

C5500/C5800/C6000/C6100/C8800/C3530MFP/C5550MFP/CX2032MFP Error Code List

[Note]

The service calls that CU firmware displays on the operator panel (LCD) are color-coded in "S/C No." column as follows.

(1) CU firmware or CPU detected a CU board related physical problem.

(2) CU firmware detected an anomaly in a program or data in nonvolatile media connected to CU board (ROM,FLASH memory,HDD) or in an optional board.

(3) CU firmware detected an anomaly in behavior in PU (including a violation of communication protocol between CU and PU). Where the cause exists (in CU or PU?) is not known.

(4) CU(CPU or CU firmware itself) detected an abnormal behavior of CU firmware. (It is possible that the root cause is a problem of the CU board.)

(5) PU firm detected a physical problem in mechanism or PU board and CU displays S/C No. according to the problem.

(6) Above (5) is happening and a user can fix the error.

When a S/C No. in red background column is reported, make sure you record the conditions when it happened (sent data, CU/PU firmware versions, operation and etc.) and also print the MenuMap. The firmware problems in red column.

*1 S.C. = LCD displays a service call. P.O. = A message appears and prompts a user Power ON.

*2 When it happened, confirm it can be reproduced. After rebooting, operate the printer in the same way that caused the problem, and check if the same service call message appears.

*3 This service call may happen only at factory shipping.

Fatal No.	Name	Occurs under the following condition....	How to handle	Display *1	PX732	PX734	PX735	PX736GDI [T.B.D]	PX736 [T.B.D]
001	Machine Check Exception	A serious problem in CU board was detected. This is notified when CPU detected parity error of the address bus, the data bus or the L2 bus; and so on.	If rebooting the machine does not improve the symptom, you need to replace the board.	S.C.	-	-	m	-	m
002	DSI Exception (Data read failure)	The program referred to an illegal address.	Record the displayed information on LCD (max. 3 lines of hex-decimal numbers), and then reboot. *2	P.O.	m	m	m	m	m
003	ISI Exception (Instruction read failure)	This is notified when CPU detected unexpected exceptions.		P.O.	m	m	m	m	m
004	Alignment Exception (Memory access error)			P.O.	m	m	m	m	m
005	Program Exception (Illegal instruction, trap instruction, privilege violation, and so on)			P.O.	m	m	m	m	m
006	Floating-point Unavailable Exception			P.O.	-	-	m	-	m
007	Instruction Address Breakpoint Exception (for debugging mode only)			P.O.	-	-	m	-	m
008	Thermal Management Interrupt Exception <Reserved>	The temperature of CPU exceeds 75°C.	Reboot	S.C.	-	-	-	-	-
009	Instruction TLB miss <Reserved>	The program referred to an illegal address.	Record the 24 digit addresses (usually 3) displayed in LCD, and then reboot. *2	P.O.	-	-	-	-	-
010	Data TLB load miss <Reserved>			P.O.	-	-	-	-	-
011	Data TLB store miss <Reserved>			P.O.	-	-	-	-	-
012-019	<Reserved>								
020	CU ROM Hash Check Error (resident or ROM slot 1)	A problem has happened to program ROM in CU.	Reboot the machine. *2	S.C.	-	-	m	-	m
021	CU ROM Hash Check Error (option 1) <Reserved>			S.C.	-	-	-	-	-
022	CU ROM Hash Check Error (option 2) <Reserved>			S.C.	-	-	-	-	-
023	CU Font ROM Hash Check Error (resident) <Reserved>	An incorrect hash value was detected in resident (directly mounted) font ROM in CU board.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-
024	CU Font ROM Hash Check Error (ROM slot 1)	An incorrect hash value was detected in the font ROM installed in DIMM slot 1 (A) in CU board. (Only for Japanese Non-PS model)	The data in the font ROM (or Flash) may be damaged or font ROM that is not compatible with the CU firm (different version) may be installed.	S.C.	-	-	m	-	m
025	CU Font ROM Hash Check Error (ROM slot 2)	An incorrect hash value was detected in the font ROM installed in DIMM slot 2 (B) in CU board. (Only for Japanese PS model)		S.C.	-	-	m	-	m
026	CU Font ROM Hash Check Error (ROM slot 3) <Reserved>			S.C.	-	-	-	-	-
027	CU Font ROM Hash Check Error (otherwise) <Reserved>			S.C.	-	-	-	-	-
028-029	<Not assigned>								
030	CU RAM Check Error (resident)	The behavior of the resident RAM was checked and a problem was detected.	If rebooting the machine does not improve the symptom, you need to replace the device.	S.C.	m	m	m	m	m
031	CU RAM Check Error (option slot)	The behavior of the RAM installed in option slot was checked and a problem was detected. (Add-in RAM of a model that has only one add-in RAM slot)		S.C.	m	m	m	m	m
032	CU RAM Check Error (2rd option) <Reserved>			S.C.	-	-	-	-	-
033	CU RAM Check Error (3rd option) <Reserved>			S.C.	-	-	-	-	-
034	RAM Configuration Error	RAM installation order is not correct.	Check with the spec document, and install RAM in the correct order.	S.C.	-	-	-	-	-
035	Slot1 RAM Spec Error	RAM that does not meet the spec was installed in slot 1(resident).	Check with the spec document, and install the RAM whose spec the	S.C.	-	-	-	-	-

