

ML320/321Turbo Maintenance Manual For Rev "H0" and Lower

022811D

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Please refer to the "Illustrated Parts Manual" for spare part information.

CONTENTS

1.	CONFIGURATION				
	1.1.	Standa	rd Printer Configuration	6	
	1.2	Options	5	7	
2.	THE	ORY O	F OPERATION	9	
	2.1	Electric	al Operation	9	
		2.1.1	Summary		
		2.1.2	Microprocessor and the Peripheral Circuit		
		2.1.3	Initialization		
		2.1.4	Parallel Interface Control		
		2.1.5	Universal Serial Bus (USB) (at USB Ver.)		
		2.1.6	Print Control		
		2.1.7	SP/LF Motor Control		
		2.1.8	Operation Panel		
		2.1.9	Alarm Circuit		
		2.1.10	Power Supply Circuit		
	2.2		nical Operation		
		2.2.1	Printhead Mechanism and Operation (See Figure 2-2.)		
		2.2.2	Spacing Operation (See Figure 2-4.)		
		2.2.3	Head Gap Adjusting (See Figure 2-5.)		
		2.2.4	Ribbon Drive (See Figure 2-6.)		
		2.2.5	Paper Feed Operation		
		2.2.6	Paper Detection Mechanism (See Figure 2-15.)		
		2.2.7	Automatic Sheet Feed		
		2.2.8	Paper Park Function (Continuous paper)		
•					
3.	ASS		//DISASSEMBLY		
	3.1	Drooout	tion for Parts Replacement	F0	
			•		
	3.2	Service	Tools	51	
	3.2 3.3	Service Disasse	Tools embly/Reassembly Procedure	51 52	
		Service Disasse 3.3.1	Tools embly/Reassembly Procedure Printhead	51 52 54	
		Service Disasse 3.3.1 3.3.2	Tools embly/Reassembly Procedure Printhead Ribbon Protector		
		Service Disasse 3.3.1 3.3.2 3.3.3	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy		
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy	51 52 54 55 55 56 57	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy	51 52 54 55 55 56 57 58	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6	Printhead Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector	51 52 54 55 55 56 57 57 58 59	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy	51 52 54 55 56 56 57 58 59 60	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack	51 52 54 55 56 57 58 59 60 61	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9	Tools embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Upper Cover Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable	51 52 54 55 56 57 58 59 60 61 62	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10	 Tools Embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy 	51 52 54 55 56 57 58 59 60 61 62 63	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11	 Tools Printhead Printhead Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 	51 52 54 55 56 57 58 59 60 61 62 63 64	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.7	 Tools mbly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 	51 52 54 55 56 57 58 59 60 61 61 62 63 64 65	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2	 Tools Prools Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) 	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12.2 3.3.13	Tools Printhead Printhead Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.)	51 52 54 55 56 57 58 59 60 61 62 63 63 64 65 66 67	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12,2 3.3.13 3.3.14	 Tools Embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) 	51 52 54 55 56 57 58 59 60 61 62 63 63 64 65 66 67 68	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12,2 3.3.13 3.3.14 3.3.15	 Tools Embly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) Control/Power Supply Board (AOE/AOU/AOO) 	51 52 54 55 56 57 58 59 60 61 61 62 63 63 64 65 66 67 68 69	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12 3.3.13 3.3.14 3.3.15 3.3.16	 Tools Probly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy Platen Assy Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) Control/Power Supply Board (AOE/AOU/AOO) Transformer Assy 	51 52 54 55 56 57 58 59 60 61 62 63 61 62 63 64 65 66 67 68 69 70	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.13 3.3.14 3.3.15 3.3.16 3.3.17	 Tools Probly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) Control/Power Supply Board (AOE/AOU/AOO) Transformer Assy Change Lever and Gears 	51 52 54 55 56 57 58 59 60 61 62 63 63 64 63 63 64 65 66 67 68 69 70 71	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12,2 3.3.13 3.3.14 3.3.15 3.3.16 3.3.17 3.3.18	 Tools Probly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) Control/Power Supply Board (AOE/AOU/AOO) Transformer Assy Change Lever and Gears Carriage Shaft 	51 52 54 55 56 57 58 59 60 61 61 62 63 63 64 63 63 64 65 66 67 68 69 70 71 72	
		Service Disasse 3.3.1 3.3.2 3.3.3 3.3.4 3.3.5 3.3.6 3.3.7 3.3.8 3.3.9 3.3.10 3.3.11 3.3.12.2 3.3.12,2 3.3.13 3.3.14 3.3.15 3.3.16 3.3.17 3.3.18	 Tools Probly/Reassembly Procedure Printhead Ribbon Protector Pull-up Roller Assy Upper Cover Assy, Access Cover Assy and Sheet Guide Assy Gear Case Assy PC Connector Space Motor, Guide Roller Assy Space Rack Carriage Cable Backup Roller Holder Assy Platen Assy Platen Assy 1Driver Board (DVE/DVF) (at USB Ver.) 2Driver Board (SDF) (at non USB Ver.) LF Motor Operation Panel PCB (LEOP) Control/Power Supply Board (AOE/AOU/AOO) Transformer Assy Change Lever and Gears 	51 52 54 55 56 57 58 59 60 61 62 63 61 62 63 64 63 64 65 66 67 68 69 70 71 72 73	

		3.3.21	Rear Pressure Assy	
		3.3.22	Switch Lever	
4.	ADJU	JSTME	NT	77
5.	CLEA	ANING	AND LUBRICATION	85
	5.1	Cleanin	g	85
	5.2	Lubricat	tion	
6.			HOOTING AND REPAIR	94
0.		JDLLJ		
0.	6.1		Check Before Repair	
0.		Items to Trouble	o Check Before Repair shooting Table	
0.	6.1	Items to Trouble	Check Before Repair	
0.	6.1 6.2	Items to Trouble Lamp D	o Check Before Repair shooting Table	
0.	6.1 6.2 6.3	Items to Trouble Lamp D Connec	o Check Before Repair shooting Table)isplay	94 94 95 99
	6.1 6.2 6.3 6.4 6.5	Items to Trouble Lamp D Connec Trouble	D Check Before Repair shooting Table Display tion Circuit Check for Printhead and SP/LF Motor	94 94 95 99 101

1. CONFIGURATION

1.1. Standard Printer Configuration

This printer consists of the following assemblies:

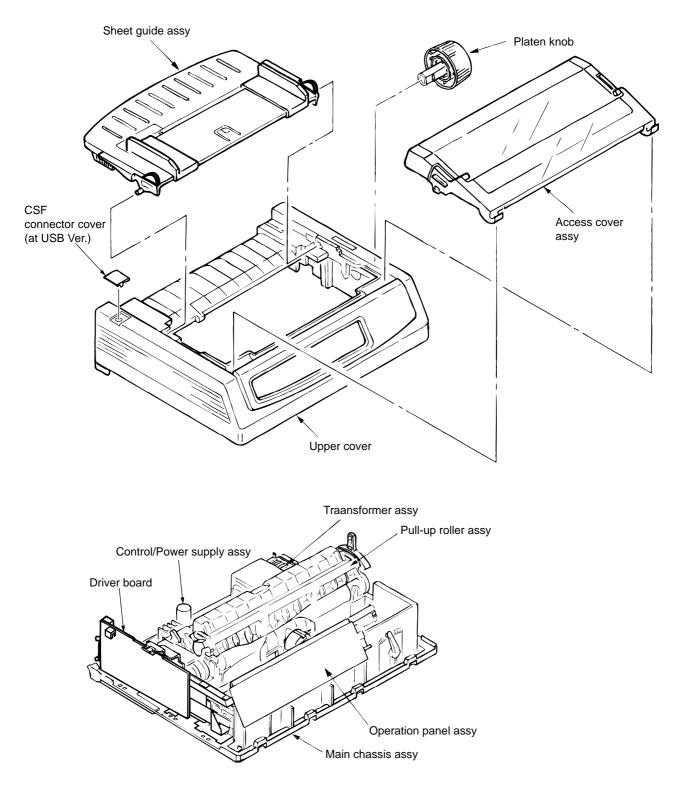
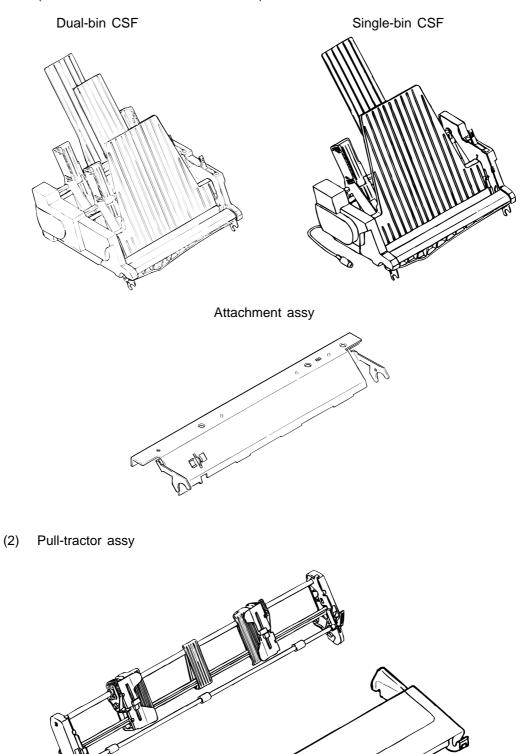
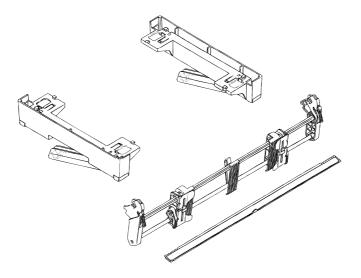


Figure 1-1 Configuration

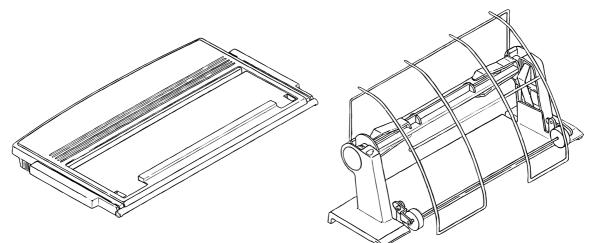
- 1.2 Options
 - (1) Cut sheet feeder unit (CSF)(Narrow and wide versions available)



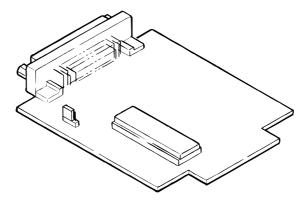
(3) Bottom push tractor unit



(4) Roll paper stand (Narrow only)



- (5) Option I/F Board
 - RS232C
 - RS422A
 - Current Loop
 - NIC (Network version only)



2. THEORY OF OPERATION

2.1 Electrical Operation

The electrical operation of the printer circuit is described in this section.

2.1.1 Summary

Fig. 2-1 shows the block diagram of the printer.

The control board is made up of the microprocessors, peripheral circuits, drive circuits, sensors and interface connectors.

The power to the control board is supplied by the power board through the connector cord. The power to other electrical parts is also distributed through the connectors within the control board.

2.1.2 Microprocessor and the Peripheral Circuit

(1) Microprocessor (67X640)

This processor is a CMOS single-chip computer with integrated peripheral device functions and a 16 bit MPU core, all OKI original architecture.

The processor has a 20 bit address bus and a 16 bit data bus.

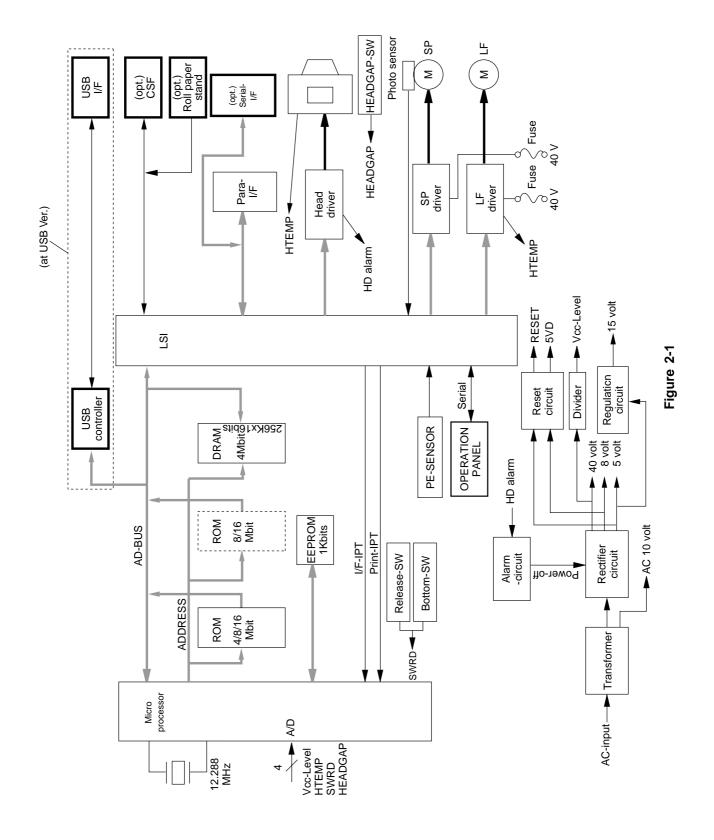
It is capable of accessing up to 4M bit program memory and 128K bytes of data memory.

The following characteristics are also provided:

- Built-in type data memory of 512 bytes
- 8-bit 4-channel A/D converter \times 1
- 16-bit automatic reload timer \times 2
- 8-bit serial port × 2
- 8-bit parallel port × 3 (bitwise I/O specification available)

And others.

The function of this microprocessor is to provide a central mechanism for the entire printer by executing the control program through the LSI and driver circuits.

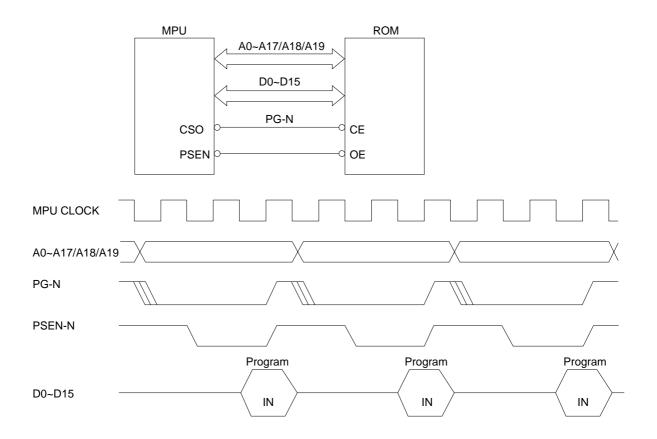


(2) Program ROM

This is a $256K/512K/1024K \times 16$ bits (4/8/16M bit) MASK ROM or FLASH ROM with the control program for the printer stored. The MPU executes instructions under this program.

The program ROM is assigned to the program memory area of the MPU and is fetched by the PSEN signal of the MPU.

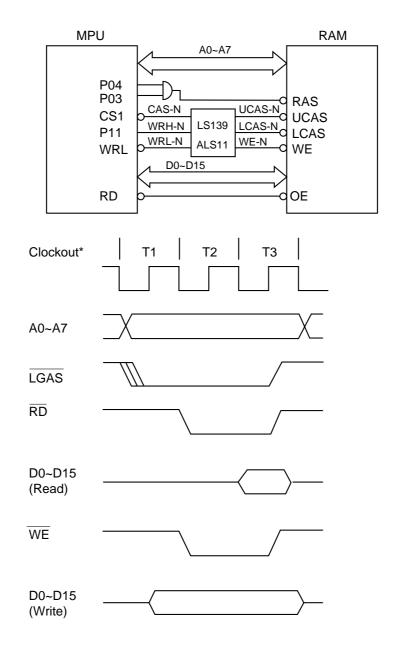
The following shows the operation of the memory access.



(3) RAM

The RAM is CMOS dynamic RAM with 256K \times 16bits (4Mbit), and used as buffers (such as receiving buffer, printing buffer, DLL buffer and working buffer).

The following shows the examples of the memory access operation.



16-bit bus, byte instruction

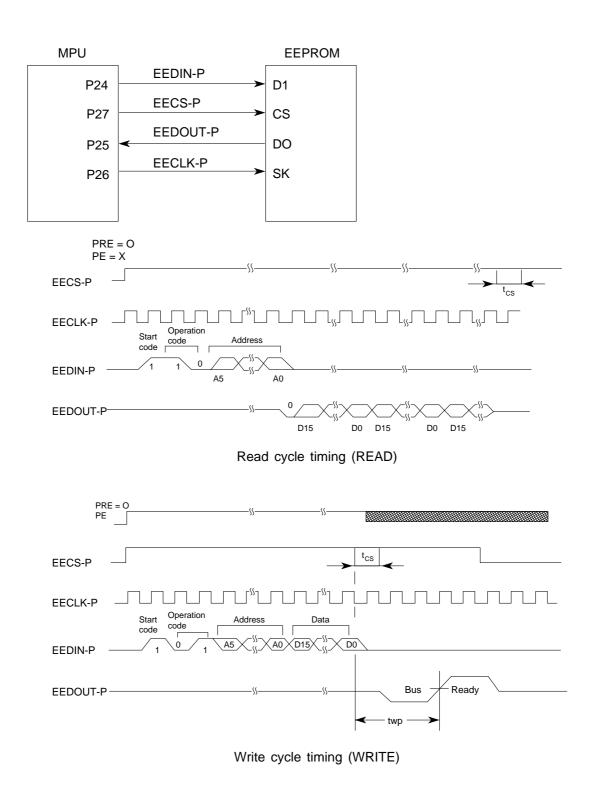
* Clockout is provided when the original excitation is selected.

(4) EEPROM

The EEPROM is a CMOS serial I/O type memory which is capable of electrically erasing and writing 1,024 bits.

The EEPROM contains menu data.

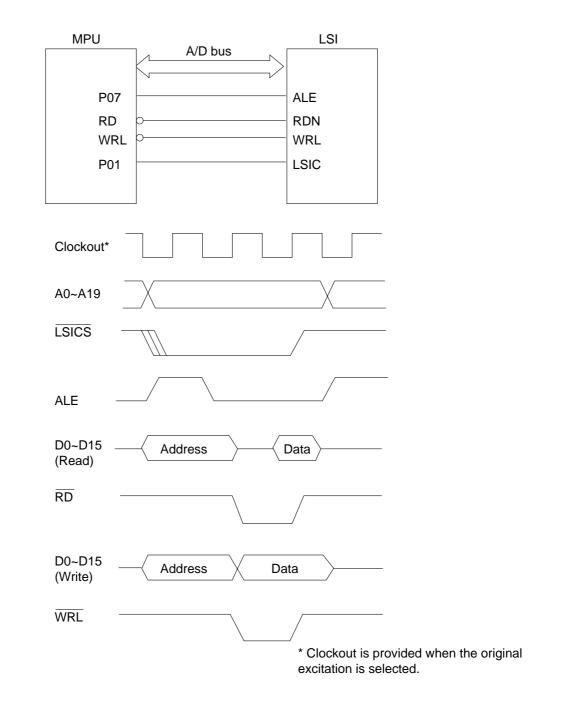
The following shows the memory access operation.



(5) LSI

This LSI detects and controls the SP motor speeds by monitoring the two phase sensor signals obtained from the DC motors and modifying the excitation phases as appropriate.

This LSI is connected in multiplex to the MPU.



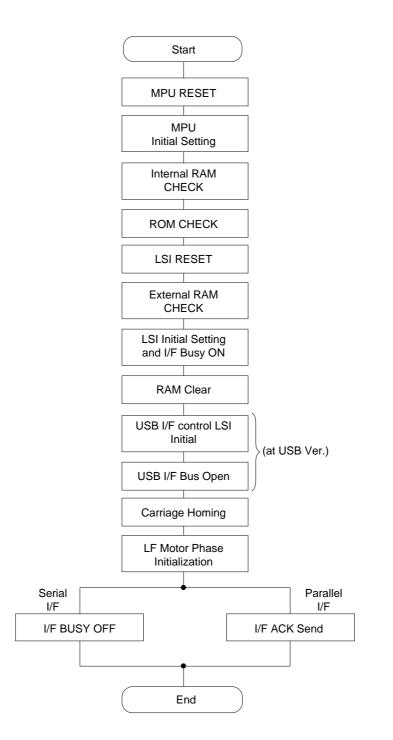
2.1.3 Initialization

This printer is initialized when the power is turned on or when the I-PRIME-N signal is input from the host side via the parallel interface.

For the initializing operation, the RST-N signal is first output from the reset circuit to reset the MPUs and LSIs. When resetting ends, the program starts and the LSIs are reset by MPU via LSIRST-N. Reset operation by I-PRIME starts program to initialize, but does not reset the MPU.

The program here sets the mode of the LSI including the MPU, checks the memories (ROMs and RAMs) and, after USB I/F control LSI initialization and USB I/F bus opening, performs carriage homing operation and LF motor phase setting.

Finally, the program establishes the interface signals (P-I/F: ACK-P signal sending, and S-I/F: BUSY-N signal off) and lights the SELECT lamp to inform the ready state for receiving to the host side and ends the initialize operation.

