ScanSnap S1300i Image Scanner Maintenance Manual



								Name	ScanSnap S1300i Maintenance Manual
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Preface

This manual provides the technical information such as maintenance, troubleshooting procedure and parts replacement procedure for Field Engineers on the ScanSnap S1300i Image Scanner. This manual is not responsible if used for anything other than maintenance.

For information that is not contained in this manual, refer to the following manuals:

Item	Manuals	P/N	Remarks
1	ScanSnap S1300i Getting Started	P3PC-3602-xxEN	
2	ScanSnap S1300i Operator's Guide	P3PC-3662-xxENZ0	
3	S1300i Illustrated Parts Catalog	P4PA03643-B00X/6	

* "xx" shows the revision number of the manuals.

Convention

Special information, such as warnings, cautions, is indicated as follows:

This indication alerts operators to an operation that, if not strictly observed, may result in severe injury or death.

A CAUTION

This indication alerts operators to an operation that, if not strictly observed, may result in safety hazards to personnel or damage to equipment.

NOTICE

NOTICE provides 'how-to" tips or suggestions to help you perform a procedure correctly.

General note:

Be careful not to power off the scanner while communicating with the host computer. In case that the scanner is accidentally powered off during communication with the host, follow the procedure below:

- 1. Power off the host computer.
- 2. Power on the scanner.
- 3. Power on the host computer.

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The following abbreviations are used in this manual:

Windows 7:	Windows [®] 7 Starter operating system, English Version
	Windows [®] 7 Home Premium operating system, English Version
	Windows [®] 7 Professional operating system, English Version
	Windows [®] 7 Enterprise operating system, English Version
	Windows [®] 7 Ultimate operating system, English Version
Windows Vista:	Windows Vista [®] Home Basic operating system, English Version
	Windows Vista [®] Home Premium operating system, English Version
	Windows Vista [®] Business operating system, English Version
	Windows Vista [®] Enterprise operating system, English Version
	Windows Vista [®] Ultimate operating system, English Version
Windows XP:	Windows [®] XP Professional operating system, English Version
	Windows [®] XP Home Edition operating system, English Version
Windows:	Windows 7, Windows Vista, and Windows XP
Mac OS:	Mac OS X v10.7, Mac OS X v10.6, and Mac OS X v10.5
Adobe Acrobat:	Adobe [®] Acrobat [®]
Adobe Reader:	Adobe [®] Acrobat [®]
ScanSnap:	Color Image Scanner ScanSnap S1300i

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Chapter 1 Overview

1.1 Scanner Overview

1.1.1 Features

The main features of the ScanSnap S1300i are as follows:

- Improved to allow 1.5 times faster scanning The scanning speed has been improved by 1.5 times to allow 12 sheets/minute scanning (A4 Color, 150 dpi). The scanning speed is increased by utilizing automating and intelligent functions.
- (2) Expanded to allow greater linkage with smartphones and tablet devices The number of smartphones and tablet devices that can be linked with "ScanSnap Connect Application" has been expanded.

Save directly to PDF by pressing the "Scan" button, without having to perform the operation via the connected computer.

(3) Expanded to allow more use of cloud services

The "ScanSnap Folder" function has been introduced, which allows easy linking with cloud services (Windows only). Cloud services are added on the quick menu.



Rev.02 <Model List>

No.	Name	Part No.	Model Name	Device Number	Remarks
1	ScanSnap S1300i	FI-S1300A	S1300i	PA03643-B001	For Europe
2	ScanSnap S1300i	FI-S1300A	S1300i	PA03643-B002	For North America
3	ScanSnap S1300i	FI-S1300A	S1300i	PA03643-B005	For FCPA
4	ScanSnap S1300i	FI-S1300A	S1300i	PA03643-B007	For FHK
5	ScanSnap S1300i	FI-S1300A	S1300i	PA03643-B205	For FCPA
6	ScanSnap S1300i Rack2 ScanSnap S1300i Deluxe	FI-S1300A-SR FI-S1300A-D	S1300i	PA03643-B011	For Europe
7	ScanSnap S1300i Rack2 ScanSnap S1300i Deluxe	FI-S1300A-SR FI-S1300A-D	S1300i	PA03643-B012	For North America
8	ScanSnap S1300i Rack2 ScanSnap S1300i Deluxe	FI-S1300A-SR FI-S1300A-D	S1300i	PA03643-B015	For FCPA
9	ScanSnap S1300i Rack2 ScanSnap S1300i Deluxe	FI-S1300A-SR FI-S1300A-D	S1300i	PA03643-B017	For FHK

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1.1.2 Scanner Specifications/Environmental Specifications <Scanner Specifications>

No.	Items		Remarks			
1	Scanning method	CIS: RGB 3 cc				
2	Operating method	Sheet Feeder (A	ADF) Du			
3	Scan mode	Automatic col monochrome (or-monoc black & v	Scanner: Color Scanning		
4	Light source	CIS: Cellfox le colors LED + r	ens same nonochro	magnification optica	al system + RGB 3	Total 2 per unit
5	Optical resolution	600 dpi				
6	Basic scanning density	600 dpi x 600d	lpi (main	scanning x sub-scan	ning)	
		Monochrome	300, 40 * Defau	0, 600, 1200 dpi 1t: 300 dpi		[Note] Monochrome: binary,
7	Output resolution	Color/Gray	150, 20 * Defat	0, 300, 600 dpi 1lt: 150 dpi		same magnification in driver Gray: gray in driver
		Monochrome	[Note]			
8	Output data	Gray	Monochrome/gray:			
		Color	binary, gray in driver			
9	Scanning gradation	256 gradations	(internal	ly 65536 gradations)	16 bit scanning
				Width	Length	[Reference]
		Minimum		50.8 mm (2 in.)	50.8 mm (2 in.)	Overseas business card
10	Document size	Maximum		216 mm (8.5 in.)	360.0 mm (14.2 in.)	50.8 mm x 88.9 mm
		Long page scar (300 dpi or less	nning 5)	216 mm (8.5 in.)	863 mm (33.9 in.)	(2.5 inch x 3.5 inch) Legal:
		Automatic size	(8.5 inch x 14 inch)			
11	ADF capacity	10 sheets @ 80 (Loading heigh	Paper guide width: 220 mm			
12	Paper weight	55 to 90 kg/rea				
13	Sheet setting	Square set (Bo	ttom entr	y)		Face Down (Default) Face Up (Windows only) (In Windows, switchable by driver

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Section 1.1.2

No.	Items		S	Remarks					
		Sca	an mode/Resolution		Process speed				
			Arres	Color/Gray (300dpi)	6 sheets / min.				
			Auto	B/W (equivalent to 600 dpi)	6 sheets / min.				
			Name 1 (Defe 10)	Color/Gray (150 pdi)	12 sheets / min.				
			Normal (Default)	B/W (equivalent to 300 dpi)	12 sheets / min.				
		lapter	Detter	Color/Gray (200 dpi)	9 sheets / min.				
		AC ad	Better	B/W (equivalent to 400 dpi)	9 sheets / min.				
		F	Dest	Color/Gray (300 dpi)	6 sheets / min.				
			Best	B/W (equivalent to 600 dpi)	6 sheets / min.				
	<\$1300i>			Color/Gray (600 dpi)	1 sheet / min.				
14	Scanning speed with USB 2.0 connector (transfer time excluded)		Excellent B/W (equivalent to 1200 dpi)		1 sheet / min.	A4 Portrait			
			Arres	Color/Gray (300dpi)	2 sheets / min.				
			Auto	B/W (equivalent to 600 dpi)	2 sheets / min.				
			Namual (Dafault)	Color/Gray (150 pdi)	4 sheets / min.				
			Normal (Default)	B/W (equivalent to 300 dpi)	4 sheets / min.				
		ower	Detter	Color/Gray (200 dpi)	3 sheets / min.				
		Bus p	Better	B/W (equivalent to 400 dpi)	3 sheets / min.				
			Dest	Color/Gray (300 dpi)	2 sheets / min.				
			Best	B/W (equivalent to 600 dpi)	2 sheets / min.				
			Encollant	Color/Gray (600 dpi)	1 sheet / min.				
			Excellent	B/W (equivalent to 1200 dpi)	1 sheet / min.				
15	Background color	Wl	nite			Not switchable			
16	Stacker	N/.	A						
17	Interface	US	BB 1.1/2.0 (USB Min		USB 1.1 processing speed is not regulated				
18	File format	PD JPI	PDF, High Compression PDF (Windows only),Scanner output isJPEG (Color/Gray mode only: processed by driver)Raw Data only						

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No.	Items		Remarks		
19	Image processing function	Deskew, Auto-cr deletion Monochrome/color	According to driver		
20	Button	"Scan" button only			
21	Input power	AC Adapter: AC10 USB Bus Power: 5	00 V to 240 V, 50/60 Hz V / 1 A (0.5 A x 2 ports)		Input automatic switch USB x 2 ports required
22	Energy conservation	ENERGY STAR s (In standby, autom	tandard compliant atically switches to power savir	ng mode)	
		A C adaptar	Standby ~ Start-up	3 seconds or less	
22	Soon start times	AC adapter	Chute opened	6 seconds or less	
25	Scan start time	USB Bus power Standby ~ Start-up 5 sec or les		5 seconds or less	
		USB Bus power	Chute opened	8 seconds or less	
24	Multifeed detection	Detection by length	h (with Top sensor)		S1300i
25	Bundled software	<fi-s1300a>/<fi< p=""> ScanSnap Mana ScanSnap Organ CardMinder ABBYY FineRe Evernote for Wi Scan to Microsce ScanSnap Mana Cardiris Evernote for Material Raku2 Library </fi<></fi-s1300a>	-S1300A-D> ger (Win) hizer (Win) eader for ScanSnap (Win) ndows (Win) off Sharepoint (Win) ger (Mac) (Mac) ac (Mac) Smart with Magic Desktop (Win)	in) <fi-s130< td=""><td>0A-D> only</td></fi-s130<>	0A-D> only
26	Option	Soft case	,	Same as soft case for	
27	Image memory	16 MB (8M x 16 b	it)		Cannot be expanded

Rev.02

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\leq S	canner Specifica	ations>				
No.		Items			Specifications	Remarks
		Height	77 mm (3.1 in.)			
1	Outer dimensions	Width	284 mm (11.2 in.)			
		Depth	99 mm (3.9 in.)		284	77
2	Weight		1.4 kg or less	(approx. 3	3.09 lb)	Not incl. AC Adaptor
2	Innut nouver		Voltage AC Frequency		100 to 240 V ±10% 50/60 Hz	Input voltage to AC adaptor
3	Input power		Voltage DC (USB BUS PC	OWER)	5 V + 0.25 V / - 0.5 V 1 A or less	Supply voltage to USB or DC jack
			During operat	ion	9 W or less (using AC adaptor)	
4	Power consumption (W		During sleep		2.6 W or less (using AC adaptor)	Power conservation mode
			During non-o	peration	Less than 0.5 W (When power is off)	Power off
			During operat	tion	7.74 Kcal/Hr or less	
5	Heat value (K	Ccal/Hr)	During sleep		2.24 Kcal/Hr or less	Power conservation mode
			During non-op	peration	0.43 Kcal/Hr or less	Power off
6	Noise		During operat	ion	Sound pressure: 50 db or less Sound power levels: 6.2B (A) or less (For ZN211-002)	ISO9296 compliant as "Office I installation, peripheral device II" (excluding operator position)
			During operat	ion	5 to 35	Temperatura gradiant
7	Ambient temp	perature	During standb	у	- 20 to 60	(no condensation).
,	(°C)		During storage/transp	ortation	- 20 to 60	15°C/hr or less
			During operat	tion	20 to 80	Humidity gradient
8	Ambient hum	idity	During standb	у	8 to 95	(no condensation):
	(% RH)		During storage/transp	ortation	8 to 95	30%/hr or less
9	Altitude		During operat	ion	0 to 3,100 m	4
,	Altitude		During non-o	peration	0 to 12,000 m	

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1.1.3 Appearance/Part Names

- <Appearance>
- ScanSnap S1300i



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No.	Part Name	Function						
1	ADF top section (Automatic Document Feeder)	Open to remove jammed documents, replace the pad ASSY and the pick roller, or clean the inside of the scanner.						
2	Extension	Pull out when scanning long documents.						
3	Cover (ADF paper chute)	Open to use the scanner. Adjust the side guide and extension to match the size of the document.						
4	Side guide	Adjust to the width of documents to prevent them from getting skewed.						
5	ADF release tab	Pull this tab to open the ADF top section.						
	[Scan] button	Press this button to start scanning the loaded document.						
6	Indicator	Indicates the status of the scanner as follows:Blue (lit): ReadyBlue (blinking): ScanningOrange (blinking): Error						
7	ADF paper chute (cover)	Open to use the scanner. Opening the ADF paper chute (cover) turns on the scanner.						
8	USB connector	Connect with the USB cable.						
9	Power connector	Connect with the power cable or USB bus power cable.						
10	Security cable slot	Used to connect an anti-theft security cable (commercially available).						

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1.1.4 Document Specifications

(1) ADF capacity

Paper is delivered from the ADF paper chute as follows.

Note that the following figures are based on A4 (210 mm x 297 mm) paper size.

Lb	14	17.1	20	21.8	24	28.0	56
g/m²	52.3	64	75	81.4	90	104.7	209.4
kg/ream	45	55	-	70	-	90	180
Capacity	12	12	10	10	9	7	3

(2) Paper size

D		.1 .		1	C 1			C 11	
Paner	SIZES	that	can	he	ted	are	as	tollows	
i apei	DILCO	unuu	oun	00	100	ui v	uo	10110 110.	

Size	Standard	Remarks
Maximum paper size	216 x 297 mm [8.5 x 11.7 in.] (Portrait) *up to 355.6 mm (Legal portrait) possible	However, for documents smaller than A6 size ($105 \times 148 \text{ mm}$), the error rate
Minimum paper size	50.8 x 50.8 mm (Portrait, landscape)	for skew, offset, jams, and same magnification, for example, are excluded.

(3) Ream weight

Ream weights that can be fed are as follows.

