

# Service Bulletin

Ref. No. **COM-0218 (B056)**

[Service Information]

<Date> February 16, 2010

<b>Subject</b>	<b>Note when releasing the paper jam/maintaining the machine (Prohibition of use of the flammable sprays and liquids)</b>
<b>Model</b>	All models

**[WARNING]**  
**Please do not use the flammable sprays (the dust spray), and liquids such as gasoline and kerosene near the machine or inside the machine when releasing the paper jam or cleaning at the maintenance.**  
**Please instruct users as well.**

<Background>

If using the flammable sprays (dust spray) or liquids near the machine or inside the machine when releasing the paper jam or cleaning at the maintenance, it might cause a fire or an electric shock.

<Attention>

"Air-blow" or "Air-brush" is indicated as the way of cleaning the sensors and optical mirrors/lenses in the periodic maintenance procedures in PM List and Service manual.

However, "Air-blow" or "Air-brush" does not mean the flammable spray, etc.

Please absolutely do not use it.

User manual, Safety Guide and Service Manual will be revised after this.

A caution leaflet is bundled in the machine until revising the manuals.

The following is indicated in the revised manuals and the caution leaflet.

"Keep the machine away from flammable liquids, gases, and aerosols.  
 A fire or an electric shock might occur."

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework <input type="checkbox"/> In-Field modification by case	<input type="checkbox"/> In-Field modification at next visit <input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	Please note the above.	
<b>Serial Nos. of Affected Machine:</b>	-----	

No.11-02-01/N000xxxxx

# Service Bulletin

 Ref. No. **COM-0257 (B469)**

&lt;Date&gt; December 21, 2011

<b>Subject</b>	<b>Mac OS 10.7 Lion: Alternative Scan Function since Scan to SMB is NO LONGER supported in the Latest Mac OS Version</b>
<b>Model</b>	<b>All MFP Models</b>

## <Background>

Scan to SMB using Mac OS X 10.7 client is no longer available, although it was supported until Mac Ver. 10.6.

This appears to be a known issue for Apple as it is affecting other competitor MFP products as well as hard disk vendors.

## <Cause>

Apple changed the infrastructure of Samba SMB (the SMB system for Unix) and this has caused a compatibility issue with the Scan to SMB feature supported by our device firmware.

## <Workaround>

Set up Scan to FTP in the Mac as an alternative to scan to SMB.  
Refer to the next page and after for details. (from a KTD document)

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please refer to the next page and after for details of setting up Scan to FTP		

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<Date> December 21, 2011

**\*This is from a document from KTD issued on November 17, 2011 that may have been distributed to related persons**

## Setting Up Scan to FTP

### Overview

Scanning via SMB protocol is not supported in Mac OS X 10.7 (OS X Lion) due to infrastructure changes in the OS by Apple, Inc. This document provides instructions for setting up the FTP server on computers running OS X Lion to enable the Scan to FTP option.

### General Process

1. Enable the FTP server on your Mac.
2. Register your Mac in the address book of your MFP.
3. To prepare a new scan, select the FTP address and press Start.

Warning: This solution requires opening the FTP port; therefore, caution must be taken from a security perspective. Port configuration should be reviewed with the network administrator prior to setup.

### Enable the FTP server on your Mac

1. Launch *Terminal* from the Applications > Utilities folder.

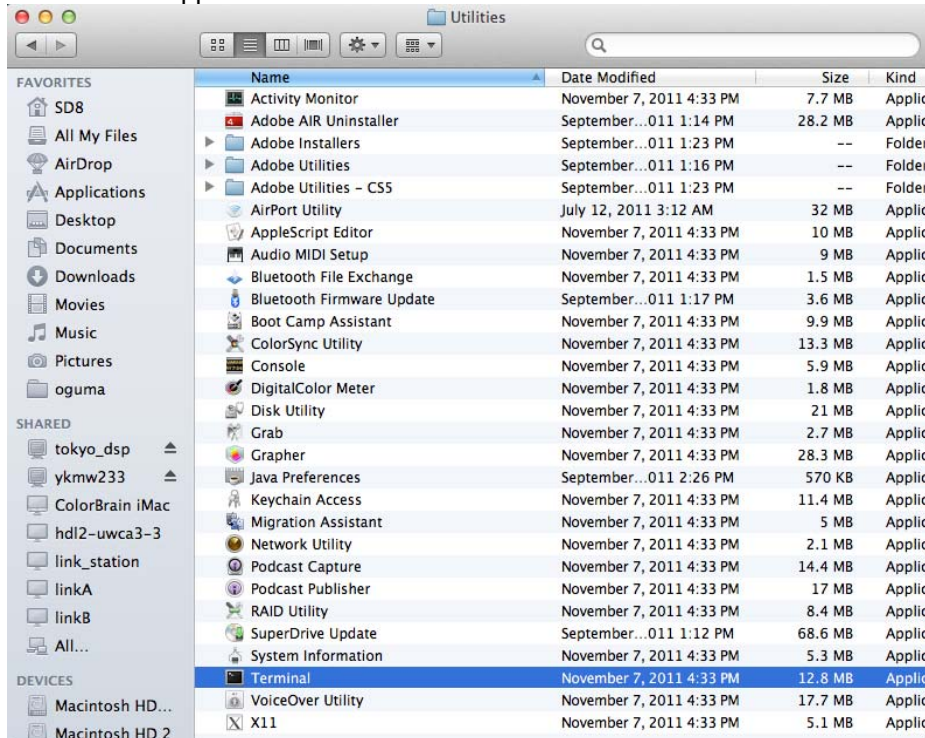


Figure 1: Selecting Terminal utility

2. Type the following command to start the FTP server on your Mac (Administrator password is required):  
`sudo launchctl load -w /System/Library/LaunchDaemons/ftp.plist.`
3. If the command executes successfully, there will be no output on the command line. If you see any error message, check your input and privileges and try again.

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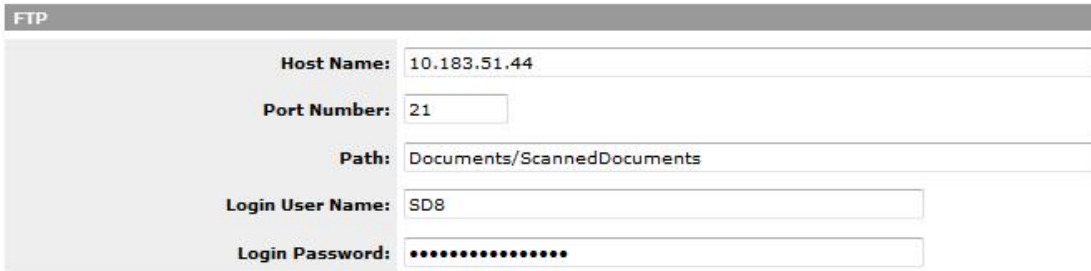
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## Register your Mac in the MFP's address book

1. Open the Command Center of the MFP from your Web browser by entering the IP address of the MFP.
2. Log in as an Administrator.
3. Open the Basic tab, then select Address Book > Contacts.
4. Click Add Contact.
5. Enter a name and configure the FTP settings in the FTP section:

Value	Explanation
Host Name	Enter the IP address of your Mac
Port Number	Enter "21"
Path	Enter the absolute or relative path where scanned documents should be stored. Example of absolute path: "/Users/UserName/Documents/ScannedDocuments" (UserName should be your Mac user account name) Example of relative path: "Documents/ScannedDocuments"
Login User Name	Set the login name of the account you want to use on your Mac
Login Password	Set the login password for the login user name



FTP

Host Name: 10.183.51.44

Port Number: 21

Path: Documents/ScannedDocuments

Login User Name: SD8

Login Password: .....

Figure 2: FTP section of personal address

## Scan from MFP

Select the FTP address created above from the MFP panel and press the Start button. Scanned documents will be stored to the designated folder.

## How to stop FTP server on your Mac

1. Launch *Terminal* from the Applications > Utilities folder
2. Type the following command (Note: You may be required to enter the Administrator password):  
`sudo launchctl unload -w /System/Library/LaunchDaemons/ftp.plist`

# Service Bulletin

Ref. No. **COM-0288 (D114)**

[Service Information]

<Date> June 5, 2013

<b>Subject</b>	<b>Note when replacing the parts</b>
<b>Model</b>	<b>All</b>

**[Background]**

The machine may not be recovered or may have trouble in its function with changes of the internal data if incorrectly handled when replacing the parts. In order to avoid such, make sure not to perform the following 2 works.

**[Prohibition]**

**Do not replace 2 or more of the parts below at the same time (Color models)**

The applicable parts are the ones that have an electronic device capable of writing data.

>>Applicable parts : PWBs, EEPROM, Code DIMM, Memory, HDD

Do not replace the drum unit or developer unit with the parts above at the same time.

If 2 or more of the above parts need replacement, replace them one by one after correctly starting up the machine each time.

<<Note>>

If taking 2 or more of the above parts from the backup machine to recover another machine and taking them back, the backup machine may not work. (This is because the parts must be taken back at the same time) Therefore, for the color machines, do not use the parts from the backup machine but the service parts when replacing 2 or more of the above parts. The service parts once used can be used in other machine unless it is replaced together with one of the above parts at the same time.

**Do not replace the EEPROM (BW models / Color models)**

An EEPROM is a device that contains information unique to each of the machine and do not replace with the one from other machine.

When replacing the PWB with the EEPROM mounted, unmount the EEPROM from the PWB to replace and mount it on the new PWB.

Contact the regional HQ if replacing the EEPROM is needed. The condition is checked and it may be supplied if necessary. (Note only the EEPROM for the MFP models can be supplied and it is not available for the Printer models)

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b>	Please note the above.	
<b>Serial Nos. of Affected Machine:</b>		

# Service Bulletin

 Ref. No. **COM-0292 (D133)**

[Service Information]

&lt;Date&gt; June 15, 2013

<b>Subject</b>	<b>Change of the serial number prefix at the 1st to 3rd digit for the maintenance kit</b>
<b>Model</b>	<b>A part of the maintenance kit*</b>

\* Refer to the table in the following pages for the affected kit.

The serial number prefixes at the 1st to 3rd digit for a part of the old maintenance kits are renewed for the kit management reason at factory.

### [Background]

The same serial number prefixes had been applied to all the maintenance kits for the same model even if their specs differ because the serial number prefixes of the old maintenance kits had been set per model. Their managements at factory have become difficult, thus, the serial number prefixes are separately set per spec.

### Ex.)

The following maintenance kits have the same serial number prefixes while they contain different fuser units. If the wrong fuser unit is bundled, the current system cannot check this error from the serial number prefix of the maintenance kit.

The correlative management by individually setting the serial number prefix for the maintenance kit per spec is necessary to check the error.

ITEM Code	Maintenance kit Ser./No. prefix	Fuser unit Ser./No. prefix	Drum unit Ser./No. prefix	Developing unit Ser./No. prefix
1702GN8NL0	PSA	KRR	KSE	KFV
1702GN7US0	PSA	KRQ	KSE	KFV
1702GN7TW0	PSA	KXH	KSE	KFV

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	Please note the above.	
<b>Serial Nos. of Affected Machine:</b>	To be informed later.	

# Service Bulletin

[Service Information]

Ref. No. **COM-0292 (D133)**

&lt;Date&gt; June 15, 2013

\* Deletion means discontinuance of production.

ITEM Code	ITEM name	Kit name	Before S/N prefix	After New S/N prefix
1702BJ3KS0	SET,KIT,MK705(CHN)	MK-705	--BA	--BA
1702BJTTW0	SET,KIT,MK705TW	MK-705	--BA	(Deletion)
2BJ82010	SET,KIT,MK705J	MK-705	--BA	(Deletion)
2BJ82020	SET,KIT,MK705U	MK-705	--BA	LLV
2BJ82030	SET,KIT,MK705E	MK-705	--BA	(Deletion)
2BJ82040	SET,KIT,MK705K	MK-705	--BA	(Deletion)
2BJ82080	SET,KIT,MK705E	MK-705	--BA	LLW
1702FD3KS0	SET,KIT,MK706(CHN)	MK-706	--BX	--BX
1702FDTTW0	SET,KIT,MK706TW	MK-706	--BX	LLX
2FD82010	MK-706J	MK-706	--BX	LLY
2FD82020	SET,KIT,MK706U	MK-706	--BX	LLZ
2FD82030	SET,KIT,MK706E	MK-706	--BX	LM1
1702FG3KS0	SET,KIT,MK707(CHN)	MK-707	--BY	--BY
1702FGTTW0	ST,KIT,MK707TW	MK-707	--BY	LM2
2FG82010	MK-707J	MK-707	--BY	LM3
2FG82020	SET,KIT,MK707U	MK-707	--BY	LM4
2FG82030	SET,KIT,MK707E	MK-707	--BY	LM5
1702FT3KS0	MK-420/MAINTENANCE KIT	MK-420	--CK	--CK
1702FT7US0	MK-420 120V60HZ/MAINTENANCE KIT	MK-420	--CK	LM6
1702FT8NL0	MK-420/MAINTENANCE KIT	MK-420	--CK	LM7
1702FT9JP0	MK-420/MAINTENANCE KIT	MK-420	--CK	LM8
1702FTTTW0	MK-420/MAINTENANCE KIT	MK-420	--CK	LM9
1702FB3KS0	MK-650A/MAINTENANCE KIT	MK-650A	--DN	(Deletion)
1702FB7US0	MK-650A 120V60HZ/MAINTENANCE KIT	MK-650A	--DN	--DN
1702FB8NL0	MK-650A/MAINTENANCE KIT	MK-650A	--DN	LMA
1702FB9JP0	MK-650A(H)/MAINTENANCE KIT	MK-650A	--DN	LMB
1702FC9JP0	MK-650A(L)/MAINTENANCE KIT	MK-650A	--DN	LMC
1702F87US0	MK-310 120V60HZ/MAINTENANCE KIT	MK-310	GPU	GPU
1702F88EU0	MK-310/MAINTENANCE KIT	MK-310	GPU	LKD
1702F88LV0	MK-310	MK-310	GPU	LKE
1702F88UT0	MK-310(UT)	MK-310	GPU	LKF
1702F8TTW0	MK-310/MAINTENANCE KIT	MK-310	GPU	LKG
1702HV9JP0	MK-310/MAINTENANCE KIT	MK-310	GPU	LKH
1702HV9RS0	MK-310/MAINTENANCE KIT	MK-310	GPU	LKJ
1702F97AD0	MK-320	MK-320	GPV	GPV
1702F97US0	MK-320 120V60HZ/MAINTENANCE KIT	MK-320	GPV	LKK
1702F98EU0	MK-320/MAINTENANCE KIT	MK-320	GPV	LKL
1702F98LV0	MK-320	MK-320	GPV	LKM
1702F98SM0	MK-320(SM)	MK-320	GPV	LKN
1702F98UT0	MK-320(UT)	MK-320	GPV	LKP
1702F9TTW0	MK-320/MAINTENANCE KIT	MK-320	GPV	LKQ
1702HW9JP0	MK-320/MAINTENANCE KIT	MK-320	GPV	LKR
1702F78C10	MK-440 C(CHU)/MAINTENANCE KIT	MK-440	GPW	GPW
1702F78CC0	MK-440(CHU)/MAINTENANCE KIT	MK-440	GPW	LKS
1702F78EU0	MK-440/MAINTENANCE KIT	MK-440	GPW	LKT

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			Before	After
ITEM Code	ITEM name	Kit name	S/N prefix	New S/N prifix
1702F7TTW0	MK-440/MAINTENANCE KIT	MK-440	GPW	LKU
1702F88C10	MK-310 C(CHU)/MAINTENANCE KIT	MK-310	GPW	LKV
1702G39JP0	MK-440/MAINTENANCE KIT	MK-440	GPW	LKW
1702G39RS0	MK-440/MAINTENANCE KIT	MK-440	GPW	LKX
1702GN7US0	MK-715 120V60HZ/MAINTENANCE KIT	MK-715	PSA	PSA
1702GN8NL0	MK-715/MAINTENANCE KIT	MK-715	PSA	LMD
1702GNTTW0	MK-715/MAINTENANCE KIT	MK-715	PSA	(Deletion)
1702GR3KS0	MK-716/MAINTENANCE KIT	MK-716	PSB	PSB
1702GR7US0	MK-716 120V60HZ/MAINTENANCE KIT	MK-716	PSB	LME
1702GR8KR0	MK-716/MAINTENANCE KIT	MK-716	PSB	LMF
1702GR8NL0	MK-716/MAINTENANCE KIT	MK-716	PSB	LMG
1702GRTTW0	MK-716/MAINTENANCE KIT	MK-716	PSB	LMH
1702G12US0	MK-710 120V60HZ/MAINTENANCE KIT	MK-710	PSD	PSD
1702G13EU0	MK-710/MAINTENANCE KIT	MK-710	PSD	LMJ
1702G18KR0	MK-710/MAINTENANCE KIT	MK-710	PSD	LMK
1702G1TTW0	MK-710/MAINTENANCE KIT	MK-710	PSD	LML
1702H08KS0	MK-670/MAINTENANCE KIT	MK-670	PSJ	(Deletion)
1702H0TTW0	MK-670/MAINTENANCE KIT	MK-670	PSJ	(Deletion)
1702KA7US0	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	(Deletion)
1702KA7US1	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	Q1J
1702KA8KL0	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	(Deletion)
1702KA8KL1	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	LMM
1702KA8KR0	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	(Deletion)
1702KA8KR2	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	LMN
1702KA9JP0	MK-880A/MAINTENANCE KIT	MK-880A	Q1J	LMP
1702K57US0	MK-671/MAINTENANCE KIT	MK-671	Q35	Q35
1702K58KR0	MK-671/MAINTENANCE KIT	MK-671	Q35	LMQ
1702K58NL0	MK-671/MAINTENANCE KIT	MK-671	Q35	LMR
1702K59JP0	MK-671/MAINTENANCE KIT	MK-671	Q35	LMS
1702FZ0KS0	MK-825A/MAINTENANCE KIT	MK-825A	QCV	(Deletion)
1702FZ7US0	MK-825A 120V60HZ/MAINTENANCE KIT	MK-825A	QCV	QCV
1702FZ8AS0	MK-825(AS)/MAINTENANCE KIT	MK-825A	QCV	(Deletion)
1702FZ8KR0	MK-825A/MAINTENANCE KIT	MK-825A	QCV	LMT
1702FZ8NL1	MK-825A/MAINTENANCE KIT	MK-825A	QCV	LMU
1702FZTTW0	MK-825A/MAINTENANCE KIT	MK-825A	QCV	LMV
1702GB9JP0	MK-825A/MAINTENANCE KIT	MK-825A	QCV	LMW
1702JF7US0	MK-826A 120V60HZ/MAINTENANCE KIT	MK-826A	QCW	QCW
1702JF8NL1	MK-826A/MAINTENANCE KIT	MK-826A	QCW	LMX
1702JF9JP0	MK-826A/MAINTENANCE KIT	MK-826A	QCW	LMY
1702HP8KR0	MK-820A/MAINTENANCE KIT	MK-820A	QCY	(Deletion)
1902HP7US0	MK-820A 120V60HZ/MAINTENANCE KIT	MK-820A	QCY	QCY
1902HP8NL1	MK-820A/MAINTENANCE KIT	MK-820A	QCY	LMZ
1902HR9JP0	MK-820A/MAINTENANCE KIT	MK-820A	QCY	LN1
1702JZ7US0	MK-865A/MAINTENANCE KIT	MK-865A	QJP	(Deletion)
1702JZ7US1	MK-865A/MAINTENANCE KIT	MK-865A	QJP	QJP



# Service Bulletin

[Service Information]

Ref. No. **COM-0292 (D133)**

&lt;Date&gt; June 15, 2013

			Before	After
ITEM Code	ITEM name	Kit name	S/N prefix	New S/N prefix
1702JZ8EU0	MK-865A/MAINTENANCE KIT	MK-865A	QJP	(Deletion)
1702JZ8EU1	MK-865A/MAINTENANCE KIT	MK-865A	QJP	LN2
1702JZ8KR0	MK-865A/MAINTENANCE KIT	MK-865A	QJP	(Deletion)
1702JZ8KR3	MK-865A/MAINTENANCE KIT	MK-865A	QJP	LN3
1702JZ9JP0	MK-865A/MAINTENANCE KIT	MK-865A	QJP	LN4
1702H77US0	MK-855A/MAINTENANCE KIT	MK-855A	QJR	(Deletion)
1702H77US1	MK-855A/MAINTENANCE KIT	MK-855A	QJR	QJR
1702H78EU0	MK-855A/MAINTENANCE KIT	MK-855A	QJR	(Deletion)
1702H78EU1	MK-855A/MAINTENANCE KIT	MK-855A	QJR	LN5
1702H78KR0	MK-855A/MAINTENANCE KIT	MK-855A	QJR	(Deletion)
1702H78KR3	MK-855A/MAINTENANCE KIT	MK-855A	QJR	LN6
1702H79JP0	MK-855A/MAINTENANCE KIT	MK-855A	QJR	LN7
1702KP7US0	MK-660A/MAINTENANCE KIT	MK-660A	QKJ	QKJ
1702KP8KS0	MK-660A/MAINTENANCE KIT	MK-660A	QKJ	(Deletion)
1702KP8NL0	MK-660A/MAINTENANCE KIT	MK-660A	QKJ	LN8
1702KP9JP0	MK-660A(H)/MAINTENANCE KIT	MK-660A	QKJ	LN9
1702KPTTW0	MK-660A/MAINTENANCE KIT	MK-660A	QKJ	LNA
1702K87US0	MK-580/MAINTENANCE KIT	MK-580	QVT	QVT
1702K88NL0	MK-580/MAINTENANCE KIT	MK-580	QVT	LKY
1702KR7US0	MK-726/MAINTENANCE KIT	MK-726	QWQ	QWQ
1702KR8KR0	MK-726/MAINTENANCE KIT	MK-726	QWQ	LNB
1702KR8NL0	MK-726/MAINTENANCE KIT	MK-726	QWQ	LNC
1702KR9JP0	MK-726/MAINTENANCE KIT	MK-726	QWQ	LND
1702KRTTW0	MK-726/MAINTENANCE KIT	MK-726	QWQ	LNE
1702KY7US0	MK-856A/MAINTENANCE KIT	MK-856A	QXJ	(Deletion)
1702KY7US1	MK-856A/MAINTENANCE KIT	MK-856A	QXJ	QXJ
1702KY8KL0	MK-856A/MAINTENANCE KIT	MK-856A	QXJ	(Deletion)
1702KY8KL1	MK-856A/MAINTENANCE KIT	MK-856A	QXJ	LNF
1702KY9JP0	MK-856A/MAINTENANCE KIT	MK-856A	QXJ	LNG
1702J03KS0	MK-340/MAINTENANCE KIT	MK-340	WZS	WZS
1702J07US0	MK-340/MAINTENANCE KIT	MK-340	WZS	LKZ
1702J08AS0	MK-340/MAINTENANCE KIT	MK-340	WZS	LL1
1702J08CC0	MK-340(CHU)/MAINTENANCE KIT	MK-340	WZS	LL2
1702J08EU0	MK-340/MAINTENANCE KIT	MK-340	WZS	LL3
1702J08LV0	MK-340(OLIVETTI)	MK-340	WZS	LL4
1702J08US0	MK-340/MAINTENANCE KIT	MK-340	WZS	LL5
1702J08UT0	MK-340(UTAX)	MK-340	WZS	LL6
1702J0TTW0	MK-340/MAINTENANCE KIT	MK-340	WZS	LL7
1702J39JP0	MK-340/MAINTENANCE KIT	MK-340	WZS	LL8
1702J17US0	MK-350/MAINTENANCE KIT	MK-350	WZT	(Deletion)
1702J18AS0	MK-350/MAINTENANCE KIT	MK-350	WZT	(Deletion)
1702J18CC0	MK-350(CHU)/MAINTENANCE KIT	MK-350	WZT	(Deletion)
1702J18EU0	MK-350/MAINTENANCE KIT	MK-350	WZT	(Deletion)
1702J18LV0	MK-350(OLIVETTI)	MK-350	WZT	(Deletion)
1702J18US0	MK-350/MAINTENANCE KIT	MK-350	WZT	(Deletion)

# Service Bulletin

[Service Information]

 Ref. No. **COM-0292 (D133)**

&lt;Date&gt; June 15, 2013

			Before	After
ITEM Code	ITEM name	Kit name	S/N prefix	New S/N prifix
1702J18UT0	MK-350(UTAX)	MK-350	WZT	(Deletion)
1702J1TTW0	MK-350/MAINTENANCE KIT	MK-350	WZT	(Deletion)
1702J27US0	MK-360/MAINTENANCE KIT	MK-360	WZU	WZU
1702J28AS0	MK-360/MAINTENANCE KIT	MK-360	WZU	LL9
1702J28CC0	MK-360(CHU)/MAINTENANCE KIT	MK-360	WZU	LLA
1702J28EU0	MK-360/MAINTENANCE KIT	MK-360	WZU	LLB
1702J28LV0	MK-360(OLIVETTI)	MK-360	WZU	LLC
1702J28US0	MK-360/MAINTENANCE KIT	MK-360	WZU	LLD
1702J28UT0	MK-360(UTAX)	MK-360	WZU	LLE
1702J49JP0	MK-360/MAINTENANCE KIT	MK-360	WZU	LLF
1702HM2US0	MK-550/MAINTENANCE KIT	MK-550	WZV	WZV
1702HM3EU0	MK-550/MAINTENANCE KIT	MK-550	WZV	LLG
1702HMTTW0	MK-550/MAINTENANCE KIT	MK-550	WZV	LLH
1702J89JP0	MK-550/MAINTENANCE KIT	MK-550	WZV	LLJ
1702HN2US0	MK-560/MAINTENANCE KIT	MK-560	WZW	WZW
1702HN3EU0	MK-560/MAINTENANCE KIT	MK-560	WZW	LLK
1702HNTTW0	MK-560/MAINTENANCE KIT	MK-560	WZW	LLL
1702J99JP0	MK-560/MAINTENANCE KIT	MK-560	WZW	LLM
1702HG7US0	MK-570/MAINTENANCE KIT	MK-570	WZX	WZX
1702HG8EU0	MK-570/MAINTENANCE KIT	MK-570	WZX	LLN
1702HG8KR0	MK-570/MAINTENANCE KIT	MK-570	WZX	LLP
1702HG9JP0	MK-570/MAINTENANCE KIT	MK-570	WZX	LLQ
1702J53KS0	MK-450/MAINTENANCE KIT	MK-450	WZY	WZY
1702J58AS0	MK-450/MAINTENANCE KIT	MK-450	WZY	LLR
1702J58EU0	MK-450/MAINTENANCE KIT	MK-450	WZY	LLS
1702J58KR0	MK-450/MAINTENANCE KIT	MK-450	WZY	LLT
1702J5TTW0	MK-450/MAINTENANCE KIT	MK-450	WZY	LLU

# Service Bulletin

Ref. No. **PCI-0272 (A319)**

[Parts Change Information]

<Date> December 20, 2011

Subject	Parts Change Information			
<i>Model</i>	FS-2000D*,	FS-3900DN*,	FS-4000DN*,	(-->)
	FS-2020D,	FS-3920DN,	FS-4020DN,	(-->)
	FS-2025D,	FS-3925DN,	FS-4025DN,	(-->)
	(-->)	(-->)	FS-2026MFP,	FS-2126MFP

\* Common with CHUNGHO brand.

*This time the description with (-->) is revised from the previous information.*

<Number of changes: 15> -Deleting the A3 printer models from the affected models for [Change of shape of FRAME LEFT] (to be separately informed per the service bulletin No 2G3-0041(B459)):  
 -Deleting FS-3140MFP and FS-3040MFP from the affected models for [Change of shape of FRAME LEFT] since the parts is not for field supply for those models,  
 -Relative revision for the above deletion of the affected models

The following parts are changed.

**P2 <Change of shape of FRAME LEFT>**

(-->) FS-2000D, FS-3900DN, FS-4000DN, FS-2020D, FS-3920DN, FS-4020DN,  
 FS-2025D, FS-3925DN, FS-4025DN,

**P3 <Adding the correction leaflet>**

FS-2026MFP, FS-2126MFP

# Service Bulletin

Ref. No. **PCI-0272 (A319)**

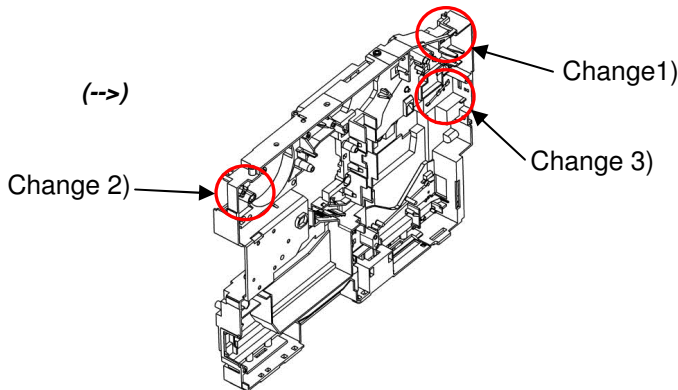
[Parts Change Information]

<Date> December 20, 2011

**<Change of shape of FRAME LEFT --> After using up the old stock>**

(-->) FS-2000D, FS-3900DN, FS-4000DN, FS-2020D, FS-3920DN, FS-4020DN,  
FS-2025D, FS-3925DN, FS-4025DN,

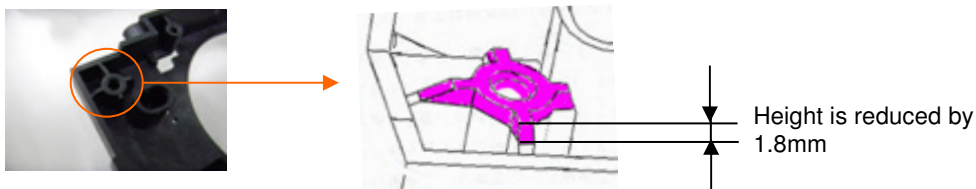
The shape of the following parts is changed for common use of FRAME LEFT with other models.



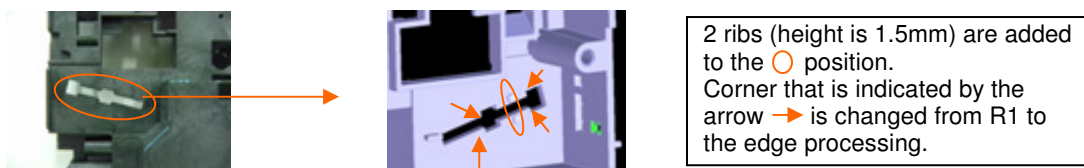
(-->)Change 1) FRAME LEFT (No.1) is changed as below.  
Rib at the section for inserting LOCK COVE TOP L is cut.



(-->)Change 2) Height of the boss is reduced.



(-->)Change 3) Fitting section of LEVER EF is changed.



(-->)

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		SP	Remarks
				Old	New	Old	New		
1	302F902011 (-->)2F902011	302F902511 2F902511	FRAME LEFT	1	1	○	(-->)*1	-	
(-->)									

N00050524

(-->)\*1: Both of the old and new type FRAME LEFT (No1) may be used for the affected models. For the models FS-6950DN, FS-6970DN and FS-6975DN, it is incompatible. Refer to the service bulletin No. 2G3-0041(B459) that will be separately issued for the models FS-6950DN, FS-6970DN and FS-6975DN.

# Service Bulletin

Ref. No. **PCI-0272 (A319)**

[Parts Change Information]

<Date> December 20, 2011

**<Adding the correction leaflet --> From the production in September 2010>**

FS-2026MFP, FS-2126MFP

The correction leaflet is added because the initial value of Network setting that described on Operation Guide is wrong.

[Correction contents]

The reference number of addresses that described on page 8-138 of Operation Guide is corrected as below. "Up to 100 destinations can be added as the addresses. Among them, one destination can be assigned for a FTP or SMB address. The available addresses will then be 99 in total for email and/or fax addresses. For example, you can add 75 email addresses, 24 fax addresses, and a FTP address."

And, the underlined descriptions on pages 8-151, 8-157, 8-158, 8-161 and 8-166 of Operation Guide is corrected.

Item	Default Setting	Restarting the System
8-151 NetWare Setup	<u>On</u>	
8-157 NetBEUI		●
8-157 SMB		●
8-158 ThinPrint	<u>On</u>	●
8-158 ThinPrintOverSSL	<u>On</u>	
8-161 IPP Security	<u>IPP over SSL only</u>	
8-166 IPsec Setting	<u>Off</u>	

<Correction leaflet>

**Francés**  
**Errata**

La phrase suivante a été modifiée dans la REMARQUE (page 8-137) du Guide Utilisateur.  
Jusqu'à 100 destinations peuvent être ajoutées en tant qu'adresses. Parmi celles-ci, une destination peut être attribuée pour une adresse FTP ou SMB. Le nombre d'adresses disponibles sera alors de 99 au total pour les adresses email et/ou de télécopie. Par exemple, vous pouvez ajouter 75 adresses e-mail, 24 adresses de télécopie et une adresse FTP.  
Les descriptions soulignées pages 8-150, 8-156, 8-158, 8-160 et 8-164 du manuel d'utilisation sont révisées.

Élément	Paramètre par défaut	Redémarrage du système
8-150 Configuration NetWare	<u>Activé</u>	
8-155 NetBEUI		●
8-155 SMB		●
8-158 ThinPrint	<u>Activé</u>	●
8-158 ThinPrintOverSSL	<u>Activé</u>	
8-160 Sécurité IPP	<u>IPP sur SSL uniquement</u>	
8-164 Configuration IPsec	<u>Désactivé</u>	

**English**  
**Errata**

The following sentence has been amended in NOTE (page 8-137) of Operation Guide.  
Up to 100 destinations can be added as the addresses. Among them, one destination can be assigned for a FTP or SMB address. The available addresses will then be 99 in total for email and/or fax addresses. For example, you can add 75 email addresses, 24 fax addresses, and a FTP address.  
The underlined descriptions on pages 8-151, 8-157, 8-158, 8-161 and 8-166 of Operation Guide are revised.

Item	Default Setting	Restarting the System
8-151 NetWare Setup	<u>On</u>	
8-157 NetBEUI		●
8-157 SMB		●
8-158 ThinPrint	<u>On</u>	●
8-158 ThinPrintOverSSL	<u>On</u>	
8-161 IPP Security	<u>IPP over SSL only</u>	
8-166 IPsec Setting	<u>Off</u>	

**Italiano**  
**Errori**

La seguente frase è stata modificata nelle NOTE (pag. 8-134), della Guida all'uso.  
Fino a 100 destinazioni possono essere aggiunte come indirizzo. Ogni destinazione può essere assegnata come indirizzo FTP o SMB. Gli indirizzi disponibili saranno 99 in totale per email e/o indirizzi di fax. Ad esempio, è possibile aggiungere 75 indirizzi e-mail, 24 indirizzi di fax e un indirizzo FTP.  
Sono state riviste le descrizioni sottolineate alle pagine 8-147, 8-151, 8-152, 8-156 e 8-160 della Guida alle funzioni.

Voce	Impostazione predefinita	Riavvio del sistema
8-147 Configurazione NetWare	<u>On</u>	
8-151 NetBEUI		●
8-152 SMB		●
8-152 ThinPrint	<u>On</u>	●
8-152 ThinPrintOverSSL	<u>On</u>	
8-156 Sicurezza IPP	<u>Solo IPP su SSL</u>	
8-160 Impostazione IPsec	<u>Off</u>	

**Deutsch**  
**Fehler**

Der folgende Satz wurde im HINWEIS (Seiten 8-130) im Anwenderhandbuch geändert.  
Bis 100 Zieladressen können als Adresse beigefügt werden. Darunter kann eine Zieladresse für eine FTP- oder SMB-Adresse aufgeführt werden. Insgesamt 99 Adressen werden für Email und/oder FAX verfügbar sein. Zum Beispiel können Sie 75 Email-Adressen, 24 FAX-Adressen und eine FTP-Adresse beifügen.  
Die unterstrichenen Textpassagen auf den Seiten 8-152, 8-157, 8-158, 8-162 und 8-166 der Bedienungsanleitung wurden überarbeitet.

Menüpunkt	Std. Einstellung	System neu starten
8-152 NetWare einrichten	<u>Ein</u>	
8-157 NetBEUI		●
8-157 SMB		●
8-158 ThinPrint	<u>Ein</u>	●
8-158 ThinPrintOverSSL	<u>Ein</u>	
8-162 IPP Sicherheit	<u>Nur IPP über SSL</u>	
8-166 IPsec-Einstellung	<u>Aus</u>	

**日本語**  
**誤記訂正**

使用説明書8-124ページ参考の件数を以下のように修正します。  
宛先は最大100件まで登録可能です。そのうち1件は、FTPまたはSMBの宛先に登録できます。この場合、残り99件がメールまたはファックスの宛先として使用できます。たとえば、メール25件、ファックス24件、FTP 1件 (SMBは登録できません) が登録できます。  
使用説明書8-142、8-143、8-146、8-150ページの下部部分を修正します。

項目	初期設定	再起動
8-142 NetBEUI		○
8-142 SMB		○
8-142 ThinPrint	ThinPrintの項目を削除します。	
8-143 ThinPrintOverSSL	ThinPrintOverSSLの項目を削除します。	
8-146 IPPセキュリティ	IPP over SSLのみ	
8-150 IPsecの設定	設定しない	

**Español**  
**Errata**

La siguiente frase se ha modificada en NOTA (página 8-135) de la Guía de funcionamiento.  
Hasta 100 destinos pueden ser añadidos como direcciones. De entre estos, uno puede ser asignado para FTP o dirección SMB. En este caso, las direcciones disponibles serán 99 para correo electrónico y/o fax. Por ejemplo, se puede añadir 75 direcciones de email, 24 direcciones de fax y una dirección de FTP.  
Se han revisado las descripciones subrayadas de las páginas 8-151, 8-156, 8-157, 8-161 y 8-165 de la Guía de uso.

Elemento	Config. predeterminada	Reinicio del sistema
8-151 Configuración de NetWare	<u>Activado</u>	
8-156 NetBEUI		●
8-156 SMB		●
8-157 ThinPrint	<u>Activado</u>	●
8-157 ThinPrint-SSL	<u>Activado</u>	
8-161 Seguridad IPP	<u>Solo IPP sob. SSL</u>	
8-165 Configuración de IPsec	<u>Deseactiv</u>	



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N00051714

Parts with [O] indicates regular maintenance parts. "+" Mark at the head of the description means it is a components parts.

# Service Bulletin

 Ref. No. **2KW-0011(A331)**

&lt;Date&gt; November 10, 2010

<b>Subject</b>	<b>Change the label bundled ---for KMA220V</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

Language of the caution label bundled in the machine and the label affixed to DP are changed as follows.  
Please separately order the label for service for the area needing French.

### <Caution label bundled in the machine>

	From the production in September				From the production in October		
Label	Language	Part No.			Language	Part No.	
Push label (No.1,2)	English/French	302KV34220	Bundled	➔	English only	302KV34221	Bundled
					French only	302KV34230	for service
Operation label (No.3,4)	<FS-C2026MFP>				<FS-C2026MFP>		
	English	302KW34010	Bundled		English	302KW34010	Bundled
	French	302KW34060			(Deletion of French label from the bundled items)	-----	for service
	<FS-C2126MFP>				<FS-C2126MFP>		
English	302KX34010	Bundled	English		302KX34010	Bundled	
French	302KX34060		(Deletion of French label from the bundled items)		-----	for service	
DP caution label (No.5,6)	English/French	303M634090	Bundled		English	303M634091	Bundled
					French only	303M634110	for service

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
<b>Main body</b>								
1	302KV34220 2KV34220	302KV34221 2KV34221	LABEL PUSH SA	1	1	○	○	*1 FS-C2026MFP FS-C2126MFP
2	-----	302KV34230 2KV34230	LABEL PUSH SA	-	1	-	○	*2 FS-C2026MFP FS-C2126MFP
3	302KW34060 2KW34060	-----	LABEL OPERATION FRA	1	-	X	-	*3 FS-C2026MFP
4	302KX34060 2KX34060	-----	LABEL OPERATION FRA	1	-	X	-	*3 FS-C2126MFP
<b>DP</b>								
5	303M634090 3M634090	303M634091 3M634091	LABEL CAUTION SET SA	1	1	○	○	*1 FS-C2026MFP FS-C2126MFP
6	-----	303M634110 3M634110	LABEL CAUTION SET SA	-	1	-	○	*2 FS-C2026MFP FS-C2126MFP

• "+" Mark at the head of the description means it is a components parts.

\*1: Bundled in the machine (Deletion of French label)

\*2: For service (French)

\*3: French label is deleted from the bundled items, but it is possible to supply for service.

# Service Bulletin

Ref. No. **2KW-0011(A331)**

&lt;Date&gt; November 10, 2010

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b>	Please use the label for service in the area needing French, because the French label are deleted from the bundled items.	
<b>Serial Nos. of Affected Machine:</b>	<b>&lt;Bundle of each label(English/French) described in the previous page&gt;</b> FS-C2026MFP : N1Q0900258-                      FS-C2126MFP : N1R0900035-	
	<b>&lt;Deletion of French in the Push label and the DP label and deletion of the French operation label from the bundled items&gt;</b> FS-C2026MFP : N1Q0X00281-                      FS-C2126MFP : N1R0X00049-	

N00051201/N00052537/N00052636

# Service Bulletin

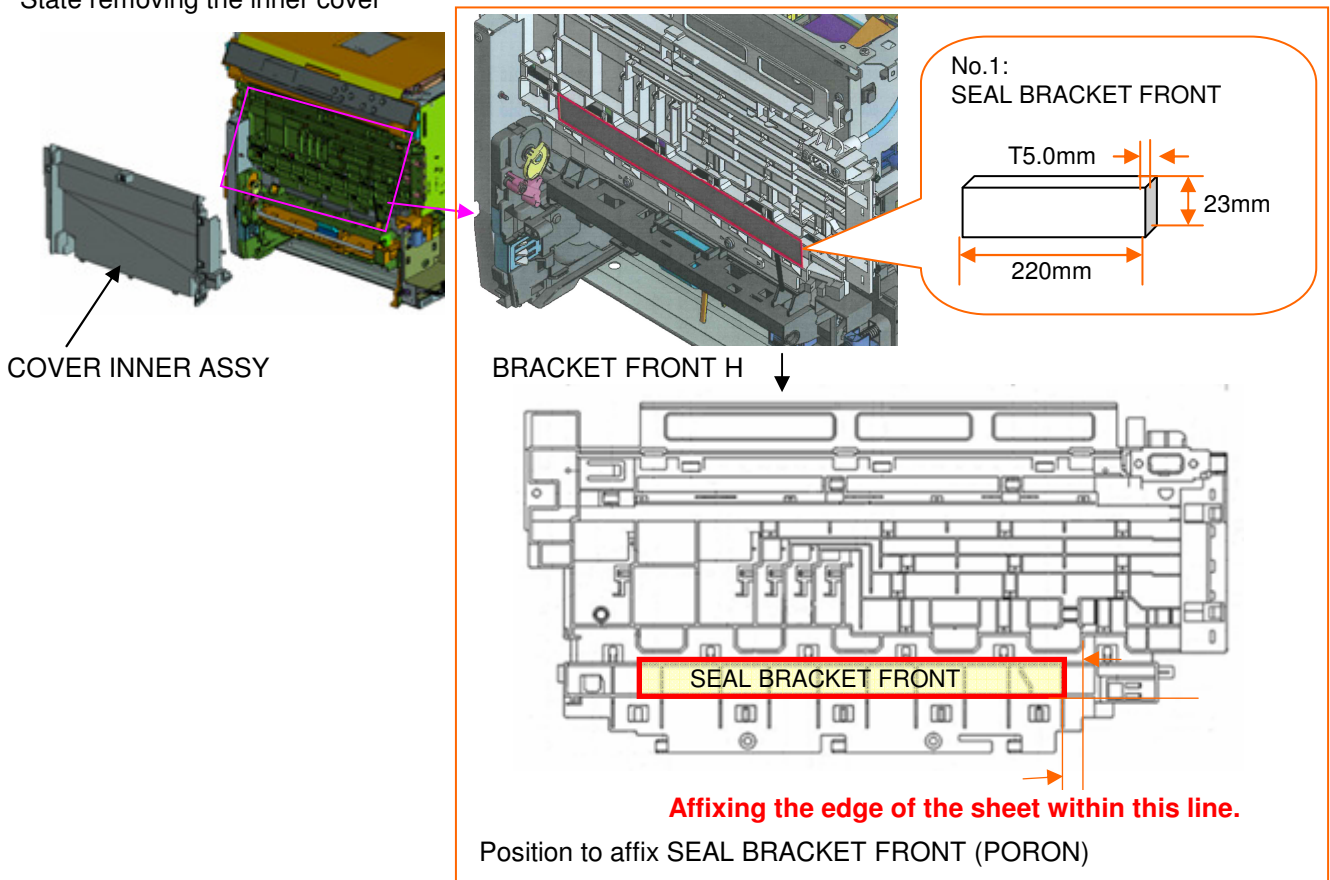
 Ref. No. **2KW-0016 (A353)**

&lt;Date&gt; November 15, 2010

<b>Subject</b>	<b>Improving the margin for the abnormal noise</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

For improving the abnormal noise due to vibration that occurs when driving the main machine, the PRON sheet (No.1) for reducing vibration is affixed on the mounting plate (BRACKET FRONT HV) at the inner cover (COVER INNER ASSY) backside.

\* Part to affix PORON sheet  
State removing the inner cover



No.	Old Part No.	New Part No.	Description	Q'ty		Compatibility		Remarks
				Old	New	Old	New	
1	-----	302KV02E30 2KV02E30	SEAL BRACKET FRONT	-	1	-	○	

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary

**Field Measure:** No particular problems are expected.

**Serial Nos. of Affected Machine:** Planned from the production in October 2010.

\* The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.

N00052760



# Service Bulletin

 Ref. No. **2KW-0017 (A354)**

&lt;Date&gt; November 2, 2010

<b>Subject</b>	<b>System firmware upgrade (Ver.004.009)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

## <Content of changes>

Item	Contents	FW
1 Local WIA support (Except KMKR,OLIVETTI)*	This is supported to take in the image with WIA from the scanner via USB. (It is necessary to switch the firmware together with CD-ROM.)	sys
2 Performance improvement	Output performance is improved by about 10% compared with the previous version. (Please note the effect differs by the kind of the file and the data.)	sys
3 Change of the Digital Dot Coverage display on the status page	Display on the service status page is changed from "Digital Dot Coverage" to "Print Coverage". - The coverage is simply converted with the area image ratio based on the current dot number data, and accuracy as the reference value of the toner consumption is improved. - The Digital Dot Coverage data is reset because of change to different way of calculation when upgrading the firmware.	sys
4 ID Card Reader support (Elatec type)	-----	sys
5 Support for printing the setting value on MenuMap.	This is changed so that the setting value is printed on the printed MenuMap.	sys
6 Support for language selection when starting up (For KMA, Central/South America, KME, UTAX, OLIVETTI only)	This is changed so that language selection menu is displayed and language can be selected when starting up the machine first. When turning the power on next time, the language selected first is set. After selecting language, - Language is set by pressing "OK" key and language selection menu is not displayed when turning the power on next time. - If pressing "Clear" key, language is set to English that is initial setting language and language selection menu is displayed when turning the power on next time. - If pressing "Cancel" on the LCD, language is set to English that is initial setting language and language selection menu is not displayed when turning the power on next time.	sys
7 Change of the scanner adjustment command.	Set up parameter of adjusting scanner command is added. <Please refer to page 3 for the details.>	sys
8 Adding the DP counts to Service Status Page	DP counts are added to Service Status Page. <Please refer to page 4 for the details.>	sys
9 Adding U004 "Setting the machine number"	Maintenance mode U004 (Setting the machine number) is added. - The machine number is set by U004 to solve C0180 error "machine number mismatch" that is displayed when replacing the main board.	sys

\* As for OLIVETTI (2F00.002.011) and KMKR (2F00.003.004), Local WIA was already supported.

## [Set switch table]

		Old version		New version			
		Old system firmware	CD	New system firmware	CD		
1	Standard	2F00.001.132 (Support for LocalWIA)	Ver.1.0	2F00.004.009 (Support for LocalWIA)	Since Ver.1.1		
2	UTAX/TA						
3	South America						
4	Olivetti				2F00.002.011 (Support for LocalWIA)	Ver.1.1	Since Ver.1.1
5	KMKR						2F00.003.004 (Support for LocalWIA)

# Service Bulletin

 Ref. No. **2KW-0017 (A354)**

&lt;Date&gt; November 2, 2010

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware together with CD-ROM when the problem occurs. (Please refer to <b>[Set switch table]</b> in the previous page.)		
<b>Serial Nos. of Affected Machine:</b> Planned from the production in October, 2010.* * The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00052850

[Version list]

	Program No.	Check SUM	VER.	Status Date	Current version	Remark
ENGINE	2KW_1000004002	f01e	004.002	2010/9/25	-	
SYSTEM	2KW_2F00004009	-	004.009	-	001.132	<-- New upgrade FS-C2026MFP
SYSTEM	2KX_2F00004009	-	004.009	-	001.132	<-- New upgrade FS-C2126MFP
SYSTEM	2KW_2F00004009	-	004.009	-	003.004	<-- New upgrade KMKR FS-C2026MFP
SYSTEM	2KX_2F00004009	-	004.009	-	003.004	<-- New upgrade KMKR FS-C2126MFP
SCANNER	2KW_1200005001	3067	005.001	2010/9/27	-	
Option language	2KX_81BR001013	-	001.013	-	-	For Brazilian Portuguese
Option language	2KX_81KR001013	-	001.013	-	-	For Korean (KMKR)
PANEL	2KW_7000000002	-	000.002	-	-	
FAX BOOT/APL**	2KX_5500002001	-	002.001	-	-	BOOT:2KX_5000.001.019 APL :2KX_5100.002.001

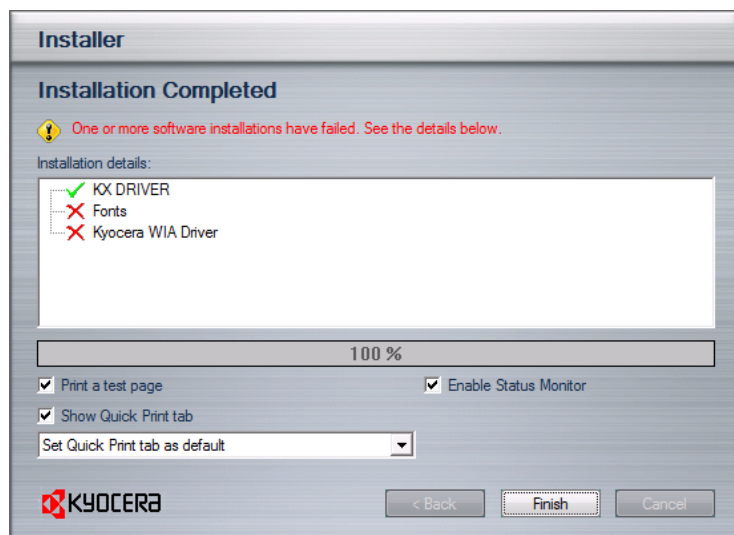
\*\* FS-C2126MFP only

(\*) The system firmware is the union version for all spec according to this change.

Note)

The combination with the new CD (Ver.1.1) and the old system firmware was partly shipped for KMA, KMAUS. The following screen is displayed at this combination when installing the driver from Express Mode by connecting with the USB memory.

Please finish by pressing "Finish" button because the KX driver is installed without the problem.



# Service Bulletin

 Ref. No. **2KW-0017 (A354)**

&lt;Date&gt; November 2, 2010

## Change of the scanner adjustment command

[Command parameter]

Command Parameter	KCFG"SCAN",#1[,#2,#3];			
	Adjusting the DP scanning timing			
#1	Set item	2	DP scanning timing	
#2	Set target	value	Refer to set target below	
#3	Input alue			
	Adjusting the DP center line			
#1	Set item	3	DP center line	
#2	Set target	value	Refer to set target below	
#3	Input alue			
	Adjusting the DP magnification			
#1	Set item	4	DP magnification	
#2	Set target	value	Refer to set target below	
#3	Input value			
	Adjusuting th scanner leading edge			
#1	Set item	5	Scanner leading edge	
#2	Set target	value	Refer to set target below	
#3	Input value			
	Adjusting the scanner center line			
#1	Set item	6	Scanner center line	
#2	Set target	value	Refer to set target below	
#3	Input value			
	Adjusting the scanner magnification			
#1	Set item	8	Scanner magnification	
#2	Set target	value	Refer to set target below	
#3	Input value			
	Adjusting the scanning position for originals from the DP			
#1	Set item	9	DP scanning position	
#2	Set target	value	Refer to set target below	
#3	Input value			

[Maintenance mode and the engine informed contents]

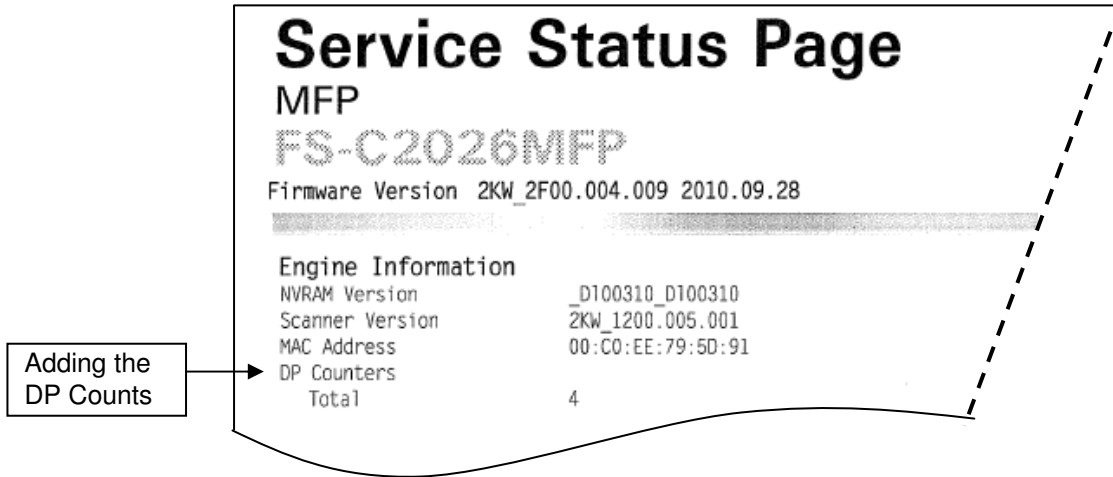
#1	No.	Item	#2	name	Min	Max
2	U071	Adjusting the DP scanning timing	1	FROT HEAD	-32	32
			2	FROT TAL	-32	32
			3	BACK HEAD	-45	45
			4	BACK TAL	-45	45
			5	180DEGREE ROTATED	-128	127
3	U072	Adjusting the DP center line	1	DP CENTER LNE(DATA1)	-39	39
			2	DP CENTER LNE(DATA2)	-39	39
			3	DP CENTER LNE(DATA3)	-39	39
4	U070	Adjusting the DP magufication	2	DP MAGNFCATDN	-25	25
5	U066	Adjusting the DP scanner leading edge registratio	1	TABLE LEAD NG EDGE(DATA1)	-45	45
			2	TABLE LEAD NG EDGE(DATA2)	-45	45
6	U067	Adjusting the scanner center line	1	TABLE CENTER LNE(DATA1)	-70	70
			2	TABLE CENTER LNE(DATA2)	-40	40
8	U065	Adjusting the scanner center line	1	Y SCAN ZOOM (MAN)	-32	127
			2	X SCAN ZOOM (\$UB)	-25	25
9	U068	Adjusting the scanning positon originals from the	1	DP READ DAT1)	-33	33
			2	DP BACK LNE TEST POS)	0	3

# Service Bulletin

Ref. No. **2KW-0017 (A354)**

<Date> November 2, 2010

## Adding the DP counts to Service Status Page



The screenshot shows the 'Service Status Page' for an MFP model FS-C2026MFP. The page displays firmware version 2KW\_2F00.004.009 (dated 2010.09.28) and engine information including NVRAM Version, Scanner Version, MAC Address, and DP Counters. A callout box labeled 'Adding the DP Counts' has an arrow pointing to the 'DP Counters' section, which shows a total of 4.

Engine Information	
NVRAM Version	_D100310_D100310
Scanner Version	2KW_1200.005.001
MAC Address	00:C0:EE:79:5D:91
DP Counters	
Total	4

# Service Bulletin

 Ref. No. **2KW-0018 (A355)**  
 <Date> November 5, 2010

[Parts Change Information]

<b>Subject</b>	<b>Parts Change Information</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

The following parts are changed.

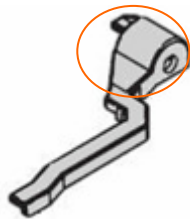
**P1** <Change of ACTUATOR B>  
 FS-C2026MFP, FS-C2126MFP

**P2** <Change of REAR COVER>  
 FS-C2026MFP, FS-C2126MFP

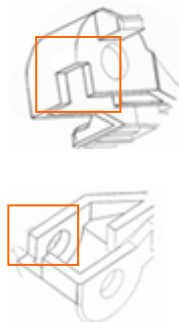
**<Change of ACTUATOR B --> After using up the old stock>**  
 FS-C2026MFP, FS-C2126MFP

The shape of ACTUATOR B is changed as below for common use of the parts.

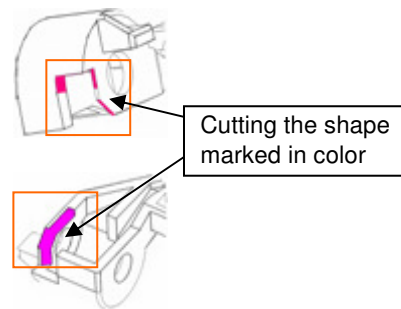
ACTUATOR B



(Before)



(After)



No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302KV06340 2KX06340	302KV06341 2KX06341	ACTUATOR B	1	1	○	○	

N00051590

# Service Bulletin

[Parts Change Information]

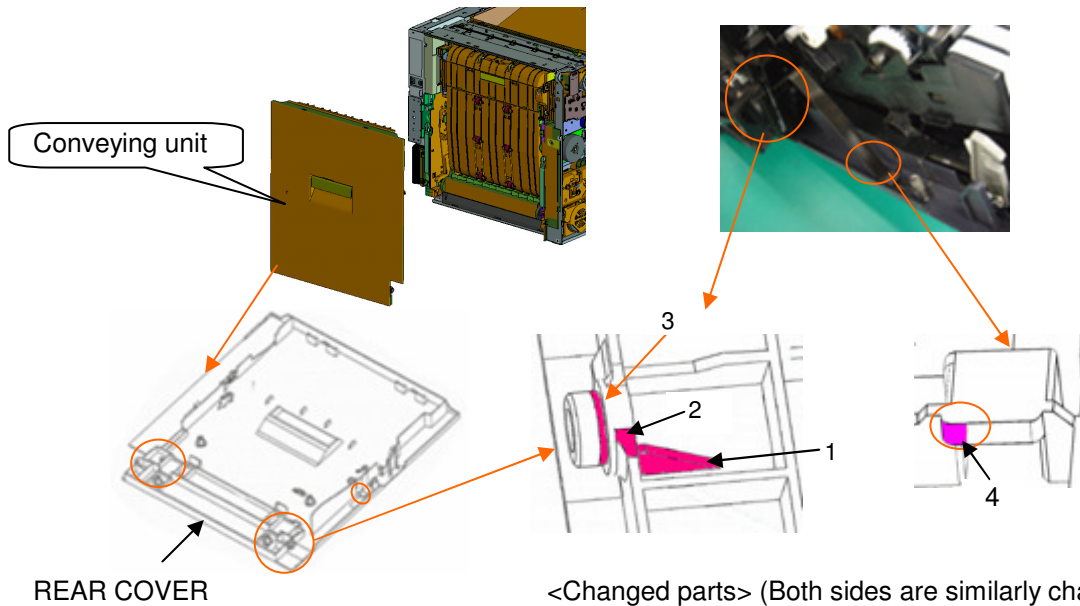
Ref. No. **2KW-0018 (A355)**  
 <Date> November 5, 2010

**<Change of REAR COVER**

**--> From the available timing of the production in October 2010<**

FS-C2026MFP, FS-C2126MFP

REAR COVER is changed as below for improving the margin of opening/closing the conveying unit at the machine rear side.



Thickness is added to 1, 2, 3 and 4 in encircled parts of REAR COVER.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KV94251 2KV94251	302KV94252 2KV94252	PARTS DU REAR COVER ASSY SP	1	1	O	O	

N00050173/51828

# Service Bulletin

Ref. No. **PCI-0278 (A364)**

[Parts Change Information]

<Date> November 19, 2010

Subject	Parts Change Information
<b>Model</b>	TASKalfa500ci, TASKalfa400ci, TASKalfa300ci, TASKalfa250ci, TASKalfa552ci, TASKalfa420i, TASKalfa520i, TASKalfa300i, TASKalfa620, TASKalfa820, KM-C2520, KM-C3225, KM-C3232, KM-C2525E, KM-C3225E, KM-C3232E, KM-C4035E, TASKalfa550c, TASKalfa650c, TASKalfa750c, KM-6030, KM-8030, FS-C8100DN, EP C320DN, FS-C8500DN, FS-C2026MFP, FS-C2126MFP, FS-3040MFP, FS-3140MFP, DP-700, DP-750/DP-750(B), DP-760/DP-760(B), AK-470

Affected models

DP-700	KM-3050/4050/5050
DP-750, DP-760	TASKalfa500ci/400ci/300ci/250ci
DP-750(B), DP-760(B)	TASKalfa500ci/400ci/300ci/250ci, TASKalfa420i/520i, TASKalfa552ci
AK-470	DF-470 (Main machine: TASKalfa255/255b/305, FS-6025MFP, FS-6025MFP/B, FS-6030MFP)

The following parts are changed.