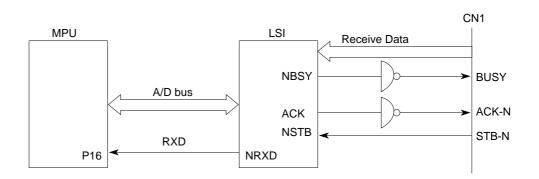


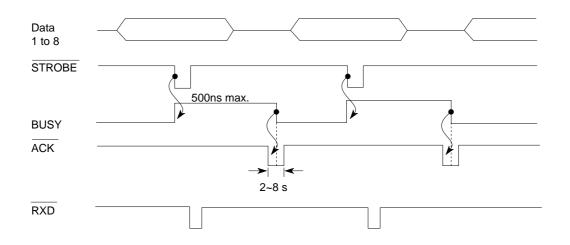
2.1.4 Parallel Interface Control

The parallel data input from the host to the interfaced LSI is latched to its internal register at the falling edge of the STROBE-N signal.

At the same time, the LSI sets the BUSY signal to the high level to inform the host that the data is being processed, and outputs the RXD signal to inform the MPU of data reception. The data is read upon receiving the RD-N signal from the MPU.

When the data processing ends, the BUSY signal is set to off and the ACK-N signal in sent to request the next data. When reception is impossible because the buffer is full, the BUSY signal is sent to request stopping of data transmission.





2.1.5 Universal Serial Bus (USB) (at USB Ver.)

Universal Serial Bus Specification Revision 1.0 compliance.

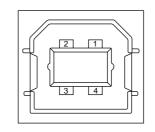
- 1) Connector
 - Printer Side : "B" Receptacle (Upstream Input to the USB Device)
 - Cable Side : Series "B" Plug
- 2) Cable
 - Cable Length : Approx 1.8m (A cable must be met USB Spec Rev 1.1 for normal operation)

Note: Cable is not supplied.

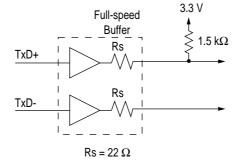
3) Table of USB I / F signals

Contact	Signal Name	Typical Wiring	
Number		Assignment	
1	Vbus	Red	
2	D -	White	
3	D +	Green	
4	GND	Black	
Shell	Shield	Drain Wire	

4) Connector pin arrangement



- 5) Mode & Class of Device
 - Full speed Driver
 - Self powered Device
- 6) Data Signaling Rate
 - Full speed function 12Mb/s \pm 0.25%(2500ppm)
- 7) Receive Buffer
 - 2044K Bytes
- 8) Interface circuit



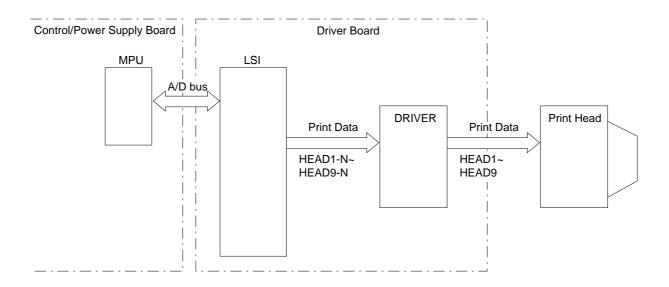
9) Signal Level

• Input / Output Level

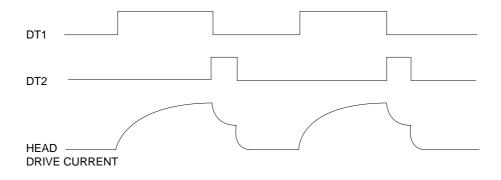
Parameter	Symbol	Min.	Max.	Units
Input Levels :				
High (driven)	Vih	2.0		V
High (floating)	Vihz	2.7	3.6	V
Low	VIL		0.8	V
Output Levels :				
Low	OL	0.0	0.3	V
High (driven)	ОН	2.8	3.6	V
Output Signal Crossover Voltage	VCRS	1.3	2.0	V

2.1.6 Print Control

Print data is transmitted as parallel data (HEAD1~HEAD9) from LSI to print head. LSI generates print timing and drive time.



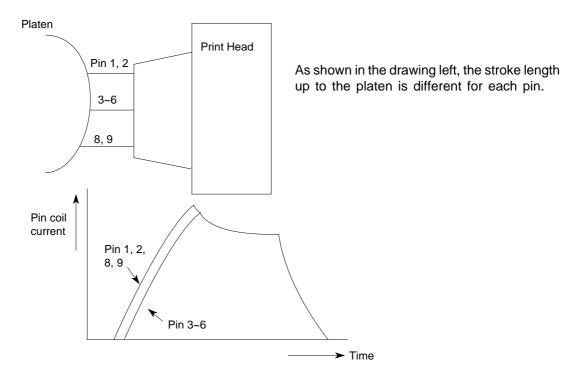
HEAD DRIVE TIMING CHART



Print Compensation Control

The print compensation can be made as shown below:

- (a) Voltage compensation (See 2.1.8 "Alarm Circuit.")
- (b) Temperature compensation (See 2.1.8 "Alarm Circuit.")
- (c) Pin stroke compensation



(d) Simultaneous Compensation of the number of impact pins

The MPU is provided with the compensation table for each pin to make necessary compensation.

Number of impact pins	Few 🔺 🕨 Many
Drive time	Short 🗕 🔶 Long

(e) Print mode compensation

According to the thickness of the printing medium, the print mode is compensated as shown in the table below:

Head Gap Range	1	2	3	4	5
Print speed	100%	95%	85%	85%	80%
Drive time	Short - Long		J		

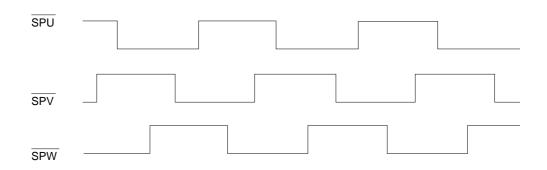
(Drive time lengthens at each step.)

2.1.7 SP/LF Motor Control

(1) Space motor control

The SP motor driver (ECN30105) drives the three-phase brushless motor based on the phase signal (SPU, SPV and SPW) and the speed instruction data from the LSI. The MPU can identify the current speed of the space motor by measuring through the LSI the pulse length of the output (ØA, ØB) of the slit encoder included in the space motor.

By comparing the target speed for each print mode with the actual current speed to change the speed instruction data, the motor speed is accelerated or decelerated to maintain the specified speed for each print mode.



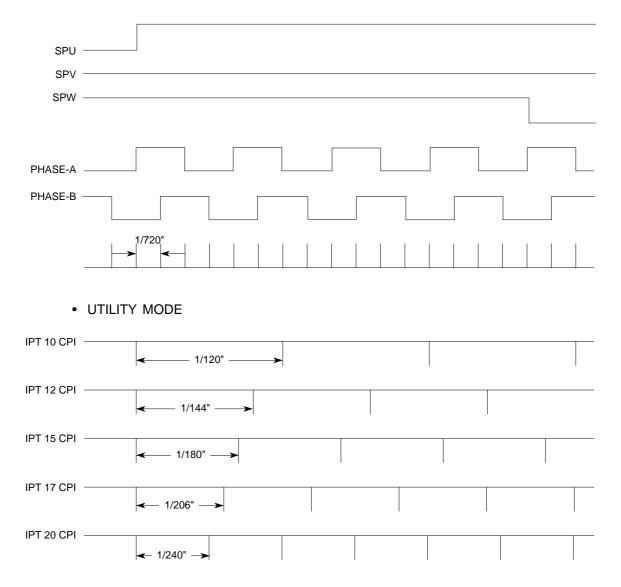
HALL	AMP	INPUT	OUTPUT		
SPU	SPV	SPW	U	V	W
Н	L	Н	L	Н	OPEN
Н	L	L	L	OPEN	н
Н	н	L	OPEN	L	н
L	н	L	н	L	OPEN
L	н	н	н	OPEN	L
L	L	Н	OPEN	Н	L

SP truth ta	able
-------------	------

(2) Encoder disk

In the operation of the spacing motor, the PHASE-A and PHASE-B signals are generated when the encoder disk interrupts the photo sensor.

The LSI divides these edge pulse signals in accordance with the print pitch, and sends the IPT signal to provide dot-on timing and carriage position detection timing.



(3) LF motor control

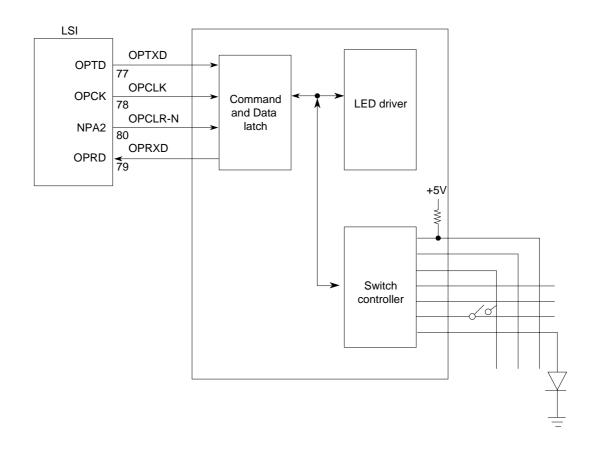
The LF motor driver (MTD2005F) drives the LF motor in two-phase or 1-2 phase bipolar, based on the phase changeover data and the output current data from the LSI.

The data from the LSI is processed by a specific register contained in the LF motor driver to measure the overdrive time and to change the phase.

PHASE-A		
PHASE-B		
	[FORWARD]	[REVERSE]

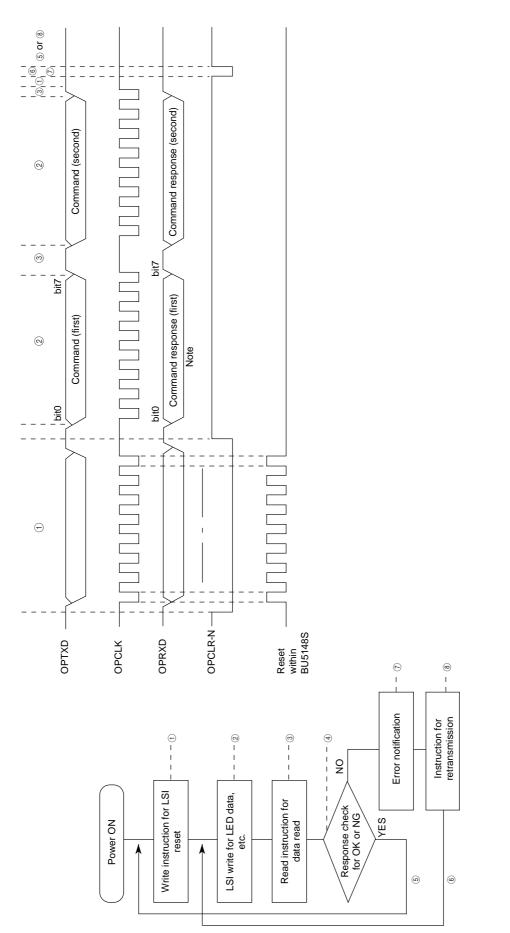
2.1.8 Operation Panel

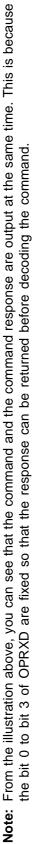
The clock synchronization OPCLK of LSI is used to input the switch data and output the LED data through the operation panel control LSI (IC1: BU6152S).



A 2-byte (15 bits + 1 even parity bit) command (OPTXD) is transmitted to the LSI (BU6152S) in synchronization with the OPCLK signal. The LSI decodes this command and when it is found to be legal, returns a 2-byte command response back to the LSI which includes data on Switch information, LED status, receive command ACK/NAK and 1 odd parity bit.

Any transmission errors found cause the command to be reissued after the transmission of the OPCLR-N signal.





- 2.1.9 Alarm Circuit
 - (1) Head drive time alarm circuit

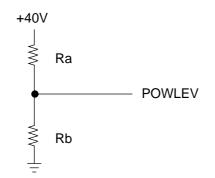
This circuit monitors the drive time using the HDALM signal interlocked with the overdrive signal of each drive circuit.

If the drive time of any drive circuit exceeds the specified time, the drive fault alarm circuit sends an ALARM-N signal to turn on the SCR (SO).

This cause the secondary coil (40V) of the transformer to be short-circuited, causing an overcurrent to flow through the primary coil and making the AC fuse (transformer assy) open.

(2) Alarm processing when DC power is low.

+ 40V is converted into the POWLEV signal (0V to +5V) by Ra and Rb and input into the A/D port of the MPU to control the drive time and the print speed (pass number) of the head.



(a) Head drive time

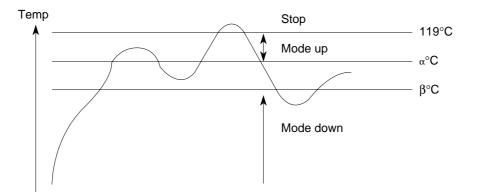
The head drive time is lengthened to compensate for the amount of voltage drop by monitoring the POWLEV signal once every 500 μ sec. to control and maintain the impact necessary for each printing pin at the fixed value.

(b) Print speed

Voltage, +40V	Pass number	Print speed
38V or more	1 Pass	100%
25V to 37V	1 Pass	100~30%
25V or less	1 Pass	30%

(3) Head overheat alarm

The voltage of the output TSD signal of the thermistors, one of which is contained in the print head and the other in the print head driver, is monitored by the CPU/AD port to control the voltage

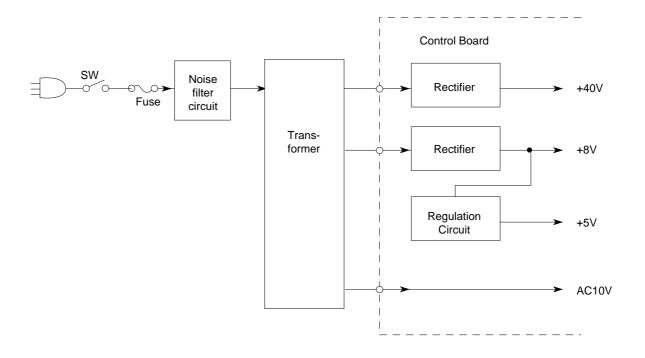


Mode	Speed	Pass	Direction	
1	100%	1	Bi	
2	85%	1	Bi	
3	70%	1	Bi	
4	55%	1	Bi	
5	40%	1	Bi	
6	30%	1	Bi	1.5 Sec Stop
(7)	Stop			

- When the temperature is between α°C and 119°C, the mode switches sequentially to higher level. When the temperature falls below β°C, the mode switches to lower level.
- When the temperature exceeds 119°C, printing will stop.
- When temperature gradient is steep, higher mode shall be specified directly.

2.1.10 Power Supply Circuit

This power supply circuit supplies the +5VDC, +8VDC, +40VDC, 10VAC.



The uses of output voltages and signals are described below.

Voltage/signal	Use
+5V	Logic IC/LED drive voltage
+8V	Serial interface line voltage
+ 40V	Printhead, LF motor drive voltage, SP motor drive voltage
AC 10V	Option board

2.2 Mechanical Operation

2.2.1 Printhead Mechanism and Operation (See Figure 2-2.)

The printhead is a spring charged 9-pin driving head using a permanent magnet. It is attached to the carriage, which moves in parallel with the platen. Electrically, this unit is connected to the control circuits through the control board.

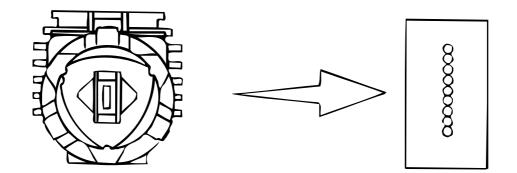


Figure 2-2 Arrangement of the head pins View from the tip of the printhead

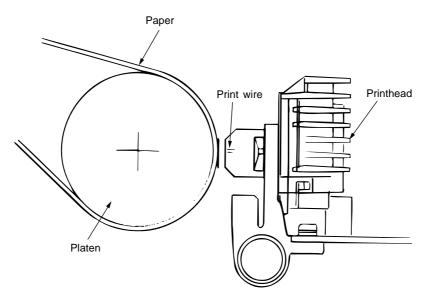
(1) The printhead configuration:

The printhead is composed of the following parts:

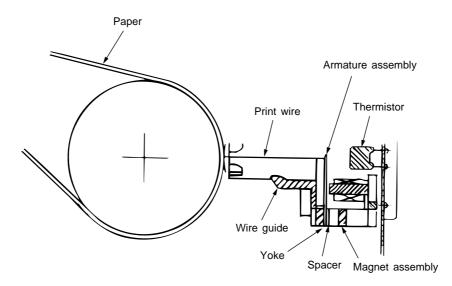
- (a) Wire guide
- (b) Spring assembly (Wire, Armature, Spring, Yoke, Spacer)
- (c) Magnet assembly (Magnet, core, coil, Yoke)
- (d) Printed circuit board
- (e) Fin

- (2) Operation of printhead (See Figure 2-3.)
 - (a) When the printhead is idle, the armature is attracted by a permanent magnet and the spring fixing the armature is compressed. The print wires fixed to each armature are thus concealed under the wire guide.
 - (b) When a signal for a character to be printed is detected, a current flows through the coil. When the coil is activated, the magnetic flux (caused by the permanent magnet between the armature and the core) is canceled to eliminate the attraction force. The armature is driven in the direction of the platen by the force of the armature spring. The print wire fixed to the armature protrudes from the tip of the wire guide, strikes the paper through the ribbon and prints a dot on the paper.
 - (c) After the character has been printed, the armature is magnetically attracted again and the print wires are again concealed under the wire guide.

A thermistor in the printhead prevents burning caused by over-heating of the coil during extended continuous bi-directional printing. When the temperature of the coil exceeds a pre-determined limit (about 119°C) the control circuit detects a thermistor signal. Printing will then be intermittent or stop completely until the coil temperature falls below the limit value.



(1) When printing



(2) When not printing

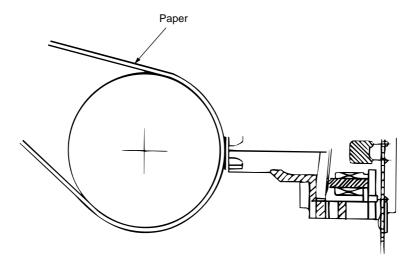


Figure 2-3

2.2.2 Spacing Operation (See Figure 2-4.)

The spacing mechanism consists of a carriage shaft mounted in parallel with the platen, and a carriage frame that moves along the shaft. It is driven by a DC motor mounted on the bottom of the carriage frame. Items included in the spacing mechanism are as follows:

- (a) DC motor with motor gear
- (b) Carriage frame (stationary yoke and motor driver board included)
- (c) Carriage shaft
- (d) Space rack
- (e) Sensor
- (f) Encoder disk
- (1) Spacing operation

The carriage frame, on which the printhead and space motor are mounted, moves along the carriage shaft in parallel with the platen. When the spacing motor rotates counterclockwise, the driving force is transmitted to the motor gear. As the motor gear rotates, the carriage moves from left to right.

Mechanically, it is designed in such a way that for every revolution of the DC motor, the carriage frame moves 0.8 inch (20.32 mm).

At the same time the encoder disk rotates together with the motor and passes the sensor. The position of the carriage frame can be determined by counting the interrupts detected by the sensor.

In the same way, the rotation of the space motor can be recognized and controlled by measuring the cycle of interrupts detected by the sensor.

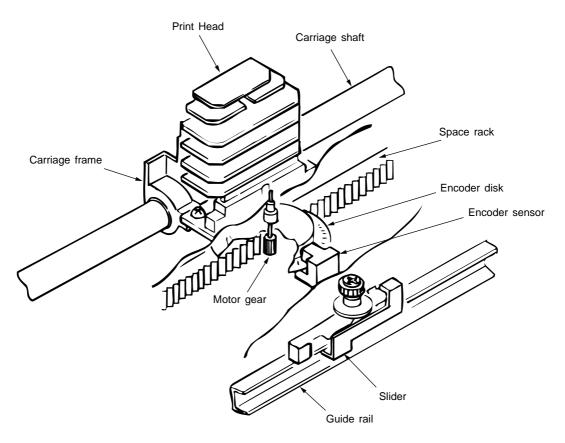


Figure 2-4

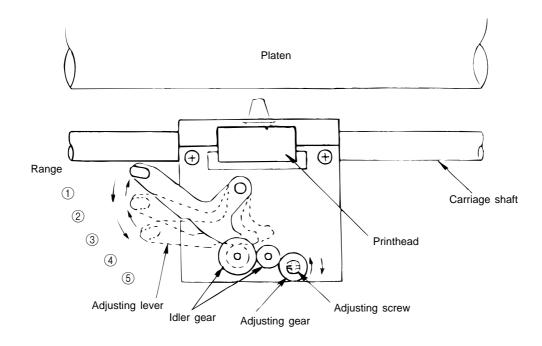
2.2.3 Head Gap Adjusting (See Figure 2-5.)

The head gap adjusting lever moves back and forth to tilt the carriage frame, altering the gap between the printhead and the platen.

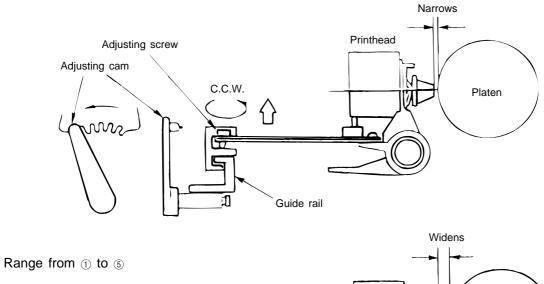
The adjusting screw, which is connected to the adjusting gear rotates when the adjusting lever is moved creating a fine gap adjustment. If the adjusting gear is pushed down, the adjusting screw can be turned with a screw driver to change the coarse gap adjustment.