Paper	Standard	Remarks
Standard office paper, postcards, business cards	Ream weight: 55 to 90 kg/ream Basis weight: 64 to 104.7 g/m ² Pounds: 17.1 to 28 lbs	
Picture postcards	Ream weight: 55 to 280 kg/ream (0.4 mm thickness or less) Basis weight: 64 to 325.6 g/m ² Pounds: 17.1 to 87.2 lbs	Confirm the following conditions before performing scanning: • The power cable is connected • Normal temperature/humidity • Photos are loaded face down

(4) Paper type

[Normal paper (Standard office paper)]

Paper quality: Fuji Xerox P paper, Fuji Xerox G70 paper, Xerox4200 paper

Size/Feeding direction/The number of sheets fed

A5	Portrait/Landscape	12 sheets (64 g/m ² conversion)
В5	Portrait	12 sheets (64 g/m^2 conversion)
A4	Portrait	12 sheets (64 g/m ² conversion)
8.5" x 11"	Portrait	12 sheets (64 g/m^2 conversion)
8.5" x 14"	Portrait	12 sheets (64 g/m ² conversion)

[Within specification]

Paper quality: Wood-free paper, OCR sheets, OMR sheets, PPC paper, Recycle paper Size/Feeding direction/Number of sheets fed

$A5 \sim A4/LT$	Portrait	12 sheets (64 g/m ² conversion)
Shape:	Basically rectangular	
Aspect ratio	$0.7 \sim 1.4$	

[Special paper]

Paper quality:

A) Wood-free paper (104.7 g/m² A5 - A4/ LT), Bond paper

- B) Perforated paper, Thermal paper, Non-carbon paper (A/B/C)
- C) Tracing paper

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(5) Curled edges/End damage

• Curled-up height with 1 mm or more



- Documents hand-written with a pencil may be smeared during a scan. The rollers of the scanner get dirty and multi-feeding may be caused. In the case where you scan such documents, clean the rollers as often as possible. (Refer to Section 8.2)
- Do not scan the following types of documents:
 - Documents with paper clips and/or staples (Remove clips and staples to scan these documents.)
 - Documents before ink dries (Scan the documents after the ink dries)
 - Documents larger than 216 mm or 8.5 in. (width), 863 mm or 34 in. (length)
 - Materials other than paper such as fabric, metal foil, or transparencies, or plastic card
 - Documents with pasted photos or memo papers
- If you directly load the following types of documents and scan, the documents may be damaged or scanned incorrectly.
 - Documents smaller than 50.8 x 50.8 mm (2 x 2 in.)
 - Documents thinner than 64 g/m2 (55 kg/ream)
 - Documents of non-uniform thickness (e.g. envelopes and paper sheets with other paper sheets affixed)
 - Wrinkled or curled documents
 - Folded or torn documents
 - Tracing paper
 - Coated paper
 - Photographs (printing paper)
 - Documents surrounded by perforation or punches
 - Documents of not-square (or not-rectangular) shaped paper
 - Carbon paper or thermal paper
 - Documents with pasted photos or memo papers
- Carbonless paper contains chemical substances that may damage the Pad ASSY and/or rollers such as Pick roller. When scanning carbonless paper, clean as needed to maintain the efficiency of the scanner. Furthermore, according to the type of carbonless paper, the life of the scanner might shorten when compared to being used with normal office paper.

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Chapter 2 Scanner Operation

2.1 Scanner Operation

This section describes the operation of each part.

2.1.1 ADF Unit

(1) Names in the ADF



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(2) Paper separation

The Empty sensor detects the document on the Paper chute. Documents that are set on the Paper chute are separated respectively by the Pick roller and the Pad ASSY. The Top sensor detects the leading edge of the paper and also detects paper jams. The documents are fed by the Feed roller at the speed that corresponds to the specified scanning resolution until they are stacked on the stacker by the Eject roller.

The Empty sensor, Top sensor, Chute open sensor, and Cover open sensor are installed in the scanner.



(3) Consumables

The Pick roller and Pad ASSY are consumables and are the user's responsibility to replace. (Refer to Section 8.3). The scanner supports two consumable counters; the Pick roller counter and the Pad ASSY counter. These counters indicate the number of sheets scanned since each consumable has been replaced. Users can check the counters by the ScanSnap Manager. Service technicians can check the counters by using Test program (Refer to Section 7.5). They can also reset the consumable counters after the consumables have been replaced (Refer to Section 8.3.3, 8.3.4).

(4) Drive unit

The Pick roller, Feed rollers and Eject rollers are turned by the Feed motor. The ADF drive circuit and the motor fuse are located in the CT PCA. If abnormal electric current runs through the ADF drive circuit, the current is cut off by the motor fuse in the CT PCA.

								Name	ScanSnap ScanSnap ScanSnap ScanSnap ScanSnap Scanser Scale S)0i nual	
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2.1.2 Reading Station

(1) Optical system

Documents are set on the ADF Paper chute, with front side face down. The front side of the document is scanned by the CIS Unit F in the Fixed unit, and the backside of the document is scanned by the CIS Unit B in the Revolve unit. Note that these two CIS units have individual part numbers.

The image on the document is projected to the monochrome CMOS sensor through the same magnification optical system (Cellfox lens) and converted to image signals that are 10 bit per pixel at 600 dpi resolution.

(2) Light source

The scanner uses RGB 3-color LED (included in CIS Unit) that illuminates the area of the document scanned by the CIS Unit in order to get sufficient output. This LED is turned ON/OFF, controlled by the CT PCA.

The LED is not a consumable because its life is about 1,000 hours, which means that the lamps last the life of the scanner (5 years). The LED lights only during scanning. It lights off in standby mode.

(3) Scan controller

Before scanning a document, the scanner scans the white background at the scanning section and adjusts the gain of the CIS amplifier. If the CIS output does not reach a reference level after the gain adjustment, an Optical alarm is issued.



Figure 1.2.2 AGC (Automatic Gain Control)

When the gain adjustment is completed successfully, the scanner feeds the document to the scanning section at the speed that corresponds to the specified scanning resolution. The leading edge of the document is detected by the Top sensor in front of the scanning section. When the document is fed from the Top sensor by some defined length for front and back side scanning (the length which determines sub-scanning offset), the scanner starts scanning the image.

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							Drawing		
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768	Refar to P2	No.	PIPA03643-BUXX/	b
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Section 2.1.3

2.1.3 Controller

(1) CT PCA

The CT PCA controls the units by the firmware.

The CT PCA includes the following connectors.

USB connector (1)

■ DC voltage input connector

The firmware can be updated from the PC.

(2) OP Panel

The OP Panel on the operator panel includes not only the switches and lamps, but also the EEPROM that records the information below. Before replacing the OP Panel with a new one, you need to move all the data stored in the EEPROM to the CT PCA temporarily, and then restore the data from the CT PCA to the new OP Panel after replacing the OP Panel.

- Magnification value for main/sub-scanning direction
- Offset correction value for main/sub-scanning direction
- Values of Pad counter and Pick roller counter
- First date of the scanner operation, scanner life count, Number of Alarms, Date of shipping, S/N)

(3) Junction PCA

The Junction PCA includes the empty sensor.

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2.1.5 Circuit Block Diagram



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							Drawing	D1D402642 D0VV/6
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Section 2.1.5

Chapter 3 Installation

3.1 Unpacking

3.1.1 Unpacking the Scanner

This scanner weighs approximately 1.4 kg (3.0 kg including packaging).

Follow the procedure below to unpack the scanner.

- 1. Open the upper lid of the outer box.
- 2. Remove the accessories, AC adapter, and cables.
- 3. Remove the ACC PAD/CUSHION-TL/CUSHION-TR.
- 4. Remove the polyethylene bag containing the scanner.
- 5. Remove the scanner from the polyethylene bag.
- 6. Peel off the tape protecting the scanner.

The following table lists the packaging configuration.

No.	Item	Quantity	Remarks
1	CUSHION-TL	1	
2	CUSHION-TR	1	
3	AC Adapter	1	
4	Accessories	1	Refer to "3.1.2" and check the contents of the accessories.
5	ACC PAD	1	
6	Scanner Device	1	ScanSnap S1300i device
7	USB Cable	1	
8	USB Cable P	1	
9	AC Cable	1	The contents may vary depending on the country and the scanner model purchased.
10	CUSHION-BL	1	
11	CUSHION-BR	1	
12	Box	1	



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3.1.2 Checking Appearance and Accessories

Perform a check on the packaged contents of the following items.

- The scanner is not damaged, and does not contain any scratches
- None of the accessories are missing
- The cables and connectors are not damaged

• None of the documents or disks are damaged

Rev.02

			Dev	ice		
No.	Packaged item	Product name	ScanSnap S1300i	ScanSnap S1300i Rael:2 Deluxe	Appearance	Remarks
1	Scanner		1	1		
2	AC cable		1	1	er la	The contents may vary depending on the country and the scanner model purchased.
3	AC adapter		1	1	and a second	Rated voltage: 7.2 V Rated current: 1.66 A
4	USB bus po	wer cable	1	1		
5	USB cable		1	1	-	
6		Getting StartedQIS	1	1		
7	Acce	Safety Precautions	1	1		
8	Setup DVD-ROM		1	1	D	Getting Started
9	Rack2 Filer Rack2-Filer Smart with Magic Desktop			1		

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							Drawing			
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3.2 Installing the Scanner

3.2.1 For Safety Installation

Before installing the scanner, read the following cautions carefully to avoid scanner trouble. Refer to Section 1.1.2 "Scanner Specifications/Environmental Specifications" for information of input power and scanner dimensions.

- Install the scanner away from strong magnetic fields and other sources of noise.
- Do not install the scanner near heating apparatus or in the direct sunlight.
- Install the scanner in a location that is level and subject to minimal vibration.
- Do not install the scanner in locations subject to humidity and dust.
- Do not block the ventilation ports.
- Protect the scanner from static electricity.
- Use the supplied power cable, and use it with the proper AC voltage.
- Make sure the rubber pads on the bottom of the scanner are level on the table or desk.

							Name	ScanSnap Maintenance	S130 e Ma)0i nual
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3.2.2 Software

All bundled software for this scanner has been included on the Setup DVD-ROM. The software that has been included on the Setup DVD-ROM of the ScanSnap S1300i is as follows.

3	.2.2.1	ScanSnap	S1300i	Bundled	Software
---	--------	----------	--------	---------	----------

No.	Software Name	Explanation
1	ScanSnap Manager	This scanner driver is required to scan documents with the ScanSnap. The scanned image can be saved as a PDF or JPEG file. You need to have ScanSnap Connect Application installed on your mobile device to save PDF or JPEG files to your mobile device. You can download ScanSnap Connect Application for mobile devices from an application store such as App Market.
2	ScanSnap Organizer <windows></windows>	You can use this application to display image data (PDF or JPEG files) without opening them, create folders and arrange files as you like.
3	CardMinder <windows></windows>	You can use this application to efficiently digitalize a large number of business cards. Text recognition can be performed on business cards and you can create a database to facilitate card data management and searches.
4	Cardiris <mac os=""></mac>	You can use this application to efficiently digitalize a large number of business cards by performing text recognition on them.
5	ABBYY FineReader for ScanSnap	This application can perform text recognition on the scanned images using OCR (Optical Character Recognition) and convert the image data to Word, Excel or PowerPoint files that can be edited. In Mac OS, only conversion to Word and Excel files is supported.
6	Evernote for Windows <windows> Evernote for Mac <mac os=""></mac></windows>	You can easily save files in Evernote using the ScanSnap.
7	Scan to Microsoft SharePoint <windows></windows>	You can easily save files in SharePoint and Office Live using the ScanSnap.

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3.2.3 Installing the Software

Section 3.2.3.1

3.2.3.1 ScanSnap S1300i Bundled Software

This section explains how to install the following software in Windows.

- ScanSnap Manager
- ScanSnap Organizer
- CardMinder
- ABBYY FineReader for ScanSnap

(1) Turn on the computer and log on as a user with Administrator privileges.

- (2) Insert the Setup DVD-ROM into the DVD-ROM drive. The [ScanSnap Setup] dialog box appears.
- (3) Click the [Install Products] button.

The [Install Products] dialog box appears.

ScanSnap Setup	
	ScanSnap Color Intege Scanner S1300 i
Readme	Welcome to the ScanSnap Setup. Thank you for choosing the ScanSnap.
Install Products	The following software can be installed: - ScanSnap Manager - ScanSnap Organizer - CardMinder
Manuals	- ABBYY FineReader for ScanSnap - Evernote - Scan to Microsoft SharePoint
Browse DVD Contents	The following software can be downloaded: - Dropbox - SugarSync
Contact Us	When you have a problem with installation, refer to [Troubleshooting (installation)] from [Manuals].
Trial Software	
× Exit	

- (4) Click the [ScanSnap] button.
 - The [ScanSnap] dialog box appears, displaying the [Welcome to the InstallShield Wizard for ScanSnap] screen.



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(5) Click the [Next] button.

The [ScanSnap Setup] dialog box appears.

(6) Read the message about anti-virus software, and click the [OK] button.

The [Select Features] screen appears.



(7) Confirm the check boxes of the software you want to install are selected, and click the [Next] button. The [Choose Destination Location] screen appears.

anSnap	
Select Features	1.0-1
Select the options you want to i	nstall.
Select the features you want to	install, and deselect the features you do not want to install.
🖌 ScanSnap Manager (🔤 MB	3)
🗸 ScanSnap Organizer (🛛 M	B)
CardMinder (MB)	
ABBYY FineReader for Scar	nSnap (MB)
1	
	Select All
stall5hield	
	Canadi Nauta Canad

- (8) Confirm the destination folder, and then click the [Next] button. A confirmation about accepting the license agreement appears.
- (9) Read the "END-USER LICENSE AGREEMENT", select [I accept the terms of the license agreement], and then click the [Next] button.
 - The [Start Copying Files] screen appears.
- (10) Confirm the settings, and then click the [Next] button.
 - Installation starts. When the installation is complete, the [About ScanSnap's Auto Power OFF function] screen appears.



- (11) Read the explanation, and then click the [Next] button. The "Install Complete" screen appears.
- (12) Click the [Finish] button.
- (13) Remove the Setup DVD-ROM from the DVD-ROM drive.

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Section 3.2.4

3.2.4 Installation

- Only one scanner can be used by a computer at a time.
- Use only the cable supplied with the ScanSnap.
- Do not use AC adapters other than the one supplied with this ScanSnap. Doing so may cause damage to the ScanSnap. Manufacturer: LEI

Model No.: NU13-1072166-I3

(1) Select the power cable type according to power source for the ScanSnap.

<Power cable>

To use the ScanSnap at a fixed location, use the power cable to connect to an AC outlet.



<USB bus power cable>

To use the ScanSnap in a remote location with your laptop computer or a place without AC outlets available nearby, use the USB bus power cable for power supply from your computer.



USB Bus Power Cable

(2) Remove the tape seal covering the USB connector and power connector of the ScanSnap.



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(3) Connect cables to the scanner.