**P2 <Disuse of the wire alignment parts (deleting HOLDER WIRE A)>**

TASKalfa500ci, TASKalfa400ci, TASKalfa300ci, TASKalfa250ci, TASKalfa552ci,  
FS-C8500DN

**P2 <Common use of the parts>**

TASKalfa620, TASKalfa820, KM-6030, KM-8030, DP-700, DP-750/DP-750(B),  
DP-760/DP-760(B)

**P3 <(KTST/KMTH/KMSG/KMKR/KMID/KMHG/KMTW/PHILCOPY spec) Correcting Conversion List >**

TASKalfa420i, TASKalfa520i, TASKalfa300i, TASKalfa552ci, TASKalfa620, TASKalfa820,  
FS-C2026MFP, FS-C2126MFP, FS-3040MFP, FS-3140MFP

**P4 <Correcting Parts List>**

KM-C2520, KM-C3225, KM-C3232, KM-C2525E, KM-C3225E, KM-C3232E, KM-C4035E,  
FS-C8100DN, EP C320DN

**P5 <Improving the contact margin of the process unit>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

**P5 <Parts number information (Edge saddle at the fuser section)>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

**P6 <Correcting Parts List>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

**P6 <Parts number information (Sheet affixed to the paper feed lower guide at RADF section)>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

# Service Bulletin

 Ref. No. **PCI-0278 (A364)**

[Parts Change Information]

&lt;Date&gt; November 19, 2010

**P7 <Common use of the parts (Secondary transfer guide)>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

**P7 <Change of the power cord caution label>**

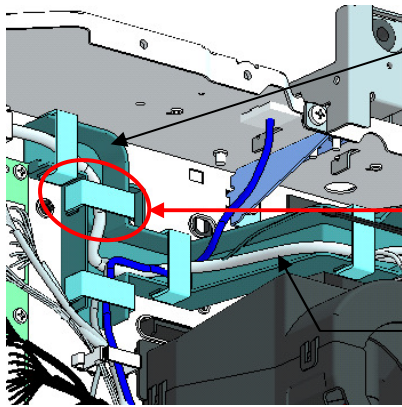
AK-470

**<Disuse of the wire alignment parts (deleting HOLDER WIRE A)**

**--> After using up the old stock>**

TASKalfa500ci, TASKalfa400ci, TASKalfa300ci, TASKalfa250ci, TASKalfa552ci, FS-C8500DN

For improving the assembly process, 1pce of HOLDER WIRE A (No.1) that aligns WIRE TRANSFER JOINT/WIRE TRANSFER EXIT is deleted.



GUIDE WIRE A (302H73922\_)

Deleting 1 pce of HOLDER WIRE A (No.1)  
(Parts List: Fig.28-28)

- 500ci/400ci/300ci/250ci: WIRE TRANSFER JOINT (302H74613\_)
- 552ci : WIRE TRANSFER EXIT (302KY4603\_)
- 8500DN : WIRE TRANSFER EXIT (302KA4603\_)

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	303LL02180 3LL02180	303LL02180 3LL02180	HOLDER WIRE A	10	9	○	-	

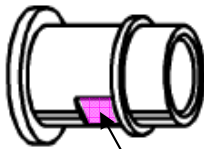
N00052349

**<Common use of the parts --> After using up the old stock>**

TASKalfa620, TASKalfa820, KM-6030, KM-8030, DP-700, DP-750/DP-750(B), DP-760/DP-760(B)

The part (No.1) is changed as below for common use of the parts with other models.

[BUSHING PF HOLDER (No1)]



Adding the oval shape

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	3H607130	303H607131 3H607131	BUSHING PF HOLDER	2	2	○	○	

N00053076

\* Please use the new parts for the next development models.



# Service Bulletin

## [Parts Change Information]

 Ref. No. **PCI-0278 (A364)**

&lt;Date&gt; November 19, 2010

### <(KTST/KMTH/KMSG/KMKR/KMID/KMHG/KMTW/PHILCOPY spec)> <Correcting Conversion List>

 TASKalfa420i, TASKalfa520i, TASKalfa300i, TASKalfa552ci, TASKalfa620, TASKalfa820,  
 FS-C2026MFP, FS-C2126MFP, FS-3040MFP, FS-3140MFP

Following &lt;Before&gt; main PWB are for Europe spec only.

Conversion List does not describe the alternative parts of the European main PWB while it had to describe that. Therefore, the alternative parts are informed as below.

#### [Added contents]

&lt;Before&gt; [Europe spec]

&lt;After&gt; [Other specs except Europe]

Fig.	Ref.	Part No.	Description		Part No.	Description	Remarks
<b>TASKalfa420i/520i</b>							
20	25	302KS94020 2KS94020	PARTS MAIN PWB ASSY EU SP	➔	302KS94010 2KS94010	PARTS MAIN PWB ASSY SP	*1
<b>TASKalfa300i</b>							
21	44	302K594020 2K594020	PARTS MAIN PWB ASSY EU SP	➔	302K594010 2K594010	PARTS MAIN PWB ASSY SP	*2
<b>TASKalfa552ci</b>							
29	4	302KY94020 2KY94020	PARTS PWB MAIN ASSY SP EU	➔	302KY94010 2KY94010	PARTS PWB MAIN ASSY SP	*3
<b>TASKalfa620</b>							
31	2	302KN94070 2KN94070	PARTS PWB MAIN ASSY SP EU	➔	302KN94060 2KN94060	PARTS PWB MAIN ASSY SP	*4
<b>TASKalfa820</b>							
31	2	302KP94250 2KP94250	PARTS PWB MAIN ASSY SP EU	➔	302KP94240 2KP94240	PARTS PWB MAIN ASSY SP	*4
<b>FS-C2026MFP</b>							
15	4	302KW94020 2KW94020	PARTS PWB MAIN ASSY SP EU	➔	302KW94010 2KW94010	PARTS PWB MAIN ASSY SP	*5
<b>FS-C2126MFP</b>							
15	4	302KX94020 2KX94020	PARTS PWB MAIN ASSY SP EU	➔	302KX94010 2KX94010	PARTS PWB MAIN ASSY SP	*5
<b>FS-3040MFP</b>							
16	1	302LW94021 2LW94021	PARTS MAIN PWB ASSY E SP	➔	302LW94011 2LW94011	PARTS MAIN PWB ASSY SP	*6
<b>FS-3140MFP</b>							
16	1	302LX94021 2LX94021	PARTS MAIN PWB ASSY E SP	➔	302LX94011 2LX94011	PARTS MAIN PWB ASSY SP	*6

&lt;Issue spec of Conversion List&gt; \* Information at this time is issued only for the spec that applies Conversion List.

Remarks	Spec of not applying the above information yet	Spec that does not apply the above information	
*1	KTST/KMTH/KMSG/KMKR/KMID/KMHG/PHILCOPY	UTAX/OLI(*7)	KMBR(*8)/South America(*8)
*2	KMTH/KMSG/KMKR/KMID/KMHG/KMTW/PHILCOPY	UTAX/OLI(*7)	
*3	KMTH/KMSG/KMID/KMHG	UTAX(*7)	KMBR(*8)/CS(*8)/South America(*8)
*4	KTST/KMTW	----	South America(*8)
*5	KMTH/KMKR	UTAX/OLI(*7)	South America(*8)
*6	KMTH/KMSG	UTAX/OLI(*7)	South America(*8)/KMKR(*9)

\*7: UTAX/OLI spec is European spec. Therefore, these specs use the above European main PWB.

\*8: KMBR/CS/South America use PWB except for European PWB. However, these specs do not apply because those Conversion List is made in reference to 120V spec.

\*9: KMKR has KMKR original parts. (Already informed)

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0278 (A364)**

<Date> November 19, 2010

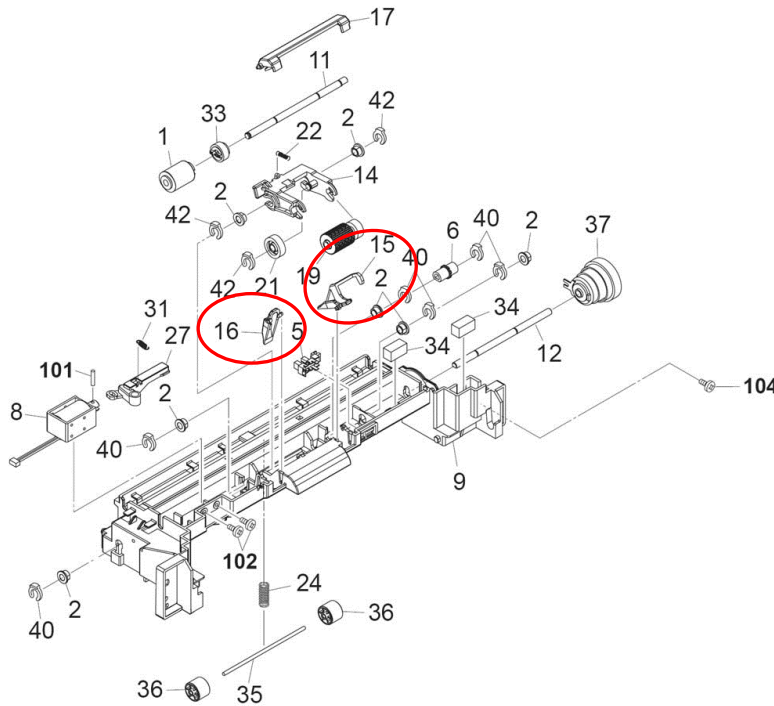
**<Correcting Parts List>**

KM-C2520, KM-C3225, KM-C3232, KM-C2525E, KM-C3225E, KM-C3232E, KM-C4035E, FS-C8100DN, EP C320DN

Following part number described on Parts List is corrected.

**FIG.20 MPT Assy (KM-C2520/C3225/C3232/C2525E/C3225E/C3232E/C4035E)**

**FIG.18 MPT Assy (FS-C8100DN, EP C320DN)**



[Wrong]

Ref.	Part No.	Description
15	302FZ08090 2FZ08090	PAPER STOPPER MPT F
16	302FZ08100 2FZ08100	PAPER STOPPER MPT R



[Correct]

Part No.	Description
302FZ08100 2FZ08100	PAPER STOPPER MPT R
302FZ08090 2FZ08090	PAPER STOPPER MPT F

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0278 (A364)**

<Date> November 19, 2010

**<Improving the contact margin of the process unit**

**--> From the production in September 2010>**

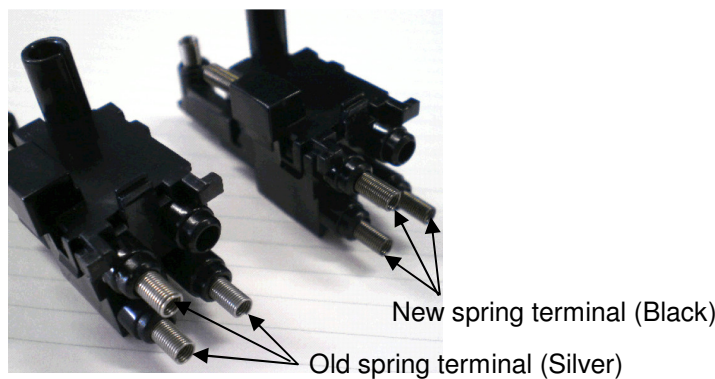
TASKalfa550c, TASKalfa650c, TASKalfa750c

For improving the contact margin when installing the process unit in the machine, length of the spring terminal of the terminal ASSY (No.1, 2) is extended by about 0.8mm.

Accordingly, exterior color of the spring terminal is changed from silver to black.

**[Change of exterior color of the spring terminal]** (Below is the terminal ASSY (No.1))

(Old No.1) (New No.1)



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	305JN716A0 5JN716A0	305JN716A1 5JN716A1	TERMINAL ASSY:ASYB-TERM-HVT-CH	4	4	○	○	
2	305JN716Y0 5JN716Y0	305JN716Y1 5JN716Y1	TERMINAL ASSY:ASYB-TERM-HVT-CH-Y	1	1	○	○	

N00053651/BSI No.G10H167

**<Parts number information (Edge saddle at the fuser section)>**

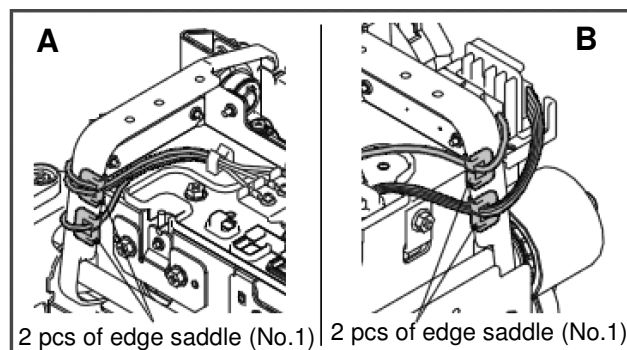
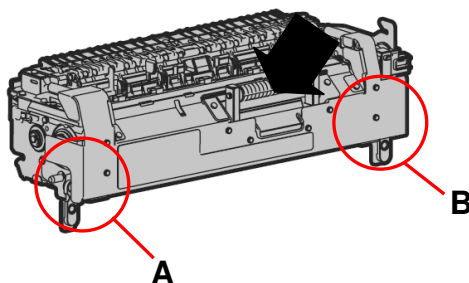
TASKalfa550c, TASKalfa650c, TASKalfa750c

The parts number of the edge saddle (No.1) is set that is used at the fuser unit front/rear side by 2 pcs each.

(View of the left figure viewed from the arrow

--- State of removing the surrounding covers)

**[Fuser unit]**



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	-----	305JN72QY0 5JN72QY0	EDGE SADDLE:ES-0505-2-46	-	4	-	○	

N00052500/BSI No.G10H168

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0278 (A364)**

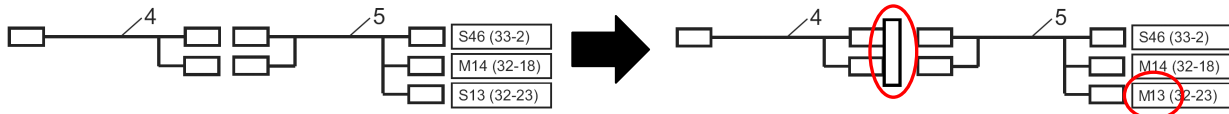
<Date> November 19, 2010

**<Correcting Parts List>**

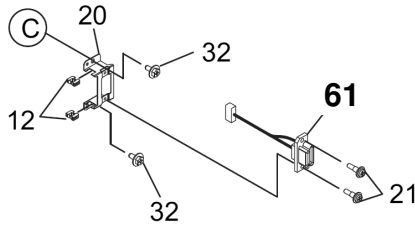
TASKalfa550c, TASKalfa650c, TASKalfa750c

Following illustration of HARNESS alignment (FIG.87) described on Parts List is corrected. And, the illustration and the description of the relay wire (Ref No.4: 305JN727W\_) between PWA-LGC and the transfer belt unit is added to FIG.45 that is the actual fitting section while the relay wire is described in FIG.87 (HARNESS alignment).

**[FIG.87 HARNESS-LGC-2]** (Illustration section: Correcting the figure)  
(Wrong) (Correct)



**[FIG.45 REAR-FRAME-1-ASM]** (Illustration/Description section: Adding the figure and the description)



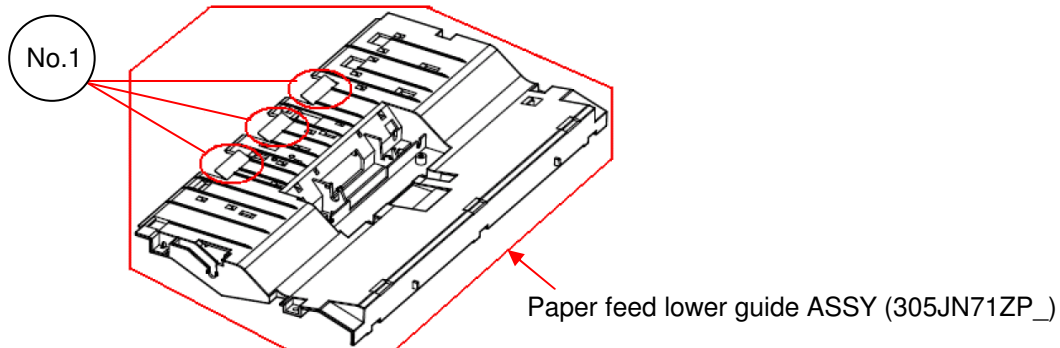
[Wrong]				[Correct]	
Fig.	Ref.	Part No.	Description	Part No.	Description
45	61	-----	-----	305JN727W0 5JN727W0	WIRE HARNESS:HRNS-TBU1-430

**<Parts number information**

**(Sheet affixed to the paper feed lower guide at RADF section)>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

The parts number of the sheet (No.1) is set that is affixed to the paper feed lower guide at RADF section by 3 pcs. Paper feed lower guide ASSY (305JN71ZP\_) that affixes the sheet (No.1) has been supplied before setting this parts number.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	-----	305JN72QZ0 5JN72QZ0	SHEET:MYLAR-ALNG-LOW	-	3	-	○	

N00053653/BSI No.G101254

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0278 (A364)**

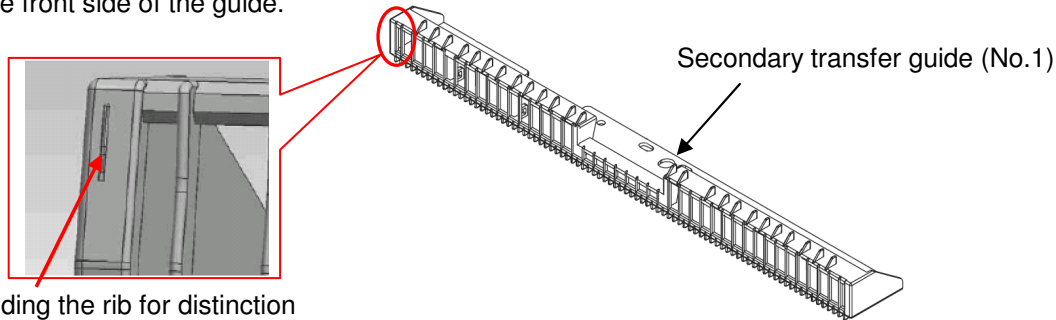
<Date> November 19, 2010

**<Common use of the parts (Secondary transfer guide)>**

**--> After using up the old stock>**

TASKalfa550c, TASKalfa650c, TASKalfa750c

The rib on the secondary transfer guide (No.1) is thickened for common use of the parts. The parts number remains unchanged according to this change. However, the rib for distinction is added to the machine front side of the guide.



No.	Old Part No.	New Part No.	Description	Q'ty		Com patibility		Remarks
				Old	New	Old	New	
1	305JN71G90 5JN71G90	305JN71G90 5JN71G90	GUIDE-TRU-430	1	1	○	○	

N00051669/RG10G122

\*1: The parts number remains unchanged.

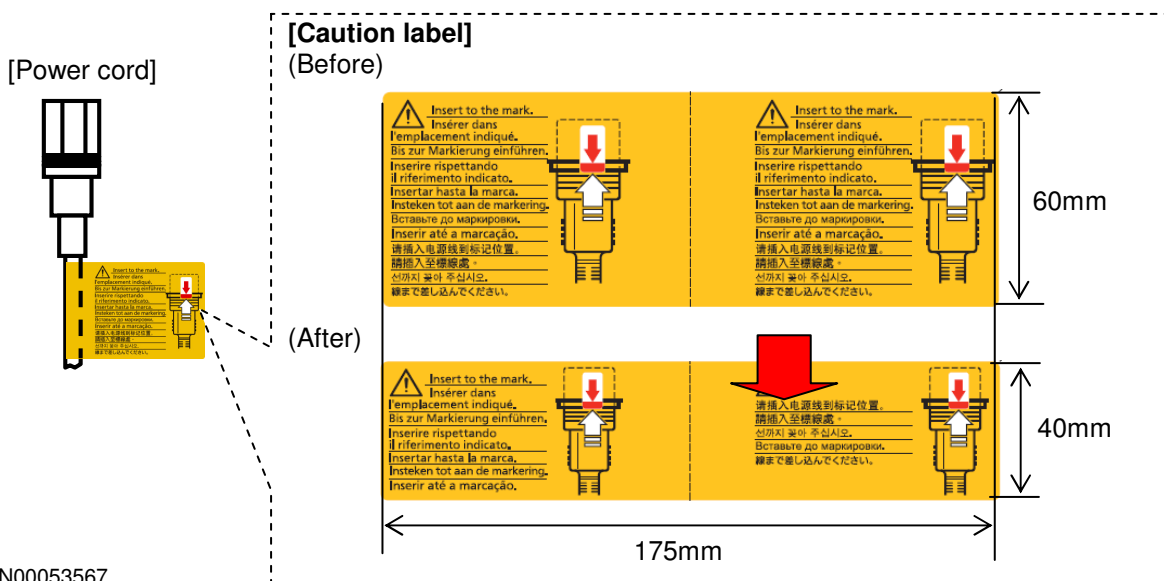
**<Change of the power cord caution label --> After using up the old stock>**

AK-470

For improving the assembly process, the caution label affixed to the power cord is changed as below. The parts number remains unchanged according to this change.

<Contents of changes>

- 1) Change of the size. (Height: 60mm --> 40mm)
- 2) Relocation of the caution contents according to the above change. (Contents remain unchanged.)



N00053567

"+" Mark at the head of the description means it is a components parts.

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0279 (A371)**

<Date> December 6, 2010

Subject	Parts Change Information			
Model	FS-1028MFP/KM-2810/DP, FS-1100*, FS-1300D*, FS-1320D, FS-1370DN, FS-C2026MFP, FS-C2126MFP	FS-1128MFP/KM-2820, FS-1350DN*, FS-1120D, FS-3040MFP, FS-3140MFP,		

\* Common with CHUNGHO brand.

The following parts are changed.

**P1** <(For KMTW/KTST/KMKR) Bundling revised Safety Guide>

FS-3040MFP, FS-3140MFP, FS-C2026MFP, FS-C2126MFP

**P2** <Revision of Safety Guide (Common)>

Common

**P3-4** <(For South America) Changing the affixed label and changing/adding the bundled label>

FS-3040MFP, FS-3140MFP

**P4** <Revision of Toner Installation Guide>

FS-1028MFP/KM-2810/DP, FS-1128MFP/KM-2820, FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320DN, FS-1370DN

<(For KMTW/KTST/KMKR) Bundling revised Safety Guide  
--> KMTW/KTST: Since the 1st production  
KMKR : After using up the old stock>

FS-3040MFP, FS-3140MFP, FS-C2026MFP, FS-C2126MFP

Safety Guide (2 kinds between the common type and the each model type) is bundled in KMTW/KTST spec of FS-3040MFP/3140MFP or FS-C2026MFP/C2126MFP.

Accordingly, the descriptions in Traditional Chinese and Simplified Chinese are added to Safety Guide (2 kinds).



# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0279 (A371)**

<Date>

December 6, 2010

**<Revision of Safety Guide (Common) --> After using up the old stock>**

Common

Following contents are revised for unifying description in Safety Guide (Common).

## P.6

"IEC 60825-1-2007" is changed to "IEC/EN 60825-1-2007".

"FAX" is changed to "For device with Fax unit".

## P.12

"IEC 60825-1-2007" is changed to "IEC/EN 60825-1-2007".

"FAX" is changed to "For device with Fax unit" that is described in French.

## P.18

"IEC 60825-1-2007" is changed to "IEC/EN 60825-1-2007".

"FAX" is changed to "For device with Fax unit" that is described in Spanish.

## P.24

"IEC 60825-1-2007" is changed to "IEC/EN 60825-1-2007".

"FAX" is changed to "For device with Fax unit" that is described in German.

## P.30

"IEC 60825-1-2007" is changed to "IEC/EN 60825-1-2007".

"FAX" is changed to "For device with Fax unit" that is described in Italian.

## P.36

"60825-1-2007 na IEC" is changed to "60825-1-2007 na IEC/EN".

"FAX" is changed to "For device with Fax unit" that is described in Portuguese.

### Laser Safety (Europe)

Laser radiation could be hazardous to the human body. For this reason, laser radiation emitted inside this machine is hermetically sealed within the protective housing and external cover. In the normal operation of the product by user, no radiation can leak from the machine.

This machine is classified as Class 1 laser product under IEC/EN 60825-1:2007.

**Caution:** Performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

The description shown below is contained in the rating label.

### For device with Fax unit

Avoid installing this machine in locations where the top or upper rear portion of the unit will be exposed to direct sunlight. Such conditions might adversely effect the unit's ability to detect the correct size of originals and documents. When such a location cannot be avoided, change the direction the unit is facing in order to eliminate exposure to direct sunlight.

Do not leave the document processor open as there is a danger of personal injury.

This machine may only be used within the country of purchase due to the different safety and communication standards in each country. (International communication standards, however, make the communication between countries possible.)

This machine may be inoperable in areas with poor telephone lines or communication conditions.

'CALL WAITING' or other telephone company optional services that produce audible tones or clicks on the line can disrupt or cause termination of facsimile communications.

If the sound of the motor within the unit is audible, never open either the front cover or the left cover, nor turn off the main power switch.

N00052825

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0279 (A371)**

<Date> December 6, 2010

<(For South America)>

## Changing the affixed label and changing/adding the bundled label

--> From the available timing of the production in November, 2010>

FS-3040MFP, FS-3140MFP

The affixed label and the bundled label for South America are changed as below.

1. Operation label (No.1, 2) described in English is bundled in addition.
  - \* The label in Spanish is affixed on the main machine.
2. ADF caution label is changed as below.
  - Affixed label (No.3) is changed from the one in English to Spanish.

### <Affixed label (No.3): LABEL CAUTION>

- Bundled label (No.4) is changed from the one in French/Spanish/Brazilian Portuguese to English.

### <Bundled label (No.4): LABEL CAUTION SET>

(Before: French/Spanish/Brazilian Portuguese version)

(After: English version)



# Service Bulletin

 Ref. No. **PCI-0279 (A371)**
**[Parts Change Information]**

&lt;Date&gt;

December 6, 2010

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	-----	302LW05010 2LW05010	LABEL OPE E	-	1	-	○	For FS-3040MFP
2	-----	302LX05010 2LX05010	LABEL OPE E	-	1	-	○	For FS-3140MFP
3	303LJ34041 3LJ34041	302LW34210 2LW34210	LABEL CAUTION SA	1	1	X	○	
4	303LJ34121 3LJ34121	302LW34220 2LW34220	LABEL CAUTION SET SA	1	1	X	○	

N00051470/53111

## <Revision of Toner Installation Guide --> After using up the old stock >

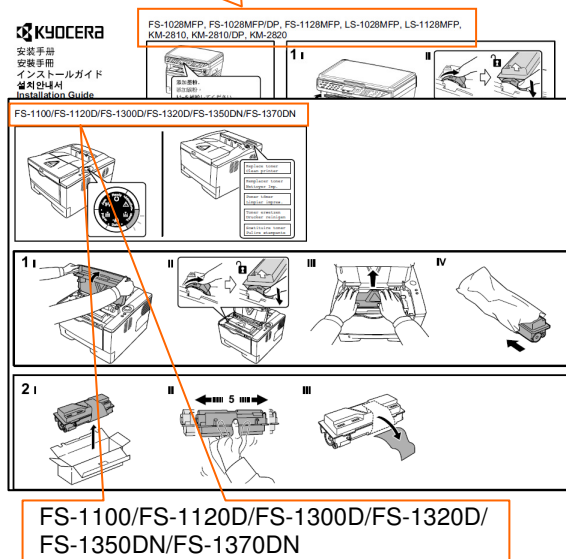
 FS-1028MFP/KM-2810/DP, FS-1128MFP/KM-2820, FS-1100, FS-1300D, FS-1350DN,  
 FS-1120D, FS-1320DN, FS-1370DN

Toner Installation Guide is revised for common use of the guide with the new models.

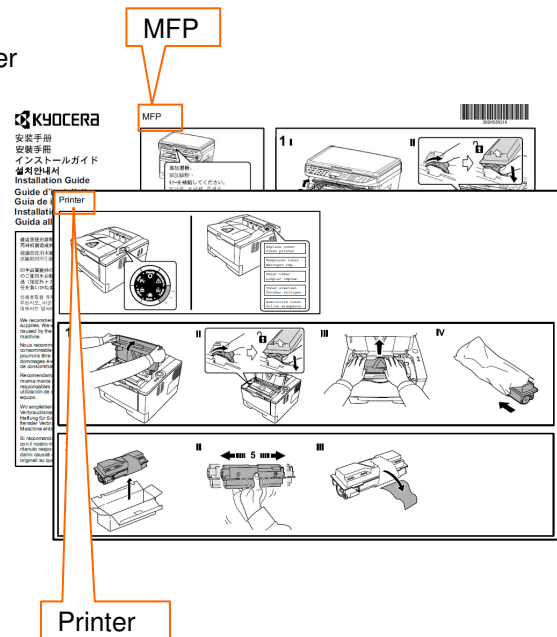
\* The machine name is changed to the machine type (Printer/MFP).

 FS-1028MFP, FS-1028MFP/DP, FS-1128MFP, LS-1028MFP,  
 LS-1128MFP, KM-2810, KM-2810/DP, KM-2820

Before



After



N00053495

# Service Bulletin

Ref. No. **2KW-0019 (A377)**

[Parts Change Information]

<Date> December 6, 2010

<b>Subject</b>	<b>Parts Change Information</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN, PF-520, PF-530</b>

Affected models

PF-520/530	FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN
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The following parts are changed.

**P1 <Change of CAP WASTE BOTTLE>**

FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN

**P2 <Change of CASSETTE>**

PF-520, PF-530, FS-C5250DN

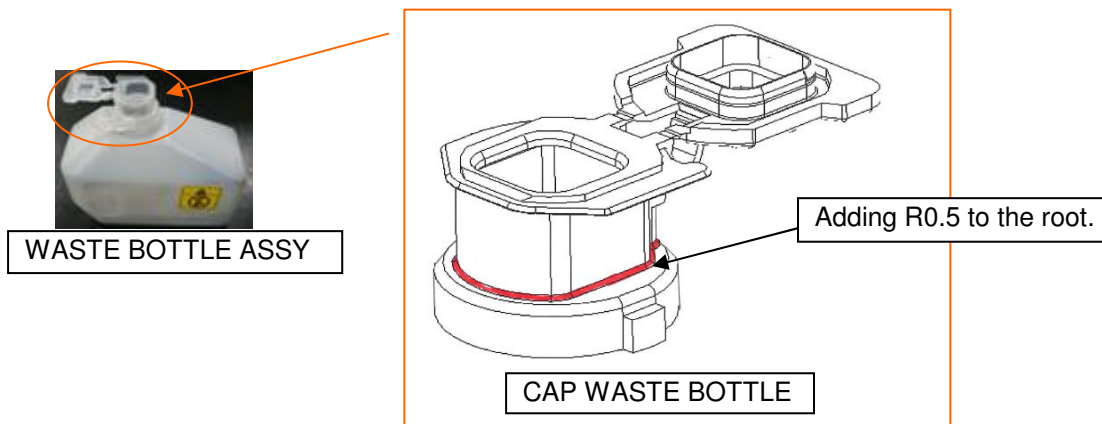
**P3 <Change of CONN. CORD ASSY>**

FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN

**<Change of CAP WASTE BOTTLE --> After using up the old stock>**

FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN

Shape of CAP WASTE TONER BOTTLE is changed as below to improve the quality.



\* The parts number of WASTE BOTTLE ASSY (WT-590) remains unchanged according to this change.

N00051505

# Service Bulletin

[Parts Change Information]

Ref. No. **2KW-0019 (A377)**  
 <Date> December 6, 2010

**<Change of CASSETTE --> From the production in October, 2010>**

PF-520, PF-530, FS-C5250DN

Angle of the spring in the cassette (No.1 thru 3) is changed because detachment/refit of the cassette becomes hard when the spring is deformed due to the cassette detachment/refit operation.

**Cassette**

**View from inside after removing the cassette bottom**

**View from the backside of the cassette**

**Spring: SPRING EARTH**

**143 degree --> 144.18 degree**

**88.3 degree --> 130.73 degree**

**Angle of the spring is changed.**

**Precaution:**  
 Spring in the main machine and Paper Feeder is original each other.

For the main machine cassette: SPRING EARTH D

For Paper Feeder cassette: SPRING EARTH

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	303NA93010 3NA93010	303NA93011 3NA93011	CT-592	1	1	○	○	PF-520
2	303M993010 3M993010	303M993011 3M993011	CT-593	1	1	○	○	PF-530
3	302KV93080 2KV93080	302KV93081 2KV93081	CT-590	1	1	○	○	FS-C5250DN

N00053093/53064/52999

# Service Bulletin

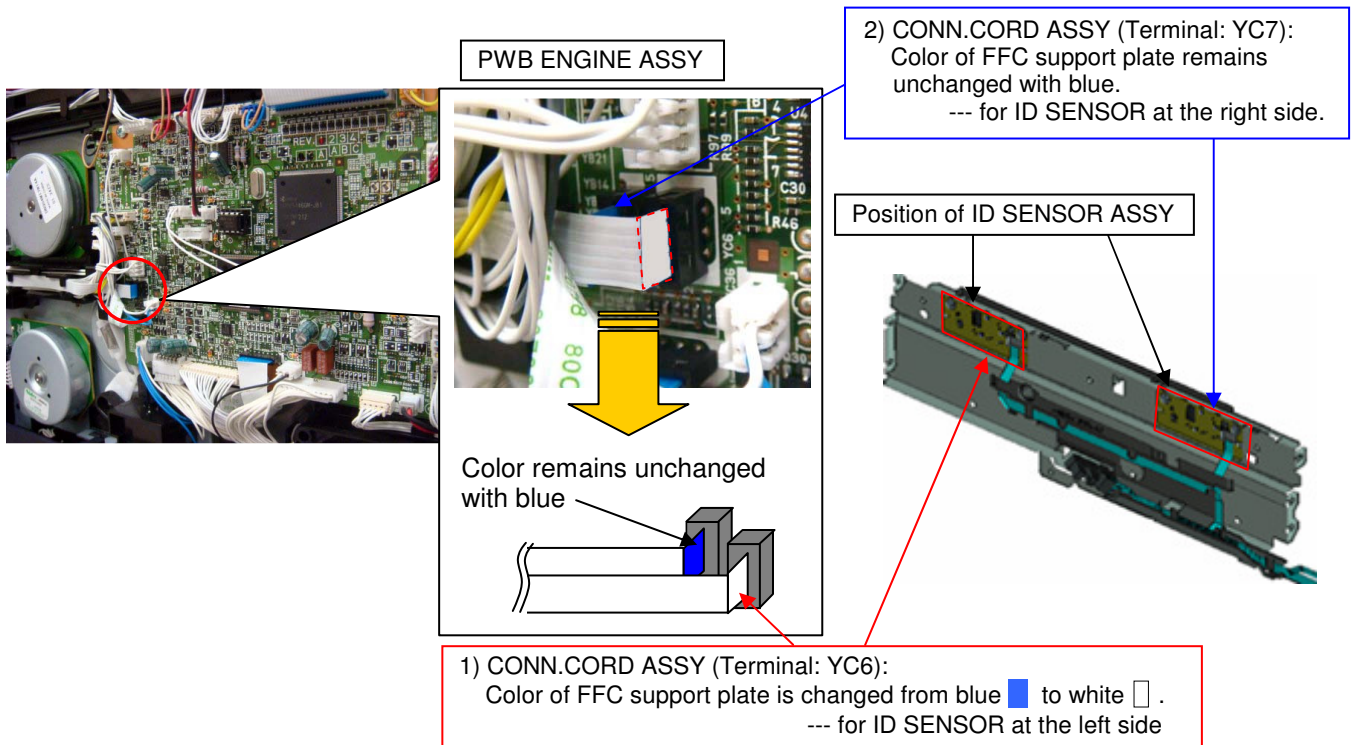
[Parts Change Information]

Ref. No. **2KW-0019 (A377)**  
 <Date> December 6, 2010

**<Change of CONN. CORD ASSY --> After using up the old stock>**

FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN

For preventing the misalignment of FFC against the engine board, color of the harness support plate of the right terminal (YC6) on the engine board is changed from blue to white.



\* The harness changed at this time is not supplied for the field.

N00052666

# Service Bulletin

 Ref. No. **2KW-0020 (A380)**

&lt;Date&gt; December 6, 2010

<b>Subject</b>	<b>Engine firmware upgrade (ver.005.002) FAX firmware upgrade (Ver.003.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

Following contents are changed.

## <Content of changes>

Item	Contents	FW
1 Quieting down the sound	Polygon motor rotation speed before print is changed to three-quarter speed.	ENGINE
2 Measure against operation panel lock-up when pressing the ON-hook key after inputting the FAX address while ringing.	The process is added to start the timer for waiting for the time till dial if the ON-hook key is pressed after inputting the dial while ringing.	FAX

	Program No.	Check SUM	VER.	Status Date	Current version	Remark
ENGINE	2KW_1000005002	d5e1	005.002	10/20	004.002	<-- New Upgrade
SYSTEM	2KW_2F00001132	-	001.132	-	-	FS-C2026MFP
SYSTEM	2KX_2F00001132	-	001.132	-	-	FS-C2126MFP
SCANNER	2KW_1200005001	3067	005.001	2010/9/27	-	
Option language	2KX_81BR001013	-	001.013	-	-	For Brazilian Portuguese
PANEL	2KW_7000000002	-	000.002	-	-	
FAX BOOT/APL	2KX_5500003001	-	003.001	-	002.001	<-- New Upgrade FS-C2126MFP*
BOOT**	(2KX_5000.001.019)	-	001.019	-	-	<-- New Upgrade FS-C2126MFP
APL**	(2KX_5100.003.001)	-	003.001	-	002.001	<-- New Upgrade FS-C2126MFP

\*\* FS-C2126MFP only

\*The firmware to be supplied for FAX

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the phenomenon occurs.		
<b>Serial Nos. of Affected Machine:</b> Planned from the production in November, 2010.*		
* The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00053353/53483

# Service Bulletin

Ref. No. **2KW-0021 (A397)**

&lt;Date&gt; December 24, 2010

<b>Subject</b>	<b>Main firmware upgrade (Ver.005.003) Engine firmware upgrade (Ver.006.003) CD-ROM upgrade (Ver.1.2)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

Following contents are changed.

## <Content of changes>

### <Firmware upgrade>

No	Item	Content	FW
1	Support for KTST, KMTW	Supporting languages.	MAIN
2	Changing the operation when setting up the machine.	Frequency of toner disposal in Drum Refresh is recorded to the EEPROM that is executed by turning the power on when setting up the machine. (Background) Toner may be disposed of more than anticipated when the power is turned off and on again because Drum refresh is executed multiple times when the power is turned on first, but the same operation is executed again if turning off the power. If this operation is executed without the toner container, amount of the toner in the developer unit may decrease so that it cannot recover by the toner supply of one time and the machine may become Toner LOW condition. This is changed this time so that only the remained times of toner disposal in Drum Refresh is executed even if the power is turned on again.	ENGINE

### <CD-ROM upgrade (Ver.1.2)>

3	Support for KTST, KMTW	- Adding the manual (Operation Guide and FAX Operation Guide). - Upgrading TWAIN (Description of Copyright is corrected.)	CD
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	Program No.	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000006003	006.003	11/12	005.002		← New upgrade
SYSTEM	2KW_2F00005003	005.003	-	004.009	FS-C2026MFP	← New upgrade
SYSTEM	2KX_2F00005003	005.003	-	004.009	FS-C2126MFP	← New upgrade
SYSTEM	2KW_2F00005003	005.003	-	004.009	FS-C2026MFP (KMKR)	← New upgrade
SYSTEM	2KX_2F00005003	005.003	-	004.009	FS-C2126MFP (KMKR)	← New upgrade
SCANNER	2KW_1200005001	005.001	2010/9/27	-		
Option language	2KX_81BR001013	001.013	-	-	Brazilian Portuguese (for KMBR)	
Option language	2KX_81KR001013	001.013	-	-	Korean (for KMKR)	
Option language	2KX_81CN001011	001.011	-	-	Simplified Chinese (for KTST)	← New firmware
Option language	2KX_81TW001011	001.011	-	-	Traditional Chinese (for KMTW)	← New firmware
PANEL	2KW_7000000002	000.002	-	-		
FAX BOOT/APL*	2KX_5500003001	003.001	-	-	FS-C2126MFP	
BOOT	(2KX_5000.001.019)	001.019	-	-	FS-C2126MFP	
APL	(2KX_5100.003.001)	003.001	-	-	FS-C2126MFP	

\* The firmware to be supplied for FAX

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

# Service Bulletin

Ref. No. **2KW-0021 (A397)**

&lt;Date&gt; December 24, 2010

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problems are expected. However, please use option language that fits the firmware because the characters may be garbled.		
<b>Serial Nos. of Affected Machine:</b> KTST/KMTW: Since the 1st production. (F/W, CD-ROM) Other spec : (F/W) Planned from the production in December, 2010. (CD-ROM) After using up the old stock.		

N00054201/54536/54000

# Service Bulletin

Ref. No. **PCI-0281 (B011)**

[Parts Change Information]

<Date>

February 1, 2011

Subject	Parts Change Information			
Model	FS-2020D, FS-C5150DN, FS-3140MFP	FS-3920DN, FS-C5250DN,	FS-4020DN, FS-C2026MFP,	FS-6970DN, FS-C2126MFP,

*This time the description with (-->)is revised from the previous information.*

*<Number of changes: 3> Correcting the part table in page 3(Correcting the last disit of the old part and adding \*1)*

The following parts are changed.

**P1** **<(For KMSG/KMTH/KMID) Change of the label>**  
FS-2020D, FS-3920DN, FS-4020DN, FS-6970DN

**P2** **<(For KMTW) Change of the low voltage PWB>**  
FS-C2026MFP, FS-C2126MFP

**P2** **<Change of HOLDER FEED ASSY>**  
FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

**P2** **<(For KMTH) Change of the AC cord>**  
Common

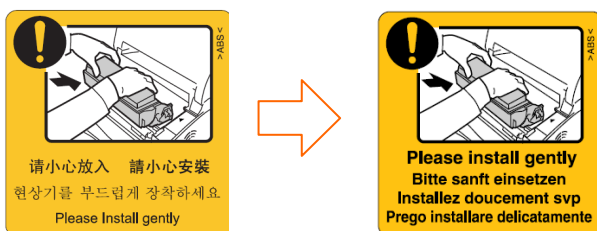
**P3** **<Change of the motor>**  
FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

**P3** **<Bundling the PUSH label in Simplified/Traditional Chinese (PARTS DU REAR COVER ASSY SP)>**  
FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

**P3-4** **<Change of FAX PWB>**  
FS-3140MFP

**<(For KMSG/KMTH/KMID) Change of the label**  
**--> From the production in November, 2010>**  
FS-2020D, FS-3920DN, FS-4020DN, FS-6970DN

The multi-lingual caution label for the developer unit for KMSG/KMTH/KMID is changed.





# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0281 (B011)**

<Date> February 1, 2011

**<(For KMTW) Change of the low voltage unit --> From the first-mass production>**

FS-C2026MFP, FS-C2126MFP

The low voltage unit (No.1) for KMTW is changed to the one supporting EMI since the first-mass production.

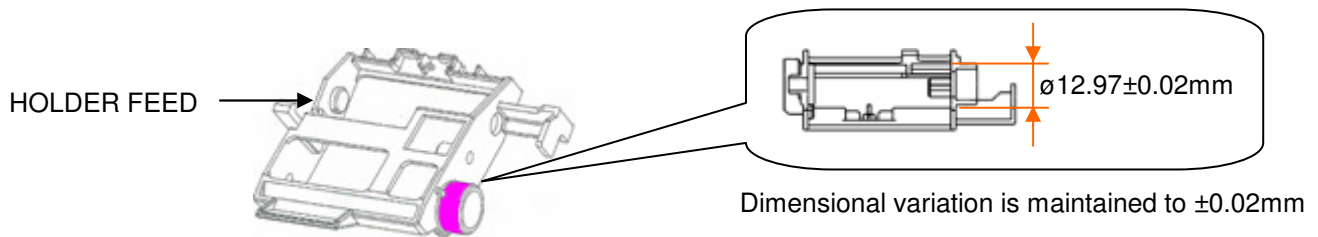
No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KW94050 2KW94050	302KW94170 2KW94170	PARTS SWITCHING REGULATOR 110V SP	1	1	X	O	

N00053460/55773

**<Change of HOLDER FEED ASSY --> From the production in November, 2010>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

Dimensional variation of HOLDER FEED is maintained to prevent the operation failure when fitting HOLDER FEED ASSY to GUIDE PICK HOLDER.



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KV94190 2KV94190	302KV94191 2KV94191	PARTS HOLDER FEED ASSY SP	1	1	O	O	

N00052783

**<(For KMTH) Change of the AC cord**

**--> Planned from the production in January, 2011>**

Common

Vendor of the AC cord for Thailand is changed from VOLEX to THAI WONDERFUL WIRE CABLE that is a vendor in Thailand.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	7AAACCTH+10H001 AA066400	7AAACCTH+10H002 AA106350	AC CORD ASSY TH	1	1	O	O	

N00053670

# Service Bulletin

Ref. No. **PCI-0281 (B011)**

[Parts Change Information]

<Date> February 1, 2011

**<Change of the motor --> FS-C5150DN : From the production in November, 2010  
Other models: After using up the old stock>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

Drive motor is changed as below for improving the rotation stability at low speed mode.

Content of changes of constant	Before	After	
		20W/30W	20W
R8	10KΩ	15KΩ	12 KΩ
C9	0.068μF	0.0047μF	0.0068μF

Parts number of the drive unit (DR-590A/B: 302KV9309\_/302KV9K09\_/302KV9310\_/302KV9K10\_) remains unchanged.

N00053462

**<Bundling the PUSH label in Simplified/Traditional Chinese  
(PARTS DU REAR COVER ASSY SP)>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

For supporting KTST/KMTW, PUSH labels in Simplified/Traditional Chinese are bundled in PARTS DU REAR COVER ASSY SP (No.1).

[PUSH label for KTST (in Simplified Chinese)]

[PUSH label for KMTW (in Traditional Chinese)]



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KV94253 (-->)2KV94253	302KV94254 2KV94254	PARTS DU REAR COVER ASSY SP	1	1	O*	O	(-->) *1

N00054845

\* Please use the new parts for KTST/KMTW.

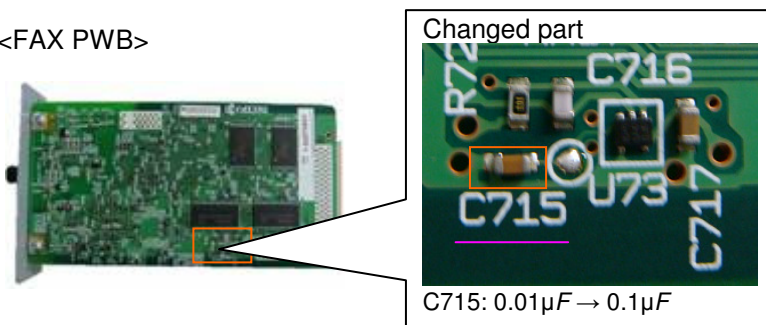
(-->) \*1 : Change of the last digit to 3 from 2 is made because of the parts management.

**<Change of FAX PWB --> From the production in December, 2010>**

FS-3140MFP

Constant of the capacitor (C715) on FAX PWB is changed from 0.01μF to 0.1μF for improving against the FAX recognition failure.

<FAX PWB>





(Revised Issue 1)

(Page.4/4)

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0281 (B011)**

<Date>

February 1, 2011

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302LX94070 2LX94070	302LX94071 2LX94071	PARTS FAX UNIT(E) SP	1	1	X	O	
2	302LX94080 2LX94080	302LX94081 2LX94081	PARTS FAX UNIT(U) SP	1	1	X	O	
3	302LX94090 2LX94090	302LX94091 2LX94091	PARTS FAX UNIT(J) SP	1	1	X	O	
4	302LX94100 2LX94100	302LX94101 2LX94101	PARTS FAX UNIT(AS) SP	1	1	X	O	
5	302LX94130 2LX94130	302LX94131 2LX94131	PARTS FAX UNIT(TW) SP	1	1	X	O	
6	302JN94110 2JN94110	302LX94140 2LX94140	PARTS MAIN FAX ASSY U SP	1	1	X	O	For KMA/KMAUS
7	302JN94120 2JN94120	302LX94150 2LX94150	PARTS MAIN FAX ASSY E SP	1	1	X	O	Except KMA/KMAUS

N00054073/54564

# Service Bulletin

Ref. No. **COM-0214 (B024)**

<Date> January 26, 2011

<b>Subject</b>	<b>CD-ROM upgrade (for KME)</b>
<b>Model</b>	<b>FS-1028MFP, FS-1128MFP, FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-3040MFP, FS-3140MFP</b>

CD-ROM for KME is upgraded based on KMC standard CD-ROM.

**<CD-ROM (PRODUCT LIBRARY)>**

	Models	New version	Old version
1	FS-1028MFP, FS-1128MFP	Ver.2.0	Ver.1.2a
2	FS-C5150DN, FS-C5250DN	Ver.1.1	Ver.1.0
3	FS-C2026MFP, FS-C2126MFP	Ver.1.2	Ver.1.1
4	FS-3040MFP, FS-3140MFP	Ver.1.4	Ver.1.2

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework <input type="checkbox"/> In-Field modification by case	<input type="checkbox"/> In-Field modification at next visit <input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	No particular problems are expected.	
<b>Serial Nos. of Affected Machine:</b>	After using up the old stock.	

N00055078/55082/55083/55084

# Service Bulletin

Ref. No. **2KW-0022 (B026)**

<Date> June 21, 2011

<b>Subject</b>	<b>Measure against the ghost image</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP</b>

This time the description with (-->)is revised from the previous information.  
<Number of changes: 2> Adding the serial number of the affected machine.

Ghost image may rarely appear.  
 Therefore, the processing method of the drum photosensitive layer is changed to reduce frequency of the ghost image.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KV93010 2KV93010	302KV93011 2KV93011	DK-590	1	1	○	○	All spec except KMKR
2	302KV9K010 2KV9K010	302KV9K011 2KV9K011	DK-590	1	1	○	○	For KMKR
3	302KT93010 2KT93010	302KT93011 2KT93011	DK-591	1	1	○	○	For FS-C5150DN

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit	
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary	
<b>Field Measure:</b>	Please replace with the new unit (No.1, 2) when the phenomenon occurs.		
<b>Serial Nos. of Affected Machine:</b> (-->)			
Item	Item code	Serial number	Remarks
DK-591	302KT93010	KA60Z26761 to KA60Z26778	Applied to the old item (302KT93010)
DK-591	302KT93011	KA61147195 - up	
DK-590	302KV93010	K7F0Z43026 to K7F0Z43031	Applied to the old item (302KV93010)
DK-590	302KV93011	K7F1321767 - up	
DK-590	302KV9K011	From next production	For KMKR
Refer to the next page for the serial number of the main machine and MK kit			

N00053955

# Service Bulletin

 Ref. No. **2KW-0022 (B026)**

&lt;Date&gt; June 21, 2011

(--&gt;)

Model	Destination	Serial number	Destination	Serial number
Main machine				
FS-C5150DN	KMA	Q511101159 - up	KMAUS	Q531200001 - up
	KMA(220V)	N1N1100048 - up	KMTH	N821100032 - up
	KME	Q521107673 - up	KMID	N8T1300001 - up
	KMSG	N7Z1100001 - up	KMAUS	Q531200001 - up
	KTST	N8H1200001 - up	KMTH	N821100032 - up
	UTAX	Q861100446 - up		
	OLIVETTI	NHT1100043 - up		
FS-C5250DN	KMA	Q551101347 - up	KMID	N8U1300001 - up
	KMA(220V)	N1P1100021 - up	KMTW	N871200001 - up
	KME	Q561103602 - up	KMKR	N851200001 - up
	KMAUS	Q571200001 - up	KTST	N8J1200001 - up
	KMTH	N831100024 - up	KMSG	From next production
	UTAX	Q871100946 - up		
	OLIVETTI	NHU1300055 - up		
FS-C2026MFP	KMA	Q591102138 - up	KMSG	N6D1100004 - up
	KMA(220V)	N1Q1100321 - up	KMTH	N1S1400085 - up
	KME	Q5A1103687 - up	KMTW	N7E1100001 - up
	KMKR	N241400051 - up	KMAUS	From next production
	UTAX	Q881201364 - up		
	OLIVETTI	N731100251 - up		
FS-C2126MFP	KMA(220V)	N1R1200091 - up	KME	Q5E1107436 - up
	KMA	Q5D1104920 - up	KMID	N8V1300001 - up
	KMTH	N1T1400061 - up	KTST	N8G1100021 - up
	KMSG	N6E1100009 - up	KMTW	N881100001 - up
	KMKR	N251100056 - up	KMAUS	From next production
	UTAX	Q891204953 - up		
	OLIVETTI	N741100261 - up		
Maintenance kit				
MK-590	KME	Q5R0Z00149 - up	KMTW	From next production
MK-590	KTST	N8M0Z00001 - up	KMKR	From next production
MK-590D	KMID	From next production		
MK-591	KMJ	Q5P0Z00011 - up		
MK-592	KMA	Q5Q1100051 - up		

# Service Bulletin

 Ref. No. **2KW-0023 (B038)**

&lt;Date&gt; February 4, 2011

<b>Subject</b>	<b>Scanner firmware upgrade (Ver.007.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

## <Content of changes>

Item	Contents	FW
1	Change of the motion of the solenoid It may cause the paper skew/jam when conveying the paper in duplex mode, if the reverse pressure solenoid is not opened. Therefore, this is corrected.	SCANNER

	Program No.	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000006003	006.003	11/12	005.002		
SYSTEM	2KW_2F00005003	005.003	-	004.009	FS-C2026MFP	
SYSTEM	2KX_2F00005003	005.003	-	004.009	FS-C2126MFP	
SYSTEM	2KW_2F00005003	005.003	-	004.009	FS-C2026MFP (KMKR)	
SYSTEM	2KX_2F00005003	005.003	-	004.009	FS-C2126MFP (KMKR)	
<b>SCANNER</b>	<b>2KW_1200007001</b>	<b>007.001</b>	<b>2010/12/11</b>	<b>005.001</b>		<b>← New upgrade</b>
Option language	2KX_81BR001013	001.013	-	-	Brazilian Portuguese (for KMBR)	
Option language	2KX_81KR001013	001.013	-	-	Korean (for KMKR)	
Option language	2KX_81CN001011	001.011	-	-	Simplified Chinese (for KTST)	
Option language	2KX_81TW001011	001.011	-	-	Traditional Chinese (for KMTW)	
PANEL	2KW_7000000002	000.002	-	-		
FAX BOOT/APL*	2KX_5500003001	003.001	-	-	FS-C2126MFP	
BOOT	(2KX_5000.001.019)	001.019	-	-	FS-C2126MFP	
APL	(2KX_5100.003.001)	003.001	-	-	FS-C2126MFP	

\* The firmware to be supplied for FAX

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problems are expected. However, please use option language that fits the firmware because the characters may be garbled.		
<b>Serial Nos. of Affected Machine:</b> Will be informed later.		

N00054360/54348/54536/54843

# Service Bulletin

Ref. No. **COM-0217 (B055)**

[Service Information]

<Date> February 18, 2011

<b>Subject</b>	<b>Note when handling the bundled multi-lingual operation sheets (When setting up the machine) --- Except Asia/Oceania area*</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-3040MFP, FS-3140MFP, FS-1128MFP/KM-2820, FS-1028MFP/KM-2815, FS-1024MFP, FS-1124MFP</b>

\* The machine for the above spec does not bundle the multi-lingual operation sheets.

**[CAUTION]**

Please do not mistakenly dump the bundled multi-lingual operation sheets (\*) when setting up the machine.

(\*) The cushioning material that covers the multi-lingual operation sheets is affixed on the outside of the packing material of the toner cartridge for FS-C2026MFP/C2126MFP. For other models, it is bundled in the accessory spacer that bundles the toner cartridge and manuals.

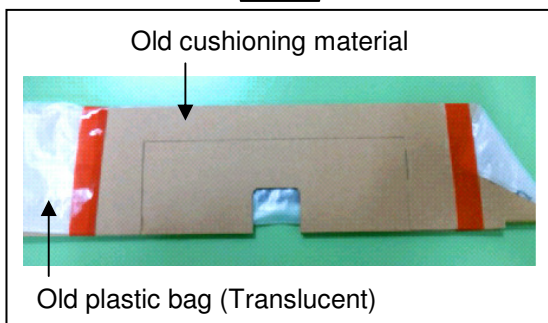
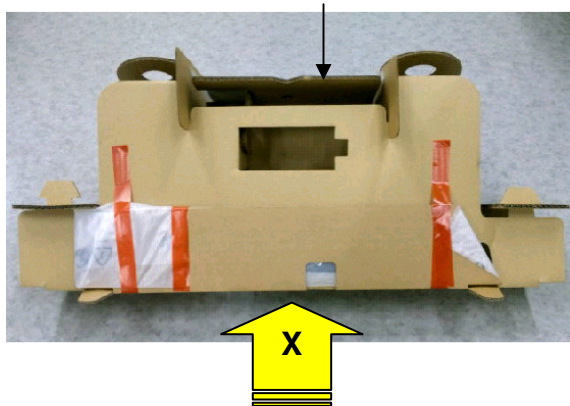
For preventing the above, below are changed to improve visibility of the bundled multi-lingual operation sheets.

- 1) A window is added to the cushioning material that covers the multi-lingual operation sheets.
- 2) The plastic bag that covers the multi-lingual operation sheets is changed from translucent to transparent. (FS-C2026MFP/C2126MFP only)

(Below is the state of FS-C2026MFP/C2126MFP)

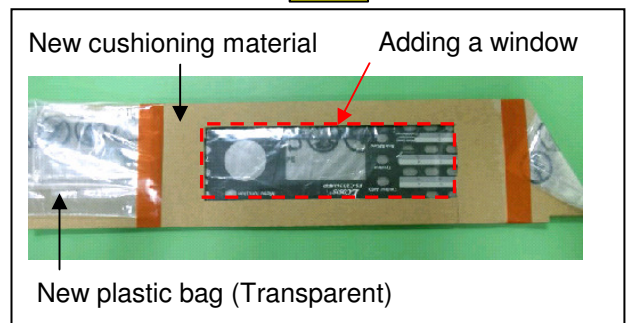
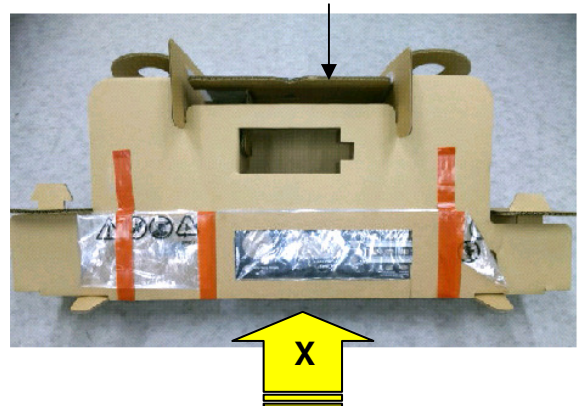
[Before]

Packing material of the toner cartridge



[After]

Packing material of the toner cartridge



**X:** The cushioning material is affixed on the packing material of the toner cartridge with the filament tape. (FS-C2026MFP/C2126MFP only)

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	Please do not mistakenly dump the bundled multi-lingual operation sheets with mistake when setting up the machine.	



# ***Service Bulletin***

**[Service Information]**

Ref. No. **COM-0217 (B055)**

<Date> February 18, 2011

**Serial Nos. of Affected Machine:** After using up the old stocks.

N00056459

# Service Bulletin

 Ref. No. **COM-0219 (B057)**

&lt;Date&gt; February 25, 2011

<b>Subject</b>	<b>Change of the heat roller delivery case</b>
<b>Model</b>	FS-C5150DN, FS-C5250DN, FS-C2126MFP, FS-C2026MFP, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1110, FS-1028MFP, FS-1128MFP, FS-1024MFP, FS-1124MFP

Smell of the packing material for the delivery case used when the manufacturer delivers the heat rollers to factory may be stained to the heat roller. Therefore, following are changed.

### <Content of changes>

Affected models: FS-C5150DN/C5250DN, FS-C2126MFP/C2026MFP  
 →Eliminating the plastic bag used inside the delivery case

Affected models: FS-1350DN/1120D/1320D/1370DN/1110,  
 FS-1028MFP/1128MFP/1024MFP/1124MFP  
 →Changing the cardboard used for the delivery case to the anti-static plastic

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework <input type="checkbox"/> In-Field modification by case	<input type="checkbox"/> In-Field modification at next visit <input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	No particular problems are expected.	
<b>Serial Nos. of Affected Machine:</b>		
(KME)		
FS-1120D : Q5Y1245339	FS-1370DN : Q661257381	FS-1028MFP : QUV1230497
FS-1128MFP : QRD1264021	FS-1124MFP : NCD1200624	FS-C5150DN : Q521208751
FS-C5250DN : Q561204177	FS-C2026MFP : Q5A1204319	Other models: From the next production on.
(Other specs) To be informed later.		
<b>&lt;Serial number of the fuser unit&gt;</b>		
(KME)		
FK-150(E) : WMM1289983	FK-170(E) : K631282908	Others: From the next production on.
(Other specs) To be informed later.		
<b>&lt;Serial number of the MK kit&gt;</b>		
(KME) MK-590 : Q5R1200245 (Other specs) To be informed later.		

N000 2KW-12004/石 PR-12002

# Service Bulletin

Ref. No. **2KW-0024(B081)**

[Service Information]

<Date>

March 16, 2011

<b>Subject</b>	<b>Note for the toner installation error</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN</b>

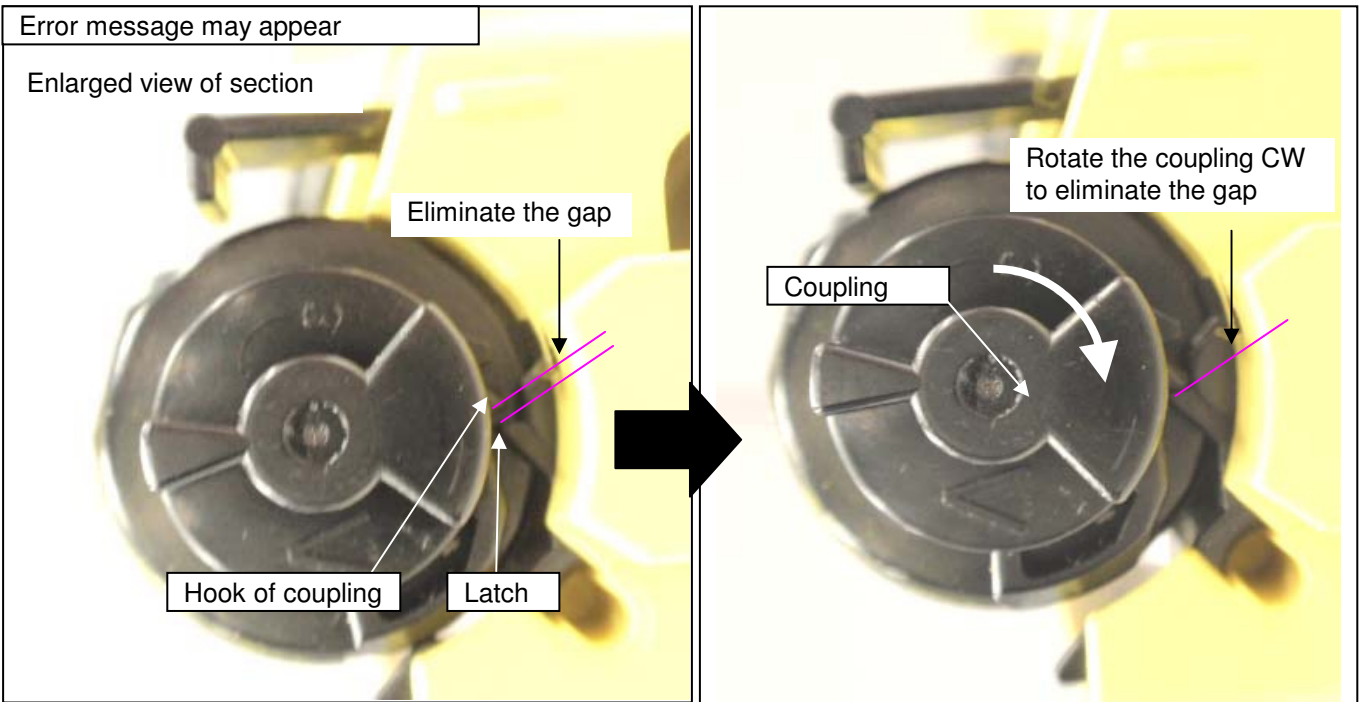
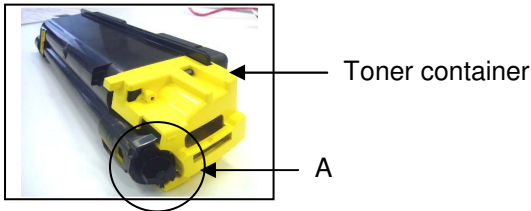
Following error message may appear when installing the new toner container. This may be corrected as below.