When the adjusting lever is set to range $@ \sim @$ the contact which is attached to the under side of the carriage cover will connect with the contact of the space motor PC board. The printer will reduce the printing speed automatically to ensure that adequate printing pressure is maintained for multipart paper.

And, the adjusting cam adjusts the headgap toward left and right side in accordance with the guide rail up and down as a position of the left end of it.



Range from 5 to 1



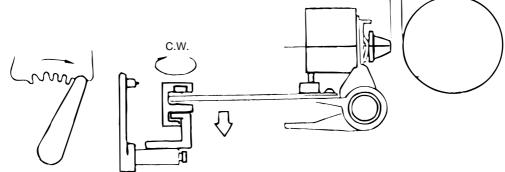


Figure 2-5

2.2.4 Ribbon Drive (See Figure 2-6.)

The ribbon driver mechanism moves the ribbon in synchronization with the space motor operation.

The ribbon drive mechanism consist of the following items:

- (a) Ribbon drive gear assembly
- (b) Ribbon gear (space motor)
- (c) Ribbon cartridge
- (1) Ribbon cartridge

An endless ribbon with a single direction feed is used. Ink is supplied from an ink tank, which is built in to the ribbon cartridge.

(2) Ribbon feed operation

When the space motor is activated, the ribbon gear rotates. The rotation is transmitted via the ribbon drive gear assembly to the drive gear in the ribbon cartridge, thus moving the ribbon.

The feed direction of the ribbon is maintained by switching the rotational direction of the gears in the ribbon drive gear assembly. This ensures ribbon movement when bidirectional printing is used.

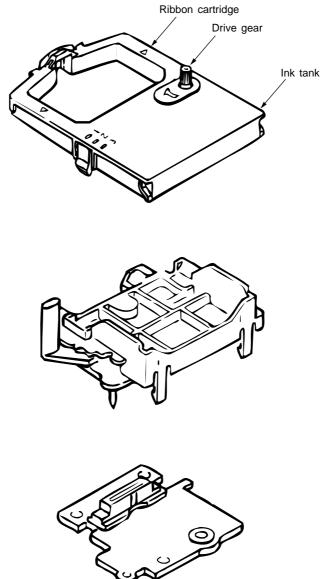


Figure 2-6

2.2.5 Paper Feed Operation

Feeding of the paper is performed by turning the platen and the pin tractor, which is driven by the LF pulse motor.

Item of the paper feed mechanism are as follows:

- (a) Pulse motor with gears
- (b) Decelerating gear
- (c) Platen
- (d) Tractor feed unit
- (e) Pressure roller

(1) Cut sheet and continuous sheet switching mechanism (See Figure 2-8.)

Three different paper paths can be selected and set by the change lever.

(a) TOP (for cut sheet)

When the cut sheet is used in the manual mode or fed by the CSF (option), set the change lever at the position marked TOP.

[Operation]

The driving force of the platen gear (R) is transmitted to the idle gear by setting the change lever to the TOP position. However, this causes the idle gear to be disengaged from the change gear, leaving it free.

At this time, the pressure rollers (at the rear and the front) are pressed securely to the platen to feed the cut sheet. At the same time, the switch lever positions between the rear switch and bottom switch, to confirm to the control board that you are in the cut sheet mode.

In the cut sheet mode, the control board automatically feeds the sheet up to the print start position after pausing for the wait time stored in the menu.

(b) **REAR** (Continuous sheet from push tractor)

When the change lever is set to REAR position, the change gear is engaged with the idle gear and the tractor gear to transmit the rotation of the platen to the push tractor shaft, and the continuous sheet is fed from the push tractor.

At the same time, the switch lever turns on the rear switch, to confirm to the control board that you are in the continuous sheet mode.

(c) BOTTOM (Continuous sheet from bottom feeder) (option)

When the change lever is set in the <u>BOTTOM</u> position, the rotation of the platen is transmitted to the drive gear of the bottom tractor feed unit through the idle gear to feed the sheet which has been set in the bottom tractor feed.

At the same time, the switch lever turns on the bottom switch, to confirm to the control board that you are in the continuous sheet mode.

Mechanism Lever Position	Rear Switch	Bottom Switch	ldle Gear	Change Gear	Tractor Gear	Sheet Insertion
						Manual/ automatic
ТОР	OFF	OFF	Rotate	Stop	Stop	CSF: Operation SW or instruction
REAR	ON	OFF	Rotate	Rotate	Rotate	 Operation SW or instruction
воттом	OFF	ON	Rotate	Rotate	Stop	 Operation SW or instruction

Correlation in Mechanism

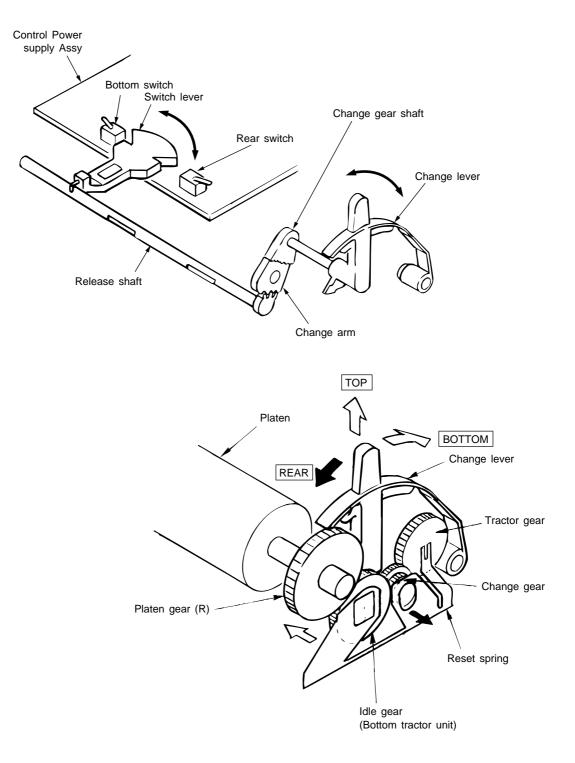


Figure 2-8

(2) Cut-sheet feeder operation (See Figure 2-9.)

The pulse motor used for the paper feed mechanism is mounted on the left of the frame, and the rotation of the motor is transmitted through decelerating gears (LF idle gear, platen gear) to the platen. When using cut-sheet paper, the change lever must be in the TOP position to grab the paper, while disengaging the push tractor.

When the change lever is set to the <u>TOP</u> position, the cut sheet is automatically fed in up to the print start position after pausing for the wait time stored in the menu.

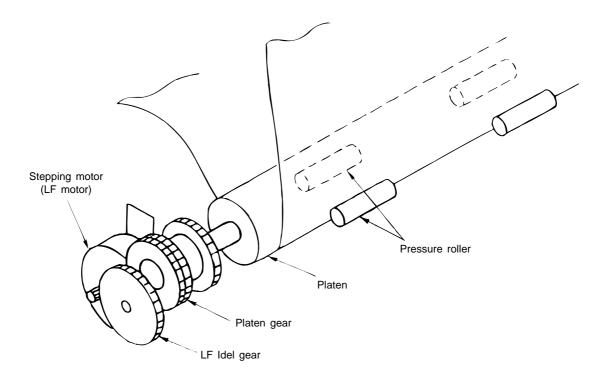


Figure 2-9

(3) Continuous paper feed operation (Rear) (See Figure 2-10.)

The force transmitted to the platen, rotates the tractor gear through platen gear, the idler gear and the change gear. The rotation of the tractor gear makes the pin tractor belt rotate through a sheet feeder shaft, feeding the continuous paper.

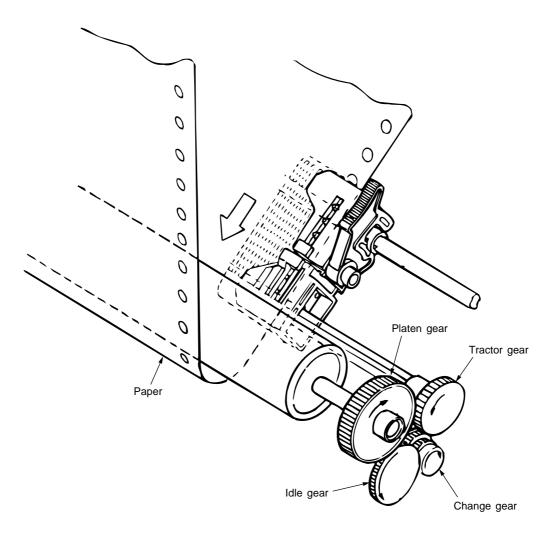


Figure 2-10

(4) Push and pull tractor mechanism (Option) (See Figure 2-11).

This mechanism consist of an optional pull tractor and a standard push tractor mechanism. This mechanism can perform forward and reverse feed by setting continuous sheets to the push tractor and pull tractor.

The rotation of the platen is transmitted to the push tractor and the pull tractor. Sheets are fed by these two tractors at the same time.

To remove slack from the sheets, set the sheets according to the following procedure when using the push and pull tractors.

- ① Set the change lever to the REAR position (setting the sheets to the push tractor to feed).
- ② Set the paper, which is fed in front of the platen, to the pull tractor.
- ③ Set the change lever to the TOP position and feed paper using the platen knob.
- ④ If paper slack is removed, set the change lever to the REAR position.

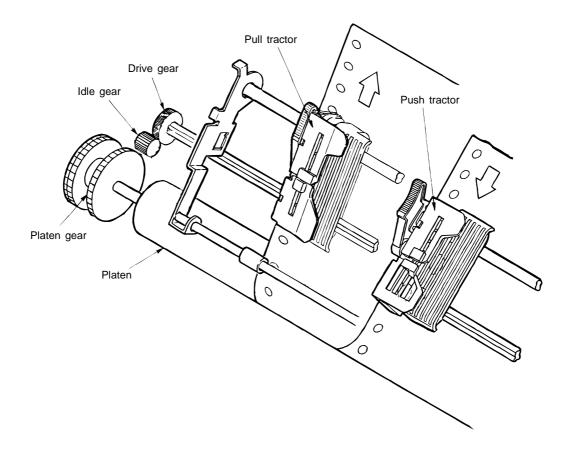


Figure 2-11

(5) Pull tractor mechanism (option) (See Figure 2-12.)

Bottom feed of continuous sheets is possible only when an optional pull tractor unit is installed.

The rotation of the platen is transmitted to the idle gear of the pull tractor unit through the platen gear at the left end of the platen. The rotation of the idle gear is transmitted to the drive gear, and continuous sheet forms are fed by the pull tractor being rotated through the sheet feeder shaft.

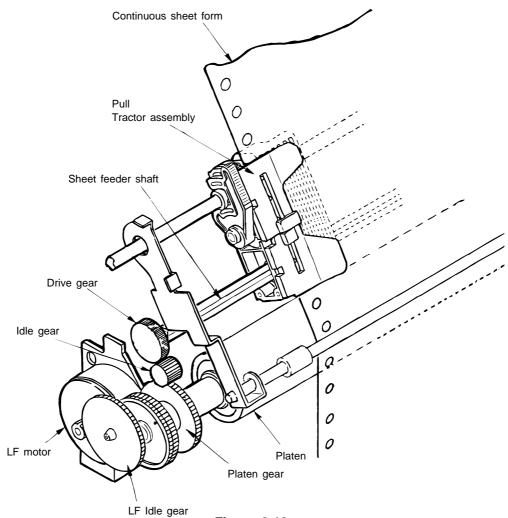


Figure 2-12

(6) Bottom push feed operation (Option) (See Figure 2-13.)

The bottom push feed of the continuous sheet is possible only when the bottom tractor feed unit is installed.

When the platen rotates, the rotational force of the platen is transmitted through the tractor idle gear and the tractor change gear to the tractor drive gear of the bottom push tractor, and the sheet of paper is fed in to the print start position.

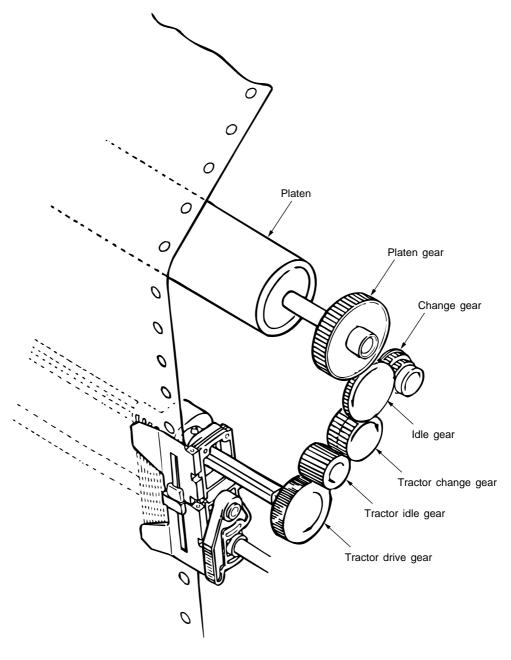


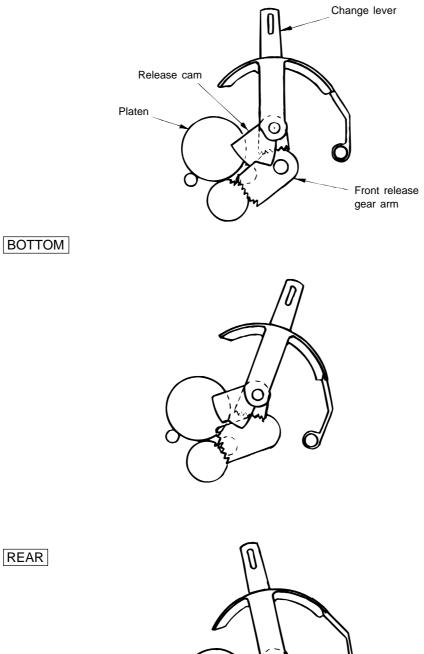
Figure 2-13

(7) Paper clamp mechanism (See Figure 2-14.)

When setting the change lever to the BOTTOM, TOP or REAR position, the operation of the front release gear arm changes according to the position of the release cam. And at the same time, the position of the cam installed to the front release gear shaft changes, and the open and close of the pressure roller.

Position of change lever	Open or close of front pressure roller	Open or close of rear pressure roller
воттом	OPEN	OPEN
ТОР	CLOSE	CLOSE
REAR	OPEN	OPEN

TOP



REAR

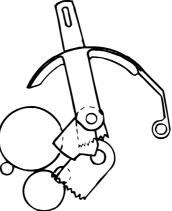


Figure 2-14

- 2.2.6 Paper Detection Mechanism (See Figure 2-15.)
 - (1) Cut sheet detection

When the cut sheet is inserted, the point A is pushed backward and the paper near end lever B rotates counter clockwise (CCW).

At this time, the rear sensor lever rotates counterclockwise (CCW), the rear sensor lever and pulls out of the rear and top paper end sensor to detect that the sheet is provided.

The procedure for the paper end is made in the reverse order, that is, its detection is performed when the paper end sensor is blocked.

(2) Rear feed detection

When the sheet is fed from the push tractor, the point B is pushed to the front side and the paper near end lever A rotates clockwise (CW). At this time, the rear sensor lever rotates counterclockwise (CCW), and pulls out of the rear and top paper end sensor to detect that the sheet is provided.

The procedure for the paper end is made in the reverse order, that is, its detection is performed when the rear sensor lever intercepts the sensor.

(3) Bottom feed detection

When the sheet is fed from the bottom, the point C rotates clockwise (CW). When the bottom sensor lever rotates clockwise (CW), it pulls out of the bottom paper end sensor to detect that the sheet is provided.

The procedure for the paper end is made in the reverse order, that is, its detection is performed when the bottom sensor lever intercepts the sensor.

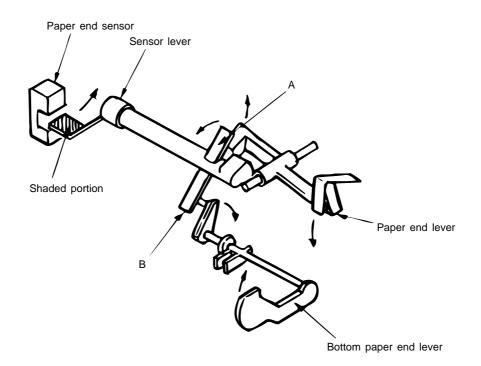


Figure 2-15

(4) Top line print mechanism (See Figure 2-16.)

The front edge of the sheet is protected by the ribbon protector so that it can stop at a position just near to the print head (0 tear off position) to start printing at the front end of the sheet, without causing the sheet to crumple or curl up.

The printing starts at the front end of the sheet, and continues uni-directionally until the front end of the sheet gets to the inside of the pull up roller cover.

After that, that printing continues bi-directionally.

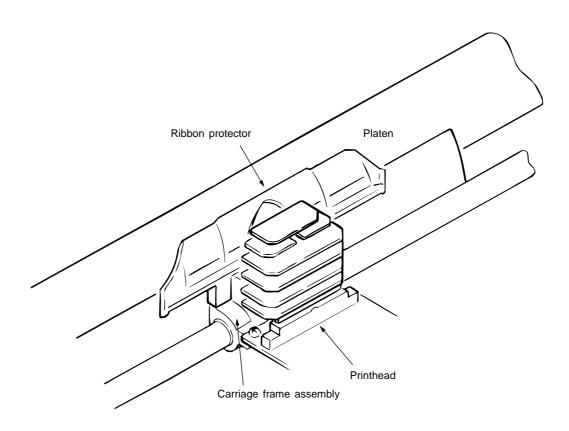


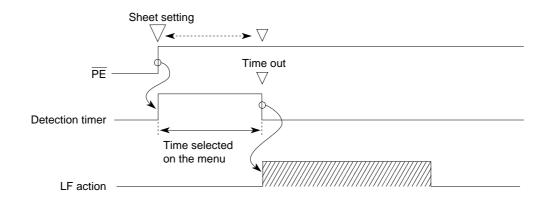
Figure 2-16

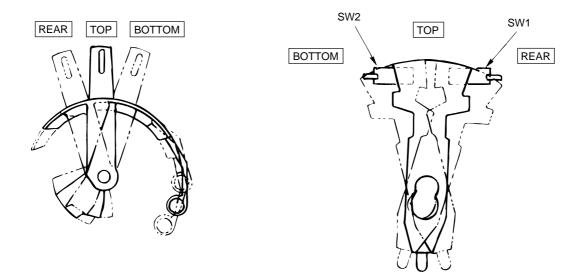
2.2.7 Automatic Sheet Feed

This function is used to feed in the sheet automatically up to the print start position when the cut sheet or the continuous sheet is used.

[Operational procedure]

- (1) When using the cut sheet
 - 1) Set the change lever to the TOP position. (See Figure 2-17.)
 - 2) Insert a sheet of paper between the platen and the paper shoot.
 - 3) After the lapse of time selected by the "wait time" in the menu, the LF motor starts its operation to feed the sheet of paper up to the print position.
 - 4) When the default is selected, the sheet of paper is feed in up to the position 0.35 inches (first dot position) from the upper end of the sheet. However, the 0 tear off mechanism allows the printing at the front end of the sheet by changing the TOF position.

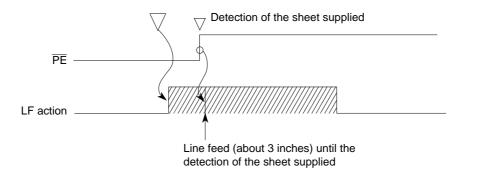






- (2) When using the continouos paper
 - 1) Set the change lever either to the rear side or the bottom side position. (See Figure 2-17.)
 - 2) Set a sheet of paper either to the push tractor or the bottom tractor.
 - 3) Press the "FF/LOAD" switch.
 - 4) The LF motor starts its operation to feed the paper up to the print start position.
 - 5) The paper is fed in up to the TOF position (Factory default: 0.35 inches from the top).

Push down the "FF/LOAD" switch.

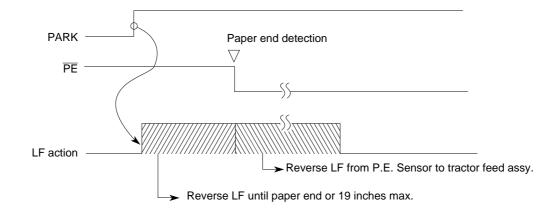


When the ""FF/LOAD" switch is pushed down, the LF motor feeds in the sheet about 3 inches. When the LF motor completes the operation and the sheet has not been fed in, the feeding operating operation becomes, ineffective, thus resulting in the feeding jam.

2.2.8 Paper Park Function (Continuous paper)

Continuous sheets which have been inserted can be reversed automatically by using the "PARK" button on the operation panel.

- 1) Press the "PARK" button on the operation panel.
- 2) Reverse LF is started and paper is fed in reverse until paper end occurs or 19 inches maximum have been fed.
- 3) The paper is fed in reverse, to leave the paper on the push-tractor or bottom-tractor.



Alarm LED lights up when P.E. is not detected after 19 inches reverse feeding.

Operator can press SEL key to turn off the ALARM LED then press PARK key to continue park function.

This operation is required when the length of paper for parking is more than 19 inches.

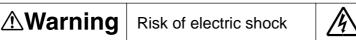
3. ASSEMBLY/DISASSEMBLY

This section explains the procedures for removing and installing various assemblies and units in the field.

Description is mainly limited to the removal procedure; installation should basically be performed in the reverse sequence of the removal procedure.

