

OKIPAGE18/18n LED Page Printer

Service Manual

1998.12.22 DRAFT Version

40931201TH DRAFT Version

PREFACE

This maintenance manual describes the field maintenance methods for OKIPAGE18/OKIPAGE20plus.

This manual is written for use by maintenance personnel. Note, however, that the user should refer to the USER'S MANUAL for methods of handling and operating the equipment.

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1. CONFIGURATION

1.1 System Configuration

The OKIPAGE18 consists of control and engine blocks as the standard configuration (See Figure 1-1.)

In addition, the following options are also available.

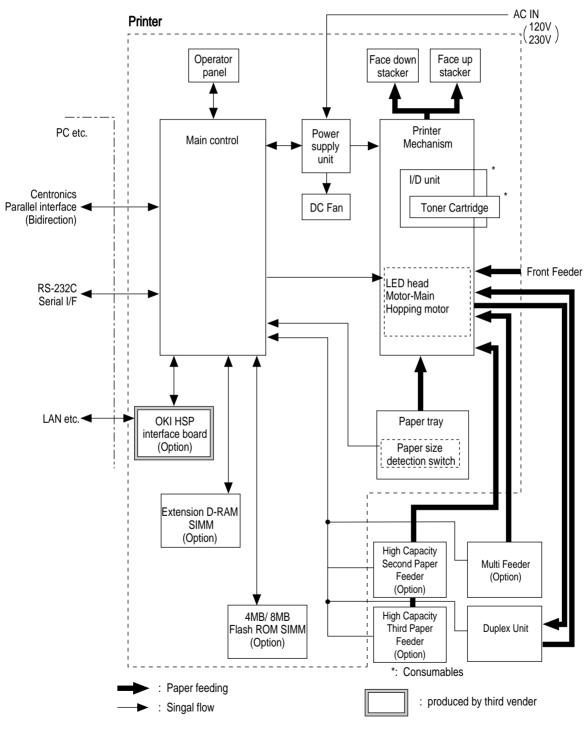


Figure 1-1

1.2 Printer Configuration

The printer unit consists of the following hardware components:

- Electro-photographic processor
- Paper feeder
- Controller
- Operator panel
- Power supply unit

Figure 1-2 shows the printer unit configuration.

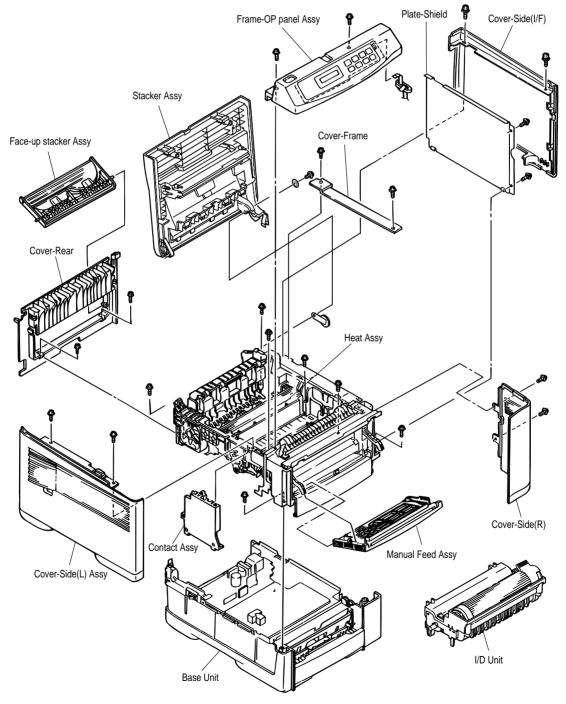
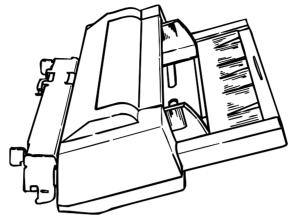


Figure 1-2

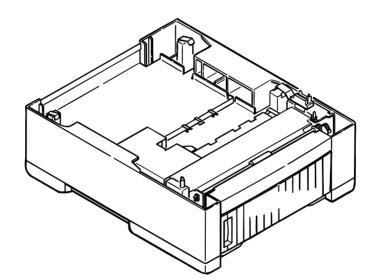
1.3 Optional Configuration

The options below are available for use with OKIPAGE18 / OKIPAGE20plus. They are sold separately from the printer unit.

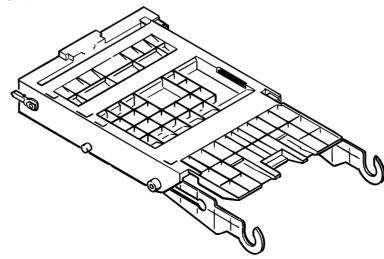
(1) Multi Feeder



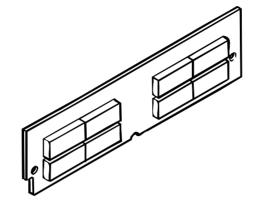
(2) Second/ Third Paper Feeder



(3) DUPLEX Unit

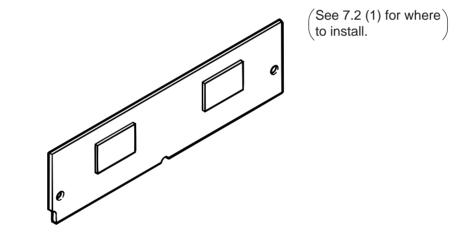


(4) D-RAM SIMM module (72 pin SIMM, 16 MB/32 MB, EDO SIMM type)



 $\begin{pmatrix} \text{See 7.2 (1) for where} \\ \text{to install.} \end{pmatrix}$

(5) Flash ROM module (72 pin SIMM, 4MB/8MB)



1.4 Specification

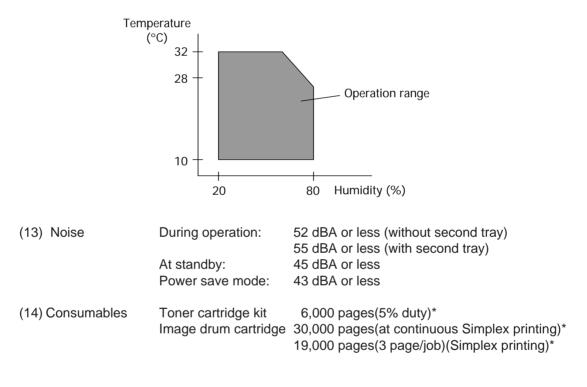
(1)	Туре	Desk top		
(2)	External dimensions (excludes protruding Portion)	Height 13.0" Width 14.4" Depth 18.2"	(331 mm) (366 mm) (462 mm)	
(3)	Weight	19.0 kg (42 lbs)	If Installed Duplex 21.3 kg (47 lbs)	
(4)	Development method Exposure method	Dry electrophotograph LED stationary head	у	
(5)	Paper used	<type> Standard paper Xerox 4200 (20 II Application paper (r Label Envelope OHP paper (Tran Size> Standard sizes Letter Legal Executive Envelope (withou A4 A5 (without Duple A6 (without Duple A0 (without Duple A6 (without Duple A6 (without Duple A0 (without Duple A6 (without Duple</type>	nanual face-up feed) hsparency) it Duplex printing) ex printing) ex printing) ex printing) 3.4" to 8.5" (86 to 216 mm) 5.5" to 14" (140 to 355.6 mm)	
(6)	Printing speed	First print: Continuous print: Warm-up time:	8 sec. 18 sheets/min. [at duplex print :9 sheets/min] 90 sec. [at room temperature 77°F (25°C) and rated voltage (120 VAC)]	
(7)	Paper feed method	Automatic feed or mar	nual feed	
(8) Paper delivery method		Face down/face up		
(9) Resolution		600 x 600 dots/inch (default) 600 x 1200 dots/inch		
(10)) Power input	120 VAC + 5.5%, –15 230 VAC + 10%	% (ODA)	
(11)) Power consumption	Peak: Typical Operation: Idle: Power save mode:	Approx. 820W Approx. 350W Approx. 95W Approx. 25W	

(12) Temperature and humidity

	In operation	Power off mode	During Storage	Unit
Temperature	50 - 90	32 - 110	14 - 110	°F
	(10 - 32)	(0 - 43)	(–10 - 43)	(°C)
Humidity	20 - 80	10 - 90	10 - 90	%RH
Maximum wet	77	80.4		°F
bulb temperature	(25)	(26.8)		(°C)
Minimum difference of wet and dry	35.6	35.6		°F
bulb temperatures	(2)	(2)		(°C)

Notes:

- 1. Storage conditions specified above apply to printers in packed condition.
- 2. Temperature and humidity must be in the range where no condensation occurs.

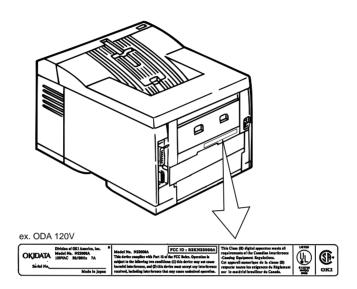


* Simplex printing without Power Save.

1.5 Safety Standards

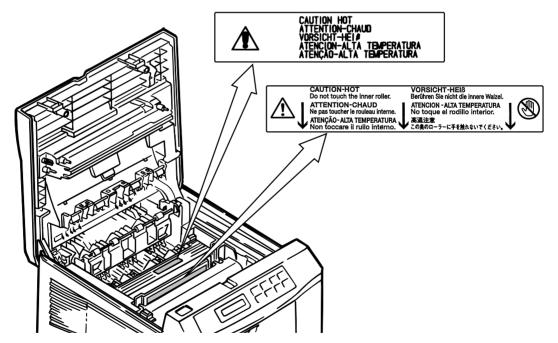
1.5.1 Certification label

The safety certification label is affixed to the printer in the position below.



1.5.2 Warning label

The warning label is affixed to the portion which may cause an injury to human body. Follow the instructions on warning labels during maintenance.



2. OPERATION DESCRIPTION

OKIPAGE18 consists of a main control board, power supply unit (120V/230V), power supply unit (high voltage) and operator panel and an electro-photographic process mechanism.

The control board receives data through a host I/F, decodes and edits the data, and stores the edited data in a memory. After completing edition of one page of data, it references the font memory and generates bit data on the same memory. At the same time, it transfers the bit image data to an LED head in units of one dot line.

The electro-photographic process mechanism prints data on paper.

The operator panel is used for operations and status display.

Fig. 2-1 shows an OKIPAGE18 block diagram.

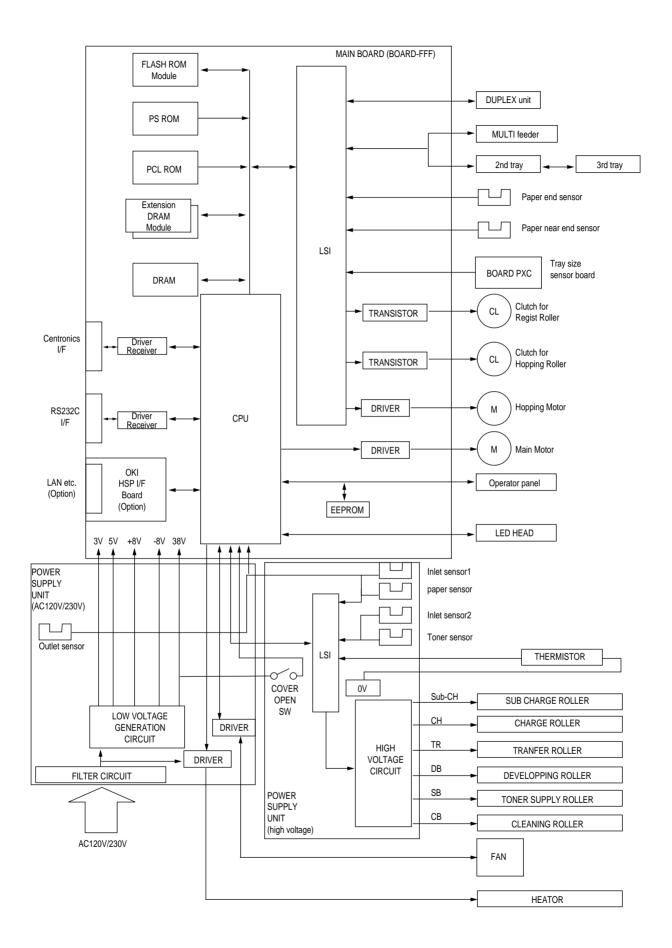


Figure 2-1 OKIPAGE18 block diagram

2.1 Main Control Board (BOARD-FFF)

The control board consists of a one-chip CPU, LSI, program/font ROM's, DRAM's, EEPROM, host interface circuit, and a mechanism driving circuit.

(1) One-chip CPU

The one-chip CPU is a custom CPU (32-bit internal bus, 32-bit external bus, 120-MHz clock) that incorporates an RISC CPU and its peripheral devices, and has the following functions.

Built-in device	Function
Chip select controller Bus controller DRAM controller	Control of peripheral LSI, ROM, DRAM and I/O device
DMA controller	Transfer of data from Host I/F to RAM
Serial interface controller	Control of RS232C serial interface
Parallel interface controller	Control of Centronics parallel interface
Timer	Generation of various control timing Monitoring of paper running and paper size
Serial I/O port	Control of serial interface between controller and operator panel, EEPROM Control of a serial interface between controller and power supply board
I/O port	Inputting of various sensor signals Outputting of various control signals
Motor driver controller	Control of Main Motor
Image processing circuit	Executes the image data process for printing.

(2) Program/font ROM's

PCL ROM

The program/font ROM's store the HP LJ5 emulation program and various types of font. MASK ROM is used as the program/font ROM's.

PS ROM
 The program/font ROM's store the Adobe PostScript Level 2 program and its fonts.

(3) DRAM's

16-Megabyte DRAM (64 Mbit DRAM x 2) is mounted as resident memory to be used for storing the program and providing various buffers. This DRAM is expandable up to 128 Mbytes by adding expansion memory (SIMMs). This DRAM provides the areas shown in the following table.

Memory area	Use	Memory capacity setting	
		MENU	Expansion RAM
System area	Working area used for the program	Fixed	Fixed
Raster buffer	Stores converted bit image data	Enable	Expandable
Receive buffer	Stores temporarily the data received from the host interface	Enable	Expandable
Page buffer	Adds print information to the analyzed receive data and stores the resulted data.	_	Expandable
DLL/macro buffer	Stores soft fonts and macro data.	-	Expandable
Font cache buffer	Stores bit map fonts generated by the font rasterizer based on scalable font information	Enable	Expandable

(4) EEPROM

The EEPROM has a 16-kbit capacity and stores the following data.

- Menu data
- Various counter data (page counter, drum counter, fuser counter, etc.)
- Adjustment parameters (LED head drive time, print start position, etc.)
- (5) LSI (LZ9FF22)

Built in device	Function	
Serial I/O port	Control of serial interface between controller and 2nd tray, 3rd tray, Multi purpose feeder	
	Control of serial interface between controller and Duplex unit	
Motor driver controller	Control of Hopping motor	
I/O port	Inputting of various sensor signals	
	Outputting of various control signals	

(6) Host interface

This printer has the following interfaces to the host.

- Centronics bidirectional parallel interface
- RS232C interface
- OKI HSP interface (Option)

The single effective interface or the automatic interface select mode can be selected using the menu. If the busy state of the printer continues for a long time period, the buffer near-full control releases the busy status at constant intervals even if the host side is busy so not to cause the interface time-out at the host side.

(a) Centronics bidirectional parallel interface

This is an interface conforming to IEEE-1284 and provides either of unidirectional and bidirectional communications according to each of the following communication modes.

- Compatibility mode Unidirectional communications from the host to the printer.
- Nibble mode

This mode transmits 4-bit wide data from the printer to the host. In this mode, each 1-byte data is transferred in the form of two nibbles using ERROR, BUSY, FAULT, and SELECT signal leads. This mode can provide the bidirectional operation in combination with the compatibility mode.

ECP mode

This mode provides the asynchronous bidirectional interface and transmits and receives 1-byte data using eight data signal leads under the semi-duplex control by the host.

When the power is turned on, the compatibility mode is automatically selected. The change to another mode from the compatibility mode is made through negotiation. (When the BI DIRECTION is set to ENABLE in the menu, this change can be performed.) (For the electrical/physical characteristics of this interface, see APPENDIX B)

(b) RS232C serial interface

The following protocol is supported for the serial interface conforming to EIA RS232C.

- READY/BUSY (DTR HI or DTR LO)
- X-ON/X-OFF
- RBST X-ON

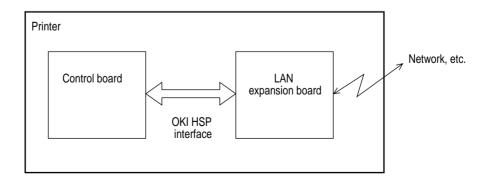
(For the electrical/ physical characteristics of the interface, see APPENDIX B)

(c) OKI HSP interface (Option)

This interface (slot) is an OKI unique universal interface that provides the platform to connect option boards (including those supplied by third party venders) such as the LAN connection expansion board and SCSI expansion board.

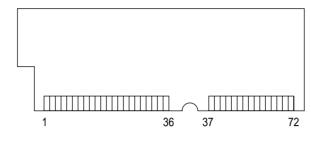
Any expansion boards compatible with this interface can be mounted on the Control board in the piggyback board without modifying the program at the printer side. The conceptual diagram of the OKI HSP interface is shown in Figure 2-2.

(For the electrical/physical characteristics of the OKI HSP interface, see the OKI HSP interface technical manual.)

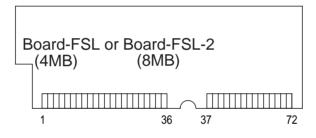




- (7) RAM module
 - Pin layout •



- **Basic specificaton**
 - Type: 72 pins Standerd SIMM (32 bits buss width) [Note : EDO SIMMtype]
 - 60ns, 70ns, 80ns, 100ns - Access time:
 - Capacity: Parity: 16 or 32MB
 - None
- (8) Flash ROM module
 - Pin layout •



- **Basic specificaton**
 - Type: 72 pins SIIM (32 bits buss width)
 - Access time: 90ns 4 or 8MB - Capacity:

2.2 Power Supply Unit

The power supply unit consists of an AC filter circuit, a low voltage power supply circuit, a high voltage power supply circuit, heater drive circuit, and photosensors.

(1) Low voltage power supply circuit

This circuit generates the following voltages.

Output voltage	Use	
+5 V	Logic circuit supply voltage	
+30 V	+30 V Motor and fan drive voltage and source voltage for high-voltage supply	
+8 V	Reset circuit, RS232C Line voltage	
-8 V	RS232C Line voltage	
+3.8V	LED HEAD supply voltage	

(2) High voltage power supply circuit

This circuit generates the following voltages necessary for electro-photographic processing from +30 V according to the control sequence from the control board. When cover open state is detected, +30 V supply is automatically interrupted to stop the supply of all the high-voltage outputs.

Output	Voltage	Use	Remarks
Sub-CH -15 μA		Voltage applied to Sub charging roller	
СН	-1.30 KV	Voltage applied to charging roller	
DB -220 V/+300 V		Voltage applied to developing roller	
SB -450 V		Voltage applied to toner supply roller	
TR	+4 KV/-1.3 kV	Voltage applied to transfer roller	Variable + Only
СВ	+450 V/-1350V	Voltage applied to clearimng roller	

(3) Photosensor

The photosensor mounted on this power supply unit supervises the paper running state during printing.

Figure 2-3 shows the sensor layout diagram.

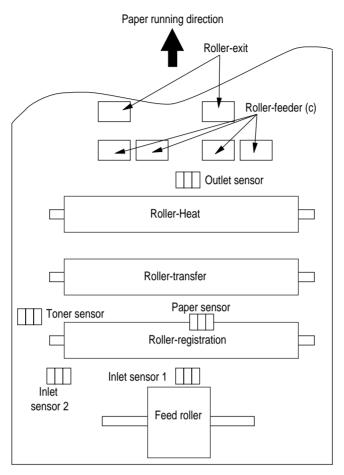


Figure 2-3

Sensor	Function	Sensing state
Inlet sensor 1	Detects the leading part of the paper and gives the supervision timing for switching from hopping operation to feeding opera- tion. Supervises the paper running state and the paper size accord- ing to the paper reach time and running time.	ON: Paper exists. OFF: No paper exists.
Inlet sensor 2	Detects the form width.	ON: A4 or larger OFF: Smaller than A4
Paper sensor	Detects the leading part of the paper. Supervises the paper running state.	ON: Paper exists. OFF: No paper exists.
Outlet sensor	Supervises the paper feed and size according to the time of arrival to the sensor and the time of passage of paper.	ON: Paper exists. OFF: No paper exists.
Toner low sensor	Detects the lack of toner.	ON long: Toner low exists OFF short: No Toner low exists

2.3 Electro-photographic Process

2.3.1 Electro-photographic process mechanism

This mechanism prints image data from the control board on the paper by electro-photographic process.

The Figure 2-4 shows the layout of the electro-photographic process mechanism.

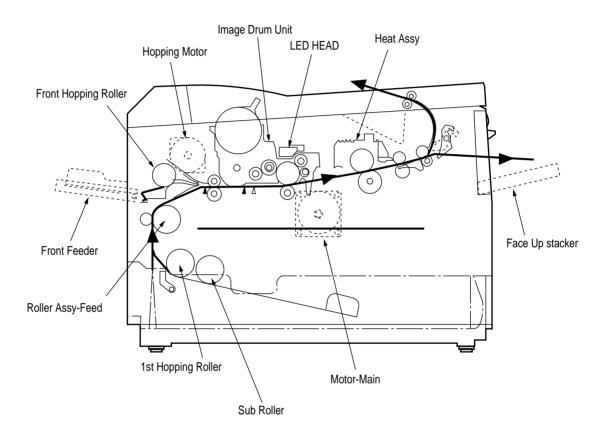


Figure 2-4

(1) Image drum unit

The image drum unit consists of a sensitive drum, a charger, and a developer. The unit forms a toner image on the sensitive drum, using a electrostatic latent image formed by the LED head.

(2) Hopping motor

This motor is a pulse motor of 48 steps/rotation that is two-phase excited by the signal from the control board. It drives the hopping roller of the first tray and the front feed roller via two one-way clutches according to the direction of rotation.

(3) Motor-Main

This motor is a pulse motor of 72 steps/rotation that is two-phase excited by the signal from the control board and is the main motor of this mechanism.

(4) Clutch (for Registration)

Switches the transfer of power to Roller Registration if necessary depending on the power Motor-Main and instructions from the control PCB.

(5) Clutch (for Feed Roller)

Swithes the transfer of power to Feed Roller if necessary depending on the power from Motor-Main and instructions from the control PCB.

(6) LED head

Image data for each dot line from the control board is received by the shift register and latch register. The 4992 LEDs are driven to radiate the image data to the image drum.

(7) Fuser

The fuser consists of a heater, a heat roller, a thermistor and a thermostat.

An AC voltage from the power supply board is applied to the heater under the control of the HEATON signal from the control board. This AC voltage heats the heater. The control board supervises the heat roller temperature via the thermistor, and regulates the heater roller at a predetermined temperature (185 °C : Normal paper, MEDIA TYPE = MEDIUM) by connecting or disconnecting the AC voltage supply to the heater.

If the heater roller temperature rises abnormally, the thermostat of the heater voltage supply circuit is activated to cut the AC voltage supply forcibly.

2.3.2 Electro-photographic process

The electro-photographic processing is outlined below. Figure 2-5 shows the electro-photographic printing process.

① Charging

The surface of the image drum is uniformly charged with negative charges by applying a negative voltage to the charge roller.

② Exposure

Light emitted from the LED head irradiates the negatively charged surface of the image drum. The surface potential of the irradiated part of the image drum surface is lowered, so that an electrostatic latent image associated with the print image is formed.

③ Developing and toner recovery

When the negatively charged toner is brought into contact with the image drum, it is attracted to the electrostatic latent image by static electricity, making the image visible. At the same time, the residual toner on the image drum is attracted to the developing roller by static electricity.

(4) Transfer

When paper is placed over the image drum surface and a positive charge, opposite in polarity to the toner, is applied to the reverse side of the paper from the transfer roller, the toner is attracted by the positive charge and is transferred to the paper. As a result, the toner image formed on the image drum is transferred to the paper.

⑤ Temporary cleaning

Residual toner that remains on the image drum without being transferred is made uniform by the cleaning roller and is temporarily attracted to the cleaning roller by static electricity.

6 Fusing

The toner image transferred to the paper is fused under heat and pressure. Figure 2-6 shows an electro-photographc process timing chart.

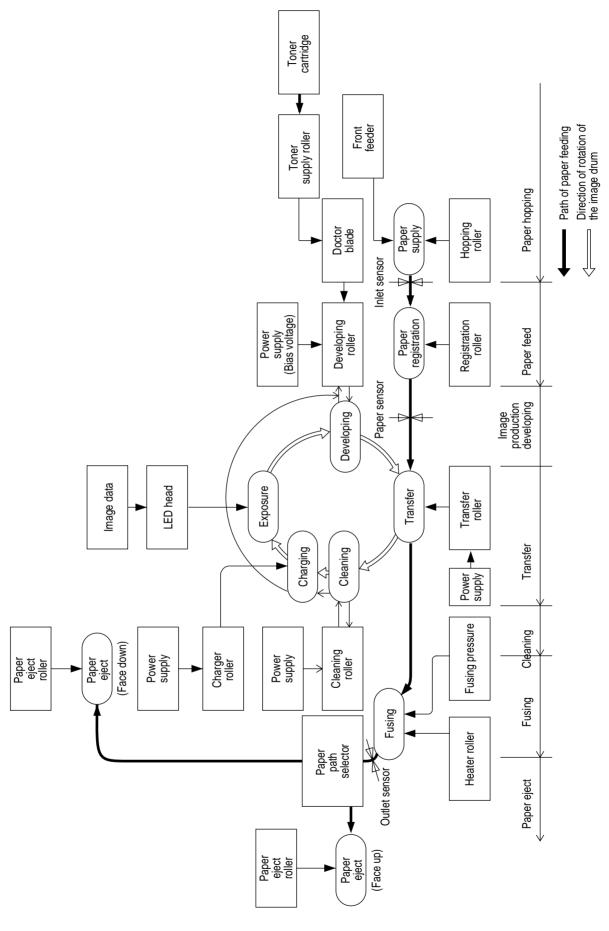
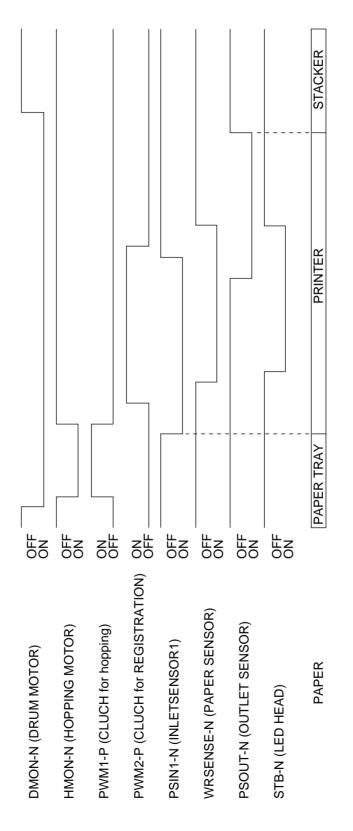
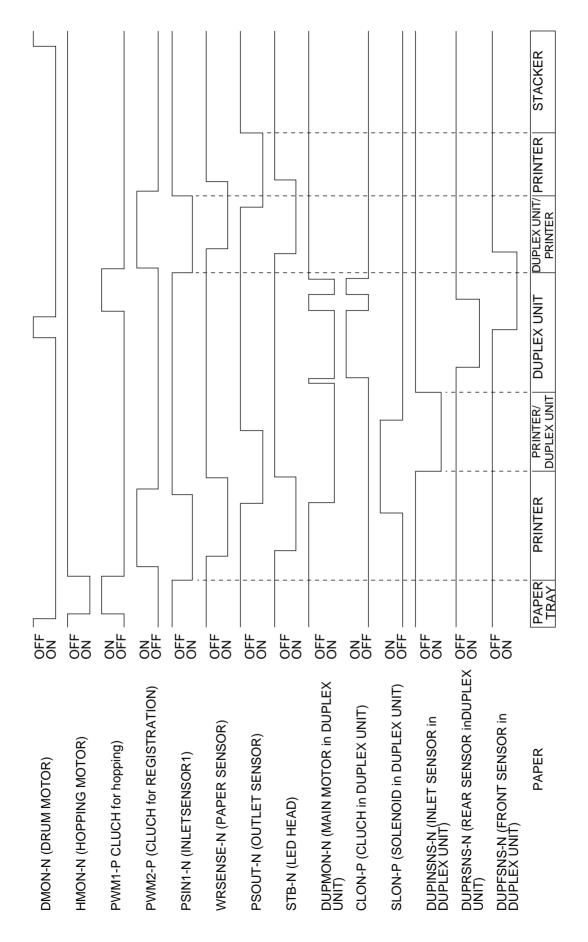


Figure 2-5



SIMPLEX PRINTING TIMING CHART

Figure 2-6

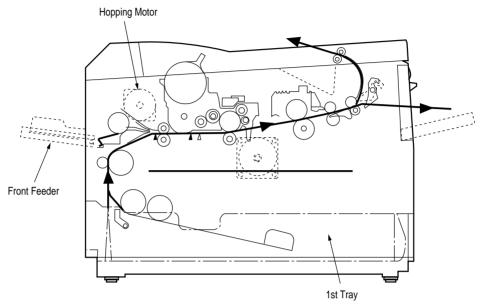


DUPLEX PRINTING TIMING CHART

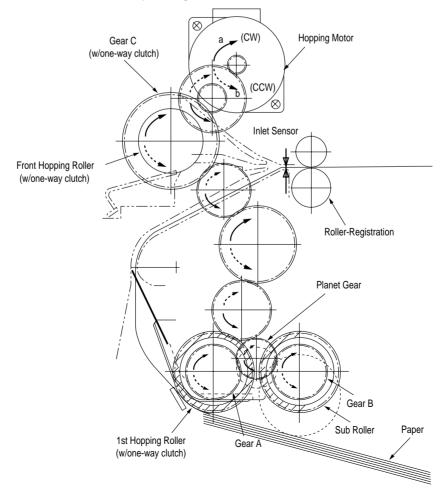
Figure 2-7

- 2.4.3 Process operation descriptions
 - (1) Hopping

Hoppings from the first tray and the front feeder are effected by a single hopping motor in the mechanism shown below.



Turning the Hopping motor in direction a (CW) drives the 1st Hopping Roller. Turning the Hopping motor in direction b (CCW) drives the Front Hopping Roller. Gear C and Hopping roller bult-in one way bearing, so that turning each of these gears in reverse direction will not be transmitted to the corresponding roller.



- (a) Hopping from the 1st Tray
 - ① Hopping

Rotating the Hopping Motor in direction a (CW) drives the 1st Hopping Roller and the Sub Roller then pick up a sheet of paper in the 1st tray. The Main Motor is always driven in direction c (CCW) on printing. After the paper is fed approx. 30mm from the tray, the Clutch (Feed) drives the Align Roller to advance the paper until the Inlet Sensor turns on.

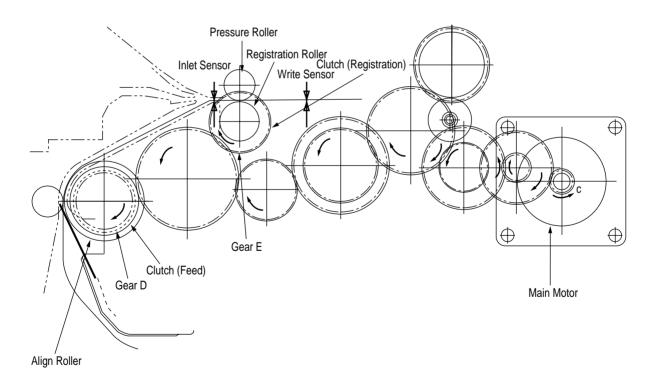
2 Aligning

After turning on the Inlet Sensor, the paper fed by a predetermined length and choked up to the wedge space formed by the Registration Roller and the Pressure Roller to align the skew of the paper.

- ③ During the paper fed from the 1st tray, the built-in clutch of Gear C is idled and does not drive the Front Hopping Roller.
- ④ Feeding

After aligning the paper, the Hopping Motor is turned off and stops hopping. Also the Clutch (Feed) is turned off and the Align Roller idles freely. Then the Clutch (Registration) is turned on and the Registration Roller starts to feed the paper. After the paper is fed, the 1st Hopping Roller idles freely by releasing built-in one way clutch, also the Sub Roller idles freely by escaping the Planet Gear.

(5) Printing starts after the paper turns off the Write Sensor.



(b) Hopping from the Front Feeder

1 Hopping

The Front Feeder Plate is normally locked at the lower position by the Release Lever activating the Micro Switch. The top of the FF Cam which is attached to the end of the Front Hopping Shaft is normally located in the upper position (0 to 30 degree : home position). Rotating the Hopping Motor in direction b (CCW) drives the Front Hopping Shaft, the attached FF Cam and the Front Hopping Roller. When the FF Cam is rotated approx. 60 degrees, the Release Lever is pushed and the Front Feeder Plate lifts up allowing the Front Hopping Roller to pick up a sheet of paper. When the FF Cam is rotated approx. 180 degree, the Front Feeder Plate is pushed down and locked by the Release Lever again. When the FF Cam is rotated approx. 275 degrees the paper is fed until the Inlet Sensor turns off.

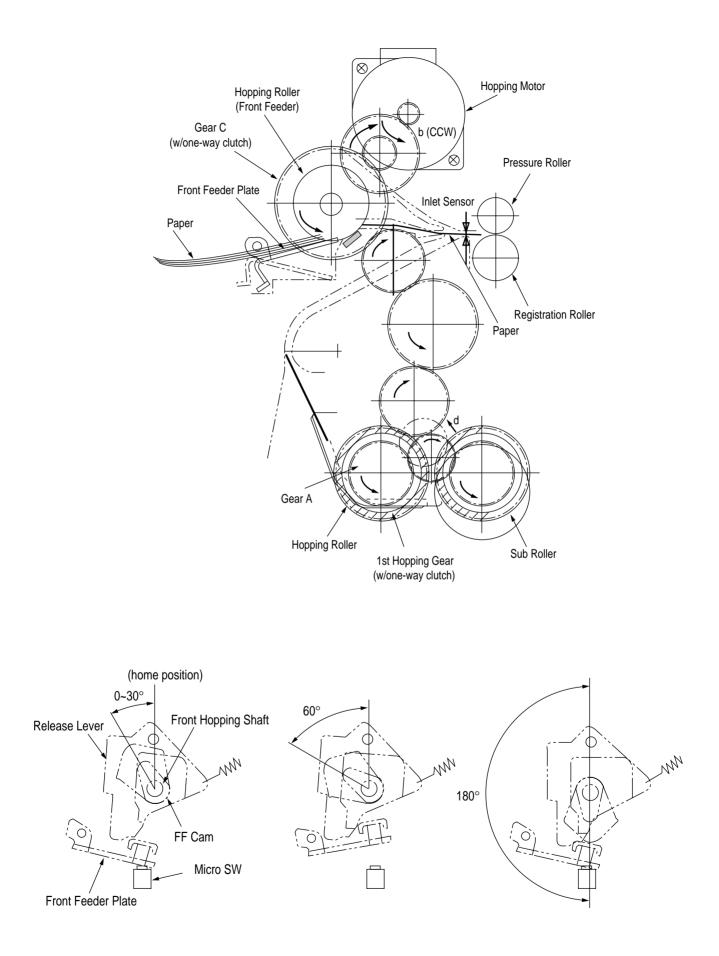
2 Aligning

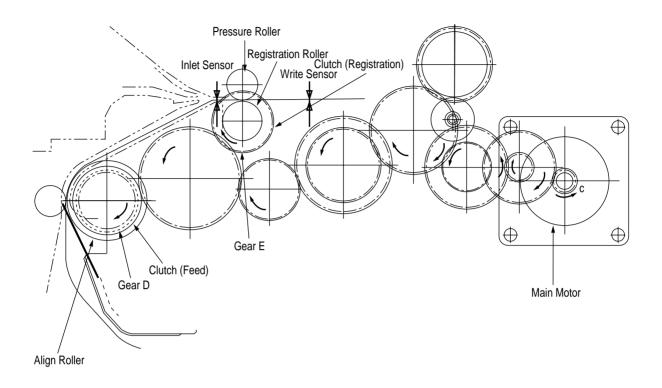
After turning on the Inlet Sensor, the paper is fed a predetermined length and choked up to the wedge space formed by the Registration Roller and the Pressure Roller to align the skew of the paper.

- ③ While the paper is fed from the Front Feeder Plate, the one way clutch of 1st Hopping Roller is idled and does not drive the 1st Hopping Roller and the Sub Roller.
- ④ Feeding

After aligning the paper, the Hopping Motor is turned off and stops hopping. Then the Clutch (Registration) is turned on and the Registration Roller starts to feed the paper. After the paper is fed, the Front Hopping Roller drives the Front Hopping Shaft and the attached FF Cam with a small idle torque of the built-in one way clutch advancing to the Release Lever. The one way clutch is slipped and the FF Cam is stopped at the upper position (home position). The Front Hopping Roller idles until the paper clears the roller.

(5) Printing starts after the paper turns off the Write Sensor.





(2) Feeding

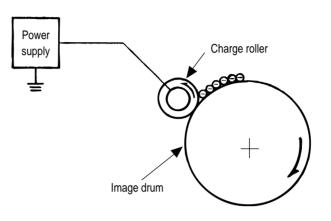
After finishing hopping, the pulse motor dedicated for driving the registration roller rotates to drive the registration roller. The registration roller advances the paper until it comes out of the registration roller.

When the leading edge of the paper causes the paper sensor to turn on, the printing is started synchronously.

Although Gear D is always rotating due to an all-time rotation of the main motor in direction c, the registration roller would not rotate because the clutch (registration) is turned off. After completion of hopping, turn on the clutch (registration) to drive the registration roller. The registration roller will drive the paper until the paper has passed.

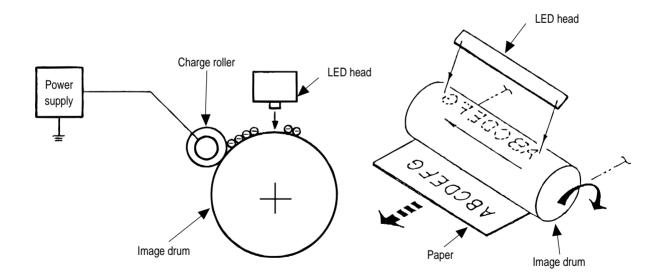
(3) Charging

Charging is effected by applying a DC minus voltage to the charge roller that is in contact with the image drum surface.



(4) Exposure

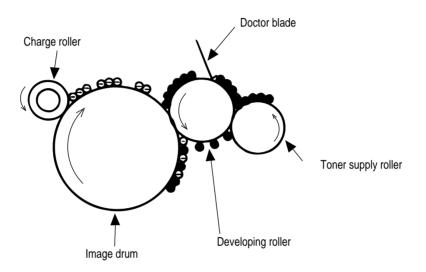
Light emitted from the LED head radiates the image drum surface with negative charges. The surface potential of the charged part of the image drum drops, thereby forming an electrostatic latent image associated with the image signal.



(5) Developing

Toner is attracted to the electrostatic latent image on the image drum surface to convert it into a visible toner image. Developing takes place at the contact between the image drum and the developing roller.

(1) As the toner supply roller rotates while rubbing on the developing roller, a friction charge is generated between the developing roller and the toner, allowing the toner to be attracted to the developing roller. (The developing roller surface is charged positive and the toner, negative.)



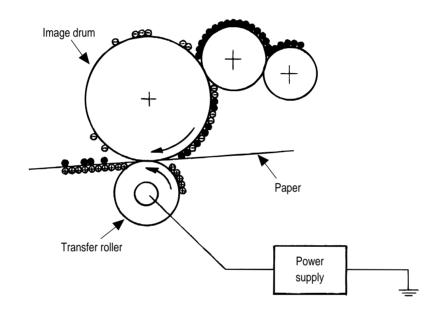
- (2) The toner attracted to the developing roller is scraped off by the doctor blade, forming a thin coat of toner on the developing roller surface.
- ③ Toner is attracted to the exposed part (low-potential part) of the image drum at the contact between the image drum and the developing roller, making the electrostatic latent image visible.

(6) Transfer

The transfer roller is composed of conductive sponge material and is designed to make the image drum surface and the paper closely into contact.

Paper is placed over the image drum surface, and a positive charge, opposite in polarity to the toner, is applied to the paper from its reverse side.

The application of a high positive voltage from the power supply to the transfer roller causes the positive charge induced to the transfer roller surface to be transferred to the paper at the contact between the transfer roller and the paper. As a results, toner charged negative that is attracted to the image drum surface is transferred to the upper side of the paper by the positive charge on the lower side of the paper.

