OKI

OKIPAGE 14*i*
LED Page Printer

Service Manual

Oki Data

Document Revision History

Rev.No.	Date	Corrected items			Person in charge
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1	2000-09-21			ISSUE	EMP Ono
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PREFACE

This Maintenance Manual describes the field maintenance methods for LED Page Printers.

This manual is written for use by Service Technicians. Please note that you should refer to the Printer Handbook for the handling and operating methods of the equipment.

CONTENTS

1.   CONFIGURATION

1.1   System Configuration

OKIPAGE 14i consists of control and engine blocks in the standard configuration, as shown in Figure 1-1.

In addition, the options marked with asterisk(*) are available.

Operator Panel

Paper Cassette

Face Up Stacker

*High Capacity Second Paper Feeder

Paper Feeding Mechanism (First Tray Unit)

Face Down Stacker

*Multi Purpose Feeder

Electrophotographic Processing Unit Fuser Unit

High Voltage Unit and Sensor Board

Power Supply

AC

Centronics

Main Control Board

USB

*: Optional
**: Optional (ODA/OEL)

Expansion Board
(1 DRAM SIMM Socket
1 Flash SIMM Socket)

DRAM SIMM*

or

RS-232C

RS-232C Serial* Interface Board
(1 DRAM SIMM Socket
1 Flash SIMM Socket)

or

Flash SIMM*
(Flash memory)

LAN
(10 BASE/100 BASE)

Network** Interface Board
(1 DRAM SIMM Socket
1 Flash SIMM Socket)

Figure 1-1

1.2 Printer Configuration

The printer unit consists of the following hardware components:

- Electrophotographic Processor

- Paper Feeder

- Controller

- Operator Panel

- Power Supply Unit

The printer unit configuration is shown in Figure 1-2.
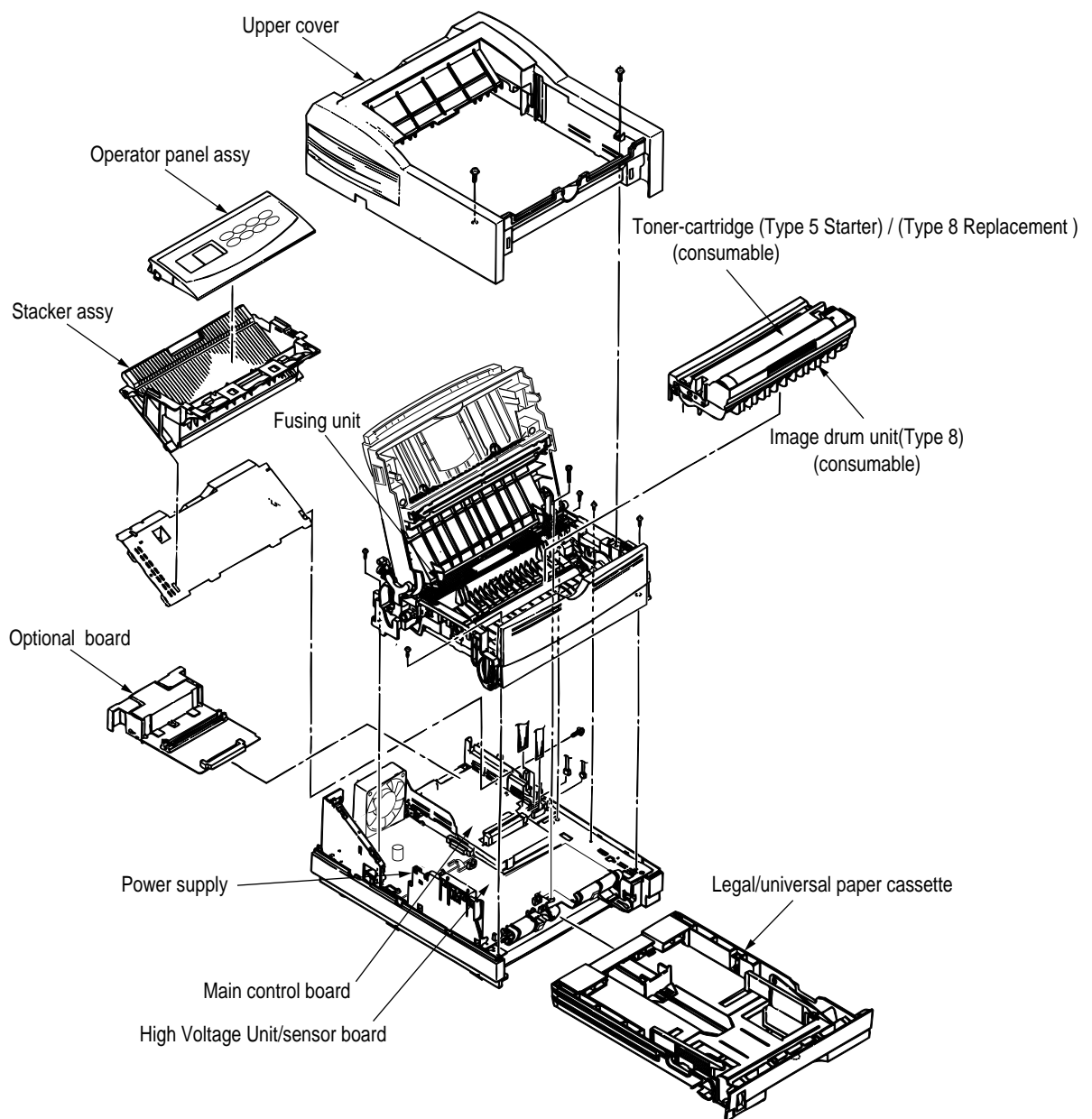
Figure 1-2

1.3   Optional Configuration

The options shown below are available for use with OKIPAGE 14i. These are available separately from the printer unit.

(1)   High Capacity Second Paper Feeder
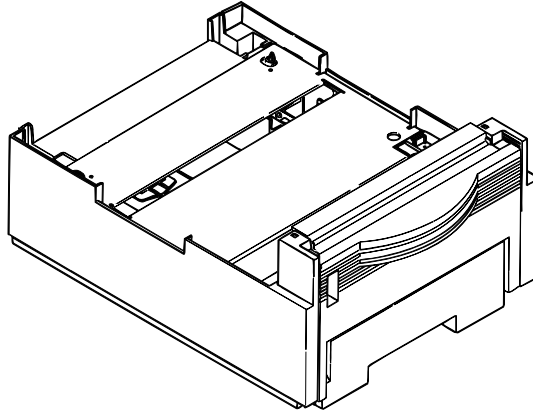
(2)   Multi Purpose Feeder
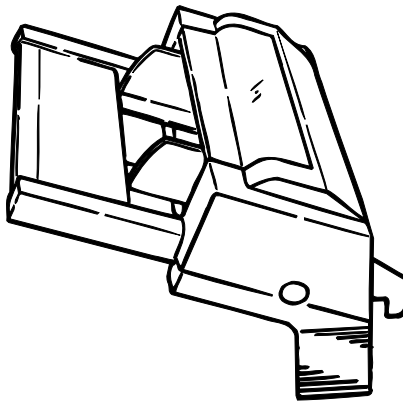
(3)   Expansion Board
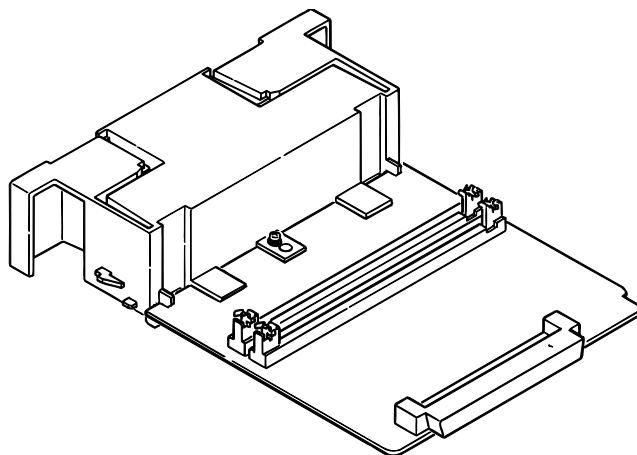
(4) RS-232C Serial Interface Board
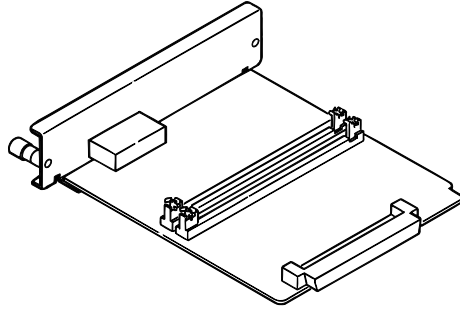
(5) Network Interface Board(10 Base)
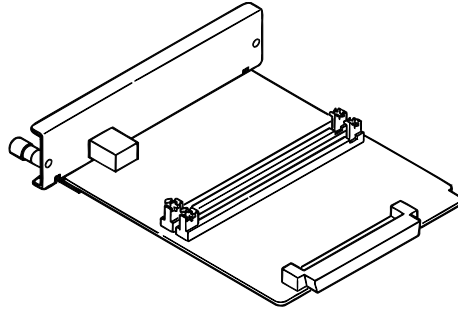
(6) Network Interface Board(10/100 Base)
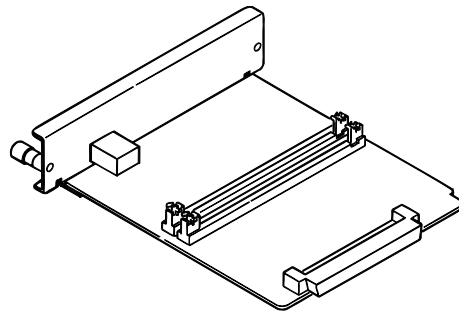
(7) DRAM SIMM Memory
     DRAM SIMM memory is available with memory of 8MB,16MB,32MB[Oki Data genuine].
     The access time of SIMM memories are 60ns, 70ns, 80ns, and 100ns.
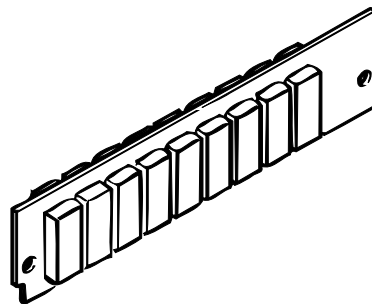
(8) Flash memory SIMM

1.4 Specification

(1) Type   Desktop

(2) External dimensions   Height 8.5"   (215 mm)
                                   Width 13.6"   (345 mm)
                                   Depth 15.7"   (400 mm)

(3) Weight   Approx. 19.8 lbs.

(4) Developing method   Dry electrophotography
      Exposing method   LED stationary head

(5) Paper used   <Type>
- Standard paper
  – Xerox 4200 (20 lbs)
- Application paper (manual face-up feed)
  – Label
  – Envelope
  – OHP paper (transparency)

<Size>
- Standard sizes
  – Letter
  – Legal*   [* Without Multi Purpose Feeder (Option)]
  – Legal-13*
  – Executive
  – COM-10**   [** manual feed and Multi Purpose Feeder
  – Monarch**   (option) only]
  – DL**
  – C5**
  – A4
  – A5
  – B5 (JIS)
  – A6
- Applicable sizes
  – Width   : 3.4" to 8.5" (86 to 216 mm)
  – Length   : 5.5" to 14" (140 to 355.6 mm)

<Thickness>
  – Automatic feed : 16 to 28 lbs (60 to 105 g/m^2)
  – Manual feed   : Label, OHP paper (transparency)
                           Envelope (24 to 28 lbs)

(6) Printing speed   Continuous printing : 14 pages per minute with Letter size paper.
                                                 [Except, Multi purpose Feeder (11ppm)]
                                 Warm-up time   : 45 seconds typical at room temperature
                                                 [68˚F (20˚C), AC 120/230 V].
                                 First page print time : 7.5 seconds typical for the Letter size paper
                                                   after warm-up.

(7) Paper feeding method   Automatic feed or manual feed

(8) Paper delivery method   Face down/face up

(9) Resolution   600 $\times$ 600 dots/inch
                                 600 $\times$ 1200 dots/inch

(10) Power input   120 VAC + 5.5%, -15%
                                 230 VAC $\pm$ 10%

(11) Power consumption

		120VAC	230VAC
Peak	:	Approx. 600W	Approx. 600W
Typical operation	:	Approx. 340W	Approx. 340W
Idle	:	Approx. 75W	Approx. 66W
Power save mode	:	Approx. 10W	Approx. 11W

(12) Temperature and humidity

	In operation	Power off mode	During Storage	Unit
Temperature	50-90 (10-32)	32-110 (0-43)	14-110 (–10-43)	°F (°C)
Humidity	20%-80%	10%-90%	10%-90%	%RH
Maximum wet bulb temperature	77 (25)	80.4 (26.8)	———	°F (°C)
Minimum diference between wet and dry bulb temperatures	35.6 (2)	35.6 (2)	———	°F (°C)

1. Storage conditions specified above apply to printers in packed condition.
2. Temperature and humidity must be in the range where no condensation occurs.
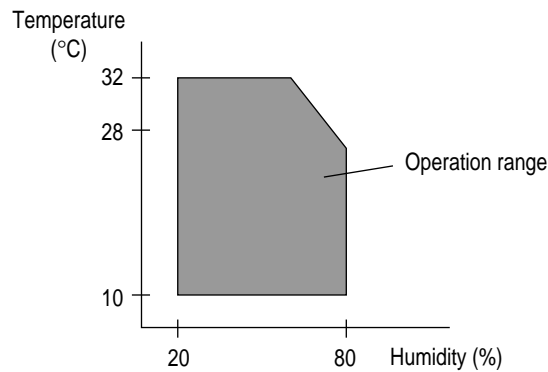
(13) Noise

During operation	:	53 dB (A) or less
Standby	:	38 dB (A) or less
Quiet mode	:	Back ground level

(14) Consumables   Toner cartridge kit   ODA   : 2,000 (5% duty) 4,000 (Optional 4K Toner 5% duty)
OEL/INT : 2,500 (5% duty) 4,000 (Optional 4K Toner 5% duty)

Image drum cartridge   20,000 (at continuouts printing)
14,000 (3 page/job) without Power Save

1.5   Safety Standards

1.5.1   Certification Label

The safety certification label is affixed to the printer in the position described below.

INT AC : 230V model

OKIPAGE 14i
Model No.EN2908B
230V~ 50/60Hz 2.5A

Oki Data Corporation
Made in Thailand

N184

ODA AC : 120V model

Model No. EN2908A   120V~ 50/60Hz   5A
Oki Data Corporation

Tested To Comply With FCC Standards
FOR HOME OR OFFICE USE

This Class (B) digital apparatus meets all requirements of the
Canadian Interference-Causing Equipment Regulations.
Cet appareil numérique de la classe (B) respecte toutes les
exigences du Règlement sur le matériel brouilleur du Canada.

LISTED

OKI

ODA AC : 230V model

Model No. EN2908B   230V~ 50/60Hz 2.5A
Oki Data Corporation

This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:(1)
this device may not cause harmful interference and (2)
this device must accept any interference received,
including interference that may cause undesired operation.

This Class (A) digital apparatus meets all
requirements of the Canadian Interference-
Causing Equipment Regulations.
Cet appareil numérique de la classe (A)
respecte toutes les exigences du Règlement
sur le matériel brouilleur du Canada.

CE

1.5.2   Warning Label

The warning labels are affixed to the sections which may cause bodily injury.

Follow the instructions on warning labels during maintenance.

CAUTION-HOT
ATTENTION-CHAUDE
VORSICHT-HEIß
ATENCION-ALTA TEMPERATURA
ATENÇÃO-ALTA TEMPERATURA
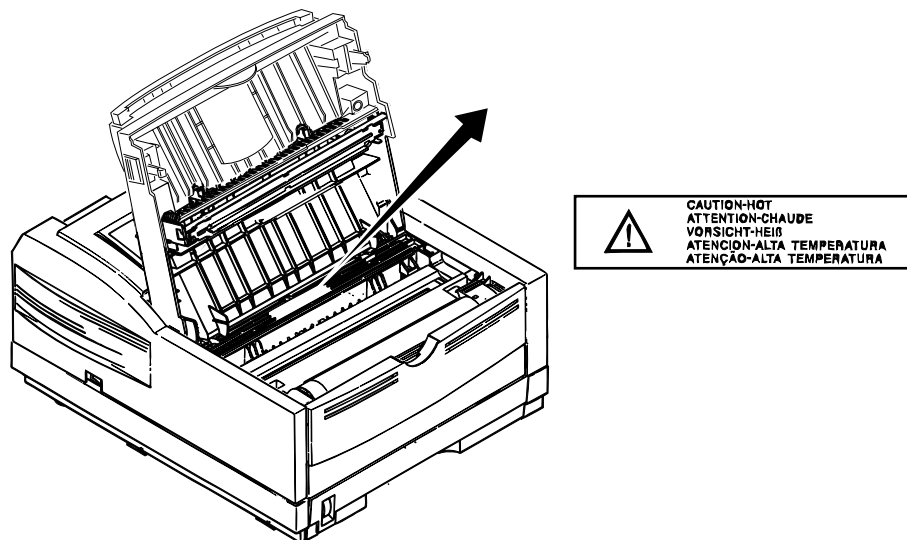
1.5.3   Warning/Caution Marking

The following warning and caution markings are made on the power supply/sensor board.

> ⚠ CAUTION
> ATTENTION ATENCÃO
> CUIDADO CUIDÃDO
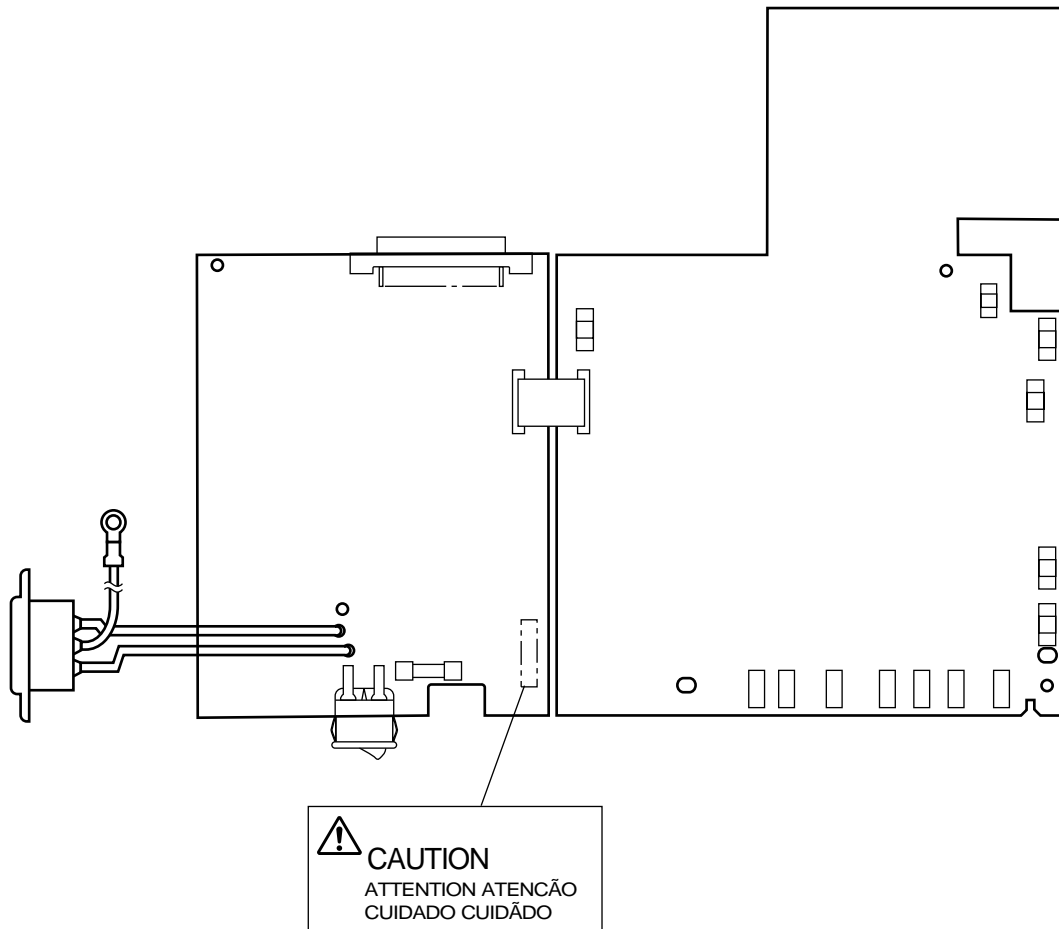
ENGLISH

    Heatsink and transformer core present risk of electric shock. Test before touching.

FRENCH

    Le dissipateur thermique et le noyau du transformateur présentent des risques de choc électrique. Testez avant de manipuler.

SPANISH

    Las disipadores de color el núcel del transformador pueden producir un choque eléctrico. Compruebe antes de tocar.

PORTUGUESE

    O dissipador de calor e o núcleo do fransiormador apresentam risco de choque elétrico. Teste antes de focar.

ENGLISH

    Circuits maybe live after fuses open.

FRENCH

    Il se peut que les circuits soient sous tension une fois que les fusibles ont éfé rerirés.

SPANISH

    Las circuitos pueden estar activos una vez que se hayan abierio los fusibles.

PORTUGUESE

    Os circuitos podem estar energizados após os fusiveis se queimarem.

2. OPERATION DESCRIPTION

OKIPAGE 14i consists of a main control board, a power supply/sensor board, an operator panel, an electrophotographic process mechanism, and revision for illumination of LED head.

The main control board receives data via the host I/F, it then decodes, edits and stores the data in memory. After completing the editing of a single page of data, it references the font memory and generates bit image data, which is transferred to the LED head in one dot line units.

Through the electrophotographic process mechanism, the data is printed on the paper.

The operator panel is used for operations and status display.

OKIPAGE 14i block diagram is shown in Figure 2-1.
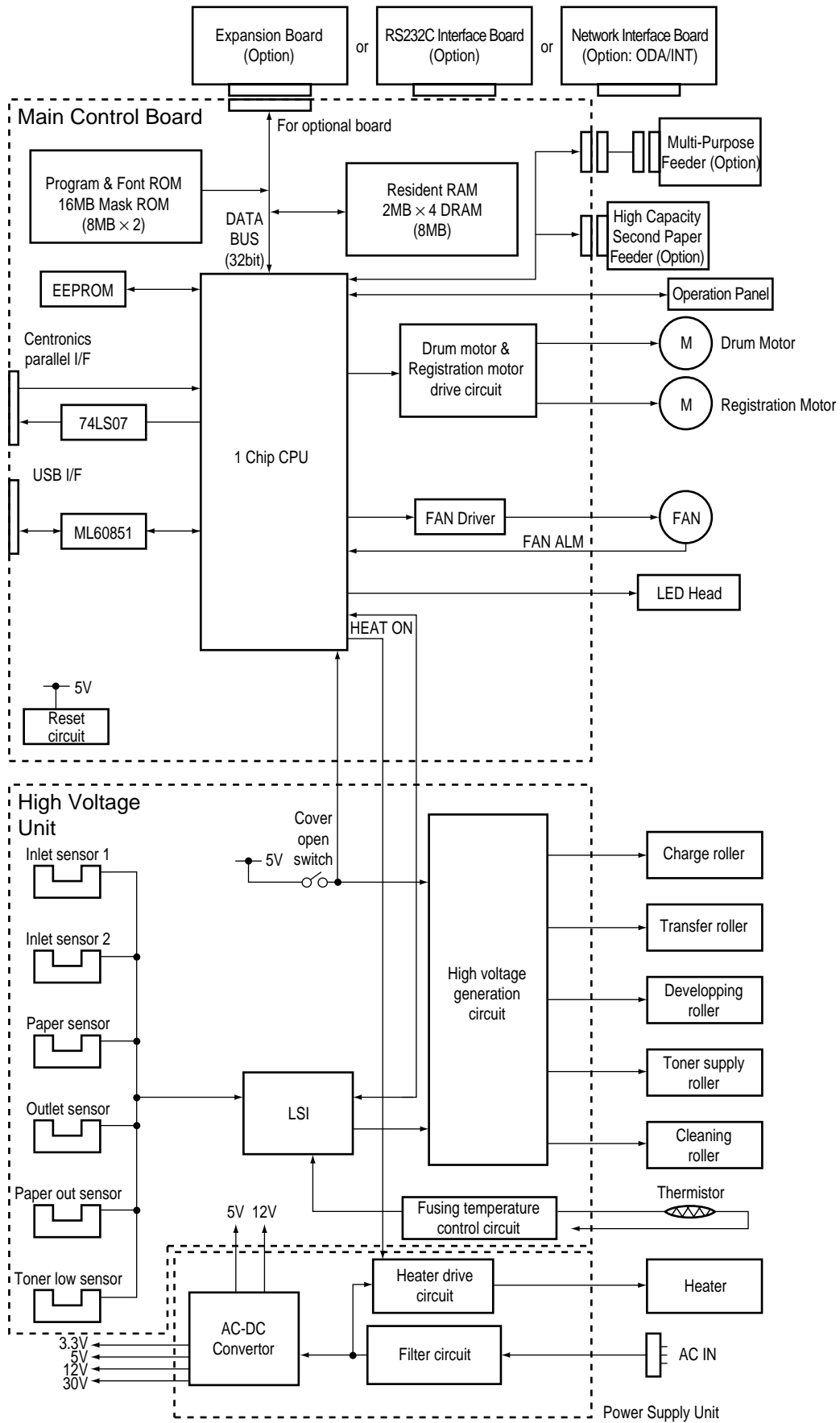
Figure 2-1   OKIPAGE 14i Block Diagram

2.1   Main Control Board

The main control board consists of a single chip CPU, two program/font ROMs, two DRAMs, an EEPROM, a host interface circuit, and a mechanism driving circuit.

(1)   Single chip CPU

The single chip CPU is a custom CPU (32-bit internal bus, 32-bit external bus, 49.766 -MHz clock) which incorporates the RISC CPU and its peripheral devices, and has the following functions:

(2)   Program and Font ROMs

Built-in device	Function
Chip select controller Bus controller DRAM controller	Control of ROM, DRAM and I/O device
DMA controller	Transfer of image data from DRAM to video output port
Parallel interface controller	Control of Centronics parallel interface
Serial interface controller	Control of RS-232C serial interface
Video output port LED STB output port	Control of LED head
Timer	Generation of various control timing Monitoring of paper running and paper size
Serial I/O port	Control of operator panel, EEPROM, and options
I/O port	Input and output of sensor and motor signals

The Program and Font ROMs store the equipment program and various types of fonts. Mask ROM is used as Program and Font ROMs. The mounting locations of these Program and Font ROMs vary depending on the type of the ROMs (for the mounting location see Section 7.4).

(3)   DRAM

The DRAM is a 8MB resident memory on the main control board that stores edited data, image data, DLL data and macro data.

(4)   EEPROM

16K-bit Electrically Erasable PROM (EEPROM), is loaded with the following kinds of data:

•   Menu data
•   Various counter data (page counter, drum counter)
•   Adjusting parameters (LED head drive time, print start position, paper feed length)

(5)   Parallel Interface

Parallel data is received from a host system via parallel interface which conforms to the IEEE1284 specification.

(6)   USB Interface

Serial data is received from a host system via USB which conforms to the USB 1.1 specification.

2.2   Power Supply/Sensor Board

The power supply/sensor board consists of an AC filter circuit, a low voltage power supply circuit, a high voltage power supply circuit, heater drive circuit, and photosensors.

(1) Low Voltage Power Supply Circuit

This circuit generates the following voltages.

Output voltage	Use
+5 V	Logic circuit supply voltage
+30 V	Motor and fan drive voltage and source voltage for high-voltage supply
+12 V	Source voltage for high-voltage supply
+3.3V	LED head supply voltage

(2) High Voltage Power Supply Circuit

This circuit generates the following voltages required for electrophotographic process from +5V, according to the control sequence from the main control board. When cover open state is detected, +5V supply is interrupted automatically to stop the supply of all high-voltage outputs.

Output	Voltage	Use	Remarks
CH	-1.3 KV	Voltage applied to charging roller	
DB	-265 V/+300 V	Voltage applied to developing roller	
SB	-500 V/ 0 V	Voltage applied to toner supply roller	
TR	+500 V to +4.5 KV/-1100 V	Voltage applied to transfer roller	Variable
CB	+400 V/-1350 V	Voltage applied to clearing roller	

(3) Photosensor

The photosensor mounted on this power supply/sensor board monitors the status of paper being fed through the printer during printing.

The sensor layout diagram is shown in Figure 2-2.
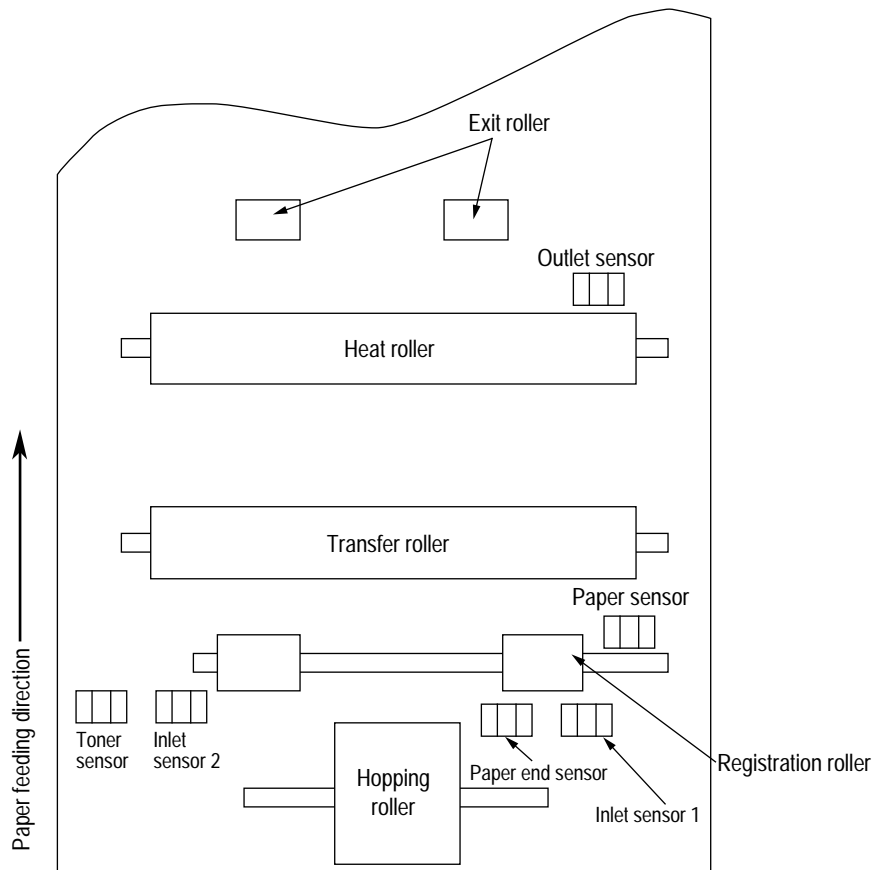
Figure 2-2

Sensor	Function	Sensing state
Inlet sensor 1	Detects the leading part of the paper and gives the monitor timing for switching from hopping operation to feeding operation. Monitors paper feeding situation and paper size based on the paper arrival time and running time.	ON : Paper exists. OFF : No paper exists.
Intel sensor 2	Detects the paper width.	ON : A4 or larger OFF : Smaller than A4
Paper sensor	Detects the leading portion of the paper. Monitors the paper feeding situation.	ON : Paper exists. OFF : No paper exists.
Outlet sensor	Monitors the paper feeding and size according to the time of arrival to and leaving past the sensor.	ON : Paper exists. OFF : No paper exists.
Paper end sensor	Detects the end of the paper.	ON : Paper exists. OFF : No paper exists.
Toner low sensor	Detects the lack of toner.	- - - - -

2.3   Electrophotographic Process

2.3.1   Electrophotographic Process Mechanism

This mechanism actuates the printing of image data supplied by the main control board on the paper by electrophotographic process.

The layout of the electrophotographic process mechanism is shown in Figure 2-3.
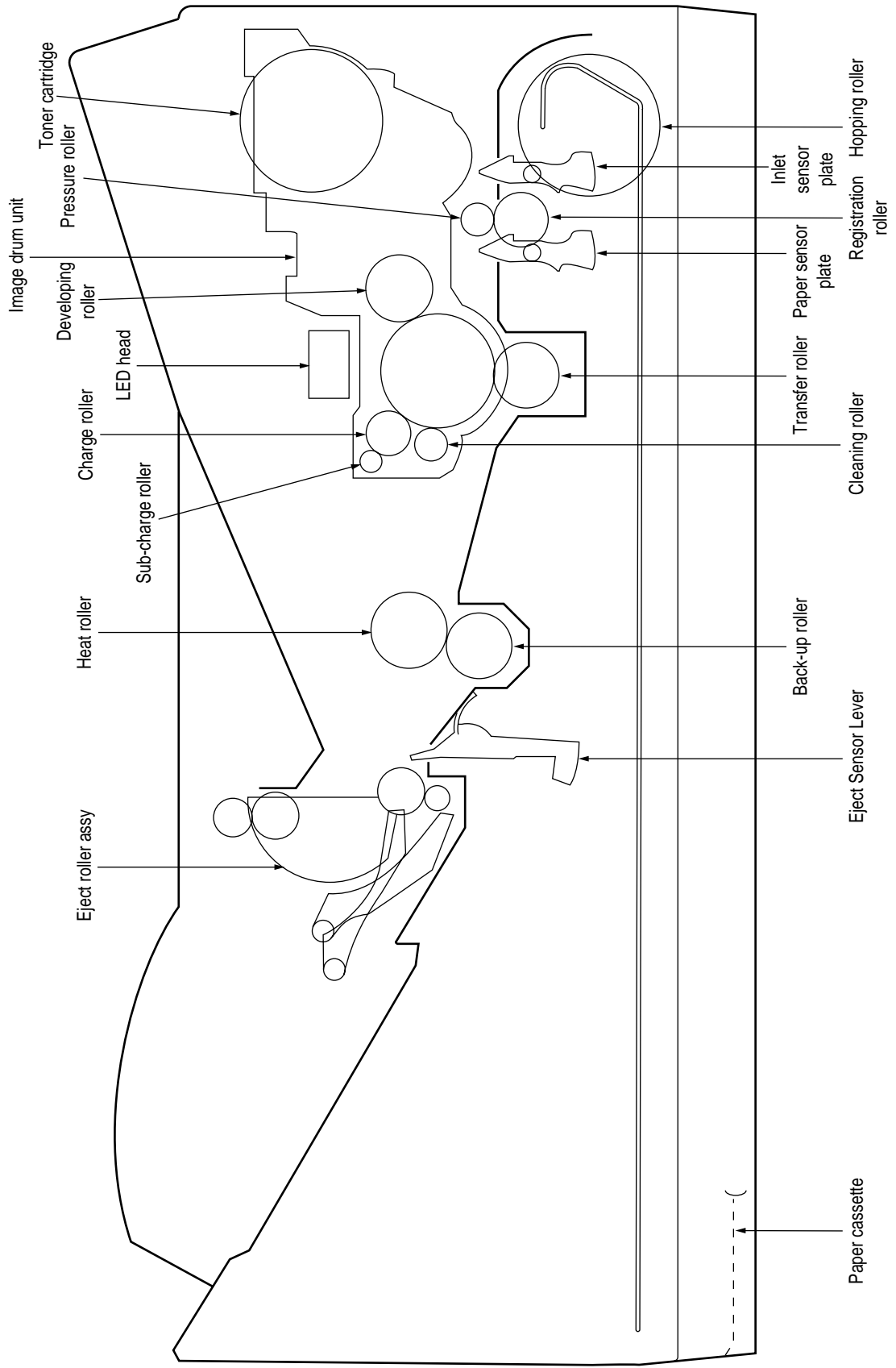
Figure 2-3

(1) Image Drum Unit

The image drum unit consists of a sensitive drum, a charger, and a developer. The unit forms a toner image on the sensitive drum, using a electrostatic latent image formed by the LED head.

(2) Registration Motor

The registration motor is a pulse motor of 48 steps/rotation with two-phase excitement by the signal from the main control board. It drives the hopping and registration rollers via two one-way clutches according to the direction of rotation.

(3) Main (Drum) Motor

The main or drum motor is a pulse motor of 48 steps/rotation with two-phase excitement by the signal from the main control board and is the main motor of this mechanism.

(4) LED Head

Image data for each dot line from the main control board is received by the shift register and latch register. The 4992 LED's are driven to radiate the image data on the image drum.

(5) Fuser

The fuser consists of a heater, a heat roller, a thermistor and a thermostat.

The AC voltage from the power supply/sensor board is applied to the heater controlled by the HEATON signal from the main control board. This AC voltage heats the heater. The main control board monitors the heat roller temperature via the thermistor, and regulates the heater roller to keep it at a designated temperature in the menu, depending on the thickness of the paper (tray 1&2: light=175~185°C, medium light=180~190°C, medium=185~195°C, medium heavy and heavy=195~205°C; manual feeding and power envelope feeder: light=165~180°C, medium light=170~185°C, medium=175~190°C, medium heavy=180~195°C, heavy=190~205°C, transparency = 170~185°C) by connecting or disconnecting the AC voltage supply to the heater.

When an abnormal rise of the heater roller temperature takes place, the thermostat of the heater voltage supply circuit becomes active and forcibly cuts the AC voltage supply.

The temperature setting of the fuser can be changed through operator panel setting.

2.3.2   Electrophotographic Process

The electrophotographic processing is outlined below. The electrophotographic printing process is shown in Figure 2-4.

① Charging

The surface of the image drum is charged uniformly with a negative charge by applying the negative voltage to the charge roller.

② Exposure

Light emitted from the LED head irradiates the negatively charged surface of the image drum. The surface potential of the irradiated portion of the image drum surface becomes lower, forming the electrostatic latent image associated with the print image.

③ Developing and toner recovery

When the negatively charged toner is brought into contact with the image drum, it is attracted to the electrostatic latent image by static electricity, making the image visible.

At the same time, the residual toner on the image drum is attracted to the developing roller by static electricity.

④ Transfer

When paper is placed over the image drum surface, the positive charge which is opposite in polarity to that of the toner, is applied to the reverse side of the paper by the transfer roller. The toner is attracted by the positive charge and is transferred onto the paper. This results in the transfer of the toner image formed on the image drum onto the paper.

⑤ Temporary cleaning

Residual toner which remains on the image drum without being transferred is evened out by the cleaning roller and is temporarily attracted to the cleaning roller by static electricity.

⑥ Fusing

The toner image transferred onto the paper is fused to the paper by heat and pressure.

An electrophotographic process timing chart is shown in Figure 2-5.

Figure 2-4

Figure 2-5

PRINT-N	
PRDY-N	
DM-ON-N	
RM-ON	
INSNS	
OUTSNS-N	

Feed start   IN Sensor OFF   OUT Sensor OFF   Feed stop
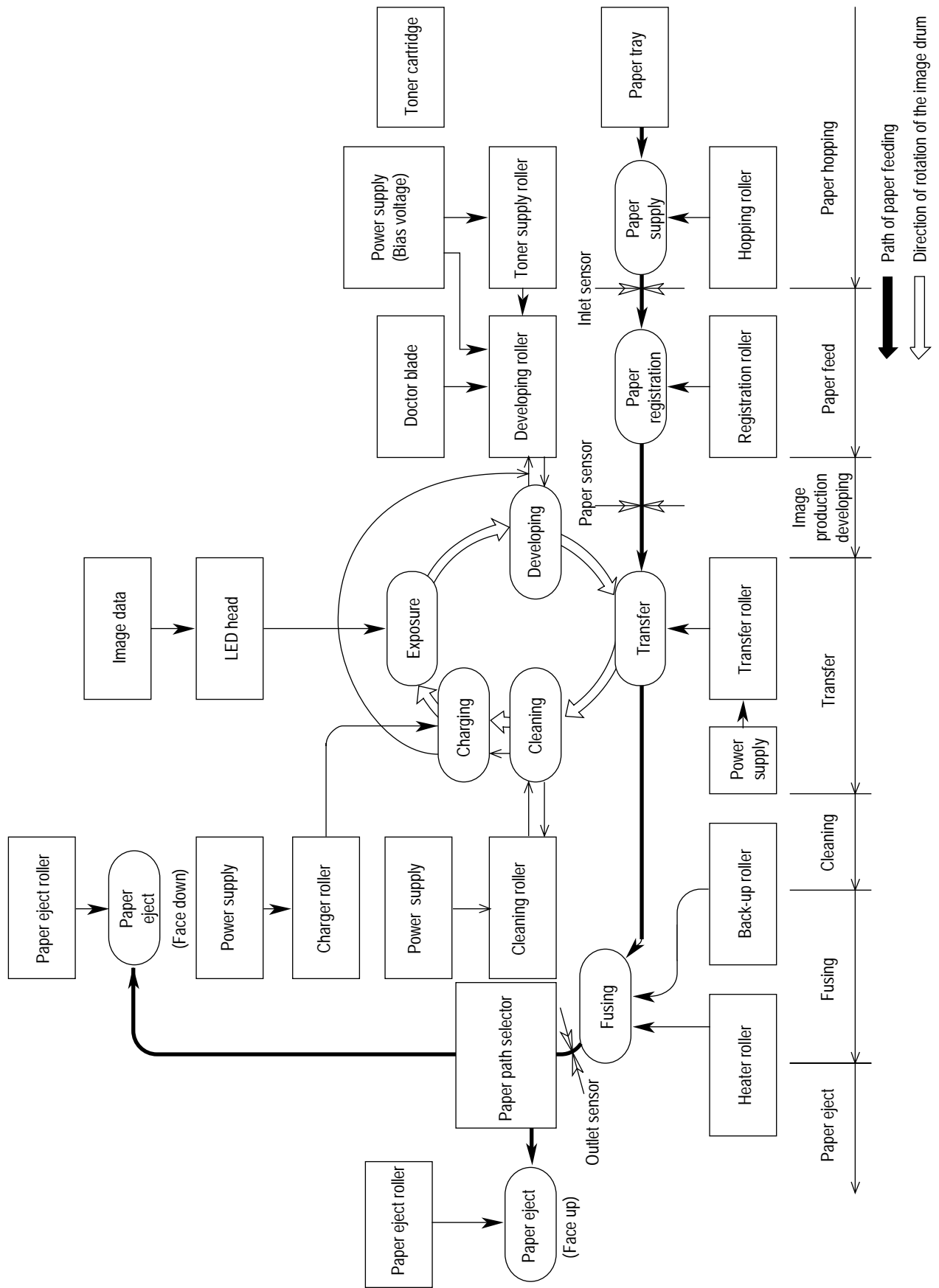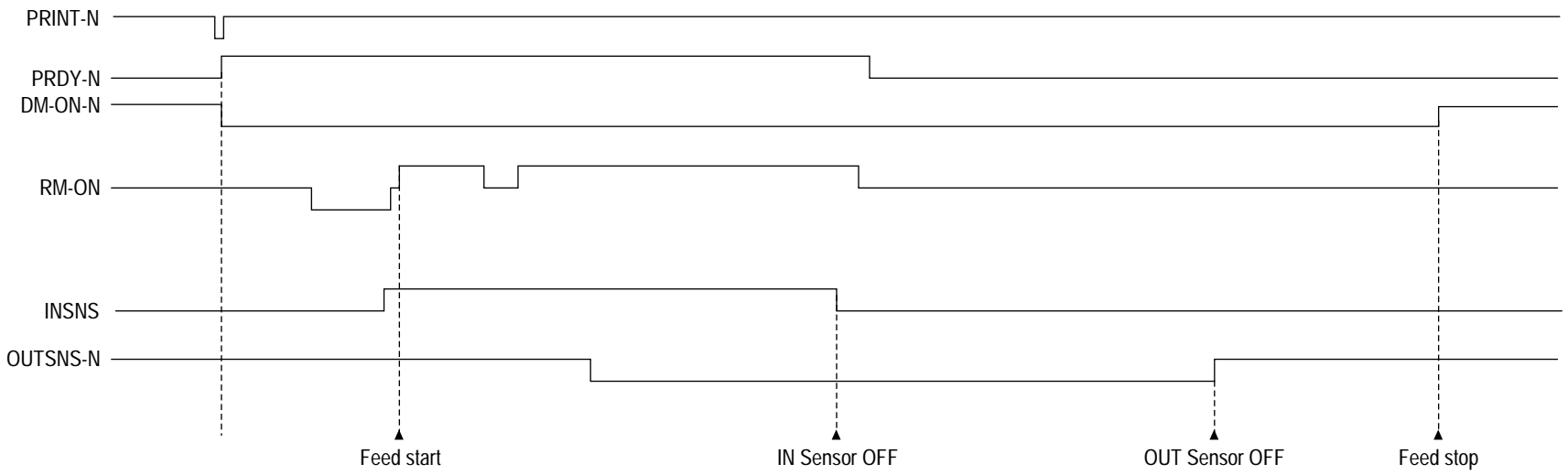
2.3.3   Process Operation Descriptions

(1) Hopping and Feeding

Hopping and feeding motions are actuated by a single registration motor in the mechanism as shown below:
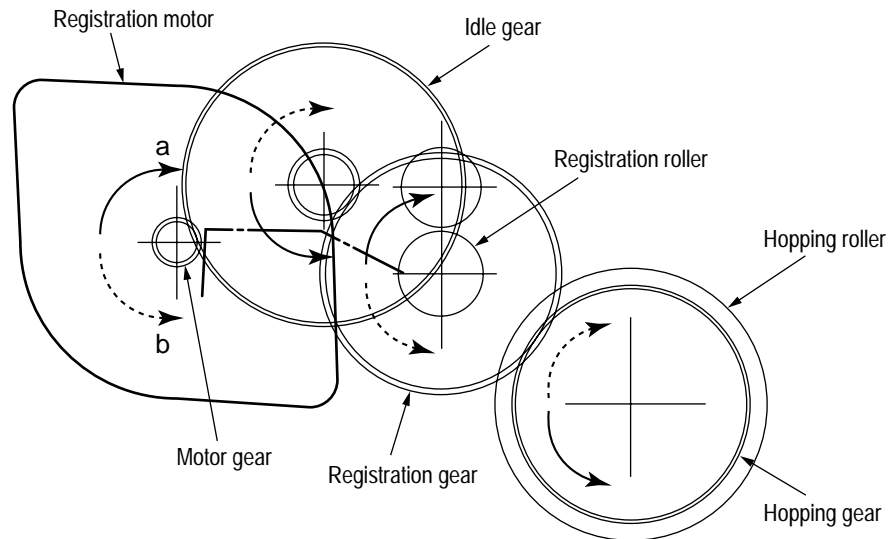
The registration motor turning in direction "a" drives the hopping roller. The registration motor turning in direction "b" drives the registration roller. The registration and hopping gears have one-way bearing, so turning any of these gears in the reverse direction will not transmit the motion to the corresponding roller.

(a)   Hopping

①   For hopping, the registration motor turns in direction "a" (clockwise direction) and drives the hopping roller to advance the paper until the inlet sensor turns on (in this case, the registration gear also turns, but the registration roller is prevented from turning by the one-way bearing).

②   After inlet sensor is turned on by the paper advance, the paper is further advanced to a predetermined distance until the paper hits the registration roller (the skew of the paper can thus be corrected).

a

Paper

Registration roller
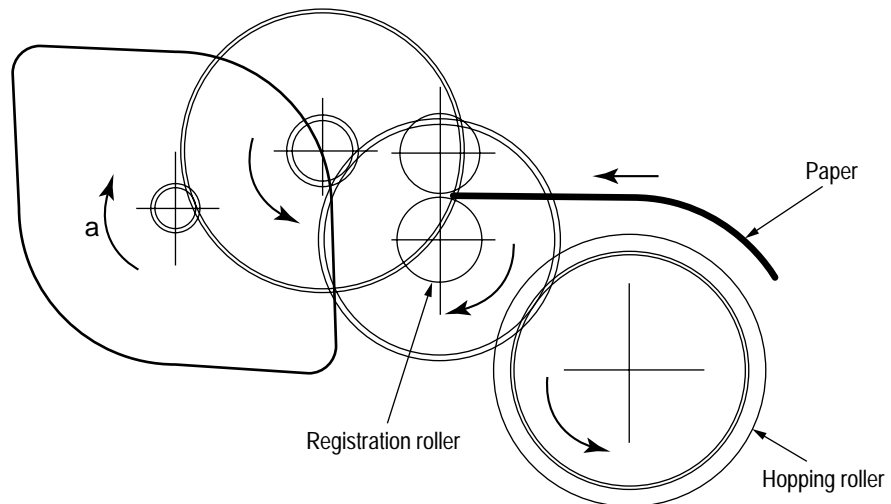
Hopping roller

(b)   Feeding

①   When hopping is completed, the registration motor turning in direction "b" (counter-clockwise direction) drives the registration roller to advance the paper (in this case, the hopping gear also turns, but the hopping roller is prevented from turning by the one-way bearing).

②   The paper is further advanced in synchronization with the print data.

Image drum

b

Paper

Transfer roller

Registration roller

Hopping roller
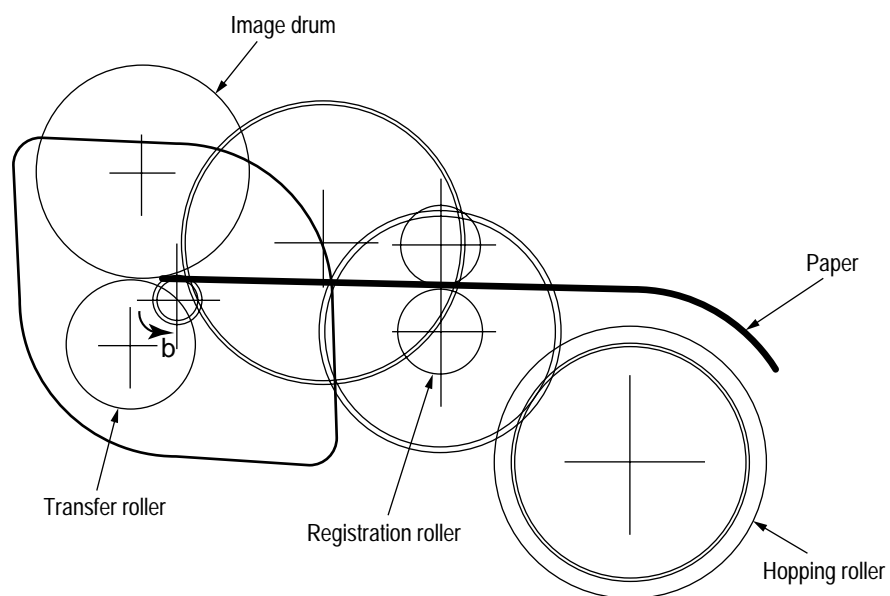
(2) Charging

Charging is actuated by the application of the DC voltage to the charge roller that is in contact with the image drum surface.
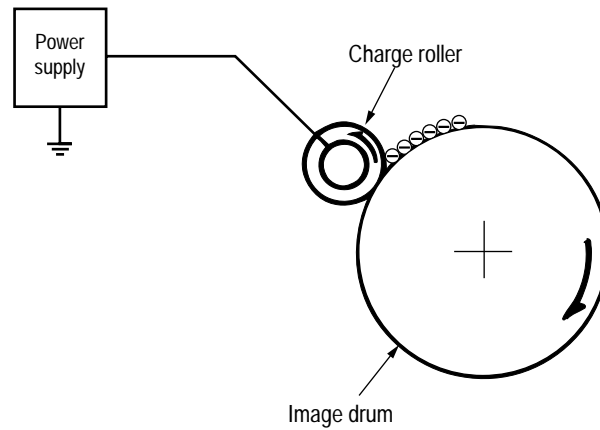
The charge roller is composed of two layers, a conductive layer and a surface protective layer, both having elasticity to secure good contact with the image drum. When the DC voltage applied by the power supply exceeds the threshold value, charging begins. The applied voltage is proportional to the charge potential, with offset of approximately –550V.
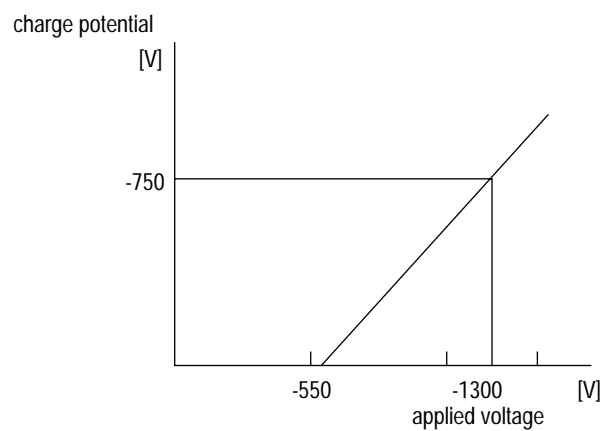
(3) Exposure

Light emitted by the LED head irradiates the image drum surface with a negative charge. The surface potential of the irradiated portion of the image drum drops, forming an electrostatic latent image associated with the image signal.
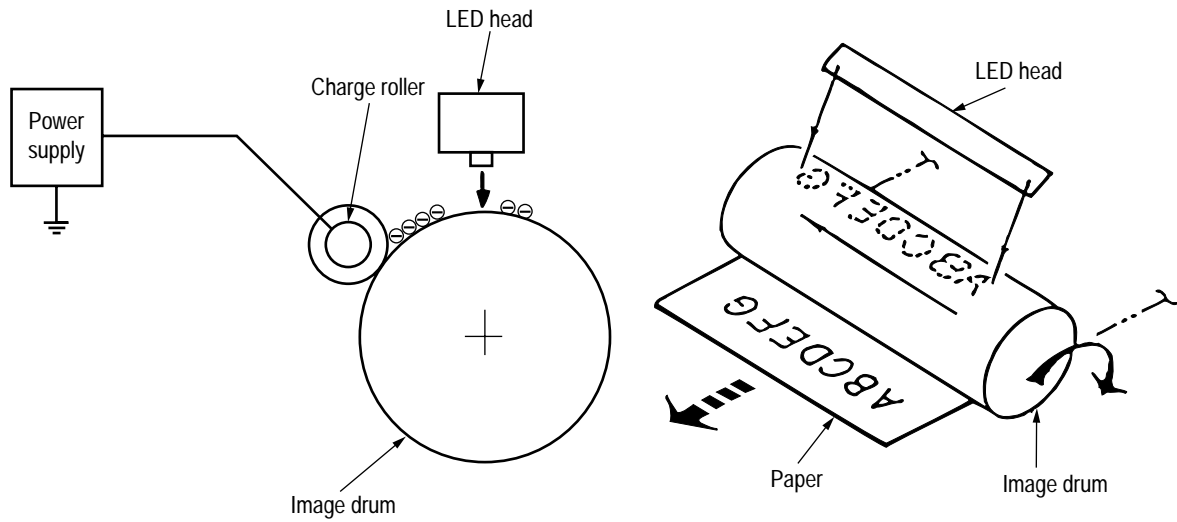
The image drum is coated with an underlayer (UL), a carrier generation layer (CGL), and carrier transfer layer (CTL) on aluminum base. The organic photo conductor layer (OPC), comprising CTL and CGL, is about 20 μm thick.
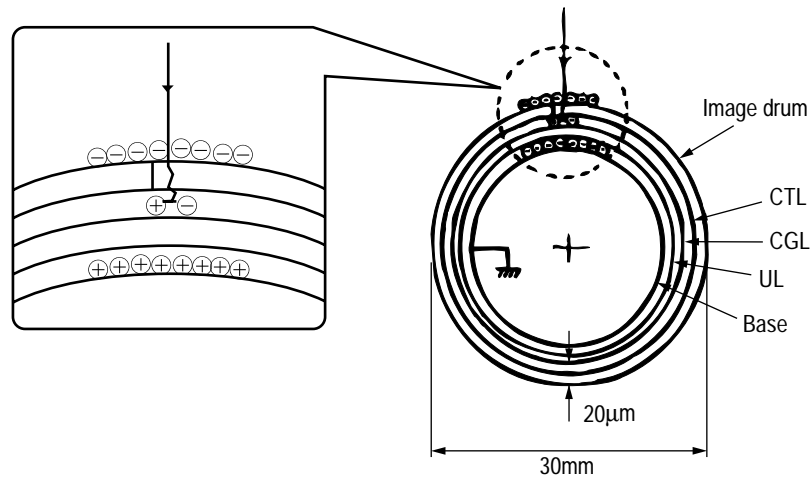
The image roller surface is charged to about –750 V by the contact charge of the charge roller.