3.1 Precaution for Parts Replacement

- (1) Remove the AC cable and the interface cable before disassembling or assembling.
 - (a) Turn off the AC power switch. Remove the AC input plug of the AC cable from the receptacle. Remove the AC cable from the inlet on the printer (only 200V).

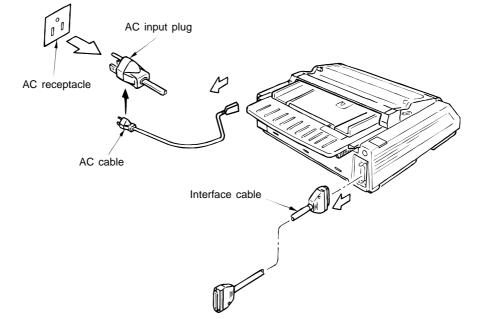


There is a risk of electric shock during replacement of the power supply.

Use insulating gloves or avoid direct contact with any conducting part of the power supply, and caution should be exercised during replacement.

The capacitor may take one minute to complete discharge after the AC cable is unplugged. Also, there is a possibility that the capacitor doesn't discharge because of a breakage of the PCB, etc., so remember the possibility of electric shock to avoid electric shock.

(b) To connect the AC cable again, connect it to the inlet on the printer (only 200V) first, then insert the AC input plug into a receptacle.



- (2) Do not disassemble the printer as long as it is operating normally.
- (3) Do not remove unnecessary parts, and limit the disassembly area as much as possible.
- (4) Use the designated service tools.
- (5) Carry out disassembly in the prescribed sequence; otherwise, damage to the parts may result.
- (6) It is advisable to temporarily install screws, snap rings and other small parts in their original positions to avoid losing them.
- (7) Whenever handling the microprocessors, ROM, RAM IC chips and boards, do not use gloves which may cause static electricity.
- (8) Do not place the printed circuit board directly on the equipment or on the floor.
- (9) If adjustment is specified in the middle of installation, follow the instructions.

3.2 Service Tools

Table 3.1 lists the tools necessary for replacing printed circuit boards and parts of units in the field.

No.	Service T	ool	Q'ty	Use	Remarks
1		No. 1-100 Phillips screwdriver	1	Screws 2.6 mm	
2		No. 2-200 Phillips screwdriver	1	Screws 3-5 mm	
3	E.S.	No. 3-100 screwdriver	1		
4	([Spring hook	1		
5		J-YX4025-83335-3	1	Head gap adjustment	
6		Volt/ohmmeter	1		
7		Feeler gauge	1	Head gap adjustment	
8		Pliers	1		
9		No. 5 nippers	1		
10		1.1 lbs (500 g) bar pressure gauge	1		

Table 3.1 Service tools

3.3 Disassembly/Reassembly Procedure

This section explains the assembly replacement procedures according to the following disassembly system.

[Parts Layout]

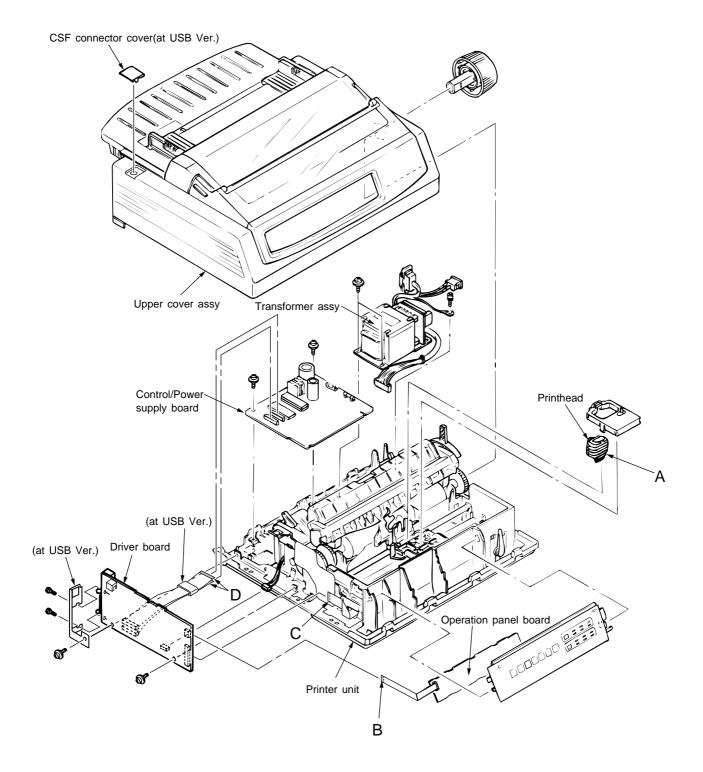
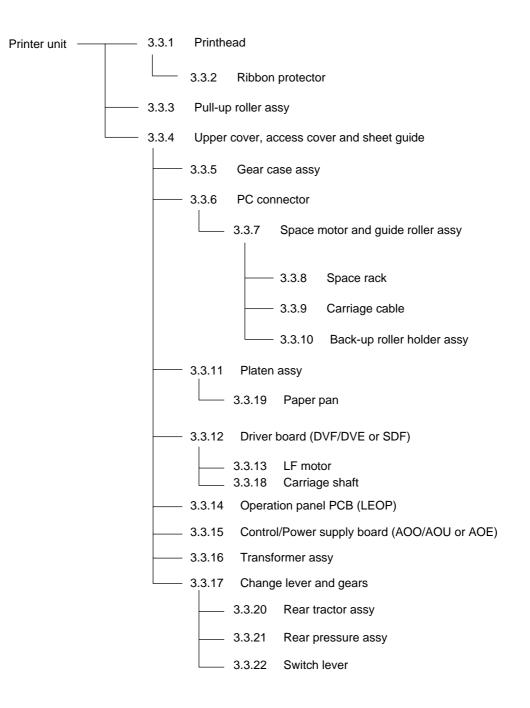


Figure 3-1 Printer unit

[How to Change Parts]

This section explains how to change parts and assemblies appearing in the disassembly diagram below.

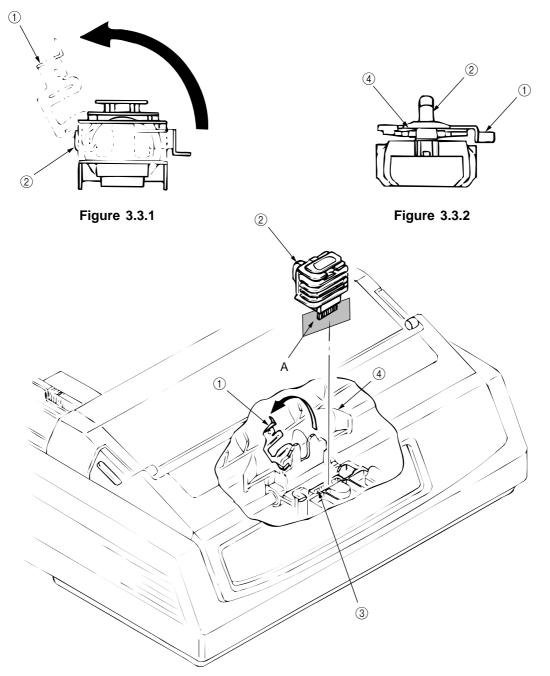


3.3.1 Printhead

- (1) Open the access over.
- (2) Pull up and rotate the head clamp ① to unclamp the printhead ② as shown fig. 3.3.1.
- (3) Disconnect the printhead ② from PC connector ③.
- (4) To install, follow the removal steps in the reverse order.

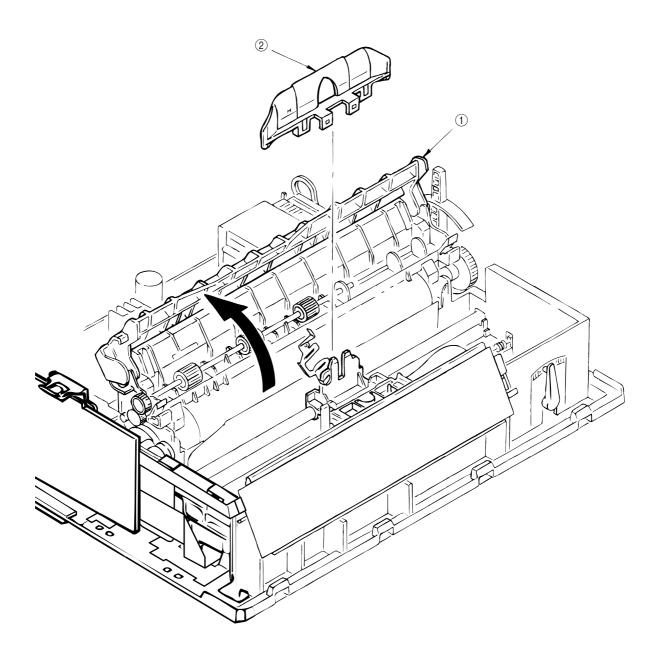
Notes on installation:

- (1) Insert the printhead O into the PC connector O while pushing it against the carriage frame O.
- (2) The head clamp ① must surely be sandwiched between printhead ② and carriage frame
 ④ as shown fig. 3.3.2.
- (3) Be sure to check the gap between platen and printhead (see 4).
- (4) Be careful not to touch the print head while it is very hot.
- (5) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.



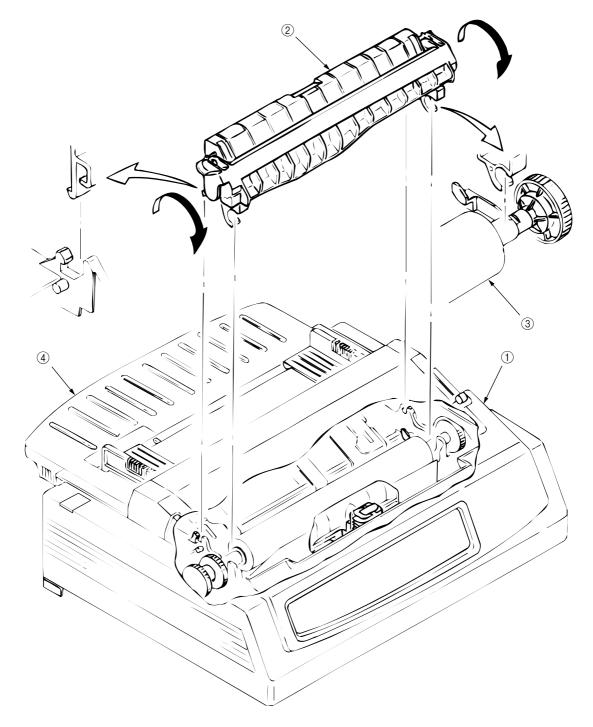
3.3.2 Ribbon Protector

- (1) Remove the printhead (see 3.3.1).
- (2) Open the pull-up roller cover 1.
- (3) Raise and remove the ribbon protector 2.
- (4) To install, follow the removal steps in the reverse order.



3.3.3 Pull-up Roller Assy

- (1) Open the access cover \bigcirc .
- (2) Lift up the sheet guide Assy ④ to remove.
- (3) Tilting the pull-up roller Assy toward the front, remove from the shaft of platen Assy 3.
- (4) To install, follow the removal steps in the reverse order.
 - Note: Remove the sheet guide Assy before installing or removing the pull-up roller Assy 2.

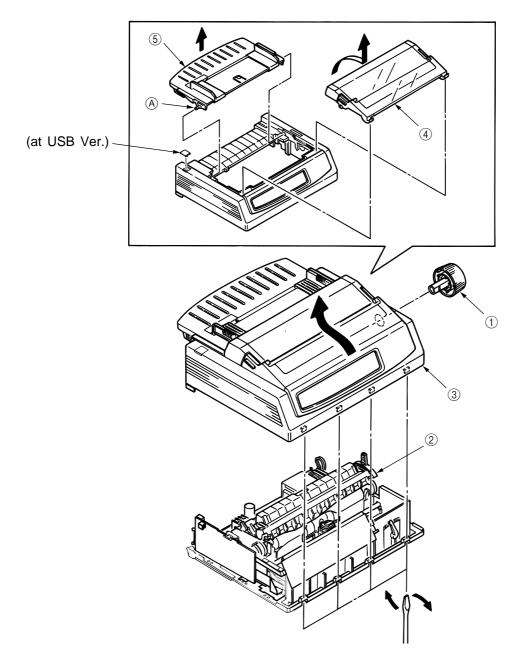


3.3.4 Upper Cover Assy, Access Cover Assy and Sheet Guide Assy

- (1) Pull off the platen knob 1.
- (2) Turn the change lever ② toward the bottom position.
- (3) Insert a flat-blade screwdriver into grooves (5 places) (4 places for narrow type) of frame and twist to disengage claws of upper cover ③.
- (4) Raise the front side of upper cover Assy ③ and shift toward the rear to disengage claws (6 places) (5 places for narrow type) of frame.
- (5) Raise the upper cover Assy (3) to remove.
- (6) Open the access cover Assy (4) toward the front to remove.
- (7) Lift up the sheet guide Assy (5) to remove.
- (8) To install, follow the removal steps in the reverse order.

Remark on assembly:

Match the posts (A) at the both sides of the Sheet Guide ${\rm (5)}$ with the arrow marks on the upper cover. Push the Guide into the Cover.



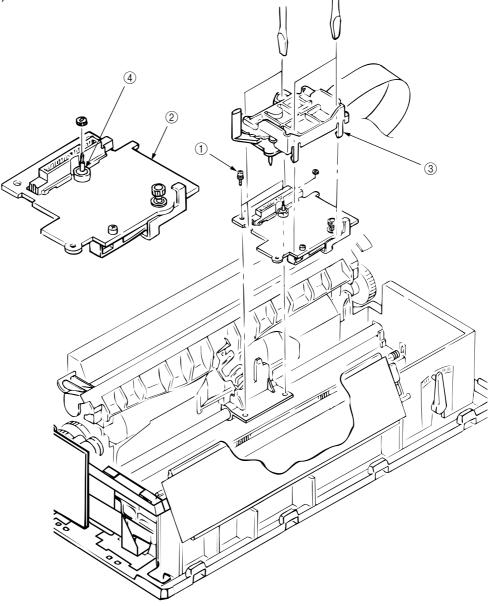
- 3.3.5 Gear Case Assy
 - (1) Remove the printhead (see 3.31).
 - (2) Remove the upper cover (see 3.3.4(1) (5)).
 - (3) Move the carriage Assy to right hand side, remove two screws (), then the space motor \bigcirc .
 - (4) Disconnect a carriage cable.
 - (5) Disengage claws (4 places).

Using a flat-blade screwdriver, push to widen the claw for easy disengagement.

- (6) Remove the gear case Assy ③ in upper direction and release the carriage cable from the cable clamp of the gear case Assy.
- (7) To install, follow the removal steps in the reverse order.

Note on installation:

- (1) To assemble, align the direction of the SP motor axis ④ with the Gear Hole of the Gear Case assy.
- (2) Be sure to check, and adjust if necessary, the gap between platen and printhead (see 4-1).

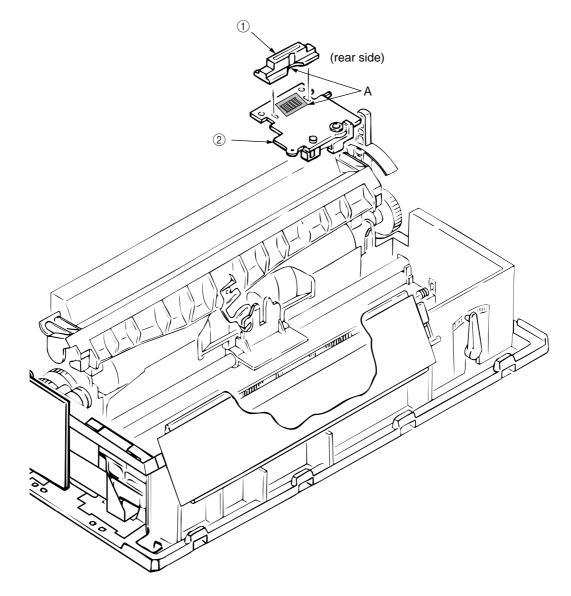


3.3.6 PC Connector

- (1) Remove the printhead (see 3.3.1).
- (2) Remove the upper cover (see 3.3.4(1) (5)).
- (3) Remove the gear case Assy (see 3.3.5).
- (4) Remove the PC connector ① from the space motor Assy ②.
- (5) To install, follow the removal steps in the reverse order.

Note on installation:

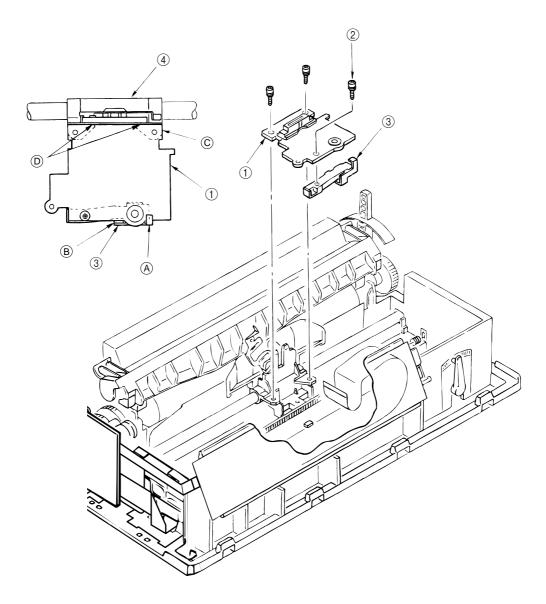
- (1) Do not touch the space motor ② or terminals of PC connector ①. Also, take care to avoid dust or foreign matters.
- (2) After installation, check and adjust the gap between platen and printhead (see 4-1).
- (3) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.



- 3.3.7 Space Motor, Guide Roller Assy
 - (1) Remove the printhead (see 3.3.1).
 - (2) Remove the upper cover (see 3.3.4(1) (5)).
 - (3) Remove the gear case Assy (see 3.3.5).
 - (4) Remove the PC connector (see 3.3.6).
 - (5) Remove screw 2, then the guide roller Assy 3 from the space motor 1.
 - (6) To install, follow the removal steps in the reverse order.

Notes on installation:

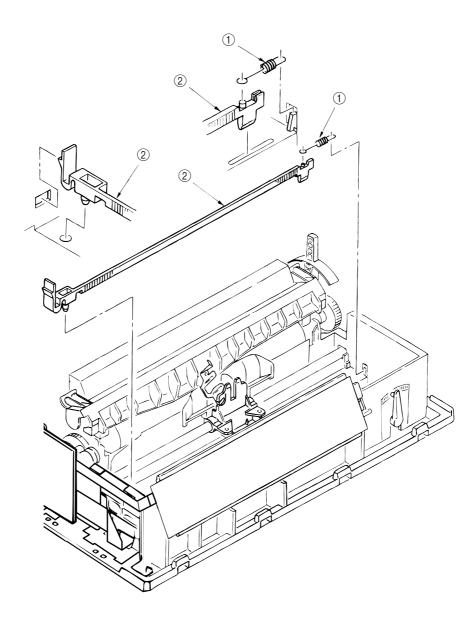
- (1) Do not touch the terminals of space motor ①. Also, take care to avoid dust or foreign matters.
- (2) When installing the guide roller Assy \mathfrak{T} , push portions A and B against the space motor \mathbb{T} .
- (3) When installing the space motor ①, align the face C with carriage frame ④ and push portion D against the frame.
- (4) After installation, check and adjust the gap between platen and printhead (see 4-1).



- 3.3.8 Space Rack
 - (1) Remove the printhead (see 3.3.1).
 - (2) Remove the upper cover (see 3.3.4(1) (5)).
 - (3) Remove the gear case Assy (see 3.3.5).
 - (4) Remove the space motor (see 3.3.7).
 - (5) Remove the spring ①.
 - (6) Disengage the claw on left side of space rack (2) from the frame, and remove the space rack (2) in upper direction.
 - (7) To install, follow the removal steps in the reverse order.

Note on installation:

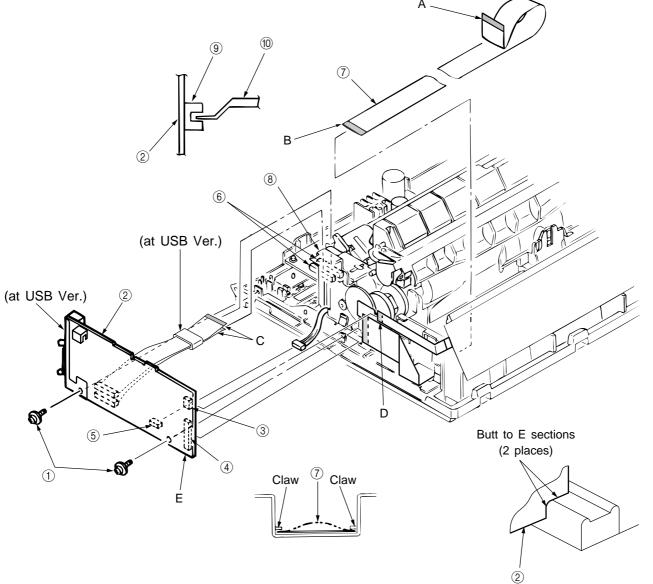
(1) After installation, check and adjust the gap between platen and printhead (see 4-1).



- 3.3.9 Carriage Cable
 - (1) Remove the printhead (see 3.3.1).
 - (2) Remove the upper cover (see 3.3.4(1) (5)).
 - (3) Remove the gear case Assy (see 3.3.5).
 - (4) Remove the space motor (see 3.3.7).
 - (5) Remove the space rack (3.3.8).
 - (6) Remove two screws ①, release the driver board ② by lifting clamp ⑧, and disconnect cable from connector ③, ④, ⑤, ⑥.
 - (7) Remove carriage cable \bigcirc from fasteners on frame.
 - (8) To install, follow the removal steps in the reverse order.

