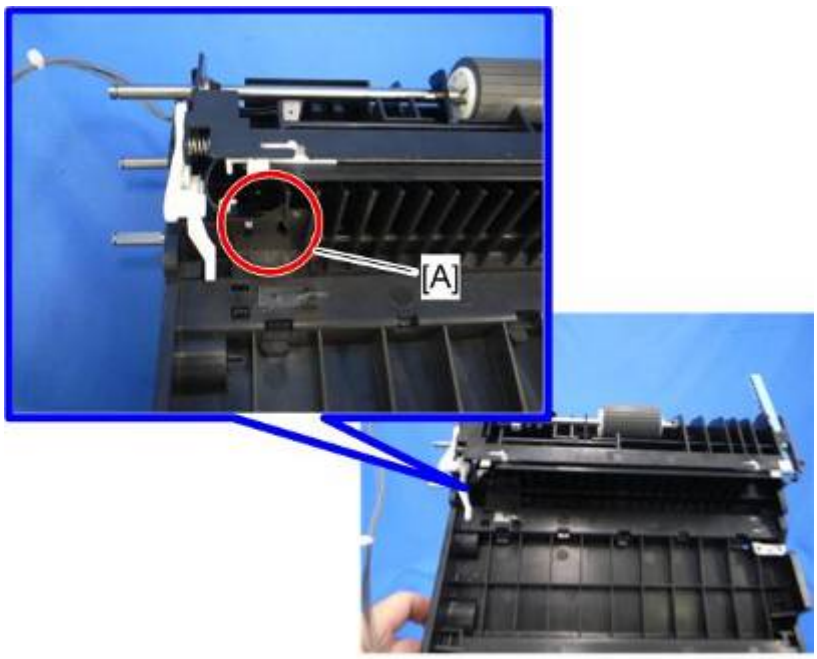


m016r699

11. Registration unit [A]
12. Upper guide plate [B]

m016r700

13. Registration roller [A]



14. Registration sensor [A]

4.9 PAPER TRANSFER

4.9.1 TRANSFER ROLLER

1. Front cover (☛p.4-2)
2. Remove the AIO.

3. Remove the transfer roller [A] (Bushing x 1, spring x 2, gear x 1) as shown above.

Note

- Do not touch the transfer roller surface, when reinstalling the new transfer roller.

After installing a new transfer roller

1. Enter the "Maintenance mode".
2. Select "Engine Maintenance", and then press "OK" key.
3. Select "Reset Transfer Unit" and then press "OK" key.
4. Press the left key “Execute” of the “Selection keys”.
5. Exit the "Maintenance mode".

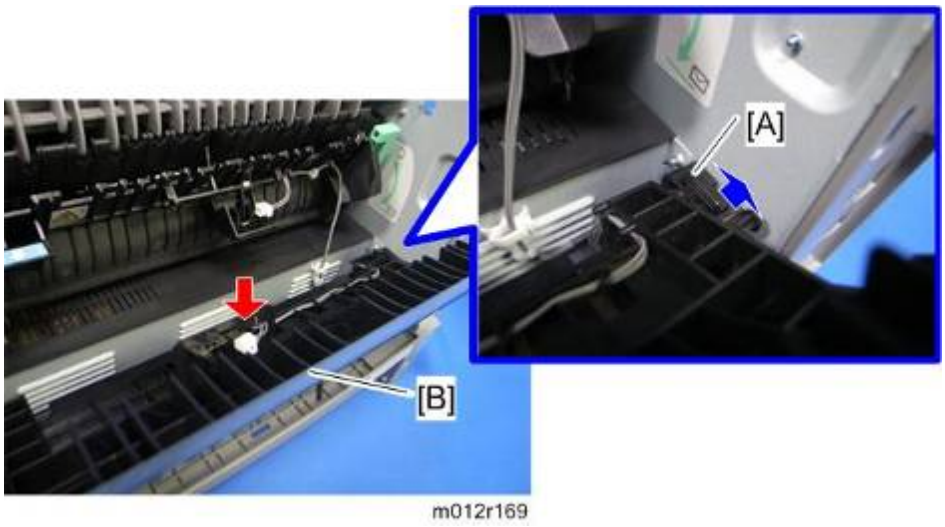
4.10 FUSING

⚠CAUTION

- Switch off the main power, unplug the machine from its power source, and allow the fusing unit to cool before removing it.

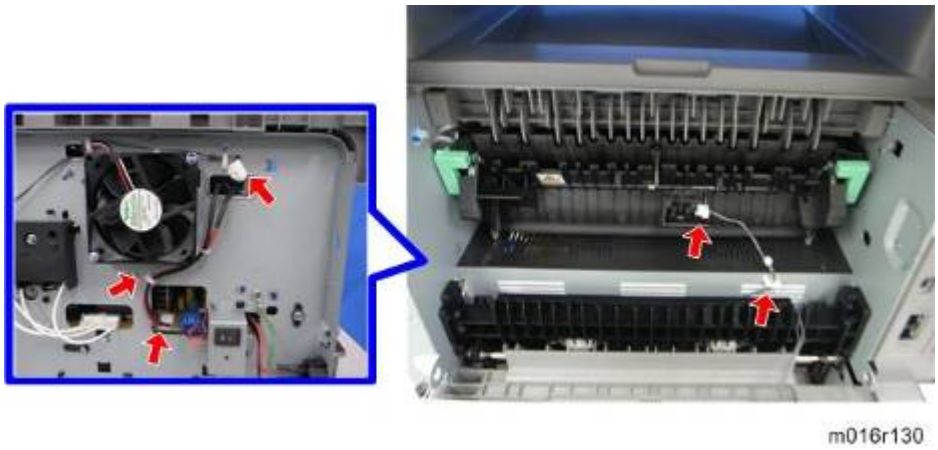
4.10.1 FUSING UNIT

1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Rear cover (☛p.4-5)

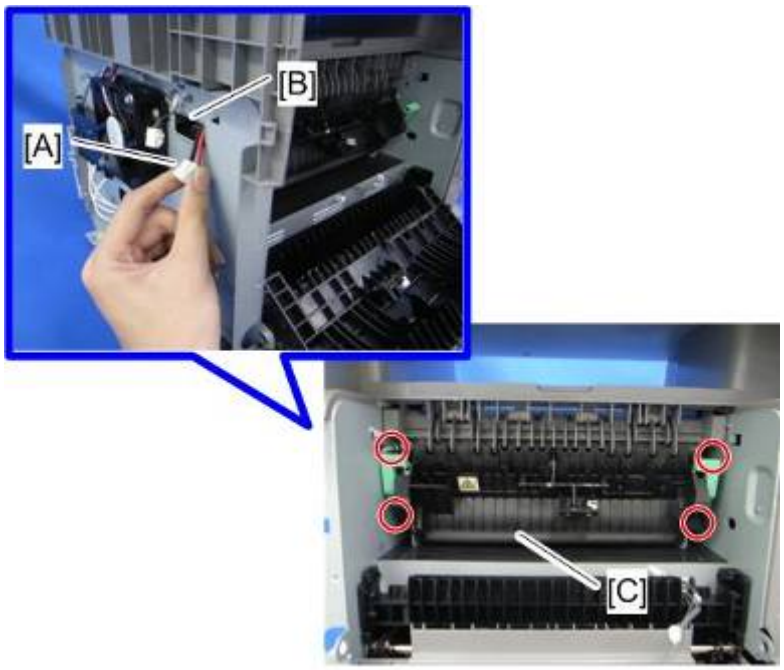


m012r169

4. Release the lock [A], and then remove the entrance guide [B] (x 1).


m016r130

5. Disconnect the three harnesses (x 2)

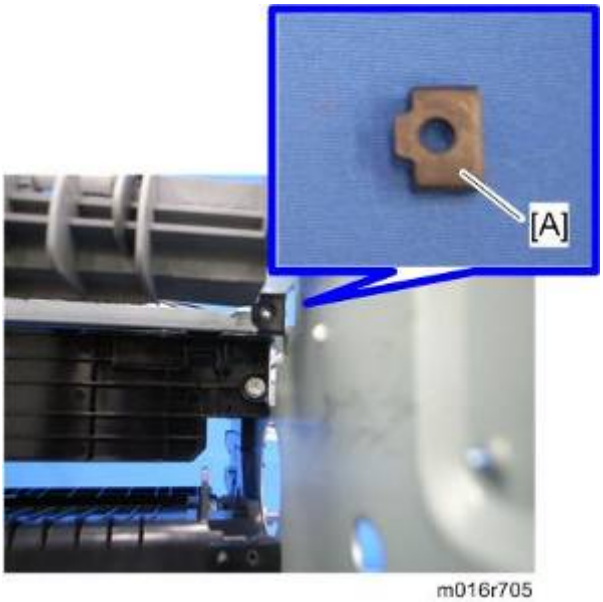


m016r684

6. Pass the cable [A] through the hole [B] inside the machine.
7. Fusing unit [C] (x 4)

Note

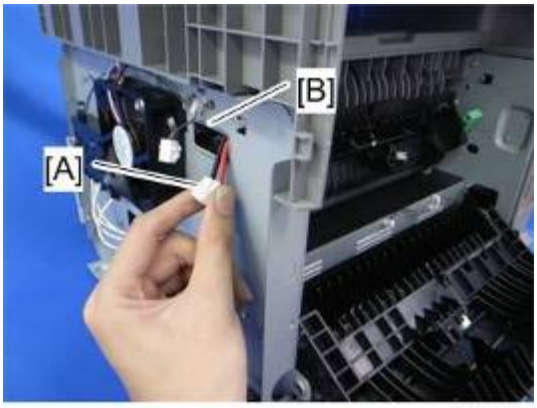
- Make sure that the two bushings [A] remain be setting.



m016r705

Reinstallation

Pass the cable [A] of fusing unit through the hole [B] outside, after setting the fusing unit.



m016r702

After installing a new fusing unit

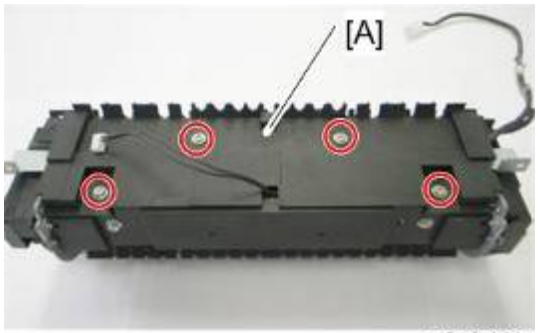
1. Enter the "Maintenance mode".
2. Select "Engine Maintenance", and then press "OK" key.
3. Select "Reset Fuser Unit" and then press "OK" key.
4. Press the left key “Execute” of the “Selection keys”.
5. Exit the "Maintenance mode".

4.10.2 THERMOSTAT

⚠CAUTION

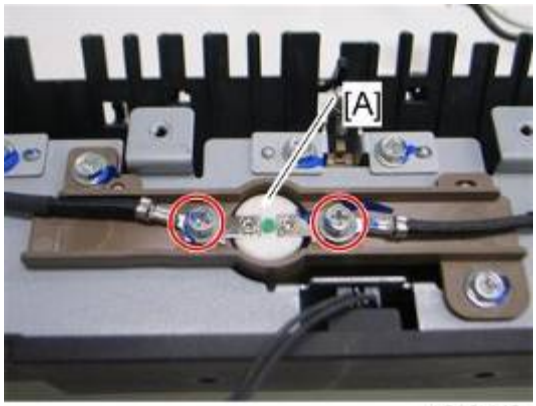
- Do not recycle a thermoswitch that is already opened. Safety is not guaranteed if you do this.

1. Fusing unit [A] (x 3)



m016r141

2. Fusing upper cover [A] (x 4)

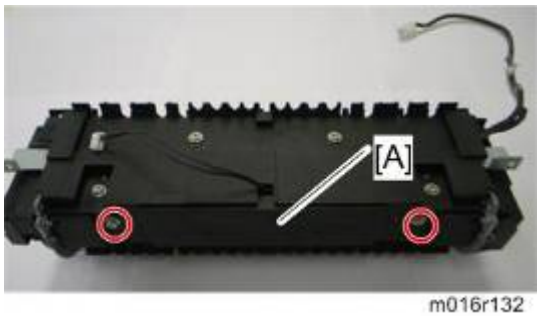


m016r142

3. Thermostat [A] (x 2)

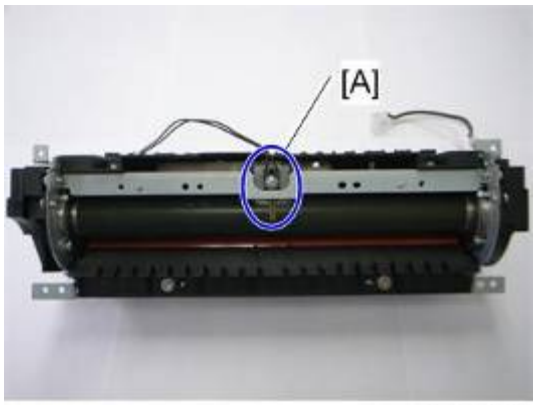
4.10.3 THERMISTOR

1. Fusing unit (☛p.4-52)



m016r132

2. Fusing front cover [A] (x 2)

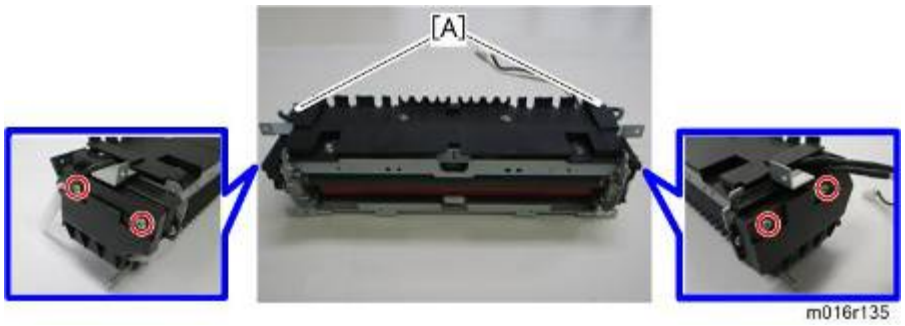


m016r131

3. Thermistor [A] (x 1)

4.10.4 FUSING LAMP

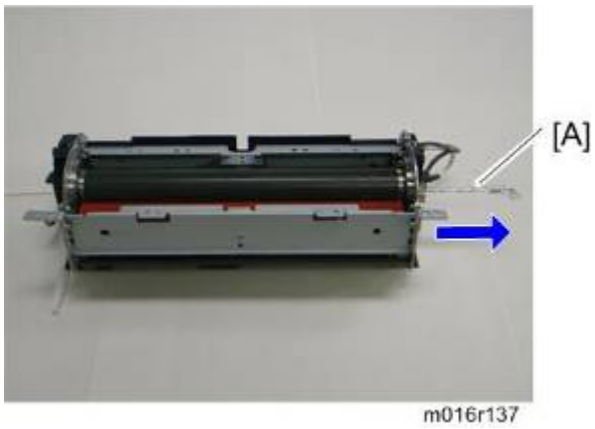
1. Fusing unit (☛p.4-52)



m016r135

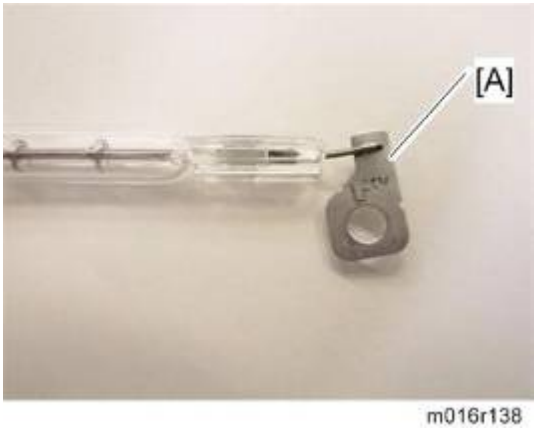
2. Fusing side covers [A] (x 2 each)

3. Ground-wires (x 1 each)



4. Fusing lamp [A]

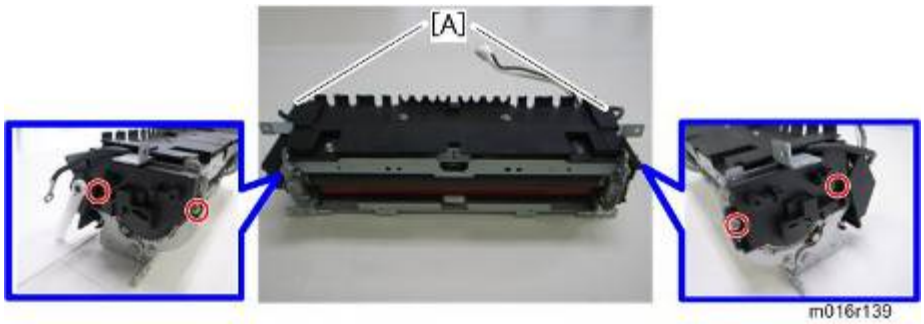
When reinstall the fusing lamp



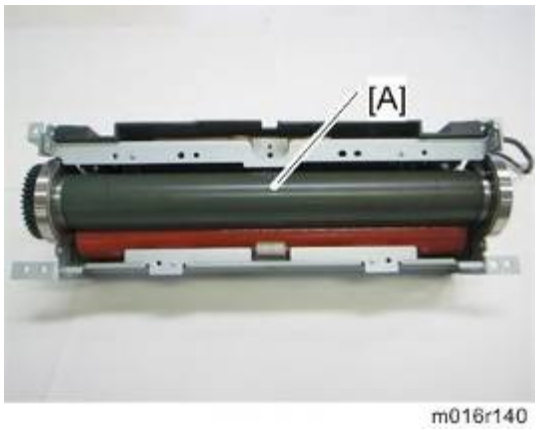
The flat terminal [A] must be placed on the right side of the fusing unit (fusing cable side).