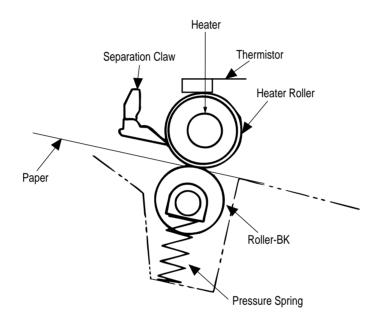


(7) Fusing

After the end of the transfer, the unfused toner image is fused on the paper under heat and pressure as it passes between the heater roller and the back-up roller. The heater roller with a Teflon coating incorporates a 750W heater (Halogen lamp), which heats the heat roller.

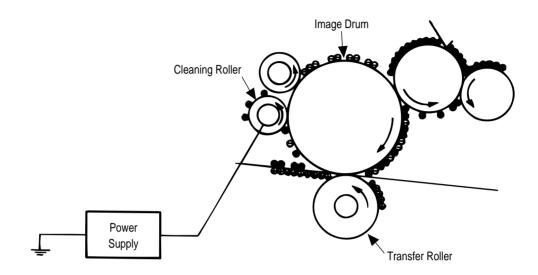
A thermistor which is in contact with the heater roller regulates the heater roller at a predetermined temperature (about $180 \sim 200^{\circ}$ C). A safety thermostat cuts off voltage supply to the heater by opening the thermostat in the event of abnormal temperature rises.

The back-up roller is held under a pressure of 5 kg from the pressure spring at each side.



(8) Cleaning

After the end of the transfer, residual toner on the image drum is attracted to the cleaning roller temporarily by static electricity to clean the image drum surface.



(9) Cleaning of rollers

The charge roller, transfer roller and cleaning roller are cleaned in the following cases:

- In warming up at power-on time
- In warming up after the cover is opened and closed
- When the number of accumulated sheets is 10 or more and the printout operation ends

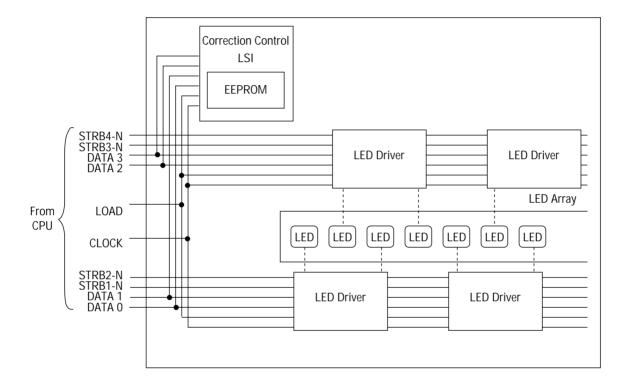
Changes in bias voltage applied to each roller move adhesive toner from the roller to the image drum and return it to the developer.

2.3.4 Revision of LED Head Illumination

An LED correcting head, which is capable of correcting the illumination of the LED for each dot, is being used in this printer. LED illumination correction function of 16 steps is carried out by using an EEPROM which is installed in the LSI that maintains the LED illumination correction values, and an LED correction drivers together as a pair.

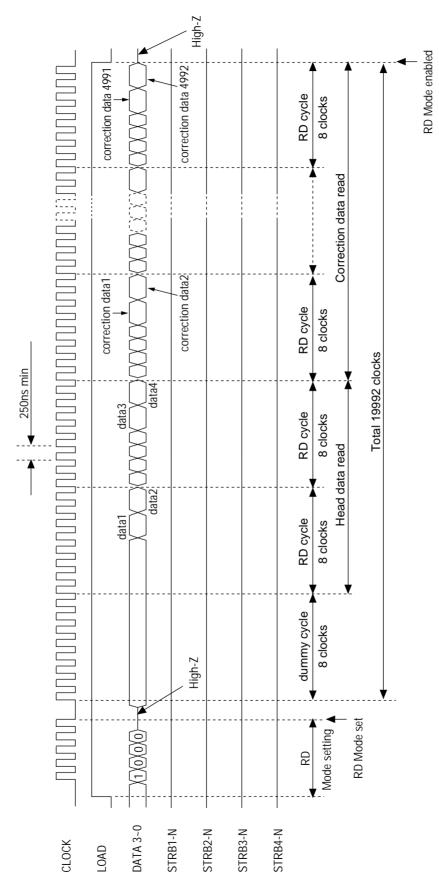
The LED correcting head consists of the correction control LSI , LED drivers , and an LED array. The block diagram of the LED correcting head is shown below.

(1) Both sides wire-bonding head

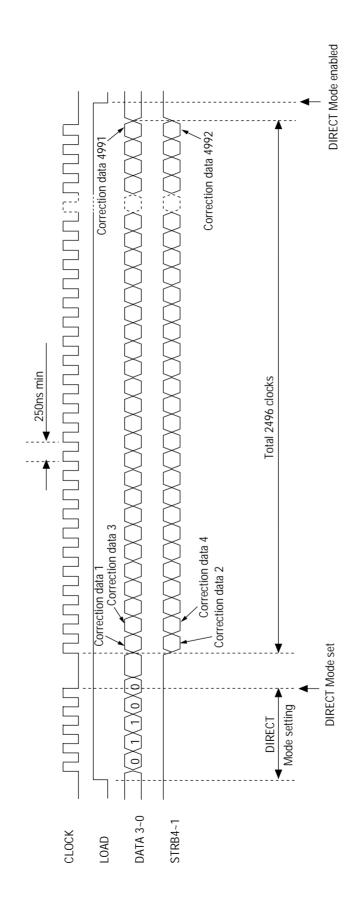


In OKIPAGE 18/18n, the correction control of LED head is excuted directly by the CPU. The procedure is as follows

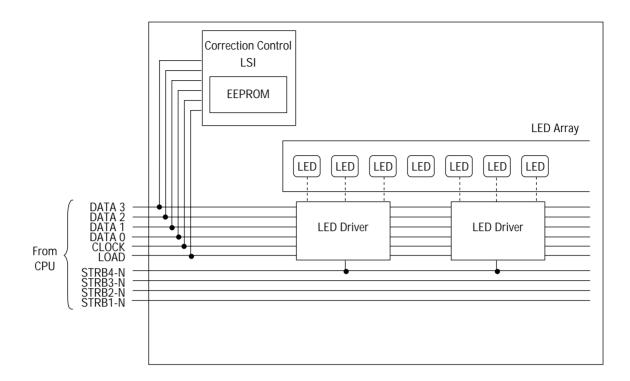
- LED head is set to the correction control read mode and all correction data stored in EEPROM within the correction control LSI are read by CPU, and stored temporarily in the memory.
- (ii)Next, LED head is set to the correction control direct mode and the correction data stored temporarily in the memory is transferred directly to the LED driver.



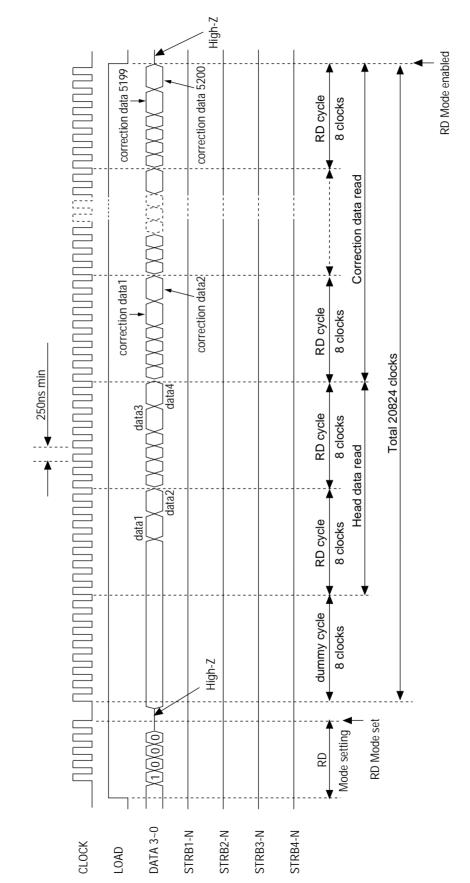
(i) Read of correction data



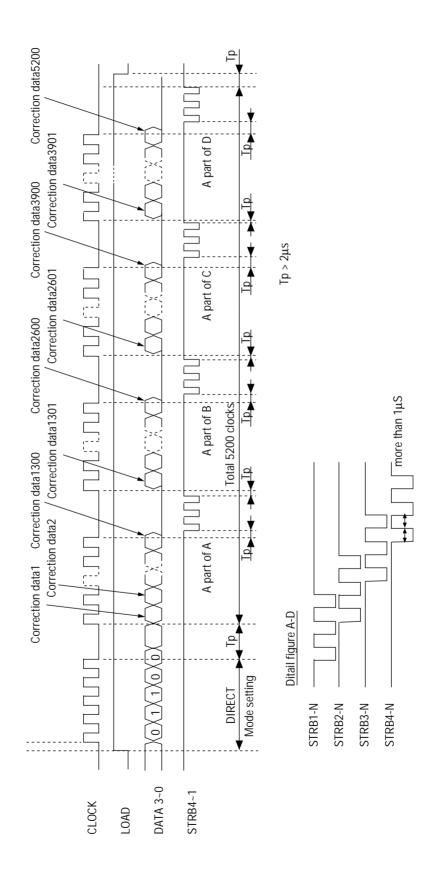
(2) One side wire-bonding head



- LED head is set to the correction control read mode and all correction data stored in EEPROM within the correction control LSI are read by CPU, and stored temporarily in the memory.
- (ii) Next, LED head is set to the correction control direct mode and the correction data stored temporarily in the memory is transferred directly to the LED driver.



(i) Read of correction data



(ii) Transfer of correction data to head driver correction data

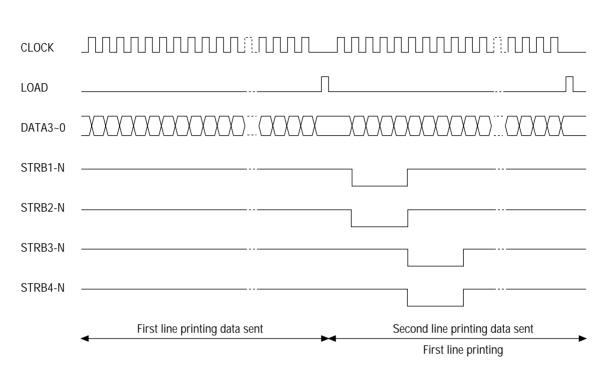
The LED driver corrects the LED illumination by controlling the LED current. The LED illumination can be set in 16 steps, with 7 steps in the direction of illumination increase in relation to the standard value, and 8 steps in the direction of decrease. For this reason, the LED correction data is a 4-bit data for each dot.

The relationship between the LED correction data and LED current correction steps with the LED driver used in an LED head is shown below.

Correction Data				Correction		
msb b3	b2	b1	lsb b0	Step	Mode	
1	0	0	0	+16%	↑	
0	1	1	1	+14%	Ŷ	
0	1	1	0	+12%	Correction by	
0	1	0	1	+10%	increasing	
0	1	0	0	+8%	illumination	
0	0	1	1	+6%	↑ (
0	0	1	0	+4%	↑	
0	0	0	1	+2%	↑ (
0	0	0	0	0%	No correction	
1	1	1	1	-2%	\downarrow	
1	1	1	0	-4%	\downarrow	
1	1	0	1	-6%	Correction by	
1	1	0	0	-8%	decreasing	
1	0	1	1	-10%	illumination	
1	0	1	0	-12%	\downarrow	
1	0	0	1	-14%	\downarrow	

LED Correction Data

The printing operation timing chart is shown below.



Normal Mode Printing Timing Chart

The printing operation is carried out in normal mode. Under ordinary circumstances such as when the power is turned on or when LOAD signal level is low, the normal mode is enabled.

The printing operation is carried out in the following sequence. First, the printing data DATA3 through DATA0 are stored, sequentially shifted, in the shift registers of the LED drivers, by the printing data synchronous clock, CLOCK. Then the printing data stored in shift registers are latched by the high level pulse of LOAD. The latched printing data turns the LEDs on by STRB1-N through STRB4-N and actuates printing.

2.4 Paper Jam Detection

The paper jam detection function supervises the paper state at power-on time and during printing. In the event that the following state occurs, this function interrupts the printing process. If any of the following errors is present, recovery printing will be performed by removing the jammed paper (namely by opening the upper cover, removing the jammed paper and closing the upper cover).

Error	Cause of error		
Paper input jam	At power-on time, the paper is placed at the inlet sensor.		
	• After hopping operation is attempted three times, the leading edge of the paper does not reach the inlet sensor.		
Paper feed jam	At power-on time, the paper is placed at the paper sensor.		
	• The leading edge of the paper does not reach the paper sensor within a predetermined distance after the paper has reached the inlet sensor.		
	• The trailing edge of the paper does not pass over the paper sensor within a predeter- mined distance after the leading edge of the paper has passed over the paper sensor.		
	• The leading edge of paper does not reach the outlet sensor within a predetermined distance after the paper has reached the paper sensor.		
Paper exit jam	At power-on time, the paper is placed on the outlet sensor.		
	• The paper does not pass over the outlet sensor within a predetermined after the leading edge of the paper has reached the outlet sensor.		
	• The paper size check with the manual feed specified considers the reference size as free size.		
Paper size error	• The size of the paper is supervised by the inlet sensors 1. It is detected that the paper does not pass over the inlet sensor 1 within predetermined range of distance.		
	• The inlet sensor 2 detects that the size of the loaded paper is A4 or larger, or smaller than A4. The detected paper size differs from the paper size set by command or menu.		
	The paper size check with the manual feed specified considers the reference size as free size.		

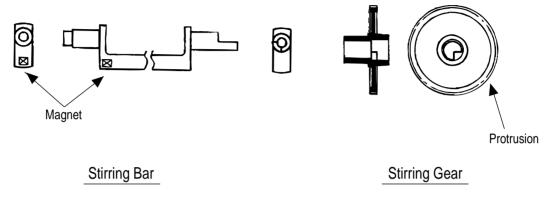
2.5 Cover Open

When the stacker cover is opened, the cover open microswitch on the Power Supply Unit (High voltage) is turned off to cut the supply of +30V to the high voltage power supply circuit. As a result, all high-voltage outputs are interrupted. At the same time, the CVOPN signal is sent to the control board to notify it of the off state of the microswitch, and the Main board performs the cover open processing.

2.6 Toner Low Detection

Composition

The device consists of the stirring gear which rotates at a constant rate, the stirring bar and the magnet on the stirring bar. The stirring bar rotates through the link on the protrusion in the stirring gear.

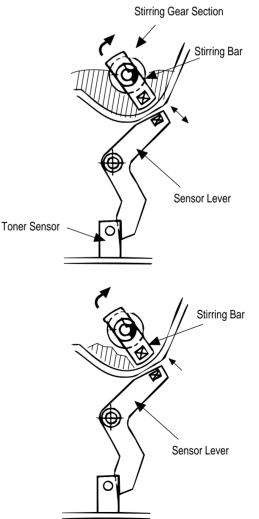


Operation

Toner Low is detected by monitoring the time interval of the encounter of the magnet set on the sensor lever and the magnet on the stirring bar.

Operation during toner full state

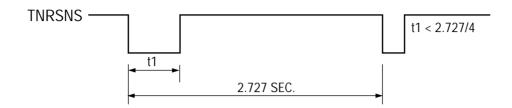
- The stirring bar rotates due to the interlocking with the stirring gear.
- Even when the magnet on the stirring bar reaches the maximum height, since the other side is being dipped in the toner, the stirring bar is pushed by the stirring gear.



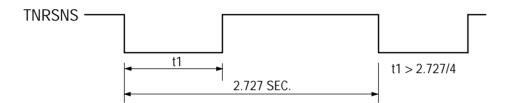
Operation during toner low state

 When the stirring bar reaches the maximum height, since there is no resistance provided by the toner on the other side, it falls to the minimum height due to its own weight. Because of this, the time interval during which it is in encounter with the magnet of the sensor lever becomes long. By monitoring this time interval, toner low can be detected.

TONER FULL state



TONER LOW state



- When the toner low state is detected 2 times consecutively, Toner Low is established.
- When the toner full state is detected 2 times consecutively, Toner Low is cancelled.
- When there is no change with the toner sensor for 2 cycles (2.727 sec. x 2) or more, then the Toner Sensor Alarm is activated.
- The toner sensor is not monitored while the drum motor is in halt.

2.7 Stacker-full Detection

The sensor (interlocked with the lever) at the paper outlet to the stacker detects a stacker-full state (about 250 sheets) and stops printing of the ensuing pages.

2.8 Page Size Detection

The four tab pieces are driven according to the setting position of the paper guide through the cam interlocked with the paper guide of the paper cassette.

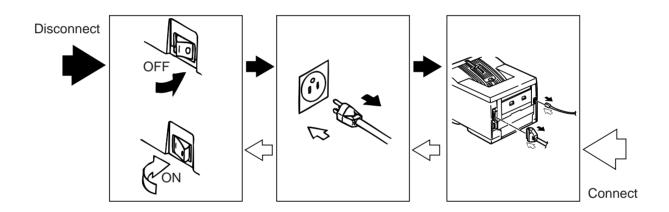
When the paper cassette is inserted into the printer, the state of the tab pieces is detected by the microswitch to recognize the paper size.

State of Microswitches				Paper size
SW1	SW2	SW3	SW4	
0	1	1	1	Letter
0	1	0	1	Executive
0	0	1	1	A4
1	1	1	0	Legal 14
1	0	1	1	Legal 13
1	1	0	1	B5
1	1	0	0	A5
1	0	0	1	A6 (Not available)

3. PARTS REPLACEMENT

This section explains the procedures for replacement of parts, assemblies, and units in the field. Only the removal procedures are explained here. Reverse the procedure for the installation.

- 3.1 Precautions for Parts Replacement
 - (1) Before starting parts replacement, remove the AC cable and interface cable.
 - (a) Remove the AC cable in the following procedure:
 - i) Turn off ("o") the power switch of the printer
 - ii) Disconnect the AC inlet plug of the AC cable from the AC receptacle.
 - iii) Disconnect the AC cable and interface cable from the printer.
 - (b) Reconnect the printer in the following procedure.
 - i) Connect the AC cable and interface cable to the printer.
 - ii) Connect the AC inlet plug to the AC receptacle.
 - iii) Turn on ("l") the power switch of the printer.



- (2) Do not try disassembly as long as the printer is operating normally.
- (3) Do not remove unnecessary parts: try to keep disassembly to a minimum.
- (4) Use specified service tools.
- (5) When disassembling, follow the determined sequence. Otherwise, parts may be damaged.
- (6) Since screws, collars and other small parts are likely to be lost, they should temporarily be attached to the orginal positions.
- (7) When handling ICs such as microprocessors, ROM and RAM, and circuit boards, do not wear gloves that are likely to generate static electricity.
- (8) Do not place printed circuit boards directly on the equipment or floor.

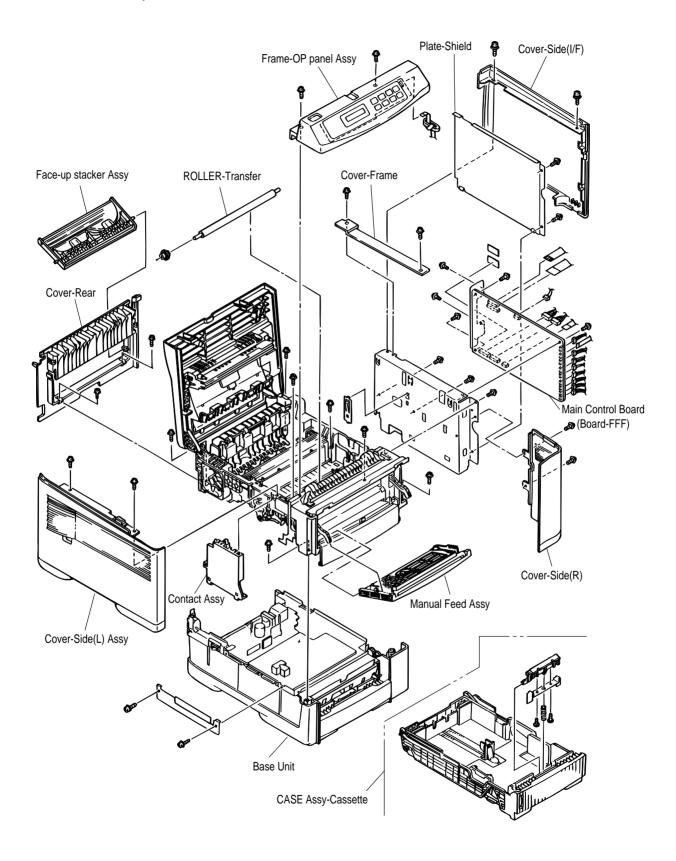
[Service Tools]

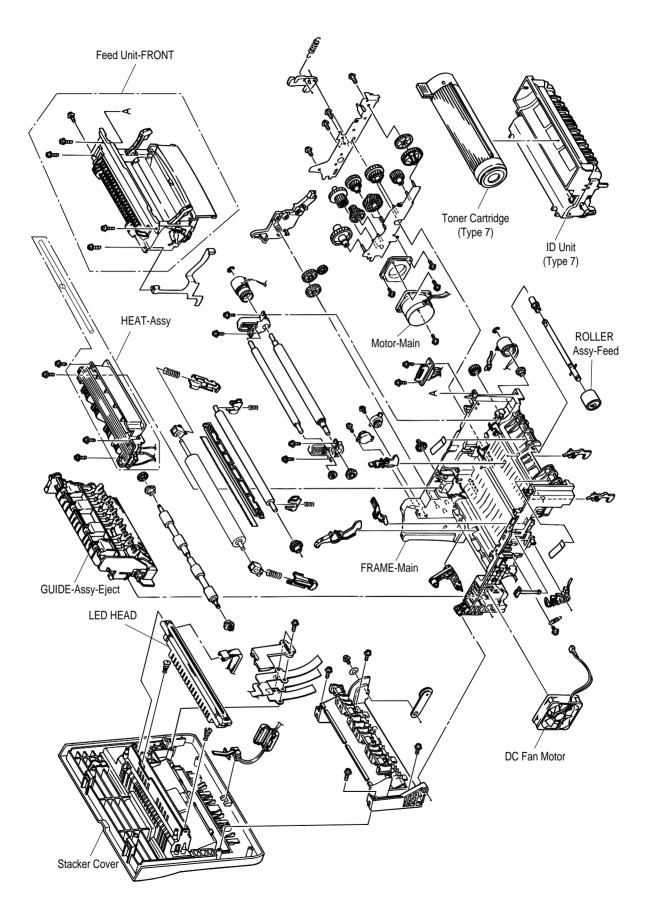
Table 3-1 shows the tools required for field replacement of printed circuit boards and units.

No.	Service Tools		Q' ty	Place of use	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screws	
2		No. 2-200 Philips screwdriver, Magnetized	1	3~5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7		Handy cleaner	1		
8		LED Head cleaner P/N 4PB4083-2248P1	1	Cleans LED head	
9	\Diamond	Connector remover P/N 4PP4076-5395P1	1	Disconnect connector	
10		Holder-TR Eject P/N 40596701	1	For removing ROLLER-Transfer	

Table 3-1 Service Tools

3.2 Parts Layout







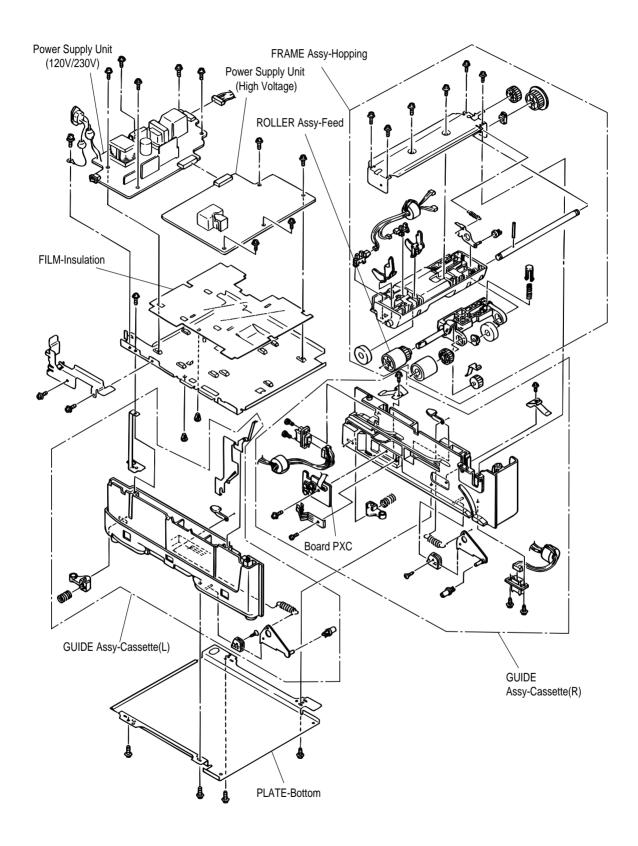
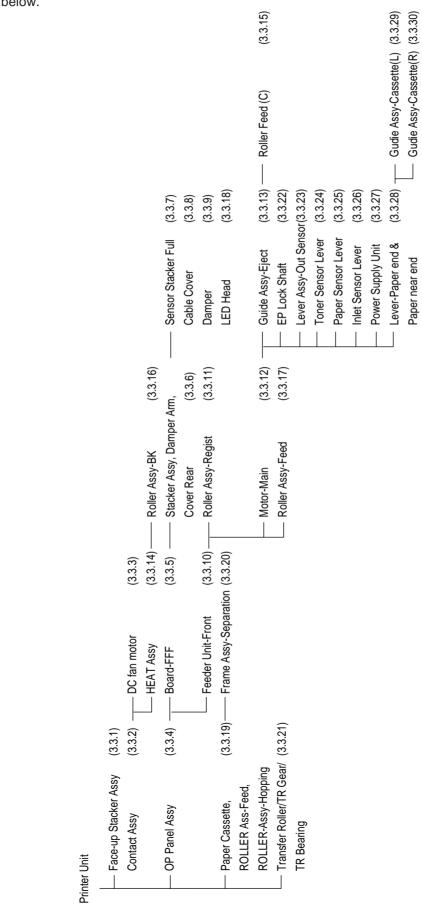


Figure 3-3

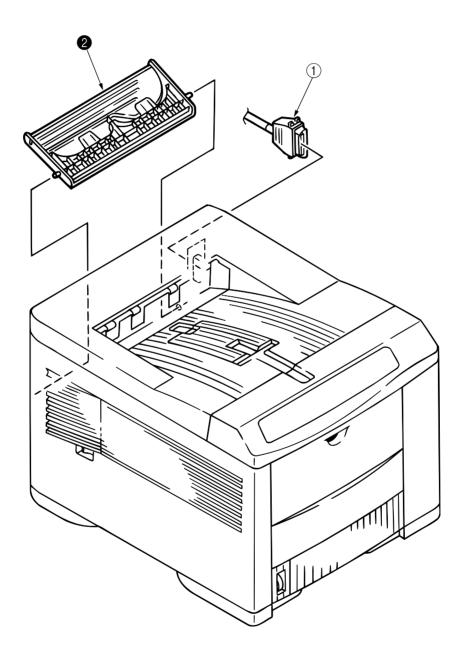


This section explains how to change parts and assemblies appearing in the disassembly diagram below.

3.3

How to Change Parts

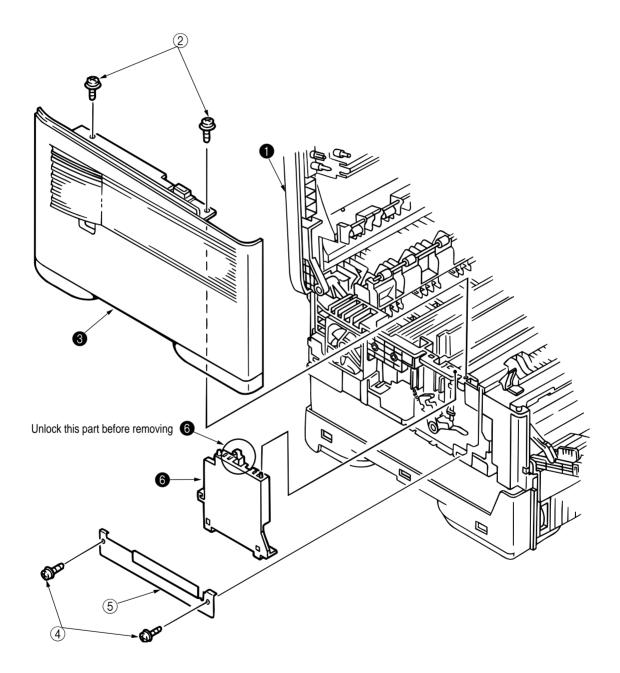
- 3.3.1 Face -up Stacker Assy
 - (1) Turn off the AC Power Switch and unplug the AC Power Cord from the outlet.
 - (2) Disconnect the Interface Cable (1).
 - (3) Open the face-up stacker assy ②, unhook the right and left projections, and then remove the face-up stacker assy ②.



3.3.2 Contact Assy

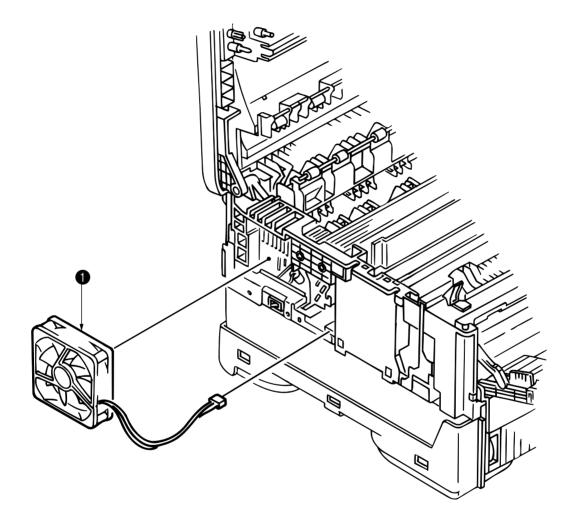
- (1) Open the stacker assy (1) and unscrew 2 screws (2) to remove the cover assy-side (L)(3).
- (2) Unscrew 2 screws ④ and remove the plate (contact) ⑤ and contact Assy ⑥.

Note! Don't deform the electrode plates of the contact assy (6).



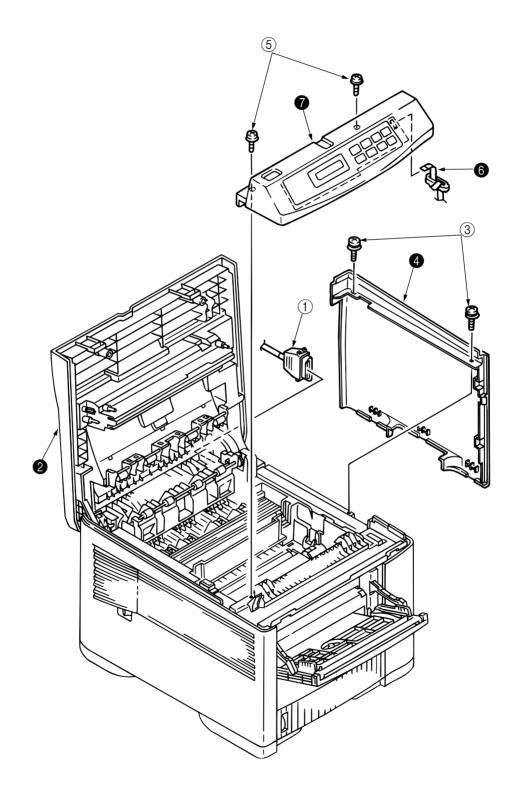
3.3.3 DC Fan Motor

- (1) Remove the cover assy-side (L). [See 3.3.2 (1)]
- (2) Remove the DC fan motor (1) by pulling out the connector of DC fan motor (1).



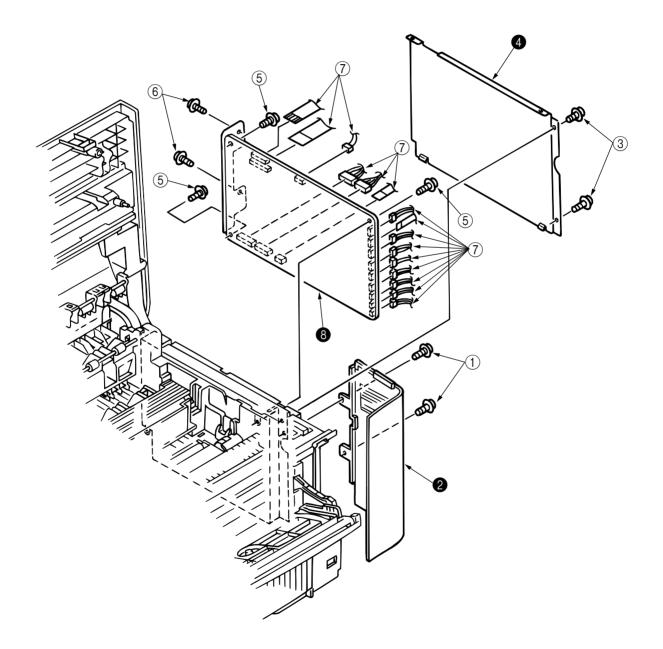
3.3.4 OP Panel Assy

- (1) Disconnect the Interface cable ①.
- (2) Open the stacker assy (2), unscrew 2 screws (3) and remove the cover assy-side (R) (4).
- (3) Remove 2 screws (5) and flexible cable (6) to remove the operator panel assy (7).

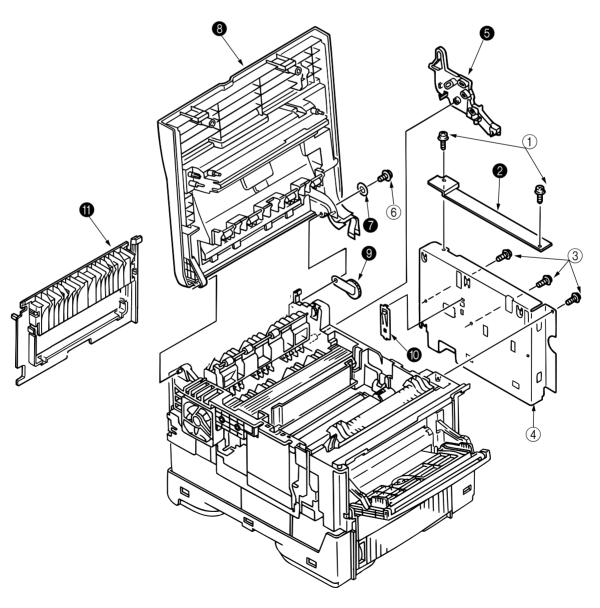


3.3.5 Board-FFF

- (1) Remove the operator panel assy and cover assy-side (R). [See 3.3.4]
- (2) Unscrew 2 screws (1) and remove the cover assy-corner (R) 2.
- (3) Unscrew 16 screws (3) and remove plate-shield (4).
- (4) Unscrew 3 screws (5) and 2 screws (6), unplug all the connectors (7), and remove Board-FFF (8).

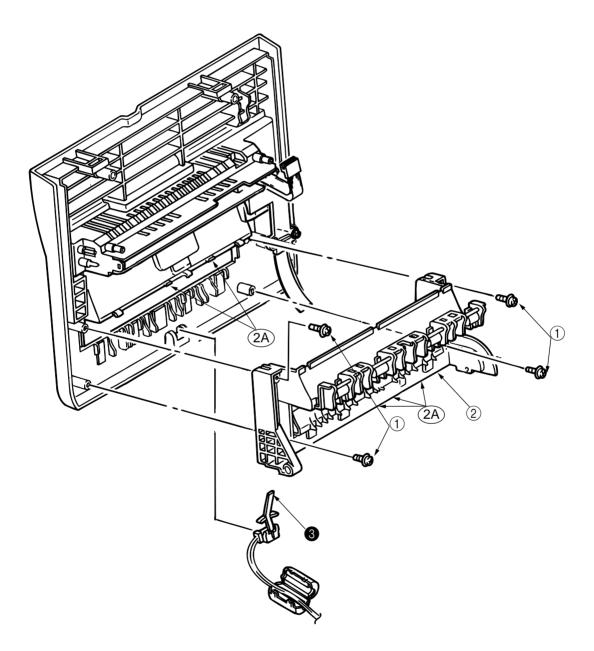


- 3.3.6 Stacker Assy, Damper Arm, Cover Rear
 - (1) Remove the face-up stacker assy. [See 3.3.1]
 - (2) Remove the cover assy-side (L). [See 3.3.2 (1)]
 - (3) Remove the OP panel assy. [See 3.3.4]
 - (4) Remove the Board-FFF. [See 3.3.5]
 - (5) Loosen 2 screws, unlock the latches from both sides and remove the rear cover ().
 - (6) Unscrew 2 screws (1) and remove frame cover (2).
 - (7) Unscrew 3 screws (3) and remove the plate assy-side (R) (4).
 - (8) Remove the lever back up release (5) and unlock the engagement of the projection on the right side of gear at the right side of the stacker cover.
 - (9) Remove a screw 6 and washer 7, and then remove the stacker assy 8.
 (At this time, the damper arm 9 can also be detached simultaneously.)



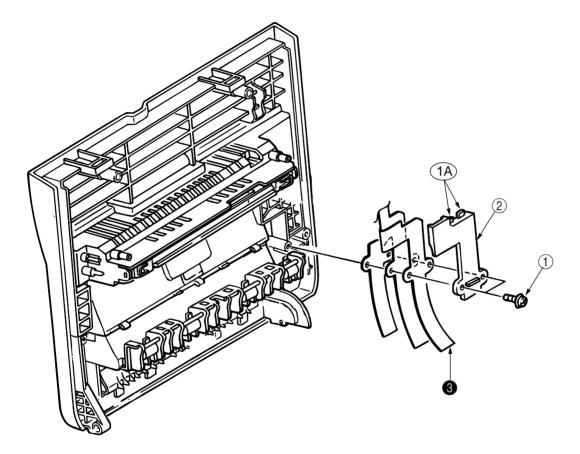
3.3.7 Sensor Stacker Full

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the Stacker assy. [See 3.3.6]
- (3) Remove four screws (1). Remove stacker mount (2) by releasing the tabs at position (2A).
- (4) Remove Sensor stacker full (3) by speading the plastic tabs on each side of sensor Assy (3) and lifting switch from cover.



3.3.8 Cable cover (guide film)

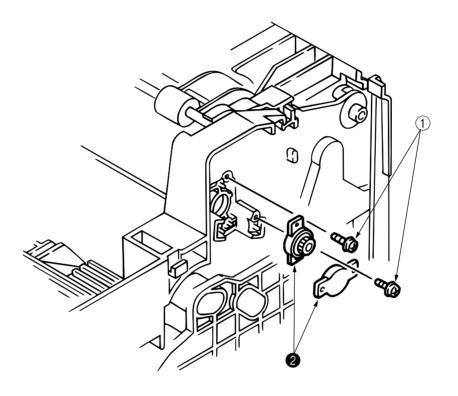
- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the stacker Assy. [See 3.3.6]
- (3) Unscrew 2 screws (1) release tabs at portion (1A). Remove cable cover (2), guide film (3).



Note: Use care when replacing cable cover. Do not pitch, crimp, or cut cables or protective sheet.

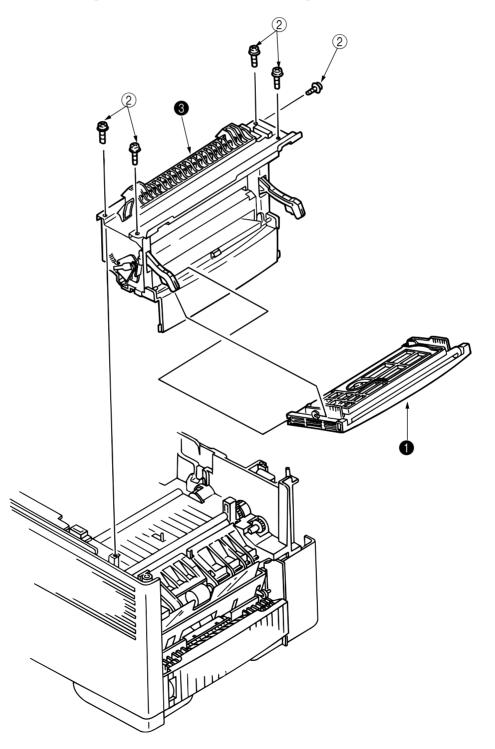
3.3.9 Damper

- (1) Remove the damper arm. [See 3.3.6]
- (2) Unscrew 2 screws (1) and remove the two dampers **2**.