When the light from the LED head irradiates the image drum surface, the light energy generates positive and negative carriers in the CGL. The positive carriers are moved to the CTL by an electrical field acting on the image drum. Likewise, the negative carriers flow into the aluminum layer (ground).

The positive carriers moved to the CTL combine with the negative charges on the image drum surface accumulated by the contact charge of the charge roller, lowering the potential on the image drum surface. The resultant drop in the potential of the irradiated portion of the image drum surface forms an electrostatic latent image on it. The irradiated portion of the image drum surface is kept to about –100 V.
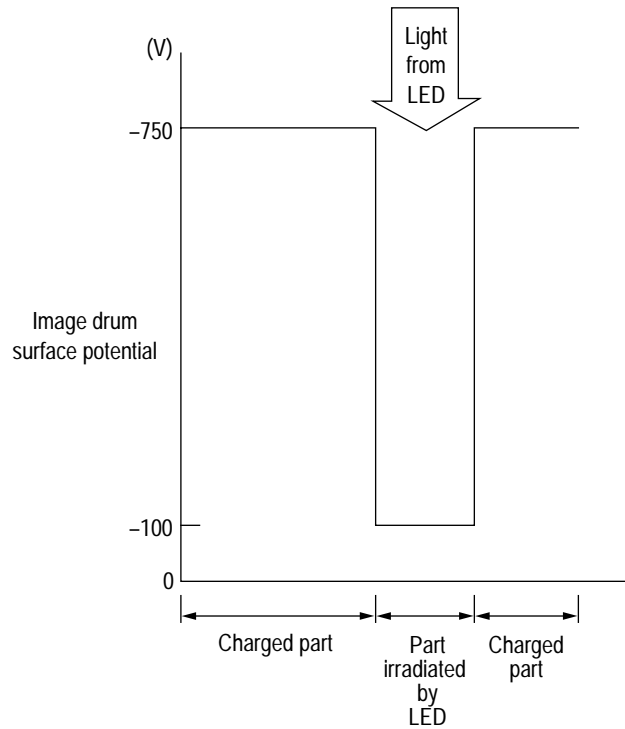
(4) Developing

Toner is attracted to the electrostatic latent image on the image drum surface, converting it into a visible toner image. Developing takes place through the contact between the image drum and the developing roller.

① As the toner supply roller rotates while rubbing on the developing roller, a friction charge is generated between the developing roller and the toner, allowing the toner to be attracted to the developing roller (the developing roller surface is charged positive and the toner, negative).
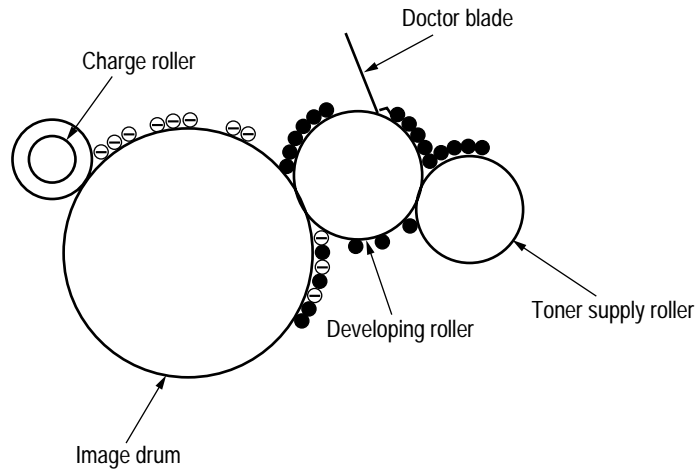
② The toner attracted to the developing roller is scraped off by the doctor blade, forming a thin coat of toner on the developing roller surface.

③ Toner is attracted to the exposed portion (low-potential part) of the image drum at the contact of the image drum and the developing roller, making the electrostatic latent image visible.
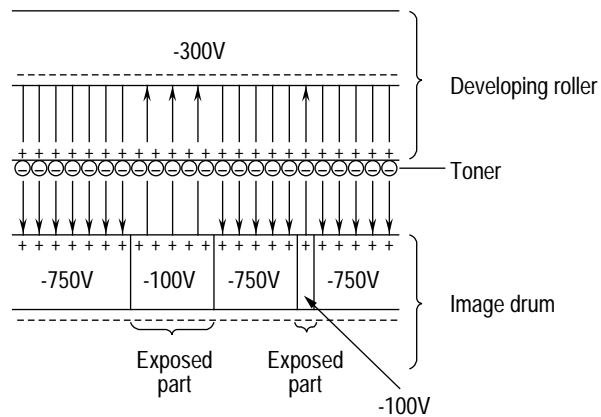
An illustration of activities at the contact point of the image drum surface and the developing roller (arrow marks denote the direction of the electrical field).

Note: The bias voltage required during the developing process is supplied to the toner supply roller and the developing roller, as shown below. –450 VDC is supplied to the toner supply roller, –255 VDC to the developing roller.

Connected and bias supplied when the cover is closed.

Developing roller

Toner supply roller

Base
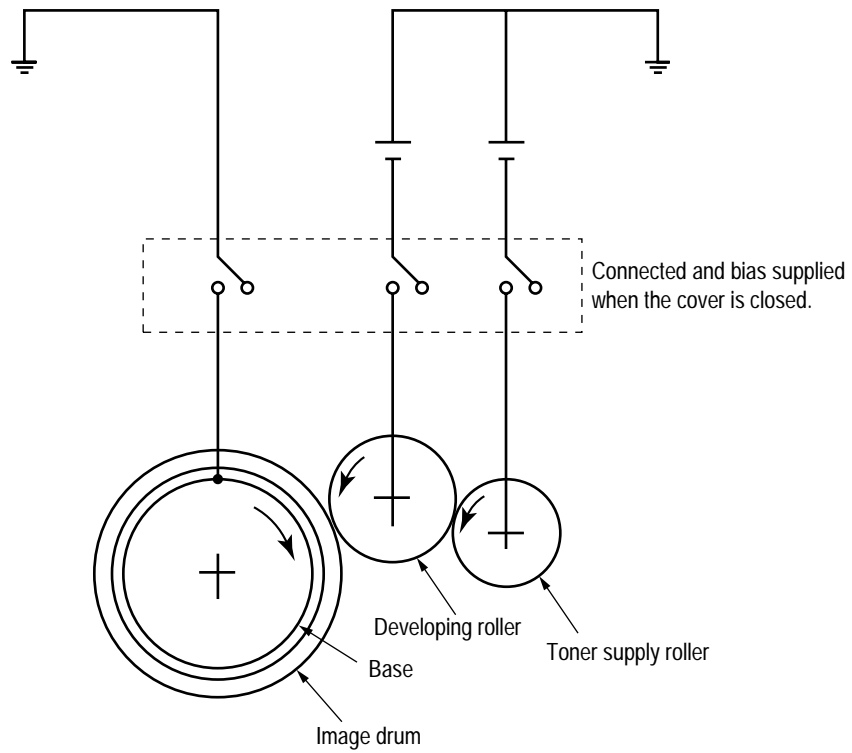
Image drum

(5) Transfer

The transfer roller is composed of conductive sponge material, and is designed to get the image drum surface and the paper in a close contact.

Paper is placed over the image drum surface, and the positive charge, opposite in polarity to that of the toner, is applied to the paper from the reverse side.

The application of a high positive voltage from the power supply to the transfer roller causes the positive charge inducement on the transfer roller surface, transferring the charge to the paper as it contacts the transfer roller. The toner with negative charge is attracted to the image drum surface, and it is transferred to the upper side of the paper due to the positive charge on the reverse side of the paper.

Image drum

Paper

Transfer roller

Power supply
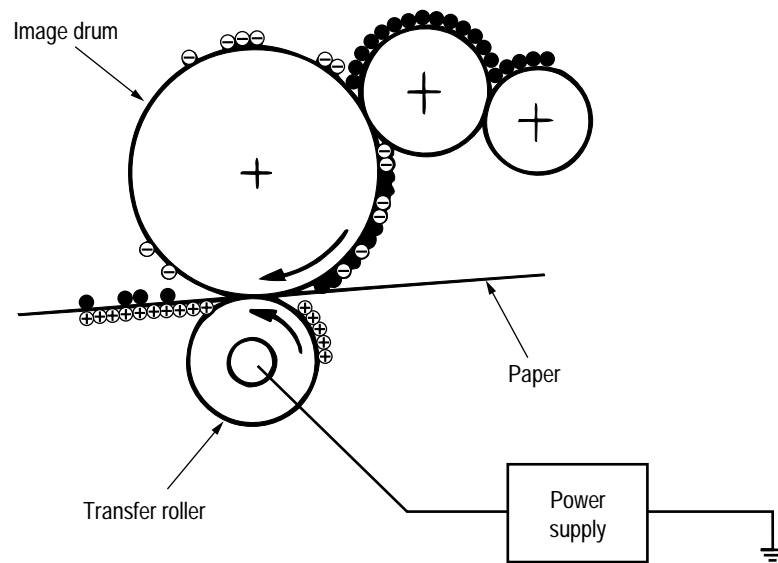
(6) Fusing

When the transfer is completed, the toner image is fused to the paper by heat and pressure as the paper with unfused toner image passes between the heater roller and the back-up roller. The heater roller with Teflon coating incorporates a 550W heater (Halogen lamp), which generates heat.

A thermistor which is in contact with the heater roller regulates the temperature of the heater roller to a designated temperature in the menu, depending on the thickness of the paper (tray 1&2: light=175~185°C, medium light=180~190°C, medium=185~195°C, medium heavy and heavy=195~205°C/manual feeding and power envelope feeder: light=165~180°C, medium light=170~185°C, medium=175~190°C, midium heavy=180~195°C, heavy=190~205°C, transparency = 170~185°C). A safety thermostat cuts voltage supply to the heater off by opening the thermostat in the event of abnormal temperature rises.

The back-up roller is held under a pressure of 3.76 kg applied by the pressure spring on each side.
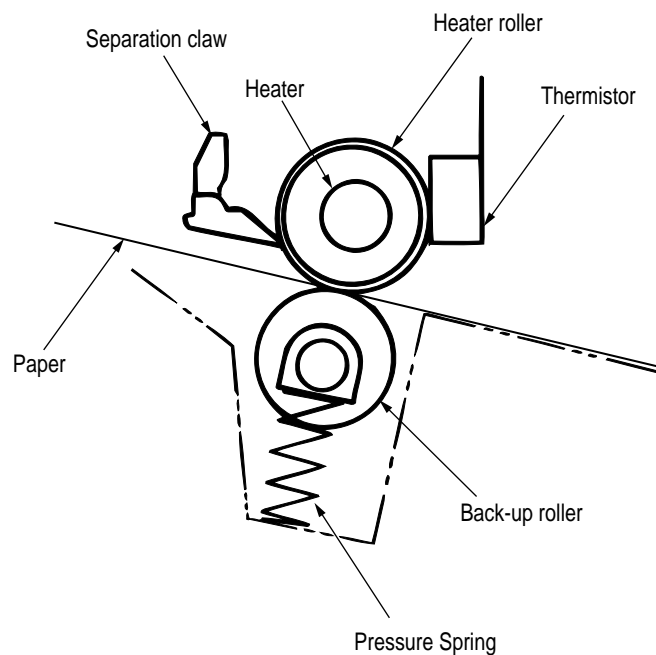
(7) Cleaning

When the transfer is completed, the residual toner left on the image drum is attracted to the cleaning roller temporarily by static electricity, and the image drum surface is cleaned.
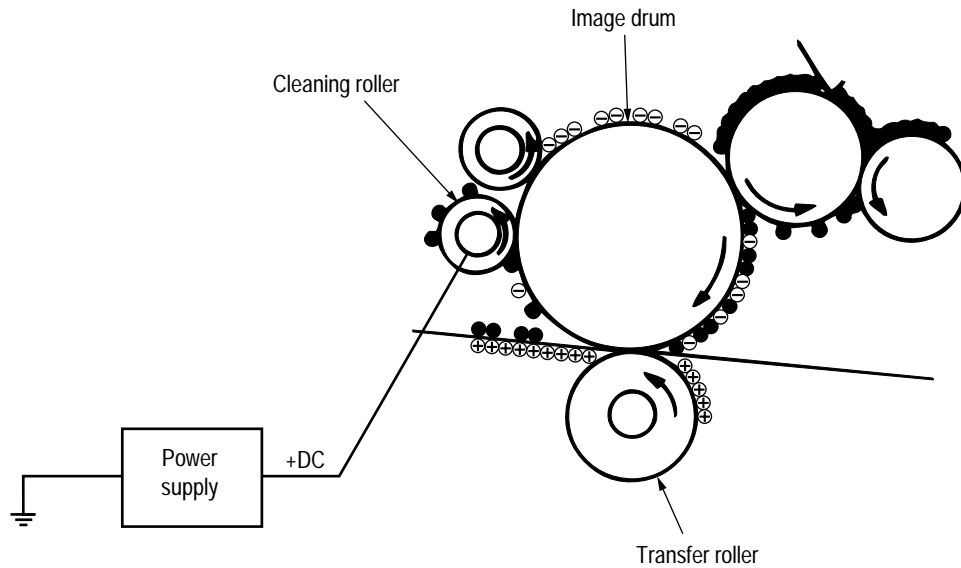
(8) Cleaning of rollers

The charge, transfer and cleaning rollers are cleaned for the following cases:

• Warming up when the power is turned on.
• Warming up after the opening and closing of the cover.
• When the number of sheets accumulated reaches 10 or more, and the printout operation ends.

Changes in bias voltage applied to each roller move the attaching toner off the roller to the image drum and return it to the developer.

2.3.4 Revision of LED Head Illumination

An LED correcting head, which is capable of correcting the illumination of the LED for each dot, is being used in this printer. LED illumination correction function of 16 steps is carried out by using an EEPROM which is installed in the LSI that maintains the LED illumination correction values, and an LED correction drivers together as a pair.
The printing and correction data obtained from the CPU through four signal lines are sent to the LED array.

The printing operation timing chart is shown below.

Normal Mode Printing Timing Chart
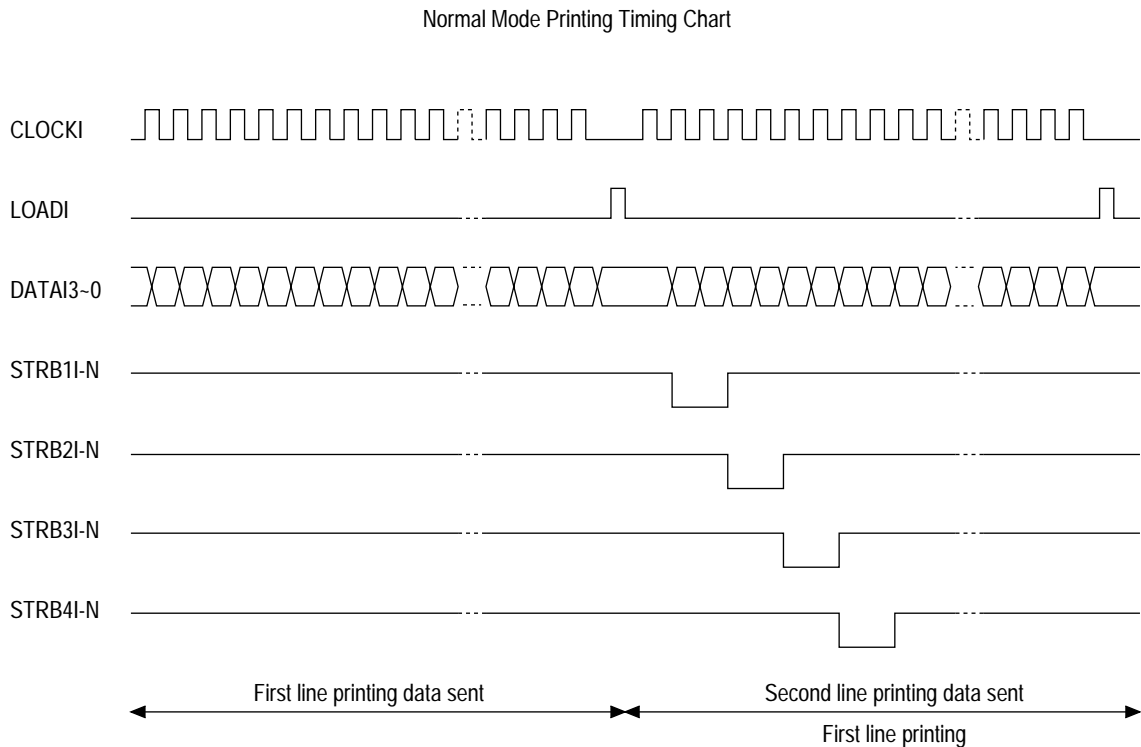
The printing operation is carried out in normal mode. Under ordinary circumstances such as when the power is turned on or when LOADI signal level is low, the normal mode is enabled.

The printing operation is carried out in the following sequence. First, the printing data DATAI3 through DATAI0 are stored, sequentially shifted, in the shift registers of the LED drivers, by the printing data synchronous clock, CLOCKI. Then the printing data stored in shift registers are latched by the high level pulse of LOADI. The latched printing data turns the LEDs on by STRB1I-N through STRB4I-N and actuates printing.

2.4   Paper Jam Detection

The paper jam detection function monitors the paper condition when the power is turned on and during printing. When any of the following conditions arises, this function interrupts the printing process. If any of the following errors is encountered, printing can be recovered by removing the jammed paper (by opening the upper cover, removing the jammed paper and closing the upper cover).

Error	Cause of error
Paper input jam	• The paper is in contact with the inlet sensor when the power is turned on. • After hopping operation is attempted three times, the leading edge of the paper does not reach the inlet sensor.
Paper feed jam	• The paper is in contact with the paper sensor when the power is turned on. • The leading edge of the paper does not reach the paper sensor within a predetermined feeding distance since the paper has reached the inlet sensor. • The trailing edge of the paper does not pass over the paper sensor within a predetermined feeding distance after the same has passed over the inlet sensor. • The leading edge of paper does not reach the outlet sensor within a predetermined feeding distance after the paper has reached the paper sensor.
Paper exit jam	• The paper is in contact with the outlet sensor when the power is turned on. • The paper does not pass over the outlet sensor within a predetermined feeding distance after the leading edge of the paper has reached the outlet sensor. • The paper size check for manual feeding finds that the paper size is free size.
Paper size error	• The size of the paper is monitored by the inlet sensor 1. The paper is not detected by the inlet sensor 1 within predetermined feeding distance. • The inlet sensor 2 detects that the size of the loaded paper is A4 or larger, or smaller than A4. The detected paper size differs from the paper size set by command or menu. • The paper size check for manual feeding finds that the paper size is free size.
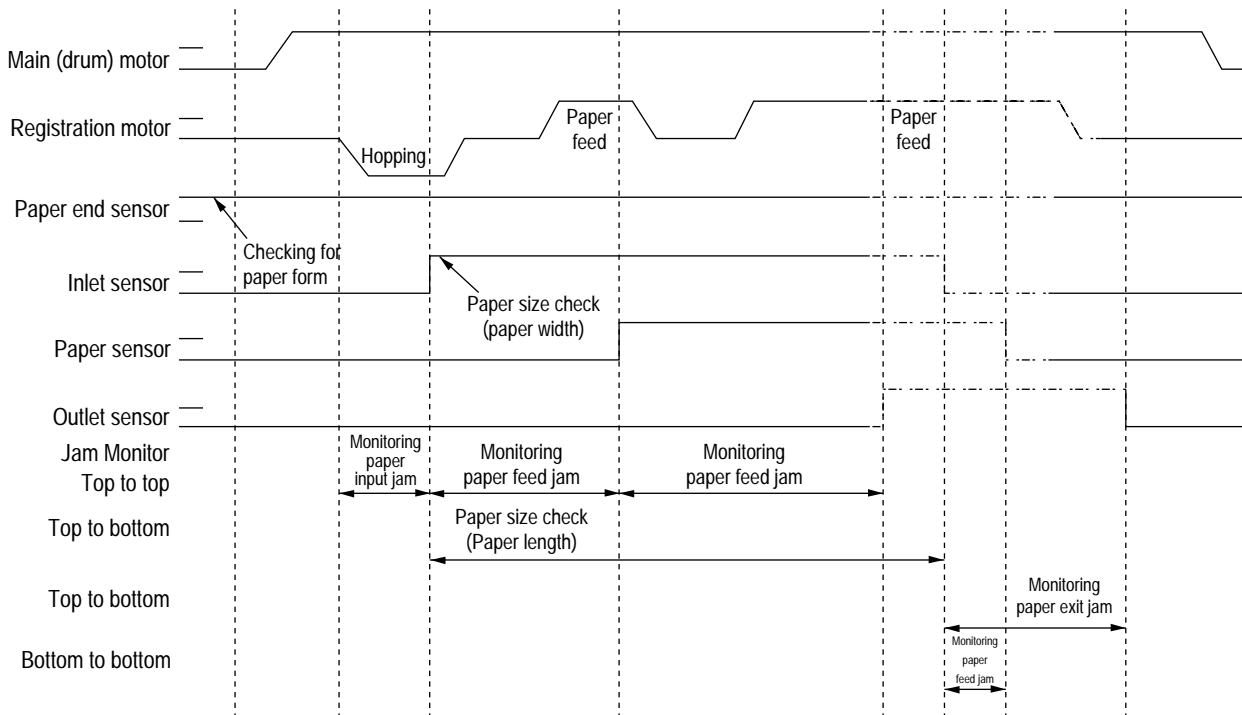
Paper Feed Timing Chart

Paper Feed Check List

Type of error	Monitor			Standard value	Error	
					Plus	Minus
Paper feed error	Hopping start	to	In sensor on	2.835	1.417	–
Paper feed jam	In sensor on	to	Write sensor on	.7874	.8661	–
Paper feed jam	Write sensor on	to	Out sensor on	5.531	.9843	–
Paper size error	In sensor on	to	Out sensor on	Depends on the paper length	1.772	1.772
Paper exit jam	Out sensor on	to	Out sensor off	Depends on the paper length	1.772	1.772
Paper feed jam	In sensor off	to	Write sensor Off	.874	.8661	–

Unit : inch

Note: Hyphen "-" in the table represents "not checked."

Paper Length List

Type	Paper length	Check range	
		Min	Max
A4	11.69	9.9210	13.4600
A5	8.268	6.4960	10.0400
B5	10.12	8.3460	11.8900
LETTER	11.00	9.2280	12.7700
LEGAL 13	13.00	11.2300	14.7700
LEGAL 14	14.00	12.2300	15.7700
EXEC	10.50	8.7280	12.2700
A6	5.827	4.0550	7.5980
Monarch	7.50	5.7280	9.2720
COM-10	9.50	7.7280	11.2700
DL	8.661	6.890	10.4300
C5	9.016	7.2240	10.7900
Free	4.335 ~ 14.00	2.5590	15.7700

Unit : inch

2.5   Cover Open

When the stacker cover is opened, the cover open microswitch on the power supply/sensor board is turned off to cut +5V supply to the high voltage power supply circuit. This results in the interruption of all high-voltage outputs. At the same time, the CVOPN signal is sent to the main control board to notify that the microswitch is off, and the main control board carries out the cover open process.

2.6   Toner Low Detection

- Device
The Toner Low Detection device consists of a stirring gear which rotates at a constant rate, a stirring bar and a magnet on the stirring bar. The stirring bar rotation is driven by the link to the notched portion in the stirring gear.

Magnet

Stirring Bar

Stirring Gear

Notched portion
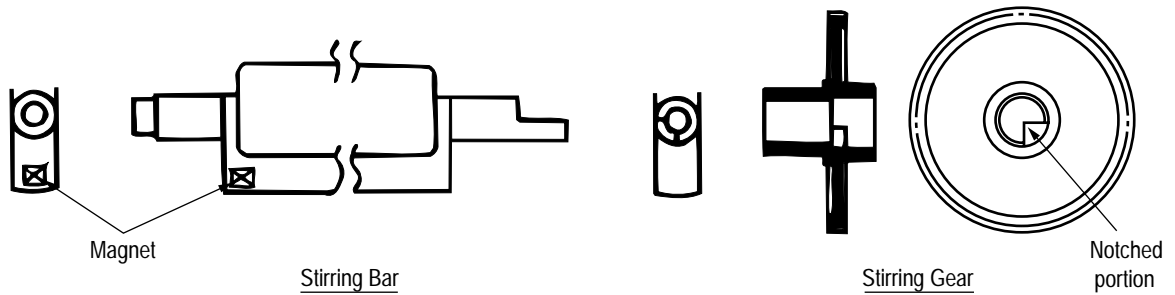
- Operation
Toner Low is detected by monitoring the time interval of the encounter of the magnet set on the sensor plate and the magnet on the stirring bar.

Operation during Toner Full state

- The stirring bar rotates due to the mechanical transmission of energy originating from the interlocking with the stirring gear.

- Even when the magnet on the stirring bar reaches the maximum height, the stirring bar is pushed by the stirring gear, since the other side is being dipped in the toner.

Stirring Gear Section

Stirring Bar

Sensor Plate

Toner Sensor
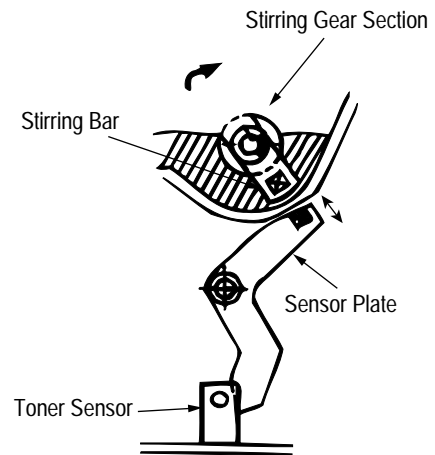
Operation during Toner Low state

- When the stirring bar reaches the maximum height, it falls to the minimum height due to its own weight, since there is no resistance provided by the toner on the other side. Because of this, the time interval during which it is in encounter with the magnet of the sensor plate becomes longer. By monitoring this time interval, Toner Low state can be detected.

Stirring Bar

Sensor Plate

TONER FULL state

TNRSNS-N

160 ms < t1 < 0.5 sec

1.7564 sec.

t1

TONER LOW state

TNRSNS-N

t1 > 0.5 sec.

t1

1.7564 sec.
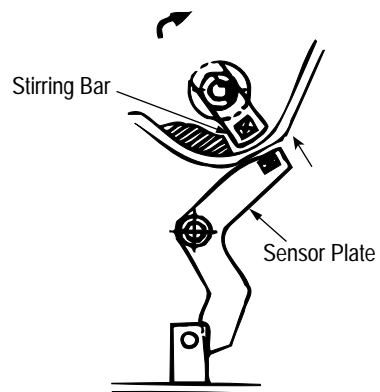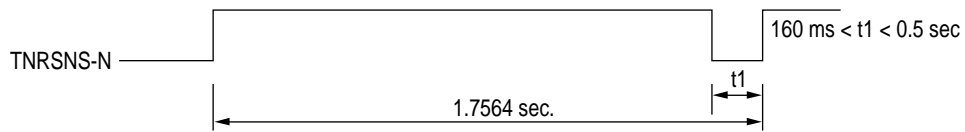
- • When the Toner Low state is detected 2 times consecutively, Toner Low is established.

- • When the Toner Full state is detected 2 times consecutively, Toner Low is cancelled.

- • When there is no change with the toner sensor for 2 cycles (1.7564 sec. × 2) or more, then the Toner Sensor Alarm is activated.

- • The toner sensor is not monitored while the main (drum) motor is in a halt.

3. PARTS REPLACEMENT

The section explains the procedures for replacement of parts, assemblies, and units in the field. Only the disassembly procedures are explained here. For reassembly, reverse the disassembly procedure.

3.1 Precautions for Parts Replacement

(1) Before starting to replace parts, remove the AC cord and interface cable.

    (a) Remove the AC cord in the following sequence:

        i) Turn off ("o") the power switch of the printer
        ii) Disconnect the AC inlet plug of the AC cord from the AC receptacle.
        iii) Disconnect the AC cord and interface cable from the printer.

    (b) Reconnect the printer in the following procedure.

        i) Connect the AC cord and interface cable to the printer.
        ii) Connect the AC inlet plug to the AC receptacle.
        iii) Turn on ("l") the power switch of the printer.
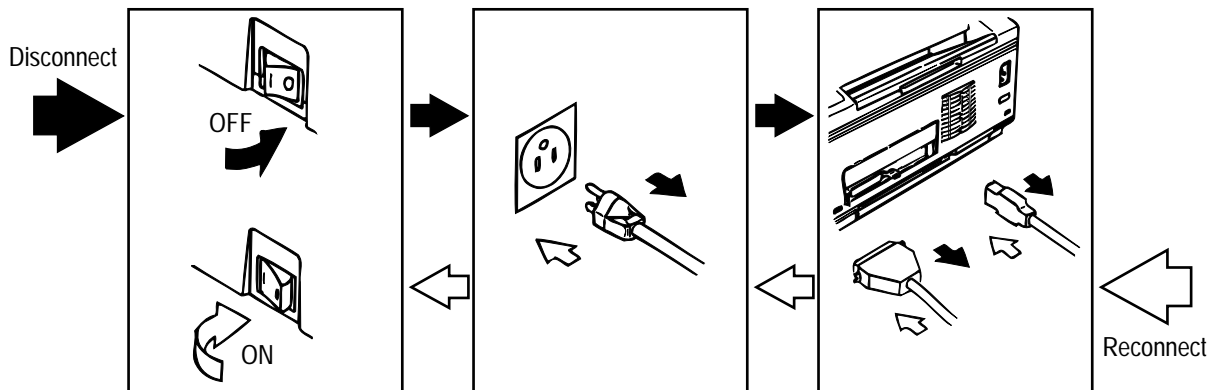
(2) Do not disassemble the printer as long as it is operating normally.

(3) Do not remove parts which do not have to be touched; try to keep the disassembly to a minimum.

(4) Use specified service tools.

(5) When disassembling, follow the laid out sequences. Parts may be damaged if these sequences are not followed.

(6) Since screws, collars and other small parts are likely to be lost, they should temporarily be attached in their original positions during disassembly.
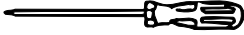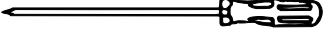
(7) When handling IC's such as microprocessors, ROMs and RAMs, or circuit boards, do not wear gloves that are likely to generate static electricity.

(8) Do not place printed circuit boards directly on the equipment or floor.

[Service Tools]

The tools required for field replacement of printed circuit boards, assemblies and units are listed in Table 3-1.

Table 3-1 Service Tools

No.	Service Tools		Q' ty	Application	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3~5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7		Vacuum cleaner	1		
8		LED Head cleaner	1	Cleans LED head	

3.2 Parts Layout

This section explains the layout of main components of the equipment.

[Lower base unit]
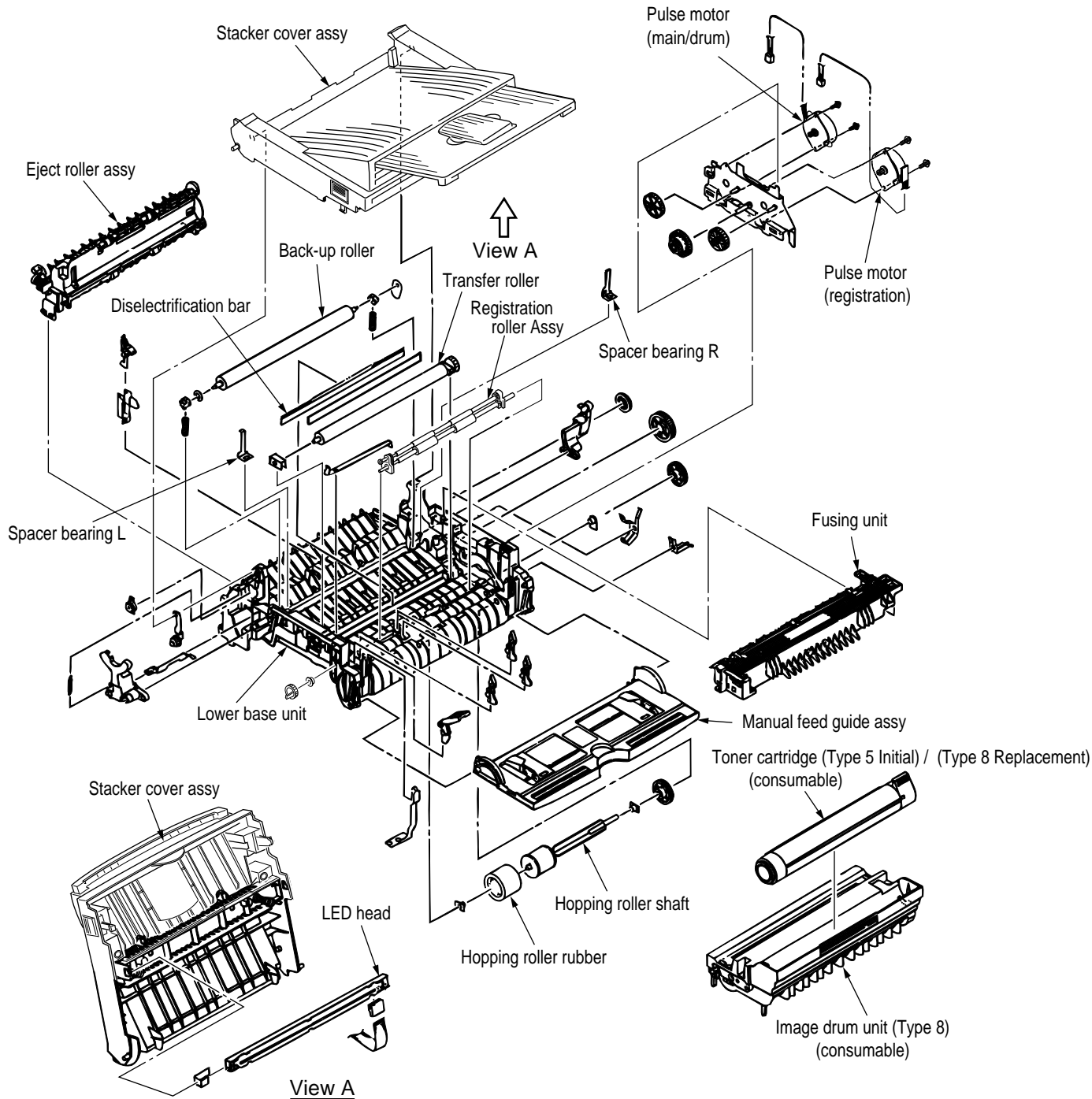
Figure 3-1

[Upper cover unit]

Upper cover

Figure 3-2

[Base unit]

Operator panel assy

Power supply/
sensor board
(Low voltage)

High voltage unit /
sensor board

Face up stacker assy

DC fan assy

Main control board

Cassette guide (R)

Cassette guide(L)

Paper cassette
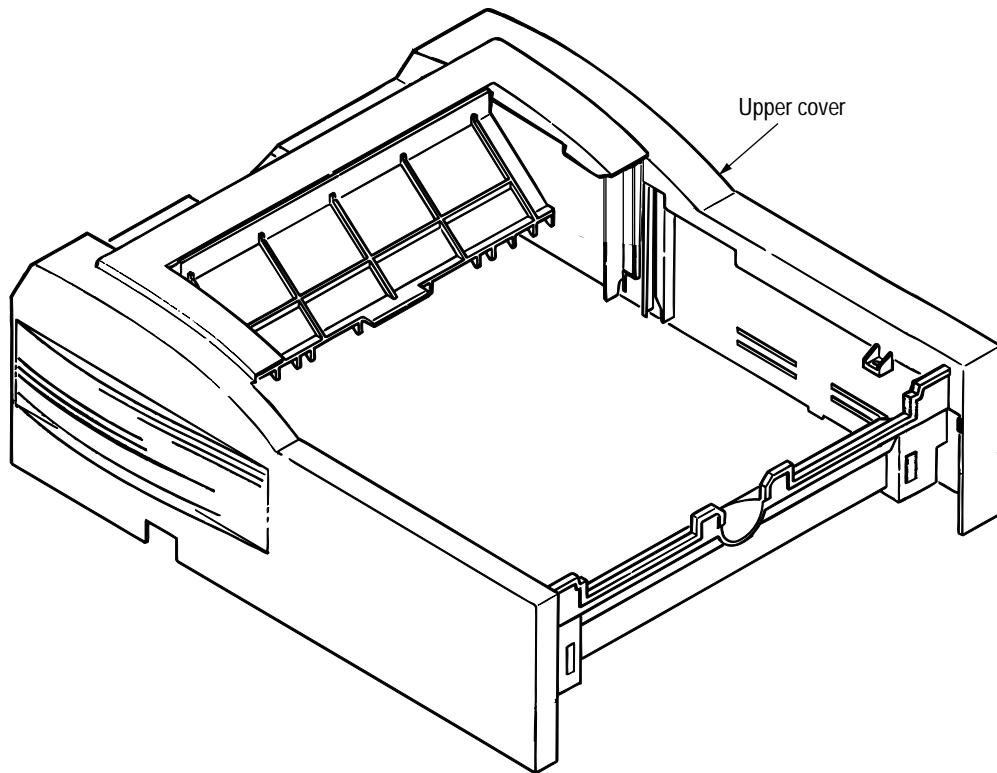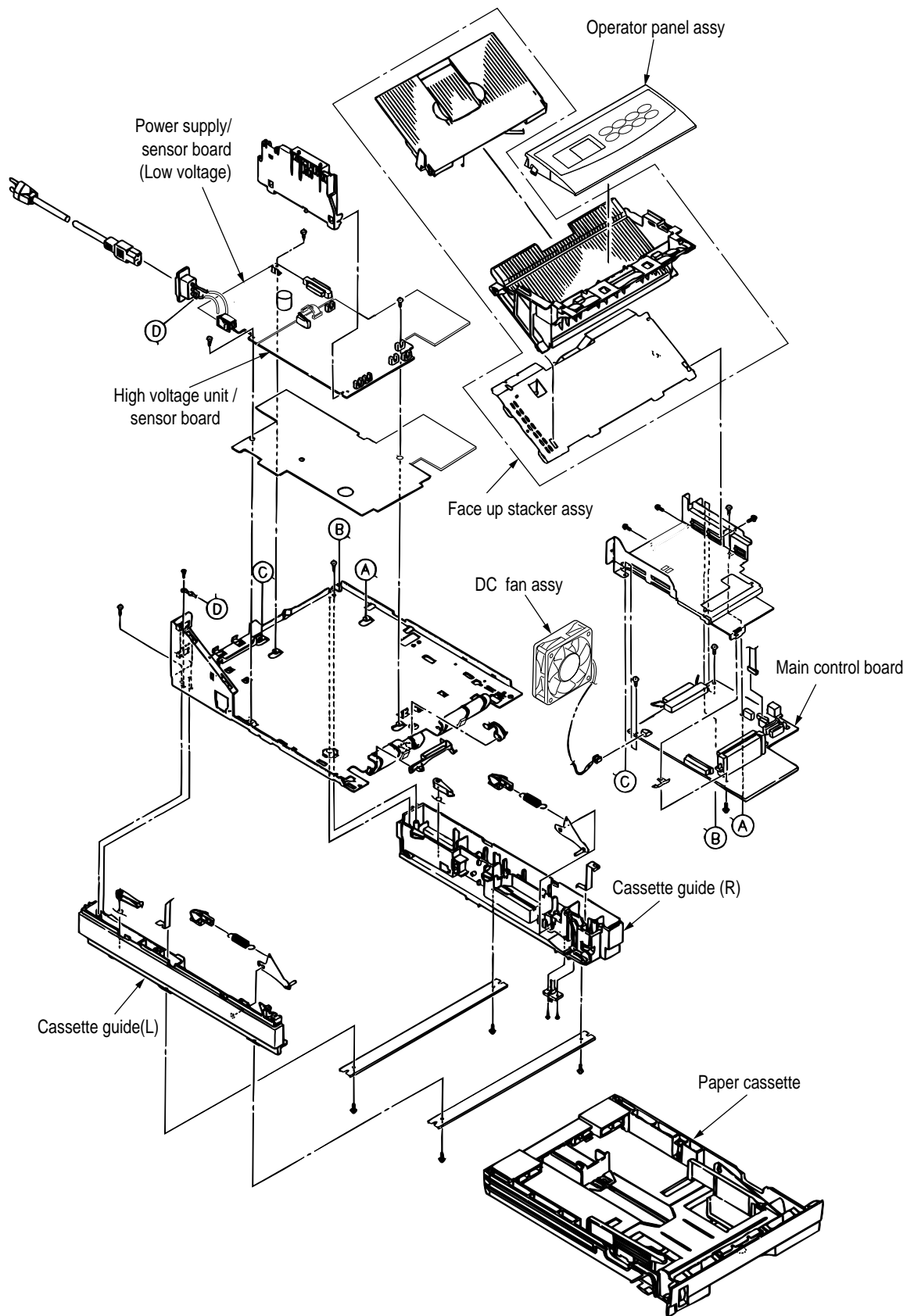
Figure 3-3

3.3   How to Change Parts

This section explains how to change parts and assemblies listed in the disassembly diagram below.

In the parts replacement procedure, those parts marked with the part number inside ● with white letters are RSPL parts.

Printer unit ── Upper cover assy ── Operator panel assy ── Face up stacker assy
(3.3.1)   (3.3.3)   (3.3.7)

── LED head ── Manual feed guide assy ── Lower base unit ── Pulse motor (main/drum)
(3.3.2)   (3.3.18)   (3.3.4)   (3.3.5)

── Transfer roller   ── Pulse motor (registration)
(3.3.13)   (3.3.6)

── Eject roller assy
(3.3.8)

── Motor assy
(3.3.9) ------- To ①

① ── Hopping roller shaft assy
(3.3.10)   ── Sensor plate (inlet)
(3.3.16)

── Stacker cover assy ── Fusing unit ── Back up roller   ── Sensor plate (outlet),
(3.3.11)   (3.3.14)   (3.3.15)   sensor wire assy
(3.3.17)

── Registration roller   ── Sensor plate (paper supply)
(3.3.12)   (3.3.19)

② ── Power supply/sensor board,high voltage unit ── Cassette guide (L) ── M7E-PCB ------ To ②
and contact assy   (3.3.22)   (3.3.20)
(3.3.21)

── Cassette guide (R)   ── Spacer bearing (L/R)
(3.3.23)   (3.3.24)

3.3.1   Upper Cover Assy

(1) With the power switch turned off, unplug the AC power cord from the outlet.

(2) Disconnect the interface cable ①.

(3) Press the latches ② on left and right sides and open the stacker cover assy ❸.

(4) Take out the image drum unit ④.

(5) Remove two screws ⑤, and open the manual feed guide assy ❻. Lift the front side of the upper cover ❼ up and unlock the tabs at two locations on the back side. Lift and remove the upper cover assy ❼.

Note : 1.   When removing or reinstalling the upper cover, be careful not to get the motor cables tangled or caught.

2.   When reinstalling the screws ⑤, be sure to utilize the existing threads.
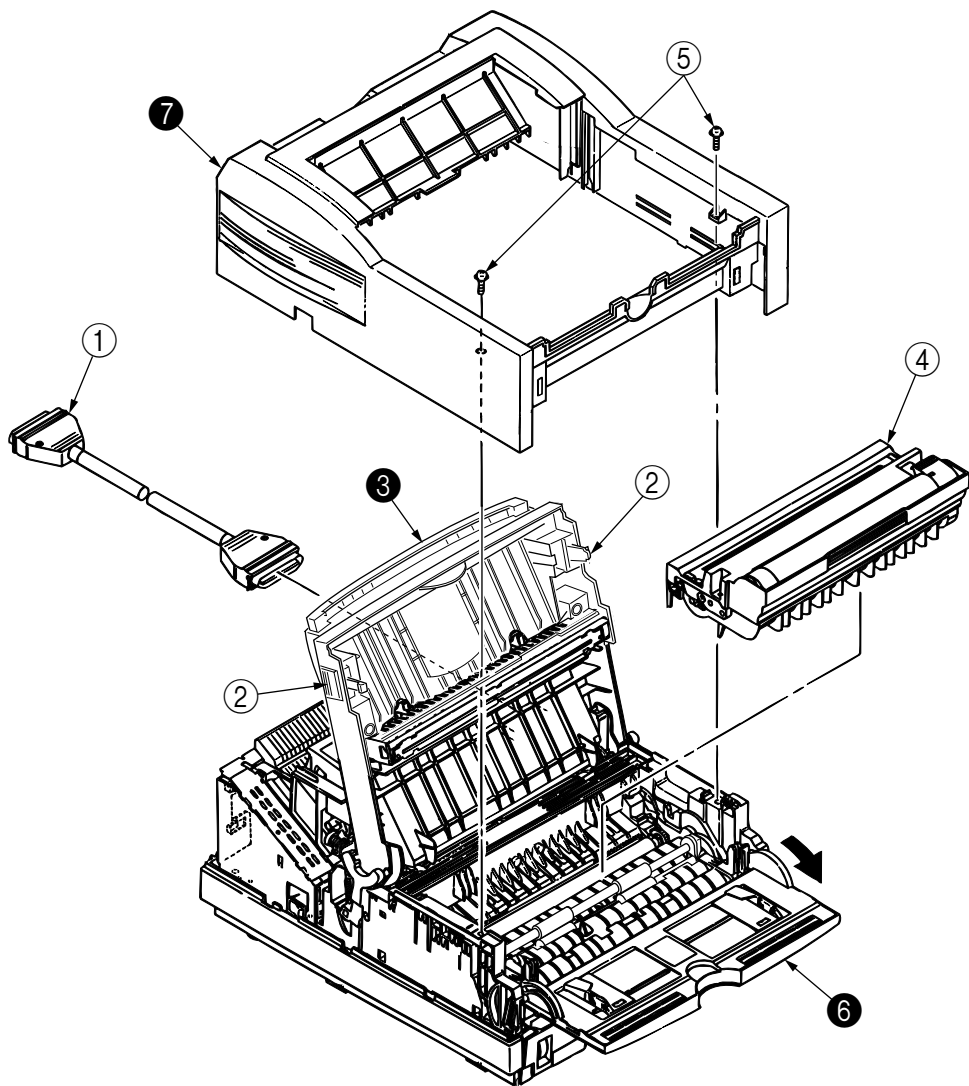
3.3.2 LED Head

(1) Press the latches on left and right sides and open the stacker cover assy ❶.

(2) Open the hook section on the left side of the stacker cover and remove the LED head ❷.

Note: • Be sure not to touch directly or push on the SLA part of the LED head.

• Do not remove the LED cable ③ from the connector.

• Remove connector ④ and cable ③ together as an assembly from the LED head.

• After mounting the new LED head and resinstalling the cable, set drive time of the LED head according to the marking on the LED head.(See4.2.1)
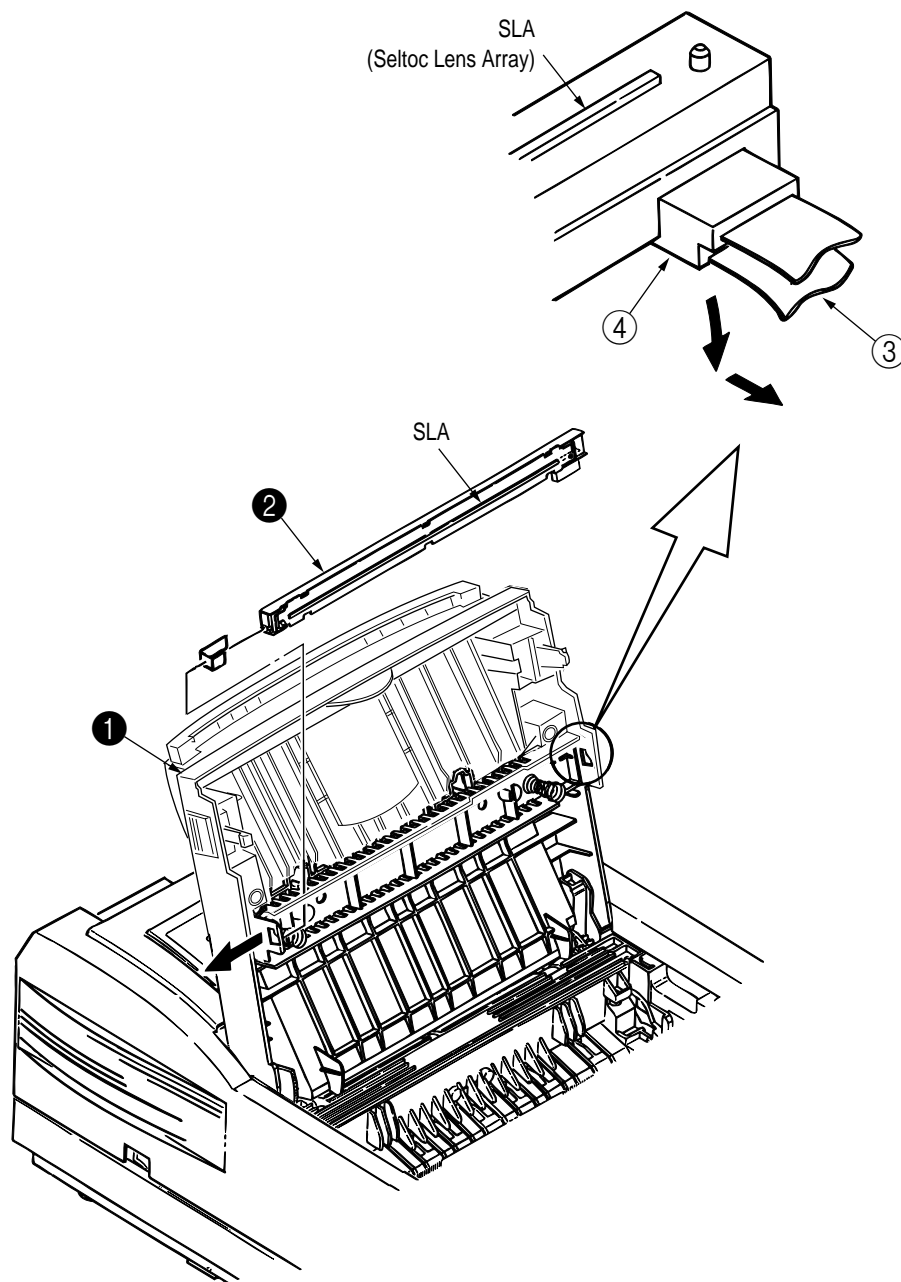
3.3.3 Operator Panel Assy

(1) Unlock two latches on the upper cover from the rear side, lift the operator panel assy ❶ from the back and remove it.

(2) Remove the Sumi card (operator panel) ❷ from the connector (CN1) ③.

Note : You can remove the operator panel assy while the upper cover installed on the unit. However, it is much easier to remove the panel assy after removal of upper cover.