Message displayed                      MFP : The toner container is improperly installed

Printer : Check the toner container

<Corrective action>

Once take out the toner container from the machine. Rotate the coupling at the right side of the toner container clockwise to eliminate the gap between the hook of the coupling and the latch. Then, reinstall it in the machine.



<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary

**Field Measure:** Please check the above and act correctively.

**Serial Nos. of Affected Machine:** n/a

# Service Bulletin

 Ref. No. **2KW-0025 (B086)**

&lt;Date&gt; April 14, 2011

<b>Subject</b>	<b>Firmware upgrade (Main: ver.006.002, Engine: ver.007.004, FAX: ver.004.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

Following contents are changed.

## <Content of changes>

Item	Content	Ctl	FW
1	Internal counter for control is reset to 0 under a certain condition  Internal counter for color calibration and T7 toner disposal may be reset to 0 in case of entering sleep mode. Therefore, this is corrected. If the above counter is reset to 0, the counter is reset for color calibration with auto color registration adjustment at cumulative 250 pages in case of intermittent printing. In case sleep mode is frequently entered while the machine is powered on, color calibration with auto color registration adjustment is less frequently executed.	534600	ENGINE
2	U252 [Set destination]	532649	MAIN
3	PDF Rotate support  PDF Rotate mode is supported with Prescribe PDFR command. *Rotate mode is switchable as below that is used at PDF file conversion from scanned image. PDF Rotate mode 0: rotate by Rotate key (default) PDF Rotate mode 1: image rotate mode PDF Rotate mode 2: rotate by CTM rotate !R! KCFG "PDFR",#;EXIT; (# to input 0, 1 or 2)	513354	MAIN
4	Eliminating encrypted FAX function (KTST only)  Encrypt function is eliminated from KTST spec. *Operation of encrypt function is disabled. (Encrypt function is substantially unusable since it is disabled at FAX firmware since the 1st production)	521096	MAIN
5	Adding auto color registration adjustment timing  Auto color registration adjustment is performed at the print 3 hours or more after the last print job.	534544	ENGINE
6	Support for Argentina line type approval -----	517752	FAX

Refer to the next page and after for other corrections.

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000007004	BFD9	007.004	2011/3/30	006.003	FS-C2026MFP FS-C2126MFP	← New upgrade
MAIN	2KW_2F00006002	-	006.002	-	005.003	FS-C2026MFP	← New upgrade
MAIN	2KX_2F00006002	-	006.002	-	005.003	FS-C2126MFP	← New upgrade
SCANNER	2KW_1200007001	-	007.001	2010/12/11	-		
Option language	2KX_81BR001013	-	001.013	-	-	Brazilian Portuguese (for KMBR)	
Option language	2KX_81KR001013	-	001.013	-	-	Korean (for KMKR)	
Option language	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (for KTST)	
Option language	2KX_81TW001011	-	001.011	-	-	Traditional Chinese (for KMTW)	
FAX BOOT/APL	2KX_5500004001	-	004.001	-	003.001	FS-C2126MFP except KTST	← New upgrade
BOOT	(2KX_5000.001.019)	-	001.019	-	-	FS-C2126MFP	
APL	(2KX_5100.004.001)	-	004.001	-	003.001	FS-C2126MFP except KTST	← New upgrade

# Service Bulletin

Ref. No. **2KW-0025 (B086)**

&lt;Date&gt; April 14, 2011

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
FAX BOOT/APL	2KX_5700.Z03.001	-	Z03.001	-	-	FS-C2126MFP For KTST	
APL	(2KX_5100. Z03.001)	-	Z03.001	-	-	FS-C2126MFP For KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Engine firmware 007.003 was once brought into production, however, again upgraded to 007.004 and this version is applied to the machine stock in factory. Machine with 007.003 version fails to adjust magenta color registration and please upgrade to 007.004 and manually adjust color registration (detail) for the machines shipped with 007.003 version.		
<b>Serial Nos. of Affected Machine:</b> To be informed later		
FAX : Planned in April 2011 production on (to be checked for Argentina models)		
* The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00056826/56017/56458

Item	Content	Ctl	FW
7	T7toner disposal control prolongs too long	534731	ENGINE
8	Change of toner disposal at initial machine aging out of box as measure against failure at initial toner install mode	509445	ENGINE
9	DDNS can not be registered	501075 TC-10-038	MAIN
10	C/M/Y coverage does not become 0	502226 TP-10-260	MAIN
11	2nd line of Hebrew message is displayed in reverse in the operation panel	507471 TP-10-284	MAIN
12	Measure against Kerberos authentication failure	526025 TC-10-037 #1126184	MAIN
13	Logo mark area is filled in black	514779 514779 TP-10-296 KMA-D-1011-12	MAIN
14	Measures against error with a certain file	521365 TP-10-321, KMAUS10-S23:	MAIN
15	Characters garble with a certain CAD file	TP-080104, #560940	MAIN
16	Umlaut font failure with PDF data	TP-090355, #858502	MAIN
17	Code39 barcode print failure with a certain file	TP-10-198 #1079465	MAIN
18	Image failure printing backside Image with a certain file.	TP-090215 #735300	MAIN
19	Failure of undesired lines with a certain file	TP-090222, #741300, Claim #041	MAIN

# Service Bulletin

Ref. No. **2KW-0025 (B086)**

&lt;Date&gt; April 14, 2011

Item	Content	Ctl	FW	
20	Print failure with the data including a certain Prescribe command	Corrected	TP-090233, 5thplus-#044,	MAIN
21	Preventing the data at the left edge from dropping out when outputting the PS data	Data at the left edge may be dropped out and the character pitch may be broadened when outputting PS data. Therefore, this is corrected.	TP-090331 ID_#404979	MAIN
22	Print failure when printing a certain file with KPDL(AUTO)	A certain file may not be printed with KPDL (AUTO). Therefore, this is corrected.	TP-090402, 5thPlus-#46,	MAIN
23	Failure with a certain PS data	Image may not be partly printed when outputting a certain PS data. Therefore, this is corrected.	TP-090381 ID_#409153	MAIN
24	Preventing macro from disabled when changing emulation from the operation panel	If changing emulation or resolution from the operation panel, macro may be disabled. Therefore, this is corrected.	TP-10-009 ASTA-12210-2	MAIN
25	PS error when printing a certain data	PS error may appear and print may be terminated when printing a certain data from Unix. Therefore, this is corrected.	TP-10-061 KMA-D-1003-10	MAIN
26	TIF image failure when printing the data containing TIF image	TIF image may be printed in twice of the size when printing the data containing TIF image. Therefore, this is corrected.	TP-10-076 KMA-D-1003-12	MAIN
27	character drop-out with a certain file	Characters line may drop out with a certain file. Therefore, this is corrected.	TP-10-102	MAIN
28	Measure against white spots around the characters with a certain file	White spots may appear around the outline characters with a certain data. Therefore, this is corrected.	TP-10-169 ESDC_#045	MAIN
29	Problem when printing with a certain macro	The characters may be partly overlapped when printing with a certain macro. Therefore, this is corrected.	TP-10-184, #1025908	MAIN
30	Improving performance of outputting a certain data	Performance is improved because it was pointed out that outputting a certain file from the special application is slow compared with output from other models.	TP-090303 NP-Z09063	MAIN
31	Measure against problem when outputting a certain PDF data	Print out of a certain PDF data may be interrupted, and it may be stopped at the state of waiting print. Therefore, this is corrected.	TP-10-120 NP-Z10033	MAIN
32	Preventing command from printed as text in the print data	Command may be printed as text. Therefore, this is corrected.	TP-10-040 NP-Z10012	MAIN
33	Measure against lock-up with a certain macro data	When calling a certain macro data, the system may lock up while showing "Processing". Therefore, this is corrected.	TP-090317 NP-Z09066	MAIN
34	Print position shifting with a certain file	Print position may shift with a certain file. Therefore, this is corrected.	TP-090393 NP-Z09091	MAIN
35	Failure when printing a certain file in duplex	Upper part image of the 2nd side is not printed when printing a certain file in duplex	TP-10-164, NP-Z10059,	MAIN
36	Measure against problem when outputting a certain PDF data	Error* may appear when directly printing a certain PDF data. Therefore, this is corrected. * System error, Processing lock-up and F030 error, etc.	TP-10-037 #922548	MAIN
37	F000 error with a certain PS data	F000 error appears with a certain PS data. Therefore, this is corrected.	TP-10-232, #1115873,	MAIN
38	Character drop-out with a certain PCL data	Characters drop out with a certain PCL data. Therefore, this is corrected.	TP-10-257, #1127888,	MAIN
39	Measure against output failure with Big5 font.	Big 5 font may not be printed out. Therefore, this is corrected.	TP-090263, KMTW2009 0902,	MAIN
40	Measure against garbled characters with a certain file containing PJJ	-----	TP-10-015 NP-Z10007	MAIN

# Service Bulletin

 Ref. No. **PCI-0287 (B090)**

[Parts Change Information]

&lt;Date&gt;

April 4, 2011

<b>Subject</b>	<b>Parts Change Information</b>
<b>Model</b>	<b>FS-C5150DN, FS-C52550DN, FS-C2026MFP, FS-C2126MFP</b>

Following parts are changed.

**P1 <Adding the new service parts unit>**

FS-C5150DN, FS-C5250DN

**P2 <Change of PWB MAIN ASSY>**

FS-C2026MFP, FS-C2126MFP

**P2 <Registering the new service parts>**

FS-C2026MFP, FS-C2126MFP

**P3 <(For KMAUS only) Revising the warranty card>**

FS-C5150DN, FS-C5250DN

**<Adding the new service parts unit → Since the 1st production>**

FS-C5150DN, FS-C5250DN

The new service parts unit is registered.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	-----	302KV93120 2KV93120	MC-590	-	1	-	○	FS-C5250DN
2	-----	302KT93050 2KT93050	MC-591	-	1	-	○	FS-C5150DN
3	-----	302KT93060 2KT93060	TR-591 *1	-	1	-	○	FS-C5150DN

\*1: TR-590 (302KV9307\_) as listed in the parts list is for FS-5250DN.

N00051818

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0287 (B090)**  
 <Date> April 4, 2011

**<Change of PWB MAIN ASSY → From February 2011 production>**

FS-C2026MFP, FS-C2126MFP

The main boards are changed for improving the process efficiency.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KW94010 2KW94010	302KW94011 2KW94011	PARTS PWB MAIN ASSY SP	1	1	X	○	*1 FS-C2026MFP
2	302KW94020 2KW94020	302KW94021 2KW94021	PARTS PWB MAIN ASSY SP EU	1	1	X	○	*2 FS-C2026MFP
3	302KX94010 2KX94010	302KX94011 2KX94011	PARTS PWB MAIN ASSY SP	1	1	X	○	*3 FS-C2126MFP
4	302KX94020 2KX94020	302KX94021 2KX94021	PARTS PWB MAIN ASSY SP EU	1	1	X	○	*4 FS-C2126MFP

\*1\*2: Except Europe

\*2\*4: For Europe

N00054533

**<Registering the new service parts → From February 2011 production (applied since the 1st production)>**

FS-C2026MFP, FS-C2126MFP

The new service parts are registered.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KW94011 2KW94011	302KW94140 2KW94140	PARTS PWB MAIN ASSY SP(KR)	1	1	X	○	FS-C2026MFP (KMKR)
2	302KW94021 2KW94021	302KW94150 2KW94150	PARTS PWB MAIN ASSY SP(LV)	1	1	X	○	FS-C2026MFP (OLIVETTI)
3	302KW94011 2KW94011	302KW94160 2KW94160	PARTS PWB MAIN ASSY SP(TW)	1	1	X	○	FS-C2026MFP (KMTW)
4	302KX94020 2KW94020	302KX94110 2KX94110	PARTS PWB MAIN ASSY SP(KR)	1	1	X	○	FS-C2126MFP (KMKR)
5	302KX94021 2KX94021	302KX94120 2KX94120	PARTS PWB MAIN ASSY SP(LV)	1	1	X	○	FS-C2126MFP (OLIVETTI)
6	302KX94011 2KX94011	302KX94130 2KX94130	PARTS PWB MAIN ASSY SP(TW)	1	1	X	○	FS-C2126MFP (KMTW)
7	302KX94010 2KW94010	302KX94140 2KX94140	PARTS PWB MAIN ASSY SP(KTST)	1	1	X	○	FS-C2126MFP (KTST)

N00055442

**<(For KMAUS) Revising the warranty card → Planed in April 2011 production>**



# Service Bulletin

## [Parts Change Information]

FS-C5150DN, FS-C5250DN

Ref. No. **PCI-0287 (B090)**  
<Date> April 4, 2011

A barcode is added to the warranty card for KMAUS.

### Warranty

Barcode is added



#### What is covered under this Warranty

Kyocera Printers are warranted to be free from defects in material and workmanship for the period shown in the Warranty Table below from the date of purchase of the printer ("the Warranty Period"), however the Warranty Period will terminate in the event of re-sale within that period. Warranty information is shown in the Warranty Table below.

To obtain the benefit of this warranty during the Warranty Period for repair or maintenance of the printer, contact the Warrantor on the telephone number set out at the bottom of this page. The Warrantor will refer you to an Authorised Service Provider and repairs (including the replacement of parts if necessary) will be carried out by the Authorised Service Provider at no charge to you unless the repair or maintenance is required because of damage of a kind described under the heading "WHAT IS NOT COVERED BY THIS WARRANTY" below.

#### What is not covered by this Warranty

1. Damage caused by accident, abuse, misuse or installation or operation not in accordance with the instructions contained in the User Manual.
2. Damage from tampering or attempted repair by a person other than an Authorised Service Provider.
3. Damage caused by any consumable other than a Kyocera Mita Consumable. Using non-genuine Kyocera consumables may cause damage to the printer drum, affect print quality, and may void the warranty.
4. Any printer that has its serial number removed or altered.
5. Any costs of removal or re-installation of the printer.
6. A printer used in excess of the recommended average duty cycle for that printer.\*\*
7. Any loss of profits or other pecuniary losses or expenses of whatever nature.
8. Any injury or damage to persons, premises or property other than the printer.
9. The service life Kyocera Mita consumable as this will vary with use.
10. Failures caused by neglected user maintenance in accordance with the instructions contained in the User Manual.

\*\*Calculates as 60% of the published peak duty cycle for the printer averaged over twelve months.

N00056947

# Service Bulletin

Ref. No. **2KW-0026 (B107)**

<Date> March 8, 2012

<b>Subject</b>	<b>Improving the toner container shutter opening and closing capabilities</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP</b>

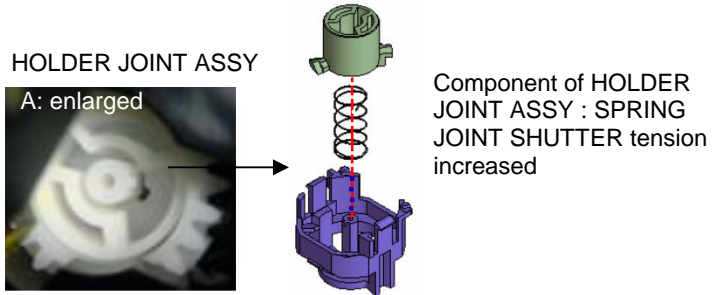
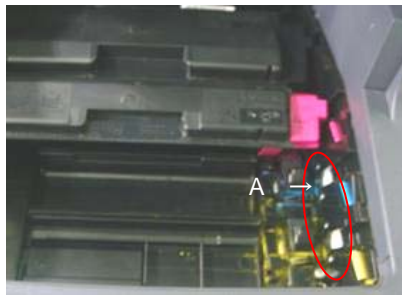
*This time the description with (-->)is revised from the previous information.*

*<Number of changes: 2> Added the serial number of the affected models*

Following are changed to secure the margin for opening and closing capabilities for the toner container shutter.

### <Content of changes>

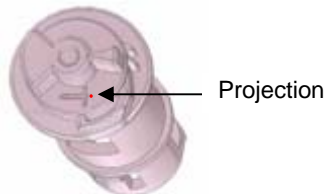
- Change of the toner container holder section at the main machine side  
Tension of SPRING JOINT SHUTTER is increased that is a component of HOLDER JOINT ASSY in order to increase interlocking force for the joint between the toner container and HOLDER JOINT at the main machine side.



- Change of the toner container shutter  
Shape of SHUTTER CONTAINER is changed to reduce backlash at the joint of SHUTTER CONTAINER and secure the margin for opening and closing capabilities for the toner container shutter



- Distinction  
A projection is applied to SHUTTER CONTAINER for recognizing the improved toner container.  
Marking on SHUTTER CONTAINER T: FS-C5150DN V: FS-C2026MFP,FS-C2126MFP,FS-C5250DN



\*No service parts are registered according to this change.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please refer to the service bulletin No. 2KW-0024(B081) for corrective action in case the message "Toner container is improperly installed" appears when installing a new toner container.		
<b>Serial Nos. of Affected Machine:</b> (-->) Refer to below		

N00056875/56827/56833

(-->)[Serial numbers of the affected models]

Model	Destination	1. Toner container holder change	2.Toner container shutter change 3. Distinction
FS-C5150DN	KMA	Q511302113	Q511302843
	KME	Q521310142	Q521312409
	KMAO	Q531300184	Q531300184
	KMA(LAD)	N1N1300078	N1N1400086
	KMSG/HG	N7Z1300002	N7Z1300002
	KMID	N8T1300001	N8T1300001
	KMTH	N821300053	N821300053
	KMTW	N861500003	N861500003
	KMCHN	N8H1300198	N8H1300198
	KMKR	N841300051	N841300051
	UTAX/TA	Q861300872	Q861301064
	OLIVETTI	NHT1300127	NHT1400157
FS-C5250DN	KMA	Q551301673	Q551401773
	KME	Q561306045	Q561306515
	KMAO	Q571300081	Q571400161
	KMA(LAD)	From next production	From next production
	KMSG/HG	N811300004	N811300004
	KMID	N8U1300001	N8U1300001
	KMTH	N831300041	N831300041
	KMTW	N871300003	N871400004
	KMCHN	N8J1300051	N8J1400061
	KMKR	N851300121	N851300226
	UTAX/TA	Q871301226	Q871301486
	OLIVETTI	NHU1300055	N731300368
FS-C2026MFP	KME	Q5A1304731	Q5A1304731
	KMSG/HG	N6D1300008	N6D1300008
	KMTH	N1S1400085	N1S1400085
	KMTW	N7E1300004	N7E1300004
	KMKR	N241400051	N241400051
	UTAX/TA	Q881301457	Q881301457
	OLIVETTI	N731300368	N731400433
FS-C2126MFP	KMA	Q5D1704996	Q5D1704996
	KME	Q5E1310689	Q5E1413814
	KMSG/HG	N6E1300031	N6E1400044
	KMID	N8V1300001	N8V1300001
	KMTH	N1T1400061	N1T1400061
	KMTW	N881300009	N881400010
	KMCHN	N8G1300069	N8G1400081
	KMKR	N251300098	N251400123
	UTAX/TA	Q891305803	From next production
	OLIVETTI	N741300561	From next production

# Service Bulletin

 Ref. No. **PCI-0288 (B108)**

[Parts Change Information]

&lt;Date&gt; April 27, 2011

<b>Subject</b>	<b>Parts Change Information</b>
<b>Model</b>	<b>FS-1110, FS-2000D*, FS-3900DN*, FS-4000DN*, FS-6950DN*,            FS-2020D*, FS-3920DN*, FS-4020DN*, FS-6970DN, FS-2025D,            FS-3925DN, FS-4025DN, FS-6975DN, FS-1128MFP, FS-1124MFP,            FS-3040MFP, FS-3140MFP, FS-C2126MFP</b>

\* Common with CHUNGHO brand

Following parts are changed.

**P1** **<(For KTST only) Change of PARTS OPERATION UNIT>**

FS-1128MFP, FS-3140MFP

**P2** **<Revising SAFETY GUIDE>**

Common

**P2** **<Change of FAN MOTOR>**

 FS-2020D, FS-3920DN, FS-4020DN, FS-6970DN, FS-2025D, FS-3925DN, FS-4025DN,  
 FS-6975DN, FS-3040MFP, FS-3140MFP

**P3** **<Change of MOTOR EJECT>**

 FS-2000D, FS-3900DN, FS-4000DN, FS-6950DN, FS-2020D, FS-3920DN,  
 FS-4020DN, FS-6970DN, FS-3040MFP, FS-3140MFP

**P4** **<Change of PWB MAIN ASSY>**

FS- C2126MFP

**P4** **<Change of the bundled label>**

FS-1110, FS-1124MFP

**<(For KTST only) Change of PARTS OPERATION UNIT → from March 2011 production on>**

FS-1128MFP, FS-3140MFP

The new service parts with individual package is registered.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302JN94190 2JN94190	302LX94160 2LX94160	PARTS OPERATION UNIT SP(KS)	1	1	○	○	FS-3140MFP *FS-1128MFP

\*The parts for FS-3140MFP can be commonly used with FS-1128MFP. Note LABEL OPERATION is not bundled.

N00057243/57245/57307

# Service Bulletin

[Parts Change Information

<Revising SAFETY GUIDE>

Common

Ref. No. **PCI-0288 (B108)**

<Date> April 27, 2011

Contents of SAFETY GUIDE is revised as follows.

New statement: Fire and electric shock

Keep the machine away from flammable liquids, gases, and aerosols. A fire or an electric shock might occur..



Deleted statement : Electric shock caution marking



.... [Warning of danger of electrical shock]

N00057265

**<Change of FAN MOTOR → after using up the old stock>**

FS-2020D, FS-3920DN, FS-4020DN, FS-6970DN, FS-2025D, FS-3925DN, FS-4025DN,  
FS-6975DN, FS-3040MFP, FS-3140MFP

FAN MOTOR (No.1) is changed for common use of parts.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302J044070 2J044070	302J044071 2J044071	FAN MOTOR	1	1	○	○	*

N00055848

\*Please use the new parts for the new development models.

# Service Bulletin

[Parts Change Information

<Change of MOTOR EJECT>

Ref. No. **PCI-0288 (B108)**

<Date> April 27, 2011

FS-2000D, FS-3900DN, FS-4000DN, FS-6950DN, FS-2020D, FS-3920DN,  
FS-4020DN, FS-6970DN, FS-3040MFP, FS-3140MFP

MOTOR EJECT is changed for common use of parts.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302F794025 2F794025	302F794026 2F794026	FD ASSY SP	1	1	○	○	FS-6950DN
2	302F894014 2F894014	302F894015 2F894015	FD ASSY SP	1	1	○	○	FS-2000D
3	302F894063 2F894063	302F894064 2F894064	FD ASSY SP(UT)	1	1	○	○	FS-2000D (UTAX)
4	302F994025 2F994025	302F994026 2F994026	FD ASSY SP	1	1	○	○	FS-3900DN
5	302F994154 2F994154	302F994155 2F994155	FD ASSY SP(UT)	1	1	○	○	FS-3900DN (UTAX)
6	302F994260 2F994260	302F994261 2F994261	FD ASSY EP 370DN SP	1	1	○	○	EP 370DN (KMA)
7	302J09420 2J094020	302J09421 2J094021	FD ASSY SP	1	1	○	○	FS-2020D LS-2020D
8	302J094070 2J094070	302J094071 2J094071	FD ASSY SP(UT)	1	1	○	○	FS-2020D (UTAX)
9	302J194010 2J194010	302J194011 2J194011	FD ASSY SP	1	1	○	○	FS-3920DN FS-4020DN LS-4020DN
10	302J294010 2J294010	302J294011 2J294011	FD ASSY SP(UT)	1	1	○	○	FS-4020DN (UTAX)
11	302J594072 2J594072	302J594073 2J594073	FD ASSY SP	1	1	○	○	FS-6970DN LS-6970DN
12	302F944130 2F944130	302F944131 2F944131	+MOTOR EJECT	1	1	○	○	*

N00055847

\*Please use the new parts for the new development models.

# Service Bulletin

 Ref. No. **PCI-0288 (B108)**

[Parts Change Information]

&lt;Date&gt; April 27, 2011

**<Change of PWB MAIN ASSY → from March 2011 production on>**

FS- C2126MFP

The threshold for detecting no connection is set with increased margin in order to improve the margin for detecting capabilities for connection between the controller board and FAX board.

No.	Old Part No.	New Part No.	Description	Q'Ty		Compati bility		Remarks
				Old	New	Old	New	
1	302KX94011 2KX94011	302KX94012 2KX94012	PARTS PWB MAIN ASSY SP	1	1	X	O	
2	302KX94021 2KX94021	302KX94022 2KX94022	PARTS PWB MAIN ASSY SP EU	1	1	X	O	KME
3	302KX94110 2KX94110	302KX94111 2KX94111	PARTS PWB MAIN ASSY SP(KR)	1	1	X	O	KMKR
4	302KX94120 2KX94120	302KX94121 2KX94121	PARTS PWB MAIN ASSY SP(LV)	1	1	X	O	OLIVETTI
5	302KX94130 2KX94130	302KX94131 2KX94131	PARTS PWB MAIN ASSY SP(TW)	1	1	X	O	KMTW
6	302KX94140 2KX94140	302KX94141 2KX94141	PARTS PWB MAIN ASSY SP(KTST)	1	1	X	O	KTST

N00057280

**<Change of the bundled label → after using up the old stock>**

FS-1110, FS-1124MFP

Contents of the bundled language label is changed as follows.

[Contents of change]

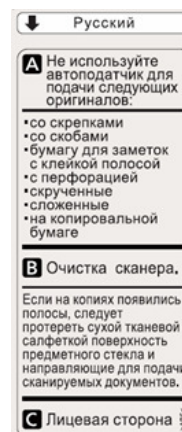
Model	FS-1110,FS-1124MFP		
Item	LABEL CAUTION/SHEET PANEL		
Destination	KME	KMA	
Before	French, Spanish, Portuguese, Russian, Arabian	French, Spain, Brazilian Portuguese	
After	Russian	Brazilian Portuguese	

[Example] Russian label

SHEET PANEL



LABEL CAUTION



N00056082

# Service Bulletin

 Ref. No. **2KW-0027 (B126)**

&lt;Date&gt; May 31, 2011

<b>Subject</b>	<b>Firmware upgrade (FAX: ver.005.003 for all except KTST, ver.Z03.002 for KTST)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

Following contents are changed.

## <Content of changes>

Item	Content	Ctl	FW
1	Adding Russia as a new destination Russian country code is added.	541201	FAX
2	Improving the margin for connection between the main board and FAX board There is little margin for detecting the connection between the main board and FAX board. In the worst case depending on the tolerance of the register value on the FAX board, the CF14A or CF378 system error may rarely appear. Therefore, the following is changed. [Change] Register setting is changed that affects the resistance value on the FAX board to improve the margin for the connection. *CF14A or CF378 : error that appears when communication between the boards is disconnected.	541774	FAX
3	Support of the new series models: FS-C2526MFP FS-C2626MFP FS-C2026MFP+ FS-C2126MFP+	53766	FAX

Refer to the next page and after for other corrections.

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000007004	BFD9	007.004	2011/3/30	006.003	FS-C2026MFP FS-C2126MFP	
MAIN	2KW_2F00006002	-	006.002	-	005.003	FS-C2026MFP	
MAIN	2KX_2F00006002	-	006.002	-	005.003	FS-C2126MFP	
SCANNER	2KW_1200007001	-	007.001	2010/12/11	-		
Option language	2KX_81BR001013	-	001.013	-	-	Brazilian Portuguese (for KMBR)	
Option language	2KX_81KR001013	-	001.013	-	-	Korean (for KMKR)	
Option language	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (for KTST)	
Option language	2KX_81TW001011	-	001.011	-	-	Traditional Chinese (for KMTW)	
FAX BOOT/APL	2KX_5500005003	-	005.001	-	004.001	FS-C2126MFP except KTST	← New upgrade
BOOT	(2KX_5000005003)	-	005.003	-	001.019	FS-C2126MFP	← New upgrade
APL	(2KX_5100005003)	-	005.003	-	004.001	FS-C2126MFP except KTST	← New upgrade
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	Z03.001	FS-C2126MFP For KTST	← New upgrade
APL	(2KX_5100Z03002)	-	Z03.002	-	Z03.001	FS-C2126MFP For KTST	← New upgrade

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.



# Service Bulletin

 Ref. No. **2KW-0027 (B126)**

&lt;Date&gt; May 31, 2011

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KX94040 2KX94040	302KX94041 2KX94041	PARTS FAX UNIT E SP	1	1	○	○	*1KME
2	302KX94050 2KX94050	302KX94051 2KX94051	PARTS FAX UNIT U SP	1	1	○	○	*2KMA
3	302KX94090 2KX94090	302KX94091 2KX94091	PARTS FAX UNIT KS SP	1	1	○	○	*4KTST

\*1 to \*2 : Please use the new parts for the new models of FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+ and FS-C2126MFP+

\*3 : This change is for KTST only.

<b>KMC's Classification</b> <input type="checkbox"/> Entire Stock Rework <input type="checkbox"/> In-Field modification at next visit <input type="checkbox"/> In-Field modification by case <input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problem is expected.
<b>Serial Nos. of Affected Machine:</b> after using up the old stock.

N00056930/58166

# Service Bulletin

 Ref. No. **PCI-0291 (B144)**

[Parts Change Information]

&lt;Date&gt; October 5, 2011

Subject	Parts Change information
Model	FS-1110,FS-1120D,FS-1320D,FS-1370DN,FS-2025D,FS-3920DN, FS-3925DN, FS-4020DN,FS-6975DN,FS-C5150DN, FS-C5250DN,FS-C5350DN,FS-C5400DN,FS-1024MFP, FS-1124MFP,FS-1028MFP,FS-1128MFP,FS-3040MFP, FS-3140MFP,FS-C2026MFP,FS-C2126MFP

The following parts are changed.

**P1 <HOLDER RETARD ASSY Change>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

**P2 <(KMID only) New service parts set-up>**

FS-C5150DN, FS-C5250DN

**P2 <Change for common use of parts>**

FS-3920DN,FS-4020DN,FS-4025DN,FS-3040MFP, FS-3140MFP

**P3 <(KTST only) Adding a leaflet>**

FS-1110, FS-1024MFP, FS-1124MFP

**P3 <(KMSG only) Change of the rating label>**

FS-C5400DN

**P4 <(KMKR only) Change of the rating label and package>**

FS-1120, FS-1320D, FS-1370DN, FS-2025D, FS-3925DN, FS-4025DN, FS-6975DN,  
 FS-C5150DN, FS-C5250DN, FS-C5350DN, FS-C5400DN, FS-1028MFP, FS-1128MFP,  
 FS-3040MFP, FS-3140MFP, FS-C2026MFP, FS-C2126MFP

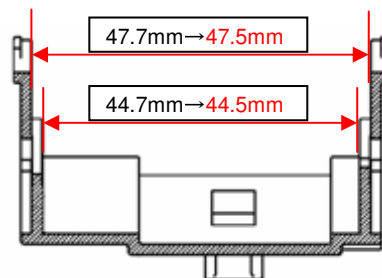
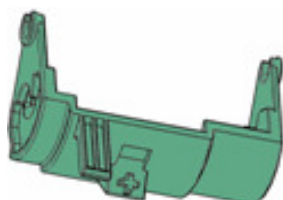
**<HOLDER RETARD ASSY Change → From November 2010 production on>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP

The inner size of HOLDER RETARD is changed to improve HOLDER RETARD ASSY fitting margin.

HOLDER RETARD

\* Inner size change



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KT94050 2KT94050	302KT94051 2KT94051	PARTS HOLDER RETARD ASSY SP	1	1	○	○	

N00052987

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0291 (B144)**  
 <Date> October 5, 2011

**<(KMID only) New service parts set-up → Since the 1st mass production>**

FS-C5150DN, FS-5250DN

New service parts is set up for KMID

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	-----	302KV93160 2KV93160	TR-590	-	1	-	○	FS-C5250DN
2	-----	302KT93090 2KT93090	TR-591	-	1	-	○	FS-C5150DN

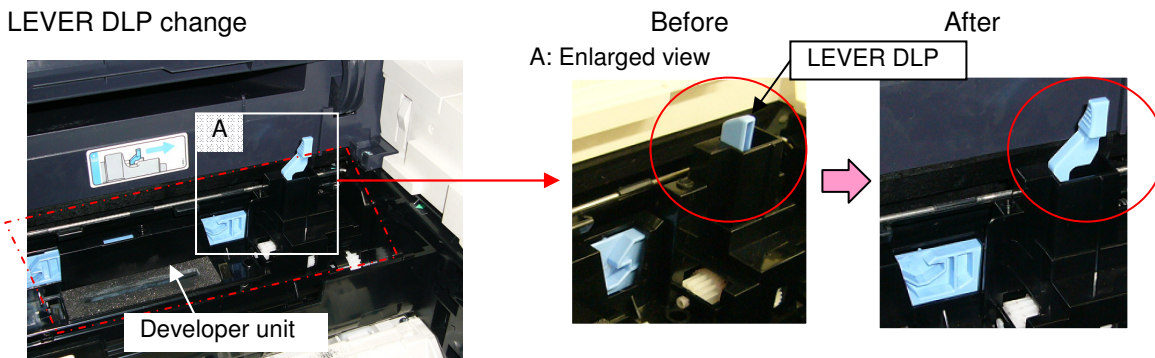
N00057762

**<Change for common use of parts → After using up the old stock>**

FS-3920DN, FS-4020DN, FS-4025DN, FS-3040MFP, FS-3140MFP

The following parts numbers are changed for common use and "B" is added to the parts names.  
 The shape of LEVER DLP is changed after the change.

LEVER DLP change



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302J193010 2J193010	302LW93010 2LW93010	DV-350(E)B	1	1	○	○	*1 for KME
2	302J193020 2J193020	302LW93020 2LW93020	DV-352(U)B	1	1	○	○	*2 for KMA
3	302J193030 2J193030	302LW93030 2LW93030	DV-354(AO)B	1	1	○	○	*3 for KMAS
4	302J19K100 2J19K100	302LW9KK10 2LW9KK10	DV-355(GE)B	1	1	○	○	*4 for KMKR

\*1,2,3,4: The developer unit for FS-3040MFP/FS-3140MFP is commonly used for FS-3920DN, FS-4020DN and FS-4025DN  
 Old parts name: No1- DV-350(E) No2- DV-352(U) No3- DV-354(AO) No4- DV-355(GE)

N00049279

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0291 (B144)**

<Date> October 5, 2011

**<(KTST only) Adding a leaflet → From April 2011 production on >**

FS-1110, FS-1024MFP, FS-1124MFP

An errata leaflet is added after change of the sleep timer for KTST spec.

## FS-1024MFP/FS1124MFP 操作手册

项目	错误	正确
进入睡眠前的等待时间 xxii, 3-5, 8-29, 8-30, 附录-18 页	15 分钟	1 分钟
进入节能前的等待时间 xxii, 3-4, 8-33, 8-34, 附录-18 页	2 分钟	1 分钟

## FS-1110 操作手册

项目	错误	正确
进入睡眠前的等待时间 viii, 6-4 页	15 分钟	5 分钟

N00058164

**<(KMSG only) Change of the rating label → After using up the old stock>**

FS-C5400DN

The safety mark is added to the rating label after the Singaporean safety mark was granted.

SAFETY mark →



Before



After



N00057642

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0291 (B144)**  
 <Date> October 5, 2011

**<(KMKR only) Change of the rating label and package**  
**→ Planned from May 2011 production>**

FS-1120, FS-1320D, FS-1370DN, FS-2025D, FS-3925DN, FS-4025DN, FS-6975DN,  
 FS-C5150DN, FS-C5250DN, FS-C5350DN, FS-C5400DN,  
 FS-1028MFP, FS-1128MFP, FS-3040MFP, FS-3140MFP, FS-C2026MFP, FS-C2126MFP

The safety standard mark is changed to the KC mark after revision of Korean EMC ruling

\*Print added to the package and mark on the rating plate is changed.

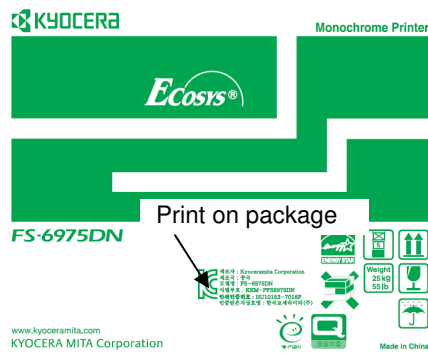
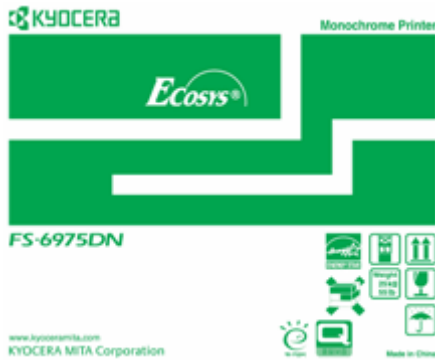


[e.g. FS-6975DN]

- 1. Package change  
 Contents additionally printed

**KC** 제조자 : Kyoceramita Corporation  
 제조국 : 중국  
 모델명 : FS-6975DN  
 식별부호 : KKM-PFS6975DN  
 안전인증번호 : HU10153-7016F  
 인증받은자상호명 : 한국교세라미타(주)

Where printed



- 2. Rating label change



N00058046/58047/58051/58209/58210/58211/58241/57323/57324/57327/57330/57331/57335/57336/58543

“+” at the head of part name means it is a component part.

# Service Bulletin

Ref. No. **2KV-0002 (B157)**

[Service information]

<Date> June 16, 2011

<b>Subject</b>	<b>Checkpoint when the full-page solid image or leak image appears</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP</b>

If the full-page solid image or leak image as shown in the example below is observed, the main charge may not be impressed or there may be a leak in between the drum and the developer sleeve.

Please check if there is contact failure on the high voltage board.

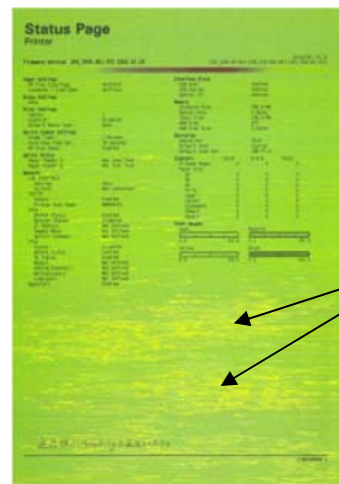
<Image failure example>

Full-page solid image



Cyan high voltage contact failure

Developer leak image

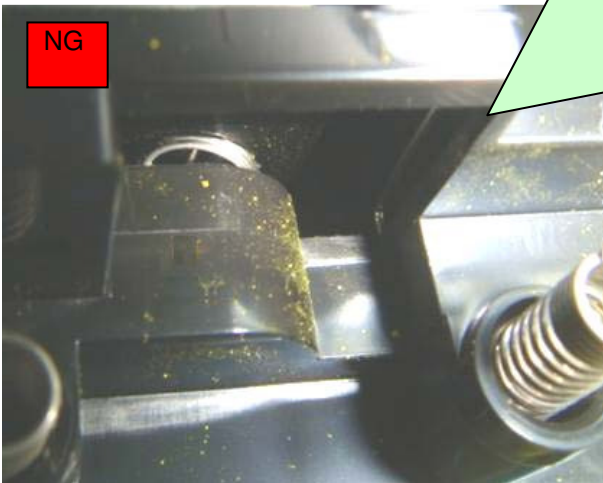
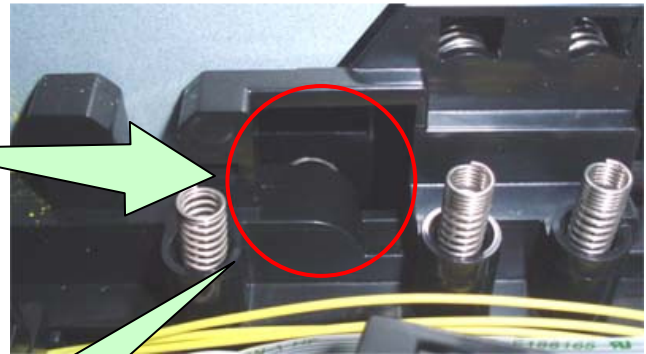
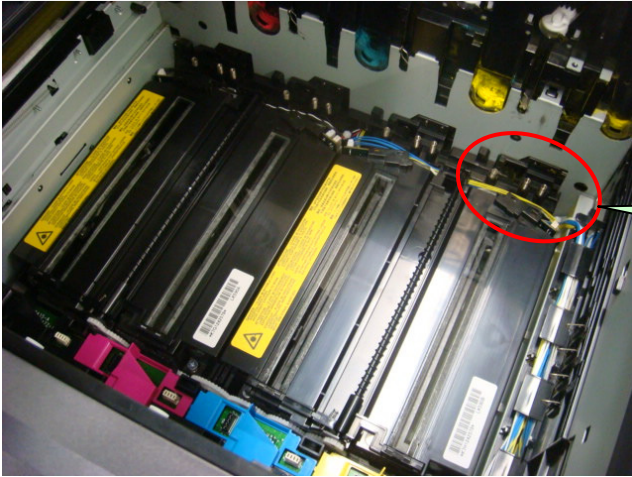


Cyan and yellow high voltage contact failure

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please check if there is contact failure on the high voltage board referring to the next page if the above phenomenon is observed. The color with contact failure appears.		
<b>Serial Nos. of Affected Machine:</b> This is for service information only and it is not applied to production.		

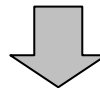
**Service Bulletin**  
[Service information]

Ref. No. **2KV-0002 (B157)**  
<Date> June 16, 2011

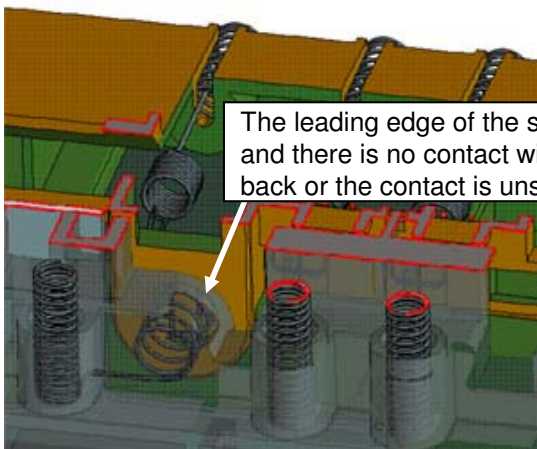


**NG** The leading edge of the spring is caught up with the plastic wall

**OK** The leading edge of the spring is not caught up but it enters into the hole



In case NG condition is observed, release the leading edge of the spring caught up using a flat-blade screw driver and correct it to enter the hole



The leading edge of the spring is caught by the wall and there is no contact with the contact point at the back or the contact is unstable.

# Service Bulletin

Ref. No. **2KW-0029 (B259)**

<Date> October 17, 2011

<b>Subject</b>	<b>Firmware upgrade (Scanner: ver.008.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

This time the description with (-->)is revised from the previous information.

<Number of changes: 2> Engine Program No and firmware version in the firmware version table is corrected.

## <Content of changes>

Item	Contents	Ctl	FW
1 Corrective measures for the DP non-feed jam	The DP non-feed jam (JAM9000) may occur in case the timing switch delays to detect the original due to its slippage. Therefore, the retrial time for the timing switch is changed. <Change> Retrial time: 334msec → 484msec	564791	SCA

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	(-->) 2KW_1000009003	018F	(-->) 009.003	2011/6/10	007.004	FS-C2026MFP FS-C2126MFP	
MAIN	2KW_2F00006002	-	006.002	-	005.003	FS-C2026MFP	
MAIN	2KX_2F00006002	-	006.002	-	005.003	FS-C2126MFP	
SCANNER	2KW_1200008001	41AB	008.001	2011/5/25	007.001	FS-C2026MFP FS-C2126MFP	← New upgrade
Option language	2KX_81BR001013	-	001.013	-	-	Brazilian Portuguese (KMBR)	
Option language	2KX_81KR001013	-	001.013	-	-	Korean (KMKR)	
Option language	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (KTST)	
Option language	2KX_81TW001011	-	001.011	-	-	Traditional Chinese (KMTW)	
FAX BOOT/APL	2KX_5500005003	-	005.001	-	004.001	FS-C2126MFP except KTST	
BOOT	(2KX_5000005003)	-	005.003	-	001.019	FS-C2126MFP All	
APL	(2KX_5100005003)	-	005.003	-	004.001	FS-C2126MFP except KTST	
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	Z03.001	FS-C2126MFP for KTST	
APL	(2KX_5100Z03002)	-	Z03.002	-	Z03.001	FS-C2126MFP for KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problem is expected.		
<b>Serial Nos. of Affected Machine:</b> Planned from July 2011 production*		
*The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00059376



# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0299 (B269)**

<Date> September 27, 2011

<b>Subject</b>	<b>Parts Change information</b>
<b>Model</b>	<b>FS-3140MFP, FS-3040MFP+,FS-3140MFP+, FS-3540MFP, FS-3640MFP, FS-C5150DN,FS-C5250DN,FS-C2026MFP, FS-C2126MFP,FS-C2626MFP</b>

The following parts are changed.

**P1 <Revising the Safety Guide>**

FS-3040MFP+,FS-3140MFP+

**P2 <(For KMTW only) Adding the Green Mark>**

FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-3140MFP

**P3 <Eliminating the Mylar sheet>**

FS-3540MFP,FS-3640MFP


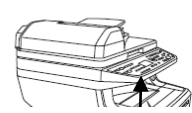


**P4 <Adding the UPC code>**

FS-3640MFP,FS-C2626MFP

**<Revising the Safety Guide → After using up the old stock>**

FS-3040MFP+,FS-3140MFP+

The safety guide is revised to add the LS-3140MFP+ and the description in Japanese.

<b>Before</b>	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;"><b>Safety Guide (FS-3040MFP+/FS-3140MFP+)</b> Sicherheitsleitfaden (FS-3040MFP+/FS-3140MFP+)</td> <td style="width: 33%;"><b>Manuel de Sécurité (FS-3040MFP+/FS-3140MFP+)</b> Guida alla sicurezza (FS-3040MFP+/FS-3140MFP+)</td> <td style="width: 33%;"><b>Folleto de seguridad (FS-3040MFP+/FS-3140MFP+)</b> Guia de Segurança (FS-3040MFP+/FS-3140MFP+)</td> </tr> </table>			<b>Safety Guide (FS-3040MFP+/FS-3140MFP+)</b> Sicherheitsleitfaden (FS-3040MFP+/FS-3140MFP+)	<b>Manuel de Sécurité (FS-3040MFP+/FS-3140MFP+)</b> Guida alla sicurezza (FS-3040MFP+/FS-3140MFP+)	<b>Folleto de seguridad (FS-3040MFP+/FS-3140MFP+)</b> Guia de Segurança (FS-3040MFP+/FS-3140MFP+)
	<b>Safety Guide (FS-3040MFP+/FS-3140MFP+)</b> Sicherheitsleitfaden (FS-3040MFP+/FS-3140MFP+)	<b>Manuel de Sécurité (FS-3040MFP+/FS-3140MFP+)</b> Guida alla sicurezza (FS-3040MFP+/FS-3140MFP+)	<b>Folleto de seguridad (FS-3040MFP+/FS-3140MFP+)</b> Guia de Segurança (FS-3040MFP+/FS-3140MFP+)			
						
	<p><b>Cautionary Labels / Étiquettes Attention / Etiquetas de precaución / Warnschilder im Gerät</b> Etichette di avvertenza/attenzione / Etiquetas de Cuidado</p> <p>The machine bears any of the following labels. La machine porte les étiquettes suivantes. La máquina tiene pegada una de las siguientes etiquetas. Das Gerät trägt eine der folgenden Kennzeichnungen. Sulla macchina compare una delle seguenti etichette.</p> <p>NOTE: Do not remove these labels. REMARQUE: Ne pas retirer ces étiquettes. NOTA: No quite estas etiquetas. HINWEIS: Entfernen Sie keine Aufkleber. NOTA: Non rimuovere queste etichette.</p>		<p>Do not incinerate toner and toner container. Dangerous sparks may cause burn.</p> <p>Ne pas incinérer le toner ni la cartouche de toner. Des étincelles dangereuses peuvent provoquer des brûlures.</p> <p>No incinerar el tóner ni el cartucho de tóner. Pueden saltar chispas peligrosas que podrían ocasionarte quemaduras.</p>			
<b>After</b>	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;"><b>FS-3040MFP+</b> <b>FS-3140MFP+</b> <b>LS-3140MFP+</b></td> <td style="width: 33%;"><b>Safety Guide</b> <b>Manuel de Sécurité</b> <b>Folleto de seguridad</b></td> <td style="width: 33%;"><b>Sicherheitsleitfaden</b> <b>Guida alla sicurezza</b> <b>Guia de Segurança</b></td> </tr> </table>			<b>FS-3040MFP+</b> <b>FS-3140MFP+</b> <b>LS-3140MFP+</b>	<b>Safety Guide</b> <b>Manuel de Sécurité</b> <b>Folleto de seguridad</b>	<b>Sicherheitsleitfaden</b> <b>Guida alla sicurezza</b> <b>Guia de Segurança</b>
	<b>FS-3040MFP+</b> <b>FS-3140MFP+</b> <b>LS-3140MFP+</b>	<b>Safety Guide</b> <b>Manuel de Sécurité</b> <b>Folleto de seguridad</b>	<b>Sicherheitsleitfaden</b> <b>Guida alla sicurezza</b> <b>Guia de Segurança</b>			
						
	<p><b>Cautionary Labels / Étiquettes Attention / Etiquetas de precaución / Warnschilder im Gerät</b> Etichette di avvertenza/attenzione / Etiquetas de Cuidado / 注意ラベルについて</p> <p>The machine bears any of the following labels. La machine porte les étiquettes suivantes. La máquina tiene pegada una de las siguientes etiquetas. Das Gerät trägt eine der folgenden Kennzeichnungen. Sulla macchina compare una delle seguenti etichette. 本製品には、下記に示す位置に安全に関する注意ラベルを貼っています。紙づまり処置時に、火傷などの事故のないようご注意ください。</p> <p>NOTE: Do not remove these labels. REMARQUE: Ne pas retirer ces étiquettes. NOTA: No quite estas etiquetas. HINWEIS: Entfernen Sie keine Aufkleber. NOTA: Non rimuovere queste etichette. お願い：これらのラベルははがさないようにしてください。</p>		<p>Do not incinerate toner and toner container. Dangerous sparks may cause burn.</p> <p>Ne pas incinérer le toner ni la cartouche de toner. Des étincelles dangereuses peuvent provoquer des brûlures.</p> <p>No incinerar el tóner ni el cartucho de tóner. Pueden saltar chispas peligrosas que podrían ocasionarte quemaduras.</p> <p>Versuchen Sie keinesfalls, den Tonerbehälter oder den Resttonerbehälter zu verbrennen. Durch Funkenflug können Verbrennungen entstehen.</p>			

N00059573

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0299 (B269)**  
 <Date> September 27, 2011

**<(For KMTW only) Adding the Green Mark → From July 2011 production on>**

FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-3140MFP

The Taiwan Green Mark label is added to the machine since the Taiwan Green Mark has been granted.

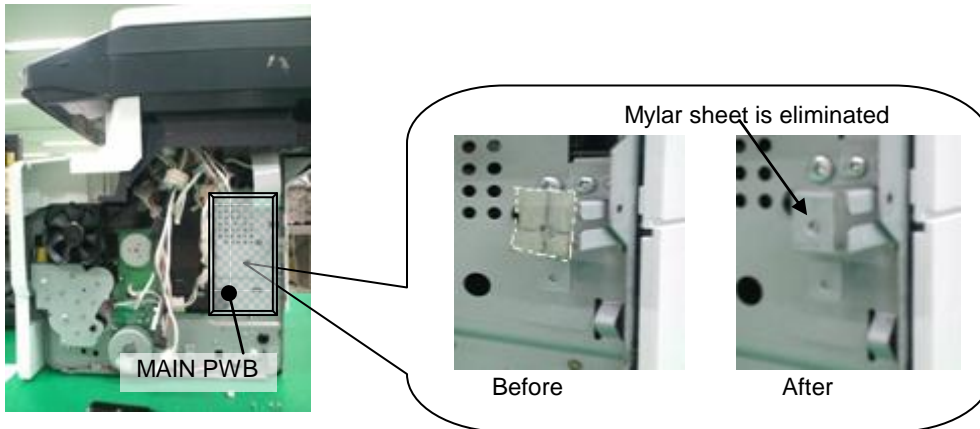


N00059567/N00059388

**<Eliminating the Mylar sheet → After using up the old stock>**

FS-3540MFP,FS-3640MFP

A Mylar sheet is affixed in between the main machine's metal frame and the main board for insulation. After the main board circuit pattern is changed to secure the insulation, the Mylar sheet is eliminated.



\*Parts number of the board is changed.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302MC94120 2MC94120	302MC94121 2MC94121	PARTS PWB MAIN ASSY SP	1	1	○	○	FS-3540MFP
2	302MC94130 2MC94130	302MC94131 2MC94131	PARTS PWB MAIN ASSY SP EU	1	1	○	○	FS-3540MFP for Europe
3	302MD94020 2MD94020	302MD94021 2MD94021	PARTS PWB MAIN ASSY SP	1	1	○	○	FS-3640MFP
4	302MD94030 2MD94030	302MD94031 2MD94031	PARTS PWB MAIN ASSY SP EU	1	1	○	○	FS-3640MFP for Europe

N00059346

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0299 (B269)**  
<Date> September 27, 2011

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**<Adding the UPC code → From July 2011 production on>**

FS-3640MFP,FS-C2626MFP

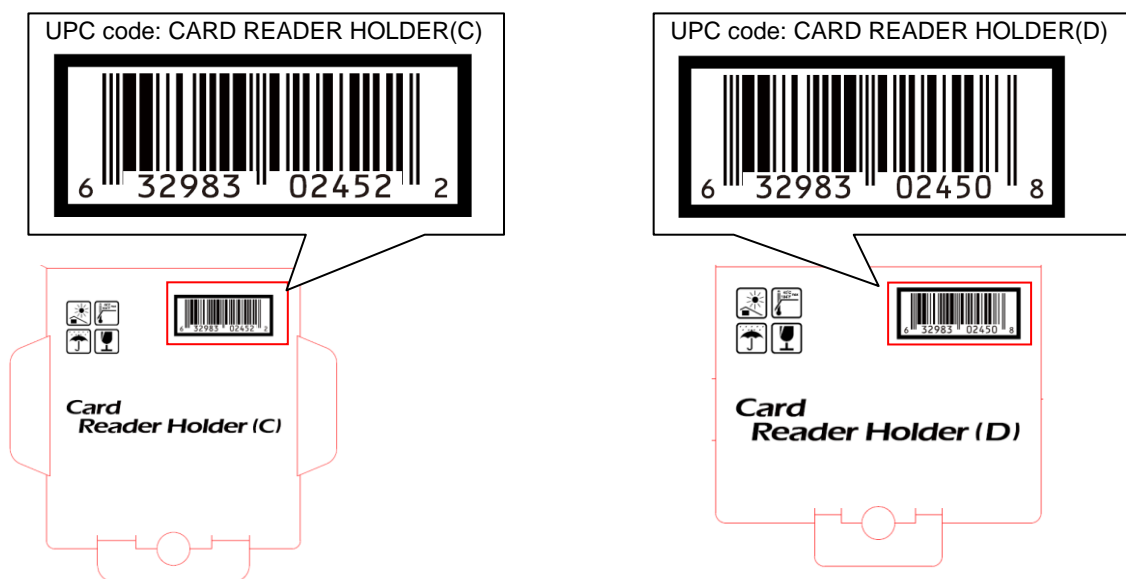
The UPC code is added to the individual packing for the CARD READER HOLDER(C) and CARD READER HOLDER(D).

\*Supporting model

CARD READER HOLDER(C): FS-3640MFP

CARD READER HOLDER(D): FS-C2626MFP

Code:



N00059814

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“+” at the head of part name means it is a component part.

# Service Bulletin

 Ref. No. **2KX-0001 (B279)**

&lt;Date&gt; September 12, 2011

<b>Subject</b>	<b>Firmware upgrade (FAX: ver.006.001)</b>
<b>Model</b>	<b>FS-C2126MFP</b>

## <Content of changes>

This is for Japanese market only and none is affected to the models for outside Japan.

Item	Contents	Ctl	FW
1 [FAX] Corrective measures for the transmission failure with a certain Japanese FAX machine	<b>(Japanese market only)</b> The U01095 transmission error may appear when memory- transmitting to a certain Japanese FAX model. Therefore, this is corrected. (This does not occur in direct transmission.)	564861 TF-11-006	FAX

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000009003	018F	009.003	2011/6/10	007.004	FS-C2026MFP FS-C2126MFP	
MAIN	2KW_2F00006002	-	006.002	-	005.003	FS-C2026MFP	
MAIN	2KX_2F00006002	-	006.002	-	005.003	FS-C2126MFP	
SCANNER	2KW_1200008001	41AB	008.001	2011/5/25	007.001	FS-C2026MFP FS-C2126MFP	
Option language	2KX_81BR001013	-	001.013	-	-	For KMBR	
Option language	2KX_81KR001013	-	001.013	-	-	For KMKR	
Option language	2KX_81CN001011	-	001.011	-	-	For KTST	
Option language	2KX_81TW001011	-	001.011	-	-	For KMTW	
FAX BOOT/APL	2KX_5500006001	-	006.001	-	005.001	FS-C2126MFP Except KTST	← New upgrade
BOOT	(2KX_5000005003)	-	005.003	-	001.019	FS-C2126MFP	
APL	(2KX_5100006001)	-	006.001	-	005.003	FS-C2126MFP Except KTST	← New upgrade
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	Z03.001	FS-C2126MFP For KTST	
APL	(2KX_5100Z03002)	-	Z03.002	-	Z03.001	FS-C2126MFP For KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problem is expected.		
<b>Serial Nos. of Affected Machine:</b> Planned from July 2011 production*		
*The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00059948

# Service Bulletin

Ref. No. **2KV-0004 (B296)**

<Date> October 30, 2012

<b>Subject</b>	<b>Corrective measures for the abnormal image (Full-page solid image or leak image)</b>
<b>Model</b>	<b>FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP FS-C2026MFP+,FS-C2126MFP+,FS-C2526MFP,FS-C2626MFP</b>

*This time the description with (-->) is revised from the previous information.*

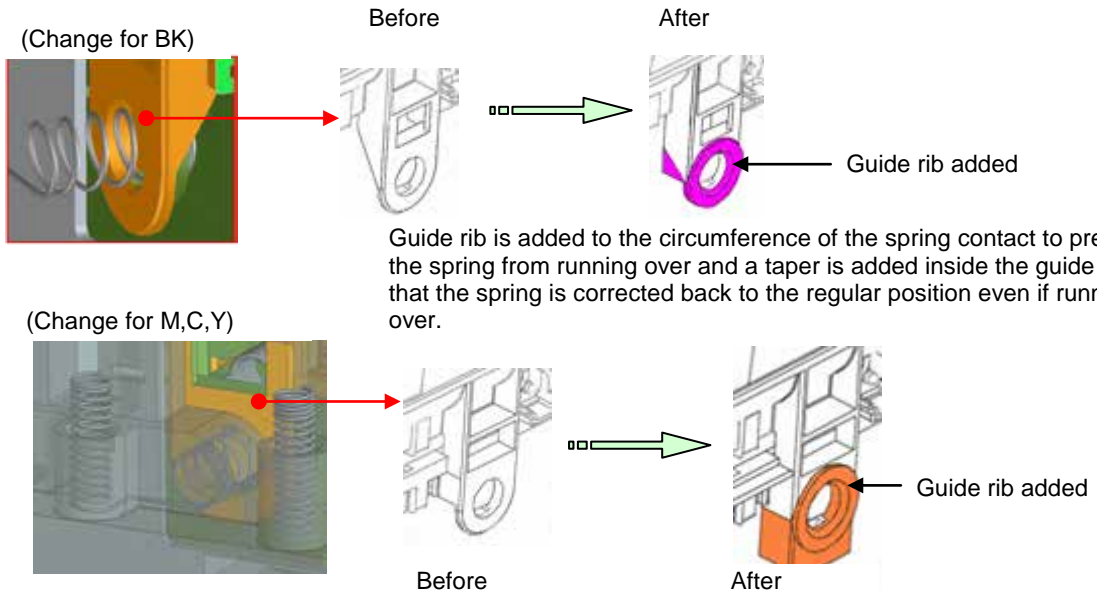
*<Number of changes: 2> Added the accurate serial numbers.*

The abnormal full-page solid image or leak image may appear due to the drum high-voltage contact failure and the drum ground failure. Therefore, the following are changed. (Refer to the service bulletin No. 2KV-0002(B157)  
Checkpoint when the full-page solid image or leak image appears)

1. Corrective measures for the contact failure of the drum high-voltage board

**<Content of changes>**

A guide rib is added so that the spring does not run over the circumference of the hole.



<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please check the state of the high-voltage contact spring running over when the abnormal image appears. Refer to the service bulletin 2KV-0002(B157) for checkpoint.		
<b>Serial Nos. of Affected Machine:</b> (-->) Refer to page 2~4.		