- To power on the ScanSnap, the USB cable and either of the power cables (power cable or USB bus power cable) need to be connected.
- When connecting to USB hub, make sure to connect the ScanSnap to the USB hub which is connected to a USB port of your computer. Use a powered USB hub (with AC adapter).
- If USB port or USB hub is USB 1.1, scanning speed will slow down.

<Using the Power Cable>

- 1. Connect the power cable (1) to the power connector of the ScanSnap and plug in the AC outlet.
- 2. Connect the USB cable (2) to the USB connector on the ScanSnap and the USB port on your computer.



<Using the USB Bus Power Cable>

- 1. Connect the USB bus power cable (1) to the power connector on the ScanSnap and the USB port on your computer.
- 2. Connect the USB cable (2) to the USB connector on the ScanSnap and the USB port on your computer.



(5) Open the ADF paper chute (cover) of the ScanSnap.

The [Scan] button starts blinking, indicating that the ScanSnap is turned ON. Then, the ScanSnap should be detected automatically by the computer.



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3.2.5 Scan Test

(1) Load a document in the ScanSnap.

Pull up the extension and slide open the side guides of the right and left.



Load the document on the ADF paper chute (cover), and adjust the side guides to the size of the document.



(2) Press the [Scan] button on the ScanSnap.Scanning starts. The Quick Menu appears when scanning is completed.



(3) In the Quick Menu, click the icon of the application to link with ScanSnap Manager. The selected application is started.

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ScanSr	pap				
1		all.	<u>M</u> °	() () ()	44°
	** *	5 °	1	ø.	°
. °	-	-		() °	Coder Carlos
D Rolling			riserunt.	Approxim	ni li thorna O

		Ma	c OS		
0					
Ţ.	S C				1
1.	Click the icon o	f the application	to interact with	the ScanSnap	ansna ¢

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Chapter 4 Maintenance Parts

4.1 Maintenance Parts List

No.	Description	Part Number	Qua	ntity	Appearance	Replacement	Replacement	Adj	Remarks
1 D		LI	L2		Procedure	Time		-	
1. Rev	olve Unit Parts	DA02(42 D071	1		4.2.1	((1	15	1	
1-1	REVOLVE-UNII	PA03643-D9/1	I	1	4.2.1	6.6.1	~ 15 min.		F 1 1 1
1-2	CIS UNIT B	PA03541-E911		1	4.2.2	6.6.2	~ 15 min.		For backside scanning
1-3	SI3EH-JN1 (Joint PCA)	PA03643-K921		1	4.2.3	6.6.3	~ 15 min.		
1-4	TOP-COVER	PA03643-K961		1	4.2.4	6.6.4	~ 15 min.		
1-5	FRONT COVER	PA03603-K931		1	4.2.5	6.6.5	\sim 15 min.		
2. Fix	ed Unit Parts	D4.02(42 D051	1		4.2.6	(71	1.5	1	
2-1	FIXED UNIT	PA03643-D951	I	1	4.2.6	6./.1	~ 15 min.		
2-2	CIS UNIT F	PA03541-E901		1	4.2.7	6.7.2	~ 15 min.		For front side scanning
2-3	SI3EH-OP (OP Panel)	PA03643-K931		1	4.2.8	6.7.3	~ 15 min.		
2-4	CHUTER SW CABLE	PA03603-K951		1	4.2.9	6.7.4	~ 15 min.		
2-5	MOTOR	PA03541-K906		1	4.2.10	6.7.5	~ 15 min.		
2-6	HKRING	PA03541-K911		I	4.2.11	6.7.6	~ 15 min.		
2-7	GUIDE P ASSY	PA03541-F926		1	4.2.12	6.7.7	~ 15 min.		
2-8	PICK SHAFT UNIT	PA03603-F971		1	4.2.13	6.7.8	~ 15 min.		-
3. CT	PCA				I		F	1	Γ
3-1	S13EH-CT (CT PCA)	PA03643-K941	1		4.2.14	6.8	~ 15 min.		
4. Out	ter Covers							1	
4-1	BASE COVER ASSY	PA03603-F961	1		4.2.15	6.9.1	~ 15 min.		
4-2	LID ASSY	PA03603-F951	1		4.2.16	6.9.2	~ 15 min.		
4-3	GUIDE A ASSY	PA03603-F947	1		4.2.17	6.9.3	~ 15 min.		
4-4	CHUTER ASSY	PA03643-F931	1		4.2.18	6.9.4	~ 15 min.		
4-5	SIDE COV R ASSY	PA03603-F921	1		4.2.19	6.9.5	~ 15 min.		
4-6	SIDE COVER L	PA03603-K956	1		4.2.20	6.9.6	~ 15 min.		
5. Ada	apters/Cables								
5-1	AC ADAPTER	PA03541-K926	1		4.2.21		~ 15 min.		
5-2	AC CABLE E	PA63112-2001	1		4.2.22		~ 15 min.		
5-3	AC CABLE UK	PA63118-2001	1		4.2.22		~ 15 min.		
5-4	AC CABLE U	PA63113-2001	1		4.2.22		~ 15 min.		
5-5	AC CABLE C	PA63115-1831	1		4.2.22		~ 15 min.		
5-6	USB CABLE P	PA61001-0163	1		4.2.23		~ 15 min.		For Power Supply
5-7	USB CABLE	PA61001-0164	1		4.2.24		~ 15 min.		
6. Tes	st Charts			-	-				
6-1	TEST CHART No.42	PA03277-Y120	1		4.2.25				
6-2	TEST CHART (W)	PA03277-Y123	1		4.2.26				

						Name	ScanSnap Maintenance	S13(e Ma)0i nual
						Drawing		DA	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	No.	PIPA03643	-R03	XX/6
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4.1.1 Items to Test After Maintenance Part Replacement

						Test Item	Reference				
		Save	EEP	ROM	Data		7.3				
No	Replacement Part		Restore EEPROM Data								
140.	Replacement I art			Refe	er to th	ne EEPROM Data	7.5				
				7.6							
						Remarks					
1	REVOLVE-UNIT				Y						
2	CIS UNIT B				Y						
3	S13EH-JNT		Y								
4	FIXED UNIT	Y	Y		Y						
5	CIS UNIT F				Y						
6	S13EH-OP	Y	Y		▲ *2	When changing the S13EH-OP, make sure to sav data.	e EEPROM				
7	CHUTER SW CABLE				Y						
8	MOTOR				Y						
9	HKRING										
10	PICK SHAFT UNIT		Y								
11	S13EH-CT				Y						

*1: When performing adjustment (TP-TOWER), the following test chart is required.

No.	Test Chart	Part Number	Reference
1	TEST CHART No.42	PA03277-Y120	Refer to 4.2.25
2	TEST CHART (W)	PA03277-Y123	Refer to 4.2.26

*2: If EEPROM data cannot be saved/restored, an adjustment in the ▲ item is required.

						Name	ScanSnap S1300i Maintenance Manual
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4.2 Maintenance Parts Specification/Appearance

4.2.1 Revolve Unit

Description	scription Part number		Remarks		
REVOLVE-UNIT	PA03643-D971	6.6.1	Includes the following maintenance parts: - CIS Unit B - Joint PCA - Top cover - Front cover - Pad ASSY After replacing, adjustment is required (refer to Section 7.6).		



4.2.2 CIS Unit B (for backside scanning)

Description	Part number	Replacement procedure	Remarks		
CIS UNIT B	PA03541-E911	6.6.2	For backside scanning After replacing, adjustment is required (refer to Section 7.6).		





								Name	ScanSnap S1300i Maintenance Manual
								Drawing	DIDA 03643 DOVX/C
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Section 4.2.3

4.2.3 Joint PCA

Description	Part number	Replacement procedure	Remarks
S13EH-JNT	EH-JNT PA03643-K921		



4.2.4 Top Cover

Description	Part number	Replacement procedure	Remarks	
TOP-COVER	PA03643-K961	6.6.4	Front cover also needs to be replaced when the Top cover is replaced.	



4.2.5 Front Cover

Description	Part number	Replacement procedure	Remarks
FRONT COVER	PA03603-K931	6.6.5	
Front Back			

								Name	ScanSnap Maintenanc	S130 e Ma)0i nual
								Drawing			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	r to P2	No. P1PA03643-B0XX/6		XX/6	
Rev.	Date	Desig.	Check	Appr.		Description			ПТЕР	Daga	35 /
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4.2.6 Fixed Unit

Description	Part number	Replacement procedure	Remarks
FIXED UNIT	PA03643-D951	6.7.1	Includes the following maintenance parts: - CIS Unit F - OP Panel (S13EH-OP) - Motor - HK Ring - Guide P ASSY - Pick Roller - Pick Shaft Unit - Chuter SW Cable * Log data needs to be backed up and restored as the OP Panel is mounted. Back up the Log data: Refer to Section 7.3. Restore the Log data: Refer to Section 7.4. After replacing, adjustment is required (refer to Section 7.6).



4.2.7 CIS Unit F (for front side scanning)

Description	Description Part number		Remarks		
CIS UNIT F	PA03541-E901	6.7.2	For front side scanning After replacing, adjustment is required (refer to Section 7.6).		





						Name	ScanSnap S1300i Maintenance Manual
						Drawing	
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4.2.8 OP Panel

Description	Part number	Replacement procedure	Remarks
S13EH-OP	PA03643-K931	6.7.3	Log data needs to be backed up and restored as the OP Panel is mounted. Back up the Log data: Refer to Section 7.3. Restore the Log data: Refer to Section 7.4.



4.2.9 Chuter SW Cable

Description Part number		Replacement procedure	Remarks		
CHUTER SW CABLE	PA03603-K951	6.7.4	Top sensor		



4.2.10 Motor

Description	Part number	Replacement procedure	Remarks				
MOTOR	PA03541-K906	6.7.5	After replacing, adjustment is required (refer to Section 7.6).				



						Name	ScanSnap S1300i Maintenance Manual		
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4.2.11 HK Ring

Description	Part number	Replacement procedure	Remarks		
HKRING	PA03541-K911	6.7.6	2 parts in a set		



4.2.12 Guide P ASSY

Description	Part number	Replacement procedure	Remarks
GUIDE P ASSY	PA03541-F926	6.7.7	



4.2.13 Pick Shaft Unit

Description	Part number	Replacement procedure	Remarks
PICK SHAFT UNIT	PA03603-F971	6.7.8	



								Name	ScanSnap S1300i Maintenance Manual	
								Drawing		
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A017	68 Refa	r to P2	No.	P1PA03643-B0XX/6	
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4.2.14 CT PCA

Description	Description Part number		Remarks				
S13EH-CT	PA03643-K941	6.8	After replacing, adjustment is required (refer to Section 7.6).				



4.2.15 Base Cover ASSY

Description	Part number	Replacement procedure	Remarks	
BASE COVER ASSY	PA03603-F961	6.9.1		



4.2.16 Lid ASSY

Description Part number		Replacement procedure	Remarks
LID ASSY	PA03603-F951	6.9.2	



								Name	ScanSnap S1300i Maintenance Manual)0i nual
								Drawing			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A017	768 Refa	r to P2	No.	P1PA03643	3-B0XX/6	
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4.2.17 Guide A ASSY

Description	Part number	Replacement procedure	Remarks
GUIDE A ASSY	PA03603-F947	6.9.3	
Front			
Back			

4.2.18 Chuter ASSY

Description	Part number	Replacement procedure	Remarks
CHUTER ASSY	PA03643-F931	6.9.4	



								Name	ScanSnap S1300i Maintenance Manual
								Drawing	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01	768 Refa	r to P2	No. P1PA03643-B0XX/6	
Rev.	Date	Desig.	Check	Appr.	Description			$\mathbf{H} = \mathbf{P}_{\text{and}} + \frac{40}{2}$	
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4.2.19 Side Cover R ASSY

Description	Part number	Replacement procedure	Remarks
SIDE COV R ASSY	SIDE COV R ASSY PA03603-F921		



4.2.20 Side Cover L

Description	Part number	Replacement procedure	Remarks
SIDE COVER L	PA03603-K956	6.9.6	



4.2.21 AC Adapter

Description	Part number	Replacement procedure	Remarks
AC ADAPTER	PA03541-K926		Rated: 7.2V



								Name	ScanSnap Maintenance	S13(e Ma)0i nual
								Drawing			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	P0212A01768 Refar to P2		No.	P1PA03643	-R03	XX/6
Rev.	Date	Desig.	Check	Appr.		Description				Daga	41 /
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4.2.22 AC Cables

Description	Part number	Replacement procedure	Remarks
AC CABLE E	PA63112-2001		For Europe
AC CABLE UK	PA63118-2001		For Europe (UK)
AC CABLE U	PA63113-2001		For North America
AC CABLE C	PA63115-1831		For China

4.2.23 USB Cable P

Description	Part number	Replacement procedure	Remarks
USB CABLE P	PA61001-0163		For power supply



4.2.24 USB Cable

Description	Part number	Replacement procedure	Remarks
USB CABLE	PA61001-0164		



								Name	ScanSnap Maintenanc	S130 Se Ma)0i nual
02	October 20, 2012	Walanatay	Waltamatru	MOhto	D02124	01769 Det	arta DO	Drawing	P1PA03643	8-B0)	XX/6
02	October 29, 2012	wakamaisu	wakamaisu	WI.Onta	P0212A	101708 Kel		140.			
Rev.	Date	Desig.	Check	Appr.	Description				Daga	42 /	
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4.2.25 Test Chart No. 42

Description	Part number	Replacement procedure	Remarks	
TEST CHART No.42	PA03277-Y120		 Replace when used for adjustment over 200 times, or if errors continually occur due to being unclean. When storing, keep out direct sunlight. 	
	<	→		

4.2.26 Test Chart (W)

Description	Part number	Replacement procedure	Remarks
TEST CHART (W)	PA03277-Y123		 Replace when used for adjustment over 200 times, or if errors continually occur due to being unclean. When storing, keep out direct sunlight.



								Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	ur to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.		Description			$\mathbf{H} = \mathbf{P}_{\text{para}} + \frac{43}{43}$
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Chapter 5

Chapter 5 Troubleshooting

5.1 Temporary Errors and Alarms

5.1.1 Temporary Errors

Temporary errors occur during scanning operation and can be remedied by the operator. They are displayed on the PC screen through the driver.

5.1.2 Alarms

Alarm requires maintenance by an authorized service person.

The following table shows how the alarms are displayed. The alarms are displayed on a PC screen and/or on the operator panel (LED).

If the alarm has occurred during scanning, notify the error detail in the following way.

If the [Scan] button is pressed during the error display, the Ready display (blue) returns.

The operator panel (LED) blinks blue immediately after the power is turned on, during scanning, or in suspend status.