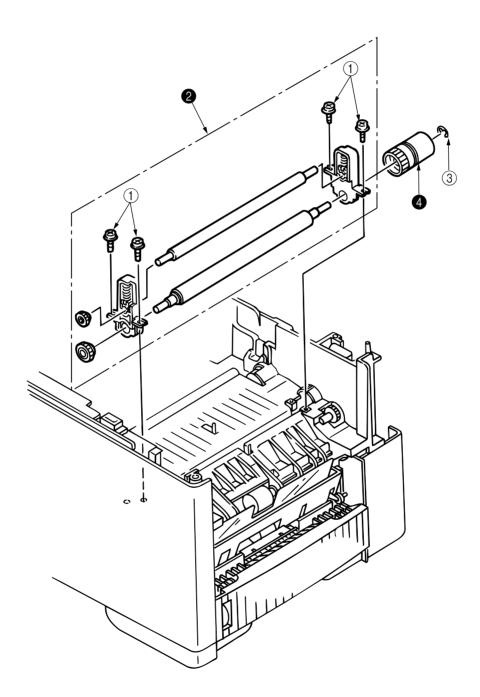
3.3.10 Feeder Unit-Front

- (1) Open the manual feed assy **1** and release both right and left parts by pulling out the engagements on the lower part.
- (2) Stand the manual feed assy (1) on end and unhook the engagements with both right and left manual feed hopper stays.
- (3) Remove the OP panel assy. [See 3.3.4]
- (4) Unscrew 5 screws (2) and remove the feeder unit-front (3).



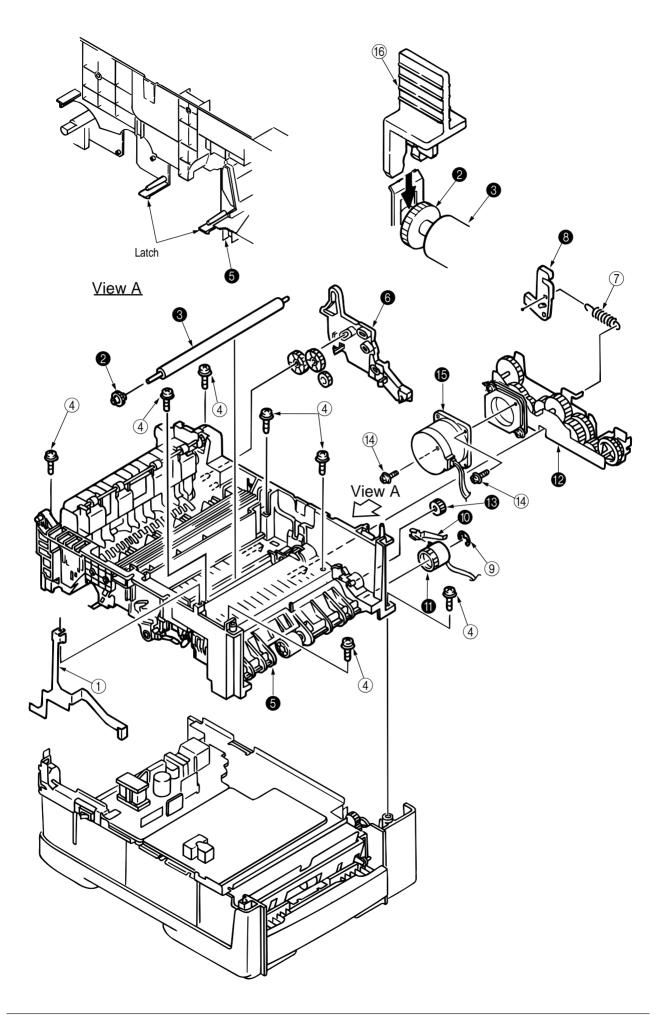
3.3.11 Roller Assy-Regist

- (1) Remove the feeder unit-front. [See 3.3.10]
- (2) Remove an E-ring (3), gear assy-clutch (4), and four screws (1) in this order, and lift out the roller assy-registration (2).



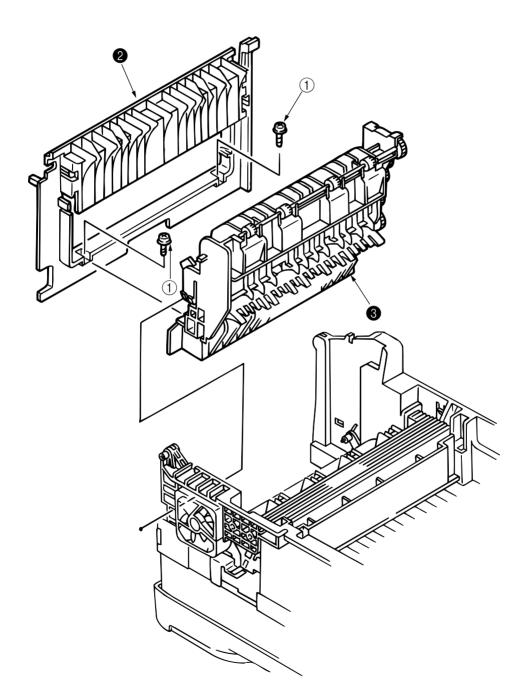
3.3.12 Motor-Main

- (1) Remove the stacker assy. [See 3.3.6]
- (2) Remove the feeder unit-front. [See 3.3.10](At this point, the manual feed assy does not have to be removed.)
- (3) Remove the DC fan motor. [See 3.3.3]
- (4) Remove the contact assy. [See 3.3.2]
- (5) Remove the plate-FG (F) (1).
- (6) Remove the TR gear 2 and roller transfer 3. (Use Holder-TR Eject (6) for the removal.)
- (7) Unscrew 7 screws ④ and remove the main frame ⑤.
- (8) Unlock latches at two points of the lever back up release (6) and pull it out in right direction.
- (9) Unhook the EP lock spring 7 and remove the EP lock lever (3).
- (10) Take off the E ring (10) and remove the plate-FG (1st) (10) and gear assy-clutch (10).
- (11) Unlock 2 latches to remove the motor assy-main (2) and idle gear (3).
- (12) Unscrew 2 screws (4) and remove the motor -main (6).



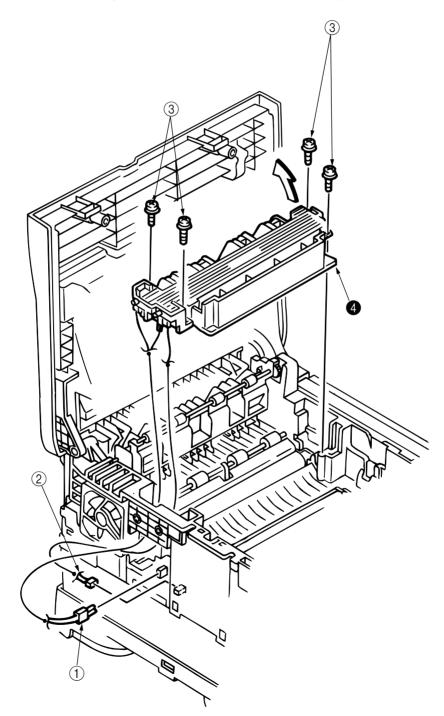
3.3.13 Guide Assy-Eject

- (1) Remove the lever back up release. [See 3.3.12(8)](But the roller transfer/feeder unit front/plate-FG do not have to be removed)
- (2) Loosen 2 screws (1), unlock both side latches and remove the cover rear (2). [See 3.3.6(5)]
- (3) Unlock the latches on both sides of the guide assy-eject (3) and lift it out.



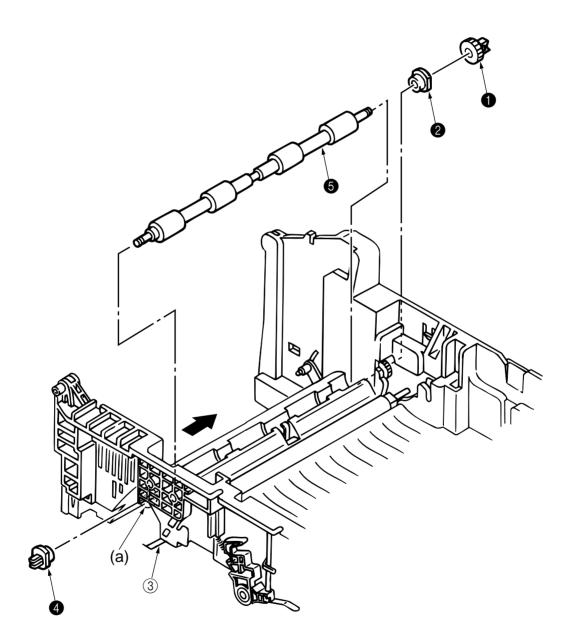
3.3.14 Heat Assy

- (1) Remove the cover assy-side (L). [See 3.3.2 (1)]
- (2) Unplug the connectors (1), (2).
- (3) Unscrew 4 screws (3) and remove the heat assy (4) in the direction of the arrow by lifting the right side first.
 - **Note !** As the heat assy **(4)** remains at high temperature soon after the power is turned off, start the work after it cools off sufficiently.
 - Carry out a reset of the counter after the replacement. (See Section 4.2)



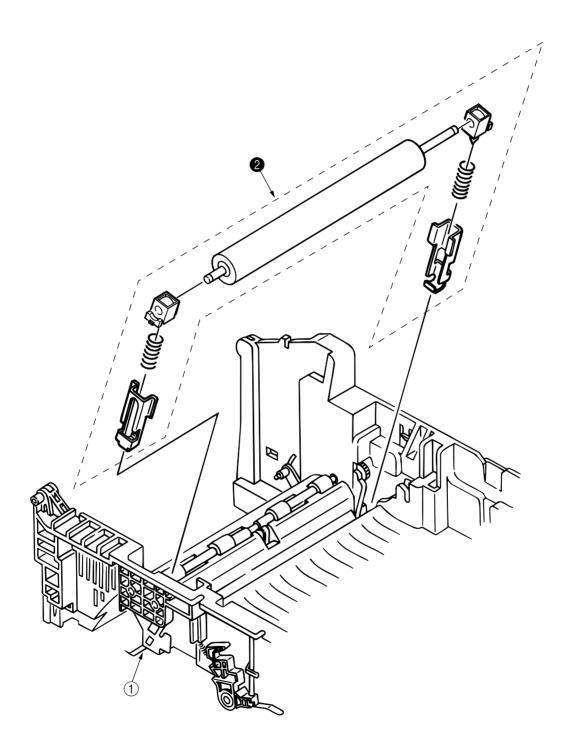
3.3.15 Roller feed (C)

- (1) Remove the guide assy-eject. (See 3.3.13)(But roller transfer/feeder unit-front/plate-FG(F) do not have to be removed)
- (2) Remove the gear roller (C) (1) and bushing (2), bend (a) part of the plate-FG (BK) (3). Take off the carrier bearing (4) and remove the roller feed (c) (5) in the direction of the arrow.
 - **Note !** Be careful not to deform (a) part of the plate-FG (BK) ③.



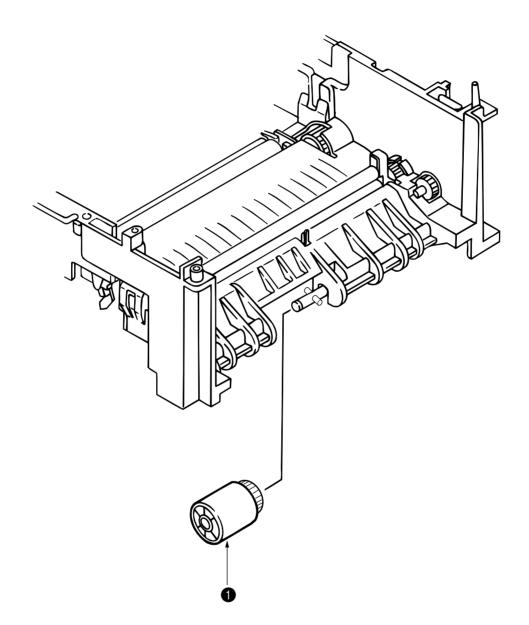
3.3.16 Roller Assy-BK

- (1) Remove the heat Assy. [See 3.3.14]
- (2) Remove the lever back up release. [See 3.3.12 (8)]
- (3) Unlock the engagement with the plate-FG (BK) ① and lift out the roller heat assy ②.



3.3.17 Roller Assy-Feed

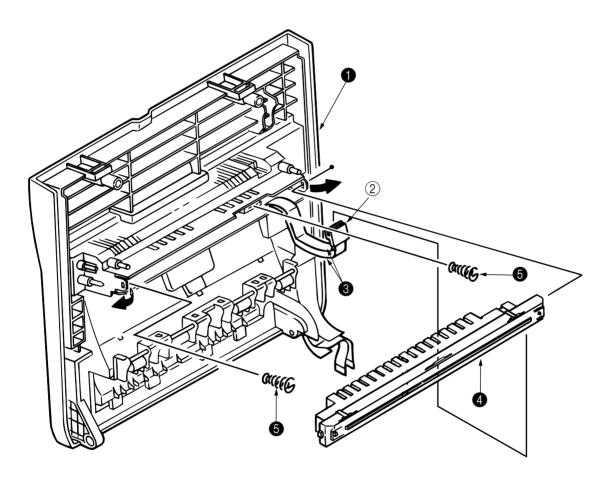
- (1) Remove the feeder unit -front. [See 3.3.10]
- (2) Remove the roller assy-feed **1** by unlocking a latch.



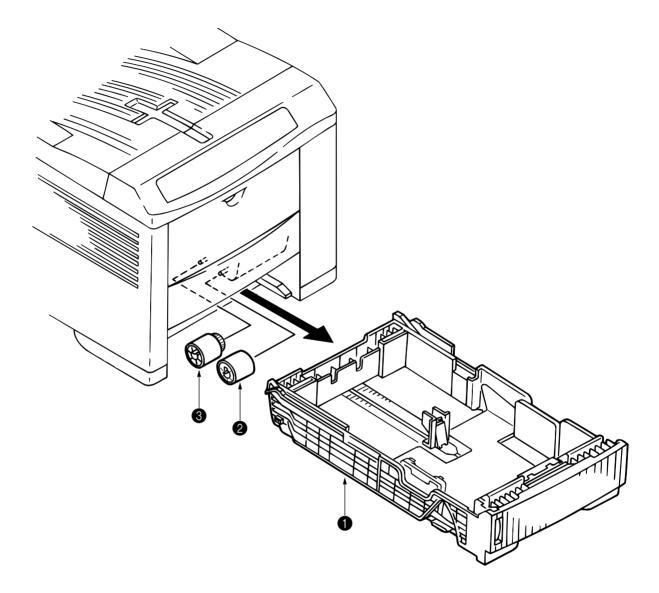
3.3.18 LED Head

- (1) Remove the stacker assy ①. [See 3.3.6]
- (2) Unplug the PC connector (2) and 2 LED cables (3) from the LED head (4).
- (3) Open the hooks of the cover stacker 1 in the direction of the arrow and remove the LED head④.
- (4) Pull out the head spring (5) from the post.

Note: Don't remove two LED cable 3 from the PC connector 2.

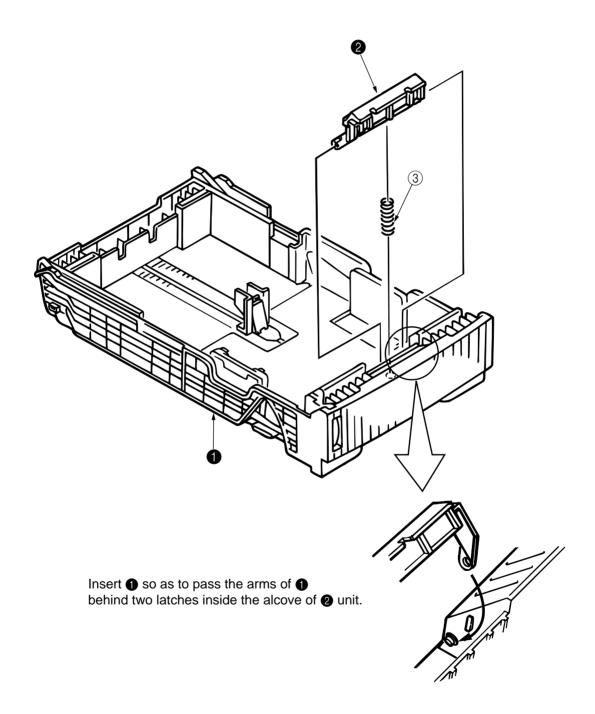


- 3.3.19 Paper cassette, ROLLER Assy-Feed, ROLLER Assy-Hopping
 - (1) Pull out the case assy-cassette **()** from the printer.
 - (2) Remove the ROLLER Assy-Feed **2** and remove the ROLLER Assy-Hopping **3**.

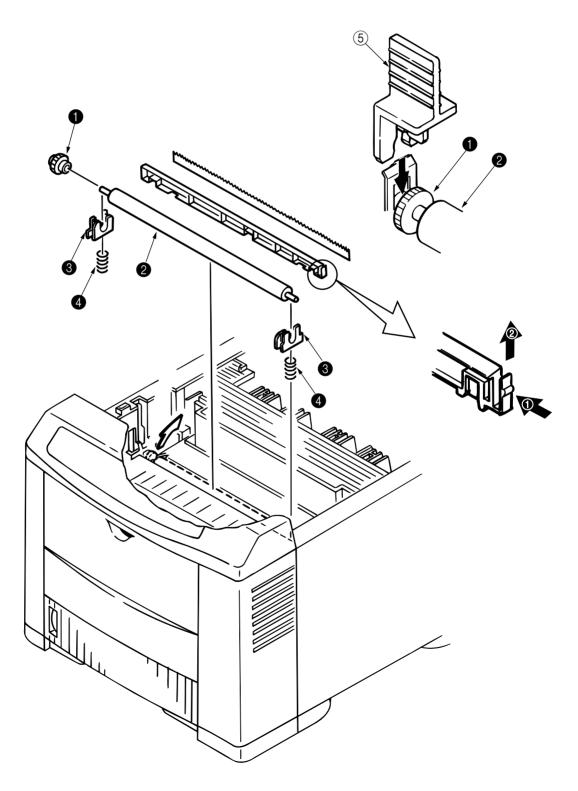


3.3.20 Frame Assy-Separation

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Pull out the case Assy-Cassette ① from the printer.[See 3.3.19(1)]
- (3) Release two locks and remove frame assy-separation ②. (At this time, coil spring ③ is also removed. Be careful not to lose this spring.)

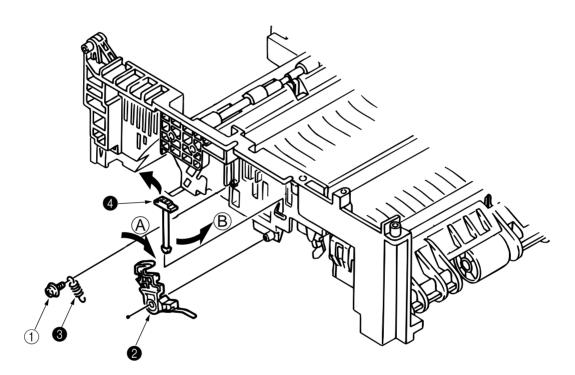


- 3.3.21 Transfer Roller/TR Gear/TR Bearing
 - (1) Open the stacker cover .
 - (2) Unlock the lock by lifting the TR gear 1 to remove the TR gear 1 and roller transfer 2. (Use the Holder-TR Eject 5 for the removal.)
 Note ! Don't place the removed roller transfer directly on the desk and so on. When
 - **Don't place the removed roller transfer directly on the desk and so on.** When placing it, lay a paper and the like under it.
 - (3) Remove right and left bearings (3) from the frame-main by sliding them inside while pushing them. At the same time, remove the 2 transfer springs (4).



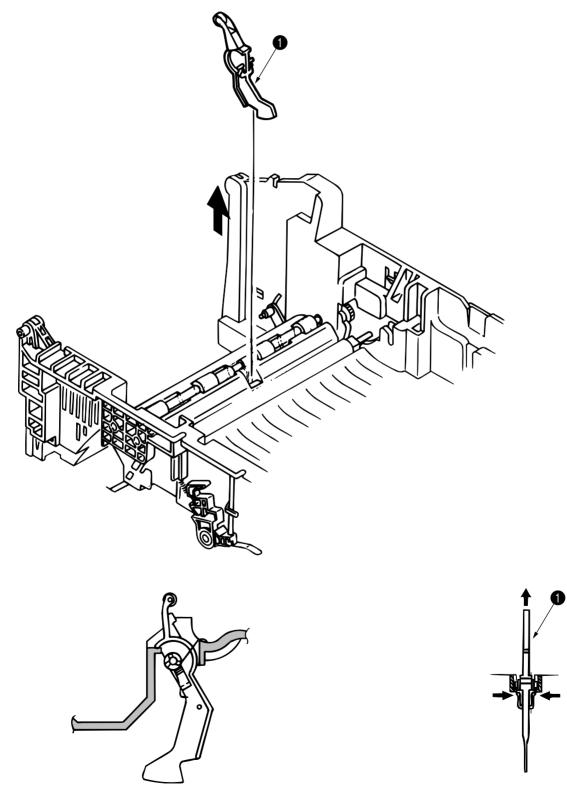
3.3.22 EP lock shaft

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove Frame-Main [See.3.3.12(7)]
- (3) Remove screw (1). Turn EP lock lever (L) Assy (2) in the direction of $\operatorname{arrow}(\overline{A})$.
- (4) Remove spring **3**.
- (5) Drop EP lock shaft (4) down and turn in the direction of $\operatorname{arrows}(B)$ and remove it.



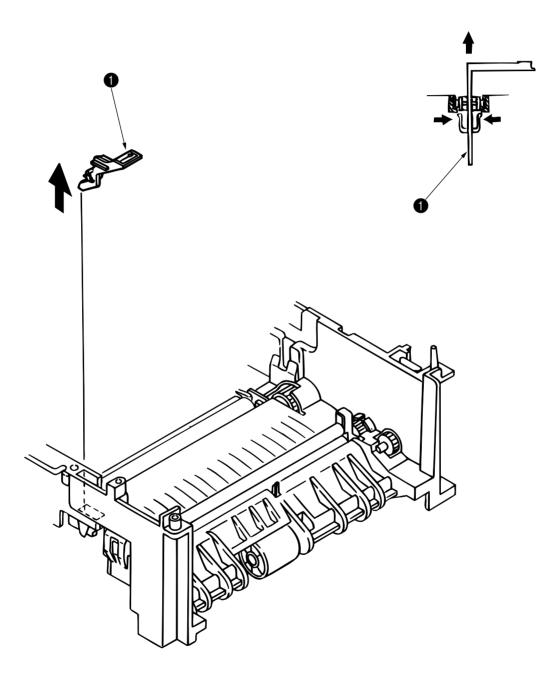
3.3.23 LEVER Assy-Out Sensor

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the frame main [See 3.3.12(7)]
- (3) Press the clamp part of LEVER Assy-Out Sensor ①. Remove the LEVER Assy-Out Sensor① by pushing it upward from the lower side.



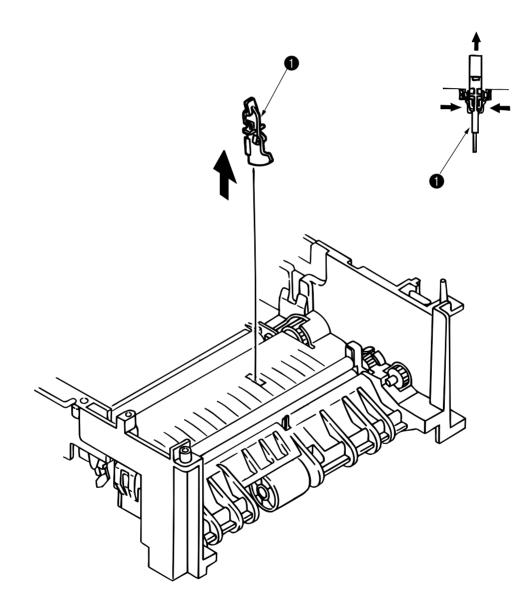
3.3.24 Toner sensor lever

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the frame main [See 3.3.12(7)]
- (3) Squeeze the clamp part of toner sensor lever ① and remove the toner sensor lever ① by pushing it upward from the lower side.



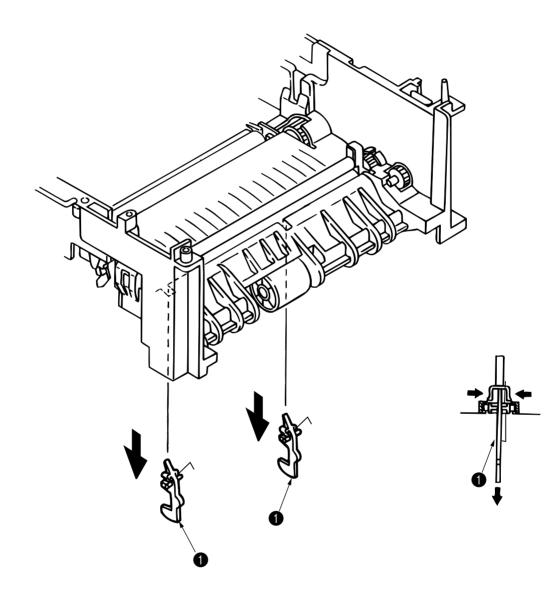
3.3.25 Paper sensor lever

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the frame main [See 3.3.12(7)]
- (3) Squeeze the clamp part of the paper sensor lever **1** and remove the paper sensor lever **1** by pushing it upward from the lower side.



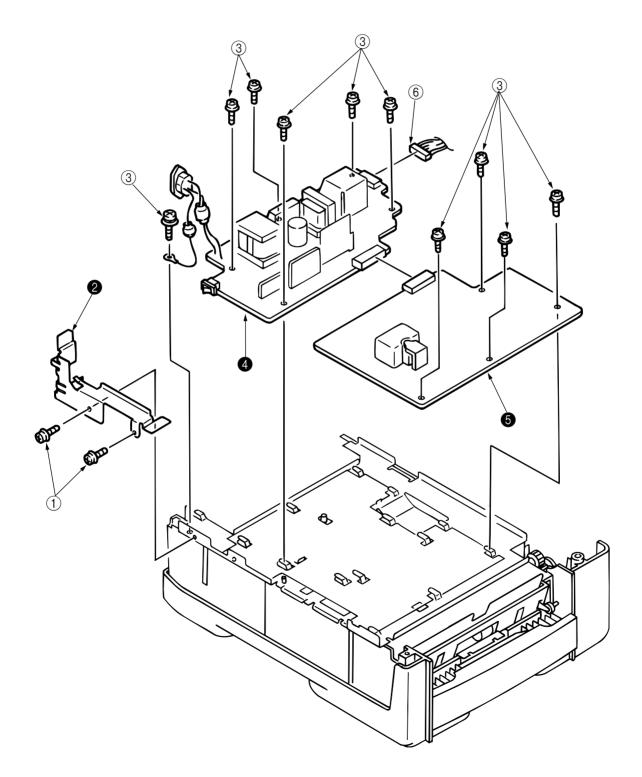
3.3.26 Inlet sensor lever

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the frame main [See 3.3.12(7)]
- (3) Squeeze the clamp part of two inlet sensor levers ①. Remove the inlet sensor levers ① by pushing them downward.



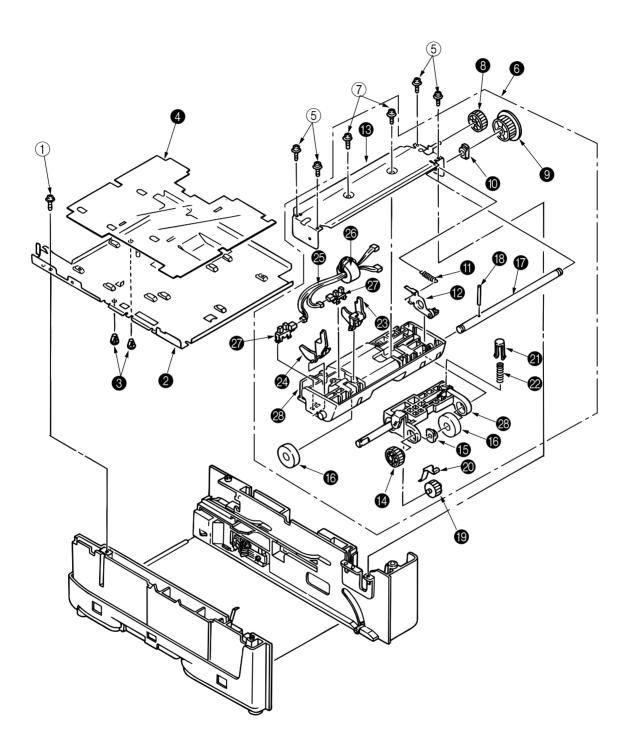
3.3.27 Power supply unit

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove the frame main [See 3.3.12(7)]
- (3) Unscrew 2 screws (1) and remove the BRACKET-AC **2**.
- (4) Unscrew 10 screws ③ and remove the connector ⑥ remove the Power supply unit [AC-DC(120/230V)] ④ and Power supply unit (High voltage) ⑤.

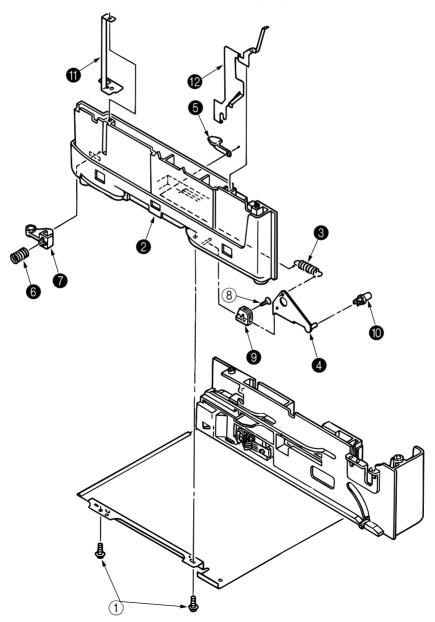


- 3.3.28 Lever-Paper end & Lever-Paper near end
 - (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
 - (2) Remove the frame main [See 3.3.12(7)]
 - (3) Remove screw (1) and then remove the PLATE-Base 2.
 - (4) Remove two Spacer-Cord(KGPS-5RF) (3) and then remove FILM-Insulation ④.
 - (5) Remove four screws (5) and then remove the FRAME ASS-Hopping (6).
 - (6) Remove the GEAR-Z58 (9) and GEAR-Z42 (8).(At this time, the ADF Bearing (10) can also be detached simultaneously.)
 - (7) Remove the GEAR-Z38 (1), ADF Bearing (5), ROLLER-Guide (6) and SHAFT Hopping (7) and Bracket-Sub roller (2).
 (At this time, the Lock Pin (8) can also be detached simultaneously.)
 - (8) Remove two screws (7) and then remove the SPRING-Release (1) and then remove the LEVER-Sub roller (2) and PLATE-Hopping (8).
 - (9) Remove the GEAR-Planet(Z28) (19), Plate-Planet (20), BRACKET-Spring (Sub) (2) and SPRING-Sub ROLLER (20).

 - (11) Remove the Connection Cord-Wire @ and TR-23-11-14 R CORE @ together.
 - (12) Remove two Photo Sensor 2.

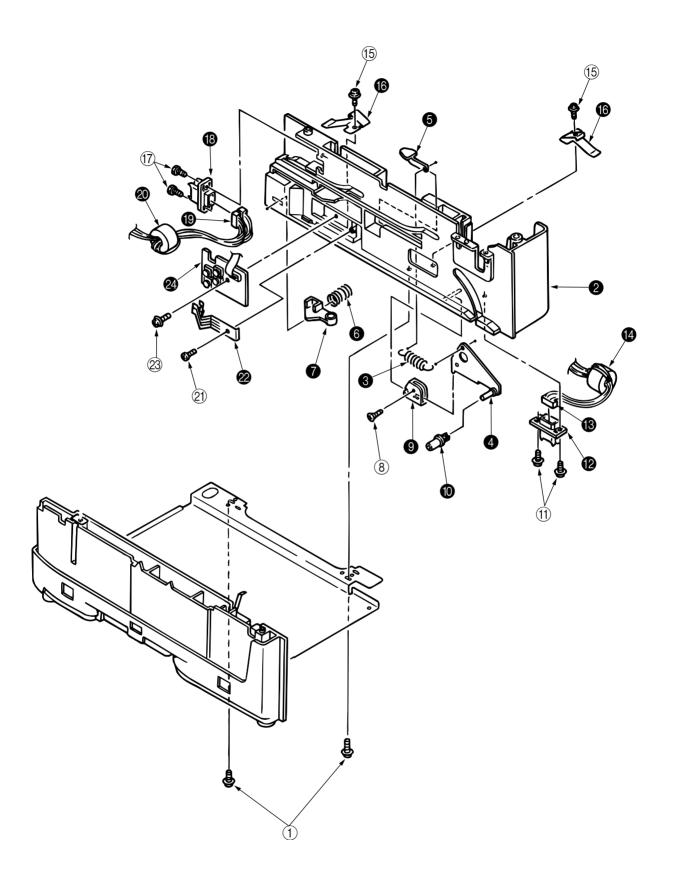


- 3.3.29 Guide Assy-Cassette (L)
 - (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
 - (2) Remove Frame Main [See 3.3.12(7)]
 - (3) Remove PLATE-Base and FRAME Assy Hopping [See 3.3.28 (5)]
 - (4) Unscrew two screw (1) and then remove Guid Assy-Cassette (L) 2.
 - (5) Remove SPRING-Sheet (3) and then remove LINK-Sheet (4) and pull block (5).
 (Pay attention the direction of hook of SPRING-Sheet (3).)
 - (6) Remove spring (6) and then remove cassette stopper (7).
 - (7) Remove screw (8) from LINK-Sheet (4) and then remove link support (9) and Roller-link (0).
 - (8) Remove Earth Plate L (1) and Plate-Earth (link) (2).



3.3.30 Guide Assy-Cassette (R)

- (1) Turn the AC power switch off. Unplug the AC power cord from the outlet.
- (2) Remove Frame Main [See 3.3.12(7)]
- (3) Remove PLATE-Base and FRAME Assy Hopping [See 3.3.28 (5)]
- (4) Unscrew two screw (1) and then remove Guid Assy-Cassette (R) (2).
- (5) Remove SPRING-Sheet (3) and then remove LINK Sheet (4) and pull block (5).(Pay attention the direction of hook of SPRING-Sheet (3).)
- (6) Remove spring **6** and then remove cassette stopper **7**.
- (7) Remove screw (8) from LINK-Sheet (4) and then remove link support (9) and Roller-link (0).
- (8) Unscrew two screws (1) and remove the Square shaped connector (176496-1) (2) and Nylon Connector Cord (3) and TR-23-11-R CORE (4).
- (9) Unscrew two screws (5) and remove the two Plate Earth (Bottom) (6).
- (10) Unscrew two screws ⑦ and remove the Square shaped connector (5-176496-1) ⑧ and Connection Cord Wire ⑨ and TR-23-11-R CORE ⑳.
- (11) Unscrew a screw (2) and remove the Detector spring (2).
- (12) Unscrew a screw 23 and remove the Board PXC 23.



4. ADJUSTMENT

This chapter explains the adjustment necessary when replacing a part. Adjustment is made by changing a parameter value set in EEPROM on the controller PCB. The parameters are set with key presses from the operator panel. This printer has three maintenance modes used to reset page counts when replacing a part, fine tune, troubleshoot and diagnose.

4.1 Maintenance Modes And Functions

User maintenance mode

To enter the user maintenance mode, turn on the POWER switch while pressing the MENU key.

[Function]

There are 13 functions as follows.

- Menu reset
- Hex dump
- Drum counter reset
- Resource Save
- Receive Buffer Size
- Operator panel menu disable
- X adjust

- Y adjust
- Duplex Adjust
- Select paper source command parameter (Second, Third, Front Tray)
- Page placement
- Setting
- Cleaning cycle

System maintenance mode

Note: This mode is used only by service personnel and should not be released to the end-user.

To enter the system maintenance mode, turn on the POWER switch while pressing the RECOVER key.

[Function]

There are 8 functions as follows.

- Page count display
- Page count printing enable/disable
- Rolling ASCII continus prinitng
- RS232C LOOP TEST
- EEPROM reset
- HSP ERROR recovery
- HSP ERROR count display
- HSP ERROR count reset
- SIDM enable/disable

• Engine maintenance mode

Note: This mode is used only by service personnel and should not be released to the end-user.

To enter the engine maintenance mode, turn on the POWER switch while pressing the FORM FEED key and ENTER key.

[Function]

There are 19 functions as follows.

- Head type setting
- Head drive time setting.
- Head drive time setting at Auto head type
- Head strobe time at 600 x 1200 dpi
- Printing start position setting
- Drum counter total display
- Drum count display
- Setting of standard paper feed length
- Setting of front feeder paper feed length
- Setting of second tray paper feed length
- Selection of second tray feeder download table
- Setting of third tray paper feed length
- Selection of third tray feed download table
- Setting of Multi-purpose feeder paper feed length
- Selection of Multi-purpose feeder download table
- Setting of duplex feed length
- Fuser count indication
- Fuser count reset
- Engine reset

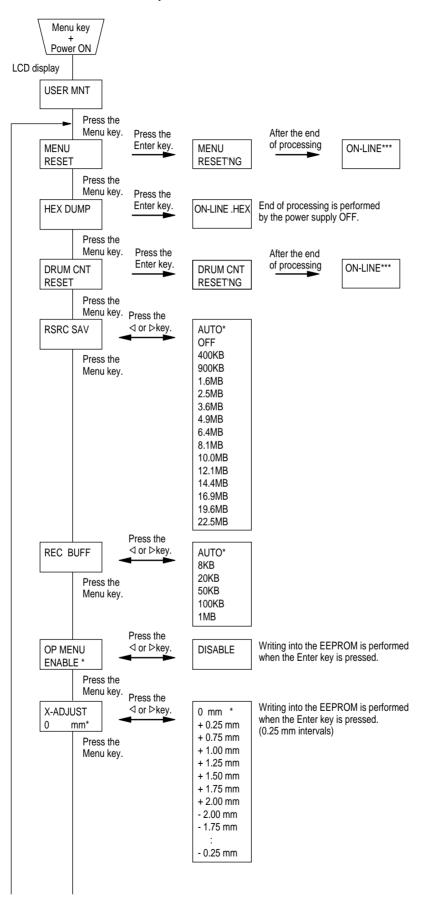
- 4.1.1 User maintenance mode
 - To enter the user maintenance mode, turn the power supply ON while pressing the Menu key.
 - This mode uses the menu for function selection.
 - The user maintenance mode provides the following functions:
 - (1) Menu reset
 - All settings for Menu level-1 are reset to the factory default values. The menus for all executable emulations including options are reset to the factory default values.
 - The operation mode starts automatically upon completion of resetting.
 - (2) Hex dump
 - The data received from the host is dumped in hexadecimal notation to the printer.
 - Printing is activated automatically when the received data exceeds one page. If the received data is less than one page, printing can be activated manually be pressing the Form Feed key after selecting the OFF LINE mode by pressing the ON-LINE key. (Automatic activation of printing even when the received data is less than one page by selecting the Auto Eject function on the menu.)
 - To exit from this mode, turn the power OFF.
 - (3) Drum counter reset
 - This function resets the drum life data when the user replaces the image drum unit.
 - The operation mode starts automatically upon completion of resetting.
 - (4) Resource Save
 - Set the storage area size of resource to be stored between PCL and Postscript.
 - (5) Receive Buffer Size
 - Set the receive buffer.
 - (6) Operator panel menu disable
 - This function is for enabling and disabling the operator panel menu functions (Menu 1, Menu 2, Tray Select, Copies and Paper Size).
 - (7) X ADJUST
 - This function is used to adjust the printing start position within the range of ± 2 mm in 0.25 mm steps in the X direction.
 - (8) Y ADJUST
 - This function is capable to adjust the printing start position within the range of ±2 mm in 0.25 mm steps in the Y direction.
 - (9) Duplex adjust
 - The function which performs a correction in Y direction towards the sheet supplied from the tray in double-sided printing.

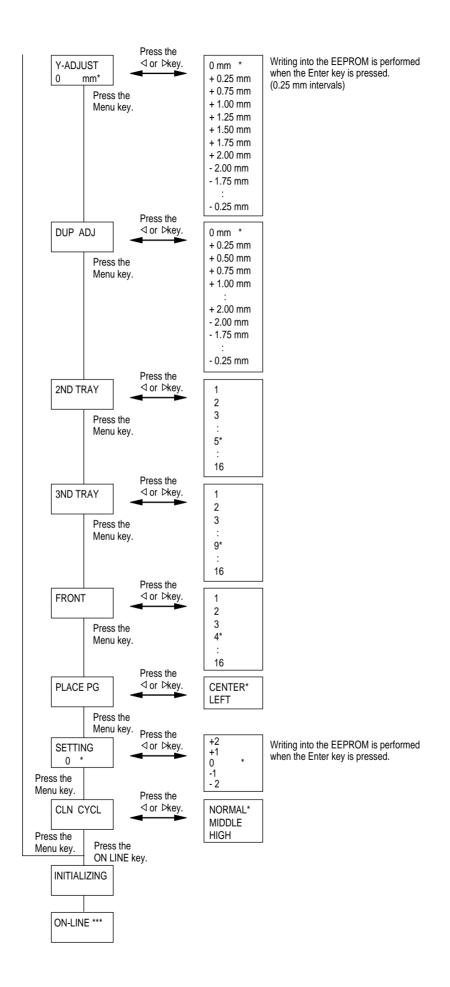
- (10) Select paper source command parameter (Second tray)
 - The function which sets the parameter selecting the second tray by paper source command (ESC & $\ell \# H$) on PCL.
- (11) Select paper source command parameter (Third tray)
 - The function which sets the parameter selecting the third tray by paper source command (ESC & ℓ # H) on PCL.
- (12) Select paper source command parameter (Front tray)
 - The function which sets the parameter selecting the front tray by paper source command (ESC & ℓ # H) on PCL.
- (13) Page placement
 - The function which aligns a printing image to the right.
- (14) SETTING
 - This function is used to adjust to improve print quality.
 - -2] -1 } Rough/thick paper, Low temperature/humidity and/or blockly faded print appeared.
 - 0 Nomal media/enviroumental conditions.
 - +1 +2 Rough papers, high temperature/humidity and/or snowy print of high density pattern.
- (15) Cleanig cycle
 - Set the page interval to perform Cleaning Sequence.