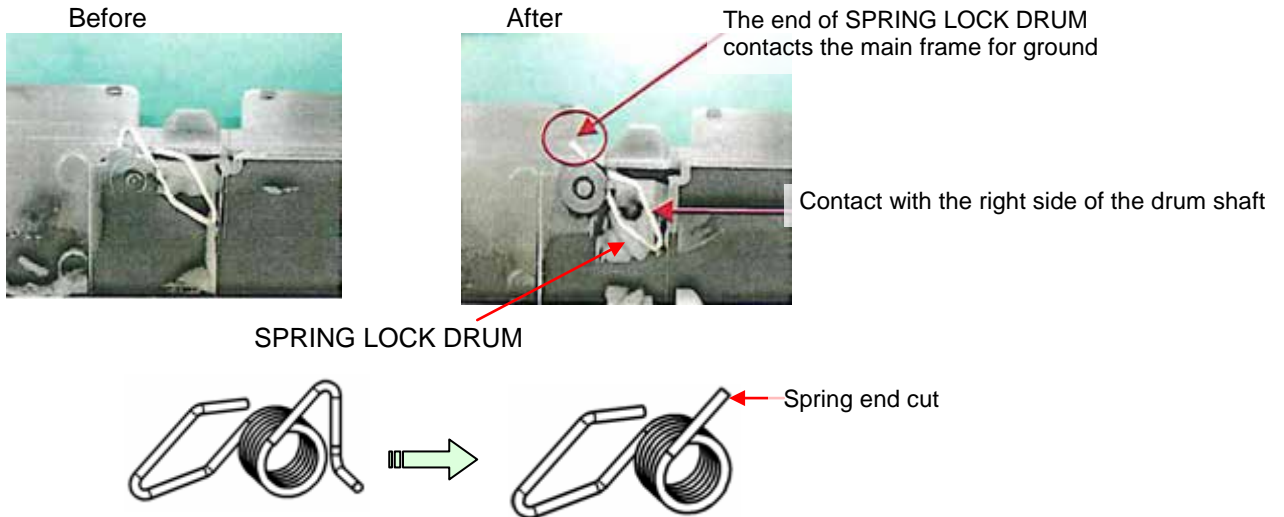
N00058110

(Revised Issue 1)  
**Service Bulletin**

2. Corrective measures for the drum ground failure

**<Content of changes>**

The shape of the drum lock spring (SPRING LOCK DRUM) is changed.



**(--> Serial numbers of Affected Machine**

Model	ITEM NO.	Destination	Serial number
FS-C5150DN	1102KT2US0	KDA	Q511803307
	1102KT3NL0	KDE	Q521821161
	1102KT3AS0	KDAU	Q531Z01022
	1102KT3UT0	UTAX/TA	Q861Y01804
	1102KT4US0	KDA (South America)	N1N1X00372
	1102KT3SG0	KDSG/HG	N7Z2300009
	1102KT3ND0	KDID	N8T1900021
	1102KT3TH0	KDTH	N821900679
	1102KTTW0	KDTW	N861900095
	1102KT3KS0	KDCN	N8H2700775
	1102KT3KR0	KDKR	N841900947
	1102KT3LV0	OLIVETTI	NHT1900473
	1102KT4PH0	Philcopy	From the next production.
FS-C5250DN	1102KV2US0	KDA	Q551903004
	1102KV3NL0	KDE	Q561812452
	1102KV3AS0	KDAU	Q571900457
	1102KV3UT0	UTAX/TA	Q871902481
	1102KV2US1	KDA (GSA)	NH12100051
	1102KV4US0	KDA (South America)	From the next production.
	1102KV3SG0	KDSG/HG	N812900005
	1102KV3ND0	KDID	N8U1Z00019
	1102KV3TH0	KDTH	N831900287
	1102KVTTW0	KDTW	N871900028
	1102KV3KS0	KDCN	N8J1900108
	1102KV3KR0	KDKR	N851900564
	1102KV3LV0	OLIVETTI	NHU1900229
		1102KV4PH0	Philcopy

# Service Bulletin

Ref. No. **2KV-0004 (B296)**

<Date> October 30, 2012

Model	ITEM NO.	Destination	Serial number	
FS-C2026MFP	1102KW2US0	KDA	From the next production.	
	1102KW3NLO	KDE	From the next production.	
	1102KW3AS0	KDAU	From the next production.	
	1102KW3UT0	UTAX/TA	From the next production.	
	1102KW4US0	KDA (South America)	From the next production.	
	1102KW3SG0	KDSG/HG	From the next production.	
	1102KW3TH0	KDTH	N1S1800185	
	1102KWTTW0	KDTW	From the next production.	
	1102KW3KR0	KDKR	N241800101	
	1102KW3LV0	OLIVETTI	From the next production.	
FS-C2126MFP	1102KX2US0	KDA	Q5D1805001	
	1102KX3NLO	KDE	From the next production.	
	1102KX3AS0	KDAU	From the next production.	
	1102KX3UT0	UTAX/TA	From the next production.	
	1102KX2US1	KDA (GSA)	From the next production.	
	1102KX4US0	KDA	From the next production.	
	1102KX3SG0	KDSG/HG	From the next production.	
	1102KX3ND0	KDID	N8V1800038	
	1102KX3TH0	KDTH	N1T1800117	
	1102KXTTW0	KDTW	N881800037	
	1102KX3KS0	KDCN	From the next production.	
	1102KX3KR0	KDKR	N251800205	
		1102KX3LV0	OLIVETTI	From the next production.
	FS-C2026MFP+	1102MA2US0	KDA	NN31900001
1102MA3NLO		KDE	NN51901613	
1102MA3AS0		KDAU	NN41800001	
1102MA3UT0		UTAX/TA	NNW1800426	
1102MA4US0		KDA (South America)	NPM1800031	
1102MA3SG0		KDSG/HG	NRV1X00001	
1102MA3TH0		KDTH	NRW1900001	
1102MATTW0		KDTW	From the next production.	
1102MA3KR0		KDKR	NT52200001	
1102MA3LV0		OLIVETTI	NQB1Z00001	
		1102MA4PH0	Philcopy	NV62100001
FS-C2126MFP+		1102MB2US0	KDA	NN71800132
	1102MB3NLO	KDE	NN91804696	
	1102MB3AS0	KDAU	NN81800081	
	1102MB3UT0	UTAX/TA	NNX1801486	
	1102MB4US0	KDA (South America)	NPN1900001	
	1102MB3SG0	KDSG/HG	NRZ2100001	
	1102MB3ND0	KDID	NS11900001	
	1102MB3TH0	KDTH	NRX1900001	
	1102MBTTW0	KDTW	NRR1Z00001	
	1102MB3KS0	KDCN	NUW2700001	
	1102MB3KR0	KDKR	NT62200001	
	1102MB3LV0	OLIVETTI	NQC1900001	
		1102MB4PH0	Philcopy	NV72100001
FS-C2526MFP	1102M82US0	KDA	NMJ1800201	
	1102M83NLO	KDE	NML1801244	
	1102M83AS0	KDAU	NMK1800041	
	1102M83UT0	UTAX/TA	NUU1800211	
	1102M83LV0	OLIVETTI	NQ91X00046	

(Revised Issue 1)  
**Service Bulletin**

Ref. No. **2KV-0004 (B296)**

<Date> October 30, 2012

Model	ITEM NO.	Destination	Serial number
FS-C2626MFP	1102M92US0	KDA	NMM1801123
	1102M93NLO	KDE	NN11803554
	1102M93AS0	KDAU	NMZ1800081
	1102M93UT0	UTAX/TA	NNV1800481
	1102M92US1	KDA (GSA)	NRM1Y00001
	1102M94US0	KDA (South America)	NPL1800021
	1102M93LV0	OLIVETTI	NQA1800058



# Service Bulletin

Ref. No. **2KW-0030 (B315)**

[Service information]

<Date> September 6, 2011

<b>Subject</b>	<b>Toner consumption at the T7 control (For KME and TA only)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP</b>

Please note more toner may be consumed with the control as described below when starting up at power-up and restarting from the sleep mode.

[Phenomenon]

If the low coverage print is detected when the power is turned on with the fuser temperature of 50 degree C or more, or restarting from the sleep mode, the T7 toner disposal mode is executed at every 5 pages. Then, the toner band width for disposal is maximum one until entering the next sleep mode.

If the bias calibration is executed at cumulative 80 pages of print after power-up or restart from the sleep mode, the toner band width for disposal return to normal.

[Corrective measures]

The following are corrective engine firmware.

Upgrade to the engine firmware below or later according to the user's operating conditions.

Model	Corrective engine firmware version	Applied service bulletin
FS-C5150DN	2KT_1000.003.003	2KW-0025 (B086)
FS-C5250DN	2KV_1000.003.003	2KW-0025 (B086)
FS-C2026MFP/C2126MFP	2KW_1000.007.004	2KV-0001 (B085)

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please note the above.		
<b>Serial Nos. of Affected Machine:</b>		

# Service Bulletin

Ref. No. **2KW-0031 (B326)**

[Service information]

<Date> October 3, 2011

<b>Subject</b>	<b>Note when adjusting the color registration</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+</b>

Please perform the following when adjusting the color registration.

<When the color registration shift appears,>

1. Perform [Calibration] (auto adjustment)
2. Manually adjust the color registration if [Calibration] (auto adjustment) can not correct it.

<Procedures>

= For MFP models =

- A. Perform the color calibration from the system menu. (Calibration may be performed at power-up)  
[System Menu/Counter] > [Adjustment/Maintenance] > [Calibration] > [Yes]
- B. Then, if necessary, manually perform the color registration adjustment (Details)  
[System Menu/Counter] > [Adjustment/Maintenance] > [Registration] > [Details] > [Print Chart] > [Yes]  
Check the printed chart to input the adjustment value for each color.

= For Printer models =

- A. Perform the color calibration from the operation panel. (Calibration may be performed at power-up)  
[Menu] > [Adjustment/Maintenance] > [Calibration] > [OK] > [Calibration?] > [OK]
- B. Then, if necessary, manually perform the color registration adjustment (Details)  
[Menu] > [Adjustment/Maintenance] > [Registration (Details)] > [Print Chart] > [OK] > [Print Chart?] > [OK]  
Check the printed chart to input the adjustment value for each color.

<Note>

- C. Do not manually adjust the color registration first. The color registration is then adjusted but the color registration shift may again appear after several days.
- D. Perform the color registration adjustment (Details) on its basis for more accuracy.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> No problem is expected. Please note the above.		
<b>Serial Nos. of Affected Machine:</b> -----		

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0303 (B338)**

<Date> October 27, 2011

Subject	Parts Change information
Model	FS-1100,FS-1300D,FS-1350DN,FS-1120D,FS-1320D,FS-1370DN, FS-3920DN,FS-3925DN,FS-1028MFP/KM-1810, FS-1128MFP/KM-2820, FS-3040MFP, FS-3140MFP, FS-3040MFP+,FS-3140MFP+, FS-C2126MFP,FS-C2026MFP+,FS-C2126MFP+

The following parts are changed.

**P1 <(For KMKR) Packing case change >**

FS-3920DN,FS-3925DN,FS-3040MFP,FS-3140MFP,FS-3040MFP+,FS-3140MFP+

**P1 <ROLLER FD UP change>**

FS-1100,FS-1300D,FS-1350DN,FS-1120D,FS-1320D,FS-1370DN,  
FS-1028MFP/KM-1810,FS-1128MFP/KM-2820

**P2-3 <(For KMA) Adding a standard label and leaflet>**

FS-C2126MFP,FS-C2126MFP+

**P3 <(For KMSG) Rating label change>**

FS-C2026MFP+,FS-C2126MFP+

**<(For KMKR) Packing case change → Planned from September 2011 production>**

FS-3920DN,FS-3925DN,FS-3040MFP,FS-3140MFP,FS-3040MFP+,FS-3140MFP+

Design of the outer packing and individual packing for the toner kit for KMKR is changed and new model names are added.

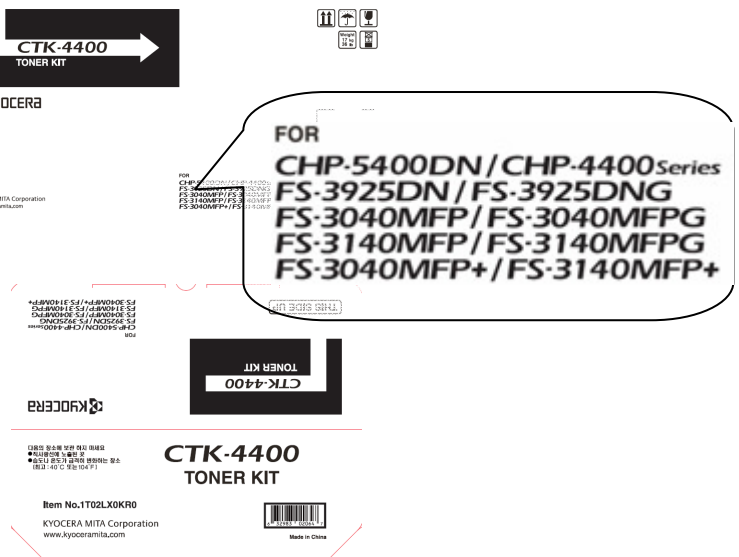
Before  
Outer packing



After



Individual packing



N00050547

# Service Bulletin

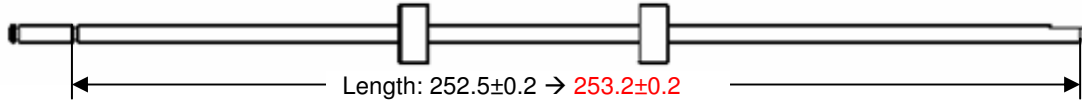
[Parts Change Information]

Ref. No. **PCI-0303 (B338)**  
 <Date> October 27, 2011

**<ROLLER FD UP change → After using up the old stock>**

FS-1100,FS-1300D,FS-1350DN,FS-1120D,FS-1320D,FS-1370DN,  
 FS-1028MFP/KM-1810,FS-1128MFP/KM-2820

ROLLER FD UP is changed as follows to improve the gear (Z21) position gap.



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302HS28030 2HS28030	302HS28830 2HS28830	ROLLER FD UP B	1	1	○	○	

N00059717

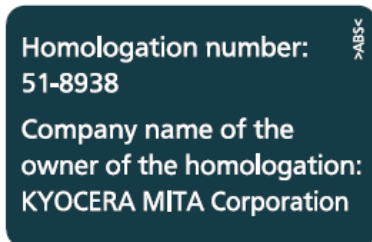
**<(For KMA) Adding a standard label and leaflet**

**→ Planned from September 2011 production>**

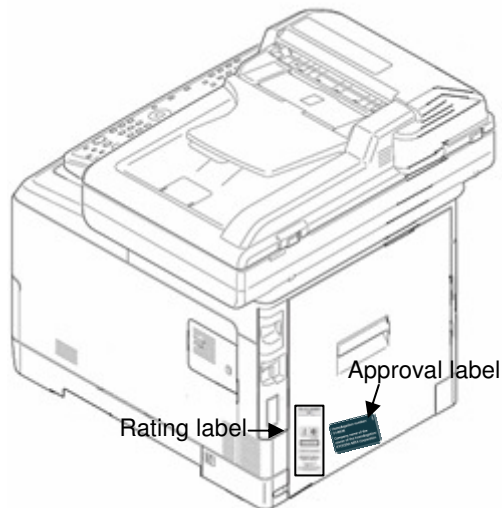
FS-C2126MFP,FS-C2126MFP+

FAX line type approval label and operation leaflet are added after the Argentina line type approval.

Approval label



Where affixed



# Service Bulletin

## [Parts Change Information]

Ref. No. **PCI-0303 (B338)**  
 <Date> October 27, 2011

[Leaflet] (Refer to the attached sheet that is a part of the leaflet)

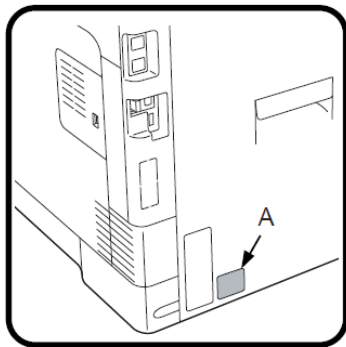
**Notas**

La siguiente etiqueta se requiere sólo para la instalación en Argentina.

**Etiqueta suministrada**

A Etiqueta de aprobación.....1

**Coloque la etiqueta de aprobación**



- Sólo especificaciones para Argentina

Homologation number:  
 \*\* \*\*

Company name of the  
 owner of the homologation:  
 KYOCERA MITA Corporation

Coloque la etiqueta de  
 aprobación (A) después  
 de limpiar con alcohol.

etiqueta de aprobación

N00060855/N00060861

**<(For KMSG) Rating label change → Planned from September 2011 production>**

FS-C2026MFP+, FS-C2126MFP+

The Singaporean safety standard mark (SAFETY mark) is added to the rating label after the Singaporean safety standard is approved.

Before

After

**[Safety standard mark (SAFETY mark) added]**

100010-17

N00060585

# Service Bulletin

Ref. No. **2KT-0006 (B360)**

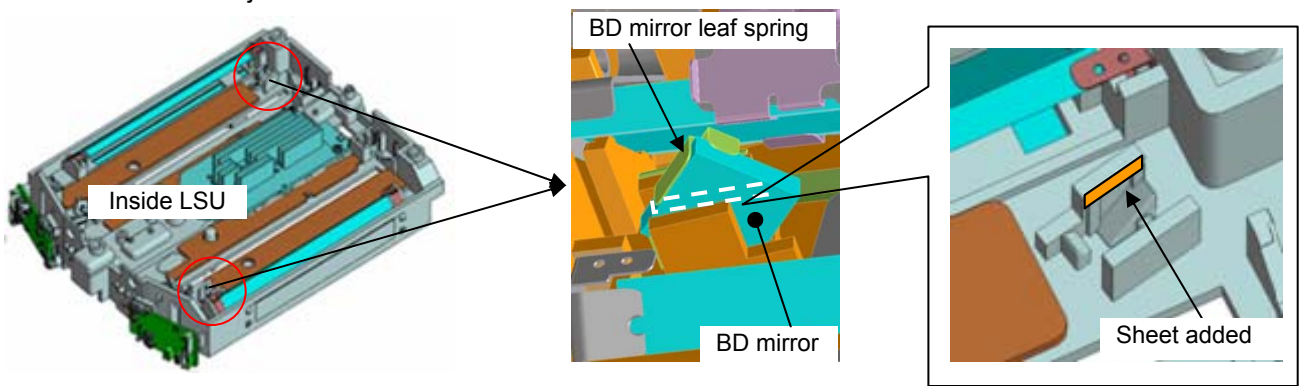
<Date> November 1, 2011

<b>Subject</b>	<b>Corrective measures for the LSU error (SC420x (BD steady-state error) and SC4600(LSU cleaning motor error))</b>
<b>Model</b>	<b>FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-C2026MFP+,FS-C2126MFP+,FS-C2526MFP,FS-C2626MFP</b>

The following are changed as the corrective measures for the service call errors SC420x (BD steady-state error) and SC4600 (LSU cleaning motor error).

## 1. SC420x error (BD steady-state error)

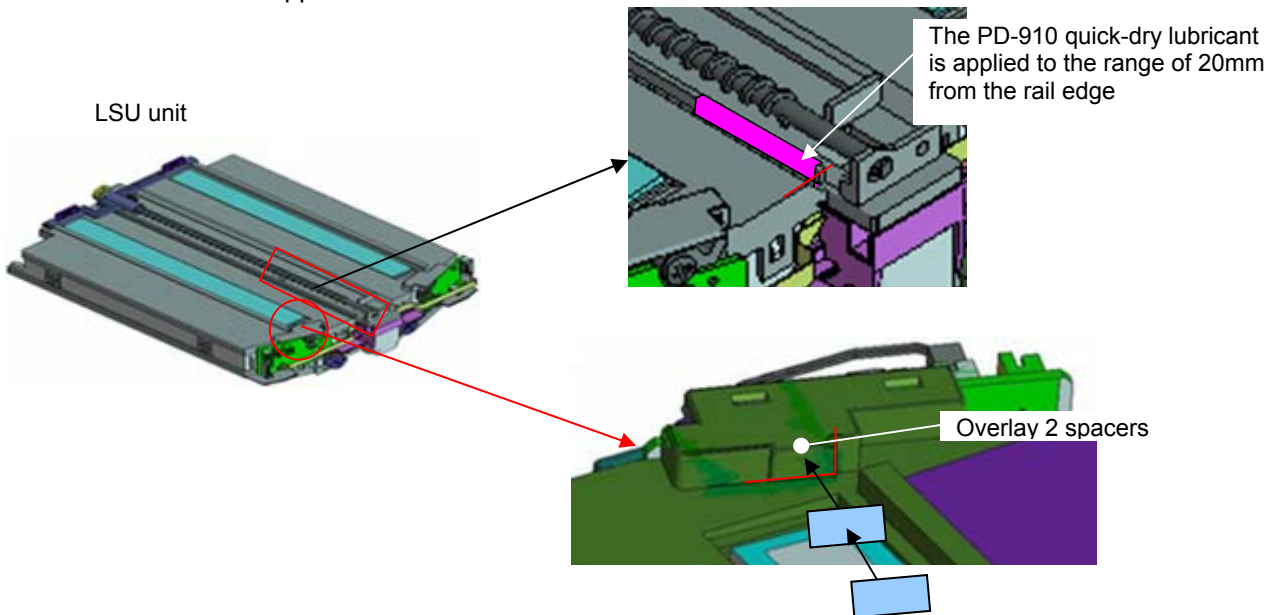
The BD mirror inside the LSU may be dislocated and an error may appear. Therefore, a sheet is added to the of the BD mirror to adjust.



<Refer to the page 3 for details.>

## 2. SC4600 error (LSU cleaning motor error)

The motion failure may occur if the cleaning holder tilts when the LSU cleaner move. Therefore, a spacer is added and lubricant is applied to the rail.



# Service Bulletin

 Ref. No. **2KT-0006 (B360)**

&lt;Date&gt; November 1, 2011

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please replace with the new LK unit when the above phenomenon arises.		
<b>Serial Nos. of Affected Machine:</b> Refer to the page 3 and 4.		

N00060197/N00060870

[A blue dot label (●) is added for distinction of the old and new type for the SC4600 measure.]

Where to affix on the machine label

ITEM CODE *****	SERIAL NUMBER *****
MODEL NAME *****	
DESTINATION	REMARK ●
ITEM CODE & SERIAL NUMBER *****	
Assembled in China/Designed in Japan	

Where to affix on the service parts packing



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi li ty		Remarks
				Old	New	Old	New	
1	302KT93020 2KT93020	302KT93022 2KT93022	LK-591A	1	1	X	O	*1
2	302KT93030 2KT93030	302KT93032 2KT93032	LK-591B	1	1	X	O	*1
3	302KT93070 2KT93070	302KT93072 2KT93072	LK-594A	1	1	X	O	*1 KTST
4	302KT93080 2KT93080	302KT93082 2KT93082	LK-594B	1	1	X	O	*1 KTST
5	302KT9K020 2KT9K020	302KT9K022 2KT9K022	LK-591A	1	1	X	O	*1 KMKR
6	302KT9K030 2KT9K030	302KT9K032 2KT9K032	LK-591B	1	1	X	O	*1 KMKR
7	302KV93020 2KV93020	302KV93022 2KV93022	LK-590A	1	1	X	O	*2
8	302KV93030 2KV93030	302KV93032 2KV93032	LK-590B	1	1	X	O	*2
9	302KV93140 2KV93140	302KV93142 2KV93142	LK-593A	1	1	X	O	*2 KTST
10	302KV93150 2KV93150	302KV93152 2KV93152	LK-593B	1	1	X	O	*2 KTST
11	302KV9K020 2KV9K020	302KV9K022 2KV9K022	LK-590A	1	1	X	O	*2 KMKR
12	302KV9K030 2KV9K030	302KV9K032 2KV9K032	LK-590B	1	1	X	O	*2 KMKR

\*1 FS-C5150DN

\*2 FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-C2526MFP,FS-C2626MFP,FS-C2026MFP+,FS-C2126MFP+

\*Last digit of parts number 302KT9xxx1, 302KV9xxx1: SC420x measure only

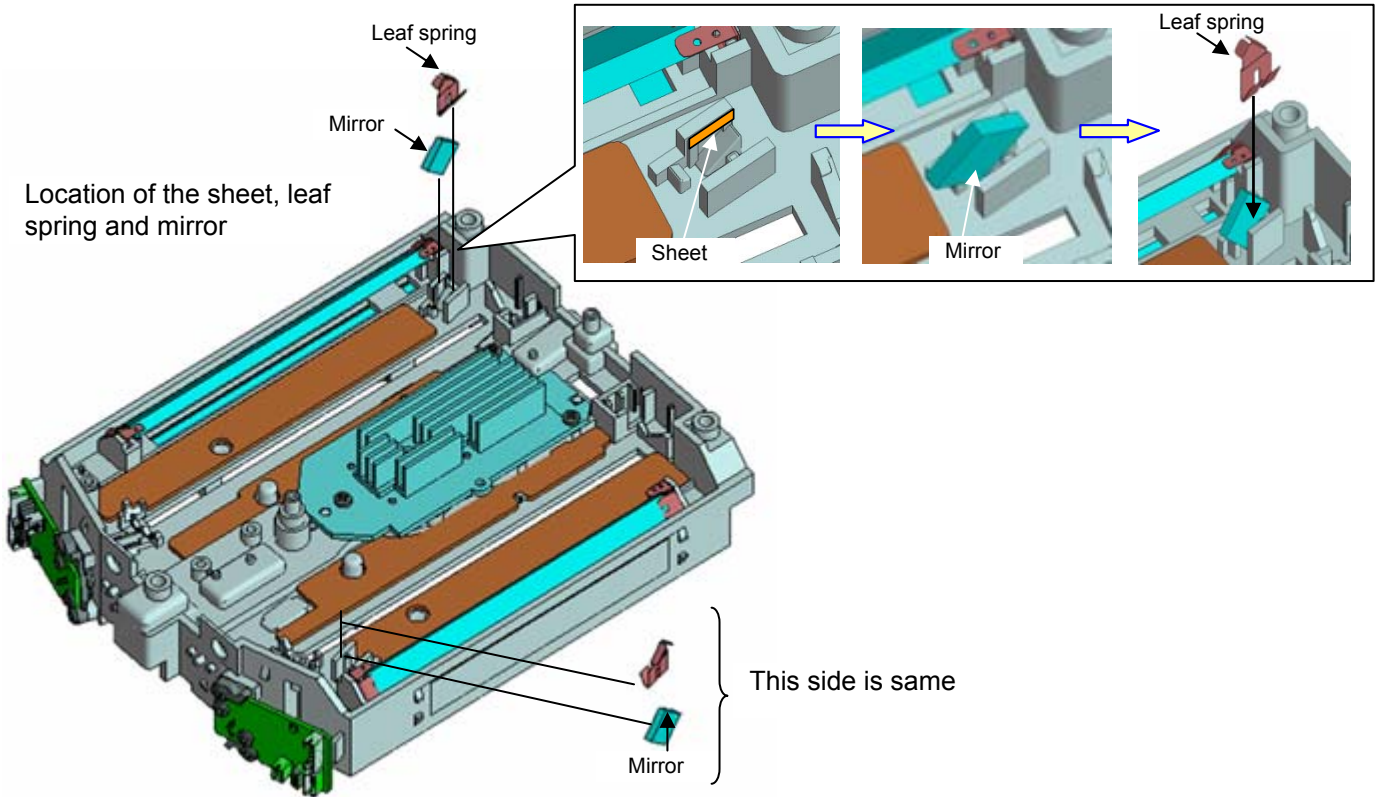
Last digit of parts number 302KT9xxx2, 302KV9xxx2: SC4600 measure/SC420x measure

# Service Bulletin

 Ref. No. **2KT-0006 (B360)**

&lt;Date&gt; November 1, 2011

## 1. SC-420x (BD steady-state error)



Serial number of the affected machine

Model	Destination	C420x measure	C4600 measure	Remarks
FS-C5150DN	KMA	Q511903479	Q511903479	
	KME	Q521924196	Q521924196	
	KMTH	N821900679	N821900679	
	KMID	N8T1900021	N8T1900021	
	KMKR	N841900947	N841900947	
	KMTW	N861900095	N861900095	
	OLIVETTI	NHT1900473	NHT1900473	
	Other destinations	From next production		
FS-C5250DN	KMA	Q551903274	Q551903274	
	KME	Q561914363	Q561914118	
	KMAUS	Q571900457	Q571900457	
	KMTW	From next production	N871900028	*1
	KMKR	N851900564	N851900564	
	KTST	N8J1900108	N8J1900108	
	KMTH	N831900287	N831900287	
	UTAX	From next production	Q871902556	*1
	OLIVETTI	From next production	NHU1900229	*1
	KMA(220V),KMID,KMSG	From next production		
FS-C2026MFP	KMKR	N241900115	N241900115	
	Other destinations	From next production		



# Service Bulletin

Ref. No. **2KT-0006 (B360)**

&lt;Date&gt; November 1, 2011

	Destination	C420x measure	C4600 measure	Remarks
FS-C2126MFP	KMKR	N251900212	N251900212	
	KMTW	N881900047	N881900047	
	Other destinations	From next production		
FS-C2026MFP+	KME	NN51902002	NN51901798	
	KMA(220V)	NPM1900061	NPM1900061	
	KMA	From next production	NN31900001	*1
	KMAUS	NN41900049	NN41900049	
	KMTH	NRW1900024	NRW1900024	
	UTAX	NNW1900585	NNW1900585	
	KMKR,KMTW,KMSG,KMJ	From next production		
FS-C2126MFP+	KME	NN91905175	NN91904698	
	KMA	NN71900239	NN71900239	
	KMAUS	NN81900162	NN81900162	
	KMID	NS11900007	NS11900001	
	KMTH	NRX1900013	NRX1900001	
	UTAX	NNX1901853	NNX1901591	
FS-C2526MFP	KME	NML1901328	NML1901328	
	KMAUS	NMK1900049	NMK1900049	
	KMA	NMJ1900326	NMJ1900326	
	UTAX	NNU1900243	NNU1900243	
FS-C2626MFP	KME	From next production	NN11903762	*1
	KMA	NMM1901638	NMM1901361	
	KMAUS	NN41900049	NMZ1900097	
	UTAX	From next production	NNV1900537	*1
	KMA(220V)	From next production		

Item	Destination	C420x measure	C4600 measure	Remarks
LK-591A	FS-C5150DN	From next production		
LK-591B	FS-C5150DN	From next production		
LK-594A	FS-C5150DN(KTST)	From next production		
LK-594B	FS-C5150DN(KTST)	From next production		
LK-591A	FS-C5150DN(KMKR)	From next production		
LK-591B	FS-C5150DN(KMKR)	From next production		
LK-590A	*2	K7G1984518	K7G1984518	
LK-590B	*2	K7H1985804	K7H1985804	
LK-593A	*2 KTST	From next production		
LK-593B	*2 KTST	From next production		
LK-590A	*2 KMKR	From next production		
LK-590B	*2 KMKR	From next production		

\*1 A label is affixed to the packing case to mark C4600 measure, however, please note,

If Blank in Remarks column : C420x measure / C4600 measure

If \*1 marked in Remarks column : containing the machines with C4600 measure only

\*2 FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-C2526MFP,FS-C2626MFP,FS-C2026MFP+,FS-C2126MFP+

# Service Bulletin

Ref. No. **2H9-0030 (B364)**

<Date> November 18, 2011

<b>Subject</b>	<b>Preventive measures for omitting the ISU lock lever release (Reducing the C3100/ISU home position error)</b>
<b>Model</b>	<b>FS-1028MFP,FS-1128MFP,FS-1024MFP,FS-1124MFP, FS-3040MFP,FS-3140MFP,FS-3040MFP+,FS-3140MFP+, FS-35340MFP,FS-3640MFP, FS-C2026MFP,FS-C2126MFP,FS-C2026MFP+, FS-C2126MFP+,FS-C2526MFP,FS-C2626MFP</b>

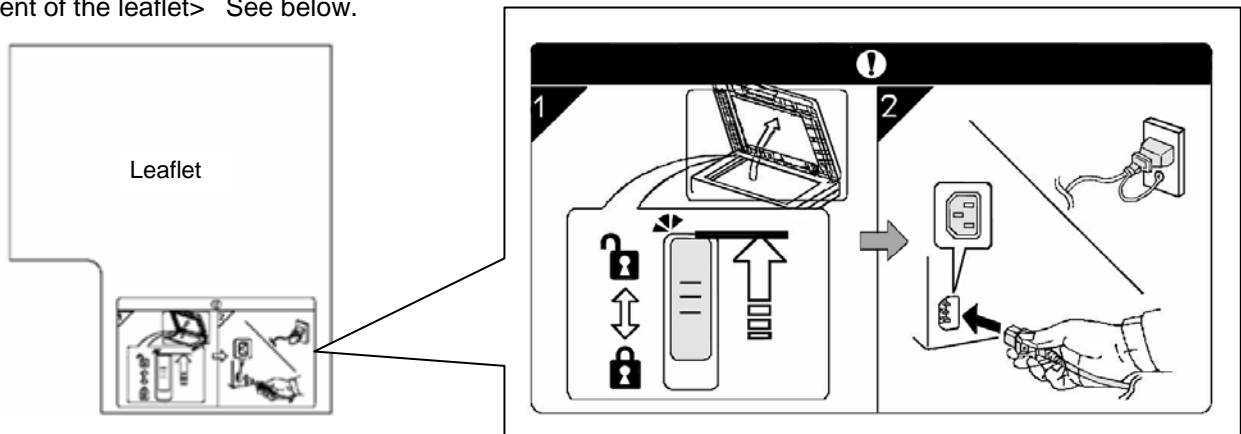
The lock lever locks the ISU for transportation. If omitting to release the lock lever, the C3100 error (ISU home position error) occurs when the power is turned on at the machine set-up. Therefore, a leaflet to instruct releasing the lock lever is added.

(For reference: refer to (2) Removing the Tapes in 1-2-2 Unpacking of the service manual.)

Content: Move the lock lever to the position of release\*. When turning on power if the lock lever is not released, the error message is displayed

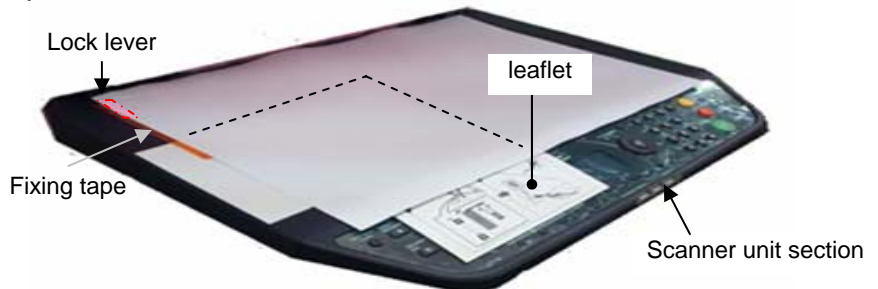
\*Once turn the power off and release the lock lever to turn the power on again if the 3100 error occurs for this reason.

<Content of the leaflet> See below.



<Where to place the leaflet>

See below for where the leaflet is placed by model.



<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please make sure to release the lock lever before turning the power on at set-up.		
<b>Serial Nos. of Affected Machine:</b> To be informed later		

N00060882/N00060883/N00060884/N00060880/N600060879

# Service Bulletin

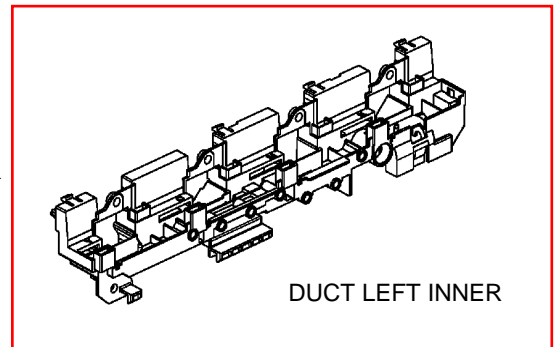
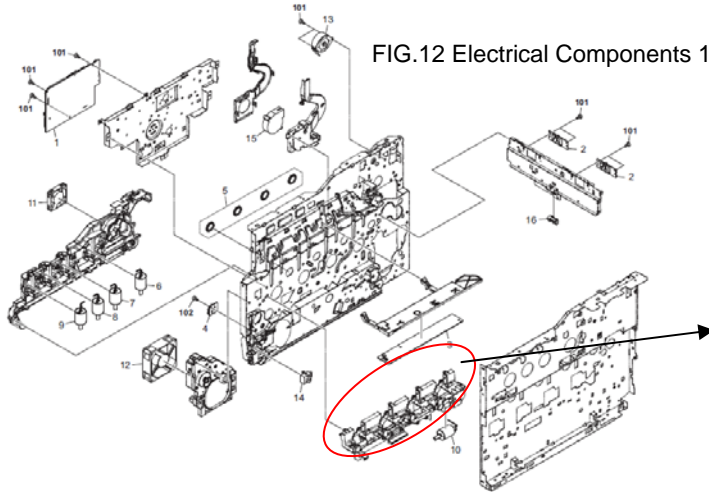
 Ref. No. **2KT-0007 (B380)**

&lt;Date&gt; November 10, 2011

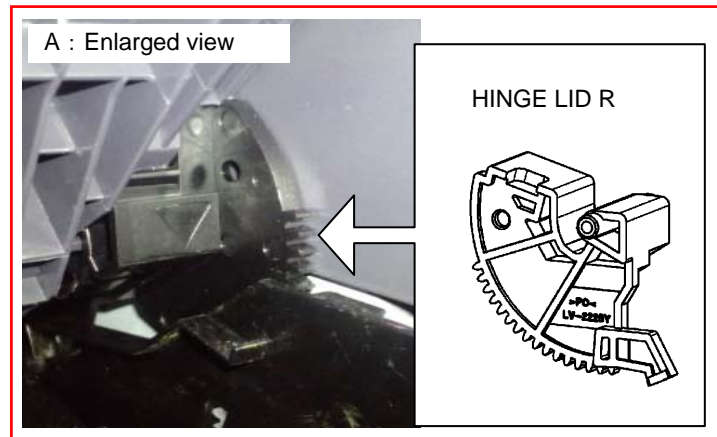
<b>Subject</b>	<b>Parts number information</b>
<b>Model</b>	<b>FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP, FS-C2026MFP+,FS-C2126MFP+,FS-C2526MFP,FS-C2626MFP</b>

The following parts are set up for the service parts for an individual supply.

No.1 DUCT LEFT INNER (302KV02250)



No.2 HINGE LID R(302KV02542)



No.	Old Part No.	New Part No.	Description	Q'ty		Compa bi li ty		Remarks
				Old	New	Old	New	
1	-	302KV02250 2KV02250	DUCT LEFT INNER	-	1	-	○	
2	-	302KV02542 2KV02542	HINGE LID R	-	1	-	○	

**KMC's Classification**

<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary

**Field Measure:** Please order the parts according to the necessity.

**Serial Nos. of Affected Machine:** This is for the service parts information only and is not applied to production.

# Service Bulletin

 Ref. No. **2KW-0032 (B383)**

&lt;Date&gt; November 10, 2011

<b>Subject</b>	<b>Firmware upgrade (Engine: Ver.010.003, FAX: Ver.007.001, Option language: Ver.001.015/KMKR, Ver.001.014/KMTW)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

## <Content of changes>

Item	Content	Ctl	FW
1	Fan control optimization The right side fan (for PWB cooling) is not stopped at Sleep. Therefore, this is corrected.	565903 TO-11-0008	ENGINE
2	Corrective measures for the drum ghost image due to residing potential Change for the main charge adjustment: The primary transfer current is adjusted in conjunction with the MC setting of 1 to 5 in the service menu.	571338	ENGINE
3	KMKR,KMTW support Change for FS-C2126MFP+ support		LAN

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000010003	266C	010.003	2011/9/16	009.003		←変更
MAIN	2KW_2F00006002	-	006.002	-	005.003	FS-C2026MFP	
MAIN	2KX_2F00006002	-	006.002	-	005.003	FS-C2126MFP	
SCANNER	2KW_1200008001	41AB	008.001	2011/5/25	007.001		
Option language BR	2KX_81BR001013	-	001.013	-	-	Brazilian Portuguese (For KMBR)	
Option language KR	2KX_81KR001015	-	001.015	-	001.013	Korean (For KMKR)	← New upgrade
Option language CN	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (For KTST)	
Option language TW	2KX_81TW001014	-	001.014	-	001.011	Traditional Chinese (For KMTW)	← New upgrade
FAX BOOT/APL	2KX_5500007001	-	007.001	-	006.001	FS-C2126MFP Except KTST	← New upgrade
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	Z03.001	FS-C2126MFP For KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the above problem arises.		
<b>Serial Nos. of Affected Machine:</b> Planned from October 2011 production*		
*The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00061029/ N00060275/N00061401/N00061519

# Service Bulletin

Ref. No. **2KT-0010 (B414)**

<Date> May 27, 2013

<b>Subject</b>	<b>Corrective measures for the SC4600 error (LSU cleaning motor error) (--&gt;) and the SC420x error (Laser output error)</b>
<b>Model</b>	<b>FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP,FS-C2026MFP+,FS-C2126MFP+,FS-C2526MFP,FS-C2626MFP</b>

*This time the description with (-->) is revised from the previous information.*

*<Number of changes: 6> Corrected the contents according to adding the permanente measures for the SC420x error.*

(-->)

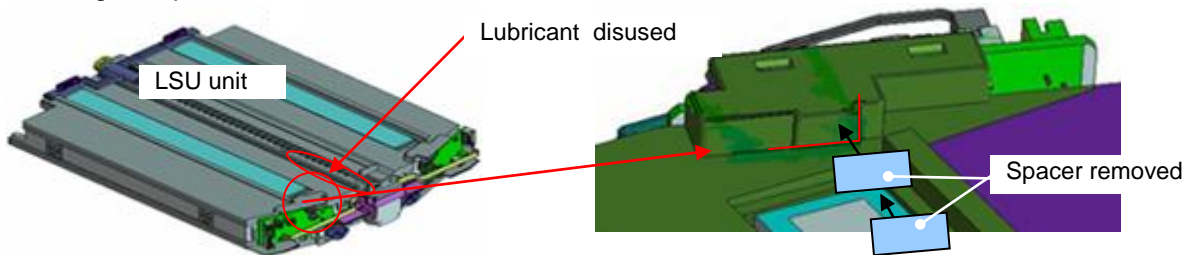
The following are changed as the permanent measures for the service call error SC4600 (LSU cleaning motor error) and for SC420x (Laser output error). (As for the temporary measures, refer to Service Bulletin No. 2KT-0006 (B360).)

**(-->) [Permanent measures for the service call error C4600]**

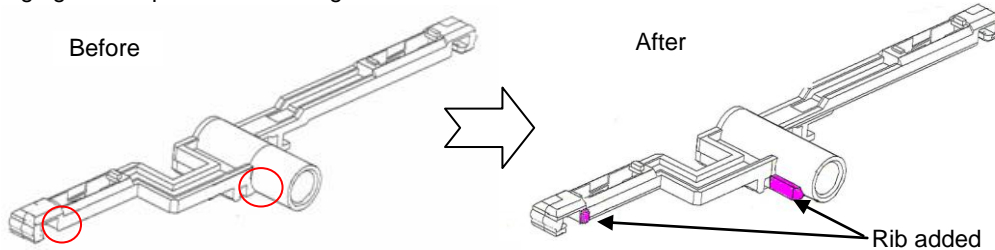
The shape of the cleaning holder of the LSU cleaner is changed as the permanent measures.

\*Spacers to prevent the cleaning holder tilt and lubricant for sound proofing were applied as the temporary measures. The spacers and lubricant are disused after the permanent measures.

1. Disusing the spacer and lubricant



2. Changing the shape of the cleaning holder

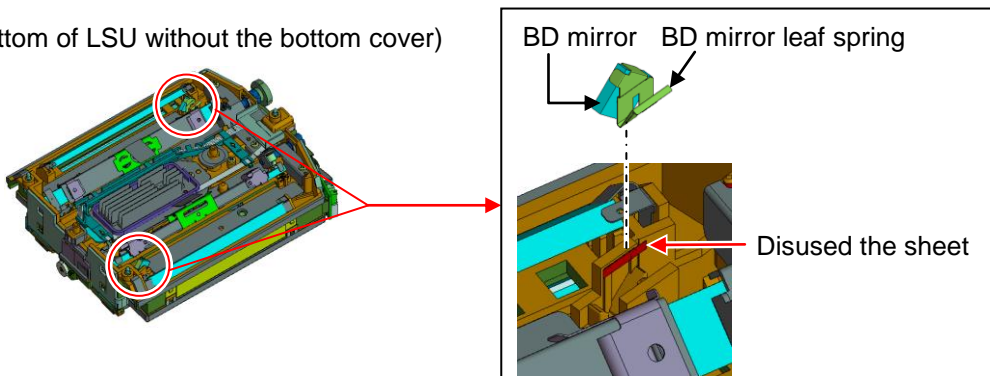


**(-->) [Permanent measures for the service call error C420x]**

The BD sensors (U1 on the PWBs inside LSU) are relocated.

\*The sheet is disused according to the permanent measures while the sheet had been affixed to the seat of the BD mirror at temporary measures (2KT-0006(B360)) to prevent the BD mirror from shifting .

(Bottom of LSU without the bottom cover)



# Service Bulletin

Ref. No. **2KT-0010 (B414)**

<Date> May 27, 2013

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problem is expected.		
<b>Serial Nos. of Affected Machine:</b> (-->) Refer to page 4, 5.		

N00061250/N00061251/N00062326

C4201/C4202/C4203/C4204/C4600

(-->)

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
<b>Permanente measures for the service call error C4600</b>								
1	302KT93022 2KT93022	302KT93023 2KT93023	LK-591A	1	1	O	O	*1
2	302KT93032 2KT93032	302KT93033 2KT93033	LK-591B	1	1	O	O	*1
3	302KT93072 2KT93072	302KT93073 2KT93073	LK-594A	1	1	O	O	*1 KDCN
4	302KT93082 2KT93082	302KT93083 2KT93083	LK-594B	1	1	O	O	*1 KDCN
5	302KT9K022 2KT9K022	302KT9K023 2KT9K023	LK-591A	1	1	O	O	*1 KDKR
6	302KT9K032 2KT9K032	302KT9K033 2KT9K033	LK-591B	1	1	O	O	*1 KDKR
7	302KV93022 2KV93022	302KV93023 2KV93023	LK-590A	1	1	O	O	*2
8	302KV93032 2KV93032	302KV93033 2KV93033	LK-590B	1	1	O	O	*2
9	302KV93142 2KV93142	302KV93143 2KV93143	LK-593A	1	1	O	O	*2 KDCN
10	302KV93152 2KV93152	302KV93153 2KV93153	LK-593B	1	1	O	O	*2 KDCN
11	302KV9K022 2KV9K022	302KV9K023 2KV9K023	LK-590A	1	1	O	O	*2 KDKR
12	302KV9K032 2KV9K032	302KV9K033 2KV9K033	LK-590B	1	1	O	O	*2 KDKR
<b>Permanente measures for the service call error C420x</b>								
13	302KT93023 2KT93023	302KT93024 2KT93024	LK-591A	1	1	O	O	*1
14	302KT93033 2KT93033	302KT93034 2KT93034	LK-591B	1	1	O	O	*1
15	302KT93073 2KT93073	302KT93074 2KT93074	LK-594A	1	1	O	O	*1 KDCN
16	302KT93083 2KT93083	302KT93084 2KT93084	LK-594B	1	1	O	O	*1 KDCN
17	302KT9K023 2KT9K023	302KT9K024 2KT9K024	LK-591A	1	1	O	O	*1 KDKR
18	302KT9K033 2KT9K033	302KT9K034 2KT9K034	LK-591B	1	1	O	O	*1 KDKR
19	302KV93023 2KV93023	302KV93024 2KV93024	LK-590A	1	1	O	O	*2
20	302KV93033 2KV93033	302KV93034 2KV93034	LK-590B	1	1	O	O	*2
21	302KV93143 2KV93143	302KV93144 2KV93144	LK-593A	1	1	O	O	*2 KDCN

# Service Bulletin

Ref. No. **2KT-0010 (B414)**

<Date> May 27, 2013

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
22	302KV93153 2KV93153	302KV93154 2KV93154	LK-593B	1	1	○	○	*2 KDCN
23	302KV9K023 2KV9K023	302KV9K024 2KV9K024	LK-590A	1	1	○	○	*2 KDKR
24	302KV9K033 2KV9K033	302KV9K034 2KV9K034	LK-590B	1	1	○	○	*2 KDKR

\*1 FS-C5150DN

\*2 FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

(Revised Issue 1)  
**Service Bulletin**

Ref. No. **2KT-0010 (B414)**

<Date> May 27, 2013

**(-->)Serial number of the affected machine**

[Permanent measures for the SC4600 error] (Note) FS-C2026MFP and FS-C2126MFP are not currently produced.

**FS-C2026MFP+:**

KDA 120V 1102MA2US0 NN31Z00075	KDA 220V 1102MA4US0 NPM2300081	KDE 1102MA3NLO NN51Z02622	OLIVETTI 1102MA3LV0 NQB1Z00001	UTAX 1102MA3UT0 NNW1Z00798	KDAU 1102MA3AS0 NN41Z00113	KDSG 1102MA3SG0 NRY1Z00004
KDTH 1102MA3TH0 NRW Next	KDKR 1102MA3KR0 NT52200001	KDTW 1102MATTW0 NRQ2800001	Philcopy 220V 1102MA4PH0 NV62100001			

**FS-C2126MFP+:**

KDA 120V 1102MB2US0 NN71Z00561	KDA 220V 1102MB4US0 NPN1Z00051	KDE 1102MB3NLO NN91Z05768	OLIVETTI 1102MB3LV0 NQC1Z00121	UTAX 1102MB3UT0 NNX1Z02242	KDAU 1102MB3AS0 NN81Z00500	KDID 1102MB3ND0 NS11Z00025
KDSG 1102MB3SG0 NRZ2X00055	KDTH 1102MB3TH0 NRX Next	KDCN 1102MB3KS0 NUW2X00016	KDKR 1102MB3KR0 NT62200001	KDTW 1102MBTTW0 NRR1Z00001	Philcopy 220V 1102MB4PH0 NV72100001	

**FS-C2526MFP:**

KDA 1102M82US0 NMJ1Z00482	KDE 1102M83NLO NML1Z01505	OLIVETTI 1102M83LV0 NQ91Z00076	UTAX 1102M83UT0 NNU1Z00279	KDAU 1102M83AS0 NMK2900058
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**FS-C2626MFP:**

KDA 120V 1102M92US0 NMM1Z01678	KDA (GSA) 1102M92US1 NRM Next	KDA 220V 1102M94US0 NPL Next	ADP 1102M92AD0 L4A2600001	KDE 1102M93NLO NN11Z04170	OLIVETTI 1102M93LV0 NQA1Z00101	UTAX 1102M93UT0 NNV1Z00576
KDAU 1102M93AS0 NMZ2400114						

**FS-C5250DN:**

KDA 120V 1102KV2US0 Q551Z03932	KDA (GSA) 1102KV2US1 NH1 Next	KDA 220V 1102KV4US0 N1P2Z00027	KDE 1102KV3NLO Q561Z17892	OLIVETTI 1102KV3LV0 NHU1Z00269	UTAX 1102KV3UT0 Q871Z02634	KDAU 1102KV3AS0 Q571Z00752
KDID 1102KV3ND0 N8U1Z00019	KDSG 1102KV3SG0 N812900005	KDTH 1102KV3TH0 N831Z00296	KDCN 1102KV3KS0 N8J2800110	KDKR 1102KV3KR0 N852900652	KDTW 1102KVTTW0 N872500046	

**FS-C5150DN:**

KDA 120V 1102KT2US0 Q511Z03834	KDA 220V 1102KT4US0 N1N1Z00492	KDE 1102KT3NLO Q521Y26655	OLIVETTI 1102KT3LV0 NHT1Z00563	UTAX 1102KT3UT0 Q861Z01831	KDAU 1102KT3AS0 Q531Z01022	KDID 1102KT3ND0 N8T1Z00031
KDSG 1102KT3SG0 N7Z2300009	KDTH 1102KT3TH0 N821Z00715	KDCN 1102KT3KS0 N8H2700789	KDKR 1102KT3KR0 N842601019	KDTW 1102KT3TTW0 N862100161		

Serial number of LSU for FS-C5150DN				Serial number of LSU for models except FS-C5150DN			
LK-591A No.1, 5	LK-591B No.2, 6	LK-594A No.3	LK-594B No.4	LK-590A No.7, 11	LK-590B No.8, 12	LK-593A No.9	LK-593B No.10
K7J1Y36220	K7K1Y36240	KS32700775	KS42700775	K7G1Y92859	K7H1Z93745	KS12700222	KS22700222



# Service Bulletin

Ref. No. **2KT-0010 (B414)**

<Date> May 27, 2013

[Permanent measures for the SC420x error] (Note) FS-C2026MFP and FS-C2126MFP are not currently produced.

**FS-C2026MFP+**

KDA 120V 1102MA2US0 NN32800271	KDA 220V 1102MA4US0 NPM Next	KDE 1102MA3NLO NN52604605	OLIVETTI 1102MA3LV0 NQB2600267	UTAX 1102MA3UT0 NNW2600948	KDAU 1102MA3AS0 NN42600341	KDSG 1102MA3SG0 NRY2900032
KDTH 1102MA3TH0 NRW Next	KDKR 1102MA3KR0 NT52900005	KDTW 1102MATTW0 NRQ2800001	Philcopy 220V 1102MA4PH0 NV6 Next			

**FS-C2126MFP+**

KDA 120V 1102MB2US0 NN72602096	KDA 220V 1102MB4US0 NRN Next	KDE 1102MB3NLO NN92612117	OLIVETTI 1102MB3LV0 NQC2600651	UTAX 1102MB3UT0 NNX2603369	KDAU 1102MB3AS0 NN82601431	KDID 1102MB3ND0 NS12600074
KDSG 1102MB3SG0 NRZ2600018	KDTH 1102MB3TH0 NRX Next	KDCN 1102MB3KS0 NUW2X00016	KDKR 1102MB3KR0 NT62600056	KDTW 1102MBTTW0 NRR2600057	Philcopy 220V 1102MB4PH0 NV7 Next	

**FS-C2526MFP**

KDA 1102M82US0 NMJ2600962	KDE 1102M83NLO NML2801548	OLIVETTI 1102M83LV0 NQ9 Next	UTAX 1102M83UT0 NNU2800293	KDAU 1102M83AS0 NMK2900058
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**FS-C2626MFP**

KDA 120V 1102M92US0 NMM2603067	KDA (GSA) 1102M92US1 NRM Next	KDA 220V 1102M94US0 NPL Next	ADP 1102M92AD0 L4A2600001	KDE 1102M93NLO NN12604243	OLIVETTI 1102M93LV0 NQA2500163	UTAX 1102M93UT0 NNV2601178
KDAU 1102M93AS0 NMZ2600140						

**FS-C5250DN**

KDA 120V 1102KV2US0 Q552505436	KDA (GSA) 1102KV2US1 NH1 Next	KDA 220V 1102KV4US0 N1P2Z00027	KDE 1102KV3NLO Q562527709	OLIVETTI 1102KV3LV0 NHU2600504	UTAX 1102KV3UT0 Q872504102	KDAU 1102KV3AS0 Q572501177
KDID 1102KV3ND0 N8U Next	KDSG 1102KV3SG0 N812900005	KDTH 1102KV3TH0 N833300372	KDKR 1102KV3KR0 N852900652	KDCN 1102KV3KS0 N8J2800110	KDTW 1102KVTTW0 N872600053	

**FS-C5150DN**

KDA 120V 1102KT2US0 Q512505052	KDA 220V 1102KT4US0 N1N3300611	KDE 1102KT3NLO Q522532617	OLIVETTI 1102KT3LV0 NHT2700726	UTAX 1102KT3UT0 Q862702633	KDAU 1102KT3AS0 Q532701594	KDID 1102KT3ND0 N8T Next
KDSG 1102KT3SG0 N7Z2700013	KDTH 1102KT3TH0 N822701194	KDKR 1102KT3KR0 N842701139	KDCN 1102KT3KS0 N8H2700775	KDTW 1102KT3TTW0 N862700396		

Serial number of LSU for FS-C5150DN				Serial number of LSU for models except FS-C5150DN			
LK-591A No.1, 5	LK-591B No.2, 6	LK-594A No.3	LK-594B No.4	LK-590A No.7, 11	LK-590B No.8, 12	LK-593A No.9	LK-593B No.10
K7J2545643	K7K2545770	KS32700775	KS42700775	K7G2525626	K7H2525318	KS12700222	KS22700222

# Service Bulletin

 Ref. No. **2KW-0033 (B415)**

&lt;Date&gt; November 11, 2011

<b>Subject</b>	<b>Firmware upgrade (Engine: Ver.011.002)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

## <Content of changes>

	Item	Content	Ctl	FW
1	Corrective measures for the color shift due to cleaning failure at the calibration	The color shift may occur if cleaning failure occurs with the color adjustment reference pattern on the primary transfer belt. Therefore, this is corrected. [Change] Cleaning bias to the cleaning fur brush at the calibration is changed from 2microA to 8microA.	579797	ENGINE
2	Toner consumption optimization	The drum protection control is reviewed and its control table is changed to optimize the toner disposal at the normal operating environment.	579336	ENGINE
		After the above change of the drum protection control table, conductive compound may adhere at the gap between the main charger roller and the drum and white streaks in the drum circle interval if the machine is left 2 hours or more at high temperature and high humidity. Therefore, preventive control for the white streaks is implemented.	579995	ENGINE

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000011002	1599	011.002	2011/10/26	010.003		← New upgrade
MAIN	2KW_2F00006002	-	006.002	-	-	FS-C2026MFP	
MAIN	2KX_2F00006002	-	006.002	-	-	FS-C2126MFP	
SCANNER	2KW_1200008001	41AB	008.001	2011/5/25	-		
Option language	2KX_81BR001013	-	001.013	-	-	Brazilian Portuguese (For KMBR)	
Option language	2KX_81KR001015	-	001.015	-	-	Korean (For KMKR)	
Option language	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (For KTST)	
Option language	2KX_81TW001014	-	001.014	-	-	Traditional Chinese (For KMTW)	
FAX BOOT/APL	2KX_5500007001	-	007.001	-	-	FS-C2126MFP Except KTST	
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	-	FS-C2126MFP For KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b> <input type="checkbox"/> Entire Stock Rework <input checked="" type="checkbox"/> In-Field modification by case <input type="checkbox"/> In-Field modification at next visit <input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the above problem arises.
<b>Serial Nos. of Affected Machine:</b> Planned from the available timing in November 2011 production* <small>*The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.</small>

N00062004

# Service Bulletin

 Ref. No. **2KW-0034 (B439)**

&lt;Date&gt; December 15, 2011

<b>Subject</b>	<b>Firmware upgrade (main: Ver.007.002, optional language BR: Ver.001.017)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP</b>

## <Content of changes>

Item	Content	Ctl	FW
1	Corrective measures for the error when executing the U410 An error occurs if the U410 is executed when Letter size paper is loaded in the cassette. (Currently : A4 size is necessary to execute the U410 Adjusting the halftone automatically) Therefore, this is corrected.	535683 TO-11-005	MAIN
2	Corrective measures for the background image on FAX image The background image may appear if sending color image via FAX. Therefore, this is corrected.	565434 TO-11-34 TA2011060 1	MAIN
3	Corrective measures for the FAX address search error -----	548319 TF-11-002 NP-Z11008	MAIN
4	Corrective measures for the text print failure with a CF card The 1st page text may not be printed when printing a macro data using a CF card (printing a mcro only) Therefore, this is corrected.	514798 TP-10-297 UTS-10-042	MAIN
5	Corrective measures for the barcode number print failure Numbers under a barcode may not be correctly printed when printing a certain data. Therefore, this is corrected.	551238 UT-S11-001	MAIN
6	Corrective measures for blank pages with a certain data Blank pages may be output when continuously printing a certain Prescribe data. Therefore, this is corrected.	567734 TP-11-135 #1280638	MAIN
7	Prevention of the Prescribe mode entry with a certain file If the character codes 0x21, 0x52 and 0x21 (!R!) exist in series in the PCL5 data, Prescribe mode is unintentionally entered and no data is printed after that. herefore, this is corrected.	551314 TP-11-046 NP-Z11006	MAIN
8	FS-C2026MFP+/ C2126MFP+ support Messages for the FS-C2026MFP+/C2126MFP+ are added.	601481	LAN

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
ENGINE	2KW_1000011002	1599	011.002	2011/10/26	-		
MAIN	2KW_2F00007002	-	007.002	-	006.002	FS-C2026MFP	← New upgrade
MAIN	2KX_2F00007002	-	007.002	-	006.002	FS-C2126MFP	← New upgrade
SCANNER	2KW_1200008001	41AB	008.001	2011/5/25	-		
Option language	2KX_81BR001017	-	001.017	-	001.013	Brazilian Portuguese (KMBR)	← New upgrade
Option language	2KX_81KR001015	-	001.015	-	-	Korean(KMKR)	
Option language	2KX_81CN001011	-	001.011	-	-	Simplified Chinese (KTST)	
Option language	2KX_81TW001014	-	001.014	-	-	Traditional Chinese (KMTW)	
FAX BOOT/APL	2KX_5500007001	-	007.001	-	-	FS-C2126MFP Except KTST	
FAX BOOT/APL	2KX_5700Z03002	-	Z03.002	-	-	FS-C2126MFP For KTST	

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

# Service Bulletin

Ref. No. **2KW-0034 (B439)**

&lt;Date&gt; December 15, 2011

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the above problem arises.		
<b>Serial Nos. of Affected Machine:</b> No production is currently planned.		