4.10.5 HOT ROLLER

1. Fusing lamp (☛p.4-56)



2. Brackets [A] (x 2)



3. Hot roller [A] (C-ring x 2, gear x 1, bushing x 2)

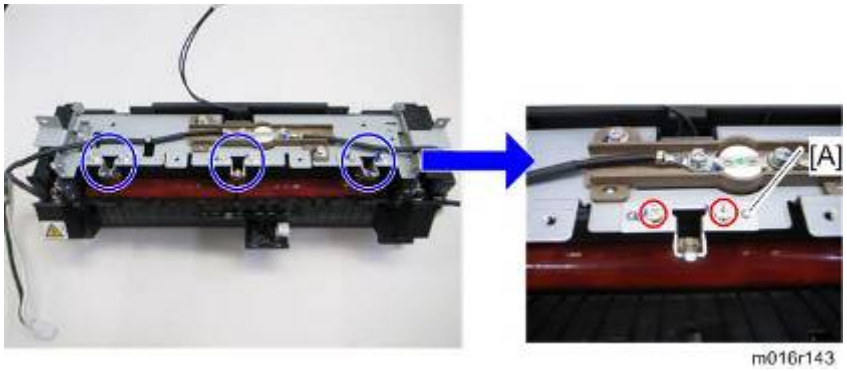
4.10.6 PRESSURE ROLLER

1. Hot roller (☛p.4-58r)

2. Pressure roller [A] (Bearing x 2)

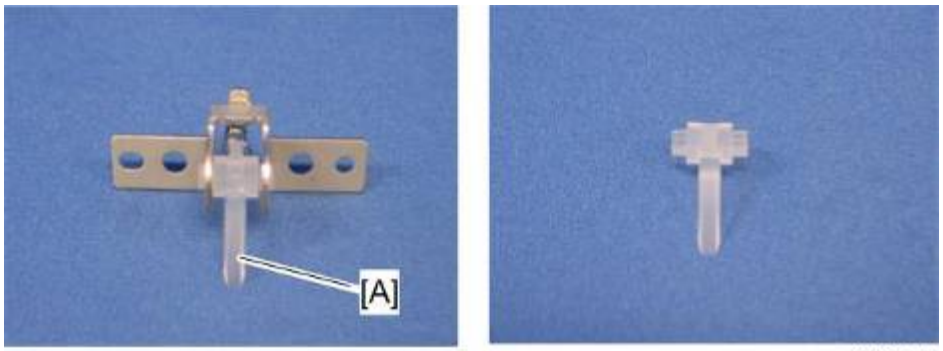
4.10.7 HOT ROLLER STRIPPER PAWLS

1. Fusing unit (☛p.4-52)
2. Fusing upper cover (☛p.4-55 "Thermostat")



m016r143

3. Metal holders [A] (1 holder for each pawl: x 2 each)



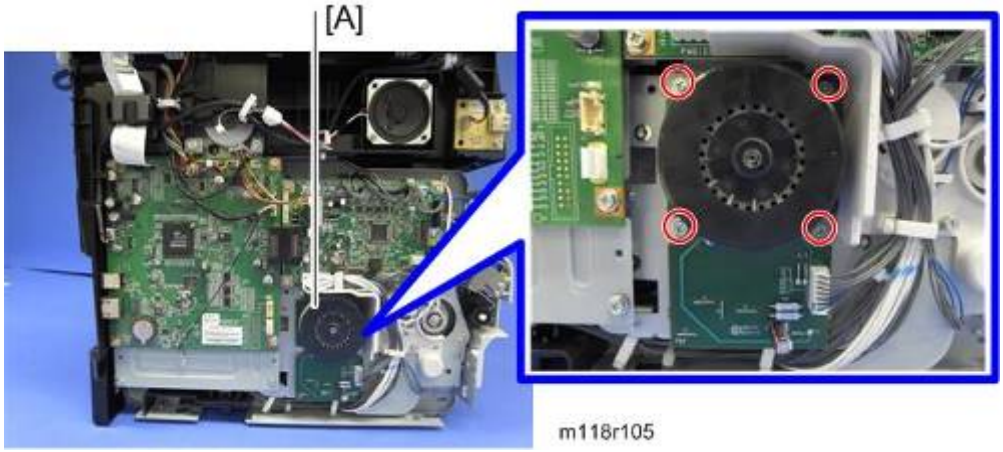
m012r144

4. Hot roller stripper pawls [A] (1 spring for each pawl)

4.11 MOTORS

4.11.1 MAIN MOTOR

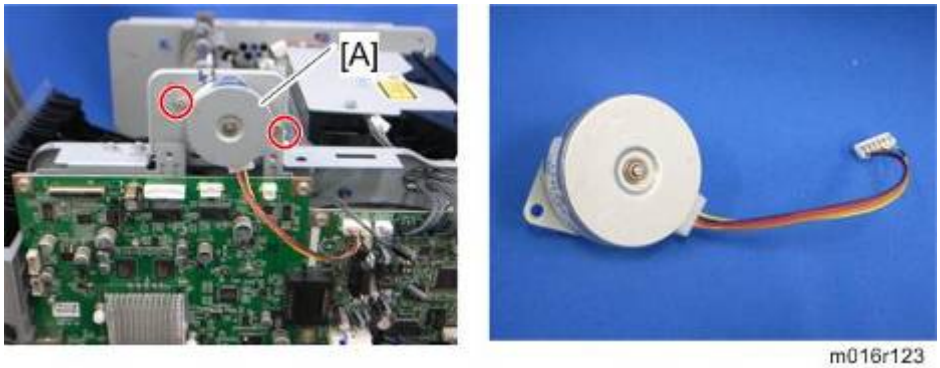
1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)



3. Main motor [B] (x 4, x 1)

4.11.2 DUPLEX MOTOR (FOR M119)

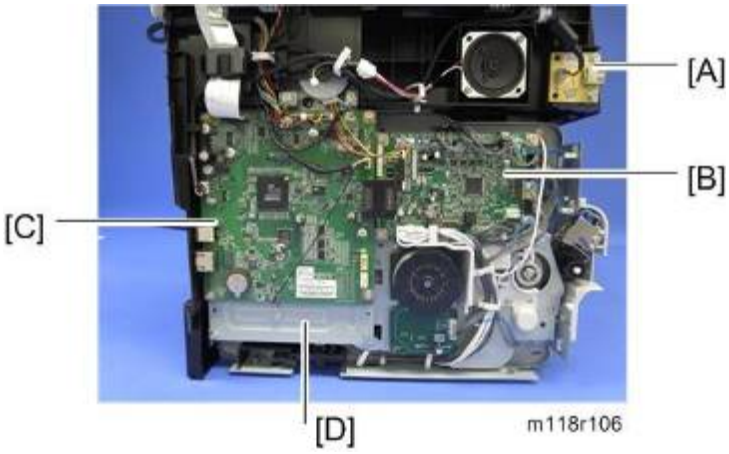
1. Front cover (☛p.4-2)
2. Left cover (☛p.4-3)
3. Rear cover (☛p.4-5)
4. Right cover (☛p.4-6)
5. Top cover (☛p.4-7)



6. Duplex motor [A] (x 2, x 1)

4.12 ELECTRICAL COMPONENTS

4.12.1 LAYOUT OF PC BOARDS



[A]	USB Board
[B]	ECB (Engine Controller Board)
[C]	Controller Board
[D]	FCU (Fax Control Unit) - behind the main controller board

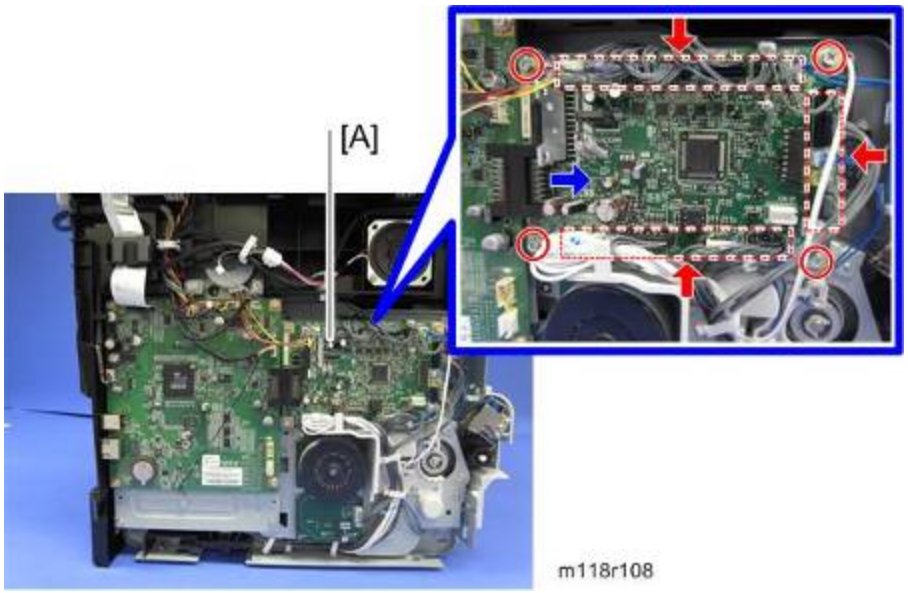
USB Host Board

1. Front cove (☛p.4-2)
2. Left cover (☛p.4-3)

3. USB host board [A] (x 2, x 1)

ECB (Engine Controller Board)

1. Front cove (☛p.4-2)
2. Left cover (☛p.4-3)



3. ECB [A] (x 4, all s)

Note

- Do not connect any connectors to CN181 when reinstalling the ECB [A]. CN181 is only used for factory.
- Do not change the dip switch. The dip switch is only for factory use.

4. EEPROM (Electronically Erasable Programmable Read Only Memory) [A]

When installing the new ECB (Engine Controller Board)

1. Remove the EEPROM from the old ECB.
2. Install it on the new ECB after replacing the ECB.
3. Replace the EEPROM if the EEPROM on the old ECB is defective.

⚠CAUTION

- Keep the EEPROM away from any objects that can cause static electricity. Static electricity can damage EEPROM data.
- Make sure that the EEPROM is correctly installed on the ECB.

EEPROM

- Replacement procedures for the new EEPROM are included in the "ECB (Engine Controller Board)" replacement procedure. Refer to "ECB (Engine Controller Board)" for details.
- Do the following settings after installing a "new" EEPROM.
  -Input the PnP Name, Destination in Maintenance mode.
  -Adjust the Registration in Maintenance mode.
  -Input serial number on the serial number input display after installing the new EEPROM

Note

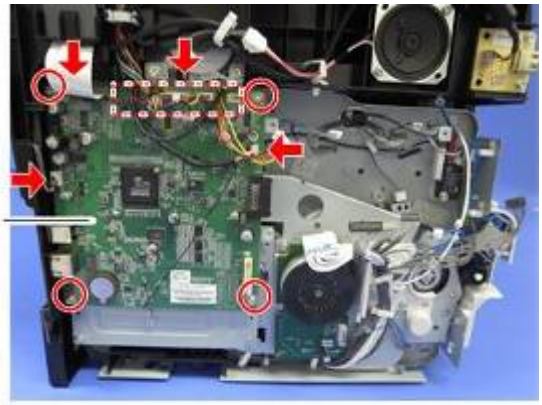
- Ask your supervisor about how to access the serial number input display.

Controller Board

⚠CAUTION

- Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

1. ECB (☛p.4-62 "ECB (Engine Controller Board)")

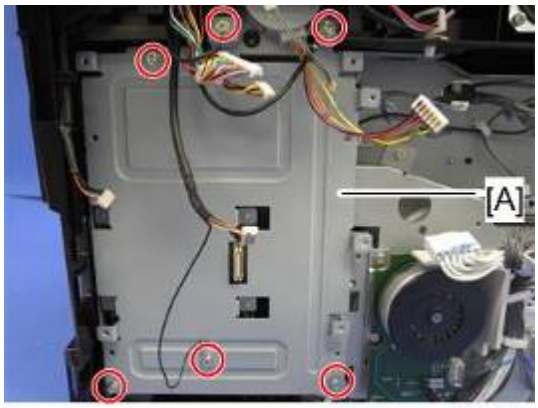


m118r111

2. Controller board [A] (x 4, flat cable x 1, all s)

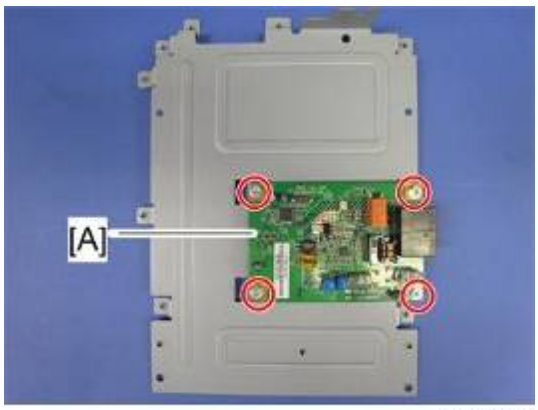
FCU

1. ECB (☛p.4-62 "ECB (Engine Controller Board)")
2. Controller board(☛p.4-64)



m118r112

3. Controller board bracket [A] (x 6)

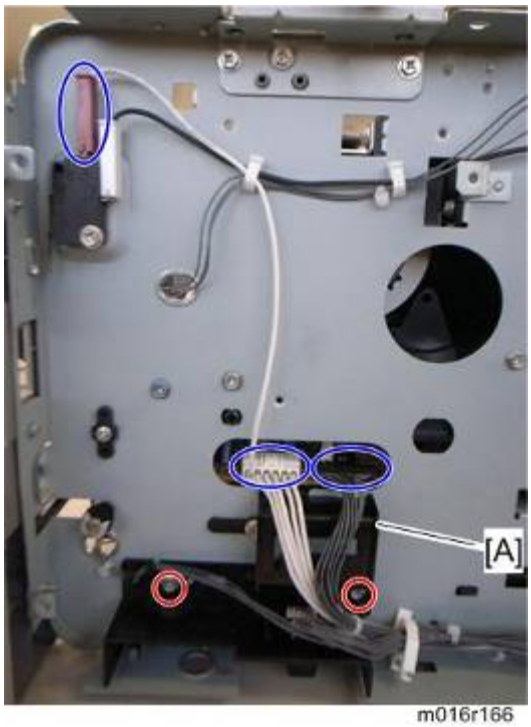


m118r113

4. FCU [A] (x 4)

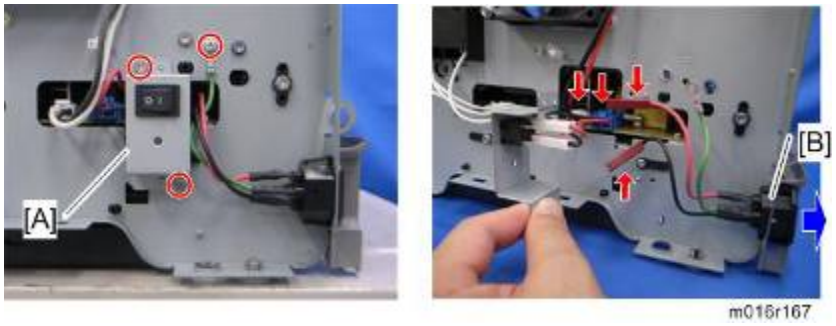
4.12.2 PSU

1. Pull out the standard paper tray.
2. Front cover (☛p.4-2)
3. Left cover (☛p.4-3)
4. Rear cover (☛p.4-5)
5. Right cover (☛p.4-6)
6. Scanner unit (☛p.4-29)
7. Top cover (☛p.4-7)
8. ECB (☛p.4-62 "ECB (Engine Controller Board)")
9. Controller board bracket (☛p.4-64 "FCU")
10. Drive unit (☛p.4-44)

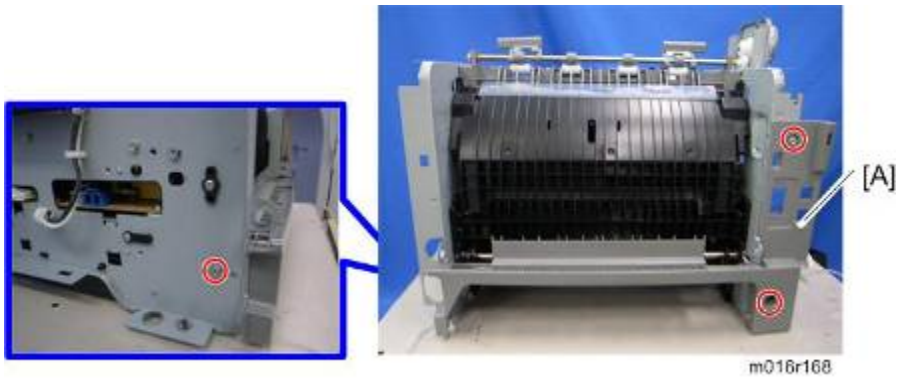


m016r166

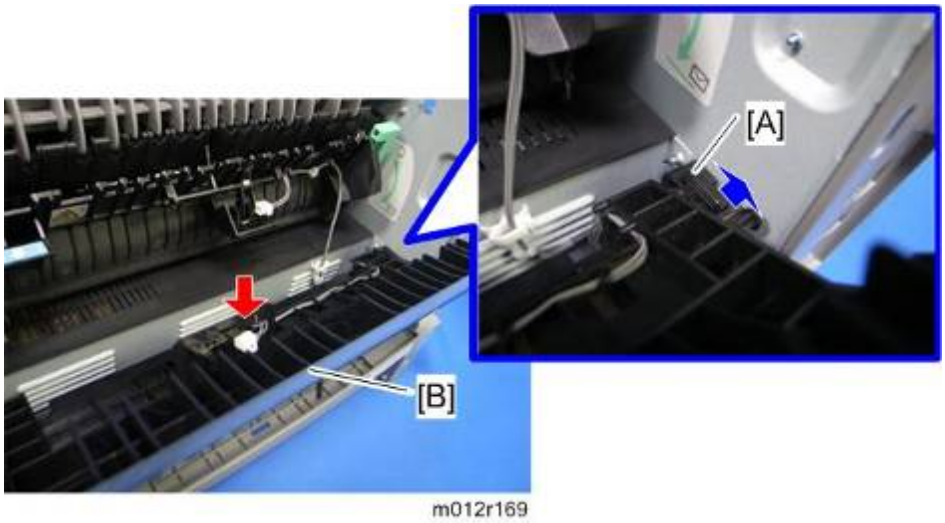
11. Disconnect three connectors in left frame (x 1)
12. Bracket [A] (x 2)



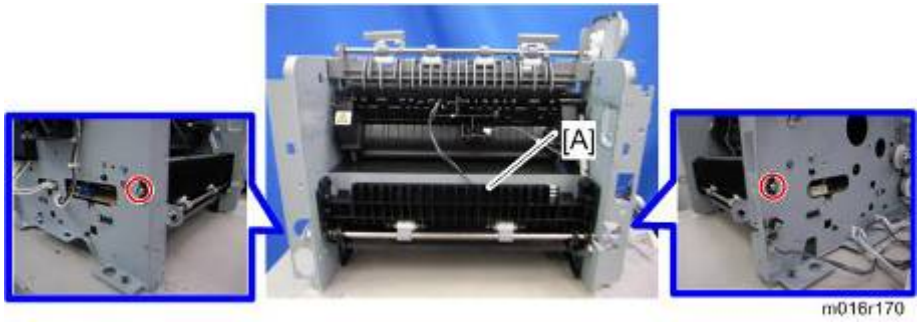
13. Main power switch bracket [A] in right frame (x 2)
14. Remove the main power cord [B] as sown above (x 2).
15. Remove the ground wire and two connectors.



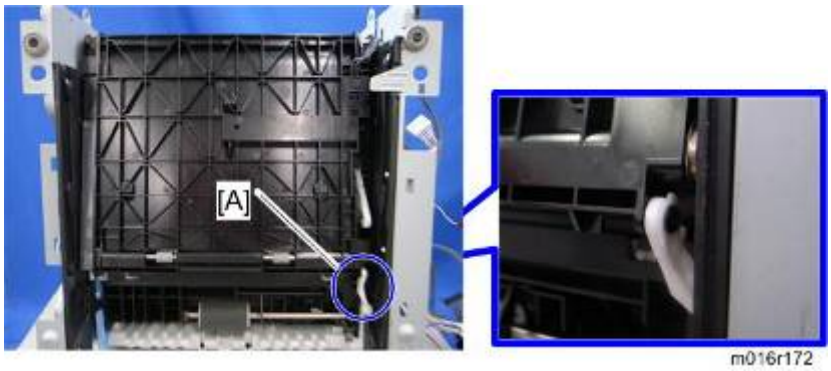
16. Rear low cover [A] (x 3)



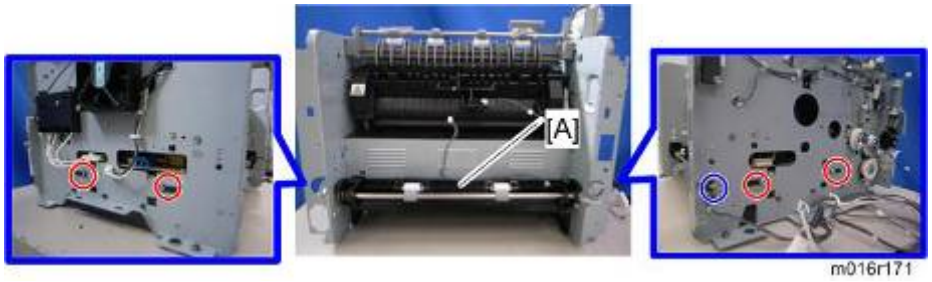
17. Release the lock [A], and then remove the entrance guide [B] (x 1).
18. Fusing Unit(☛p.4-52)



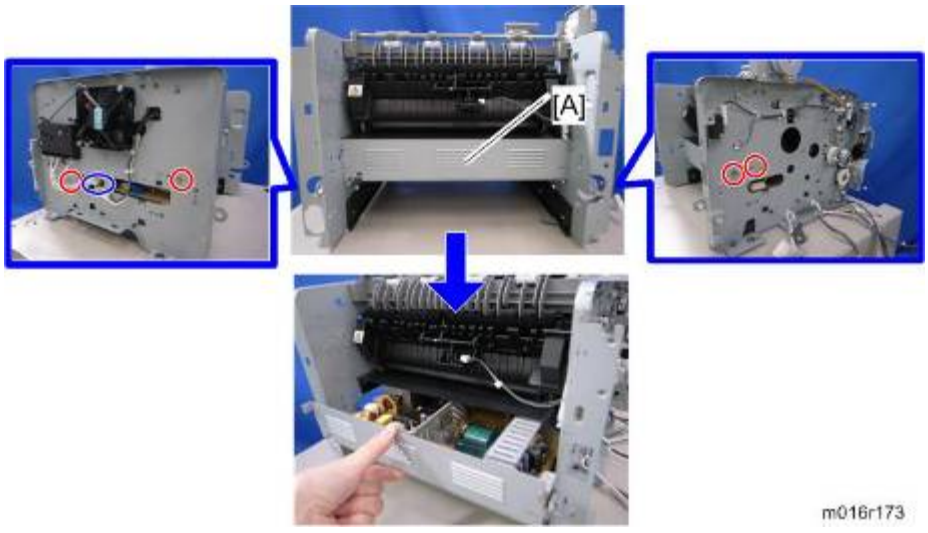
19. **For M119 only:** Duplex transport guide [A] (x 2)