Rear view

Unlock two latches with a tip of screw driver. For the purpose, insert a screw driver through faceup paper outlet as shown.
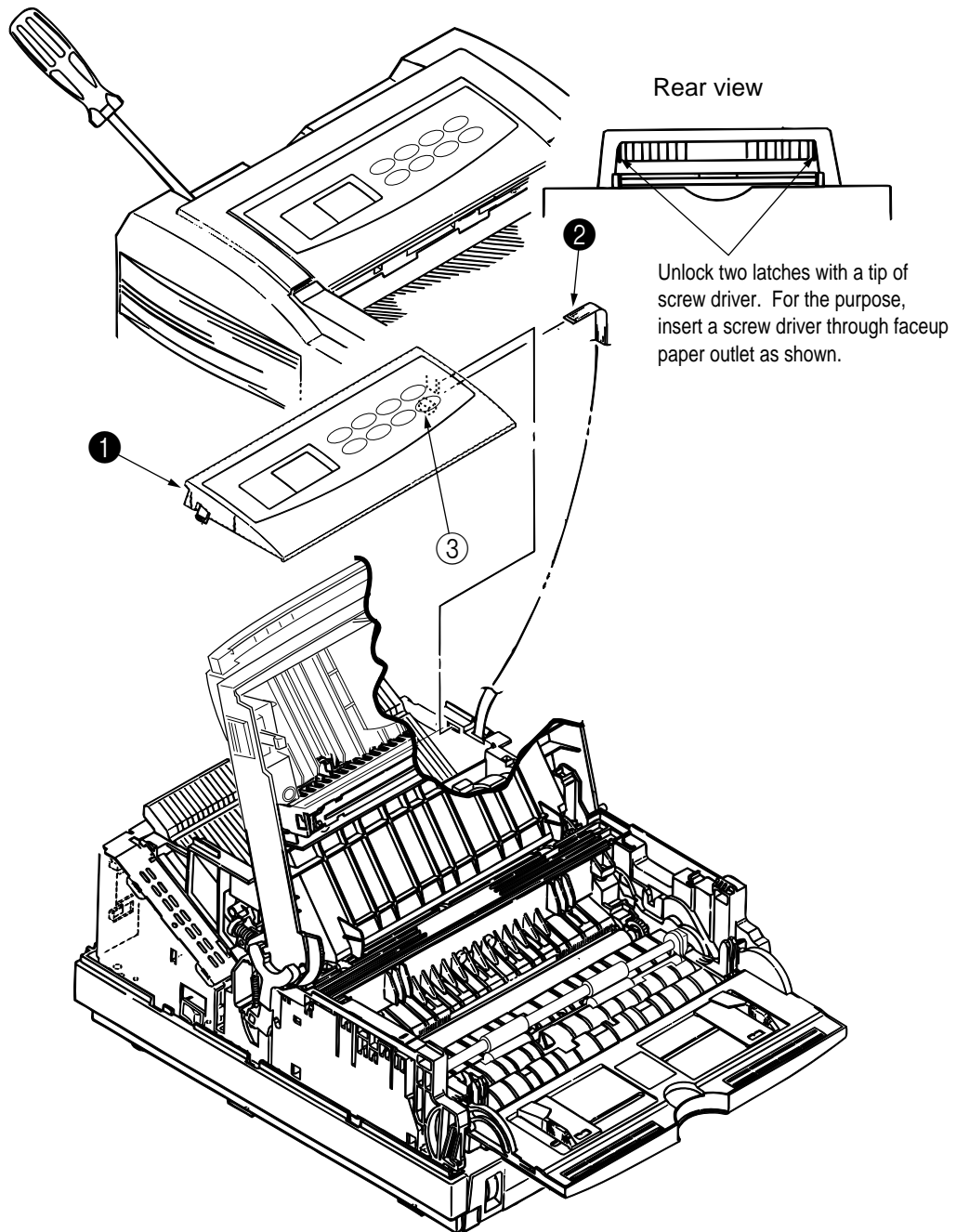
3.3.4   Lower Base Unit

    (1)   Remove the upper cover assy (see 3.3.1).

    (2)   Remove the operator panel assy (see 3.3.3).

    (3)   Remove the face up stacker assy (see 3.3.7).

    (4)   Remove the connecting cables ② and ③ of the pulse motors from the connectors (DM, RM) of the M7E-PCB ❶.

    (5)   Remove the LED head cables ④ and ⑤ from the connectors (HEAD1, HEAD2).

    (6)   Remove the connecting cable ⑧ of the heater from the connector (CN2).

    (7)   Open the manual feed guide assy, remove six screws ⑦, then remove the lower base unit ❻.
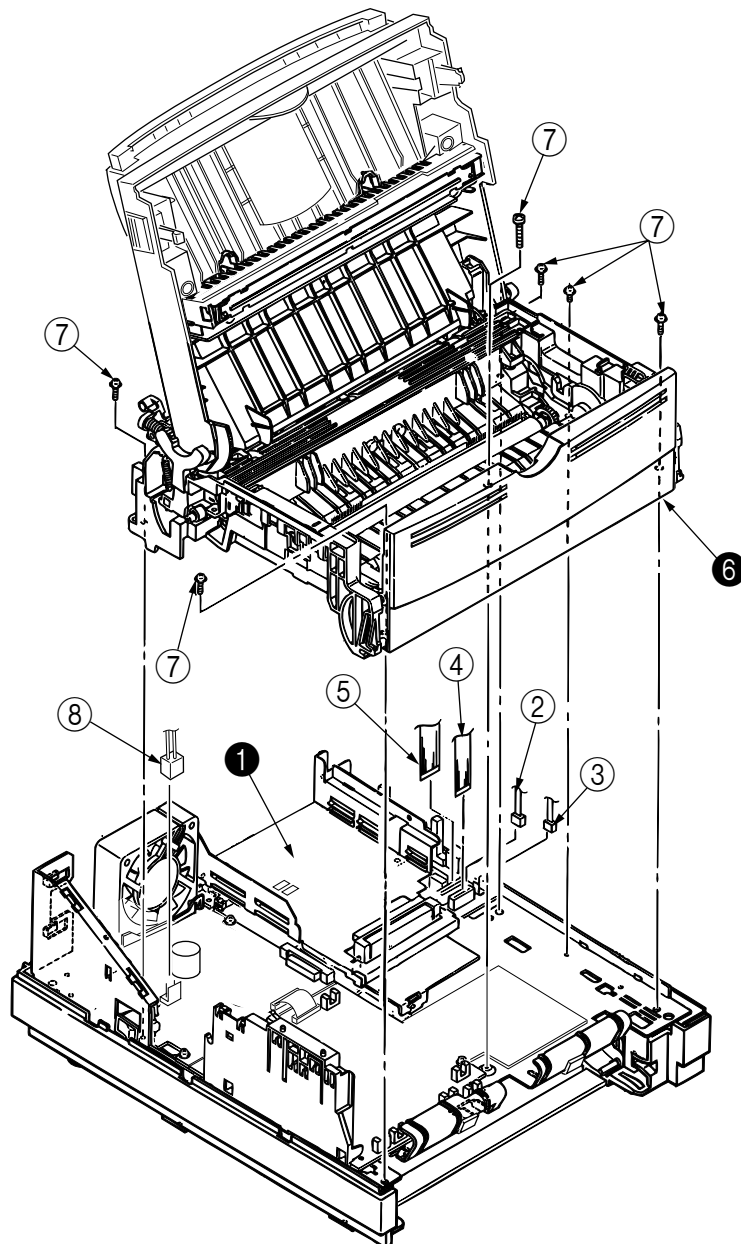
3.3.5   Pulse Motor (Main/Drum)

(1)   Remove the upper cover assy (see 3.3.1).

(2)   Remove the lower base unit (see 3.3.4).

(3)   Remove two screws ① and remove the pulse motor (main/drum) ❷ from the motor bracket ③.
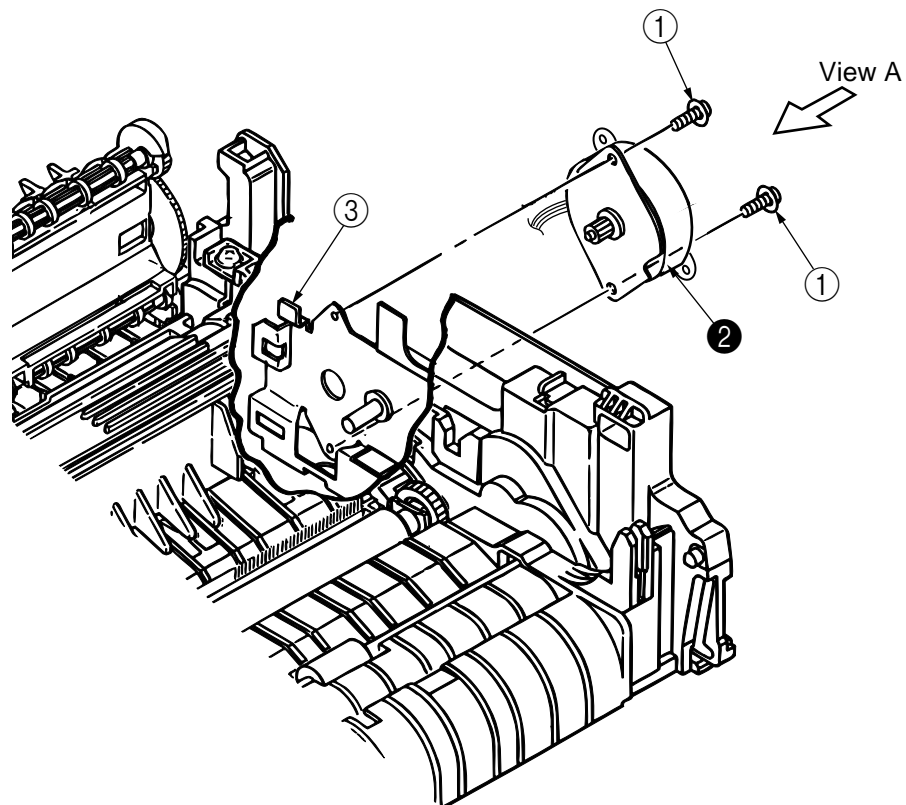
View A

3.3.6　Pulse Motor (Registration)

(1)　Remove the upper cover assy (see 3.3.1).

(2)　Remove the lower base unit (see 3.3.4).

(3)　Remove two screws ① and remove the pluse motor (registration) ❷ from the motor bracket ③.
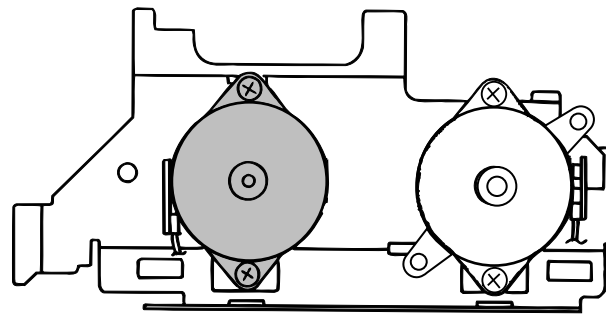
View A
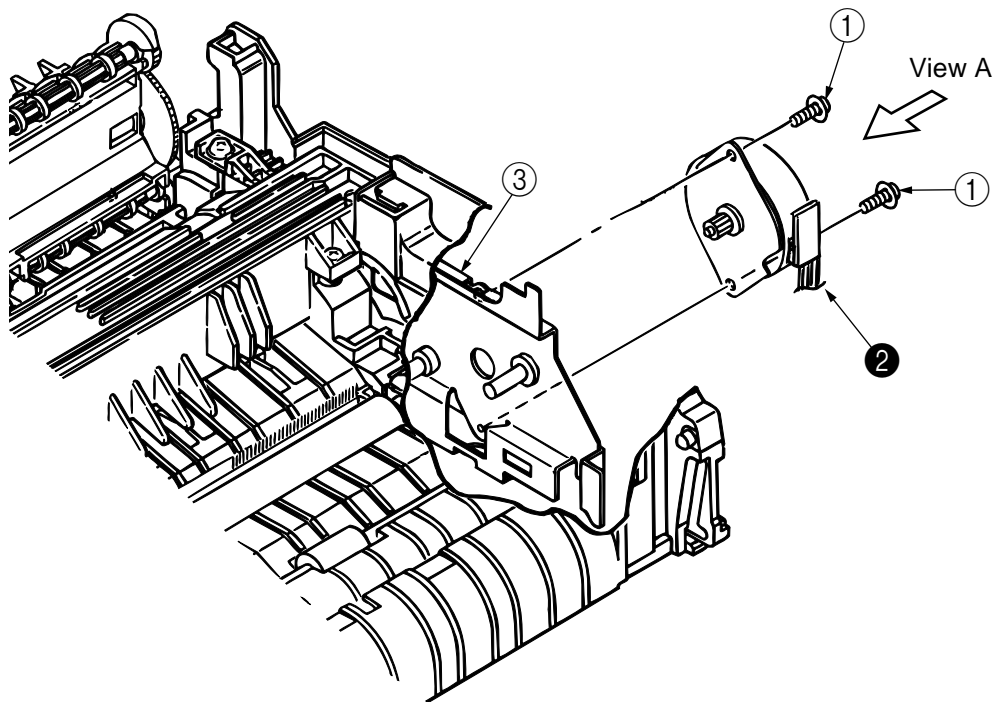
3.3.7   Face Up Stacker Assy

   (1) Remove the upper cover assy (see 3.3.1).

   (2) Remove the operator panel assy (see 3.3.3).

   (3) Remove the screw ① and remove the Sumi card (operator panel cable) ❷ off the latch section of face up stacker ❹. Remove both the shield plate ❸ and face up stacker ❹ together.

   (4) Unlock the latches at two locations, and remove the face up stacker ❹.

3.3.8   Eject Roller Assy

    (1)   Remove the upper cover assy (see 3.3.1).

    (2)   Remove the operator panel assy (see 3.3.3).

    (3)   Remove the face up stacker assy (see 3.3.7).

    (4)   Remove the lower base unit (see 3.3.4).

    (5)   Disengage the eject roller assy ❶ from the lower base ❷ by pressing the latch section of the eject roller assy ❶ in the direction of the arrow shown below, and remove the eject roller assy ❶.

LATCH

3.3.9   Motor Assy

   (1)   Remove the upper cover assy (see 3.3.1).

   (2)   Remove the operator panel assy (see 3.3.3).

   (3)   Remove the face up stacker assy (see 3.3.7).

   (4)   Remove the lower base unit (see 3.3.4).

   (5)   Remove the heat sink from the pulse motor (main/drum) (see 3.3.5).

   (6)   Stand the lower base unit on its side as shown, and unlock two latches, then remove the motor assy
         ①.
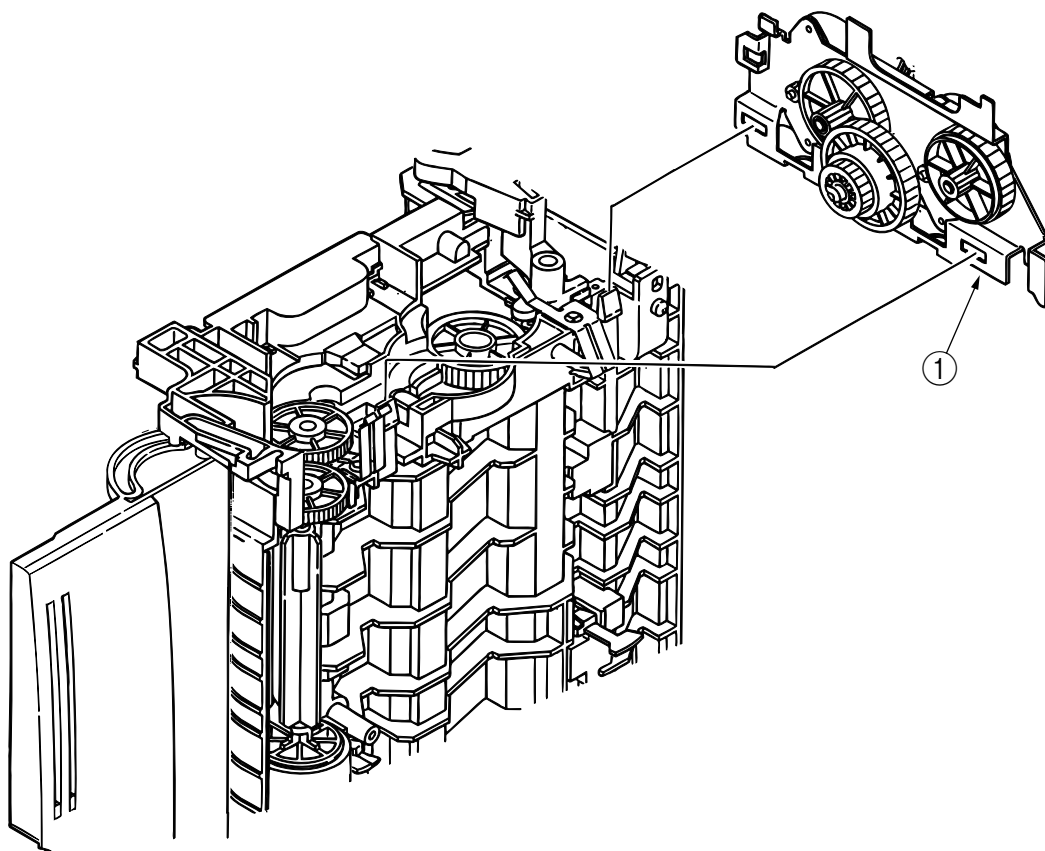
3.3.10 Hopping Roller Shaft Assy

(1) Remove the upper cover (see 3.3.1).

(2) Remove the operator panel assy (see 3.3.3).

(3) Remove the face up stacker assy (see 3.3.7).

(4) Remove the lower base unit (see 3.3.4).

(5) Remove the motor assy (see 3.3.9).

(6) With the lower base unit ❶ standing on its side, remove the one-way clutch gear ❷ and the bearing (A) ❸.

(7) Remove the hopping roller shaft assy ❹ (the bearing (B) ❺ comes off, so be careful not to lose it).
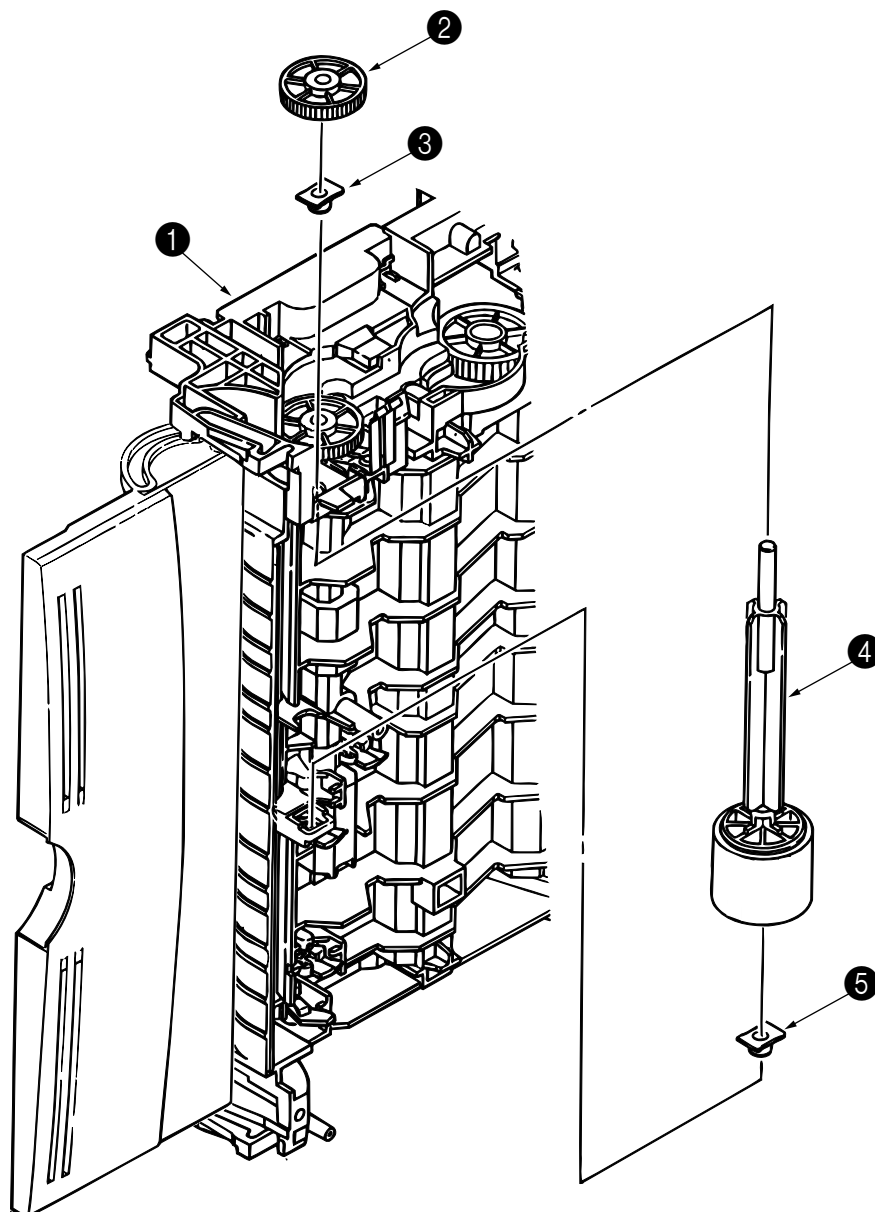
3.3.11 Stacker Cover Assy

    (1) Remove the upper cover assy (see 3.3.1).

    (2) Remove the operator panel assy (see 3.3.3).

    (3) Remove the face up stacker assy (see 3.3.7).

    (4) Remove the reset lever R ❶.

    (5) Detach the reset spring ❷ from the lower base unit ❸, turn the reset lever L ❹ in the direction of arrow Ⓐ until it stops, and remove it in the direction of arrow Ⓑ.

    (6) Unlock two latches of the lower base unit ❸, then remove the stacker cover assy ❺.

Note : When reinstalling the reset lever L ❹, fit it onto the guide of the lower base unit ❸, turn it in the direction of arrow Ⓒ while pressing down the shaft of back up roller, and engage the reset lever L ❹.
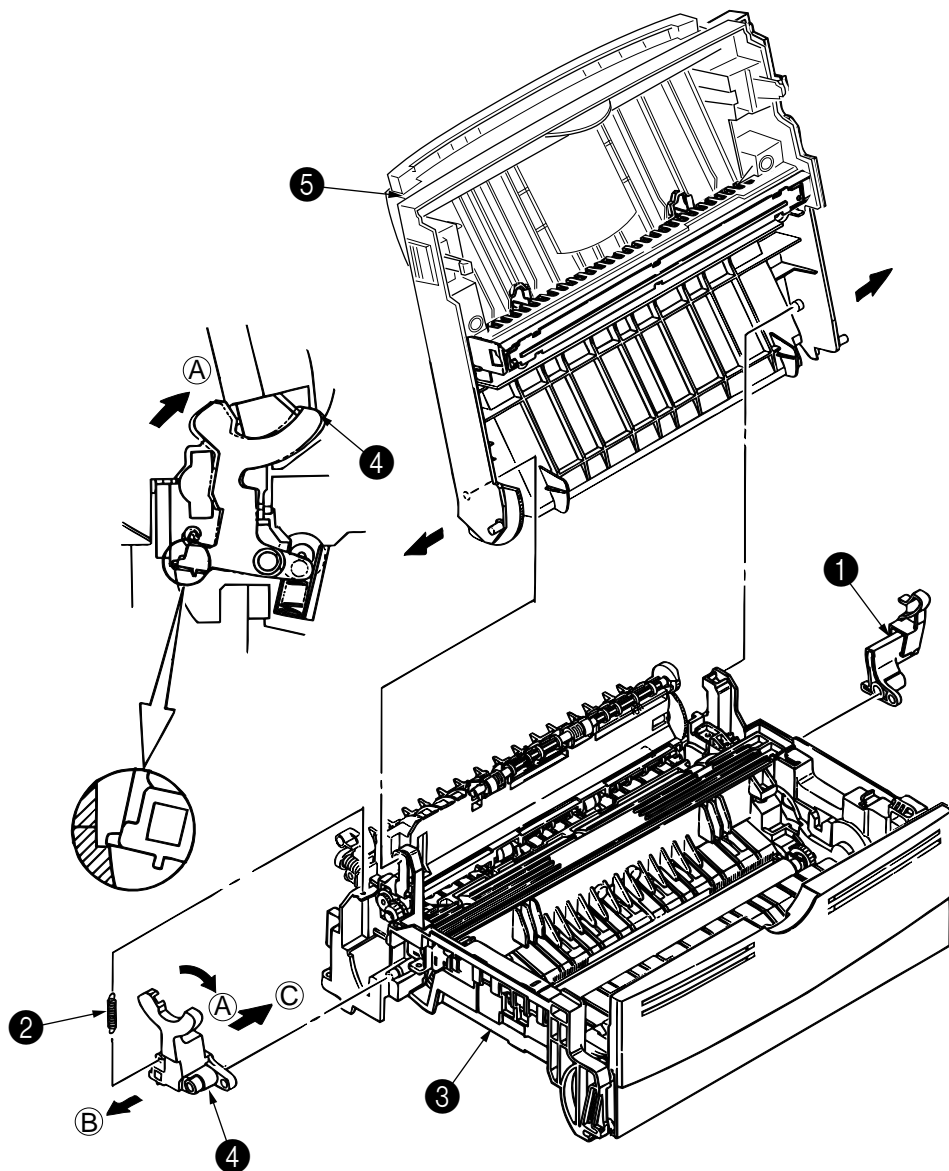
3.3.12   Registration Roller

    (1)   Remove the upper cover (see 3.3.1).

    (2)   Remove the operator panel assy (see 3.3.3).

    (3)   Remove the face up stacker assy (see 3.3.7).

    (4)   Remove the lower base unit (see 3.3.4).

    (5)   Remove the motor assy (see 3.3.9).

    (6)   With the lower base unit standing on its side, remove the one-way clutch gear ❶.

    (7)   Remove the Registration Gear by unlocking the latch of the Gear ❹.

    (8)   Remove the Registration BearingL❸.

    (9)   Press the registration roller Assy ❷ in the direction of arrow Ⓐ and lift up the left side of it, then remove the registration roller ❷ and the bearing (registration) ❸.

  (10) Pull out the registration roller Assy ❷ in the direction of arrow Ⓑ.

  (11) Remove the pressure roller Assy gear ❺ by unlocking the latch of the gear ❺.

  (12) Remove the bearing-Registration L ❻ and bearing Registration R ❼.

  (13) Remove the Spring ❽ from the bearing ❻,❼.

View A
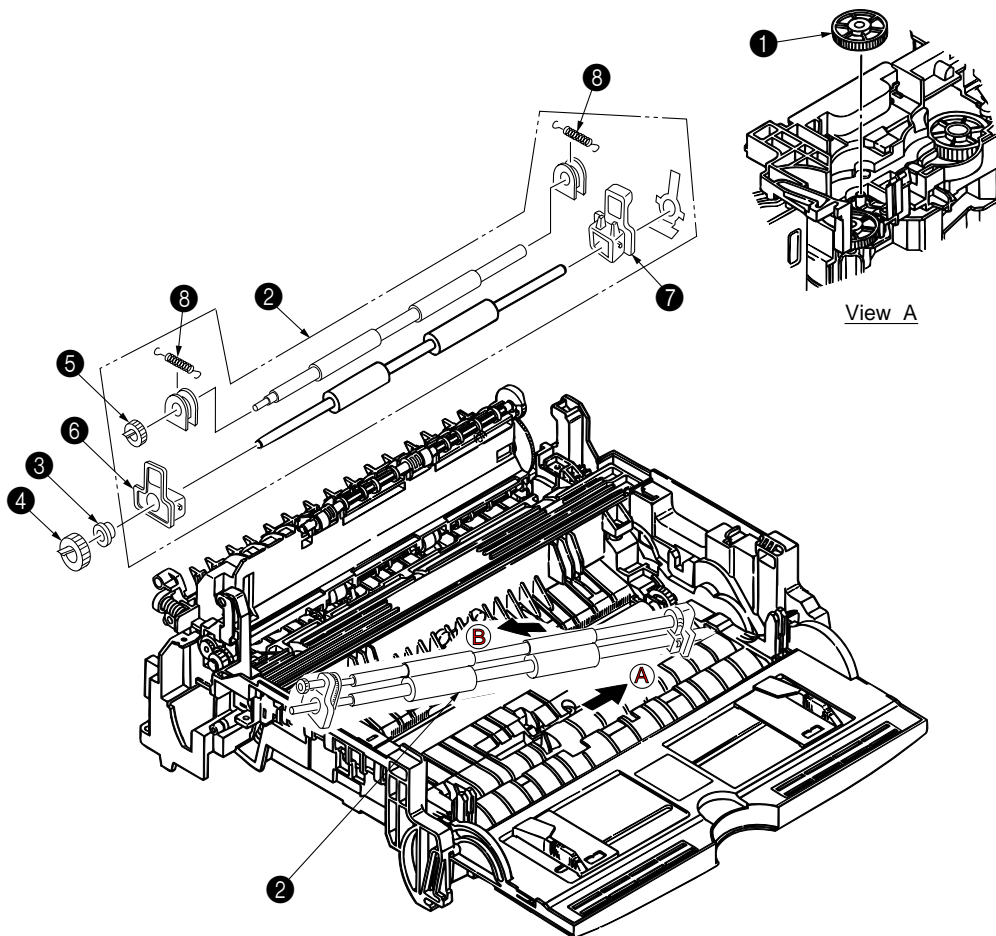
3.3.13 Roller Transfer Assy

    (1) With the power switch turned off, unplug the AC cord from the outlet.

    (2) Open the stacker cover.

    (3) Release the roller transfer assy ❶ by unlocking the latch of the main unit (never apply excessive force when unlocking the latch).

    (4) Lift the right side of the roller transfer assy ❶, and shift it to the right side, then pull it out from the main unit (at this time, the bearings ❷ of the left and right sides of the roller transfer assy ❶ will also come off).
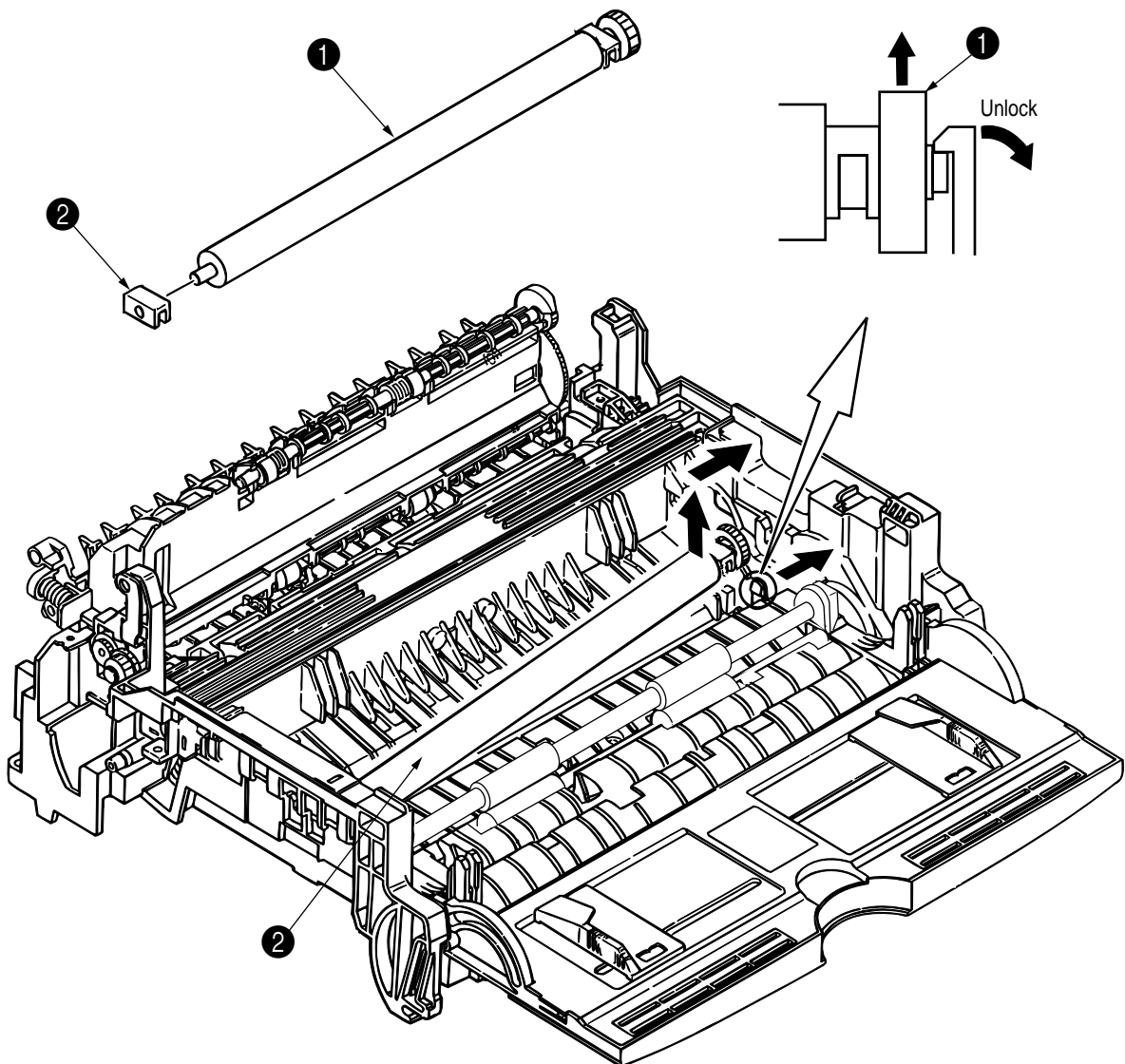
3.3.14 Fusing Unit

(1) Remove the upper cover (see 3.3.1).

(2) Remove the operator panel assy (see 3.3.3).

(3) Remove the face up stacker assy (see 3.3.7).

(4) Remove the lower base unit (see 3.3.4).

(5) Remove the stacker cover assy (see 3.3.11).

(6) Remove four screws ①, lift and remove the fusing unit ❷.

Caution: Fusing unit may be hot. Use care when handling.

Notes : 1. When reinstalling or removing the fusing unit, tighten or loosen the screws while holding the fusing unit assy ❷ down with your hand (it is being pushed up by back up roller).

2. When reinstalling the screws ①, be sure to direct the screws into preexisting thread and avoid damaging the threads.

3. Do not apply excessive torque when tightening the screws ①.
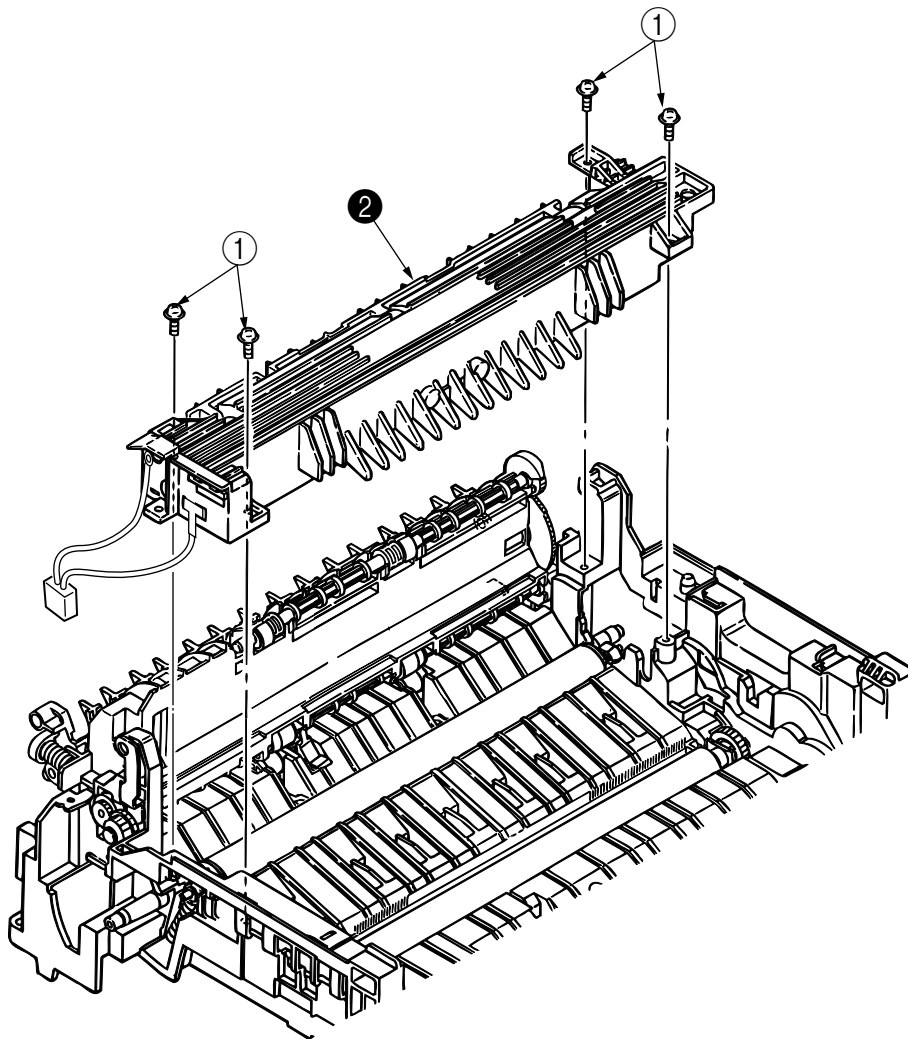
3.3.15   Back-up Roller

(1)   Remove the fusing unit assy (see 3.3.14).

(2)   Lift the left side of the back-up roller ❶, and pull it out to the left side (at this time, two bearing Holders (back-up) ❷ and the bias springs (back-up) ❸ and the two ball-bearings ❹ will also come off).
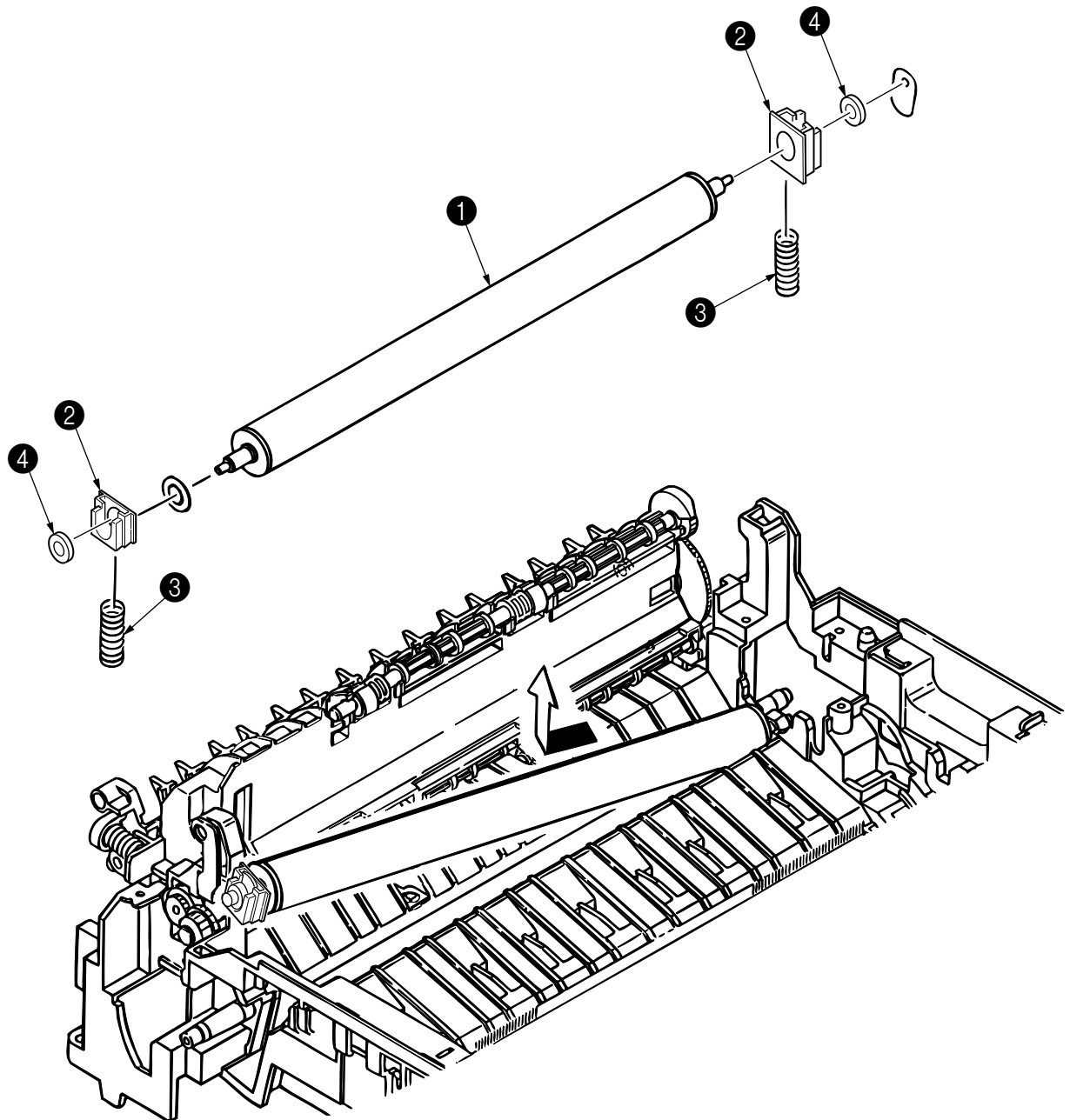
3.3.16   Sensor Plate (Inlet)

(1)   Remove the upper cover (see 3.3.1).

(2)   Remove the operator panel assy (see 3.3.3).

(3)   Remove the face up stacker assy (see 3.3.7).

(4)   Remove the lower base unit (see 3.3.4).

(5)   Press the clamps of three sensor plates (inlet and paper) ❶, and remove them by pressing them upward from the bottom.
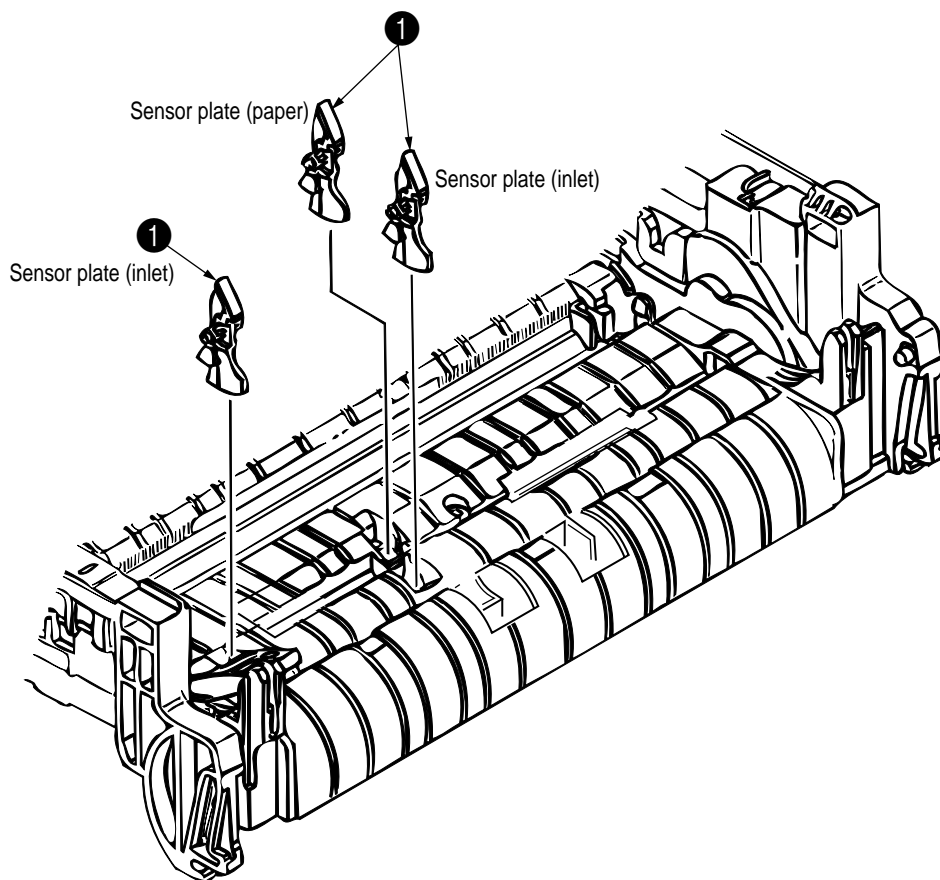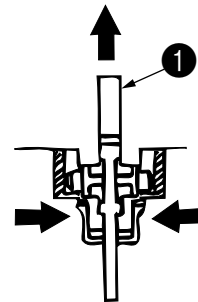
3.3.17 Sensor Plate (Outlet), Sensor Wire Assy
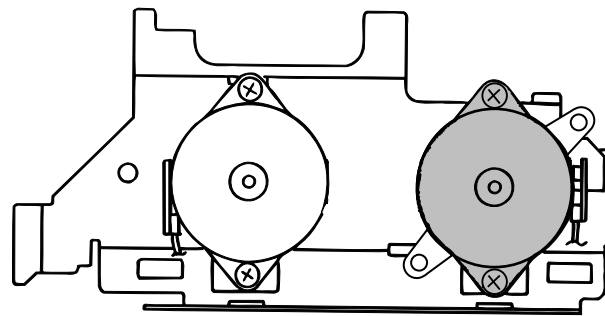
    (1)   Remove the upper cover assy (see 3.3.1).

    (2)   Remove the operator panel assy (see 3.3.3).

    (3)   Remove the eject roller assy (see 3.3.8).

    (4)   Remove the face up stacker assy (see 3.3.7).

    (5)   Remove the lower base unit (see 3.3.4).

    (6)   Remove the fusing unit assy (see 3.3.14).

    (7)   Press the clamps of the sensor plate (outlet) ❶, and remove the sensor plate by pushing it up.

    (8)   Turn the clamps of the sensor wire assy ② remove the sensor wire assy from the lower base unit.
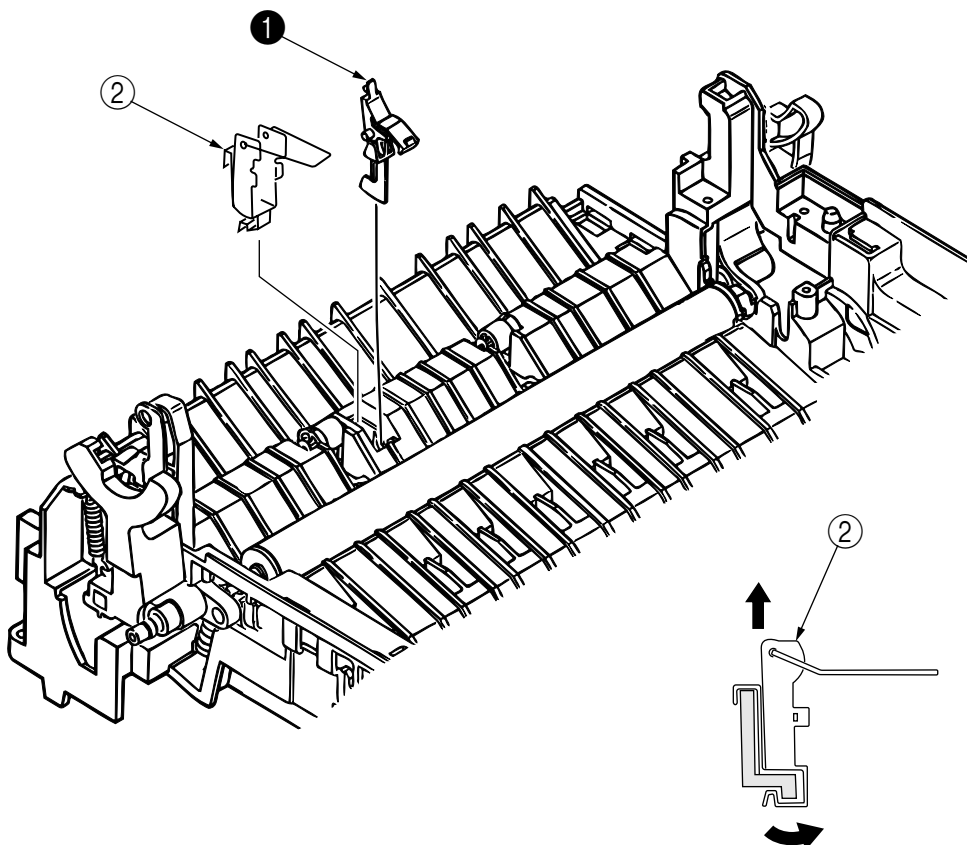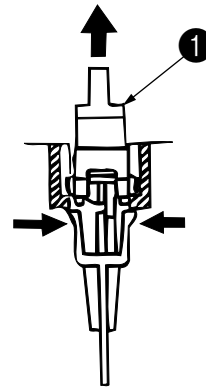
3.3.18   Manual Feed Guide Assy

(1)   Remove the upper cover assy (see 3.3.1).

(2)   Open the manual feed guide assy ❶, and release the engagement on both sides with the main unit by carefully bending the manual feed guide assy ❶.

Note :   When remounting, verify the proper the engagements as shown in the diagram.

Put the post into the groove.

Put the post into the groove.

❶
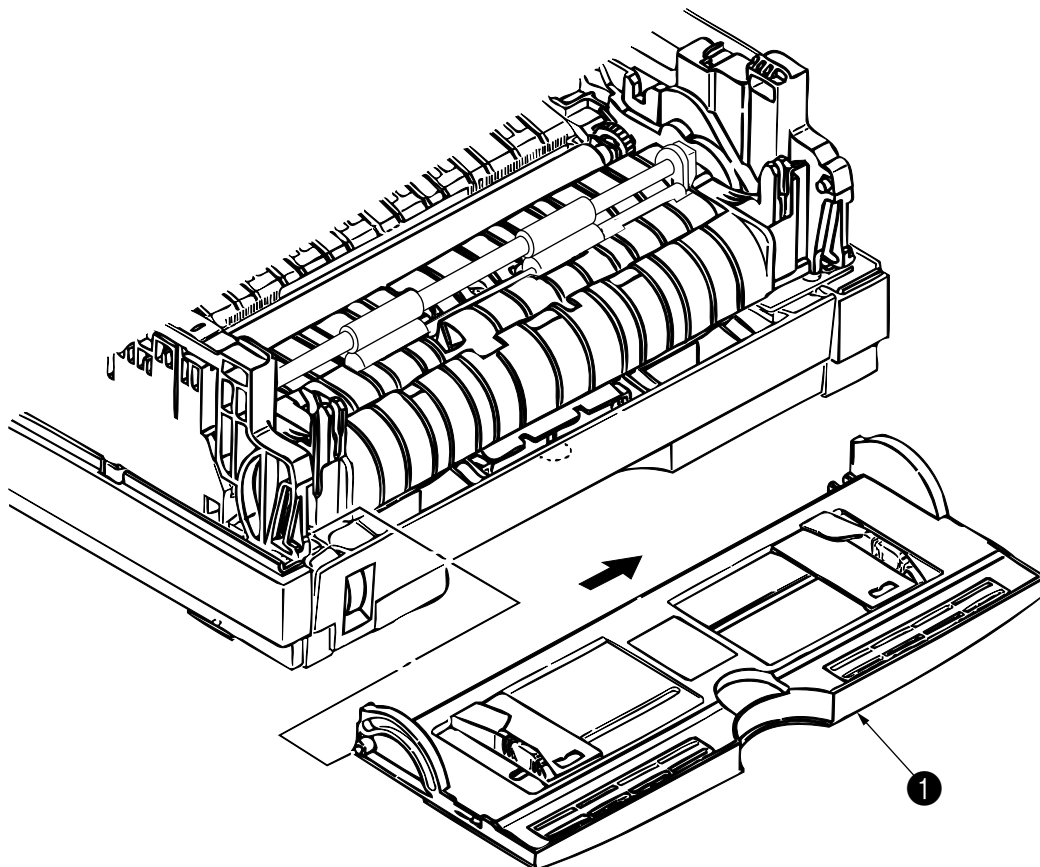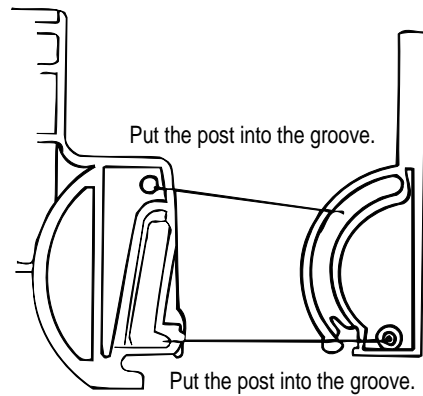
3.3.19 Sensor Plate (Paper Supply)

    (1) Remove the upper cover assy (see 3.3.1).

    (2) Remove the operator panel assy (see 3.3.3).

    (3) Remove the face up stacker assy (see 3.3.7).

    (4) Remove the lower base unit (see 3.3.4).

    (5) Press the clamps of the sensor plate (paper supply) ❶ to unlock the latch, and remove it from the base plate ②.

View A
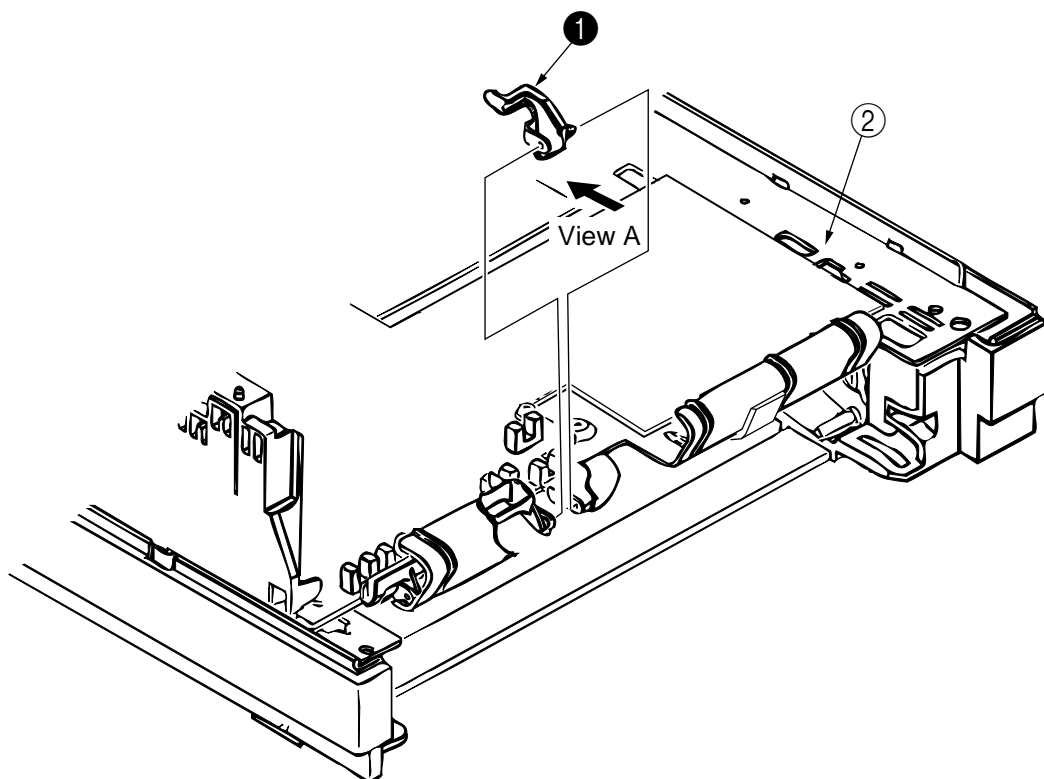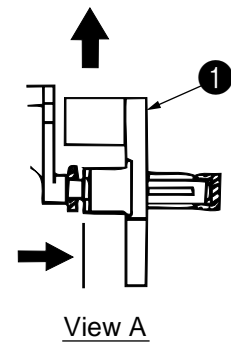
3.3.20 M7E-PCB

    (1)   Remove the upper cover assy (see 3.3.1).

    (2)   Remove the operator panel assy (see 3.3.3).

    (3)   Remove the face up stacker assy (see 3.3.7).

    (4)   Remove the lower base unit (see 3.3.4).

    (5)   Remove the connector (2NDTRAY) ⑥.

    (6)   Remove three screws ①.