N00060813

# Service Bulletin

Ref. No. **2MA-0004 (B460)**

&lt;Date&gt; December 27, 2011

<b>Subject</b>	<b>Firmware upgrade (Main: Ver.004.007, Optional language: Simplified Chinese: Ver.001.012, FAX: Ver.Z06.001 for KTST)</b>
<b>Model</b>	<b>FS-C2026MFP+,FS-C2126MFP+,FS-C2026MFP,FS-C2126MFP</b>

**<Content of changes>** Changes are only for the FS-3040MFP+, FS-3140MFP+. Firmware upgrade for the other models is for the firmware commonality

No.	Change	Content	Ctl	FW
1	KTST support	Simplified Chinese message is revised	609474 609349	LANG
2	Maintenance mail support	Spec is changed so that the latest information is sent even during sleep mode.	579779	MAIN
3	Catalan support	Catalan is supported as a new optional language	608357	MAIN
4	Chinese spec FAX support	Chine spec FAX is supported. (new models added)	2KX-016	FAX CHN

Refer to the next page and after for details of others

## FS-C2026MFP+, FS-C2126MFP+

	Program No.	Check SUM	VER.	Status Date	Current version	Remark	
MAIN	2MA_2F00004007	-	004.007	2011/11/15	003.007	FS-C2026MFP+	← New upgrade
MAIN	2MB_2F00004007	-	004.007	2011/11/15	003.007	FS-C2126MFP+	← New upgrade
ENGINE	2KW_1000011002	1599	011.002	-	-		
SCANNER	2MB_1200002001	7411	002.001	-	-		
Option language BR	2KX_81BR001017	-	001.017	-	-	Brazilian Portuguese*	
Option language KR	2KX_81KR001015	-	001.015	-	-	Korean for KMKR	
Option language TW	2KX_81TW001014	-	001.014	-	-	Traditional Chinese for KMTW	
Option language CN	2KX_81CN001012	-	001.012	-	-	Simplified Chinese for KTST	← New upgrade
FAX BOOT/APL	2KX_5500007001	-	007.001	-	-	Except KTST	
FAX BOOT/APL	2KX_5700Z06001	-	Z06.001	-	-	For KTST	← New upgrade

\* Except KMKR, KMTW, KTST

## FS-C2026MFP, FS-C2126MFP

	Program No.	Check SUM	VER.	Status Date	Current Version	Remark	
MAIN	2KW_2F00007002	-	007.002	-	-	FS-C2026MFP	
MAIN	2KX_2F00007002	-	007.002	-	-	FS-C2126MFP	
ENGINE	2KW_1000011002	1599	011.002	-	-		
SCANNER	2KW_1200008001	41AB	008.001	-	-		
Option language BR	2KX_81BR001017	-	001.017	-	-	Brazilian Portuguese*	
Option language KR	2KX_81KR001015	-	001.015	-	-	Korean for KMKR	
Option language TW	2KX_81TW001014	-	001.014	-	-	Traditional Chinese for KMTW	
Option language CN	2KX_81CN001012	-	001.012	-	001.011	Simplified Chinese for KTST	← New upgrade
FAX BOOT/APL	2KX_5500007001	-	007.001	-	-	Except KTST	
FAX BOOT/APL	2KX_5700Z06001	-	Z06.001	-	Z03.002	For KTST	← New upgrade

\* Except KMKR, KMTW, KTST

# Service Bulletin

Ref. No. **2MA-0004 (B460)**

&lt;Date&gt; December 27, 2011

For KM sales companies, it is possible to download firmware through KM Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the above problem arises.		
<b>Serial Nos. of Affected Machine:</b> FS-C2026MFP+, FS-2126MFP+: Planned from the 1st production for KTST in December 2011* FS-C2026MFP, FS-C2126MFP : No production is planned *The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		

N00062267/N00062329

No.	Change	Content	Ctl	FW
5	The gloss mode option is renamed	The gloss mode option is renamed Before: High/Low → After: On/Off	577022	MAI N
6	Corrective measures for the toner log not being correctly reflected in the event log	It is so revised that the toner log is correctly reflected to the event log. The counter information for the toner log is set up at the start-up after firmware upgrade. Meanwhile, the toner log is only recorded for the latest 8 times and the previous log can not be retrieved.	611978 TO-11-076 QATan-111102	MAI N
7	Performance improvement	Printing a certain PDF file is slow. Therefore, this is corrected.	576556 TP-11-071 UT-S11-014	MAI N
8	Corrective measures for the PDF direct print failure	Characters are garbled when direct-printing a certain PDF file. Therefore, this is corrected.	608519 TP-11-149 KMA-SatPr110622	MAI N
9	Corrective measures for the PDF direct print failure	Polish characters are garbled when direct-printing a certain PDF file. Therefore, this is corrected.	608517 TP-090345 KMIS_LWIK-12901	MAI N
10	Corrective measures for the PDF direct print failure	Characters are not partially printed when direct-printing a certain PDF file. Therefore, this is corrected.	608509 TP-10-058	MAI N
11	Corrective measures for the PDF direct print failure	Print fails and "PDFConversionError" report is printed when direct-printing a certain PDF file. Therefore, this is corrected.	608497 TP-10-190 #1082064	MAI N
12	Corrective measures for the PDF direct print failure	The KPDLE error occurs when printing a certain PDF data. (Error Name: /syntaxerror) Therefore, this is corrected.	608490 TP-10-203 NP-Z10068	MAI N
13	Corrective measures for the PDF direct print failure	Wrong characters are printed in a large font when direct-printing a certain PDF file. Therefore, this is corrected.	608486 TP-11-055 KMA-D-1102-06	MAI N
14	Corrective measures for the PDF direct print failure	The KPDLE error occurs when direct-printing a certain PDF file. (Error Name: /undefinedresult, Offending Command: --show--) Therefore, this is corrected.	576549 TP-090271 #786756	MAI N
15	Corrective measures for the PDF direct print failure	The KPDLE error occurs when direct-printing a certain PDF file. (Error Name: /invalidrestore, Offending Command: --restore--) Therefore, this is corrected.	576545 TP-090354 #841518	MAI N
16	Corrective measures for the KPDLE error	The KPDLE error occurs when printing a certain PDF data. Therefore, this is corrected.	608518 TP-11-127 NP-Z11035	MAI N
17	Corrective measures for the KPDLE error	The KPDLE error occurs when printing a certain KPDLE data. Therefore, this is corrected.	608481 TP-11-058 #1201170	MAI N
18	Corrective measures for the image failure	Undesired characters and lines may be printed with the PCL macro printing. Therefore, this is corrected.	606868 TP-11-161 UT-S11-025-2	MAI N

# Service Bulletin

 Ref. No. **2MA-0004 (B460)**

&lt;Date&gt; December 27, 2011

No.	Change	Content	Ctl	FW
19	Corrective measures for the PCL macro error not being called	Ruled lines may not be printed with the PCL macro not being called. Therefore, this is corrected.	606919 TP-11-153 KMIT11_0004	MAI N
20	Corrective measures for the optional language message failure for the Command Center	If the Command Center message in an optional language is stored in a HDD, it is not correctly indicated during sleep mode. Therefore, this is corrected.	389142 TP-090138 ESDC-0002	MAI N
21	Corrective measures for the SMB protocol printing failure	LF code may be ignored in the SMB protocol printing. Therefore, this is corrected	608761 TP-11-109 NP-Z1103	MAI N
22	"admin00" password support	-----	609110 TO-11-003 #1160788 #1160792	MAI N
23	Preventive support for the Command Center setting not being changed	-----	609106 TO-11-007 #1160788	MAI N

# Service Bulletin

 Ref. No. **2KV-0005 (B466)**

&lt;Date&gt; December 28, 2011

<b>Subject</b>	<b>HOOK DU RELEASE shape change</b>
<b>Model</b>	<b>FS-C5150DN,FS-C5250DN,FS-C2026MFP,FS-C2126MFP FS-C2526MFP,FS-C2626MFP,FS-C2026MFP+,FS-C2126MFP+</b>

The shape of HOOK DU RELEASE for DU REAR COVER ASSY is changed to strengthen the hook part.

### <Content of change>

Rounding is applied, ribs are added to the hook part of HOOK DU RELEASE, and the part is thickened by 1mm.



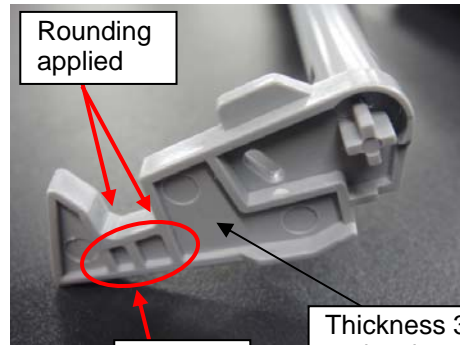
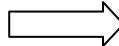
Before



After



Thickness 2mm



Ribs added

 Thickness 3mm (+1mm)  
colored part as shown in  
the part before change

No.	Old Part No.	New Part No.	Description	Q'ty		Compa bi lity		Remarks
				Old	New	Old	New	
1	302KV29101 2KV29101	302KV29102 2KV29102	HOOK DU RELEASE	1	1	X	O	

**KMC's Classification**
 Entire Stock Rework

 In-Field modification at next visit

 In-Field modification by case

 No modification necessary

**Field Measure:** Please use the new type parts when the above phenomenon arises.

**Serial Nos. of Affected Machine:** Refer to the next page.



# Service Bulletin

 Ref. No. **2KV-0005 (B466)**

&lt;Date&gt; December 28, 2011

&lt;Serial number of the affected model&gt;

Model	Destination	Serial No.
FS-C5150DN	KMAO	Q531Z01022
	KME	Q521Z27057
	KMA	Q511Z03834
	KMA(SA)	N1N1Z00492
	Others	From next production
FS-C5250DN	KMAO	Q571Z00752
	KMTH	N831Z00296
	KME	Q561Z17892
	KMA	Q551Z03932
	KMID	N8U1Z00019
Others	From next production	
FS-C2526MFP	KMA	NMJ1Z00482
	KME	NML1Z01505
	Others	From next production
FS-C2626MFP	KMA	NMM1Z01678
	KME	NN11Z04170
	Others	From next production
FS-C2026MFP+	KMA	NN31Z00075
	KMAO	NN41Z00113
	KMSG	NRY1Z00004
	KME	NN51Z02622
	Others	From next production
FS-C2126MFP+	KMA	NN71Z00561
	KMAO	NN81Z00500
	KMID	NS11Z00025
	KME	NN91Z05768
	KMTW	NRR1Z00001
	Others	From next production

# Service Bulletin

Ref. No. **PCI-0307 (C002)**

[Parts Change Information]

<Date>

August 2, 2012

Subject	Parts Change Information
<b>Model</b>	<b>FS-1100*, FS-1300D*, FS-1350DN*, FS-1120D, FS-1320D, FS-1370DN, FS-1110, FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, FS-1030MFP, FS-1130MFP, FS-1035MFP, FS-1135MFP, FS-2020D*, FS-3920DN*, FS-4020DN*, FS-3640MFP, FS-C2626MFP, FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2026MFP+, FS-C2126MFP+, PF-120, PF-310+, PF-510</b>

*This time the description with (---) is revised from the previous information.*

*<Number of changes: 6> Added the content of change, the changed part (No.4) and the applied models in page 1, 2. And, corrected the layout and the page according to this addition.*

Affected model

\*Common with CHUNGHO brand

PF-120	FS-1030MFP, FS-1130MFP, FS-1035MFP, FS-1135MFP, LS-1035MFP, LS-1135MFP
PF-310+	FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+
PF-510	FS-C5100DN, FS-C5200DN, FS-C5300DN, FS-C5350DN, FS-C5400DN

The following parts are changed.

## **P2 <SHEET HIGH VOLTAGE added to the high voltage board>**

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1110, (---) FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, FS-1030MFP, FS-1130MFP, FS-1035MFP, FS-1135MFP,

## **(---)P3 <Parts Number Information>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

## **P3 <GEAR Z18S IDLE Change>**

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, LS-1028MFP, LS-1128MFP

## **(---)P4 <Actuator Change>**

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, LS-1028MFP, LS-1128MFP

## **P4 <Ground Spring Disuse>**

FS-1030MFP, FS-1130MFP, FS-1035MFP, FS-1135MFP

## **P4 <(For KDAU) Warranty Card Unification>**

FS-2020D, FS-3920DN, FS-4020DN, FS-1350DN

## **P5 <(For KDA) Standard Label and Leaflet Addition>**

FS-C2626MFP

## **P5 <(For KDA) Standard Label and Leaflet Addition>**

FS-3640MFP

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0307 (C002)**

<Date>

August 2, 2012

**P6 <(For KDSG) Rating Label Change>**

FS-3040MFP+, FS-3140MFP+

**P6 <Korean Language added to the PF-120 Installation Guide>**

PF-120

**P6 <(For UTAX/TA, OLIVETTI) PF-310+ Installation Guide Change>**

PF-310+

**P6 <AC Cord Change>**

PF-510

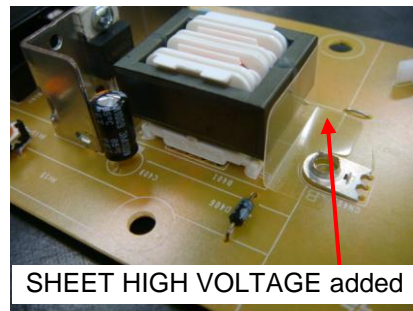
**<SHEET HIGH VOLTAGE added to the high voltage board**

**→ From November 2011 production**

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1110,  
 (-->) FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, FS-1030MFP,  
 FS-1130MFP, FS-1035MFP, FS-1135MFP

SHEET HIGH VOLTAGE is added to the assembly process improvement to attach the high voltage board.  
 (-->) Accordingly, the packing for the high voltage board (No.4) is changed to suit the drop shock and vibration in transit.

HIGH VOLTAGE UNIT Change



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302H994740 2H994740	302H994741 2H994741	PARTS HIGH VOLTAGE UNIT SP	1	1	X	O	
2	302LZ94040 2LZ94040	302LZ94041 2LZ94041	PARTS HIGH VOLTAGE UNIT SP	1	1	X	O	
3	302L094060 2L094060	302L094061 2L094061	PARTS HIGH VOLTAGE UNIT SP	1	1	X	O	
(-->) 4	302H445040 2H445040	302H494220 2H494220	PARTS HIGH VOLTAGE UNIT SP	1	1	X	O	

N00061720

# Service Bulletin

[Parts Change Information]

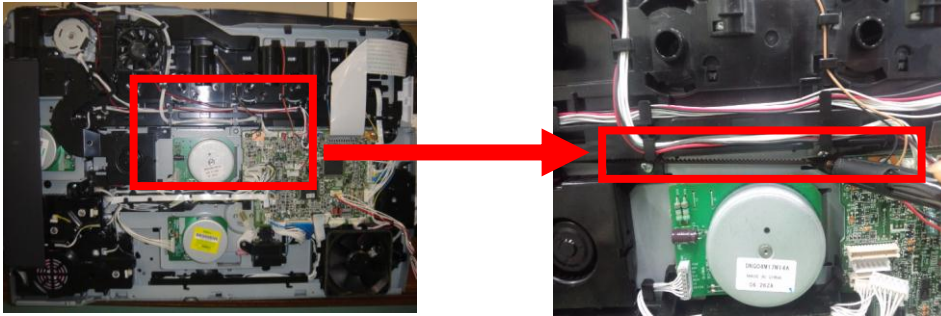
Ref. No. **PCI-0307 (C002)**

<Date> August 2, 2012

**<Parts Number Information>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP,  
FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

The following (BELT S2M Z371) is set up for an individual service part.



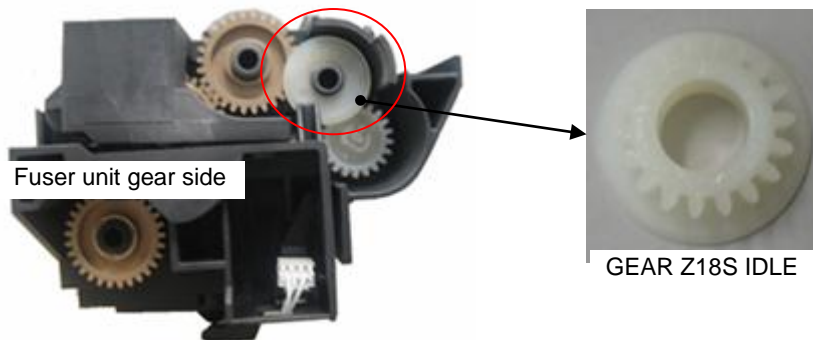
No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	-----	302KV02A90 2KV02A90	BELT S2M Z371	-	1	-	○	

**<GEAR Z18S IDLE Change → After using up the old stock>**

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1028MFP/KM-2810,  
FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, LS-1028MFP, LS-1128MFP

The material of GEAR Z18S IDLE is changed to improve the heat resistance margin.

Material Change: Asahi Kasei Chemicals LEONA 1300S → LEONA 1402S



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302HS25070 2HS25070	302HS25071 2HS25071	GEAR Z18S IDLE	1	1	○	○	

N00060478

**<Actuator Change → After using up the old stock>**

# Service Bulletin

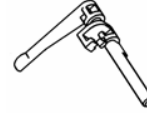
[Parts Change Information]

Ref. No. **PCI-0307 (C002)**

<Date> August 2, 2012

FS-1100, FS-1300D, FS-1350DN, FS-1120D, FS-1320D, FS-1370DN, FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1024MFP, FS-1124MFP, LS-1028MFP, LS-1128MFP

The following is changed for common use of parts with other models.



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302HS06061 2HS06061	302LZ06010 2LZ06010	ACTUATOR EMPTY A	1	1	○	○	

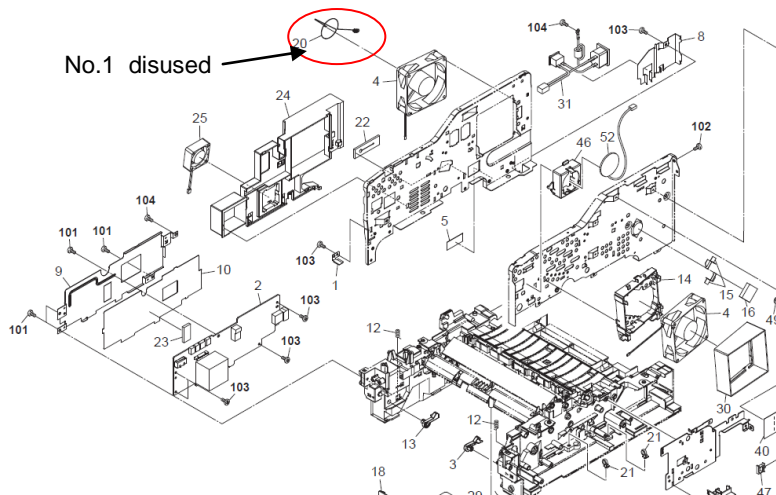
N00054294

**<Ground Spring Disuse → From October 2011 production>**

FS-1030MFP, FS-1130MFP, FS-1035MFP, FS-1135MFP

The part No1 is disused after confirming no problem in functionality.

12 Electrical Components



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	302HS02620 2HS02620	-	SPRING EARTH FAN	1	-	○	-	

N00061093

**<(For KDAU) Warranty Card Unification → From November 2011 production>**

FS-2020D, FS-3920DN, FS-4020DN, FS-1350DN

The Warranty Card for KDAU is unified with the latest revision.

Content of change: The FS-2020D warranty period change

FS-2020D	2 Years on-Site*	2 Years or 300,000 pages whichever occurs first	MK-340 Every 300,000 pages
↓			
FS-2020D	1 Year On-Site*	1 Year or 300,000 pages whichever occurs first	MK-340 Every 300,000 pages

N00061640

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0307 (C002)**

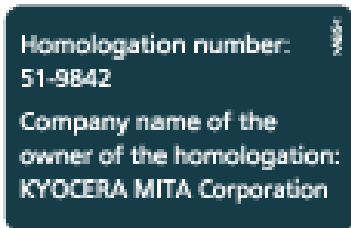
<Date> August 2, 2012

**<(For KDA) Standard Label and Leaflet Addition → November 2011 production>**

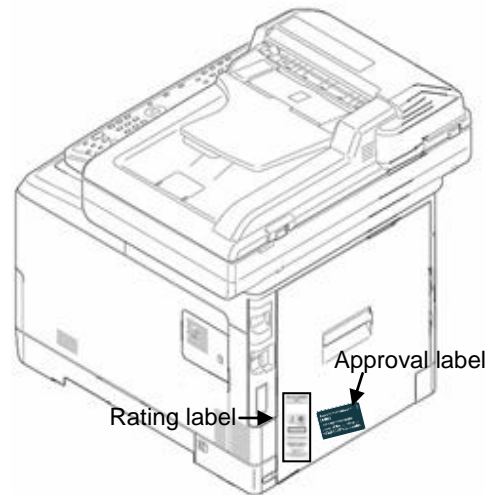
FS-C2626MFP

The FAX line approval label and the leaflet for handling are added after the Argentina line standard approval is granted.

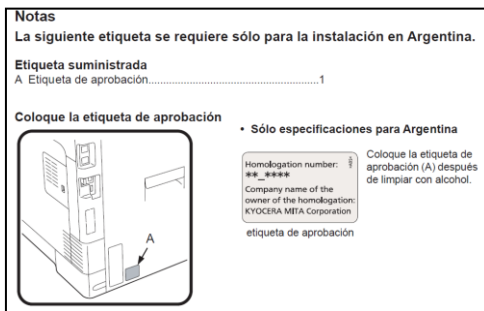
Approval label



Where to affix the label



[Leaflet] This is a part of the leaflet for reference (Refer to the attached file)



N00061734

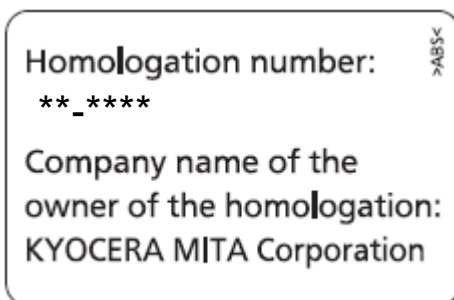
**<(For KDA) Standard Label and Leaflet Addition**

**→ Planned from January 2012 production>**

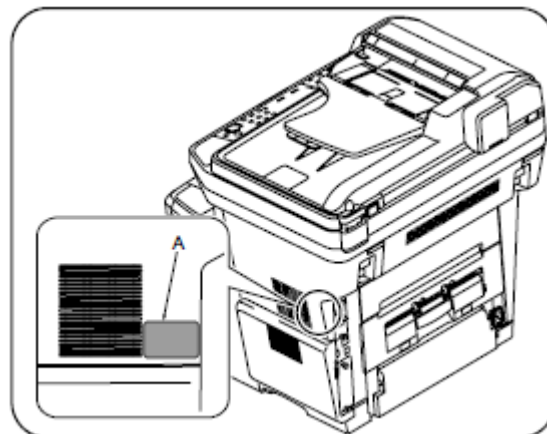
FS-3640MFP

The FAX line approval label and the leaflet for handling are added after the Argentina line standard approval is granted.

Approval label



Where to affix the label



N00061598/N00061796

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0307 (C002)**

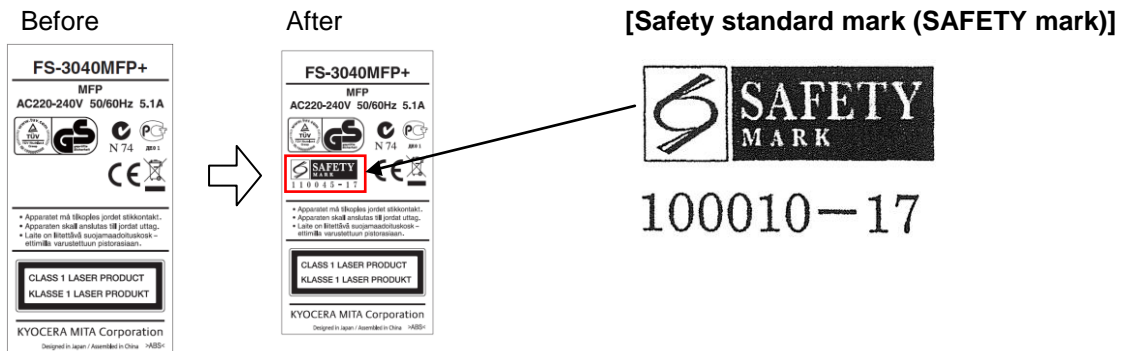
<Date> August 2, 2012

**<(For KDSG) Rating Label Change**

**→ From the available timing in October 2011 production→**

FS-3040MFP+, FS-3140MFP+

The Singaporean safety standard mark (SAFETY mark) is added to the rating label after the Singaporean safety standard approval is granted.



N00061146

**<Korean Language added to the PF-120 Installation Guide**

**→ For KMKR: From November 2011 produciton, Others: After using up the old stock→**

PF-120

The Korean descriptions are added to the PF-120 Installation Guide.

N00061818

**<(For UTAX/TA, OLIVETTI) PF-310+ Installation Guide Change**

**→ From November 2011 production→**

PF-310+

The caution statements for the 120V area are deleted.

For U.S.A.:  
This accessory is for use only with the following Applicant's Listed Machine.  
Refer to the supplied guide to install the accessory in the field.  
Machine: FS-3040MFP+, FS-3140MFP+, FS-3540MFP, FS-3640MFP

⇒ Deleted

N00061876

**<AC Cord Change → After using up the old stock>**

PF-510

The following are changed for common use with other models.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	303K846160 3K846160	7AAACCEU+10H001 AA106140	AC CORD JOINT EU	1	1	○	○	*1
2	303K846170 3K846170	7AAACCP+15H002 AA106160	AC CORD JOINT JP	1	1	○	○	*2
3	303K846150 3K846150	7AAACCUS+15H001 AA106170	AC CORD JOINT US	1	1	○	○	*3

Old parts name: \*1 AC CORD JOINT 200  
\*2 AC CORD JOINT 100  
\*3 AC CORD JOINT 120

N00034937

# Service Bulletin

 Ref. No. **2KW-0036 (C097)**

&lt;Date&gt; April 18, 2012

<b>Subject</b>	<b>DRUM ASSY Change</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C5150DN, FS-C5250DN, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+</b>

## <Content of change>

The drum composition is changed from ECOLONG4 to ECOLONG5 for process improvement.

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KV93014 2KV93014	302KV93015 2KV93015	DK-590	1	1	○	○	*1
2	302KV9C014 2KV9C014	302KV9C015 2KV9C015	DK-590	1	1	○	○	*1 *3
3	302KV9K014 2KV9K014	302KV9K015 2KV9K015	DK-590	1	1	○	○	*1 *4
4	302KT93014 2KT93014	302KT93015 2KT93015	DK-591	1	1	○	○	*2
5	302KT9C014 2KT9C014	302KT9C015 2KT9C015	DK-591	1	1	○	○	*2 *3
6	302KT9K014 2KT9K014	302KT9K015 2KT9K015	DK-591	1	1	○	○	*2 *4

\*1 Applied model: FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-2126MFP+

\*2 Applied model : FS-C5150DN

\*3 Destination: KDCN

\*4 Destination: KDKR

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b> No particular problem is expected.		
<b>Serial Nos. of Affected Machine:</b> Refer to the next page.		

N00063002



# Service Bulletin

 Ref. No. **2KW-0036 (C097)**

&lt;Date&gt; April 18, 2012

## Serial numbers of the affected models

Model	Destination	Serial No.	Model	Destination	Serial No.
FS-C5150DN	KDA	Q512204196	FS-C2626MFP	KDJ	From next production
	KDE	From next production		KDA	NMM2201778
	KDAO	Q532201202		KDE	From next production
	UTAX/TA	Q862202074		KDAO	From next production
	KDA (LAD)	N1N2200590		UTAX/TA	NNV2200778
	KDSG/HK	From next production		KDA GSA	From next production
	KDID	From next production		KDA (LAD)	From next production
	KDTH	N822200899		OLIVETTI	NQA2200143
	KDTW	N862200213	FS-C2026MFP+	KDJ	NN62200146
	KDCN	From next production		KDA	NN32200235
	KDKR	From next production		KDE	NN52203056
	OLIVETTI	NHT2200631		KDAO	NN42200183
	Philcopy	From next production		UTAX/TA	From next production
				KDA (LAD)	NPM2300081
FS-C5250DN	KDJ	Q542202902	KDSG/HK	NRY2200027	
	KDA	Q552204176	KDTH	From next production	
	KDE	Q562119626	KDTW	From next production	
	KDAO	Q572200823	KDKR	NT52200001	
	UTAX/TA	Q872202777	OLIVETTI	NQB2200093	
	KDA GSA	From next production	Philcopy	NV62200051	
	KDA 南米	From next production	FS-C2126MFP+	KDJ	NNA2200361
	KDSG/HK	From next production		KDA	NN72100959
	KDID	From next production		KDE	NN92105844
	KDTH	N832200313		KDAO	NN82100516
	KDTW	From next production		UTAX/TA	NNX2202291
	KDCN	From next production		KDA (LAD)	From next production
	KDKR	From next production		KDSG/HK	NRZ2100001
	OLIVETTI	NHU2200309		KDID	NS12100061
Philcopy	From next production	KDTH		From next production	
		KDTW		NRR2100030	
FS-C2526MFP	KDA	NMJ2200642	KDCN	From next production	
	KDE	NML2201547	KDKR	NT62200001	
	KDAO	From next production	OLIVETTI	NQC2200381	
	UTAX/TA	From next production	Philcopy	NV72100001	
	OLIVETTI	NQ92200096			

FS-C2026MFP, FS-C2126MFP: No production is planned.

Model	Destination	Serial No.	Model	Destination	Serial No.
DK-590	Other than below	K7F2296717	MK-590	Other than below	Q5R2200695
DK-590	KDCN	From next production	MK-590	KDKR	From next production
DK-590	KDKR	From next production	MK-590	KDCN	From next production
DK-591	Other than below	K6A2202887	MK-590	KDTW	From next production
DK-591	KDCN	KA62203295	MK-590D	KDID	From next production
DK-591	KDKR	From next production	MK-592	KDA	Q5Q2200253

# Service Bulletin

Ref. No. **2KT-0012 (C132)**

<Date> July 17, 2012

<b>Subject</b>	<b>Firmware upgrade for the corrective measures for the color registration drift and color image density down (Engine: ver. 2KT_1000.007.004,2KV_1000.007.004, 2KW_1000.012.004)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

*This time the description with (-->) is revised from the previous information.*

*<Number of changes: 6> Corrected the descriptions so that it directs to follow [Firmware upgrade procedures] in page 3 only when the color registration drift is not cleared even if upgrading the engine firmware.*

*Deleted the content of changes partly, corrected the field measure and added the accurate serial number.*

The engine firmware is upgraded for the corrective measures for the color registration drift and color image density down.

(-->) When the color registration drift appears greatly and is not cleared even if upgrading the corrective measures version of the engine firmware, please download the adjustment firmware and then upgrade the engine firmware again by referring to [Firmware upgrade procedures] in page 3.

## <Content of changes>

No.	Item	Content	Ctl	FW
1	Corrective measure for the color registration drift	The reference color for the color registration adjustment is changed from K(Black) to M(Magenta). The auto color registration adjustment control, LSU temperature compensation, LSU temperature control table (-->), etc. are changed after the above change.	591047,591066 591048,591067 592561,592562 594121,594124 595692,595694 595695,595699	ENGINE
2	Corrective measures for the color image density down	It is so changed that the developer units are not driven during warm-up after recovery from sleep mode and after cover close to prevent the developer powder deterioration	599278 599280	ENGINE

## <FS-C5150DN, FS-C5250DN>

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2KV_3F00003007	-	003.007	2011/11/4	-		
ENGINE	2KT_1000007004	0C51	007.004	-	006.002	FS-C5150DN	← New upgrade
ENGINE	2KV_1000007004	6546	007.004	-	006.002	FS-C5250DN	← New upgrade
Option Language	2KV_81BR001009	-	001.009	-	-	Brazilian Portuguese	
Option Language	2KV_81KR001014	-	001.014	-	-	Korean	
Option Language	2KV_81TW001012	-	001.012	-	-	Traditional Chinese	
Option Language	2KV_81CN001012	-	001.012	-	-	Simplified Chinese	

For KDC sales companies, it is possible to download firmware through Knowledge Cabi-NET.

When upgrading firmware or replacing boards etc., please upgrade each firmware to the latest version at the same time.

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework <input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> In-Field modification at next visit <input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware when the above problem arises. (-->) If the color image density downs, please replace with the applied developing unit.		
<b>Serial Nos. of Affected Machine:</b> (-->) Please refer to page 4-5.		

N00065400/N00065401

# Service Bulletin

Ref. No. **2KT-0012 (C132)**

<Date> July 17, 2012

<FS-C2026MFP, FS-C2126MFP>

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2KW_2F00007002	-	007.002	-	-	FS-C2026MFP	
MAIN	2KX_2F00007002	-	007.002	-	-	FS-C2126MFP	
ENGINE	2KW_1000012004	AEF1	012.004	-	011.002		← New upgrade
SCANNER	2KW_1200008001	41AB	008.001	-	-		
Option Language	2KX_81BR001017	-	001.017	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001015	-	001.015	-	-	Korean	
Option Language	2KX_81TW001014	-	001.014	-	-	Traditional Chinese	
Option Language	2KX_81CN001012	-	001.012	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500007001	-	007.001	-	-	(-->) Except China	
FAX BOOT APL	2KX_5700Z06001	-	Z06.001	-	-	(-->) For China	

<FS-C2026MFP+, FS-C2126MFP+>

Type	Program No.	Check SUM	Ver.	Status Date	Current version	Remark	
MAIN	2MA_2F00004007	-	004.007	2011/11/15	-	FS-C2026MFP+	
MAIN	2MB_2F00004007	-	004.007	2011/11/15	-	FS-C2126MFP+	
ENGINE	2KW_1000012004	AEF1	012.004	-	011.002		← New upgrade
SCANNER	2MB_1200002001	7411	002.001	-	-		
Option Language	2KX_81BR001017	-	001.017	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001015	-	001.015	-	-	Korean	
Option Language	2KX_81TW001014	-	001.014	-	-	Traditional Chinese	
Option Language	2KX_81CN001012	-	001.012	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500007001	-	007.001	-	-	(-->) Except China	
FAX BOOT APL	2KX_5700Z06001	-	Z06.001	-	-	(-->) For China	

# Service Bulletin

Ref. No. **2KT-0012 (C132)**

<Date> July 17, 2012

<FS-C2526MFP, FS-C2626MFP>

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2M8_2F00004006	-	004.006	2011/11/16	-	FS-C2526MFP	
MAIN	2M9_2F00004006	-	004.006	2011/11/16	-	FS-C2626MFP	
MMI	2M8_7000005001	-	005.001	-	-		
ENGINE	2KW_1000012004	AEF1	012.004	-	011.002		← New upgrade
SCANNER	2M9_1200003001	-	003.001	-	-		
Option Language	2M8_81BR001008	-	001.008	-	-	Brazilian Portuguese	
Option Language	2M8_81JP001001	-	001.001	-	-	Japanese	
FAX BOOT APL	2KX_5500007001	-	007.001	-	-		

(-->) Please perform the following when the color registration drift is much even if upgrading the firmware.

[Firmware upgrade procedures]

**[Note] The engine firmware consists of (1) adjustment firmware and (2) upgrade firmware. Prepare 2 pcs. of USB memory.**

- Print the service status page. <For check of the current firmware version>
- Download the adjustment firmware.  
Connect the USB memory with the adjustment firmware to the machine.  
When completing download as shown in [Fig.1], turn the power off and disconnect the USB memory.  
Turn the power on and confirm [C9999] appears as in [Fig.2].  
Turn the power off.
- Download the upgrade firmware.  
Connect the USB memory with the adjustment firmware to the machine.  
When completing download as shown in [Fig.3], confirm the engine firmware version is correct by pressing the upward or downward key.  
Turn the power off and disconnect the USB memory.
- Turn the power on and print the service status page to confirm the firmware upgrade is correctly done.
- Print the color registration chart and manually adjust the color registration (detail) if necessary.

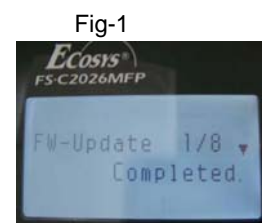


Fig-1

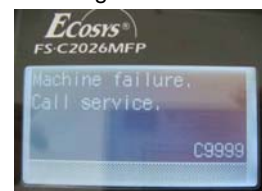


Fig-2

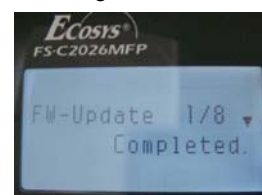


Fig-3

	FS-C5150DN	FS-C5250DN	FS-C2026MFP FS-C2126MFP FS-C2026MFP+ FS-C2126MFP+ FS-C2526MFP FS-C2626MFP
Adjustment firmware	2KT_1000.CF5.001	2KV_1000.CF5.001	2KW_1000.CF5.001
Upgrade firmware	2KT_1000.007.004	2KV_1000.007.004	2KW_1000.012.004

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&lt;Date&gt; July 17, 2012

 (--> **Accurate serial number**)

Engine Ver. : 2KW\_1000.012.004

Model	Sales company	ITEM No.	Serial number
FS-C2026MFP	All destinations	---	No production.

Model	Sales company	ITEM No.	Serial number
FS-C2126MFP	All destinations	---	No production.

Model	Sales company	ITEM No.	Serial number
FS-C2526MFP	KDA	1102M82US0	NMJ2500802
	KDE	1102M83NLO	From the next production
	KDAU	1102M83AS0	From the next production
	UTAX/TA	1102M83UT0	From the next production
	OLIVETTI	1102M83LV0	From the next production

Model	Sales company	ITEM No.	Serial number
FS-C2626MFP	KDJ	1102M99JP0	NN22500296
	KDA	1102M92US0	NMM2502697
	KDE	1102M93NLO	NN12604243
	KDAU	1102M93AS0	NMZ2500127
	KDA(GSA)	1102M92US1	From the next production
	KDA(South America)	1102M94US0	From the next production
	UTAX/TA	1102M93UT0	NNV2501058
	OLIVETTI	1102M93LV0	NQA2500163
	ADP	1102M92AD0	L4A2600001

Model	Sales company	ITEM No.	Serial number
FS-C2026MFP+	KDJ	1102MA9JP0	NN62500222
	KDA	1102MA2US0	From the next production
	KDE	1102MA3NLO	NN52504341
	KDAU	1102MA3AS0	NN42500297
	KDA (South America)	1102MA4US0	From the next production
	KDSG/HK	1102MA3SG0	From the next production
	KDTH	1102MA3TH0	From the next production
	KDTW	1102MATTW0	From the next production
	KDKR	1102MA3KR0	From the next production
	Philcopy	1102MA4PH0	From the next production
	UTAX/TA	1102MA3UT0	NNW2500892
	OLIVETTI	1102MA3LV0	NQB2500243

Model	Sales company	ITEM No.	Serial number
FS-C2126MFP+	KDJ	1102MB9JP0	NNA2500583
	KDA	1102MB2US0	NN72501992
	KDE	1102MB3NLO	NN92511026
	KDAU	1102MB3AS0	NN82501072
	KDA(South America)	1102MB4US0	From the next production
	KDSG/HK	1102MB3SG0	NRZ2600018
	KDID	1102MB3ND0	NS12600074
	KDTH	1102MB3TH0	From the next production
	KDTW	1102MBTWT0	NRR2600057
	KDCN	1102MB3KS0	NUW2700001
	KDKR	1102MB3KR0	NT62500046
	Philcopy	1102MB4PH0	From the next production
	OLIVETTI	1102MB3LV0	NQC2500591
	UTAX/TA	1102MB3UT0	NNX2502985

# Service Bulletin

Ref. No. **2KT-0012 (C132)**

<Date> July 17, 2012

Engine Ver. : 2KT\_1000.007.004

Model	Sales company	ITEM No.	Serial number
FS-C5150DN	KDA	1102KT2US0	Q512504852
	KDE	1102KT3NL0	Q522431166
	KDAU	1102KT3AS0	Q532501398
	KDA(South America)	1102KT4US0	From the next production
	KDSG/HK	1102KT3SG0	From the next production
	KDID	1102KT3ND0	From the next production
	KDTH	1102KT3TH0	From the next production
	KDTW	1102KTTTW0	N862500362
	KDCN	1102KT3KS0	From the next production
	KDKR	1102KT3KR0	N842601019
	UTAX/TA	1102KT3UT0	Q862502363
	OLIVETTI	1102KT3LV0	NHT2500656

Engine Ver. : 2KV\_1000.007.004

Model	Sales company	ITEM No.	Serial number
FS-C5250DN	KDJ	1102KV9JP0	Q542403099
	KDJ(U.S. Forces)	1102KV2US3	From the next production
	KDA	1102KV2US0	Q552404930
	KDE	1102KV3NL0	Q562425214
	KDAU	1102KV3AS0	Q572401081
	KDA(South America)	1102KV4US0	From the next production
	KDSG/HK	1102KV3SG0	From the next production
	KDID	1102KV3ND0	From the next production
	KDTH	1102KV3TH0	N832500370
	KDTW	1102KVTTW0	N872500046
	KDCN	1102KV3KS0	From the next production
	KDKR	1102KV3KR0	From the next production
	Philcopy	1102KV3TH0	N832500370
	KDA(GSA)	1102KV2US1	From the next production
	UTAX/TA	1102KV3UT0	Q872403500
	OLIVETTI	1102KV3LV0	NHU2500479

# Service Bulletin

 Ref. No. **2H9-0033 (C212)**

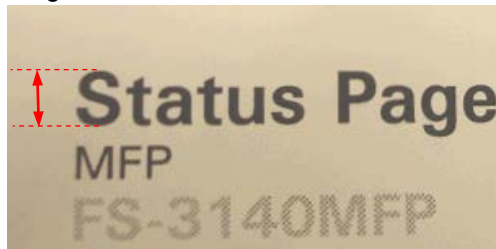
&lt;Date&gt; August 3, 2012

<b>Subject</b>	<b>Corrective measures for the DP scan image extension (Service parts)</b>
<b>Model</b>	<b>FS-1028MFP/KM-2810, FS-1128MFP/KM-2820, FS-1030MFP, FS-1030MFP/DP, FS-1130MFP, FS-1135MFP, FS-1035MFP/DP, FS-1024MFP, FS-1124MFP, FS-3040MFP, FS-3140MFP, FS-3040MFP+, FS-3140MFP+, FS-3540MFP, FS-3640MFP, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

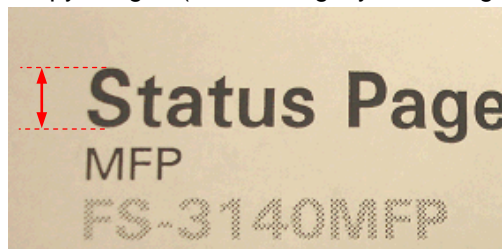
[Phenomenon]

The image at the leading edge of the original may be slightly extended when scanning the original from the DP.

<Original>



<Copy image> (State of slightly extending toward the paper feeding direction)

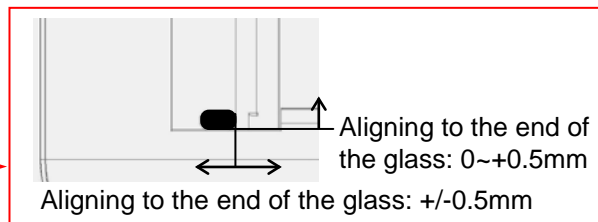
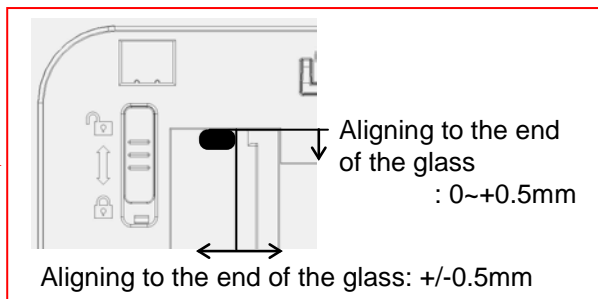
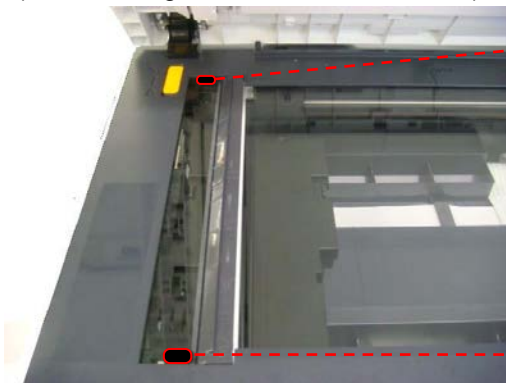


[Field Measure]

The film (No.1: thickness is 0.25mm) is supplied as the service parts that is affixed on the DP contact glass as the spacer for the smooth original conveying by securing the gap between the reading guide of the DP and the DP contact glass of the main machine.

**Film affixing location and its alignment**

(DP contact glass of the main machine)



\* Film (No1): 7.5(+/-0.3mm)x14mm (Oval shape), Thickness is 0.25mm (Black)

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	-----	303LL24280 3LL24280	FILM GUIDE READING	-	2	-	○	Service supply only

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework <input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> In-Field modification at next visit <input type="checkbox"/> No modification necessary
-----------------------------	---	--

**Field Measure:** Please affix 2 films (No.1) to the DP contact glass aligning to the alignment when the above phenomenon occurs. (Please clean with a dry cloth the DP contact glass affixing the films before affixing.)

**Serial Nos. of Affected Machine:** This is for the service parts only and no affected serial number exists.

# Service Bulletin

Ref. No. **2KT-0013 (C218)**

<Date> August, 21 2012

<b>Subject</b>	<b>Change of the drum unit (Corrective measure for the ghost image)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

As a measure against ghost images in the field, the drum unit is changed as follows.

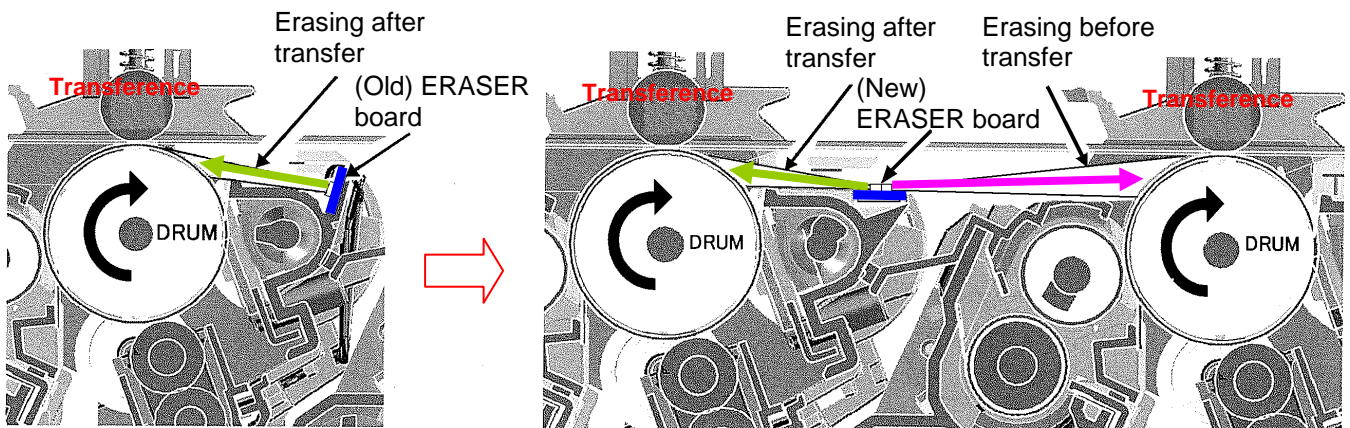
## <Content of change>

(Before) The erasing is done after the transfer in the drum unit.

(After) Changing the ERASER board of drum unit and FRAME DRUM, shedding the light for erasing on front and rear side of ERASER board. By this, erasing before transfer of sided drum unit, take a measure to suppress the appearance of ghost.

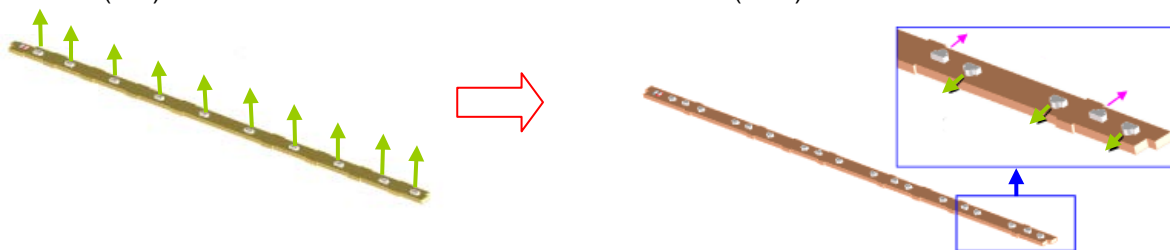
(Old) DRUM UNIT

(New) DRUM UNIT



(Old) ERASER Board

(New) ERASER Board



<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> If replacing the drum unit as the corrective measure for ghost image, please change the drums for all the color (4 colors) at the same time. There is no problem to change a single drum for other factors.		
<b>Serial Nos. of Affected Machine:</b> Service Parts: Planned from the production in August, 2012* Main Machine: Planned from the production in October, 2012		
*The above is the plan at the present moment. Please note that there is a possibility of change after giving this information.		



# Service Bulletin

 Ref. No. **2KT-0013 (C218)**

&lt;Date&gt; August, 21 2012

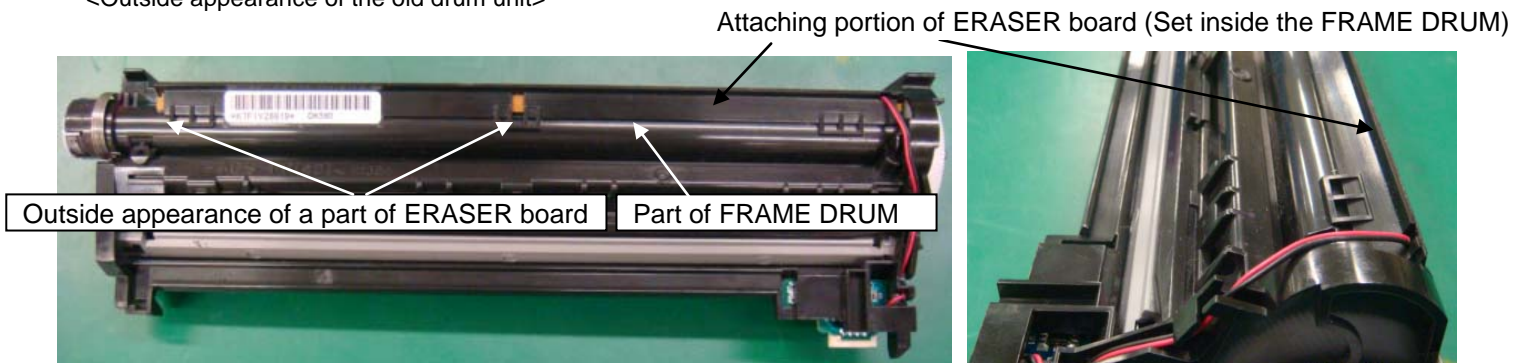
No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KV93015 2KV93015	302KV93016 2KV93016	DK-590	4	4	○	○	*1
2	302KV9C015 2KV9C015	302KV9C016 2KV9C016	DK-590	4	4	○	○	*1 for KDCN
3	302KV9K015 2KV9K015	302KV9K016 2KV9K016	DK-590	4	4	○	○	*1 for KDKR
4	302KT93015 2KT93015	302KT93016 2KT93016	DK-591	4	4	○	○	*2
5	302KT9C015 2KT9C015	302KT9C016 2KT9C016	DK-591	4	4	○	○	*2 for KDCN
6	302KT9K015 2KT9K015	302KT9K016 2KT9K016	DK-591	4	4	○	○	*2 for KDKR

\*1: FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP

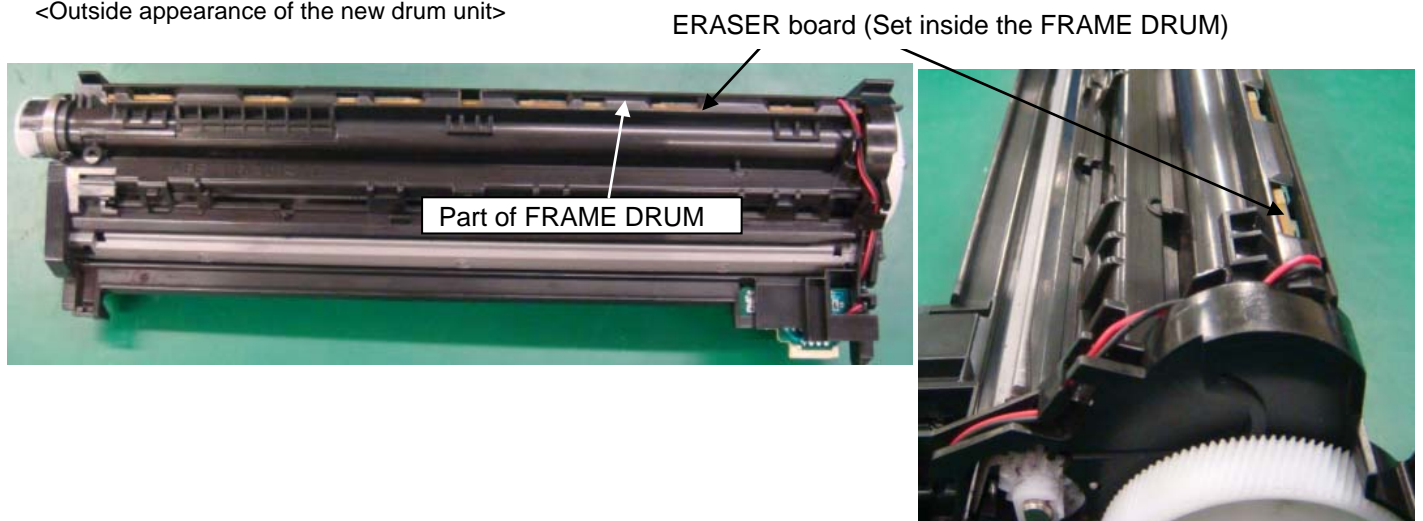
\*2: FS-C5150DN

\*3: If replacing the drum unit as a corrective measure for ghost image, please change the drums for all the color (4 colors) at the same time. There is no problem to change a single drum for other factors.

<Outside appearance of the old drum unit>



<Outside appearance of the new drum unit>

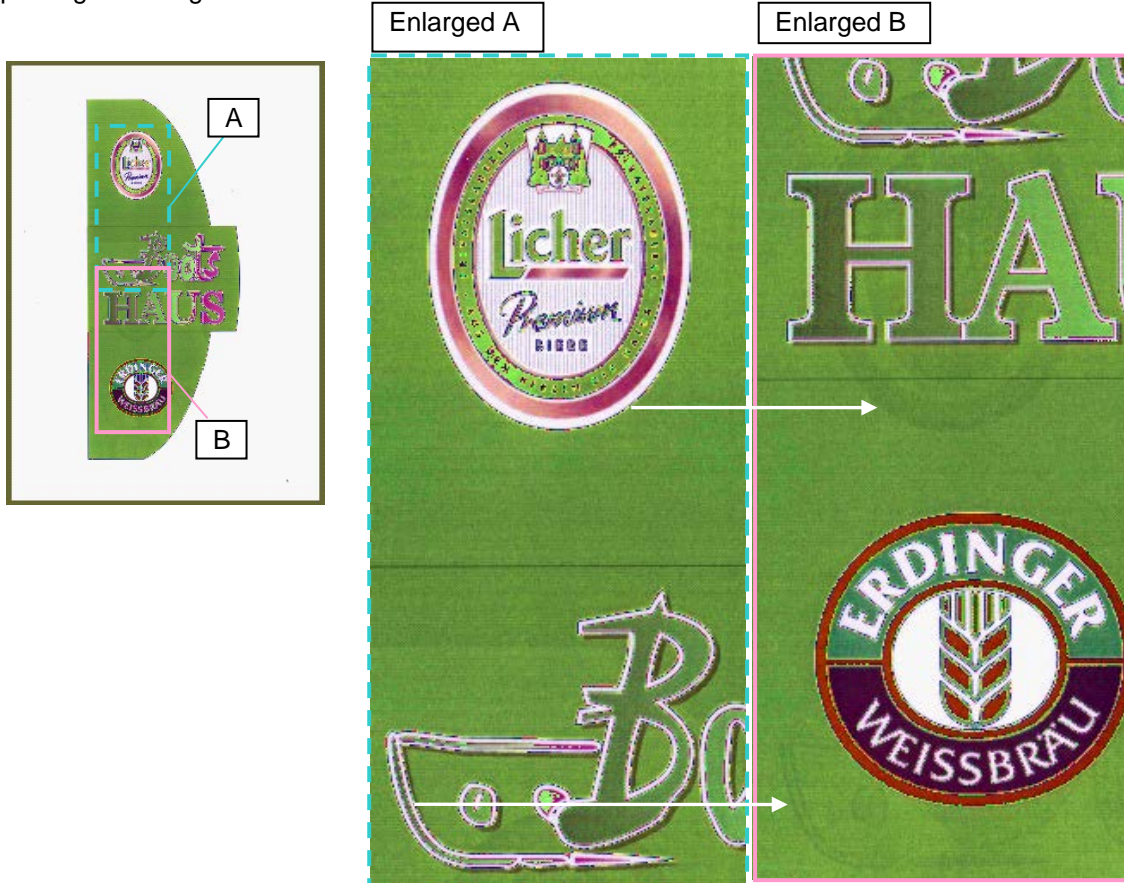


# Service Bulletin

Ref. No. **2KT-0013 (C218)**

<Date> August, 21 2012

<Sample of ghost images>



The part A appears on the part B like shadow.

# Service Bulletin

Ref. No. **PCI-0316 (C231)**

[Parts Change Information]

&lt;Date&gt; September 3, 2012

Subject	Parts Change Information
<b>Model</b>	TASKalfa 7550ci, TASKalfa 6550ci, TASKalfa 5550ci, TASKalfa 4550ci, TASKalfa 3550ci, TASKalfa 3050ci, TASKalfa 8000i, TASKalfa 6500i, TASKalfa 5500i, TASKalfa 4500i, TASKalfa 3500i TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP, TASKalfa 255c/FS-C8025MFP, TASKalfa205c/FS-C8020MFP, TASKalfa 306i/FS-6530MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 305/FS-6030MFP, TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 2550ci, TASKalfa 220, TASKalfa 180, TASKalfa 550c, TASKalfa 650c, TASKalfa 750c, FS-2000D*, FS-3900DN*, FS-4000DN, FS-6950DN*, FS-2020D*, FS-3920DN*, FS-4020DN*, FS-6970DN*, FS-2025D, FS-3925DN, FS-4025DN, FS-6975DN, FS-1300D*, FS-1120D, FS-1320D, FS-1370DN, FS-C5030N, FS-C5025N, FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+, FS-1035MFP, FS-1135MFP, FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+, FS-1040, FS-1060DN, FS-1016MFP, FS-C5100DN, FS-C5200DN, FS-C5300DN, FS-C5350DN, PF-770, PF-780, PF-790, PF-470, PF-471, BF-730

\* Common with the CHUNGHO brand.

## Affected models

PF-770	TASKalfa 7550ci/6500ci, TASKalfa 5550ci/4550ci/3550ci/3050ci, TASKalfa 8000i/6500i, TASKalfa 5500i/4500i/3500i
PF-780	TASKalfa 7550ci/6500ci, TASKalfa 5550ci/4550ci, TASKalfa 8000i/6500i
PF-790	TASKalfa 2550ci
PF-470, PF-471	TASKalfa255/FS-6025MFP, TASKalfa255b/FS-6025MFP/B, TASKalfa305/FS-6030MFP, TASKalfa205c/FS-C8020MFP, TASKalfa255c/FS-C8025MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP
BF-730	DF-790 (Main machine: TASKalfa 7550ci/6500ci, TASKalfa 5550ci/4550ci/3550ci/3050ci, TASKalfa 8000i/6500i, TASKalfa 5500i/4500i/3500i)

The following parts are changed.

### **P3 <Common use of the parts (Change of the shape of the ISU pulley)>**

TASKalfa 7550ci, TASKalfa 6550ci,  
 TASKalfa 5550ci, TASKalfa 4550ci, TASKalfa 3550ci, TASKalfa 3050ci,  
 TASKalfa 8000i, TASKalfa 6500i, TASKalfa 5500i, TASKalfa 4500i, TASKalfa 3500i

### **P3 <Improving the margin against the upper limit detection of the cassette lift motor (Change of the main PWB)>**

PF-790, PF470, PF-471,  
 TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP,  
 TASKalfa 255c/FS-C8025MFP, TASKalfa 205c/FS-C8020MFP,  
 TASKalfa 306i/FS-6530MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 305/FS-6030MFP,  
 TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 2550ci

### **P4 <Improving the assembly work (Change of the developing unit)>**

TASKalfa 2550ci, TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP,  
 TASKalfa 255c/FS-C8025MFP, TASKalfa 205c/FS-C8020MFP

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[Parts Change Information]

&lt;Date&gt; September 3, 2012

**P5 <Common use of the parts>**TASKalfa 2550ci, TASKalfa 255c/FS-C8025MFP, TASKalfa205c/FS-C8020MFP,  
TASKalfa 256ci/FS-C8025MFP, TASKalfa 206ci/FS-C8520MFP**P6 <Improving the assembly work (Change of CASSETTE FEED GUIDE)>**

TASKalfa 2550ci

**P6 <(For 220-240V spec except the models conforming to the ErP Lot6)  
Change of the power source PWB >**

TASKalfa 220, TASKalfa 180

**P7 <(DF-800/810) Common use of the parts>**

TASKalfa 550c, TASKalfa 650c, TASKalfa 750c

**P7 <Correcting Parts List>**

PF-770, PF-780, BF-730

**P8 <(For KDTW) Addition of the Taiwan Green Mark label to the main machine >**

FS-C2026MFP+, FS-C2126MFP+

**P8 <(For KDTW) Change of the Taiwan Green Mark label affixed on the main machine>**FS-C5150DN, FS-C5250DN, FS-1120D, FS-1320D, FS-1370DN,  
FS-2025D, FS-3925DN, FS-6975DN**P8 <(For KDTW) Addition of the Taiwan Green Mark label to the main machine>**

FS-3040MFP+, FS-3140MFP+, FS-1035MFP, FS-1135MFP

**P9 <(For KDTW) Addition of the Taiwan Green Mark label to the toner kit>**

FS-2000D, FS-3900DN, FS-1300D, FS-C5150DN, FS-C5250DN

**P9 <(For KDCN) Change of the warranty >**

FS-1040, FS-1060DN

**P10 <Change of the PI sensor>**FS-2000D, FS-2020D, FS-2025D, FS-3900DN, FS-3920DN, FS-4000DN,  
FS-4020DN, FS-3925DN, FS-4025DN, FS-6950DN, FS-6970DN, FS-6975DN,  
FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP**P11 <Change of the press roller in the fuser unit>**FS-2020D, FS-3920DN, FS-4020DN, FS-2025D, FS-3925DN, FS-4025DN,  
FS-6970DN, FS-6975DN**P11 <Change of the press roller in the fuser unit>**

FS-2000D, FS-3900DN, FS-4000DN, FS-6950DN

**P11 <Change of the zenner PWB in the drum unit>**

FS-C5030N, FS-C5025N

**P12 <Parts number information>**FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP,  
FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+**P12 <Correcting Parts List>**

FS-1016MFP

**P13 <Smoothing the keystroke in the operation unit>**

FS-C5100DN, FS-C5200DN, FS-C5300DN, FS-C5350DN

# Service Bulletin

## [Parts Change Information]

 Ref. No. **PCI-0316 (C231)**

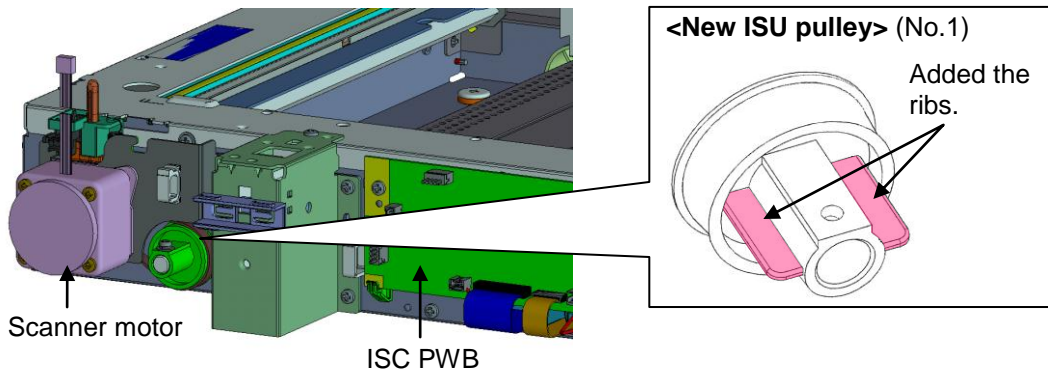
&lt;Date&gt; September 3, 2012

### <Common use of the parts (Change of the shape of the ISU pulley)>

**--> After using up the old stock.>**

TASKalfa 7550ci, TASKalfa 6550ci,  
 TASKalfa 5550ci, TASKalfa 4550ci, TASKalfa 3550ci, TASKalfa 3050ci,  
 TASKalfa 8000i, TASKalfa 6500i, TASKalfa 5500i, TASKalfa 4500i, TASKalfa 3500i

The shape of the ISU pulley (No.1) beside the scanner motor is changed as below for common use of the parts.  
 (Below is the old ISU unit viewed from the machine rear side.)