20. **For M119 only:** Set the machine with the front side facing down, resting on the table.
21. **For M119 only:** Release the link [A] (x 1)



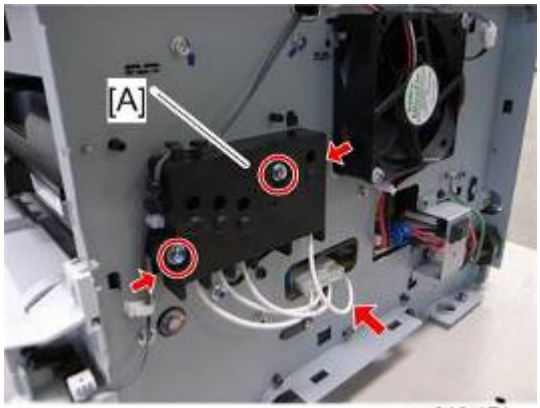
22. **For M119 only:** Duplex cover [A] (x 4, x 1, gear x 1)



23. PSU [A] (x 4, x 1)

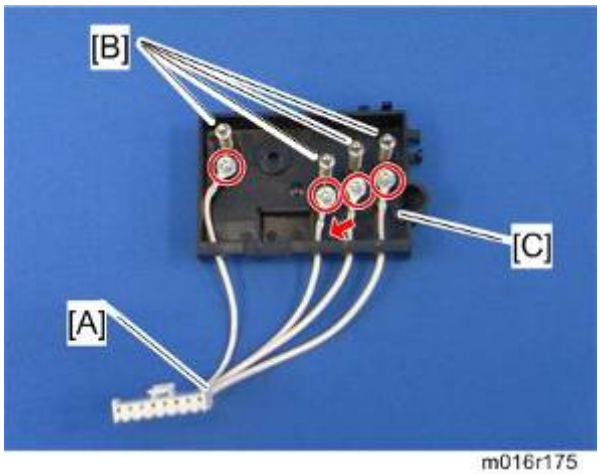
4.12.3 CHARGE TERMINAL CASE

1. Right cover (☛p.4-6)



m016r174

2. Charge terminal case [A] with the harness (x 2, x 1, hooks)



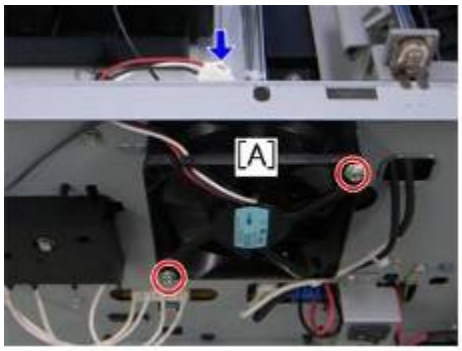
m016r175

3. Remove the harness [A] (x 4).
4. Remove the four springs and terminal pins [B].
5. Charge terminal case [C]

4.13 OTHERS

4.13.1 COOLING FAN

1. Right cover (☛p.4-6)



m016r124

2. Cooling fan [A] (x 2, x 1)

⚠CAUTION

- Install the Cooling fan [A] with its decal facing the outside of the machine.

4.13.2 SPEAKER

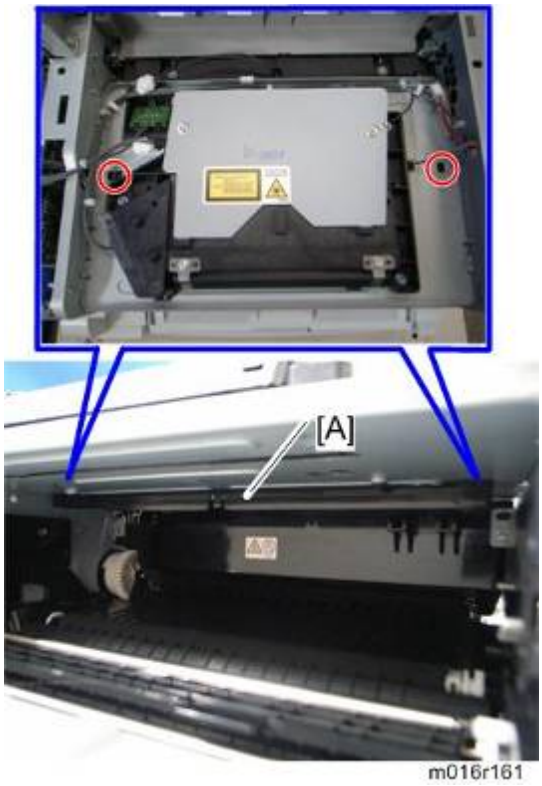
1. Left cover (☛p.4-3)

m016r125

2. Speaker [A] (x 2, x 1, x 1)

4.13.3 QUENCHING LAMP

1. Top Cover (☛p.4-7)



m016r161

2. Release two hooks of the quenching lamp with the case [A], and remove it.

m016r162

3. Remove the quenching lamp [A] from the case (hook x 3).

4.14 IMAGE ADJUSTMENT

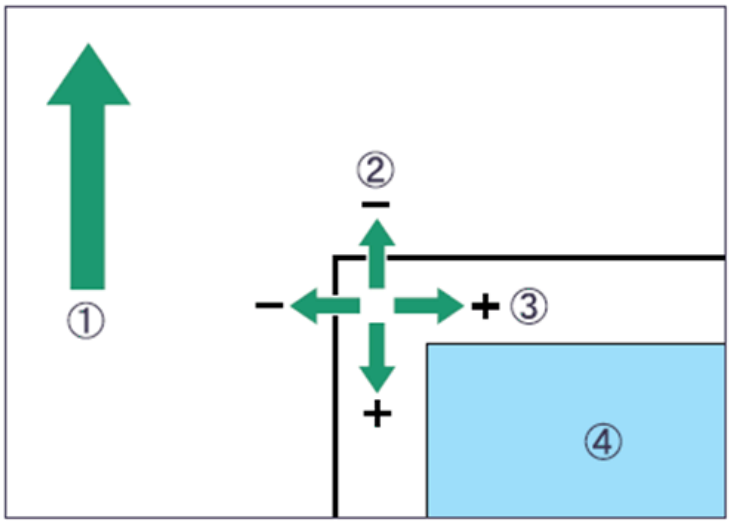
4.14.1 REGISTRATION ADJUSTMENT

User Adjustment

The paper registration can also be adjusted with the user mode ("User Tools"). For details, see the "User Guide".

Service Adjustment

1. Print the test page (☛p.6-9).
   - Print out the test pattern before changing the paper registration setting.
2. Enter the "Maintenance mode".
3. Select "Engine Maintenance", and then press "OK" key.
4. Select the "Registration", and then press "OK" key.



m016t500

(1): Feed Direction
(2): Vertical Adjustment
(3): Horizontal Adjustment
(4): Print Area

5. Press the "Up" or "Down" keys to set the registration value from -15 to +15 (that is, from -1.5 to +1.5 mm, in 0.1 mm increments).
   - Increase the value to shift the print area in the plus direction.
   - Decrease to shift in the minus direction.
6. Adjust the margins of the test page so that they are equal in size.

SYSTEM MAINTENANCE REFERENCE

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

5. SYSTEM MAINTENANCE REFERENCE

5.1.1 OVERVIEW

This model has several service menus. Each service menu has several adjustment items. This section explains how to enter each service menu and what you can do in each service menu.

5.1.2 MAINTENANCE MODE MENU

To access Maintenance Mode do the following:

- Type the following keys, in sequence: **[Clear/Stop] > [1] > [0] > [7]**
- Hold down the **[Start Key]** until the Maintenance Mode screen is displayed.

Note: This should take about 3 seconds.

Selecting an Item

To select an item, press the "Up" or "Down" key.

Going into the Next Level/ Returning to the Previous Level

- To go into the next level of an item, select an item then press the "OK" key.
- To return to the previous level of an item, press the "Return" key.

Exiting the Maintenance Mode Menu

To exit the maintenance mode menu, press the "Clear/Stop" or "Return" key until the "Ready" display appears.

Menu List

Display Info		
Model Name		Displays the Model Name, Depends on Engine Firmware Settings
FW Ver.	CTL FW Version	Displays the Firmware Version
	FAX FW Version	Displays the FAX Firmware Version.
	Engine FW Version	Displays the Engine Firmware Version
Counter	Printer Counter	Displays the following counters of the printer engine. Black image (Total Page)
	Scanner Counter	Displays the sum total of scanner counters for each mode. Total Page/ Color Image/ Black Image/ ADF Used
	Jam Counter	Displays the number of paper jams at each location. Jam to Total/ ADF/ Printer Out Bin/ Internal/ Tray1/ Duplex

Print Reports	
G3 Protocol dump list	G3 protocol dump of the latest communication is printed. Off (Default)/ Error/ On

Engine Maintenance		
PnP Name	Sets the model name to a host via USB device. Do not change this setting (Designed for Factory Use). [0x00 – 0x7F]	
Destination	Sets the destination and updates the engine setting. Do not change this setting (Designed for Factory Use). DOM/ NA/ EU (Default)/ ASIA/ CHN/ TAIWAN/ KOREA	
Registration	Horiz. Tray1	Adjusts the horizontal registration for tray 1. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray1 Plain	Adjusts the vertical registration of plain paper for tray1. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray1 Thick	Adjusts the vertical registration of thick paper for tray 1. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray1 Thin	Adjusts the vertical registration of thin paper for tray 1. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]

Engine Maintenance		
Registration	Horiz. Tray2	Adjusts the horizontal registration for tray 1. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray2 Plain	Adjusts the vertical registration of plain paper for tray 2. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray2 Thick	Adjusts the vertical registration of thick paper for tray 2. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Tray2 Thin	Adjusts the vertical registration of thin paper for tray 2. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
Registration	Horiz Bypass tray	Adjusts the horizontal registration for the bypass tray. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert Bypass Plain	Adjusts the vertical registration of plain paper for the bypass tray. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert Bypass Thick	Adjusts the vertical registration of thick paper for the bypass tray. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]

Engine Maintenance		
	Vert Bypass Thin	Adjusts the vertical registration of thin paper for t the bypass tray. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
Registration	Horiz. Dup. Back	Adjusts the horizontal registration the back side in duplex mode. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Dup Back Plain	Adjusts the vertical registration of plain paper for the back side in duplex mode. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Dup Back Thick	Adjusts the vertical registration of thick paper for the back side in duplex mode. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
	Vert. Dup Back Thin	Adjusts the vertical registration of thin paper for the back side in duplex mode. If the machine settings are reset to the factory defaults, this value does not change. [-40 to 40 / 0 (Default) / 0.1 mm/step]
Brand ID	00* – 7F Displays the current brand ID number. Do not change this setting (Designed for Factory Use).	
Fuser SC Reset	This button is for resetting an SC related with the fusing errors.	
Reset Transfer Unit	Clears the EM counter of the transfer roller.	

Engine Maintenance		
Reset Paper Feed Rol Life	Clears the EM counter of the paper feed roller.	
Reset Fusing Unit	Clears the EM counter of the fusing unit.	
Motor Rotation Time	Displays the main motor rotation time.	
Prt Cartridge Info	Kind ID	Displays the toner cartridge (AIO) information (Kind ID).
	Toner End History	Displays the toner cartridge (AIO) information (Toner End History).
	Refill Flag Status	Displays the toner cartridge (AIO) information (Refill flag status).
	Unit Print Counter	Displays the toner cartridge (AIO) information (Unit Print Counter).
OPC Life Info	OPC Rotation Time	Displays the OPC life information (OPC rotation time).
	Pre-OPC Rotation Time	Displays the OPC life information (Pre-OPC rotation time)
	OPC Alert Status	Displays the OPC life information (Alert status)
	OPC Pre-Alert Status	Displays the OPC life information (Pre-Alert status)

Engine Maintenance		
EM Counter Info	Transfer Roller Remain	Displays the total counter (Remain of Transfer Roller).
	Transfer Roller - Time	Displays the EM counter (Transfer Roller: Time).
	Transfer Roller - Pages	Displays the EM counter (Transfer Roller: pages).
	Paper Feed Roller Remain	Displays the total counter (Remain of Paper Feed Roller).
	Paper Feed Roller - Pages	Displays the EM counter (Paper Feed Roller: pages).
	Fusing Unit Remain	Displays the total counter (Remain of Fusing Unit).
	Fusing Unit - Time	Displays the EM counter (Fusing Unit: time).
	Fusing Unit - Pages	Displays the EM counter (Fusing Unit: pages).
Total Counter Info	Engine Counter	Displays the total counter (Engine).
Clear Engine Memory	Resets the engine settings stored in the EEPROM to factory default.	
SC559 Detection	[On or Off (Default)]	
EM Life Display	Sets the display of alert when each EM parts yield of this machine is reached. [On or Off (Default)]	

Engine Maintenance		
Output check	Main Motor	Output check (Main Motor)
	Middle Clutch	Output check (Relay Clutch)
	Tray1 Clutch	Output check (Paper Feed Clutch)
	Bypass solenoid	Output check (Bypass solenoid)
	Regist Clutch	Output check (Registration Clutch)
	Reserve Clutch	Output check (Reserve Clutch)
	Fan High Speed	Output check (Fan High Speed)
	Fan Low Speed	Output check (Fan Low Speed)
	Erase Lamp	Output check (Quenching Lamp)
	Polygon Motor	Output check (Polygon Motor)
	Tray2 Motor	Output check (Tray2 Motor)
	Dup Motor Normal	Output check (Duplex Motor Normal)
	Dup Motor Reserve	Output check (Duplex Motor Reverse)
Paper Buckle Amount	Vert. Tray1 Plain Paper	Adjusts the amount of paper buckle at the registration roller for each tray and paper type. [-8 to 8 / 0 (Default) / 1 mm/step]
	Vert. Tray1 Thick Paper	
	Vert. Tray1 Thin Paper	Adjusts the amount of paper buckle at the registration roller for each tray and paper type. [-8 to 8 / -2 (Default) / 1 mm/step]
	Vert. Bypass Plain Paper	Adjusts the amount of paper buckle at the registration roller for each tray and paper type. [-8 to 8 / 0 (Default) / 1 mm/step]
	Vert. Bypass Thick Paper	
	Vert. Bypass Thin Paper	

Engine Maintenance		
	Vert. Tray2 Plain Paper	Adjusts the amount of paper buckle at the registration roller for each tray and paper type. [-8 to 8 / 0 (Default) / 1 mm/step]
	Vert. Tray2 Thin Paper	
	Vert. Tray2 Thick Paper	
	Vert. Dup. Plain Paper	Adjusts the amount of paper buckle at the registration roller for each tray and paper type. [-8 to 8 / 0 (Default) / 1 mm/step]
	Vert.Dup. Thin Paper	
	Vert Dup. Thick Paper	
Fusing Unit Temperature	Plain Paper	Adjusts the fusing temperature for plain paper. [150 to 190 / 175 (Default) / 5°C/step]
	Thick1 Paper	Adjusts the fusing temperature for thick 1 paper. [160 to 200 / 185 (Default) / 5°C /step]
	Thick2 Paper	Adjusts the fusing temperature for thick 2 paper. [160 to 200 / 185 (Default) / 5°C/step]
	Standby	Adjusts the fusing temperature in the standby mode. [120 to 175 / 155 (Default) / 1°C/step]
	Low Power	Adjusts the fusing temperature in the low power mode. [80 to 135 / 120 (Default) / 5°C/step]

Engine Maintenance		
Fusing Unit Temperature	Thin Paper	Adjusts the fusing temperature for thin paper. [140 to 165 / 150 (Default) / 5°C/step]
	Envelope	Adjusts the fusing temperature for envelope. [170 to 200 / 200 (Default) / 5°C/step]
	Postcard	Adjusts the fusing temperature for postcard. [160 to 200 / 185 (Default) / 5°C/step]
	Recycled	Adjusts the fusing temperature for recycled paper. [150 to 180 / 160 (Default) / 5°C/step]
Charge Bias	Adjusts the charge bias. [1050 to 1300 / 1200 / 25 /step]	
Developer Bias	Adjusts the developer bias. [270 to 330 / 300 / 15 /step]	
Trans. Roller Bias	Adjusts the transfer roller bias. [-6 to 6 / 0 / 1 /step]	
Subscan Magnification	Adjusts the sub scan magnification. [-8 to 8 / 0 / 1 /step]	
Toner Near End To End	Sheets	Adjusts the printable sheets between "toner near end" to "toner end". [0 to 255 / 200 / 1 sheet/step]
	Dot Count	Adjusts the printable dot count between "toner near end" to "toner end". [0 to 255 / 100 / 1 dot/step]

Engine Maintenance		
Waste toner disposal	Independent-Supply Toner	Sets the machine operation at "waste toner full" of the refilled AIO. [On or Off (Default)] Note ▪ With main motor rotation count feature, machine can be set to stop printing after print total exceeds a certain set value. If print count exceeds this value, then "Replace Print Cartridge" remains in display. Then a new AIO cartridge must be installed. This feature is a safety measure to prevent the used toner tank from becoming full (there is no toner overflow detection mechanism).
Test Pattern	Prints the test pattern.	
Curl Control Mode	Corrects the face curl of paper. 0: OFF (28ppm) 1: Sets the engine speed at 14ppm after printing 1 minute. 2: Sets the engine speed at 14ppm. 3 to 255: not available [0 to 255 / 0 / 1 /step]	
Adjust Charge Bias	Charge bias correction for dirty background 0: OFF (Default) 1: ON 2 to 255: not available [0 to 255 / 0 / 1 /step]	
1200dpi LD Power	Adjusts print density (density levels by increasing the number) [31 to 155 / 112 (Default) / 1 /step]	

Scan Maintenance		
Mono Compression	Sets the monochrome compression type for scanning. MH (Default)/ MR/ MMR	
Registration Adjust	ADF Main Reg.	Adjusts the ADF Scan main-scan registration. [-2.0 to 2.0 / 0 (Default)/ 0.1 %/step]
	ADF Sub Reg.	Adjusts the ADF Scan sub-scan registration. [-2.0 to 2.0 / 0 (Default)/ 0.1 %/step]
	Flatbed Main Reg.	Adjusts the Flatbed Scan main-scan registration. [-2.0 to 2.0 / 0 (Default)/ 0.1 %/step]
	Flatbed Sub Reg.	Adjusts the Flatbed Scan sub-scan registration. [-2.0 to 2.0 / 0 (Default)/ 0.1 %/step]
Size Adjust	ADF Main Reg.	Adjusts the ADF Scan main-scan magnification. [-0.9 to 0.9 / 0 (Default)/ 0.1 %/step]
	ADF Sub Reg.	Adjusts the ADF Scan sub-scan magnification. [-0.9 to 0.9 / 0 (Default)/ 0.1 %/step]
	Flatbed Main Reg.	Adjusts the Flatbed Scan main-scan magnification. [-0.9 to 0.9 / 0 (Default)/ 0.1 %/step]
	Flatbed Sub Reg.	Adjusts the Flatbed Scan sub-scan magnification. [-0.9 to 0.9 / 0 (Default)/ 0.1 %/step]

Fax Maintenance		
Modem Settings	RX Level	Sets the reception level. [-43 dBm (Default)/ -33 dBm/ -26 dBm / -16 dBm]
	TX Level	Sets the transmission level. [-1 dBm to -15 dBm/ -15dBm (Default)/ 1 dBm/ step]