    (7)   Move the M7E-PCB ❷ in the direction of arrow to disconnect it from the power supply/sensor board ❸.

    (8)   Remove the connector FAN, and disconnect the fan motor ❹.

    (9)   Remove the M7E-PCB ❷, together with the PCB guide plate (remove the fan motor ❹ at the same time).

    (10) Remove three screws ⑧ and remove the PCB guide plate ⑦ from the M7E-PCB ❷.

    Note :   When reinstalling the M7E-PCB ❷ onto the guide plate ⑦, be careful not to bend the base plate (it is desirable to place a block underneath it to prevent bending).
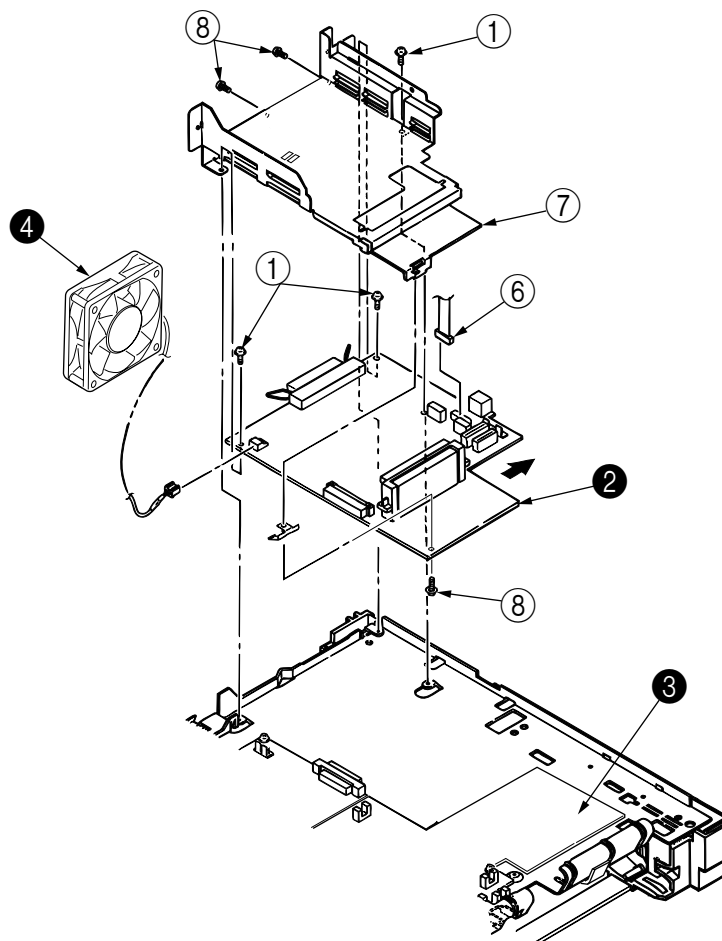
3.3.21   Power Supply/Sensor Board, High Voltage Unit and Contact Assy
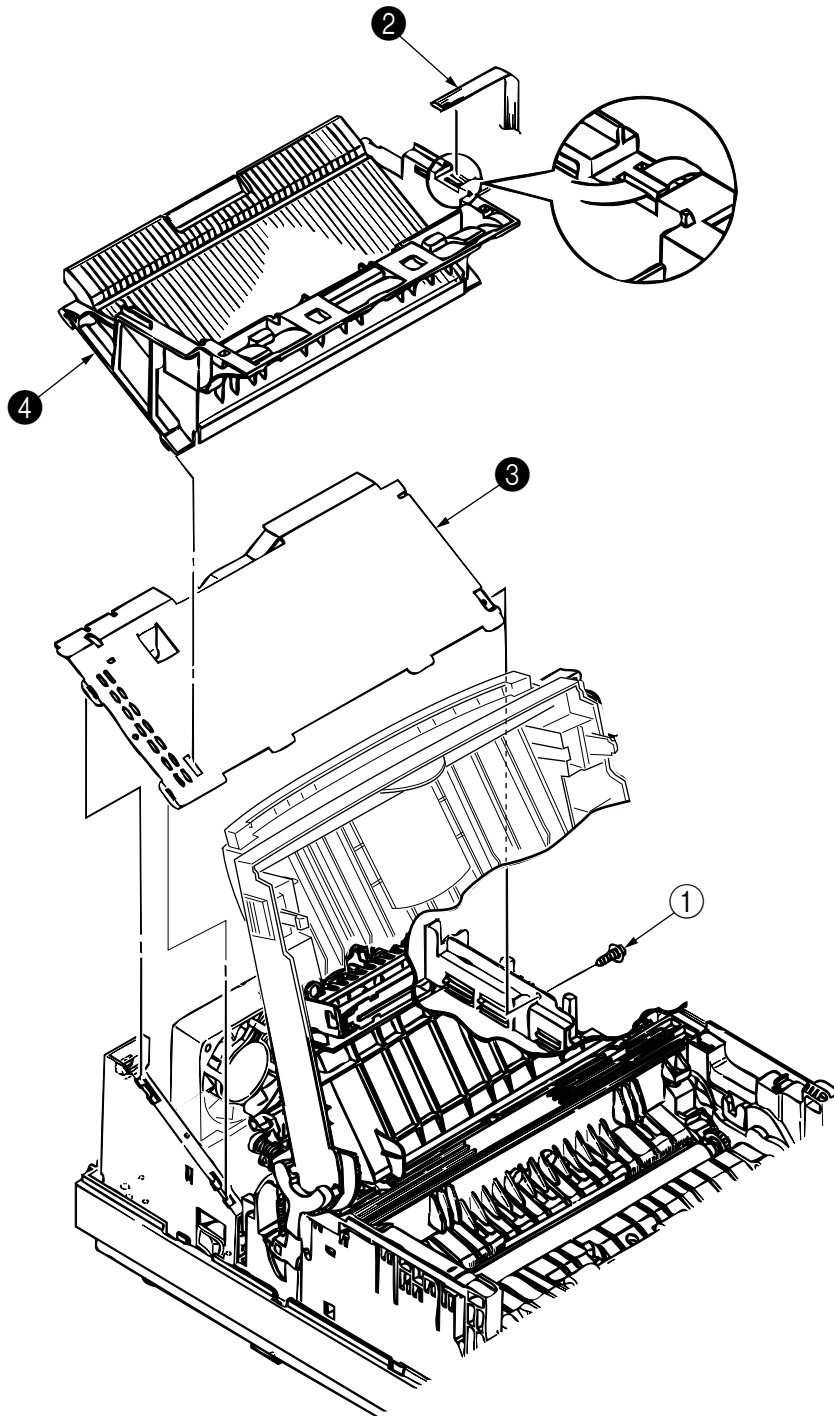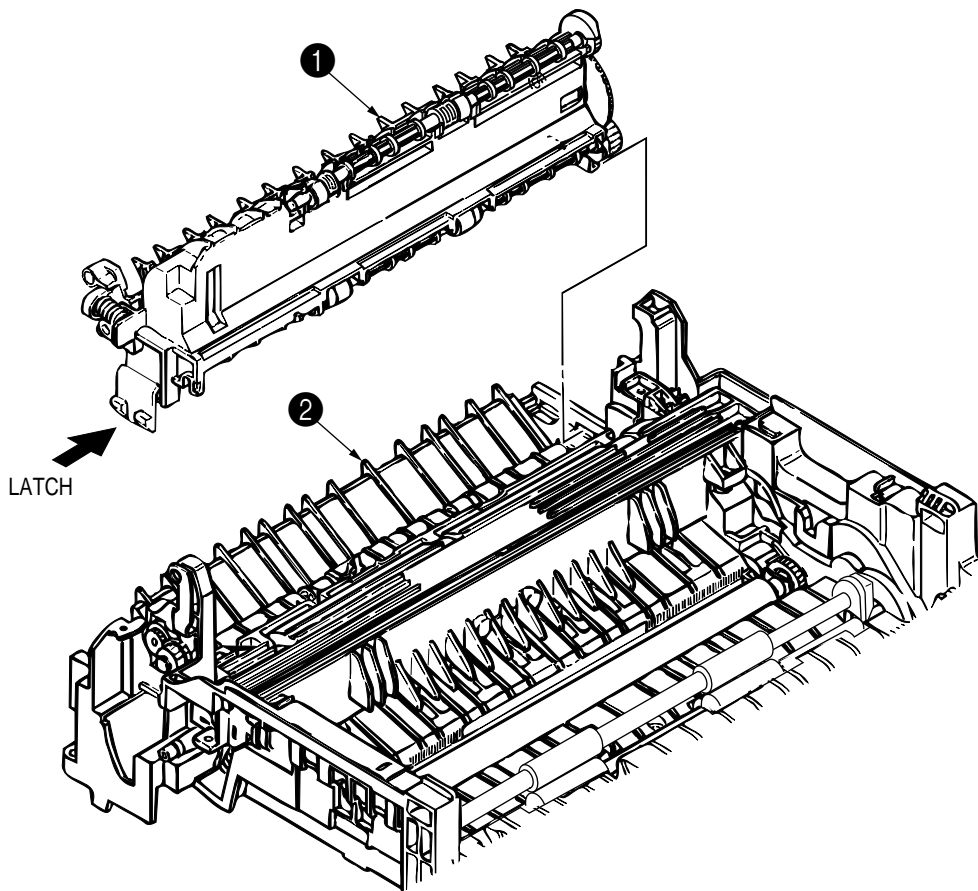
   (1)   Remove the upper cover assy (see 3.3.1).

   (2)   Remove the lower base unit (see 3.3.4).

   (3)   Remove the M7E-PCB (See 3.3.20).

   (4)   Remove the AC inlet ① from the base plate ②.

   (5)   Remove the screw ③ and remove the grounding (earth) wire ④.

   (6)   Remove the Ferite core ⑨ from the grounding wire.

   (7)   Remove nine screws ⑤, and remove the power supply/sensor board ❻ and contact assy ❼
         together.

   (8)   Unlock two latches ⑧, and remove contact assy ❼ from the power supply/sensor board ❻.

   Notes : 1.   Be careful about the sensor (paper supply) when reinstalling the lower base.

         2.   Make sure that no excessive force is applied to the power supply switch.

         3.   When installing the power supply/sensor onto the base plate, be careful not to bend the
                base plate (it is desirable to place a block underneath it to prevent bending).
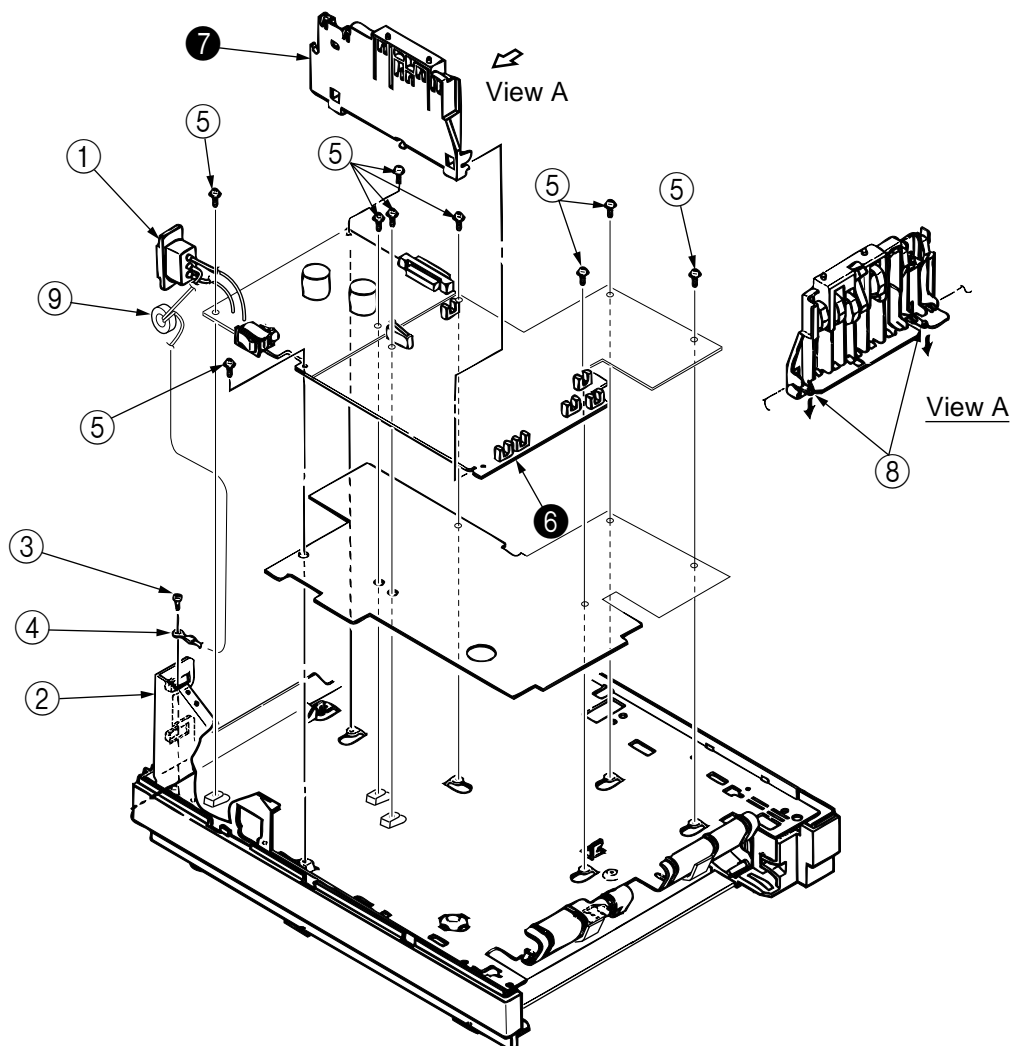
3.3.22 Cassette Guide L Assy

(1) Remove the paper cassette.

(2) Remove the upper cover assy (see 3.3.1).

(3) Remove the lower base unit (see 3.3.4).

(4) Remove the M7E-PCB (see 3.3.20).

(5) Remove the power supply/sensor board (see 3.3.21).

(6) Remove two screws ①, and remove the guide rails ②.

(7) Remove the screw ③, and remove the cassette guide L ❾ by shifting it in the direction of the arrow as shown below.

(8) Remove cassette lock lever ❹ and torsion spring ⑤.

(9) Remove cassette lock lever spring ❽ then remove the sheet link (L) ⑥ and Pull block ❼.
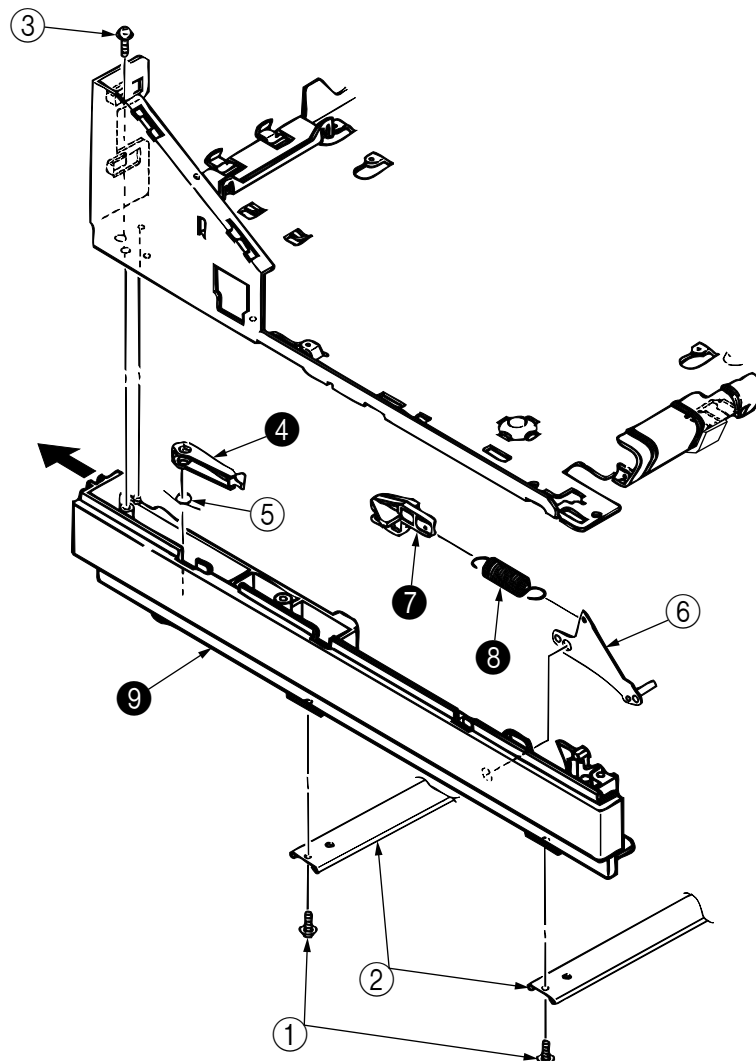
3.3.23   Cassette Guide R Assy

    (1)   Remove the paper cassette.

    (2)   Remove the upper cover assy (see 3.3.1).

    (3)   Remove the lower base unit (see 3.3.4).

    (4)   Remove the M7E-PCB (see 3.3.20).

    (5)   Remove two screws ①, and remove the guide rails ②.

    (6)   Remove the screw ③, and remove the cassette guide R ❹ by shifting it in the direction of arrow.

    (7)   Remove the cassette lock lever ❺ and torsion spring ⑥.

    (8)   Remove the cassette lock lever spring ❾, then remove the sheet link (R) ⑦ and link pull block ❽.

    (9)   Remove two screws ⑩, and remove the square-shaped connector ⑪.
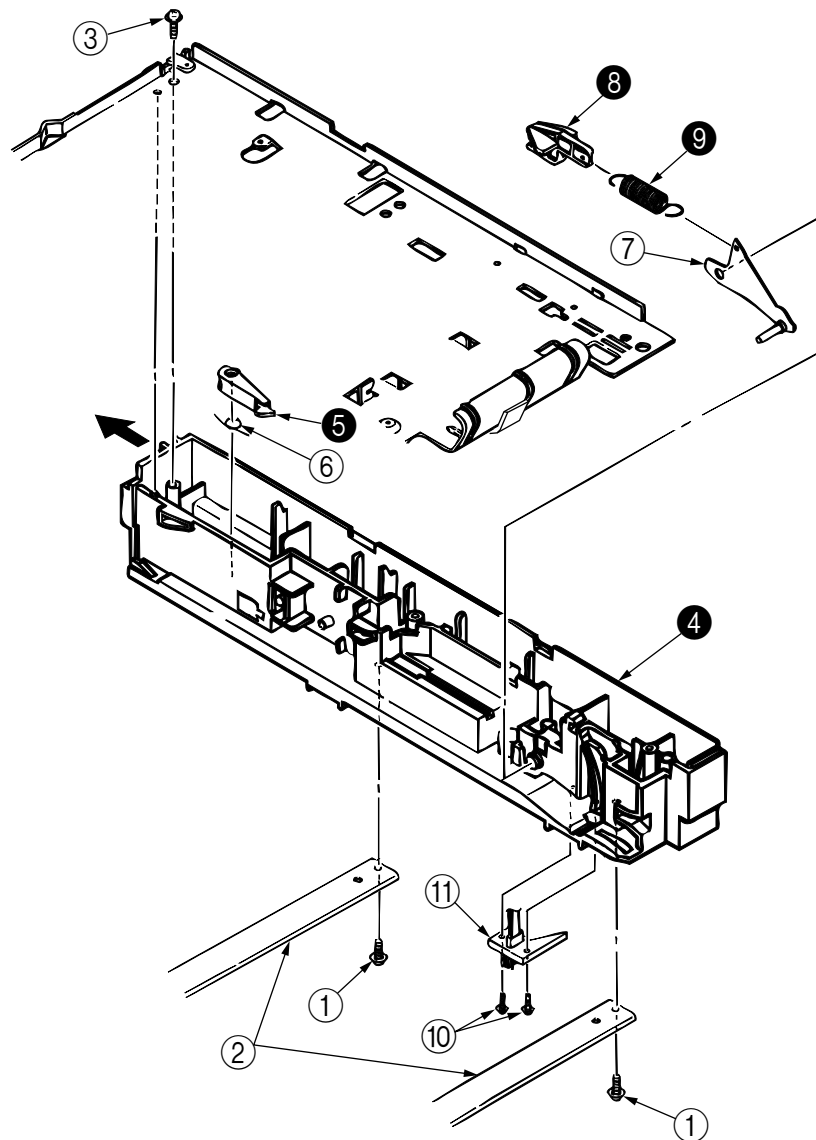
3.3.24   Spacer Bearing (L/R)

(1)   Remove the back-up roller (see 3.3.15).

(2)   Remove spacer bearing (L/R) with a tip of screw driver.

Spacer bearing L   Spacer bearing R
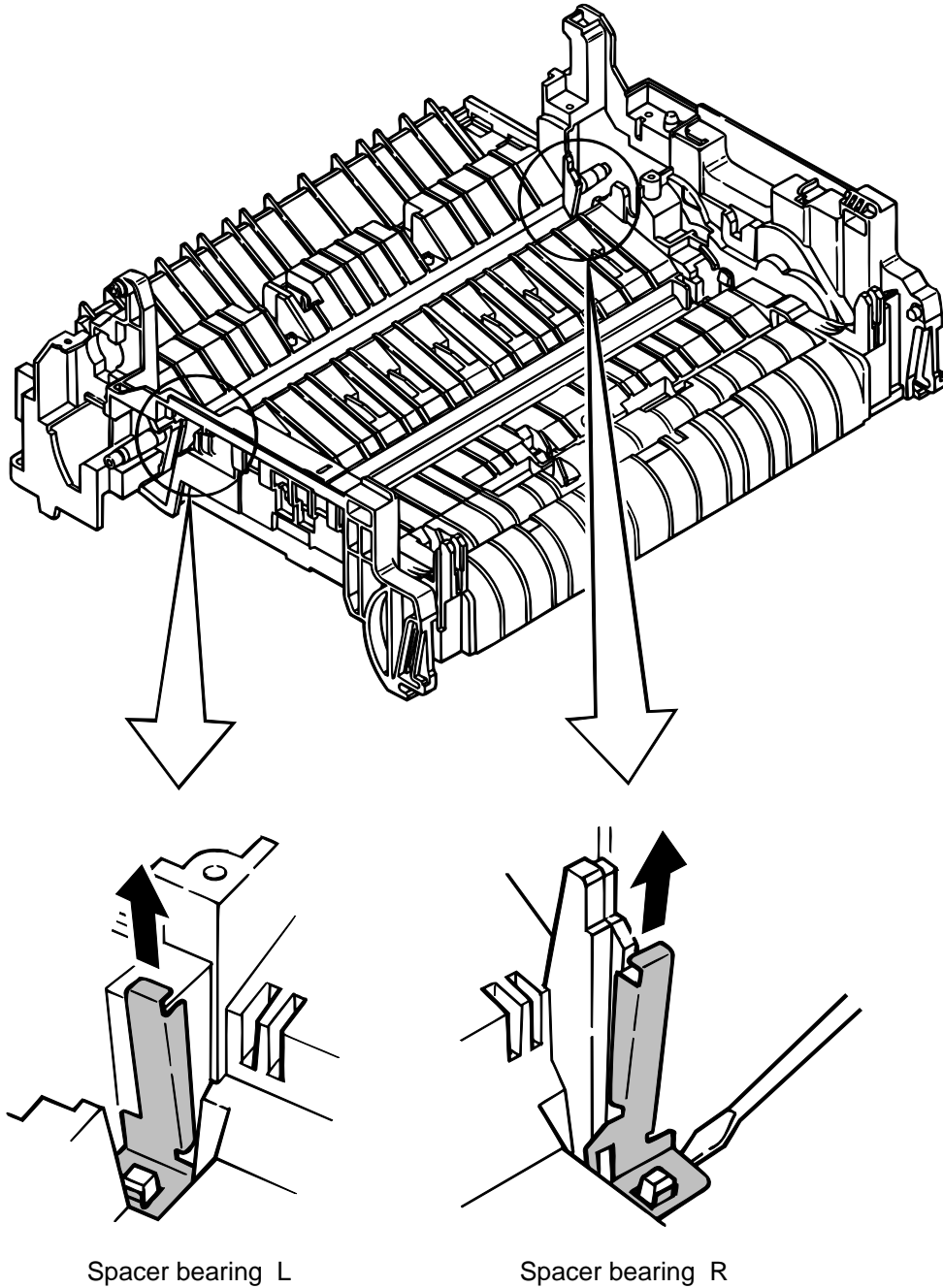
4. ADJUSTMENT

This chapter provides explanations concerning the adjustment necessary when replacing a part. The adjustment is made by changing the parameter value set in EEPROM on the main control board. The parameter can be set by the key operation from the operator panel. This printer has three kinds of maintenance modes, and it is necessary to select one of the modes when replacing any parts.

4.1 Maintenance Modes and Functions

4.1.1 User Maintenance Mode

To enter into the user maintenance mode, turn the POWER switch on while holding the MENU key down.

Function

There are fourteen functions as follows:

- Menu reset(See Table4-1)
- Hex dump
- Drum counter reset
- Resourse Save
- Recieve buffer
- ECP disable

- Opepane menu disable
- X-adjust
- Y-adjust
- 2nd Tray
- Place page Command
- Setting
- Jam Recovery (Print Performance for continuous)
- Power Save disable

Detailed descriptions of these functions are provided in Appendix E, **DIAGNOSTICS TEST.**

4.1.2 System Maintenance Mode

Note: This mode is used only by maintenance personnel and it should not be released to the end-users.

To enter into the system maintenance mode, turn the POWER switch on while holding the *Recover* key down.

Function

There are seven functions as follows:

- Page count display
- Page count printing enable/disable
- Rolling ASCII continues printing

- Loop test
- EEPROM reset
- SIDM enable/ disable
- DRAM Memory Check mode

Detailed descriptions of these functions are provided in Appendix E, **DIAGNOSTICS TEST**.

4.1.3   Engine Maintenance Mode

Note: This mode is used only by maintenance personnel, and it should not be released to the end users.

(1)   To enter into the engine maintenance mode, turn the power on while holding ENTER and FORM FEED keys down.

(2)   Functions of this mode are selected by the menu.

(3)   The way to exit out of this mode varies depending on the settings.

(4)   There are following engine maintenance modes:

    a)   Head drive time setting
       Sets the drive time of the LED head.
    b) 600×1200DPI strobe time relative value
    c)   Installed LED head identification
    d)   Printing start position setting
       Sets the starting position of printing.
    e)   Drum count total display
       The total image drum rotation count of the printer, as counted by the engine section, is displayed on the LCD.
    f)   Drum count display
       The total image drum rotation count, as counted by the engine section, is displayed on the LCD.
    g)   Standard tray paper feeding quantity setting
       Sets the amount of paper to be fed from the standard tray.
    h)   High Capacity Second Paper Feeder paper feeding quantity setting
       Sets the amount of paper to be fed from High Capacity Second Paper Feeder.
    i)   High Capacity Second Paper Feeder downloading table selection
       Selects the downloading table of High Capacity Second Paper Feeder.
    j)   Power Envelope Feeder paper feeding quantity setting
       Sets the amount of paper to be fed from Power Envelope Feeder.
    k)   Power Envelope Feeder downloading table selection
       Selects the downloading table of Power Envelope Feeder.
    l)   Engine Test
    m)   Engine Reset
       All EEPROM areas used by the engine section are reset to factory default values.
       (See Table. 4-1)
       After reset, the printer returns to normal operating mode.

Note: "Printing start position setting" is for shipping. Do not change its default value.

Detailed descriptions of these functions are porvided in Appendix E, **DIAGNOSTICS TEST**.

4.1.4 EEPROM initialization

The corresponding are of the EEPROM is initialized for each event as shown Table 4-1.

Talbe 4-1 EEPROM Initial Setting Range

No	Event	Menu level 1	Menu level 2	F/W revision area	Customer information	User maintenance area Note1)	System maintenance area Note1)	Engine maintenance area Note1)	Drum counter	Fuser counter	Page counter
1	User maintenance menu reset	○									
2	System maintenance EE-PROM reset	○	○			○	○				
3	Engine maintenance engine reset							○	○	Note2)	Note2)
4	Firm revision check error at power-on	○	○	○		○	○				
5	Customer setting	○	○		○	○	○				
6	User information error	○	○		○	○	○				

○ : Represents initialization

Note1) Engine ID check error at power on is set at default for all menu items, thus it will not be mentioned here. Items of each maintenance menu which are subjects here are listed in the following table.

Note2) Only when the page counter is 500 sheets or less, it is reset to 0.

Talbe 4-1 Items of Each Maintenance Menu Targeted for EEPROM Reset

User maintenance menu area	System maintenance menu area	Engine maintenance menu area
Resource save	Whether a page counter printing is added or not to a menu printing	No items subjected to. All except counters are subjected to reset. As a common spes.
Receiving buffer	SIDM emulation switch enable/disable	
Operator panel menu function enable/disable		
X/Y ADJUST		
2ND feed destination designating command		
Left alignment based printing shift		
Cleaning cycle		
Jam recovery Enable/Disable		

4.2   Adjustment When Replacing a Part

Adjustment is necessary when replacing any of the following parts.

Part Replaced	Adjustment
Image Drum Cartridge	Reset the image drum counter (refer to User's manual).
Main Control Board	EEPROM data Upload / Download

4.2.1   Uploading/Downloading EEPROM data

When the controller printed circuit board is replaced, the contents of the old EEPROM should be copied to the new EEPROM on the new board to preserve customer settings. For the purpose, use the EEPROM operation on the Option of the Maintenance Utility. To copy follow the steps below.

(1)   Be sure to confirm that the printer and the PC are connected with a centronics I/F cable. Then execute the Maintenance Utility.
Note: Printer driver shall be uninstalled.

(2)   Select the Option on the Maintenance Utility.

(3)   Click the "UPLOAD EEPROM" button on the "EEPROM Operations".

(4)   The contents of the EEPROM data is displayed on the "DIALOG" of the Maintenance Utility. The contents of the old EEPROM is now copied into the memory of the PC.

(5)   Replace the controller P.C.B. with a new one while it displays the above "DIALOG".

(6)   After the replacement, click "Downloaded EEPROM" on the "EEPROM Operations". EEPROM upload has been completed.

In case of troubles such as centronics I/F failure, etc. EEPROM data may not be uploaded properly. In such case, it is necessary to adjust the following settings manually after the replacement using the Maintenance Utility.

•   Factory setting (ODA/OEL/INT-A/INT-L)

The maintenance utility is designed to be used only by service technicians and it should not be released to the end-users.

5. PERIODICAL MAINTENANCE

5.1 Periodical Replacement Parts

The parts are to be replaced periodically as specified below:

Part name	Condition for replacement	Cleaning	Remarks
• Toner cartridge (Type 5)	About 2000 sheets of paper have been printed (Type 5 toner cartridges are shipped with units)	• LED head	Consumables
• Toner cartridge (Type 8)	About 4000 sheets of paper have been printed.	• LED head	Consumables
• Image drum cartridge (Type 8)	About 20000 sheets of paper have been printed. See 1.4. (14)		Consumables

5.2 Cleaning

Remove any toner or dust accumulated inside the printer. Clean in and around the printer with a piece of cloth when necessary. Use the vacuum cleaner (service tool) to clean inside the printer.

Note: Do not touch the image drum, LED lens array, or LED head connector block.

5.2.1 Cleaning of LED Lens Array

Clean the LED lens array or replace the toner cartridge when white lines or stripes (void, light printing) are generated vertically down the page, as shown below.

Note: The LED lens array must be cleaned with an LED head cleaner included in the replacement toner kit.

White lines or stripes
(void, light printing)
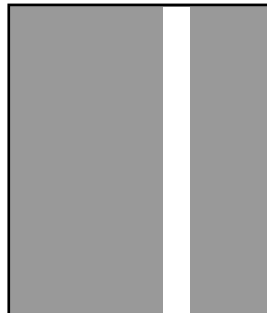
(1) Set the LED head cleaner to the LED lens array as shown in the figure, then slide the cleaner back and forth horizontally several times to clean the head.

Note: Gently press the LED head cleaner onto the LED lens array.

LED head clean pad

LED lens array
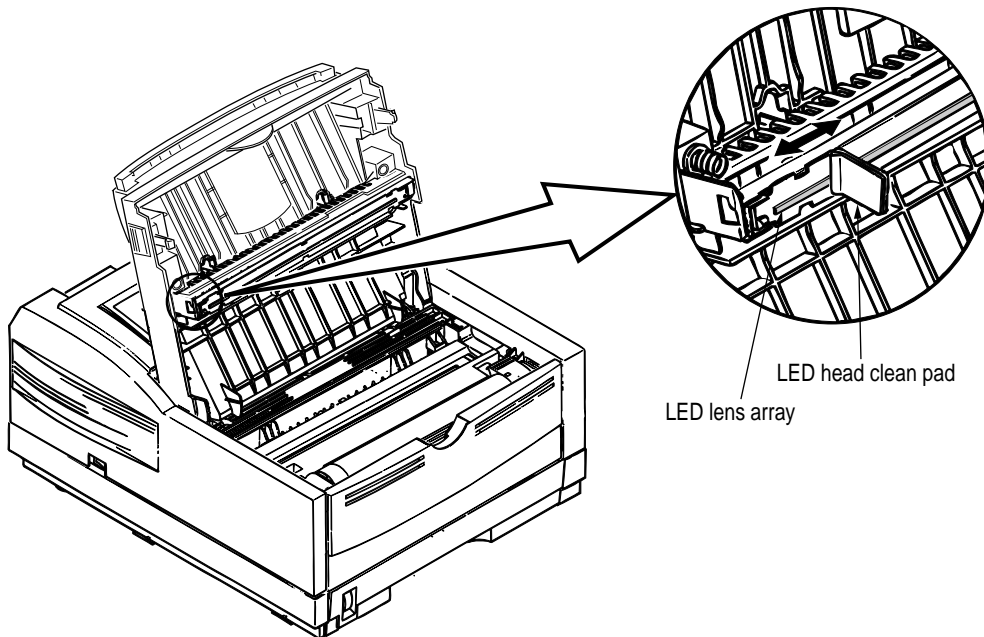
(2) Throw the cleaner pad away.

5.2.2 Cleaning Page Function

There is a charge roller cleaning function with this printer, which can be executed by the user.

(1) While the printer is in off-line mode, press both ◄ and ► keys simultaneously for at least 2 seconds. The printer enters the cleaning mode.

(2) The LCD displays "CLEANING" on the upper line, and on the lower line, "MANUAL LETTER REQUEST" is displayed, scrolling one character width at a time from right to left "LETTER" on the lower line may instead be "A4" depending on the printer designation. While the lower line scrolls the message, the message on the upper line remains fixed in place.

When the above messages appear on the LCD, the user can verify that the printer has entered the cleaning mode and that it is requesting insertion of a letter (or A4) size paper into the manual feederslot.

(3) Insert a sheet of paper into the manual feeder slot.

(4) Toner attached to the image drum is transferred onto the inserted sheet, and the sheet is ejected with the toner residues printed. While this process is going on, the LCD displays "PRINT CLEANING" message.

(5) The printer returns to the off-line mode.

6. TROUBLESHOOTING PROCEDURES

6.1 Troubleshooting Tips

(1) Check the troubleshooting section in the Printer Handbook.

(2) Gather as much information about the situation as possible.

(3) Inspect the equipment under the conditions close to those in which the problem had occurred.

6.2 Points to Check before Correcting Image Problems

(1) Is the printer being run in proper ambient conditions?

(2) Are supplies (toner) and routine replacement part (image drum cartridge) being replaced properly?

(3) Is the printing paper normal (acceptable quality)?

(4) Is the image drum cartridge being loaded properly?

6.3 Tips for Correcting Image Problems

(1) Do not touch, or bring foreign matter into contact with the surface of the image drum.

(2) Do not expose the image drum to direct sunlight.

(3) Keep hands off the fuser unit as it heats up during operation.

(4) Do not expose the image drum to light for longer than 2 minutes at room temperature.

6.4 Preparation for Troubleshooting

(1) Operator panel display

The failure status of the printer is displayed by the liquid crystal display (LCD) of the operator panel. Take proper corrective action as directed by messages which are being displayed on the LCD.

ODA
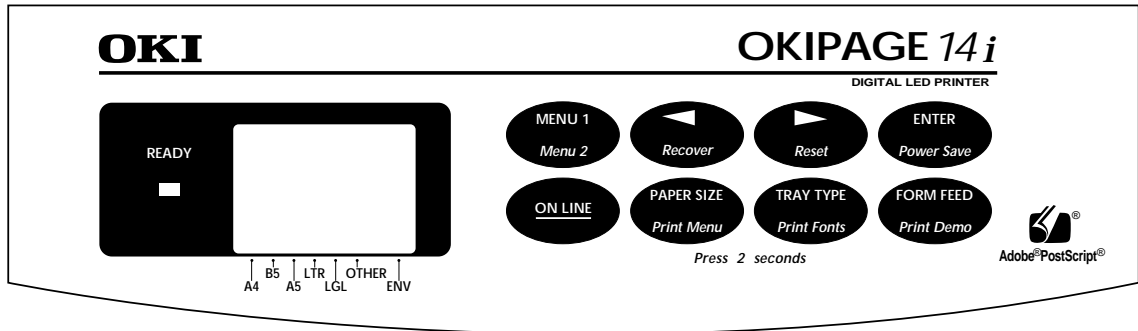
Status message display

Ready LED display

	:	Off		:	Blinking
	:	On		:	Undefined

6.5   Troubleshooting Flow

Should there be a problem with the printer, carry out troubleshooting according to the following procedure flow:

```
┌──────────┐
│ Problems │
└────┬─────┘
     │
     │    ┌──────────────┐    ┌──────────────────┐    ┌──────────────────────┐
     ├───▶│ Problems     │───▶│ Troubleshoot from │──▶│ Carry out a detailed  │
     │    │ indicated by │    │ the LCD status    │   │ troubleshooting with  │
     │    │ LCD message  │    │ message list.     │   │ the troubleshooting   │
     │    │              │    │ See Section 6.5.1.│   │ chart.                │
     │    └──────────────┘    └──────────────────┘    │ See Section 6.5.2.    │
     │                                                 └──────────────────────┘
     │    ┌──────────────┐
     │    │ Image problems│                            ┌──────────────────────┐
     └───▶│ (and problems │──────────────────────────▶│ Carry out a           │
          │ which are not │                            │ troubleshooting with  │
          │ indicated by  │                            │ the troubleshooting   │
          │ LCD message)  │                            │ chart.                │
          └──────────────┘                            │ See Section 6.5.3.    │
                                                        └──────────────────────┘
```
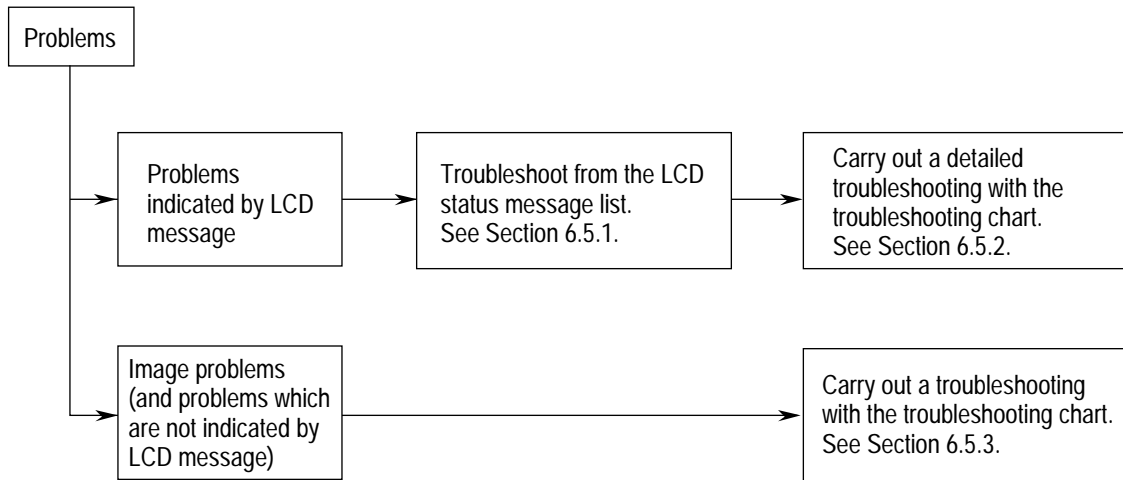
6.5.1   LCD Status Message/Problem List

The status and problems which may be displayed by messages on the LCD are listed in Table 6-1.

Table 6-1(1/10)

Category	LCD status message	Problem or status	Remedy
Controller errors	■ `ERROR On` `aaaaaaaa`	An error occurred in the controller. n = Exception Code aaaaaaaa = Error Address **Code (nn)** — **Error** 1~3 D~F — Reserved 4 — Address Error Exception (Load command, command fetch) 5 — Address Error Exception (Store command) 6 — Bus Error Exception (Command fetch) 7 — Bus Error Exception (Load command, store command) 8 — System Call Extension 9 — Break Point Exception A — Reserved Instruction Exception B — Coprocessor Unusable Exception (Note 1) C — Arithmetic Overflow Exception	– Normal operation cannot be ensured. Turn the power off, then back on to restart. – If normal operation is not recovered by this restart procedure, replace the main control board. **Note1:** Since this printer uses NKK4, this error that will result in Coprocessor Instruction Exception Interrupt will not occur.
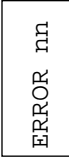
Table 6-1 (2/10)

Category	LCD status message	Problem or status		Remedy
Controller errors (continued)	■ ERROR nn	An error occurred in the controller.		– Turn the power off, then back on to recover from the error. – If normal operation is not recovered by this restart procedure, use the following remedial actions.
		Code (nn)	Error	Remedy
		10	An error was detected by program ROM check.	Replace the main control board.
		20	An error was detected by font ROM check.	(Can't Happen)
		30	An error was detected by resident RAM check.	Replace the main control board.
		40	An error was detected by EEPROM check.	Replace the EEPROM or main control board.
		41	EEPROM installation error. OP14i have 16Kbit EEPROM and this error is indicated when 4Kbit EEOROM is installed.	Replace the EEPROM or main control board.
		50	An error was detected by PS program ROM check.	Replace the main control board.
		51	An error was detected by Flash SIMM.	(Can't Happen)
		52	PS only can't happen.	(Can't Happen)
		53	PS only undefined sys call.	
		60	An error was detected by optional RAM check.	– Check the optional RAM board for proper connection. – Check the mounting position of short plugs and additional RAM chips (see Section 7.4). – Replace the optional RAM board.
		61	Data bus Error between Cas and Data bus for option DRAMs.	Check the optional DRAM SIMM for proper connection or replace it.
		70	A failure occurred with the Fan motor.	– Check the fan motor for proper connection and for any presence of foreign matter in the fan (see Section 6.5.2-⑥). – Replace the fan or the main control board.

Table 6-1 (3/10)

Category	LCD status message	Problem or status		Remedy
		Code (nn)	Error	Remedy
Controller errors (continued)	■ `ERROR nn`	71	A failure occurred with the fuser (timeout error etc.).	See Section 6.5.2 - ④.
		72	A failure occurred with the thermistor (open error).	See Section 6.5.2 - ④.
		73	A failure occurred with the thermistor (short error).	See Section 6.5.2 - ④.
		74	SSIO Error	– Check the connection between the main control board and the power supply/sensor board. – Replace the main control board or power supply/sensor board.
		77	A toner sensor fault has occurred when the TOTAL DRAM COUNT is 30 or less.	– Check the installing of Image drum unit. – Replace the power supply/sensor board.
		79	LED Head type Error	Replace the correct LED Head.
		80	I/F timeout occurred between the main control board and the operator panel.	– Check the operator panel for proper connection. – Replace the flexible cable, operator panel or main control board.
		90	A watchdog timer timeout occurred.	Turn the power off, then back on again. – Replace the main control board. ***Note:*** When replacing the main control board, be sure to install the EEPROM from the old board onto the new board.
		91	CPU Error	
		F0	Monitor error (double weight)	
		F1	Monitor error (argument error)	
		F2	Option Timeout Error	See Section 6.5.2 - ⑤.
		F3	Option Status Error	
		F4	BG Program Error	Turn the power off, then back on again. – Replace the main control board. ***Note:*** When replacing the main control board, be sure to install the EEPROM from the old board onto the new board.

Table 6-1 (4/10)

Category	LCD status message	Problem or status		Remedy
			Code (nn)	Error	
Controller errors (continued)	■ `ERROR nn`	System timer program error. Defect in the cable of the front feeder paper sensor and the 2-pin connector on the main control board. Poor connection of connectors.	F5	– Turn the power off, then back on again. – Repair or replace the defective front feeder paper sensor cable and 2-pin connector on the main control board or reconnect the connectors. – Replace the main control board.
		IPT2 program error	F6	– Turn the power off, then back on again. – Replace the main control board.
		IPT1 program error	F7	
Interface errors	Serial I/F ☐ `HOST I/F RS232C` Network I/F `HOST I/F NETWORK`	An error occurred in the serial I/F or network I/F. This message is displayed when a parity error, a framing error or an overrun error is detected. (When an error occurred in serial I/F)		– Press the operator panel *RECOVER* key to release the error display. When serial I/F board has been installed, – Check the settings related serial I/F of the menu. – Replace the serial I/F cable or main control board. When Network board has been installed, – See Appendix G.
Cover open	■ `COVER OPEN`	The upper cover was opened.		– Close the cover to release the error display. – If the display does not change after this procedure, replace the power supply/sensor board.
	■ `COVER T2 OPEN`	The High Capacity Second Paper Feeder option cover was opened.		– Close the cover to release the error display. – Check the connection between the main control board and TQSB-2-PCB. – Replace the main control board, TQSB-2-PCB or connector.

Table 6-1 (5/10)
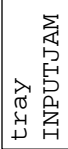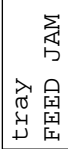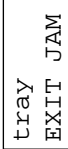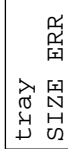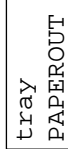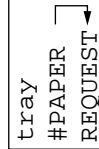
Category	LCD status message	Problem or status	Remedy
Jam errors	■ `tray INPUTJAM`	A jam occurred during paper hopping from the tray. tray : TRAY1, TRAY2, FEEDER, MANUAL	– Check the paper in the cassette. Open and then close the cover. When the cover is closed, recovery printing is performed and the error display is released. – If this error occurs frequently, see Section 6.5.2.②-1.
	■ `tray FEED JAM`	A jam occurred during paper feeding after completion of paper hopping from the tray. tray : TRAY1, TRAY2, FEEDER	– Open the cover, remove the paper, then close the cover. When the cover is closed, recovery printing is performed and the error display is released. – If this error occurs frequently, see Section 6.5.2.②-2.
	■ `tray EXIT JAM`	A jam occurred during paper ejecting. tray : TRAY1, TRAY2, FEEDER, MANUAL	– Open the cover, remove the paper, then close the cover. When the cover is closed, recovery printing is performed and the error display is released. – If this error occurs frequently, see Section 6.5.2.②-3.
Paper size error	■ `tray SIZE ERR`	Paper of improper size is being fed from the tray. tray : TRAY1, TRAY2, FEEDER, MANUAL	– Check the paper in the tray or check to see if more than one sheet of paper were being fed simultaneously. – Set the designated paper in the tray. – Open the cover, then close it to perform recovery printing and release the error display. – If this error occurs frequently, see Section 6.5.2.③.
Tray paper out	■ `tray PAPEROUT`	The tray has run out of paper. tray : TRAY1, TRAY2, FEEDER	Load paper in the tray.
Size error	■ `tray #PAPER REQUEST` (The indicate rotate)	Loading of paper indicated by the first line message is requested. The paper size may be one of the followings: tray : TRAY1, TRAY2, FEEDER Paper : LETTER, EXECUTIV, LEGAL 14, LEGAL 13, A4 SIZE, A5 SIZE, A6 SIZE, B5 SIZE, COM-9, COM -10, MONARCH, DL ENV, C5 ENV	Load the requested paper in the tray.

Table 6-1 (6/10)

Category	LCD status message	Problem or status	Remedy
Size error (continued)	MANUAL #REQUEST □ (The indicate rotate)	Manual loading of paper indicated by the first line message is requested. The paper size one of the followings: LETTER, EXECUTIV, LEGAL 14, LEGAL 13, A4 SIZE, A5 SIZE, A6 SIZE, B5 SIZE, FREE SIZE, COM-10, MONARCH, DL ENV, C5 ENV	Load the requested paper in the manual tray.
Buffer overflow	REC BUFF OVERFLOW ■	The receive buffer is overflowing.	– Press the operator panel *RECOVER* key on the operator panel to release the error display. – Change the setting of the host or printer so that the host can detect the busy status of the printer. Re-send the data from the host to the printer. – Replace the interface cable or main control board.
	MEMORY OVERFLOW ■	The page buffer is overflowing because it received too much data for printing on the page. Macro buffer is overflowing. The DLL buffer is overflowing	– Press the *RECOVER* key to release the error display. – Install additional optional RAM board or reduce the print data.
Daily status	OFF-LINE emulate ■	The printer is in the off-line mode. The second line indicates the emulation. emulate : AUTO, PCL, PPR, FX, AdobePS, HEX	Normal operation.
	ACTIVE emulate ▨	The printer is processing data.	

Table 6-1 (7/10)

Category	LCD status message		Problem or status	Remedy
Daily status (continued)	☐	PRINTING	The printer is printing a page.	Normal operation.
	☐	DATA emulate	The printer is processing data in the on-line mode. Ready ON : The data that is not printed remains in the buffer. Ready flashing : The printer is receiving data or in printing process. emulate : AUTO, PCL, PPR, FX, AdobePS, HEX	
	▨	PRINT FONTS	All fonts of the printer are being printed during self-test. Ready ON : Executed by command entry. Ready flashing : Executed by key operation.	
	▨	PRINT MENU	The current menu setting is being printed. Ready ON : Executed by command entry. Ready flashing : Executed by key operation.	
	▨	[LED test pattern]	Message displayed when the power is turned on. When the power is turned on, the LEDs are turned on for approximately 1 second, conducting a test to verify the conditions of the LEDs and LCD.	
	■	INITIAL-IZING	Message displayed to indicate that the controller is undergoing an initialization when the power is turned on. This message is displayed after the turning on of the LEDs as described above.	
	▨	FMLODING	Indicates in Cold mode due to downloading to flash memory.	

Table 6-1 (8/10)

Category	LCD status message	Problem or status	Remedy
Daily status (continued)	▨ FM ERROR	Indicates that an error occurs during downloading to flash memory or deleting.	Normal operation.
	▨ PRINT DEMO	The demo page is being printed. Ready LED on : Executed by command entry. Ready LED blinking : Executed by key operation.	
	☐ nnn / mmm	When the number of copies being printed is two or more, the number of copies being printed is displayed. This massage is displayed together with another message on the first line. nnn : Current page mmm : Total page	
	▨ PRINT CLEANING	This message is displayed when the printer is performing the cleaning print.	
	■ CLEANING MANUAL# (The indicate rotate)	Manual loading of paper indicated by the second line message is being reequested for cleaning. The paper size(#) may be one of the following: # : LETTER REQUEST, A4 SIZE REQUEST	
	▨ FLUSHING (PS Only)	PostScript mode only. This message is displayed during cancelling of a job. The message goes off when the job cancellation is completed.	
	■ RESET	The data which remained unprinted in the buffer is deleted and the printer is initialized to user default settings. The temporary DLLs, macros and user pattern are deleted.	

Table 6-1 (9/10)
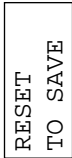
Category	LCD status message	Problem or status	Remedy
Daily status (continued)	■ RESET TO SAVE	This message is displayed when the printer cannot reset automatically to exit from the menu because there are date and DLL's and macros having temporary attributes when the printer is changed from set mode to another mode.	Normal operation.
	☐ TONERLOW	Toner is running out. This message is displayed together with another message on the first line. Normal operation can be continued.	Replace the toner cartridge.
	☐ TONERSNS	A fault occurred with the toner sensor. This message is displayed together with another message on the first line. Normal operation can be continued.	Replace the power supply/sensor board.
	☐ TONEREMP	Displays that the amount of toner is near empty (this status will appear after 100 sheets from a TONER LOW indication). It is indicated by being combined with other messages in the first line. Normal operation can be continued.	
	■ TONEREMP CHG CART	Displays that the amount of toner is near empty. After 100 sheets from a TONER LOW indication, this status will appear and the printing be stopped. If pressing ON-LINE SW, other 31 sheets can be printed and stopped. And from the next time on, the printing is stopped each sheet.	
	☐ CHG DRUM	This message is displayed together with another message on the first line. Normal operation can be continued.	– Replace the image drum cartridge. – After replacing the drum cartridge, reset the drum counter (refer to the Printer Handbook).

Table 6-1 (10/10)

Category	LCD status message	Problem or status	Remedy
Daily status (continued)	☐ `NO PS`	Unavailable printer language was designated by PJL command (warning).	– To clear, press *RECOVER* key when "CLEARABLE WARNINGS=ON" is being selected in the menu. – Check the host program.
	☐ `PWR SAVE`	The printer is in the power-saving mode. This message is displayed together with another message on the first line.	Normal operation.
	▨ `ERROR PS AdobePS` (PS Only)	PostScript mode only. This message appears when the interpreter detects an error while a job is being processed. The remainder of the job is ignored.	– Check the printer setting of the host. – Check the printer job data to see if there is any unsupported or illegal operation in the data.
	■ `CHG DRUM`	Informs drum life end. It can be temporarily released by opening and closing the cover or pressing the "ON LINE" switch, but basically, the drum must be replaced.	
	■ `EEPROM RESET'NG`	Indicates an error from the result of checking EEPROM ID No. The printer will display this for a few seconds and reset the EEPROM to the factory default for a continuous operation. It will occur with a new EEPROM.	
	■ `ROM-SIMM ERROR`	Reformat error including CPCMCIA header of ROM-SIMM and byte sum. It will be displayed for 2 seconds at power-on or just before a shift to ON LINE.	

6.5.2   LCD Message Troubleshooting

If the problems cannot be corrected by using the LCD status message/problem list, follow the troubleshooting flowcharts given here to deal with them.

No.	Trouble	Flowchart number
1.	The printer does not work normally after the power is turned on.	①

2.	Jam alarm
	   ├── Paper input jam
	   ├── Paper feed jam
	   └── Paper exit jam
		②-1
		②-2
		②-3

3.	Paper size error	③
4.	Fusing unit error	④
5.	SSIO (Synchronous Serial Input/Output) error I/F timeout (no response) between the printer and an optional tray (High Capacity Second Paper Feeder, Power Envelope Feeder).	⑤
6.	Fan error	⑥

①   The printer does not work normally after the power is turned on.