Note on installation:

- (1) Take care not to fold the carriage cable ⑦ during installation. Curve slightly the carriage cable ⑦ when assembling into the fasteners.
- (2) Make sure that the paper end lever (1) will not contact the Paper end Sensor (3) when mounting the Driver Board.
- (3) Make sure that there is not any dust or oil on the connector contact sections A to D. If it is found, wipe it off by alcohol.
- (4) Butt and attach the drive board ② to the E sections (2 places) of the convex of the main chassis.



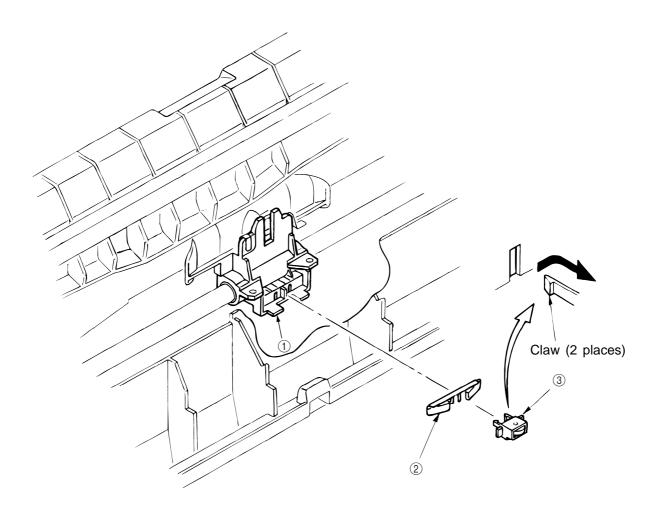
3.3.10 Backup Roller Holder Assy

- (1) Remove the printhead (see 3.3.1),
- (2) Remove the upper cover (see 3.3.4(1) (5)).
- (3) Remove the gear case Assy (see 3.3.5).
- (4) Remove the space motor (see 3.3.7).
- (5) Remove the backup roller spring 2.

Disengage claws (2 places) of roller holder from the carriage frame ①, and remove the backup roller holder assy ③.

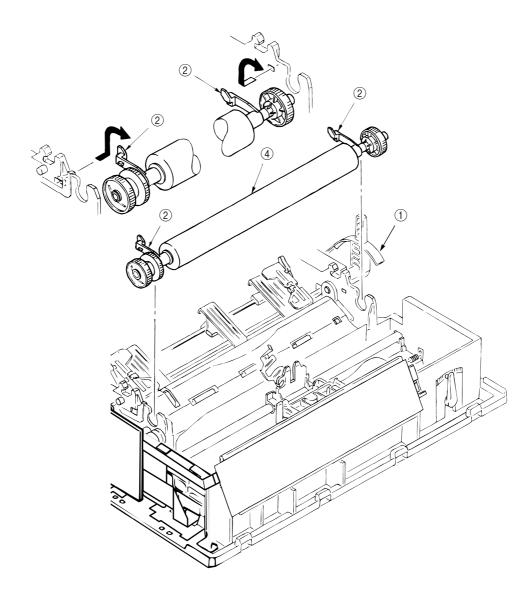
(6) To install, follow the removal steps in the reverse order.

Note: Small round hole with metal tip on back up roller holder assy ③ should be facing up when installing.



3.3.11 Platen Assy

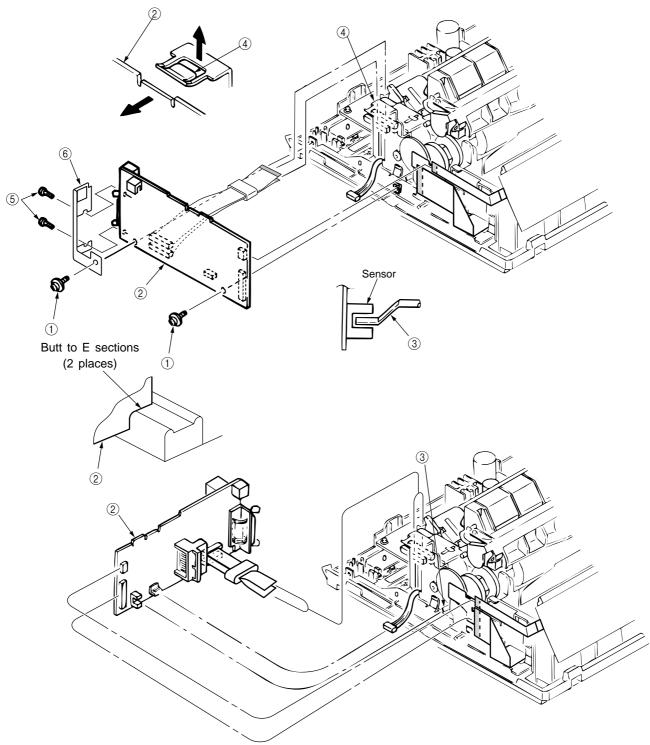
- (1) Remove the printhead (see 3.3.1).
- (2) Remove the ribbon protector (see 3.3.2).
- (3) Remove the pull-up roller Assy (see 3.3.3).
- (4) Remove the upper cover (see 3.3.1(1) (5)).
- (5) Turn the change lever (1) to the bottom position.
- (6) Push in the lock levers 0 on both sides to unlock from the frame, then rotate them upward by 90°.
- (7) Remove the platen Assy (4) from base frame.
- (8) To install, follow the removal steps in the reverse order.



- 3.3.12.1 Driver Board (DVE/DVF) (at USB Ver.)
 - (1) Remove the upper cover (see 3.3.4(1) (5)).
 - (2) Remove two screws and remove two screws , and release the driver board and Plate I/F by lifting clamp .
 - (3) Disconnect all cables from driver board ②.
 - (4) To install, follow the removal steps in the reverse order.

Note on installation:

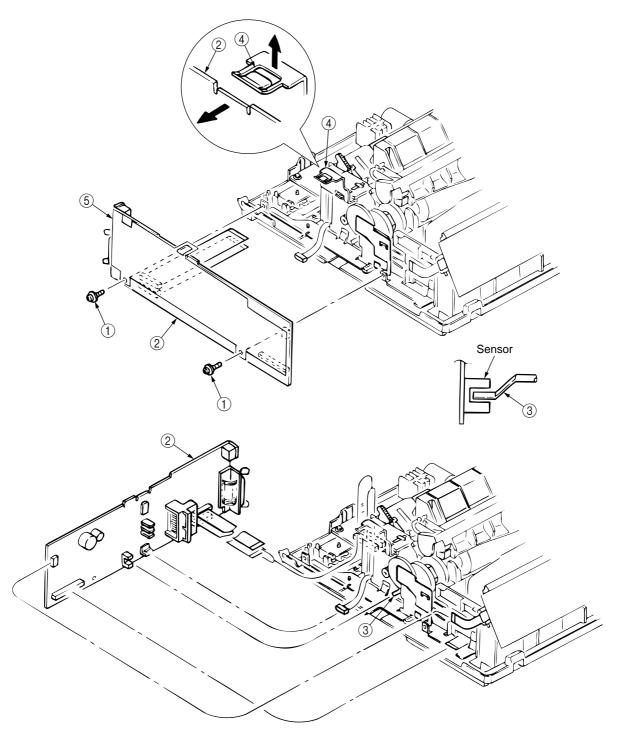
- (1) Insert one sensor lever 3 between sensor when installing the driver board 2.
- (2) Butt and attach the drive board ② to the E sections (2 places) of the convex of the main chassis.



- 3.3.12.2 Driver Board (SDF) (at non USB Ver.)
 - (1) Remove the upper cover (see 3.3.4(1) (5)).
 - Remove two screws ①, and release the driver board ② and PCB sheet ⑤ by lifting clamp
 ④.
 - (3) Disconnect all cables from driver board 2.
 - (4) To install, follow the removal steps in the reverse order.

Note on installation:

(1) Insert one sensor lever (3) between sensor when installing the driver board (2).

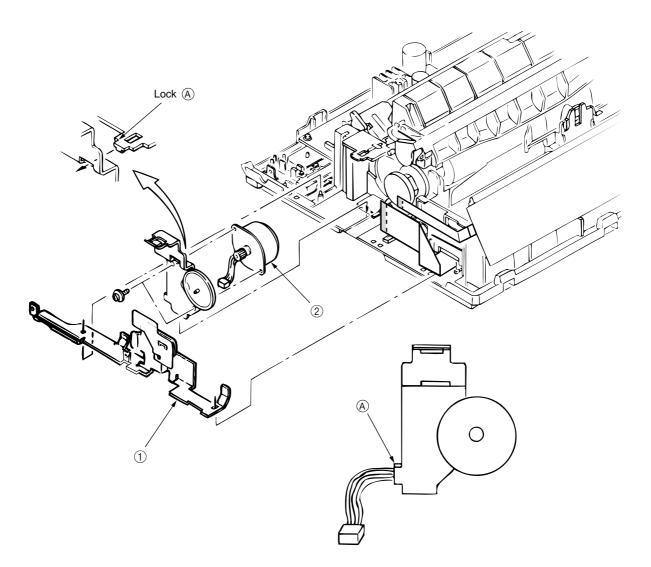


3.3.13 LF Motor

- (1) Remove the printhead (see 3.3.1).
- (2) Remove the ribbon protector (see 3.3.2).
- (3) Remove the pull-up roller Assy (see 3.3.3).
- (4) Remove the upper cover (see 3.3.4(1) (5)).
- (5) Remove the platen Assy (see 3.3.11).
- (6) Remove the driver board (see 3.3.12).
- (7) Remove the left FG plate 1.
- (8) Release the lock A to remove the LF motor 2.
- (9) To install, follow the removal steps in the reverse order.

Remark on assembly:

(1) Press the LF Motor Cable with a portion A of the Motor Plate.

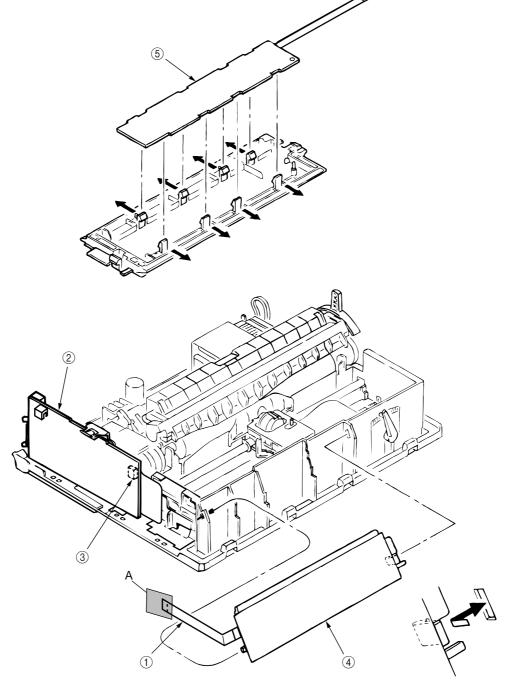


3.3.14 Operation Panel PCB (LEOP)

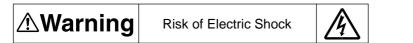
- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Disconnect the cable \bigcirc from connector \bigcirc of Driver board \oslash .
- (3) Disengage claws on both sides from the frame, and remove the operation panel ④.
- (4) Open claws (8 places) and remove the operation panel PCB (5) from the operation panel (4).
- (5) To install, follow the removal steps in the reverse order.

Notes on installation

(1) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.



3.3.15 Control/Power Supply Board (AOE/AOU/AOO)



There is a risk of electric shock during replacement of the power supply.

Use insulating gloves or avoid direct contact with any conducting part of the power supply, and caution should be exercised during replacement.

The capacitor may take one minute to complete discharge after the AC cable is unplugged. Also, there is a possibility that the capacitor doesn't discharge because of a breakage of the PCB, etc., so remember the possibility of electric shock to avoid electric shock.

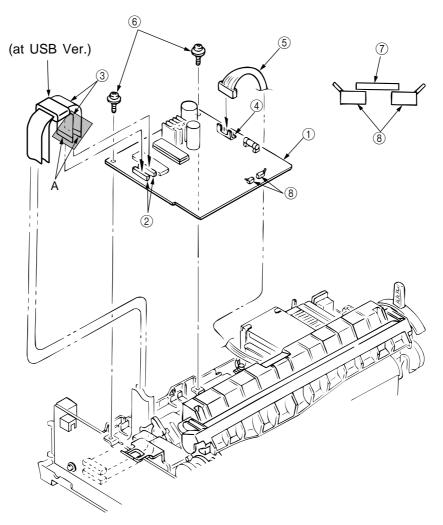
- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Disconnect two flexible cable (3) from the connector (2) the Control/Power Supply Board (1).
- (3) Remove the cable (5) from the connector (4) on the Control/Power Supply board (1).
- (4) Remove two screws (6), and remove the Control/Power Supply Board (1).
- (5) To install, follow the removal steps in the reverse order.

Remark on assembly:

(1) To mount the Control/Power Supply Board, set the change lever to the top position so that the Switch Lever ⑦ will not hooked on the microswitches ⑧.

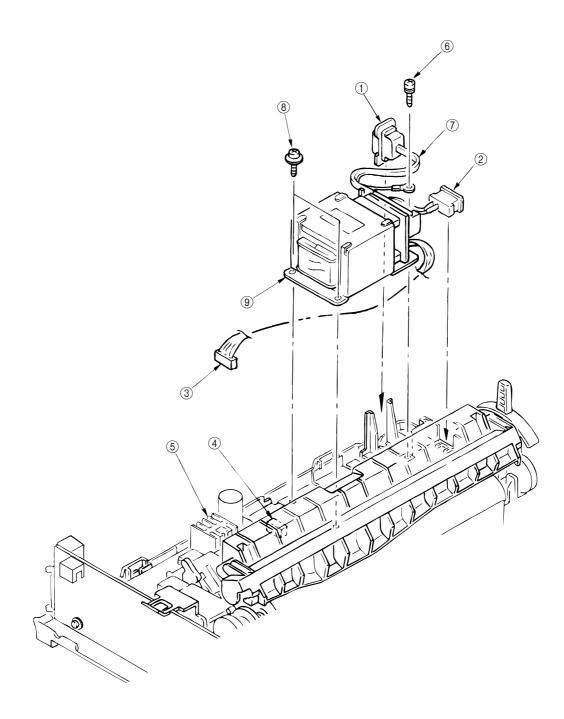
Notes on installation

(1) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.



3.3.16 Transformer Assy

- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Remove AC inlet and AC switch from the frame guide.
- (3) Disconnect the cable (3) from the connector (4) on the Control/Power Supply Board (5).
- (4) Remove a screw 6 and disconnect ground cable 7.
- (5) Remove two screws (8) and shift the transformer Assy (9) to the left and remove it.

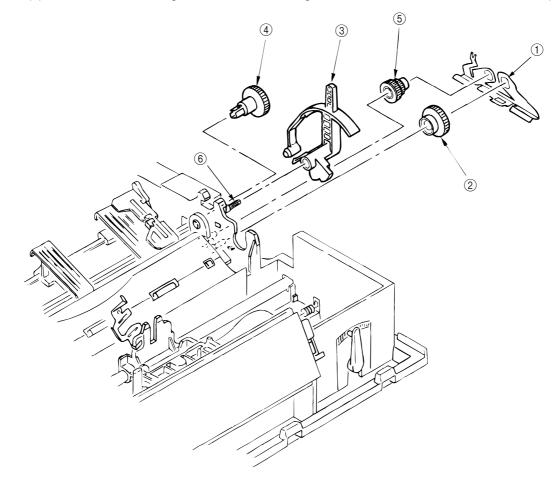


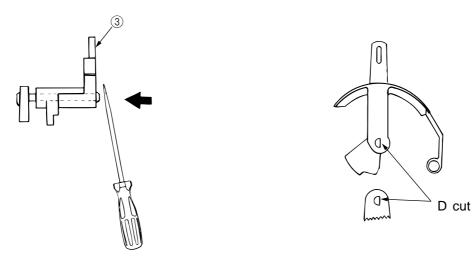
3.3.17 Change Lever and Gears

- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Remove the reset spring (1), then remove the idle gear (2), the tractor gear (4) and the change gear (5).
- (3) Push back the protrusion of the Change Gear Shaft (6) with a flatblade screw driver to remove the change lever (3).
- (4) To perform mounting, follow the reverse procedure of removal.

Remark on assembly:

(1) To insert the change lever into the Change Gear Shaft (6), match the flat surface (D cut).



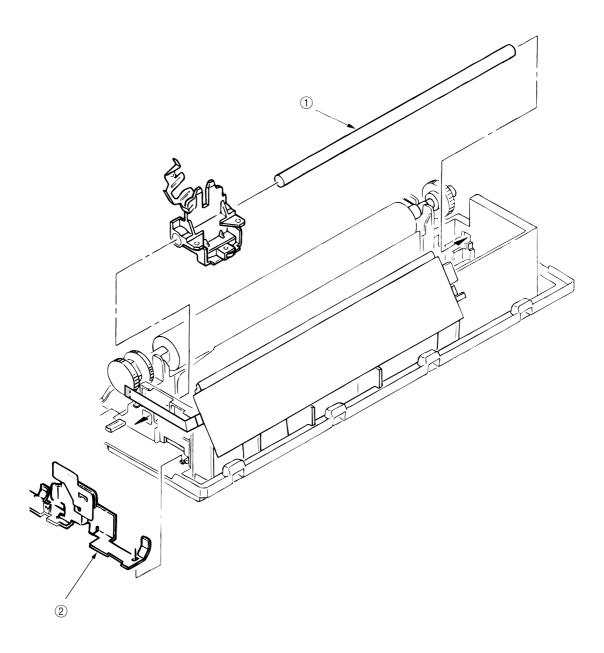


3.3.18 Carriage Shaft

- (1) Remove the printhead (see 3.3.1).
- (2) Remove the upper cover (see 3.3.4(1) (5)).
- (3) Remove the driver board (see 3.3.12). Remove the FG plate (L) 2.
- (4) Slide the carriage shaft (1) to the left side (in the direction of the arrow) to remove.
- (5) To perform mounting, follow the reverse procedure of removal.

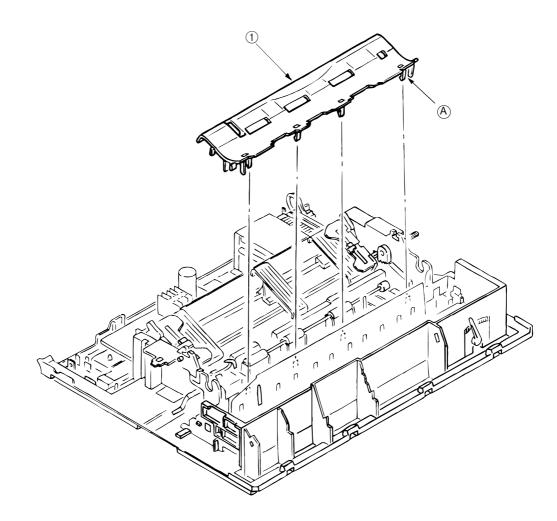
Note on installation:

(1) After installation, check and adjust the gap between platen and printhead (see 4-1).



3.3.19 Paper Pan

- (1) Remove the printhead (see 3.3.1).
- (2) Remove the ribbon protector (see 3.3.2).
- (3) Remove the pull-up roller assy (see 3.3.2).
- (4) Remove the upper cover assy (see 3.3.4(1) (5)).
- (5) Remove the platen assy (see 3.3.11).
- (6) Release claws (A).
- (7) Lift up the paper chute assy ① and remove.
- (8) To perform mounting, follow the reverse procedure of removal.

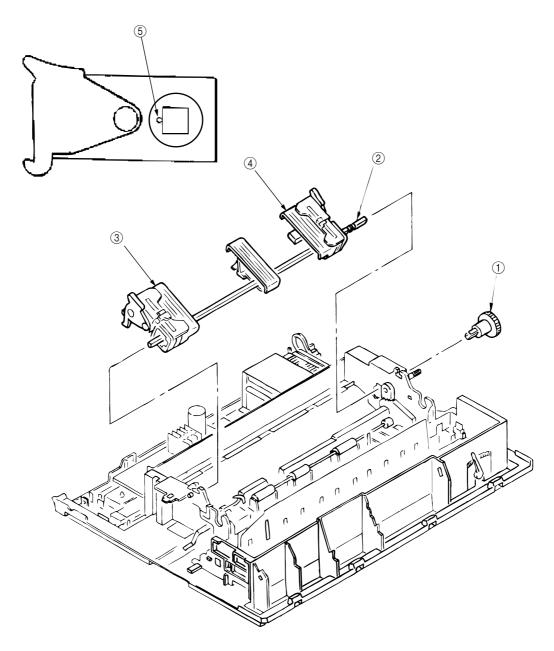


3.3.20 Rear Tractor Assy

- (1) Remove the printhead (see 3.3.1).
- (2) Remove the ribbon protector (see 3.3.2).
- (3) Remove the pull-up roller assy (see 3.3.3)
- (4) Remove the upper cover (see 3.3.4(1) (5)).
- (5) Remove the reset spring (see 3.3.17 (3))
- (6) Remove the tractor gear ①.
- (7) Shift the drive shaft (2) to the right side to remove (in the direction of the arrow).
- (8) To perform mounting, follow the reverse procedure of removal.