Fax Maintenance		
	Cable Equalizer	These selectors are used to improve the pass-band characteristics of analogue signals on the telephone line. [0Km (Default)/ 1.8Km/ 3.6Km/ 7.2Km]
Protocol Definition	Training Retries	This sets the number of training retries to be repeated before automatic fallback. [1 Time/ 2 Times (Default)/ 3 Times/ 4 Times]
	Encoding	Sets the compression method for Tx/Rx. [MMR+MR+MH (Default)/ MR+MH/ MH]
Protocol Definition Timer	T0 Timer	Timeout for response from the called station in automatic sending mode [35 Sec/ 45 Sec/ 55 Sec / 60 Sec (Default)/ 90 Sec/ 140 Sec]
	T1 Timer	Set the time length for the T1 timer. [40 Sec (Default)/ 50 Sec]
	T4 Timer	Set the time length for the T4 timer. [3 Sec (Default/ 4.5 Sec]
RX Settings	Silence Detection Time	Silence (No tone) detection time (Rx mode : FAX/ TAD Only) After the line is connected via the external telephone, the machine can detect silence (no tone) for the time length specified by this setting. [30 sec (Default)]
	CNG Tone Detection	CNG tone detection time (RX mode : FAX / TEL, FAX / TAD Only) After the line is connected via the external telephone, the machine can detect a CNG signal for the time length specified by this setting. [5 Sec (Default)/ 10 Sec]

Fax Maintenance		
	CNG Cycles	Number of CNG cycles to be detected This setting is only effective for FAX/TAD mode. [1.5 Cycle (Default)/ 2.0 Cycle]
RX Settings	Tone Sound Monitoring	Determines the period when tones from the line are monitored. [No Monitoring/ Up To Phase B (Default)/ All TX Phases]
	Stop/Clear Key	Pressing the Stop/Clear key can stop the current receiving operation. Received data is lost. [No Functional (Default)/ Functional]
	Off-Hook Level	Sets the off-hook detection threshold. [10V (Default)/ 15V/ 20V/ 25V]
	Off-Hook Detection	Sets the Off-Hook detection period. 200 msec (Default)/ 800 msec
TX Settings	Redial Interval	Sets the redial interval when Tx fails. [5 Min (Default)/ 6 Min]
	Redialings	Sets the number of redials when Tx fails. [2 times/ 3 Times (Default)/ 4 Times/ 5 Times]
Overseas Comm Mode Settings	Overseas Comm Mode	This sets the machine to ignore a DIS signal sent from the called station once in a sending operation. [Off (Default)/ Ignore DIS Once]
	Minimum Time Length	If this setting is set to "On", the machine detects the CNG signal after the line is connected. If it is set to "Off", the machine detects the CNG signal as long as the line is connected. [100 Ms/ 200 Ms/ 300 Ms/ 400 Ms (Default)]

Fax Maintenance		
Dial Pulse Setting	Dial Pulse Type	This sets the number of pulses that are generated during dialing. ▪ N: Dialing '0' generates 10 pulses --- Dialing '9' generates 9 pulses. (Default) ▪ N+1: Dialing '0' generates 1 pulses --- Dialing '9' generates 10 pulses. ▪ 10-N: Dialing '0' generates 10 pulses --- Dialing '9' generates 1 pulse.
Tone Signal Settings	Tone Signal Transmission T	Sets the tone signal transmission time length [100 ms (Default)]
	Minimum Pause In Tone Dial	Sets the minimum pause during tone dialing [100 ms (Default)/ 150 ms/ 200 ms]
	Attenuator of Pseudo Ring	Sets the attenuator for pseudo ringback tone to the line [0 to 15 / 10 (Default)/ 1 dB/step]
	DTMF Level	Sets the transmission level of DTMF tones. [-12 dBu / -11 dBu/ -10 dBu (Default)/ -8 dBu/ -6 dBu]
	DTMF Delta	Sets the level difference between high band frequency signals and low band frequency signals when sending DTMF tones. [2 dBu/ 3 dBu]
1Dial Tone Detection	Wait Time	The machine starts dialing after the specified interval without detection of a dial tone when Dial tone detection is set to "No detection". [3.5 Sec (Default)/ 7.0 Sec/ 10.5 Sec / 14.0 Sec]

Fax Maintenance		
	Timeout Length	This setting sets the time-out length for the 1st dial tone detection. The machine waits for a dial tone for the specified time and disconnects itself from the line when no dial tone is input. [10 Sec (Default)/ 15 Sec/ 20 Sec/ 30 Sec]
BT (Busy Tone) Detection	BT Setting	**DFU** [Off/ On] BT: Busy tone
	BT Frequency	**DFU** [300-550 Hz/ 300-650 Hz/ 325-525 Hz/ 340-550 Hz/ 350-500 Hz/ 350-550 Hz/ 375-475 Hz/ 380-520 Hz]
	BT Level	**DFU** [-35 dB/ -36 dB/ -37 dB/ -38 dB/ -39 dB]
	BT Cadence	**DFU** [0.10/ 0.15/ 0.20/ 0.25/ 0.30/ 0.35/ 0.40/ 0.45/ 0.50/ 0.75]
Comm Settings	RTN Rate	The machine checks the actual data reconstruction errors and then transmits an RTN depending on the decoding error rate that is set by this setting (Number of lines containing an error per page / Total number of lines per page). [10%/ 15%]
	V34 Modem	**DFU** [Permitted (Default)/ Prohibited]
	V17 Modem	**DFU** [Permitted (Default)/ Prohibited]

Fax Maintenance		
V34 Settings	Equalizer	These selectors set the equalizer's training level to be applied if training fails due to poor line connection. [Automatic (Default)/ 4 Points/ 16 Points]
	Redialing	Resend when a communication error occurs. [Disabled (Default)/ Not Disabled]
	First TX Speed	Sets the first transmission speed choice, before fallback. [2400 Bps/ 4800 Bps/ 7200 Bps/ 9600 Bps/ 12000 Bps/ 14400 Bps/ 16800 Bps/ 19200 Bps/ 21600 Bps/ 24000 Bps/ 26400 Bps/ 28800 Bps/ 31200 Bps/ 33600 Bps (Default)]
	Symbol Rate	This setting limits the transmission speed range in V.34 mode by masking the desired symbol rate(s). [Not Used (Default)/ 3429 Sym/Sec / 3200 Sym/Sec/ 3000 Sym/Sec / 2800 Sym/Sec/ 2400 Sym/Sec]
Internet Fax Settings	Internet Fax Function	Sets the internet fax function (simple mode of ITU-T.37). Disable/ Enable (Default)
	Reply-To Settings	Sets Reply-To settings in SMTP-AUTH. If sets “Yes”, the “Mail Address (Machine)” is set in the “Reply-To” field, and the set up information of the “Administrator E-mail Address” is set in the “From” field. No (Default)/ Yes
	Prt Rec. Txt Mail Header	This setting determines whether the header information is printed with text e-mails when they are received. No (Default)/ Yes

Factory Default		
Factory Default	Return	Does not execute anything. Returns to an upper level.
	Execute	Resets all the settings to factory default. Note ▪ Clears/ resets the contents of the controller board memory (all data programmed by the user, log data) to factory default. After executing, initial setup menu starts after power-on.

CTL Maintenance	
PDL Mode	ON = "PDL Settings" is shown (Default) OFF = "PDL Settings" is hidden
FW Update Mode	If updating the machine that the LDAP authentication is set, execute this mode. [Execute/ Return] After pressing “Execute”, the display shows “Please Restart Machine….” Turn the machine's main power off, and then on. Then the machine activates as a special boot loader mode. After that update the firmware via USB cable.

5.1.3 FAX SERVICE TEST MENU

Entering the Fax Service Test Menu

Turn on the machine while pressing the "Fax" key.

Selecting an Item

To select the item, press the "Up" or "Down" key.

Going into the Next Level/ Returning to the Previous Level

- To go into the next level of an item, select an item then press the "OK" key.
- To return to the previous level of an item, press the "Escape" key.

Exiting the Maintenance Mode Menu

To exit the maintenance mode menu, press the "Clear/Stop" or " Escape " key until the "Ready" display appears.

Menu List

Fax Test		
Off-Hook Test	On Hook	Executes the on hook test.
	Off Hook	Executes the off hook test
CED Test		Executes the CED test.
CNG Test	1100 Hz	Executes the CNG test
ANSam Test		Executes the ANSam test.
Ring Tone Test		Executes the ring tone test.
DTMF Test	Tone [0] to [9]	Executes the DTMF tone 0 to 9 test.
	Tone [*]	Executes the DTMF tone * test.
	Tone [#]	Executes the DTMF tone # test.
	Tone Stop	Executes the Stop DTMF tone test.
Modem Test	[V34] 33600 Bps	Generates the [V34] 33600 bps signal.
	[V34] 28800 Bps	Generates the [V34] 28800 bps signal.

Fax Test		
	[V17] 14400 Bps	Generates the [V17] 14400 bps signal.
	[V17] 12000 Bps	Generates the [V17] 12000 bps signal.
	[V17] 9600 Bps	Generates the [V17] 9600 bps signal.
	[V17] 7200 Bps	Generates the [V17] 7200 bps signal.
	[V29] 9600 Bps	Generates the [V29] 9600 bps signal.
	[V29] 7200 Bps	Generates the [V29] 7200 bps signal.
	[V27] 4800 Bps	Generates the [V27] 4800 bps signal.
	[V27] 2400 Bps	Generates the [V27] 2400 bps signal.
	[V21] 300 Bps	Generates the [V21] 300 bps signal.
	Signal Stop	Generates the Stop signal.

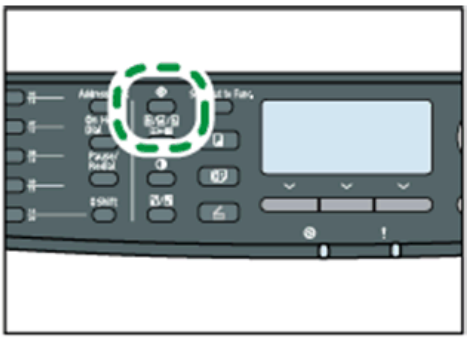
5.2 CONFIGURATION AND MAINTENANCE PAGE

5.2.1 OVERVIEW

The configuration page and maintenance page have information about the machine's status. Print this sheet as shown below. Check the configuration page or maintenance page when doing machine maintenance.

To Print the Configuration Page/ Maintenance Page

1. Turn on the machine.



m118s001

2. Press the "User Tools" key.
3. Press the "Up" or "Down" key to select "Print List/Report", and then press the "OK" key.
4. Press the "Up" or "Down" key to select "Configuration Page" or "Maintenance Page", and then press the "OK" key.
5. The configuration page or maintenance page is printed.

Other Types of Reports

You can also check other reports than two reports (configuration page and maintenance page) with "Print List/Report" in the "User Tools".

- Fax Journal
  Prints a fax transmission and reception report for the last 150 jobs.
- TX/RX Standby File List
  Prints a list of unsent fax jobs remaining in the machine's memory.
- Quick Dial Dest. List
  Prints a list of scan and fax Quick Dial entries.
- Fax Speed Dial Dest. List
  Prints a list of Speed Dial entries.
  - No Sort
  Prints the list with the entries sorted by Speed Dial registration number.
  - Sort By Name
  Prints the list with the entries sorted by name.
- Scanner Dest. List
  Prints a list of scan destinations.
- Scanner Journal
  Prints a scan transmission report.
- Special Sender List
  Prints a list of authorized RX sender.

Total Counter

Total Counter:

The total counter incremented by the **"engine controller board"** each time the board issues a print command to the engine.

The value is calculated as follows:

Total counter = Copier counter + Printer counter + FAX counter + Reports print

Application Counters:

Application counters exist for each individual primary machine function (Copier, Printer, FAX, etc.), and are incremented by the **"controller board"** each time the board issues a print request for the function in question.

5.3 FIRMWARE UPDATING

Important

- Never turn the machine's main power off while the firmware is being updated, as this could damage the ECB or controller board.

5.3.1 CHECKING THE MACHINE FIRMWARE VERSION

To update the firmware for this machine, you need the most recent version of the firmware (firmware file downloadable from the Internet).

1. Turn on the machine.
2. Press the "User Tools" key.
3. Press the "Up" or "Down" key to select "Print List/Report", and then press the "OK" key.
4. Press the "Up" or "Down" key to select "Configuration Page" or "Maintenance Page", and then press the "OK" key.
5. Check the "Firmware Version" (Controller) and "Engine FW version" on the list of the pages.

5.3.2 UPDATING THE CONTROLLER FIRMWARE

Using the following procedure to update the controller firmware, be sure to print the configuration page both before and after the update. Comparing pre- and post-update configuration pages allows you to check whether or not the update was successful.

Follow the procedure carefully, and note that it will vary in parts depending on which version of the firmware is currently installed.

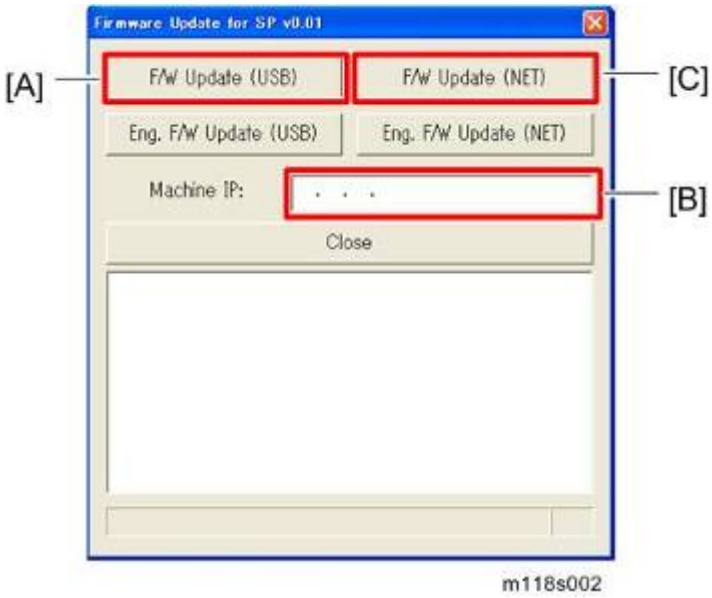
Procedure

When updating firmware, always disconnect any other cable(s) than the one being used for the update operation.

(When updating firmware via USB cable, first disconnect any network and phone line cables, and when updating firmware via LAN cable, first disconnect any USB and phone line cables.)

1. Prepare:
   - Computer: Windows XP/Vista/7, Windows Server 2003/2003 R2, 2008/2008 R2
   - USB cable or LAN (Local Area Network) cable
2. Download the firmware files to your computer.
   - FwUpdateToolSP.exe (Service Mode execute file)
   - Setting.ini (Parameter setting)
   - xxx.brn (Controller Firmware)
3. Make a folder on a local drive of your computer and save the files there.
4. Connect a computer and the machine through a network or directly by USB.

5. Click the "FWUpdateToolSP.exe" file to execute the updating program.



6. For a USB connection, click "F/W Update (USB)" [A]. For a network connection, enter the machine's IP address in "Machine IP" [B], and then click "F/W Update (NET)" [C].
7. Check the firmware update tool window for messages and the update's current percentage of completion.

⚠CAUTION

- Do not turn off the main power from this point until the update procedure is completed.

8. Wait until "FW Update Done.***Please reboot the Machine.***" appears in the firmware update tool window. Also check that update completion message appears on the machine's control panel.
9. Turn off the power of the machine, and then turn it back on.
10. Print a configuration or maintenance page to check the machine's firmware version.

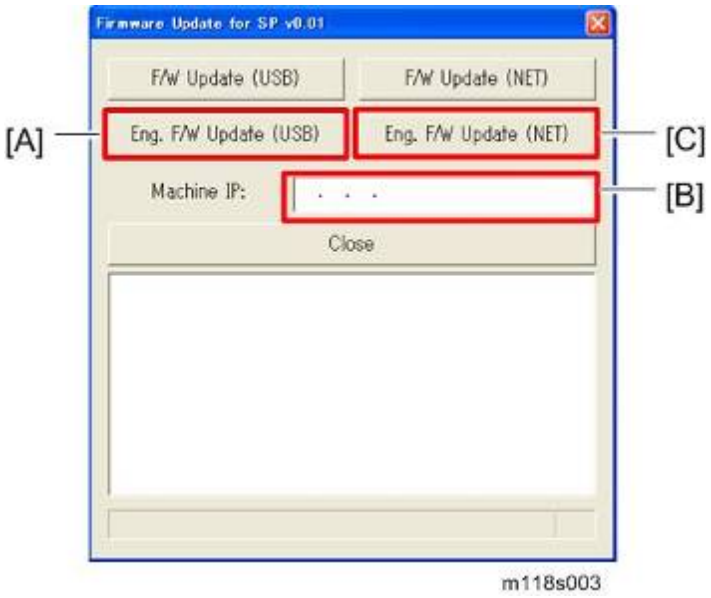
5.3.3 UPDATING THE ENGINE FIRMWARE

Procedure

When updating firmware, always disconnect any other cable(s) than the one being used for the update operation.

(When updating firmware via USB cable, first disconnect any network and phone line cables, and when updating firmware via LAN cable, first disconnect any USB and phone line cables.)

1. Prepare:
   - Computer: Windows XP/Vista/7, Windows Server 2003/2003 R2, 2008/2008 R2
   - USB cable or LAN (Local Area Network) cable
2. Download the firmware files to your computer.
   - FwUpdateToolSP.exe (Service Mode execute file)
   - Setting.ini (Parameter setting)
   - yyy.bin (Engine Firmware)
3. Make a folder on a local drive of your computer and save the files there.
4. Connect a computer and the machine through a network or directly by USB.
5. Click the "FWUpdateToolSP.exe" file to execute the updating program.



6. For a USB connection, click "Eng. F/W Update (USB)" [A]. For a network connection, enter the machine's IP address in "Machine IP" [B], and then click "Eng. F/W Update (NET)" [C].
7. Check the firmware update tool window for messages and the update's current percentage of completion.

Note

- You will see the progress percentage appear while the update is in progress.
- Do NOT turn the main power of the machine off during updating.

8. Wait until “FW Update Done.***Please reboot the Machine.***” appears in the firmware update tool window. Also check that update completion message appears on the machine’s control panel.
9. Turn off the power of the machine, and then turn it back on.
10. Print a configuration or maintenance page to check the machine's firmware version.

5.3.4 UPDATING THE BOOT LOADER FIRMWARE

This is also listed on the configuration page, but this firmware is not updated in the field.

5.3.5 UPDATING FAILURE

If the firmware update is not successful, the update process is suspended and an error message should display on the FW Update Tool screen. If this happens, DO NOT turn off the machine, and execute the update procedure again (unless the error message "Downloaded file is broken! Do NOT use print, scan, fax and copy function at the same time." is displayed).
If power is turned off accidentally during a firmware update, the firmware will not be correctly updated, and the machine may not start up normally. If the machine does not start up normally, the controller firmware and/or the engine firmware will need to be updated again.
When the machine does not start up normally, in most cases, the panel display will indicate one of the following two conditions:

- When attempting to restart the machine, the LCD panel display indicates "Initializing" indefinitely.
  In this case, the controller firmware update has failed. The controller firmware must be updated again.
- When attempting to restart the machine, the LCD panel display indicates "Please Download Engine FW Again!"
  In this case, the engine firmware update has failed. The engine firmware must be updated again.

5.3.6 FW UPDATE TOOL MESSAGES

FW Update Tool Messages: Information

Message for USB update

Messages	Comment	Action
USB Upload : End of data	Send F/W file to MFP successfully. (Transmission Time: <30 sec)	Please reboot MFP after panel shows reboot message.
USB Upload : FAIL	Can not open USB printer driver while F/W file is transmitted.	Check USB cable connection. Check the installation of USB Print Driver if it is available. Check MFP status if it is available.
	F/W file transmission can not be completed. (Transmission will be canceled if timeout.)	Check USB cable connection. Check USB Print Driver if it is available. Check MFP status if it is available.
Can't open ROM file.Please check ROM file.	F/W file does not exist.	Check the download file name in setting.ini. "ImageFile=" Check the download file and fw update tool is in the same folder.
Can't open Eng. ROM file. Please check Eng. ROM file.	Engine F/W file does not exist.	Check the download file name in setting.ini. "EngImageFile=" Check the download file and fw update tool is in the same folder.

Messages	Comment	Action
New Version: Update FW	AIO FW is transmitting	Not available
Eng FW version: Update Eng FW	Engine FW is transmitting	Not available
Firmware is Updating...	AIO FW is updating	Not available
Eng Firmware is Updating...	Engine FW is updating	Not available
FW Update Done. *** Please reboot the Machine.***	F/W update is completed.	Please reboot the Machine.