When stains build up especially in using rough papers. Change the cleaning cycle. The shorter the cycle is set, the less the stains become.

Normal : Each 20th page (default) Middle : Each 10th page High : Each 3rd page

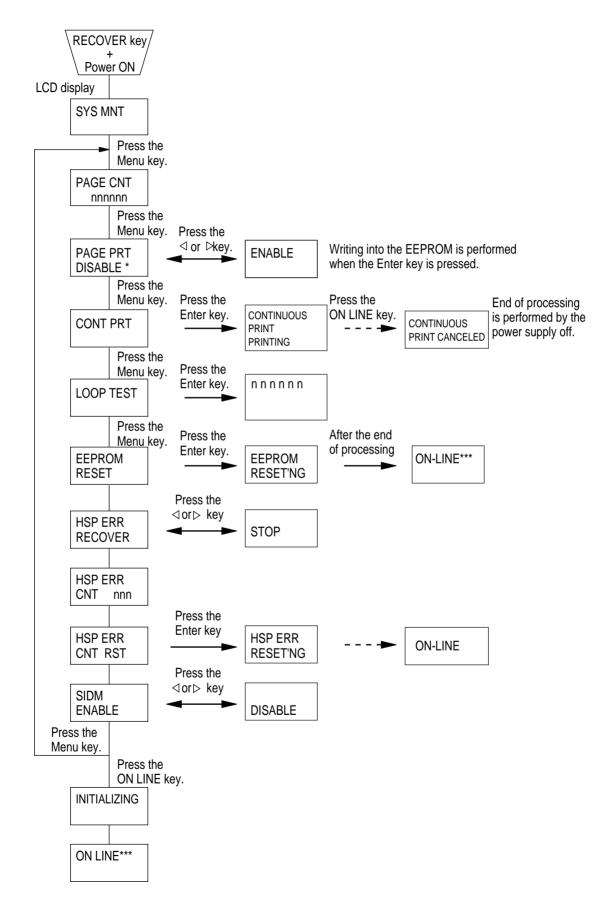
User maintenance mode menu system





- 4.1.2 System maintenance mode
 - The system maintenance mode is set when the power is turned ON while pressing the Recover key.
 - This mode adopts the menu for function selection.
 - The system maintenance mode is provided with the following functions:
 - (1) Page count display
 - The total number of pages counted at the engine is displayed on the LCD.
 - (2) Page count printing enable/disable
 - This function selects whether to include (enable) or exclude (disable) the total number of printed pages counted at the engine at the time of menu printing.
 - (3) Rolling ASCII continuous printing
 - The rolling ASCII pattern is printed continuously for various engine tests.
 - Press the ON-LINE key to cancel this mode.
 - (4) RS232C LOOP TEST
 - Performs a loop test of RS 232C.
 - (5) EEPROM reset
 - All EEPROM areas including Menu level-2 to the factory default values.
 - The following items are excluded
 - * Head drive time setting
 - * Fine adjustment of printing start position
 - * Standard tray paper feed amount setting
 - Transition to the operation mode occurs upon completion of resetting.
 - Press the Menu key to update each category. The operation returns to the first category after updating the last category.
 - (6) HSP ERROR recovery
 - Select HSP ERROR recovery function either recover or stop.
 - (7) HSP ERROR count
 - Display total HSP ERROR count.
 - (8) HSP ERROR count reset
 - Reset the HSP ERROR counter.
 - (9) SIDM enable/disable
 - If it's selected disable, cannot select SIDM emulations by Menu.

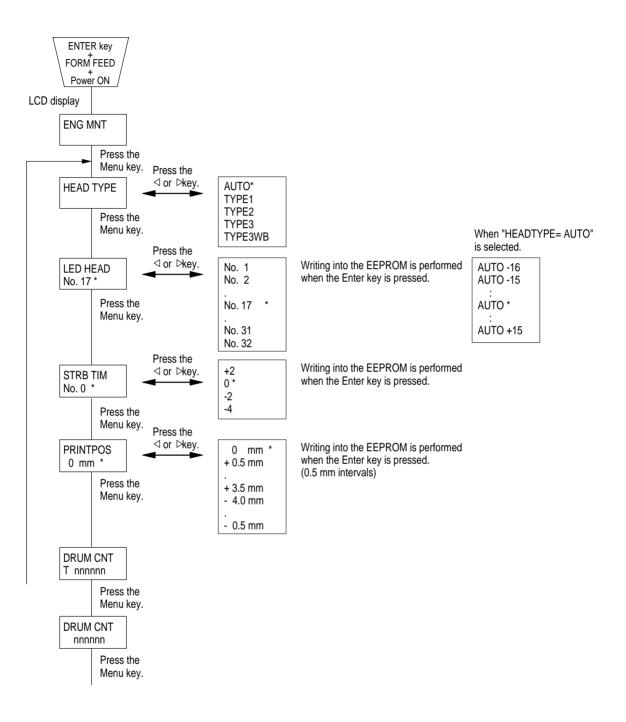
System maintenance mode menu system

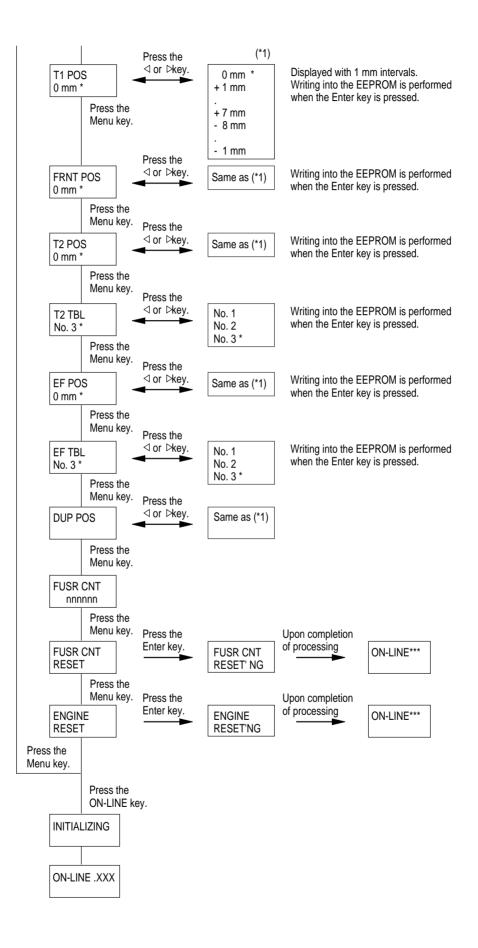


- 4.1.3 Engine maintenance mode
 - The engine maintenance mode is activated when the power is turned ON while pressing the Form Feed key and Enter key.
 - This mode adopts the menu for function selection.
 - The method for exit from this mode depends on the setting.
 - The engine maintenance mode is provided with the following functions:
 - (1) Head type setting select LED Head type
 - Sets the select LED head type.
 - (2) Head drive time setting
 - Sets the drive time of the LED head.
 - (3) Head drive time setting at auto head type
 - This function sets head drive time, when " HEADTYPE= AUTO" is selected.
 - (4) Head strobe time at 600 x 1200 dpi
 - This function sets head strobe time at 600 x 1200 dpi.
 - (5) Printing start position setting
 - Sets the printing start position.
 - (6) Drum count total display
 - Displays on the LCD the total number of drum revolutions in the unit counted at the engine.
 - (7) Drum count display
 - Displays on the LCD the total number of EP drum revolutions counted at the engine.
 - (8) Setting of standard tray paper feed length
 - This function sets the paper feed length of standard tray paper.
 - (9) Setting of front feeder paper feed length
 - This function sets the paper feed length of the front feeder.
 - (10) Setting of High Capacity Second Paper Feeder paper feed length
 - This function sets the paper feed length of the High Capacity Second Paper Feeder.
 - (11) Selection of High Capacity Second Paper Feeder download table
 - This function selects the download table for the High Capacity Second Paper Feeder.

- (12) Setting of High Capacity Third Paper Feeder paper feed length
 - This function sets the paper feed length of the High capacity Third paper feeder.
- (13) Selection of High Capacity Third paper feeder download table
 - This function selects the download table for the High capacity third paper feeder.
- (14) Setting of Multi Feeder paper feed length
 - This function sets the paper feed length of the Multi Feeder.
- (15) Selection of Multi Feeder download table
 - This function selects the download table for the Multi Feeder.
- (16) Setting of duplex feed length
 - This function sets the paper feed length of the duplex.
- (17) Fuser count display
 - Displays on the LCD the total number of printed pages counted at the engine.
- (18) Fuser count reset
 - When the fuser unit is replaced, the maintenance person uses this fuser count reset function to reset the fuser lifetime.
 - After the fuser counter is reset, the engine enters into the operation mode automatically
- (19) Engine reset
 - All EEPROM areas used by the engine are reset to the factory default values.
 - The following items are excluded:
 - * Menu level-1
 - * Menu level-2
 - * Operator panel menu disable/enable
 - * Page print disable/enable
 - Transition to the operation mode occurs upon completion of resetting.
- *Note:* Do not change the default value of $(1) \sim (5)$, $(8) \sim (16)$ they are the parameter for adjusting in the factory.

• Engine maintenance mode menu system





4.1.4 EEPROM initialization

The corresponding area of the EEPROM is initialized for each event as shown Table 4-1 and Table 4-2.

No	Event	Menu Level 1	Menu level 2	F/W Revision Range	Destination Information	Users Maintenance Range (noe1)	Systems Maintenance Range (note1)	Engine Maintenance Range (note1)	Drum Counter	Fuser Counter	Total Print Number	HSP
1	Users Maintenance Menu Reset	0										
2	Systeems Maintenance EEPROM Reset	0	0			0	0					
3	Engine Maintenance Engine Reset							0	0			
4	Firm Revision Check Error Power On	0	0	0		0	0					
5	Engine ID Check Error at Power On							0	0	0	0	0
6	Setting for Shipping Destination	0	0		0	0	0					
7	Users Information Error	0	0		0	0	0					

Table 4-1	EEPROM	Initial	Setting	Range
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Note 1 : The items for each maintenance menu of the events are to be listed.

Table 4-2 Items Related to Each Maintenance Menu of EEPROM Reset

Users Maintenance Menu Range	Systems Maintenance Menu Range	Engine Maintenance Menu Range		
Resource Save	Enable/ Disable of Total Number of Menu Print	Correction head type (excluding the time upon engine maintenance engine reset)		
Receive Buffer	Enable/ Disable of Switching SIDM Emulation	LED head drive time (excluding the time upon engine maintenance engine reset)		
Enable/ Disable of Operator Panel Menu Function		600 x 1200dpi strobe time relative value (excluding the time upon engine maintenance engine reset)		
X/ Y/ DUP ADJUST		Print start position		
Paper Feed Command of 2nd/ 3rd/ Front Trays		Paper feed distance from each tray		
Print Shift to Left Based		Paper feed distance from the Duplex Unit		
Cleaning Cycle		Control parameter of each option tray motor		
		Engine test		

4.2 Adjustment When Replacing A Part

Adjustment necessary when replacing one of the followimg parts.

Part Replaced	Adjustment
Image Drum Cartridge	Reset the image drum counter. (Refer to User's manual)
Fuser Unit	Reset the fuser counter. (Refer to Chapter 4.2.1)

- 4.2.1 Resetting the fuser counter
 - (1) The fuser counter can be reset in the engine maintenance mode.
 - (2) Resetting method

 Operation
 LCD display

 With the ENTER and FORM
 ENG MNT

 FEED keys pressed, turn the
 Image: Complete in the initializing process is completed, the printer enters into the operation mode.
 Image: Complete integration in the initializing process is completed, the printer enters into the operation mode.

4.2.2 Destination setting

The desired destination can be set by turning the power on while depressing two keys corresponding to the destination according to the following table.

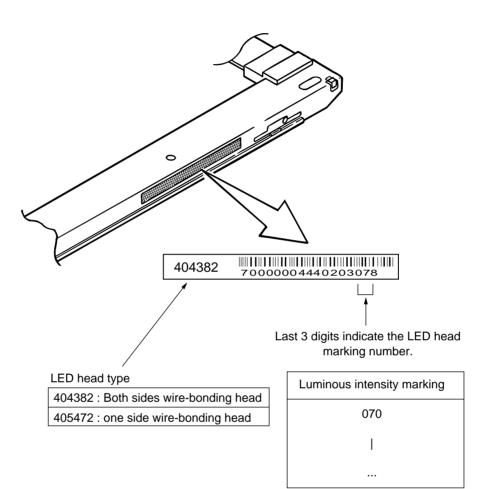
Destination	Keys to be depressed
ODA	MENU, ⊳
OEL	MENU, ⊲
OKI-INT-A	MENU, PAPER SIZE
(Australia, etc.)	
OKI-INT-L	MENU, TRAY TYPE
(Singapore, etc.)	

This function shall not be open for users.

4.2.3 Setting of LED head drive time

As the OKIPAGE18/18n automatically judges head type and head drive time, there is no need for changing any setting in replacing LED head. But individual setting can be changed by ENGINE Maintenance menu as before. The procedure in such case shown below.

Luminous intensity marking label



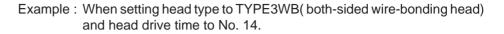
• Setting of LED head drive time

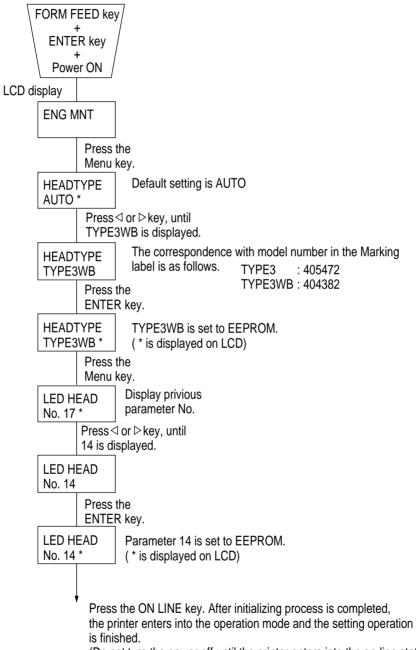
Drive time of the LED head is to set parameter of drive time setting values corresponding to the luminous intensity displayes marked on the LED head to EEPROM.

Luminous intensity		Luminous intensity	
display on LED head	Drive time parameter	display on LED head	Drive time parameter
0.27 ~ 0.28	25	0.61 ~ 0.64	13
0.29 ~ 0.30	24	0.65 ~ 0.69	12
0.31 ~ 0.32	23	0.70 ~ 0.73	11
0.33 ~ 0.35	22	0.74 ~ 0.79	10
0.36 ~ 0.37	21	0.80 ~ 0.84	9
0.38 ~ 0.40	20	0.85 ~ 0.90	8
0.41 ~ 0.43	19	0.91 ~ 0.96	7
0.44 ~ 0.46	18	0.97 ~ 1.03	6
0.47 ~ 0.49	17	1.04 ~ 1.10	5
0.50 ~ 0.52	16	1.11 ~ 1.18	4
0.53 ~ 0.57	15	1.19 ~ 1.26	3
0.58 ~ 0.60	14	1.27 ~ 1.35	2

a. Corresponding table of luminous energy display and drive time parameter

b. Setting





(Do not turn the power off until the printer enters into the on-line state.)

5. PERIODIC MAINTENANCE

5.1 Periodic Replacing Part

As specified below, the parts shall be replaced periodically.

Part name	Condition for replacement	Cleaning	Remarks
Toner cartridge	5,000	• LED head. • Regist Paper dust.	Consumables
Image drum cartridge	30,000	• LED head. • Regist Paper dust.	Consumables
Heat Assy	200,000		Maintenance Kit
Transfer Roller	200,000		Maintenance Kit
Back up Roller Assy	200,000		Maintenance Kit
Feed Roller Assy	200,000		Maintenance Kit
Hopping Roller Assy	200,000		Maintenance Kit
Separation Frame Assy	200,000		Maintenance Kit

[Note: Maintenance Kit shall be replenished by users calling to serviceman.]

5.2 Cleaning

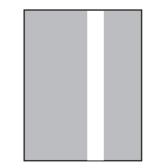
Remove any toner and dust. Clean inside and around the printer with a piece of cloth when necessary. Use the handy cleaner (VACCUM) for cleaning the printers interior.

Note: Do not touch image drum, LED lens array or LED head connector block.

5.2.1 Cleaning of LED lens array

Clean the LED lens array or replace the toner cartridge when white lines or stripes (void, light printing) are generated vertically down the page.

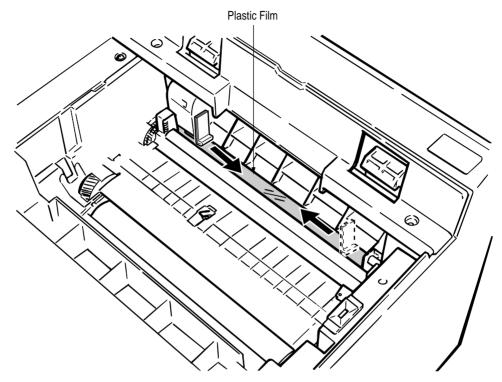
Note: The LED lens array must be cleaned with an LED head cleaner.



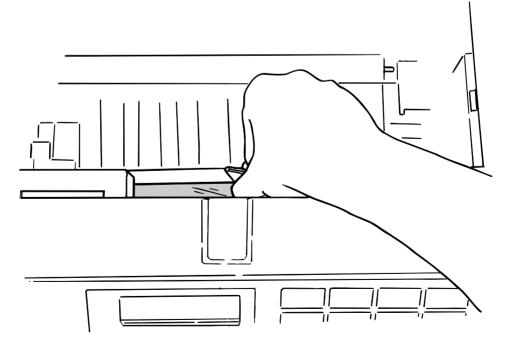
White lines or stripes

(void, light printing)

- 5.2.2 Cleaning the Plastic Film
 - (1) Open the stacker assy and remove I/D unit.
 - (2) After cleaning LED head, wipe off the paper powder by LED LENS CLEANER and remove the paper powder.



(3) Remove paper powder out of the printer unit in such a way as not to spill it and dipose of properly



6. TROUBLESHOOTING PROCEDURES

- 6.1 Troubleshooting Tips
 - (1) Check the basic check points covered in the user's manual.
 - (2) Gather as much information on the problem from the customer as possible.
 - (3) Perform inspections in conditions close to those in which the problem had occurred.

6.2 Points to Check before Correcting Image Problems

- (1) Is the printer being run in proper ambient conditions?
- (2) Have the supplies (toner) and the routine replacement part (image drum cartridge) been replaced properly?
- (3) Is the paper normal? See paper specifications section.
- (4) Has the image drum cartridge been loaded properly?
- 6.3 Tips for Correcting Image Problems
 - (1) Do not touch, or bring foreign matter into contact with the surface of the image drum.
 - (2) Do not expose the image drum to direct sunlight.
 - (3) Keep hands off the fuser unit as it is heated during operation.
 - (4) Do not expose the image drum to light for longer than 5 minutes at room temperature.

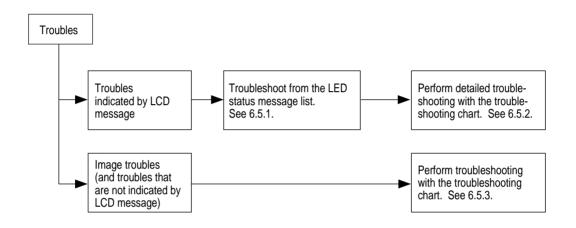
6.4 Preparation for Troubleshooting

(1) Operator panel display

The failure status of this printer is displayed on the liquid crystal display (LCD) in the operator panel. Take proper corrective action as directed by messages that are displayed on the LCD.

6.5 Troubleshooting Flowchart

If troubles should develop in this printer, troubleshoot in the following procedure flow:



6.5.1 LCD status message/trouble list

Table 6-1 lists the status and troubles that may be indicated by messages on the LCD.

LED status



Category	LCD status message	Trouble or status	Remedy	
Daily status	READY ATTENTION	Indicates on-line status ttttt: Tray (TRAY 1, TRAY 2, TRAY3, and FRONT MANUALFEEDER) Tn: Cassette tray (T1; TRAY 1, T2; TRAY 2, T3; TRAY 3) mmmmmmmmm: Paper size in the tray being selected (LETTER, EXECUTIVE, LEGAL 14, LEGAL 13,A4 SIZE, A5 SIZE, A6 SIZE, B5 SIZE, COM-10,MONARCH, COM-9, DL ENV, C5 ENV, C4 ENV) xxx: Emulation in operation (AUT, PCL, PS, PPR, FX, and HEX) dddddd: The mode of both-sided printing/ one-sided printing is indicated. (DUPLEX, SIMPLEX)	Normal operation	
	READY OFF-LINE .xxx dddddd ttttt	Indicates off-line status		
	READY PROCESSING .xxx ATTENTION	Indicates during data receiving or outputting		
	ATTENTION	Indicate that not-yet-printed data is remained in the buffer. In a state of waiting for following data.	In the off-line mode, the data is printed by pressing the FORM FEED button.	

Category	LCD st	atus message	Trouble or status	Remedy
Daily status	Status READY PRINTING		Indicate that the printer is printing.	Normal operation
	READY	FLUSHING JOB	Indicates that job flush is designated and the state in which data is received and abandoned until the completion of a job.	
READY or Or RESET TO FLUSH ATTENTION			Indicates switching to off-line with data remaining in the buffer.	Flushing job: Press the RESET button. Resume: Press the ON LINE button.
	READY	PS NOT AVAILABLE	Indicates that PostScript printer language is not installed but has been requested by PJL command (Warning). When CLEARABL WRNINGS= ON has been selected in the menu, this indication is cleared by pressing Recover switch.	Warning
	READY	POWER SAVING	Informs that the printer has entered the power save mode (heater off). This is indicated in combination with other messages of the first line.	Normal operation
-	READY	PAPER NEARED Th	Informs that the sheets are near to end in a tray cassette (common with 1st/ 2nd/ 3rd). when the remaining reaches 20 sheets, it is detected.	Warning

Category	LCD sta	tus message	Trouble or status	Remedy
Daily status	READY ATTENTION or O	TONER LOW	Informs that the amount of toner low This is indicated in combination with other messages of the first line. Normal operation is possible. But when "LOW TONER= OFF" has been selected in the menu, ATTENTION LED will flash.	Replace the toner cartridge.
	READY ATTENTION	TONER SENSOR	Informs that toner sensor detects an error. When the total drum count is > 30 pages, "Toner Sensor" error is indicated, when the total drum count si < 30 pages, an impossible to reset alarm "ERROR 77", which will be described later, would be indicated. This is indicated in combination with other messages of the first line. Normal operation is passible.	Check the operation of the toner sensor lever. Replace the Power Supply Unit (High Voltage) Replace the main board. Note: When replacing the main board, install the EEPROM mounted on the replaced main board.
	READY ATTENTION	CHANGE DRUM	Informs of the drum life. This is indicated in combination with other messages of the first line. Normal operation is enabled if desired.	Repace the image drum cartridge. Note: After replacing the drum cartridge, reset the drum counter. (Refer to the User's Manual)
READY O ATTENTION		FUSER LIFE	Informs that the life of a replaceable part such as fuser (fusing device) and roller. This is indicated in combination with other messages of the first line. Normal operation is possible.	Replace the fuser unit. Note: After replacing the fuser unit reset the fuser counter. (Refer to chapter 4.2.1)
	READY or ATTENTION	COPY nnn/mmm	Indicates that the number of pages in current job when the number of copies is two or more.	Normal operation.
	READY ATTENTION	RESET	Deletes not-yet-printed data within the buffer and returns the status of the printer to user default. Temporary DLL/ macro/ user pattern will be deleted.	Normal operation

Category	ory LCD status message		Trouble or status	Remedy
Daily status	READY or O ATTENTION	PRINT FONTS	Prints all the fonts which are included in the printer. Ready Light on: execution by command Ready Flash: execution by switch.	Normal operation.
	READY ATTENTION	DRUM CLEANING MANUAL mmmmmm REQUEST	Indicates that the printer is under cleaning printing process. The second line will become "MANUAL LETTER REQUEST" or "MANUAL A4 SIZE REQUEST"	Set requested paper to front tray, and press FORM FEED button.
	READY or ATTENTION	PRINT DEMO PAGE	Prints the demo page. Ready light on: execution by command Ready flash: execution by switch	Normal operation
	READY or ATTENTION	PRINT MENU	Prints current menu setting. Ready Light on: execution by command Ready Flash: execution by switch	Normal operation
	READY	mmmmmmmm MANUAL YYYYYYYY REQUEST	Requests that a sheet indicated in the second line message is inserted by hand. YYYYYYYY: sheet type (PAPER, ENVELOPE)	Set requested paper to front tray, and press FORM FEED button.
	READY ATTENTION	PRESS FORM FEED TO EJECT	Promotes an forced exit by FORM FEED switch when the time set in WAIT TIME OUT of AUTO OPERATION in the level 2 menu has been passed since no data received.	Press FORM FEED button.

Category	LCD st	atus message	Trouble or status	Remedy
Daily status	READY ATTENTION	STACKER FULL REMOVE THE PAPER	Indicates that the face down stacker is full with sheets.	Remove the paper from the stacker. Repair the broker stacker sensor cable. Repeat the insertion and removal of the connector. Clean or replace the stacker full sensor.
	READY	PAPER OUT mmmmmmmmmm tttttt	Indicates that no paper or paper tray are installed.	Load paper or paper tray.
	READY ATTENTION	ttttt INSTALL	Indicates that, in an attempt to use the third tray, the first or second tray which is the medium of the path is pulled out. Indicates that, in an attempt to use the second tray, the first tray which is the medium of the path is pulled out. Provisions: The first and second tray should be returned.	Install the displayed tray.
	READY ATTENTION	mmmmmmmmm tttttt PAPER REQUEST	Requests that a sheet indicated in the first line message is inserted.	Load the requested paper in tray.
	READY	ERROR POSTSCRIPT	Indicates that the interpreter detects an error due to the following reasons. From this point on, the receiving data is flushed until the completion of a job. It is automatically canceled when job receiving is completed.	Warnig. Check the print job format.
	READY • ATTENTION	ERROR MEMORY OVERFLOW	Indicates that the capacity of memory is Overflowed due to the following reasons. The operation is continued by pressing Recover switch. Additional RAM should be installed or the amount of data be reduced. -Too large printing data within one page. -Too large macro data. -Too large DLL data. -Overflow after the compression of frame buffer.	Press the RECOVER key on the operator panel to release the error display. Install an expansion optional RAM or reduce the amount of print data.

Category	LCD st	atus message	Trouble or status	Remedy
Daily status	READY ATTENTION	ERROR RECEIVE BUFFER OVERFLOW	Informs that the data within the receiving buffer Overflows. The operation is continued by pressing Recover switch. The host side should be changed in settings to be able to recognize a printer Busy status and the data be re-transmitted.	Press the RECOVER key on the operator panel to release the error display. Change the setting of the host side so that the host can detect the busy state of the printer. Resend the data from the host side to the printer.
	READY	ERROR PRINT OVERRUN	Informs that the printer experiences an Overrun. The operation is continued by pressing Recover switch. The page formatting should be slightly simplified. It can be canceled in PS mode when the completion of a job.	Press the RECOVER key on the operator panel to release the error display. Simplify page data formatting.
_	READY	ERROR HOST I/F RS232C	Informs that an error occurs in serial I/F. The operation is continued by pressing Recover switch. This is indicated when parity error, framing error, overrun error and so on is detected. The protocol of host and printer should be rechecked.	 Press the RECOVER key on the operator panel to release the error display. Check the settings of RS232C I/F in the menu. Replace the interface cable or the Main board (Board-FFF). Note: When replacing the Main board, install the EEPROM mounted in the replaced Main board.
	READY ATTENTION	FRONT TRAY ERROR PRESS RECOVERKEY	Informs that an error occurs in the home position of front tray. Although the front tray becomes unavailable by pressing Recover switch, the other trays continue operating normally.	Check front tray home sensor.
	READY ATTENTION	TONER EMPTY REPLACE TNR CART	Promotes by indication that a cartridge should be replaced after a 100- sheet printing since the detection of toner low. It is temporarily reset by opening and closing the cover. This indication will be displayed each 20-sheet printing unless the cartridge is replaced.	Replace the toner cartridge.
-	READY	ERROR PAPER SIZE CHECK ttttt	Paper of improper size was fed from the tray. tttttt: MANUAL, TRAY1, TRAY2, FRONT, FEEDER	Check the paper in the tray or check to see if more than one sheet of copy were fed simultaneously. Open the cover, then close it to perform recovery printing and the error display is released. If this error occurs frequently, see chapter 6.5.2

Category	LCD st	tatus message	Trouble or status	Remedy
Daily status	DUPLEX INPUT JAM REMOVE THE PAPER		Informs that, in feeding papers from tray n to the Duplex unit, a jam occurs in the separator or Duplex unit, by monitoring OUTSNS ON ~ DUP INSNS ON. Tray n : Tray1, Tray2, Tray3, Front Multi Feeder	Remove all of the paper in the printer. Open the cover, then close it to perform recovery printing and the error display is released.
	READY	DUPLEX FEED JAM1 REMOVE THE PAPER	Informs that, in feeding papers form n tray to the Duplex unit, a jam occurs in the separator or Duplex unit, by monitoring DUP INSNS ON ~ DUP INSNS OFF.	Remove all of the paper in the printer. Open the cover, then close it to perform recovery printing and the error display is released.
	READY ATTENTION	DUPLEX FEED JAM2 REMOVE THE PAPER	Informs that, in feeding papers from n tray to the Duplex unit, a jam occurs when a paper is reversed to the reverse roller of the Duplex unit, by monitoring MOTOR (Duplex) ON ~ DUP R SNS ON.	Remove all of the paper in the printer. Open the cover, then close it to perform recovery printing and the error display is released.
	READY	DUPLEX FEED JAM3 REMOVE THE PAPER	Informs that, in feeding papers from n tray to the Duplex unit, a jam occurs when a paper is impinge-fed in the Duplex unit, by monitoring DUP R SNS ON ~ DUP F SNS ON.	Remove all of the paper in the printer. Open the cover, then close it to perform recovery printing and the error display is released.
	READY	DUPLEX OPEN JAM REMOVE THE PAPER	Jam which occurs in feeding papers to the Duplex when the first tray cassette is pull out in paper-remaining state. Structurally, No first tray cassette will cause no reverse root for papers and open the Duplex cover downwards.	Remove all of the paper in the printer. Open the cover, then close it to perform recovery printing and the error display is released.
	READY	PAPER INPUT JAM CHECK ttttt	Informs that a jam occurs during paper running after exiting from the tray.	Check the paper in the cassette. Open the cover, then close it to perform recovery printing and the error display is released. If the error ocuurs frequently, see chapter 6.5.2

Category	LCD s	tatus message	Trouble or status	Remedy
Daily status	READY	PAPER FEED JAM CHECK ttttt	Informs that a jam occurs during paper running after exiting from the tray.	Open the cover, remove the paper, then close the cover. When the cover is closed, recovery printing is performed and the error display is released. If the error occurs frequently, see chapter 6.5.2
_	READY	PAPER EXIT JAM REMOVE THE PAPER	Informs that a jam occurs after ejecting a paper. Open the cover and remove the paper inside.	Open the cover, remove the paper, then close the cover, When the cover is closed, recovery printing is performed and the error display is released. If the error occurs frequently, see chapter 6.5.2
	READY	OKI HSP I/F CARD RESETTING	Informs that OKI HSP I/F card is under reset. It can be automatically restored by stopping the reset.	Warning
_	READY	ERROR HOST I/F OKI HSP XX	 Informs that an error (significant malfunction) occurs. The operation is continued by pressing Recover switch. xx: 10 I/F timeout 20 Initial error occurs 10 seconds later since powering on 21 In the event that it takes 3 seconds or more for shifting to the operating mode, or a command for operating mode is received during power on mode. 22 Communication error between OKI HSP-host 	Press REWCOVER key. If the error occurs frequently, check HSP card.
-	READY	COVER OPEN	Informs that the upper cover is open.	Close the cover to release the error display. If the display does not change after the cover is closed, check for correct operation of cover open/switch and lever. Replace the Power Supply Unit (High Voltage).
	READY	EEPROM RESETTING	Indicates that an error occurs from the results of checking ID No. of EEPROM. The operation is continued by resetting EEPROM to factory default after a-few-second indication.	It displays the message for a few seconds. It reset the EEPROM to the factory default state to continue operation. * When the program ROM is updated and the EEPROM is replaced with new one, the menu factory default corresponding to each destination will be loaded

Category	LCD message	READY LED	ATTENTION		Trouble or status	Remedy	
Controller ERROR CONTROLLER error nn-aaaaaaaa		Light off	Flash	Turn th	occurred in the printer. e power off, then on to release the error display. If the error cannot be released by this procedure, call a service person.		
				Code (nn)	Error	Remedy	
				10	An error was detected by program hash check.	 Replace the program ROM. (Location: BOARD-FFF: IC6, IC8, IC30, IC31) Replace the Main board (BOARD-FFF). Note: When replacing the Main board, install the EEEECM represented on the replaced Main board. 	
				20	An error was detected by font format check.	 EEPROM mounted on the replaced Main board. Replace the font ROM. (Location: BOARD-FFF: IC6, IC8, IC30, IC31) Replace the Main board (BOARD-FFF). Note: When replacing the Main board, install the EEPROM mounted on the replaced Main board. 	
				30	An error was detected by resident RAM check.	 Replace the Main board (BOARD-FFF). Note: When replacing the Main board, install the EEPROM mounted on the replaced Main board. 	
				40	An error was detected by EEPROM check.	 Replace the EEPROM. (Location: IC19) Replace the Main board (BOARD-FFF). 	
			50	An error was detected by optional software ROM.	 Replace the PostScript module (BOARD-MSM or BOARD-FSL). 		
			60 An error was dete			An error was detected by optional RAM check.	 Check the optional RAM for proper connection. Replace the optional RAM.

Category Controller	LCD message	READY LED	ATTENTION		Trouble or status	Remedy
error				Code (nn)	Error	Remedy
ſ				71	A fault occurred in the fuser.	See chapter 6.5.2.
ľ				72	Thermistor open error	
ſ				73	Thermistor short error	
ľ				74	SSIO error	See chapter 6.5.2.
				77	Toner sensor error	Check the operation of the toner sensor lever. Relace the Power Supply Unit (High Voltage) Replace the main board. Note: When replacing the main board, install the EEPROM mounted on the replaced main board.
				80	I/F timeout occurred between the printer main unit and the operator panel.	See chapter 6.5.2.
				81	I/F timeout occurred between the printer main unit and the optional tray (2nd tray, 3rd, multi feeder.)	See chapter 6.5.2.
ſ				83	I/F timeout occurred between the printer and the Duplex Unit	See chapter 6.5.2.
ľ				84	Printing sequence error in the Duplex unit.	See chaspter 6.5.2.
ľ				90	A watchdog timer timeout occurred.	 Turn the power off, then on. Replace the Main board. (BOARD-FFF)
ľ				F0	Monitor error (double weight)	
ľ				F1	Monitor error (argument error)	Note: When replacing the Main board, install the EEPROM mounted on the replaced Main board
ľ				F2	Optional timeout error	
ľ				F3	Optional status error	
			F4	BG program error		
				F5	System timer program error	
					F6	IPT2 program error
				F7	IPT1 program error	

Category	LCD message	READY LED	ATTENTION		Trouble or status	Remedy
Proccesor error	ERROR CONTROLLER nn-aaaaaaaaa	Light off	Flash		curred in the controller. eption Code aaaaaaaa = Error address	
				Exception code	Error	
				1~3 D~F	Reserved	 Turn the power off, then on. Replace the Main board. (BOARD-FFF)
				4	Address Error Exception (Lead instruction, instruction fetch)	Note: When replacing the Main board, install the EEPROM mounted on the replaced Main board.
				5	Address Error Exception (Store instruction)	
				6	Bus Error Exception (Instruction Fetch)	
				7	Bus Error Exception (Load instruction, store instruction)	
				8	System Call Exception	
				9	Breakpoint Exception	
				A	Reserved Instruction Exception	
				В	Coprocessor Unusable Exception	
				С	Arithmetic Overflow Exception	

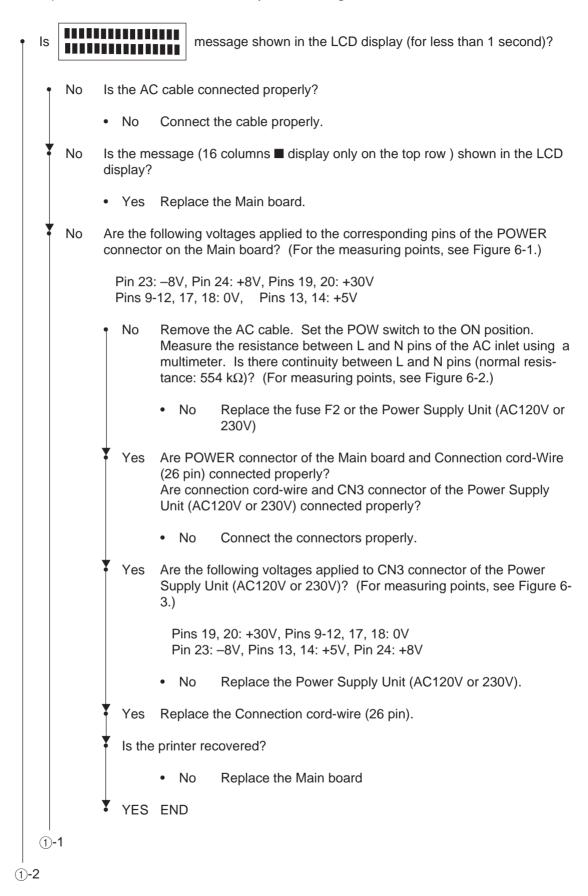
6.5.2 LCD message troubleshooting

If troubles are not correctable from the LCD message trouble list, follow the troubleshooting flowcharts given here to deal with them.

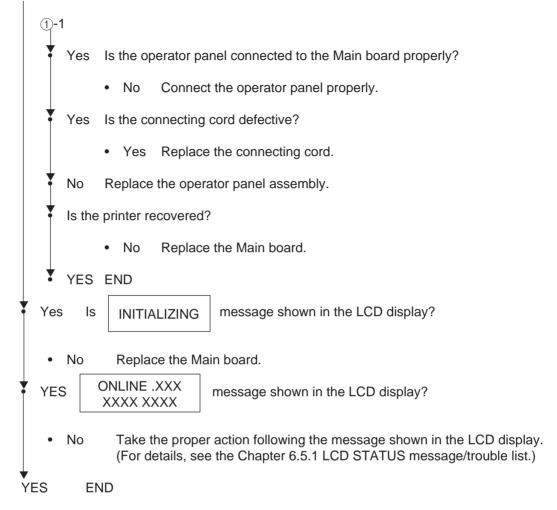
No.	Trouble	Flowchart number
1.	The printer does not work normally after being turned on.	1
2.	Jam error Paper input jam (1st Tray) Paper input jam (Front feeder) Paper feed jam Paper exit jam	②-1 ②-2 ②-3 ②-4
3.	Paper size error	3
4.	Fusing unit error (ERROR71, ERROR72, ERROR73)	(4)
5.	SSIO (Synchronous Serial I/O) error (between the Main board and the Power Supply Unit (High voltage)) (ERROR74)	(1)
6.	I/F time-out between the printer and the operator panel (ERROR80)	7
7.	I/F time-out (no response) between the printer and an optional tray (2nd tray, 3rd tray, multi feeder) (ERROR81)	(5)
8.	Messages cannot be received through the parallel interface.	8
9.	Messages cannot be received through the serial interface.	9
10.	Data cannot be received through the OKI HSP interface.	10
11.	I/F time-out between the printer and the Duplex unit. Printing sequence error in the Duplex. (ERROR83, ERROR84)	6

Note: When replacing the Main board, install the EEPROM from the old Main board, onto the new Main board.

(1) The printer does not work normally after being turned on.