Remark on assembly:

(1) When the Tractor Assy (L) ③ (R) ④ have been detached from the Drive Shaft, align the protrusions ⑤ of the Pin Tractor Wheels to the same direction before assembly.

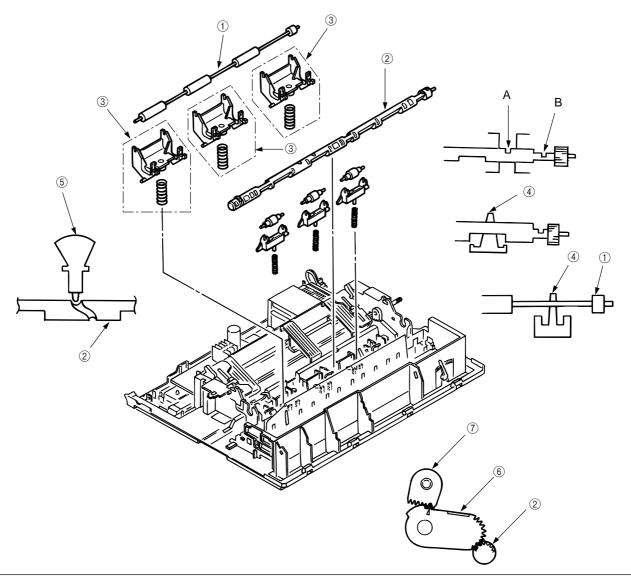


3.3.21 Rear Pressure Assy

- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Remove the change lever and gears (see 3.3.17).
- (3) Remove the paper pan (see 3.3.19).
- (4) Remove the rear pressure roller ①.
- (5) Rotate the release shaft ② and move it to the left to detach the release shaft ②. Match the Main Frame Rib A with the protrusion B of the Release Shaft.
- (6) Remove rear pressure SP assy ③.
- (7) To install, follow the removal step in the reverse order.
 - Note: (1) At mounting release shaft (2), pay attention to the gear engagement of release shaft (2), change arm lever (6), change gear shaft (7).
 - (2) There are 5 Rear pressure Spring Assemblies. Use two pieces which have larger spring diameter on the right side. Use three remaining pieces on the left side (for Wide Printer).
 - (3) Make sure that the Release Shaft (2) will be on top of the Support spring (4).
 - (4) To assemble the Release Shaft ②, make sure that the protrusion of the switch lever ⑤ is in the U groove of the Release Shaft ②.

Note on installation

(1) Install the support spring below the rear pressure roller .

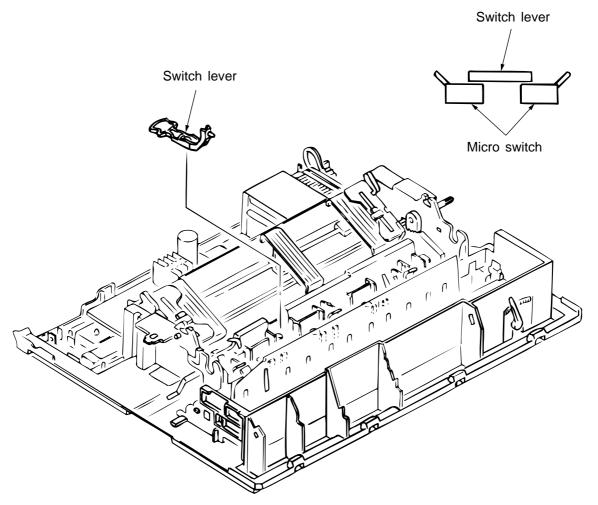


3.3.22 Switch Lever

- (1) Remove the upper cover (see 3.3.4(1) (5)).
- (2) Remove the change lever and gears (see 3.3.17).
- (3) Remove the paper pan (see 3.3.19).
- (4) Remove the rear pressure assy (see 3.3.21).
- (5) Pull the Switch Lever toward you and remove it upward.
- (6) To install, follow the removal step in the reverse order.

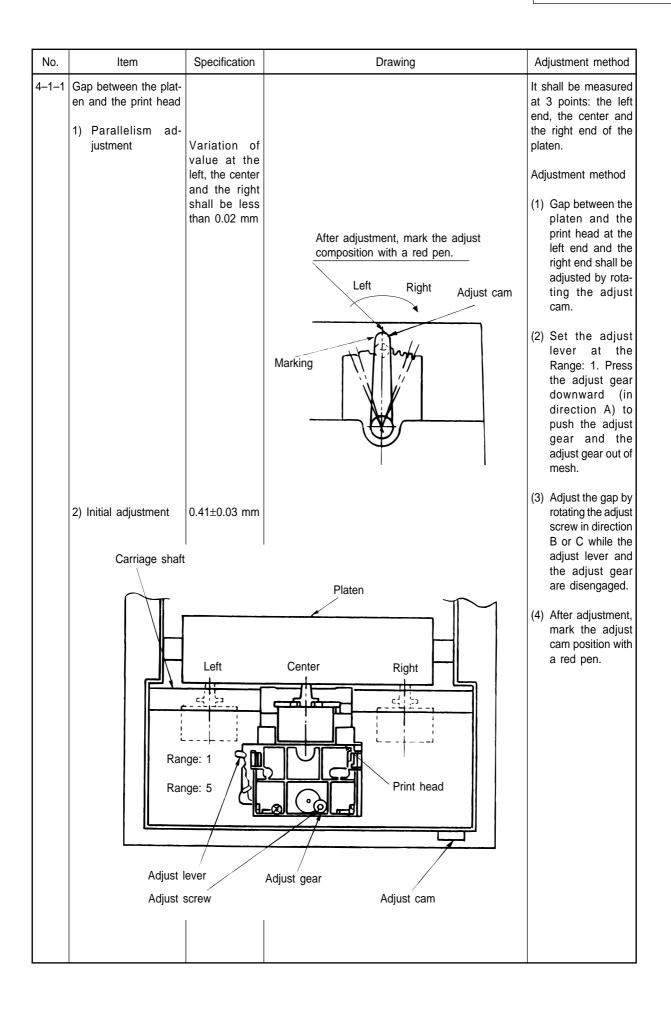
Remark on assembly:

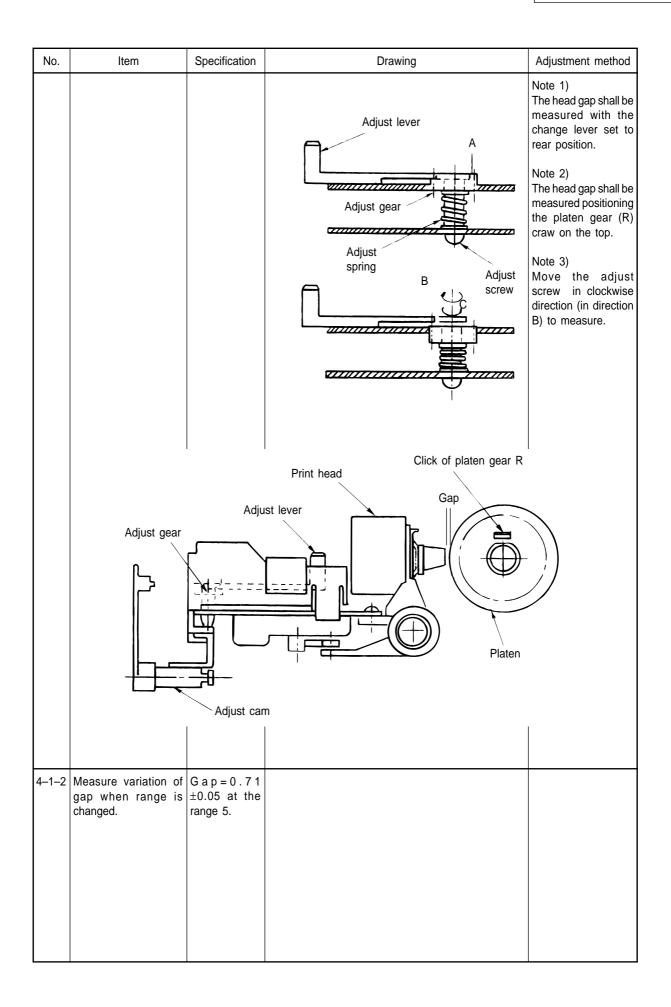
(1) At the time of the Switch Lever assembly, make sure that the Micro switch on the Main Board works properly.

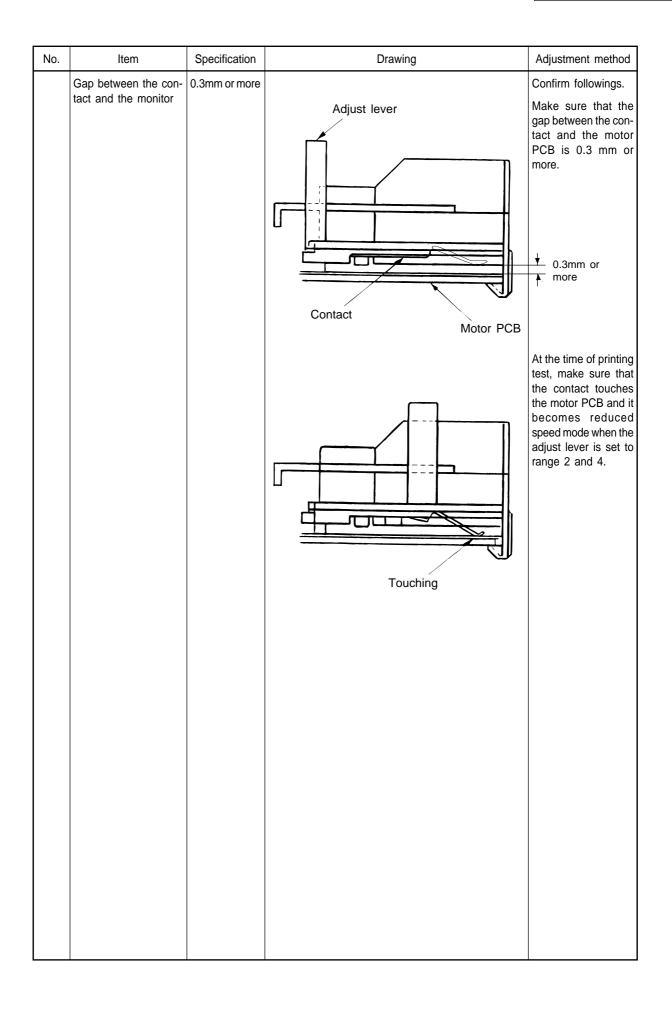


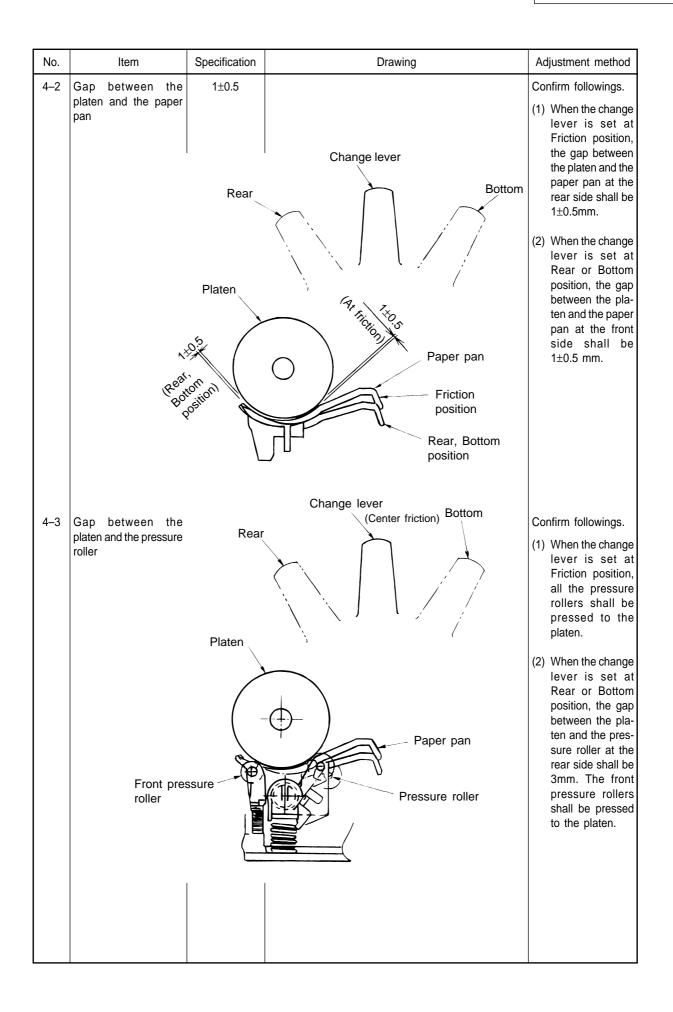
4. ADJUSTMENT

- (1) Be sure to carry out this adjustment with the printer mechanism mounted on the lower cover.
- (2) Be sure to carry out this adjustment operation on a level and highly rigid work table (flatness: less than 0.039 inch or 1 mm) so as to minimize adjustment error.

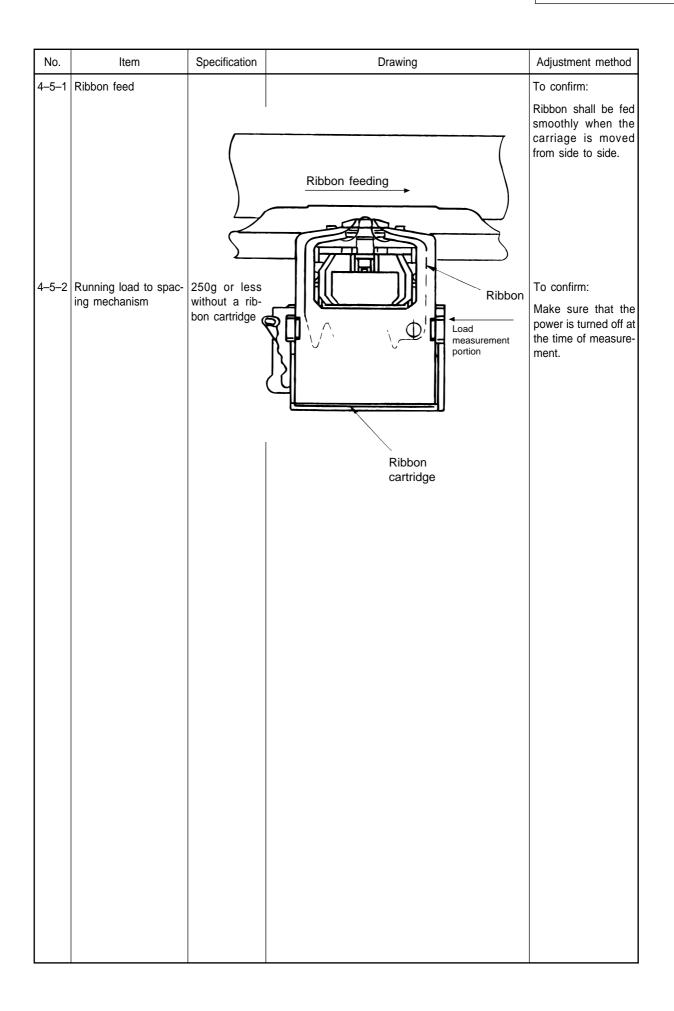


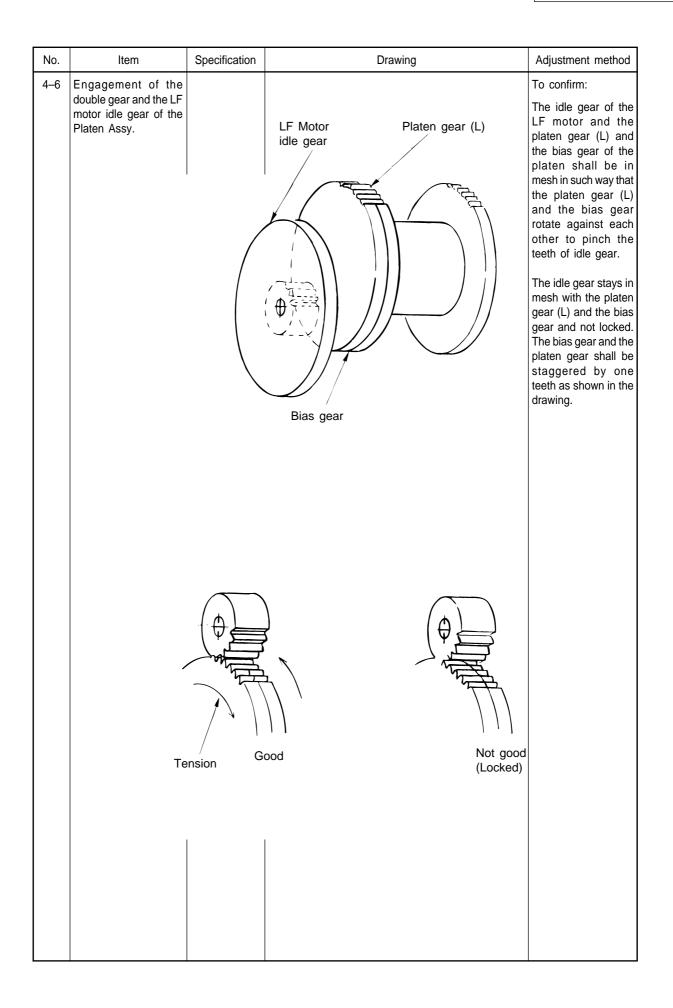






No.	ltem	Specification	Drawing	Adjustment method						
4-4-1	Rotation of the push tractor			To confirm: The tractor gear shall rotate smoothly when the change lever is set at Friction posi- tion.						
Change lever (Center friction) Push tractor Other Company of the second										
4-4-2	Backlash between gears	Approx. 0.05 to 0.11 mm		To confirm: There shall be slight backlash between gears to allow smooth rotation of gears. (Backlash 0.05 to 0.11 mm)						





5. CLEANING AND LUBRICATION

5.1 Cleaning

[Cautions]

- 1. Be sure to turn OFF the AC POWER switch before cleaning. Remove the AC power cord from the printer.
- 2. Avoid dust inside the printer mechanism when cleaning.
- 3. If a lubricated part has been cleaned, be sure to apply lubricating oil to that portion after cleaning.
 - (1) Cleaning time

When the equipment operating time has reached six months or 300 hours, whichever comes first.

(2) Cleaning tools

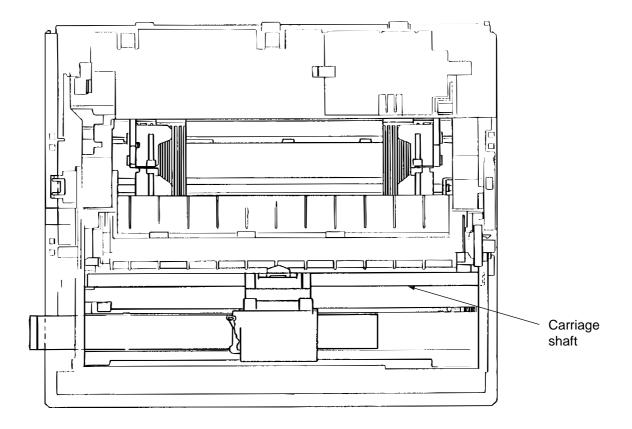
Dry cloth (soft cloth such as gauze), vacuum cleaner

(3) Places to be cleaned

Table 5.1 lists the places to be cleaned:

Table	5.1
-------	-----

Place to be cleaned	Cleaning procedure
Carriage shaft and the vicinity Paper travel surface	Remove paper waste and wipe off stain, dust, ribbon waste. etc.



5.2 Lubrication

This printer is designed to be maintenance free and requires no lubrication during normal operation. However it is necessary to apply lubricant in case the printer is disassembled, reassembled, cleaned or parts have been changed.

(1) Cleaning time

Remarks:

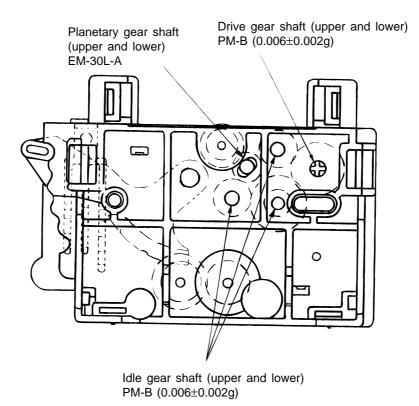
- 1) Turn off the power before cleaning.
- 2) Make sure that paper dust will not fall inside of the machine.
 - Cleaning period:
 - 6 months of operation or 300 hours of operation, whichever the earlier.
 - Cleaning points:
 Carriage shaft and surroundings:

 Paper path:
 Paper End Sensor
 Remove paper and ribbon dust.
 Clean stains and dusts.