The number of times LED blinks	Blinking cycle	Color	Error type	Description	
1	[0.5s Light OFF \rightarrow 0.5s Light ON] x 1 time \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		SDRAM alarm		
2	[0.5s Light OFF \rightarrow 0.5s Light ON] x 2 times \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		Optical alarm (ADF front side)	Indicates when any scanning parts (CIS unit	
3	[0.5s Light OFF \rightarrow 0.5s Light ON] x 3 times \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		Optical alarm (ADF back side)	or cable) for front side or back side are defective.	
4	[0.5s Light OFF \rightarrow 0.5s Light ON] x 4 times \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		Motor alarm		
5			Reserved		
6	[0.5s Light OFF \rightarrow 0.5s Light ON] x 6 times \rightarrow 2.0s Light	Orange	EEPROM (1K) alarm		
0	OFF → Returns to the beginning (Repeats)		EEPROM (4K) alarm		
7	[0.5s Light OFF \rightarrow 0.5s Light ON] x 7 times \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		Image transfer error	Unsupported	
8	—		Reserved	—	
9	[0.5s Light OFF \rightarrow 0.5s Light ON] x 9 times \rightarrow 2.0s Light OFF \rightarrow Returns to the beginning (Repeats)		USB Controller alarm	Unsupported	
_	0.5s Light OFF \rightarrow 0.5s Light ON \rightarrow 0.5s Light OFF \rightarrow 1.5s Light ON \rightarrow Returns to the beginning (Repeats)		γRAM alarm		

1) EEPROM (1K) alarm, EEPROM (4K) alarm, SDRAM alarm, USB controller alarm, and γRAM alarm are detected at initial diagnosis immediately after the power is turned on, and then,

- EEPROM (1K) alarm, EEPROM (4K) alarm, and USB control chip alarm are displayed by blinking 3 times and

								Name	ScanSna Maintenan	p S130 ce Ma)0i nual
								Drawing		2 0.0	
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the normal light is turned on.

- SDRAM alarm and γRAM alarm are kept displayed. The [Scan] button is disabled. If more than one of these alarms occurs at a time, the one in top priority is displayed following the order of the priority described below:

SDRAM alarm > γ RAM alarm > EEPROM (4K) alarm > USB controller alarm > EEPROM (1K) alarm

- Optical alarm (ADF front), optical alarm (ADF back), EEPRM (4K) alarm, and USB control chip alarm may occur during operation. The alarms which occur during operation are displayed in the order of occurrence.
- 3) Although the scanner can perform a scan operation even if these alarms occur during scanning, the scanner might not operate properly.

For instance, when EEPROM is damaged, the EEPROM data is scanned by default settings, which means the settings of magnification, offset and white level may not be optimum for the document to be scanned.

5.2 (Reserved)

								Name	ScanSnap Maintenanc	S13(e Ma)0i nual
								Drawing			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Ref	ar to P2	No.	P1PA03643	-R03	XX/0
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5.3 Troubleshooting

When a Temporary error or an Alarm occurs, find the troubleshooting procedure from the list in this section and go to the related section for maintenance. Before starting the troubleshooting, get the following information from your customer to understand whether the error is scanner-related or system-related.

- Is the scanner operated correctly?
- Are the fault symptoms reproducible or persistent? (Check if the target scanner causes the same error connected to other computer systems.)

The following table lists the errors to troubleshoot and their related sections.

Error category	Error description	Related section	Remarks
Device	Scanner does not turn ON. (LED does not light on the operator panel)	5.3.1	
	Scanning does not start.	5.3.2	
Image	Scanned image is distorted.	5.3.3	
	Too much jitter on scanned image.	5.3.4	
	Offset or image size is incorrect.	5.3.5	
	Vertical streaks appear in scanned image	5.3.6	
Temporary	Frequent paper jam	5.3.7	
error	Chronic "No paper on the Paper chute"	5.3.8	
	Chronic "ADF cover open"	5.3.9	
	Frequent multi feed error	5.3.10	
Alarm	Optical alarm (ADF front side or ADF back side)	5.3.11	
	EEPROM alarm	5.3.12	
	Image memory alarm	5.3.13	
	RAM alarm	5.3.13	

								Name	ScanSnap Maintenanc	S130 e Ma)0i nual
								Drawing			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01	768 Refa	r to P2	No.	P1PA03043)-B02	AA /0
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How to Troubleshoot:

The troubleshooting should be conducted from item number 1 to the last item number in each table. Continue the troubleshooting until the error is corrected.

Item No.	Check items	Answer	How/where to check
	[Using the AC Cable/AC Adapter] Check to see if the AC cable and AC adapter are properly connected.	Yes	Proceed to No.2.
1	[Using the USB Bus Power Cable] Check to see if the USB bus power cable is properly connected.	No	Connect the cable properly.
	[Using the AC Cable/AC Adapter] Is the proper voltage output from the AC adapter? Rated voltage: 7.2V	Yes	Proceed to No.3.
2	[Using the USB Bus Power Cable] Is the proper voltage output from the USB bus power cable? Rated voltage: 5 V	No	[Using the AC Cable/AC Adapter] Replace the AC adapter or AC cable. Is the problem solved? [Using the USB Bus Power Cable] Replace the USB bus power cable. Is the problem solved?
		Yes	Proceed to No.4
3	Close the ADF Paper Chute to turn the scanner OFF. After more than 2 seconds, open it to turn the scanner ON. Is the scanner turned ON?	No	The error may be caused by the chute open sensor. Replace the Fixed Unit (Refer to Section <u>6.7.1</u>). Is the problem solved?
	Turn the PC OFF and then turn it ON again	Yes	End
4	Is the scanner turned ON?	No	Replace the CT PCA (Refer to Section 6.8).

5.3.1 Scanner Does not Turn ON (No LED blinking on the operator Panel)

							Name	ScanSnap S1300i Maintenance Manual
							Drawing	D1D1036/3 R0VV/6
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768	Refar to P2	No.	F 1F AU3043-DUAA/0
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5.3.2 Scanning Does not Start

Item	Check items	Answer	How/where to check						
1 1	Does the LED on the Control panel light?	Yes	If a Temporary error or an Alarm is displayed on the Control panel, follow the corresponding troubleshooting. If there is no error or alarm, proceed to No.2.						
		No	Check the scanner referring to Section 5.3.1.						
2	Does ScanSnap Manager operate properly? Refer to the EEPROM data	Yes	Proceed to No.5.						
	(Section 7.5) and if scanner data is not displayed, ScanSnap Manager is not operating properly.)	No	Proceed to No.3.						
3	Close the ADF Paper Chute to turn off the power. After more than 2 seconds.	Yes	End.						
	open the Chute cover to turn on the power. Is the problem solved?	No	Proceed to No.4.						
4	Check if the USB cable is connected properly.	Yes	End.						
	If you use a USB hub, connect the scanner directly to the computer. Is the problem solved?	No	Proceed to No.5.						
5	Restart the computer.	Yes	End.						
	Is the problem solved?	No	Replace the CT PCA (Refer to Section 6.8).						

								Name	ScanSnap Maintenance	S13(e Ma)0i nual
								Drawing		DA	
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5.3.3 Scanned Image is Distorted

Due to loose connectors, damaged wires in cable harnesses, or defective parts, scanned images may have regular or random patterns of distortion on them. This kind of distorted image can be trouble-shot with the following procedure.

Item	Check items	Answer	How/where to check
No.			
1	Is the USB cable connected properly?	Yes	Proceed to No.2.
		No	Connect the USB cable properly.
2	Is a Temporary error or an Alarm displayed	Yes	Follow the corresponding troubleshooting.
	on the LED?	No	Proceed to No.3.
3	Which side of the image is distorted, front	Front side	Proceed to No.4.
	side or backside?	Backside	Proceed to No.6.
4	Check to see if the cable between the CT	Yes	End.
	PCA and CIS Unit F (for front side scanning)	No	Proceed to No.5.
	is not damaged and the connector is properly		
	connected. (Refer to Section 6.7.2.) Is the		
	problem solved?		
5	Replace the Fixed unit. (Refer to Section	Yes	End.
	6.7.1.) Is the problem solved?	No	Replace the CT PCA (Refer to Section 6.8).
6	Check to see if the cable connecting the CT	Yes	End.
	PCA and CIS Unit B (for back side scanning)	No	Proceed to No.7.
	is not damaged and the connector is properly		
	connected. (Refer to Section 6.6.2.) Is the		
	problem solved?		
7	Replace the Revolve unit. (Refer to Section	Yes	End.
	6.6.1.) Is the problem solved?	No	Replace the CT PCA (Refer to Section 6.8).

								Name	ScanSnap Maintenance	S13(e Ma)0i nual
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02	October 29, 2012	Wakamatsu	Wakamatsu	M.Onta	P0212A	101/68 Refa	ir to P2	10.	1 11 11000 10	D 01	X 1 X / U
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5.3.4 Too Much Jitter on Scanned Image when Scanning from the ADF

The following picture shows a sample of a scanned image where "Jitter" error occurred. This error occurs when the ADF feed rollers do not transport the document smoothly.

Scanned image with jitter



Normal scanned image

Item	Check items	Answer	How/where to check					
No.								
1	Does the document being scanned meet the	Yes	Proceed to No.2.					
	paper specification? (Refer to Section 1.1.4).	No	Use specified paper.					
2	Clean the Feed rollers, Idler rollers and Eject	Yes	End.					
	rollers (Refer to Section 8.2.4).	No	Proceed to No.3.					
	Is the problem solved?							
3	Replace the Pick roller and Pad ASSY. (Refer	Yes	End.					
	to Section 8.3.3 or 8.3.4).	No	Proceed to No.4.					
	Is the problem solved?							
4	Is the Motor installed properly? (Refer to	Yes	End.					
	Section 6.7.5).	No	Proceed to No.5.					
5	Check to see if the CT PCA and the Motor	Yes	End.					
	cable are properly connected (Refer to Section	No	Proceed to No.6.					
	6.7.5). Is the problem solved?							
6	Replace the Motor (Refer to Section 6.7.5). Is	Yes	End.					
	the problem solved?	No	Proceed to No.7.					
7	Replace the Fixed unit (Refer to Section	Yes	End.					
	6.7.1). Is the problem solved?	No	Replace the CT PCA (Refer to Section 6.8).					

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5.3.5 Offset or Image Size is incorrect

Offset: Indicates the distance from the top or left edge of the image data to the document image. Image size: Indicates the document image size corresponding to the actual document dimensions (length and width)



Item	Check items	Answer	How/where to check			
INO.	Does the document being scanned meet the	Vec	Proceed to No 2			
1	paper specification? (Refer to Section 1.1.4.)	No	Use specified paper			
2	Clean the Feed rollers. Idler rollers and Fiect	Ves	Fnd			
2	rollers (Refer to Section 8.2.4.)	105	Lint.			
	Is the problem solved?	No	Proceed to No.3.			
3	Replace the Pick roller and Pad ASSY.	Yes	End.			
	(Refer to Section 8.3.3 or 8.3.4.) Is the problem solved?	No	Proceed to No.4.			
4	Adjust the images using Test program. (Refer	Yes	The scanner satisfies the specification. Recheck			
	to Section 7.6.) Is the problem solved?		Item No.1 through No.3 again.			
		No	Proceed to No.5.			
5	Is the Chuter SW cable installed and does it	Yes	Proceed to No.6.			
	work properly? (Refer to Section 6.7.4.)	No	Install Chuter SW cable properly or replace it.			
6	Is the Motor installed properly?	Yes	End.			
	Is the belt tension adjusted properly? (Refer to Section 6.7.5.) Is the problem solved?	No	Proceed to No.7.			
7	Check to see if the cable between the CT	Yes	End.			
	PCA and Motor is not damaged and the) I				
	Section 6.7.5.) Is the problem solved?	INO	Proceed to No.8.			
8	Replace the Motor. (Refer to Section 6.7.5.)	Yes	End.			
	Is the problem solved?	No	Proceed to No.9.			
9	Check to see if the CIS Unit which scans the	Yes	End.			
	image incorrectly is installed properly.					
	Front side image: Refer to Section 6.7.2.	No	Proceed to No.10.			
	Backside image: Refer to Section 6.6.2.					
10	Replace the Revolve unit. (Refer to Section	Yes	End.			
	6.6.1.) Is the problem solved?	No	Proceed to No.11.			
11	Replace the Fixed unit. (Refer to Section	Yes	End.			
	6.7.1.) Is the problem solved?	No	Replace the CT PCA. (Refer to Section 6.8.)			

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5.3.6 Vertical Streaks Appear in Scanned Image

Item No.	Check items	Answer	How/where to check		
1	Clean the glass, white background (white reference sheet), Pick roller, Pad ASSY and	Yes	End.		
	Feed rollers. (Refer to Section 8.2.4.) Is the problem solved?	No	Proceed to No.2.		
2	Adjust the image using Test program with a	Yes	End.		
	clean test chart. (Refer to Section 7.6.) Is the problem solved?	No	Proceed to No.3.		
3	Check to see if the glass surface of CIS Unit on the side where vertical streaks appeared is clean. (Refer to Section 8.2.4.) Check to see if the cable between the CT PCA and the CIS Unit is not damaged. Check	Yes	End.		
	to see if the connectors of above cable are connected. (Refer to Section 6.7.2, 6.6.2.) Is the problem solved?	No	Proceed to No.4.		
4	Replace the CIS Unit on the side where vertical streaks appeared. Front side image: Refer to Section 6.7.2.	Yes	End.		
	Backside image: Refer to Section 6.6.2. Is the problem solved?	No	Replace the CT PCA. (Refer to Section 6.8.)		

5.3.7 Frequent Document Jam Error

Item	Check items	Answer	How/where to check			
No.						
1	Does the document being scanned meet the paper	Yes	Proceed to No.2.			
	specification? (Refer to Section 1.1.4.)	No	Use specified paper.			
2	Are the edges of the document aligned?	Yes	Proceed to No.3.			
	•Align the edge of documents for stable paper feeding.					
	•Remove documents with crease or dog-ear corner.	No	Align paper edges			
	·Scanning different width of documents may cause skew	INO	Align paper edges.			
	and result in paper jam.					
3	Clean the Feed Rollers, Eject Rollers and Idler rollers.	Yes	End.			
	(Refer to Section 8.2.4.) Is the problem solved?	No	Proceed to No.4.			
4	Check the consumable counter by referring to the	Yes	End.			
	EEPROM data (Section 7.5) or the Test program. (Refer					
	to Section 7.5) When the counter exceeds the values	No	Proceed to No 5			
	shown in Section 8.3.1, replace the Pick roller or Pad	INO	Floceed to No.5.			
	ASSY. (Refer to Section 8.3.3 or 8.3.4.) Is the problem					
	solved?					
5	Replace the Pick Shaft Unit (pick roller shaft). (Refer to	Yes	End.			
	Section 6.7.8.) Is the problem solved?	No	Proceed to No.6.			
6	Replace the Chuter SW cable. (Refer to Section 6.7.4.)	Yes	End.			
	Is the problem solved?	No	Proceed to No.7.			
7	Replace the Revolve unit. (Refer to Section 6.6.1.)	Yes	End.			
	Is the problem solved?	No	Proceed to No.8.			
8	Replace the Fixed unit. (Refer to Section 6.7.1.)	Yes	End.			
	Is the problem solved?	No	Replace the CT PCA. (Refer to			
			Section 6.8.)			