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302K917020 2K917020	302K917021 2K917021	PULLEY ISU Z59	1	1	○	○	

N00067655

\*1: Please use the new parts in the next development model.

### <Improving the margin against the upper limit detection of the cassette lift motor (Change of the main PWB) --> From the production in July, 2012.>

PF-790, PF470, PF-471,  
 TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP,  
 TASKalfa 255c/FS-C8025MFP, TASKalfa 205c/FS-C8020MFP,  
 TASKalfa 306i/FS-6530MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 305/FS-6030MFP,  
 TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 2550ci

The main PWBs are changed for improving the margin against the upper limit detection of the cassette lift motor.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302MV94200 2MV94200	302MV94201 2MV94201	PARTS PWB VIDEO ASSY SP	1	1	○	○	TASKalfa 2550ci
2	302K394040 2K394040	302K394041 2K394041	PARTS PWB ENGINE ASSY SP	1	1	○	○	*1
3	302K094210 2K094210	302K094211 2K094211	PARTS PWB ENGINE CONNECT ASSY SP	1	1	○	○	*2
4	303N494020 3N494020	303N494021 3N494021	PARTS PWB PF MAIN ASSY SP	1	1	○	○	PF-790
5	303NN94010 3NN94010	303NN94011 3NN94011	PARTS PWB PF MAIN ASSY SP	1	1	○	○	PF-470, PF-471

N00067477/2K3-27003/3NN-27001

\*1: TASKalfa 306i/FS-6530MFP, TASKalfa 256i/FS-6525MFP, TASKalfa305/FS-6030MFP, TASKalfa255/FS-6025MFP, TASKalfa255b/FS-6025MFP/B,

\*2: TASKalfa256ci/FS-C8525MFP, TASKalfa206ci/FS-C8520MFP, TASKalfa255c/FS-C8025MFP, TASKalfa205c/FS-C8020MFP

# Service Bulletin

[Parts Change Information]

 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

**<Improving the assembly work (Change of the developing unit)**

**--> After using up the old stock.>**

TASKalfa 2550ci, TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP,  
TASKalfa 255c/FS-C8025MFP, TASKalfa 205c/FS-C8020MFP

The inner parts in the developing units (No.1 thru 16) are changed for improving the assembly work.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
<b>Affected models: TASKalfa 2550ci</b>								
1	302MV93020 2MV93020	302MV93021 2MV93021	DV-8315Y	1	1	○	○	Except KDCN/KDKR
2	302MV93030 2MV93030	302MV93031 2MV93031	DV-8315M	1	1	○	○	Except KDCN/KDKR
3	302MV93040 2MV93040	302MV93041 2MV93041	DV-8315C	1	1	○	○	Except KDCN/KDKR
4	302MV93050 2MV93050	302MV93051 2MV93051	DV-8315K	1	1	○	○	Except KDCN/KDKR
<b>Affected models: Other than TASKalfa 2550ci</b>								
5	302MY93020 2MY93020	302MY93021 2MY93021	DV-896Y	1	1	○	○	Except KDCN/KDKR
6	302MY93030 2MY93030	302MY93031 2MY93031	DV-896M	1	1	○	○	Except KDCN/KDKR
7	302MY93040 2MY93040	302MY93041 2MY93041	DV-896C	1	1	○	○	Except KDCN/KDKR
8	302MY93050 2MY93050	302MY93051 2MY93051	DV-896K	1	1	○	○	Except KDCN/KDKR
9	302MY9C020 2MY9C020	302MY9C021 2MY9C021	DV-896Y(CN)	1	1	○	○	For KDCN
10	302MY9C030 2MY9C030	302MY9C031 2MY9C031	DV-896M(CN)	1	1	○	○	For KDCN
11	302MY9C040 2MY9C040	302MY9C041 2MY9C041	DV-896C(CN)	1	1	○	○	For KDCN
12	302MY9C050 2MY9C050	302MY9C051 2MY9C051	DV-896K(CN)	1	1	○	○	For KDCN
13	302MY9K020 2MY9K020	302MY9K021 2MY9K021	DV-896Y(KR)	1	1	○	○	For KDKR
14	302MY9K030 2MY9K030	302MY9K031 2MY9K031	DV-896M(KR)	1	1	○	○	For KDKR
15	302MY9K040 2MY9K040	302MY9K041 2MY9K041	DV-896C(KR)	1	1	○	○	For KDKR
16	302MY9K050 2MY9K050	302MY9K051 2MY9K051	DV-896K(KR)	1	1	○	○	For KDKR

N00065825

# Service Bulletin

[Parts Change Information]

 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

**<Common use of the parts --> From the production in August, 2012.>**

TASKalfa 2550ci, TASKalfa 255c/FS-C8025MFP, TASKalfa205c/FS-C8020MFP,  
 TASKalfa 256ci/FS-C8025MFP, TASKalfa 206ci/FS-C8520MFP

The fuser units (No.1 thru 9) are changed as below for common use of the parts.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
<b>Affected models: TASKalfa 255c/FS-C8025MFP, TASKalfa 205c/FS-C8020MFP</b>								
1	302K093095 2K093095	302K093096 2K093096	FK-895	1	1	○	○	Except KDCN/KDKR
2	302K09C095 2K09C095	302K09C096 2K09C096	FK-895	1	1	○	○	For KDCN
3	302K09K095 2K09K095	302K09K096 2K09K096	FK-895(KR)	1	1	○	○	For KDKR
<b>Affected models: TASKalfa 2550ci</b>								
4	302MV93090 2MV93090	302MV93091 2MV93091	FK-8315	1	1	○	○	Except KDCN/KDKR
5	302MV9C090 2MV9C090	302MV9C091 2MV9C091	FK-8315(CN)	1	1	○	○	For KDCN
6	302MV9K090 2MV9K090	302MV9K091 2MV9K091	FK-8315(KR)	1	1	○	○	For KDKR
<b>Affected models: TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP</b>								
7	302MY93080 2MY93080	302MY93081 2MY93081	FK-896	1	1	○	○	Except KDCN/KDKR
8	302MY9C080 2MY9C080	302MY9C081 2MY9C081	FK-896(CN)	1	1	○	○	For KDCN
9	302MY9K080 2MY9K080	302MY9K081 2MY9K081	FK-896(KR)	1	1	○	○	For KDKR

N00066793

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0316 (C231)**

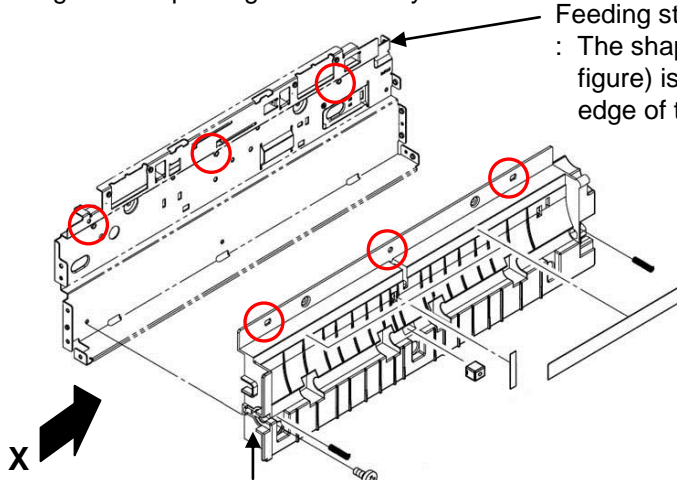
<Date> September 3, 2012

**<Improving the assembly work (Change of CASSETTE FEED GUIDE)**

**--> After using up the old stock.>**

TASKalfa 2550ci

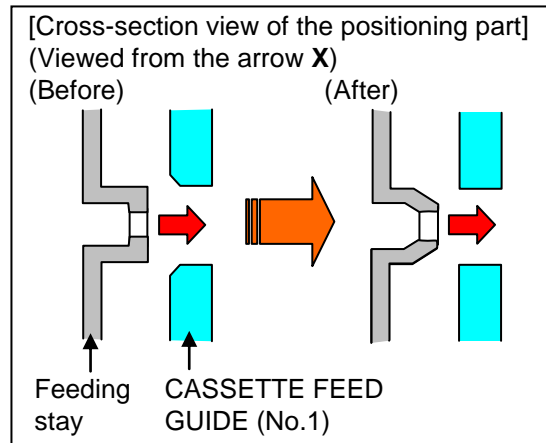
The positioning shape of CASSETTE FEED GUIDE (No.1) and the feeding stay (not supplied individually) is changed for improving the assembly work.



Feeding stay (not supplied individually)

: The shape of the 3 positioning burring (circled in the below figure) is tapered off according to deleting the chamfer at the edge of the positioning hole of CASSETTE FEED GUIDE.

**CASSETTE FEED GUIDE (No.1)**  
: The chamfers at the edge beside the feeding stay of the 3 positioning holes (circled in the figure.) are deleted.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302K002171 2K002171	302K002172 2K002172	GUIDE FEED CASSETTE	1	1	○	○	

N00066940

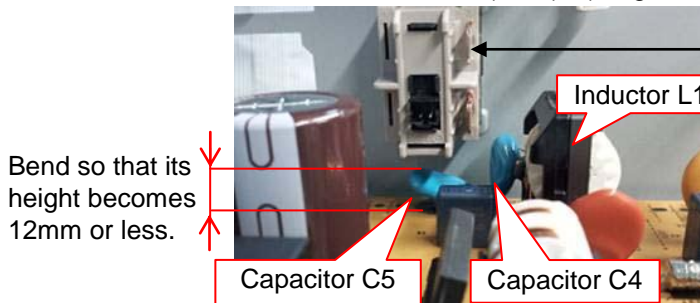
**<(For 220-240V spec except the models conforming to the ErP Lot6)  
Change of the power source PWB --> After using up the old stock>**

TASKalfa 220, TASKalfa 180

The capacitors (C4, C5) mounted on the power source PWB (No.1) are changed for as one of changes for conforming to the ErP Lot6.

- C4: Bent toward the inductor L1 and then fix to the side of the inductor L1 with adhesive.
- C5: Bent toward the reverse side of the capacitor C4 and fix to the mounted side of the PWB with adhesive.

<Power source PWB (No.1)> (Neighborhood of where the main switch is attached.)



The main switch in the left photo is the one for conforming to the ErP Lot6.

These changes are performed this time because the main switch for conforming to the ErP Lot6 that is widened in sidewise compared with the normal main switch may contact the applied capacitors. No particular problems are expected even if the old power source PWB is used in the models that do not conform to the ErP Lot6.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302KK94390 2KK94390	302KK94391 2KK94391	PARTS LVU200 SP	1	1	○*	○	

N00066755

\* Please use the new power source PWB in the models conforming to the ErP Lot6.

(As for the models conforming to the ErP Lot6, the above change is informed already as per another service bulletin.)



# Service Bulletin

[Parts Change Information]

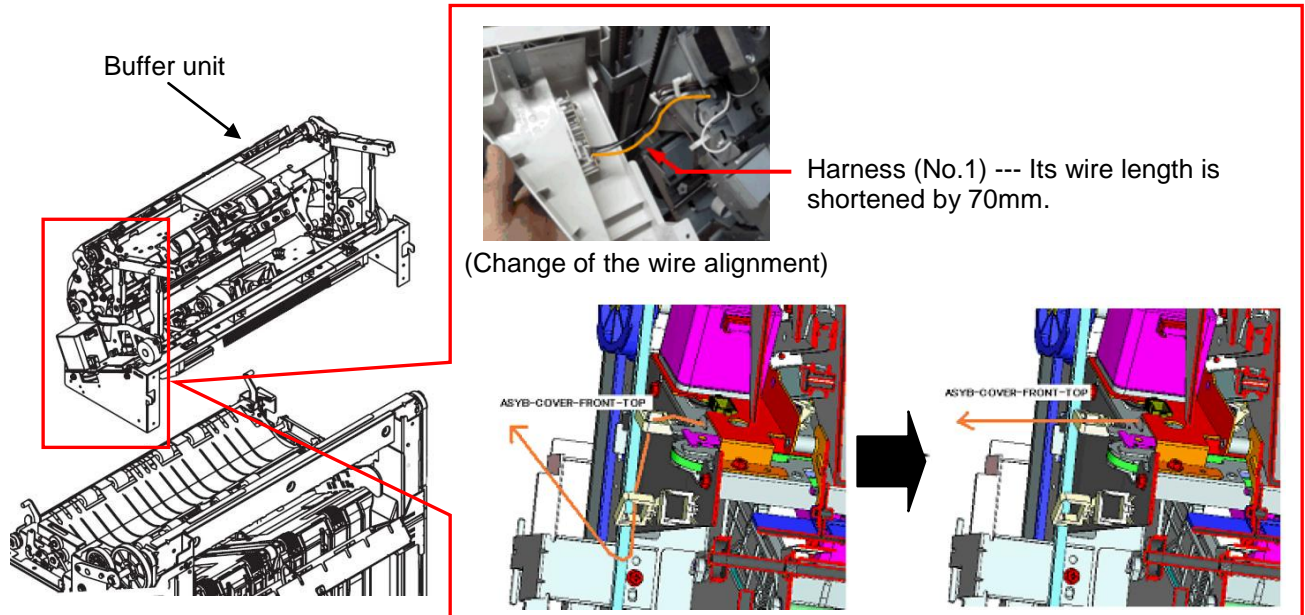
 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

**<(DF-800/810) Common use of the parts --> No applicable production.>**

TASKalfa 550c, TASKalfa 650c, TASKalfa 750c

The wire length of the harness connecting between the FIN board in the buffer unit and the control panel is shortened by 70mm for common use of the parts at the vendor and then its wire alignment is changed.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	305JN70EH0 5JN70EH0	305JN70EH0 5JN70EH0	WIRE HARNESS:HRNS-CPL	1	1	○	○	*1

N00067584 BSI.G11J210

\*1: The parts number remains unchanged.

**<Correcting Parts List>**

PF-770, PF-780, BF-730

Following part number described on Parts List is corrected.

[Wrong]				[Correct]		
Fig.	Ref.	Part No.	Description	Part No.	Description	Remark
<b>PF-770</b>						
5	2	303NG80010 3NG80010	DEHUMIDIFINR 100 ASSY	303NG94120 3NG94120	PARTS DEHUMIDIFINR 120 ASSY SP	120V
				303NG94130 3NG94130	PARTS DEHUMIDIFINR 240 ASSY SP	220~240V
<b>PF-780</b>						
7	2	303NG80020 3NG80020	DEHUMIDIFIER 120 ASSY	303NG94120 3NG94120	PARTS DEHUMIDIFINR 120 ASSY SP	120V
7	2	303NG80030 3NG80030	DEHUMIDIFIER 240 ASSY	303NG94130 3NG94130	PARTS DEHUMIDIFINR 240 ASSY SP	220~240V
<b>BF-730</b>						
3	108	7BB6BB306H BB105730	+BIND M SCREW 3X6 R	7BB600306H BB105730	+BIND M SCREW 3X6 R	

N00067574

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0316 (C231)**

<Date> September 3, 2012

**<(For KDTW) Addition of the Taiwan Green Mark label to the main machine**

**--> From the production in April, 2012.>**

FS-C2026MFP+, FS-C2126MFP+

The Taiwan Green Mark label is affixed on the main machine after the Taiwan Green Mark certification is granted.



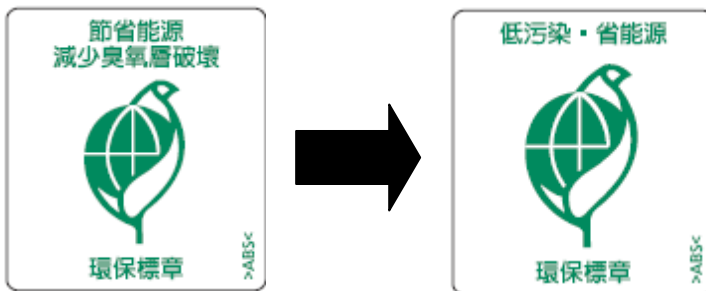
N00064609

**<(For KDTW) Change of the Taiwan Green Mark label affixed on the main machine**

**--> After using up the old stock.>**

FS-C5150DN, FS-C5250DN, FS-1120D, FS-1320D, FS-1370DN,  
FS-2025D, FS-3925DN, FS-6975DN

The design of Taiwan Green Mark label for Printer models is unified to the one for MFP models.



N00064200

**<(For KDTW) Addition of the Taiwan Green Mark label to the main machine**

**--> From the production in August, 2012.>**

The Taiwan Green Mark label is affixed on the main machine after the Taiwan Green Mark certification is granted.



N00067298

# Service Bulletin

[Parts Change Information]

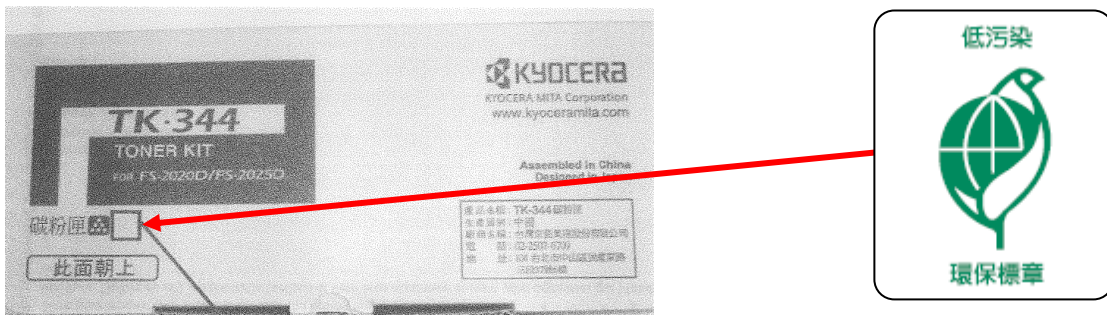
Ref. No. **PCI-0316 (C231)**  
 <Date> September 3, 2012

**<(For KDTW) Addition of the Taiwan Green Mark label to the toner kit --> From the production in June 2012.>**

FS-2000D, FS-3900DN, FS-1300D, FS-C5150DN, FS-C5250DN

The Taiwan Green Mark label is affixed on the individual case for the following toner kits after the Taiwan Green Mark certification is granted.

TK-310(TW)	FS-2000D
TK-320	FS-3900DN
TK-134	FS-1300D
TK-584K, TK-584Y, TK-584M, TK-584C	FS-C5150DN
TK-594K, TK-594Y, TK-594M, TK-594C	FS-C5250DN



N00066074/N00066121/N00066122

**<(For KDCN) Change of the warranty --> After using up the old stock.>**

FS-1040, FS-1060DN

The warranty for KDCN is revised as below.

- 1) The print color is changed from 2 colors to single color.
- 2) Described URL is changed. (Before) <http://www.kyocera.com.cn/>  
 (After) <http://www.kyoceradocumentsolutions.com.cn/>
- 3) The descriptions regarding the product are changed. (Before) “京瓷打印机产品” or “打印机”  
 (After) “京瓷信息产品” or “该产品”

N00067266

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0316 (C231)**

<Date> September 3, 2012

**<Change of the PI sensor --> After using up the old stock.>**

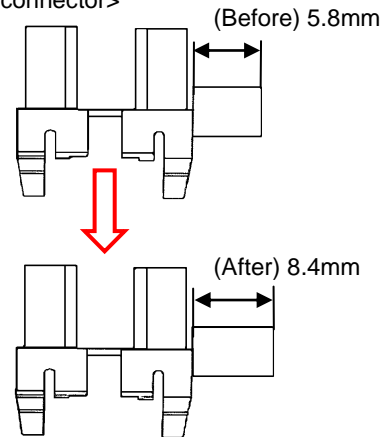
FS-2000D, FS-2020D, FS-2025D, FS-3900DN, FS-3920DN, FS-4000DN,  
 FS-4020DN, FS-3925DN, FS-4025DN, FS-6950DN, FS-6970DN, FS-6975DN,  
 FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+

The PI sensor (SENSOR OPT.) is changed due to discontinuation of production.  
 Its functional and physical compatibility remains though the external dimension of the connector is changed.  
 The applied parts are the eject sensor and the duplex sensor in the fuser unit, and the lift sensor.

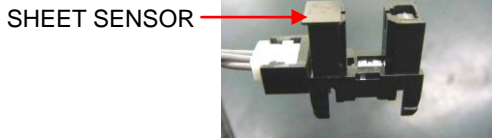
[No.1 Change of the PI sensor.]  
 (The applied fuser unit and q'ty to use differ depending on the model.)



<Change of the dimension of the connector>



[No.2 Disused SHEET SENSOR.]  
 (It was affixed to the eject sensor in the fuser unit (FK-320\*) only for the A4 model.)



<Change of the PI sensor in the fuser unit>

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	7NXTLP1255++H01 NX046610	7NXGP1A273LCH01 NX131540	SENSOR OPT.	(*1)	(*1)	O	O	*1
2	302F925950 2F925950	-----	SHEET SENSOR	1	-	O	-	*2

\*1: Refer to the below list \*1 for q'ty to use.

\*1: Q'ty to use of the PI sensor according to the fuser unit. (FK-UNIT)

Model	Fuser unit name	Eject sensor	Duplex sensor
FS-2000D	FK-310	1	0
FS-2020D, FS-2025D	FK-340	1	0
FS-3900DN, FS-4000DN	*FK-320	1	1
FS-3920DN, FS-3925DN, FS-4020DN, FS-4025DN	FK-350	1	1
FS-6950DN	FK-440	1	1
FS-6970DN, FS-6975DN	FK-450	1	1
FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP FS-3040MFP+, FS-3140MFP+	FK-350	1	1

\* SHEET SENSOR is disused that has been affixed on the eject sensor in the FK-320 only. (\*2)

<Change of the lift sensor>

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	7NXTLP1255++H01 NX046610	7NXGP1A273LCH01 NX131540	SENSOR OPT.	1	1	O	O	*3

\*3: The above change applies to the models only that can store 500 sheets in the standard cassette.

FS-3900DN, FS-4000DN, FS-3920DN, FS-3925DN, FS-4020DN, FS-4025DN,  
 FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+

N00062656

# Service Bulletin

## [Parts Change Information]

 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

### <Change of the press roller in the fuser unit --> After using up the old stock.>

 FS-2020D, FS-3920DN, FS-4020DN, FS-2025D, FS-3925DN, FS-4025DN,  
 FS-6970DN, FS-6975DN

The press roller in the fuser unit is changed for easy procurement.  
 The function and the exterior remain unchanged according to this change.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302J025120 2J025120	302J025380 2J025380	ROLLER PRESS B*	1	1	O	O	For A4 models.
2	302J525040 2J525040	302J525190 2J525190	ROLLER PRESS B*	1	1	O	O	For A3 models

N00063110/N00063111

\* Old parts names are "ROLLER PRESS".

### <Change of the press roller in the fuser unit --> After using up the old stock.>

FS-2000D, FS-3900DN, FS-4000DN, FS-6950DN

The press roller in the fuser unit is changed for easy procurement.  
 The function and the exterior remain unchanged according to this change.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302F925270 2F925270	302J025380 2J025380	ROLLER PRESS B*	1	1	O	O	For A4 models.
2	302F725060 2F725060	302J525190 2J525190	ROLLER PRESS B*	1	1	O	O	For A3 models

N00065703

\* Old parts name is "ROLLER PRESS".

### <Change of the zenner PWB in the drum unit --> After using up the old stock.>

FS-C5030N, FS-C5025N

The constant of the register mounted on the zenner PWB in the drum unit is changed for easy adjustment of the drum surface potential at factory.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302F493063 2F493063	302F493064 2F493064	DK-520	1	1	O	O	FS-C5030N
3	302HK93011 2HK93011	302HK93012 2HK93012	DK-521	1	1	O	O	FS-C5025N

N00064625

# Service Bulletin

[Parts Change Information]

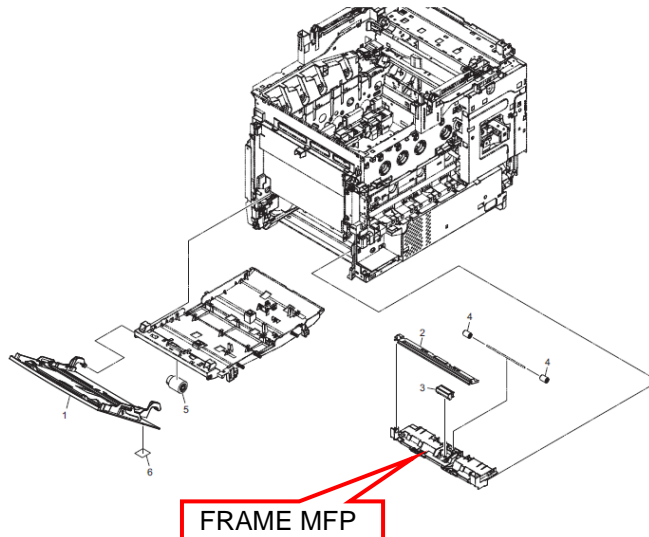
 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

### <Parts number information>

 FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP,  
 FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

FRAME MFP (No.1) as below is set up as the individual service parts.

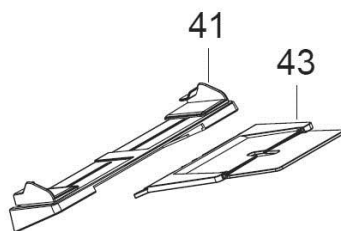


No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	-----	302KV08041 2KV08041	FRAME MFP	-	1	-	○	

### <Correcting Parts List>

FS-1016MFP

Following part numbers and parts names described on Parts List (Rev.1) are corrected as below.


**[FIG. 9 MFP Unit]**

(Wrong)

Ref No.	Part No.	Description
41	302G470110 2G470110	UNIT PAPER SUPPORT
43	302G470130 2G470130	UNIT PAPER TRAY

(Correct)

Part No.	Description
302G470130 2G470130	UNIT PAPER TRAY
302G470110 2G470110	UNIT PAPER SUPPORT



# Service Bulletin

[Parts Change Information]

 Ref. No. **PCI-0316 (C231)**

&lt;Date&gt; September 3, 2012

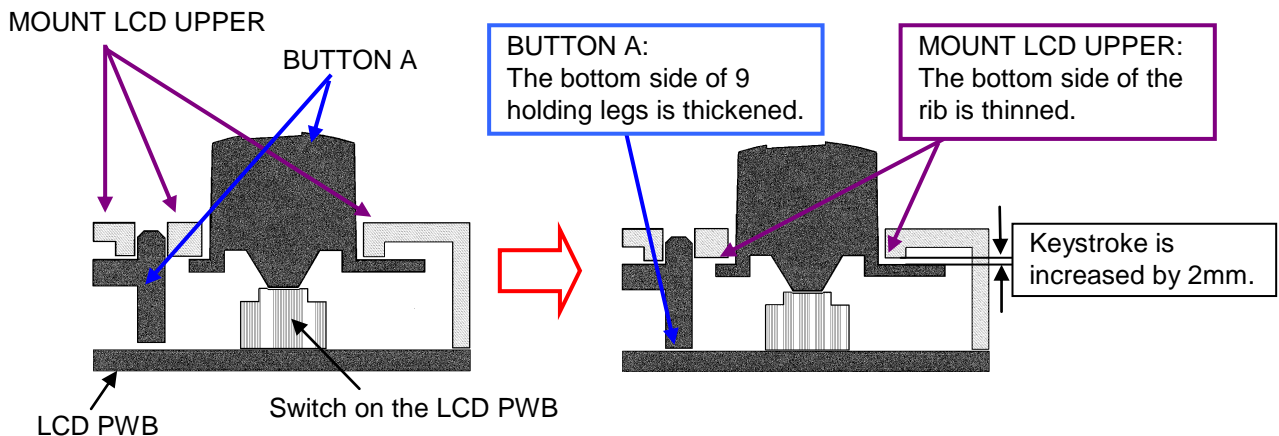
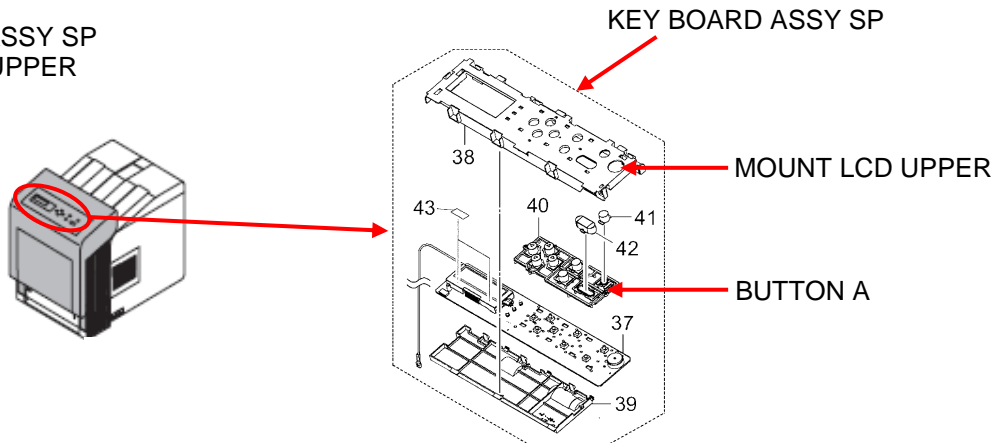
## <Smoothing the keystroke in the operation unit

--> **From the production in March, 2012.>**

FS-C5100DN, FS-C5200DN, FS-C5300DN, FS-C5350DN

The keystroke of the keyboard is increased by 0.2mm by changing the shape of MOUNT LCD UPPER (No.2) and BUTTON A (No.3) in order to smooth the keystroke in the operation unit.

- No.1 KEY BOARD ASSY SP
- No.2 MOUNT LCD UPPER
- No.3 BUTTON A



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302HN94240 2HN94240	302HN94241 2HN94241	KEY BORAD ASSY SP	1	1	○	○	
2	302HN05021 2HN05021	302HN05022 2HN05022	+MOUNT LCD UPPER	1	1	○	○	
3	302HN05040 2HN05040	302HN05041 2HN05041	+BUTTON A	1	1	○	○	

N00063153/N00065940

"+" mark at the beginning of the part name means it is a component parts.

# Service Bulletin

 Ref. No. **2KT-0015 (C238)**

&lt;Date&gt; September 5, 2012

<b>Subject</b>	<b>Change of LEVER INTERLOCK (Corrective measure for the display failure of REAR COVER opening).</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

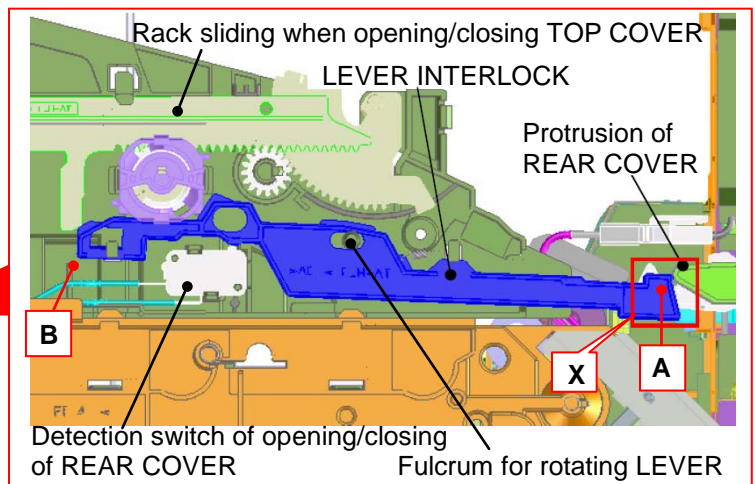
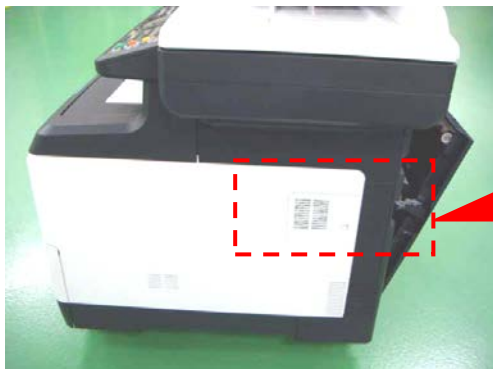
In rare case, the message "The cover is opened" is displayed by misdetection of REAR COVER opening when slowly closing TOP COVER while REAR COVER is closed. Thus, the shape of LEVER INTERLOCK is partly changed for improving its motion for switching the detection switch of REAR COVER opening/closing.

### <Content of changes>

Depending on the location (X in the below figure) of the rear edge (A) of LEVER INTERLOCK against the protrusion of REAR COVER and on how to close TOP COVER, the rear edge (A) may get under the protrusion of REAR COVER, and as a result, the front side (B) cannot press down the detection switch of REAR COVER opening/closing due to the upward rotation failure of LEVER.

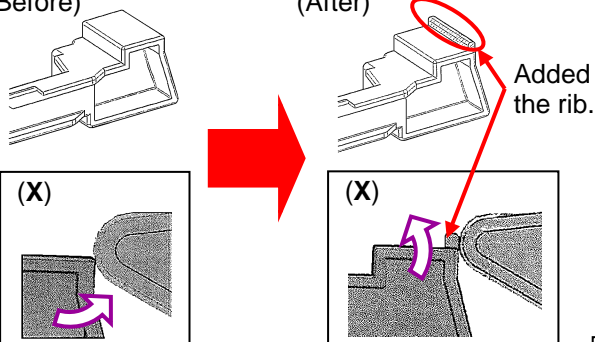
Thus, the rib is added to the rear edge (A) of LEVER for securing the margin against its inroad.

(Below is the rear part of the main machine viewed from the machine right side.)



### <Change of the shape of LEVER INTERLOCK\*>

(Below is the machine rear edge (A).)  
(Before) (After)



The detection switch is turned ON (REAR COVER CLOSE detection) when the rack connecting with TOP COVER slides to press down the front edge (B) of LEVER.

At this time, normally, the rear edge (A) is rotated upwards and located at the upper side than the protrusion, but, in rare case, the rear edge (A) may get under the protrusion, and as the result, the detection switch is turned off (REAR COVER OPEN detection) by the failure that the front edge (B) cannot press down the detection switch.

The front edge (B) of LEVER can press down the detection switch by the normal rotation of LEVER INTERLOCK with the rib.

If the rear edge (A) of LEVER gets under the protrusion of REAR COVER, the front edge (B) of LEVER does not press down the detection switch due to the rotation failure and "The cover is opened" is displayed mistakenly.

\* LEVER INTERLOCK is not supplied for field as the individual parts.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field Measure:</b>	No particular problems are expected.	
<b>Serial Nos. of Affected Machine:</b>	Please refer to the next page and after.	



# Service Bulletin

 Ref. No. **2KT-0015 (C238)**  
 <Date> September 5, 2012

N00067130

**Accurate serial number**

Model	Product code	Destination	Serial No.
FS-C5150DN	1102KT2US0	KDA	Q512705368
	1102KT3NLO	KDE	Q522737898
	1102KT3AS0	KDAU	Q532701657
	1102KT4US0	KDA (For South America)	Next
	1102KT3SG0	KDSG/HK	N7Z2800015
	1102KT3ND0	KDID	Next
	1102KT3TH0	KDTH	N822801256
	1102KTTTW0	KDTW	N862800421
	1102KT3KS0	KDCN	N8H2700775
	1102KT3KR0	KDKR	N842701259
	1102KT3UT0	UTAX/TA	Q862802762
	1102KT3LV0	OLIVETTI	NHT2800756
FS-C5250DN	1102KV9JP0	KDJ	Next
	1102KV2US0	KDA	Q552805749
	1102KV3NLO	KDE	Q562732210
	1102KV3AS0	KDAU	Q572701327
	1102KV2US1	KDA(GSA)	Next
	1102KV4US0	KDA (For South America)	Next
	1102KV3SG0	KDSG/HK	Next
	1102KV3ND0	KDID	Next
	1102KV3TH0	KDTH	Next
	1102KVTTW0	KDTW	N872800064
	1102KV3KS0	KDCN	N8J2800110
	1102KV3KR0	KDKR	Next
	1102KV3TH0	Philcopy	Next
	1102KV2US2	KDJ (For U.S. Forces)	Next
	1102KV2US3	KDJ (For U.S. Forces)	Next
	1102KV3UT0	UTAX/TA	Q872704356
1102KV3LV0	OLIVETTI	NHU2800554	
FS-C2026MFP	All destination	All destination	No production.
FS-C2126MFP	All destination	All destination	No production.
FS-C2526MFP	1102M82US0	KDA	NMJ2801059
	1102M83NLO	KDE	NML2801548
	1102M83AS0	KDAU	Next
	1102M83UT0	UTAX/TA	NNU2800293
	1102M83LV0	OLIVETTI	Next
FS-C2626MFP	1102M99JP0	KDJ	NN22800345
	1102M92US0	KDA	NMM2703547
	1102M93NLO	KDE	NN12705043
	1102M93AS0	KDAU	NMZ2800165
	1102M92US1	KDA(GSA)	Next
	1102M94US0	KDA (For South America)	Next
	1102M93UT0	UTAX/TA	NNV2701498
	1102M93LV0	OLIVETTI	Next
1102M92AD0	ADP	L4A2800065	

# Service Bulletin

 Ref. No. **2KT-0015 (C238)**  
 <Date> September 5, 2012

Model	Product code	Destination	Serial No.
FS-C2026MFP+	1102MA9JP0	KDJ	NN62700372
	1102MA2US0	KDA	NN32800271
	1102MA3NLO	KDE	NN52805586
	1102MA3AS0	KDAU	NN42800399
	1102MA4US0	KDA (For South America)	Next
	1102MA3SG0	KDSG/HK	Next
	1102MA3TH0	KDTH	Next
	1102MATTW0	KDTW	NRQ2800001
	1102MA3KR0	KDKR	Next
	1102MA4PH0	Philcopy	Next
	1102MA3UT0	UTAX/TA	NNW2801001
	1102MA3LV0	OLIVETTI	NQB2800327
	FS-C2126MFP+	1102MB9JP0	KDJ
1102MB2US0		KDA	NN72802320
1102MB3NLO		KDE	NN92815235
1102MB3AS0		KDAU	NN82801658
1102MB4US0		KDA (For South America)	Next
1102MB3SG0		KDSG/HK	NRZ2800035
1102MB3ND0		KDID	NS12800109
1102MB3TH0		KDTH	Next
1102MBTTW0		KDTW	NRR2800082
1102MB3KS0		KDCN	Next
1102MB3KR0		KDKR	NT62800094
1102MB3LV0		OLIVETTI	NQC2800699
1102MB3UT0		UTAX/TA	NNX2804199
1102MB4PH0		Philcopy	Next

# Service Bulletin

 Ref. No. **2KW-0037 (C302)**

&lt;Date&gt;November 20, 2011

<b>Subject</b>	<b>Engine firmware upgrade (013.002 → 014.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+</b>

## <Detailed content of changes>

Item	Contents	Ctl	FW	Ver.
1	Corrective measures for the wrong paper empty indication (Load MP-Tray paper requirement) when sending a certain print job.	642120 TO-11-061 #1330209	ENGINE	013.002
2	Correcting the timer controlling the temperature compensation.	642150	ENGINE	013.002
3	Support for biomas-toner	642099	ENGINE	013.002
4	Reducing amount of the toner consumption.	795419	ENGINE	014.001

## <FS-C2026MFP, FS-C2126MFP>

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2KW_2F00007002	-	007.002	-	-	FS-C2026MFP	<b>3 IN 1</b>
MAIN	2KX_2F00007002	-	007.002	-	-	FS-C2126MFP	<b>4 IN 1</b>
ENGINE	2KW_1000014001	DB43	013.002 ->014.001	-	-		<b>←New Upgrade</b>
SCANNER	2KW_1200008001	41AB	008.001	-	-		
Option Language	2KX_81BR001019	-	001.017	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001015	-	001.015	-	-	Korean	
Option Language	2KX_81TW001014	-	001.014	-	-	Traditional Chinese	
Option Language	2KX_81CN001012	-	001.012	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500007001	-	007.001	-	-	Except KDCN	
FAX BOOT APL	2KX_5700Z06001	-	Z06.001	-	-	For KDCN	

For KD sales companies, it is possible to download firmware through Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware to the latest version when the above phenomenon occurs.		
<b>Serial Nos. of Affected Machine:</b> FS-C2026MFP and FS-C2126MFP are not produced now. As for the other models, please refer to page 3. However, there are a part of the reworked machine's serial number that upgrade to ver.014.001. Please refer to the attached file for the details.		

N00068257/N00069123

# Service Bulletin

 Ref. No. **2KW-0037 (C302)**

&lt;Date&gt;November 20, 2011

**<FS-C2526MFP, FS-C2626MFP>**

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2M8_2F00006013	-	006.013	2012/7/6	-	FS-C2526MFP	<b>3 IN 1</b>
MAIN	2M9_2F00006013	-	006.013	2012/7/6	-	FS-C2626MFP	<b>4 IN 1</b>
MMI	2M8_7000006010	-	006.010	-	-		
ENGINE	2KW_1000014001	DB43	014.001	-	-		<b>←New Upgrade</b>
SCANNER	2M9_1200004001	78FE	004.001	-	003.001		
Option Language	2M8_81BR001011	-	001.011	-	-	Brazilian Portuguese	
FAX BOOT APL	2KX_5500008003	-	008.003	-	-		

**<FS-C2026MFP+, FS-C2126MFP+>**

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2MA_2F00005010	-	005.010	2012/7/6	-	FS-C2026MFP+	<b>3 IN 1</b>
MAIN	2MB_2F00005010	-	005.010	2012/7/6	-	FS-C2126MFP+	<b>4 IN 1</b>
ENGINE	2KW_1000014001	DB43	014.001	-	-		<b>←New Upgrade</b>
SCANNER	2MB_1200003001	2F83	003.001	-	-		
Option Language	2KX_81BR001019	-	001.019	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001017	-	001.017	-	-	Korean	
Option Language	2KX_81TW001016	-	001.016	-	-	Traditional Chinese	
Option Language	2KX_81CN001014	-	001.014	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500008003	-	008.003	-	-	Except KDCN	
FAX BOOT APL	2KX_5700Z08003	-	Z08.003	-	-	For KDCN	

# Service Bulletin

Ref. No. **2KW-0037 (C302)**

&lt;Date&gt;November 20, 2011

## Serial numbers of Affected Machine

Model	Product code	Destination	Engine firmware version	
			2KW_1000.013.002	2KW_1000.014.001
Model	Product code	Destination	Serial number	Serial number
FS-C2026MFP+	1102MA9JP0	KDJ	NN62X00748	*2
	1102MA2US0	KDA	NN32X00311	NN32Y00340
	1102MA3NL0	KDE	NN52X06597	NN52Y06710
	1102MA3AS0	KDAU	NN42X00491	*2
	1102MA3UT0	UTAX/TA	NNW2X01183	NNW2Y01260
	1102MA4US0	KDA (South America)	*1	*2
	1102MA3SG0	KDSG/HG	NRV2X00038	*2
	1102MA3TH0	KDTH	*1	*2
	1102MATTW0	KDTW	*1	*2
	1102MA3KR0	KDKR	NT52X00010	*2
	1102MA3LV0	OLIVETTI	NQB2X00399	NQB2Y00429
1102MA4PH0	Philcopy	*1	*2	
FS-C2126MFP+	1102MB9JP0	KDJ	NNA2X01152	NNA2Y01312
	1102MB2US0	KDA	NN72X02564	NN72X02821
	1102MB3NL0	KDE	NN92916921	NN92X18017
	1102MB3AS0	KDAU	NN82X01956	NN82Y02057
	1102MB3UT0	UTAX/TA	NNX2X05485	NNX2X05769
	1102MB4US0	KDA (South America)	*1	*2
	1102MB3SG0	KDSG/HG	NRZ2X00055	*2
	1102MB3ND0	KDID	*1	*2
	1102MB3TH0	KDTH	*1	*2
	1102MBTTW0	KDTW	NRR2X00110	*2
	1102MB3KS0	KDCN	NUW2X00016	*2
	1102MB3KR0	KDKR	NT62X00140	*2
	1102MB3LV0	OLIVETTI	NQC2X00819	*2
1102MB4PH0	Philcopy	*1	*2	
FS-C2526MFP	1102M82US0	KDA	*1	*2
	1102M83NL0	KDE	NML2X01769	*2
	1102M83AS0	KDAU	NMK2X00090	*2
	1102M83UT0	UTAX/TA	NNU2X00327	NNU2Y00344
	1102M83LV0	OLIVETTI	*1	*2
FS-C2626MFP	1102M99JP0	KDJ	NN22X00405	*2
	1102M92US0	KDA	NMM2X03899	NMM2Y04039
	1102M93NL0	KDE	NN12X05646	NN12Y05859
	1102M93AS0	KDAU	NMZ2X00205	NMZ2X00209
	1102M93UT0	UTAX/TA	NNV2X01730	NNV2Y01890
	1102M92US1	KDA (GSA)	*1	*2
	1102M94US0	KDA (South America)	*1	*2
	1102M93LV0	OLIVETTI	*1	*2

\*1: Planned to be supported with the next or later version.

\*2: Planned to be supported since the next production.

FS-C2026MFP and FS-C2126MFP are not produced now.

The above partly includes the reworked machine's serial number. Thus, please refer to the attached Excel file for the details.

# Service Bulletin

Ref. No. **2KT-0020 (D014)**

<Date> April. 18, 2013

<b>Subject</b>	<b>To improve the operability when opening/closing the top tray (Change of the switching section in the machine for the toner container shutter)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

This time the description with (-->) is revised from the previous information.

<Number of changes: 2> Added the accurate serial number.

[Phenomenon]

The operation fully opening the top tray is tough.

And so, HINGE LID R/L at the fulcrum parts of the top tray may be damaged in rare case if pushing up the top tray forcibly to fully open it. (HINGE's damage is applied to a part of FS-C2026MFP/C2126MFP only. Refer to the serial number table in page 4.)

[Cause]

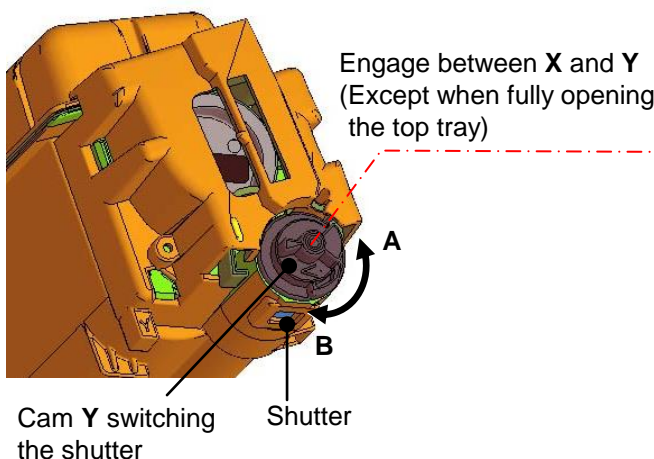
The operation fully opening the top tray becomes tough due to the load that occurs when the joint X engaging with the cam Y switching the toner container's shutter is rotated and thrust by RATCHET SHUTTER (No.1) that rotates and thrusts the joint X in the main machine towards the machine right and left direction by interlocking with the top tray's opening/closing operation.

[Corrective measures]

- 1) The shape of RATCHET SHUTTER (No.1) is changed to smooth the rotation/thrust operation of the joint X in the machine side when fully opening the top tray.
- 2) The material of HINGE LID R/L has been changed for improving the toughness on the way of the production of FS-C2026MFP/C2126MFP.  
(Later FS-C2026MFP/C2126MFP than the serial number in the table in page 4 has been already changed, and the other models have been changed since the 1st production.)

[Positional relation of the right side parts in the toner container or in the machine inside]

<Toner container right side>



< Parts switching the toner container shutter at the main machine right side (4 sections)>

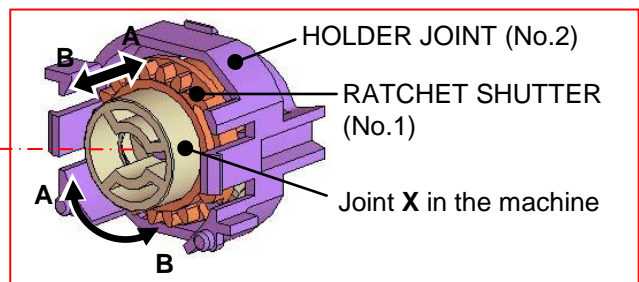
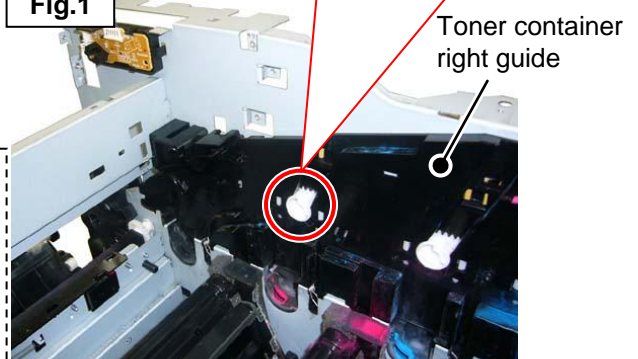


Fig.1



- A:** Directions of rotating and thrusting when opening the top tray (Operation for closing the shutter and for stepping aside)
- B:** Directions of rotating and thrusting when closing the top tray (Operation for opening the shutter and for engaging the joints: X and Y)

(Note) Please refer to the next page for changing the shape of RATCHET (No.1).

# Service Bulletin

Ref. No. **2KT-0020 (D014)**

<Date> April. 18, 2013

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<p><b>Field Measure:</b>          Please replace 4 pcs of RATCHET SHUTTER with No.1 when the above phenomenon occurs. At that time, please clean HOLDER JOINT (No.2 set as service parts this time) or replace it with the new parts if it is dirty by toner.          If HINGE LID R or HINGE LID L is damaged, please replace them with the new parts (302KV0254_ or 302KV0253_ : 2 or later at the last digit parts number). (This work is applied to FS-C2026MFP/C2126MFP with the serial number indicated on the table in page 4.)          (Note1) Please refer to another document [<a href="#">Procedure for replacing with the corrective parts</a>] (File name is "<a href="#">Procedure_D012_2KT_0019_E</a>") for the procedure for replacing the above parts.          (Note2) Along with this work, the replacement of the other corrective parts in the related sections is recommended. Please refer to another Service Bulletin No.2KT-0019 (D012) for the details.</p>		
<p><b>Serial Nos. of Affected Machine:</b> (--&gt;)Please refer to pgae 5.</p>		

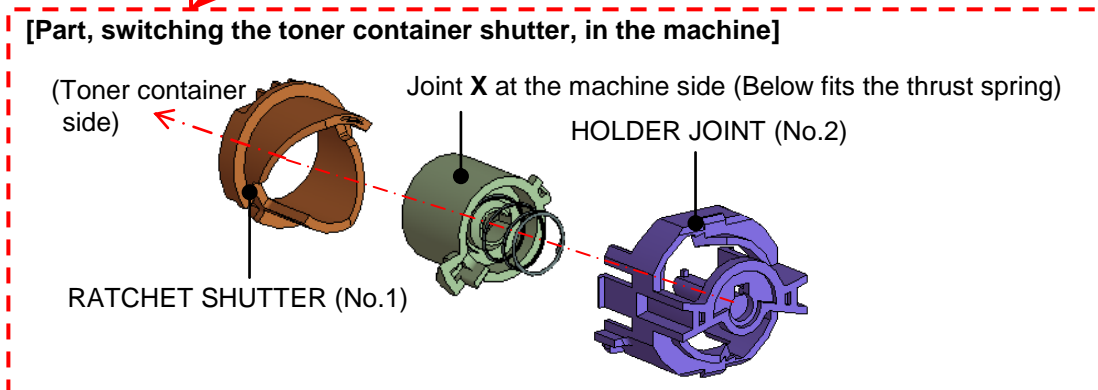
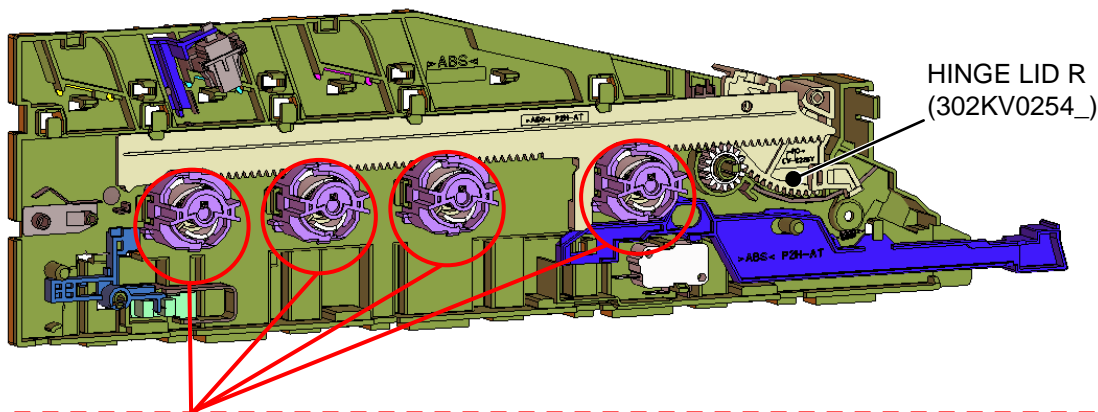
N00069949

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	-----	302KV02501 2KV02501	RATCHET SHUTTER	-	4	-	○	*1
2	-----	302KV02510 2KV02510	HOLDER JOINT	-	4	-	○	*2

\*1: Only the new parts are set as service parts according to this change.

\*2: HOLDER JOINT is set as service parts while it remains unchanged this time because it may be replaced with the new parts depending on its dirty level when replacing RATCHET (No.1) at field.

<Toner container right guide> (Below is the side contacting the right frame.)

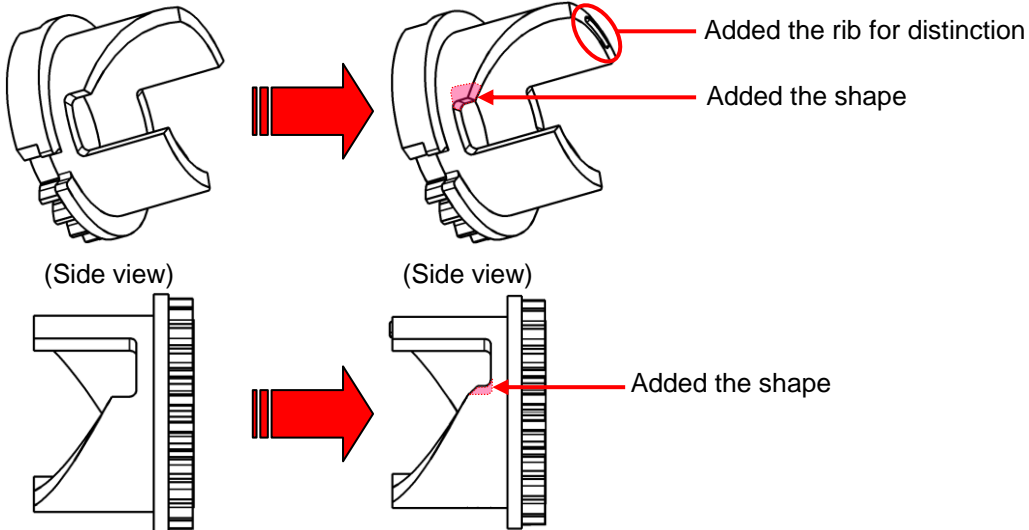


(Revised Issue 1)  
**Service Bulletin**

**[RATCHET SHUTTER (No.1)]**

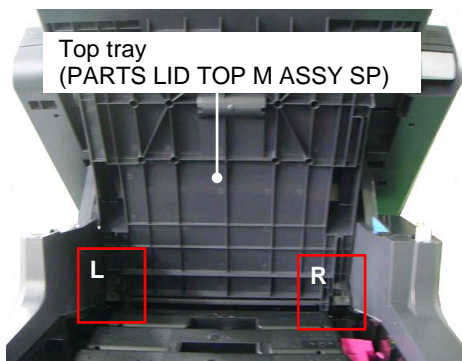
(Before)

(After)

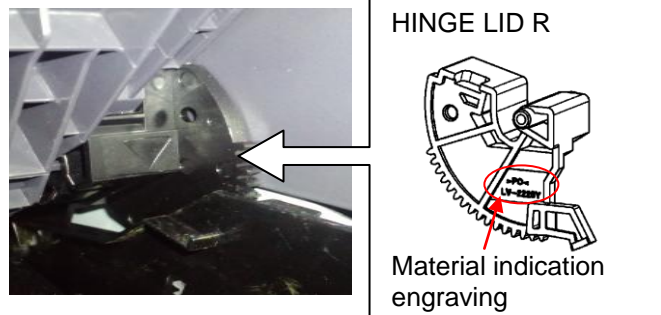


**[Applied serial numbers of the machine that may damage HINGE LID R/L]  
 (For FS-C2026MFP/C2126MFP only)**

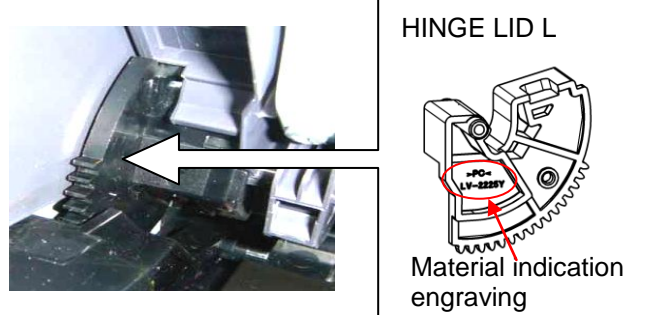
HINGE LID R or HINGE LID L may be damaged if forcibly pushing up the top tray because the machines with the serial number indicated in the table in page 4 are before change of the material as the corrective measures 2). If damaged, please replace them with the new parts (302KV0254\_/302KV0253\_). As for the distinction of the new and old HINGE LID R/L, please check the material indication engraving on the HINGE's side.



Enlarged figure of R in the left figure



Enlarged figure of L in the left figure



<Distinction of the new and old HINGE LID R/L>

(Material indication engravings differ.)

- Parts before the corrective measures 2  
 (Not supplied to field)

>ABS<  
 P2H-AT

- Parts improving the toughness  
 (302KV0254\_/302KV0253\_)

>PC<  
 LV-2225Y



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**Service Bulletin**

**[Machines that may damage HINGE LID R/L] (Older serial numbers than the corrective measures 2)**

FS-C2026MFP	KDA	KDA 220VI	KDE	OLIVETTI	UTAX
	1102KW2US0	1102KW4US0	1102KW3NL0	1102KW3LV0	1102KW3UT0
	Q590500001~ Q590Z02137	N1Q0800001~ N1Q0X00320	Q5A0500001 ~ Q5A0Z03378	N730900001 ~ N730Z00250	Q880600001~ Q880Z01276
	KDAU	KDSG	KDTH	KDKR	KDTW
	1102KW3AS0	1102KW3SG0	1102KW3TH0	1102KW3KR0	1102KWTTW0
	Q5B0600001~ Q5B0Y00479	N6D0Y00001 ~ N6D0Z00003	N1S0Y00001~ N1S0Z00084	N240900001 ~ N240Z00050	N/A
FS-C2126MFP	KDA	KDA 220VI	KDE	OLIVETTI	UTAX
	1102KX2US0	1102KX4US0	1102KX3NL0	1102KX3LV0	1102KX3UT0
	Q5D0500001~ Q5D0Z04128	N1R0700001~ N1R0Y00090	Q5E0500001~ Q5E0Z06121	N740900001~ N740Z00260	Q890600001~ Q890Z04602
	KDAU	KDSG	KDTH	KDID	KDKR
	1102KX3AS0	1102KX3SG0	1102KX3TH0	1102KX3ND0	1102KX3KR0
	Q5F0600001~ Q5F0Y01813	N6E0Y00001~ N6E0Z00008	N1T0Y00001~ N1T0Z00060	N/A	N250900001~ N250Z00055
	KDCN	KDTW			
	1102KX3KS0	1102KXTTW0			
	N/A	N/A			

(Revised Issue 1)  
**Service Bulletin**

(-->)Serial Nos. of Affected Machine

FS-C5150DN

KDA 1102KT2US0 Q513307062	KDA 220V 1102KT4US0 N1N3300611	KDE 1102KT3NL0 Q523249565	UTAX 1102KT3UT0 Q863303210	OLIVETTI 1102KT3LV0 NHT3300888	KDAU 1102KT3AS0 Q53 Next	KDCN 1102KT3KS0 N8H3301582
KDKR 1102KT3KR0 N843301898	KDTW 1102KTTTW0 N86 Next	KDID 1102KT3ND0 N8T Next	KDSG 1102KT3SG0 N7Z3300099	KDTH 1102KT3TH0 N823301606		

FS-C5250DN

KDJ 1102KV9JP0 Q543303888	KDJ (For U.S. Forces) 1102KV2US2 NMG Next	KDA 120V 1102KV2US0 Q553306903	KDA GSA 1102KV2US1 NH1 Next	KDA 220V 1102KV4US0 N1P3300057	KDE 1102KV3NL0 Q563343860	UTAX 1102KV3UT0 Q873305657
OLIVETTI 1102KV3LV0 NHU3300789	KDAU 1102KV3AS0 Q573301787	KDCN 1102KV3KS0 N8J3300189	KDKR 1102KV3KR0 N853300812	KDTW 1102KVTTW0 N873300097	KDID 1102KV3ND0 N8U Next	KDSG 1102KV3SG0 N813300033
KDTH 1102KV3TH0 N833300372	KDA 1102KV2US3 NMF Next					

FS-C2526MFP

KDA 120V 1102M82US0 NMJ3301370	KDE 1102M83NL0 NML3401864	UTAX 1102M83UT0 NNU3300439	OLIVETTI 1102M83LV0 NQ9 Next	KDAU 1102M83AS0 NMK Next
--------------------------------------	---------------------------------	----------------------------------	------------------------------------	--------------------------------

FS-C2626MFP

KDJ 1102M99JP0 NN23300429	KDA 120V 1102M92US0 NMM3304658	KDA GSA 1102M92US1 NRM Next	KDA 220V 1102M94US0 NPL Next	KDE 1102M93NL0 NN11500106	UTAX 1102M93UT0 NNV3302300	OLIVETTI 1102M93LV0 NQA Next
KDAU 1102M93AS0 NMZ3300310	ADP 1102M92ADZ L27 Next	ADP 1102M92AD0 L4A Next				

FS-C2026MFP+

KDJ 1102MA9JP0 NN63300911	KDA 120V 1102MA2US0 NN3 Next	KDA 220V 1102MA4US0 NPM Next	KDE 1102MA3NL0 NN53308035	UTAX 1102MA3UT0 NNW3301857	OLIVETTI 1102MA3LV0 NQB3300534	KDAU 1102MA3AS0 NN43300618
KDKR 1102MA3KR0 NT53300020	KDTW 1102MATTW0 NRQ Next	KDSG 1102MA3SG0 NRY3300050	KDTH 1102MA3TH0 NRW Next	Philcopy 220V 1102MA4PH0 NV6 Next		

FS-C2126MFP+

KDJ 1102MB9JP0 NNA3301868	KDA 120V 1102MB2US0 NN73303437	KDA 220V 1102MB4US0 NPN Next	KDE 1102MB3NL0 NN93222019	UTAX 1102MB3UT0 NNX3207055	OLIVETTI 1102MB3LV0 NQC3300977	KDAU 1102MB3AS0 NN83302367
KDCN 1102MB3KS0 NUW3300066	KDKR 1102MB3KR0 NT63300204	KDTW 1102MBTTW0 NRR Next	KDID 1102MB3ND0 NS13200207	KDSG 1102MB3SG0 NRZ3300078	KDTH 1102MB3TH0 NRX Next	Philcopy 220V 1102MB4PH0 NV7 Next

FS-C2026MFP and FS-C2126MFP are not produced currently.