Message for Network update

Messages	Comment	Action
Connecting…	Connect to MFP.	Please wait a moment.
Net Upload : End of data	Update F/W successfully. (Transmission Time: <30 sec)	Please reboot MFP after panel shows reboot message.
Net Upload : FAIL	Can not open FTP port of MFP before F/W file is transmitted. (Transmission will be canceled if timeout.)	(1) Check network cable connection. (2) Check MFP status if it is available. (3) Check MFP and PC IP address setting. (4) Check PC firewall setting about FTP.
	F/W file transmission can not be completed. (Transmission will be canceled if timeout.)	(1) Check network cable connection. (2) Check MFP status if it is available.

Messages	Comment	Action
Can't open ROM file. Please check ROM file.	F/W file does not exist.	Check the download file name in setting.ini. "ImageFile=" Check the download file and fw update tool is in the same folder.
Can't open Eng. ROM file. Please check Eng. ROM file.	Engine F/W file does not exist.	Check the download file name in setting.ini. "EngImageFile=" Check the download file and fw update tool is in the same folder.
New Version: Update FW	AIO FW is transmitting	Not available
Eng FW version: Update Eng FW	Engine FW is transmitting	Not available
Firmware is Updating...	AIO FW is updating	Not available
Eng Firmware is Updating...	Engine FW is updating	Not available
FW Update Done. *** Please reboot the Machine.***	F/W update is completed.	Please reboot the Machine.

FW Update Tool Messages: Error

Message for USB update

Messages	Comment	Action
Machine is not ready.	Can not get MFP status form USB status channel before F/W file is transmitted.	Check USB cable connection. Check USB Print Driver if it is available. Do not update F/W when MFP is in power-on stage.
Wrong Model.	F/W file is not matched for current machine.	Please check the version of F/W file and machine if it is suitable for MFP.
Machine is busy.	F/W update is running. Other MFP functions are running.	Please wait F/W update is completed. Please wait other MFP functions are completed.
FW Update Done. *** Please reboot the Machine.***	F/W update is completed.	Please reboot the Machine.
Machine loses communication. ***Please check FW Update Done. Then reboot the Machine.***	F/W file has transmitted. Polling F/W update progress fail.	Do not reboot engine till Engine Panel display "Firmware Update Done. Please reboot". Then reboot engine.
Downloaded file is broken! Do NOT use print, scan, fax and copy function at the same time.	F/W checks the downloaded file. And get wrong checksum. So stop to modify F/W.	Check the downloaded file is not broken. Do not use MFP functions when update firmware.

Message for Network update

Messages	Comment	Action
Machine is not ready.	Can not get MFP status form Network status channel before F/W file is transmitted.	Check PC network settings and IP address. Check MFP network settings and IP address. Do not update F/W when MFP is in power-on stage.
Wrong Model.	F/W file is not matched for current machine.	Please check the version of F/W file and machine if it is suitable for MFP.
Machine is busy.	F/W update is running. Other MFP functions are running.	Please wait F/W update is completed. Please wait other MFP functions are completed.
FW Update Done. *** Please reboot the Machine.***	F/W update is completed.	Please reboot the Machine.
Machine loses communication. ***Please check FW Update Done. Then reboot the Machine.***	F/W file has transmitted. Polling F/W update progress fail.	Do not reboot engine till Engine Panel display "Firmware Update Done. Please reboot". Then reboot engine.
Downloaded file is broken! Do NOT use print, scan, fax and copy function at the same time.	F/W checks the downloaded file. And get wrong checksum. So stop to modify F/W.	Check the downloaded file is not broken. Do not use MFP functions when update firmware.

TROUBLESHOOTING

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

6. TROUBLESHOOTING

6.1 SERVICE CALL CONDITIONS

See "Appendices" for the "Error Messages".

6.1.1 SUMMARY

This machine issues an SC (Service Call) code if an error occurs with the machine. The error code can be seen on the operation panel.

Make sure that you understand the following points;

1. All SCs are logged.
2. At first, always turn the main switch off and on if an SC code is displayed.
3. First, disconnect then reconnect the connectors before replacing the PCBs (if the problem concerns electrical circuit boards).
4. First, check the mechanical load before replacing motors or sensors (if the problem concerns a locked motor).

Fusing related SCs

To prevent damage to the machine, the main machine cannot be operated until the fusing related SC has been reset by a service representative.

- Enter the “Engine Maintenance” in the “Maintenance mode”.

Press "O.K" in "Fuser SC Reset" with engine maintenance mode, and then turn the main power switch off and on.

6.1.2 ENGINE SC

SC 2xx (Laser Optics Error)

202	Polygon motor on timeout error
	The polygon mirror motor does not reach the targeted operating speed within 10 sec. after turning.
203	Polygon motor off timeout error
	The polygon mirror motor does not leave the READY status within 20 sec. after the polygon mirror motor switched off.
204	Polygon motor lock signal error
	The signal remains HIGH for 200 ms (or 4times in 50msec polling) while the polygon mirror motor is rotating.
	▪ Polygon motor/driver board harness loose or disconnected ▪ Polygon motor/driver board defective ▪ Laser optics unit defective 1. Turn the main power off/on the machine. 2. Replace the interface harness of the laser optics unit. 3. Replace the laser optics unit.
220	Beam Synchronize error
	The laser synchronizing detection signal for LD is not output within 400msec after the LD unit has turned on.
	▪ Disconnected cable from the laser synchronizing detection unit or defective connection ▪ Defective laser synchronizing detector ▪ Defective LD ▪ Defective ECB 1. Check the connectors. 2. Replace the laser optics unit. 3. Replace the ECB.

268	Laser Scanning Unit thermistor error
	At power on, the temperature sensor in the optics unit detected a temperature lower than -30°C for more than 4 sec. -or- It detected a temperature higher than 105°C for more than 1sec.
	▪ Thermistor disconnected (causes extremely low temperature reading) ▪ Thermistor damaged and short circuited (causes extremely high temperature reading) 1. Turn the machine's main power off, and then on. 2. Replace the thermistor.

SC 4xx (Image Transfer and Transfer Error)

491	Bias leak
	An error signal is detected for 0.2 seconds when changing the development unit.
	▪ Defective transfer roller ▪ Defective high voltage power pack 1. Turn the machine's main power off, and then on.

SC 5xx (Motor and Fusing Error)

500	Main motor error
	The machine does not detect a main motor lock signal within 2sec after the main motor started to rotate. -or- The machine does not release a main motor lock signal within 2sec after the main motor switched off. -or- The machine detects a main motor lock signal every 100ms for seven times consecutively, after the main motor started to rotate stably.

	▪ Overload of ▪ Torque load overload ▪ Defective main motor ▪ Disconnect or defective motor harness 1. Turn the machine's main power off, and then on. 2. Check or replace the main motor if the torque load is normal. 3. Replace the motor harness.
530	Exhaust fun Error
	The FAN lock signal – High for 10 seconds, after the fan motor started to rotate.
	▪ Disconnected or defective motor harness. 1. Turn the machine's main power off, and then on.
541	Fuser thermistor error
	The thermistor output is less than 0°C for 5 seconds after the fusing lamp turns ON.
	▪ Disconnected or defective thermistor ▪ Disconnected or defective fusing lamp 1. Check the harness connection of the thermistor. 2. Replace the fusing unit. Important ▪ Execute "Engine Maintenance Menu" to recover the machine after completing the recovery procedure. Otherwise, the machine continues to ▪ issue this SC code and cannot be operated.
542	Fuser reload error
	This SC is issued if one of following conditions occurs: The fusing temperature rises 8°C or less in 1.5 seconds; and this continues 5 times consecutively. -or- The fusing temperature has not reached 45°C within 9 seconds (after the fusing lamp comes ON while the machine is warming-up). -or- The fusing unit does not attain reload temperature within 35 s. (normal temperature) or 65 s (lower temperature – the thermistor output is less than 18°C) after the fusing temperature control starts.

	▪ Defective or deformed thermistor ▪ Incorrect power supply input at the main power socket 1. Defective fusing lamp
543	High temperature error (Soft)
	▪ The detected temperature stays at 225°C for 1 second, and this consecutively occurs 10 times.
	▪ Defective ECB ▪ Defective PSU 1. Replace the ECB 2. Replace the PSU Important ▪ Execute "Fuser SC Reset" to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.
544	High temperature error (hard)
	▪ During stand-by mode or a print job, the detected heating roller temperature reaches 250°C.
	▪ Defective ECB ▪ Defective PSU 1. Replace the ECB 2. Replace the PSU Important ▪ Execute "Fuser SC Reset" to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.

545	Fuser full heater error
	The fuser full heater remained ON at full capacity for more than 9 s after the fusing temperature attains reload temperature.
	▪ Deformed thermistor ▪ Thermistor not in the correct position ▪ Defective fusing lamp 1. Replace the fusing unit. 2. Replace the fusing lamp. Important ▪ Execute "Fuser SC Reset" to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.
547	Zero cross error
	▪ The zero cross signal is detected three times even though the fusing lamp relay is off when turning on the main power. ▪ The zero cross signal is not detected for 3 seconds even though the fusing lamp relay is on after turning on the main power or closing the front door. ▪ The detection error occurs twice or more in 11 zero cross signal detections. This error is defined when the detected zero cross signal is less than 45. ▪ The zero cross signal is not detected three times while the main power remains ON.
	▪ Defective fusing relay ▪ Defective fusing relay circuit ▪ Shorted +24V fuse on the PSU ▪ Unstable power supply. 1. Check the power supply source. 2. Replace the +24V fuse on the PSU. 3. Replace the PSU
559	Fuser 3times jam error
	The paper jam counter for the fusing unit reaches 3. The paper jam counter is cleared if the paper is fed correctly. This SC is activated only when this function is enabled with "Engine Maintenance" (default "OFF").

	▪ Defective fusing unit ▪ Defective fusing control 1. Clear this SC to send a command after a jam removal. 2. Turn off this function after a jam removal. **Important** ▪ Execute "Fuser SC Reset" to recover the machine after completing the recovery procedure. Otherwise, the machine continues to issue this SC code and cannot be operated.

SC 6xx (Communication and Other Error)

669	EEPROM communication error
	An unexpected value exists in the initialization flag of the EEPROM
	▪ EEPROM not connected ▪ Defective EEPROM 1. Installing the EEPROM. 2. Replacing the EEPROM.
688	CTL_PRREQ_N signal does not come.
	The ECB does not receive a memory address command from the controller 20 seconds after paper is in the position for registration.
	▪ Defective controller board ▪ Communication error 1. Turn the machine's main power off, and then on. 2. Check if the controller board is firmly connected to the ECB.

6.1.3 CONTROLLER SC

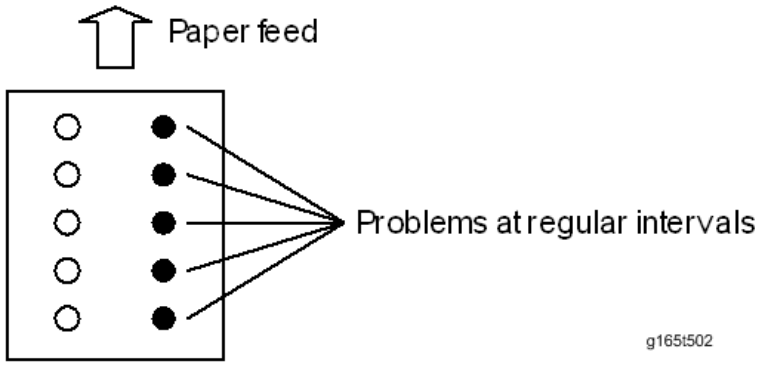
SC 8xx

820	Scan lock error
	By an unexpected reason, the controller error occurred.
	Turn the machine's main power off, and then on.

6.2 IMAGE PROBLEMS

6.2.1 OVERVIEW

Image problems may appear at regular intervals that depend on the circumference of certain components. The following diagram shows the possible symptoms (black or white dots at regular intervals).



- Abnormal image at 29.8 mm intervals: Charge roller
- Abnormal image at 37.7 mm intervals: Registration roller
- Colored spots at 37.9 mm intervals: Print cartridge (Development roller)
- Abnormal image at 45.8 mm intervals: Transfer roller
- Colored spots at 75.3 mm intervals: Print cartridge (OPC drum)
- Abnormal image at 94.2 mm intervals: Fusing unit (Pressure roller)
- Abnormal image at 93.1 mm intervals: Fusing unit (Hot roller)
- Abnormal image at 100.5 mm intervals: Paper feed roller

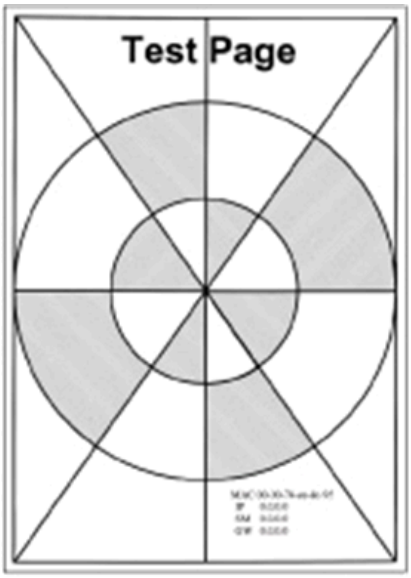
6.2.2 TEST PAGE PRINTING

When you check an image problem or other problems, it might be necessary to print a test page. Follow the test page print procedure below to print a test page.

Test Page Print Procedure

1. Press the "User Tools".
2. Press the "Up" or "Down" keys to select "Printer Features" and then press the "OK" key.
3. Press the "Up" or "Down" keys to select "List/Test Print" and then press the "OK" key.
4. Press the "Up" or "Down" keys to select "Test Page" and then press the "OK" key.
5. Press the left key "Yes" of the “Selection keys” to print the test page to preview the settings.

- Test page sample



m118t100

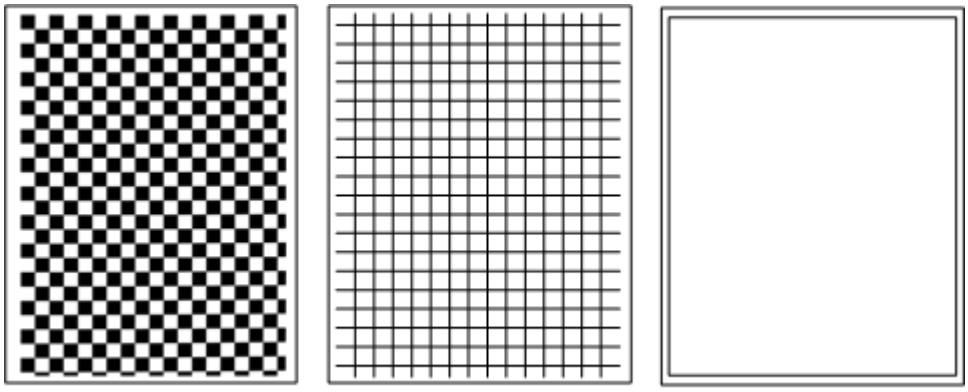
6.2.3 TEST PATTERN PRINTING

Follow the test pattern print procedure below to print a test pattern.

Test Pattern Print Procedure

1. Enter the "Maintenance Mode".
2. Select "Engine Maintenance", and then press "OK" key.
3. Select "Test Pattern", and then press "OK" key.
4. The following three test pattern pages (Checker flag/ Grid pattern/ Trimming pattern) are printed.

- Test pattern samples



m016t502

6.2.4 DARK LINES IN HALFTONE AREAS AT 75MM INTERVALS

Using the machine in a room where humidity level is too low may cause dark lines in halftone areas at 75mm intervals. This is because low-humidity conditions tend to cause variations in light sensitivity across the surface of the drum.

Selecting [On] for [Low Humidity Mode] under [System Settings] (User Tools) may help to prevent these lines from appearing.

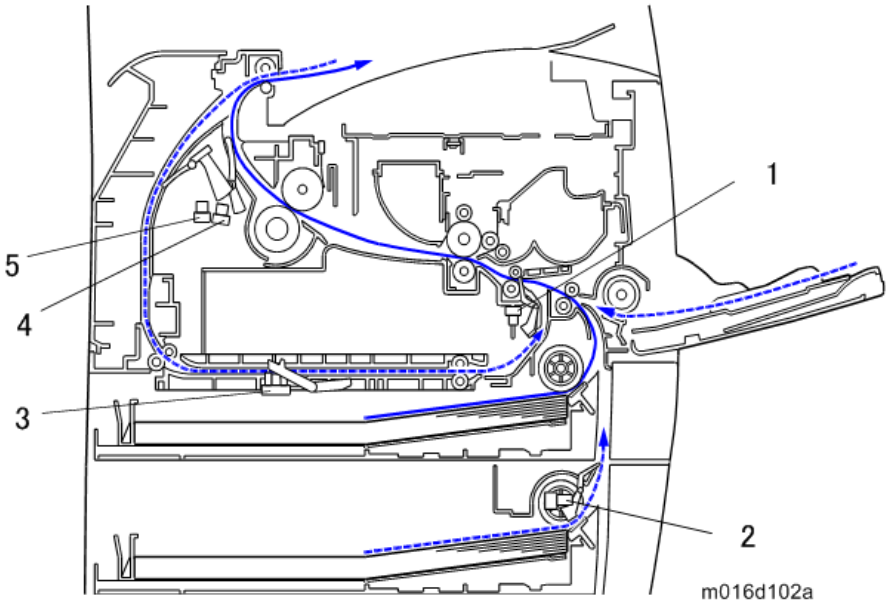
When the humidity mode setting is enabled, the drum is rotated slightly every 15 minutes. This keeps the light sensitivity constant across the entire surface of the drum.

6.3 JAM

6.3.1 JAM SENSOR LAYOUT

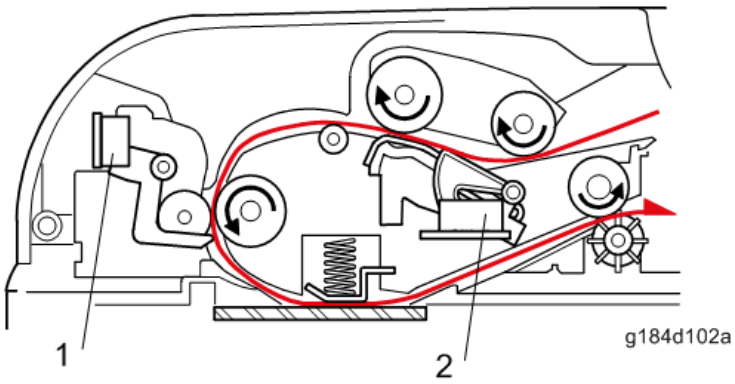
There are the sensors of the jam detection as shown below.

Paper Jam



1. Registration Sensor
2. Tray2 Paper Feed Sensor
3. Inverter Sensor
4. Paper Exit Sensor
5. Relay Sensor

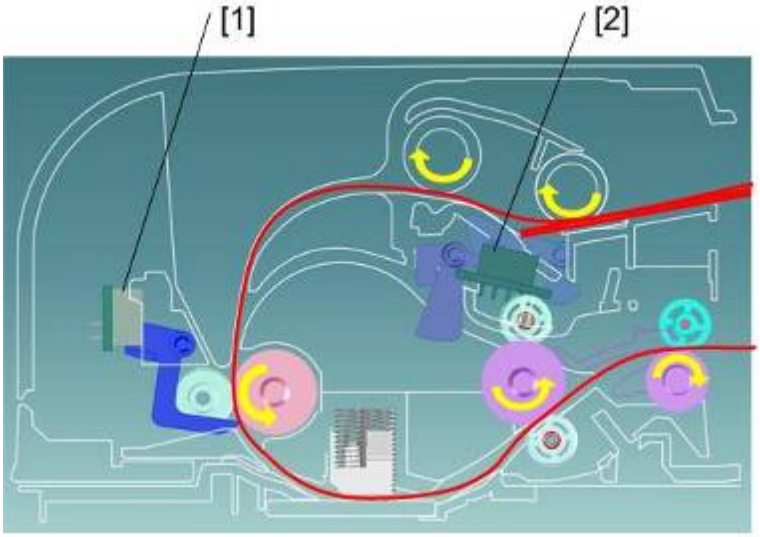
Original Jam (AFD)



1. ADF Feed Sensor
2. Original Set Sensor

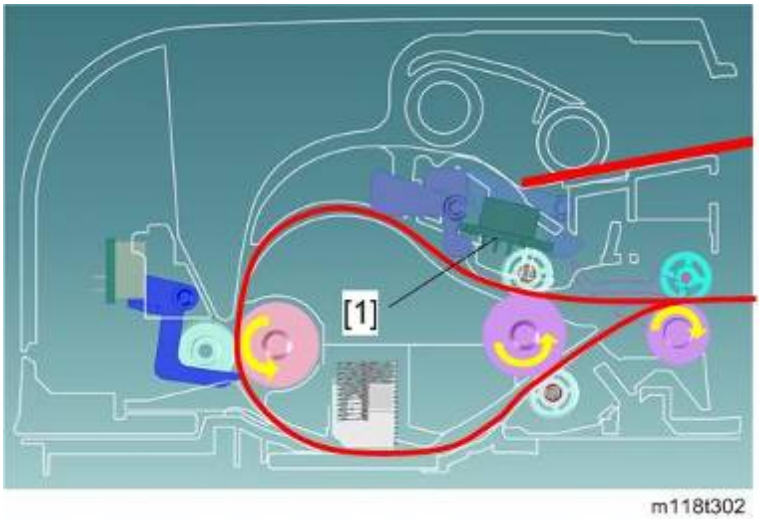
Original Jam (ARFD)

Single page scan



1. ADF Feed Sensor
2. Original Set Sensor

Second page scan



1. Original Reverse Sensor

6.3.2 JAM MESSAGE LIST

Here is a list of common jam messages, a description of the causes.
See the drawing shown above to check the sensor location.