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5.3.8 Chronic "No Paper on the Paper Chute"

Item No.	Check items	Answer	How/where to check
1	Does the document being scanned	Yes	Proceed to No.2.
	(Refer to Section 1.1.4.)	No	Use specified paper.
2	Do any paper strips remain around the Empty sensor lever (side of the Pad ASSY, circle below)? Is the problem solved?	Yes	End.
		No	Proceed to No.3.
3	Replace the Joint PCA. (Refer to	Yes	End.
	Section 6.6.3.) Is the problem solved?	No	Replace the CT PCA. (Refer to Section 6.8.)

5.3.9 Chronic "ADF Cover Open"

Item	Check items	Answer	How/where to check
No. 1	Close the ADF Paper Chute to turn the scanner OFF. After more than 2 seconds, open it to turn	Yes	End.
	the scanner ON. Is the problem solved?	No	Proceed to No.2.
2	Are any paper strips remain around the Cover	Yes	Proceed to No.3.
	open sensor (side of the [SCAN] button, circle below)? Is the problem solved?	No	Remove paper strips.
3	Beplace the Revolve unit (Refer to Section	Yes	End
3	Replace the Revolve unit. (Refer to Section	Yes	End.
	6.6.1.) Is the problem solved?	No	Replace the CT PCA. (Refer to Section 6.8.)

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5.3.10 Frequent Multi Feed

Item	Check items	Answer	How/where to check				
No.							
1	Are the edges of the document aligned?	Yes	Proceed to No.2.				
	•Align the edge of documents for stable paper feeding.						
	·Remove documents with crease or dog-ear.	No	Align paper adgas				
	·Scanning different width of documents may cause skew	INO	Angli paper euges.				
	and result in multi feed.						
2	Clean the rollers of ADF. (Refer to Section 8.2.4.)	Yes	End.				
	Is the problem solved?	No	Proceed to No.3.				
3	Check the consumable counter by referring to the	Yes	End.				
	EEPROM data (Section 7.5) or the Test program. (Refer to						
	Section 7.5.) When the counter exceeds the values shown	No	Proceed to No.4.				
	in Section 8.3.1, replace the Pick roller or Pad ASSY. Is						
	the problem solved?						
4	Replace the Revolve unit. (Refer to Section 6.6.1.)	Yes	End.				
	Is the problem solved?	No	Proceed to No.5.				
5	Replace the Fixed unit. (Refer to Section 6.7.1.)	Yes	End.				
	Is the problem solved?	No	Replace the CT PCA. (Refer to				
			Section 6.8.)				

5.3.11 Optical Alarm (ADF Front Side or ADF Back Side)

Item	Check items	Answer	How/where to check
No.			
1	Close the ADF Paper Chute to turn the	Yes	End.
	scanner OFF. After more than 2		
	seconds, open it to turn the scanner ON.	No	Proceed to No.2.
	Is the problem solved?		
2	Check to see if the glass surface of the	Yes	Open the ADF and clean the glass of the white
	white background (white reference		background (white reference sheet). (Refer to Section
	sheet) in the scanning area is dirty.		8.2.4.)
		No	Proceed to No.3.
3	Check to see if the LEDs light.	Yes	Proceed to No.4.
	Open the ADF and press the Cover	No	Replace the defective CIS Unit that does not light.
	open sensor to see if the LEDs light. If		•Front side scanning optical alarm: refer to Section 6.7.2.
	the lamps do not light, the error may be		•Backside scanning optical alarm: refer to Section 6.6.2.
	caused by the defective LED (CIS		
	Unit). Is the LED turned ON?		
4	Check to see if the glass surface of the	Yes	Clean the dirty glass surface of CIS Unit.
	CIS Unit is dirty.		(Refer to Section 8.2.4.)
		No	Proceed to No.5.
5	Check to see if the cable between the	Yes	End.
	CIS Unit and the CT PCA is not	No	Replace the defective CIS Unit.
	damaged. Check to see if the connector		•Front side scanning optical alarm: refer to Section 6.7.2.
	is connected. Is the problem solved?		•Backside scanning optical alarm: refer to Section 6.6.2.

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5.3.12 EEPROM Alarm

Item	Check items	Answer	How/where to check				
No.							
1	Unplug the power cable and plug it	Yes	End.				
	again. Is the problem solved?	No	Proceed to No.2.				
2	Replace the OP Panel and check to	Yes	End.				
	see if the problem is solved. (Refer	No	Replace the CT PCA. (Refer to Section 6.8.)				
	to Section 6.7.3.)						

5.3.13 Image Memory Alarm / RAM Alarm

Item	Check items	Answer	How/where to check
No.			
1	Unplug the power cable and plug it	Yes	End.
	again. Is the problem solved?	No	Replace the CT PCA. (Refer to Section 6.8.)

								Name	ScanSnap S1300i Maintenance Manual		
								Drawing	D1D403642 D0VV/6		
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	r to P2	No.	P1PA03043-B0AA/0		
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Chapter 6

Chapter 6 Maintenance Procedure

This chapter describes how to replace maintenance parts, and how to clean assemblies that end users cannot clean. When assembling the maintenance parts, conduct necessary cleaning when instructed.

6.1 For Safety Operation

Please read this page carefully before disassembling or assembling.

∕∆_{Warning}

Electric shock

Before disassembling or assembling, turn the power switch off, and unplug the Power cable / Feeding cable from the outlet. Otherwise, an electric shock may occur.

A CAUTION

Injury

Be careful not to get your fingers, hair, clothes or accessories caught in a moving part. It may cause injury.

Machine damage

Static Electricity may cause the damage to the scanner. When repairing the scanner, wear a wrist strap to avoid ESD.

Notes when cleaning

When cleaning the scanner, be careful not to allow foreign matter, such as dried ink and toner, to fall inside the scanner.

How to unlock plastic hooks

Many parts of the scanner are held in place with plastic hooks. When removing parts that are held in place with these hooks, be very careful not to break the hooks. Pull out the hook to unlock, then pull up on the assembly to remove.



Do not use excessive force when removing parts held in place with these hooks.

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								Drawing	D1DA03643 B0VV/6		
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6.2 Periodic Maintenance

Preventive maintenance is recommended on the scanner at the following intervals.

Item	Maintenance cycle
Periodic maintenance	Every 12 months

During maintenance, refer to Section 8.2 "Daily Care" and clean the parts if they are dirty.

6.3 Cleaning Maintenance Parts

None.

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								Drawing			
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6.4 Maintenance Tool

6.4.1 Maintenance Tool List

Special tools to maintain this scanner are shown in the table below.

No.	Tools	Remarks	When to use		
1	Philips screwdriver	For M3 screws			
2	Small flat-blade screwdriver		Removing sensors and connectors		
3	Alcohol	Ethyl alcohol or isopropyl alcohol	For cleaning the glass (Note 1)		
4	Cloth	Waste cloth or non-woven fabric	For cleaning		
	Ciotii	cloth			

Note 1: Do not use ethyl alcohol on the resin portion. (Doing so causes deterioration and breakage.)

6.4.2 Test Paper List

The test papers that are necessary for maintaining the device are shown in the table below.

No.	Tools	Quant.	Remarks	When to use
1	Test Chart No. 42 (PA03277-Y120)	1	Refer to Section 4.2.25	Adjustment (TP-TOWER) For the adjustment item, refer to Section 4.1.1.
2	Test Chart (W) (PA03277-Y123)	1	Refer to Section 4.2.26	Adjustment (TP-TOWER) For the adjustment item, refer to Section 4.1.1.

6.5 Non-disassembly Parts

For this scanner, the following screws are adjusted at the factory. Do not attempt to disassemble or loosen them, as doing so will directly affect the function of the scanner. <CIS Unit B / CIS Unit F>

Do not remove the screws from the circuit board on the backside of CIS Unit F / CIS Unit B.



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Section 6.6.1

6.6 Revolve Unit

6.6.1 Revolve Unit

When disassembling, try not to touch the scanning glass to avoid dirt. Refer to Section 4.2.1 for the part number of the Revolve Unit.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps (5) and (6) in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(6) Referring to steps (6) and (7) in Section 6.9.3 "Guide A ASSY", remove the Guide A ASSY.

7. Remove Revolve Unit.

- (7) Turn the scanner over and remove the screw (circled) to remove the grounding cable.
 - Remove the REV cable from the three hooks (enclosed with squares).



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								Drawing	D1D4 02(42 D0)		
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- (8) Open the Chuter ASSY.
 - Open Revolve Unit.
 - Insert a small flat-blade screwdriver in the gap (circled) between the fulcrum pins at the left side of the Revolve Unit.



- Turn a small flat-blade screwdriver toward inside of the scanner to unlock the fulcrum pin, and then remove the Revolve Unit.



<Installation>

Follow the above procedure in reverse order.

- Insert the fulcrum pin at right side of the Revolve Unit first.
- The Pad ASSY is included in the Revolve unit. Referring to Section 8.3.2, reset the Pad ASSY count.
- Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

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								Drawing			
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6.6.2 CIS Unit B (for backside scanning)

When disassembling, try not to touch the scanning glass to avoid dirt. Refer to Section 4.2.2 for the part number of the CIS Unit B.

<Removal>

1. Remove Top Cover.

(1) Referring to steps $(2) \sim (3)$ in Section 6.6.4 "Top Cover", remove the Top Cover.

2. Remove CIS Unit.

- (2) Remove the CIS cable from the Joint PCA connector (enclosed with solid square).
 - Unlatch four tabs (circled) on the CIS Unit B with a small flat-blade screwdriver, and then push CIS Unit B downward (to the feeder side) to remove.
 - Remove the CIS Unit B, and then disconnect the CIS cable from the CIS Unit B connector (enclosed with dotted square).







<Installation>

Follow the above procedure in reverse order.

- Do not forget to install the two springs.

- Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

								Name	ScanSnap S1300 Maintenance Man	i ual
								Drawing		
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6.6.3 Junction PCA

NOTICE

When disassembling, try not to touch the scanning glass to avoid dirt. Refer to Section 4.2.3 for the part number of the Junction PCA.

<Removal>

1. Remove Top Cover.

(1) Referring to steps (2) ~ (3) in Section 6.6.4 "Top Cover", remove the Top Cover.

2. Remove Junction PCA.

(2) Disconnect the flat cable (enclosed with square) and a screw (circled).



(3) Raise the left edge of the EMP arm (solid-circled) with a small flat-blade screwdriver to remove it from the frame.

Raise the right edge of the EMP arm (dot-circled) with a small flat-blade screwdriver to remove it from the frame, and then remove the EMP arm.





(4) Move the Junction PCA to the left, lift it up, and then remove it from the frame.



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						Drawing	D1D402642 D0VV/6
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<Installation>

Follow the above procedure in reverse order.

EMP Arm

Attach the EMP spring to the EMP arm, and then install this unit to the frame.



Two arms of the EMP spring should be placed in the positions shown below.



Make sure that the EMP arm rotates smoothly.

								Name	ScanSnap S1300i Maintenance Manual
								Drawing	
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NOTICE

When disassembling, try not to touch the scanning glass to avoid dirt.

Refer to Section 4.2.4 for the part number of the Top Cover.

<Removal>

1. Remove Top Cover.

(1) Insert a small flat-blade screwdriver into the gap near two tabs (circled) at front side of the scanner on the Top cover. Tilting the screwdriver outward, unlatch the two tabs (circled).



(2) Unlatch five tabs (circled) at upper side of the scanner on the Top cover, and lift the Top Cover upward.



<Installation>

Follow the above procedure in reverse order.

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NOTICE

Refer to Section 4.2.5 for the part number of the Front Cover.

<Removal>

1. Remove Revolve Unit.

(1) Referring to Section 6.6.1 "Revolve Unit", remove the Revolve Unit.

2. Remove Top Cover.

(2) Referring to Section 6.6.4 "Top Cover", remove the Top Cover.

3. Remove Front Cover.

(3) Insert a small flat-blade screwdriver into the inside of the Top Cover to unlatch four latches (circled).



<Installation>

Follow the above procedure in reverse order.

								Name	ScanSnap S1300i Maintenance Manual
								Drawing	P1PA036/3-R0XX/6
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Section 6.7.1

6.7 Fixed Unit

6.7.1 Fixed Unit

NOTICE

When disassembling, try not to touch the scanning glass to avoid dirt. Refer to Section 4.2.6 for the part number of the Fixed Unit.

<Removal>

1. Remove Chuter ASSY.

(1) Referring to Section 6.9.4 "Chuter ASSY", remove the Chuter ASSY.



2. Remove Revolve Unit.

(2) Referring to Section 6.6.1 "Revolve Unit", remove the Revolve Unit.

<Installation>

Follow the above procedure in reverse order.

NOTICE

- The Pick roller unit is included in the Fixed Unit. Referring to Section 8.3.2, reset the Pick roller count
- Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

							Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A0176	8 Refar to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Desc	ription		
Design	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwas	shimizu	PFULIN	rage / ₁₁₅

When disassembling, try not to touch the scanning glass to avoid dirt. Refer to Section 4.2.7 for the part number of the CIS Unit F.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps $(5) \sim (6)$ in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(6) Referring to steps $(6) \sim (7)$ in Section 6.9.3 "Guide A ASSY", remove the Guide A ASSY.

7. Remove CIS Unit F.

(7) - Push four tabs (circled) on the CIS Unit F with a small flat-blade screwdriver toward inside of the scanner to unlatch.

- Remove the CIS Unit F, and then disconnect the CIS cable from the CIS Unit F connector (enclosed with square).





<Installation>

Follow the above procedure in reverse order.

NOTICE

Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

								Name	ScanSnaj Maintenan	o S13 ce Ma	D0i Inual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	01768 Ref	ar to P2	Drawing No.	P1PA0364	3-B 02	XX/6
Rev.	Date	Desig.	Check	Appr.		Description				Daga	67 /
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		FFULIN	штер	rage	/115

NOTICE

Refer to Section 4.2.8 for the part number of the OP Panel.