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036	Slot1 RAM Spec Error	RAM that does not meet the spec was installed in option slot	product supports.	S.C.	-	-	m	-	m
037	Slot2 RAM Spec Error <Reserved>			S.C.	-	-	-	-	-
038	Slot4 RAM Spec Error <Reserved>			S.C.	-	-	-	-	-
039	<Not assigned>								
040	CU EEPROM Error	The behavior of EEPROM installed in CU board was checked, and a problem was detected.	If rebooting the machine does not improve the symptom, you need to replace the device.	S.C.	m	m	m	m	m
041	CU Flash Memory Error	The behavior of Flash memory installed in CU board was checked, and a problem was detected.		S.C.	m	m	-	m	-
042	Flash File System Error	Initialization of Flash memory as DOS file system (TrueFFS) failed.	If rebooting and initializing Flash does not improve the symptom, you need to check the device. (A problem in Flash memory is possible.)	S.C.	m	m	m	m	m
043	Flash File System Version Mismatch	The format version of Flash is different from the format version that the program supports.		S.C.	m	m	m	m	m
044	PS Flash File System Error <Reserved>	Initialization of Flash file system failed for PostScript requirement.	Adobe PS machine only.	S.C.	-	-	-	-	-
045	Flash File System Recovery Failed	Formatting the Flash file system was failed, so as to recover S/C042 error.	If rebooting and initializing Flash does not improve the symptom, the CU board needs to be replaced.	S.C.	-	m	m	m	m
046-047	<Not assigned>								
048	PS Protection <Reserved>	PS ROM is installed into Non-PS machine. (only for Adobe PS machine)	Replace the CU ROM with the correct one for the model.	S.C.	-	-	-	-	-
049	CU Engine Type Mismatch	When the EFI controller was installed into 600dpi printing engine, this error should be notified.	Replace the CU board with the correct one for the head model. (This does not happen to a product. This could happen when you test the product, or a maintenance personnel replaces the CU board.)	S.C.	-	-	-	-	-
050	Operator Panel Error<Reserved>	A problem with the operator panel controller was detected.	If rebooting the machine does not improve the symptom, you need to replace the device.	S.C.	-	-	-	-	-
051	CU Fan Error	The FAN intended to cool down the CU stopped or strangely behaved.	If rebooting the machine does not improve the symptom, you need to replace the device.	S.C.	-	-	m	-	m
052	Image Processor Driver Error	A problem was detected with image processing LSI; not detecting response to DMA abort or LSI initialization.	If rebooting the machine does not improve the symptom, you need to replace the device.	P.O.	-	-	m	-	m
053-059	<Not assigned>								
060	Parallel Interface Driver Error <Reserved>				-	-	-	-	-
061	Serial (RS232C) Driver Error <Reserved>				-	-	-	-	-
062	USB Driver Error				-	-	-	-	-
063	PCI Driver Open error <Reserved>	Damage of network device or an error close to it was detected.	If rebooting the machine does not improve the symptom, you need to replace the device.	P.O.	-	-	-	-	-
064	<Reserved>								
065	NIC Combination Error <Reserved>	You installed NIC that is not compatible with the printer.	Replace the NIC with a compatible one.	S.C.	-	-	-	-	-
066-069	<Not assigned>								
070	PostScript Internal Error	An error was detected in PostScript core.	If an address is displayed in LCD, record it and reboot.	P.O.	-	-	m	-	m
071	Video Overrun detect <Reserved>								
072	Engine Communication Error	A communication error happened between CU and PU.	Record the 2 digit number displayed in the right bottom line in LCD, and	P.O.	m	m	m	m	m
073	H/W Overrun detect	A image processing controller could not send data to the engine fast enough.	Reboot. Keep the print result when the problem happened. *2	P.O.	m	m	m	m	m
074	F/W Overrun detect	CPU program could not set the video data to meet VideoDMA request.		P.O.	m	m	m	m	m
075	Video Interface Error	The video parameter was not meet the image processing controller.		P.O.	m	m	m	m	m
076	VIC Decomp Write Error <Reserved>				-	-	-	-	-
077	VIC Illegal Decomp Error <Reserved>				-	-	-	-	-
078-079	<Not assigned>								
080	Parameter I/O Error	Access failure to parameter storage location due to file damage or etc.	If rebooting the machine does not improve the symptom, you need to check the device.	P.O.	-	-	-	-	-
081	Parameter Consistency Check Error	Consistency error was detected in the parameters.	Reformatting EEPROM/FLASH and then initialization by service personnel is needed.	S.C.	m	m	m	m	m
082-089	<Not assigned>								
090	Finisher Stapler Error <Reserved>	Finisher stapler error (for the PX703/713 Finisher)	If rebooting the machine does not improve the symptom, you need to have the finisher serviced.	S.C.	-	-	-	-	-
091	Finisher Tray Elevator Error <Reserved>	Finisher tray elevator motor error (for the PX703/713 Finisher)		S.C.	-	-	-	-	-
092	Finisher Bin2 Exit Belt Motor Error <Reserved>	Finisher bin 2 exit belt motor error (for the PX703/713 Finisher)		S.C.	-	-	-	-	-
093	Finisher Jogging Motor Error <Reserved>	Finisher jogging motor error (for the PX703/713 Finisher)		S.C.	-	-	-	-	-
094	Finisher Main Feed Motor Error <Reserved>	Finisher main feed motor error (for the PX703/713 Finisher)		S.C.	-	-	-	-	-
095	<Not assigned>								
096	Finisher Unrecoverable Error <Reserved>	01 : An error was detected with the exit motor of the finisher. 02 : An error was detected with the tray lifting motor of the finisher. 03 : An error was detected with the jogger motor of the finisher. 04 : An error was detected with the staple motor (staple/folder) of the finisher. 05 : An error was detected with the paper stack handling motor of the finisher. 06 : An error was detected with the stapler unit swing motor of the finisher. 07 : An error was detected with the puddle motor of the finisher.	If rebooting the machine does not improve the symptom, you need to have the finisher serviced.	S.C.	-	-	-	-	-

