Formatting of Replaced HDD and Firmware Updating with USB Device (MC770/780 & MPS3537/4242)

Formatting HDD Procedure:

When the HDD is replaced it is necessary to format a partition in the HDD before installing the firmware.

Note: Perform the HDD partition formatting only when a new HDD is being installed in the MFP since all data in a currently installed HDD will be erased by this operation.

(1) Turn ON the power while the [3] button and [CLEAR] button are pressed simultaneously. The following screen is displayed.

| Firmware Assist Mode |
|--|
| Select number (1-8) and press START key |
| 1. Clear Error Flag in Software Installation |
| 2. Format Root Partition |
| 3. Format HDD |
| 4. Clear SRAM |
| 5. Key Backup Restore |
| 6. Erase HDD Securely |
| 7. Erase SRAM Securely |
| 8. Clear Service Tech Password |

(2) Select item # 3 [Format HDD] with the digital keys and press the [START] button.

(3) Once formatting is complete follow the instruction and turn off the power to the MFP.

Now install the firmware using the firmware update procedure on the following pages.

Firmware Installation Procedure:

To update firmware, store update program and firmware data files in the USB device.

The update program is "signatures.sig", and it needs to be stored in the USB device. It is necessary for updating firmware except that of the System firmware.

For the data file for each firmware, refer to the following tables.

Firmware type and data file name for updating

Equipment

| Firmware | Stored | Data file name | Display |
|-----------------|--|--|------------------------------|
| System firmware | System control PC board (CU board) | O280SF0Wxxxx.tar * xxxx is version. | SYSTEM FIRMWARE (OS Data) |
| PU firmware | PU PC board | H282PUPWW.xxxx * xxxx is version. | ENGINE FIRMWARE |
| SU firmware | SU PC board | H282SUPWW.xxxx * xxxx is version. | SCANNER FIRMWARE |
| System software | HDD | O280HD0Wxxxx.tar * xxxx is version. | SYSTEM SOFTWARE (HD Data) |

Store the data file for updating in the model specific folder. This configuration is an example. The number of files differs depending on the installed option.



Notes:

- Since the date and time set in the equipment are recorded in the firmware update log, make sure that they are correct before updating the firmware.
- It is mandatory to store the model specific update folder containing the firmware data files for updating directly in the root directory of the USB device.
- Never change the model specific folder name, since it is used by the currently installed firmware for identifying the data files required to perform a firmware update stored on the USB device.

Important:

- Only the USB devices which meet the following conditions should be used for updating:
 - A USB device with a capacity of **2GB or more**.
 - The USB devices complying with USB2.0 can be used for updating.
 - Do not update the firmware by any storage device other than a USB flash memory device.
- The file system of the USB device should be formatted in the FAT or FAT32 format. USB devices formatted in NTFS format will not work. (The file system format of the USB device can be confirmed by checking properties in Windows Explorer.)
- Never shut down the equipment during the update. Firmware data and the following option data (if installed) could be damaged and may not operate properly.
 - Data Overwrite Enabler (GP-1070)
 - Meta Scan Enabler (GS-1010)
 - External Interface Enabler (GS-1020)
 - IPSec Enabler (GP-1080)
 - Unicode Font Enabler (GS-1007)

Update procedure

- (1) Connect the USB device to the PC and create the model specific folder in the root directory. Then store the firmware files in the model specific folder.
- (2) Connect the USB device [1] to the USB port [2] on the right upper cover.



- (3) Press the *[POWER]* button while simultaneously holding down the *[4]* and *[9]* buttons. Data in the USB device is checked and the status is displayed on the screen.
- (4) Enter the password, and then press the [OK] button. (If the password is not set for Service, press the [OK] button without entering anything.)



NOTE: Screens may differ slightly

The screen for selecting items to be updated is displayed after approx. 3 minutes. On this screen, the current firmware version of this equipment and the firmware version of data to be updated are displayed.



(6) Select the item with the number keys.

An "*" is displayed next to the selected item. Display or delete the "*" by pressing the number of the item.

| Item | Remarks |
|------------------------------|--------------------------|
| 1. SYSTEM FIRMWARE(OS Data) | Updating System firmware |
| 2. ENGINE FIRMWARE | Updating PU firmware |
| 3. SCANNER FIRMWARE | Updating SU firmware |
| 4. SYSTEM SOFTWARE (HD Data) | Updating System software |

(7) Press the [START] button.

Updating starts and the processing status is displayed on the LCD screen.

| Status display during update | Status display when update is completed |
|------------------------------|---|
| SYSTEM FIRMWARE(OS Data) | SYSTEM FIRMWARE(OS Data) |
| update in progress | Completed |
| ENGINE FIRMWARE | ENGINE FIRMWARE |
| update in progress | Completed |
| SCANNER FIRMWARE | SCANNER FIRMWARE |
| update in progress | Completed |
| SYSTEM SOFTWARE (HD Data) | SYSTEM SOFTWARE (HD Data) |
| update in progress | Completed |

(8) "Update successfully completed Restart the MFP" is displayed at the bottom of the LCD screen after the updating is completed properly.

| Firmware Update Mode | System Firmware Version : xxxx(x.x.x.x) Update Mode : USB Update |
|---|---|
| Updata Status * 1. SYSTEM FIRMWARE (OS Data) * 2. ENGINE FIRMWARE * PU LOADER FIRMWARE * PU FIRMWARE * OPTION TRAY FIRMWARE * LCF FIRMWARE * TINISHER FIRMWARE * JUPLEX FIRMWARE * 3. SCANNER FIRMWARE * 3U LOADER FIRMWARE * SU LOADER FIRMWARE * SU RECOVERY FIRMWARE * SU FIRMWARE * 4. SYSTEM SOFTWARE * 4. SYSTEM SOFTWARE * APPLICATION SOFTWARE * APPLICATION SOFTWARE MUDDATE SUCCESSFULLY COMPLETED Restart the MFP | Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed Completed |

(9) Press the [POWER] button to shut down the equipment, and then remove the USB device.

(10) Perform the initialization of the updating data.

- Press the [POWER] button while simultaneously holding down the [0] and [8] buttons.
- Key in "9030", and then press the [START] button.
- Press the [INITIALIZE] button.

DO NOT SKIP STEP 10

Confirmation of the firmware update:

After the firmware update is completed, check each firmware version in the Setting Mode (08) to confirm that the firmware was overwritten properly.

| Firmware | Code | Remarks |
|----------------------------|---------|---------------------------|
| Updating System firmware | 08-9930 | System firmware version |
| Updating PU firmware | 08-9901 | PU firmware version |
| Updating SU firmware | 08-9902 | SU firmware version |
| Updating System software | 08-8952 | HD data external version |
| | 08-9900 | System software version |
| Updating Finisher firmware | 08-9904 | Finisher firmware version |
| Updating FAX firmware | 08-9905 | FAX firmware version |

This completes the firmware update process. If you have any questions or concerns please check the OKI DOCs in the Oki Knowledge Base or call the Dealer Hot Line for help.