<Removal>

Save EEPROM data.

The OP Panel includes the EEPROM (Log data). Referring to Section 7.3 "How to Save EEPROM Data", back up the RRPROM data on the computer before replacing the OP Panel.

1. Remove CT PCA.

(1) Referring to Section 6.8 "CT PCA", remove the CT PCA.

2. Remove Side Cover R ASSY.

(2) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

3. Remove OP Panel.

(3) Disconnect the connector on the OP Panel (circled), and then remove the OP Panel.



<Installation>

Follow the above procedure in reverse order.

- After replacement, perform the following operations:
- Referring to Section 7.4 "How to Restore the EEPROM Data", restore the EEPROM data (Log data).
- Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

								Name	ScanSnap S1300i Maintenance Manual
02	October 20, 2012	Wakamatau	Wakamateu	MOhta	P0212A	01768 Paf	rto D2	Drawing No	P1PA03643-B0XX/6
02 Rev	Date	Desig	Check	Appr	FUZIZA	Description	1072	110.	68 /
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		PFU LIN	IITED Page 000/115

Section 6.7.4

NOTICE

Refer to Section 4.2.9 for the part number of the Chuter SW Cable.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps $(5) \sim (6)$ in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(6) Referring to steps $(6) \sim (7)$ in Section 6.9.3 "Guide A ASSY", remove the Guide A ASSY.

2. Remove Chuter SW Cable.

(7) Remove two tapping crews (circled) on the Shield plate.



- (8) Raising the Shield plate, remove the CIS cable FIX from the CIS clamp sheet (dot-circled).
- (9) Remove the Chuter Switch (solid-circled).



								Name	ScanSnap S1300i Maintenance Manual
					Doolo	015(0 D 0		Drawing	P1PA03643-R0XX/6
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	01768 Reta	ir to P2	INO.	1 11 1105045-202121/0
Rev.	Date	Desig.	Check	Appr.		Description			AFTED Base 69
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		PFU LIN	rage /115

Section 6.7.4

(10) Remove the Guide P ASSY and the tabs of Top sensor (enclosed with square), and then remove the Chuter SW Cable.



<Installation>

Follow the above procedure in reverse order.

Chuter SW Cable

(1) Chuter SW Cable should be placed as shown in the picture below.



(2) Attach the CIS cable FIX and CIS clamp sheet to the positions as shown below.





CIS Cable FIX

Referring to 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

							Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768	Refar to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Descri	ption		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwash	iimizu	FFULIN	Page /115

6.7.5 Motor

NOTICE

Refer to Section 4.2.10 for the part number of the Motor.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps $(5) \sim (6)$ in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(6) Referring to steps $(6) \sim (7)$ in Section 6.9.3 "Guide A ASSY", remove the Guide A ASSY.

7. Remove Motor.

(1) - Remove two tapping screws (circled) on the Motor.- Unhook the Motor cable (enclosed with square), and then remove the Motor.





<Installation>

Follow the above procedure in reverse order.

								Name	ScanSnap S1300i Maintenance Manual
								Drawing	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	01768 Refa	r to P2	No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.		Description			
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		PFU LIN	Page /115

6.7.6 HK Ring

Refer to Section 4.2.11 for the part number of the HK Ring.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps $(5) \sim (6)$ in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(6) Referring to steps (6) ~ (7) in Section 6.9.3 "Guide A ASSY", remove the Guide A ASSY.

7. Remove HK Ring.

- (7) Loosen a screw (circled) to loosen the belt tension.
- (8) Remove the belt from the pulley.



(9) Raise two bearings (circled) of the Eject roller toward the front of the scanner.



						Name	ScanSnap S1300i Maintenance Manual	
						Drawing	D1D402642 D0VV/6	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	No.	P1PA03043-D0AA/0	
Rev.	Date	Desig.	Check	Appr.	Description	PFULIMITED Page 72/115		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu			
(10) Unlatching the tab of the Feed Pulley, remove the Eject roller.



(11) Remove two HK Rings from the Eject roller.



<Installation>

Follow the above procedure in reverse order.

NOTICE

- Make sure that the tab of the Feed Pulley is securely latched.
- Referring to Section 7.6 "How to Adjust and Test the Image Quality", perform the image adjustment.

						Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refart	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Description		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	PFULI	Page /115

NOTICE

Refer to Section 4.2.12 for the part number of the Guide P ASSY.

<Removal>

1. Remove Guide P ASSY.

- (1) Open the Chuter ASSY.
 - Open the Revolve Unit.
 - Raise the tab (circled) on the right side of the Guide P ASSY to remove the Guide P ASSY.



<Installation>

Follow the above procedure in reverse order.

6.7.8 Pick Shaft Unit

NOTICE

Refer to Section 4.2.13 for the part number of the Pick Shaft Unit.

<Removal>

1. Remove Pick Shaft Unit.

(1) Referring to Section 8.3.4, remove the Pick Shaft Unit (Pick roller shaft).

<Installation>

						Name	ScanSnap S1300i Maintenance Manual
						Drawing	P1PA03643-R0XX/6
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01/68 Refar to P2	INO.	1111103043-D02121/0
Rev.	Date	Desig.	Check	Appr.	Description		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	FFULIN	Page /115

6.8 CT PCA

Section 6.8

Refer to Section 4.2.14 for the part number of the CT PCA.

<Removal>

1. Remove CT PCA.

(1) Turn over the scanner, and remove four tapping screws (circles below) of the CT PCA.



(2) Raising the CT PCA, disconnect five connectors (circled), and then remove the CT PCA.



(3) Remove five screw on the CT PCA (circled), and remove the bracket.



								Name	ScanSnap S1300i Maintenance Manual		
								Drawing	D1DA03643 B0VV/6		
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Re	far to P2	No.	F 1F A03043)-DU∡	АЛ/О
Rev.	Date	Desig.	Check	Appr.		Description			лтер	Daga	75 /
Designe	d by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		FFULIN	штер	rage	/115

Section 6.8

<Installation>

Follow the above procedure in reverse order.

NOTICE

Insert the CIS CABLE F only into the cable sheet (enclosed with square, concave). Route the other cables laterally out of the cable sheet.







Do not get the cable caught in the CT PCA.

						Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Description		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	FFULI	

6.9 Outer Covers

Section 6.9

6.9.1 Base Cover ASSY

NOTICE

Refer to Section 4.2.15 for the part number of the Base Cover ASSY.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(2) Raising one side of the Base Cover ASSY (circled) to remove from the Fixed Unit. In the same way, raise and remove the other side from the Fixed Unit.



(3) Lifting up both sides (circled) of the Base Cover ASSY, push down the Base Cover ASSY toward rear of the scanner, and then unlatch three tabs (enclosed with squares) of the Base Cover ASSY.



<Installation>

							Name	ScanSnap S1300i Maintenance Manual
02	0 (1 - 20 2012	XV 1	XX7.1	MOL	D0010 4 017(0	D.C. (D2	Drawing	P1PA03643-B0XX/6
02	October 29, 2012	wakamaisu	wakamaisu	M.Onta	P0212A01768	Relar to P2	190.	
Rev.	Date	Desig.	Check	Appr.	Descript	tion		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashir	mizu	rrulin	rage /115

NOTICE

Refer to Section 4.2.16 for the part number of the Lid ASSY.

<Removal>

- Remove Lid ASSY.
 (1) Open the Lid ASSY.
 - Pulling the Lid ASSY toward rear of the scanner, remove the pins (circled) at both sides of the Lid ASSY, and then remove the Lid ASSY.



<Installation>

						Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Description		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	PFU LIN	Page /115

Refer to Section 4.2.17 for the part number of the Guide A ASSY.

<Removal>

1. Remove Lid ASSY.

(1) Referring to Section 6.9.2 "Lid ASSY", remove the Lid ASSY.

2. Remove CT PCA.

(2) Referring to Section 6.8 "CT PCA", remove the CT PCA.

3. Remove Side Cover R ASSY.

(3) Referring to Section 6.9.5 "Side Cover R ASSY", remove the Side Cover R ASSY.

4. Remove Side Cover L.

(4) Referring to Section 6.9.6 "Side Cover L", remove the Side Cover L.

5. Remove Base Cover ASSY.

(5) Referring to steps $(5) \sim (6)$ in Section 6.9.1 "Base Cover ASSY", remove the Base Cover ASSY.

6. Remove Guide A ASSY.

(2) Raising one side of Guide A ASSY (circled) to remove from the Fixed Unit. In the same way, remove the other side from the Fixed Unit.



(3) Pull out the Guide A ASSY toward front side of the scanner, and then remove Guide A ASSY.



<Installation>

								Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	r to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.		Description			Page 79
Designe	d by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		FFULIN	Page /115

NOTICE

Refer to Section 4.2.18 for the part number of the Chuter ASSY.

<Removal>

1. Remove Chuter ASSY.

(1) - Open the Chuter ASSY.

- Bending the center of the Chuter ASSY (enclosed with square), remove two pins (circled) on the Chuter ASSY, and then remove the Chuter ASSY.



<Installation>

						Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	Drawing No.	P1PA03643-B0XX/6
Rev.	Date	Desig.	Check	Appr.	Description		
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	rruli	Page /115

6.9.5 Side Cover R ASSY

Refer to Section 4.2.19 for the part number of the Side Cover R ASSY.

<Removal>

1. Remove CT PCA.

(1) Referring to steps (1) ~ (2) in Section 6.8 "CT PCA", remove the CT PCA.

2. Remove Side Cover R ASSY.

(2) Raising the Base Cover, unlatch the tab section which connects the Base Cover and Side Cover R ASSY to separate them.



<Installation>

Follow the above procedure in reverse order.

6.9.6 Side Cover L

NOTICE

Refer to Section 4.2.20 for the part number of the Side Cover L.

<Removal>

1. Remove CT PCA.

(1) Referring to steps (1) ~ (2) of Section 6.8 "CT PCA", remove CT PCA.

2. Remove Side Cover L.

(2) Raising the Base Cover, unlatch the tab section which connects the Base Cover and Side Cover L to separate them.



<Installation>

								Name	ScanSnap S1300i Maintenance Manual			
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	r to P2	Drawing No.	P1PA03643	XX/6		
Rev.	Date	Desig.	Check	Appr.		Description	escription		MTED.	Daga	81 /	
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		FFULIN		гаge	/115	

Chapter 7 Test Program

Two types of Test Programs are provided for this scanner.

- S300/S1300 EEPROM Maintenance Tool (S300E2pLog V03L01 or later)
 <u>* V03L01 or later supports S1300i.</u>
 This tool backs up the Log data in the EEPROM to this tool, and also restores the EEPROM data onto the new OP Panel. This program is also used to refer to EEPROM information.
- Adjustment Tool (hereinafter called "TP-TOWER") This program is provided for Adjustment of the image and Troubleshooting (refer to Chapter 4).

7.1 System Environment of Test Program

Host	: Pentium 3, 1.0 GHz (Recommended: Pentium 4, 1.8 GHz or more)
Memory	: 512 MB or more (786 MB or more is recommended)
Disk space	: 400 MB or more of free space (*1)
Display	: 1024 x 768 dot or more
USB port	: USB 2.0 (mandatory)
DVD-ROM drive	: Necessary for driver installation
OS	: Windows 2000 / Windows XP / Vista (32-bit)
	* TWAIN-WIA driver does not operate in Windows 2000.
	* The test programs do not operate in a 64-bit OS.
Driver	: ScanSnap Manager V5.1 or later

*1 The Test program files are assumed to be copied to the HDD. If the they are copied to a different memory drive, an error may occur due to shortage of memory.

								Name	ScanSnap S1300i Maintenance Manual		
02	October 20, 2012	Walamata	Walromatru	MOhto	D02124	01769 Dof	write DD	Drawing	P1PA03643-B0XX/6		
02	Octobel 29, 2012	wakamaisu	wakamaisu	IVI.Onta	P0212A	101708 Kela	110 P2	140.			
Rev.	Date	Desig.	Check	Appr.		Description			лтер	Dogo	82 /
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by	Iwashimizu		FFULIN	штер	rage	/115

Section 7.2

7.2 Work Flow of Unit Inspection and Unit Repair

The workflows when using the Test program are as follows:

(1) Troubleshooting

The following shows a procedure for checking the scanner Image Quality before the scanner is repaired.



(2) Adjustment

The following shows a procedure for adjusting the repaired scanner and checking its Image Quality.



								Name	ScanSnap S1300i Maintenance Manual		
								Drawing	D1DA 036/13 B0VV/6		
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A0176	8 Refar to P2	1	No.	No. PIPA03043		\Л /0
Rev.	Date	Desig.	Check	Appr.	Desc	ription			лтер	Dogo	83 /
Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwa	shimizu	-		штер	rage	/115

7.3 How to Save EEPROM Data

This section describes how to back up the EEPROM data stored in the OP Panel and save it temporarily to the computer. This procedure is required before OP Panel replacement.

- 1) Activate "S300E2pLog.exe".
- 2) Click the [Save] button.

sourching against (interaction	JU/ST SUU SETTES)	
Data Name	Value	Error Description	
Listing information. CALL Information Couveice Information Counter Information		Reference	<u>S</u> ave <u>R</u> estore

3) Specify the file name and click the [Save] button. The EEPROM data is saved in the specified file, and the message in step (4) appears.

Save as			? 🗙
Savejn: 🔂 S3	800E2pLog V03L01	6	-11 🎽
File <u>n</u> ame:			<u>S</u> ave
Save as type: 🛛	EX Files(*.hex)	•	Cancel

- 1. It is recommended to use the Serial Number of the scanner that is being repaired as the file name.
- 2. The Log data is saved in the Test program folder. Be careful not to delete it.
- 3. If you specify an existing file name, the warning message asking you whether the data shall be over-written or not is displayed. The EEPROM data is very important, so the message will appear several times to prevent the data from being overwritten by mistake. Respond properly to the message as shown in the following flow chart.

							Name	ScanSnap S1300i Maintenance Manual		0i nual
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768	Refar to P2	Drawing No.	P1PA03643-	-B0X	XX/6
Rev.	Date	Desig.	Check	Appr.	Desc	ription			Daga	84 /
Designe	d by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwas	himizu	FFULIN	/IIIED	гаge	/ 115

Section 7.3

Returns to the screen on step (3).

When you have specified an existing file name:

First warning appears (only when you have specified the existing file name).