From (1)-2 on the preceding page



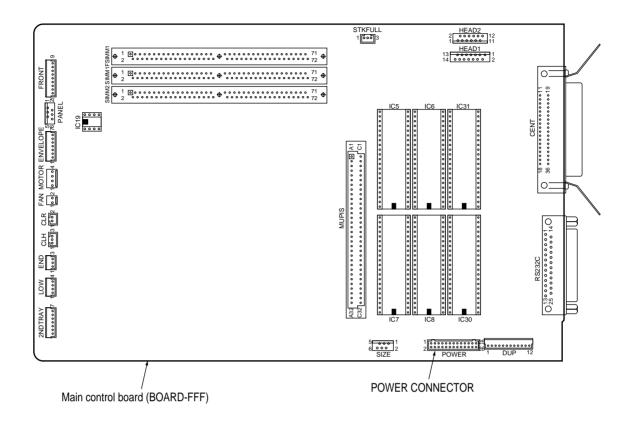


Figure 6-1 Connector and Pin Location

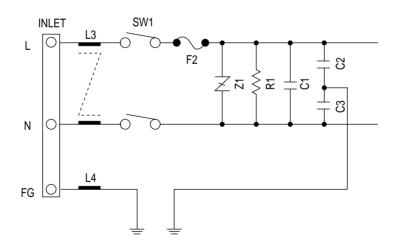


Figure 6-2 Measurement by a Multimeter

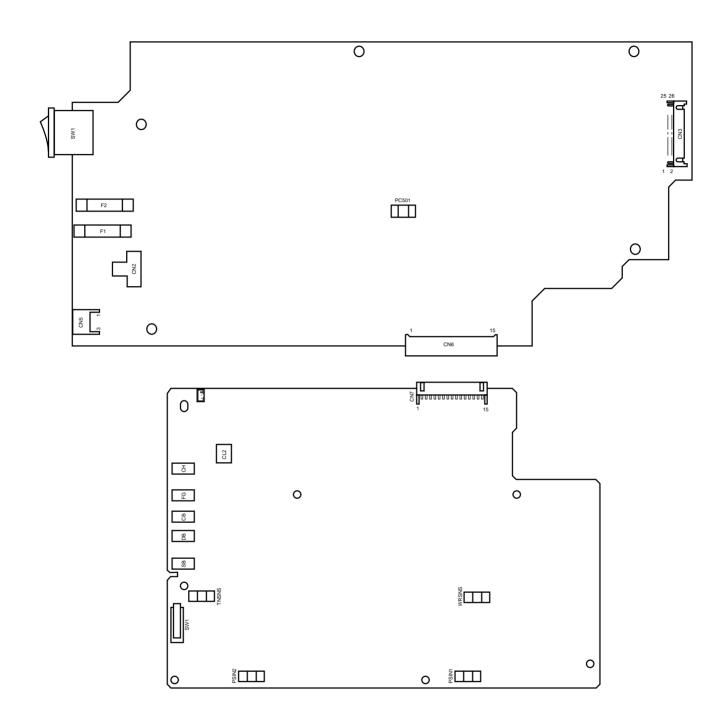


Figure 6-3 Connector and Pin Location

[JAM error]

2-1	Pape	r inpu	t jam (1s	st tray)							
	• Do	Does a jam error occur when the power is turned on?									
	•	Yes	Is the paper at the inlet sensor lever?								
			• Yes	Remove	the paper.						
			Y No	Does the	Does the inlet sensor lever operate smoothly?						
				• No	Replace the inlet sensor lever						
				Yes	Clean the inlet sensor 1 on the Power Supply Unit (High Voltage) or replace the Power Supply Unit (High Voltage). (See Figure 2.3 Sensor Layout Diagram.)						
	*	No	Does jar	n eror occ	ur after paper feeding?						
	•	Yes	Is the pa	per fed on	the inlet sensor lever?						
			• Yes	Does the	e inlet sensor lever operate smoothly?						
				• No	Replace the inlet sensor lever.						
			Yes Yes	replace t	e inlet sensor 1 on the Power Supply Unit (High Voltage) or he Power Supply Unit (High Voltage). (See Figure 2.3 ayout Diagram.)						
	Ť	No	Replace	the hoppi	ng roller assembly or paper cassette assembly.						
	Y No	Is the hopping roller rotating?									
	Ţ	Yes	Set the p	paper cass	sette properly.						
	¥	No	Is the hopping motor rotating?								
	A	Yes	GEAR A	SSY-CLU	TCH (Z50) turned ON ?						
			• No		e and connector securely connected between GEAR ASSY- and MAIN BOARD ?						
				• No	Connect the cable firmly. Is the printer recoverd?						
					• YES END						
				♥ No	Replace the GEAR ASSY-CLUTCH (Z50).						
			Yes	Replace	the Frame Assy-Hopping.						
	¥	No			connector between the hopping motor and the Main board /? (see Chapter 7.1.)						
	ſ	No	Connect pins).	each con	nector properly or replace the nylon connector cord (white: 9						
	¥	Yes	Is the co normal?	il resistano	ce (normal resistance: about 6.7 Ω) of the hopping motor						
	Ţ	No	Replace	the hoppi	ng motor.						
	Ŧ	Yes	Replace	the Main I	board.						

2-2 Paper input jam (front feeder)

• Does jam error occur when the power is turned on?

	_	Vee	1	41	n en et the belet een een lever?				
	•	Yes	IS	the pa	per at the inlet sensor lever?				
			1	Yes	Remove the paper.				
			¥	A	No Does the inlet sensor lever operate smoothly?				
			•	No	Replace the inlet sensor lever.				
			¥	Yes	Clean the inlet sensor 1 on the Power Supply Unit (High Voltage) or replace the Power Supply Unit (High Voltage). (See Figure 2-3 Sensor Layout Diagram.)				
	*	No	Do	oes a ja	am error occur after paper feeding?				
	ſ	Yes	ls	Is the paper fed on the inlet sensor lever?					
			•	Yes	Go to (A).				
	•	No Go to B.							
ł	No	lo Does the front feeder paper sensor lever operate smoothly?							
	•	No	No Replace the lever of the front feeder paper sensor.						
	•	Yes	CI	Clean the front feeder paper sensor.					
	•	Is the	e printer recovered?						
	ſ	YES	END						
	•	No	lo Replace the front feeder paper sensor assembly.						
•	B	No	C	Is the I	nopping roller rotating?				
	•	Yes	Se	et the p	paper properly.				
	•	No	ls	the ho	pping motor rotating?				
	•	Yes	Re	eplace	the front feeder gear or idle gear.				
	♥ ②-	1- (A)							

2-3 Paper feed jam

• Does a paper feed jam occur when the power is turned on?

	Yes	Is the paper on the paper sensor lever?								
		•	Yes	Re	emove	the paper.				
		•	No	Do	oes the	paper sensor lever operate smoothly?				
		•	No	the paper sensor lever.						
		*	Yes	Cl	ean the	e paper sensor. (See Figure 2-3 Sensor Layout Diagram.)				
		•	Is the	e pri	printer recovered?					
		1	No	Re	Replace the Power Supply Unit (High Voltage).					
		*	YES	E١	ND					
Ť	No	Ha	as the	pap	paper reached the paper sensor lever?					
No Is the Drum motor rotating?										
	• No Go to on the next page C .									
		*	Yes	ls	Is the cluch for registration roller (N0.44 in Figure 8-2) turned on ?					
				•	No	Is a cable from the clutch connected to "CLR" connector on the main board ?				
				*	Yes	Replace the Clutch.				
				*	Is the	printer recovered?				
				*	No	Replace the Main board.				
				•	YES	END				
Go to on the next page (A).										
▼ Go to c	♥ Go to on the next page ⑧.									

From on the preceding page (B).								
From on the preceding page \textcircled{A} .								
Yes Is the image drum set properly?								
No Set the image drum properly.								
Yes In case of paper feed from the front feeder, check the hopping roller of the front feeder assembly. In case of paper feed from the tray, check the hopping roller assembly and the tray.								
No Has the paper reached the outlet sensor lever?								
Yes Does the outlet sensor lever operate smoothly?								
No Replace the outlet sensor lever.								
Yes Clean the outlet sensor on the Power Supply Unit (AC120V or 230V). (See Figure 2-3 Sensor Layout Diagram.)								
Is the printer recovered?								
No Replace the Power Supply Unit (AC120V or 230V).								
YES END								
No Is the drum motor rotating?								
• No C Is there any defective gear in the motor bracket assembly?								
Yes Replace the defective gear.								
No Are the connections for "Motor" connector on the Main board between drum motor, properly? (See Chapter 7.1)								
No Connect these connectors properly.								
No Is the coil resistance (normal resistance between pins 1 and 2, between pins 3 and 4 $: 3.1 \Omega$) of the drum motor normal?								
No Replace the drum motor.								
Is the printer recovered?								
No Replace the Main board.								
YES END								
Go to on the next page (A).								

From on the preceding page A.

1										
•	No Is the transfer roller rotating smoothly?									
	•	• No Is there any defective gear of the transfer roller?								
			• Yes Replace the defective gear.							
	7	No	Replace the transfer roller.							
•	No	ls	the fuser unit installed properly?							
	•	No	Install the fuser unit properly.							
¥	No	ls	the image drum cartridge set properly?							
	•	No	Set the image drum cartridge properly.							
•	No	Do	pes the paper sensor lever operate smoothly?							
	•	No	Replace the paper sensor lever.							
	•	Yes	Clean the paper sensor on the Power Supply Unit (High Voltage). (See Figure 2-3 Sensor Layout Diagram.)							
¥	Is the printer recovered?									
	ſ	No	Replace the Power Supply Unit (High Voltage).							
	•									

YES END

2-4 Paper exit jam

- Does a paper exit jam error occur when the power is turned on?
 - YES Is the paper on the outlet sensor lever?

		•	Yes	Remove the paper							
		•	No Does the outlet sensor lever operate smoothly?								
		•	• No Replace the outlet sensor lever.								
		Ť	Yes	Clean the outlet sensor on the Power Supply Unit (AC120V or 230V). (See Figure 2-3 Sensor Layout Diagram.)							
			Is the printer recovered?								
		•	No	Replace the Power Supply Unit (AC120V or 230V).							
		•	YES	END							
•	No	ls	the fac	ce-up stacker drawn out or pushed into the printer completely?							
•	No	e face-up stacker out of the printer completely or push it into the printer ely.									
•	Yes	ls	Is the eject roller assembly installed properly?								
•	No	In	stall th	e eject roller assembly properly.							
•	Yes	Replace the eject roller assembly.									

③ Paper size error

- Is paper of the specified size used?
 - No Use paper of the specified size.
 - Yes Do the inlet sensor lever and paper width sensor lever operate smoothly?
 - No Replace the inlet sensor lever or paper width sensor lever.
 - Is the printer recovered?
 - No Clean the inlet sensor 1 or paper width sensor on the Power Supply Unit (High Voltage). (See Figure 2-3 Sensor Layout Diagram.)
 - Is the printer recovered?
 - No Replace the Power Supply Unit (High Voltage).
 - YES END
 - YES END
 - YES Does the outlet sensor lever operate smoothly.
 - No Replace the outlet sensor lever.
 - Is the printer recovered?
 - No Clean the outlet sensor on the Power Supply Unit (AC120V or 230V). (See Figure 2-3 Sensor Layout Diagram.)
 - Is the printer recovered?
 - No Replace the Power Supply Unit (AC120V or 230V).
 - YES END
 - YES END
 - Yes Clean the inlet sensor 1, inlet sensor 2, and outlet sensor. (See Figure 2-3 Sensor Layout Diagram.)
 - Is the printer recovered?.
 - No Replace the Power Supply Unit (High Voltage).
 - YES END

④ Fuser unit error (ERROR 71), (ERROR 72), (ERROR 73)

•	Turn the power OFF/ON.									
•	Does a fuser unit error occur immediately?									
	• Yes	 Yes Is the thermistor open or shorted? Measure the resistance between thermistor contacts. (About 220 kΩ at room temperature, 25°C) (See Chapter 7.3 for the measuring points.) 								
		• Yes	Replace the fuser unit.							
	A	No	Is a cable of the thermistor connected to "CN8" connector on the Power Supply Unit (High Voltage)? Is there any flaw on the cable of the thermistor ?							
		• No	Adjust the thermistor contact so as to touch the contact assembly properly.							
	Yes	Does the heat-on signal appear at pin 6 (HEAT ON signal: 0 V in heater on state) of the POWER connector on the Main board?								
		• No	Replace the Main board.							
	Yes	Replace	e the Power Supply Unit (High Voltage).							
	No	Does a	fuser unit error occur after more than 120 seconds from the power-on?							
		• No	Go to (A)							
	Yes	Turn the	power OFF/ON.							
¥	Is the hea	ater of the	fuser unit turned on? (When the heater is turned on, heat is radiated.)							
	B	• Yes	Is a cable of the thermistor connected to "CN8" connector on the Power Supply Unit (High Voltage)?							
		• No	Is a cable of the heater connected to "CN2" connector on "Power Supply Unit" (120V or 230V)							
↓ ↓	ge B.									

To on the next page (A).

F	From on the preceding page (A).											
	From on the preceding page (\mathbf{B}) .											
	• Yes Replace the fuser unit.											
Is the printer recovered?												
No Replace the Main board.												
	¥ Y	ΈS	END									
•	No	Me co	the heater or thermistor open? easure the resistance between the thermistor contacts, and between heater ntacts (normal resistance: 220 k Ω (25°C) between pins 1 and 2, 1.5 Ω (120 V) d 5.8 Ω (240 V) between pins 3 and 4) (See Chapter 7.3.)									
	Yes Replace the fuser unit.											
•	No	No Is the AC voltage applied to the CN2 connector on the Power Supply Unit (AC120V or 230V)? (See Figure 6-3)										
	• N	lo	Is CN2 connector connected to the Power Supply Unit (AC120V or 230V)?									
			 No Connect the CN2 connector to the Power Supply Unit (AC120V or 230V) properly. 									
	Yes Is Pin 6 (HEAT ON signal) of the POWER connector of the Main board turn on? (In heater on state, this pin is set to 0 V).											
			No Replace the Main board.									
	Y Y	es	Replace the Power Supply Unit (High Voltage).									
•	YES	Go	o to B.									

(5) I/F time-out between printer and optional tray (ERROR 81).

Is an optional tray (2nd / 3rd tray or envelope feeder) used?

- Yes Is the connection between the Main board and the optional tray connected properly. (See Chapter 7.1.)
 - No Connect the cable properly.
- Yes Replace the Main board.
- Is the printer recovered?
 - No Isolate the trouble by following the 2nd/ 3rd tray or multi feeder maintenance manual. (See Appendix D or E.)
- YES END
- No Replace the Main board.
- (6) I/F time-out between printer and Duplex Unit (ERROR 83)
 - Is an Duplex Unit used?
 - Yes Is the connection between the Main board and the Duplex Unit connected properly. (See Chapter 7.1.)
 - No Connect the cable properly.
 - Yes Replace the Main board.
 - Is the printer recovered?
 - No Isolate the trouble by following the Duplex Unit maintenance manual. (See appendix C.)
 - YES END

7

- No Replace the Main board.
- () I/F time-out occurs between the printer and the operator panel (ERROR 80).
 - Is the connecting cord of the operator panel connected to the PANEL connector of the Main board properly? (See Chapter 7.1.)
 - No Connect the connecting cord of the operating panel to the PANEL connector of the Main board properly.
 - Yes Is the connecting cord defective?
 - Yes Replace the connecting cord.
 - No Replace the operator panel assembly.
 - Is the printer recovered?
 - No Replace the Main board.
 - YES END

- (8) Message cannot be received through the parallel interface.
 - Is the parallel I/F ENABLE in "HOST I/F" item of Menu 1.
 - No Set the Parallel I/F to "ENABLE".
 - Yes Is the host set to the bidirectional communication?
 - Yes Set the parallel I/F to the bidirectional communication enable state (DISABLE \rightarrow ENABLE) in menu level 2.
 - No Set the parallel I/F to the bidirectional communication disable state (ENABLE \rightarrow DISABLE) in menu level 2.
 - Is the printer recovered?
 - YES END
 - No Is the connector of the parallel interface cable connected to the printer properly?
 - No Connect the connector of the parallel interface cable to the printer properly.
 - Yes Is there any defect in the cable (broken or bent pin, broken wire)?
 - Yes Replace the parallel interface cable.
 - No Replace the Main board or ask the user to check the hardware and software at the host side.

- (9) Message cannot be received through the serial interface.
 - Is message ERROR HOST I/F displayed? Yes Set the RS 232C I/F ENABLE in "HOST I/F" items of Menu 1. No Set the RS 232C I/F to "ENABLE". No Do the following items selected for RS232C SERIAL in menu level 2 coincide with those selected at the host side ? • FLOW CONTROL • PARITY BAUD RATE • MIN. BUSY DATA BITS No If the selection differs between the printer and the host, change the setting of the above items in menu level 2 so as to coincide with the setting at the host side. Yes Is the connector of the serial interface cable connected to the printer properly ? Connect the connector printer properly. No Yes Is there any defect in the serial interface cable(broken or bent pin, broken wire) ? Yes Replace the serial interface cable. No Perform the loop back test using the loop test function in the system maintenance mode. (To make this test, it is necessary to form the following loop back connector. Connect the loop back connector to port instead of connecting the host.) LOOP TEST Y ls displayed ? ERROR Replace the serial interface cable. No Is the printer recovered ? • YES END No Replace the Main board. Yes Replace the Main board or ask the user to check the hardware and software at the host side. 2 TD loop back connector 3RD 4RTS Serial interface cable 5CTS 8 NOT USED 11 SSD 6 DSR 20 DTR

Connection method

DB25S

Test connector connecting drawing

- (1) Data cannot be received through the OKI HSP interface
 - Is the interface board (option) connected to the OKI HSP interface connector on the Main board properly?
 - No Connect the interface board (option) to the OKI HSP interface connector properly.
 - Yes Is there any broken or bent pin in the interface board (option)?
 - Yes Ask the user to replace the interface board (option).
 - No Replace the Main board.
 - VOK?
 - No A trouble may exist in the interface board (option), interface cable or host side. Ask the user to check these items.

(1) Synchronous serial I/O error (ERROR 74)

- Are POWER connector of the Main board and Connection cord-wire (Figure 8-2 No 21) properly?
 Are Connection cord-wire (Figure8-2 No.21) and CN3 connector of the Power Supply Unit (AC120V or 230V) connected properly?
 - No Connect the connectors properly.
 - Yes Is there any flaw or break ?
 - Yes Replace the connection cord-wire.
 - Yes Replace the Main board.
 - Is the printer recovered?
 - No Replace the Power Supply Unit (High Voltage).
 - YES END

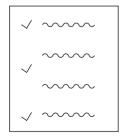
6.5.3 Image troubleshooting

Procedures for troubleshooting if abnormal images have been printed out are explained below. Figure 6-3 below shows typical abnormal images.

Trouble	Flowchart number
Images are light or blurred as a whole (Figure 6-4, \textcircled{A})	1
Dark background density (Figure 6-4, (B))	2
Blank paper is output (Figure 6-4, C)	3
Black belts stripes in the vertical direction (Figure 6-4, \textcircled{D})	(4)
Cyclical defect (Figure 6-4, (E))	5
Print voids	6
Poor fusing (images are blurred or peel off when touched by hands)	(7)
White belts streaks in the vertical direction (Figure 6-4, $$)	8
Snowy print of high density pattern (Figure 6-4, (H))	9
Blockly faded print (Figrue 6-4, ①)	(1)



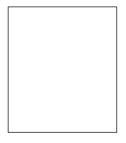
(A) Light or blurred images as a whole



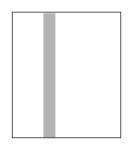
(E) Cyclical defect



B Dark background density



© Blank paper



(D) Black stripes in the vertical direction



() Blockly faded print



(F) White belts or streaks in the vertical direction

(H) Snowy print of highdensity pattern

Figure 6-4 Abnormal images

~	_						
(1)	Imana	aro	light	or	blurred	2	whole
	IIIIaye	are	iigin	UI.	DIUITEU	α	

- Is toner low? (Is the TONER LOW message displayed?)
 - Yes Supply toner.
- No Is paper of the specified grade used?
 - No Use paper of the specified grade.

Yes Is the lens surface of the LED head dirty?

- Yes Clean the lens.
- No Is the LED head installed properly? (Check connector HEAD1 (14P), HEAD2 (12P) of the Main board and PC connector on the LED head for proper connection.)
 - No Install the LED head properly.
- Yes Is the contact plate of the transfer roller contacted with the contact assembly of the Power Supply Unit (High Voltage) properly? (See Figure 6-6.)
 - No Make the contact plate of the transfer roller contact with the Power Supply Unit (High Voltage) and Shaft of the transfer roller properly.
- Yes Are the contact of the developing roller and the contact of the toner supply roller of the image drum cartridge contacted with the contact assembly properly? (See Figure 6-5 (A) and (B).)
 - No Adjust the contacts of the developing and toner supply roller to contact the contact assembly properly.
 - Yes Replace the transfer roller. (See 3.3.36.)
- Has the trouble been removed?
 - YES END
- No Replace the image drum cartridge.
- Has the trouble been removed?
 - YES END
 - **Note:** After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key and reset the drum counter. (Refer to User's Manual.)
- No Replace the Main board or Power Supply Unit (High Voltage).

2 Dark background density

Has the image drum been exposed to external light?

- Yes Mount the image drum in the printer and wait for about 30 minutes.
- No Is the heat roller of the fusing unit dirty?
 - Yes Clean the heat roller.
- No Is the contact of the cleaning roller of the image drum cartridge contacted with the contact assembly properly? (See Figure 6-5 ①.)
- No Adjust the contact of the cleaning roller to contact the contact assembly properly.
- Yes Replace the image drum cartridge.

Has the trouble been removed?

- YES END
 - *Note:* After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter. (Refer to User's Manual.)
- No Replace the Main board or Power Supply Unit (High Voltage).

3 Black paper is output.

- Is the LED head connected properly? (Check connector HEAD1 (14P), HEAD2 (12p) on the Main board and PC connector on the LED head.)
 - No Connect the LED head properly or replace the head cable.
- Yes Is the contact of the image drum cartridge contacted with the ground contact properly. (See Figure 6-5 D.)
 - No Check the ground contact of the image drum cartridge.
- Yes Check the connectors HEAD1 (14P) and HEAD2 (12P)
 - No Replace the LED head.
- Yes Replace the connector
- Has the trouble been removed.
 - YES END
 - *Note:* After replacing the LED head, set the printer in the engine maintenance mode by turning the power on while pressing the FORM FEED and ENTER keys. Set the LED head drive time. (Refer to Section 4.2.)
- No Replace the Main board or Power Supply Unit (High Voltage).

- ④ Black belts or stripes in the vertical direction
 - Replace the image drum cartridge.
 - Has the trouble been removed?
 - YES END
 - *Note:* After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter, (Refer to User's Manual.)
 - No Replace the LED head.
 - Has the trouble been removed.
 - YES END
 - **Note:** After replacing the LED head, set the printer in the engine maintenance mode by burning the power on while pressing the FORM FEED and ENTER keys. Set the LED head drive time. (Refer to Section 4.2.)
 - No Replace the Main board or Power Supply Unit (High Voltage).

(5) Cyclic error

	Frequency	Remedy
Image drum	3.71" (94.2 mm)	Replace or clean the image drum cartridge.
Developing roller	2.05" (52.1 mm)	Replace the image drum cartridge.
Toner supply roller	3.24" (82.24 mm)	Replace the image drum cartridge.
Charging roller	1.37" (34.7 mm)	Replace the image drum cartridge.
Cleaning roller	1.17" (29.8 mm)	Replace the image drum cartridge.
Transfer roller	2.28" (58 mm)	Replace the transfer roller.
Heat roller	3.46" (88 mm)	Replace the fusing unit assy.
Back-up roller	3.46" (88 mm)	Replace the back-up roller.

Notes:

- 1. After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter. (Refer to User's Manual.)
- 2 After replacing the fusing unit assy, set the printer in the engine maintenance mode by turning the power on while pressing the FORM FEED and ENTER keys, and reset the fuser counter. (Refer to See 4.1.)

6	Print	voids
---	-------	-------

•	Is the contact plate of the transfer roller contacted with the Power Supply Unit (High Voltage) properly? (See Figure 6-5.)							
	• No		ne contact plate contact to perly and the shaft of the	o contact the Power Supply Unit (High Volt- e transfer roller.				
*	Yes	Replace the	e transfer roller. (See 3.3	3.36.)				
*	Has th	e trouble bee	en removed.					
	• YES	S END						
*	No Are the contacts of the toner supply roller, developing roller, image drum and charging roller contacted with the contact assy properly? (See Figure 6-5 (A), (B), (C), (D), (E).)							
	• No	o Adjust th	ne contacts to contact the	e contact assy properly.				
•	Yes	Replace the	e image drum cartridge.					
+	Has th	e trouble bee	en removed?					
	• YI	ES END						
		Note:	maintenance mode by t	ge drum cartridge, set the printer in the user curning the power on while pressing the MENU a counter. (Refer to User's Manual.)				
*	No	Is the LED	head installed properly?	(Check connector HEAD1(14p), HEAD2 (12p) on the Main board and PC Connector on the LED head.)				
	• No	o Install th	e LED head properly.					
+	Yes	Replace the	e LED head or the head o	cable.				
•	Has th	e trouble bee	en removed?					
+	YES	END						
		Note:	nance mode by turning	head, set the printer in the engine mainte- the power on while pressing the FORM FEED he LED head drive time. (Refer to Section				
•	No	Replace the	e Main board or Power S	upply Unit (High Voltage).				

⑦ Poor fusing

Is paper of the specified grade used?

- No Use paper of the specified grade.
- Yes Is the spring of the back-up roller normal?
 - No Replace the spring.

Yes Is the contact of the fusing unit assy contacted with the contact assy properly?

- No Adjust the contact of the fusing unit assy to contact the contact assembly properly.
- Yes Replace the fusing unit assy.
 - Has the trouble been removed?
 - YES END
- No Replace the Main board or Power Supply Unit (High Voltage).

(8)	White bel	ts or strea	ks in the v	rertical direction
1	5)		13 01 31104		

•	Is the LED lens dirty?							
	Yes Clean the LED lens.							
*	No Is the contact plate of the transfer roller in contact with the Power Supply Unit (High Voltage) properly? (See Figure 6-6.)							
	• No	Make th properly		ith the Power Supply Unit (High Voltage)				
*	Yes R	eplace the	e transfer roller. (See 3.3	.36.)				
*	Has the tr	rouble bee	en removed?					
	• YES	END						
*	No Is	the LED	head installed properly?	(Check connector HEAD1 (14p), HEAD2 (12p) on the Main board and PC connector on the LED head.)				
	• No	Install th	e LED head properly.					
Ŧ	Yes R	eplace the	e LED head.					
•	Has the tr	rouble bee	en removed?					
	• YES	END						
		Note:	nance mode by turning	head, set the printer in the engine mainte- the power on while pressing the FORM FEED the LED head drive time.				
*	Yes R	eplace the	e image drum cartridge.					
*	Has the tr	rouble bee	en removed?					
	• YES	END						
		Note:	maintenance mode by t	e drum cartridge, set the printer in the user urning the power on while pressing the MENU punter. (Refer to User's Manual.)				
¥	No R	eplace the	e Main board or Power Sເ	upply Unit (High Voltage).				

(9) Snowy print of high density pattern

Is toner low?

- Yes Supply toner.
- No Is paper of the specified grade used?
 - No Use paper of the specified grade.

Yes Is the lens of the LED head dirty?

- Yes Clean the lens.
- No Is the LED head installed properly?
 - No Install the LED head properly.

Yes Increase the printer setting number $(\pm 0 \rightarrow \pm 1)$ (Refer to User's manual.)

10 Blockly faded print

Is toner low?

• Yes Supply toner.

No Is paper of the specified grade used?

- No Use paper of the specified grade.
- Yes Is the lens of the LED head dirty?
- Yes Clean the lens.
- No Is the LED head installed properly?
 - No Install the LED head properly.
- Yes Decrease the printer setting number $(\pm 0 \rightarrow -1)$ (Refer to User's manual.)

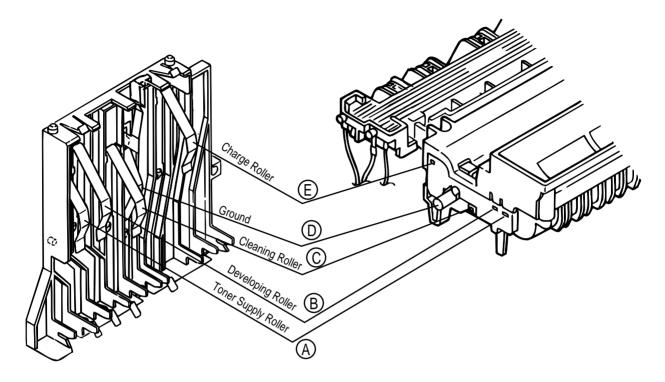


Figure 6-5

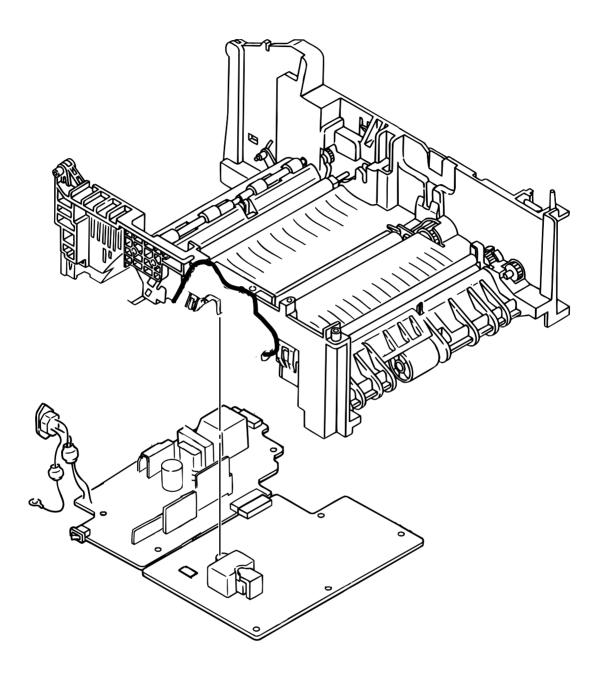
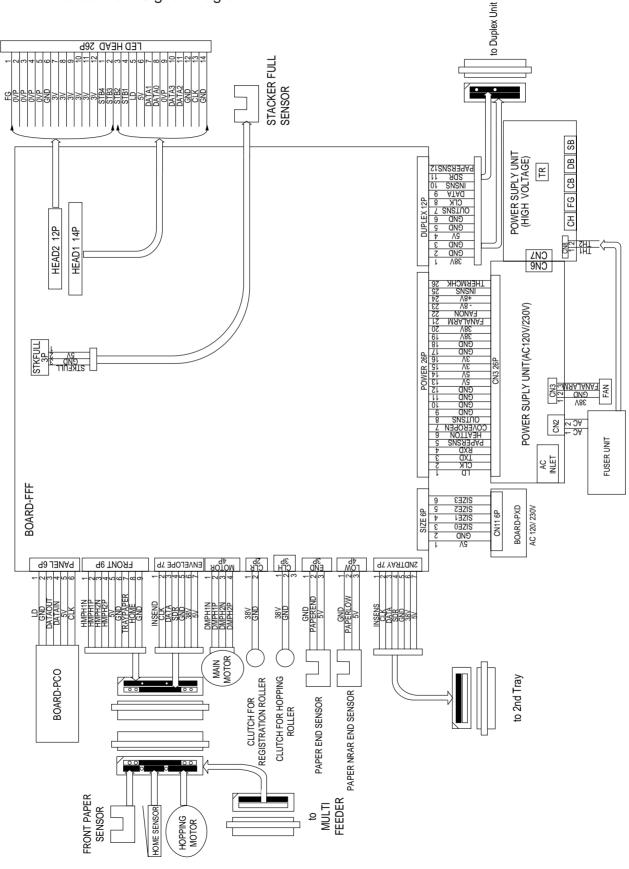


Figure 6-6

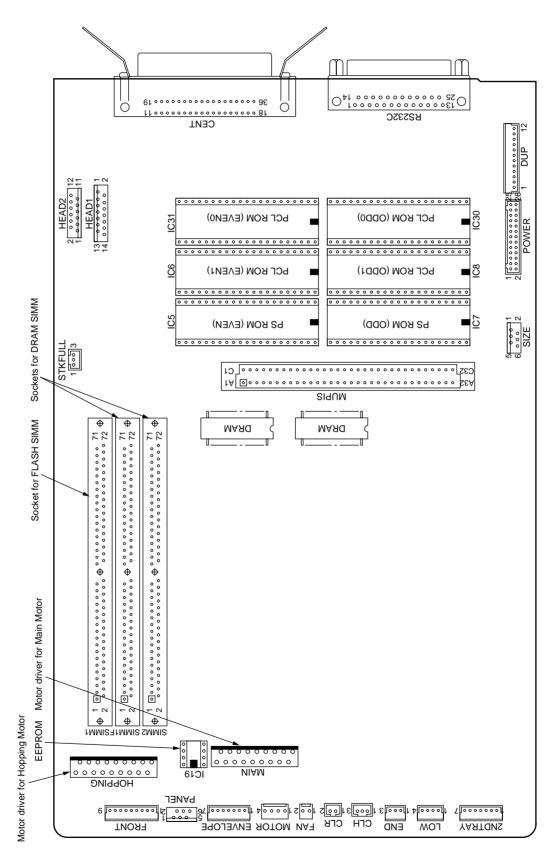
7. WIRING DIAGRAM

7.1 Interconnect Signal Diagram

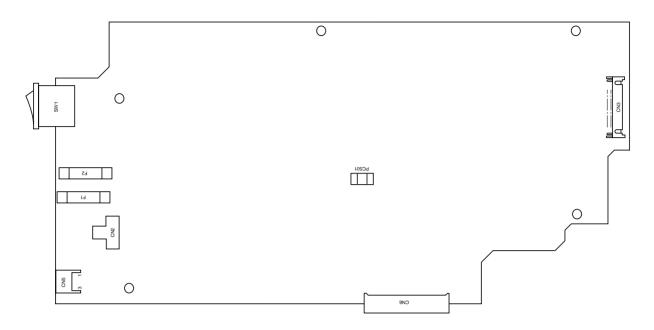


7.2 PCB Layout

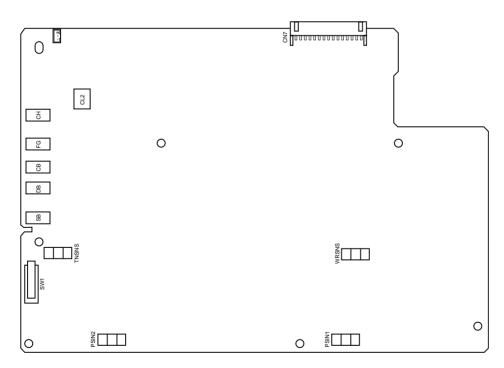
(1) Main board (BOARD-FFF)



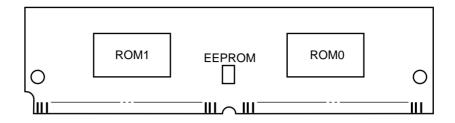
(2) Power supply board (AC120V/230V)

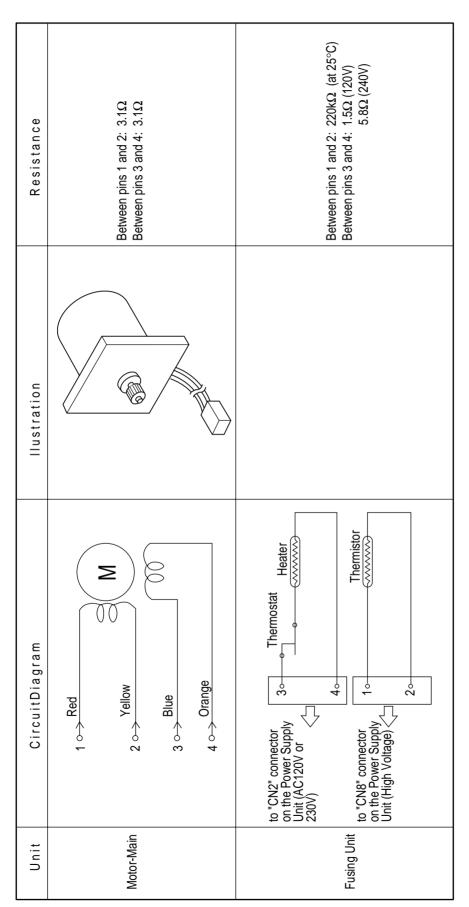


(3) Power supply board (High voltage)

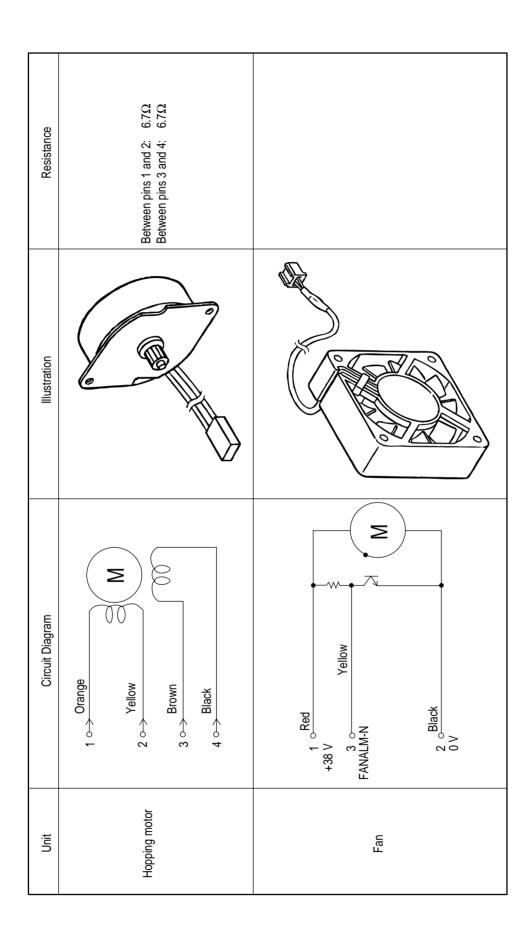


(4) Flash ROM module (BOARD-FSL or BOARD-FSL-2)