Paper Jam

Related to jam code

Jam message	Cause	Sensor
Misfeed: Paper Tray	Paper does not reach registration sensor (bypass tray)	Registration sensor [1]
Misfeed: Tray 1	Paper does not reach registration sensor (tray1)	Registration sensor [1]
Misfeed: Tray 2	Paper does not reach tray2 convey sensor	Tray2 paper feed sensor [2]
	Paper does not reach registration sensor	Registration sensor [1]
Misfeed: Dup. Unit Remove Paper	Paper does not reach registration sensor (duplex feed tray)	Registration sensor [1]
	Paper does not reach duplex entry sensor	Relay sensor [5]
	Paper does not reach duplex exit sensor	Inverter sensor [3]
Internal Misfeed	Paper stayed on registration sensor	Registration sensor [1]
	Paper does not reach exit sensor	Paper exit sensor [4]
Misfeed: Stnd. Tray	Paper stayed on exit sensor	Paper exit sensor [4]

Related to initialize jam

Jam message	Cause
Misfeed: Tray 2	Tray2 paper feed sensor [2]
Internal Misfeed	Registration sensor [1]
Misfeed: Stnd. Tray	Paper exit sensor [4]
Misfeed: Dup. Unit Remove Paper	Relay sensor [5]
	Inverter sensor [3]

Original Jam

Jam message	Cause
ADF Original Misfeed Open ADF Cover and Remove paper.	ADF Feed sensor [6], [8] Original set sensor [7], [9] Original reverse Sensor [10]

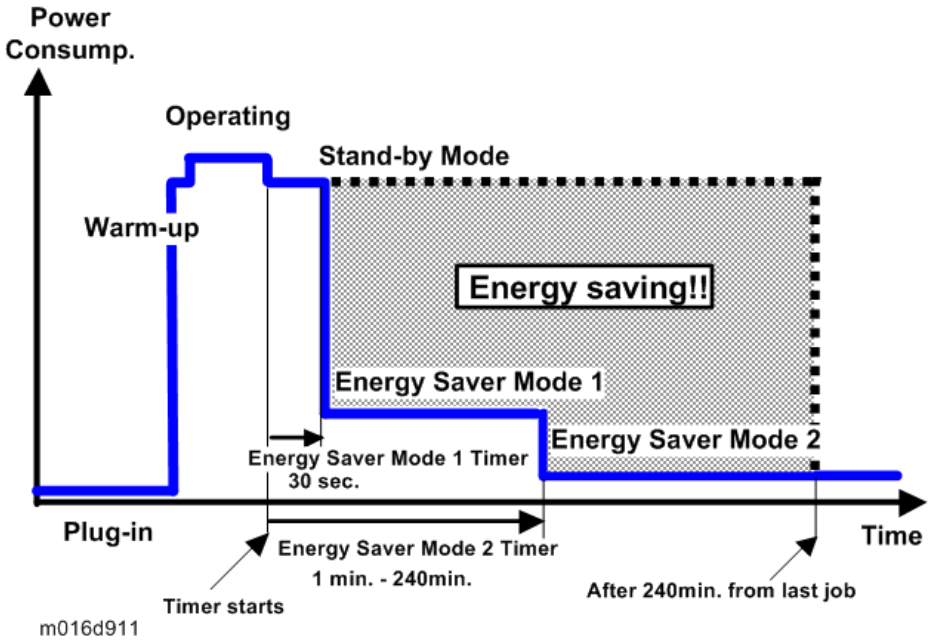
ENERGY SAVE

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

7. ENERGY SAVE

7.1 ENERGY SAVER MODES

Customers should use energy saver modes properly, to save energy and protect the environment.



The backlight of the screen is turned off and "Energy Saver Mode1" appears on the screen, and then the fusing lamp is turned off and "Energy Saver Mode2" appears on the screen.
The area shaded grey in this diagram represents the amount of energy that is saved when the timers are at the default settings. If the timers are changed, then the energy saved will be different. For example, if the timers are all set to 240 min., the grey area will disappear, and no energy is saved before 240 min. expires.

Timer Settings

The user can set these timers with User Tools (Admin. Tools > Power Saver Mode> EnergySaver Mode1 or Mode2)

- Energy Saver Mode 1 (30 sec.): This can be only turned on or off.
- Energy Saver Mode 2 (1 to 240 min.): This can be turned on or off and timer setting is adjustable (default: 1min.).

Return to Stand-by Mode

Energy Saver Mode 1

- Recovery time: 10 sec.

Energy Saver Mode 2

- Recovery time: 20 sec.

Recommendation

We recommend that the default settings should be kept.

- If the customer requests that these settings should be changed, please explain that their energy costs could increase, and that they should consider the effects on the environment of extra energy use.
- If it is necessary to change the settings, please try to make sure that the Energy Saver Mode 2 Timer is not too long. Try with a shorter setting first, such as 30 min., then go to a longer one (such as 60 min.) if the customer is not satisfied.
- If the timers are all set to the maximum value, the machine will not begin saving energy until 240 minutes has expired after the last job. This means that after the customer has finished using the machine for the day, energy will be consumed that could otherwise be saved.

7.2 PAPER SAVE

7.2.1 EFFECTIVENESS OF DUPLEX/COMBINE FUNCTION

Duplexing and the combine functions reduce the amount of paper used. This means that less energy overall is used for paper production, which improves the environment.

1. Duplex:

Reduce paper volume in half!

d062d102

2. Combine mode:

Reduce paper volume in half!

d062d100

3. Duplex + Combine:

Using both features together can further reduce paper volume by 3/4!

d062d101

To check the paper consumption, look at the total counter and the duplex counter.

The total counter counts all pages printed.

- For one duplex page, the total counter goes up by 2.
- For a duplex job of a three-page original, the total counter goes up by 3.

The duplex counter counts pages that have images on both sides.

- For one duplex page, the duplex counter goes up by 1.
- For a duplex job of a three-page original, the duplex counter will only increase by 1, even though two sheets are used.

Total counter

This machine has a total sides printed counter only (so a duplex print is counted as two, not one).

You can check the total counter in the "Maintenance mode" or the “User Tools”.

- Maintenance mode
  "Engine Maintenance" > "Display Info" > "Counter"
- User Tools
  “Print List/Report” > “Configuration Page” or “Maintenance Page”

The following table shows paper savings and how the counters increase for some simple examples of single-sided and duplex jobs

Duplex mode:

Originals	Simplex Sheet used	Duplex Sheets used	**Paper Saved**	Total counter
1	1	1	**0**	1
2	2	1	**1**	2
3	3	2	**1**	3
4	4	2	**2**	4
5	5	3	**2**	5
10	10	5	**5**	10
20	20	10	**10**	20

If combine mode is used, the total and duplex counters work in the same way as explained previously. The following table shows paper savings and how the counters increase for some simple examples of duplex/combine jobs.

2 in 1 mode:

Originals	Simplex Sheet used	Duplex Sheets used	**Paper Saved**	Total counter
1	1	1	**0**	1
2	2	1	**1**	1
3	3	2	**1**	2
4	4	2	**2**	2
5	5	3	**2**	3
10	10	5	**5**	5
20	20	10	**10**	10

Duplex + 2 in 1 mode:

Originals	Simplex Sheet used	Duplex Sheets used	**Paper Saved**	Total counter
1	1	1	**0**	1
2	2	1	**1**	1
3	3	1	**2**	2
4	4	1	**3**	2
5	5	2	**3**	3
6	6	2	**4**	3
7	7	2	**5**	4
8	8	2	**6**	4
9	9	3	**6**	5
10	10	3	**7**	5
11	11	3	**8**	6
12	12	3	**9**	6

M118/M119
SERVICE MANUAL APPENDICES

M118/M119 APPENDICES

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APPENDIX:

SPECIFICATIONS

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		None

1. APPENDIX: SPECIFICATIONS

1.1 GENERAL SPECIFICATIONS

1.1.1 GENERAL SPECIFICATIONS

Configuration	Desktop	
Paper capacity	Main tray	250 sheets (80g/m^2) 100 postcards
	By-pass tray	50 sheets (80g/m^2) 8 envelopes 20 postcards
	Optional paper feed unit	Plain paper: 250 sheets (80g/m^2)
	Output tray	Face down: 125 sheets
Paper size	Main tray	A4, A5, Letter, Legal, B5, HLT, A6, Executive, Postcard **Custom size:** Max: 216 x 356mm (8.5 x 14 inch) Min: 100 x 148mm (3.937 x 5.8 inch)
	By-pass tray	A4, A5, A6, Letter, Legal, HLT, Executive, Postcard, B5, Envelope **Custom size:** Max.: 216 x 356mm (8.5 x 14 inch) Min.: 90 x 140mm (3.5 x 5.5 inch)
	Duplex	A4, Letter, Legal
	Optional paper feed unit	A4, LT, LG, B5, HLT, A5

Paper weight	Main tray	52-162 g/m^2 (14-43 lb)
	By-pass tray	52-162 g/m^2 (14-43 lb)
	Optional paper feed unit	60-105 g/m^2 (16-28 lb) A setting for outside of normal specifications paper (60 g/m^2 - 105 g/m^2) is provided. With this setting, it may be possible to print properly on outside of normal specifications paper.
ARDF	Paper weight	52-105 g/m^2 (14-28 lb)
	Capacity	50 sheets
	Width	139.7 to 216mm (5.5 to 8.5 inch)
	Length	139.7 to 355.6mm (5.5 to 14 inch)
ADF	Paper weight	52-105 g/m^2 (14-28 lb)
	Capacity	35 sheets
	Width	139.7 to 216mm (5.5 to 8.5 inch)
	Length	139.7 to 355.6mm (5.5 to 14 inch)
Machine size (W x D x H)	M118: 420 x 397 x 442 mm (16.6 x 15.7 x 17.4 inch) M119: 420 × 397 × 463 mm (16.6 × 15.7 × 18.3 inches) Without Option	
Weight	M118: 17.5 kg (38.6 lb) M119: 19.0 kg (41.9 lb) ▪ With a starter AIO cartridge.	
Energy Saver Mode	Selectable 1 to 240 minutes (1 minute steps)	

Power consumption	Maximum	NA/TW: Less than 850 W (energy star compliant) EU/AP/CN: Less than 895 W (energy star compliant)
	Ready mode	120W
	Power save mode	70 W (energy saver mode1) 10 W (energy saver mode2)
Power	NA	120 V, 60Hz ± 3Hz
	TW	110 V, 60Hz ± 3Hz
	EU/AP/CN	220 - 240 V, 50/60Hz ± 3Hz
Noise	Printing	Less than 65.8 dB (A)
	Standby Mode	Less than 40 dB (A)
	Energy Save Mode	Less than 40 dB (A)
Warm up time	Less than 20 seconds	
Machine life	5 years, 350,000 prints (whichever comes first)	
Environmental Standard	Energy star program (M119)	
Laser type	Class I	

1.1.2 PRINTER

Print speed	Simplex	30 ppm LT, 28 ppm A4 (600 dpi)
	Duplex (M119 only)	15 ppm LT, 14 ppm A4 (600 dpi)
Printer drivers	PCL, PS3	
Font	80 fonts	
Resolution	1200 x 1200, 600 x 600 dpi	
Toner save mode	Supported	
First print time	Less than 8 seconds	
Duplex print	Supported (M119 only)	
PC interface	USB 2.0, 10BASE-T/100BASE-TX	
Network	Protocol	TCP/IP, IPP
Memory	Standard	128MB
Operation System	PCL: Windows XP/Vista/7 and Windows Server 2003/2003 R2/2008/2008 R2 PS3: Windows XP/Vista/7 and Windows Server 2003/2003 R2/2008/2008 R2, and Mac OS X 10.3 or later	

1.1.3 COPIER

1st copy speed			Less than 12 sec.
Maximum original size		Flatbed	A4 (210 x 297mm) / Letter (215.9 x 279.4mm)
		ADF/ARDF	A4 (210 x 297mm) / Letter (215.9 x 279.4mm)/ Legal (215.9 x 355.6mm)
Copy Speed	Single Document Multiple Copy	Flatbed	28 cpm (A4), 30 cpm (LT)
		ADF/ARDF	28 cpm (A4), 30 cpm (LT)
	Multiple Document Single Copy	ADF/ARDF	20 cpm
Multiple copy			Up to 99
Resolution (H x V)		Scanning	600 x 600 dpi (Flatbed), 600 x 300 dpi (ADF/ARDF)
		Printing	600 x 600 dpi
Grayscale			256 levels
Reduction / Enlargement		Fix	NA: 50, 65, 78, 93, 129, 155, 200, 400% EU: 50, 71, 82, 93, 122, 141, 200, 400%
		Custom	25 - 400% in 1% steps
Copy mode			Text/ Photo/ Mixed
Memory copy			Yes
Duplex copy			Yes (M119 only)
ID card copy			Yes
Interrupt copy			No
Combine copy			2 in 1, 4 in 1 (ADF/ARDF only for A4/ LT)

APS/ AMS	No/No
Auto Tray Switch	No
Directional Magnification	No
Directional Size Magnification	No
Photo Mode	Yes
Auto Start	No
User Program	No
Electronic Sorting	Standard (collation, ADF/ARDF only), Max. A4/ LT, LG
Image Rotation	No
Series Copy	No

1.1.4 SCANNER

Scanning Device		CCD array image-sensor
Resolution		Scanner: 1200 x 1200 dpi
		Driver: Max. 19200 x 19200 dpi (interpolated)
Gray scale		256 levels
Scan modes/ speed (A4, 300dpi, USB2.0)		ADF/ARDF Black&White: less than 5 sec. / Gray Scale: less than 5 sec. / Color: less than 10 sec Platen Black&White: less than 5 sec. / Gray Scale: less than 5 sec. / Color: less than 10 sec
Maximum original size	Platen	Width max: Up to 216mm, Length max: Up to 297mm
	ADF/ARDF	Width max: Up to 216mm, Length max: Up to 356mm
Scan Depth		48 bits color processing (input), 24 bits color processing (output)
PC Interface		USB2.0, 10BASE-T/100BASE-TX
TWAIN Compliment		TWAIN, WIA
Scanner utilities and Drivers		TWAIN Driver, Scanner utility (PageManager)

1.1.5 FAX

Fax transmission and reception

Network	PSTN/ PBX	
Compatibility	T30 (ITU-T Super G3)	
Transmission Speed	Approx. 3sec	
Coding system	MH/MR/MMR/JBIG	
Contrast control	3 Level	
Telephone Connection	Standard: One connection	
Answering Machine Interface	Standard	
Monitor Speaker	3 Level	
Document size	ADF/ARDF Width	139.7 to 215.9mm (5.5" to 8.5")
	ADF/ARDF Length	139.7 to 355.6mm (5.5" to 14")
	Flatbed Width	216mm
	Flatbed Length	297mm
Scanning width	Max. 210 mm (8.3")	
Printing width	Max. 208 mm (8.2")	
Gray scale	256 levels	
Polling type	None	
Resolution	Standard: 200dpi x 100dpi (8 dot/mm x 3.85 line/mm) Fine/Photo: 200dpi x 200dpi (8 dot/mm x 7.7 line/mm)	
Scanning Speed	Less than 5 sec. (A4 SEF, 200 dpi)	
Modem Speed	Automatic Fallback: 33600, 31200, 28800, 26400, 24000, 21600, 19200, 16800, 14400, 12000, 9600, 7200, 4800, 2400bps	

SAF Memory	100 pages (ITU No.1 chart)
Memory Backup	1 hour
One-touch dial	20
Abbreviated dial	200
Broadcasting	100 stations
Communication source	Public switched telephone network
PC Fax utility	Available
Automatic re-dial	Available
Auto Answer	3-5 rings (Default 3 rings)
LDAP authentication	Available
LDAP address search	Available

Internet Fax transmission and reception

Interface	Ethernet (10BASE-T, 100BASE-TX)	
Communication protocols	Transmission: SMTP, TCP/IP Reception: POP3, TCP/IP	
Transmission function	E-mail	
E-mail format	Single/Multi-part, MIME Conversion Attached file forms (transmission): TIFF-S (MH encoding) Attached file forms (reception): TIFF-S/TIFF-F (MH/MR/MMR encoding)	
Authentication method	SMTP-AUTH, POP before SMTP, A-POP	
Original size	A4 (Length is up to 356 mm)	
Scan line density	8 dots per mm × 3.85 line per mm (200 × 100 dpi) 8 dots per mm × 7.7 line per mm (200 × 200 dpi)	
Destination machine specifications	Communication protocols	Transmission: SMTP, TCP/IP Reception: POP3, TCP/IP
	E-mail format	Format: MIME, Base64 Content-Type: Image/tiff, Multipart/mixed (text/plain, Image/tiff (attached file forms))
	Data format	Profile: TIFF-S Encoding: MH Original size: A4 Resolution (dpi): 200 × 100, 200 × 200

1.2 SUPPORTED PAPER SIZES

A	Supported, with size molded into tray. Need to select paper size by operation panel/driver.
B	Supported but size is not molded into tray. Need to select paper size by operation panel/driver.
C	Need to input paper size by operation panel and driver.
N	Not supported.

Type	SEF/ LEF	Size	Input Tray			Auto Duplex
			Standard Tray	Option PFU	Bypass Tray	
A4	SEF	210x297	A	A	B	B
B5	SEF	182x257	A	A	B	N
A5	SEF	148x210	A	A	B	N
	LEF	210x148	N	N	C	N
B6	SEF	128x182	B	N	B	N
	LEF	182x128	N	N	N	N
A6	SEF	105x148	B	N	B	N
	LEF	148x105	N	N	N	N
Postcard	SEF	100 x 148	C	N	C	N
	LEF	148 x 100	N	N	N	N
	SEF	200 x 148	C	N	C	N
	LEF	148 x 200	C	N	C	N
Legal	SEF	$8_{1/2}$"x14"	A	A	B	B
Letter	SEF	$8_{1/2}$"x11"	A	A	B	B

Supported Paper Sizes

Type	SEF/ LEF	Size	Input Tray			Auto Duplex
			Standard Tray	Option PFU	Bypass Tray	
Half Letter	SEF	$5_{1/2}$" x $8_{1/2}$"	B	B	B	N
	LEF	$8_{1/2}$" x $5_{1/2}$"	N	N	N	N
Executive	SEF	$7_{1/4}$"x$10_{1/2}$"	A	N	B	N
F	SEF	8" x 13"	B	N	N	N
Foolscap	SEF	$8_{1/2}$" x 13"	B	N	N	N
Folio	SEF	$8_{1/4}$" x 13"	B	N	N	N
16 Kai	SEF	195 x 267	B	N	B	N
Env. #10	SEF	$4_{1/8}$" x $9_{1/2}$"	N	N	B	N
Env. Monarch	SEF	$3_{7/8}$" x $7_{1/2}$"	N	N	B	N
Env. C5	SEF	162 x 229	N	N	B	N
Env. C6	SEF	114 x 162	N	N	B	N
Env. DL	SEF	110 x 220	N	N	B	N
	Width	100-216mm	C	N	C	N
	Length	148-156mm	C	N	C	N
	Width	90-216mm	N	N	C	N
	Length	140-356mm	N	N	C	N

APPENDIX:

SP MODE TABLE

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

2. APPENDIX: SP MODE TABLE

2.1 SERVICE MENU

See "Main Chapters" for "Service Program Mode".