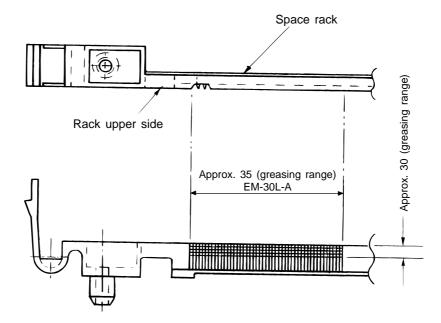
 Remove the dust on the Sensor.
- (2) Lubricant
 - Pan motor oil (or equivalent): PM
 - Molicort (or equivalent): EM-30L
- (3) Amount of lubricant
 - Medium amount A : Apply three to four drops of oil, or 0.008 inch (0.2 mm) thick grease.
 - Small amount B : Apply one drop of oil (0.006±0.002 g)
- (4) Areas to Avoid

No.	Do not lubricate	Reason	Remarks
1	Platen assembly (rubber face)	To prevent stained paper and illegal paper feed.	
2	Pressure roller (rubber face)	To prevent stained paper	Pay attention not to put the grease on the rubber face of the pressure roller.
3	Carriage shaft	To stabilize carriage traveling load	
4	Ink ribbon image	To prevent blurring of print	
5	Pin tractor	To prevent stained paper	
6	Flexible cable and crack	To prevent loose connection	
7	Motor PCB	To prevent loose connection	
8	Connector terminals	To prevent loose connection	

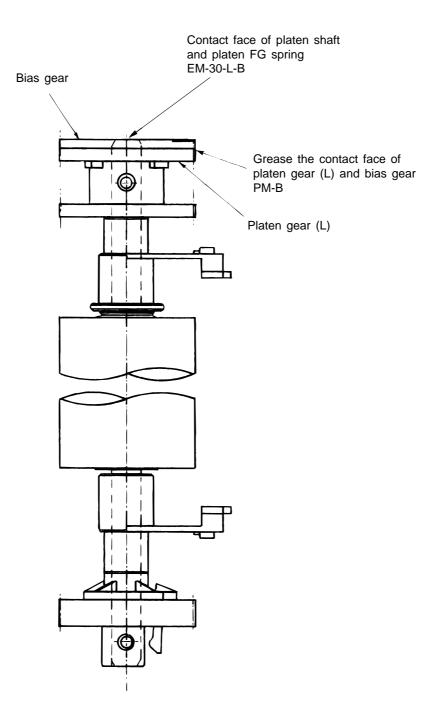
- (5) Lubrication point
 - 1. Ribbon feed gear Assy.



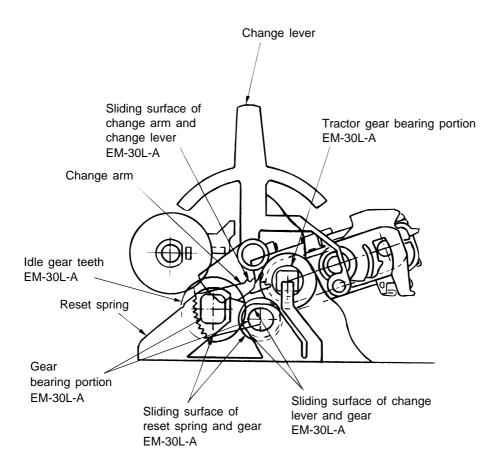
2. Space rack



3. Platen Assy.

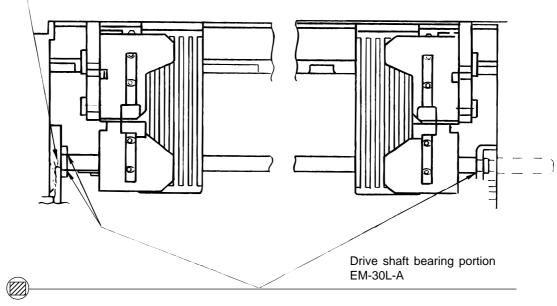


4. Tractor driving mechanism



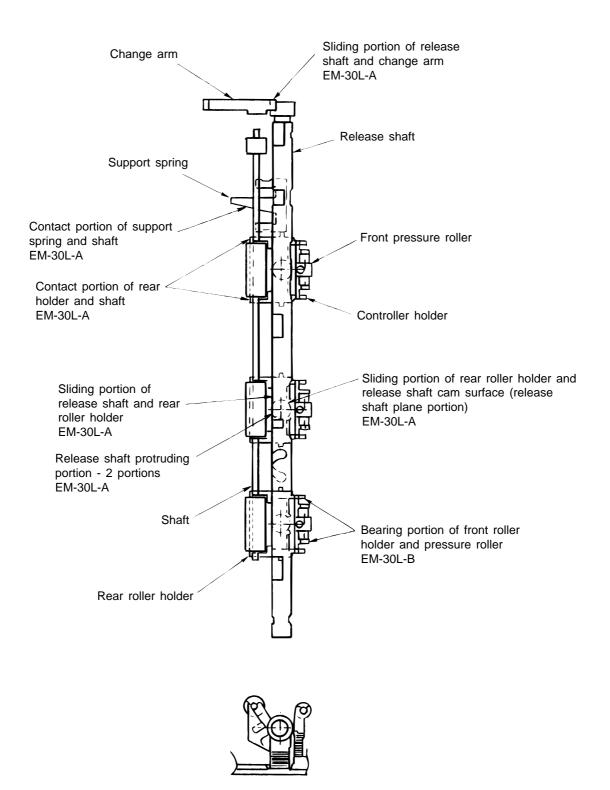
5. Tractor drive shaft

Sliding surface of FG spring and drive shaft end EM-30L-A

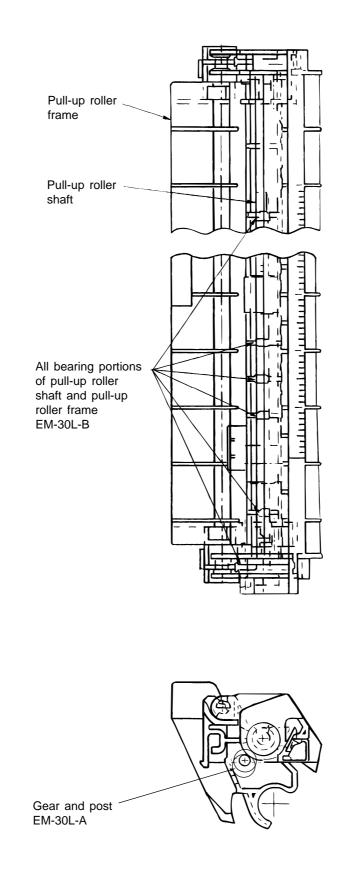


A-A Arrow view

6. Pressure roller

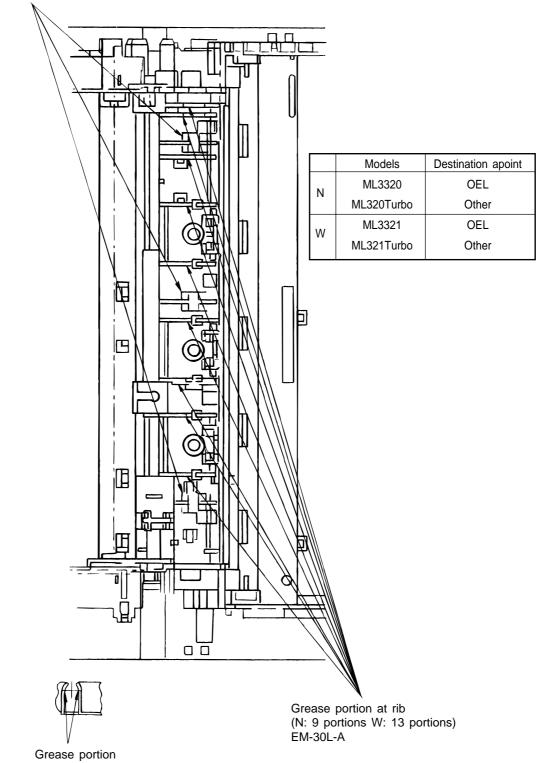


7. Pull up roller Assy.

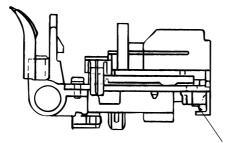


8. Main chassis Assy.

Grease portion (N: 3 portions, W: 5 portions) rear side EM-30L-A



9. Carriage Assy.



NK2-10-SUS Bearing portion of guide roller EM-30L-B

6. TROUBLESHOOTING AND REPAIR

6.1 Items to Check Before Repair

- (1) Check the inspection items specified in the instruction manual.
- (2) Find out as many details of the trouble as possible from the customer.
- (3) Inspect in the conditions as close as possible to those at the time the trouble occurred.
- (4) Proceed with the repair as follows:

Check the trouble status according to Table 6.1 for the details of the trouble. Then, locate the trouble position according to the detailed flowchart.

(5) Carry out a thorough test after the repair to check for correct functioning.

6.2 Troubleshooting Table

Status	Trouble Contents	Troubleshooting Flowchart No.	Surmise of Trouble
	Power is not supplied.	1	Control/Power Supply Board, Driver Board, Transformer Assy.
Trouble upon power on	No spacing operation	2	Space Motor, Carriage Cable, Printhead.
power on	Homing does not end normally.	3	Space Motor, Carriage Cable, Control/Power Supply Board, Driver Board, Spacing Mechanism
	Paper jam while paper insertion	4	Pressure Roller Mechanism, Pull Up Roller Cover.
	Smearing/Missing dots	5	Printhead, Driver Board, Space Motor, Carriage Cable
	Faint or dark print	6	Printhead, Ribbon Feed Assembly, Driver Board
Trouble during printing	Ribbon feed trouble	7	Ribbon Feed Assembly, Space Motor, Driver Board
	Line feed trouble	8	LF Motor, Platen Assy, LF Mechanism, Driver Board
	Malfunction of switch on operation panel	9	Operation Panel, Driver Board
	Data receiving failure	10	Driver Board, (I/F Board), I/F Cable, Menu Setting

Table 6.1

6.3 Lamp Display

(1) Printer mode display

ALARM	ALARM		LED	CONDIT	ION		CONTENTS	TROUBLE	
CATEGORY	ALAIN	ALARM	SEL	MENU	10CPI	15CPI		SHOOTING	
	Paper end alarm	ON	OFF				From, cut sheet or bottom paper end	Set New paper.	
	Paper change lever alarm	ON	OFF		BLINK 1	OFF	Change lever is set to TOP position while paper is already inserted from rear or bottom.	 Set the lever to specified position. Check rear sensor lever. Replace Control Board 	
OPERATOR ALARM	Paper jam alarm	ON	OFF		OFF	BLINK 1	 Cut sheet could not be ejected. Cut sheet could not be fed properly 	Remove the paper or check feed Mechanism Press SEL key.	
	Print Head thermal alarm	OFF		BLINK 1			Print head temperature exceeds 119°C	Wait until it is cooled. Replace P.H. or Driver Board	
	Space motor thermal alarm	OFF		BLINK 1			Temperature of space motor exceeds specified value.	It is recovered automatically Replace SP motor or Drive Board	
FATAL ALARM		BLINK 2	OFF	OFF	See Ta	able 6.3	Hardware Alarm has occurred.	See Table 6.3.	

Table 6.2

Note:

BLINK1 : 400ms ON, 400ms OFF

BLINK2 : 200ms ON, 200ms OFF

: LED is kept in Current Condition (no change)

(2) Fault alram display

When the printer detects any of the various alarm states, the information is displayed as shown below on the operation panel. The alarm is specified by lamp combination of PRINT QUALITY and CHARACTER PITCH. (See Table 6.3 for details.)

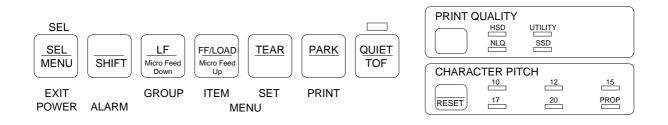


Figure 6-1

Alarm
Fatal
(3)

Table 6.3 (1/2)

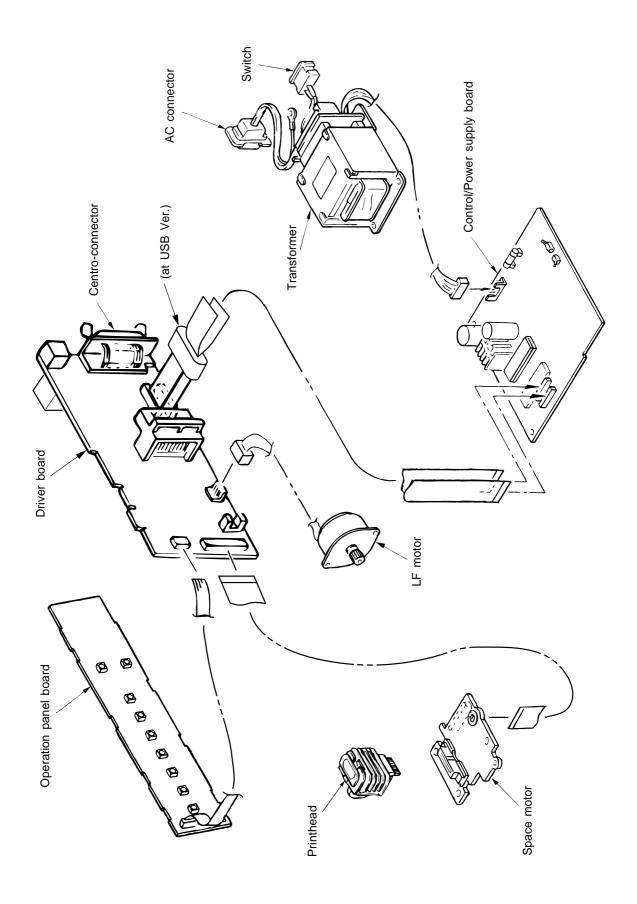
	IROUBLESHOUTING	Replace Control/ Power Supply Board	Replace ROM or Con- trol/Power Supply Board	Replace Control/ Power Supply Board	Replace Control/ Power Supply Board	Turn the power OFF and ON or replace Control/ Power Supply Board	Turn the power OFF and ON or replace Control/ Power Supply Board	Replace ROM or Con- trol/Power Supply Board	Replace I/F Board	Replace ROM on I/F board or I/F Board	Replace I/F Board	Replace I/F Board or Control Board.
	KEMAKKS	Read/write error	Check sum error	Read/write error	No reaction when MPU reads data	MPU is locked up and it ios reset after 65ms.	NMI port of MPU is kept low level.	FFFF data is detected due to MPU locked up.	Read/write error	Check sum error	Read/write error	No reaction from serial I/F board
	NLQ				0							
	UTL							0				
	HSD						0		0	0	0	0
	PROP											
ΑY	20			0							0	
LED DISPLAY	17					0	0	0				
LED	15		0		0					0		
	12											0
	10	0							0			
	ALARM	O	O	O	O	O	O	O	O	O	O	O
	ALAKM	MPU internal RAM alarm	Program ROM alarm	RAM on Control Board alarm	EEPROM alarm	WDT (Watch Dog Timeout) alarm	FIRMWARE DETECTION NMI signal alarm ALARM	BRK instruction alarm	MPU internal RAM alarm	ROM alarm	RAM on I/F board alarm	I/F not mounted
ALARM	CATEGORY		MAIN	CONTROL			FIRMWARE DETECTION ALARM			SERIAL	ALARM	

Common Commo Common Comm

	IROUBLESHOUTING	•••	Power Supply Board Check the mechanisms if load is too much.	 Check the P.H. connection. Replace Print Head. Replace P.H. cable. Replace Control/Power Supply Board 	Print Head Gap Signal open • Replace P.H. cable. • Replace Space Motor Assy. • Replace Control/Power Supply Board		
REMARKS		Space IPT is not occurred within in specified timing.	Print head does not reach to the home position.	Thermister is open, short with 0V or short with +5V.	Print Head Gap Signal o		
	NLQ						
	UTL		0				
	HSD	0			0		
×	PROP	0	0				
LED DISPLAY	20			0	0		
LED	17						
	15						
	12						
	10			0	0		
	ALARM	O	Ø	O	0		
ALARM		Spacing alarm	Print Head homing alarm	Print Head A/D alarm	Print Head Gap A/D alarm		
ALARM CATEGORY		SPACING	ALARM	PRINT HEAD	ALARM		

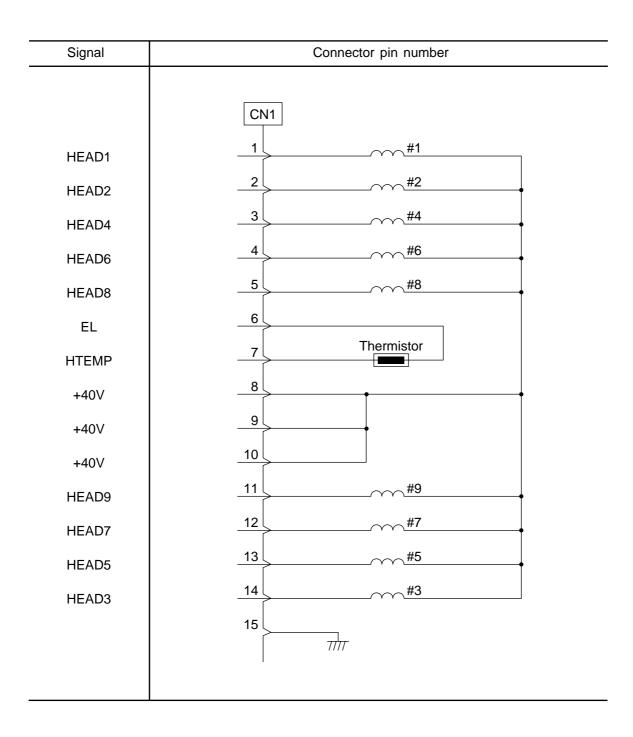
Table 6.3 (2/2)

Coms ON, 200ms OFF)
 C LED Lights up



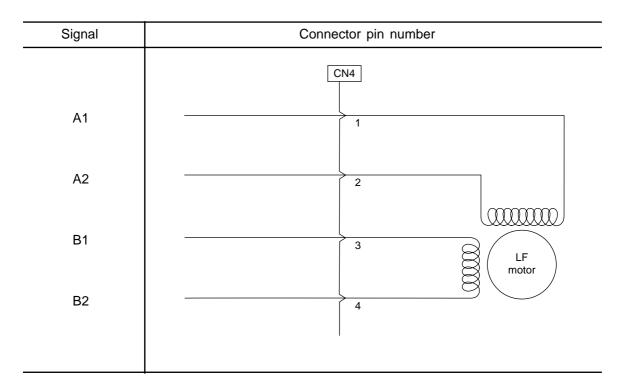
6.4 Connection Circuit Check for Printhead and SP/LF Motor

(1) Printhead



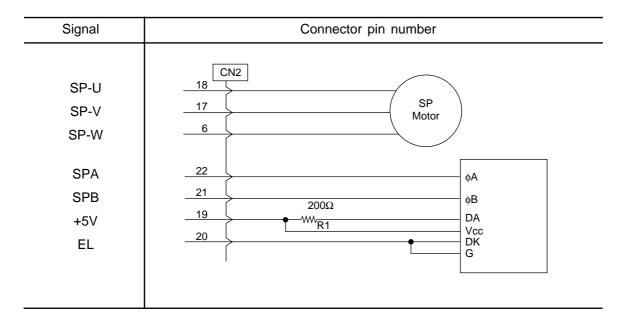
(2) Line Feed Motor

Resistance of each coil should be about 10.4Ω .



(3) Space Motor

Resistance of each coil should be about 18.4Ω .



6.5 Troubleshooting flow chart

- ① (Power is not supplied.)
 - Is the AC cable connected correctly?

Yes No

• Connect the AC cable correctly.

Is fuse F1 on the transformer assy/or F1 on the control/power supply board blown?

No Yes

- Replace fuse (with same type and rating).
- Remedied?
- No Yes
- End
- Does DC + 8V out?

No Yes

- Remove Printhead. (Turn power off, then on.)
- Remedied?
- No Yes
 - End
- Replace carriage cable or ribbon feed mechanism.
- Remedied?
- No Yes
- End
- Replace Control/Power supply board.
- Remove CN3 on Driver board.
- Measure for any short circuits between + 5V, + 40V, + 8V, 0V (EL or EP).
- Any short circuit?

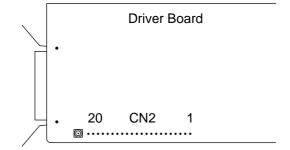


•	Replace	Driver	board
•	replace	DIIVOI	boara.

- Replace Transformer assy.
- Remedied?



• End



• Replace Control/Power supply board.

Pin No.	20	19	18	17	16	15	14	13	10	9	8	7	6	5
Signal	+8V	EP		-	+40V		AC	EL		+5V				
Signal		(F.G)	1 40V			10V	(0V)		+5V			

- ② (No spacing operation) (The alarm LED Blinks)
 - Is carriage assembly binding or jammed?

No Yes

- Check around space motor to repair the mechanism of space rack, back up roller, ribbon feed mechanism, and carriage frame etc.
- Replace Space motor assy.
- Remedied?

No Yes

- End
- Replace Driver board.
- Remedied?

- End
- Replace Carriage cable.

③ (Homing does not end normally)

Yes No

- Check around space motor to repair the mechanism. (Space rack, ribbon feed assembly back up roller, carriage frame, support protector and ribbon protector.)
- Remedied?

No Yes

• End

• Replace Space motor assy.

- Replace Space motor assy.
- Remedied?

No Yes

- End
- Replace Carriage cable.
- Remedied?

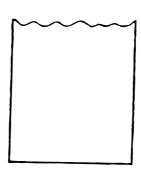
No Yes

- End
- Replace Driver board.
- Remedied?

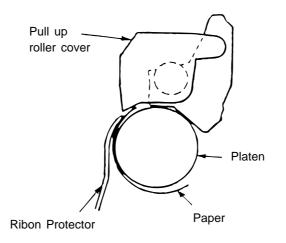
- End
- Replace Control/Power supply board.