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		08 : An error was detected with the folder sensor of the finisher. 09 : An error was detected with the backup RAM of the finisher. 0A : An error was detected with the punch motor of the finisher. 0B : An error was detected with the punch unit transfer motor of the finisher. 0C : An error was detected with communication with the punch unit of the finisher. 0D : The power failure of the punch unit was detected. 0E : An error was detected with the punch backup RAM of the finisher. 0F : An error was detected with the punch registration sensor of the finisher. 10 : An error was detected with the punch side registration sensor of the finisher. 11 : An error was detected with the punch dust sensor of the finisher.							
097	Inverter Power Supply Error <Reserved>	24V could not be detected in spite that 24V drive voltage in the inverter is on.	If rebooting the machine does not improve the symptom, you need to have the finisher/inverter serviced.	S.C.	-	-	-	-	-
098-099	<Not assigned>								
100	Engine Program Hash Check Error <Reserved>			S.C.	-	-	-	-	-
101	Engine Loader Hash Check Error <Reserved>			S.C.	-	-	-	-	-
102	Engine RAM Error or Belt stuck Error (PX723)	At POW ON, an error was detected in RAM reading/writing. On PX723, the belt stuck error was detected.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-
103	Engine SRAM Error	At POW ON, an error was detected in static RAM writing/reading.		S.C.	-	-	-	-	-
104	Engine EEPROM Error	At POW ON, an error was detected in EEPROM reading/writing.		S.C.	m	m	m	m	m
105	Engine EEPROM Missing Error	At POW ON, EEPROM was not detected.		S.C.	m	m	m	m	m
106	Engine Control Error	An error was detected in engine control logic.		S.C.	m	m	m	m	m
107	Engine ROM error	At POW ON, an error was detected in ROM sumcheck.		S.C.	-	-	-	-	-
108-109	<Not assigned>								
110	Illegal Envelope Feeder Unit <Reserved>	Envelope Feeder Unit for a different model was detected.	POW OFF and remove the unit. If the error appears even though you install the correct unit for the printer, you need to check each unit of the device.	S.C.	-	-	-	-	-
111	Illegal Duplex Unit	As a duplex unit, an unsupported version was detected on a connection check; perhaps an invalid model of the unit.	POW OFF and remove the unit. If the error appears even though you install the correct unit for the printer, you need to check each unit of the device.	S.C.	-	m	m	m	m
112	Illegal Tray2 Unit	As a 2nd tray unit, an unsupported version was detected on a connection check.		S.C.	-	m	m	m	m
113	Illegal Tray3 Unit	As a 3rd tray unit, an unsupported version was detected on a connection check.		S.C.	-	-	-	-	-
114	Illegal Tray4 Unit	As a 4th tray unit, an unsupported version was detected on a connection check.		S.C.	-	-	-	-	-
115	Illegal Tray5 Unit	As a 5th tray unit, an unsupported version was detected on a connection check.		S.C.	-	-	-	-	-
116	Illegal Finisher Unit	As a finisher unit, an unsupported version was detected on a connection check.		S.C.	-	-	-	-	-
117	Illegal Inverter Unit	As an inverter unit, an unsupported version was detected on a connection check.		S.C.	-	-	-	-	-
118-119	<Not assigned>								
120	PU Board Fan Motor Error	An error was detected in PU board cooling fan.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
121	Power Supply LSI Error	A communication error with high voltage LSI was detected.		S.C.	m	m	m	m	m
122	Power Supply Fan Motor Error	Low voltage power supply unit temperature alarm was detected or an anomaly was detected in fuser exhaust ventilation fan/power supply unit cooling fan.		S.C.	m	m	m	m	m
123	Humidity Sensor	The sensor detected an anomaly in ambient humidity or humidity sensor is not connected.		S.C.	m	m	m	m	m
124	Temperature Sensor	The sensor detected an anomaly in ambient temperature.		S.C.	m	m	m	m	m
125	Multi-purpose Tray Home Error <Reserved>	An error was detected in front feeder home position.		S.C.	-	-	-	-	-
126	Sensor Dewed Error	A condensation error was detected.	Wait for a while and power ON. LCD displays "POW OFF and wait for a while. / 126:Condensation error."	P.O.	m	m	m	m	m
127	Fuser Unit Fan Error	An error was detected in fuser cooling fan.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
128	Engine Fan Motor Error	01 : An error was detected with the cooling fan of fuser unit. 02 : An error was detected with the engine power supply cooling fan. 03 : An error was detected with the engine cavity cooling fan. 04 : An error was detected with the belt cooling fan. 05 : An error was detected with the image drum cooling fan. 06 : An error was detected with the top cover cooling fan.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-
129	<Not assigned>								
130	LED Head Over Temperature	A high temperature anomaly was detected in LED head.	If rebooting the machine does not improve the symptom, you need to	S.C.	-	-	-	-	-
131	Yellow LED Head Missing	A yellow LED head connection was not detected.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
132	Magenta LED Head Missing	A magenta LED head connection was not detected.		S.C.	m	m	m	m	m
133	Cyan LED Head Missing	A cyan LED head connection was not detected.		S.C.	m	m	m	m	m
134	Black LED Head Missing	A black LED head connection was not detected.		S.C.	m	m	m	m	m
135-139	<Not assigned>								
140	Yellow Image Drum Up/Down Error	An abnormal Yellow image drum installation position was detected.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
141	Magenta Image Drum Up/Down Error	An abnormal Magenta image drum installation position was detected.		S.C.	m	m	m	m	m