• Turn the power off, then back on.

• Is all black message being displayed by the LCD display? ▪▪▪▪▪▪▪▪ ▪▪▪▪▪▪▪▪

No   Is the AC cord being connected properly?

     • No   Connect the AC cord properly.

Yes   Is +5 V being applied between Pins 11 and 21 of POWER connector on the main control board?

                       Pin 16 :   0 V
                       Pin 11 :   +5 V

Ⓐ

          No   Is the connection between POWER connector on the main control board and connector CN3 on the power supply/sensor board being made properly?

          No   Correct the connection.

        Yes   Go to ①-1.

Yes   Is +12 V being applied between Pins 15 (GND) and 24 of POWER connector?
                       Pin 15 :   0 V
                       Pin 24 :   +12 V

     • No   Go to Ⓐ

Yes   Is the flexible cable for the operator panel assy being connected to the PANEL connector on the control board and the connector CN1 on the OLCC board properly?

     • No   Connect the flexible cable properly.

Yes   Replace the operator panel assy or flexible cable.

Has the problem been solved?

     • No   Replace the main control board.

Yes   End

Yes   Is | INITIAL-IZING | message being displayed by the LCD display?

     • No   Replace the main control board.

Yes   Is | ON-LINE XXX | message being displayed by the LCD display?

                   XXX: PCL, Auto, Adobe PS, HEX DUMP, PPR, FX

     • No   Take actions according to the LCD status message/problem list (see Section 6.5.1 for corrective actions).

Yes   End

①-1

Take the measurement of the following voltage readings at connector CN3 on the power supply board without main control board:

Voltage between Pins 11 and 16: ... 5VDC
Voltage between Pins 17 and 16: ... about 30VDC
Voltage between Pins 24 and 16: ... 12VDC

Yes   Replace the power suplly unit.

[JAM error]

②-1 Paper input jam

• Does the JAM error occur when the power is turned on?

    • Yes   Is the paper at the inlet sensor?

        • Yes Remove the paper.

    No   Is the operation of the inlet sensor plate normal (moves freely when it is touched)?

        • No   Replace the inlet sensor plate.

    Yes   Clean the inlet sensor on the power supply/sensor board, or replace the power supply/ sensor board.

No   Does the JAM alarm occur after paper feeding?

    • Yes   Is the paper fed to the inlet sensor plate?

        • Yes Is the operation of the input sensor plate normal (moves freely when it is touched)?

            • No   Replace the inlet sensor plate.

        Yes Clean the inlet sensor on the power supply/sensor board or replace the power supply/ sensor board.

    No   Replace the hopping roller rubber or paper cassette.

No   Is the hopping roller rotating?

    • Yes   Set the paper tray properly.

No   Is the registration motor rotating?

    • Yes   Replace the one-way clutch gear of the hopping roller assembly.

No   Is RM connector on the main control board being connected properly?

    • No   Connect RM connector properly.

Yes   Is the coil resistance (normal resistance: both between Pins 1 and 2, as well as Pins 3 and 4 are about 9.5 Ω) of the registration motor normal?

    • No   Replace the registration motor.

Yes   Replace the main control board.

[JAM error]

②-2 Paper feed jam

• Does the paper feed jam occur when the power is turned on?

    • Yes   Is the paper on the paper sensor plate?

        • Yes Remove the paper.

    No   Is the operation of the paper sensor plate normal (moves freely when it is touched)?

        • No   Replace the paper sensor plate.

    Yes   Replace the power supply/sensor board.

No   Has the paper reached the paper sensor plate?

    • No   Is the registration roller rotating?

        • No   Replace the one-way clutch gear of the hopping roller assembly.

    Yes   Is the image drum cartridge being set properly?

        • No   Set the image drum cartridge properly.

    Yes   Check the hopping roller assembly or tray.

Yes   Has the paper reached the outlet sensor plate?

    • Yes   Is the operation of the outlet sensor plate normal (moves freely when it is touched)?

        • No   Replace the outlet sensor plate.

    Yes   Clean the outlet sensor on the power supply/sensor board or replace the power supply/sensor board.

No   Is the main/drum motor rotating?

    • No   Is DM connector on the main control board being connected properly?

        • No   Connect DM connector properly.

    Yes   Is the coil resistance (normal resistance: both between Pins I and 2, as well as Pins 3 and 4 are about 4.2Ω) of the main/drum motor correct ?

        • No   Replace the main/drum motor.

    Yes   Replace the main control board.

Yes   Is the transfer roller rotating?

②-2-a

②-2-a

         • No   Check the gears (transfer roller gear, idle gear and reduction gear).

Yes   Is the fusing unit being installed properly?

         • No   Install the fusing unit properly.

Yes   Is the image drum cartridge being set properly?

         • No   Set the image drum cartridge properly.

Yes   Clean the paper sensor on the power supply/sensor board or replace the power supply/sensor board.

[JAM error]

②-3　Paper exit jam

• Does the paper exit jam error occur when the power is turned on?

    • Yes   Is the paper on the outlet sensor plate?

      • Yes   Remove the paper.

    No   In the operation of the outlet sensor plate normal (moves freely when it is touched)?

      • No   Replace the outlet sensor plate.

    Yes   Clean the outlet sensor on the power supply/sensor board or replace the power supply/ sensor board.

No   Is the face-up stacker pulled out completely from the printer or, pushed into the printer completely?

    • No   Pull the face-up stacker out of the printer completely or push it into the printer completely.

Yes   Is the eject roller assembly being installed properly?

    • No   Install the eject roller assembly properly.

Yes   Has the coil spring come off the eject roller assembly?

    • Yes   Install the coil spring to the eject roller assembly.

No   Replace the eject roller assembly.

③ Paper size error

• Is paper of the specified size being used?

    • No   Use paper of the specified size.

Yes   Are inlet sensor plates 1 and 2 operating properly (moves freely when they are touched)?

    • No   Replace the inlet sensor plate or clean the inlet sensor on the power supply/sensor board.

Yes   Does the outlet sensor plate operate properly (moves freely when it is touched)?

    • No   Replace the outlet sensor plate or clean the outlet sensor on the power supply/sensor board.

Yes   Replace the power supply/sensor board.
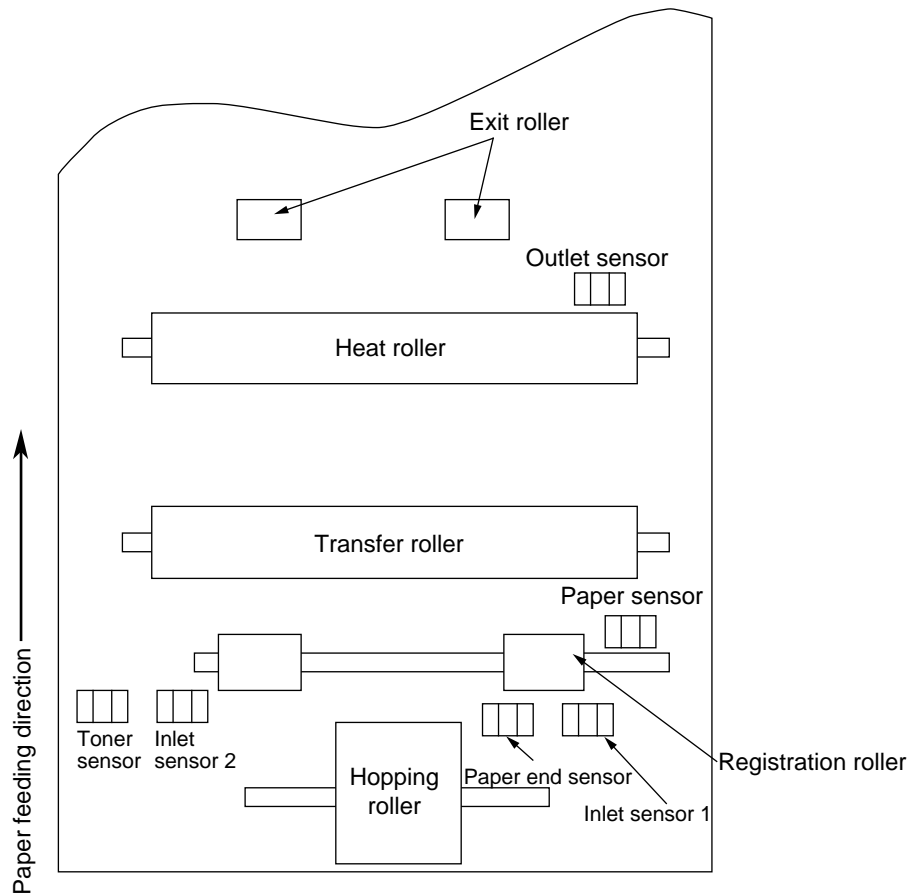
④ Fusing unit error (ERROR 71) (ERROR 72) (ERROR 73)

• Turn the power off, then back on again.

Yes Is the thermistor open or shorted? Measure the resistance between thermistor contacts (heater contacts 120V/3Ω or 240V/10Ω, and thermistor contacts 200KΩ at room temperature) (see Figure 6-2 or Section 7.3).

   • Yes Replace the fusing unit.

No Do the thermistor contacts touch the contact assembly properly when the fusing unit is mounted in the printer?

   • No Adjust the contacts of the contact assembly.

Yes Is the heater of the fusing unit turned on (when the heater is turned on, light is emitted)?

   • Yes Check the thermistor contacts or replace the main control board or the fusing unit.

No Is the AC voltage being supplied to the connector for the heater of the power supply board? (see Figure 6-2)

   • No Replace the main control board or the power supply/sensor board.

Yes Check the heat contacts of the fusing unit and the contact assembly for poor contact (see Figure 6-4 contact Ⓖ).

Thermistor contacts

Heater connector
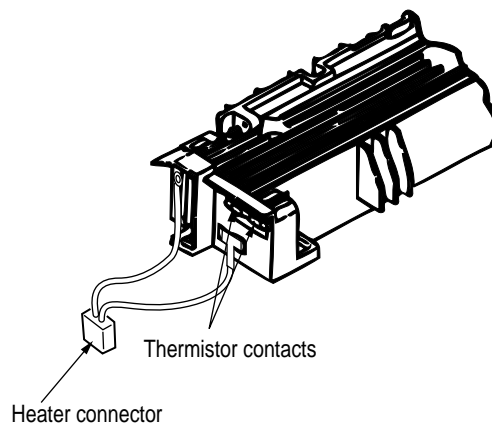
Figure 6-2

⑤   Synchronous serial I/O error (ERROR 74) or I/F timeout between printer and op-
      tional tray (ERROR F2,F3)

• Is an option tray (High Capacity Second Paper Feeder or Power Envelope Feeder) being used?

    • Yes   Is the cable between the main control board and the optional tray being connected
               properly?

         • No   Connect the cable properly.

   • Yes   Replace the main control board.

   • Has the problem been solved?

         • No   Check the problem by following the High Capacity Second Paper Feeder
               maintenance manual of Appendix F.

   • Yes   End

• No   Replace the main control board.

• Has the problem been solved?

    • No Replace the power supply/sensor board.

• Yes   End

⑥   Fan error   (ERROR 70)

• Is the fan rotating?

    • Yes   Replace the main control board.

• No   Is FAN connector on the main control board being connected properly?

    • No   Connect FAN connector properly.

• Yes   Replace the fan or main control board.

6.5.3 Image Troubleshooting

Procedures for troubleshooting for abnormal image printouts are explained below. Figure 6-3 below shows typical abnormal images.

Problem	Flowchart number
Images are light or blurred entirely (Figure 6-3 Ⓐ)	①
Dark background density (Figure 6-3 Ⓑ)	②
Blank paper is output (Figure 6-3 Ⓒ)	③
Black vertical belts or stripes (Figure 6-3 Ⓓ)	④
Cyclical defect (Figure 6-3 Ⓔ)	⑤
Prints voids	⑥
Poor fusing (images are blurred or peels off when the printed characters and images on the paper are touched by hand)	⑦
White vertical belts or streaks (Figure 6-3 Ⓕ)	⑧
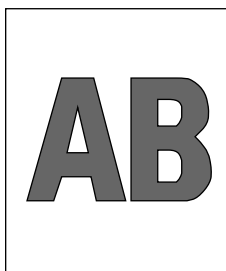
Ⓐ Light or blurred images entirely
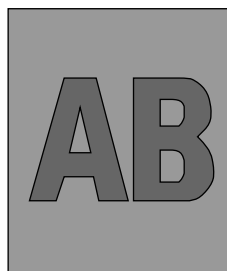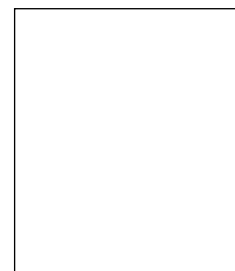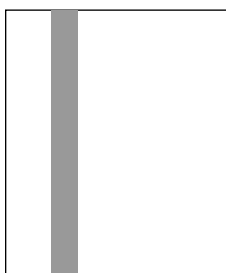
Ⓑ Dark background density

Ⓒ Blank paper

Ⓓ Black vertical belts or stripes
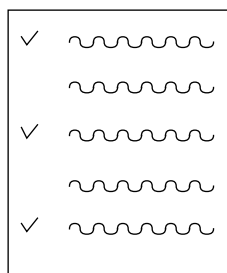
Ⓔ Cyclical defect
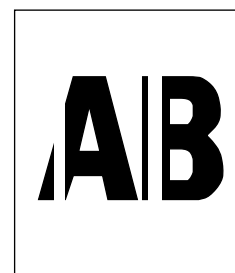
Ⓕ White vertical belts or streaks

Figure 6-3

①   Images are light or blurred entirely.

- Is toner low (is the TONER LOW message displayed)?

     • Yes   Supply toner.

No   Is paper of the specified grade being used?

     • No   Use paper of the specified grade.

Yes   Is the lens surface of the LED head dirty?

     • Yes   Clean the lens.

No   Is the LED head being installed properly (check the HEAD1 and HEAD2 connectors of the main control board and PC connector on the LED head for proper connection)?

LED head

PC connector

LED head cable

HEAD1,HEAD2

Main control board

     • No   Install the LED head properly.
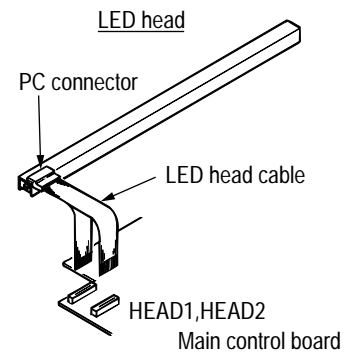
Yes   Is the contact plate of the transfer roller in contact with the contact assembly of the power supply/sensor board properly (see Figure 6-5)?

     • No   Adjust the contact plate of the transfer roller to make a proper contact with the power supply/sensor board and shaft of the transfer roller.

Yes   Are the contact of the developing roller and the contact of the toner supply roller of the image drum cartrige in contact with the contact assembly properly (see Figure 6-4 Ⓐ and Ⓑ)?

     • No   Adjust the contacts of the developing and toner supply roller to make a proper contact with the contact assembly.

Yes   Replace the transfer roller.

Has the problem been solved?

     • Yes   End

No   Replace the image drum cartridge.

Has the problem been solved?

     • Yes   End

         Note: After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key and reset the drum counter (see Printer Handbook).

No   Is the tension between the back-up roller (7.52kg) and the surface of back-up roller normal?

     • No   Replace the back-up roller or bias spring.

Yes   Replace the main control board or power supply/sensor board.

②   Dark background density

    • Has the image drum been exposed to external light?

       • Yes   Install the image drum in the printer and wait about 30 minutes.

    No   Perform the cleaning page function (see Section 5.2.2).

    Has the problem been solved?

       • Yes   End

    No   Is the heat roller of the fusing unit dirty?

       • Yes   Clean the heat roller.

    No   Is the contact of the cleaning roller of the image drum cartridge in contact with the contact assembly properly (see Figure 6-4 ©)?

       • No   Adjust the contact of the cleaning roller to make a proper contact with the contact assembly.

    Yes   Replace the image drum cartridge.

    Has the problem been solved?

       • Yes   End

               Note: After replacing the image drum cartridge, set the printer to the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter (see Printer Handbook).

    No   Replace the main control board or power supply/sensor board.

---

③   Blank paper is output.

• Is the LED head being connected properly (check the HEAD1 and HEAD2 connectors on the main control board and PC connector on the LED head)?

  • No   Connect the LED head properly or replace the head cable(s).

Yes   Is the contact of the image drum cartrige in proper contact with the ground contact properly (see Figure 6-4 ©)?

  • No   Adjust the ground contact (Drum) of the contact assembly.

Yes   Replace the LED head.

Has the problem been solved?

  • Yes   End

No   Replace the main control board or power supply/sensor board.

④ Black vertical belts or stripes

• Perform the cleaning page function (see Section 5.2.2).

Has the problem been solved?

   • Yes   End.

No   Replace the image drum cartridge.

Has the problem been solved?

   • Yes   End

      Note: After replacing the image drum cartridge, set the printer to the user mainte-
         nance mode by turning the power on while pressing the MENU key, and reset
         the drum counter (see Printer Handbook).

Clean the LED lens array of the LED head.

Has the problem been solved?

   • Yes   End.

No   Replace the LED head.

Has the problem been solved?

   • Yes   End

No   Replace the main control board or power supply/sensor board.

⑤ Cyclical defect

	Frequency	Remedy
Image drum	3.71" (94.2mm)	Replace or clean the image drum cartridge.
Developing roller	1.86" (47.12mm)	Replace the image drum cartridge.
Toner supply roller	2.96" (75.27mm)	Replace the image drum cartridge.
Charging roller	1.21" (30.63mm)	Replace the image drum cartridge.
Cleaning roller	0.93" (23.56mm)	Replace the image drum cartridge.
Transfer roller	1.95" (49.6mm)	Replace the transfer roller.
Heat roller	2.44" (62.0mm)	Replace the fusing unit assy.
Back-up roller	2.73" (69.4mm)	Replace the back-up roller.

Notes: After replacing the image drum cartridge, set the printer to the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter (see Printer Handbook).

⑥ Prints voids

• Is the contact plate of the transfer roller in proper contact with the power supply/sensor board (see Figure 6-5)?

 • No   Adjust the contact plate so that it touches the power supply/sensor board and the shaft of the transfer roller properly.

Yes   Replace the transfer roller.

Has the problem been solved?

 • Yes   End

No   Is the tension between the back-up roller (7.52kg) and the surface of back-up roller normal?

 • No   Replace the back-up roller or bias spring.

Yes   Are the contacts of the toner supply roller, developing roller, image drum and charging roller in proper contact with the contact assy (see Figure 6-4 Ⓐ,Ⓑ,Ⓒ,Ⓓ,Ⓔ)?

 • No   Adjust the contacts so that they touch the contact assy properly.

Yes   Replace the image drum cartridge.

Has the problem been solved?

 • Yes   End

      Note: After replacing the image drum cartridge, set the printer in the user maintenance mode by turning the power on while pressing the MENU key, and reset the drum counter (see Printer Handbook).

No   Is the LED head being installed properly (check HEAD1 and HEAD 2 connectors on the main control board and PC Connector on the LED head)?

 • No   Install the LED head properly.

Yes   Replace the LED head or the head cable(s).

Has the problem been solved?

Yes   End

No   Replace the main control board or power supply/sensor board.

⑦ Poor fusing (images are blurred or peels off when the printed characters and images on the paper are touched by hand)

- Is paper of the specified grade being used?

    - No   Use paper of the specified grade.

Yes   Is the tension between the back-up roller (7.52kg) and the surface of back-up roller normal?

    - No   Replace the back-up roller or bias spring.

Yes   Is the connector of the fusing unit assy on the power supply/board being connected properly?

    - No   Connect the fusing unit connector properly.

Yes   Replace the fusing unit assy.

Has the problem been solved?

    - Yes   End

No   Replace the main control board or power supply/sensor board.

⑧   White vertical belts or streaks

• Are the LED lens dirty?

   • Yes   Clean the LED lens.

• No   Is the contact plate of the transfer roller in proper contact with the power supply/sensor board (see Figure 6-5)?

   • No   Adjust the contact plate to make a proper contact with the power supply/sensor board.

• Yes   Replace the transfer roller.

• Has the problem been solved?

   • Yes   End

• No   Is the tension between the back-up roller (7.52kg) and the surface of back-up roller normal?

   •No   Replace the back-up roller or bias spring.

• Yes   Is the LED head being installed properly (check HEAD1 and HEAD2 connectors on the main control board and PC connector on the LED head)?

   • No   Install the LED head properly.

• Yes   Replace the LED head.

• Has the problem been solved?

   • Yes   End

• Yes   Replace the image drum cartridge.

• Has the problem been solved?

   • Yes   End

      Note: After replacing the image drum cartridge, set the printer to the user maintenance mode by turning the power on while pressing the MENU key. Reset the drum counter (see Printer Handobook).

• No   Replace the main control board or power supply/sensor board.

Contacts

F Thermistor
F Thermistor
E Charge Roller
D Ground (Drum)
G Sub-Charge Rolle
C Developing Roller
B Toner Supply Roller
A

Figure 6-4

Contact plate
for transfer roller

Power supply/sensor board

Contact

Figure 6-5

7. WIRING DIAGRAM

7.1 Interconnect Signal Diagram

7.2 PCB Layout and Connector Signal List

(1) Main Control Board (M7E-2 - PCB)
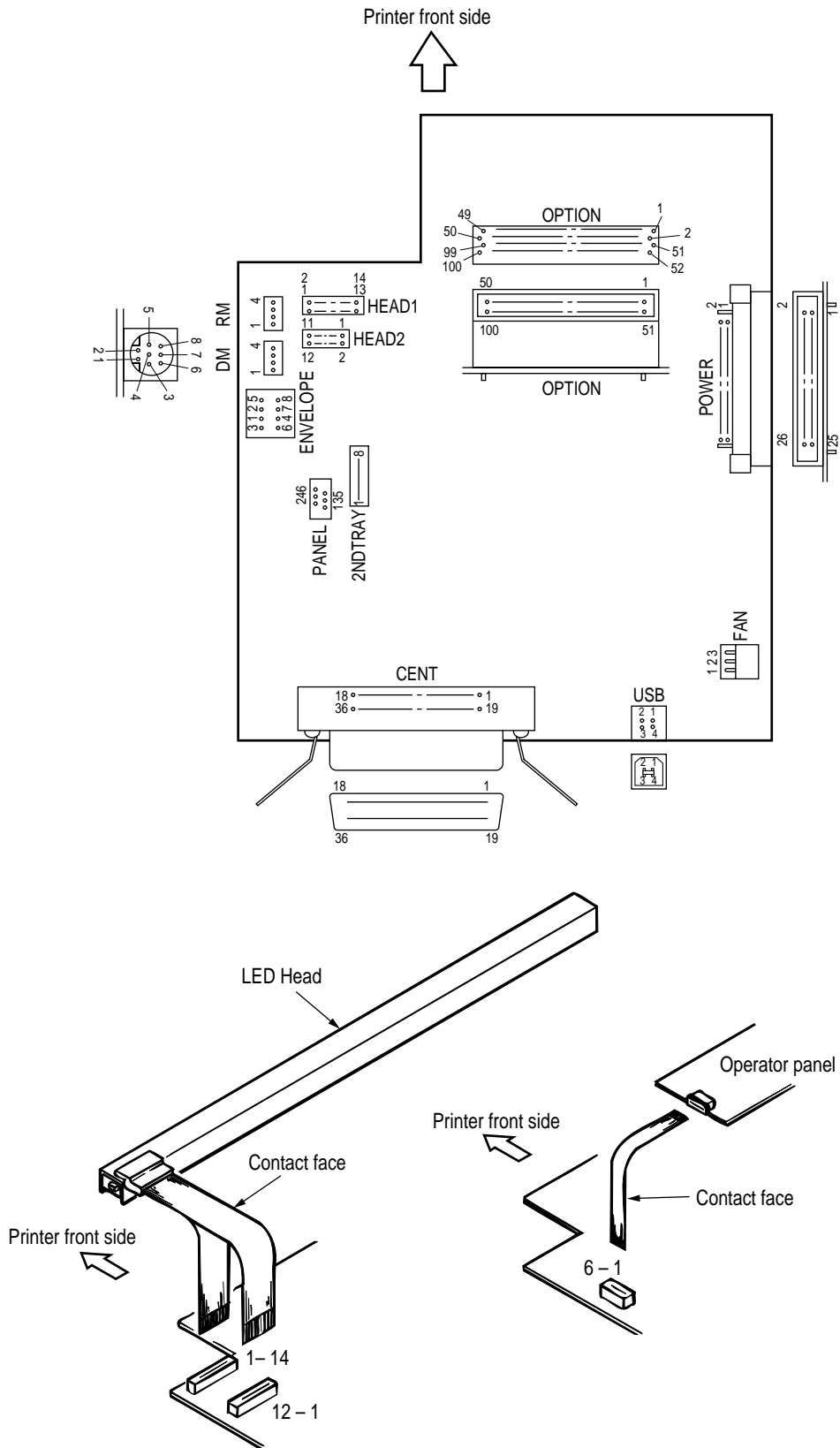
(2) Power Supply/Sensor Board
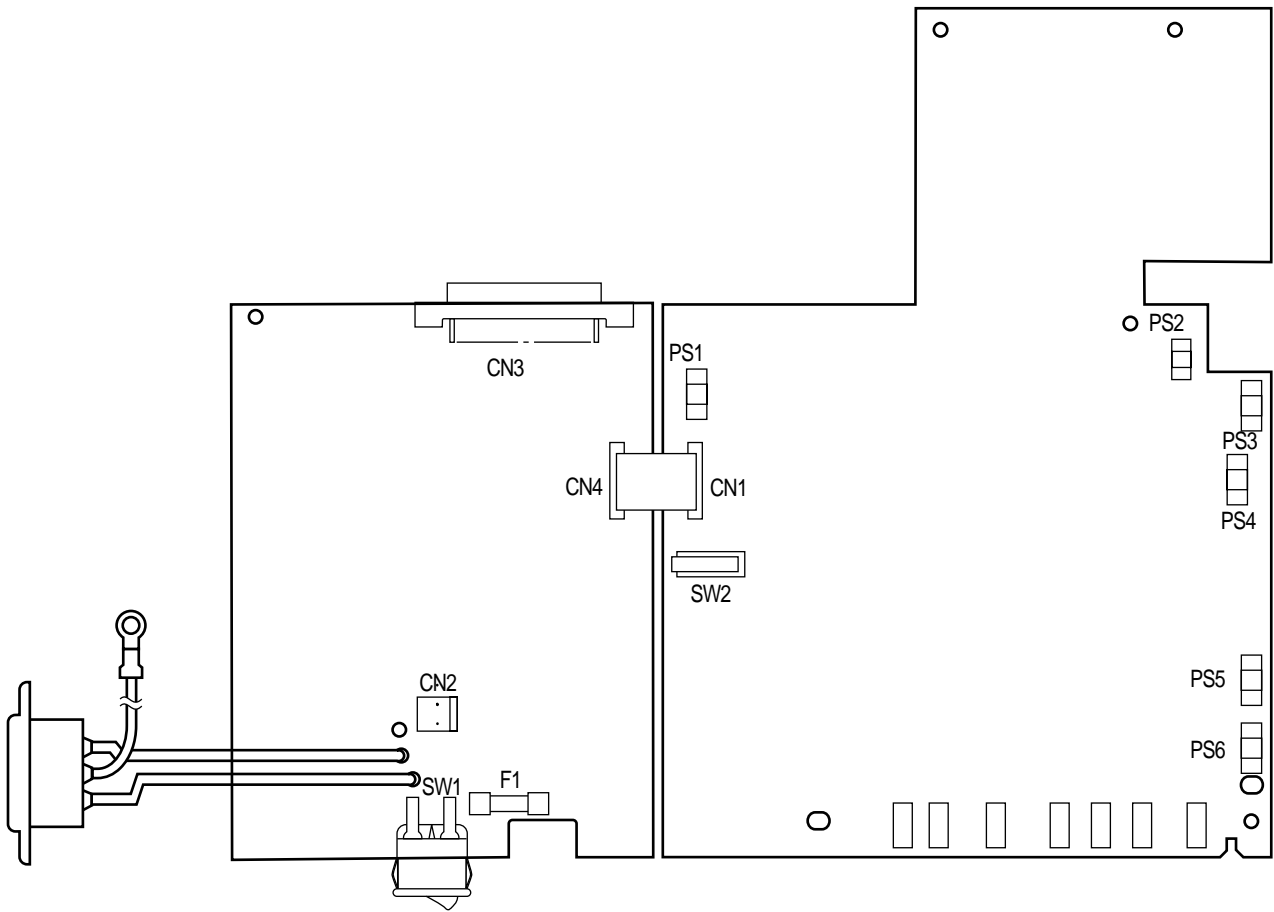
- FAN Connector Pin Assignment
  (To fan motor)

	PIN NO.	I/O*	Signal	Description
1	1	O	FANPOW	Power supply for fan driving
2	2	C	0V	Ground
3	3	I	FANALM-N	Fan alarm

Opening

- DM Connector Pin Assignment
  (To main/drum motor)

	PIN NO.	I/O*	Signal	Description
1	1	O	DMPH1-P	Coil 1-P
2	2	O	DMPH1-N	Coil 1-N
3	3	O	DMPH2-P	Coil 2-P
4	4	O	DMPH2-N	Coil 2-N

Excitation sequence

PIN NO.	Line Color	Step No.			
		1	2	3	4
2	Yellow	+	-	-	+
4	Black	+	+	-	-
1	Orange	-	+	+	-
3	Brown	-	-	+	+

Rotary direction   Clockwise viewed from the output axis.

* I: In
  O: Out
  C: Common

- RM Connector Pin Assignment
  (To registration motor)

	PIN NO.	I/O*	Signal	Description
1	1	O	RMPH1-P	Coil 1-P
2	2	O	RMPH1-N	Coil 1-N
3	3	O	RMPH2-P	Coil 2-P
4	4	O	RMPH2-N	Coil 2-N

* I: In
  O: Out

Excitation sequence

PIN NO.	Line Color	Step No.			
		1	2	3	4
2	Yellow	+	-	-	+
4	Black	+	+	-	-
1	Orange	-	+	+	-
3	Brown	-	-	+	+

Rotary direction   Clockwise wiewed from the output axis.

- HEAD1 Connector Pin Assignment
  (To LED head)

PIN NO.	I/O*	Signal	Description
1	C	0VLOGIC	Ground for Logic
2	O	HDCLK-P	Clock
3	C	0VLOGIC	Ground for Logic
4	O	HDD2-P	Data 2
5	O	HDD3-P	Data 3
6	C	0VLED	Ground for LED
7	O	HDD0-P	Data 0
8	O	HDD1-P	Data 1
9	C	+3.3V	+3.3V power supply for LED driving
10	O	HDDLD-P	Load
11	O	HDSTB1-N	Strobe 1
12	C	HDSTB2-N	Strobe 2
13	O	HDSTB3-N	Strobe 3
14	C	HDSTB4-N	Strobe 4

* O: Out
C: Common

- HEAD2 Connector Pin Assignment
  (To LED head)

PIN NO.	I/O*	Signal	Description
1	O	+3.3V	+3.3V power supply for LED driving
2	O		
3	O		
4	O		
5	O		
6	O		
7	C	OVLED	Ground for LED
8	C		
9	C		
10	C		
11	C		
12	C	FG	FG

* O: Out
C: Common

- PANEL Connector Pin Assignment
  (To operator panel)

1	
	2
3	
	4
5	
	6

PIN NO.	I/O*	Signal	Description
1	O	PLD-N	Load
2	C	OV	Logic groud
3	O	PDATAOUT-P	Data output
4	I	PDATAIN-P	Data input
5	C	5V	+5V power supply
6	O	PSCLK-N	Clock

* I: In
  O: Out
  C: Common

- ENVELOPE Connector Pin Assignment
  (To option feeder I/F)

5	8
2	7
1	4
3	6

PIN NO.	I/O*	Signal	Description
1	O	PAPERIN-N	Paper sense 1
2	O	SCLK-N	Clock
3	O	DATA-N	Data
4	I	PAPERIN-N	OPT send data ready
5	C	OVP	Analog ground
6	O	30V	+30V power supply
7	C	0V	Logic gound
8	O	5V	+5V power supply

* I: In
  O: Out
  C: Common

- 2NDTRAY Connector Pin Assignment
  (To option tray I/F)

1
2
3
4
5
6
7
8

PIN NO.	I/O*	Signal	Description
1	O	PAPERIN-N	Paper sense 1
2	O	SCLK-N	Clock
3	O	DATA-N	Data
4	I	PAPERIN-N	OPT send data ready
5	C	OVP	Analog ground
6	O	30V	+30V power supply
7	C	0V	Logic ground
8	O	5V	+5V power supply

* I: In
  O: Out
  C: Common

- POWER Connector Pin Assignment
  (To power supply/sensor board)

Pin No.	I/O*	Signal	Description	Pin No.	I/O*	Signal	Description
2	O	TRSEL-P	TR control switch	1	I	SQCR-N	Sequence clear signal of serial I/F
4	I	THERMCMP-P	Heater temperature	3	I	SCLK-N	Clock signal of serial I/F
6	I	CVOPN-N	Cover open (+5V)	5	I	PSIN1-N	Paper sense
8	O	DOUT-P	Serial data output	7	I	WRSNS-N	Reading of paper edge
10	I	RXD2-P	Serial data input	9	C	OVL	Ground for logic
12	I	+5V	Logic circuit supply voltage	11	I	+5V	Logic circuit supply voltage
14	I	+3.3V	LED head supply voltage	13	I	+3.3V	LED head supply voltage
16	C	OVL	Logic ground	15	C	OVL	Logic ground
18	I	+30V	Motor and fan drive voltage and source voltage for high voltage supply	17	I	+30V	Motor and fan drive voltage and source voltage for high voltage supply
20	O	HEATON-N	Heater on	19	O	TRSEL2-N	TR control switch
22	I		NC	21	C	0VP	Power (motor) ground
24	I	+12V	High voltage supply	23	C	0VP	Power (motor) ground
26	O	TRSEL3-N	TR control switch	25	C	0VP	Power (motor) ground

* O : Out
I : In
C : Common

- CENT Connector Pin Assignment
  (To Centro parallel I/F)

Pin No.	I/O*	Signal	Description	Pin No.	I/O*	Signal	Description
1	I	STROBE-N	Strobe	19	C	SG	Ground
2	C	DATA1-P	Data bit 0	20	C	SG	Ground
3	C	DATA2-P	Data bit 1	21	C	SG	Ground
4	C	DATA3-P	Data bit 2	22	C	SG	Ground
5	C	DATA4-P	Data bit 3	23	C	SG	Ground
6	C	DATA5-P	Data bit 4	24	C	SG	Ground
7	C	DATA6-P	Data bit 5	25	C	SG	Ground
8	C	DATA7-P	Data bit 6	26	C	SG	Ground
9	C	DATA8-P	Data bit 7	27	C	SG	Ground
10	O	ACK-N	Acknowledge	28	C	SG	Ground
11	O	BUSY-P	Busy	29	C	SG	Ground
12	O	PE-P	paper end	30	C	SG	Ground
13	O	SEL-P	Select	31	I	IPRIME-N	Input prime
14	I	AUTOFEED-N	Auto feed	32	O	FAULT-N	Fault
15		NC	Not connected	33	C	SG	Ground
16	C	SG	Ground	34		NC	Not connected
17	C	FG		35	O	HILEVEL	Always kept high
18	O	P-LOGIC-H	+5V power supply	36	I	SELIN-N	Select in

* O : Out
I : In
C : Common

- USB Connector Pin Assignment
  (To USB I/F)

2	1
3	4

PIN NO.	I/O*	Signal	Description
1	I	Vcc	+5V Power supply
2	I/O	D-	USB Data
3	I/O	D+	USB Data
4	C	0V	Ground
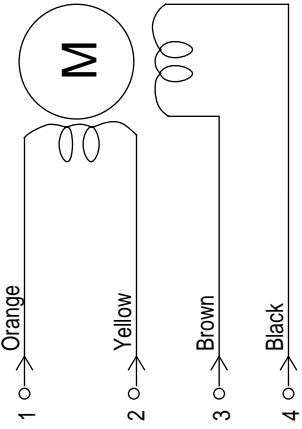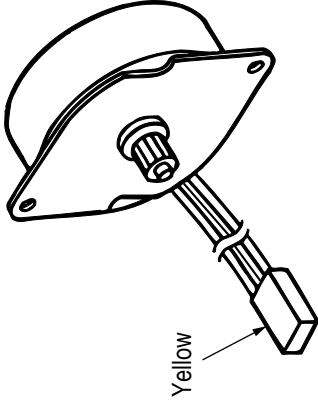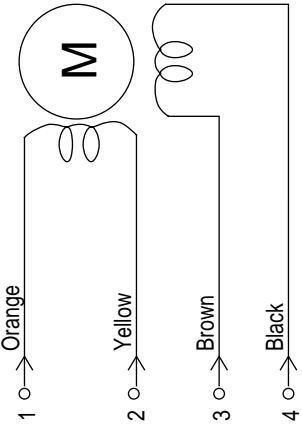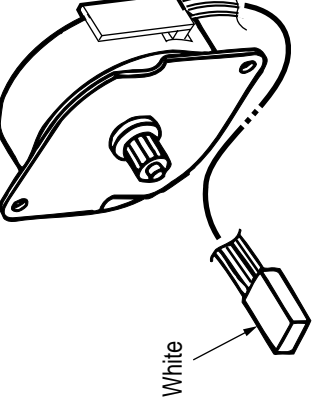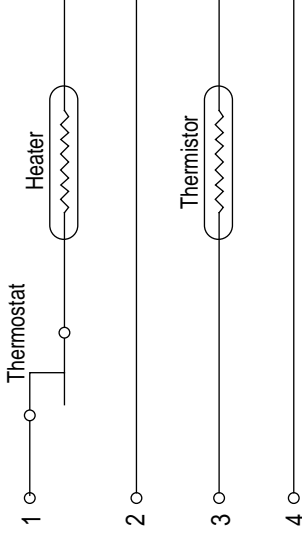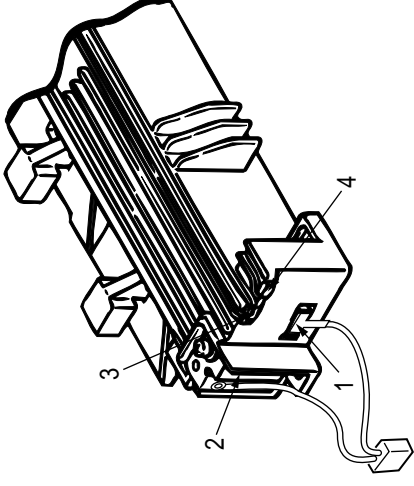
* I: In
  O: Out
  C: Common

- OPTION Connector Pin Assignment
  (To option RAM / RS232C or Network)

Pin No.	I/O*	Signal	Description	Pin No.	I/O*	Signal	Description
01	O	A0	OR write enable	51	I/O	D16	Data bit 16
02	C	0V	Logic ground	52	I/O	D0	Data bit 0
03	O	A1	Address bit 1	53	I/O	D17	Data bit 17
04	O	A2	Address bit 2	54	I/O	D1	Data bit 1
05	O	RSDTR0-N	RS232C Data terminal ready	58	I/O	D18	Data bit 18
06	O	A3	Address bit 3	56	I/O	D2	Data bit 2
07	O	A4	Address bit 4	57	I/O	D19	Data bit 19
08	C	0V	Logic ground	58	I/O	D3	Data bit 3
09	O	A5	Address bit 5	59	I/O	D20	Data bit 20
10	O	A6	Address bit 6	60	I/O	D4	Data bit 4
11	C	+5V	Logic power supply	61	I/O	D21	Data bit 21
12	O	A7	Address bit 7	62	I/O	D5	Data bit 5
13	O	A8	Address bit 8	63	I/O	D22	Data bit 22
14	C	0V	Logic ground	64	I/O	D6	Data bit 6
15	O	A9	Address bit 9	65	I/O	D23	Data bit 23
16	O	A10	Address bit 10	66	I/O	D7	Data bit 7
17	C	+5V	Logic power supply	67	I/O	D24	Data bit 24
18	O	A11	Address bit 11	68	I/O	D8	Data bit 8
19	O	A12	Address bit 12	69	I/O	D25	Data bit 25
20	C	0V	logic ground	70	I/O	D9	Data bit 9
21	O	A13	Address bit 13	71	I/O	D26	Data bit 26
22	O	A14	Address bit 14	72	I/O	D10	Data bit 10
23	C	+5V	Logic power supply	73	I/O	D27	Data bit 27
24	O	A15	Address bit 15	74	I/O	D11	Data bit 11
25	O	A16	address bit 16	75	I/O	D28	Data bit 28
26	C	0V	Logic ground	76	I/O	D12	Data bit 12
27	O	A17	Address bit 17	77	I/O	D29	Data bit 29
28	O	A18	Address bit 18	78	I/O	D13	Data bit 13
29	C	+5V	Logic power supply	79	I/O	D30	Data bit 30
30	O	A19	Address bit 19	80	I/O	D14	Data bit 14
31	O	A20	Address bit 20	81	I/O	D31	Data bit 31
32	C	0V	Logic ground	82	I/O	D15	Data bit 15
33	O	A21	Address bit 21	83	O	DRAS2-N	DRAM select 2
34	O	A22	Address bit 22	84	O	DRAS3-N	DRAM select 3
35	O	A23	Address bit 23	85	O	DRAS4-N	DRAM select 2
36	O	0V	Logic ground	86	O	DRAS5-N	DRAM select 5
37	O	0V	Logic ground	87	O	DCAS3-N	DCAS3
38	C	0V	Logic ground	88	O	DCAS2-N	DCAS2
39	O	RSRTS0-N	RS232C request to send	89	O	DCAS1-N	DCAS1
40	O	CS1-N	ROM/SRAM select 1	90	O	DCAS0-N	DCAS0
41	O	CS2-N	ROM/SRAM select 2	91	O	RD-N	RD-N
42	O	CS3-N	ROM/SRAM select 3	92	O	WR-N	WR-N
43	I	SCRREQ-P	SCC send request	93	I	INT1-N	Interrupt request 1
44	C	0V	Logic ground	94	I	INT2-N	Interrupt request 2
45	I	SCSREQ-P	SCC receive request	95	O	EEPRMCS1-P	EEPROM select
46	O	IOS0-N	I/O select 0	96	O	EEPRMCLK-P	EEPROM clock
47	O	IOS1-N	I/O select 1	97	C	SSTXD-P	EEPROM data
48	O	RSTXD0-N	RS232C send data	98	I	DRDY-N	Data read
49	O	-8V	RS232C line voltage	99	C	+8V	RS232C line voltage
50	I	RSRXD0-P	RS232C receive data	100	O	RESET-N	Reset signal

* O : Out
I : In
C : Common

7.3   Resistance Check

Unit	Circuit Diagram	Illustration	Resistance
Registration motor	M — 1 Orange, 2 Yellow, 3 Brown, 4 Black	Yellow	Between Pins 1 and 2: 9.5Ω Between Pins 3 and 4: 9.5Ω
Main/drum motor	M — 1 Orange, 2 Yellow, 3 Brown, 4 Black	White	Between Pins 1 and 2: 4.2Ω Between Pins 3 and 4: 4.2Ω
Fusing unit	Thermostat — Heater — Thermistor — 1, 2, 3, 4	1 2 3 4	Between Pins 1 and 2: 120V 3Ω 240V 10Ω Between Pins 3 and 4: 200KΩ (at room temperature)

Unit	Circuit Diagram	Illustration	Resistance
Fan	Red 1 +30 V 3 FANALM-N Black 2 0 V M		

8. PARTS LIST
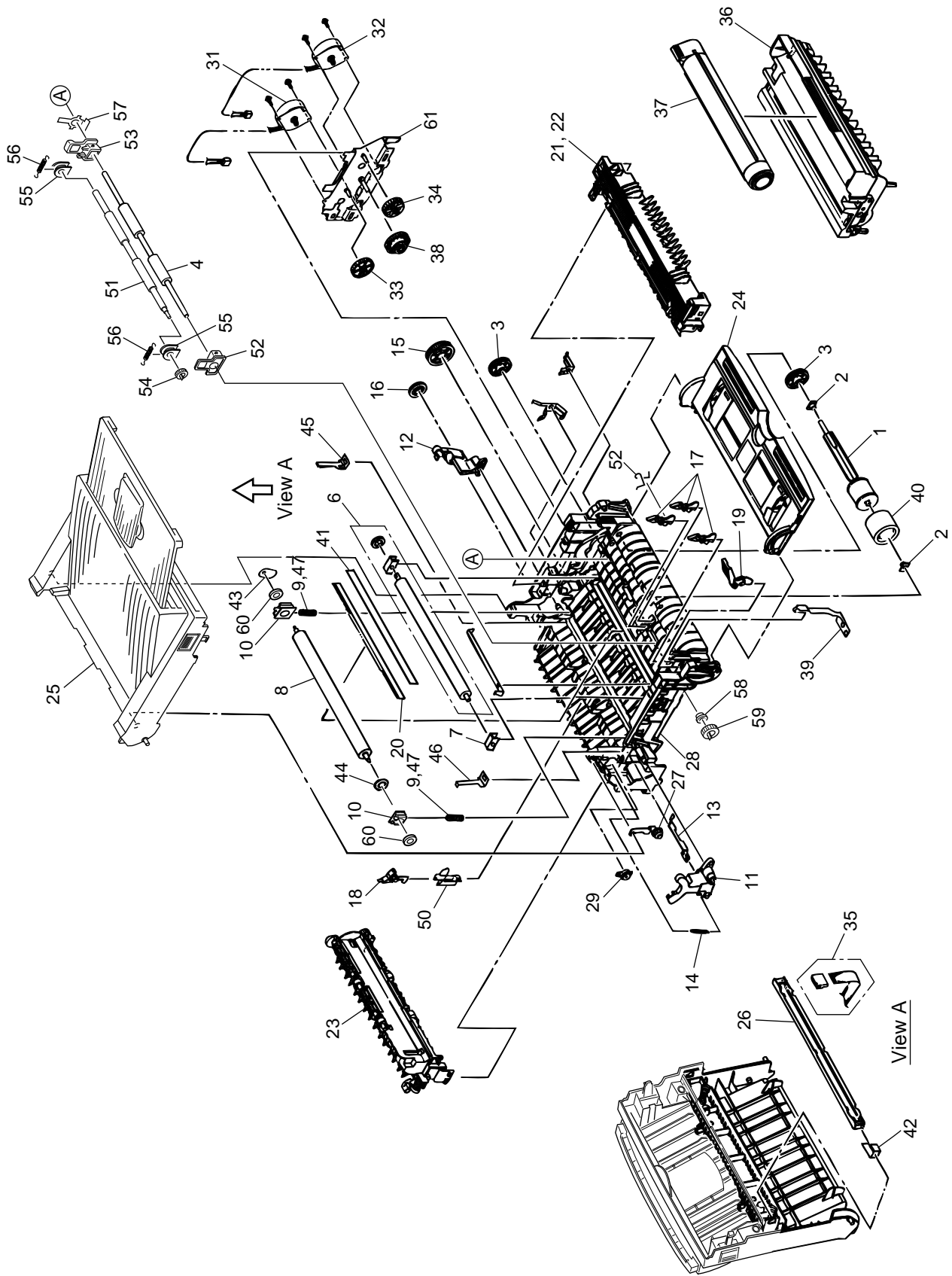
Figure 8-1 Lower Base Unit

Table 8-1 Lower Base Unit (1/2)

No.	Name/Rating	Part No.	Use	Remarks	
1	Hopping roller shaft	51112601	1		
2	Bearing	51607402	2		
3	Hopping roller one-way clutch gear	51228901	2		
4	Roller registration	41281101	1		
5	Bearing (registration)	51607501	1		
6	Roller-Transfer Assy	40437802	1		
7	Bearing TR	40438001	1		
8	Roller Back-up	41301801	1		
9	Spring Bias	41584101	2		
10	Holder BU	41536201	2		
11	Reset lever L	50805801	1		
12	Reset lever R	50805901	1		
13	Cover open switch arm	53068901	1		
14	Stacker cover reset spring	50924201	1		
15	Fuser roller idle gear	51229101	1		
16	Eject roller idle gear	51229201	1		
17	Sensor plate (inlet)	51010701	3		
18	Lever eject sensor Assembly	40771401	1		
19	Toner sensor (adhesion)	50405501	1		
20	Diselectrification bar	51010903	1		
21	Heat Assy - OP14 ex / i	40470107	1	120V	
22	Heat Assy - OP14 ex / i	40470108	1	230V	
23	Roller assy - Eject	40772501	1		
24	Manual feed guide assy	40715501	1		
25	Stacker-Assy	41423101	1		
26	LED head unit - 51LS	41366001	1		
27	Stacker cover damper arm	53069101	1		
28	Frame subassy	41453901	1		
29	Stacker cover damper	51229401	1		
30					
31	Motor-Pulse (main)	41301901	1		
32	Motor-Pulse (regist)	40722301	1		
33	Gear-Idle A (Z60/20)	41279001	1		
34	Gear-Idle B (Z45/16)	41279101	1		
35	Cord-LED Assembly	40241702	1		
36	Image drum unit	41331601	1	ODA	
	Image drum unit	41331602	1	OEL	
	Image drum unit	41331603	1	APS	
37	Toner Cartridge	40433203	1	Starter (2k)	
	Toner Cartridge (Type 8)	41331701	1	Replacement (4k)	

Table 8-1 Lower Base Unit (2/2)

No.	Name/Rating	Part No.	Use	Remarks	
38	Gear-Reduction	41279201	1		
39	FG plate (O.P.)	53347201	1		
40	Hopping roller rubber	53342401	1		
41	Diselectritication Film	52203802	1		
42	LED Contact	51014601	1		
43	Washer C	50517201	1		
44	Washer B	50517001	1		
45	Spacer-Bearing R	41583901	1		
46	Spacer-Bearing L	41584001	1		
47	Bias spring A	41599601	2	Special parts for envelope *	
48					
49					
50	Sensor wire Assembly	41027701	1		
51	Roller-Pressure	41281001	1		
52	Holder-Regist L	41279501	1		
53	Holder-Regist R	41279601	1		
54	Gear-Pressure	41279801	1		
55	Bearing-Pressure	41279401	2		
56	Spring-Tension	41281201	2		
57	Plate-Contact PA	41280401	1		
58	Bearing-Regist L	41279301	1		
59	Gear-Regist	41279701	1		
60	Bearing-Ball	41584201	2		
61	Bracket-Motor	41280001	1		

* This part is counter-measure for envelope wrinkle.
Both side springs must be exchanged at the same time.
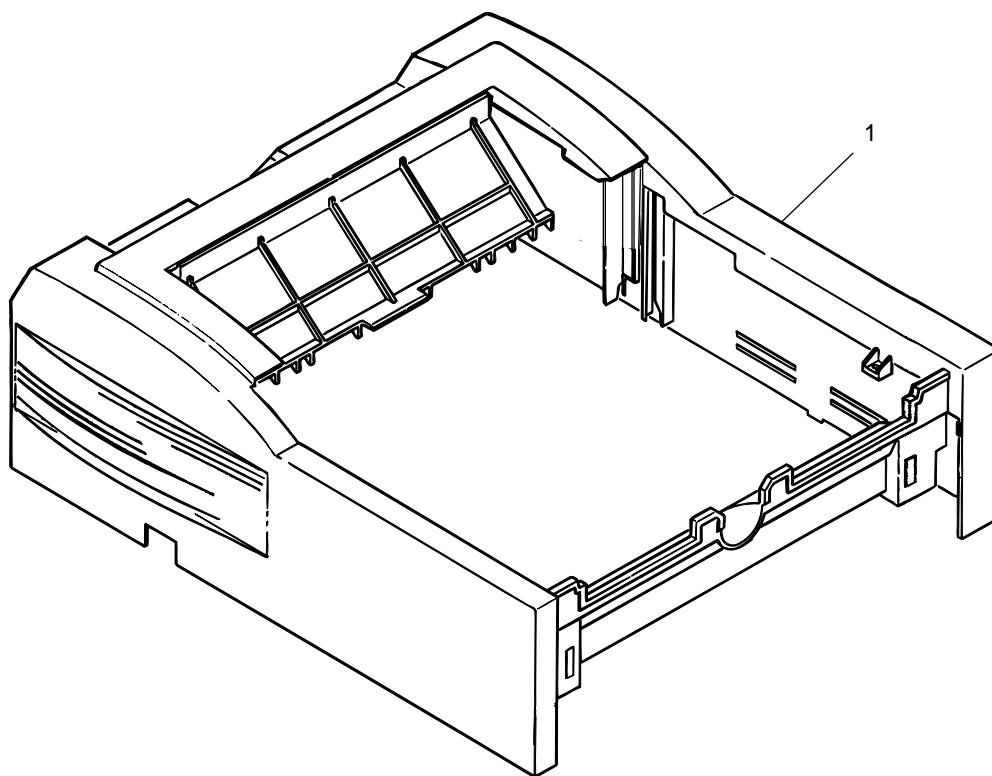
Figure 8-2 Upper cover unit

Table 8-2 Upper cover unit

No.	Name/Rating	Part No.	Use	Remarks	
1	Cover-Upper	40715101	1		
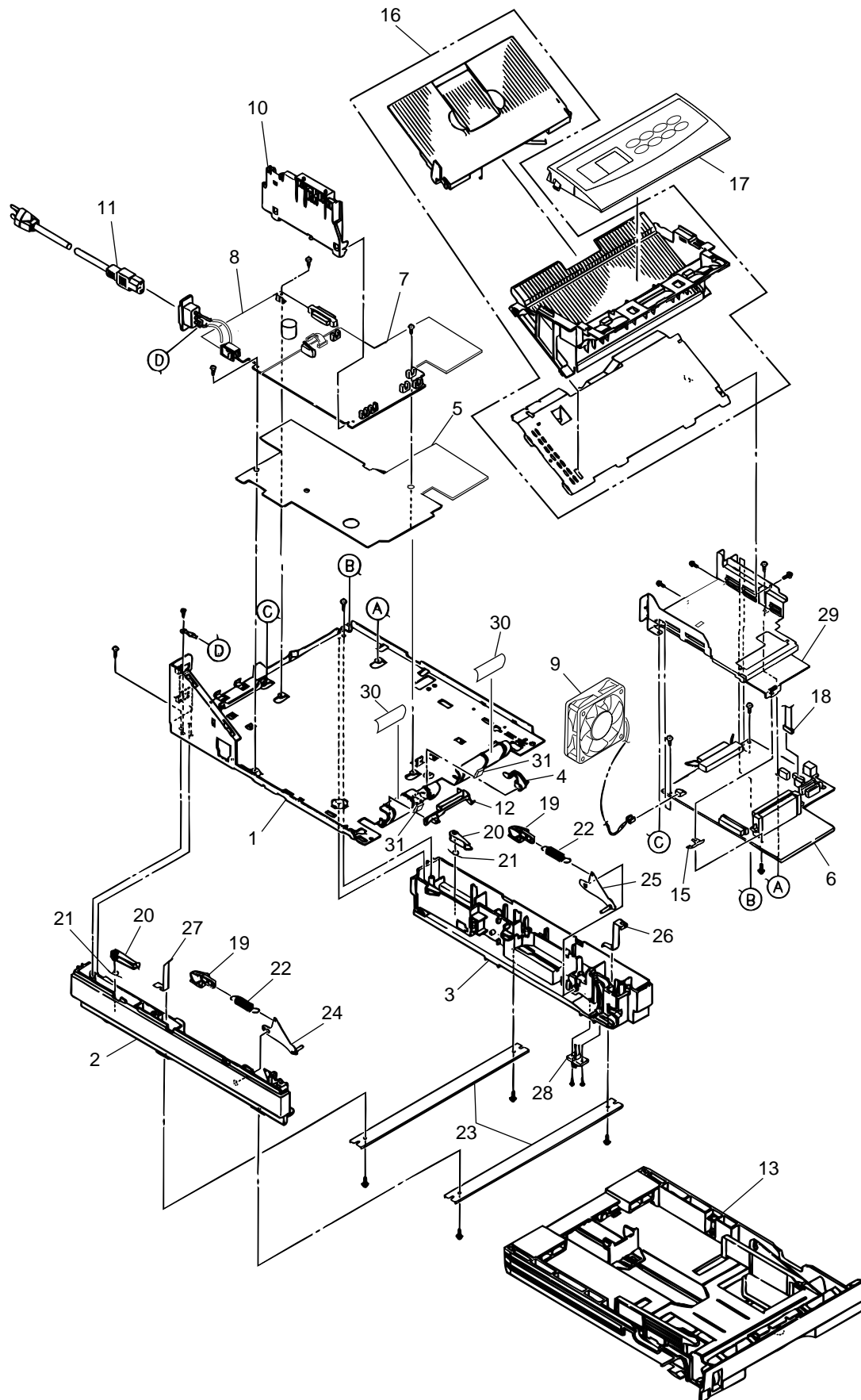
Figure 8-3 Base unit

Table 8-3 Base unit

No.	Name/Rating	Part No.	Use	Remarks	ODA Part No.
1	Plate base	41279901	1		
2	Cassette guide (L) assy	51011201	1		
3	Cassette guide (R) assy	51011301	1		
4	Sensor plate (paper supply)	51011401	1		
5	Plate-Insulator	41301601	1		
6	Board-M7E	41249206	1		
7	PCB Assy-HV1	41228501	1		
8	Power supply Unit	41087901	1	120V	
	Power supply Unit	41088001	1	230V	
9	Fan motor	41454401	1		
10	Contact assy	41445801	1		
11	AC cord	51011501	1	120V	
	AC cord	56624301	1	220~240V	
12	Cassette sensor plate	56609701	1		
13	Cassette Assy-Paper	40473001	1		
14					
15	Earth plate	51011601	1		
16	Face up stacker cover assy	51011301	1		
17	Frame Assy-OP Panel	40715207	1	ODA/OEL/INT	
18	Card assy /OP	41445901	1	120V	
19	Link pull block	53345201	2		
20	Cassette lock lever	50808401	2		
21	Cassette lock lever spring	50929501	2		
22	Sheet spring	50919901	2		
23	Beam	51608801	2		
24	Sheet link L assy	50808501	1		
25	Sheet link R assy	50808601	1		
26	FG plate (2nd)	51023701	1		
27	FG plate (bm)	51023601	1		
28	Connector cord		1		
29	Plate Guide-PCB	41301701	1		
30	Polyethylene Tape		2	L=91.5mm	
31	Guide-Paper H	40828301	2		
32	CS-RING(CS3-SUS)	50709102	2		
33	Board-MN6	40755408	1	APS	
	Board-MN8	41047304	1	APS	

Appendix A   RS-232C SERIAL INTERFACE (option)

1) Connector

   • Printer side   :   25-pin receptacle
                        Type DB-25S (made by Canon) or equivalent
   • Cable side   :   25-pin plug
                        Type DB-25S (made by Canon)
                        Shell
                        Type DB-C8-J10-F2-1 (made by Nihon Kouku Denshi) or equivalent

   Note: Plug shall be fixable with a lock screw.