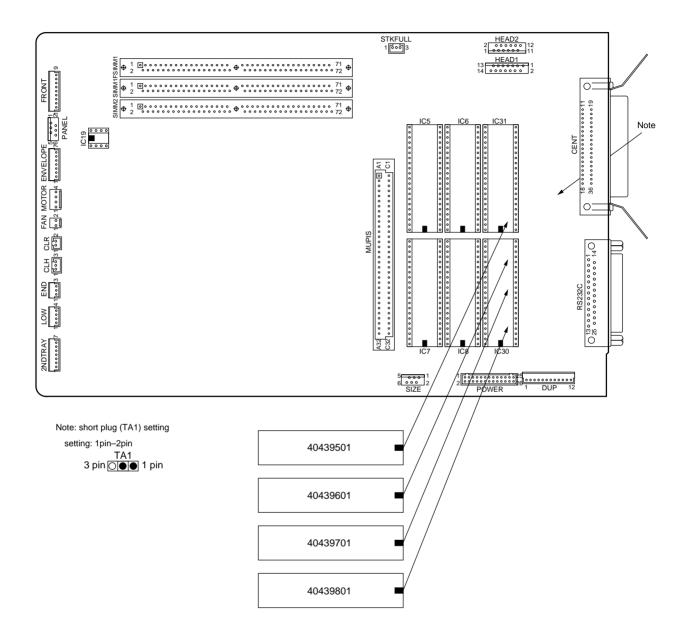


7.3 Resistance Check

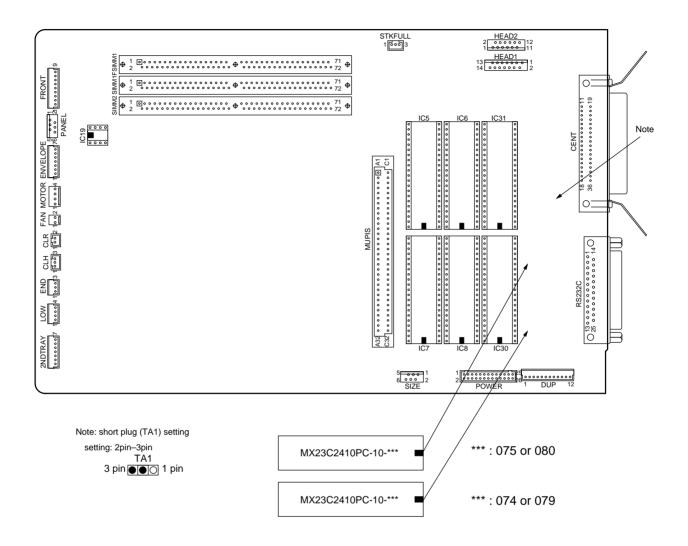


7.4 Program/Font ROM Location

(1) In case of EP ROM or OTP ROM



(2) In case of MASK ROM



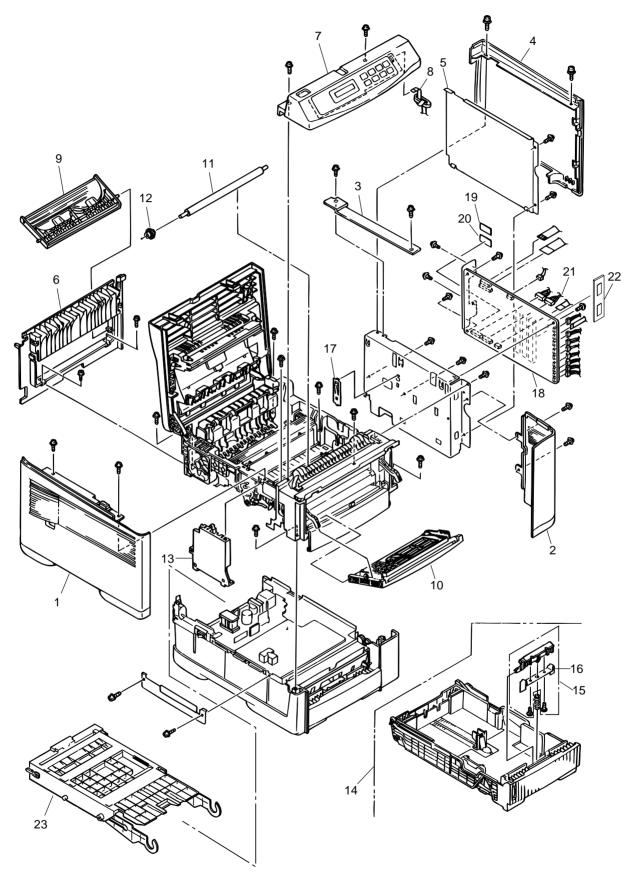


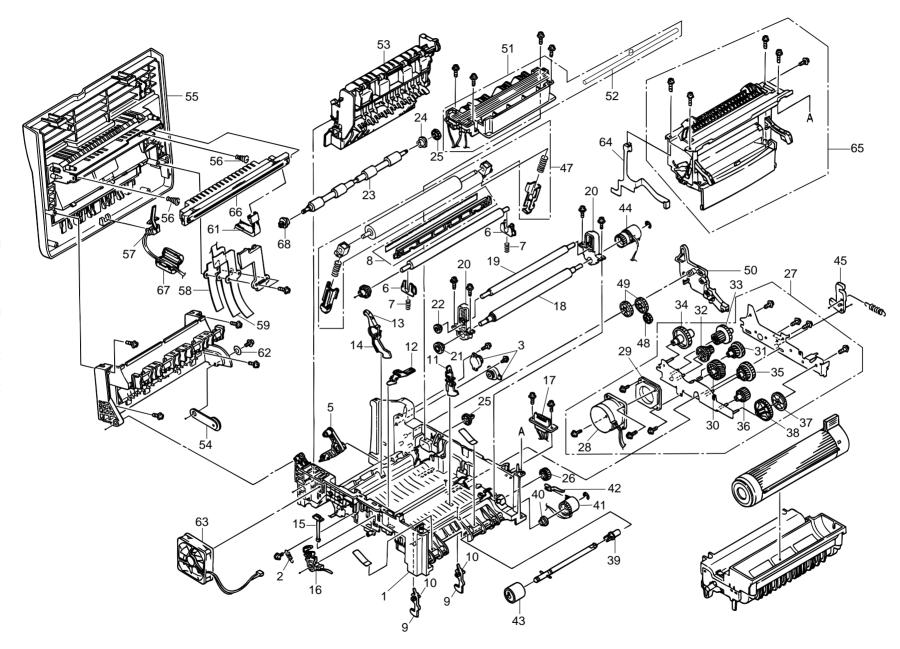
Figure 8-1 Printer Unit

Table 8-1 Printer Unit

No.	Parts No.	Name	Q'ty/U	Recc	omende	d Q'ty	Remarks
				50 100 1000			
1	40441001	Cover-Side(L) Ass.	1	1	3	6	#
2	40304101	Cover-Side(R)	1	1	3	6	#
3	40304401	Cover-Frame	1	1	3	6	#
4	40304301	Cover-Side(I/F)	1	1	3	6	#
5	40323401	Plate-Shield	1	1	3	6	#
6	40304001	Cover-Rear	1	1	3	6	#
7	40304508	Frame-OP panel Ass. (ODA)	1	1	3	6	#
	40304503	Frame-OP Panel Ass. (OEL)	1	1	3	6	#
	40304509	Frame-OP panel Ass. (INT)	1	1	3	6	#
8	2381002P0007	SMCD6X280BDX10(BL)	1	2	5	10	#
9	2PA4128-1074G001	Face-up Stacker Assy	1	1	3	6	
10	40441301	Manual Feed Assy	1	1	3	6	#
11	40027002	ROLLER-Transfer	1	1	3	6	#
12	4PP4076-5042P001	TR Gear	1	1	3	6	
13	40378001	Contact Assy	1	1	3	6	#
14	40378401	CASE AssyCassette	1	1	3	6	#
15	40927901	Frame AssySeparation	1	1	3	6	#
16	40496001	PLATE-Damper	1	0	3	6	#
17	4PP4076-5067P001	Earth Plate BK (R)	1	0	3	6	
18	40875702	Board-FFF	1	2	5	10	# Without ROM
19	8174627M0004	MX23C2410PC-10-080(Program ROM)	1	2	5	10	
20	8174627M0003	MX23C2410PC-10-079(Program ROM)	1	2	5	10	
21	40295701	Connection Cord Wire(Power Supply)	1	0	3	6	#
22	40405419	Board-FSL	1	1	2	10	Flash ROM module(4MB)
	40405420	Board-FSL-2	1	1	2	10	Flash ROM module(8MB)
	40681204	Board-MSM-2	1	1	2	10	PS ROM module
23	40443501	DUPLEX UNIT (ODA)	1	4	8	12	#







No.	Parts No.	Name	Q'ty/U	ty/U Reccomended Q'ty		Remarks	
			<i><i>x</i>,<i>y</i>,<i>c</i></i>	50	100	1000	
1	40596901	FRAME Assy-Main	1	1	3	6	For Maintenance
2	4LB-192600-6	Spring(TSP3.3/0.35-16.2*33.9/230G)	1	0	3	6	
3	4PB4083-6197P001	Damper	2	2	6	12	
4							
5	40315801	LEVER-Separator	1	1	3	6	#
6	4PP4076-5035P001	TR Bearing	2	2	6	12	
7	4PP4076-5039P001	TR Spring R	2	2	6	12	
8	40299701	GUIDE ASSDischarge	1	1	3	6	#
9	40032901	Sensor-In	2	0	6	12	
10	40033001	Spring-In Sensor	2	0	6	12	
11	3PP4076-5082P001	Write Sensor Lever	1	0	3	6	
12	4PP4076-5086G001	Toner Sensor Lever (Adhesive)	1	0	3	6	
13	40583801	LEVER AssyOut sensor	1	0	3	6	#
14	40324001	SPRING-Out Sensor	1	0	3	6	#
15	4PP4076-5047P001	EP Lock Shaft	1	0	3	6	
16	4PA4076-5048G001	EP Rock Lever L Assy	1	0	3	6	
17	40597001	Code AssFront	1	0	3	6	#
18	40301601	ROLLER-Regist	1	1	3	6	#
19	40301701	ROLLER-Pressure	1	1	3	6	#
20	40614401	Bearing AssyRegistration	2	2	6	12	
21	40301801	GEAR-Regist	1	1	3	6	#
22	40301901	GEAR-Pressure	1	1	3	6	#
23	40323901	ROLLER-Feed (C)	1	1	3	6	#
24	4PP4076-3949P001	Bush	1	1	3	6	
25	40316301	GEAR-Roller (C)	1	0	3	6	#
26	40302401	GEAR-Idle K	1	0	3	6	#
27	40298201	Motor AssMain	1	0	3	6	#
28	40298301	MOTOR-Main	1	1	3	6	#
29	40298801	PLATE-Damper	1	1	3	6	#
30	40893501	GEAR-Idle A	1	0	3	6	#
31	40893701	GEAR-Idle B	1	0	3	6	#
32	40893801	GEAR-Idle C	1	0	3	6	#
33	40302201	GEAR-Idle D	1	0	3	6	#
34	40299301	GEAR-Idle E	1	0	3	6	#
35	40299401	GEAR-Idle F	1	0	3	6	#

Table 8-2 Frame-Main Unit (1/2)

No.	Parts No.	Name	Q'ty/U	v/U Reccomended Q'ty		Remarks	
		Humo	Q (y/O	50	100	1000	
36	40299501	GEAR-Idle G	1	0	3	6	#
37	40299601	GEAR-Idle H	1	0	3	6	#
38	40302301	GEAR-Idle J	1	0	3	6	#
39	40313501	BEARING-Plastic (Feed)	1	0	3	6	#
40	4PP4076-5308P001	Bearing	1	0	3	6	
41	40371501	GEAR AssyClutch (Z50)	1	1	3	6	#
42	40432301	PLATE-FG (1st)	1	0	3	6	#
43	40313201	ROLLER AssFeed	1	2	6	12	#
44	40371601	GEAR AssyClutch (Z40)	1	1	3	6	#
45	4PP4076-5044P001	EP Rock Lever R	1	0	3	6	
46	4PP4076-5045P001	EP Lock Spring	1	0	3	6	
47	40301001	ROLLER ASSBK	1	1	3	6	#
48	40316101	GEAR-Idle (EA)	1	0	3	6	#
49	40316201	GEAR-Idle (EB)	2	0	6	12	#
50	40302501	LEVER-Back up release	1	0	3	6	#
51	40929101	HEAT-Assy (A4 120V)	1	2	10	20	#
	40929102	HEAT-Assy (A4 230V)	1	2	10	20	#
52	40306401	LAMP-Halogen 750W 120V	1	2	5	10	#
	40306402	LAMP-Halogen 750W 230V	1	2	5	10	#
53	40307401	GUIDE AssyEject	1	1	3	6	#
54	4PP4076-5191G001	Damper Arm (Caulking)	1	1	3	6	
55	40587001	Stacker Assy (For Maintenance)	1	0	3	6	#
56	4PP4128-1164P001	HEAD Spring	2	0	6	12	
57	40365401	SENSOR-Stack Full	1	2	5	10	#
58	40409201	Film-Guide	1	1	3	6	#
59	40409301	Film-FG	1	1	3	6	#
60	2PP4128-1096P001	Cable Cover	1	0	3	6	
61	40450501	HEAD Cable Assy	1	2	5	10	#
62	4PP4076-5009P001	Washer	1	0	3	6	
63	3PB4076-5290P001	DC Fan Motor (92)	1	1	3	6	
64	40307201	PLATE-FG (F)	1	0	3	6	#
65	40443301	Feeder Unit-FRONT	1	0	3	6	#
66	40547201	LED-HEAD	1	2	10	20	#
67	105A1046C1001	ZCAT1325-0530A R CORE	1	1	3	6	
68	4PP4043-4489P001	Bearing	1	1	3	6	

Table 8-2 Frame-Main Unit (2/2)

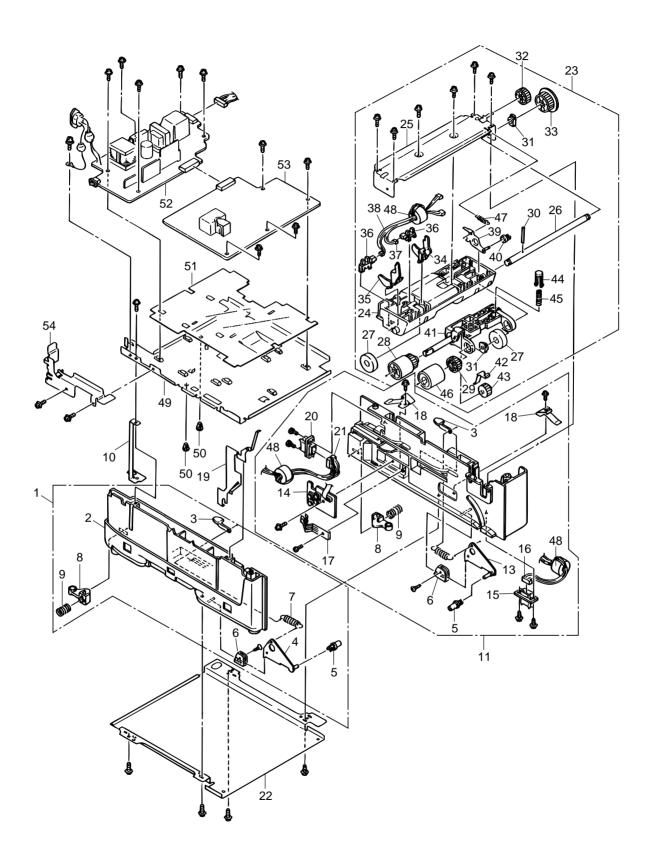


Figure 8-3 Base Unit

No.	Parts No.	Name	Q'ty/U	Recc	omende	d Q'ty	Remarks
				50	100	1000	-
1	40377601	GUIDE AssyCassette(L)	1	1	3	6	#
2	40597101	GUIDE-Cassette (L)	1	1	3	6	# For Maintenance
3	4PP4122-1217P001	Pull Block	2	2	6	12	
4	40349102	Lever-Link (Caulking)	1	1	3	6	#
5	40349701	ROLLER-Link	2	2	6	12	#
6	4PP4076-5358P001	Rink Support	2	2	6	12	
7	40928101	Spring-Sheet	2	0	6	12	#
8	4PP4076-5359P001	Cassette Stopper	2	2	6	12	
9	4PP4043-4526P001	Pressure Coil Spring	2	0	6	12	
10	40445601	Earth Plate L	1	1	3	6	#
11	40377701	GUIDE AssyCassette(R)	1	1	3	6	#
12	40597201	GUIDE-Cassette (R)	1	1	3	6	# For Maintenance
13	40349101	Lever-Link (Caulking)	1	1	3	6	#
14	40368302	Board PXC-2	1	1	3	6	#
15	2201000P0140	Connector (IMSA-9714N-14A)	1	0	3	6	#
16	4YS4011-4448P003	Nylon Connector Cord	1	0	3	6	To 2nd Tray
17	4PP4076-5360P001	Detector Spring	1	1	3	6	
18	40389801	PLATE-Earth (Bottom)	2	2	6	12	#
19	40518501	PLATE-Earth (Link)	1	1	3	6	#
20	2201000P0141	Connector (IMSA-9714N-14B)	1	0	3	6	#
21	40375001	Connection Code-Wire	1	0	3	6	# To Duplex
22	40316901	PLATE-Bottom	1	0	3	6	#
23	40377801	FRAME ASSHopping	1	1	3	6	#
24	40597301	FRAME-Hopping	1	0	3	6	# For Maintenance
25	40322101	PLATE-Hopping (caulking)	1	0	3	6	#
26	40317401	SHAFT-Hopping	1	0	3	6	#
27	40442501	ROLLER-Guide	2	0	6	12	#
28	40371301	ROLLER-AssyHopping	1	2	6	12	#
29	40317601	GEAR-Z38	1	1	3	6	#
30	NK3-16SUS	Knock Pin	1	1	3	6	
31	4PP3522-3568P001	ADF Bearing	2	2	6	12	
32	40325401	GEAR-Z58	1	1	3	6	#
33	40325301	GEAR-Z42	1	1	3	6	#
34	40317901	Lever-Paper end	1	1	3	6	#
35	40318001	Lever-Paper near end	1	1	3	6	#

Table 8-3 Base Unit (1/2)

No.	Parts No.	Name	Q'ty/U	Recc	omende	d Q'ty	Remarks
			<i><i>x</i>,<i>y</i>,<i>c</i></i>	50	100	1000	
36	4YB4120-1137P001	FX050 Photo Sensor	2	2	6	12	
37	40375202	Connection Code-Wire	1	0	3	6	# To Paper End
38	40375302	Connection Code-Wire	1	0	3	6	# To Paper Near End
39	40337301	LEVER-Sub roller (caulking)	1	0	3	6	#
40	40337601	ROLLER-Link (Sub)	1	1	3	6	#
41	40433701	Bracket-Sub roller (Press fitting)	1	1	3	6	#
42	40358101	Plate-Planet	1	0	3	6	#
43	40317701	GEAR-Planet (z28)	1	1	3	6	#
44	40367101	BRACKET-Spring (Sub)	1	0	3	6	#
45	40928201	SPRING-Sub Roller	1	0	3	6	#
46	40313201	ROLLER AssFeed	1	2	6	12	#
47	40371901	SPRING-Release	1	0	3	6	#
48	105A1051C2001	TR-23-11-14 R CORE	3	3	9	18	
49	40298001	PLATE-Base	1	0	3	6	#
50	40494601	Spacer-Card (KGPS-5RF)	2	2	6	12	#
51	40298101	FILM-Insulation	1	1	3	6	#
52	40159901	Power Supply Unit [AC-DC (120V)]	1	2	5	10	# ODA (120V)
	40160001	Power Supply Unit [AC-DC (230V)]	1	2	5	10	# ODA(230V)/OEL/INT
53	40160301	Power Supply Unit (High Voltage)	1	2	5	10	#
54	40307301	BRACKET-AC	1	0	3	6	#

Table 8-3 Base Unit (2/2)

Appendix A CENTRONICS PARALLEL INTERFACE

1) Connector

- Printer side : 36-pin receptacle
 - Type 57RE-40360-830B-D29 (made by DDK) or equivalent Cable side : 36-pin plug
 - Type 57-30360 (made by DDK) or equivalent

2) Cable

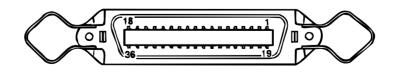
• Cable length : 6 ft (1.8 m) max. (a shielded cable composed of twisted pair wires is recommended for noise prevention)

Note: Cable is not provided.

3) Table of parallel I/F signals

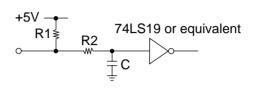
Pin No.	Signal name	Signal direction	Compatible	Nibble	ECP		
1	DATA STROBE	\rightarrow PR	nStrobe Host Clk		Host Clk		
2~9	DATA BIT - n	$\rightarrow PR$	Da	ta 1 (LSB) ~ 8 (N	ISB)		
10	ACKNOWLEDGE	$\leftarrow PR$	nAck	Ptrclk	PeriphClk		
11	BUSY	$\leftarrow PR$	Busy	PtrBusy	PeriphAck		
12	PAPER END	$\leftarrow PR$	Perror	AckDataReq	nAck Reverse		
13	SELECT	$\leftarrow PR$	Select	Xflag	Xflag		
14	AUTO FEED	\rightarrow PR	nAutoFb	HostBusy	HostAck		
15	-	-		-			
16	0V	-	Signal Ground				
17	CHASSIS GROUND	-	Chassis Ground				
18	+5V	$\leftarrow PR$	+5V Supply (50mAm)				
19	0V	-		Signal Ground			
20~27	0V	-		Signal Ground			
28	0V	-		Singal Ground			
29	0V	-		Signal Ground			
30	0V	-		Signal Ground			
31	INPUT PRIME	$\rightarrow PR$	nlnit	nlnit	nReverseRequest		
32	FAULT	$\leftarrow PR$	nFault	nDataAvail	nPeriphRequest		
33	0V	-		-			
34	-	-		-			
35	HILEVEL	$\leftarrow PR$		High Level			
36	SEL-IN	\rightarrow PR	nSelectIn	1284 Active	1284 Active		

• Connector pin arrangement



- 4) Signal level
 - LOW : 0 V to +0.8 V
 - HIGH : +2.4 V to 5.0 V
- 5) Interface circuit
 - a) Receiving circuit

DATA STROBE and INPUT PRIME

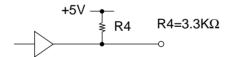


Signal name	R1	R2	С
DATA STROBE	3.3KΩ	100Ω	560pF
INPUT PRIME	3.3KΩ	1KΩ	0.001µF



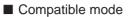


b) Sending circuit

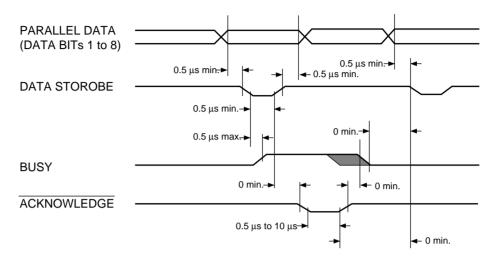


7407 or equivalent (Open collector)

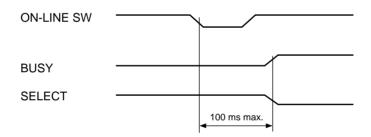
6) Timing charts



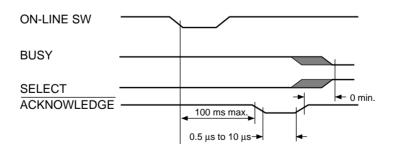
a) Data receiving timing



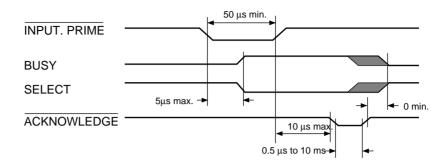
b) On-line \rightarrow off-line switching timing by ON-LINE SW



c) Off-line \rightarrow on-line switching timing by <code>ON-LINE SW</code>



d) INPUT PRIME timing (when set to the effective INPUT PRIME signal)



- Nibble Mode Conforms to IEEE 1284 spec.
- ECP Mode Conforms to IEEE 1284 spec.

Appendix B RS-232C SERIAL INTERFACE

1) Connector

•	Printer side	:	25-pin receptacle
•	Cable side	:	Type 17LE-13250-27 (D4CC) (made by DDK) or equivalent 25-pin plug Type 17JE-23250-02 (D8C) (made by DDK)

Note: Plug shall be able to be fixed with a lock screw.

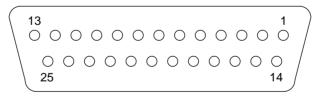
- 2) Cable
 - Cable length: 6 ft (1.8m) max. (Cable shall be shielded)

Note: Cable is not provided.

3) Interface signal

Pin No.	Signal name	Abbreviation	Signal direction	Functions
1	Frame Ground	FG		Frame ground
2	Transmitted Data	TD	$\leftarrow PR$	Transmitted data
3	Received Data	RD	\rightarrow PR	Received data
4	Request To Send	RTS	$\leftarrow PR$	Stay space level
5	-			(Not connected)
6	-			(Not connected)
7	Signal Ground	SG		Signal ground
8~17	-			(Not connected)
18	+5V		$\leftarrow PR$	+5V (50mA maxx.)
19	-			(Not connected)
20	Data Terminal Ready	DTR	$\leftarrow PR$	Data terminal ready
21~25	-			(Not connected)

• Connector pin arrangement



(View from the cable side)

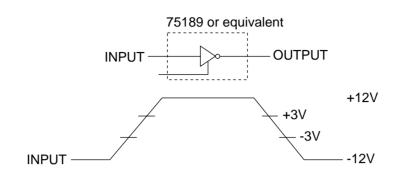
When the Reade/Busy protocol is used for the buffer busy control method, the busy signal can be set to Pin-20 (DTR) in the menu.

4) Signal level

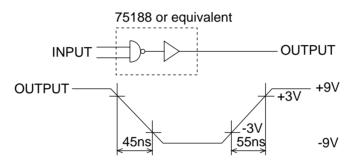
٠	MARK polarity :	-3V to $-15V$ (LOGIC = 1)
•	SPACE polarity:	$\pm 3V$ to $\pm 15V$ (LOGIC = 0)

5) Interface circuit

a) Receiving circuit



b) Sending circuit



- *Note:* The above signal level is for the case where $3K\Omega \times 15pF$ is being connected to the terminal.
- 6) Communications protocol
 a) READY/BUSY protocol
 b) X-ON/X-OFF protocol

Appendix C DUPLEX UNIT MAINTENANCE

1. OUTLINE

1.1 Functions

The DUPLEX UNIT is installed in the printer unit to facilitate automatic double-sided printing. The duplex mechanism automatically flips the page after completing printing on the first side and re-feeds the page to the unit for printing on the second side. The main functions are the followings:

• Paper that can be used:

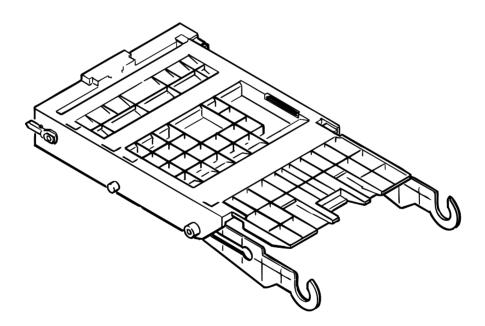
[Paper Type]

- Cut Sheet Size: A4, Letter, Executive, Legal13, Legal14
 - Special Size: Paper Width: 210 to 216mm
 - Paper length: 279 to 356mm

[Weight]

•

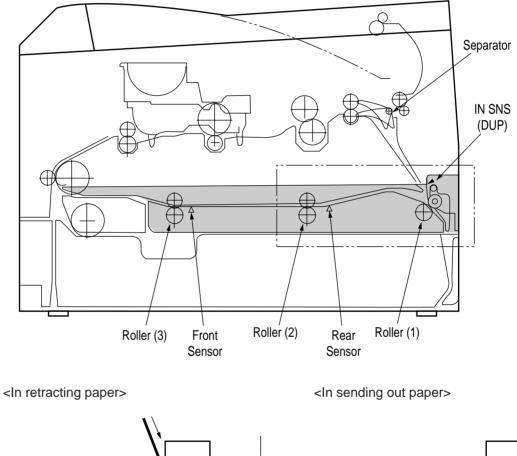
- 16 lbs ~ 24 lbs (64 ~ 81 g/m²)
- 1.2 External View and Component Names

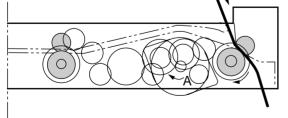


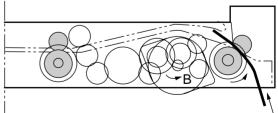
2. MECHANISM DESCRIPTION

2.1 General Mechanicsm

When the printer receives the instruction for double-sided printing, the page is fed from the paper tray, and the first side is printed. As the paper exits the fuser, the paper path is switched, (by action of the seperator) to the duplexer to facilitate printing on the second side. As roller (1) rotates in the direction of arrow A, the sheet is retracted into the rear of the cassette. After the edge of the sheet passes through the IN SNS (DUP), the roller will reverse direction and roller (1) rotates in the direction of arrow B, feeding the page into the duplexer. The paper then passes though rollers (2) and (3), and is fed again into the unit, printing the second side of the page and then exiting normally.

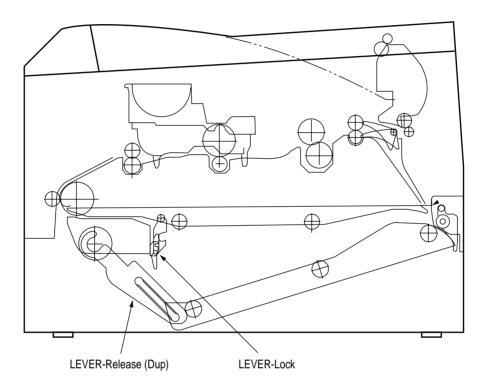






2.2 JAM Release Mechanism

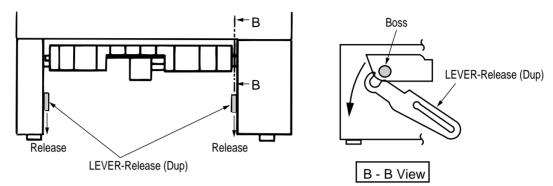
The LEVER-Lock can be pulled outwards and the sheet route section of the Duplex opens by pulling out the cassette. This enables a jam to be released. Structurally, the LEVER-Release can be pushed up by back edge of cassette and the sheet route automatically close when the cassette is returned.



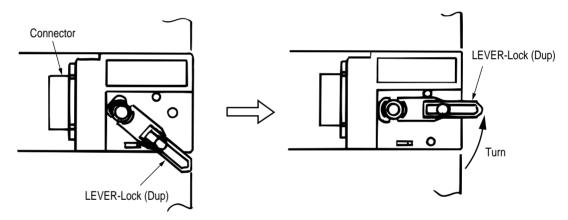
2.3 Removing/Installing Duplex Unit

Removing Duplex Unit

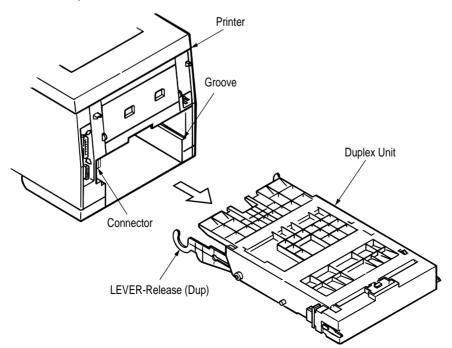
- (1) Power Off and remove the Paper-Cassette from 1st tray.
- (2) Remove the LEVER-Release (Dup) from the boss of the Hopping Frame.



(3) Rotate the LEVER-Lock (Dup) in the direction of the arrow to release the Lock.

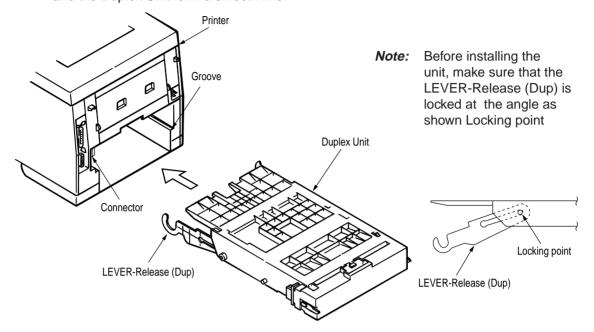


(4) Pull the Duplex Unit out of the unit.



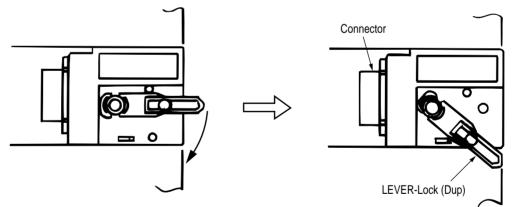
Installing Duplex Unit

 Hold the LEVER-Lock (Dup) in horizontal lock position. Then insert the Duplex Unit along the groove all the way until the back face of the printer and the Duplex Unit form a smooth line.

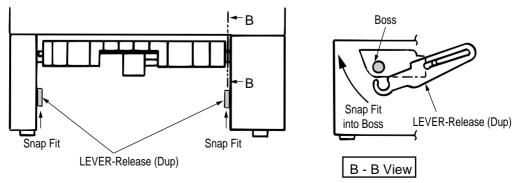


Note: Printer and Duplex Unit will connect automatically with built-in connector.

(2) Lock the Duplex Unit to the printer by turning the LEVER-Lock (Dup) to the next locking position as below.



(3) From front side of printer, snap fit LEVER-Release (Dup) into the boss in Hopping Frame.



(4) After installing Duplex Unit, re-install the Paper Cassette into 1st Tray.

3. PARTS REPLACEMENT

This section covers the procedures for the disassembly, reassembly and field installation. The instructions describe the disassembly procedures only. To reassemble, follow the disassembly procedures in the reverse order.

3.1 Precautions Concerning Parts Replacement

- (1) Parts replacements must be carried out, by first turning the printer power switch off "O" and removing the Duplex Unit from the printer.
- (2) Do not disassemble the Duplex Unit if it is operating normally.
- (3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.
- (4) Only specified service tools may be used.
- (5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.
- (6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.
- (7)When handling printed circuit boards, do not use any gloves which may generate static electricity.
- (8) Do not place the printed circuit boards directly on the equipment or floor.

[Service Tools]

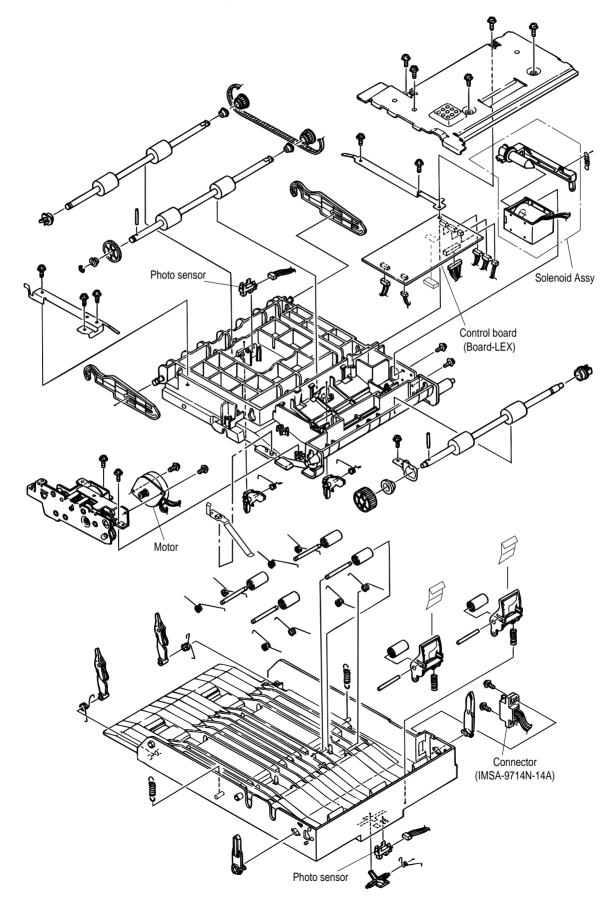
Table 3-1 shows the tools required for the replacement of printed circuit boards and units in the field.

No.	Service Tools			Place of use	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3~5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7	A CO	Handy cleaner	1		
8		Connector remover OKI P/N: 4PP4076-5395P1	1		

Table 3-1 Service Tools

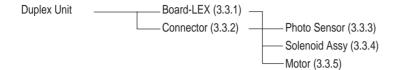
3.2 Parts Layout

This section describes the layout of the main components.



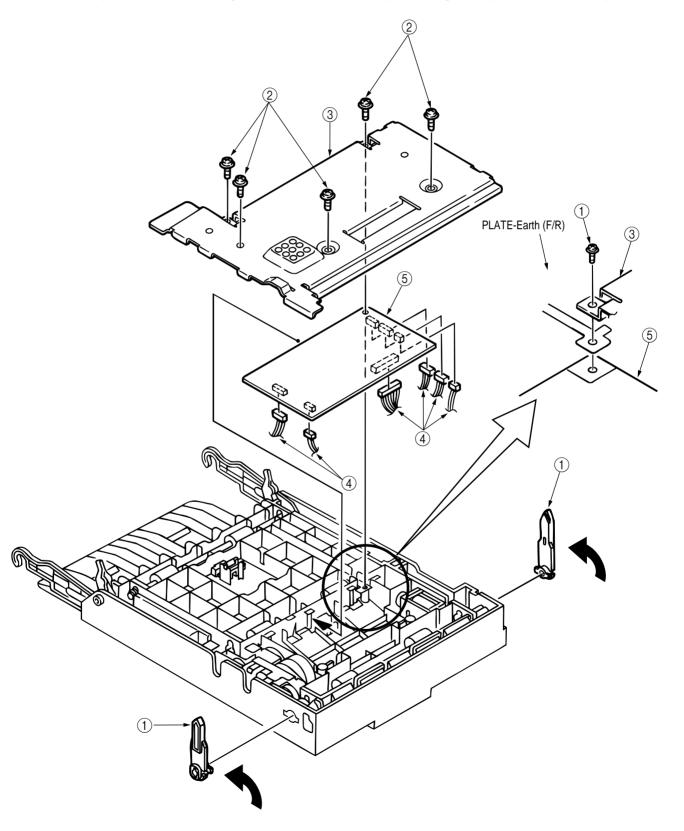
3.3 Parts Replacement Methods

This section describes the parts replacement methods for the components listed in the disassembly order diagram below.

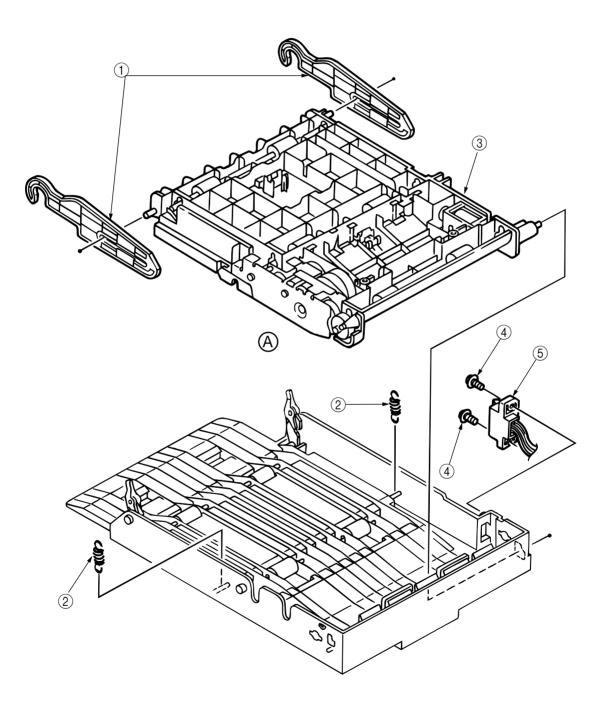


3.3.1 Board-LEX

- (1) Remove two LEVER-Lock (DUP) (1) by rotating them in the arrow direction.
- (2) Unscrew five screws (2) to remove the bracket (3).
- (3) Unlatch all the nails and unplug all the connectors ④ to remove the Board-LEX ⑤. [Note : When installing the Board-LEX, install it, positioning earth plate over the PCB.]

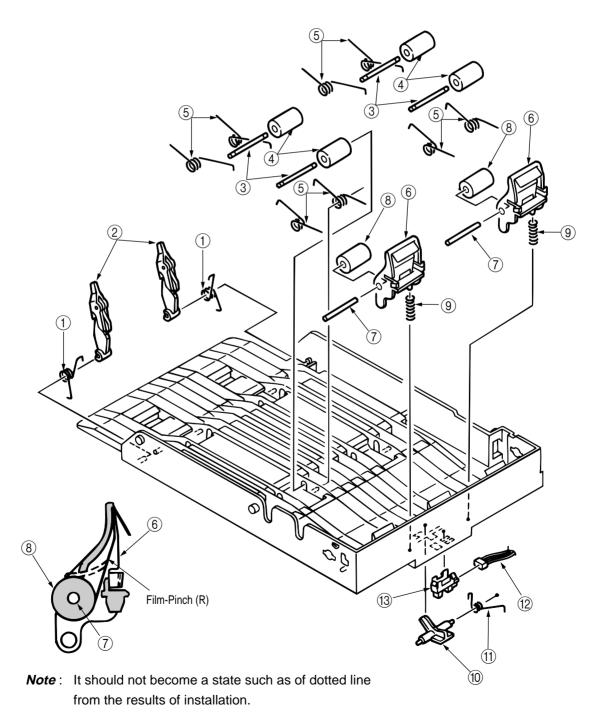


- 3.3.2 Connector (IMSA-9714N-14A)
 - (1) Remove two LEVER-Release (DUP) ①.
 - (2) Take away two SPRING-Support ② to remove FRAME-MAIN (DUP) ③. (Remove the FRAME-MAIN (DUP) by lifting it up from A side)
 - (3) Unscrew two screws ④ to unplug the Connector (IMSA-9714N-14A) ⑤.



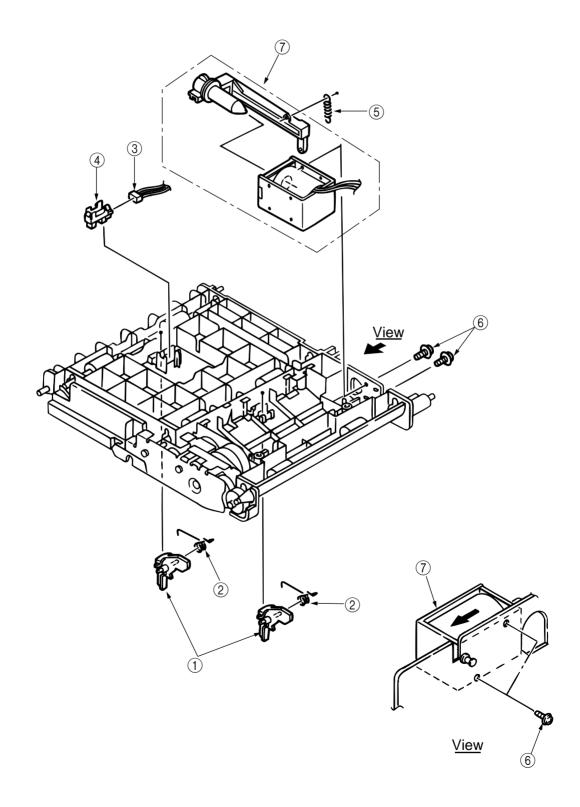
3.3.3 Photo Sensor

- (1) Remove the Frame-Main (DUP) (see section 3.3.2).
- (2) Release the lock to remove two SPRING-Lock (frame) (1) and two LEVER-Lock Assy (2).
- (3) Pull out four SHAFT-Pinch 3 and remove four ROLLER-Pinch 4 and eight SPRING-Pinch (u) (5).
- (4) Release the lock to remove two BRACKET-Pinch (6) , and two SPRING-Pinch(R) (9).
- (5) Release the lock to remove LEVER Sensor (D-IN) (1) and SPRING-Sensor (1).
- (6) Unplug the Connection Code-Wire (2) and remove Photo Sensor (3).