④ (Paper jam while paper insertion)

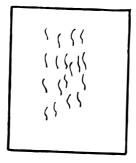
Jam 1



- Check the ribbon protector.
- Check the pull up roller cover is closed properly.



Jam 2 (wrinkled paper)



- Check around pressure roller mechanism.
 - Front pressure springs are narrow: 3 pcs; wide: 5 pcs) mounted properly or not.
 - Tension of all of front pressure rollers is properly.
 - Make sure of the fitting position of change gear shaft, change arm shaft and release shaft are correct.

5 (Smearing/missing dots)

• Does ALARM LED blink and display alarm?

No Yes

- See Tables 6.2 and 6.3 for troubleshooting information.
- Replace Printhead.
- Remedied?

No Yes

- End
- Replace Driver board.
- Remedied?

- End
- Replace Carriage cable or Space motor assy.

6 (Faint or dark print)

• Is the print head gap set properly?

Yes No

- Adjust the printhead gap (see section 5).
- Remedied?

No Yes

- End
- Replace Printhead.
- Remedied?

No Yes

- End
- Replace Driver board.
- Remedied?

- End
- Replace Ribbon feed mechanism.

⑦ (Ribbon feed trouble)

- Remove the ribbon cartridge.
- Move carriage to left and right.
- Does the ribbon drive shaft rotate?

No Yes

- Change Ribbon cartridge.
- Remove Ribbon feed mechanism.
- Move carriage to left and right.
- Does the ribbon drive shaft rotate?

- Replace Ribbon feed mechanism.
- Replace Space motor assy.

⑧ (Line feed trouble

- Turn the power off, and rotate the platen manually.
- Does the platen rotate smoothly?

Yes No

• Is the platen gear (L) broken?

No Yes

- Replace Platen assembly.
- Is the LF motor idle gear broken?

No Yes

- Replace the LF motor assembly or LF idle gear.
- Is the platen gear (R), idle gear or change gear broken?

No Yes

•

- Replace the gear.
- Set change lever to the rear position.
- Does the platen rotate smoothly?
- No Yes
 - Replace Tractor feed assembly.
- Replace LF motor assembly.
- Replace LF motor assembly.
- Remedied?

No Yes

- End
- Replace Driver board.

- (Malfunction of switch on operation panel)
 - Is the CN1 of Operation panel connected to the CN3 on the driver board?

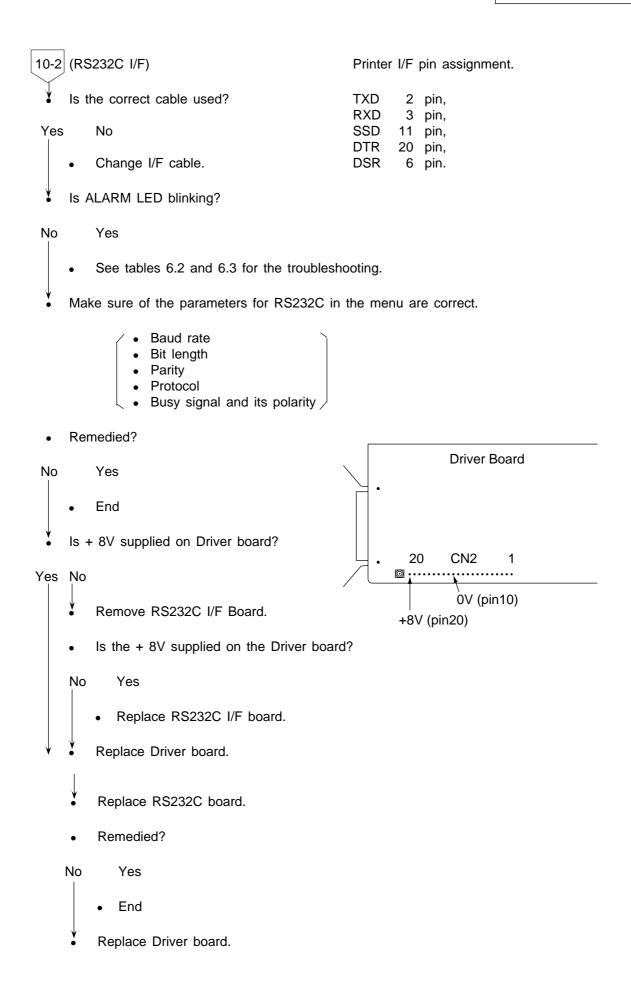
Yes No

- Connect the cable properly.
- Replace Operation panel board.
- Remedied?

No Yes

- End
- Replace Driver board.

10	Dat	a receiving failure
	•	Is the SEL LED blinking?
	No	Yes
		 Printer went into the print suppress mode. Wait until printer to receives DC1 code, or change the menu item "Print suppress-Ineffective" when the function is not required.
	↓ •	Is the I/F RS232C?
	No	Yes
		• To step 10-2
	↓ •	Does the SEL LED light up?
	Yes	s No
		Press SEL key.
		Remedied?
		No Yes
		• Does the printer receive data properly?
		No Yes
10-1		To step 10-1 End
	>	 Disconnect I/F cable.
		Does the SEL LED light up?
		No Yes
	•	• Change menu item I-prime to invalid, or check for defective cable.
		Replace Driver board.
	•	Remedied?
	No 	Yes
		• End
	¥	Replace I/F cable.

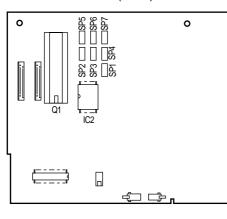


APPENDIX A PCB LAYOUT

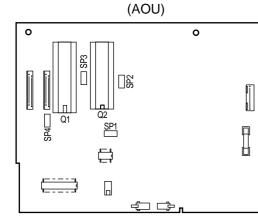
PCB list

- (1) Circuit board AOE/AOU/AOO (Control/Power Supply)
- (2) Circuit board DVE/DVF or SDF (Driver)
- (3) Circuit board LEOP (Operation Panel)
- Control/Power Supply Board (AOE/AOU/AOO) (1) (AOE)

]]



Short Plug	Setting	Destination Point		
		OEL	ODA	INT
SP1	NOMOUNT			
10003	1 - 2: Normal 2 - 3: Change Program	0	0	0
SP2	NOMOUNT			
10003	1 - 2: Normal 2 - 3: Change Program	0	0	0
SP3	NOMOUNT			
10003	1 - 2: To use program Rom of IC2 2 - 3: To use program Rom of Q1	0	0	0
SP4	NOMOUNT			
10003	1 - 2: Normal 2 - 3: Change Program	0	0	0
SP5	NOMOUNT			
10003	1 - 2: Normal 2 - 3: Change Program	0	0	0
SP6	NOMOUNT			
	1 - 2: Normal	0	0	0
10003	2 - 3: Change Program			
SP7	NOMOUNT			
10003	1 - 2: Normal	0	0	0
	2 - 3: Change Program			



Short Plug	Setting	Default				
Short Hug		OEL	ODA	INT	ADP	BANAMEX
SP1	NOMOUNT					
10003	1 - 2: 4Mbit ROM of Q2	*1	*1	*1	*1	*1
•	2 - 3: 1M/2Mbit ROM of Q2					
SP2	NOMOUNT					
10003	1 - 2: To use program ROM of Q1					
	2 - 3: To use program ROM of Q2	*1	*1	*1	*1	*1
SP3	NOMOUNT	0	0	0	0	0
10003	1 - 2: To use CGROM of Q2					
	2 - 3: To use CGROM of Q1					
SP4	NOMOUNT	0	0	0	0	0
	1 - 2: 32 Mbit CGROM of Q1					
10003	2 - 3: 8 M/16 Mbit CGROM of Q1					
*Note: *1 is LINK WIRE						

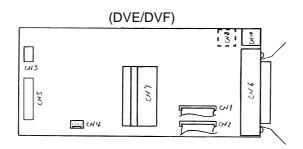


	(AOC))	
0		0	Short
			SP 100 SP 100 SP 100 SP
			100
	Ę_	₲	*Note :

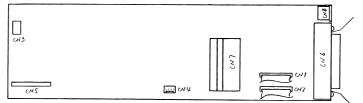
Short Plug	Setting	Default		
Short Flug	Setting	RUSSIA	HASAR	
SP1	NOMOUNT			
10003	1 - 2: 4Mbit ROM of Q2	*1	*1	
	2 - 3: 1M/2Mbit ROM of Q2			
SP2	NOMOUNT			
10003	1 - 2: To use program ROM of Q1			
	2 - 3: To use program ROM of Q2	*1	*1	
SP3	NOMOUNT	0	0	
10003	1 - 2: To use CGROM of Q2			
	2 - 3: To use CGROM of Q1			
SP4	NOMOUNT	0	0	
10003	1 - 2: 32 Mbit CGROM of Q1			
	2 - 3: 8 M/16 Mbit CGROM of Q1			



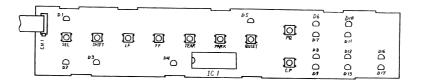
(2) Driver Board (DVE/DVF or SDF)



Driver Board (SDF)



(3) Operation Panel Board (LEOP)



APPENDIX B RS-232C SERIAL INTERFACE BOARD (OPTION)

1. GENERAL

This section describes the operation of the RS-232C Serial Interface board installed in the Printer as an option using a start-stop synchronization and serial communications circuit. This serial interface board is capable of transmitting and receiving simultaneously at speeds up to 19,200 bits per second. Two protocols are available: printer Ready/Busy and X-ON/X-OFF modes.

2. OPERATION DESCRIPTION

2.1 Element Description

- (1) 80C51 with MASK ROM
 - An eight-bit microprocessor controller that controls the following:
 - (a.) Serial interface protocol and data transfer through a serial port.
 - (b.) Message buffer.
 - (c.) Transmission of parallel data to the printer.
- (2) SN75189

An RS-232C standard line receiver

(3) SN75188

An RS-232C standard line driver.

(4) 2764

An 8 kbyte ROM that contains the serial interface control program.

(5) HM6264

An 8192-byte static RAM used as a message buffer.

2.2 Circuit Description

A block diagram is shown in Figure B-2-1.

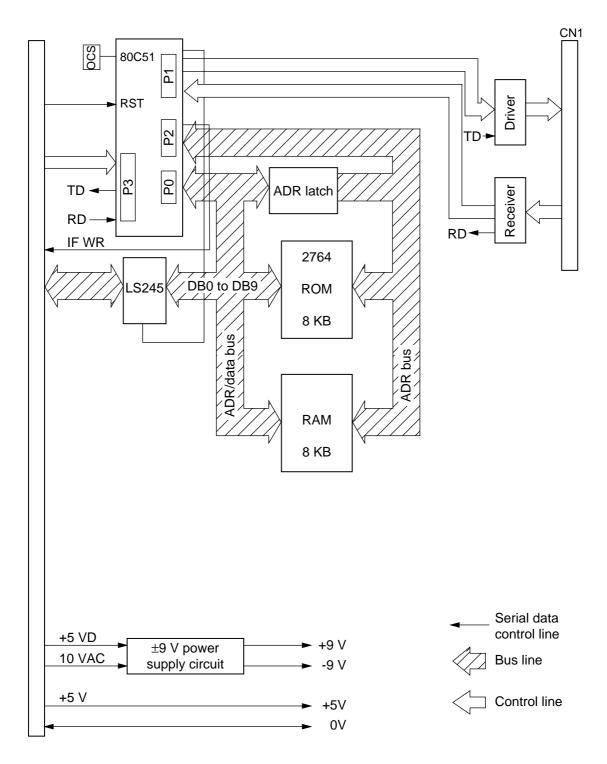


Figure B-2-1 Block Diagram

2.2.1 Operation at power on

After power is turned on, an RST OUT signal is sent from the printer control board to reset the printer. When the reset is canceled, the 80C51 CPU performs initialization. Initialization consists of setting the 80C51 timer, and setting the serial mode.

2.2.2. RS-232C interface

The DTR, SSD, TD and RTS signals output by the 80C51 are converted to RS-232C signals by line driver SN75188 and sent to the interface.

In addition, signals DSR, CTS, CD, and RD on the RS232C interface are converted to TTL level by line receiver SN75189 and input to the 80C51.

2.3 Communication Procedure Flowchart

2.3.1 Mode (a)

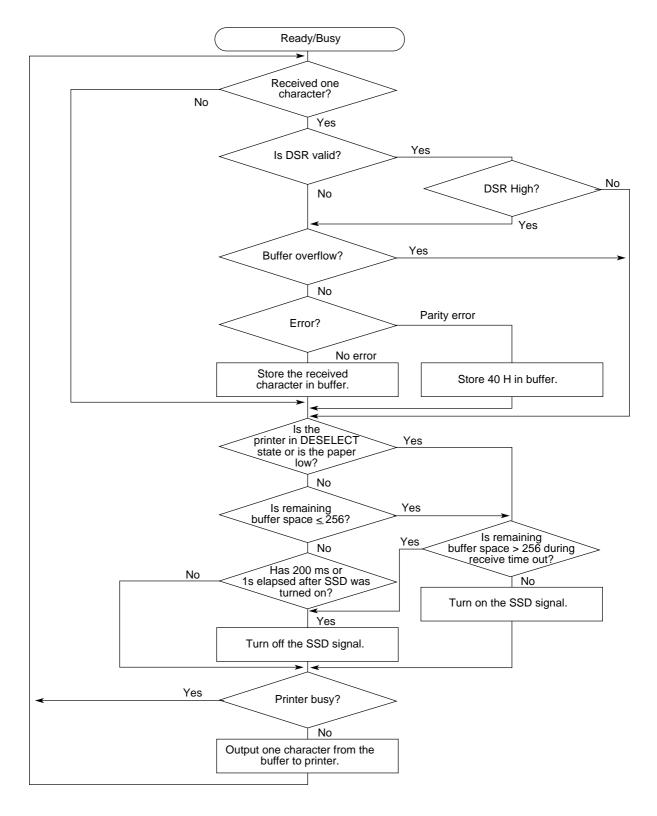


Figure B-2-2

2.3.2 Mode (b)

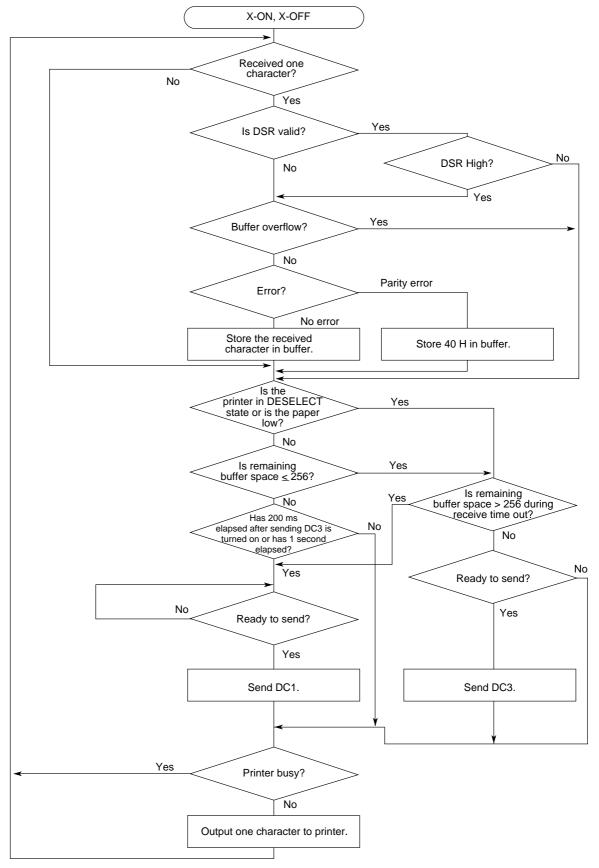


Figure B-2-3

3. TROUBLESHOOTING FLOWCHART

3.1 Before Repairing a Fault

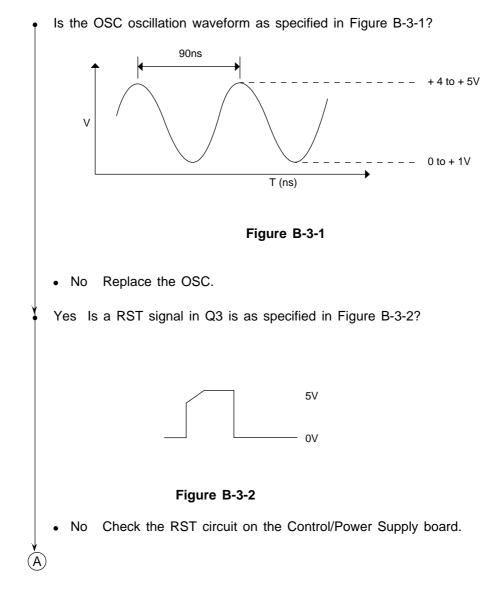
Before servicing the printer, ask the customer in what situation the trouble occurred and record the response.

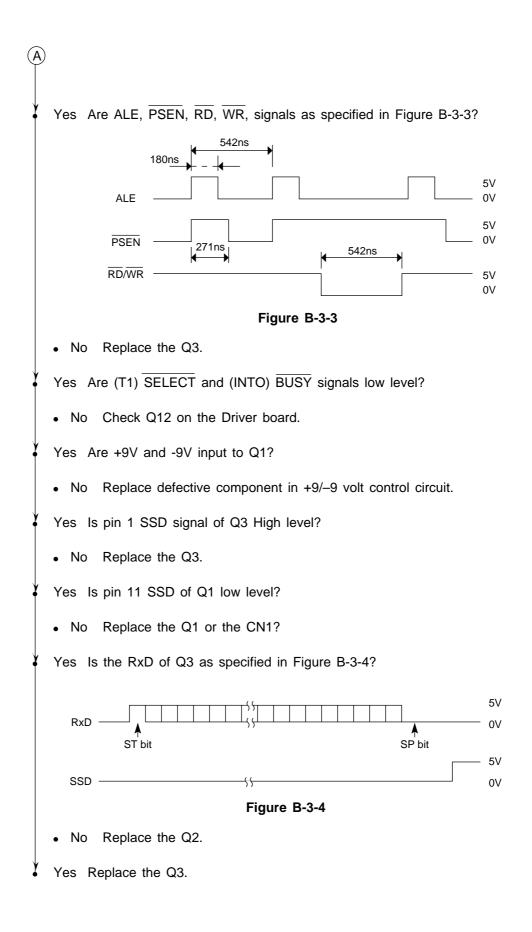
Before starting troubleshooting, operate the printer in the same situation as that at the time of trouble occurrence to see if the same trouble occurs again. If not, perform the printers self test and thoroughly test the printers functionality. If the trouble is reproducible proceed to the troubleshooting section.

3.2 Troubleshooting

- (1) The data is not received using a serial interface.
- (2) Using a serial interface, the print data is omitted or the print operation is not performed.
- ① The data is not received using a serial interface.

(A protocol is set to READY/BUSY state, and BUSY LINE is in SSD + state.)



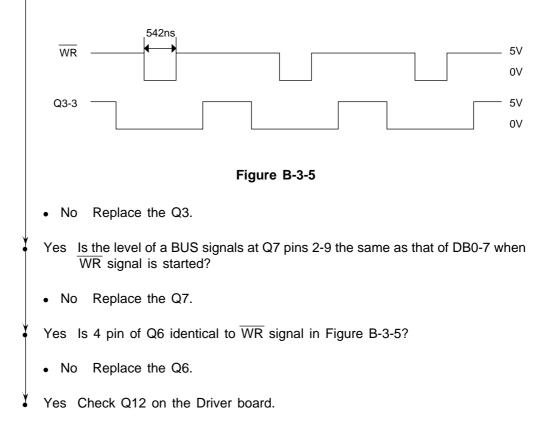


② In receiving by serial interface, printing data is omitted or printing operation is not performed.

Are RxD and SSD of Q3 as specified in Figure B-3-4?

• No Replace the Q2.

Yes Are, WR, and BUS signals of Q3 pin 3 as specified in Figure B-3-5?



3.3 Local Test

- 3.3.1 Circuit test mode
- 3.3.1.1 Setting
 - (1) Diagnostic test (set by menu)
 - (2) Test connector

Connect the test connector shown in Figure B-3-6 to the interface connector

	TD 2	1
	RD 3	
	4	
	RTS 5]
Equivalent to Cannon DB-25P	CTS 8	
	CD 11]
	SSD 20	1
	DTR	٦
	DSR 0]

Figure B-3-6 Test Connector Connection Diagram

3.3.1.2 Function

After the settings outlined in Section 3.3.1.1 are completed and power is turned on, the serial interface checks the message buffer memory and interface driver/receiver circuit. It then prints characters.

To start and stop this test, push the SEL switch on the front of the printer.

Details of this test are explained on the following.

- (1) The program revision using two numerical characters is printed.
- (2) "LOOP TEST" is printed.
- (3) Memory is checked for the message buffer.
- (4) Prints "OK" is printed if the memory check is OK and "BAD" is printed if the memory check fails.
- (5) Output level to DTR, RTS, and SSD signals is dropped low. If DSR, CTS, or CD signals is High, "IF BAD" is printed. If DSR, CTS, and CD signals are all Low, "IF OK" is printed.
- (6) Output level to DTR, RTS, and SSD signals is raised high. If DSR, CTS, or CD signals is Low, "IF BAD" is printed. If DSR, CTS, and CD signals are all High, "IF OK" is printed.
- (7) Transmits characters codes from 20H to 7FH is transmitted by SD signal. At the same time, characters are received by the RD signal and stored in the message buffer.
- (8) The characters that were stored in the message buffer as indicated in (7) are printed.
- (9) Steps (1) through (8) are repeated until test is interrrupted.