2) Cable

   • Cable length   :   6 ft (1.8 m) max. (cable shall be shielded)

   Note: Cable is not provided.

3) Interface signal

Pin No.	Signal name	Abbreviation	Signal direction	Functions
1	Frame Ground	FG		Frame Ground
2	Transmitted Data	TD	← PR	Transmitted Data
3	Received Data	RD	→ PR	Received Data
4	Request to Send	RTS	← PR	Stay space level
5	-			(Not connected)
6	-			(Not connected)
7	Signal Ground	SG		Signal Ground
9 ⌇ 17	-			(Not connected)
18	-			(Not connected)
19	-			(Not connected)
20	Data Terminal Ready	DTR	← PR	Data terminal ready
21 ⌇ 25	-			(Not connected)

   • Connector pin arrangement
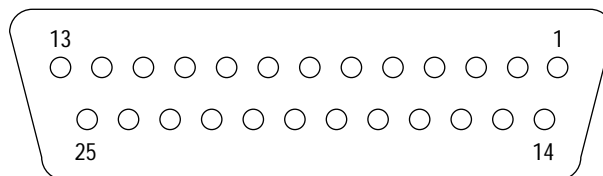
(View from the cable side)

When the Ready/Busy protocol is used for the buffer busy control method, the busy signal can be set to Pin-20 (DTR) in the menu.

4) Signal Level

- MARK polarity : -3V to -15V (LOGIC = 1)
- SPACE polarity : +3V to +15V (LOGIC = 0)

5) Interface Circuit

    a)   Receiving Circuit
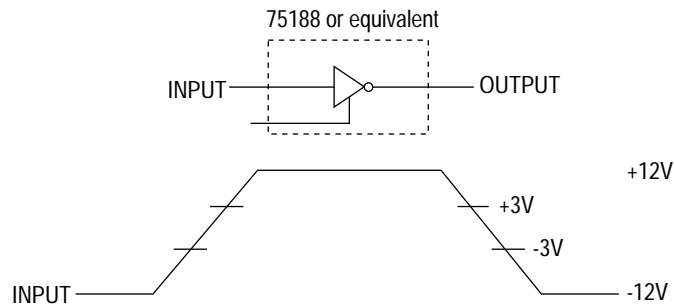
    b)   Sending Circuit
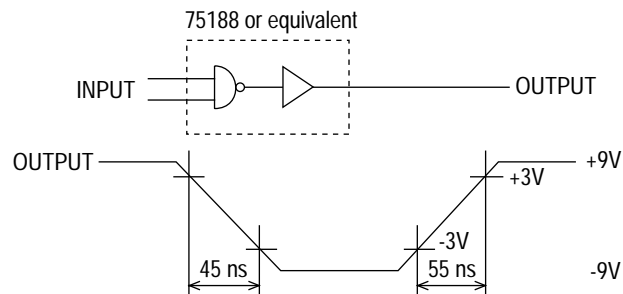
Note: The signal levels described above is for the case where 3K Ω x 15pF is connected to the terminal.

6) Receive Margin

37% min. at all reception rates.

7) Communications Protocol

    a)   READY/BUSY protocol
    b)   X-ON/X-OFF protocol

8) Interface Parameter Setting

The following settings are possible by pressing the ENTER key, after selecting the display contents of the LCD of the operator panel by using the ◄ and ► keys.

Settings are retained even when the printer power is turned off.

By pressing the ON LINE key, menu setting mode is completed and the printer returns to on-line state.

```
┌─────────────────────┐
│  Ready  │ OFF-LINE   │
│  ⬭      │ XXX        │
└─────────────────────┘
```
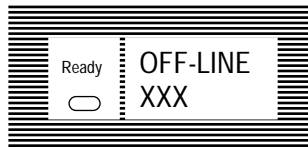
XXX : PCL, AUTO, Adobe PS, HEX DUMP, PRR or FX

Keep the MENU key down for more than 2 seconds and bring the printer into menu setting mode (level 2). Next, press the MENU key 10 times.

```
┌─────────────────────┐
│  Ready  │ RS232C     │
│  ⬭      │ SERIAL     │
└─────────────────────┘
```

"RS232C SERIAL" is displayed on the LCD.

Press the ENTER key.

```
┌─────────────────────┐
│  Ready  │ FLOW CTL   │
│  ⬭      │ Contents   │
└─────────────────────┘
```
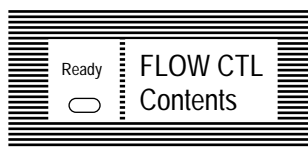
Item	Flow CTL	
Contents of Display	Function	
DTR HI	SPACE-READY	
DTR LO	MARK-READY	
XONXOFF		
RBSTXON	Sending at intervals of 1 sec.	

Factory Setting: DTR HI

Press the MENU key.

Ready ▢ BAUDRATE Contens

Item		Baud Rate
Contents of Display		Function
300		300 baud
600		600 baud
1200		1200 baud
2400		2400 baud
4800		4800 baud
9600		9600 baud
19200		19200 baud

Factory Setting: 9600 baud

Press the MENU key.

Ready ▢ DATABITS Contens
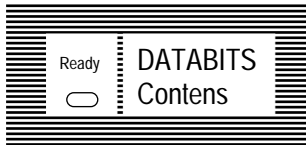
Item		Bit Length
Contents of Display		Function
8 BITS		8 bits
7 BITS		7 bits

Factory Setting: 8 bit

Press the MENU key.

Ready ▢ PARITY Contens

Item		Parity
Contents of Display		Function
NONE		No parity
EVEN		Even parity
ODD		Odd parity

Factory Setting: NONE

Press the MENU key.
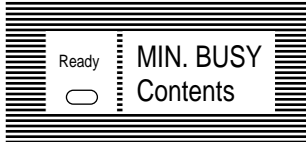
Item	Minimum BUSY Time	
Contents of Display	Function	
200 m SEC	200 ms	
1 SEC	1 sec (1000 ms)	

Factory Setting: 200 m SEC

(PCL only)

Ready MIN. BUSY
        Contents

Press the ON LINE key.

Ready ON-LINE
        XXX
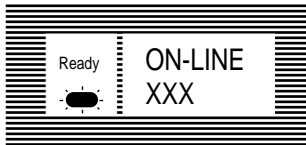
Setting completed.

XXX : PCL, AUTO, Adobe PS, HEX DUMP, PRR or FX

Appendix B   CENTRONICS PARALLEL INTERFACE

    1) Connector

- Printer side   :   36-pin receptacle
  (single port) Type 57RE-40360-730B-D29A (made by Daiichi Denshi), CN-AX05841A36AT (made by Ougat) or equivalent
- Cable side   :   36-pin plug
  Type 57-30360 (made by Daiichi Denshi) or equivalent
  Plug-552274-1 (AMP), 552073-1 (AMP) or equivalent

    2) Cable

- Cable length   :   6 ft (1.8 m) max.
(A Shielded cable composed of twisted pair wires is recommended for noise prevention.)

Note: Cable is not supplied with the printer, and is not available from Oki.

3) Table of Parallel I/F Signals

Pin No.	Signal name	Signal direction	Functions
1	$\overline{\text{DATA STROBE}}$	→ PR	Parallel data sampling strobe
2	DATA BIT - 1		
3	DATA BIT - 2		
4	DATA BIT - 3		
5	DATA BIT - 4	→ PR	PR Parallel input and output data
6	DATA BIT - 5		
7	DATA BIT - 6		
8	DATA BIT - 7		
9	DATA BIT - 8		
10	$\overline{\text{ACKNOWLEDGE}}$	← PR	Completion of data input or end of a function
11	BUSY	← PR	During print processing or alarm
12	PAPER END	← PR	End of paper
13	SELECT	← PR	Select state (ON-LINE)
14	$\overline{\text{AUTOFEED}}$	→ PR	Request to change mode
15	-		(Not used)
16	0V		Signal ground
17	CHASSIS GROUND		Chassis ground
18	+5V	← PR	50 mA max.
19 ⋮ 30	0V		Signal ground
31	$\overline{\text{INPUT PRIME}}$	→ PR	Initializing signal
32	$\overline{\text{FAULT}}$	← PR	End of paper or during alarm
33	-		Signal ground
34	-		(Not used)
35	-		High level (3.3 kΩ)
36	$\overline{\text{SELECT IN}}$	→ PR	Request to change mode

- Connector pin arrangement
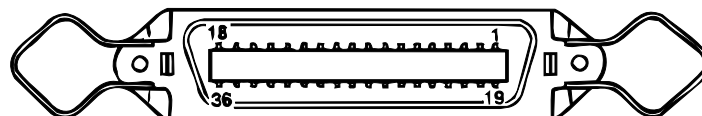
4) Signal Level

- LOW   :   0 V to +0.8 V
- HIGH   :   +2.4 V to 5.0 V

5) Specifications

Item	Description
Mode	Compatibility mode, Nibble mode, ECP mode
Data bit length	8 bits (in the compatibility mode)
Input prime	Valid/Invalid
Receive buffer	8K, 20K, 50K, 100K, 1M Bytes
Control	Handshaking control is performed in each mode. Data received from the host is stored in the receive buffer. Busy control is performed. Signal lead control is performed.

6) Timing Charts

   a) Data receiving timing

PARALLEL DATA
(DATA BITs 1 to 8)

0.5 μs min.
0.5 μs min.
0.5 μs min.
0.5 μs min.

DATA STOROBE

0.5 μs min.
0.5 μs max.
0 min.

BUSY

0 min.

ACKNOWLEDGE

0 min.

0.5 μs to 10 μs

0 min.
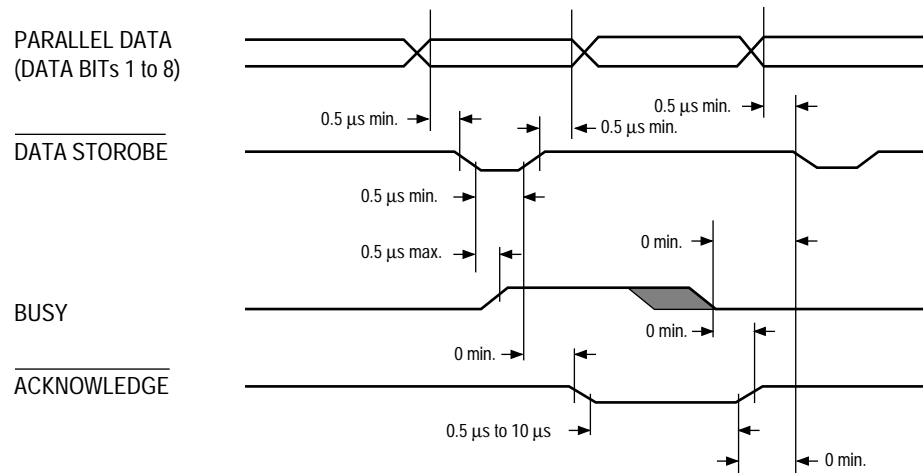
   b) On-line → off-line switching timing by ON-LINE SW

ON-LINE SW

BUSY

SELECT

100 ms max.
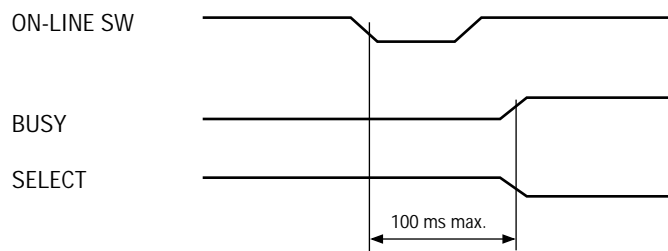
   c) Off-line → on-line switching timing by ON-LINE SW

ON-LINE SW

BUSY

SELECT

ACKNOWLEDGE

0 min.

100 ms max.

0.5 μs to 10 μs
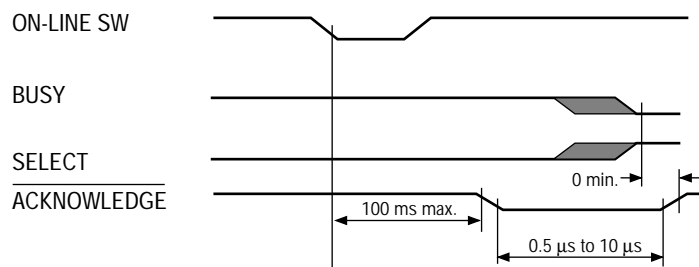
   d) INPUT PRIME timing (when set to the effective INPUT PRIME signal)

50 μs min.

INPUT. PRIME

BUSY

SELECT

5μs max.

0 min.

ACKNOWLEDGE

10 μs max.

0.5 μs to 10 ms
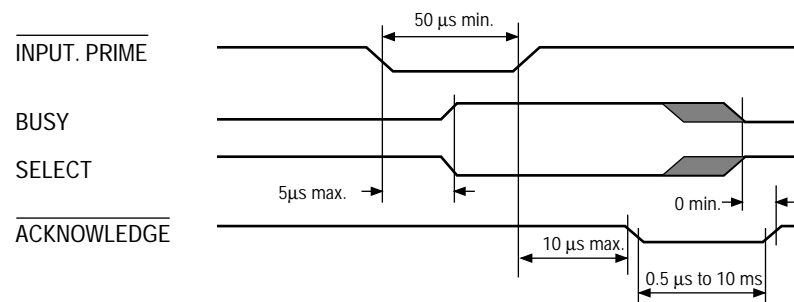
7)   Interface Parameter Setting

The following settings are possible by pressing the ENTER key, after selecting the display contents of the LCD of the operator panel by using the ◀ and ▶ keys.

Settings are retained even when the printer power is turned off.

By pressing the ON LINE key, menu setting mode is completed and the printer returns to on-line state.

```
┌─────────────────────┐
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
│ Ready ┊ OFF-LINE     │
│  ⬭   ┊ XXX          │
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
└─────────────────────┘
```
         XXX : PCL, AUTO, Adobe PS, HEX DUMP, PRR or FX
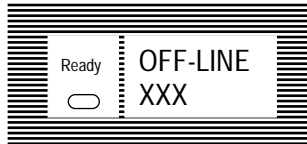
Keep the MENU key down for more than 2 seconds and bring the printer into menu setting mode (level 2). Next, press the MENU key 9 times.
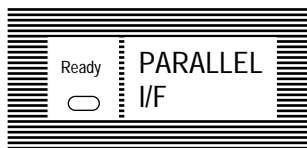
```
┌─────────────────────┐
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
│ Ready ┊ PARALLEL     │
│  ⬭   ┊ I/F          │
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
└─────────────────────┘
```
         "PARALLEL I/F" is displayed on the LCD.

Press the ENTER key.

```
┌─────────────────────┐
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
│ Ready ┊ SPEED        │
│  ⬭   ┊ Contents     │
│ ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ │
└─────────────────────┘
```
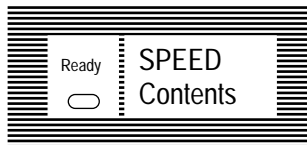
Item	Data Transfer Speed	
Contents of Display	Function	
HIGH	High speed	
MEDIUM	Normal speed	

Factory Setting: HIGH

Press the MENU key.

```
┌─────────────────────────┐
│ ═══════════════════════ │
│ ═══┌─────────────────┐═ │
│ ═══│ BI–DIRCT        │═ │
│Ready│                │═ │
│ ══◯─│ Contents        │═ │
│ ═══└─────────────────┘═ │
│ ═══════════════════════ │
└─────────────────────────┘
```

Item	Direction of Data Transfer	
Contents of Display	Function	
ENABLE	Bi-directional data transmission	
DISABLE	Uni-directional data transmission	

Factory Setting: ENABLE

Press the ON LINE key.

```
┌─────────────────────────┐
│ ═══════════════════════ │
│ ═══┌─────────────────┐═ │
│ ═══│ ON-LINE         │═ │
│Ready│                │═ │
│ ══◯─│ XXX             │═ │
│ ═══└─────────────────┘═ │
│ ═══════════════════════ │
└─────────────────────────┘
```
Setting completed.
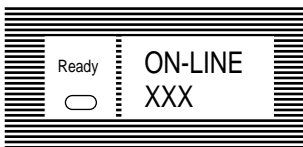
XXX : PCL, AUTO, Adobe PS, HEX DUMP, PRR or FX

Appendix C   Universal Serial Bus (USB)

Universal Serial Bus Specification Revision 1.1 compliance.

1)   Connector

   • Printer Side   : "B" Receptacle (Upstream Input to the USB Device)
   • Cable Side   : Series "B" Plug

2)   Cable

   • Cable Length   : Max 5m (A cable must be met USB Spec Rev 1.1 for normal operation)

   Note: Cable is not provided.

3)   Table of USB I / F signals

Contact Number	Signal Name
1	Vbus
2	D -
3	D +
4	GND
Shell	Shield

4)   Connector pin arrangement
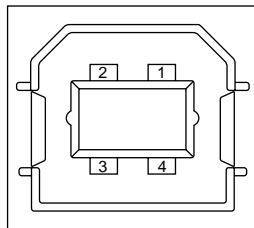
5)   Mode & Class of Device

   • Full - speed Driver
   • Self - powered Device

6)   Data Signaling Rate

   • Full - speed function - 12Mb/s

7)   Interface circuit

$R_s = 22\ \Omega$
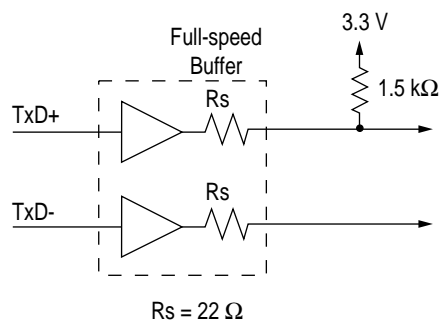
8) Signal Level

- Input / Output Level

Parameter	Symbol	Min.	Max.	Units
Input Levels :				
High (driven)	V_{IH}	2.0		V
High (floating)	V_{IHZ}	2.7	3.6	V
Low	V_{IL}		0.8	V
Output Levels :				
Low	OL	0.0	0.3	V
High (driven)	OH	2.8	3.6	V
Output Signal Crossover Voltage	V_{CRS}	1.3	2.0	V

- Signaling Levels

Bus State	Signaling Levels	
	Required	Acceptable
Differential "1"	(D+) - (D-) > 200mV and D+ > V_{IH} (min)	(D+) - (D-) > 200mV
Differential "0"	(D-) - (D+) > 200mV and D- > V_{IH} (min)	(D-) - (D+) > 200mV
Single-ended 0 (SE0)	D+ and D- < V_{IL} (max)	D+ and D- < V_{IH} (min)

Data J state:
  Low-speed
  Full-speed
	
	Differential "0"
	Differential "1"	

Data K state:
  Low-speed
  Full-speed
	
	Differential "1"
	Differential "0"	

Idle state:
  Low-speed
  Full-speed
	
	D- > V_{IHZ} (min) and D+ < V_{IL} (max)
	D+ > V_{IHZ} (min) and D- < V_{IL} (max)
		
		D- > V_{IHZ} (min) and D+ < V_{IH} (min)
		D+ > V_{IHZ} (min) and D- < V_{IH} (min)

Resume state	Data K state	
Start-of-Packet (SOP)	Data lines switch from Idle to K state	
End-of-Packet (EOP)	SE0 for ≥ 1 bit time[1] followed by a J state for 1 bit time	SE0 for ≥ 1 bit time[1] followed by a J state
Disconnect (at downstream port)	SE0 for ≥ 2.5μs	
Connect (at downstream port)	Idle for ≥ 2ms	Idle for ≥ 2.5μs
Reset	D+ and D- < V_{IL} (max) for ≥ 10ms	D+ and D- < V_{IL} (max) for ≥ 2.5μs

Note: The width of EOP is defined in bit times relative to the device type receiving the EOP. The bit time is approximate.

9) Timing Chart

a) Packet Voltage Levels

VOH (min)
VIH (min)
VIL (max)
VOL (max)
VSS

Bus Idle
SOP
First Bit of Packet

Last Bit of Packet
SE0 Portion of EOP
Bus Driven to J State at end of EOP
Bus Floats
Bus Idle

VOH (min)
VIH (min)
VIL (max)
VOL (max)
VSS

b) Disconnect Detection

D+ / D-
VIHZ (min)
VIL
D- / D+
VSS
≥2.5μS
Device Connected
DisConnect Detected
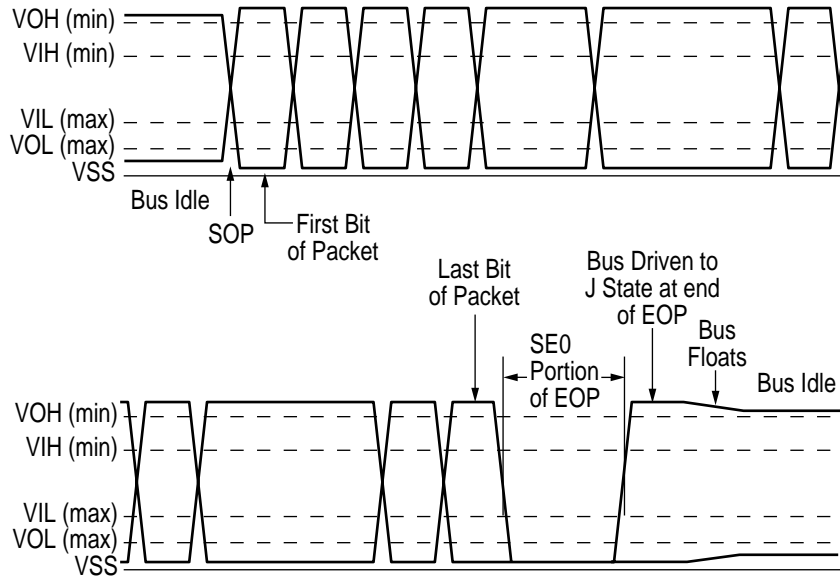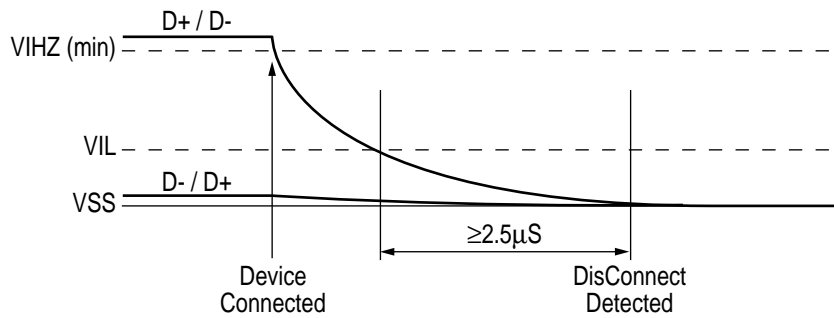
c) Full-speed Device Connect Detection

D+
VIH
D- / D+
D-
VSS
≥2.5μS
Device Connected
Connect Detected
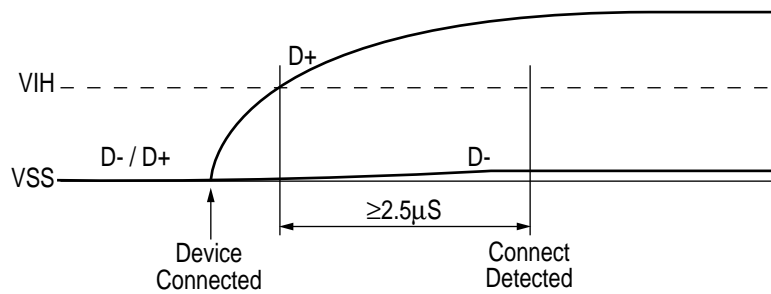
d) Differential Data Jitter

TPERIOD
Differential Data Lines (VCRS)
Crossover Points
Consecutive Transitions
N * TPERIOD + TxDJ1
Paired Transitions
N * TPERIOD + TxDJ2

TPERIOD = 12Mbps (±0.25%)
TxDJ1 = Min-3.5ns~Max3.5ns
TxDJ2 = Min-4ns~Max4ns
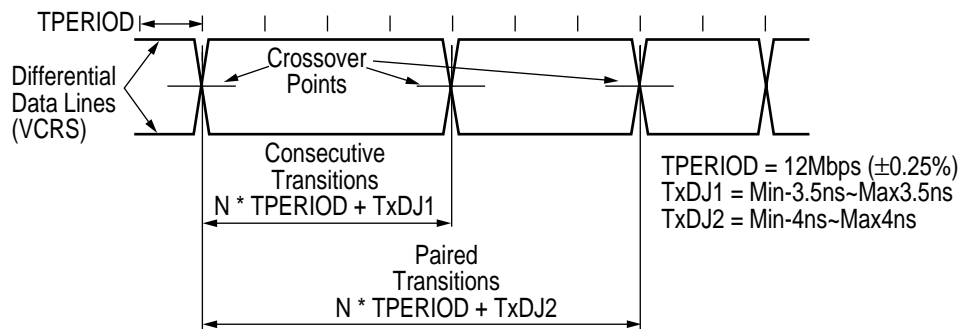
e)   Differential-to-EOP Transition Skew and EOP Width

TPERIOD

Differential Data Lines

Crossover Points

Crossover Point Extended

TxDEOP = -2ns~5ns

Diff. Data-to-SE0 Skew
N * TPERIOD + TxDEOP

Source EOP Width: TFEOPT (160ns~175ns)

Receiver EOP Width: TFEOPR (80ns~)
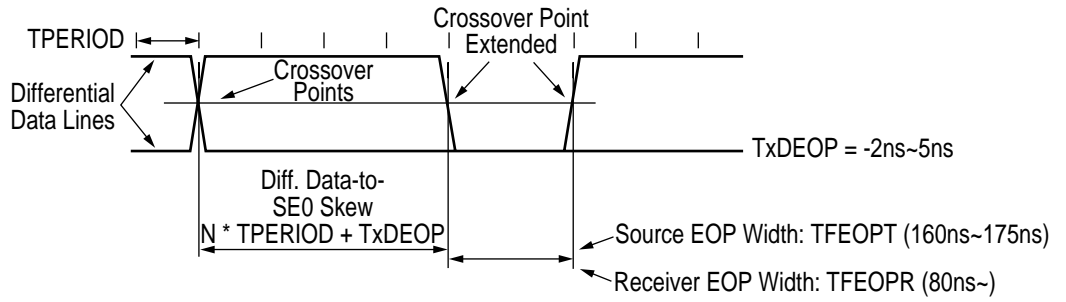
f)   Receiver Jitter Tolerance

TPERIOD

Differential Data Lines

TxJR

TxJR1

TxJR2

Consecutive Transitions
N * TPERIOD + TxJR1

Paired Transitions
N * TPERIOD + TxJR2

TxJR1 = Min-18.5ns~Max18.5ns
TxJR2 = Min-9ns~Max9ns
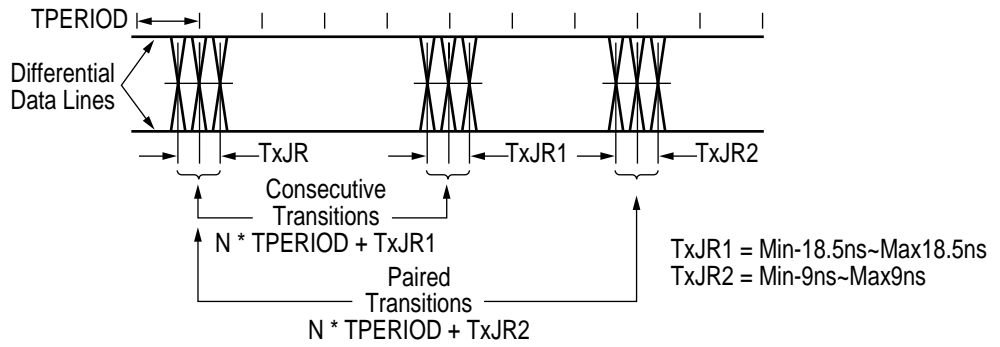
Appendix D   LOOP TEST (RS-232C INTERFACE)

1) Connect the test connector
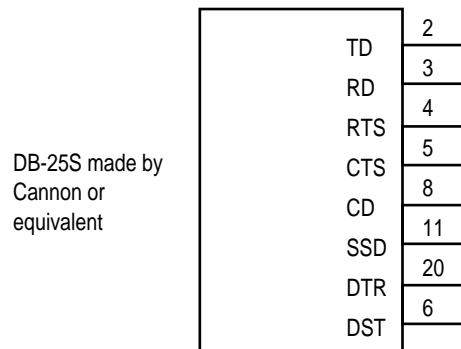
Test Connector Connection Diagram

2) Select "LOOP Test" in the system maintenance mode.
    The codes transmitted from the TD signals are comparatively checked with the data received from the RD signals. If any error occurs, the error message is displayed on the LCD.

Appendix E   DIAGNOSTICS TEST

1.   Maintenance Modes

- The maintenance modes consist of the user maintenance mode which are released to the user, and the system and engine maintenance modes in the maintenance personnel level not released to the user.

- Press the MENU key to update each category. The operation returns to the first category after updating the last category, in a loop.

- Press the Enter key to execute the function being displayed.

- To exit from any of these modes during a category display, press the *Recover* or ON LINE key and the operation mode will start.

1.1   User Maintenance Mode

- To enter the user maintenance mode, turn the power on while keeping the MENU key pressed down.

- This mode uses the menu for function selection.

- The user maintenance mode provides the following functions:

(1) Hex Dump

- The data received from the host (higher position) is dumped in hexadecimal notation to the printer.

- Printing is activated automatically when the received data exceeds one page. If the received data is less than one page, printing can be activated manually by pressing the FORM FEED key after desetting the off-line mode by pressing the ON LINE key (automatic activation of printing even when the received data is less than one page is possible by selecting the Auto Eject function on the menu).

- The only way to exit from this mode is by turning the power off.

(2) Menu Reset

- All settings for Menu level-1 are reset to factory default values.
The menus for all executable emulations, including options, are reset to factory default values.
(See Table4-1)

- The operation mode starts automatically upon completion of resetting.

(3) Drum Counter Reset

- This function resets the drum life data when the user replaces the image drum unit.

- The operation mode starts automatically upon completion of resetting.

(4) X-Adjust / Y-Adjust

- This function sets the first character printing position on the first line.
- The operation mode starts automatically upon completion of resetting.

(5) Operator Panel Menu Disable

- This function is for enabling and disabling the operation panel menu functions (Menu 1, Menu 2, Tray Select, Copies and Paper Size).

(6) Resource Saving Area size

(7) Receive Buffer Area size

(8) ECP Receive Disable

(9) Designated for 2nd Tray command for PCL5 Emulation is set

(10) Place Page

(11) Setting

(12) Jam Recovery & Print Performance for continuous mode

(13) Power Save mode Disable

LCD display | USER MNT

Press the MENU key.

MENU RESET — Press the ENTER key. → **MENU RESET'NG** — After the completion of processing (See Table4-1) → **ON-LINE XXX**

Press the MENU key.

HEX DUMP — Press the ENTER key. → **ON-LINE HEX DUMP**

Press the MENU key.

DRUM CNT RESET — Press the ENTER key. → **DRUM CNT RESET'NG** — After the completion of processing → **ON-LINE XXX**

Press the MENU key.

RSRC SAV — Press the ◄ or ► key. →
```
AUTO
OFF
200KB
400KB
800KB
1.2MB
1.8MB
2.4MB
  :
8.4MB
9.8MB
11.2MB
```
Sets the size of area where, at switching either of PCL and POSTSCRIPT to the counterpart, environment such as permanent DLL and MACRO can be saved for the switched part, and when it is returned, the saved environment can be recalled.
Enable only when PS option + additional memory is connected and cable of obtaining 10% assignment to the size of additional memory which is installed when this setting is selected.

REC BUF — Press the ◄ or ► key. →
```
AUTO
8KB
20KB
50KB
100KB
1MB
```
Setting of receiving buffer.
If you select a large value, the data transmitting time from PC will be shortened, but Memory Overflow become easy to happen.

Press the MENU key.

ECP ENABLE * — Press the ◄ or ► key. → **ECP DISABLE**
A function to switch IEEE and 1284 parallel I/F ECP mode Enable/Disable when level-2 menu Centronics I/F bi-directional Centronics is set to Disable, this becomes invalid regardless of the setting.

OP MENU ENABLE * — Press the ◄ or ► key. → **OP MENU DISABLE**
Writing into the EEPROM is performed after pressing the ENTER key. Press the ON LINE key if you wish to get out of this mode.

Press the MENU key.

X ADJUST 0mm * — Press the ◄ or ► key. → **X ADJUST +0.25mm**
Writing into the EEPROM is performed after pressing the ENTER key. Press the ON LINE key if you wish to get out of this mode.
(Range of Adjustment: +2.00mm to -2.00mm; 0.25mm steps)

Press the MENU key.

Y ADJUST 0mm * — Press the ◄ or ► key. → **X ADJUST +0.25mm**
Writing into the EEPROM is performed after pressing the ENTER key. Press the ON LINE key if you wish to get out of this mode.
(Range of Adjustment: +2.00mm to -2.00mm; 0.25mm steps)

2ND TRAY 5 * — Press the ◄ or ► key. → **2ND TRAY 1**
In the feeding destination selecting command (ESC&l#H) for PCL5 Emulation, # designated for 2nd Tray is set.

PLACE PG CENTER * — Press the ENTER key. → **PLACE PG LEFT**
As compared with mechanical setting position of paper being a center alignment, a printing image is moved in accordance with the left alignment which is the same as HP (canon).
Enable only for PCL.

Press the MENU key.

SETTING 0 * — Press the ◄ or ► key. (Note1) →
```
0      *
+ 1
+ 2
- 1
- 2
```
Used for fine adjustments when conspicuously scratchy printout results in certain environment/special media.
Performs PQ adjustment when using special environment/special media continuously.
Incremert when light specs or snow flake like printout occurs in high density print areas.
Decrement when print results be come faded.

JAMRCVR ENABLE * — Press the ◄ or ► key. → **JAMRCVR DISABLE ***
Specifies the Recovery Enable/Disable when an exit jam occurs.
• ENABLE : Guarantees Jam Recovery to allow the paper's bottom edge to pass OUT sensor as in normal usage.
• DISABLE : Increases the print performance for continuous printing that requires large edit memory Demerit is, however, that this does not guarantee the Jam Recovery after the paper's bottom edge passes WRITE sensor (after sending print data to the drum (ID) is complete)

PWR SAVE ENABLE * — Press the ◄ or ► key. → **PWR SAVE DISABLE**
A function to switch Power Save mode Enabel/Disable.
When DISABLE is selected, Power Save Level-2 menu will not appear.

Press the MENU key.

INITIAL-IZING

ON LINE XXX

1.2 System Maintenance Mode

- To enter the system maintenance mode, turn the power on while keeping the *Recover* key pressed down.

- This mode adopts the menu for function selection.

- The system maintenance mode provides the following functions:

(1) Page Count Display

- The total number of pages counted at the engine block is displayed on the LCD.

(2) Page Count Printing Enable/Disable

- This function allows the selection to include (enable) or exclude (disable) the total number of printed pages counted at the engine block at the time of menu printing.

(3) Rolling ASCII Continuous Printing

- The rolling ASCII pattern is printed continuously for various engine tests.

- Press the ON LINE key to cancel this mode.

(4) Loop Test

- The loop test is for testing the serial I/F functions without connecting the printer to the host.

- The data is sent and received by loop back in the loop test.

- The loop test is performed even when another interface is being selected in Menu level-2.

- Installation of the loop connector is necessary for the loop test (refer to Appendix C, LOOP TEST (RS-232C INTERFACE)).

- The realtime loop count is displayed on the LCD.

- When an error occurs in the course of the test, the corresponding error message is displayed on the LCD.

- Press the ON LINE key to cancel this mode.

(5) EEPROM Reset

- All EEPROM areas, including Menu level-2 are set to the factory default values.(See table4-1)

- The following items are excluded:

    Head drive time setting

    Fine adjustment of printing start position

    Standard tray paper feed amount setting

- Transition to the operation mode occurs upon completion of resetting.

- Press the MENU key to update each category.
  The operation returns to the first category after updating the last category, in a loop.

(6) SIDM Emulation Disable

(7) DRAM Memory Test

(8) System Maintenance Mode Menu System

LCD display

```
SYS MNT
```

Press the
MENU key.

```
PAGE CNT
nnnnnn
```

Press the
MENU key.   Press the
                   ◄ or ► key.

```
PAGE PRT                      PAGE PRT
DISABLE *    ◄──────────►     ENABLE
```

Writing into the EEPROM is performed
after pressing the ENTER key. Press
the ON LINE key if you wish to get
out of this mode.

Press the
MENU key.   Press the
                   ENTER key.   Press the
                                        ON LINE key.

```
CONT PRT         CONT PRT              CONT PRT
            ──►  PRINTING      - - ►   CANCELED
```

Press the
MENU key.   Press the
                   ENTER key.

```
LOOPTEST         LOOPTEST              LOOP ERR
            ──►  nnnnnn        - - ►   nnnnnn
```

Press the
MENU key.   Press the
                   ENTER key.   After the completion
                                        of processing

```
EEPROM           EEPROM                ON-LINE
RESET       ──►  RESET'NG      ──►      XXX
```

Press the   XXX: AUTO, PCL, PPR, FX, AdobePS, HEX
MENU key.
                           * Do not change the default setting. (See Table4-1)

                   Press the
                   ◄ or ► key.

```
SIDM                          ENABLE      *
ENABLE    *  ◄──────────►     DISABLE
```

Switches enable/disable of SIDM
(IBM/EPSON) emulation. When
DISABLE is selected, IBMPPR and
EPSONFX will not appear.

```
DRAMTEST
```

Performs Write/Read continuous lost of all installed DRAMs.
If an error occurs, the number of error occurrences is indicated on
LCD, but the test does not stop.
This mode does not end until Power off.

Press the
MENU key.

Press the
ON LINE key.

```
INITIAL-
IZING
```

```
ON LINE
XXX
```

1.3 Engine Maintenance Mode

- The engine maintenance mode is activated when the power is turned ON while keeping the FORM FEED key and ENTER key pressed down.

- This mode adopts the menu for function selection.

- The method for exit from this mode depends on the setting.

- The engine maintenance mode provides the following functions:

(1) Head Drive Time Setting

- Sets the drive time of the LED head.

(2) 600 x 1200 DPI strobe time

- Do not change the default setting.

(3) Printing Start Position Setting

- Sets the printing start position.

(4) Drum Count Total Display

- Displays on the LCD the total number of drum revolutions of the unit, counted at the engine block.

(5) Drum Count Display

- Displays on the LCD the total number of EP drum revolutions counted at the engine block.

(6) Factory Adjustment (for High Capacity Second Paper Feeder/Power Envelope Feeder)

- Do not change the default settings since these are factory settings and were set at the factory.

(7) Engine Reset

- No items subjected to, All except counters are subjected to reset, As a common spec. (See Table 4-1)

- Engine maintenance mode menu system

LCD display

ENG MNT

LED HEAD
0

Press the
◄ or ► key.

```
        -16
        -15
          ʔ
.         0   *
          ʔ
.       +14
        +15
```

Writing into the EEPROM is performed after pressing the ENTER key. Press the ON LINE key if you wish to get out of this mode.

Press the
MENU key.

STRB TIM
0.50*

Press the
◄ or ► key.

```
0.54
0.50        *
0.46
0.42
```

Writing into the EEPROM is performed after pressing the ENTER key.

Press the
MENU key.

Press the
◄ or ► key.

OPT HEAD
600-4W*

```
300-1W
300-2W
600-4W *
```

Writing into the EEPROM is performed after pressing the ENTER key.

Press the
MENU key.

Press the
◄ or ► key.

PRINTPOS
0 mm *

```
 0 mm    *
+ 0.5 mm
.
+ 3.5 mm
- 4.0 mm
.
- 0.5 mm
```

PRINTPOS is for shipping. Do not change the default setting.

Press the
MENU key.

DRUM CNT
T   nnnnnnn

Press the
MENU key.

DRUM CNT
T   nnnnnnn

Press the
MENU key.

Press the
◄ or ► key.

T1 POS
 0 mm*

```
 0 mm    *
+ 1 mm
:
+ 7 mm
- 8 mm
:
- 1 mm
```

Do not change the default setting.

Press the
MENU key.

```
                              Press the
                              ◄ or ► key.          0 mm    *
                         ─────────────────────►    + 1 mm
    ┌──────────┐         ◄─────────────────────    :            Do not change the default setting.
    │ T2 POS   │                                   + 7 mm
    │  0 mm*   │                                   - 8 mm
    └──────────┘                                   :
          Press the                                - 1 mm
          MENU key.   Press the
                      ◄ or ► key.
    ┌──────────┐    ─────────────────►    ┌──────────┐    Do not change the default setting.
    │ T2 TBL   │    ◄─────────────────    │ No. 1    │
    │ No. 3 *  │                          │ No. 2    │
    └──────────┘                          │ No. 3  * │
          Press the                       └──────────┘
          MENU key.
                              Press the            0 mm    *
                              ◄ or ► key.          + 1 mm
                         ─────────────────────►    :
    ┌──────────┐         ◄─────────────────────    + 7 mm       Do not change the default setting.
    │ EF POS   │                                   - 8 mm
    │  0 mm*   │                                   :
    └──────────┘                                   - 1 mm
          Press the
          MENU key.   Press the
                      ◄ or ► key.
    ┌──────────┐    ─────────────────►    ┌──────────┐    Do not change the default setting.
    │ EF TBL   │    ◄─────────────────    │ No. 1    │
    │ No. 3 *  │                          │ No. 2    │
    └──────────┘                          │ No. 3  * │
          Press the                       └──────────┘
          MENU key.

                      Press the                         Press the
                      ENTER key.                         ◄ or ► key.
    ┌──────────┐    ─────────────────►    ┌──────────┐  ──────────►  ┌──────────┐
    │ ENGINE   │                          │ EP TEST  │  ◄──────────  │ OFF    * │
    │ TEST     │                          │ OFF    * │               │ PAPER    │
    └──────────┘                          └──────────┘               │ CONNECT  │
          Press the                             Press the            └──────────┘
          MENU key.                             MENU key.
                                                            Writing into the EEPROM is performed
                                                            after pressing the ENTER key.

                                                                  Press the
                                                                  ◄ or ► key.
                                        ┌──────────┐  ──────────►  ┌──────────┐
                                        │ PRT DUTY │  ◄──────────  │ 1/1    * │
                                        │ 1/1      │               │ 1/10     │
                                        └──────────┘               │ 1/20     │
                                                                   │ 1/50     │
                         Press the                                 └──────────┘
                         MENU key.
                      ◄──────────
                                                            Writing into the EEPROM is performed
                                                            after pressing the ENTER key.

                      Press the                    Upon completion
                      ENTER key.                   of processing
    ┌──────────┐    ─────────────────►    ┌──────────┐  ──────────►  ┌──────────┐
    │ ENGINE   │                          │ ENGINE   │               │ ON-LINE  │
    │ RESET    │                          │ RESET'NG │               │ XXX      │
    └──────────┘                          └──────────┘               └──────────┘
 Press the
 MENU key.                              *  Factory defaut (See Table 4-1)
    ┌──────────┐                        XXX:  AUTO, PCL, PPR, FX, Adobe PS, HEX
    │ INITIAL- │
    │ IZING    │
    └──────────┘

    ┌──────────┐
    │ ON LINE  │
    │ XXX      │
    └──────────┘
```

1.4   User Factory Set Operation

The desired destination can be set by turning the power on while depressing two keys corresponding to the destination according to the following table.

Destination	Keys to be Depressed
ODA	MENU ▷
OEL	MENU ◁
INT A (A4) (Australia, etc.)	MENU, PAPER SIZE
INT L (Letter) (Singapore, etc.)	MENU, TRAY TYPE

This function shall not be open for users.

APPENDIX F   MULTI PURPOSE FEEDER MAINTENANCE

1.   OUTLINE

1.1   Functions

This Multi-Purpose Feeder is installed on the front section of the printer, and it supplies paper automatically through the operation of pulse motor, which is driven by signals sent from the printer. The main functions are the followings:

  • Paper that can be used:

[Paper Types]
  • Standard paper: Xerox 4200 (20-lb)
  • Special paper: OHP sheets (for PPC), label sheets (PPC sheets)
                        * Not guaranteed for OHP sheets with attachments on the edge or
                          reverse side.
  • Cut sheet size: Letter, Executive, A4, A5, B5, A6
    Special size: Width: 87 to 216mm
                        Length: 148 to 297mm

[Weight and Thickness]
  • 16-lb to 32-lb (60~128 g/m^2)
  • For labels and OHP Sheets: Label sheets: 0.1 to 0.15mm
                                OHP sheets: 0.08 to 0.11mm

 * When using sheets which exceed 24-lb, make sure that the paper exits through the face-up route.

1.2   External View and Component Names
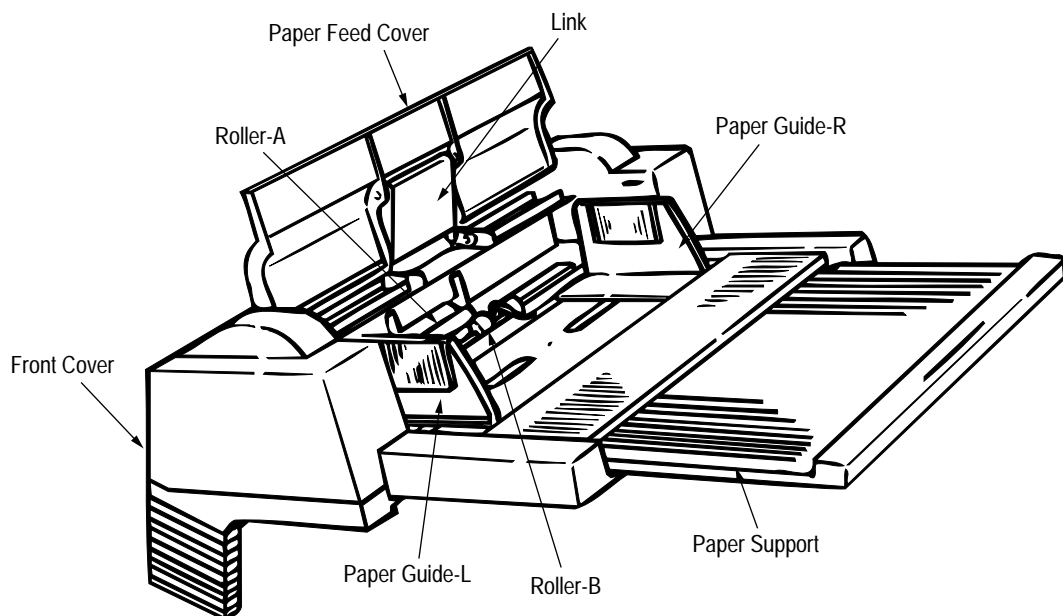
Figure 1-1

2.   MECHANISM DESCRIPTION

2.1   General Mechanism

The Multi-Purpose Feeder feeds the envelopes and paper into the printer by receiving the signal from the printer, which drives the pulse motor inside the Multi-Purpose Feeder, and this motion is transmitted to rotate roller-A and B. The envelope or paper is delivered from the separator into the printer.

Once delivered into the printer, the envelope or paper is then controlled and fed through by pulse motor (registration) of the printer.

2.2   Hopper Mechanism

The hopper automatically feeds the printer with the envelope or paper being set, one sheet at a time. After the envelope or paper is set in the Multi-Purpose Feeder, the pulse motor moves the envelope or paper and a single envelope or paper caught by the separator is fed into the printer.
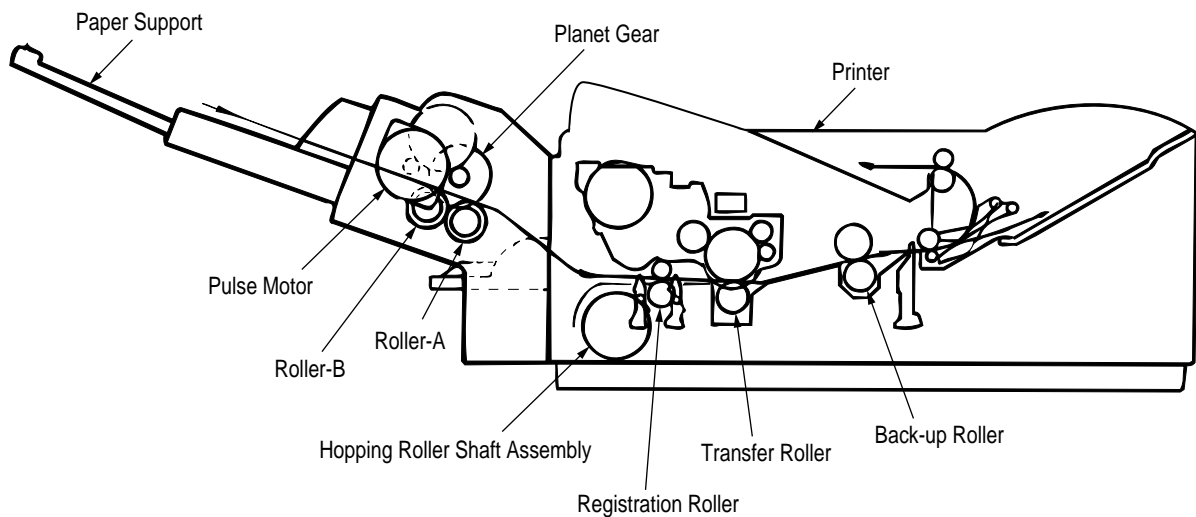
3.   PARTS REPLACEMENT

This section covers the procedures for the disassembly, reassembly and installations in the field. This section describes the disassembly procedures, and for reassembly procedures, basically proceed with the disassembly procedures in the reverse order.
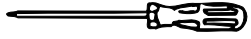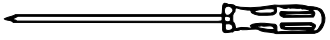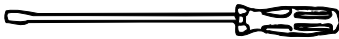
3.1   Precautions Concerning Parts Replacement

(1) Parts replacements must be carried out, by first turning the printer power switch off "O" and removing the Multi-Purpose Feeder from the printer.