APPENDIX:

TROUBLESHOOTING GUIDE

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

3. APPENDIX: TROUBLESHOOTING GUIDE

3.1 SERVICE CALL CONDITIONS

See “Main Chapters” for "Service Call Conditions".

3.2 ERROR MESSAGES

3.2.1 OVERVIEW

Error codes will be displayed on the LCD panel if the machine has a problem. These can be viewed by a customer.

3.2.2 ERROR MESSAGES LIST

Message	Causes	Solutions
2XXX14	The machine was not able to print the received fax, or the machine's memory reached capacity while receiving a fax because the document was too large.	▪ The paper tray was empty. Load paper in the paper tray. See User Guide. ▪ The tray set for [Select Paper Tray] under [Fax Features] did not contain A4, Letter, or Legal size paper. Load valid size paper in the tray, and configure the paper size settings under [System Settings] accordingly. ▪ A cover or tray was open. Close the cover or tray. ▪ There was a paper jam. Remove the jammed paper. See User Guide. ▪ A print cartridge was empty. Replace the print cartridge. See User Guide. ▪ The received fax was too large. Ask the sender to resend the document in parts as several smaller individual faxes, or to send at a lower resolution.
ADF Cover Open Close ADF Cover	The ARDF/ADF cover is open.	Close the cover completely.

Message	Causes	Solutions
ADF Orig. Misfeed Open ADF Cover and remove paper.	An original has been jammed inside the ARDF or ADF.	▪ Remove jammed originals, and then place them again. See User Guide. ▪ Check the originals are suitable for scanning. See the user's guide.
Available: 2 Sided Copy A4/LG/LT	2-sided copy could not be performed because the tray does not contain the valid size paper, which are A4, Letter, or Legal.	▪ Specify the tray containing the A4, Letter, or Legal size paper in the [Select Paper] setting. See User Guide. ▪ Specify A4, Letter, or Legal for the tray selected for printing copies. See the user's guide.
Available: IDCard Copy A4 or 8 1/2 x 11	ID card copy could not be performed because the tray does not contain the valid size paper, which are A4 or Letter size.	▪ Set the machine to print copies using the A4 or Letter size paper in the Select Paper] setting. See User Guide. ▪ Specify the A4 or Letter size paper for the tray selected for printing copies. See the user's guide.
Busy	Fax transmission could not be completed because the destination's line was busy.	Wait for a while and send the fax again.
Cannot Copy This Setting Comb.: 2 on 1 / 4 on 1	Combined copying could not be performed because the tray does not contain the valid size paper, which are A4, Letter, or Legal size.	Set the machine to print copies using the A4, Letter, or Legal size paper in the [Select Paper] setting. See User Guide. Specify the A4, Letter, or Legal size paper for the tray selected for printing copies. See User Guide.

Message	Causes	Solutions
Cannot copy. Set original to ADF.	Combined copying/2-sided copying could not be performed because the originals were not placed in the ARDF or ADF.	▪ Use the ARDF or ADF, even when copying a single sheet. ▪ If you need to use the exposure glass, turn off combined copying/2-sided copying in [Duplex/Combine] under copy settings, and then try again. See the user's guide.
Check Paper Size	The paper size set for the document differs from the size of the paper in the indicated tray.	Press [FormFeed] to begin printing, or press [JobReset] to cancel the job.
Check Paper Type	The paper type set for the document differs from the type of the paper in the indicated tray.	Press [FormFeed] to begin printing, or press [JobReset] to cancel the job.
Connection Failed	The line could not be connected correctly.	▪ Confirm that the telephone line is properly connected to the machine. ▪ Disconnect the telephone line from the machine, and connect a standard telephone in its place. Confirm that you can make calls using the telephone. If you cannot make calls this way, contact your telephone company.
Cover open	A cover is open.	Close the cover completely.
Dest. is not Programmed	No Quick Dial entry is associated with the One Touch button you pressed.	▪ Press a different One Touch button. ▪ Assign a registered destination to the One Touch button. See the user's guide.

Message	Causes	Solutions
Dial Failed	The fax could not be sent.	▪ Confirm that the fax number you dialed is correct. ▪ Confirm that the destination is a fax machine. ▪ Confirm that the line is not busy. ▪ You may need to insert a pause between dial digits. Press the [Pause/Redial] key after, for example, the area code.
Exceeded Max.E-mail Size	The scan file exceeds the size limit for files that can be sent through e-mail.	▪ Configure [Resolution] under scanner settings to reduce the scanning resolution. See the user's guide. ▪ Configure [Max. E-mail Size] under scanner settings to increase the allowed size. See the user's guide.
Failed to Access File Press Clear key	The Scan to USB function failed because the machine could not access the USB flash disk properly.	Use a USB flash disk that is not password- or write-protected.
Failed to Create File Press Clear key	The Scan to USB function failed because there was not enough memory on the USB flash disk.	Use a USB flash disk with enough memory.
Fax Job Memory Overflow	The number of fax jobs in memory (unsent or unprinted faxes) has reached maximum, so new jobs cannot be stored.	Wait until pending jobs have been transmitted or printed.

Message	Causes	Solutions
I-Fax POP3 fails	Connection to the POP3 server failed.	▪ Confirm that the network cable is properly connected to the machine. ▪ Confirm that the network settings such as IP address, DNS, and POP3 settings have been configured properly (make sure that no double-byte character is used). See the user's guide.
Indep.Sply.Prt.Cart.	A non-supported print cartridge is installed.	Remove and replace it with a print cartridge specified by an authorized dealer.
Internal Misfeed	Paper has been jammed in the machine.	Remove the jammed paper. See the user's guide.
Memory Almost Full	Memory has almost reached capacity during sort copy.	If several originals are still to be scanned, it is recommended to start printing now, and copy the remaining originals separately. If originals are being scanned from the ARDF or ADF, remove any remaining pages from the ARDF or ADF.

Message	Causes	Solutions
Memory Overflow	▪ The data is too large or complex to print. ▪ If you try to print a Locked Print file stored in the machine with the printer driver's [Resolution] set to [1200 × 600 dpi] or higher in the [Print Quality] tab, printing may be canceled depending on the machine's current memory usage.	▪ Select [600 × 600 dpi] in [Resolution] under [Printer Features] to reduce the size of data. See User Guide. ▪ If using the PCL6 printer driver, set [Resolution] in [Print Quality] to [600 × 600 dpi]. If using the PostScript 3 printer driver, set [Print Quality:] in [Graphics] to [600 × 600 dpi]. ▪ Print or delete other Locked Print files in the machine, and then print the Locked Print file that the machine failed to print. Alternately, resend the Locked Print file to the machine with [Resolution] set to [600 × 600 dpi], and then print the Locked Print file.
Memory Overflow	▪ The machine's memory reached capacity while scanning the first page of the original to store a fax job in memory before transmission. ▪ The machine's memory reached capacity while sending a fax via LAN-Fax. ▪ The machine's memory reached capacity while storing a fax in memory in Memory Transmission mode.	Resend the fax in parts as several smaller individual faxes, or send at a lower resolution.

Message	Causes	Solutions
Memory Overflow TX Cancel	Memory has reached capacity while scanning the second or later pages of the original when trying to send a fax in Memory Transmission mode.	Press [TX] to send only the pages that have been scanned in memory, or press [Cancel] to cancel.
Misfeed: Bypass Tray	Paper has been jammed in the bypass tray.	Remove the jammed paper. See the user's guide.
Misfeed: Dup. Unit Remove Paper	Paper has been jammed in the duplex unit.	Remove the jammed paper. See the user's guide.
Misfeed: Stnd. Tray	Paper has been jammed in the paper exit area.	Remove the jammed paper. See the user's guide.
Misfeed: Tray 1	Paper has been jammed in the tray 1 paper input area.	Remove the jammed paper. See the user's guide.
Misfeed: Tray 2	Paper has been jammed in the tray 2 paper input area.	Remove the jammed paper. See the user's guide.
Net Communication Error	Connection with the server was lost while sending or receiving data.	Contact the network administrator.
Network is not Ready	A scanned file could not be sent because the machine has not received IP address information from the DHCP server completely.	Wait until the machine receives the IP address information completely, and then try the operation again.
On Hook or Stop key	The machine has been off-hook for an extended period of time.	Put down the handset or press the [Clear/Stop] key.
Out of Paper: X	The indicated tray has run out of paper.	Load paper to the indicated tray. See User Guide.
Please Restart Machine	The machine needs to be restarted.	Turn off the power, and then turn it back on.

Message	Causes	Solutions
Print Cart. Set Error	The print cartridge has not been installed or has not been installed correctly.	Reinstall the print cartridge. See the user's guide.
Remove Paper: Bypass Tray	The machine failed to proceed with the print job, because tray 1 or tray 2 was specified as the input tray but paper was set in the bypass tray.	Remove paper from the bypass tray.
Replace Required Soon: Print Cartridge	The print cartridge is almost empty.	Prepare a new print cartridge.
Replacement Required: Fusing Unit	The fusing unit is no longer usable, and must be replaced.	Replace the fusing unit. ☛p.2-1 "Service Menu"
Replacement Required: Paper Feed Roller	The paper feed roller is no longer usable, and must be replaced.	Replace the paper feed roller. ☛p.2-1 "Service Menu"
Replacement Required: Print Cartridge	The machine has run out of toner.	Replace the print cartridge. See the user's guide.
Replacement Required: Transfer Roller	The transfer roller is no longer usable, and must be replaced.	Replace the transfer roller. ☛p.2-1 "Service Menu"
RX Comm. Error	A reception error occurred, and the fax could not be received correctly.	If possible, contact the sender of the fax and ask them to resend it.
Scan (NW) Disconnected	A scanned file could not be sent because the Ethernet cable was not connected properly.	Reconnect the Ethernet cable properly, and then try the operation again.

Message	Causes	Solutions
Scan (USB) Disconnected	The USB cable was disconnected while scanning from a computer.	Reconnect the USB cable properly, and then try the operation again.
Server Connection Failed	A scanned file could not be sent because the destination could not be reached.	Confirm that the destination is registered correctly, and then try the operation again.
Server Response Error	An error occurred in communication with the server before beginning transmission.	Confirm that the destination is registered correctly, and then try the operation again. If the problem could not be solved, contact the network administrator.
Service call - X	A fatal hardware error has occurred, and the machine cannot function.	☛p.3-1 "Service Call Conditions"
Set Correct Paper	The tray set for [Select Paper Tray] under [Fax Features] does not contain A4, Letter, or Legal size paper.	While the message is displayed, press the [OK] key. A menu for changing the paper size of the current tray appears. Load A4/Letter/ Legal size paper in the tray, and then select the corresponding paper size using [▲] [▼] keys and press the [OK] key. The machine will then print out the fax. Note that the paper size setting for the tray under system settings will be changed. See the user's guide.
Set Original to ADF Cannot use exposure glass with set. in [Scan Size].	Scanning could not be performed because the originals were not placed in the ARDF or ADF, even though the machine is set to scan originals larger than A4/Letter size.	▪ Use the ARDF or ADF, even when scanning A4/Letter or smaller size originals. ▪ If you need to use the exposure glass, set A4/Letter or smaller size in [Scan Size] under scanner settings, and then try again. See the user's guide.

Message	Causes	Solutions
Sort Copy was Cancelled	The machine's memory reached capacity while originals were being scanned from the ARDF or ADF to perform sort copying.	Press [Exit] to print the originals that were successfully scanned into memory. Then, copy again the originals left in the ARDF or ADF.
TX Comm. Error	A transmission error occurred, and the fax could not be transmitted correctly.	If the [Auto Redial] setting is enabled, the machine will redial the number and try again. If all attempts fail, or if the machine is in Immediate Transmission mode, the fax will not be transmitted. Try the operation again.
Unavailable Paper Type	2-sided copy could not be performed because the tray does not contain the valid type paper, which are thin, plain, recycled, color, preprinted, prepunched, thick paper 1, or letterhead.	▪ Specify the tray containing the valid type paper in the [Select Paper] setting. See the user's guide. ▪ Specify the valid paper type for the tray selected for printing copies. See the user's guide.
Unsupported Device Please Remove	The Scan to USB function failed because a USB device other than a USB flash disk or a USB flash disk with an unsupported file system was used.	Use a USB flash disk that is compatible with the Scan to USB function.
Unsupported Device Press Clear key	The Scan to USB function failed because a USB device other than a USB flash disk or a USB flash disk with an unsupported file system was used.	Use a USB flash disk that is compatible with the Scan to USB function.

Message	Causes	Solutions
Unsupported USB Hub Please Remove	The Scan to USB function failed because a USB device other than a USB flash disk or a USB flash disk with an unsupported file system was used.	Use a USB flash disk that is compatible with the Scan to USB function.
USB Disconnected Press Clear key	The Scan to USB function failed because the USB flash disk was removed before the operation could be completed.	Check that the USB flash disk is securely inserted in the machine. Do not pull out the USB flash disk until "Ready" appears on the display.
USB Memory Overflow Press Clear key	The Scan to USB function failed because there was not enough memory on the USB flash disk.	Use a USB flash disk with enough memory.
Write Protect Press Clear key	The Scan to USB function failed because the machine could not access the USB flash disk properly.	Use a USB flash disk that is not password- or write-protected.

3.2.3 FAX ERROR CODE

This section describes the dial, transmission (TX), and reception (RX) error codes that are printed on the TX Report/Activity Report.
Error codes consist of six hexadecimal digits (0-5).
Digit 5 indicates Fax/Internet Fax and TX/RX.

Digit 5 (far left)	TX or RX
1xxxxx	TX (Fax)
2xxxxx	RX (Fax)
3xxxxx	TX (Internet Fax)
4xxxxx	RX (Internet Fax)

Fax Error Code Structure

Digit 4	Coding (MH/MR/MMR/JBIG)
x**1**xxxx	MH
x**2**xxxx	MR
x**3**xxxx	MMR
x**4**xxxx	JBIG

Digit 3	MODEM mode
xx**1**xxx	V27ter nonECM
xx**2**xxx	V29 nonECM
xx**3**xxx	V17 nonECM
xx**4**xxx	V33 nonECM
xx**5**xxx	V34
xx**9**xxx	V27ter ECM

Digit 3	MODEM mode
xx**a**xxx	V29 ECM
xx**b**xxx	V17 ECM
xx**c**xxx	V33 ECM

Digit 2	MODEM speed
xxx1xx	2400
xxx2xx	4800
xxx3xx	7200
xxx4xx	9600
xxx5xx	12000
xxx6xx	14400
xxx7xx	16800
xxx8xx	19200
xxx9xx	21600
xxxaxx	24000
xxxbxx	26400
xxxcxx	28800
xxxdxx	31200
xxxexx	33600

Fax Error Code Table

Error Code	Error Type	Error Description
0	General	Normal (No Error)
xxxx01		STOP
Xxxx1f		H/W Error
Not logged in activity report		RX T1 Time Out
1xxx11		Scanner Error during TX
2xxx14		Memory Full during RX
xxxx06		Authorized Reception = Enable, Since received TSI was not match, reception was refused.
xxxx21	Dial failure	Connection Fail
xxxx22		Dial Fail
xxxx23		Redial All Failed
xxxx31	Comm. Error 1. Phase-B Error	TX T1 Time Out
xxxx32		V8 negotiation Fail
xxxx40	Comm. Error 1. Phase-B Error	Retry Out
xxxx41		Too many FTT
xxxx42		Too many CRP
xxxx43		T2 Time Out
xxxx44		DCN received
xxxx45		Command Rec Error
xxxx46		Resp Rec Error
xxxx47		Invalid Command/Response RX

Error Code	Error Type	Error Description
xxxx48		Remoter No RX capability
xxxx49		T1 time out after EOM
xxxx50	Comm. Error 2. Phase-C Error	T2 Time Out
xxxx51		Image Data not ready
xxxx52		Phase-C Time Out
xxxx53		JBIG Buffer Full
xxxx60	Comm. Error 3. Phase-D Error	Retry Out
xxxx61		T2 Time Out
xxxx62		DCN received
xxxx63		Too many CRP
xxxx64		Too many PPR
xxxx65		RNR time Out
xxxx66		RTN/PIN Received, EOR/ERR/DCN
xxxx67		Invalid Command/Response RX
xxxx68		Command Rec Error
xxxx69		Resp Rec Error
xxxx70	Comm. Error 4. Phase-E Error	Time Out
xxxx80	Comm. Error 5. Other general Comm Error	modem hang-up
xxxx81		V34 abort received
xxxx82		V34 t1 timeout, control channel error
xxxx83		V34 t1 timeout, primary channel error
xxxx84		data not sent until guard timer expire

Internet Fax Error Code Table

Sending Error

Error Code	Description	Solution
3xxx11	Log in error (Connection to the server failed)	Confirm that the network cable is properly connected to the machine. Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx12	Mail header Edit error (E-mail transmission failed)	Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx13	Mail part header Edit error (E-mail transmission failed)	Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx14	Mail part body Edit error (E-mail transmission failed)	Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx31	Codec error (E-mail transmission failed)	Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx32	TIFF Edit Error (E-mail transmission failed)	Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
3xxx33	Memory Overflow (The machine memory reached capacity)	The fax was too large. Resend the document in parts as several smaller individual faxes, or send at a lower resolution.

Receiving Error

Error Code	Description	Solution
4xxx21	Log in error (Connection to the server failed)	Confirm that the network cable is properly connected to the machine. Confirm that the network settings such as IP address, DNS, and SMTP settings have been configured properly (make sure that no double-byte character is used).
4xxx22	E-mail List acquisition error (E-mail reception failed)	Ask the sender to check the e-mail settings.
4xxx23	Mail header acquisition error (E-mail reception failed)	Ask the sender to check the e-mail settings.
4xxx24	Mail part header acquisition error (E-mail reception failed)	Ask the sender to check the e-mail settings. The e-mail had an invalid Content-Type, or an unsupported type of file (such as PDF or JPEG) was received. Ask the sender to check the file type.
4xxx25	Mail part body acquisition error (E-mail reception failed)	Ask the sender to check the e-mail settings.
4xxx26	Mail part body acquisition error (E-mail reception failed)	There was an error in the received TIFF file (which resulted from a condition not indicated by the error codes4xxx43 to 4xxx45). Ask the sender to check the TIFF file.
4xxx27	Mail delete error (E-mail reception failed)	Ask the sender to check the e-mail settings.

Error Code	Description	Solution
4xxx41	Invalid mail header (E-mail reception failed)	Ask the sender to check the e-mail settings.
4xxx42	Invalid part header (E-mail reception failed)	Ask the sender to check the e-mail settings.
4xxx43	Codec Error (A TIFF file could not be received properly.)	The compression method of the received TIFF file was other than MH/MR/MMR. Ask the sender to check the TIFF file.
4xxx44	TIFF over spec (A TIFF file could not be received properly.)	The resolution of the TIFF file was not supported, or the width of the TIFF file was A3 or B4. Ask the sender to check the TIFF file.
4xxx45	TIFF Form abnormal (A TIFF file could not be received properly.)	The format of the TIFF file was other than TIFF-S/F. Ask the sender to check the TIFF file.
4xxx46	Memory Overflow (The machine memory reached capacity)	The fax was too large. Ask the sender to resend the document in parts as several smaller individual faxes, or send at a lower resolution.

(M355)

PAPER FEED UNIT TK 1080

REVISION HISTORY		
Page	**Date**	**Added/Updated/New**
		None

(M355) Paper Feed Unit TK 1080

TABLE OF CONTENTS

Read This First

Safety and Symbols

Replacement Procedure Safety

⚠CAUTION

- Turn off the main power switch and unplug the machine before beginning any of the replacement procedures in this manual.

Symbols Used in this Manual

This manual uses the following symbols.