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142	Cyan Image Drum Up/Down Error	An abnormal Cyan image drum installation position was detected.		S.C.	m	m	m	m	m
143	Black Image Drum Up/Down Error <Reserved>			S.C.	-	-	-	-	-
144	Yellow Toner Supply Switch Error	An error was detected with the yellow toner supply mechanism sensor.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-
145	Magenta Toner Supply Switch Error	An error was detected with the magenta toner supply mechanism sensor.		S.C.	-	-	-	-	-
146	Cyan Toner Supply Switch Error	An error was detected with the cyan toner supply mechanism sensor.		S.C.	-	-	-	-	-
147	Black Toner Supply Switch Error	An error was detected with the black toner supply mechanism sensor.		S.C.	-	-	-	-	-
148-149	<Not assigned>								
150	Yellow Image Drum Fuse Cut Error	At POW ON, Yellow drum fuse cut error was detected.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
151	Magenta Image Drum Fuse Cut Error	At POW ON, Magenta drum fuse cut error was detected.		S.C.	m	m	m	m	m
152	Cyan Image Drum Fuse Cut Error	At POW ON, Cyan drum fuse cut error was detected.		S.C.	m	m	m	m	m
153	Black Image Drum Fuse Cut Error	At POW ON, Black drum fuse cut error was detected.		S.C.	m	m	m	m	m
154	Belt unit Fuse Cut Error	At POW ON, belt unit fuse cut error was detected.		S.C.	m	m	m	m	m
155	Fuser unit Fuse Cut Error	At POW ON, fuser unit fuse cut error was detected.		S.C.	m	m	m	m	m
156-159	<Not assigned>								
160	Yellow Toner Sensor Error	Yellow toner sensor error happened. (In Factory mode only)	You need to check the device. *3	S.C.	m	m	m	m	m
161	Magenta Toner Sensor Error	Magenta toner sensor error happened. (In Factory mode only)		S.C.	m	m	m	m	m
162	Cyan Toner Sensor Error	Cyan toner sensor error happened. (In Factory mode only)		S.C.	m	m	m	m	m
163	Black Toner Sensor Error	Black toner sensor error happened. (In Factory mode only)		S.C.	m	m	m	m	m
164	Waste Toner Sensor Error <Reserved>			S.C.	-	-	-	-	-
165	Waste Toner Full <Reserved>		S.C.	-	-	-	-	-	
166	<Not assigned>								
167	Thermistor Slope Error	The heat roller thermistor is detected out of control.	POW OFF, and reboot after the temperature drops. If it does not recover, you need to check the device.	S.C.	m	m	m	m	m
168	Compensation Thermistor Error	01 : The compensation thermistor is detected as shorted. 02 : The compensation thermistor is detected as open.. 03 : The compensation thermistor indicates high temperature error. 04 : The compensation thermistor indicates low temperature error.	POW OFF, and reboot after the temperature drops. If it does not recover, you need to check the device.	S.C.	m	m	m	m	m