Save as D:\S300E2pLog V03L01\A03B000001.he.hex already exists. Do you want to replace it? Yes <u>N</u>o Click Click Second warning appears (only when you S300E2pLog have specified the existing file name). The file exists. ΟK Third warning appears (only when you have specified the existing file name). Click S300E2pLog The saved EEPROM data exists. Although EEPROM data can be saved, the existing EEPROM data is overwritten. Continue the save? <u>Y</u>es Νo Click Click Forth warning appears (only when S300E2pLog you have specified the existing file name). Saved data is overwritten. Are you sure ? Yes <u>Ν</u>ο Click Click The log data is overwritten. 4) Completes EEPROM data restoration. S300E2pLog Saving EEPROM data was successful. This data is used for restoration of EEPROM. OK.

The EEPROM data has been saved when this dialog box appears. Click the [OK] button.

						Name	ScanSnap S1300i Maintenance Manual	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	Drawing No.	P1PA03643-B0XX/6	
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Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu	PFU LIN	Page /115	

7.4 How to Restore the EEPROM Data

This section describes how to restore the EEPROM data that has been saved to the computer temporarily onto the new OP Panel.

- 1) Activate "S300E2pLog.exe".
- 2) Click the [Restore] button.

3) Specify the file (EEPROM data) to restore, and then click the [Open] button.

Open		? 🔀
Look jn: 🔀	S300E2pLog V03L01	- 🖿 🖛 🎟
A03B0000	01.he.hex	
File <u>n</u> ame:	A03B000001.he.hex	<u>O</u> pen
Files of <u>type</u> :	HEX Files(*.hex)	Cancel

4) The screen below will appear to confirm whether the serial number of the EEPROM data and that of the actual scanner are identical.

\$300E2	Log	X
⚠	S/N in EEPROM data is A03B000001. Is this same as the S/N on the manufacturing k	abel ?
	<u>Y</u> es <u>N</u> o	

Make sure that the serial numbers on the EEPROM data and the manufacturing label are the same, and then click [Yes]. If they are not identical, click [No].

5) If you clicked [No] in step (4), the following dialog box appears. Click the [OK] button.



If you clicked [Yes] in step (4), the following dialog box appears.

\$300E2	pLog	\mathbf{X}
?	Restoring EEPROM data Do you want to delete th	was successful. ne saved EEPROM data?
	<u>Y</u> es	No

If you click [Yes] button on this dialog box, the file specified in step (3) will be deleted. If you click [No], the file specified in step (3) will not be deleted.

						Name	ScanSnap S1300i Maintenance Manual	
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* Footnote: Configuring data restoration method

You can select data restoration method regarding the following four types of data. The default setting for this tool is "Don't restore". The information below is NOT necessary to restore at regular

maintenance.

- User Firmware Revision
- Past Error Code
- Past Error (Equipment Error)
- Past Error (Temporary Error)

Configuring method is described below.

1) Click the icon on the title bar on the Main screen, and then select [Set Restore Method...]..

🎂 S300E2pLog V03L01 (for S300/							
×	Move Close	Alt+F4					
	Set Restore Method						
	S300E2pLog Information(A)						

2) Select restoration method for each item, and then click the [OK] button.

Don't Restore: EEPROM value will not be changed. (Default setting on this tool) Restore: The data in the file to be restored will be written in the EEPROM. Erase: All data will be cleared.

Init ..: All settings will be brought back to default "Don't Restore".

Data Restore Method
Data Restore Method Don't Restore : EEPROM data don't change. Restore. : Specified data writing Erase : Specified Data Clear.
⊡ser Firmware Revision
Past Error Code
Past Error (Equipment Error)
Past Error (⊥emporary Error)
Init

If the restoration method is changed, the new setting is taken over until the setting is changed again.

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Section 7.5

7.5 How to Refer to the EEPROM Data

The following explains how to refer to the EEPROM data.

- 1) Activate "S300E2pLog.exe".
- 2) Click the [Reference] button.
- 3) Log data appears as a list display.

5	S300E2pLog V03L01 (for S300)	/S1300 series)		
	Data Name	Value	Frror Description	
	Contained Information >	Value	-	
	Serial Number	A03B000001	-	
	Shipment Date (dd/mm/yy)	08/02/12	-	
	First Scanning Date (dd/mm/vv)	14/02/12	-	
	User Firmware Rev. Present	GD12	-	
	User Firmware Rev. Last		-	
	User Firmware Rev. Before Last		-	
	< Counter Information >		-	
	Scanning Paper Counter	22	-	
	Pick Roller Counter	22	-	
	Pad Counter	22	-	≡ .
	Lamp On Time(min.)	25	-	
	< Error Information >		-	
	Optical Alarm Counter.(ADF-F)	0	-	
	Optical Alarm Counter.(ADF-B)	0	-	
	Mechanical Alarm Counter.	0	-	
	Motor Fuse Alarm Counter.	0	-	
	Image Transfer Error Counter.	U	-	
	Memory Alarm Counter.	1	-	
	EEDOM 1K Enner Counter.	1	-	
	Latest Even Cade	U 0.00 (00k)	-	
	Poot Error Code1	0x00 (00h)		
	Post Error Code?	0x00 (00h)		
	Past Error Code3	0x00 (00h) 0x00 (00h)	_	
	Past Error Code4	0×00 (00k)	_	
	Past Error1 (Equipment Error)		_	
	Past Error2 (Equipment Error)	0×00	-	
	Past Error3 (Equipment Error)	0×00	-	
	Past Error4 (Equipment Error)	0×00	-	
	Past Error5 (Equipment Error)	0×00	-	
	Past Error6 (Equipment Error)	0x00	-	
	Doot Error? (Equipment Error)	0.00	-	<u> </u>
	Listing information.			
	ALL Information		Reference	<u>S</u> ave
	C Deveice Information			-
	C Counter Information			<u>R</u> estore
	Error Information			
	C Life Time Information			<u>E</u> xit
	Data reference succeeded.			

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< Device Information >	
Serial Number	Scanner serial number
Shipment Date (dd/mm/yy)	Date on which the scanner test was completed in the factory
First Scanning Date (dd/mm/yy)	The first date on which the user used the scanner.
User Firmware Rev. Present	Displays user's firmware version history
eser i minvare itevi i resent	When new firmware is downloaded, the "User Firmware Rev Before Last" is
User Firmware Rev. Last	discarded and the user firmware versions are rememorized as follows:
User Firmware Rev. Refore Lest	Before Last ← Last
eser i ninvare nevi Deluie Last	Last \leftarrow Present
	Present New firmware version
< Counter Information >	
Scanning Paper Counter	Displays the number of sheets that have been scanned in the life of the scanner.
rick koller Counter	Displays how many documents have been scanned since the Pick roller counter was
Ded Counter	reset using the ScanSnap Manager.
r au Counter	Displays how many documents have been scanned since the Pad counter was reset
Lamn On Time(min)	using the ScanShap Manager.
< Error Information >	Displays now long the LED lamp on the CIS lights.
Optical Alarm Counter (ADF-F)	Displays the number of CIS unit errors for front side security
Ontical Alarm Counter (ADF P)	Displays the number of CIS unit errors for front side scanning.
Mashaniaal Alarm Counter.(ADF-B)	Displays the number of CIS unit errors for backside scanning.
Mechanical Alarm Counter.	Displays the number of paper feeding unit errors.
Motor Fuse Alarm Counter.	Displays the number of motor fuse errors.
Image Transfer Error Counter.	Displays the number of image transfer errors.
Memory Alarm Counter.	Displays the number of memory errors.
Data Transfer Timeout Counter.	Displays the number of data transfer timeouts.
EEPROM 1K Error Counter	Displays the number of EEPROM 1K errors.
Latast France Cada	Displays array and history. When an arrive set array is the
Latest Error Code	Displays error code nistory. when an equipment error or temporary error occurs,
Past Error Codel	follows Refer to the Error code list on next nage for details
Past Error Code2	Past Error Code 4 ← Past Error Code 3
Past Error Code3	Past Error Code 3 ← Past Error Code 2
Past Error Code4	Past Error Code 2 🗲 Past Error Code 1
	Past Error Code 1 ← Latest Error Code
	Latest Error Code ← New error code
Past Error1 (Equipment Error)	Equipment error history.
Past Error2 (Equipment Error)	When an equipment error occurs, the "Past Errors" is discarded and Past Errors 1~8
Past Error3 (Equipment Error)	are rememorized as follows. Keller to the Error code list on next page for details. Past Error $8 \leftarrow$ Past Error 7
Past Error4 (Equipment Error)	Past Error 7 ← Past Error 6
Past Error5 (Equipment Error)	Past Error $6 \leftarrow Past Error 5$
Past Error6 (Equipment Error)	Past Error $5 \leftarrow$ Past Error 4 Past Error $4 \leftarrow$ Past Error 3
Past Frror7 (Fauinment Frror)	Past Error 3 \leftarrow Past Error 2
Dost Ennorg (Equipment Error)	Past Error 2 ← Past Error 1
r ast Erroro (Equipment Error)	Past Error 1
Past Error1 (Temporary Error)	Temporary error history.
Past Error2 (Temporary Error)	When a temporary error occurs, the "Past Error8" is discarded and Past Errors 1~8
Past Error3 (Temporary Error)	are rememorized as follows. Refer to the Error code list on next page for details.
rase Errors (remporary Error)	Past Error $\delta \leftarrow$ Past Error /
Dost Ennon (Tommorrow Enner)	Past Error / 🗲 Past Error b
Past Error4 (Temporary Error)	Past Error $7 \leftarrow$ Past Error 6 Past Error 6 \leftarrow Past Error 5
Past Error4 (Temporary Error) Past Error5 (Temporary Error)	Past Error 7 \leftarrow Past Error 6 Past Error 6 \leftarrow Past Error 5 Past Error 5 \leftarrow Past Error 4
Past Error4 (Temporary Error) Past Error5 (Temporary Error) Past Error6 (Temporary Error)	Past Error 7 \leftarrow Past Error 6 Past Error 6 \leftarrow Past Error 5 Past Error 5 \leftarrow Past Error 4 Past Error 4 \leftarrow Past Error 3
Past Error4 (Temporary Error) Past Error5 (Temporary Error) Past Error6 (Temporary Error) Past Error7 (Temporary Error)	Past Error 7 \leftarrow Past Error 6 Past Error 6 \leftarrow Past Error 5 Past Error 5 \leftarrow Past Error 4 Past Error 4 \leftarrow Past Error 3 Past Error 3 \leftarrow Past Error 2 Past Error 2 \leftarrow Past Error 1
Past Error4 (Temporary Error) Past Error5 (Temporary Error) Past Error6 (Temporary Error) Past Error7 (Temporary Error) Past Error8 (Temporary Error)	Past Error 7 \leftarrow Past Error 6 Past Error 6 \leftarrow Past Error 5 Past Error 5 \leftarrow Past Error 4 Past Error 4 \leftarrow Past Error 3 Past Error 3 \leftarrow Past Error 2 Past Error 2 \leftarrow Past Error 1 Past Error 1 \leftarrow New error code

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< Life Time Information >

TOP cover open count Lamp(LED) lighting time **CHUTER close count** Scan SW operation count

Displays how many times the top cover has been opened. Displays the total time that the LED has been on. Displays how many times the chute has been closed. Displays how many times the Scan switch has been pressed.

Error category	Error code	Error description	Remarks
	0x11	RAM alarm	Loop down
Initial diagnosis arror	0x16	γRAM alarm	Loop down
mittai ulagnosis error	0x17	EEPROM alarm	3 cycle display
	0x18	USB Controller alarm	3 cycle display
	0x20	Command sequence alarm	
Operation error	0x21	Undefined command specification	
	0x22	Parameter alarm	
	0x40	ATN ON	(Operating)
	0x41	Jam	
Initial diagnosis error Operation error Temporary error Equipment error	0x42	Hopper empty	
	0x43	Miss-Picking	
	0x44	Cover open	
	0x45	Multifeed	
	0x46	Trailing edge detection error	
	0x47	Chute closed during scanning	(Power discontinuity)
	0x81	Running alarm	
	0x82	Optical alarm (Front)	
	0x83	Image transfer error	
	0x84	Memory alarm	
Equipment error	0x85	EEPROM alarm	OP Panel (4K)
	0x8A	Motor alarm (timeout error due to waiting of halt)	
	0x8B	Data transfer error (Timeout error)	
	0x8C	Optical alarm (Back)	
	0x8D	USB Controller alarm	

- Example of "Past Error Code":

0x00 (00h): No error occurred in the past

0x43 (01h): Miss-picking

* Data in parentheses "()" are reference value for firmware analysis.

- Example of "Past Error (Equipment error)" and "Past Error (Temporary error)": 0x00:

No error history

0x43 (0A00): Miss-picking when firmware version is "0A00"

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7.6 How to Adjust and Test the Image Quality

The following explains how to adjust and check the image quality.

Note: Prepare the following Test Charts to adjust and test the image quality.

Description	P/N	Remarks
Test Chart No.42 Test Sheet (W)	PA03277-Y120 PA03277-Y123	Refer to Section 5.4.

- 1) Run ttatp.exe to activate TP-TOWER.
- 2) The screen below appears. Select "ScanSnap S1300i" and click the [OK] button.



3) Click the [Select] button on the screen below.

E) Tools(I) Debug(D) H Device Information	elp(<u>H</u>)			Judge		
Shipment		Ve	endor ID			Select(<u>S</u>)
Draw No.	Serial/Lot No.	D	evice Rev.			Reprint(<u>R</u>)
Product ID	Firmware Rev.1	Fi	rmware Re	v.2		Exit(<u>E</u>)
No. Testitem		Judge	Result	Requirements	Error	
				1	1 2000	

								Name	ScanSnap S1300i Maintenance Manual	
	0 (1 . 00 0010				D00104	017(0 D (Drawing	P1PA03643-B0XX/6	
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- 4) Select a process you want to perform as follows.
 - (1) Select a process you want to perform.
 - S1300i_Diagnose.tps: Troubleshooting
 - S1300i_Adjust.tps: Adjustment
 - (2) After selecting it, enter the following item.
 - Serial/Lot No.: Enter the scanner serial number.
 (3) Press the [OK] button, and the screen in step (5) appears.

Machine Select	
Scanner Draw Number/Shipment/Script	Input way of Serial/Lot No. Keyboard 💌
PA03643-B00X ScanSnap S1300i S1300i Diagn PA03643-B00X ScanSnap S1300i S1300i_Adjus	iose.tps it.tps
Ĺ	(1) Select a process you want to perform.
(2) Enter "Serial/Lot No.	".
	(3) Press the [OK] button.
Serial No./Revision1 Serial/Lot No. A03B000001	Serial No./Revision2 Serial/Lot No. Revision.
Product Year/Month CCD Unit Number F:	B: OK Exit

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5) Click the [Test] button to start testing.