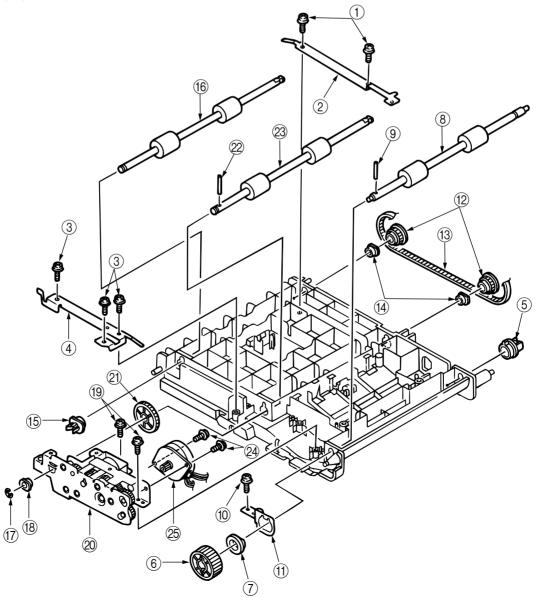
3.3.4 SOLENOID Assy

- (1) Remove the Frame-Main (DUP) (See section 3.3.2).
- (2) Release the lock to remove Two LEVER Sensor (F/R) ① and two SPRING-Sensor (F/R) ②.
- (3) Unplug the Connection Code-Wire (3) and remove Photo Sensor (4).
- (4) Take away the SPRING-SL (5) and two screws (6) to remove SOLENOID Assy (7).



3.3.5 Motor

- (1) Remove the Frame-Main (DUP) (See section 3.3.2).
- (2) Unscrew two screws (1) to remove PLATE-Earth (F/R) (2).
- (3) Unscrew three screws (3) to remove PLATE-Earth (F/R-2) (4).
- (4) Disengage the latch to remove the Bearing L (5), GEAR-Z40S8 (6), Bearing (7) and ROLLER-Feed (RV) (8). (At this time, Knock Pin (9) can be removed simultaneously.)
- (5) Unscrew the screw (1) to remove the PLATE-Earth (BTM) (1).
- (6) Disengage the latch and remove two PULLEY-MX25 (2), Mini-Pitch Belt (3) and two Bushings (4).
- (7) Disengage the latch to remove the Bearing Feed (5) and ROLLER Feed (F) (6).
- (8) Remove the E-Ring (7) and Bushing (8).
- (9) Unscrew two screws (19) to remove the GEAR Assy (20). (At this time, the GEAR-Z40S6 (21), Knock Pin (22) and ROLLER-Feed (R) (23) can be removed.)
- (10) Unscrew two screws 24 to remove Motor 25.



4. TROUBLESHOOTING

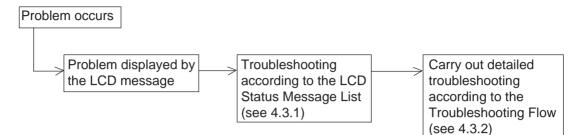
- 4.1 Precautions Prior to the Troubleshooting
 - (1) Go through the basic checking items provided in the Operator Guide.
 - (2) Obtain detailed information concerning the problem from the user.
 - (3) Go through the checking in the conditions similar to that in which the problem occurred.

4.2 Preparations for the Troubleshooting

 Display on the Operator panel The status of the problem is displayed on the LCD (Liquid Crystal Display) on the Operator panel. Go through the appropriate troubleshooting procedures according to the messages displayed on the LCD.

4.3 Troubleshooting Method

When a problem occurs, go through the troubleshooting according to the following procedure.



4.3.1 LCD Status Message List

The listing of the statuses and problems displayed in the form of messages on the LCD is provided in Table 4-1.

Classification	LCD Status Message	Description	Recovery method
Jam Error	DUPLEX INPUT JAM REMOVE THE PAPER	Informs that a jam occurs in feeding papers to the Duplex Unit.	• Remove all the papers from the inside of printer unit and Duplex unit and close the cover.
Jam Error	DUPLEX FEED JAM1 REMOVE THE PAPER	Informs that a jam occurs in retracting papers into the re- verse roller within the Duplex Unit.	Remove all the papers from the inside of printer unit and Duplex unit and close the cover.
Jam Error	DUPLEX FEED JAM2 REMOVE THE PAPER	Informs that a jam occurs in reversing papers in the re- verse roller within the Duplex Unit.	 Remove all the papers from the inside of printer unit and Duplex unit and close the cover.
Jam Error	DUPLEX FEED JAM3 REMOVE THE PAPER	Informs that a jam occurs in impinge-feeding papers within the Duplex Unit.	 Remove all the papers from the inside of printer unit and Duplex unit and close the cover.
Jam Error	DUPLEX OPEN JAM REMOVE THE PAPER	Informs that the 1st tray is pulled out in paper-remaining state when feeding papers within the Duplex.	Remove all the papers from the inside of printer unit and Duplex unit and close the cover.
Interface Timeout	ERROR 83	Informs that an I/F time-out occurs between the printer and Duplex.	 Verify connection of LEX-PCB and square-shaped connector. Replace the square-shaped connector if necessary. Replace LEX-PCB

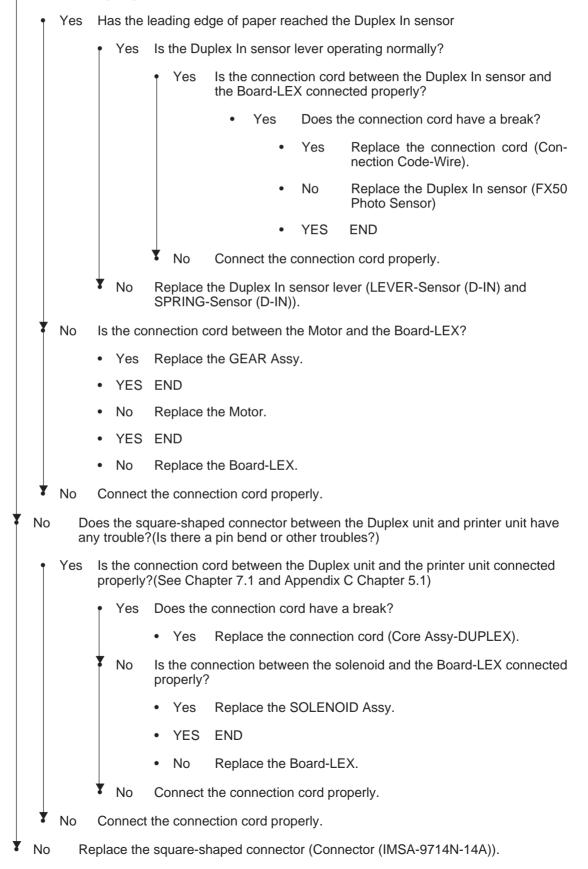
Table 4-1

4.3.2 Troubleshooting Flow

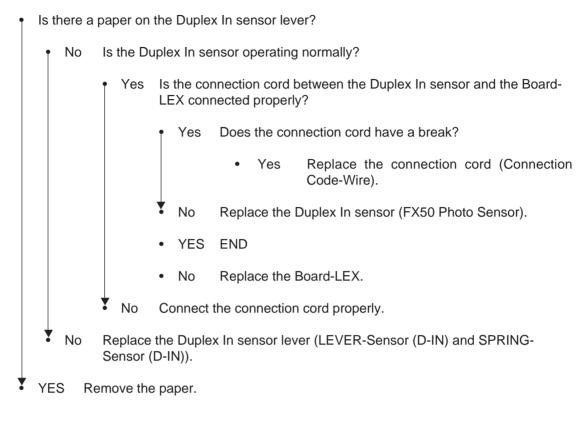
• (JAM error)

Duplex INPUT JAM

• Is the leading edge of paper fed to the Duplex unit?



Duplex FEED JAM1



Duplex FEED JAM2

• Has a paper reached the Duplex Rear sensor?

- No Is the connection cord between the clutch and the Board-LEX connected properly?
 - Yes Replace the GEAR Assy.
 - YES END
 - No Replace the Board-LEX.
- No Connect the connection cord properly.

Yes Is the Duplex Rear sensor operating normally?

- Yes Replace the Board-LEX.
- No Replace the Duplex Rear sensor lever (LEVER-Sensor (F/R) and SPRING-Sensor (F/R)).

Duplex FEED JAM 3

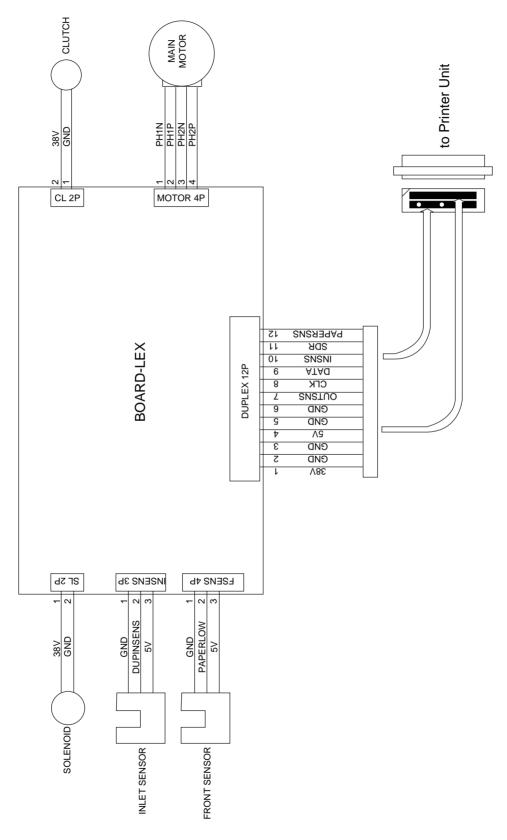
- Has a paper reached the Duplex Front sensor?
 - No Is the connection cord between the clutch and the Board-LEX properly?
 - Yes Replace the GEAR Assy.
 - YES END

Y

- No Replace the Board-LEX.
- No Connect the connection cord properly.
- Yes Is the Duplex Front sensor lever operating normally?
 - Yes Is the connection cord between the Duplex Front sensor and the Board-LEX connected properly?
 - Yes Does the connection cord have a break?
 - Yes Replace the Duplex Front sensor (FX50 Photo Sensor).
 - YES END
 - No Replace the Board-LEX.
 - No Connect the connection cord properly.
 - No Replace the Duplex Front sensor lever (LEVER-Sensor (F/R) and SPRING-Sensor (F/R)).

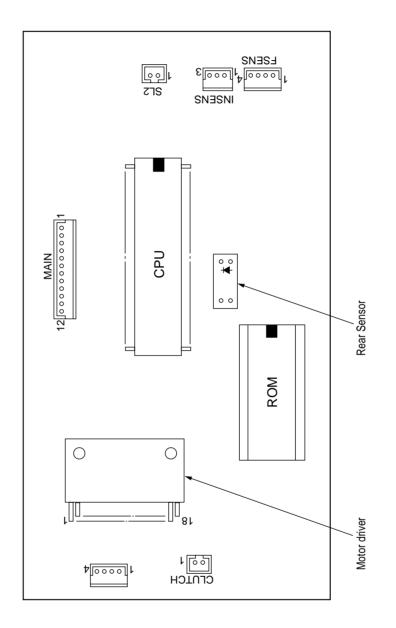
5. CONNECTION DIAGRAM

5.1 Interconnection Diagram

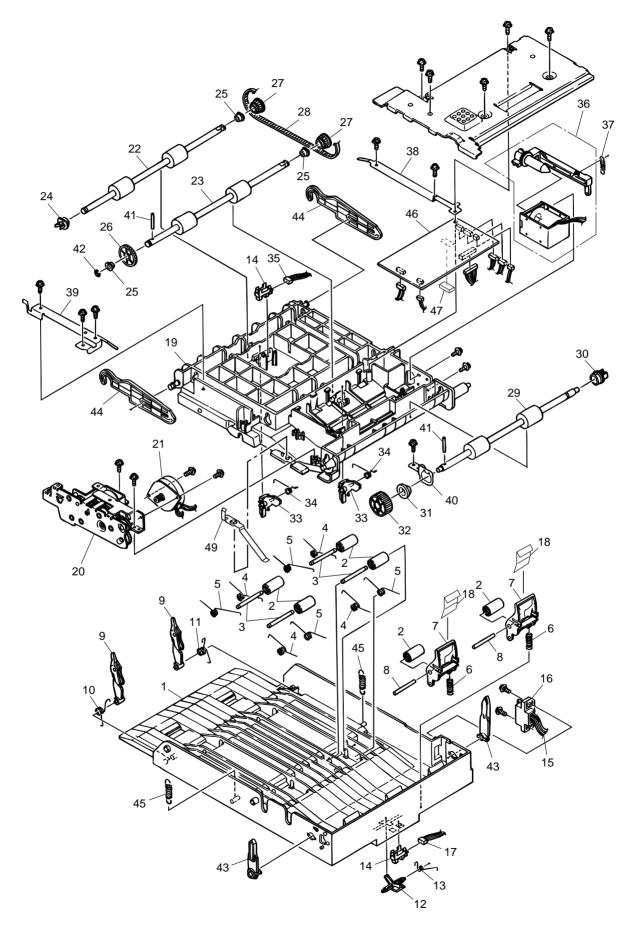


5.2 PCB Layout

LEX-PCB



6. PARTS LIST



No.	Parts No.	Name	Q'ty/U	Reccomended Q'ty			Remarks
				50	100	1000	
1	40658401	COVER-Upper(DUP)(Affix)	1	1	3	6	#
2	40339401	ROLLER-Pinch	6	6	18	36	#
3	40382201	SHAFT-Pinch	4	4	12	24	#
4	40393201	SPRING-Pinch(U)	4	4	12	24	#
5	40393202	SPRING-Pinch(U)	4	4	12	24	#
6	40393301	SPRING-Pinch(R)	2	2	6	12	#
7	40457701	BRACKET-Pinch(R)	2	2	6	12	#
8	40457801	SHAFT-Pinch(R)	2	2	6	12	#
9	40443801	LEVER-Lock Ass	2	2	6	12	#
10	40541501	SPRING-Lock(frame)	1	1	3	6	#
11	40541502	SPRING-Lock(frame)	1	1	3	6	#
12	40338701	LEVER-Sensor(D-IN)	1	1	3	6	#
13	40393601	SPRING-Sensor(D-IN)	1	1	3	6	#
14	4YB4120-1137P001	FX50 Photo Sensor	2	2	6	12	
15	40598001	Core AssyDUPLEX	1	1	3	6	#
16	2201000P0140	Connector(IMSA-9714N-14A)	1	1	3	6	#
17	40375201	Connection Code-Wire	1	1	3	6	# To IN Sensor
18	40461601	FILM-Pinch(R)	2	2	6	12	#
19	40297201	FRAME-Main(DUP)	1	1	3	6	#
20	40597501	GEAR Assy	1	1	3	6	#
21	40921801	Motor-Pulse	1	1	3	6	
22	40381801	ROLLER-Feed(F)	1	1	3	6	#
23	40381901	ROLLER-Feed(R)	1	1	3	6	#
24	4PP4043-4489P001	Bearing-Feed	1	1	3	6	
25	4PP4076-3949P001	Bush	3	3	6	12	
26	40339901	GEAR-Z40S6	1	1	3	6	#
27	40340301	PULLEY-MXL25	2	2	6	12	#
28	40448101	Mini-Pitch Belt	1	1	3	6	#
29	40382001	ROLLER-Feed(RV)	1	1	3	6	#
30	4PP4076-5345P001	Bearing L	1	1	3	6	
31	4PP3527-5355P001	FX30 Bearing	1	1	3	6	
32	40339801	GEAR-Z48S8	1	1	3	6	#
33	40338901	LEVER-Sensor(F/R)	2	2	6	12	#
34	40386501	SPRING Sensor(F/R)	2	2	6	12	#
35	40375301	Connection Code-Wire	1	1	3	6	# To Front Sensor

Table 6-1 Duplex Unit(1/2)

No.	Parts No.	Name	Q'ty/U	Reccomended Q'ty			Remarks	
				50	100	1000		
36	40483401	SOLENOID Ass	1	1	3	6	#	
37	40395501	SPRING-SL	1	1	3	6	#	
38	40382601	PLATE-Earth(F/R)	1	1	3	6	#	
39	40322901	PLATE-Earth(F/R-2)	1	1	3	6	#	
40	40382801	PLATE-Earth(BTM)	1	1	3	6	#	
41	NK2-12SUS	Knock Pin	2	2	6	12		
42	RE4-SK	E Ring	1	1	3	6		
43	40339102	LEVER-Lock(DUP)	2	2	6	12	# Color : Black	
44	40338601	LEVER-Release(DUP)	2	2	6	12	#	
45	40393701	SPRING-Support	2	2	6	12	#	
46	40495804	Board-LEX	1	2	5	10	# Without ROM	
47	40942601	Program ROM(IC1)	1	2	5	10	#	
48	40318201	COVER-Bottom(DUP)	1	1	3	6	#	
49	40382701	Earth(MTR)	1	1	3	6	#	

Table 6-1 Duplex Unit(2/2)

Appendix D SECOND/ THIRD PAPER FEEDER MAINTENANCE

1. OUTLINE

1.1 Functions

This high capacity second/ third paper feeder, which is located under the printer, rotates the hopping motor according to the signal from the printer to supply paper to the printer automatically.

The main functions are as followings:

• Applicable media:

[Paper Type]

•

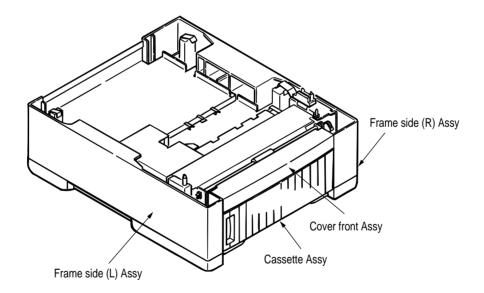
.

- Cut Sheet Size: A4, A5, B5, Letter, Executive, Legal13, Legal14 Special Size: Paper Width: 148 to 216mm
 - Paper length: 210 to 356mm

[Weight]

• 60 ~ 105 g/m²

- Paper loading capacity: 75 g/m² paper 530 sheets
- 1.2 Appearance and Parts Name



2. DESCRIPTION OF OPERARTION

2.1 Driving Mechanism

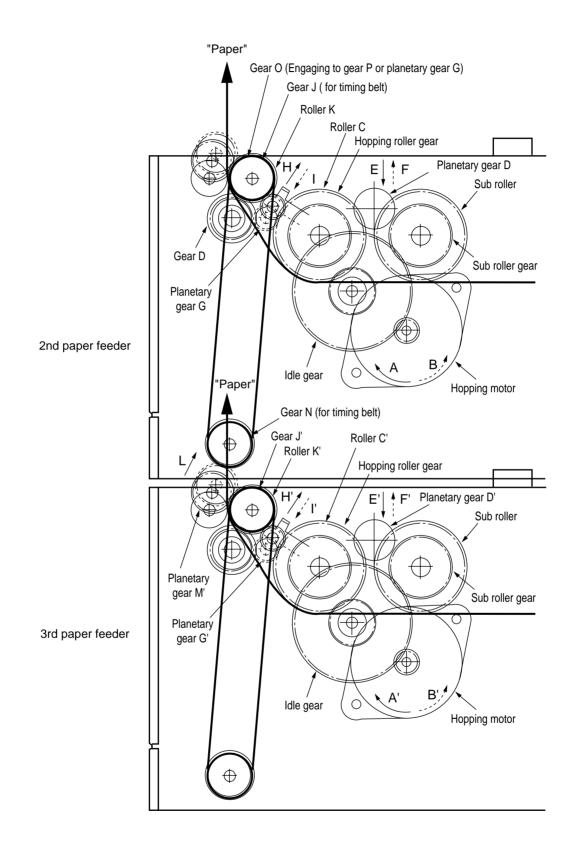
The high-capacity second/ third paper feeder only a top paper which is set in the cassette by a signal from the printer.

(1) Second paper feeder as an example is shown.

First of all, the hopping motor rotates in the direction of arrow A. Roller C rotates by way of idle gear on the same shaft on which the hopping gear is placed. At the same time, the planetary gear D shifts in the direction of arrow E and a sub roller gear and a sub roller on the same shaft rotate. Roller C and sub roller make a paper hop. Also, the planetary gear G shifts in the direction of arrow H and Roller K rotates, and when the length of sheet is legal 13 inch or more, a hopping paper will be impinged to the registration roller within the printer. When the length of paper is A4 or less, hopping papers will be carried until the defined amount.

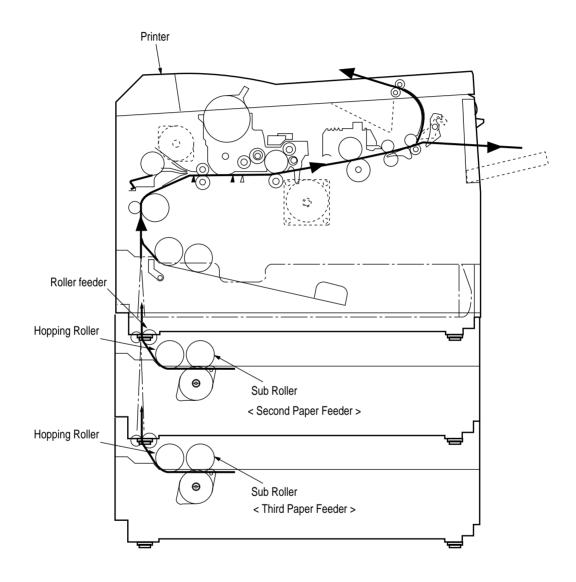
- (2) When the length of paper is A4 or less, the hopping roller rotates in the direction of arrow B next. At this time, the planetary gear G shifts in the direction of arrow I to rotate Roller K and impinge the papers, which are carried to the defined amount, to the regist roller within the printer. During the hopping roller is rotating, Roller C is racing because it includes one-way bearing. At the same time, planetary gear D shifts in the direction of arrow F and the sub roller gear and another sub roller on the same shaft won't rotate.
- (3) In the third paper feeder, when the length of paper is legal 13 inch or more, and if the rotating direction is arrow A', papers will be carried to the defined amount without being impinged to the regist roller, and then the rotating direction of the hopping roller will be changed to arrow B'. When the rotating direction of the hopping roller A' arrow direction, the motion is same as (1). When B' arrow direction, the motion will be same as (2) until Roller K' begin to rotate. The planetary gear M' will shift in the direction of arrow L by way of the gear O' which begin to rotate at the same time when the roller K' does. And gear N rotates, resulting in rotating the gear J and roller K on the same shaft, and impingeing papers to the regist roller within the printer. At this time, as the gear O and gear P engaged by the planetary gear G on the same shaft, on which the gear J and roller K are placed, includes an one-way clutch gear, the planetary gear G won't rotate.

Impinged papers are, afterwards, fed by the control of printer's inside.



2.2 Hopper Mechanism

The hopper is a motion where papers are automatically sent into the printer one by one. When papers are set to the cassette, the feeding motion is activated by the hopping motor to send only a top paper which is caught on the brake shoe.



3. PARTS REPLACEMENT

In this section, the removing and installing procedure of assembly and unit in field are described. Although this section describes the removing procedure, the installing procedure is basically to conduct the removing one in reverse.

3.1 Precautions Concerning Parts Replacement

- (1) Parts replacements must be carried out, by first turning the printer power switch off "O" and removing the High Capacity Second / Third Paper Feeder from the printer.
- (2) Do not disassemble the Second/Third Paper Feeder if it is operating normally.
- (3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.
- (4) Only specified service tools may be used.
- (5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.
- (6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.
- (7) When handling printed circuit boards, do not use any glove which may generate static electricity.
- (8) Do not place the printed circuit boards directly on the equipment or floor.

[Service Tools]

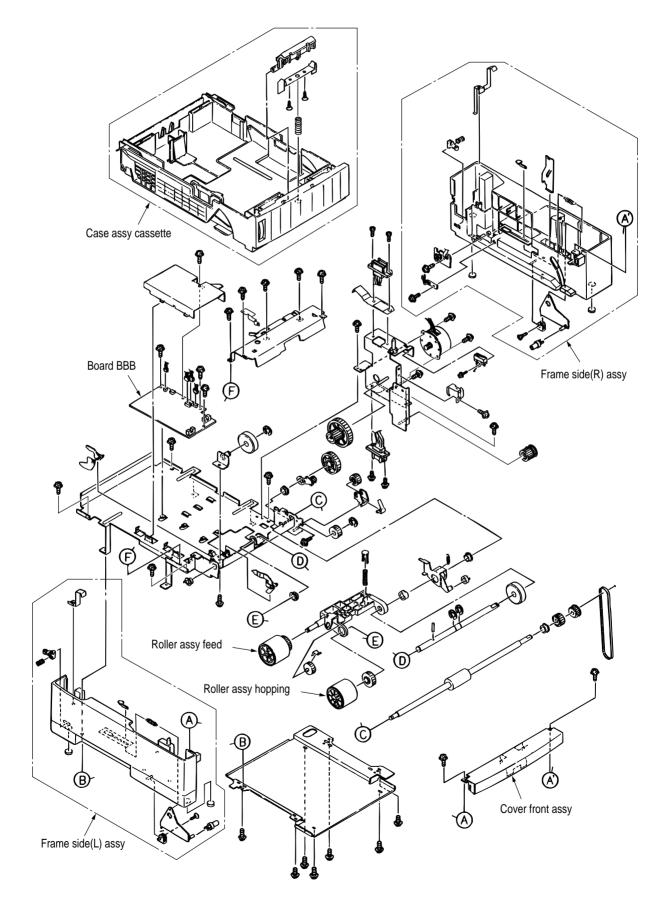
Table 3-1 shows the tools required for the replacement of printed circuit boards and units in the field.

No.	Service Tools			Place of use	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3~5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7	A CO	Handy cleaner	1		
8		Connector remover OKI P/N: 4PP4076-5395P1	1		

Table 3-1 Service Tools

3.2 Parts Layout

This section describes the layout of the main components.



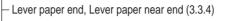
3.3 Parts Replacement Methods

This section describes the parts replacement methods for the components listed in the disassembly order diagram below.



Second / ThirdPaper Feeder — Roller assy hopping, Roller assy feed (3.3.1)

- Cover front assy (3.3.2) Board-BBB (3.3.3)



Motor (3.3.5) Connector (IMSA-9714N-14B), Connector (IMSA-9714N-14A)

(3.3.6) Frange Pulley, Pulley Idle, Mini Pitch belt, Plate Earth shaft, Gear

double, Tray switch assy (3.3.7)

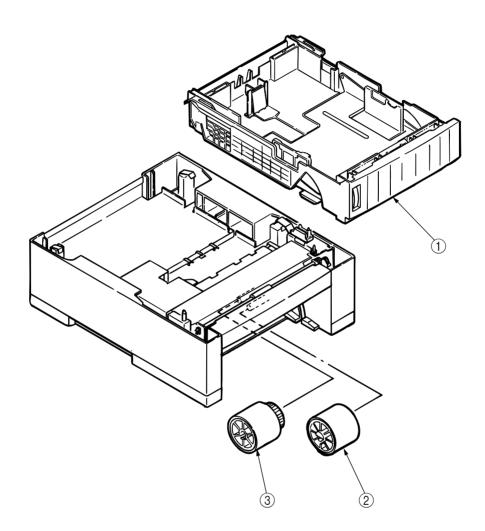
Roller feed (3.3.8)

Bracket sub roller (3.3.9)

Frame side(L) (3.3.10)

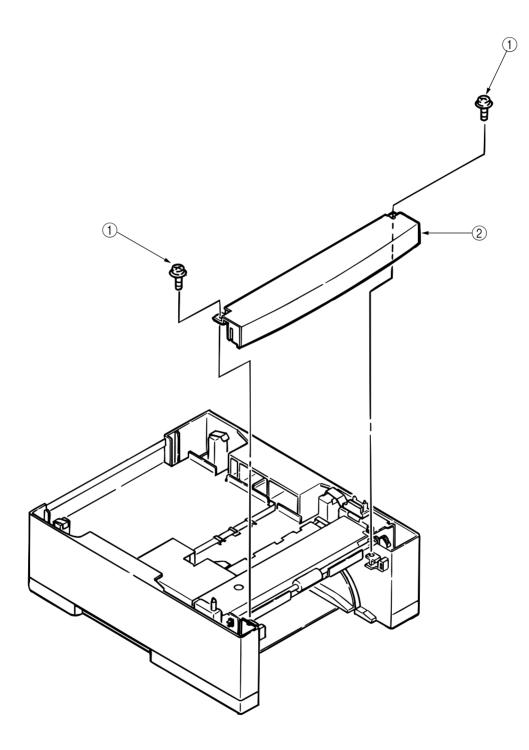
Frame side(R) (3.3.11)

- 3.3.1 Roller assy hopping, Roller assy feed
 - (1) Remove the Case assy cassette (1).
 - (2) Disengage latchs to remove the Roller assy hopping ②.
 - (3) Disengage latchs to remove the Roller assy feed ③.



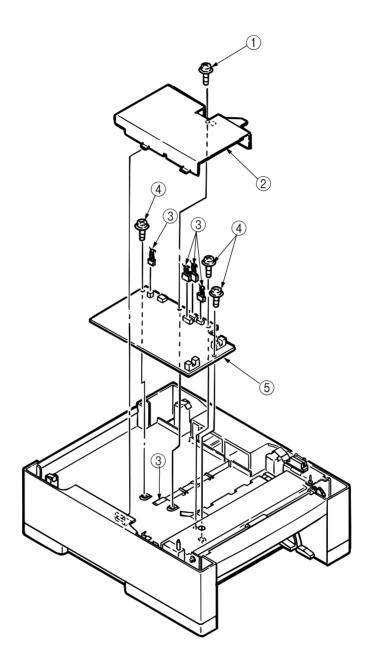
3.3.2 Cover front assy

(1) Unscrew two screws ① to remove the Cover front assy ②.

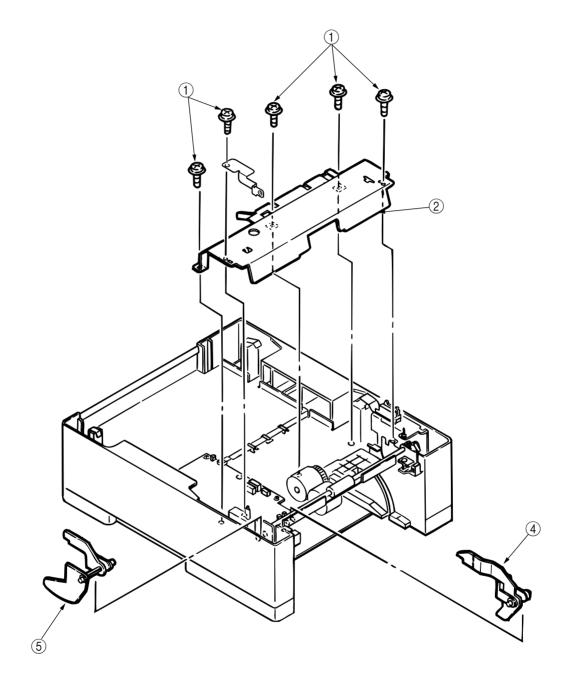


3.3.3 Board-BBB

- (1) Unscrew a screw 1 to remove the PCB cover bracket 2.
- (2) Take away all connectors (3) and three screws (4) to remove the Board-BBB (5).

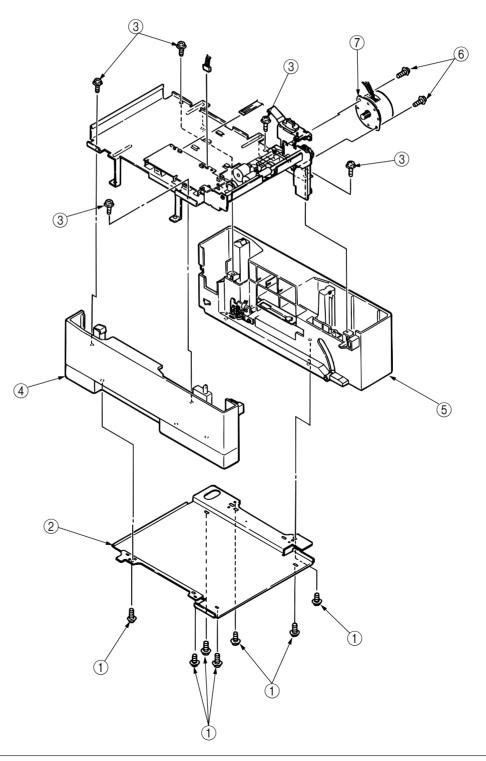


- 3.3.4 Lever paper end, Lever paper near end
 - (1) Unscrew five screws (1) to remove roller cover bracket (2) and PLATE-Earth (L) (3).
 - (2) Disengage latches to remove the Lever paper end ④ and Lever paper near end ⑤.

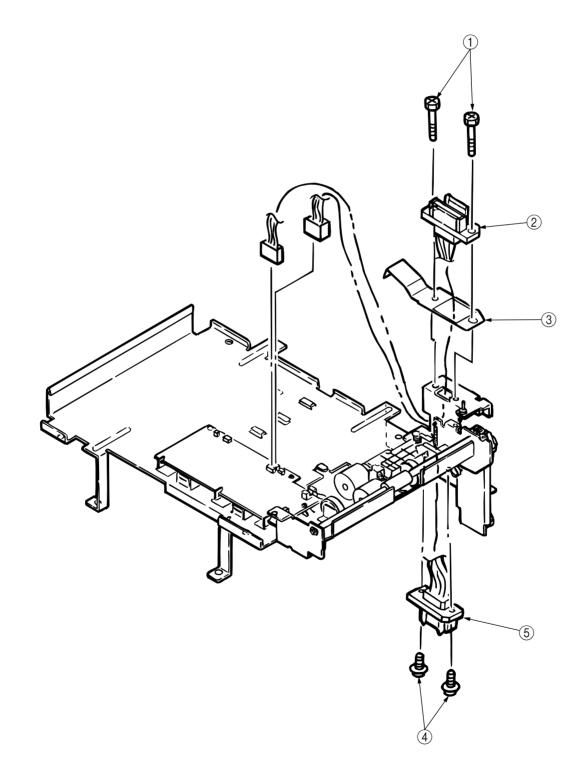


3.3.5 Motor

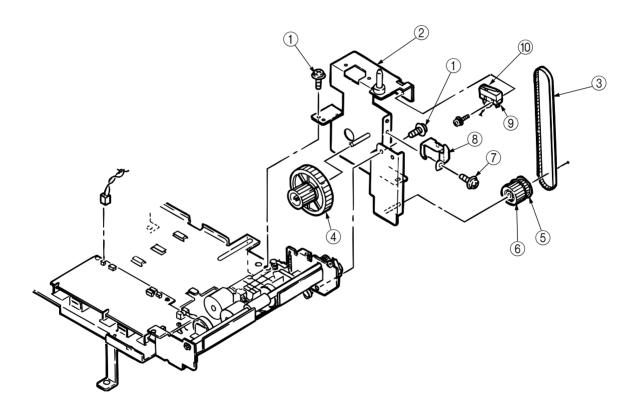
- (1) Remove the Cover front assy (See section 3.3.2).
- (2) Remove the PCB cover bracket (See section 3.3.3).
- (3) Remove the roller cover bracket (See section 3.3.4).
- (4) Unscrew seven screws (1) to remove the bottom bracket (2).
- (5) Unscrew five screws (3) to remove the Frame side (L) assy (4) and Frame side (R) (5).
- (6) Take away two screws 6 and connector to remove the Motor 7.



- 3.3.6 Connector (IMSA-9714N-14B), Connector (IMSA-9714N-14A)
 - (1) Remove the Motor (See section 3.3.5).
 - (2) Unscrew two screws (1) to remove Connector (IMSA-9714N-14B) (2) and Plate-Earth (FR) (4).
 - (3) Unscrew two screws (4) to remove the connector (IMSA-9714N-14A) (5).

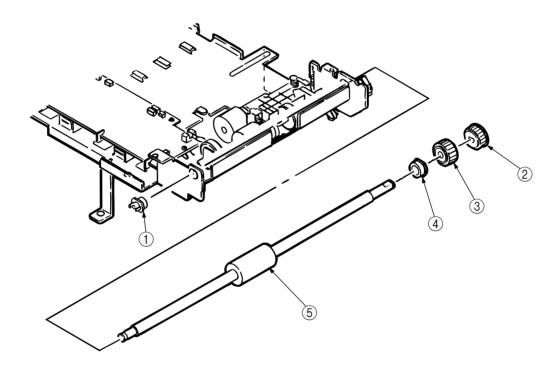


- 3.3.7 Flange pulley, pulley Idle, Mini pitch belt, Plate Earth shaft, Gear double, Tray switch assy
 - (1) Remove the Motor (See section 3.3.5).
 - (2) Remove the Connector (See section 3.3.6).
 - (3) Unscrew two screws ① to remove the motor bracket ②.
 (At this time, the Mini pitch belt ③ and Gear double ④ can be removed simultaneously.)
 - (4) Disengage latchs to remove the Flange pulley (5) and pulley Idle (6).
 - (5) Unscrew a screw 7 to remove the Plate Earth shaft (8).
 - (6) Unscrew a screw (9) to remove the Tray switch assy (10).



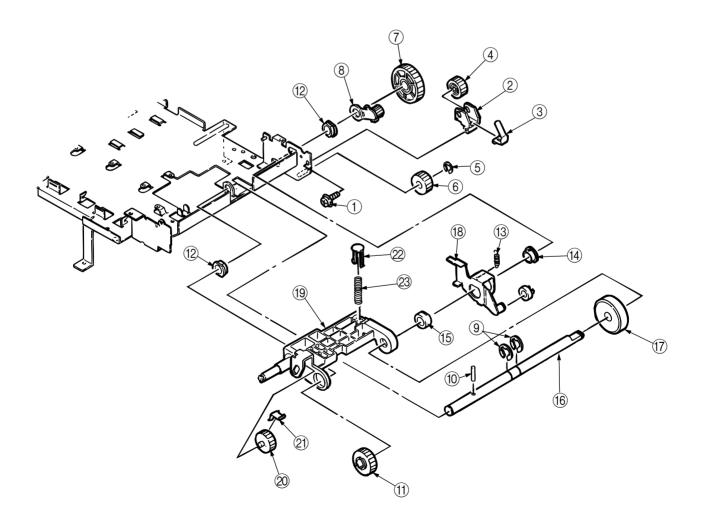
3.3.8 Roller feed

- (1) Remove the Motor (See section 3.3.5).
- (2) Remove the Connector (See section 3.3.6).
- (3) Remove the motor bracket (See section 3.3.7).
- (4) Disengage latchs to remove the Feeding bearing (1).
- (5) Disengage latchs to remove the Pulley feed 2.(At this time, the Gear feed 3 and Bushing 4 can be removed simultaneously.)
- (6) Remove the Roller feed (5).



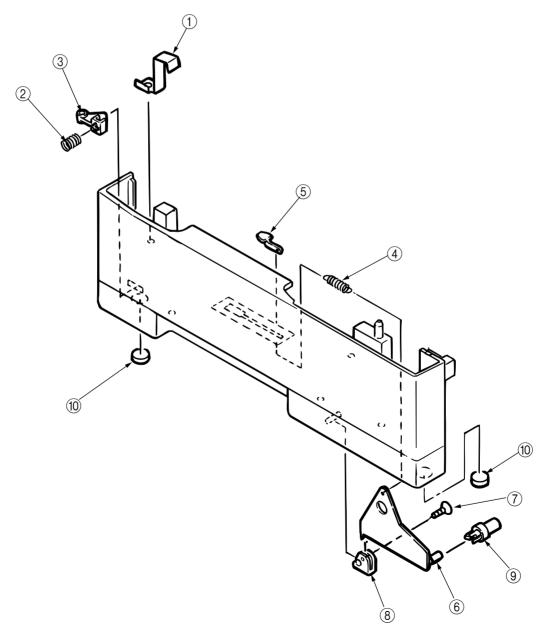
3.3.9 Bracket sub roller

- (1) Remove the Roller assy hopping and Roller assy feed. (See section 3.3.1).
- (2) Remove the Roller feed (See section 3.3.8).
- (3) Unscrew a screw (1) to remove the Bracket joint (2) , Spring joint (3) and Gear joint (4).
- (4) Take away the E-ring (5) to remove the Gear hopping (6).
- (5) Disengage latchs to remove the Gear hopping (2nd) (7).
 (At this time, the Bracket planet assy (8) can be removed simultaneously.)
- (6) Take away two E-ring (9) and pull out the Knock pin (10) to remove the Gear Z38 (11).
- (7) Remove two ADF bearing (2), Spring release (3), Bearing F (4) and Space hopping shaft (5) and remove the Shaft hopping (6), Guide roller (7), Lever release assy (8) and Bracket sub roller (19).
- (8) Take away the Gear planet (z28) 20 to remove the Planet plate 21.
- (9) Take away the Bracket spring (sub) 2 to remove the Spring sub 3.