169	Upper Side Thermistor Error	01 : The upper side thermistor is detected as shorted. 02 : The upper side thermistor is detected as open.. 03 : The upper side thermistor indicates high temperature error. 04 : The upper side thermistor indicates low temperature error.	POW OFF, and reboot after the temperature drops. If it does not recover, you need to check the device.	S.C.	m	m	m	m	m
170	Upper Thermistor Circuit Shortened	Heat roller thermistor short was detected (in case of high temperature)	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
171	Upper Thermistor Circuit Opened	Heat roller thermistor open was detected (in case of low temperature).		S.C.	m	m	m	m	m
172	Upper Heater High Temperature	Heat roller thermistor indicates a high temperature error.	POW OFF, and reboot after the temperature drops. If it does not recover,	S.C.	m	m	m	m	m
173	Upper Heater Low Temperature	Heat roller thermistor indicates a low temperature error.	If the symptom does not improve even though you reboot, you need to check the device.	S.C.	m	m	m	m	m
174	Lower Thermistor Circuit Shortened	Back up roller thermistor short was detected (in case of high temperature).		S.C.	m	m	m	m	m
175	Lower Thermistor Circuit opened	Back up roller thermistor open was detected (in case of low temperature).		S.C.	m	m	m	m	m
176	Lower Heater High Temperature	Back up roller thermistor indicates a high temperature error.	POW OFF, and reboot after the temperature drops. If it does not recover, you need to check the device.	S.C.	m	m	m	m	m
177	Lower Heater Low Temperature	Back up roller thermistor indicates a low temperature error.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m
178	Drive Roller Over Temperature <Reserved>			S.C.	-	-	-	-	-
179	Fuser Mismatch	Fuser spec does not match.	You need to check the device.	S.C.	-	-	-	-	-
180	Envelop feeder I/F Error	Communication with Envelope Feeder was cut.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-
181	Duplex Unit I/F Error	Communication with Duplex Unit was cut.		S.C.	-	m	m	m	m
182	Tray2 Unit I/F Error	Communication with Tray2 was cut.		S.C.	-	m	m	m	m
183	Tray3 Unit I/F Error	Communication with Tray3 was cut.		S.C.	-	-	-	-	-
184	Tray4 Unit I/F Error	Communication with Tray4 was cut.		S.C.	-	-	-	-	-
185	Tray5 Unit I/F Error	Communication with Tray5 was cut.		S.C.	-	-	-	-	-
186	Finisher Unit I/F Error	Communication with Finisher was cut.		S.C.	-	-	-	-	-
187	Engine Control Panel I/F Error	Communication with Control Panel was cut.		S.C.	-	-	-	-	-
188	Sub-CPU I/F Error	Communication with Engine Sub-CPU was cut.		S.C.	-	-	-	-	-
189	Inverter Unit I/F Error	Communication with Inverter was cut.		S.C.	-	-	-	-	-
190	System Memory Overflow	System memory overflows.	Reboot	P.O.	m	m	m	m	m
191	Page Memory Overflow<Reserved>	Page memory overflows.	Reboot	P.O.	-	-	-	-	-
192-199	<Not assigned>								
200	PU F/W download Check Sum Error	A check-sum confirmation error was occurred in PU F/W downloading file.	Reboot and do PU Flash Download again.	S.C.	m	m	m	m	m