: See or Refer to

: Screws

: Connector

: Clamp

: Clip ring

: E-ring

REPLACEMENT AND ADJUSTMENT

1. REPLACEMENT AND ADJUSTMENT

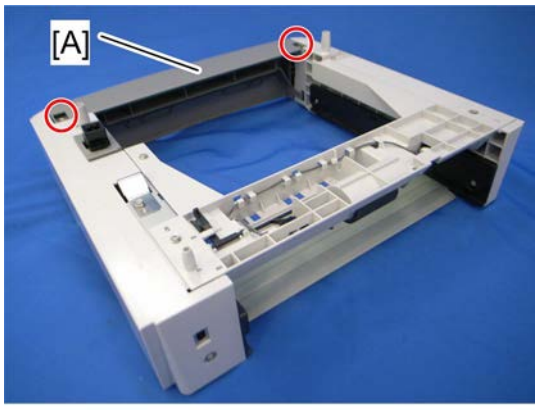
1.1 EXTERNAL COVERS AND PAPER FEED UNIT

⚠CAUTION

- Turn off the main power switch and unplug the machine before attempting any procedure in this section.

1.1.1 REAR COVER

1. Remove the paper tray unit from the main unit.
2. Pull out the paper tray.

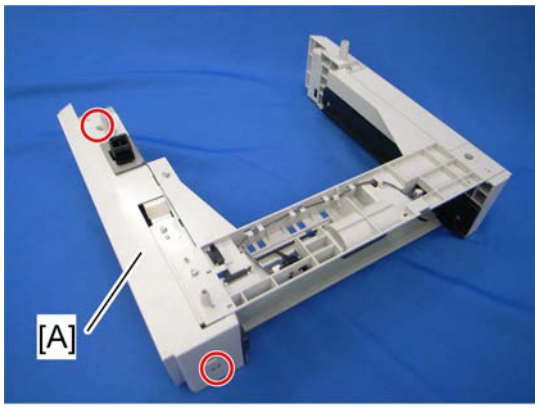


m355r500

3. Rear cover [A] (x2).

1.1.2 RIGHT COVER

1. Rear cover (☛ 1-1)

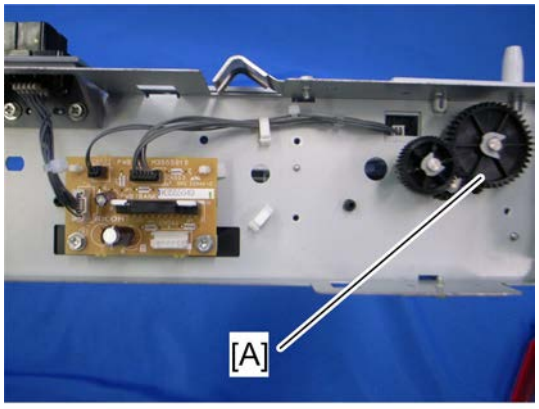


m355r501

2. Right cover [A] (🔩 x2).

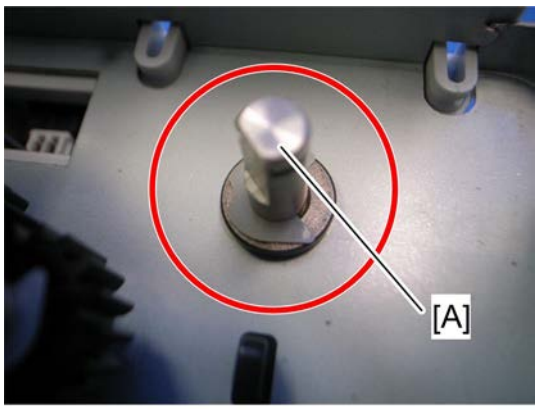
1.1.3 PAPER FEED UNIT

1. Right cover (☛ p.1-2)
2. Paper feed motor bracket (☛ p.1-8)



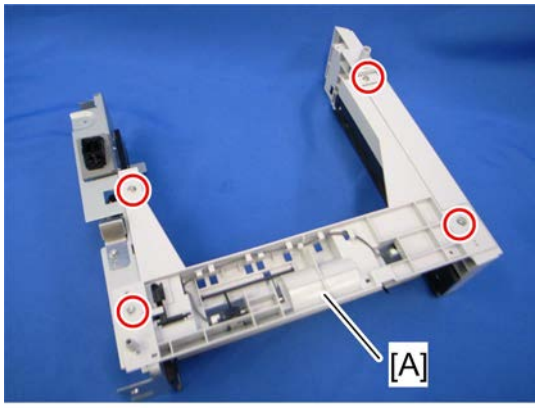
m355r502

3. Paper feed roller shaft gear [A] (C-ring x1)



m355r503

4. Release paper feed roller shaft [A] (C-ring x1, bushing x1).



m355r505

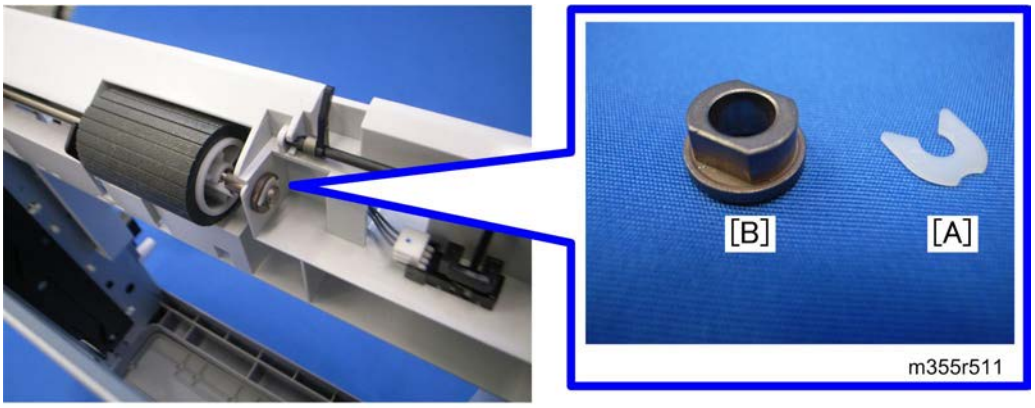
5. Paper feed unit [A] (x4)

1.2 PAPER FEED ROLLER

1.2.1 PAPER FEED ROLLER

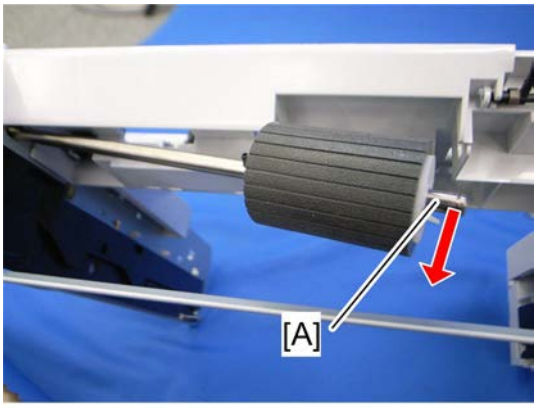
Remove the paper feed roller

1. Right cover (☛ p.1-2).



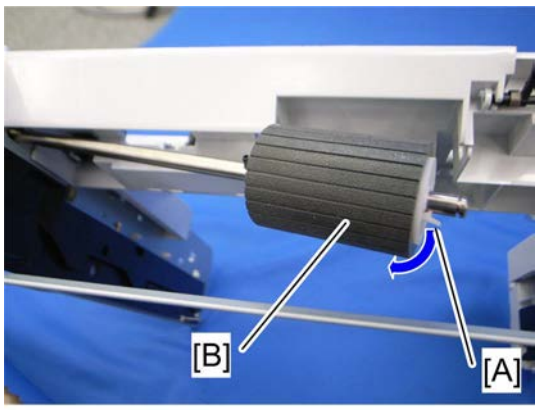
m355r510

2. Remove a C-ring [A] and a bushing [B].



m355r512

3. Release the paper feed roller shaft [A].

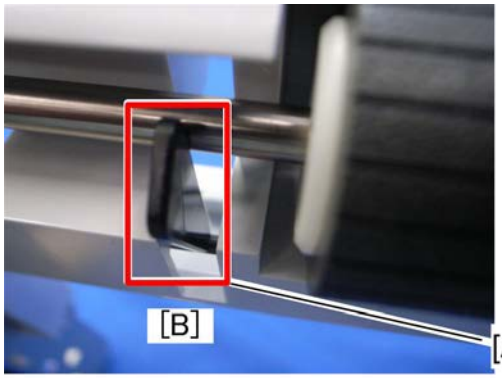


m355r513

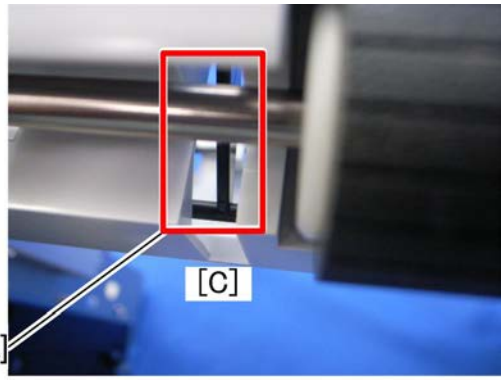
4. Release the hook [A] and then move the paper feed roller [B] to the right.

Reinstall the paper feed roller

1. Attach the paper feed roller to the paper feed roller shaft.



m355r514



m355r515

2. Reinstall the paper feed roller shaft correctly.

Note

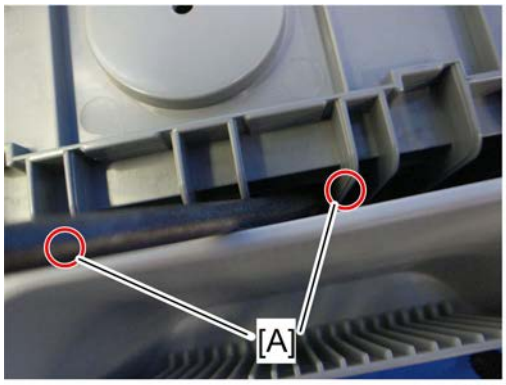
- As shown in the above pictures, the paper feed roller shaft must be installed behind the feeler [A]. The left picture [B] is correct. The right picture [C] is incorrect.

3. Close the right cover first, and then close the rear cover.

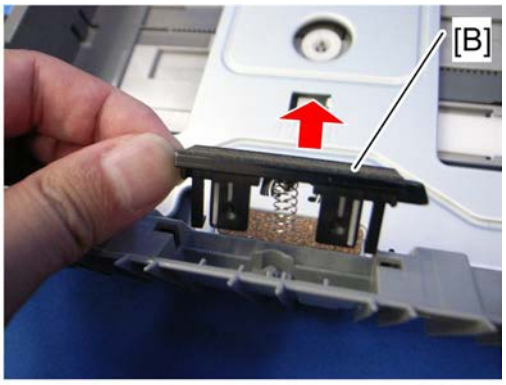
1.3 FRICTION PAD

1.3.1 FRICTION PAD

1. Pull out the paper tray.



m355r516



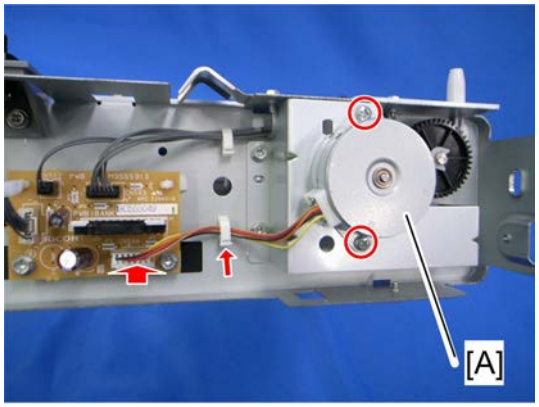
m355r517

2. Turn the paper feed unit over, and release two hooks [A].
3. Turn the unit over again, and remove the friction pad [B].

1.4 PAPER FEED MOTOR AND GEARS

1.4.1 PAPER FEED MOTOR

1. Right cover (☛ p.1-2)

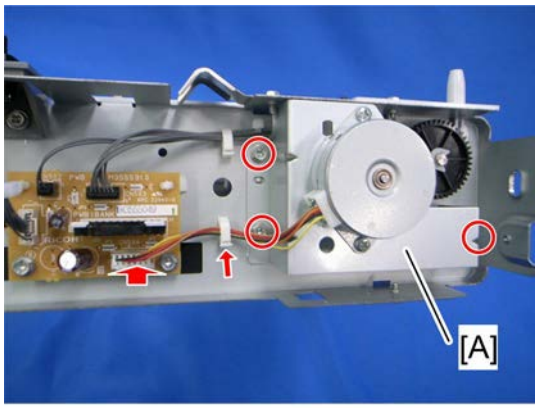


m355r520

2. Paper feed motor [A] (x2, x1, x1)

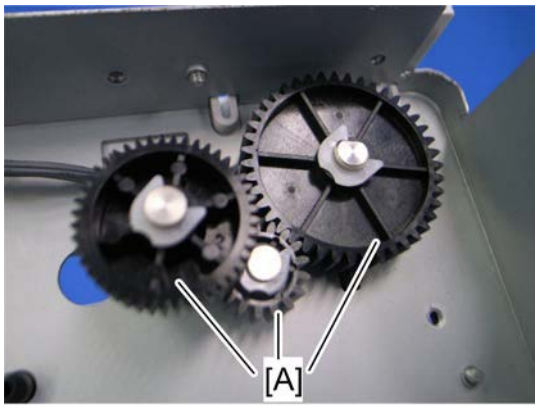
1.4.2 PAPER FEED GEARS

1. Right cover (☛ p.1-2)



m355r521

2. Paper feed motor bracket [A] (x3, x1, x1)



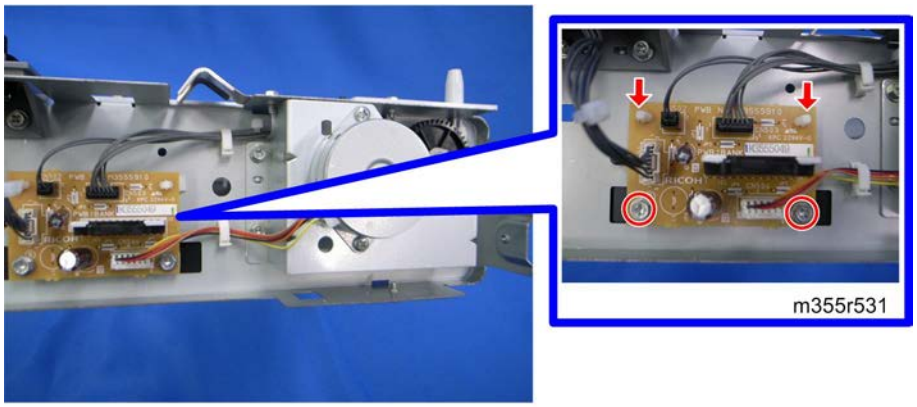
m355r522

3. Paper feed gears [A] (each C-ring x1)

1.5 PAPER TRAY BOARD

1.5.1 PAPER TRAY BOARD

1. Right cover (☛ p.1-2)



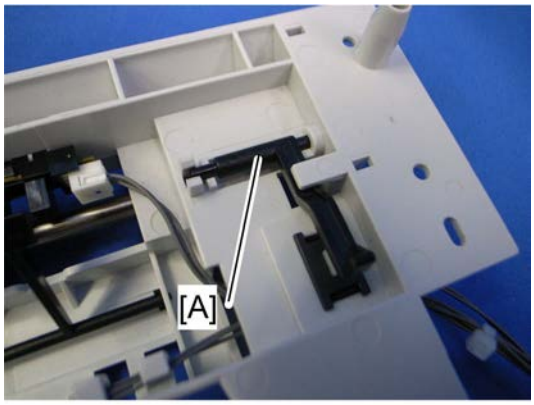
m355r530

2. Paper Tray Board (🔧 x2, locking support x2, 🔩 x 4)

1.6 PAPER TRAY UNIT SET SWITCH

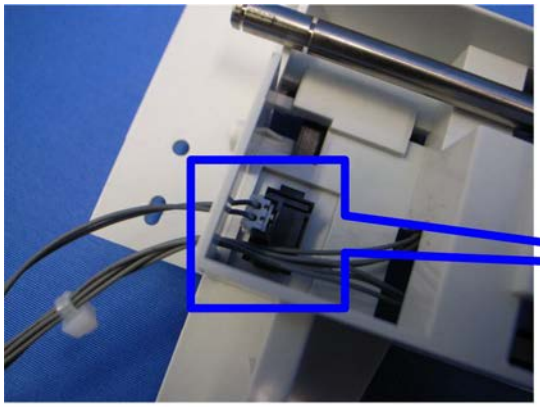
1.6.1 PAPER TRAY UNIT SET SWITCH

1. Paper feed unit (☛ p.1-2)

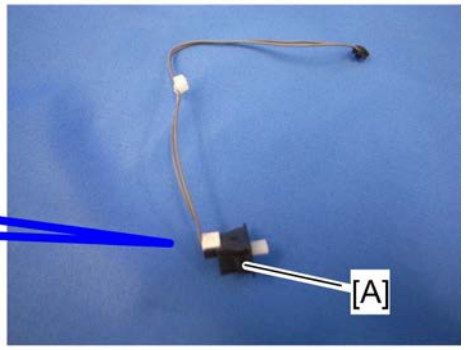


m355r540

2. Feeler [A]



m355r541



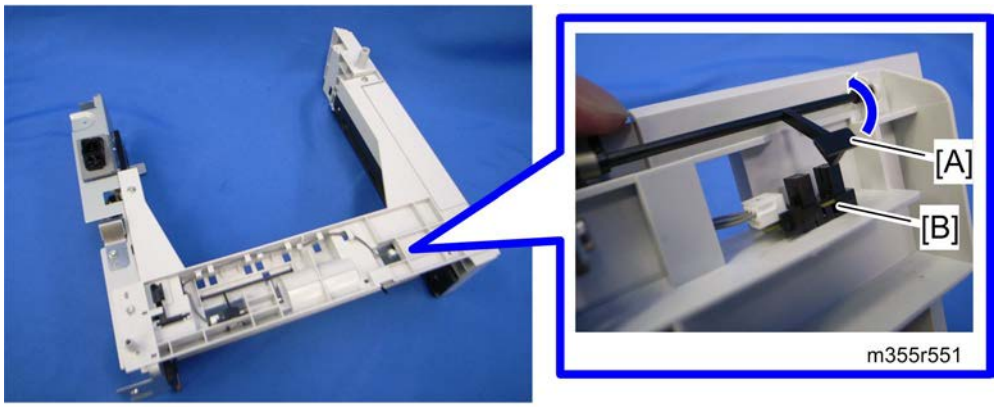
m355r542

3. Paper tray unit set switch [A] (hook x2)

1.7 SENSORS

1.7.1 PAPER FEED SENSOR

1. Right cover (☛ p.1-2)

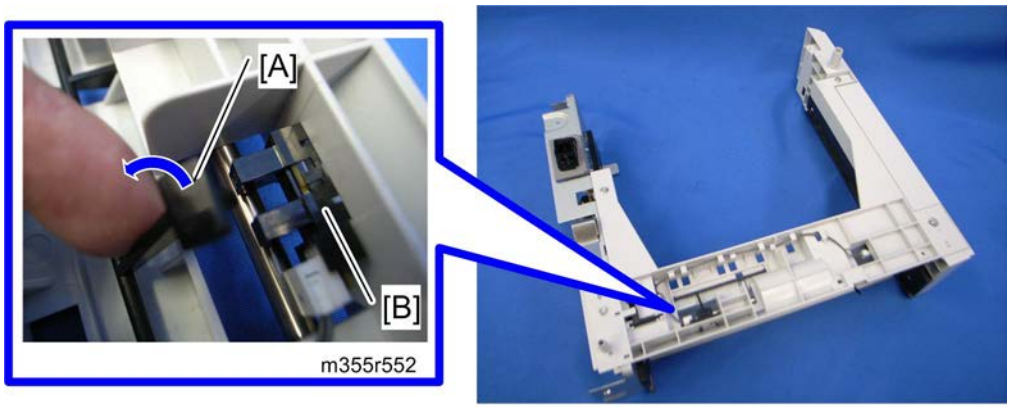


m355r550

2. Release the actuator [A] from the slot of the paper feed sensor [B]
3. Paper feed sensor [B] (all hooks, x1)

1.7.2 PAPER END SENSOR

1. Right cover (☛ p.1-2)



m355r550

2. Release the actuator [A] from the slot of the paper exit sensor [B]
3. Paper end sensor [B] (all hooks, x1)