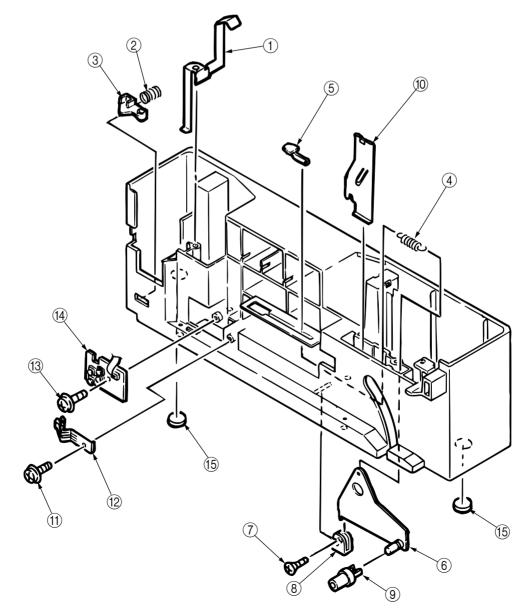
3.3.10 Frame side (L) assy

- (1) Remove the Frame side (L) assy (See section 3.3.5).
- (2) Remove the Plate Earth (BL) ①.
- (3) Take away the Spring (2) to remove the Cassette stopper (3).
- (4) Take away the Spring sheet ④ to remove the Pull block ⑤. (At this time, Lever link ⑥ can be removed simultaneously.)
- (5) Unscrew a screw (7) to remove the Link support (8).
- (6) Remove the Roller link (9).
- (7) Remove the Plate-Earth (1).
- (8) Remove the Plate-Earth 12.
- (9) Remove two Rubber feet 10.



3.3.11 Frame side (R) assy

- (1) Remove the Frame side (R) assy (See section 3.3.5).
- (2) Remove the Plate Earth (BR) ①.
- (3) Take away the Spring (2) to remove the Cassette stopper (3).
- (4) Take away the Spring sheet ④ to remove the Pull block ⑤. (At this time, Lever link ⑥ can be removed simultaneously.)
- (5) Unscrew a screw 7 to remove the Link support 8.
- (6) Remove the Roller link (9).
- (7) Remove the Plate earth 10.
- (8) Unscrew a screw 1 to remove the Detector spring 2.
- (9) Unscrew a screw (3) to remove the Board-PXC (14).
- (10) Remove two Rubber feet 15.



4. TROUBLESHOOTING

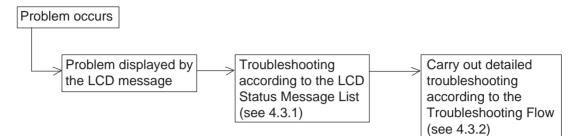
- 4.1 Precautions Prior to the Troubleshooting
 - (1) Go through the basic checking items provided in the Operator Guide.
 - (2) Obtain detailed information concerning the problem from the user.
 - (3) Go through the checking in the conditions similar to that in which the problem occurred.

4.2 Preparations for the Troubleshooting

 Display on the Operator panel The status of the problem is displayed on the LCD (Liquid Crystal Display) on the Operator panel. Go through the appropriate troubleshooting procedures according to the messages displayed on the LCD.

4.3 Troubleshooting Method

When a problem occurs, go through the troubleshooting according to the following procedure.



4.3.1 LCD Status Message List

The listing of the statuses and problems displayed in the form of messages on the LCD is provided in Table 4-1.

Classification	LCD Status Message	Description	Recovery method
Jam error	PAPER INPUT JAM CHECK TRAY * PAPER FEED JAM CHECK TRAY *	Notifies of occurrence of jam while the paper is being fed from the Second / third Paper Feeder	 Check the paper in the Second / third Paper Feeder. Carry out the recovery printing by opening the cover, removing jammed paper and closing the cover, and then turning the error display off. When the problem occurs frequently, use the troubleshooting flowchart.
Paper size error	ERROR PAPER SIZE CHECK TRAY *	Notifies of incorrect size pa- per feeding from the Second / third Paper Feeder.	 Check the paper in the Second / third Paper Feeder. Also check to see if there was a feeding of multiple sheets. Carry out the recovery printing by opening the cover, removing paper and closing the cover, and then turning the error display off.
Tray paper out	PAPER OUT mmmmmmmTRAY* mmmmmmmm: Paper size in the tray being selected	Notifies of no paper or paper cassette state of the Second / third Paper Feeder.	 Load the paper or paper cassette in the Second / third Paper Feeder.
Interface Timeout	ERROR 81	Notifies of occurrence of in- terface timeout between the printer and the Second / third Paper Feeder.	 Verify connection of Board-BBB and square-shaped connector. Replace the square-shaped connector if necessary. Replace Board-BBB.

Table 4-1

* : 2 or 3

4.3.2 Troubleshooting Flow

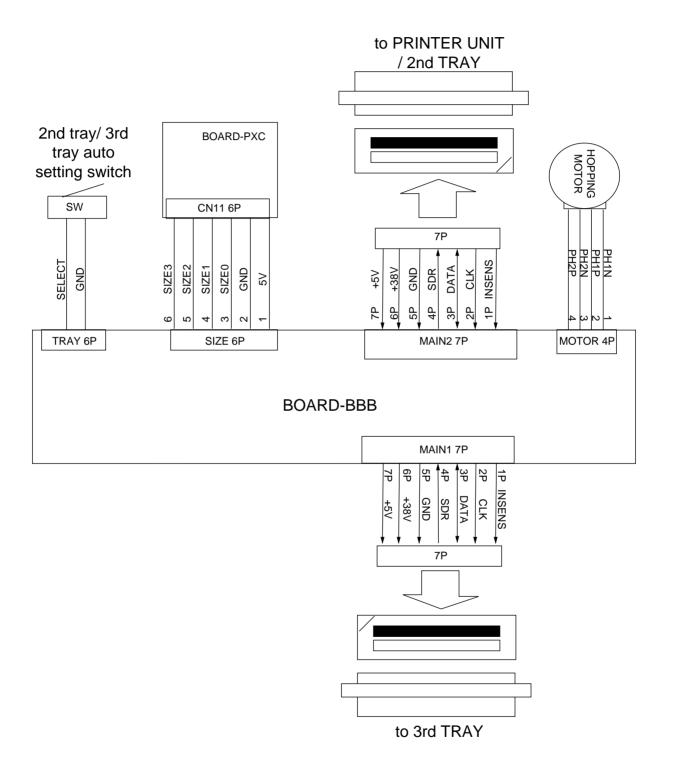
• (JAM error)

Paper Input Jam

• Does paper jam at the inlet when the power is turned on? • YES Is the paper located above the inlet sensor lever? • YES Remove the paper. NO Is the inlet sensor lever operating normally? • NO Replace the inlet sensor lever. YES Clean the inlet sensor 1 on the power supply unit (High Voltage) or replace the power supply unit (High Voltage). (See Fig.2.3 Sensor Layout Diagram) NO When the paper is fed in, does the paper input jam occur? • YES Is the paper being fed to above the inlet sensor lever? • YES Is the inlet sensor lever operating normally? • NO Replace the inlet sensor lever. YES Clean the inlet sensor 1 on the power supply unit (High Voltage) or replace the power supply unit (High Voltage). (See Fig.2.3 Sensor Layout Diagram) **▼**NO Replace the hopping roller shaft assy or paper cassette. NO Is the hopping roller shaft rotating? • YES Set the paper properly. NO Is the stepping motor turning? • YES Replace the one-way clutch gear on the hopping roller shaft assembly. NO Is the connector cable being connected properly? • NO Connect the connector cable properly. YES Check the coil resistance (approx. 6.7Ω) of the stepping motor. Is it normal? • NO Replace the stepping motor. YES Replace the Board-BBB.

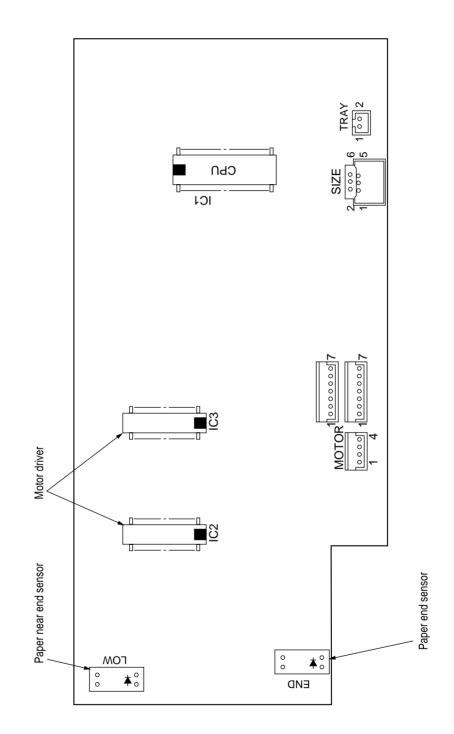
5. CONNECTION DIAGRAM

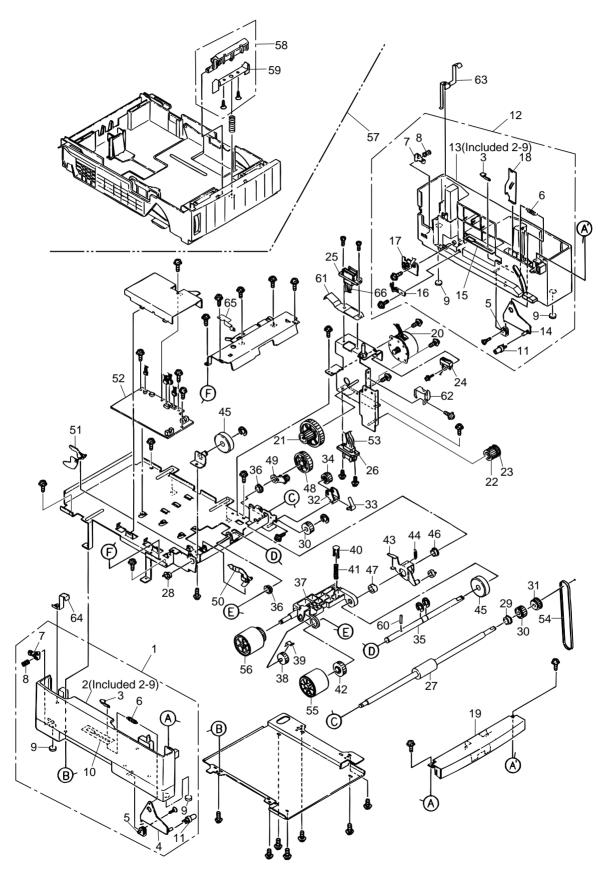
5.1 Interconnection Diagram



5.2 PCB Layout

BBB-PCB





No.	Parts No.	Name	Q'ty/U	Reccomended Q'ty			Remarks	
				50	0 100 1000		-	
1	40346701	Frame side(L)assy	1	1	3	6	#	
2	40488701	Guide cassette L	1	1	3	6	# For Maintenance	
3	4PP4122-1217P001	Pull block	2	2	6	12		
4	40349102	Lever link(Caulking)	1	1	3	6	#	
5	4PP4076-5358P001	Link support	2	2	6	12		
6	40928101	Spring-Sheet	2	0	6	12	#	
7	4PP4076-5359P001	Cassette stopper	2	2	6	12		
8	4PP4043-4526P001	Spring	2	0	6	12		
9	4PB4016-1960P002	Rubber foot	4	4	12	24		
10	3PP4076-5714P001	Guide rail plate L	1	1	3	6		
11	40349701	Roller link	2	2	3	12	#	
12	40346801	Frame side(R)assy	1	1	3	6	#	
13	40488801	Guide cassette R	1	1	3	6	# For Maintenance	
14	40349101	Lever link(Caulking)	1	1	3	6	#	
15	3PP4076-5715P001	Guide rail plate R	1	1	3	6		
16	4PP4076-5360P001	Detector spring	1	1	3	6		
17	40368303	Board-PXC-3	1	1	3	6	#	
18	40433001	Plate earth(R)	1	1	3	6	#	
19	40347001	Cover front assy	1	1	3	6	#	
20	40366501	Motor	1	1	3	6	#	
21	40247001	Gear double	1	1	3	6	#	
22	40348301	Pulley Idle	1	1	3	6	#	
23	40422101	Flange pulley	1	1	3	6	#	
24	40444301	Tray switch assy	1	2	6	12	#	
25	2201000P0141	Connector (IMSA-9714N-14B)	1	0	3	6	# To Printer or 2nd Tray	
26	2201000P0140	Connector (IMSA-9714N-14A)	1	0	3	6	# To 3rd Tray	
27	40247301	Roller feed	1	1	3	6	#	
28	4PP4043-4489P001	Feeding bearing	1	1	3	6		
29	4PP4076-3949P001	Bush	1	1	3	6		
30	40247101	Gear feed	2	2	6	12	#	
31	40247201	Pulley feed	1	1	3	6	#	
32	40247801	Bracket joint	1	1	3	6	#	
33	40433401	Spring joint	1	1	3	6	#	
34	40247701	Gear joint	1	1	3	6	#	
35	40247501	Shaft hopping	1	1	3	6	#	

Table 6-1 High Capacity Second/ Third Paper Feeder (1/2)

No.	Parts No.	Name	Q'ty/U	Reccomended Q'ty		Remarks	
				50 100 1000			
36	4PP3522-3568P001	ADF bearing	2	2	6	12	
37	40433701	Bracket sub roller(Cauking)	1	1	3	6	#
38	40317701	Gear planet(z28)	1	1	3	6	#
39	40358101	Plate planet	1	0	3	6	#
40	40367101	Bracket spring(sub)	1	0	3	6	#
41	40928201	Spring sub roller	1	0	3	6	#
42	40317601	Gear z38	1	1	3	6	#
43	40385901	Lever release assy	1	0	3	6	#
44	40363301	Spring release	1	0	3	6	#
45	40442501	Guide roller	2	0	6	12	#
46	4PP4076-5308P001	Bearing F	1	0	3	6	
47	40363401	Spacer hopping shaft	1	0	3	6	#
48	40348401	Gear hopping(2nd)	1	1	3	6	#
49	40348501	Bracket planet assy	1	1	3	6	#
50	40317901	Lever paper end	1	1	3	6	#
51	40318001	Lever paper near end	1	1	3	6	#
52	40387101	Board-BBB	1	1	3	6	#
53	40375101	Connection code-wire	1	0	3	6	# To 3rd Tray
54	4LP-1313-121	Mini pitch belt	1	1	3	6	
55	40371301	Roller assy hopping	1	2	6	12	#
56	40313201	Roller assy feed	1	2	6	12	#
57	40378401	Case assy cassette	1	1	3	6	#
58	40607101	Separator frame assy	1	1	3	6	#
59	40496001	PLATE-Damper	1	0	3	6	#
60	NK3-16SUS	Knock Pin	1	1	3	6	
61	40387401	Plate-Earth(FR)	1	1	3	6	#
62	40387601	Plate-Earth(Shaft)	1	1	3	6	#
63	40387501	Plate-Earth(BR)	1	1	3	6	#
64	40387301	Plate-Earth(BL)	1	1	3	6	#
65	40432901	Plate-Earth(R)	1	1	3	6	#
66	40583601	Core Assy-2nd Tray	1	0	3	6	# To Printer or 2nd Tray
67	40912601	Plate-Earth (BL)	1	1	3	6	
68	40912401	Plate-Earth (L)	1	1	3	6	

Table 6-1 High Capacity Second/ Third Paper Feeder (2/2)

Appendix E MULTI FEEDER MAINTENANCE

1. OUTLINE

1.1 Functions

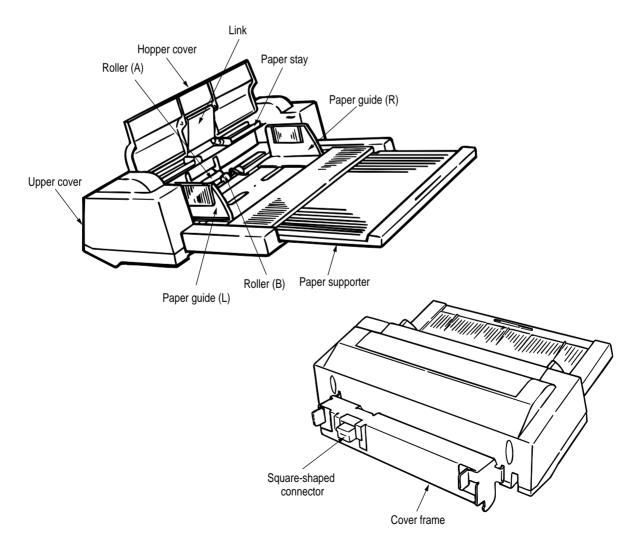
This Multi Feeder is installed on the front section of the printer, and it supplies paper automatically through the operation of hopping motor, which is driven by signals sent from the printer. The main functions are the followings:

• Paper that can be used:

Paper type	Paper size	Quantity of paper
Plain paper	A6 (106 x 148 mm) ~ A4	64 ~ 90 g/m ²
Thick paper, OHP film		64 ~ 90 g/m ²
Post card, label sheet	Post card ~ A4-size equivalent	64 ~ 128 g/m ²
Envelope	C5, DL, COM-10, COM-9, Monarch	64 ~ 90 g/m ²

* approximately 50 envelopes can be loaded at a time.

1.2 External View and Component Names

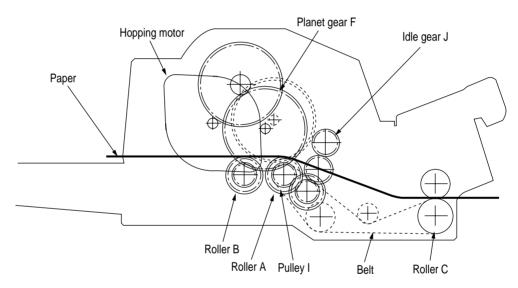


2. MECHANISM DESCRIPTION

2.1 General Mechanism

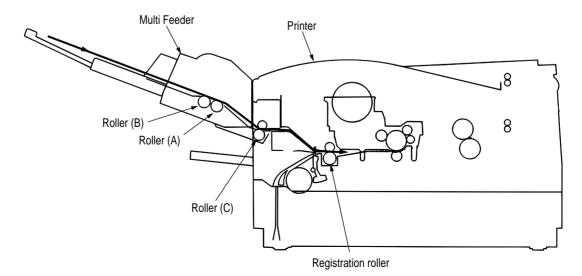
The sheet (or envelope) at the very bottom of the stack is fed into the printer, one at a time, when the Multi Feeder receives the signal from the printer.

- (1) First, the hopping motor rotates in the direction of arrow D. The planet gear F moves to the direction of arrow G, and drives rollers A and B. The roller C is linked to pulley I which is on the same shaft as roller A, and it also turns at the same time as roller A. The paper is fed for a predesignated distance until the leading edge reaches roller C.
- (2) Next, the hopping motor rotates in the direction of arrow E. The planet gear F moves to the direction of arrow H, and drives idle gear J. The rotation of idle gear J is transmitted to the gears linked to it, and drives pulley I on the same shaft as roller A, turning roller C to feed the paper into the printer, until it reaches the registration roller of the printer. During this process, a one-way bearing is engaged at pulley I so that the rotation of pulley I is not transmitted to roller A, preventing any feeding of papers by roller A.



2.2 Hopper Mechanism

The hopper automatically feeds the printer with the paper being set, single sheet at a time.



3. PARTS REPLACEMENT

This section covers the procedures for the disassembly, reassembly and installations in the field. This section describes the disassembly procedures, and for reassembly procedures, basically proceed with the disassembly procedures in the reverse order.

3.1 Precautions Concerning Parts Replacement

- (1) Parts replacements must be carried out, by first turning the printer power switch off "O" and removing the Multi Feeder from the printer.
- (2) Do not disassemble the Multi Feeder if it is operating normally.
- (3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.
- (4) Only specified service tools may be used.
- (5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.
- (6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.
- (7) When handling printed circuit boards, do not use any glove which may generate static electricity.
- (8) Do not place the printed circuit boards directly on the equipment or floor.

[Service Tools]

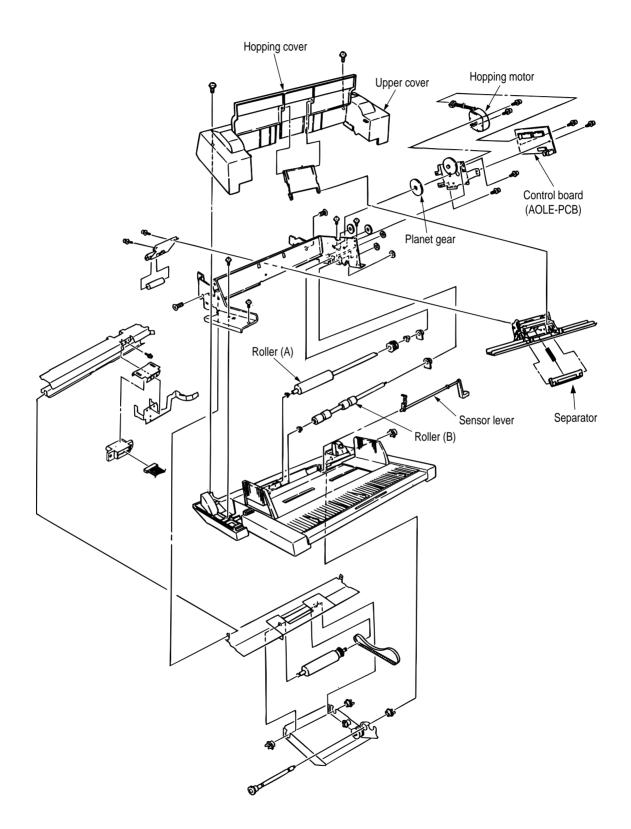
Table 3-1 shows the tools required for the replacement of printed circuit boards and units in the field.

No.	Service	e Tools	Q'ty	Place of use	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3~5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7	A CONTRACTOR	Handy cleaner	1		
8		Connector remover OKI P/N: 4PP4076-5395P1	1		

Table 3-1 Service Tools

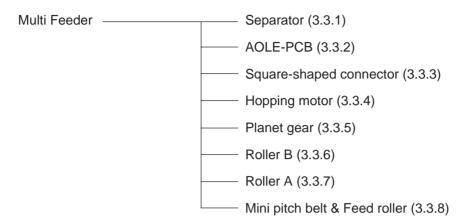
3.2 Parts Layout

This section describes the layout of the main components.



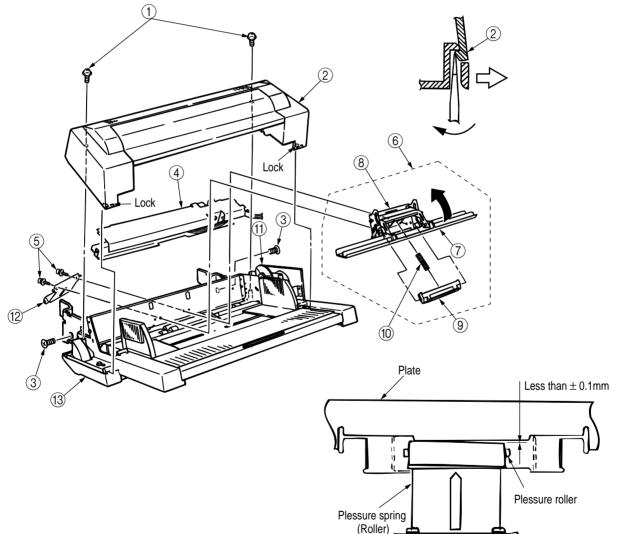
3.3 Parts Replacement Methods

This section describes the parts replacement methods for the components listed in the disassembly order diagram below.



3.3.1 Separator

- (1) Turn the printer power off and remove the Multi Feeder.
- (2) Disengage the link and hopper cover.
- (3) Remove two screws ①, disengage two locks of the upper cover ② using a flat-head screwdriver, and remove the upper cover ②.
- (4) Remove two pan-head screws (3) and remove the cover frame (4).
- (5) Disengage the plate and the frame. (Refer to 3.3.6.)
- (6) Remove two screws (5) and remove the separator assy (6).
- (7) Lift the paper stay ⑦ and disengage it from the separator bracket ⑧, then remove the separator ⑨. The spring ⑩ comes off at the same time, so be careful not to lose it.



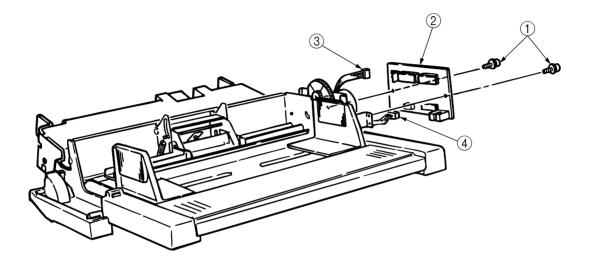
[Check at the time of assembly)



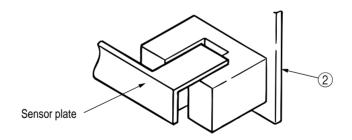
When the secondary stage of idle gear (1) is turned in the A direction after engaging the plate and the frame, the inclination of the pressure roller (2) is less than ± 0.1 mm against the plate (3), as shown in the right figure. When the inclination of the pressure roller exceeds ± 0.1 mm, fine-adjust it by pressing with fingers, as shown in the left figure, with the pressure spring (roller) installed.

3.3.2 AOLE-PCB

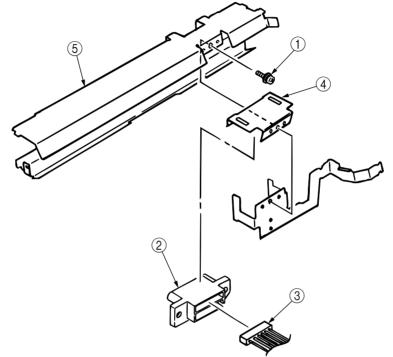
- (1) Remove the upper cover (see 3.1.1 (1) to (3)).
- (2) Remove two screws (1) and remove the AOLE-PCB (2).
- (3) Remove the connector ③.
- (4) Remove the connector (4).





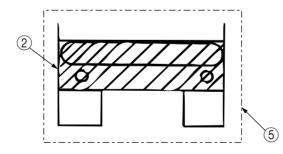


- 3.3.3 Square-shaped connector
 - (1) Remove the upper cover and remove the cover frame \bigcirc (see 3.3.1 (1) to (4)).
 - (2) Remove the AOLE-PCB (see 3.3.2).
 - (3) Remove the screw (1) and remove the square-shaped connector (2).
 - (4) Using the connector remover, remove the nylon cord 3 from the square-shaped connector 2.

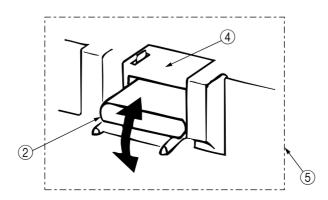


[Confirmation after assembly]

1. The square connector (2) should be horizontal to the cover frame (5).

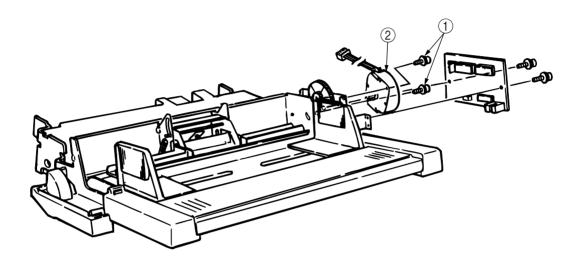


2. The square connector (2) should be hooked on the connector spring (4) and move smoothly.



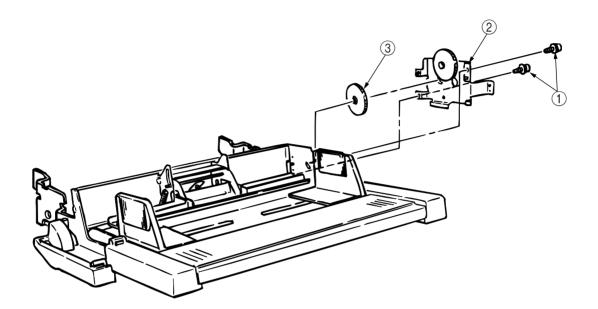
3.3.4 Hopping Motor

- (1) Remove the upper cover (see 3.3.1 (1) to (3)).
- (2) Remove the AOLE-PCB. (see 3.3.2)
- (3) Remove two screws (1), then remove the hopping motor (2).



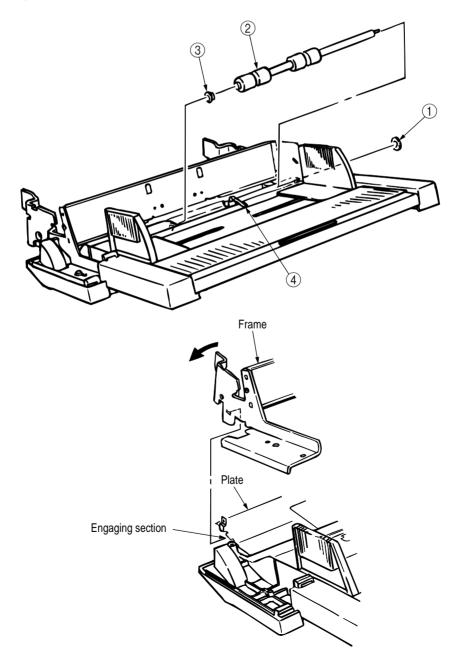
3.3.5 Planet gear

- (1) Remove the upper cover (see 3.3.1 (1) to (3)).
- (2) Remove the AOLE-PCB (see 3.3.2).
- (3) Remove two screws (1), then remove the motor bracket assy (2) and the planet gear (3).



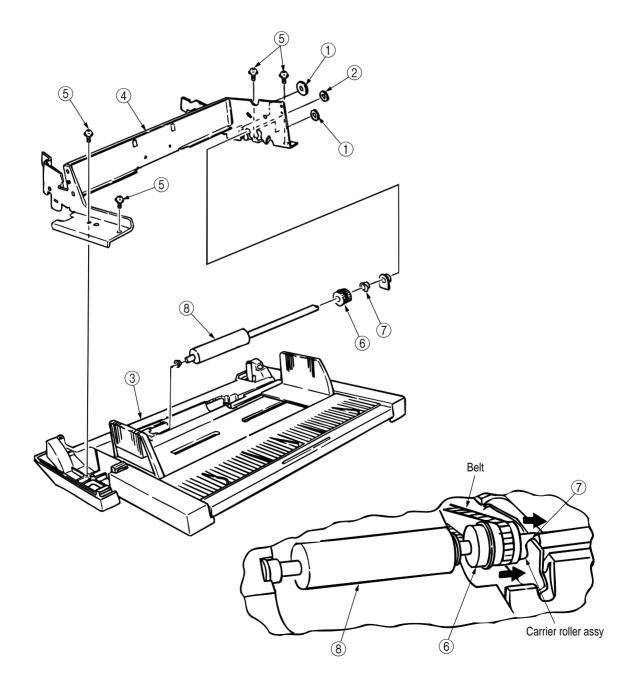
3.3.6 Roller B

- (1) Remove the upper cover (see 3.3.1 (1) to (3)).
- (2) Disengage the plate and frame (on both sides).
- (3) Remove the separator assy (see 3.3.1 (4) to (5)).
- (4) Remove the AOLE-PCB (see 3.3.2).
- (5) Remove the motor bracket assy (see 3.3.5).
- (6) Remove the gear (1).
- (7) Shift the roller B ② to the right, lift it by holding on its left side, and pull it out to the left side. The bearing ③ also comes off at the same time, so be careful not to lose it. Further, pay special attention to make sure that you do not damage the sensor lever ④ while going through this procedure.

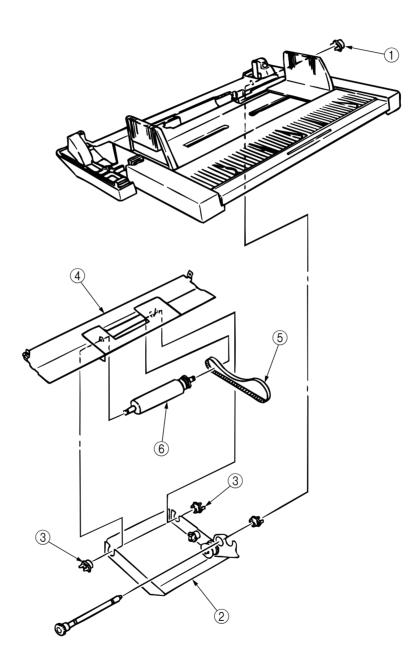


3.3.7 Roller A

- (1) Remove the motor bracket assy (see 3.3.5).
- (2) Remove two gears (1) and then another gear (2).
- (3) Disengage the plate (3) and the frame (4).
- (4) Remove four screws (5) and remove the frame (4) (see 3.3.6).
- (5) Move the belt to the right and remove it from the one-way pulley (6).
- (6) Move the carrier roller assembly to the right, and remove it from the shaft ⑦.
- (7) Move the roller A (8) to the right, lift its left side, and then pull it off to the left. (Be careful not to lose the shaft ⑦ being removed together.)



- 3.3.8 Mini pitch belt & Feed roller
 - (1) Remove the roller A (see 3.3.7).
 - (2) Remove the bearing (1) and remove the feed roller assy (2).
 - (3) Remove two bearings (3) and remove the plate (4).
 - (4) Remove the mini pitch belt (5) and the feed roller (6).



4. TROUBLESHOOTING

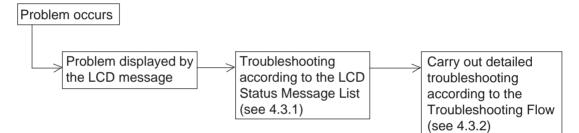
- 4.1 Precautions Prior to the Troubleshooting
 - (1) Go through the basic checking items provided in the Operator Guide.
 - (2) Obtain detailed information concerning the problem from the user.
 - (3) Go through the checking in the conditions similar to that in which the problem occurred.

4.2 Preparations for the Troubleshooting

 Display on the operator panel The status of the problem is displayed on the LCD (Liquid Crystal Display) on the operator panel. Go through the appropriate troubleshooting procedures according to the messages displayed on the LCD.

4.3 Troubleshooting Method

When a problem occurs, go through the troubleshooting according to the following procedure.



4.3.1 LCD Status Message List

The listing of the statuses and problems displayed in the form of messages on the LCD is provided in Table 4-1.

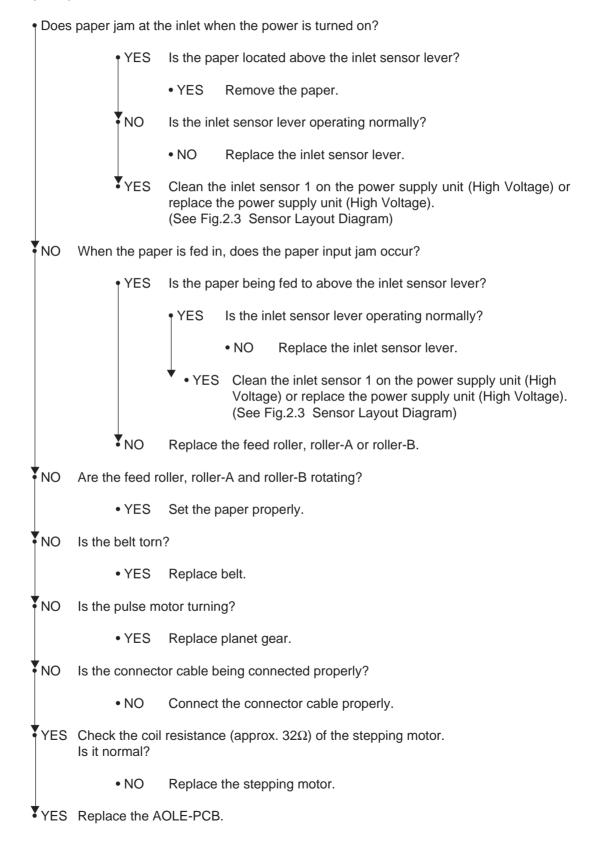
Classification	LCD Status Message	Description	Recovery method
Jam error	PAPER INPUT JAM CHECK FEEDER PAPER FEED JAM CHECK FEEDER	Notifies of occurrence of jam while the paper is being fed from the Multi Feeder.	 Check the paper in the Multi Feeder. Carry out the recovery printing by opening the cover, removing jammed paper and closing the cover, and then turning the error display off. When the problem occurs frequently, use the troubleshooting flowchart.
Paper size error	ERROR PAPER SIZE CHECKFEEDER	Notifies of incorrect size pa- per feeding from the Multi Feeder.	 Check the paper in the Multi Feeder. Also check to see if there was a feed- ing of multiple sheets. Carry out the recovery printing by opening the cover, removing paper and closing the cover, and then turn- ing the error display off.
Tray paper out	PAPER OUT mmmmmmmm FEEDER mmmmmmmm: Paper size in the tray being selected	Notifies of no paper state of the Multi Feeder.	 Load the paper in the Multi Feeder.
Interface Timeout	ERROR 81	Notifies of occurrence of interface timeout between the printer and the Multi Feeder.	 Verify connection of AOLE-PCB and square-shaped connector. Replace the square-shaped connec- tor if necessary. Replace AOLE-PCB.

Table 4-1

4.3.2 Troubleshooting Flow

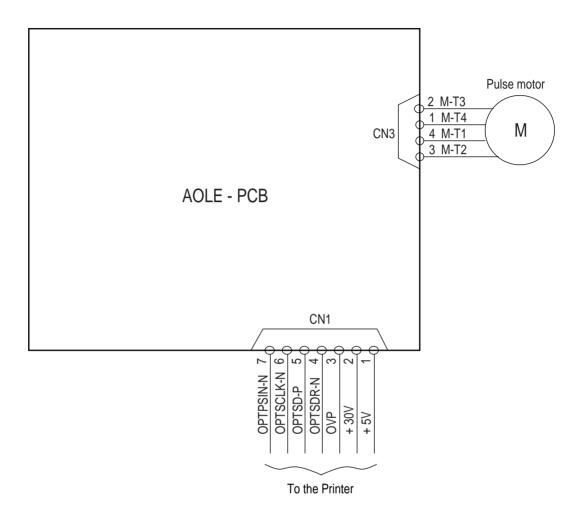
• (JAM error)

Paper Input Jam



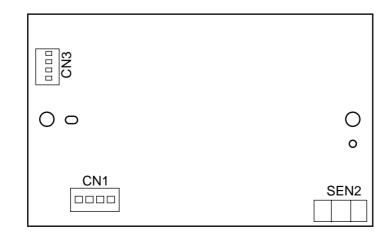
5. CONNECTION DIAGRAM

5.1 Interconnection Diagram

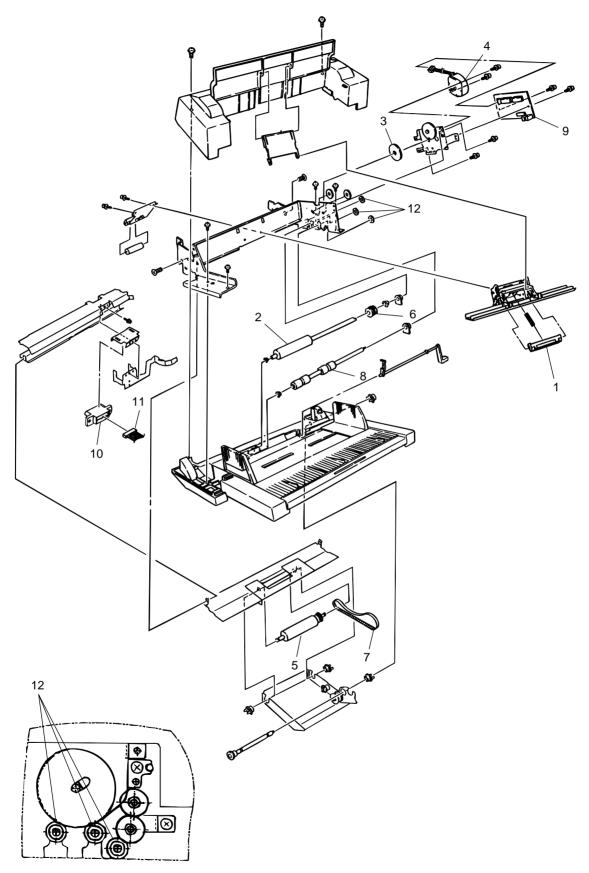


5.2 PCB Layout

AOLE-PCB



6. PARTS LIST



No.	Parts No.	Name	Q'ty/U	Reccomended Q'ty			Remarks
				50	100	1000	
1	4PP4083-5544G001	Separator	1	1	3	6	
2	3PB4083-5514P001	Roller-A	1	1	3	6	
3	4PP4083-5520P001	Planet gear	1	1	3	6	
4	4PB4083-6075P001	Hopping motor	1	1	3	6	
5	3PB4083-5524P001	Roller-C	1	1	3	6	
6	4PB4043-4614P001	One-way pulley	1	1	3	6	
7	4LP-1313-338	Mini pitch belt	1	1	3	6	
8	4PB4043-4743P001	Roller-B	1	1	3	6	
9	4YA4046-1647G011	AOLE-PCB	1	1	3	6	
10	2201000P0141	Connector(IMSA-9714N-14B)	1	0	3	6	#
11	4YS4011-4448P004	Nylon connector cord	1	0	3	6	
12	4PP4083-2394P001	Stirrer roller gear	3	3	9	18	