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201	PU F/W Flash Write Error	No response was detected for Flash Download Command on PU F/W downloading.		S.C.	m	m	m	m	m	
202	PU F/W Flash Data Missing	A value of file size was not correct in a header part of the PU F/W downloading file.		S.C.	m	m	m	m	m	
203	EnginePageSequencer IMGACK Error	CU program error	Record the string displayed in the bottom line in LCD, and reboot. *2	P.O.	m	m	m	m	m	
204	EnginePageSequencer IMGSET Error			P.O.	m	m	m	m	m	
205	<Reserved>	CU program error (No Page DUPIN - not used)		P.O.	-	-	-	-	-	
206	<Reserved>	CU program error (No Page PPOUT - not used)		P.O.	-	-	-	-	-	
207	EnginePageSequencer illegal Function Call	CU program error	Reboot. *2	P.O.	m	m	m	m	m	
208	EnginePageSequencer Parameter Error			P.O.	m	m	m	m	m	
209	Media Table Download Failure	MediaTable Download to PU failed.	Reboot. *2	P.O.	m	m	m	m	m	
210	EngineControl illegal Page Cargo <Reserved>	CU program error	Reboot. *2	P.O.	-	-	-	-	-	
211	EngineControl Page Error <Reserved>			P.O.	-	-	-	-	-	
212	EngineControl Video Queue Error <Reserved>			P.O.	-	-	-	-	-	
213	EngineControl Print Sequence Error <Reserved>			P.O.	m	-	-	-	-	
214	PrintScheduler Illegal Sequence	CU detected a PU program error.	Reboot. *2	P.O.	m	m	m	m	m	
215-219	<Not assigned>									
220	Print Statistic No-match HDD	Print Statistics System is set to ON and HDD was removed or replaced.	Get the original HDD back.	S.C.	-	-	m	-	m	
221-229	<Not assigned>									
230	RFID Reader not installed	The RFID reader device cannot be detected.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m	
231	RFID Reader I/F Error	An interface error was detected with the RFID reader device. 01 : communication error between the RFID reader and the engine PCB. 02 : the transceiver circuit error of the RFID reader. 03 : communication error between the RFID reader and the Tag chip. 04 : the RFID Tag detection error (more than 4 chips).	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m	
232-239	<Not Assigned>									
240	Engine Program Memory Error	The engine detects a hardware error in a flash memory.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	m	m	m	m	m	
241	Duplex Unit Program Memory Error	The engine detects a H/W error in a flash memory of the duplex unit.		S.C.	m	m	m	m	m	
242	Option Tray2 Program Memory Error	The engine detects a H/W error in a flash memory of the option tray2.		S.C.	m	m	m	m	m	
243	Option Tray3 Program Memory Error	The engine detects a H/W error in a flash memory of the option tray3.		S.C.	-	-	-	-	-	
244	Option Tray4 Program Memory Error	The engine detects a H/W error in a flash memory of the option tray4.		S.C.	-	-	-	-	-	
245	Option Tray5 Program Memory Error	The engine detects a H/W error in a flash memory of the option tray5.		S.C.	-	-	-	-	-	