# Service Bulletin

Ref. No. **2KT-0021 (D022)**

<Date> April 1, 2013

<b>Subject</b>	<b>Facilitating the toner container drive section's engagement (Corrective measures for the frequent toner replacement message due to the toner supply failure)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

This time the description with (->) is revised from the previous information.

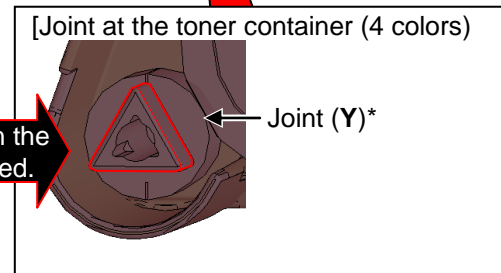
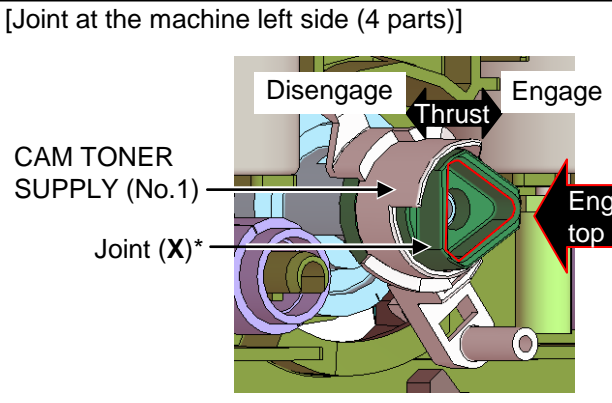
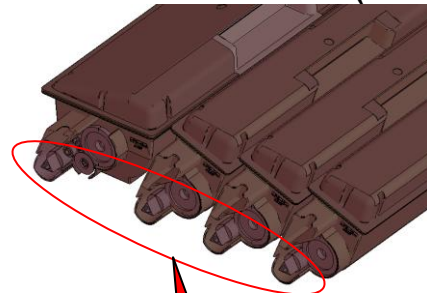
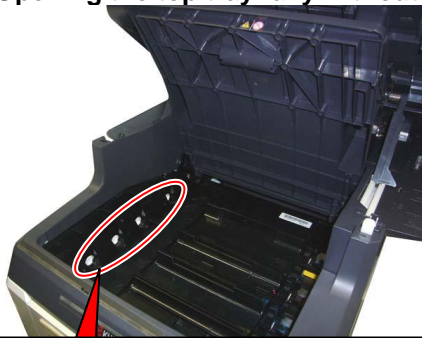
<Number of changes: 2> Added the serial numbers.

When the joint (X) at the machine left side insufficiently engages the joint (Y) at the toner container due to dimensional variation of the parts or the assembly, the machine drive may not be transmitted to the toner container and the toner supply may fail. And, the toner replacement message may frequently appear even if the toner container is replaced with the new one. Thus, the following is changed.

### <Content of changes>

The shape of CAM TONER SUPPLY (No.1), that thrusts the joint at the main machine in the engaging and disengaging directions, is changed to facilitate the joints engagement of the main machine and the toner container. (Please refer to the next page for the detailed content of change.)

<Opening the top tray fully without all the toner containers> <Toner container left side (Drive section)>



Engaged when the top tray is closed.

\* Red lines in the above figure indicate the engagement shape of the joints (X, Y).  
The engagement shape differs depending on the model and the spec.

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b>		
Please replace with the new CAM TONER SUPPLY (4 pcs of No.1) when the above phenomenon occurs.		
(Note1) Please refer to another document <a href="#">[Procedure for replacing with the corrective parts]</a> (File name is " <a href="#">Procedure_D012_2KT_0019_E</a> ") for the procedure for replacing the above parts.		
(Note2) Along with this work, replacement of the other corrective parts in the related sections is recommended. Please refer to another Service Bulletin No.2KT-0019 (D012) for the details.		
<b>Serial Nos. of Affected Machine:</b> (->) Refer to page 3 and 4.		

N00069963

# Service Bulletin

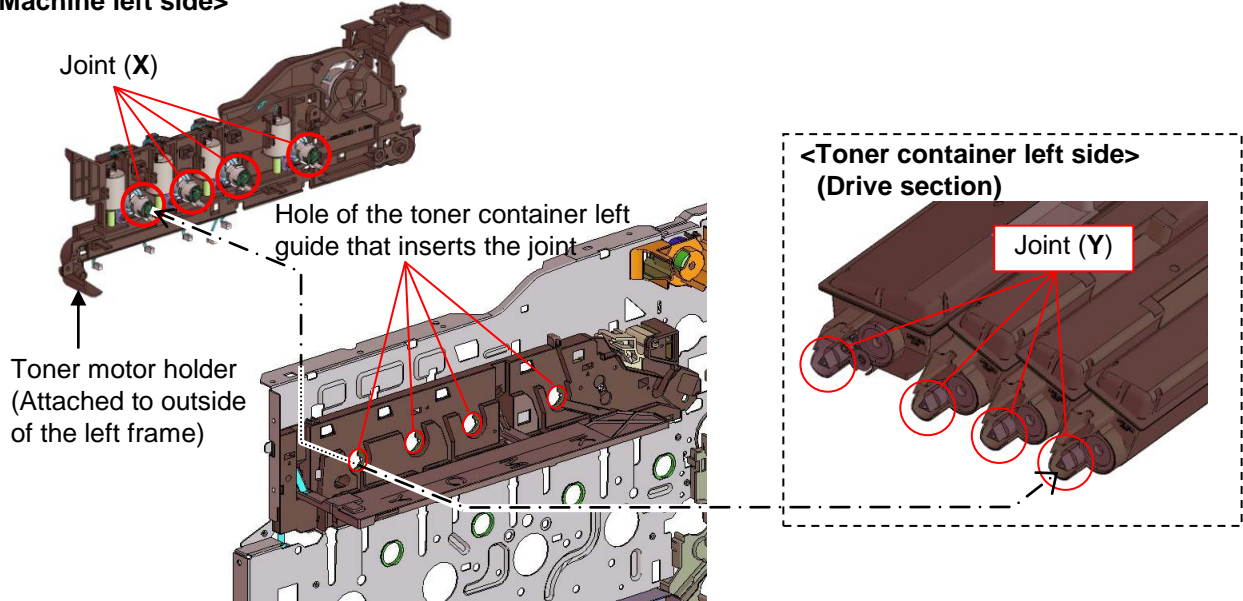
Ref. No. **2KT-0021 (D022)**

<Date> April 1, 2013

No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	-----	302KV02461 2KV02461	CAM TONER SUPPLY	-	4	-	○	*1

\*1: The above is available this time.

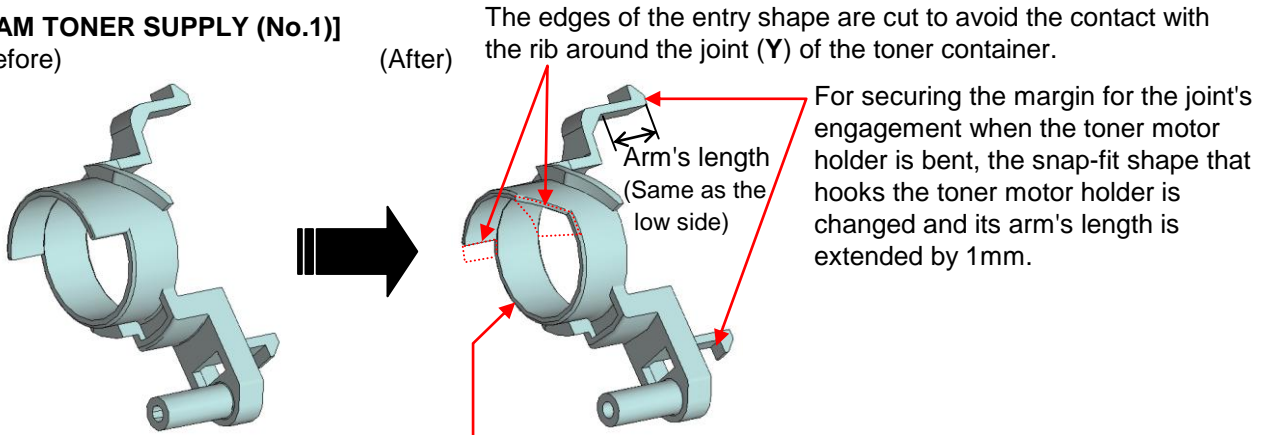
<Machine left side>



[Parts motion when the top tray is opened and closed]

- Top tray open: CAM TONER SUPPLY thrusts the joint (X) in the disengaging direction indicated in page 1. (The toner container can be detached by disengagement of the joints.)
- Top tray close: CAM TONER SUPPLY slides in the engaging direction and the joint (X) of the machine engages the joint (Y) of the toner container by the pressure of the spring attached inside the joint (X). (The machine drive is transmitted to the toner container by engaging the joints, and the toner conveying screw in the toner container is rotated to supply the toner.)

[CAM TONER SUPPLY (No.1)]  
(Before)



The outer diameter of the insertion shape is reduced by thinning its thickness so that the gap margin between it and the hole for inserting the joint of the toner container left guide is secured to avoid the contact with the hole for inserting the joint.

- Old outer diameter: 16.95mm (+/-0.04mm)
- New outer diameter: 16.75mm (+/-0.04mm)

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**Service Bulletin**

(-->) [Serial numbers of the affected machine]

FS-C5150DN

KDA 1102KT2US0	KDA 220V 1102KT4US0	KDE 1102KT3NLO	UTAX 1102KT3UT0	OLIVETTI 1102KT3LV0	KDAU 1102KT3AS0	KDCN 1102KT3KS0
Q513307062	N1N3300611	Q523249335	Q863303210	NHT3300888	Next production (Not affected until Q533202075)	N8H3301582
KDKR 1102KT3KR0	KDTW 1102KTTTW0	KDID 1102KT3ND0	KDSG/KDHK 1102KT3SG0	KDTH 1102KT3TH0		
N843301898	Next production (Not affected until N863100575)	Next production (Not affected until N8T1Z00034)	N7Z3300099	N823301606		

FS-C5250DN

KDA 1102KV2US0	KDA (GSA) 1102KV2US1	KDA 220V 1102KV4US0	KDE 1102KV3NLO	UTAX 1102KV3UT0	OLIVETTI 1102KV3LV0	KDAU 1102KV3AS0
Q553306903	From the production in May, 2013	N1P3300057	Q563343860	Q873305657	Next production (Not affected until NHU3300828)	Q573301787
KDCN 1102KV3KS0	KDKR 1102KV3KR0	KDTW 1102KVTTW0	KDID 1102KV3ND0	KDSG/KDHK 1102KV3SG0	KDTH 1102KV3TH0	
N8J3300189	N853300812	N873300097	Next production (Not affected until N8U1Z00020)	N813300033	N833300372	

FS-C2526MFP

KDA 1102M82US0	KDE 1102M83NLO	UTAX 1102M83UT0	OLIVETTI 1102M83LV0	KDAU 1102M83AS0
NMJ3301370	Next production (Not affected until NML2X01863)	NNU3300439	Next production (Not affected until NQ92300115)	Next production (Not affected until NMK2Y00131)

FS-C2626MFP

KDJ 1102M99JP0	KDA 1102M92US0	KDA (GSA) 1102M92US1	KDA 220V 1102M94US0	KDE 1102M93NLO	UTAX 1102M93UT0	OLIVETTI 1102M93LV0
NN23300429	NMM3304658	From the production in May, 2013	Next production (Not affected until NPL1800030)	NN13307060	NNV3302300	Next production (Not affected until NQA2500212)
KDAU 1102M93AS0	ADP 1102M92AD0					
NMZ3300310	Next production (Not affected until L4A2800080)					

FS-C2026MFP+

KDA 1102MA2US0	KDA 220V 1102MA4US0	KDE 1102MA3NLO	UTAX 1102MA3UT0	OLIVETTI 1102MA3LV0	KDAU 1102MA3AS0	KDKR 1102MA3KR0
Next production (Not affected until NN33100415)	Next production (Not affected until NPM2300120)	NN53308035	NNW3301857	NQB3300534	NN43300618	NT53300020
KDTW 1102MATTW0	KDSG/KDHK 1102MA3SG0	KDTH 1102MA3TH0	Philcopy 220V 1102MA4PH0			
Next production (Not affected until NRQ2800001)	NRY3300050	Next production (Not affected until NRW1X00061)	Next production (Not affected until NV62400200)			



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**Service Bulletin**

(Page.4/4)

Ref. No. **2KT-0021 (D022)**

<Date> April 1, 2013

FS-C2126MFP+

KDJ 1102MB9JP0	KDA 1102MB2US0	KDA 220V 1102MB4US0	KDE 1102MB3NL0	UTAX 1102MB3UT0	OLIVETTI 1102MB3LV0	KDAU 1102MB3AS0
NNA3301868	NN73303437	Next production (Not affected until NPN1Z00060)	NN93221739	NNX3207055	NQC3300977	NN83302367
KDCN 1102MB3KS0	KDKR 1102MB3KR0	KDTW 1102MBTTW0	KDID 1102MB3ND0	KDSG/KDHK 1102MB3SG0	KDTH 1102MB3TH0	Philcopy 220V 1102MB4PH0
NUW3200058	Next production (Not affected until NT63300208)	Next production (Not affected until NRR2Y00121)	NS13200207	NRZ3300078	Next production (Not affected until NRX1X00036)	Next production (Not affected until NV72400120)

# Service Bulletin

Ref. No. **2KT-0022 (D027)**

<Date> April. 19, 2013

<b>Subject</b>	<b>Corrective measures for no paper feed jam (For 250-sheet cassette only)</b>
<b>Model</b>	<b>FS-C5150DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP</b>

*This time the description with (->) is revised from the previous information.*

*<Number of changes: 2> Added the accurate serial number.*

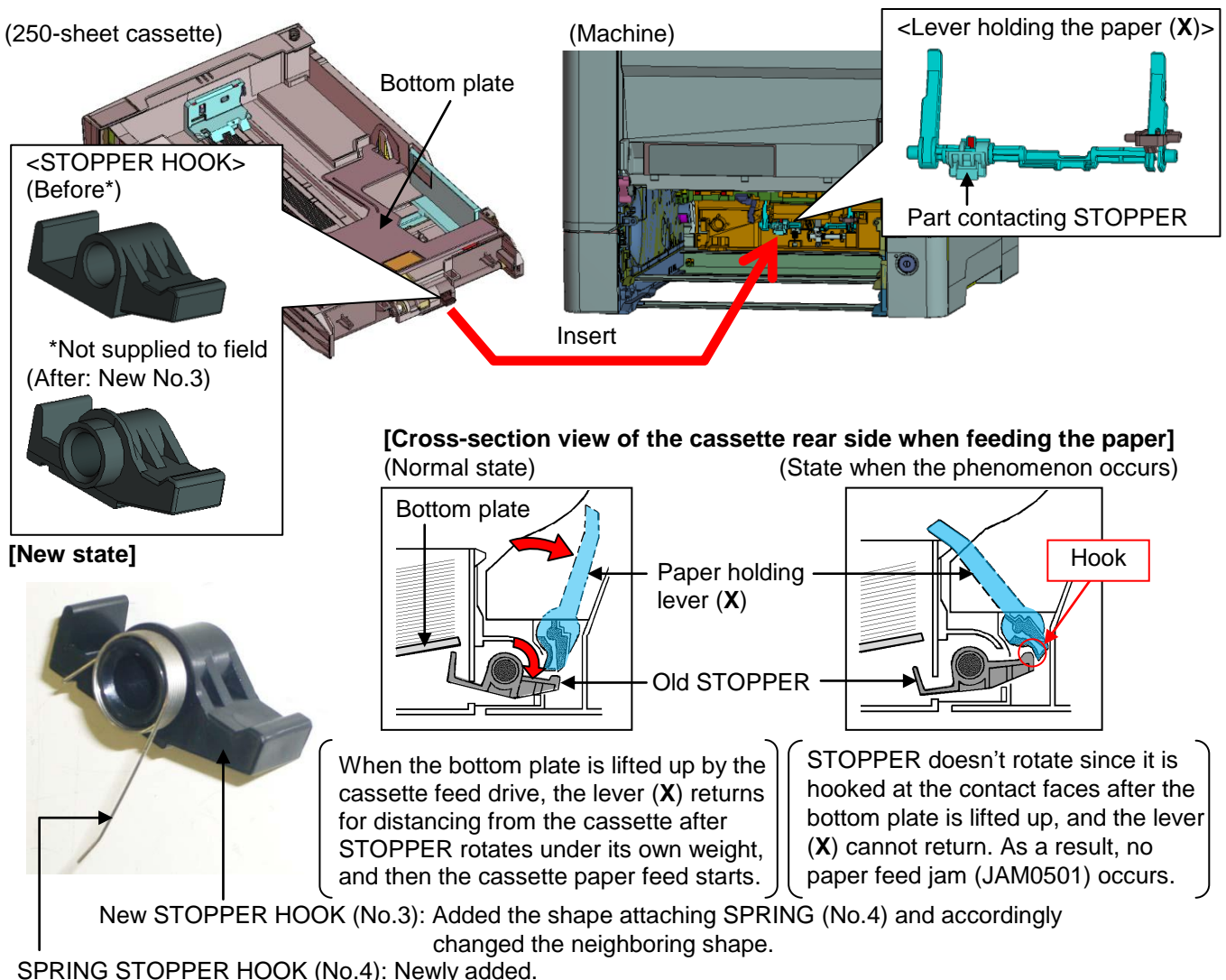
(Note) This content is not applied to FS-C5250DN and the optional paper feeder because they install 500-sheet cassette. And, TASKalfa 265ci has used the new parts since the 1st production.

Depending on the backlash to the cassette length direction, the 250-sheet cassette is incompletely inserted into the machine but the cassette feed drive can be driven (The bottom plate is lifted up when feeding the paper from the cassette).

STOPPER HOOK at the cassette rear side may hook the lever holding the paper (X in the figure below) at the machine inside at their contact faces in the above state, and STOPPER HOOK does not rotate under its own weight while the bottom plate is lifted up to feed the paper, and the lever (X) cannot return and continues to hold the paper, and so, the no paper feed jam (JAM0501) may occur.

### <Content of changes>

The shape of STOPPER HOOK (No.3) is changed and SPRING STOPPER HOOK (N) is added to improve the operability of STOPPER HOOK when feeding the paper from the cassette with the bottom plate lifted up.



(Revised Issue 1)  
**Service Bulletin**

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b>	When the above phenomenon occurs, please fit the new STOPPER HOOK (No.3) and SPRING (No.4) to the cassette. (Please refer to page 3~6 for the fitting procedures.)	
<b>Serial Nos. of Affected Machine:</b>	(-->)Please refer to page 7.	

N00068719

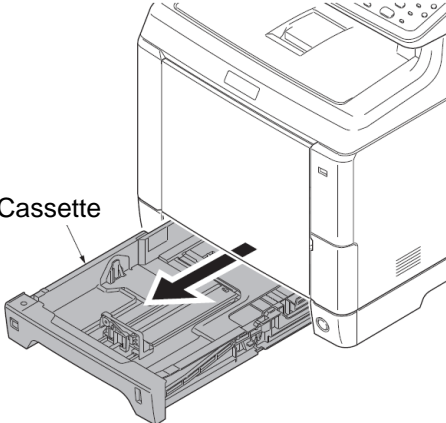
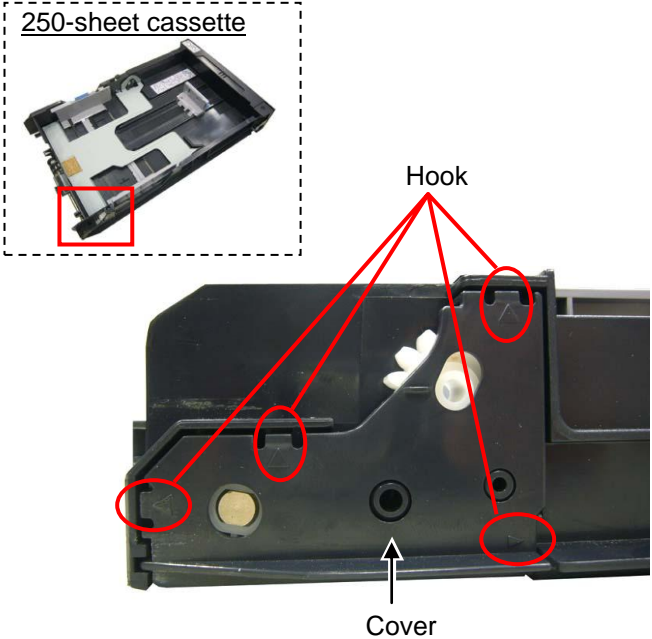
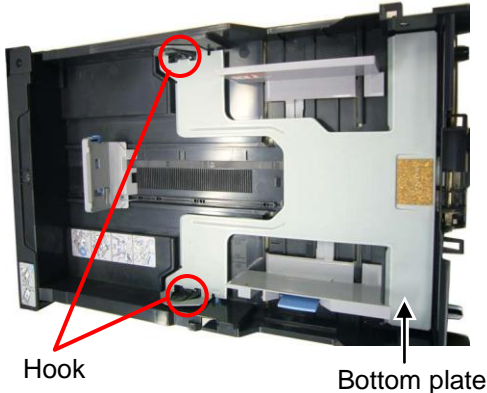
No.	Old Part No.	New Part No.	Description	Q'ty		Compati bi lity		Remarks
				Old	New	Old	New	
1	302KT93040 2KT93040	302KT93041 2KT93041	CT-591	1	1	X	O	Except KDKR
2	302KT9K040 2KT9K040	302KT9K041 2KT9K041	CT-591	1	1	X	O	For KDKR
3	-----	302KT09111 2KT09111	+STOPPER HOOK	-	1	-	X	*1
4	-----	302KT09170 2KT09170	+SPRING STOPPER HOOK	1	1	-	X	Newly added

"+" mark at the beginning of the part name means it is a component parts.

\*1: No.3 is available as service parts this time.

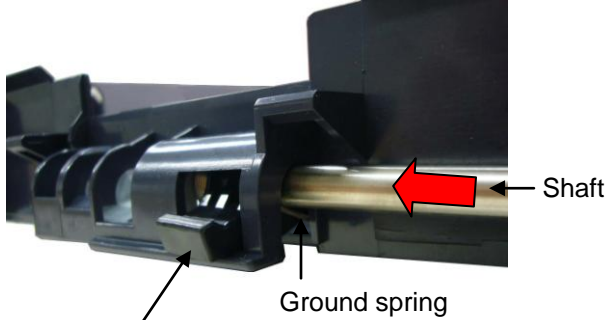
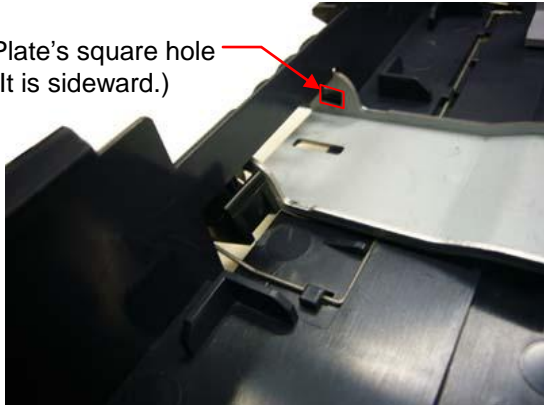
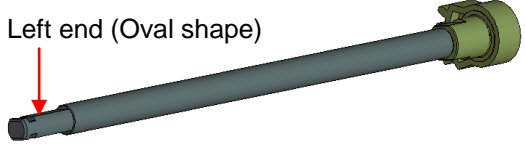


**[Way to attach the new STOPPER HOOK (No.3) and SPRING STOPPER HOOK (No.4)]**

No.	Step	Figure
1	Remove the cassette.	
2	Release 4 hooks indicated with the triangle engravings and remove the cover from the cassette right rear side.	
3	Release 2 hooks and remove the bottom plate from the side of the hooks.	

No.	Step	Figure
4	Lift up the center hook using a flat-blade screwdriver and remove the stop ring in the direction of the arrow as in the figure.	<p>250-sheet cassette</p> <p>&lt;Stop ring&gt;</p> <p>Lift up the center hook</p>
5	Pull out the shaft and remove the old STOPPER HOOK.	<p>(Cassette rear side)</p> <p>Shaft</p> <p>Old STOPPER HOOK</p>

No.	Step	Figure
6	<p>Attach SPRING STOPPER HOOK (No.4) to the new STOPPER HOOK (No.3).            At that time, put the edge of SPRING (hooking shape) on the bottom side of the new STOPPER.</p>	<p style="text-align: center;">SPRING STOPPER HOOK (No.4)</p> <p>New STOPPER HOOK (No.3)</p> <p>&lt;New STOPPER HOOK ASSY&gt;</p> <p>(Backside of the left figure: Bottom side)</p> <p>Put on the edge of SPRING</p>
7	<p>Attach the new STOPPER HOOK ASSY to the cassette rear side.            At that time, put the edge of SPRING on the cassette's base.</p>	<p>New STOPPER HOOK ASSY</p> <p>Put the edge of SPRING on the base.</p>
8	<p>Reinsert the shaft removed at Step 5 and fix the new STOPPER HOOK ASSY.</p> <p>Note the following 3 points when reinserting the shaft.</p> <p>1) Confirm the gear attached to the shaft's right edge and the bottom plate drive gear engage.</p>	<p>Gear Bottom plate drive gear</p>

No.	Step	Figure
8	<p>2) Pass the shaft over the ground spring.</p> <p>3) Reinsert the shaft's left end (oval shape) into the plate's square hole while aligning it to its directions.</p>	 <p>New STOPPER HOOK ASSY</p> <p>Ground spring</p> <p>Shaft</p>  <p>Plate's square hole (It is sideward.)</p> <div data-bbox="802 1169 1377 1379"> <p>&lt;Shaft&gt;</p> <p>Left end (Oval shape)</p>  </div>
9	<p>Reattach the other parts in the reverse procedure.</p>	

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**Service Bulletin**

(-->)

[Serial numbers of the affected machines.]

FS-C5150DN

KDA 1102KT2US0 Q513206918	KDA 220V 1102KT4US0 N1N3300611	KDE 1102KT3NL0 Q523248161	UTAX 1102KT3UT0 Q863203148	OLIVETTI 1102KT3LV0 NHT3300888	KDAU 1102KT3AS0 Q533202019	KDCN 1102KT3KS0 N8H3201542
KDKR 1102KT3KR0 N843201863	KDTW 1102KTTTW0 N86 Next	KDID 1102KT3ND0 N8T Next	KDSG 1102KT3SG0 N7Z3200090	KDTH 1102KT3TH0 N823201601		

FS-C2526MFP

KDA 1102M82US0 NMM3201342	KDE 1102M83NL0 NML3401864	UTAX 1102M83UT0 NNU3200409	OLIVETTI 1102M83LV0 NQ9 Next	KDAU 1102M83AS0 NMK Next
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FS-C2626MFP

KDJ 1102M99JP0 NN23300429	KDA 120V 1102M92US0 NMM3204640	KDA GSA 1102M92US1 NRM Next	KDA 220V 1102M94US0 NPL Next	KDE 1102M93NL0 NN11500106	UTAX 1102M93UT0 NNV3202282	OLIVETTI 1102M93LV0 NQA Next
KDAU 1102M93AS0 NMZ3200277	ADP 1102M92ADZ L27 Next	ADP 1102M92AD0 L4A Next				

FS-C2026MFP+

KDJ 1102MA9JP0 NN63300911	KDA 120V 1102MA2US0 NN3 Next	KDA 220V 1102MA4US0 NPM Next	KDE 1102MA3NL0 NN53207960	UTAX 1102MA3UT0 NNW3201740	OLIVETTI 1102MA3LV0 NQB3200514	KDAU 1102MA3AS0 NN43200574
KDKR 1102MA3KR0 NT53200015	KDTW 1102MATTW0 NRQ Next	KDSG 1102MA3SG0 NRY3200047	KDTH 1102MA3TH0 NRW Next	Philcopy 220V 1102MA4PH0 NV6 Next		

FS-C2126MFP+

KDJ 1102MB9JP0 NNA3201726	KDA 120V 1102MB2US0 NN73203329	KDA 220V 1102MB4US0 NPN Next	KDE 1102MB3NL0 NN93220475	UTAX 1102MB3UT0 NNX3206862	OLIVETTI 1102MB3LV0 NQC3200947	KDAU 1102MB3AS0 NN83202361
KDCN 1102MB3KS0 NUW3200057	KDKR 1102MB3KR0 NT63300204	KDTW 1102MBTTW0 NRR Next	KDID 1102MB3ND0 NS13200197	KDSG 1102MB3SG0 NRZ3300078	KDTH 1102MB3TH0 NRX Next	Philcopy 220V 1102MB4PH0 NV7 Next

FS-C2026MFP and FS-C2126MFP are not produced currently.

# Service Bulletin

Ref. No. **2KW-0039 (D039)**

<Date> March 23, 2013

<b>Subject</b>	<b>Firmware upgrade (MAIN Ver.007.008/MMI Ver.007.004/Optional language (Brazilian Portuguese) Ver.001.012/ENGINE Ver.015.001)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+, TASKalfa 265ci</b>

*This time the description with (-->) is revised from the previous information.*

*<Number of changes: 7> Deleted No.3 since it is inclusive in No.1. Added LAN (Language firmware) in the firmware column. Added notes on applied model for change. Added serial number of the affected models.*

## <Content of changes>

No.	Item	Contents	Ctl	FW
1	Support for TASKalfa model.	Supported TASKalfa 265ci.	806174 810170	MAIN ENGINE (-->)LAN
2	Additional maintenance mode items	The following maintenance mode items are implemented.  U001, U019, U034, U065, U066, U067, U068, U070, U071, U072, U402, U403, U404	806182	MAIN (-->)LAN
3	(-->)	(-->)		
4	Support for the use of Felica-Lite with the ID card reader made by SCM Co.	Enabled to use <u>Felica-Lite(Card)</u> with the ID card reader made by SCM Co. (Readable card type of ID card reader made by SMC Co. : TYPE A(Mifare)/ TYPE B/ FeliCa/ FeliCa -Lite)	807436 TO-12-097	MAIN
5	Corrective measures for the barcode print failure	Corrected so that the characters on the barcode are not garbled when printing a certain PCL data such as the case where the height of the download bitmap font and the directed height of the PCL escape sequence slightly differ.	665645 TP-10-318 KMA-D-1012-05	MAIN
6	Corrective measures for wrong print of a part of the font when printing a certain file	-----	730107 TP-11-120 #1271661	MAIN
7	Corrective measures for the machine lock-up when using a certain application	Corrected because the machine may lock up during the data processing and the output data from the certain application may not be printed.	660408 TP-11-218 NP-Z11059	MAIN
8	Corrective measures for the garbled characters when registering a certain macro data	Corrected so that the character is not garbled when registering the certain macro data containing the comment data of PCL5c.	730117 TP-12-125 #1466286	MAIN

(-->)

Applied model for change:

No1: For the models other than TASKalfa 265ci, the engine firmware is upgraded due to common use and there is no change in functionality.

No2-8: For FS-C2526MFP, FS-C2626MFP and TASKalfa 265ci Only

<b>KDC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measure:</b> Please upgrade the firmware to the latest version when the above phenomenon occurs.		
<b>Serial Nos. of Affected Machine:</b> (-->) Refer to Page 3. (As for TASKalfa 265ci, the firmware is upgraded since the 1st mass production.)		

N00070567/N00070696

**<FS-C2526MFP, FS-C2626MFP, TASKalfa 265ci>**

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	<a href="#">2M8_2F00007008</a>	-	007.008	2013/2/2	006.013	FS-C2526MFP	<-- New Upgrade
MAIN	<a href="#">2M9_2F00007008</a>	-	007.008	2013/2/2	006.013	*1	<-- New Upgrade
MMI	<a href="#">2M8_7000007004</a>	-	007.004	-	006.010		<-- New Upgrade
ENGINE	<a href="#">2KW_1000015001</a>	7323	015.001	-	014.001		<-- New Upgrade
SCANNER	2M9_1200004001	78FE	004.001	-	003.001		
Option Language	<a href="#">2M8_81BR001012</a>	-	001.012	-	001.011	Brazilian Portuguese	<-- New Upgrade
FAX BOOT APL	2KX_5500008003	-	008.003	-	-		

\*1: FS-C2626MFP, TASKalfa 265ci

**<FS-C2026MFP, FS-C2126MFP>**

Type	Program No.	Check SUM	Ver.	Status Date	Current Version	Remark	
MAIN	2KW_2F00008001	-	008.001	2012/6/25		FS-C2026MFP	
MAIN	2KX_2F00008001	-	008.001	2012/6/25		FS-C2126MFP	
ENGINE	<a href="#">2KW_1000015001</a>	7323	015.001	-	014.001		<-- New Upgrade
SCANNER	2KW_1200008001	41AB	008.001	-	-		
Option Language	2KX_81BR001019	-	001.019	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001017	-	001.017	-	-	Korean	
Option Language	2KX_81TW001016	-	001.016	-	-	Traditional Chinese	
Option Language	2KX_81CN001014	-	001.014	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500008003	-	008.003	-	-	Except KDCN	
FAX BOOT APL	2KX_5700Z08003	-	Z08.003	-	-	For KDCN	

**<FS-C2026MFP+, FS-C2126MFP+>**

Type	Program No.	Check SUM	Ver.	Status Date	Current version	Remark	
MAIN	2MA_2F00006001	-	006.001	2012/8/22	005.010	FS-C2026MFP+	
MAIN	2MB_2F00006001	-	006.001	2012/8/22	005.010	FS-C2126MFP+	
ENGINE	<a href="#">2KW_1000015001</a>	7323	015.001	-	014.001		<-- New Upgrade
SCANNER	2MB_1200003001	2F83	003.001	-	-		
Option Language	2KX_81BR001019	-	001.019	-	-	Brazilian Portuguese	
Option Language	2KX_81KR001017	-	001.017	-	-	Korean	
Option Language	2KX_81TW001016	-	001.016	-	-	Traditional Chinese	
Option Language	2KX_81CN001014	-	001.014	-	-	Simplified Chinese	
FAX BOOT APL	2KX_5500008003	-	008.003	-	-	Except KDCN	
FAX BOOT APL	2KX_5700Z08003	-	Z08.003	-	-	For KDCN	

For KD sales companies, it is possible to download firmware through Knowledge Cabi-NET.

When upgrading firmware or replacing board etc., please upgrade each firmware to the latest version at the same time.

(Revised issue 1)  
**Service Bulletin**

(-->) [Serial numbers of the affected models]

ENGINE 2KW\_1000.015.001

		ITEM CODE	S/N
FS-C2026MFP+	KDA	1102MA2US0	From next production
	KDE	1102MA3NL0	NN53308261~
	KDAU	1102MA3AS0	NN43300618~
	UTAX/TA	1102MA3UT0	NNW3301857~
	KDA(LA)	1102MA4US0	From next production
	KDSG/HG	1102MA3SG0	NRY3300050~
	KDTH	1102MA3TH0	From next production
	KDTW	1102MATTW0	From next production
	KDKR	1102MA3KR0	NT53300020~
	OLIVETTI	1102MA3LV0	NQB3300534~
	Philcopy	1102MA4PH0	From next production
FS-C2126MFP+	KDA	1102MB2US0	NN73303486~
	KDE	1102MB3NL0	NN93322158~
	KDAU	1102MB3AS0	NN83302416~
	UTAX/TA	1102MB3UT0	NNX3307191~
	KDA(LA)	1102MB4US0	From next production
	KDSG/HG	1102MB3SG0	NRZ3300078~
	KDID	1102MB3ND0	From next production
	KDTH	1102MB3TH0	From next production
	KDTW	1102MBTTW0	From next production
	KDCN	1102MB3KS0	NUW3300073~
	KDKR	1102MB3KR0	NT63300206~
	OLIVETTI	1102MB3LV0	NQC3300977~
	Philcopy	1102MB4PH0	From next production

MAIN 2M8/2M9\_2F00.007.008  
ENGINE 2KW\_1000.015.001

		ITEM CODE	S/N
FS-C2526MFP	KDA	1102M82US0	NMJ3301370~
	KDE	1102M83NL0	From next production
	KDAU	1102M83AS0	From next production
	UTAX/TA	1102M83UT0	NNU3300439~
	OLIVETTI	1102M83LV0	From next production
FS-C2626MFP	KDA	1102M92US0	NMM3304658~
	KDE	1102M93NL0	NN13307060~
	KDAU	1102M93AS0	NMZ3300310~
	UTAX/TA	1102M93UT0	NNV3302300~
	KDA(GSA)	1102M92US1	From next production
	KDA(LA)	1102M94US0	From next production
	OLIVETTI	1102M93LV0	From next production

FS-C2026MFP, FS-C2126MFP: No production is currently planned.



# Service Bulletin

Ref. No. **PCI-0327 (D062)**

[Parts Change Information]

<Date>

April 19, 2013

Subject	Parts Change Information
<b>Model</b>	<b>FS-1100, FS-1300D, FS-1350DN, FS-1028MFP/KM-2810, FS-1028MFP/DP, FS-1128MFP/KM-2820, FS-1128MFP/SP, FS-3900DN*, FS-4000DN, FS-2020D*, FS-3920DN*, FS-4020DN*, FS-2025D, FS-3925DN, FS-4025DN, EP 370DN, EP 470DN, FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+, FS-C5200DN, FS-C5300DN, FS-C5350DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+, HD-6, IB-32, IB-50, IB-51</b>

\* Common with CHUNGHO brand.

The following parts are changed.

**P1 <Changing the fuser press roller>**

FS-1100, FS-1300D, FS-1350DN, FS-1028MFP/KM-2810, FS-1028MFP/DP, FS-1128MFP/KM-2820, FS-1128MFP/SP

**P2, 3 <Common use of the parts (Changing the drive gear for the fuser heat roller)>**

FS-3900DN, FS-4000DN, FS-2020D, FS-3920DN, FS-4020DN, FS-2025D, FS-3925DN, FS-4025DN, EP 370DN, EP 470DN, FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP, FS-3040MFP+, FS-3140MFP+

**P3, 4 <Improving the durability (Changing the material of the T/C sensor cleaning scraper)>**

FS-C5200DN, FS-C5300DN, FS-C5350DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

**P4 <Revising Installation Guide>**

HD-6, IB-32, IB-50, IB-51

**<Changing the fuser press roller --> After using up the old stock>**

FS-1100\*, FS-1300D\*, FS-1350DN, FS-1028MFP/KM-2810, FS-1028MFP/DP, FS-1128MFP/KM-2820, FS-1128MFP/SP

\* As for FS-1100 and FS-1300D, only KDCN and KDID are affected.  
(Machine for the spec except KDCN and KDID has used the other parts.)

The fuser press roller (No.1) is changed for the easy parts procurement by changing the vendor.  
(The fuser press roller remains unchanged in function and exterior.)

No.	Old Part No.	New Part No.	Description	Q'ty		Com patibility		Remarks
				Old	New	Old	New	
1	302H425090 2H425090	302L225230 2L225230	ROLLER PRESS	1	1	○	○	

N00063112

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0327 (D062)**

<Date> April 19, 2013

**<Common use of the parts (Changing the drive gear for the fuser heat roller**

**--> From the available timing of the production in Dec., 2012>**

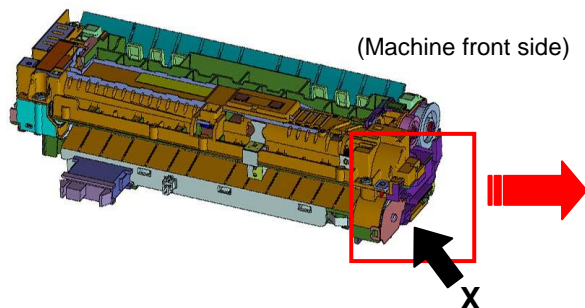
FS-3900DN\*, FS-4000DN, FS-2020D\*, FS-3920DN\*, FS-4020DN\*, FS-2025D, FS-3925DN,  
FS-4025DN, EP 370DN, EP 470DN, FS-3040MFP, FS-3140MFP, FS-3540MFP, FS-3640MFP,  
FS-3040MFP+, FS-3140MFP+

\* Common with CHUNGHO brand

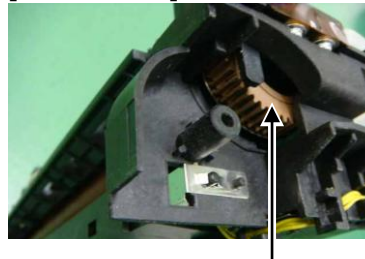
The keyed boss inside of the drive gear for the fuser heat roller is shortened for common use of the parts.

**<Fuser unit>** (Below is the one for FS-3040MFP)

(Machine rear side)



[View from X]

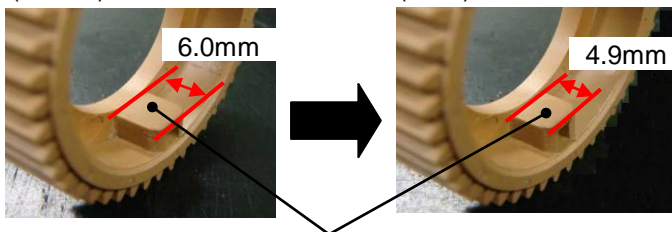


Drive gear for the fuser heat roller

**<Drive gear for the fuser heat roller (Note)>**

(Before)

(After)



(Note)

- FS-3900DN/4000DN, FS-2020D/3920DN/4020DN, FS-2025D/3925DN/4025DN, EP 370DN, EP 470DN : GEAR HEAT Z46 (No.17)
- FS-3040MFP/3140MFP/3540MFP/3640MFP/ FS-3040MFP+/3140MFP+
- : Individual drive gear is not supplied. (Individual parts inside the fuser unit are not replaceable.)

Keyed boss is fitted in the U-shape groove of the fuser heat roller

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302F993068 2F993068	302F993069 2F993069	FK-320(E)	1	1	○	○	*1 For 220~240V
2	302F99K068 2F99K068	302F99K069 2F99K069	FK-320(E)	1	1	○	○	*1 KDKR
3	302F993078 2F993078	302F993079 2F993079	FK-320(U)	1	1	○	○	*1 For 120V
4	302F993128 2F993128	302F993129 2F993129	FK-320(TW)	1	1	○	○	*1 KDTW
5	302F993136 2F993136	302F993137 2F993137	FK-320(E)ENV	1	1	○	○	*1 (Envelope type) For 220~240V
6	302F993146 2F993146	302F993147 2F993147	FK-320(U)ENV	1	1	○	○	*1 (Envelope type) For 120V
7	302J093062 2J093062	302J093063 2J093063	FK-340(E)	1	1	○	○	FS-2020D For 220~240V
8	302J093072 2J093072	302J093073 2J093073	FK-340(U)	1	1	○	○	FS-2020D For 120V
9	302J093102 2J093102	302J093103 2J093103	FK-340(TW)	1	1	○	○	FS-2020D For KDTW
10	302J09C062 2J09C062	302J09C063 2J09C063	FK-340(E)	1	1	○	○	*2 For KDCN

# Service Bulletin

## [Parts Change Information]

 Ref. No. **PCI-0327 (D062)**

&lt;Date&gt; April 19, 2013

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
11	302J09K062 2J09K062	302J09K063 2J09K063	FK-340(E)	1	1	○	○	*2 For KDKR
12	302J193052 2J193052	302J193053 2J193053	FK-350(E)	1	1	○	○	*3,*6 For 220~240V
13	302J193062 2J193062	302J193063 2J193063	FK-350(U)	1	1	○	○	*3,*6 For 120V
14	302J19C052 2J19C052	302J19C053 2J19C053	FK-350(E)	1	1	○	○	FS-3925DN For KDCN
15	302J19K052 2J19K052	302J19K053 2J19K053	FK-350(E)	1	1	○	○	*4,*6 For KDKR
16	302J193092 2J193092	302J193093 2J193093	FK-350(TW)	1	1	○	○	*5,*6 For KDTW
Common components parts								
17	302F925100 2F925100	302F925101 2F925101	+GEAR HEAT Z46	1	1	○	○	Drive gear for the fuser heat roller (*7)

N00066168

\*1: FS-3900DN, FS-4000DN

\*2: FS-2020D, FS-2025D

\*3: FS-3920DN, FS-4020DN,

\*4: FS-3925DN, FS-4025DN

\*5: FS-3920DN, FS-3925DN

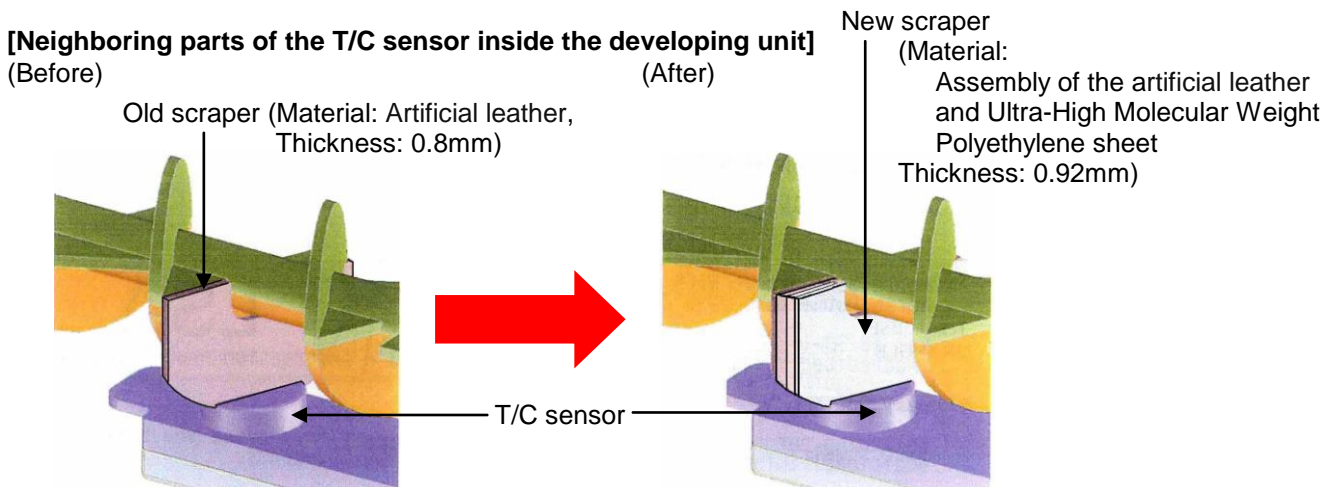
\*6: FS-3040MFP, FS-3140MFP, FS-3040MFP+, FS-3140MFP+, FS-3540MFP, FS-3640MFP,

 \*7: The drive gear is available for the models except FS-3040MFP/3140MFP/3040MFP+/3140MFP+/3540MFP/3640MFP  
 (For the above unapplied models, the individual parts in the fuser unit are not replaceable.)

### <Improving the durability (Changing the material of the T/C sensor cleaning scraper) --> From the available timing of the production in Oct., 2012>

 FS-C5200DN, FS-C5300DN, FS-C5350DN, FS-C5250DN,  
 FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP,  
 FS-C2026MFP+, FS-C2126MFP+

The material of the T/C sensor cleaning scraper inside the developing unit is changed for improving the durability.



# Service Bulletin

## [Parts Change Information]

Ref. No. **PCI-0327 (D062)**

&lt;Date&gt;

April 19, 2013

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302HN93012 2HN93012	302HN93013 2HN93013	DV-560(K)	1	1	○	○	Except KDA/KDCN/KDKR
2	302HN93022 2HN93022	302HN93023 2HN93023	DV-560(Y)	1	1	○	○	Except KDA/KDCN/KDKR
3	302HN93032 2HN93032	302HN93033 2HN93033	DV-560(C)	1	1	○	○	Except KDA/KDCN/KDKR
4	302HN93042 2HN93042	302HN93043 2HN93043	DV-560(M)	1	1	○	○	Except KDA/KDCN/KDKR
5	302HN93252 2HN933252	302HN93253 2HN93253	DV-560 US (K)	1	1	○	○	KDA
6	302HN93262 2HN933262	302HN93263 2HN93263	DV-560 US (Y)	1	1	○	○	KDA
7	302HN93272 2HN933272	302HN93273 2HN93273	DV-560 US (C)	1	1	○	○	KDA
8	302HN93282 2HN933282	302HN93283 2HN93283	DV-560 US (M)	1	1	○	○	KDA
9	302HN9C012 2HN9C012	302HN9C013 2HN9C013	DV-560(K)	1	1	○	○	KDCN
10	302HN9C022 2HN9C022	302HN9C023 2HN9C023	DV-560(Y)	1	1	○	○	KDCN
11	302HN9C032 2HN9C032	302HN9C033 2HN9C033	DV-560(C)	1	1	○	○	KDCN
12	302HN9C042 2HN9C042	302HN9C043 2HN9C043	DV-560(M)	1	1	○	○	KDCN
13	302HN9K012 2HN9K012	302HN9K013 2HN9K013	DV-560(K)	1	1	○	○	Except *1 (KDKR)
14	302HN9K022 2HN9K022	302HN9K023 2HN9K023	DV-560(Y)	1	1	○	○	Except *1 (KDKR)
15	302HN9K032 2HN9K032	302HN9K033 2HN9K033	DV-560(C)	1	1	○	○	Except *1 (KDKR)
16	302HN9K042 2HN9K042	302HN9K043 2HN9K043	DV-560(M)	1	1	○	○	Except *1 (KDKR)
17	302HN9KK10 2HN9KK10	302HN9KK11 2HN9KK11	DV-564(K)	1	1	○	○	*1 (KDKR)
18	302HN9KK20 2HN9KK20	302HN9KK21 2HN9KK21	DV-564(Y)	1	1	○	○	*1 (KDKR)
19	302HN9KK30 2HN9KK30	302HN9KK31 2HN9KK31	DV-564(C)	1	1	○	○	*1 (KDKR)
20	302HN9KK40 2HN9KK40	302HN9KK41 2HN9KK41	DV-564(M)	1	1	○	○	*1 (KDKR)

N00067289/N00068235

\*1: FS-C5300DN, FS-C5350DN

**<Revising Installation Guide --> IB-32 for Olivetti: From the production in Apr., 2013**  
**Others: After using up the old stock>**

HD-6, IB-32, IB-50, IB-51

Installation Guide is revised as below for common use of this Guide between KDC and OEM.

### <Content of changes>

- 1) Kyocera Logo is erased.
- 2) Unnecessary word“토너 (toner)” in Korea is erased according to this change.

N00070787

“+” mark at the beginning of the part name means it is a component parts.

# Service Bulletin

Ref. No. **2KW-0040 (D063)**

[Service Information]

<Date> May 9, 2013

<b>Subject</b>	<b>Notice of variety and way to use Color Table</b>
<b>Model</b>	<b>FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+, (--&gt;) FS-C8525MFP, FS-C8520MFP, TASKalfa 255c, TASKalfa 205c</b>

*This time the description with (-->) is revised from the previous information.*

*<Number of changes: 2> Added FS-C8525MFP/C8025MFP, TASKalfa 255c/205c as the applied models, and added its variety of Color Table.*

Information regarding Color Table is informed as below.

1. [Variety of Color Table](#)
2. [Way to download](#)
3. [Way to check the version](#)
4. [Way to use](#)

## 1. Variety of Color Table

**<FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+>**

		Compressed file	Master file	Color Table data	
HP	CLJ5550	<a href="#">S2KX_G0HEC02001.zip</a>	DL_CLUT.2KX	S2KX_G0HEC02001.bin	First Color Table
KDC	RESET	<a href="#">S2KX_G000E01001.zip</a>	DL_CLUT.2KX	S2KX_G000E01001.bin	First Color Table
	Attribute	<a href="#">S2KX_G000DBG600.zip</a>	DL_CLUT.2KX	S2KX_G000DBG600.bin	First Color Table
KMBT	bizhub-c253	<a href="#">S2KX_G0KOC01001.zip</a>	DL_CLUT.2KX	S2KX_G0KOC01001.bin	First Color Table
Other	sRGB(REL)	<a href="#">S2KX_G0STC01001.zip</a>	DL_CLUT.2KX	S2KX_G0STC01001.bin	First Color Table

(Note1) Color Table is one type. Please download RESET to reset to the initial state.

**<FS-C2526MFP, FS-C2626MFP>**

		Compressed file	Master file	Color Table data	
HP	CLJ-4730	<a href="#">S2M8_G0HEC01001.zip</a>	DL_CLUT.2M8	S2M8_G0HEC01001.bin	First Color Table
		<a href="#">S2M8_G1HEC01001.zip</a>	DL_CLUT2.2M8	S2M8_G1HEC01001.bin	Second Color Table
KDC	RESET	<a href="#">S2M8_G000E01001.zip</a>	DL_CLUT.2M8	S2M8_G000E01001.bin	First Color Table
		<a href="#">S2M8_G100E01001.zip</a>	DL_CLUT2.2M8	S2M8_G100E01001.bin	Second Color Table
	Attribute	<a href="#">S2M8_G000E02001.zip</a>	DL_CLUT.2M8	S2M8_G000E02001.bin	First Color Table
		<a href="#">S2M8_G100E02001.zip</a>	DL_CLUT2.2M8	S2M8_G100E02001.bin	Second Color Table
	BETA	<a href="#">S2M8_G0RHC00001.zip</a>	DL_CLUT.2M8	S2M8_G0RHC00001.bin	First Color Table
		<a href="#">S2M8_G1RHC00001.zip</a>	DL_CLUT2.2M8	S2M8_G1RHC00001.bin	Second Color Table
Cassiopeia	<a href="#">S2M8_G0RHC02001.zip</a>	DL_CLUT.2M8	S2M8_G0RHC02001.bin	First Color Table	
	<a href="#">S2M8_G1RHC02001.zip</a>	DL_CLUT2.2M8	S2M8_G1RHC02001.bin	Second Color Table	
KMBT	bizhub-c253	<a href="#">S2M8_G0KOC01001.zip</a>	DL_CLUT.2M8	S2M8_G0KOC01001.bin	First Color Table
		<a href="#">S2M8_G1KOC01001.zip</a>	DL_CLUT2.2M8	S2M8_G1KOC01001.bin	Second Color Table
Other	sRGB	<a href="#">S2M8_G0STC01001.zip</a>	DL_CLUT.2M8	S2M8_G0STC01001.bin	First Color Table
		<a href="#">S2M8_G1STC01001.zip</a>	DL_CLUT2.2M8	S2M8_G1STC01001.bin	Second Color Table

(Note 2) 2 Color Tables can be downloaded. Please download RESET to reset to the initial state.

However, second Color Table is unusable as of Apr., 2013. It will be supported from the next firmware version.

# Service Bulletin

[Service Information]

Ref. No. **2KW-0040 (D063)**

<Date> May 9, 2013

(-->)

<FS-C8525MFP, FS-C8520MFP, TASKalfa 255c, TASKalfa 205c>

		Compressed file	Master file	Color Table data	
Canon	IR-c4080	<a href="#">2KZ_G0CAC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0CAC01001.bin	First Color Table
		<a href="#">2KZ_G1CAC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1CAC01001.bin	Second Color Table
Fuji Xerox	Apeos-c4400	<a href="#">2KZ_G0FUC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0FUC01001.bin	First Color Table
		<a href="#">2KZ_G1FUC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1FUC01001.bin	Second Color Table
HP	CLJ-4525	<a href="#">2KZ_G0HEC01000.zip</a>	DL_CLUT.2KZ	S2KZ_G0HEC01000.bin	First Color Table
		<a href="#">2KZ_G1HEC01000.zip</a>	DL_CLUT2.2KZ	S2KZ_G1HEC01000.bin	Second Color Table
	CM1415	<a href="#">2KZ_G0HEC01000.zip</a>	DL_CLUT.2KZ	S2KZ_G0HEC01000.bin	First Color Table
		<a href="#">2KZ_G1HEC01000.zip</a>	DL_CLUT2.2KZ	S2KZ_G1HEC01000.bin	Second Color Table
KMBT	bizhub c652	<a href="#">2KZ_G0KOC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0KOC01001.bin	First Color Table
		<a href="#">2KZ_G1KOC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1KOC01001.bin	Second Color Table
	bizhub c451	<a href="#">2KZ_G0KOC01002.zip</a>	DL_CLUT.2KZ	S2KZ_G0KOC01002.bin	First Color Table
		<a href="#">2KZ_G1KOC01002.zip</a>	DL_CLUT2.2KZ	S2KZ_G1KOC01002.bin	Second Color Table
KDC	RESET	<a href="#">2KZ_G000E01001.zip</a>	DL_CLUT.2KZ	S2KZ_G000E01001.bin	First Color Table
		<a href="#">2KZ_G100E01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G100E01001.bin	Second Color Table
	Attribute	<a href="#">2KZ_G000RVTCOL.zip</a>	DL_CLUT.2KZ	S2KZ_G000RVTCOL.bin	First Color Table
		<a href="#">2KZ_G100RVTCOL.zip</a>	DL_CLUT2.2KZ	S2KZ_G100RVTCOL.bin	Second Color Table
Panasonic	DP c265	<a href="#">2KZ_G0PAC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0PAC01001.bin	First Color Table
		<a href="#">2KZ_G1PAC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1PAC01001.bin	Second Color Table
Ricoh	mpc3001	<a href="#">2KZ_G0RHC01004.zip</a>	DL_CLUT.2KZ	S2KZ_G0RHC01004.bin	First Color Table
		<a href="#">2KZ_G1RHC01004.zip</a>	DL_CLUT2.2KZ	S2KZ_G1RHC01004.bin	Second Color Table
TOSHIBA	Broadpeak	<a href="#">2KZ_G0TOC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0TOC01001.bin	First Color Table
		<a href="#">2KZ_G1TOC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1TOC01001.bin	Second Color Table
Other	sRGB	<a href="#">2KZ_G0TOC01001.zip</a>	DL_CLUT.2KZ	S2KZ_G0TOC01001.bin	First Color Table
		<a href="#">2KZ_G1TOC01001.zip</a>	DL_CLUT2.2KZ	S2KZ_G1TOC01001.bin	Second Color Table

(Note 3) 2 Color Tables can be downloaded. Please download RESET to reset to the initial state.

Each Color Table can be acquired by download from the above hyperlink of each compressed file, or via Knowledge Cabi-Net.

<FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+>

<FS-C2526MFP, FS-C2626MFP>-----Knowledge Cabi-Net Category  
(Software Download->Firmware(Controller/NIC)->Color\_Table)

<FS-C8525MFP, FS-C8520MFP, TASKalfa 255c, TASKalfa 205c>

-----Knowledge Cabi-Net Type\_of\_FW  
(Software Download->Firmware(Copier) ->Color\_Table)

(Revised Issue 1)  
**Service Bulletin**  
[Service Information]

**2. Way to download**

Following are 2 ways to download.

1. Download from a USB memory

<Details>

- 1) The download procedures are same as the one to download the controller firmware, etc.
- 2) Necessary files are following to download from the USB memory.

(Case of changing the first Color Table)

- Master file: DL\_CLUT.xxx
- Color Table data: Sxxx\_G0xxxxxxxxx.bin

(Case of changing the second Color Table)

- Master file: DL\_CLUT2.xxx
- Color Table data: Sxxx\_G1xxxxxxxxx.bin

- 3) 2 Color Tables can be downloaded at the same time.

2. Download from the utility(KYOCERA Net Viewer, KYOCERA Net Admin)

<Details>

- 1) The download procedures are same as the one to download the controller firmware, etc.
- 2) Network master file is necessary in addition to the files necessary for download from the USB memory.  
Network master file can be created with MFNGenerator.

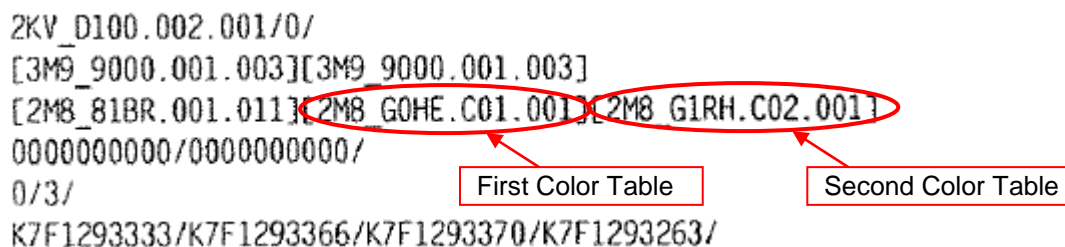
- Network master file: DL\_NWDL.xxx

- 3) 2 Color Tables can be downloaded at the same time.