(2) Do not disassemble the Multi-Purpose Feeder if it is operating normally.

(3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.

(4) Only specified service tools may be used.

(5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.

(6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.

(7) When handling printed circuit boards, do not use any glove which may generate static electricity.

(8) Do not place the printed circuit boards directly on the equipment or floor.

[Service Tools]

Table 3-1 shows the tools required for the replacement of printed circuit boards, assemblies and units in the field.

Table 3-1 Service Tools

No.	Service Tools		Q'ty	Application	Remarks
1		No. 1-100 Philips screwdriver	1	2 ~ 2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3 ~ 5 mm screws	
3		No. 3-100 screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter	1		
6		Pliers	1		
7		Handy cleaner	1		

3.2   Parts Layout

This section describes the layout of the main components.
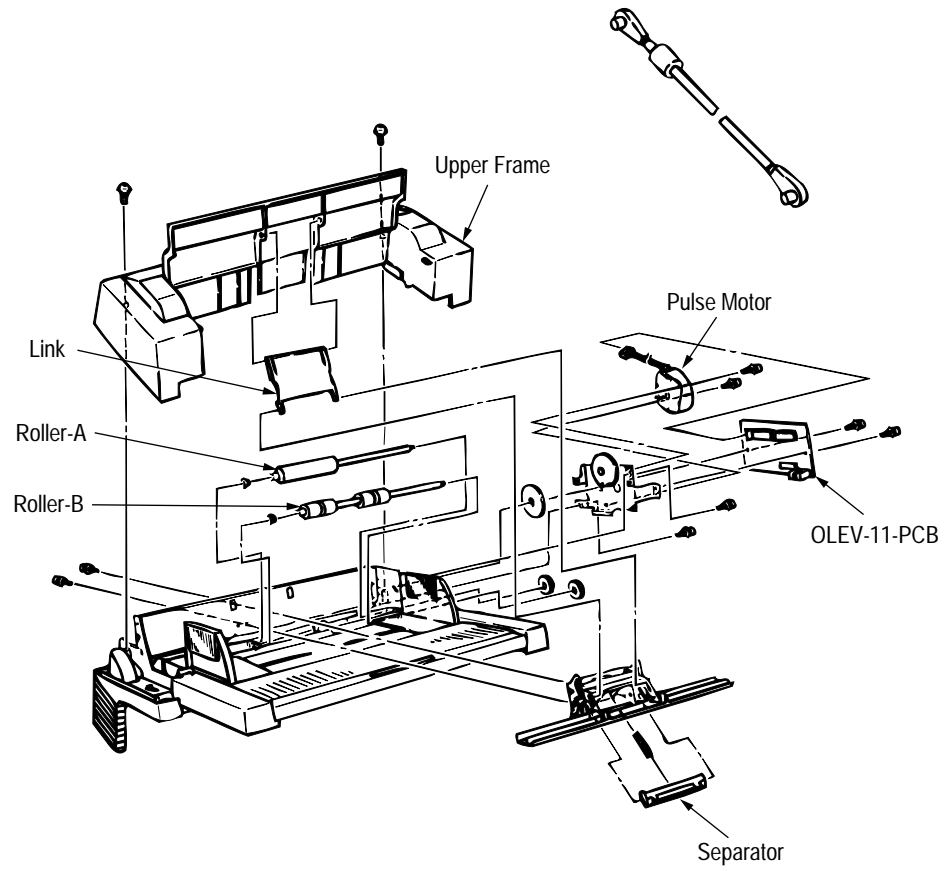
Figure 3-1

3.3   Parts Replacement Methods

This section describes the parts replacement methods for the components listed in the disassembly order diagram below.

Multi-Purpose Feeder ——————— Link (3.3.1)

——— Separator (3.3.2)

——— OLEV-11-PCB (3.3.3)

——— Pulse motor (3.3.4)

——— Planet gear (3.3.5)

——— Roller-A (3.3.6)
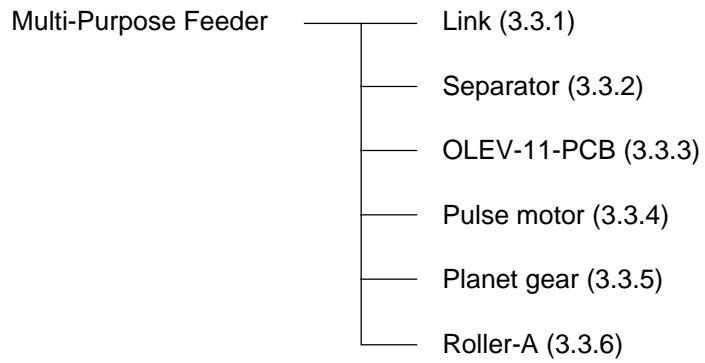
3.3.1 Link

(1) Open paper feed cover ①, and disengage the paper feed cover ① and link ③, while lifting the paper hold ②.
(2) Remove the paper hold ② off the arm ④.
(3) Disengage the link ③ from the arm ④, and remove it.

  * Be careful not to deform the link and arm.
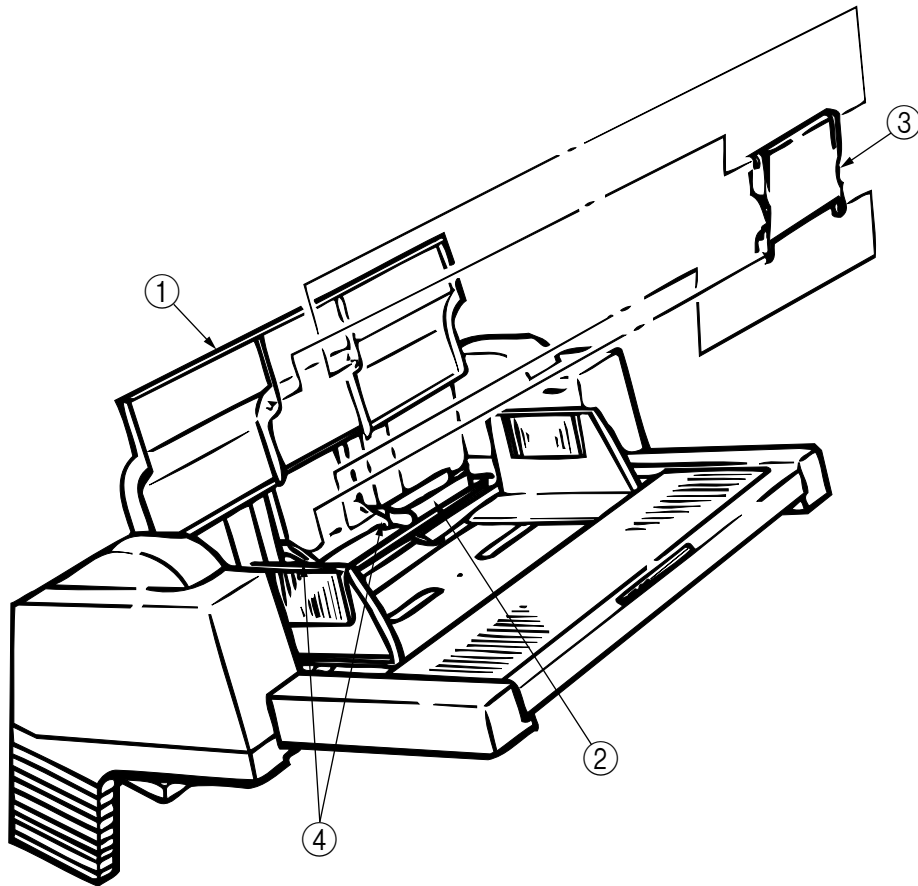
3.3.2 Separator

    (1) Turn the power switch off "O" and remove the connector cable.
    (2) Disengage the link and paper feeder cover (see 3.3.1).
    (3) Remove 2 screws ①, disengage the locks at 2 locations on the upper frame ② with a screwdriver, and remove the upper frame ②.
    (4) Remove 2 screws ③, and take out the separator assembly ④.
    (5) Disengage the separator ⑦ from the separator bracket ⑥ while lifting the paper hold ⑤, and take out the separator (be careful not to lose the spring ⑧ when you are doing this).

Screwdriver(–)

Lock

Lock
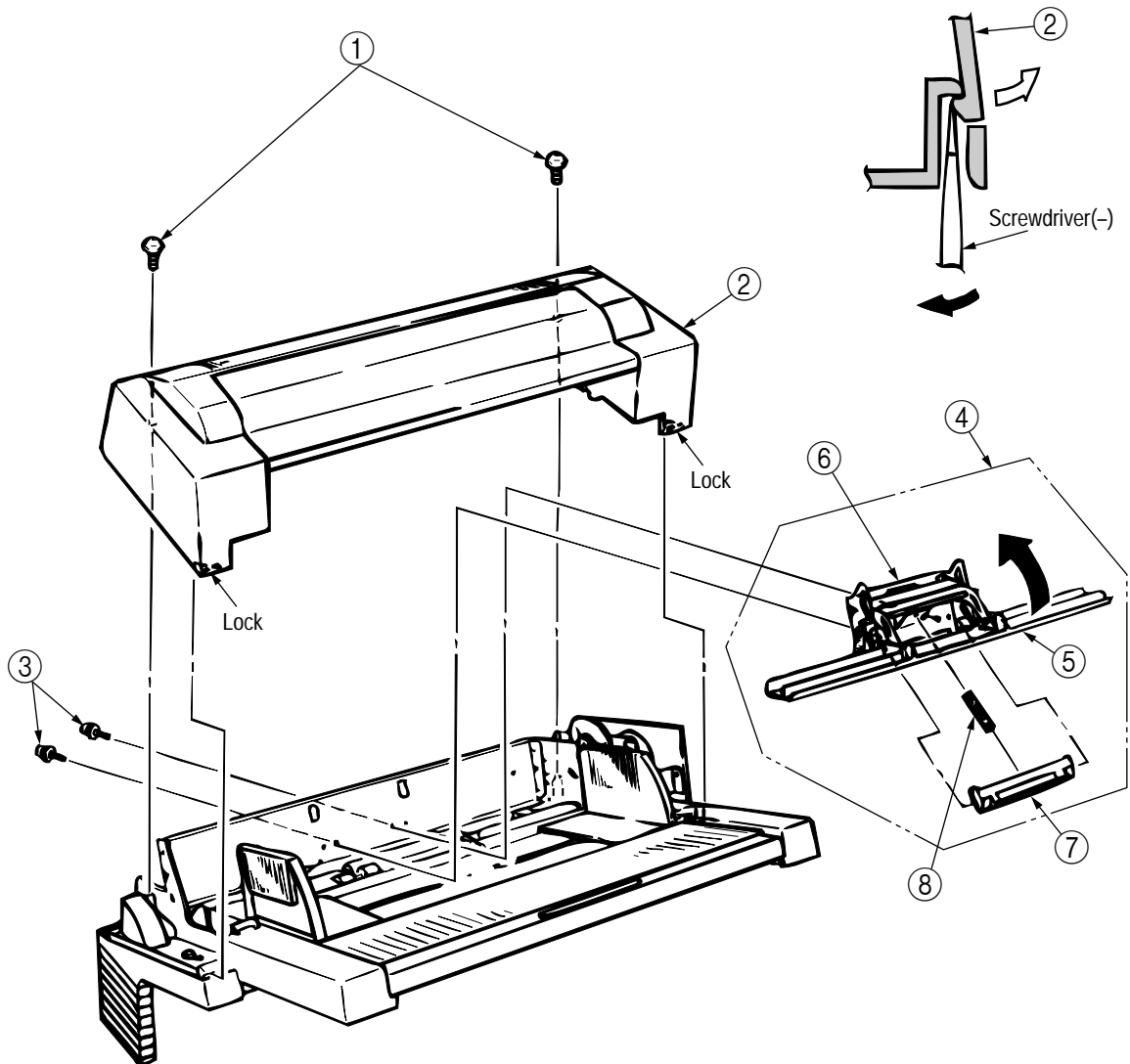
3.3.3   OLEV-11-PCB
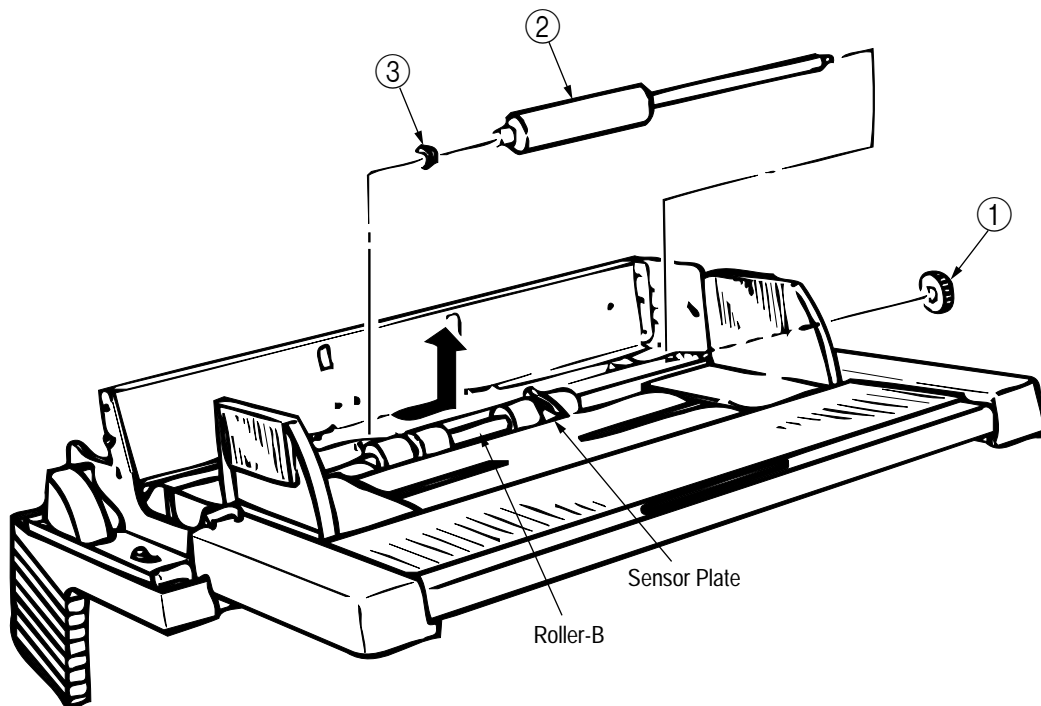
(1) Remove the upper frame [see 3.3.2 steps (1) through (3)].
(2) Remove the connector ①.
(3) Remove 2 screws ②, and remove the OLEV-11 PCB ③.

When reinstalling the printed circuit board, be careful to make sure that the sensor plate is being set correctly.

Sensor Plate
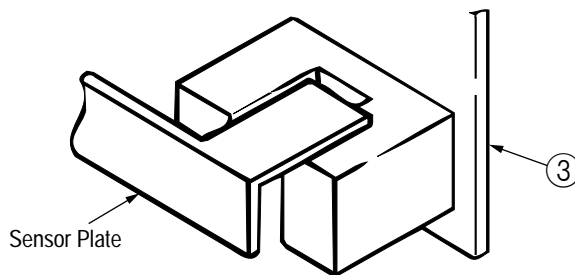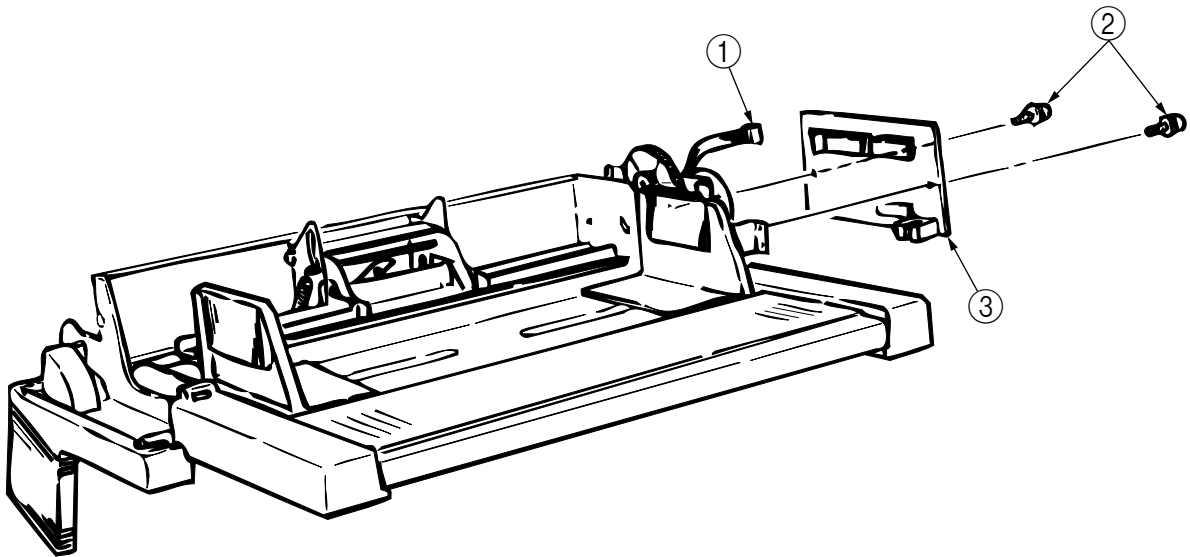
3.3.4　Pulse Motor

(1) Remove the upper frame [see 3.3.2 steps (1) through (3)].
(2) Remove the OLEV-11-PCB (see 3.3.3).
(3) Remove 2 screws ①, and remove the pulse motor ②.
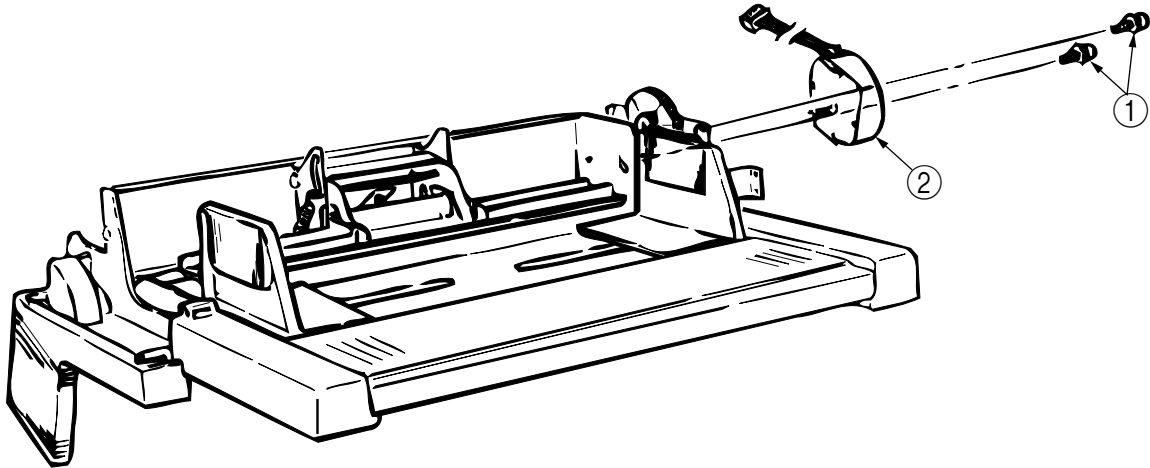
3.3.5 Planet Gear

    (1) Remove the upper frame [see 3.3.2 steps (1) through (3)].
    (2) Remove the OLEV-11-PCB (see 3.3.3).
    (3) Remove 2 screws ①, and remove the motor bracket assembly ② and planet gear ③.
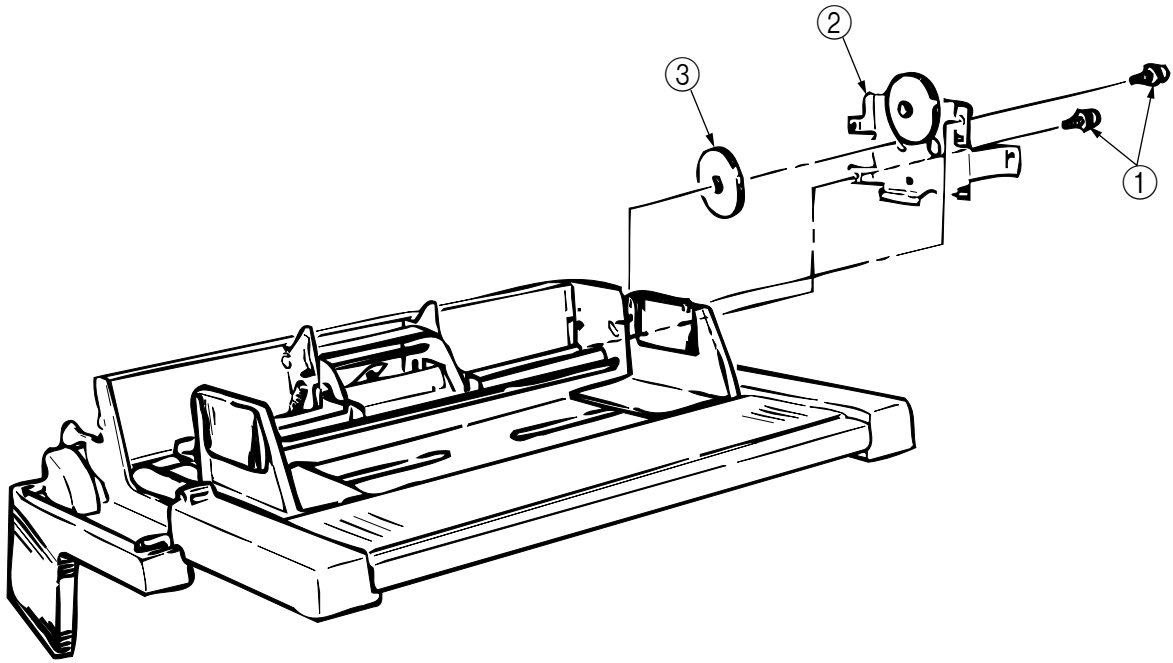
3.3.6 Roller-A and B

While only the removal procedure for roller-A is described here, the removal procedure for roller-B is basically same. When removing roller-B, however, be careful not to deform the sensor plate.

(1) Remove the upper frame [see 3.3.2 steps (1) through (3)].
(2) Remove the separator assembly (see 3.3.2).
(3) Remove the OLEV-11-PCB (see 3.3.3).
(4) Remove the motor bracket (see 3.3.5).
(5) Remove the gear ①.
(6) Shift the roller-A ② to the right, lift it on its left side and slide it out (the bearing ③ also comes off while you are doing this, so be careful not to lose it).

Sensor Plate

Roller-B

4. TROUBLESHOOTING

4.1 Precautions Prior to the Troubleshooting

(1) Go through the basic checking items provided in the Printer Handbook.
(2) Obtain detailed information concerning the problem from the user.
(3) Go through checking in the conditions similar to that in which the problem occurred.

4.2 Preparations for the Troubleshooting

(1) Display on the operator panel
The status of the problem is displayed on the LCD (Liquid Crystal Display) on the operator panel.
Go through the appropriate troubleshooting procedures according to the messages displayed on the LCD.

[ODA/OEL/INT]

Status message display

Ready LED display

⬛ : OFF	☒ : BLINKING		
▨ : ON	☐ : Undefined		

4.3   Troubleshooting Method

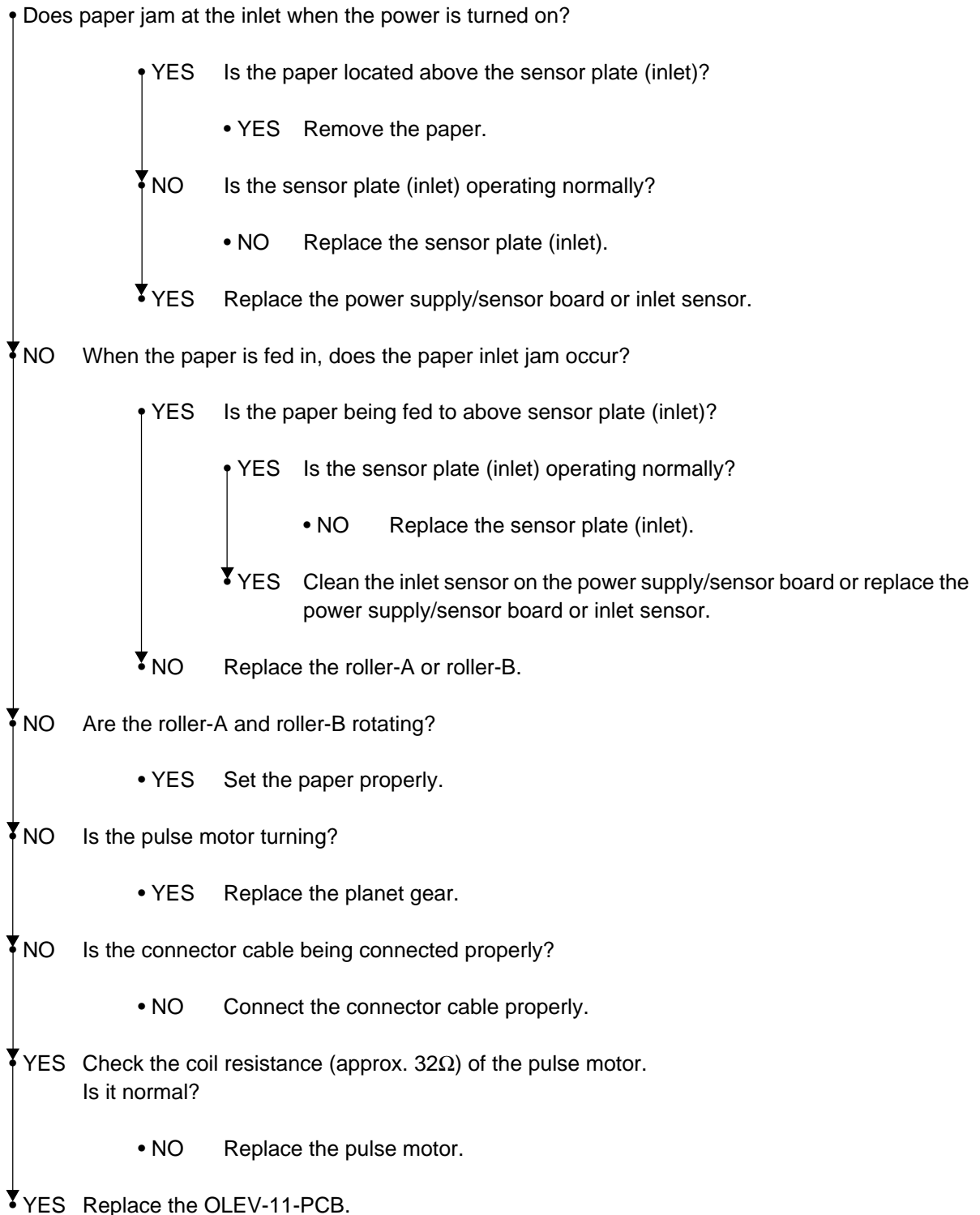When a problem occurs, go through the troubleshooting according to the following procedure.

```
┌─────────────────┐
│  Problem occurs │
└────────┬────────┘
         │
         │   ┌─────────────────┐   ┌─────────────────┐   ┌─────────────────┐
         └──▶│ Problem displayed│──▶│ Troubleshooting │──▶│ Carry out detailed│
             │ by the LCD message│   │ according to the LCD│   │ troubleshooting │
             └─────────────────┘   │ Status Message List│   │ according to the │
                                    │ (see 4.3.1)     │   │ Troubleshooting Flow│
                                    └─────────────────┘   │ (see 4.3.1)     │
                                                          └─────────────────┘
```

4.3.1   LCD Status Message List

The listing of the statuses and problems displayed in the form of messages on the LCD is provided in Table 4-1.

Classification	LCD Status Message	Description	Recovery method
Jam error	▮ `FEEDER INPUT JAM` ▮ `FEEDER FEED JAM` ▮ `FEEDER EXIT JAM`	Notifies of occurrence of jam while the paper is being fed from Multi-Purpose Feeder.	• Check the paper in the Multi-Purpose Feeder. Carry out the recovery printing by opening and closing the cover, and turn the error display off. • When the problem occurs frequently, go through the Troubleshooting.
Paper size error	▮ `FEEDER SIZE ERR`	Notifies of incorrect size paper feeding from Multi-Purpose Feeder.	• Check the paper in the Multi-Purpose Feeder. Also check to see if there was a feeding of multiple sheets. Carry out the recovery printing by opening and closing the cover, and turn the error display off.
Tray paper out	▮ `FEEDER PAPEROUT`	Notifies of no paper state of the Multi-Purpose Feeder.	• Load the paper in Multi-Purpose Feeder.

• (JAM error)

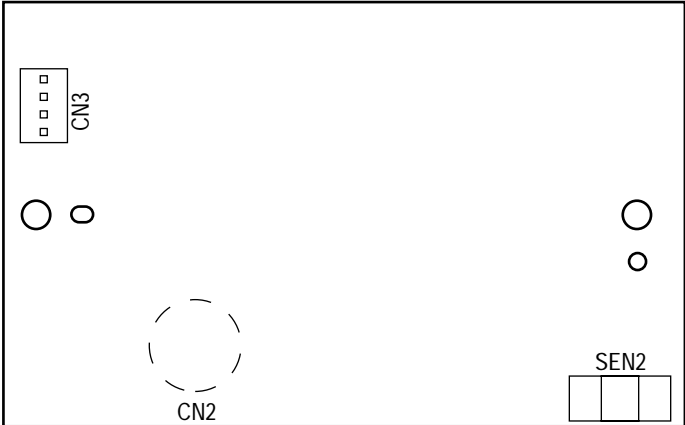<u>Paper Inlet Jam</u>

• Does paper jam at the inlet when the power is turned on?

      • YES   Is the paper located above the sensor plate (inlet)?

          • YES   Remove the paper.

      NO   Is the sensor plate (inlet) operating normally?

          • NO   Replace the sensor plate (inlet).

      YES   Replace the power supply/sensor board or inlet sensor.

NO   When the paper is fed in, does the paper inlet jam occur?

      • YES   Is the paper being fed to above sensor plate (inlet)?

          • YES   Is the sensor plate (inlet) operating normally?

              • NO   Replace the sensor plate (inlet).

          YES   Clean the inlet sensor on the power supply/sensor board or replace the power supply/sensor board or inlet sensor.

      NO   Replace the roller-A or roller-B.

NO   Are the roller-A and roller-B rotating?

      • YES   Set the paper properly.

NO   Is the pulse motor turning?

      • YES   Replace the planet gear.

NO   Is the connector cable being connected properly?

      • NO   Connect the connector cable properly.

YES Check the coil resistance (approx. 32Ω) of the pulse motor.
Is it normal?

      • NO   Replace the pulse motor.

YES Replace the OLEV-11-PCB.

5. CONNECTION DIAGRAM

5.1 Interconnection Diagram

5.2   PCB Layout

OLEV-11-PCB

6. PARTS LIST
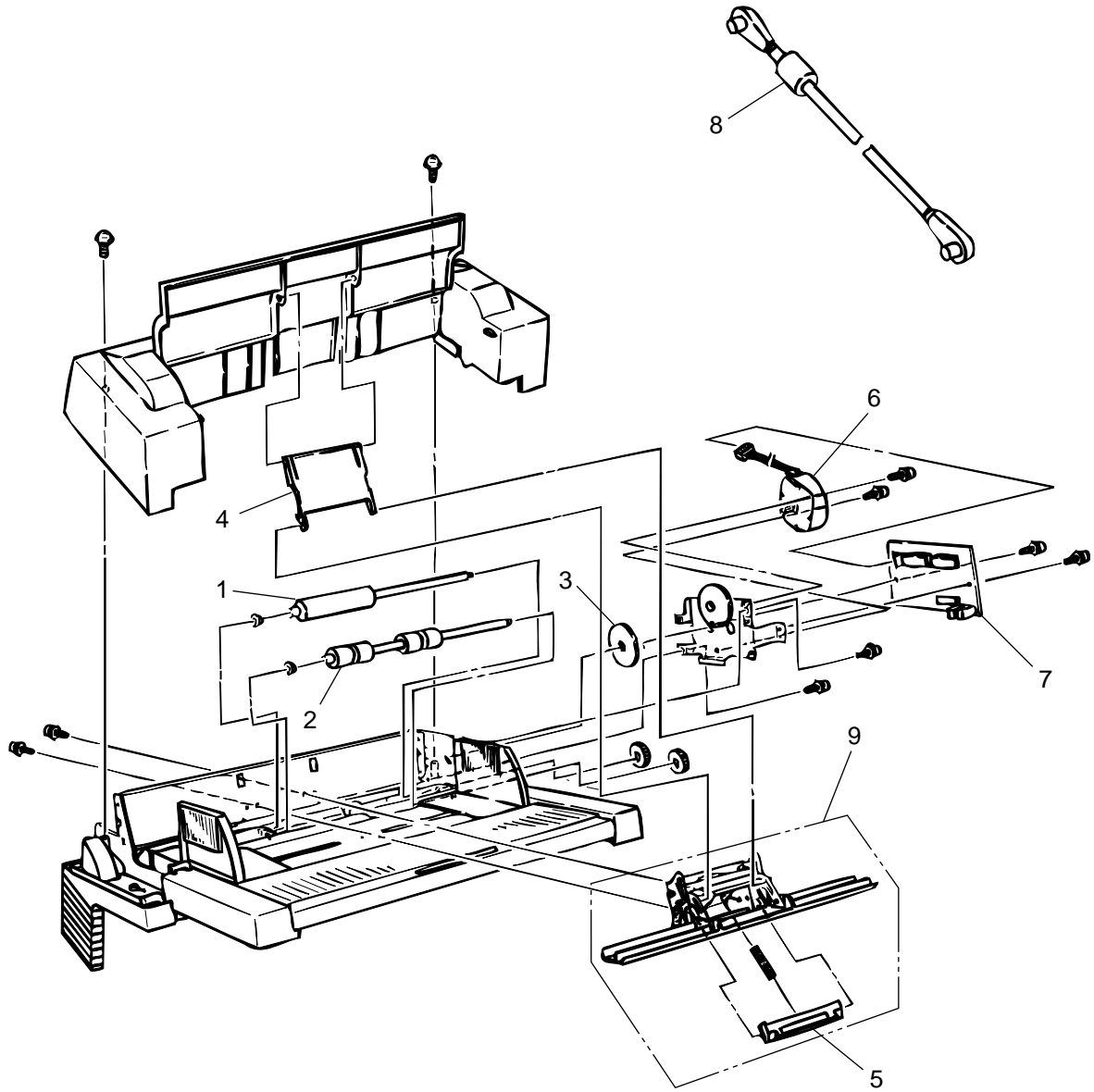
Figure 6-1 Multi-Purpose Feeder

Table 6-1 Multi-Purpose Feeder

No.	Description	ODA Part No.	ODA Part No.	Q'ty	Remark
1	Roller-A	53343801		1	
2	Roller-B	53343901		1	
3	Planet gear	51229601		1	
4	Link	53344101		1	
5	Separator	53344201		1	
6	Pulse motor	56510701		1	Same as printer unit.
7	OLEV-11-PCB	55074811		1	
8	Connector cable	56631203		1	ODA
				1	
9	Separator assy	53347101		1	

APPENDIX G   HIGH CAPACITY SECOND PAPER FEEDER

1.   OUTLINE

1.1   Functions

The printer is mounted on top of this High Capacity Second Paper Feeder. The High Capacity Second Paper Feeder supplies paper automatically through the operation of pulse motor (hopping), which is driven by signals sent from the printer.
The main functions are the followings:

- Paper that can be used:

[Paper Type]
- Standard paper: Xerox 4200 (20-lb)
- Special paper: OHP sheets (for PPC), Label sheets (PPC sheets); use of envelopes or thick paper is not possible.
- Cut sheet size: A4, A5, B5, Letter, Executive, Legal13, Legal14
- Special size: Paper width: 148 to 216mm
                        Paper length: 210 to 355.6mm

[Weight]
- 16-lb to 24-lb (60 to 90 g/m^2)

- Paper setting quantity: 500 sheets of paper weighing 64 g/m^2

1.2   External View and Component Names
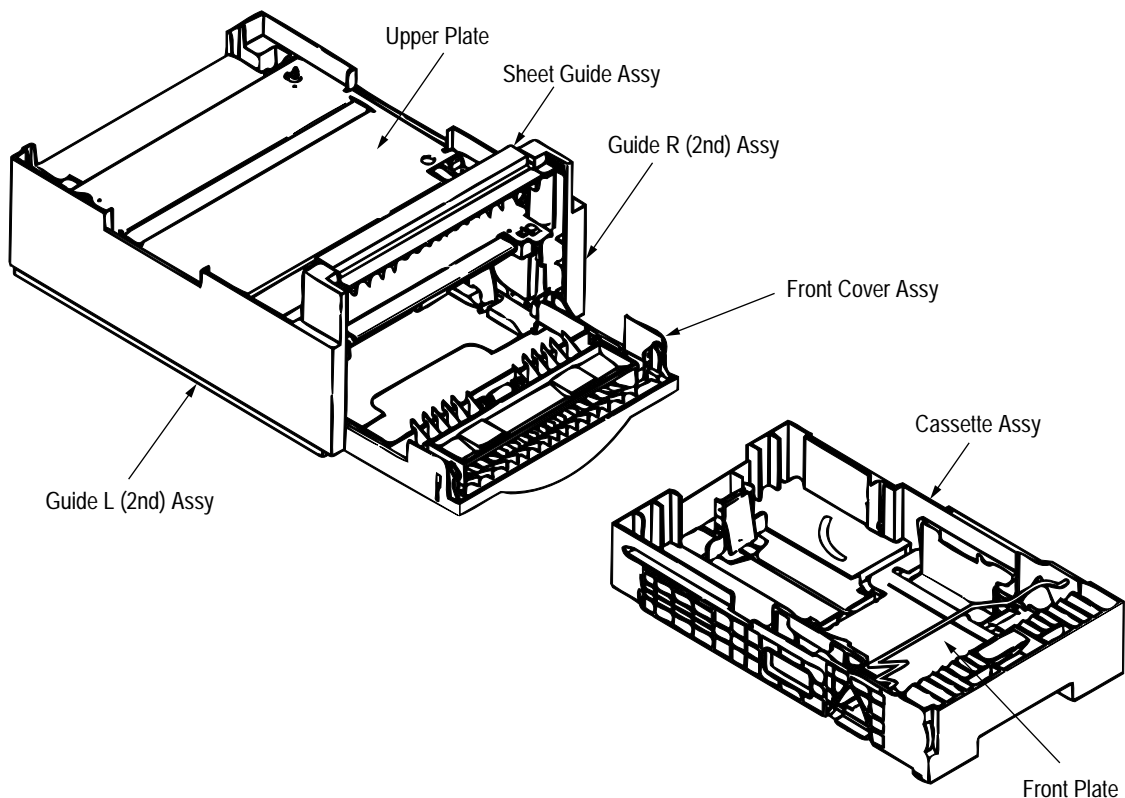
Figure 1-1 External View and Component Names

2. MECHANISM DESCRIPTION

2.1 General Mechanism

The High Capacity Second Paper Feeder feeds the paper into the printer by receiving the signal from the printer, which drives the pulse motor inside the High Capacity Second Paper Feeder, and this motion is transmitted to rotate the one-way clutch of the hopping frame assembly. The paper is delivered from the hopper into the printer through the turning of the hopping roller and feed roller.

Once delivered into the printer, the paper is then controlled and fed through by pulse motor (registration) of the printer.

2.2 Hopper Mechanism

The hopper automatically feeds the printer with the paper being set, single sheet at a time. When the paper is loaded in the paper cassette, it is then transported by the pulse motor, carrying forward only a single sheet caught by the brake shoe at a time.
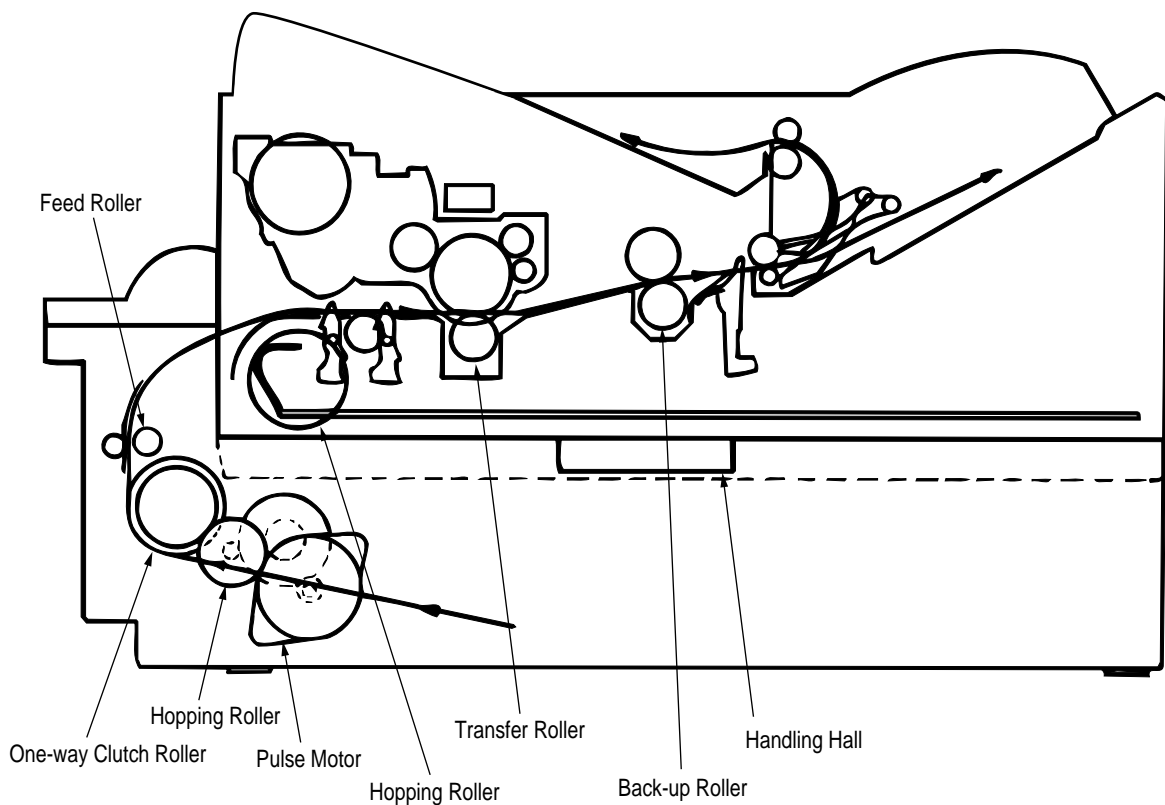
3. PARTS REPLACEMENT

This section covers the procedures for the disassembly, reassembly and installations in the field. This section describes the disassembly procedures, and for reassembly procedures, basically proceed with the disassembly procedures in the reverse order.
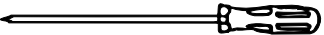
3.1 Precautions Concerning Parts Replacement

(1) Parts replacements must be carried out, by first turning the printer power switch off "O" and removing the printer from the High Capacity Second Paper Feeder.

(2) Do not disassemble the High Capacity Paper Feeder if it is operating normally.

(3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.

(4) Only specified service tools may be used.

(5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.

(6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.

(7) When handling printed circuit boards, do not use any glove which may generate static electricity.

(8) Do not place the printed circuit boards directly on the equipment or floor.

[Service Tools]

Table 3-1 shows the tools required for the replacement of printed circuit boards, assemblies and units in the field.

Table 3-1 Service Tools

No.	Service Tools		Q'ty	Application	Remarks
1		No. 1-100 Philips screwdriver	1	2 ~ 2.5 mm screws	
2		No. 2-100 Philips screwdriver	1	3 ~ 5 mm screws	
3		No. 3-100 screwdriver	1		
4		Digital multimeter	1		
5		Pliers	1		

3.2   Parts Layout

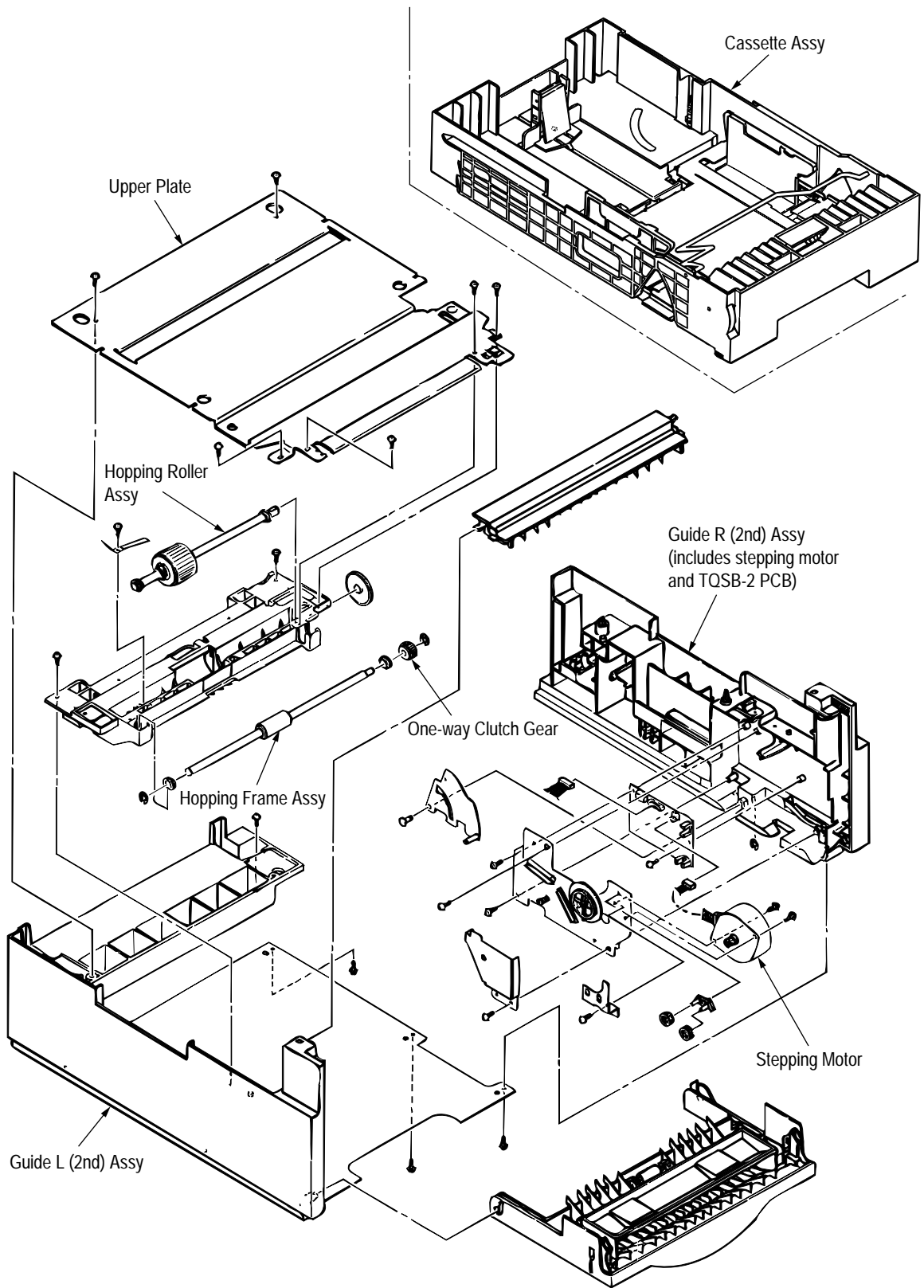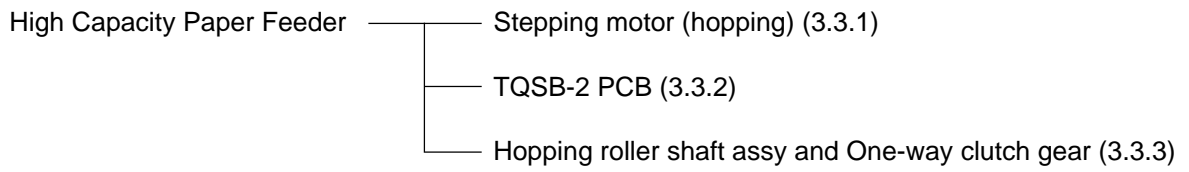This section describes the layout of the main components.


Figure 3-1

3.3 Parts Replacement Methods

This section describes the parts replacement methods for the components listed in the disassembly order diagram below.

High Capacity Paper Feeder ──────┬────── Stepping motor (hopping) (3.3.1)
                                               ├────── TQSB-2 PCB (3.3.2)
                                               └────── Hopping roller shaft assy and One-way clutch gear (3.3.3)
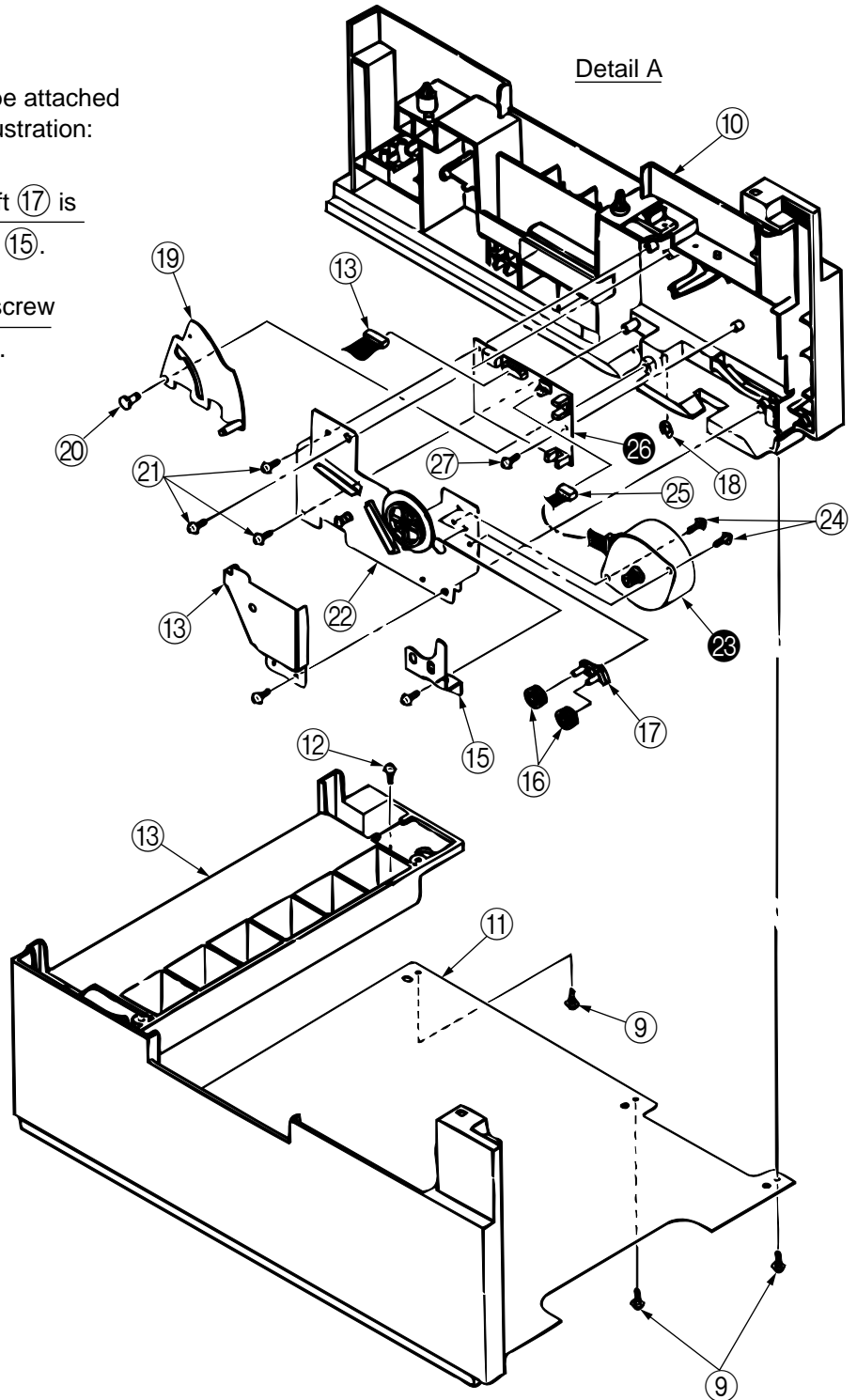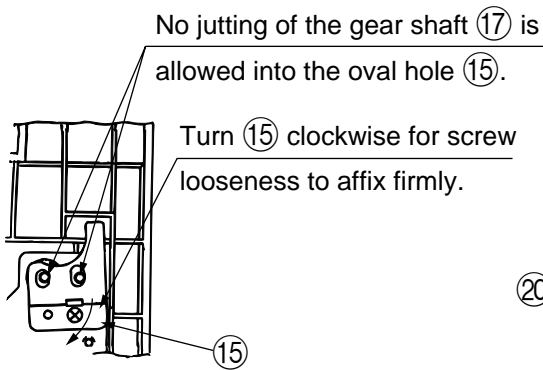
3.3.1 Stepping Motor (Hopping)

(1) Turn the printer power switch off, pull out the AC cord from the outlet. Remove the printer off High Capacity Second Paper Feeder.

(2) Take the paper cassette assy ❶ out of High Capacity Second Paper Feeder.

(3) Remove six screws ② and remove the upper plate ③. Remove two screws ⑤ and remove the hopping frame assy ⑥.

(4) Remove the front cover assy ④ off the guide boss on the guide L (2nd) assy ⑦ by bending the guide L (2nd) assy ⑦ in the direction of arrow shown in the magnified view below.