246	<Not Assigned>									
247	Engine Sub-CPU Program Memory Error	The engine detects a H/W error in a flash memory of the Sub-CPU.	If rebooting the machine does not improve the symptom, you need to check the device.	S.C.	-	-	-	-	-	
248	Inverter Program Memory Error	The engine detects a H/W error in a flash memory of the inverter.		S.C.	-	-	-	-	-	
249	<Not Assigned>									
250	Secure File Erasing Error	Writing to/reading from a file failed while the file was being erased, or verification of the written data failed.	Erase contents of HDD completely by using the disk erase function (HDD ERASE).	P.O.	-	-	m	-	m	
251	Secure Disk Erasing Error	Writing to/reading from a disk failed while the disk was being erased, or verification of the written data failed.	If the error remains after cycling the power, HDD may be broken. In that case, to protect confidential data stored in the disk, physically destroy HDD to prevent reading and writing.	S.C.	-	-	m	-	m	
252-299	<Not Assigned>									
300-900	<Reserved>		These numbers are assigned for errors that may be recovered by a user.							
901	Belt Thermistor Error; Shorten	Belt thermistor short error (A thermistor failure is assumed. 120°C or higher)	If rebooting the machine does not improve the symptom, you need to check the device.	P.O.	m	m	m	m	m	
902	Belt Thermistor Error; Open	Belt thermistor open error (A thermistor failure or a connection error is assumed. -10°C or lower)		P.O.	m	m	m	m	m	
903	Belt Thermistor Error; High Temperature	Belt thermistor high temperature error (70°C or higher assumed)	Programmer's note: Fatal errors 9xx would be notified with a parameter value of PUSC (H'67) command by the engine F/W. Therefore, the number variation of 'xx' may be changed.	P.O.	m	m	m	m	m	
904	Belt Thermistor Error; Low Temperature	Belt thermistor low temperature error (0°C or less assumed)		P.O.	m	m	m	m	m	
905	Frame Thermistor Error; Shorten	Frame thermistor short error (A thermistor failure or a connection error is assumed)		If rebooting the machine does not improve the symptom, you need to check the device.	P.O.	m	m	m	m	m
906	Frame Thermistor Error; Open	Frame thermistor open error (A thermistor failure is assumed)			P.O.	m	m	m	m	m
907	Frame Thermistor Error; High Temperature	Frame thermistor high temperature error (150°C or higher assumed)	P.O.		m	m	m	m	m	
908	Frame Thermistor Error; Low Temperature	Frame thermistor low temperature error (-10°C less than environment temperature assumed)	P.O.		m	m	m	m	m	
909	<Reserved>									
910	Tray1 GDDC Error	An error was detected with the geared motor (Tray1)	If rebooting the machine does not improve the symptom, you need to check the device. (Tray1)	P.O.	m	m	m	m	m	
911	Tray2 GDDC Error	(Tray2)		P.O.	m	m	m	m	m	
912	Tray3 GDDC Error	(Tray3)		P.O.	-	-	-	-	-	