**3. Way to check the version**

The version of the downloaded Color Table can be checked from service status page.

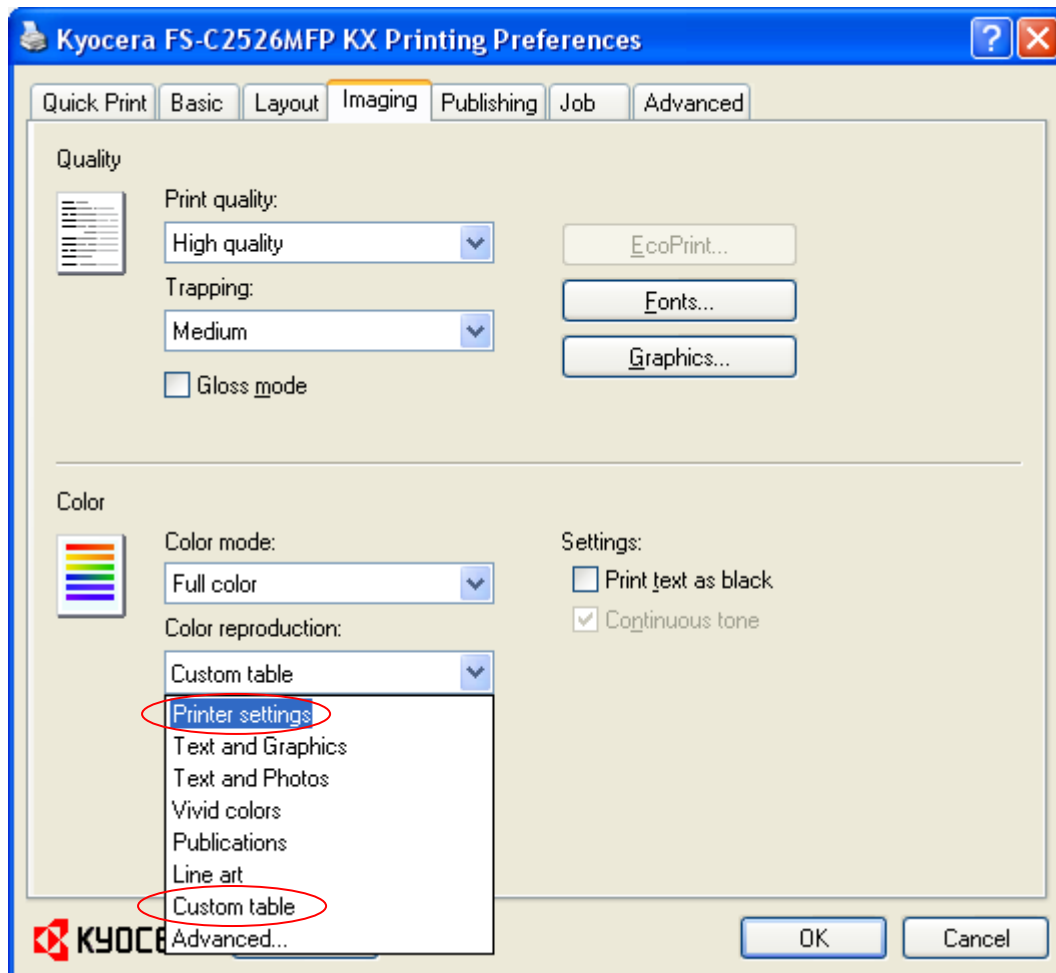
```
2KV_D100.002.001/0/  
[3M9_9000.001.003][3M9_9000.001.003]  
[2M8_81BR.001.011][2M8_G0HE.C01.001][2M8_G1RH.C02.001]  
0000000000/0000000000/  
0/3/  
K7F1293333/K7F1293366/K7F1293370/K7F1293263/
```



(Revised Issue 1)  
**Service Bulletin**  
[Service Information]

**4. Way to use**

Select "Printer settings" when using the first Color Table.  
Select "Custom table" when using the second Color Table.





# Service Bulletin

Ref. No. **PCI-0329 (D081)**

[Parts Change Information]

<Date>

May 8, 2013

Subject	Parts Change Information
<b>Model</b>	<b>FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN,                      FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP,                      FS-1125MFP, FS-1041, FS-1061DN, FS-1220MFP, FS-1320MFP,                      FS-1325MFP,                      FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP,                      FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+,                      PF-320</b>

Affected model:

PF-320	FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN
--------	--

The following parts are changed.

**P2, 3 <Revised QUICK INSTALLATION GUIDE>**

FS-2100D, LS/FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN

**P3 <(Toner kit for KDCN) Revised the RoHS leaflet>**

FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP

**P4 <Revised QUICK INSTALLATION GUIDE and TONER INSTALLATION GUIDE>**

FS-1040, FS-1041, FS-1060DN, FS-1061DN, FS-1020MFP, FS-1220MFP, FS-1120MFP,  
 FS-1320MFP, FS-1025MFP, FS-1125MFP, FS-1325MFP

**P5 <(For KDCN) Added the setup leaflet>**

FS-1020MFP, FS-1025MFP

**P6 <Changed the shape of the toner container>**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP,  
 FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+

**P7 <Improved the margin for cassette sensing and clearance (Change of cassette)>**

PF-320

# Service Bulletin

## [Parts Change Information]

Ref. No. **PCI-0329 (D081)**  
 <Date> May 8, 2013

**<Revised QUICK INSTALLATION GUIDE → After using up the old stock>**

FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN

QUICK INSTALLATION GUIDE is revised.

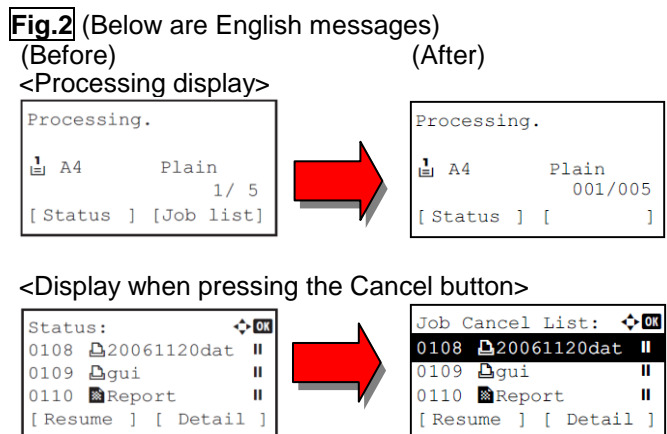
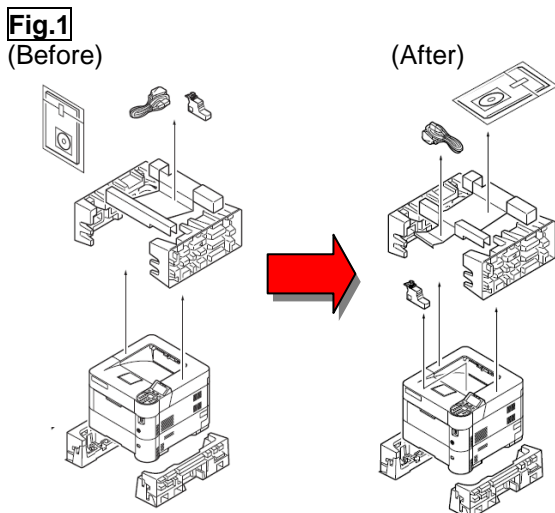
No.	Page	Detail	Remarks
1	2	Revised the illustration of unpacking according to the change of packing since the 1st production (Revised the location of bundled parts)	Refer to Fig.1
2	3	(Except UTAX/TA, Olivetti) Changed the model name in the illustration from "FS-4100D" to "FS-4100DN" Relocated the illustration of the low-end models and high-end models.	
3	*1	Changed [Network Setting]의 Network The Menu No. is changed from "06" to "05".	
4	*2	Revised Processing display for [Cancel Printing]	Refer to Fig.2
5	*2	Revised the display when pressing the Cancel button for [Cancel Printing]	Refer to Fig.2
6	Front cover , 2, 3, 6, 7, 9	(KDCN/KDTW/KDKR) Added "ECOSYS" before the model name according to the request from sales companies	
7	7	(KDKR) Revised the switching direction of the power switch to turn it on.	Refer to Fig.3
8	8	(KDCN/KDTW/KDKR) Deleted unnecessary [Select Language].	Refer to Fig.4
9	8	(KDCN/KDTW/KDKR) Added translation of [Print a Status Page] in the "Menu"	Refer to Fig.5
10	11	(KDKR) Unnecessary "... " are deleted from the message. (Wrong) 중지중입니다... (Correct) 중지중입니다	

\*Changes 6-10 are for KDCN/KDTW/KDKR QUICK INSTALLATION GUIDE only

<Applicable pages>

\*1: (Other than KDCN/KDTW/KDKR) P12-15  
 (KDCN/KDTW/KDKR) P9

\*2: (Other than KDCN/KDTW/KDKR) P18-20  
 (KDCN/KDTW/KDKR) P11

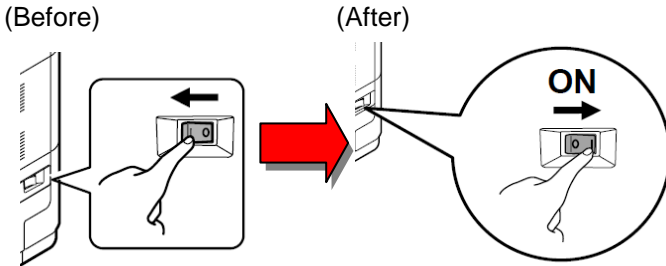


# Service Bulletin

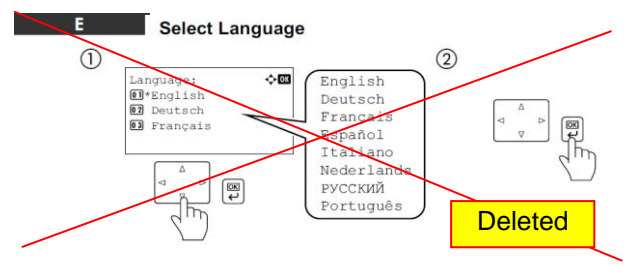
[Parts Change Information]

Ref. No. **PCI-0329 (D081)**  
 <Date> May 8, 2013

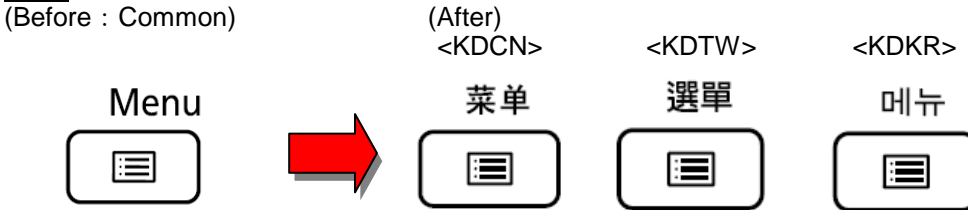
**Fig.3**



**Fig.4**



**Fig.5**



N00070617

**<(Toner kit for KDCN) Revised the RoHS leaflet → After using up the old stock>**

FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP

The model names are deleted from the RoHS leaflet bundled in the toner kit TK-1113/1123 (1T02M50KS0/1T02M70KS0) for common use.

(Before)

部件名称	有毒有害物质或元素的名称及含量					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
TK-1113 印墨板组件	×	○	○	○	○	○
TK-1123 电路板组件	×	○	○	○	○	○

(After)

部件名称	有毒有害物质或元素的名称及含量					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
电路板组件	×	○	○	○	○	○

\* The new RoHS leaflet is bundled in the toner kit TK-1003(1T02M50KS1) since the 1st shipment.

N00071764

# Service Bulletin

Ref. No. **PCI-0329 (D081)**

[Parts Change Information]

<Date>

May 8, 2013

**<Revised QUICK INSTALLATION GUIDE and TONER INSTALLATION GUIDE**

**→ KDE (for West Europe) and KDRU: From April 2013 production,**

**Others: After using up the old stock>**

FS-1040, FS-1041, FS-1060DN, FS-1061DN, FS-1020MFP, FS-1220MFP, FS-1120MFP, FS-1320MFP, FS-1025MFP, FS-1125MFP, FS-1325MFP

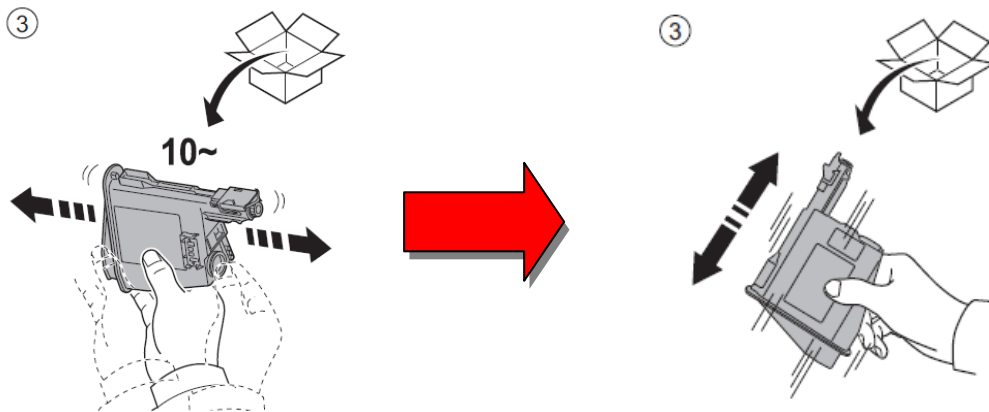
QUICK INSTALLATION GUIDE(bundled in the main machine) and TONER INSTALLATION GUIDE (bundled in the toner kit) are revised.

- 1) QUICK INSTALLATION GUIDE: - Changed the illustration of shaking the toner container (for all spec)  
 - Changed the messages in Greek, Hangarian, Polish and Russian.  
 (All spec except KDAS)
- 2) TONER INSTALLATION GUIDE: Changed the illustration of shaking the toner container (for all the toner kits for the main machine)

**<QUICK INSTALLATION GUIDE, TONER INSTALLATION GUIDE>**

(Before)

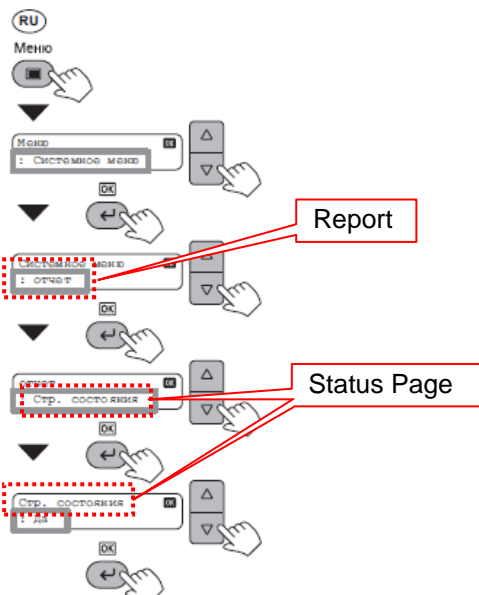
(After)



**<QUICK INSTALLATION GUIDE for other than KDAS>**

(P10-13) Changed the messages in Greek (Status Page), Hangarian (Report/Status Page), Polish (Status Page), Russian (Report/Status Page) (as specified with the boxes dotted in red)

<Where changed> (Below are Russian messags and where changed are common)



N00071686/ N00071535/N00071572/ N00071536/N00071573

# Service Bulletin

## [Parts Change Information]

Ref. No. **PCI-0329 (D081)**  
 <Date> May 8, 2013

**<(For KDCN) Added the setup leaflet → From the available timing in April 2013 production>**  
 FS-1020MFP, FS-1025MFP

The setup leaflet is additionally bundled.

(Front side: SCAN operation)

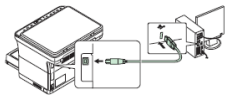
### 扫描快速使用指南

更多详情, 请参考  
随机光盘中的相关说明书。

本指南适用于以下京瓷机型  
FS-1020MFP FS-1120MFP FS-1025MFP FS-1125MFP

使用USB线正确连接PC和多功能一体机, 正确连接电源线, 使用随机光盘安装驱动程序。  
 (FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP)

#### 1 正确连接USB线



#### 2 正确连接电源线, 开机



#### 3 使用随机光盘或京瓷官方网站下载的驱动程序安装包安装驱动程序。(通常建议使用“快速安装”选项)



注意: 可以使用以下A, B两种方式中的任意一种进行扫描。

### A

#### 通过PC软件进行扫描 (使用Kyocera Client Tool)

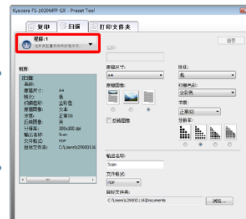
- 1 放置原稿。
- 2 从开始菜单运行 'Kyocera' - 'Kyocera Client Tool' 工具。
- 3 在左上角下拉框中选择使用的设备 (如果有多台设备) FS-1025MFP和FS-1125MFP必须使用USB驱动进行扫描。
- 4 点击右侧的“首选项”和“快速扫描设置”调整扫描相关设置。
- 5 点击右下角白色方框中的按钮执行扫描操作。三个按钮依次为:
  1. 扫描为PDF格式;
  2. 扫描至电子邮件;
  3. 扫描至文件夹。
- 6 注意: 在打印和复印作业过程中, 扫描功能可能不可用。



### B

#### 通过多功能一体机面板进行扫描 (使用程序功能)

- 1 从开始菜单运行 'Kyocera' - 'Kyocera Client Tool' 工具。
- 2 选择要设置的设备后, 打开 '设备' - '预设' 对话框。
- 3 进入 '预设' 对话框并选择“扫描”选项卡, 即可对扫描“程序”项进行设置。
- 4 在左上角下拉框中选择需要调整的“程序”(程序1/2/3)后在右侧进行相应的调整并确定退出。
- 5 在多功能一体机面板上依次按“扫描键”-选择程序(程序1/2/3)-“开始”即可调用相应“程序”进行扫描作业。
- 6 注意: 在设备作业过程中, 可能将无法进行上述操作。



(Rear side: FAX operation)

### 手动传真快速使用指南

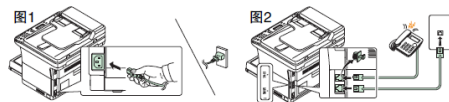
更多详情, 请参考  
随机光盘中的相关说明书。

本指南仅适用于以下机型  
FS-1120MFP FS-1125MFP

正确连接电源线, 正确连接进线和分机  
(仅限FS-1120MFP、FS-1125MFP)

- 1 正确连接电源线 (图1), 连接电话线 (图2) 并开机。  
注意: 电话线接口在机器右后方, 共有两个电话线接口, 其中下方的接口用来接进线 (外线), 上方的电话线接口可以外接电话分机 (请先拨下保护口)。

- 2 如果无法正常收发传真, 请先检查电话线是否插反。



#### 手动 传真发送



- 1 使用外接分机拨对方号码。
- 2 如果对方是自动模式的传真机, 则会听到“哔-哔-”的传真提示音。此时, 按下多功能一体机面板上的“开始”键即可开始传真发送。

如果对方是手动模式的传真机, 则可以对方进行通话, 当对方发出“哔-哔-”传真提示音后, 按下多功能一体机面板上的“开始”键即可开始传真发送。

如果对方为电话机时, 则可进行通话。

#### 传真接收模式的设定



- 1 本机共提供三种不同的传真接收模式, 分别为: 自动接收模式, 传真电话模式, 手动接收模式。
- 2 在空闲时反复按动面板上的“接收模式/暂停”键可以对接收模式进行调整。  
注意: 在拨号时该按键的功能为“暂停”。

#### 手动 传真接收



远程代码  
接收  
默认55

- 1 有来电时, 设定为手动接收模式时会听到外接电话分机的振铃。设定为传真电话模式时会听到外接电话分机或多功能一体机的振铃。(多功能一体机上的振铃为虚拟振铃)
- 2 接听电话后, 如果希望接受对方的传真, 则可以按多功能一体机面板上的“开始”键发送传真信号。或者可以在外接分机上输入远程代码启动传真接收功能。(默认为“55”)
- 3 注意: 如果多功能一体机此时正在处理其它作业, 则“开始”键不起作用, 必须在外接分机上输入远程代码方可接收。



2013.3  
302M75651001

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0329 (D081)**  
<Date> May 8, 2013

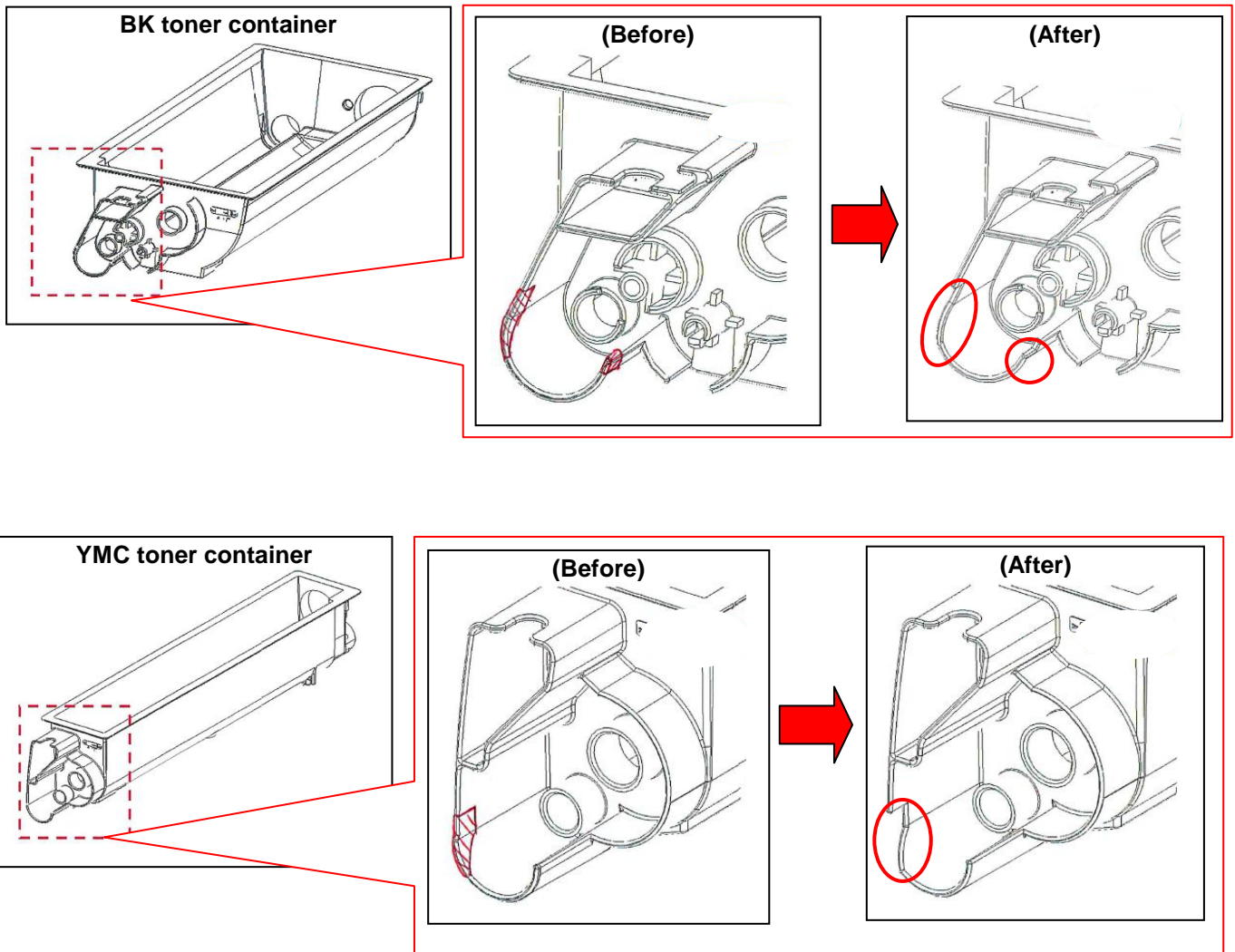
**<Changed the shape of the toner container →**

**BK: From the available timing in March 2013 production**

**YMC: From the available timing in December 2012 production**

FS-C5150DN, FS-C5250DN, FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP,  
FS-C2026MFP+, FS-C2126MFP+

The shape of the toner container is changed to secure the margin for the clearance with the toner container driving parts at the main machine side.



\*The above is applied to the all the toner containers as informed this time.

N00068721/N00069246

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0329 (D081)**

<Date> May 8, 2013

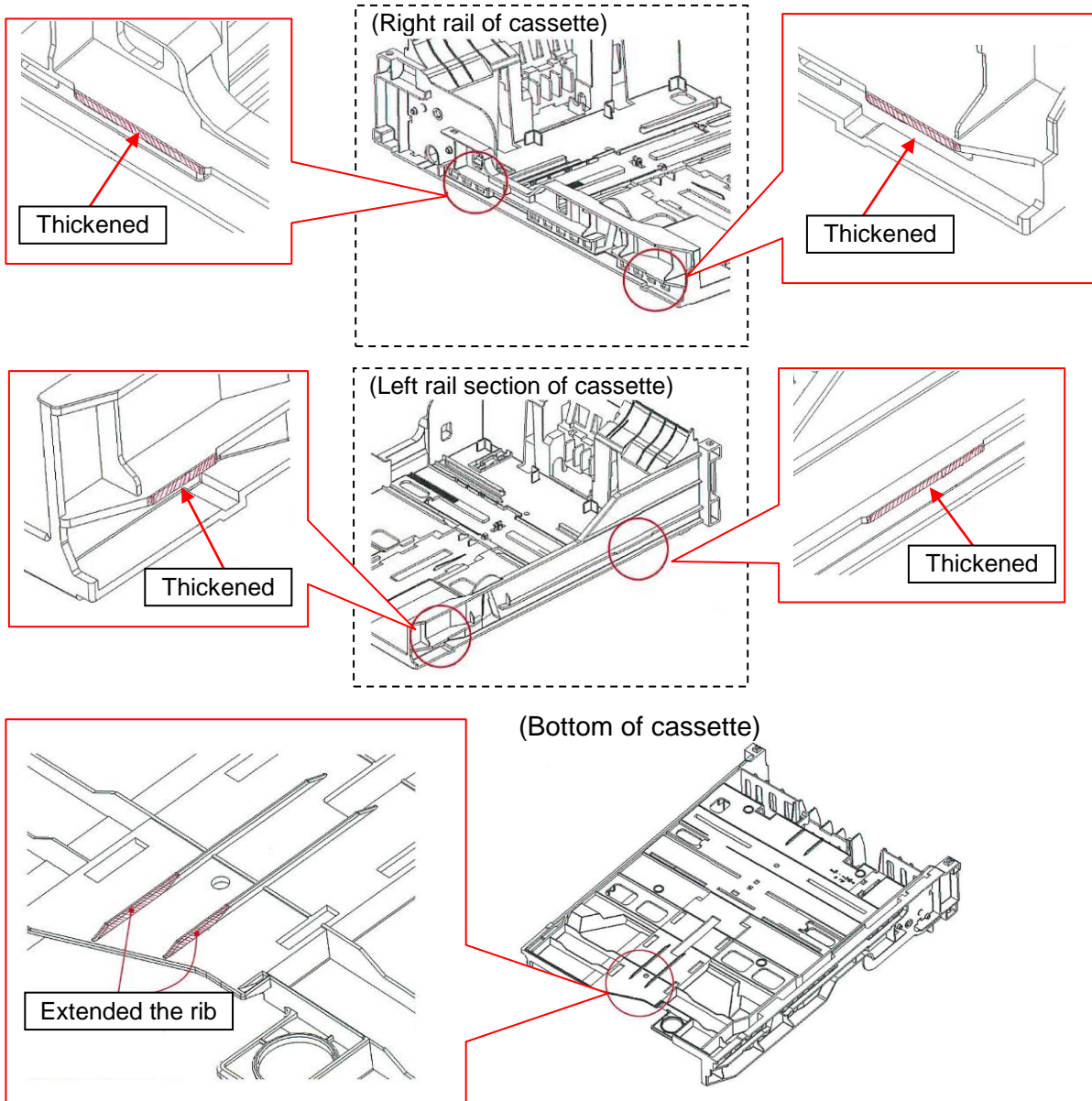
**<Improved the margin for cassette sensing and clearance (Change of cassette)**

**→ From the available timing in January 2013 production**

PF-320

The shape of the cassette is changed as follows.

- 1) The left and right rails of the cassette are partially thickened to improve the margin for sensing the cassette (improving the side-to-side backlash of the cassette). (total 4 points)
- 2) The ribs at the bottom of the cassette are extended to improve the margin for the clearance to install the cassette.



No.	Old Part No.	New Part No.	Description	Q'ty		Compati bility		Remarks
				Old	New	Old	New	
1	303NY93010 3NY93010	303NY93011 3NY93011	CT-3101	1	1	○	○	For other than KDKR
2	303NY9K010 3NY9K010	303NY9K011 3NY9K011	CT-3101(KR)	1	1	○	○	For KDKR

N00069710

# Service Bulletin

Ref. No. **2KW-0041 (D096)**

[Service Information]

<Date> June 17, 2013

<b>Subject</b>	<b>Note when detaching the Bk drum unit (Prevention of the color registration drift due to coming off the ID sensor shutter)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP, FS-C5150DN, FS-C5250DN, TASKalfa 265ci</b>

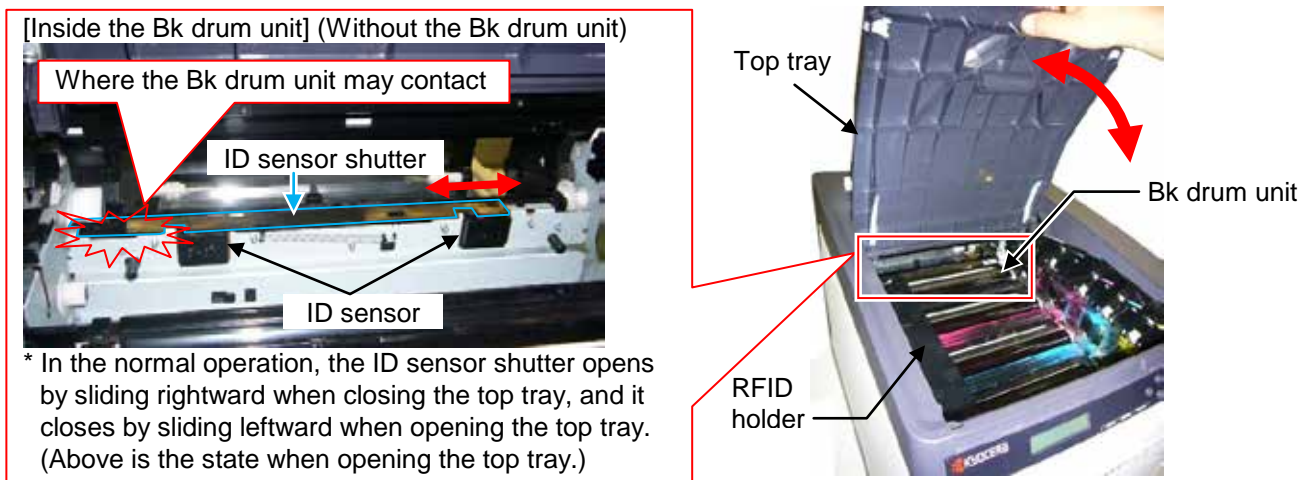
*This time the description with (-->) is revised from the previous information.*

*<Number of changes: 1> Added the permanent measures.*

Please note the following when detaching the Bk drum unit because the ID sensor shutter may come off depending on the way to detach the Bk drum unit (Note 1). In a rare case, it causes the color registration drift if the main machine continues drive while the ID sensor shutter comes off.

**[Note]**

**When detaching the Bk drum unit, please hold the both sides of that unit, and pull it forward along the guide rails inside the machine.**



If the ID sensor shutter comes off and cannot slide, it covers the ID sensor even if the top tray is closed. Then, acquiring the correction fails because the ID sensor covered cannot scan patch patterns drawn on the transfer belt at the color registration executed when turning on the main power, etc. (Note 2) As a result, the color registration is executed based on the correction that was normally acquired last time, the difference with the actual state of the machine is widened per the execution of the color registration and the color registration drift gradually appears.

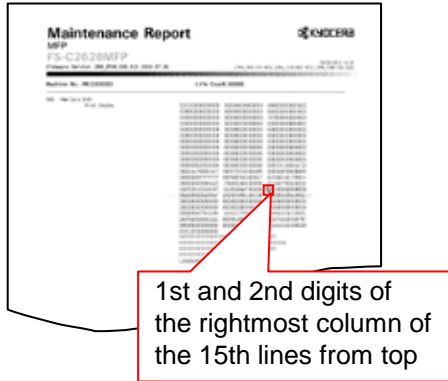
(Note 1) The ID sensor shutter may come off due to contact of the Bk drum unit if detaching the Bk drum unit in the order of right and left side. (Normally, it is recovered by pressure of the transfer belt unit from upside when reattaching the transfer belt unit. If detaching the Bk drum unit in the order of right and left side, to make sure, please confirm the ID sensor shutter's sliding motion by opening and closing of the top tray after closing the RFID holder, and recover it if necessary.)

(Note 2) If acquiring the correction fails when executing the color registration, the error message does not appear. While the failure or success of the acquirement can be checked by referring to the numeric (Refer to the figures in the next page) of the calibration result on the 2nd page of the maintenance report (for MFP) or the service status page (for Printer). ("00" means the success and other numeric means the failure.)

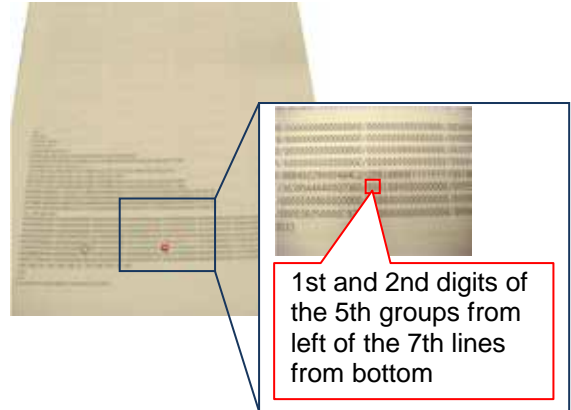


(Revised Issue 1)  
**Service Bulletin**  
 [Service Information]

(2nd page of the maintenance report for MFP)



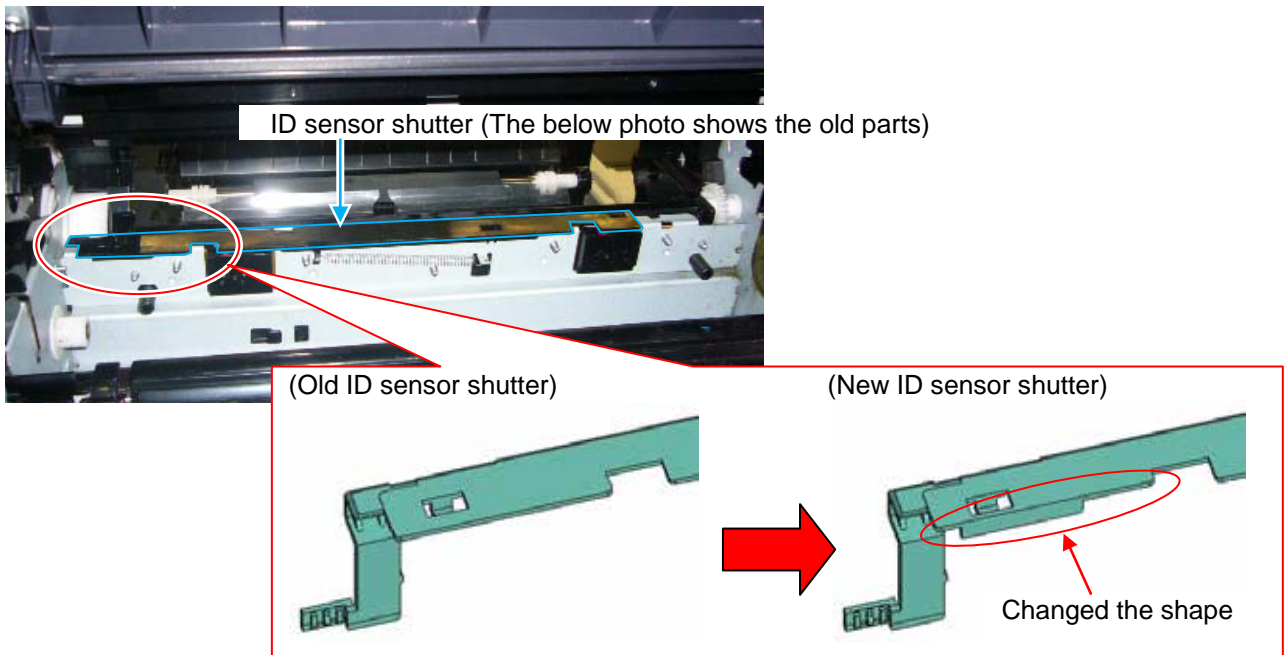
(2nd page of the service status page for Printer)



(-->)

**[Permanent measures]**

The shape of the ID sensor shutter contacting the Bk drum unit is cut to prevent the ID sensor shutter from coming off. (It will be implemented after using up the old stock)



(Note) ID sensor shutter is not supplied to field as individual parts.

N00072373

# Service Bulletin

 Ref. No. **PCI-0331 (D116)**

[Parts Change Information]

&lt;Date&gt;

June 14 2013

Subject	Parts Change Information
<b>Model</b>	<b>TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 305/FS-6030MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP, TASKalfa 750c, TASKalfa 650c, TASKalfa 550c, FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN, FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP, FS-C5150DN, FS-C5250DN, FS-C1020MFP, FS-1100, FS-1300D, FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP, DF-770/DF-770(B)/DF-770(C), AK-731, DP-420, PF-470, PF-790</b>

**Affected models**

DF-770	TASKalfa 5550ci/4550ci/3550ci/3050ci, TASKalfa 5500i/4500i/3500i
DF-770(B)	TASKalfa 5550ci/4550ci/3550ci/3050ci, TASKalfa 5500i/4500i/3500i, FS-C8650DN, FS-C8600DN
DF-770(C)	TASKalfa 5550ci/4550ci/3550ci/3050ci, TASKalfa 5500i/4500i/3500i, FS-C8650DN, FS-C8600DN, TASKalfa 5551ci/4551ci/3551ci/3051ci, TASKalfa 5501i/4501i/3501i
AK-731	TASKalfa 5551ci/4551ci/3551ci/3051ci, TASKalfa 5501i/4501i/3501i
DP-420	TASKalfa 180/220/181/221
PF-790	TASKalfa 2550ci
PF-470	TASKalfa255/FS-6025MFP, TASKalfa255b/FS-6025MFP/B, TASKalfa305/FS-6030MFP, TASKalfa205c/FS-C8020MFP, TASKalfa255c/FS-C8025MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP, TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP

The following parts are changed.

**P2 <Common use of the parts (PARTS RIGHT COVER UNIT)>**

TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 305/FS-6030MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP

**P3 <Change of the developing unit>**

TASKalfa 750c, TASKalfa 650c, TASKalfa 550c

**P3 <Change of the HDD>**

TASKalfa 750c, TASKalfa 650c, TASKalfa 550c

**P4 <Common use of the parts (LSU)>**

FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP, FS-C5150DN, FS-C5250DN

**P5 <Adding the protective sheet for the fan wire>**

FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN

**P5 <Common use of the parts>**

FS-C1020MFP

**P6 <Simplifying the parts procurement>**

FS-1100, FS-1300D

# Service Bulletin

[Parts Change Information]

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**P6 <(For KDRU) Revision of Warranty sheet>**

FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP

**P7 <Common use of the parts (COVER FOOT LOWER FRONT/REAR)>**

DF-770/DF-770(B)/DF-770(C)

**P7 <Change of the AK upper left cover>**

AK-731

**P8 <Change of the cleaning cloth for the DP contact glass>**

DP-420

**P8 <Disuse of the feed pulley and its neighboring parts>**

PF-470

**P9 <Common use of the parts>**

PF-790

**P9 <Common use of the parts>**

PF-790

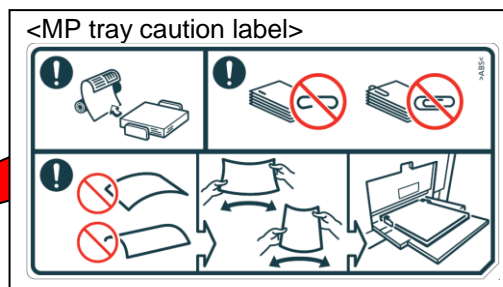
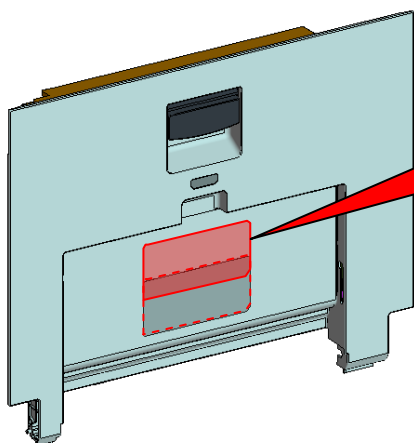
**<Common use of the parts (PARTS RIGHT COVER UNIT)**

**--> After using up the old stock>**

TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 305/FS-6030MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP

The MP tray caution label on the exterior of PARTS RIGHT COVER UNIT (No.1) is relocated for common use of the parts.

**<PARTS RIGHT COVER UNIT (No.1)>**



- Old position of affixing the label:
- New position of affixing the label:

No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	302K394531 2K394531	302K394531 2K394531	PARTS RIGHT COVER UNIT	1	1	○	○	*1

N00071164

(Note) The parts number remains unchanged according to this change.

\*1: The MP tray caution label has been affixed on the right cover. And, the multi-lingual label has been bundled.

# Service Bulletin

[Parts Change Information]

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<Date>

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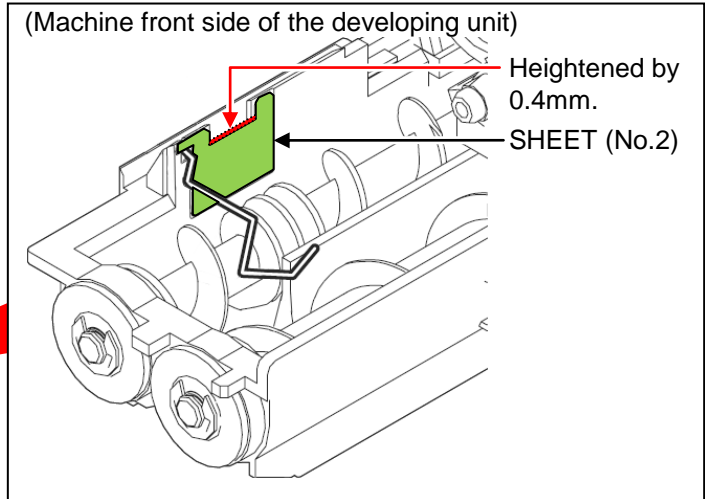
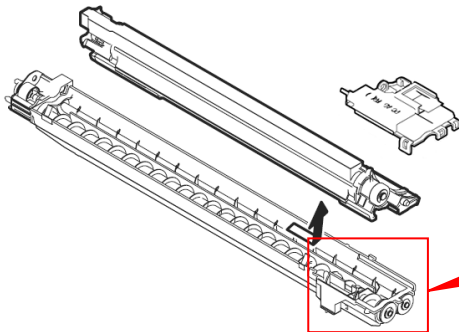
**<Change of the developing unit --> From the next production (Service parts only)>**

TASKalfa 750c, TASKalfa 650c, TASKalfa 550c

The shape of SHEET (No.2) at the developing exhaust section is changed to secure the margin for the shape variation of the developing case.

**<Developing unit (No.1)>**

(Without the developing front cover and upper unit)



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	305JN72DZ2 5JN72DZ2	305JN72DZ3 5JN72DZ3	DEVELOPER ASSY:DEVE-UNIT-F43X	1	1	○	○	
2	305JN717V0 5JN717V0	305JN72UM0 5JN72UM0	+SHEET-ADJUST-SR-B	1	1	○	○	

N00071835/N00071304/BSI No.G13C643/JTA-03166

**<Change of the HDD --> After using up the old stock (Service parts only)>**

TASKalfa 750c, TASKalfa 650c, TASKalfa 550c

The size of HDD (No.1) is changed from 160GB to 250 GB for the parts procurement reason.  
The storage spec remains unchanged.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	305JN72L50 5JN72L50	305JN72L50 5JN72L50	HARD DISK DRIVE:WD2500AAKX-00ERMA0	1	1	○	○	

N00072217/BSI No.G13D726

(Note) The parts number remains unchanged according to this change.

# Service Bulletin

## [Parts Change Information]

 Ref. No. **PCI-0331 (D116)**

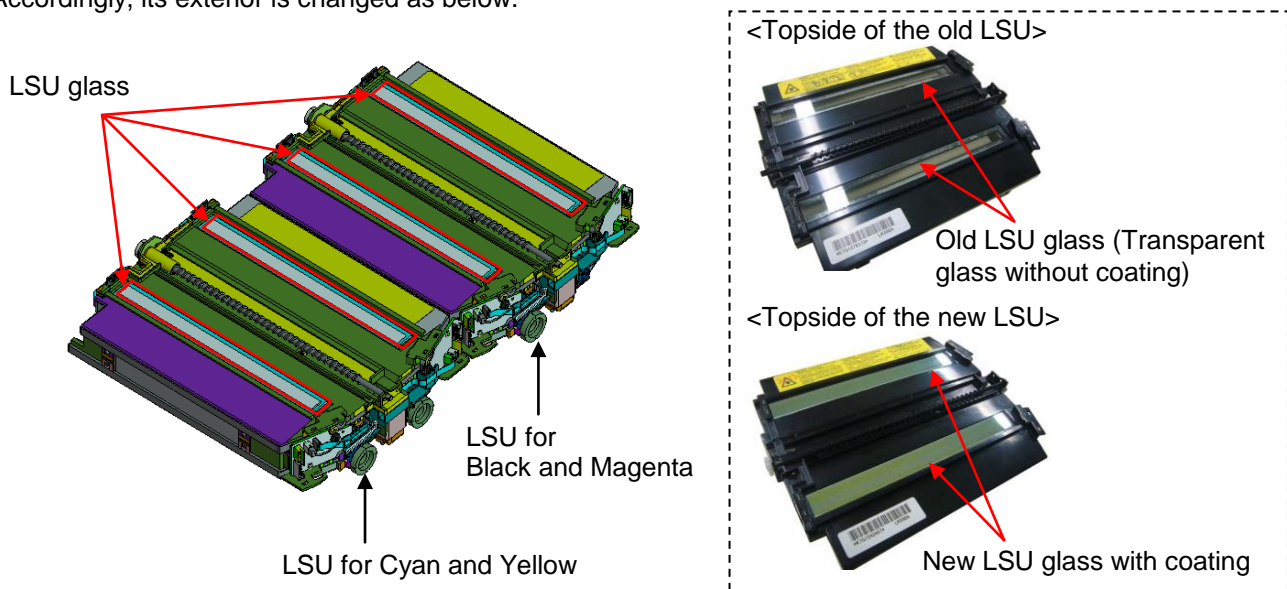
&lt;Date&gt;

June 14 2013

### <Common use of the parts (LSU) --> After using up the old stock>

 FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP,  
 FS-C2626MFP, FS-C5150DN, FS-C5250DN

The coating is applied to the surface of the LSU glass for common use of the parts.  
 Accordingly, its exterior is changed as below.



No.	Old Part No.	New Part No.	Description	Q'ty		Com patibility		Remarks
				Old	New	Old	New	
1	302KT93024 2KT93024	302KT93025 2KT93025	LK-591A	1	1	○	○	FS-C5150DN (Except KDCN/KDKR) LSU for Black and Magenta
2	302KT93034 2KT93034	302KT93035 2KT93035	LK-591B	1	1	○	○	FS-C5150DN(Except KDCN/KDKR) LSU for Cyan and Yellow
3	302KT93074 2KT93074	302KT93075 2KT93075	LK-594A	1	1	○	○	FS-C5150DN (KDCN) LSU for Black and Magenta
4	302KT93084 2KT93084	302KT93085 2KT93085	LK-594B	1	1	○	○	FS-C5150DN (KDCN) LSU for Cyan and Yellow
5	302KT9K024 2KT9K024	302KT9K025 2KT9K025	LK-591A	1	1	○	○	FS-C5150DN (KDKR) LSU for Black and Magenta
6	302KT9K034 2KT9K034	302KT9K035 2KT9K035	LK-591B	1	1	○	○	FS-C5150DN (KDKR) LSU for Cyan and Yellow
7	302KV93024 2KV93024	302PA93010 2PA93010	LK-5135	1	1	○	○	*1 (Except KDCN/KDKR) LSU for Black and Magenta
8	302KV93034 2KV93034	302PA93020 2PA93020	LK-5136	1	1	○	○	*1 (Except KDCN/KDKR) LSU for Cyan and Yellow
9	302KV93144 2KV93144	302KV93145 2KV93145	LK-593A	1	1	○	○	*1 (KDCN) LSU for Black and Magenta
10	302KV93154 2KV93154	302KV93155 2KV93155	LK-593B	1	1	○	○	*1 (KDCN) LSU for Cyan and Yellow
11	302KV9K024 2KV9K024	302KV9K025 2KV9K025	LK-590A	1	1	○	○	*1 (KDKR) LSU for Black and Magenta
12	302KV9K034 2KV9K034	302KV9K035 2KV9K035	LK-590B	1	1	○	○	*1 (KDKR) LSU for Cyan and Yellow

N00071784

\*1: Except FS-C5150DN

# Service Bulletin

[Parts Change Information]

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<Date>

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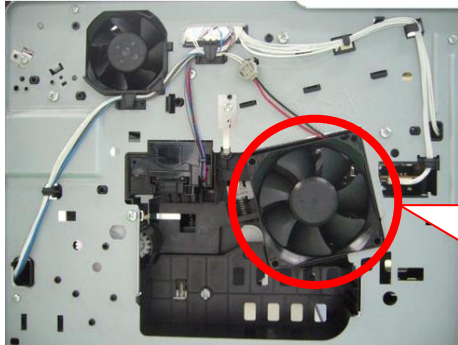
**<Adding the protective sheet for the fan wire**

**--> From the available timing of the production in January, 2013>**

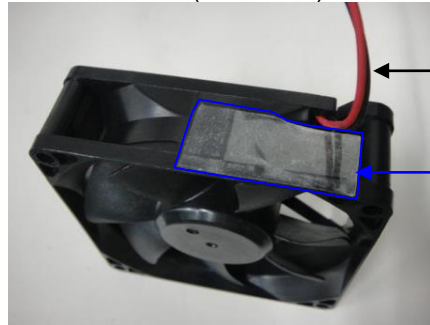
FS-2100D, FS-2100DN, FS-4100DN, FS-4200DN, FS-4300DN

To improve the safety, the protective sheet (No.2) is affixed to the frame of FAN MOTOR (No.1) so that the coating of the fan wire does not contact the burr on the frame of FAN MOTOR.

[FAN MOTOR (No.1) at the machine left side]



<FAN MOTOR (New No.1)>



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302HN44010 2HN44010	302LV94430 2LV94430	PARTS FAN MOTOR ASSY SP	1	1	○	○	
2	-----	302LV02610	+SHEET FAN L	-	1	-	○	

N00069915

**<Common use of the parts --> After using up the old stock>**

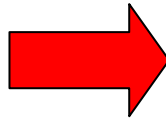
FS-C1020MFP

Following parts (No.1-6) are changed for common use of the parts.

**< ROLLER:GUIDE:EXIT:MIDDLE (No.1)>**

(Old) Black

(New) White



(Note)

As for No.2-5, the shapes and dimensions of the parts are slightly changed without conspicuous change.

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	305JK71470 5JK71470	305J370340 5J370340	ROLLER:GUIDE:EXIT:MIDDLE	1	1	○	○	Changed the shape and color (Refer to the above)
2	305JK71420 5JK71420	305J370310 5J370310	HOLDER:GUIDE PLATE:REVERSE	1	1	○	○	Slightly changed a part of the shape.
3	305JK71900 5JK71900	305J370260 5J370260	SPRING:PRESSURE:DUPLIX	2	2	○	○	Partly changed the dimension.
4	305JK72480 5JK72480	305J370570 5J370570	HINGE:TORQUE LIMITER	1	1	○	○	No external change (Changed vendor)
5	305JK74600 5JK74600	305J370410 5J370410	SPRING:PRESSURE:EXIT:INNER	2	2	○	○	Partly changed the dimension.

N00072068

# Service Bulletin

[Parts Change Information]

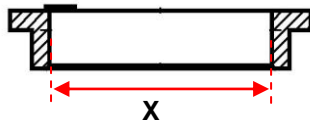
Ref. No. **PCI-0331 (D116)**  
 <Date> June 14 2013

**<Simplifying the parts procurement --> After using up the old stock>**

FS-1100, FS-1300D

The inner diameter (X) and material (Y) of the bush (No.1) are changed for simplifying the parts procurement. Please note the bush was already changed from "5MVX441XN002" to "302F825200" after this change. (The above parts change was informed as per Service Bulletin No. 2HS-0034 (A138).)

<Bush (No.1)>



- Inner diameter (X): (Before) 23.55mm (+0.18~+0.10)  
 (After) 23.3mm (+0.18~+0.10)
- Material (Y): (Before) PPS UL94 V-2  
 (After) PPS

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	302HS25280 2HS25280	5MVX441XN002 2BR20190	BUSH HEAT R/43307P0004 A4	1	1	○	○	

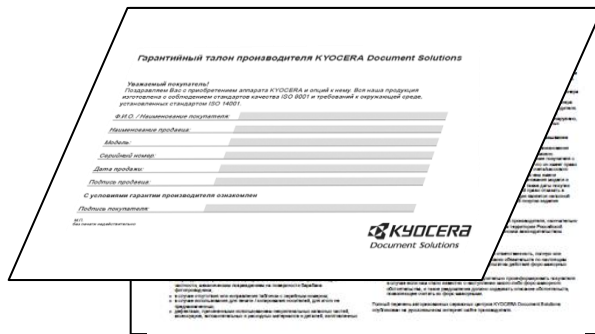
N00032355

**<(For KDRU) Revision of Warranty sheet --> After using up the old stock>**

FS-1040, FS-1060DN, FS-1020MFP, FS-1120MFP, FS-1025MFP, FS-1125MFP

For the request from the sales company, Hotline No. is indicated on Warranty sheet.

<Warranty sheet for KDRU> (Bi-fold A4 size)



(Descriptions below and Hotline number are added to the upper part than the sales company name on the last side (4th side).)

Информацию о сервисном обслуживании, в том числе - о расположении сервисных центров в Вашем регионе, Вы можете получить в нашем Информационном центре

по телефону: 8-800-700-9004 (Звонок по России - бесплатный)

N00072326

# Service Bulletin

[Parts Change Information]

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<Date>

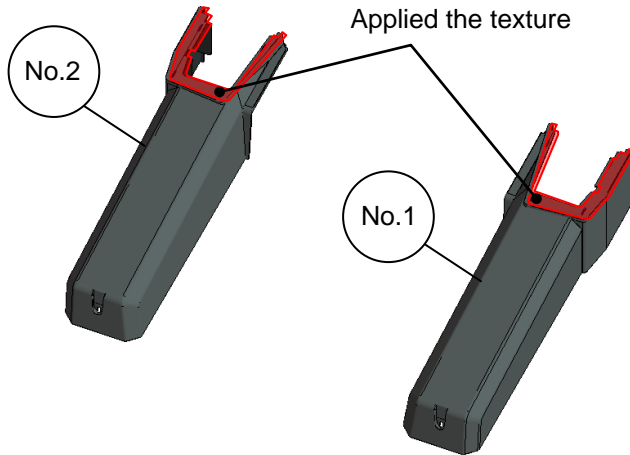
June 14 2013

**<Common use of the parts (COVER FOOT LOWER FRONT/REAR)>**

**--> After using up the old stock>**

DF-770/DF-770(B)/DF-770(C)

The texture is applied to COVER FOOT LOWER FRONT/REAR (No1, 2) for common use of the parts.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	303NC04110 3NC04110	303NC04111 3NC04111	COVER FOOT LOWER FRONT	1	1	○	○	
2	303NC04120 3NC04120	303NC04121 3NC04121	COVER FOOT LOWER REAR	1	1	○	○	

N00072117/N00072118

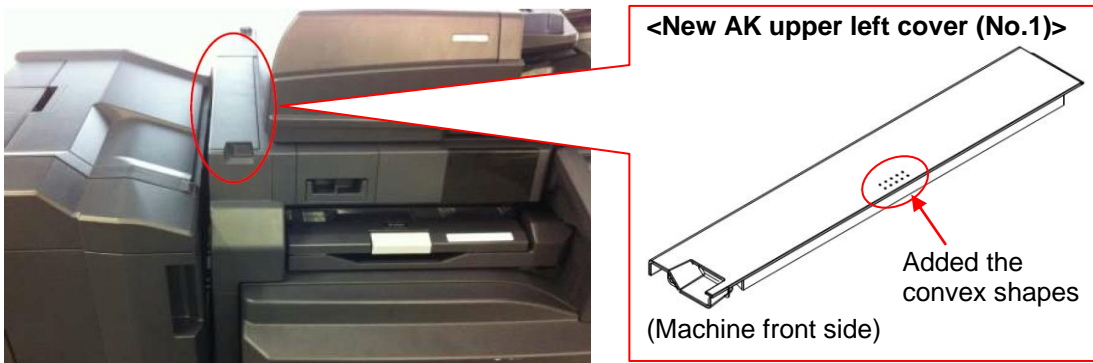
(Note) Please use the new parts for the next development model.

**<Change of the AK upper left cover --> After using up the old stock>**

AK-731\*

\* Attachment kit for installing the document finisher.

Convex shapes are added to the center of the AK upper left cover (No.1) to indicate where to push when closing the AK upper left cover.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	303P004080 3P004080	303P004080 3P004080	COVER LEFT EXIT UPPER	1	1	○	○	

N00071588

(Note) The parts number remains unchanged according to this change.



# Service Bulletin

[Parts Change Information]

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<Date>

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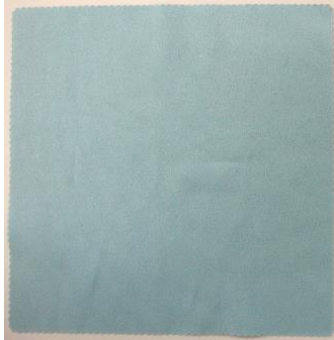
**<Change of the cleaning cloth for the DP contact glass**

**--> After using up the old stock**

DP-420

The bundled cleaning cloth (No.1) for the DP contact glass is changed for the parts procurement reason. Accordingly, the material, dimension and exterior color are changed as below.

**<Old cloth (No.1)>**



**<New cloth (No.1)>**



Material: Polyester and Nylon  
 Dimension: 150x150mm  
 Exterior color: Blue

Material: Microfiber  
 Dimension: 100x100mm  
 Exterior color: Green

No.	Old Part No.	New Part No.	Description	Q'ty		Com pat i bility		Remarks
				Old	New	Old	New	
1	303H604090 3H604090	302N904100 2N904100	CLEANER CLOTH	1	1	○	○	*1

N00072026

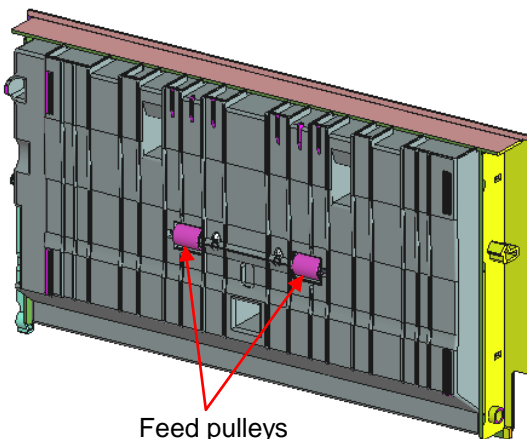
\*1: (Old parts name) CLOTH CLEANING

**<Disuse of the feed pulley and its neighboring parts --> After using up the old stock**

PF-470

The feed pulleys and their neighboring parts (shaft, spring, etc.) inside the right cover 3 that are unused for the 1-cassette paper feeder are disused.

**[Right cover 3] (Note)**



Feed pulleys

(Note)  
 PARTS COVER RIGHT FEED ASSY SP  
 (303NN9403\_: Common use with the 2-cassette paper feeder) continues to use the parts disused this time.

N00072390

# Service Bulletin

[Parts Change Information]

Ref. No. **PCI-0331 (D116)**

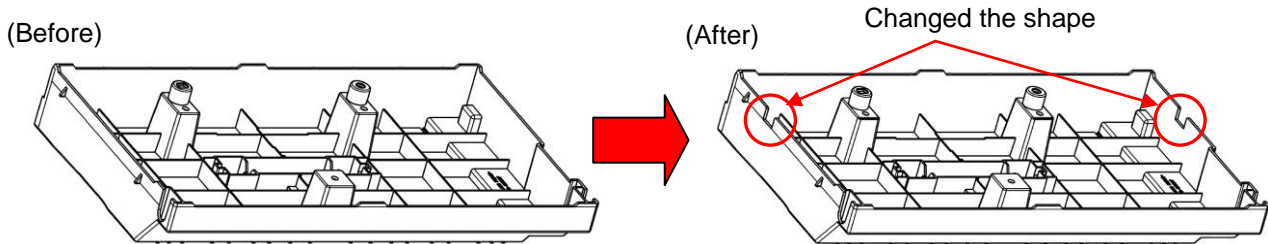
<Date>

June 14 2013

**<Common use of the parts --> After using up the old stock >**

PF-790

The shape of the vertical conveying cover (No.1) is changed as below for common use of the parts.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	303N404520 3N404520	303N404521 3N404521	GUIDE COVER RIGHT	1	1	○	○	

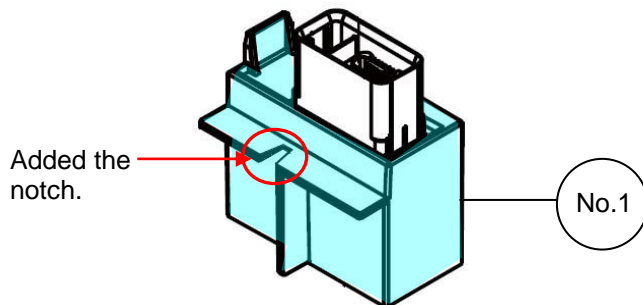
N00071871

(Note) Please use the new parts for the next development model.

**<Common use of the parts --> After using up the old stock >**

PF-790

The shape of MOUNT DRAWER (No.1) is changed as below for common use of the parts.



No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bility		Remarks
				Old	New	Old	New	
1	303NN02190 3NN02190	303NN02191 3NN02191	MOUNT DRAWER	1	1	○	○	

N00072243

(Note) Please use the new parts for the next development model.

"+" mark at the beginning of the part name means it is a component parts.