(5) Pull the sheet guide assy ⑧ in the direction of arrow ⓐ and also push in the direction of arrow ⓑ to unlock the notch, and bring the sheet guide assy ⑧ in the direction of arrow ⓒ to remove the sheet guide assy ⑧.
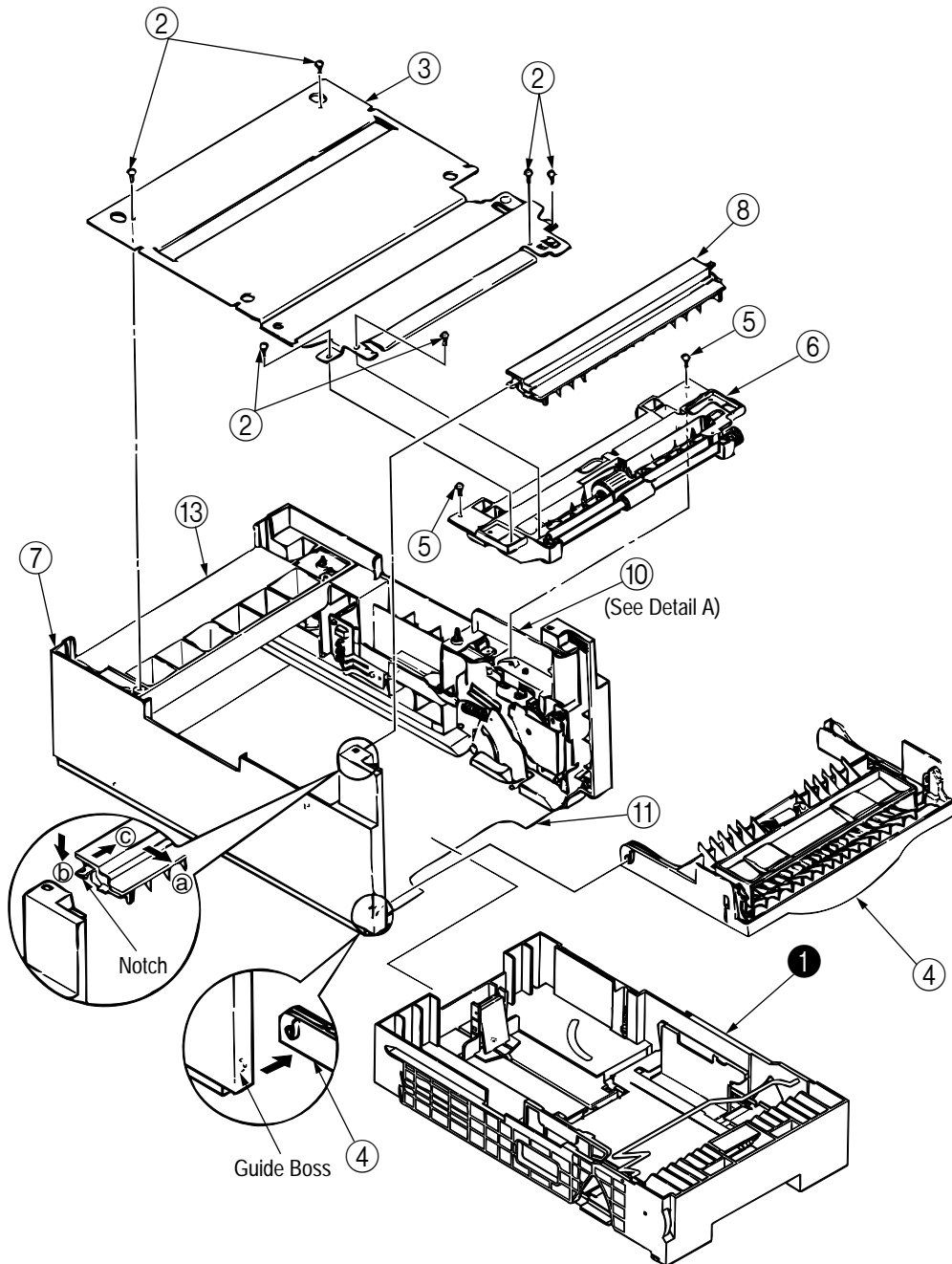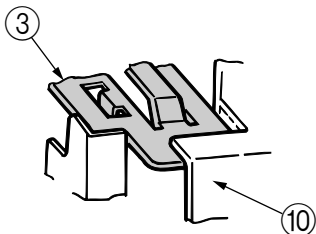
(6) Remove three screws ⑨ which are holding the guide R (2nd) assy ⑩ to the bottom plate ⑪. Remove the screw ⑫ which is keeping the rear cover ⑬ and guide R (2nd) assy ⑩. Remove the guide R (2nd) assy ⑩.

(7) Remove the protect (M) ⑭, guide bracket ⑮, planet gears ⑯ and planet gear bracket ⑰.

(8) Remove the E-ring ⑱ which is keeping the sheet link ⑲ on the guide R (2nd) assy ⑩, and pull out the hinge stand ⑳.

(9) Remove three remaining screws ㉑ which are keeping the motor on the motor bracket ㉒, and remove the connector off the Stepping Motor ❷❸.

(10) Remove two screws ㉔ on the Stepping Motor ❷❸.

Note : The guide bracket ⑮ must be attached as shown in the following illustration:

No jutting of the gear shaft ⑰ is allowed into the oval hole ⑮.

Turn ⑮ clockwise for screw looseness to affix firmly.

Detail A

The upper plate ③ must be attached as shown in the following illustration.

3.3.2   TQSB-2 PCB
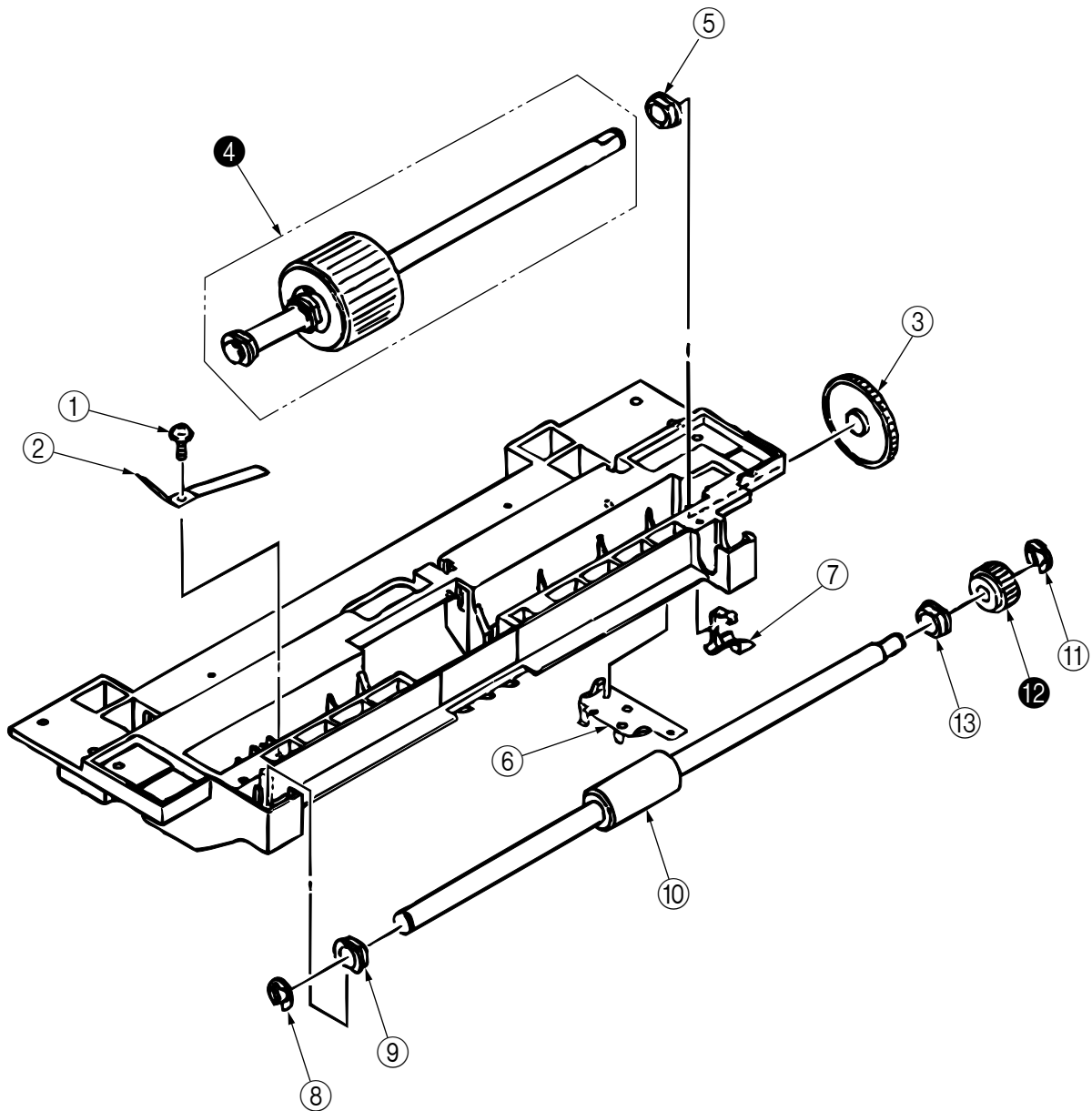
    (1)   Remove the pulse motor (see 3.3.1).
    (2)   Remove the connector ㉕ from the TQSB-2 PCB ㉖.
    (3)   Remove the screw ㉗ and remove the TQSB-2 PCB ㉖.

    Note :   Refer to Detall A in the previous page.

3.3.3   Hopping Roller Shaft Assy and One-way Clutch Gear

    (1)   Follow up to step (3) of 3.3.1 and remove the hopping frame assy.
    (2)   Remove the screw ① and remove the earth plate ②. Remove the sensor lever ⑦ and remove the ground plate ⑥. Remove the gear ③ and remove the metal bush ⑤ and hopping roller shaft assy ❹.
    (3)   Remove the E-ring ⑪ and remove the one-way clutch gear ⓬ on the right side of the feed roller ⑩.

    Note :   The metal bush ⑬ also comes off. Be careful not to lose it.
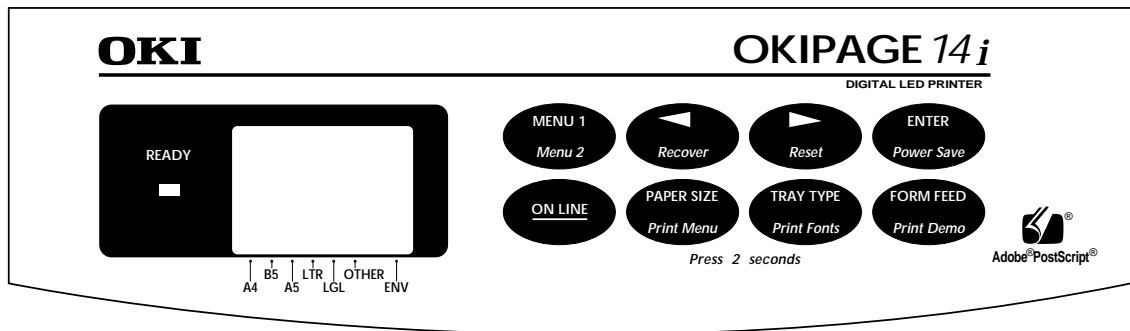
4.   TROUBLESHOOTING

4.1   Precautions Prior to the Troubleshooting

(1)   Go through the basic checking items provided in the Printer Handbook.
(2)   Obtain detailed information concerning the problem from the user.
(3)   Go through checking in the conditions similar to that in which the problem occurred.

4.2   Preparations for the Troubleshooting

(1)   Display on the Operator panel
      The status of the problem is displayed on the LCD (Liquid Crystal Display) on the Operator panel.
      Go through the appropriate troubleshooting procedures according to the messages displayed on
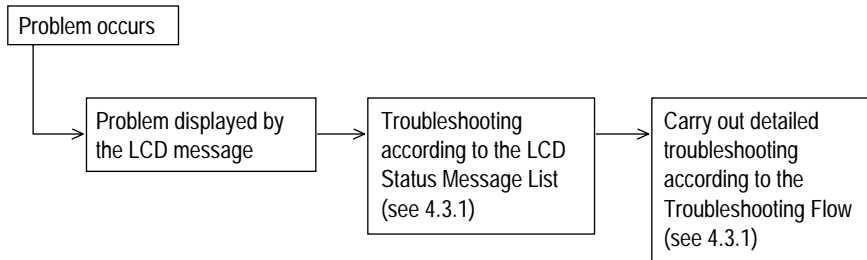   the LCD.

[ODA/OEL/INT]

Status message display

Ready LED display

■	: OFF	⊠	: BLINKING
▨	: ON	□	: Undefined

4.3 Troubleshooting Method

When a problem occurs, go through the troubleshooting according to the following procedure.

```
┌──────────────┐
│ Problem occurs│
└──────┬───────┘
       │
       │   ┌──────────────────┐   ┌──────────────────┐   ┌──────────────────┐
       └──▶│ Problem displayed │──▶│ Troubleshooting   │──▶│ Carry out detailed│
           │ by the LCD message│   │ according to the  │   │ troubleshooting   │
           │                   │   │ LCD Status Message│   │ according to the  │
           │                   │   │ List (see 4.3.1)  │   │ Troubleshooting   │
           │                   │   │                   │   │ Flow (see 4.3.1)  │
           └──────────────────┘   └──────────────────┘   └──────────────────┘
```

4.3.1 LCD Status Message List

The listing of the statuses and problems displayed in the form of messages on the LCD is provided in Table 4-1.

Table 4-1

Classification	LCD Status Message	Description	Recovery method
Jam error (feeding)	▇ TRAY2 FEED JAM	Notifies of occurrence of jam while the paper is being fed from High Capacity Second Paper Feeder.	• Check the paper in the High Capacity Second Paper Feeder. Carry out the recovery printing by opening and closing the cover, and turn the error display off. • When the problem occurs frequently, go through the Troubleshooting.
Jam error (ejection)	▇ TRAY2 EXIT JAM	Notifies of occurrence of jam while the paper is being ejected from the printer.	• Check the paper in the printer. Carry out the recovery printing by opening and closing the cover, and turn the error display off.
Paper size error	▇ TRAY2 SIZE ERR	Notifies of incorrect size paper feeding from High Capacity Second Paper Feeder.	• Check the paper in the High Capacity Second Paper Feeder. Also check to see if there was a feeding of multiple sheets. Carry out the recovery printing by opening and closing the cover, and turn the error display off.
Tray paper out	▇ TRAY2 PAPEROUT	Notifies of no paper state of the High Capacity Second Paper feeder.	• Load the paper in High Capacity Second Paper Feeder.
Paper size request	▇ TRAY2 OOO PAPER⌐ └→ REQUEST OOO : Papre size (A4, Letter, Legal, etc.) The 2nd line is shift-indicated.	Notifies of correct paper size for the High capacity Second Paper Feeder.	• Load the requested size paper in the High Capacity Second Paper Feeder.

• (JAM error)

Paper Inlet Jam

• Does paper jam at the inlet when the power is turned on?

    • YES   Is the paper located above the sensor plate (inlet)?

        • YES   Remove the paper.

    NO   Is the sensor plate (inlet) operating normally?

        • NO   Replace the sensor plate (inlet).

    YES   Replace the power supply/sensor board or inlet sensor.

NO   When the paper is fed in, does the paper inlet jam occur?

    • YES   Is the paper being fed to above sensor plate (inlet)?

        • YES   Is the sensor plate (inlet) operating normally?

            • NO   Replace the sensor plate. (inlet)

        YES   Clean the inlet sensor on the power supply/sensor board or replace the power supply/sensor board or inlet sensor.

    NO   Replace the hopping roller shaft assy or paper cassette.

NO   Are the hopping roller and feed roller rotating?

    • YES   Set the paper properly.

NO   Is the pulse motor turning?

    • YES   Replace the hopping roller shaft assy or one-way clutch gear on the feed roller assy.

NO   Is the connector being connected properly?

    • NO   Connect the connector properly.

YES   Check the coil resistance (approx. 4.3Ω) of the pulse motor.
Is it normal?

    • NO   Replace the stepping motor.

YES   Replace the TQSB-2 PCB.

5. CONNECTION DIAGRAM

5.1 Interconnection Diagram

5.2   PCB Layout

TQSB-2 PCB
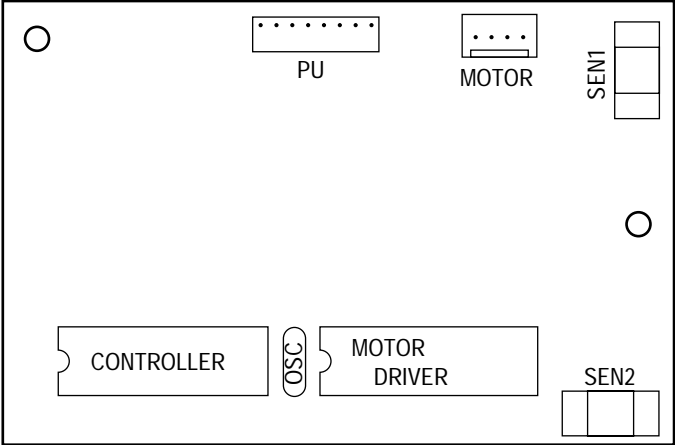
6.   PARTS LIST
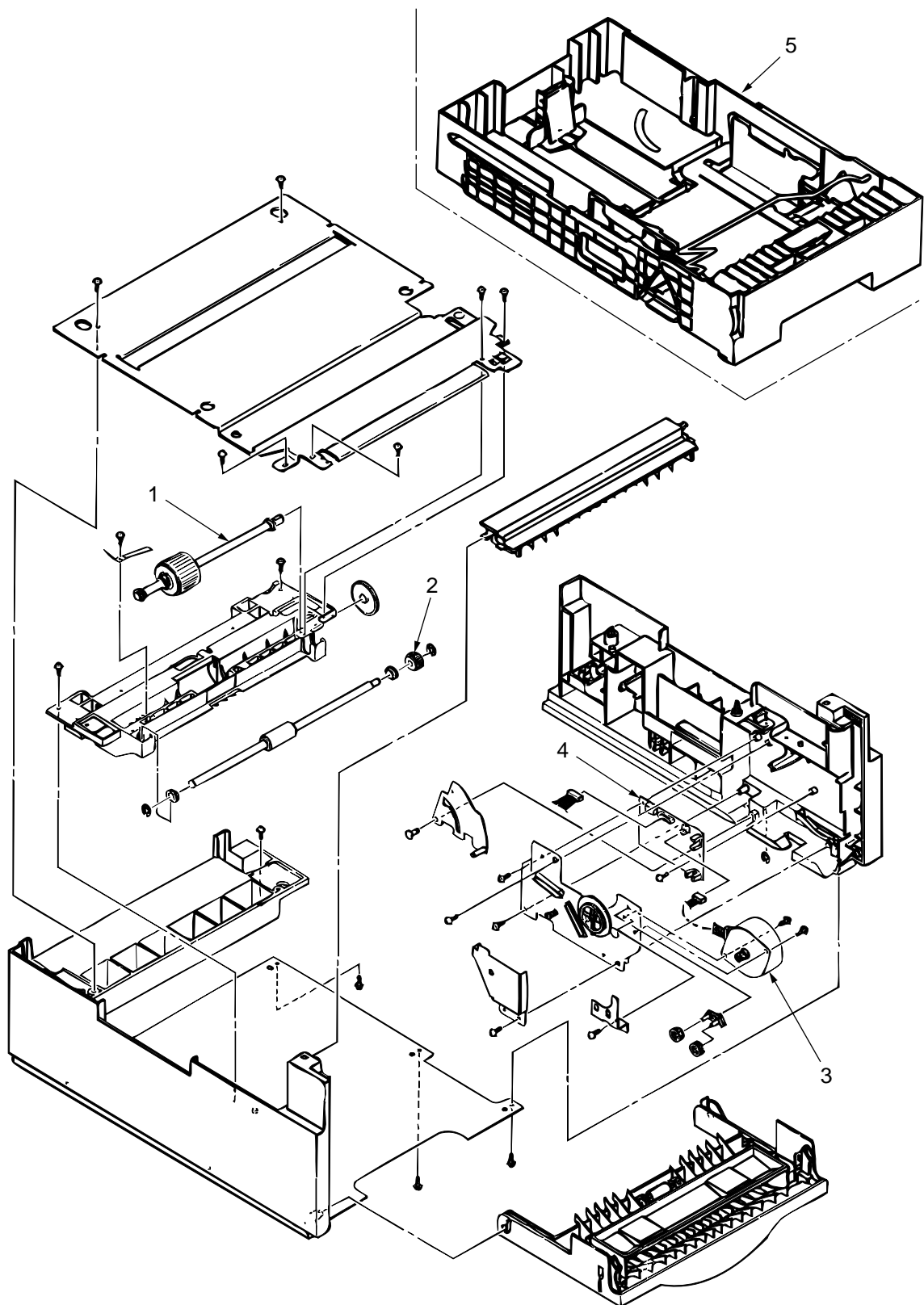
Figure 6-1 High Capacity Second Paper Feeder

Table 6-1 High Capacity Paper Feeder

No.	Description	ODA Part No.	Q'ty	Remark
1	Hopping roller shaft assy	50409501	1	
2	One-way clutch gear	51401101	1	
3	Stepping motor	56512201	1	
4	TQSB-2 PCB	55078102	1	
5	Cassette assy (2nd tray)	50107304	1	

2nd Tray ASSEMBLY
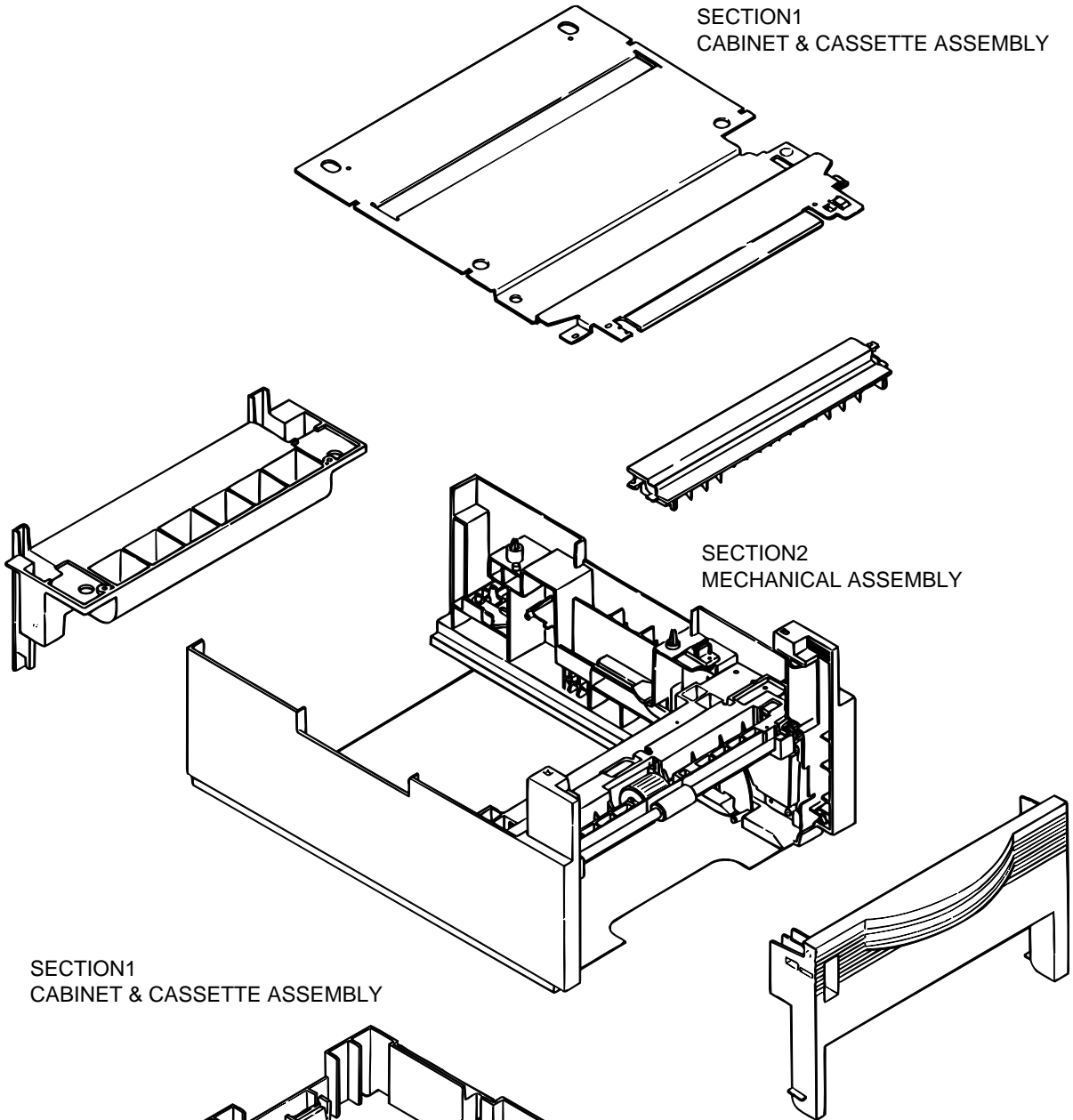
SECTION1
CABINET & CASSETTE ASSEMBLY

SECTION2
MECHANICAL ASSEMBLY

SECTION1
CABINET & CASSETTE ASSEMBLY

SECTION1 CABINET & CASSETTE ASSEMBLY

8

1

7

2

4

iv

iv

i

i

5

6

3

SECTION2 MECHANICAL ASSEMBLY

Table 6-2 2nd Tray Parts List

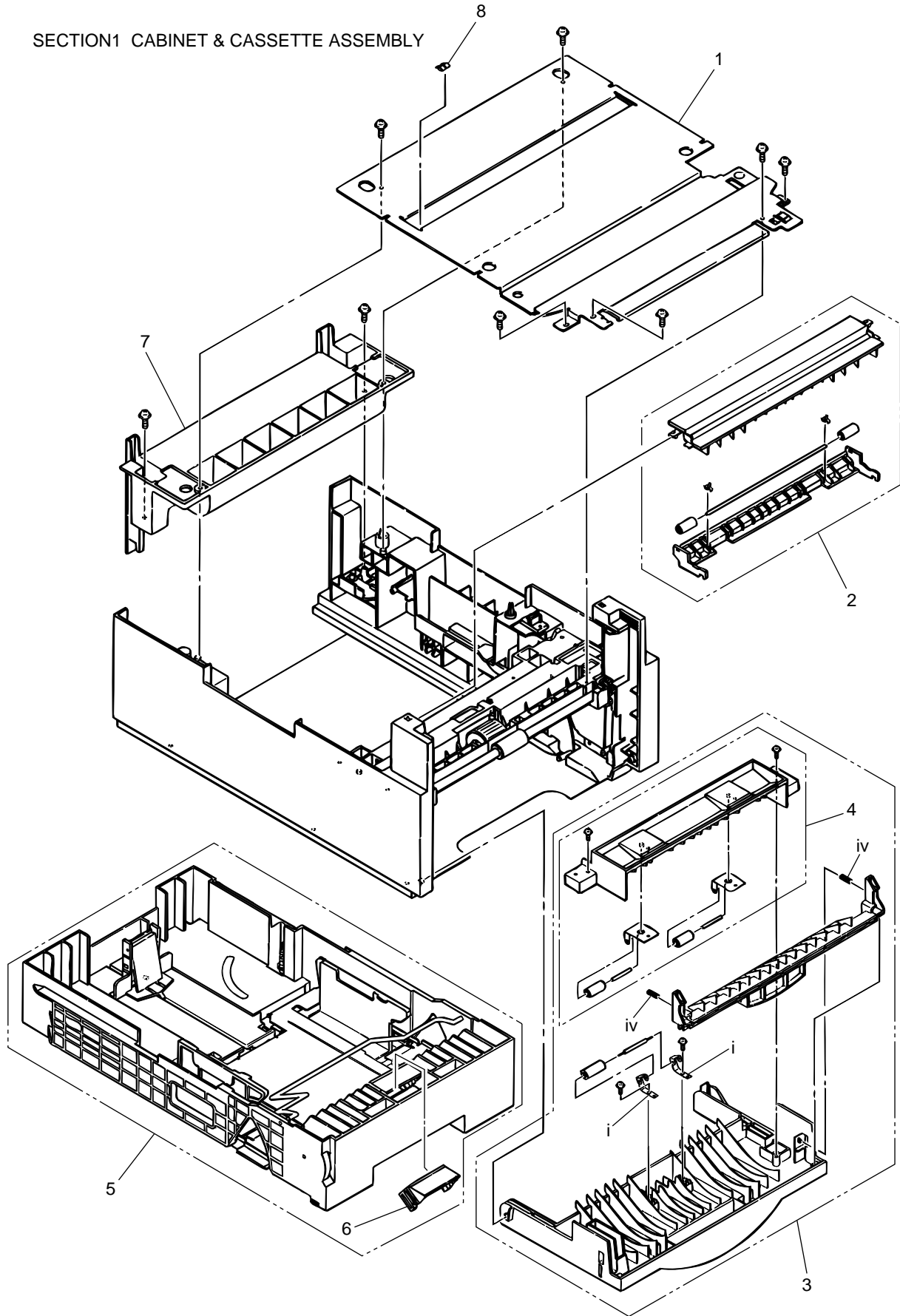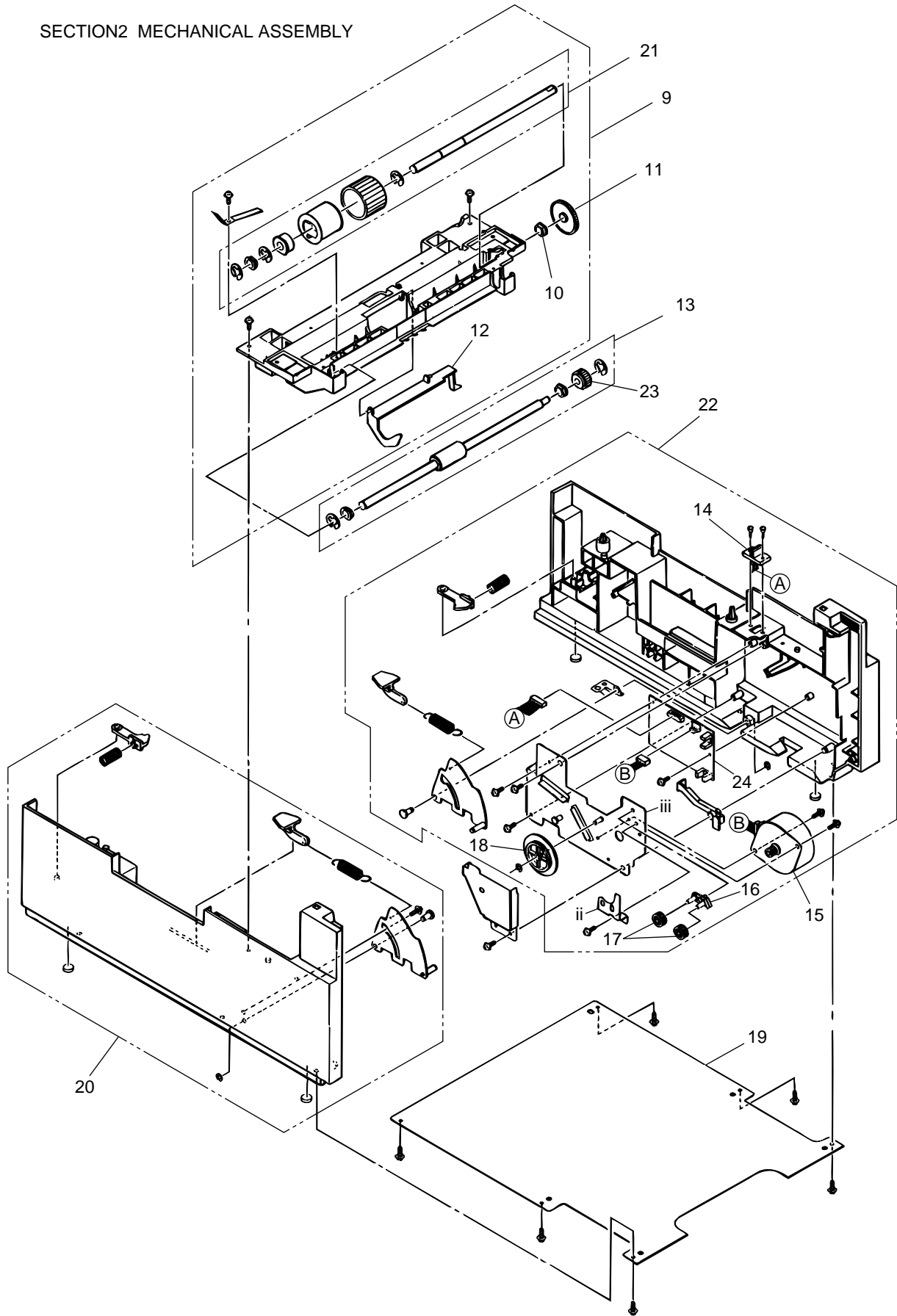| No.	Description	ODA Part No.	Q'ty/U	500	1000
1	Plate, upper	51023301	1	3	5
2	Sheet guide assembly	50222001	1	3	5
3	Front cover assembly	53075301 *	1	3	5
4	Inner guide assembly	50221501	1	3	5
5	Cassette assembly (2nd tray)	50107304 ***	1	3	6
6	Separation frame assembly	50222101	1	6	12
7	Cover, rear	53075201	1	3	5
8	Stick finger	51023401	1	3	5
9	Hopping flame assembly	50222401	1	3	6
10	Bush, metal (ADF)	51608901	1	3	5
11	Gear (z70)	51239001	1	3	5
12	Lever, sensor (p)	50411201	1	3	5
13	Feed roller assembly	50222501	1	3	5
14	Cable & connector	56633901	1	3	5
15	Stepping motor	56512201	1	3	6
16	Bracket	51712001	1	3	5
17	Gear (z24)	51238901	2	3	5
18	Gear (z87/z60)	51239101	1	3	5
19	Plate, bottom	51023201	1	3	5
20	2nd cassette guide (L) assy	50222301	1	3	6
21	Hopping roller assembly	50409501	1	3	6
22	2nd cassette guide (R) assy	50222201 **	1	3	6
23	One-way clutch gear	51401101	1	6	12
24	TQSB-2 PCB	55078102	1	3	6

* For the rev. no. of the Parts List for the Front cover assembly should be applied No.6.
   The No.6 includes a change of Release spring [P195, iv]
** For the rev. no. of the Parts List for the 2nd cassette guide (R) assy should be applied No.5.
   In the No.5, the oval hole in the Guide Bracket [P196, ii] and the hole in the Motor Bracket [P196, iii] are
   relocated as shown in the following illustrations, respectively:

Guide Bracket Part No.:4PP4122-1392P001   Motor Bracket Part No.:3PP4122-1345P001
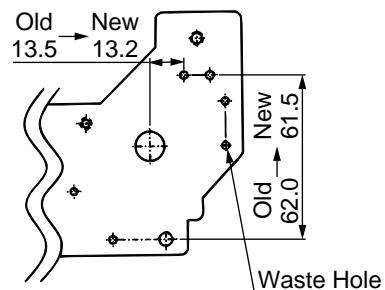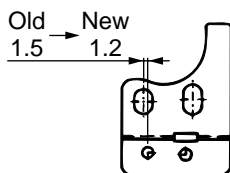
Note : Parts Nos. 3 and 22 need concurrent replacing.

*** For the rev. no. of the Parts List for the Cassette assembly (2nd tray) should be applied No.10. The No.10 includes a change of cassette and Tail Guide.

Addition of notch

Addition of projection part

Addition of groove

Addition of latch

Tale Guide
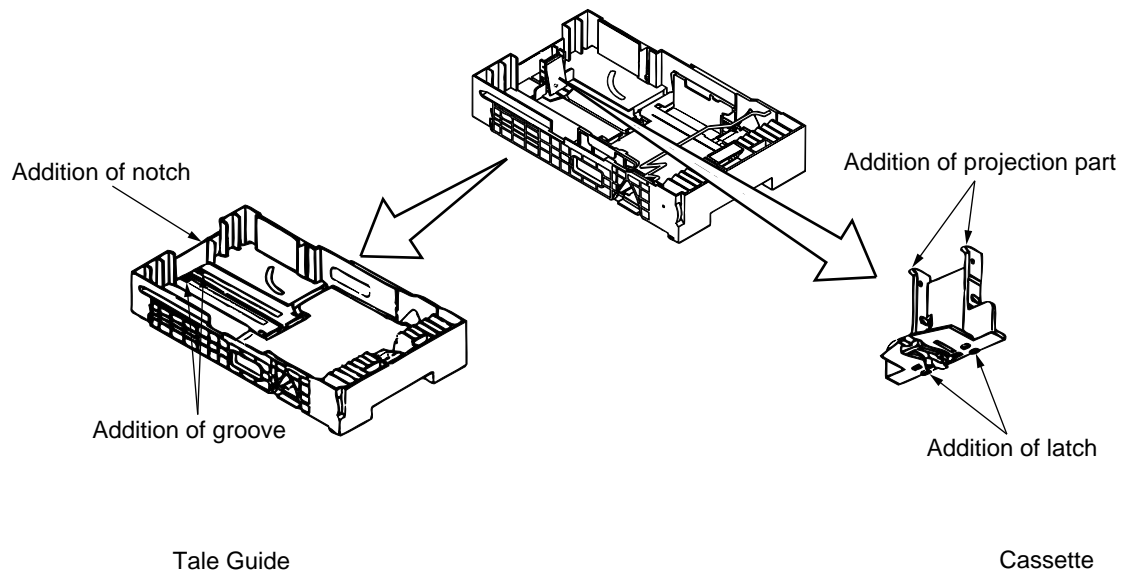
Cassette

Note : Cassette and Tail Guide need concurrent replacing.

APPENDIX H   Network Interface (option)

1) Connector

   • 8-pin modular jack

2) Cable

   • 10BASE/T

3) Signal

Contact No.	Plug	Jack	Polarity
1	Power feeder3	–	+
2	Power feeder3	–	–
3	Send	Receive	+
4	Receive	Send	+
5	Receive	Send	–
6	Send	Receive	–
7	Power feeder2	Power feeder2	–
8	Power feeder2	Power feeder2	+

4) Appearance

1pin
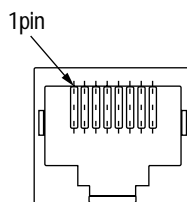
5) Physical dimensions

   a) Transmission method by CSMA/CD
   b) Transmission protocol

Packet type	Support	Remarks
Ethernet II	◯	
IEEE802.3	◯	
IEEE802.3+IEEE802.2	◯	
IEEE802.3+IEEE802.2+SNAP	◯	

6) List of protocols

   Data link layer   Ethernet(DIX), IEEE802.3, IEEE802.2, SNAP

   Network layer   IP, ARP, RARP, ICMP, IPX, DDP, AARP, DHCP,NetBEUI

   Transport layer   TCP, UDP, SPX, PXP,(NCP), ATP, NBP, RTMP,AEP,NetBIOS,RIP

   Session layer   LPR, FTP, Telnet, HTTP, SNMP, Q-Server, R-Printer, SAP, PAP, ZIP,SMB
   (Automatic recognition possible for all layers)

7) TCP/IP

a) Support OS
SunOS 4.1.1, SunOS 4.1.2, SunOS 4.1.3
Solaris 2.1, Solaris 2.2, Solaris2.4, Solaris2.5
HP-UX 9.X
Windows3.0+TCP/IP
Windows3.1+TCP/IP
Windows3.11+TCP/IP
Windows95/98
WindowsNT 3.5+TCP/IP
WindowsNT 3.5.1
WindowsNT 4.0
Windows2000

b) LPR
The LPR is an application to process the print data.
The LPR of this system supports multiple clients. Furthermore, it provides multiple connections for one client.

Item	Factory default	Setup range	Description
Number of clients connected	1 to 4 clients	1 to 4 clients	indicates the number of clients which can be connected simultaneously. Allows simultaneous connection of a maximum of four clients.

First command character	LPR option	Objective	Support
H	Specify by default.	Host name of the machine to which the LPR is called. Host name printed on the banner sheet	◯
P	Specify by default.	Log-in name of the user having called the LPR. User name printed on the banner sheet	◯
J	Specify by -J option.	Job name printed on the banner sheet Default: File name	◯
C	Specify by -C option.	Job type printed on the banner sheet Default: System name	◯
L	Specify by default. Cancel the specification by -h option.	Specify literal banner sheet printing.	◯
F	Specify the number of volumes by -F option.	Name of the data file to be printed. The number of character strings of this command varies according to the number of volumes. (Not supported)	◯
U	Specify by default.	Name of the file to be deleted with completion of printing	–
I	Specify by - I option.	Number of indent characters in the output line	–
W	Specify by - W option.	Specify page width.	–
M	Specify by - M option.	Specify sending of a mail with completion of printing	–
S	Specify by - S option.	Specify the symbolic link to the data file.	◯
1/2/3/4	Specify by -1/-2/-3/-4 options.	Specify the font.	–

c) FTP

FTP is an application to process the print data.
The FTP of this system supports multiple of clients. Furthermore, it provides multiple connections for one client.

Item	Factory default	Setup range	Description
Number of clients connected		1 to 4 clients	Indicates the number of clients which can be connected simultaneously. Allows simultaneous connection of a maximum of four clients.
Expiration of Idle time	90 sec.	1 to 3000 sec.	Indicates the time when the idle time of the connected clients expires.

d) Telnet

Telnet is an application to reference and change the menu of the Network/Printer.
The TELNET of this system supports simultaneous connection of multiple clients for the personal user. Furthermore, it provides multiple connections for one client. But it cannot provide two or more simultanepus connections for super users.

Item	Factory default	Setup range	Description
Number of connected clients		1 to 2 clients	Indicates the number of clients which can be connected simultaneously. Allows simultaneous connection of a maximum of four clients.
Terminal mode	VT-100	VT-100	Indicates the control mode of the terminal of the connected client. Only the VT-100 alone is the support terminal mode.
Number of columns	80 columns	80 columns	Indicates the number of the digits of the terminal of the connected client. The number of the support digits is fixed at 80.
Number of rows	25 rows	25 rows	Indicates the number of the digits of the terminal of the connected client. The number of the support digits is fixed at 25.
Expiration of idle time	300 sec.	60 to 7200 sec.	Indicates the time when the idle time of the connected clients expires.

e) HTTP

The HTTP is an application to reference and change the menu of the Network/Printer.
The HTTP of this system supports simultaneous connection of multiple clients for the personal user.
Furthermore, it provides multiple connections for one client.

Item	Factory default	Setup range	Description
HTTP Version	1.0	1.0	Indicates the version of the HTTP being implemented.

f) SNMP

SNMP is an application to reference and change the menu of the Network/Printer.
The SNMP of this system supports simultaneous connection of multiple clients for the personal user.
Furthermore, it provides multiple connections for one client.

8) Netware

a) Support OS

Netware File Server 2.2C, 3.X,4.X,5 (Bindery Model/ NDS support)

b) R-printer

The R-printer is an application to process the print data.
The R-printer of this system supports multiple print serves. Furthermore, it provides one connection for one printer server; it does not allow multiple connections for one printer server.

Item	Factory default	Setup range	Description
Number of connected print servers		1 to 4 servers	Indicates the number of print servers which can be connected simultaneously. Each print server need not be started in advance. Even when the printer is ready for operation, connection is achieved only by starting the print server.
Registered print server name	Null character string	Maximum four servers *Maximum 48 characters	Indicates the name of the connected print server. Each print server name can be registered up to a maximum of 48 characters.
Registered printer number	0 for all	For four printers	Indicates the printer number inside the connected printer server.
Registered printer name	OKIDATA [three least significant bytes for MAC address]	1 to 48 characters	Indicates the printer name. The printer name can be registered up to a maximum of 48 characters.
Connection method	SAP method		Indicates the printer server connection method. The SAP method starts connection using the SAP packet from the printer server.
Support P/S version	1.2 or more		Indicates the version of the connected print server.
Support F/S version	2.2C, 3.1X 4.X, 5		Indicates the version of the connected file server. Connection of 2.15C and 2.2 is not confirmed.
Connection retry	3 times	1 to 10 times	Indicates the number of retries in the event of connection error.

c) Q-Server
   The Q-Server is an application to process the print data.
   The Q-Server of this system supports multiple file serves. Furthermore, it allows connection of multiple print servers for one file server.

Item	Factory default	Setup range	Description
Number of connected file servers		1 to 8 servers	Indicates the number of file servers which can be connected simultaneously. Each file server need not be started in advance. Even when the printer is ready for operation, connection is achieved only by starting the file server.
Number of connected queues		1 to 64 queues	Indicates the number of queues which can be connected simultaneously. Each queue is connected after having been registered to the file server to be connected.
Registered file server name	Null character string	Maximum four servers *Maximum 48 characters	Indicates the name of the connected file server. Each file server name can be registered up to a maximum of 48 characters.
Registered queue name	Null character string	Maximum 84 queues *Maximum 48 characters	Indicates the name of the connected queue. Each queue name can be registered up to a maximum of 48 characters.
Registered print server name	OKIDATA [three least significant bytes for MAC address]	1 to 48 characters	Indicates the printer server name. Each file server uses the registered file server name. A separate print server name cannot be specified for each file server.
Support F/S version	2.2C, 3.1X 4.X, 5		Indicates the file server version. Connection of 2.15C and 2.2 is not confirmed.
Polling intervals	5 sec.	1 to 60 sec.	Indicates the time of job search intervals for each queue in idle time.
NDS Tree Name	Null character string	1 to 32 characters	Indicates the NDS tree name.
NDS Context Name	Null character string	1 to 256 characters	Indicates the NDS Context name.

9) EtherTalk

a) Support OS
System7.0, 7.1, 7.1.X
System7.5, 7.5.1, 7.5.2, 7.5.3, 7.5.5
MAC OS7.6, 8.X, 9

b) PAP
The PAP is an application to process the print data.

Item	Factory default	Setup range	Description
Number of connected clients	1 client	1 client	Indicates the number of clients which can be connected simultaneously. Simultaneous connection is possible up to one client.
Printer name	OKIPAGE 14i	One, max. 32 characters	Indicates the printer name which can be set on the printer.
Zone name		One item by max. 32 characters	Indicates the zone to which the printer belongs.

10) NetBEUI

a) Support OS
Windows95/98
WindowsNT4.0
Windows2000

b) NetBIOS

Item	Factory default	Setup range	Description
Host name	OKIPAGE 14i	1 to 15 characters	Indicates the NetBIOS Host name.
Work Group name	OKIDATA	1 to 15 characters	Indicates the NetBIOS Work Group name.

11) OKI Original Port

The OKI Original Port provides special processing which is beyond the scope of normal menu operation.

Item	Description
Initial recognition	Executes the processing of finding out the printer by the setup utility when the printer is connected to the network.
Flash Down Load	Provides download processing of the program for the flash ROM.
PJL command /response	Serves as a PJL port to send and receive the PJL command.

12) Others

   a) Hot Protocol

The Hot Protocol provides a function of simultaneous meeting of requests for connection from multiple clients using different transport layer protocols.

   b) Multi-user

The Multi-user provides a function of simultaneous meeting of requests for connection from multiple clients using the same transport layer protocol.

   c) Permissible connection

	Number of connections	Remarks
Total number of connections	10	
Number of connections for simultaneous use of management APs (Telnet, SMP, Web, OKI Original Port)	2	
Number of connections for simultaneous use of printing APs	8	

13) Setup

Each setup item can be set by the menu and network management tool.

Classification	Setup item	Menu change	Management tool change	Description
Common	Network valid/invalid	◯	◯	Valid/invalid for entire network
	Frame type	X	◯	Frame type for transmission and reception
TCP/IP	TCP/IP valid/invalid	◯	◯	TCP/IP valid/invalid
	IP address	◯	◯	
	IP subnet mask	◯	◯	
	Default gateway	◯	◯	
Netware	Netware valid/invalid	◯	◯	Netware valid/invalid
	Netware mode	X	◯	R-Printer/Q-server
	Network address	X	X	
	Q-server print server name	X	◯	
	Q-server connection file server name	X	◯	
	Q-server polling rate	X	◯	
	NDS Tree name	X	◯	
	NDS Context name	X	◯	
	R-Printer printer name	X	◯	
	R-Printer connection print server name	X	◯	
NetBEUI	NetBEUI valid/invalid	◯	◯	NetBEUI valid/invalid
	Net BIOS Host name	X	◯	
	NetBIOS Work Group name	X	◯	
AppleTalk	EtherTalk valid/invalid	X	◯	EtherTalk valid/invalid
	printer name	X	◯	
	Ether Talk zone nameSpecify by -1/-2/-3/-4 options.	X	◯	Name of the zone to which the printer belongs
	Ether Talk Printer name	X	◯	Name of the printer

14) TROUBLESHOOTING

a) Basic Procedure

Processing flow after the occurrence of an error

An error occurs (operator panel indicates "HOST I/F ERROR" or the function would not perform normally.)

YES   Note STATUS CODE and SUB STATUS CODE 1~ 18.

YES   Power on again and retry to use.

Another error occurs

      No   End

YES   Take measures (See Appendix) for STATUS CODE/SUB STATUS CODE.

b) Checking STATUS CODE/SUB STATUS CODE
If a communication error occurs in sending/receiving in this Network card, the LCD panel will display "HOST I/F ERROR". In this case, check the error status in the following procedure for handling. Also, When each function does not perform, Be sure to note this code.
(SUB STATUS CODE might include values which indicate other statuses but error.)

(1) Press "Recover" button for 2 seconds or more to release the error.

(2) Press "MENU 1" button for 2 seconds or more under the OFF-LINE state to make a shift to level 2 menu setting. after that, "PRINT MODE" is indicated.

(3) Press "MENU 1" button repeatedly until "NETWORK" is indicated and press "ENTER" button to go to Network setting mode.

(4) Press "MENU 1" button repeatedly until "MAINTENANCE" is indicated, and pressing "ENTER" button, "STATUS" will be indicated. At this time, the figures which indicate the type of error appears in the lower part of LCD.

(5) And then, when pressing "«" and "»" button, the detailed SUB STATUS CODE from "STATUS 1" to "STATUS 18" will be indicated in numeric figure. Address each of them by referring to Appendix, STATUS CODE corresponding table as well as the figures of 'STATUS' described above.

(6) Press "ON-LINE" button to pass the menu setting mode back to the idle state.

c) Viewing STATUS CODE/SUB STATUS CODE

How to view the area indicating "STATUS" in Network menu is shown below.

This area comprises of 4 bytes and can hold 4 error states which have occurred recently.

The figures which are indicated in 1st byte area in Figure represent the oldest error among 4 ones. The figures which are indicated in 4th byte area represent the newest error.

Numeric figures indicated in each byte represent a SUB STATUS CODE number.

In other words, if "STATUS" indicates 00021509, the error which occurred last is "STATUS 09" and the one before it is "STATUS 15", and the one before the previous one "STATUS 02". In this case, as the 1st byte is 00 (no error), it can be found out that the "STATUS 02" is the oldest error.

Also, if all 4 areas (4 bytes) have been used, an item of another error which occurs next would not be registered.

As the oldest error is generally the main reason in most cases, take note of this value.

1st byte	2nd byte	3rd byte	4th byte

The newest SUB STATUS CODE number
1 time previous
2 time previous
3 time previous
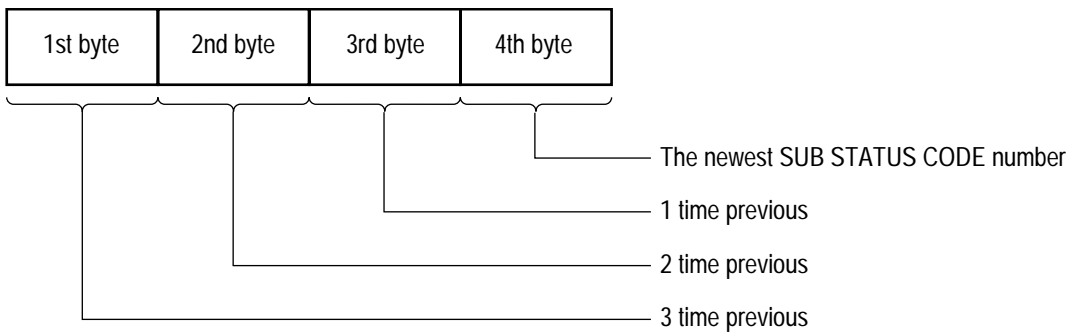
How to view each SUB STATUS CODE is indicated in the followings.

Although SUB STATUS CODE also comprises of 4 bytes, SUB STATUS CODE is 2nd byte.

See the appendix for details of SUB STATUS CODE.

1st byte	2nd byte	3rd byte	4th byte

RESERVED
RESERVED
SUB STATUS
RESERVED
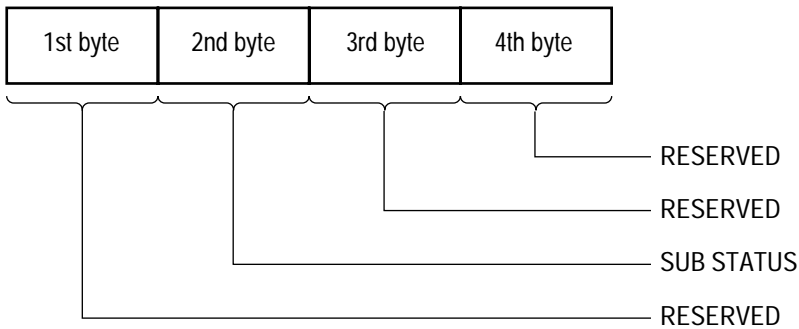
NIC driver

Status code	Sub status	Error type	Contents	Handling
01	01, 06	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

Network Driver

Status code	Sub status	Error type	Contents	Handling
02	01	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

IP

Status code	Sub status	Error type	Contents	Handling
03	01	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

IPX

Status code	Sub status	Error type	Contents	Handling
04	01	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

UDP

Status code	Sub status	Error type	Contents	Handling
05	01	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

TCP

Status code	Sub status	Error type	Contents	Handling
06	01, 25	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

SPX

Status code	Sub status	Error type	Contents	Handling
07	01, 28	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

NCP

Status code	Sub status	Error type	Contents	Handling
08	01, 28	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

Socket

Status code	Sub status	Error type	Contents	Handling
09	24	Insignificant problem	Program error	Update of Network Program

Telnet server

Status code	Sub status	Error type	Contents	Handling
10	06 ~32	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

Web server

Status code	Sub status	Error type	Contents	Handling
11	13 ~1C	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

Utility

Status code	Sub status	Error type	Contents	Handling
12	11, 21, 22, 99, 9A, 9B, 9C	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

FTP

Status code	Sub status	Error type	Contents	Handling
13	01 ~0E	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

Ipr

Status code	Sub status	Error type	Contents	Handling
14	01 ~08	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

R-Printer

Status code	Sub status	Error type	Contents	Handling
15	13	Insignificant problem	Program error	Update of Network Program

Q-Server

Status code	Sub status	Error type	Contents	Handling
16	13	Insignificant problem	Program error	Update of Network Program

MIB access function

Status code	Sub status	Error type	Contents	Handling
17	01, 02, 03, 11, 12, 13, 14, 20, 21, 22, 23, 24	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB

JCM & Common driver

Status code	Sub status	Error type	Contents	Handling
18	01 ~2A	Significant problem	Program error (there is possibility of program malfunction or RAM breakage)	Update of Network Program, or replacement of printer main PCB