Fatal No.	Name	Occurs under the following condition....	How to handle	Display *1	PX732	PX734	PX735	PX736GDI [T.B.D]	PX736 [T.B.D]
913	Tray4 GDDC Error	(Tray4)	(Tray4)	P.O.	-	-	-	-	-
914	Tray5 GDDC Error	(Tray5)	(Tray5)	P.O.	-	-	-	-	-
915-916	<Reserved>								
917	Belt Slit Sensor Error	An error was detected with the belt rotation sensor.	If rebooting the machine does not improve the symptom, you need to check the device. (Slit sensor)	P.O.	-	-	-	-	-
918	Duplex FAN0 Alarm Detection	An error was detected with Duplex FAN motor.	Check Duplex FAN connector , Duplex connector and Duplex unit.	P.O.	m	m	m	m	m
919	Duplex 24V Abnormal Current Detection	24V power isn't supplied (Duplex unit).	Check Duplex connector and Duplex unit.	P.O.	m	m	m	m	m
920	Yellow Image Drum Lock Error	An error was detected with Drum Motor rotation by overload. (Yellow ID)	If rebooting the machine does not improve the symptom, you need to check the device. (Yellow-ID)	P.O.	m	m	m	m	m
921	Magenta Image Drum Lock Error	(Magenta ID)	(Magenta ID)	P.O.	m	m	m	m	m
922	Cyan Image Drum Lock Error	(Cyan ID)	(Cyan ID)	P.O.	m	m	m	m	m
923	Black Image Drum Lock Error	(Black ID)	(Black ID)	P.O.	m	m	m	m	m
924	Tray2 24V Abnormal Voltage Detection	24V power isn't supplied (Tray2 unit).	Check Tray-n connector and Tray-n unit.(Tray2 unit)	P.O.	m	m	m	m	m
925	Tray3 24V Abnormal Voltage Detection	(Tray3 unit).	(Tray3 unit).	P.O.	-	-	-	-	-
926	Tray4 24V Abnormal Voltage Detection	(Tray4 unit).	(Tray4 unit).	P.O.	-	-	-	-	-
927	Tray5 24V Abnormal Voltage Detection	(Tray5 unit).	(Tray5 unit).	P.O.	-	-	-	-	-
928	Fuser Motor Lock Error	An error was detected with Fuser Motor rotation by overload.	If rebooting the machine does not improve the symptom, you need to check the device. (Fuser Unit)	P.O.	m	m	m	m	m
929	Waste Toner Transfer Motor Lock Error	An error was detected with Toner Transfer Motor rotation by overload.	If rebooting the machine does not improve the symptom, you need to check the device (Toner Transfer Motor) and clean Waste Toner duct and box.	P.O.	-	-	-	-	-
930	Sub-CPU Clock Frequency Error	Clock frequency of sub-CPU is detected out of permissible range.	If rebooting the machine does not improve the symptom, you need to change S2M board.	P.O.	-	-	-	-	-
931	Duplex CPU Clock Frequency Error	Clock frequency of Option unit is detected out of permissible range.(Duplex)	If rebooting the machine does not improve the symptom, you need to change the board.(Duplex)	P.O.	m	m	m	m	m
932	Inverter CPU Clock Frequency Error	(Inverter unit)	(Inverter unit)	P.O.	-	-	-	-	-
933	Tray2 CPU Clock Frequency Error	(Tray2 unit)	(Tray2 unit)	P.O.	m	m	m	m	m
934	Tray3 CPU Clock Frequency Error	(Tray3 unit)	(Tray3 unit)	P.O.	-	-	-	-	-
935	Tray4 CPU Clock Frequency Error	(Tray4 unit)	(Tray4 unit)	P.O.	-	-	-	-	-
936	Tray5 CPU Clock Frequency Error	(Tray5 unit)	(Tray5 unit)	P.O.	-	-	-	-	-
937-939	<Reserved>	Reserved for Engine F/W Notification			-	-	-	-	-
940	Waste Toner Transfer Error	An error was detected with Waste Toner Transfer duct by overload.	If rebooting the machine does not improve the symptom, you need to check the device (Duct rotation sensor) and clean Waste Toner duct and box.	P.O.	m	m	m	m	m
941-979	<Reserved>	Reserved for Engine F/W Notification			-	-	-	-	-
980	定着器への媒体巻き付きエラー			S.C.	m	m	m	m	m
981	CU/PU Uncompatible Unit Combination	PUが検知した機種バージョンと、CUが検知した機種バージョンが異なっていた場合に検出するエラー		S.C.	m	-	-	-	-
982-999	<Reserved>	Reserved for Engine F/W Notification			-	-	-	-	-
0xF0C	System Call Exception	The program referred to an illegal address.	Record the information displayed on LCD (max. 3 lines of hexa-decimal numbers) and reboot. *2	P.O.	m	m	m	m	m
0xF0D	Trace Exception			P.O.	-	-	m	-	m
0xFFE	Bus Controller HW Break Point <Reserved>		Record the information displayed on LCD (if existing) and reboot. *2	P.O.	-	-	-	-	-
0xFFFF	Bus Controller ROM Write Protection			P.O.	m	m	m	m	m