Perform the subsequent operations according to the screen instructions.

Adjustment Tool for \$300/ File(E) Tools(T) Debug(D) Help(I	\$1300 V3.0L10 (R03) \$13 Đ	00i_Diagnose,tps V001	
Device Information Shipment ScanShap S1300i Draw No. PA03643-B00X Product ID ScanShap S1300i	Serial/Lot No. A03B000001 Firmware Rev.1	Vendor ID Device Rev. Firmware Rev.2	Select(S) Test(<u>I</u>) Reprint(<u>R</u>) Exit(<u>E</u>)
No. Testitem		Judge Result Requirements Error	

Note 1: The screen below appears at image quality check or adjustment.

Load the specified test charts one by one according to the screen instructions. When one test chart has been scanned, the "Paper empty" error may appear, but you can continue adjustment/diagnosis by resetting the error and loading the next test chart specified in the upper window of the screen.

Operation								
(ADF) Please set Test Chart on ADF.								
1. Test sheet (W) :1 Sheet (PA03277 2. No.42 :1 Sheet	'-Y123)							
Are you ready ?								
Yes(Y)	No(<u>N</u>)							

						Name	ScanSnap Maintenanc	S130 e Ma)0i Inual
						Drawing		VV IC	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refar to P2	No.	PIPA03043)-BU2	AA/0
Rev.	Date	Desig.	Check	Appr.	Description			Daga	93 /
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Note 2: The screen below appears at image adjustment.

Follow the screen instructions, open the ADF, and then clean the glass and white backing strips.

After cleaning them and closing the ADF, press the [OK] button.



								Name	ScanSnap Maintenan)0i Inual	
								Drawing		2 DA	VVIC
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	01768 Refa	ar to P2	No.	FIFA0304)-DU⊿	AA/0
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6) Check the result.

The result is displayed as shown on steps (7) and (8).

If an error occurs, the screen on the left below appears. (The NG items, results and rules are shown.)

Press the [OK] button to close the screen.



This screen indicates the item names, the results, and standards judged NG. Click the [OK] button to close this screen.

Refer to the following table to troubleshoot the error.

Error	Table to refer
ADF F Offset	Table 4.3.5
ADF B Offset	
ADF F Magnif	
ADF B Magnif	
ADF white level	Table 4.3.6

The NG report is also saved in CSV file. The file is saved in the same file folder under folder where the TP-TOWER is located;

Image Quality Test

• Image Quality Adjustment

• File name: NGReport.csv

								Name	ScanSnap Maintenanc) S13(e Ma)0i nual	
								Drawing				
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7) Image Quality Check Result

[Image Quality Check Screen Example]

Sh	lice information			Juage	Select(S)
	ipment			Vendor ID	
Sc	anSnap S1300i			FUJITSU	Test(T)
Dr	aw No	Seri	al/Lot No	Device Rev	10801
	aw 110.	Jen		. Device nev.	
PA	03643-B00X	A031	3000001		
	aduat ID	Firm			Exit(<u>E</u>)
r F I	Bauerin	FILL	ware Re		
i c	anSnap S1300i				
		GD1	2		
		_			
	Testitem	ludae	Recult	Requirements Pror	
-	Message (Set Chart)	OK	Readit	-	
	ADF F White Level Msr	оĸ	246.749	240 < R < 252 -	
	ADF_F White Level Msr	ок	245.566	240 < G < 252 -	
	ADF_F White Level Msr	ок	245.094	240 < B < 252 -	
	ADF_B White Level Msr	ок	246.569	240 < R < 252 -	
	ADF_B White Level Msr	ок	245.785	240 < G < 252 -	
	ADF_B White Level Msr	ОK	245.034	240 < B < 252 -	
	ADF_F Offset Msr	ОK	1[dot]	-12 <= Main <= 12 [dot] -	
	ADF_F Offset Msr	ОК	8[dot]	-16 <= Sub <= 16 (dot) -	
	ADF_F Magnif Msr	ОК	-0.403	-1.000 <= Magnification-X upper part [%] <= 1.000 -	
	ADF F Magnif Msr	ОK	-0.403	-1.000 <= Magnification-X lower part [%] <= 1.000 -	
	ADF_F Magnif Msr	ОK	-0.126	-1.000 <= Magnification-Y left part [%] <= 1.000	
	ADF_F Magnif Msr	ОK	0.069	-1.000 <= Magnification-Y right part [%] <= 1.000	
	ADF_B Offset Msr	ОK	2[dot]	-12 <= Main <= 12 [dot]	
	ADF_B Offset Msr	ОK	0[dot]	-16 <= Sub <= 16 [dot] -	
		OK	-0.403	-1.000 <= Magnification-X upper part [%] <= 1.000 -	
	ADF_B Magnif Msr	OK	-0.403	-1.000 <= Magnification-X lower part [%] <= 1.000 -	
	ADF_B Magnif Msr ADF_B Magnif Msr	UK.		4 000 · Manufacture (1) - 4 000	
	ADF_B Magnif Msr ADF_B Magnif Msr ADF_B Magnif Msr	OK	0.135	-1.000 <= Magnification-Y left part [%] <= 1.000 -	
	ADF_B Magnif Msr ADF_B Magnif Msr ADF_B Magnif Msr ADF_B Magnif Msr	OK OK	0.135 -0.093	-1.000 <= Magnification-Y left part [%] <= 1.000 - -1.000 <= Magnification-Y light part [%] <= 1.000 -	

The contents of the display are just an example.



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8) Image Adjustment Result

[Image Adjustment Screen Example]

mp	oment		Vendor ID				
) ray	NSNap S13001	rial/Lot N	Pour So		Test(<u>I</u>)		
PA03643-B00X A03B000001			1 Device Rev.		Reprint(<u>R</u>)		
					Exit(E)		
roc	luct ID Fil	rmware F	lev.1 Firmware Rev.2	_			
Gal	GI	D12					
	estitem	Judae	Result	Requirements	Error		
(Check Device	OK	Device Name:ScanSnap S1300i Match	Match	· \		
A	ADF CIS Dust Adj	OK	0 (PRNU=7)	ADF-F Detect Level <= 4 (PRNU <= 64)	· 1		
- A	DF CIS Dust Adj	OK	8 (PRNU=7 Dust=1)	ADF-F Dust Count <= 64 (by tone difference over 7.0)	· .		
	ADF CIS Dust Adj	OK	0 (PRNU=16)	ADF-B Detect Level <= 4 (PRNU <= 64)	-		
- (ADF CIS Dust Adj	OK	16 (PRNU=16 Dust=0)	ADF-B Dust Count <= 64 (by tone difference over 7.0)			
P	nessage (Set Chart)	OK	White avail 217.7 (di)(al - 50b/000)	0x22 D Adi Voluo (Fronth 0x00			
, r 2	NDF_F White Adj	OK	WhiteLevel=217.7 Adjval=56h(66%)	0x33 <= R Adj Value (Front) <= 0x80			
2	IDF_F White Adj	0K	WhiteLevel=208.7 AdjVal=53h(6536)	0x33 <= 0 Adj Value (Front) <= 0x80			
ļ	DF B White Adi	OK	WhiteLevel=229.9 AdiVal=5Dh(93%)	$0x33 \le B$ Adi Value (Back) $\le 0x80$			
, A	DF B White Adi	OK	WhiteLevel=220.0 AdiVal=59h(89%)	0x33 <= G Adi Value (Back) <= 0x80			
Ă	DF B White Adi	OK	WhiteLevel=216.5 AdiVal=58h(88%)	0x33 <= B Adi Value (Back) <= 0x80			
A	DF_F Offset Adj	ОK	Adr 0x02 Val 0x8C(-12)	-72 <= Main offset <= +72			
A	DF_F Offset Adj	OK	Adr 0x03 Val 0x86(-6)	-127 <= Sub offset <= +127			
A	DF_F Magnif Adj	OK	Mag 0.38% Adr 0x0A Val 0x18	-3.0 <= Sub Mag <= +3.0	·		
P	ADF_B Offset Adj	OK	Adr 0x07 Val 0x0C(12)	-72 <= Main offset <= +72			
P.	ADF_B Offset Adj	OK	Adr 0x08 Val 0x82(-2)	-127 <= Sub offset <= +127			
1	hermistor Check and Setting	OK	25	10 <= Thermister Val <= 40	· /		
1	nermistor Check and Setting	UK	Adriuxu9 Valiux19(25)	Thermister value Write UK	· /		
. E	EPROM Final Setting	OK	OK		• /		

* The contents of the display are just an example.

No.	Test item	Judge	Result	Requirements	Description
1	Check Device				
2	ADF CIS Dust Adj			ADF-F Detect Level <= 4 (PRNU <= 64)	٦
3	ADF CIS Dust Adj			ADF-F Dust Count <= 64 (by tone difference over 7.0)	≻ A*
4	ADF CIS Dust Adj			ADF-B Detect Level <= 4 (PRNU <= 64)	
5	ADF CIS Dust Adj			ADF-B Dust Count <= 64 (by tone difference over 7.0)	J
6	Message (Set Chart)				
7	ADF_F White Adj			0x33 <= R Adj Value (Front) <= 0x80)
8	ADF_F White Adj			0x33 <= G Adj Value (Front) <= 0x80	
9	ADF_F White Adj			0x33 <= B Adj Value (Front) <= 0x80	> ^{B*}
10	ADF_B White Adj		Image adjustment result	0x33 <= R Adj Value (Back) <= 0x80	
11	ADF_B White Adj	UK/ NG	display	0x33 <= G Adj Value (Back) <= 0x80	
12	ADF_B White Adj			0x33 <= B Adj Value (Back) <= 0x80	J
13	ADF_F Offset Adj			-72 <= Main offset <= +72	← C*
14	ADF_F Offset Adj			-127 <= Sub offset <= +127	
15	ADF_F Magnif Adj			-3.0 <= Sub Mag <= +3.0	→ E*
16	ADF_B Offset Adj			-72 <= Main offset <= +72	\checkmark
17	ADF_B Offset Adj			-127 <= Sub offset <= +127	<>D*
18	Thermistor Check and Setting			10 <= Thermistor Val <= 79	
19	Thermistor Check and Setting			Thermistor Value Write OK	→ F*
20	EEPROM Final Setting				← G*

*See next page.

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Item	Description
	Checking foreign object position in CIS (No.2 ~ 5)
	-Test Item: ADF CIS Dust Adj
	- Purpose: To check the foreign object position in CIS, and write the position
A	and dust collection slice-level in the EEPROM to memorize.
	-How to see the result:
	"0 (PRNU=8)" \rightarrow 0: Correction level, 8: the number of detected PRNU
	"9 (PRNU=8 Dust=1)" \rightarrow 9: Total number of detected PRNU and vertical streaks
	White level adjustment (No.7~12)
	-Test Item: ADF_F White Adj / ADF_B White Adj
	- Purpose: To adjust the white level balance to correct the image contrast.
В	-How to see the result:
	"White Level=208.1" → The white level before adjustment
	"AdjVal=54h(84%)" →EEPROM setting value to correct the
	white level to target value (246 levels of gray)
	Main scanning offset adjustment (No.13, 16)
	-Test Item: ADF_F Offset Adj → Front side
	ADF_B Offset Adj → Backside
С	-Purpose: To correct the offset in main scanning direction.
	-How to see the result:
	"Adr 0x02" \rightarrow EEPROM address
	"Val:0x8A(-10)" → EEPROM setting value
	Sub-scanning offset adjustment (No.14, 17)
	-Test Item: ADF_F Offset Adj → Front side
	ADF_B Offset Adj → Backside
D	-Purpose: To correct the offset in sub-scanning direction.
	-How to see the result:
	"Adr 0x03" \rightarrow EEPROM address
	"Val 0x84(-4)" \rightarrow EEPROM setting value
	Sub-scanning magnification adjustment (No.15)
	-Test Item: ADF_F Magnif Adj \rightarrow for both Front and Back
	-Purpose: To correct the magnification in sub-scanning direction.
E	-How to see the result:
	"Mag 0.54%" \rightarrow Sub-scanning magnification before adjustment
	"Adr 0x0A" → EEPROM address
	"Val 0x1B" → EEPROM setting value
	Temperature setting at adjustment (No.18, 19)
	-Test Item: Temperature measurement and adjustment by thermistor
F	-Purpose: To set the temperature in the scanner at sub-scanning magnification adjustment.
•	-How to see the result:
	"Mag 0x09" → EEPROM address
	"Val 0x19(25)" → EEPROM setting value
	EEPROM setting (No.20)
	-Test Item: EEPROM setting
	-Purpose: To delete the following Log data.
G	User firmware version
	Code of errors that occurred in the past
	Error history (Equipment errors)
	Error history (Temporary errors)

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Chapter 8 Operation and Daily Maintenance

8.1 Basic Operation

8.1.1 Turning the Scanner ON/OFF

This section explains how to turn the scanner ON/OFF.

The scanner is turned ON/OFF in conjunction with the computer. Therefore, you do not have to worry about turning the power ON/OFF as long as the scanner is connected to a computer.

<Turning the scanner on>

- (1) Open the ADF paper chute (cover) when the computer is turned on.
- (2) The [Scan] button blinks blue to indicate that the scanner is turned on, and lights in blue when the scanner is ready to scan.



With some computers, the initialization of the scanner may be performed several times when the computer is started up.

<Turning the scanner off>

- (1) Turn off the computer or close the ADF paper chute (cover).
- (2) The [Scan] button switches off when the scanner is turned off.



- Close the ADF paper chute (cover) after putting the extension back.
- With some computers, it may take two to three minutes until the light of the [Scan] button goes out after the computer is turned off.

<Scanner sleep mode>

When the scanner has not been used for 1 minute while the power is on, it enters sleep (power saving) mode. The scanner's internal light switches off in sleep mode.

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<Scanner's auto power off>

When the scanner is turned on and left unused for the specified time (default is "4 hours"), it will turn itself off automatically. To turn the scanner back on, perform one of the following operations:

- Press the [Scan] button on the scanner
- Close the ADF paper chute (cover) and open it again

8.1.2 Loading Documents

This section explains how to load documents in the scanner.

(1) If you are loading multiple sheets, check the number of sheets. The maximum number of sheets in the scanner is as follows: For A4 or smaller sizes: Up to 10 sheets can be loaded (with paper weight of 80 g/m² [20 lb] and thickness of the document stack under 1 mm). For details, refer to Section <u>1.1.4</u>.

If you try to scan more than the maximum amount that can be loaded, the following problems may occur:

- Files may not be properly created due to excessive file size.
- Paper jams may occur.
- (2) Fan the documents.
 - 1. Hold both ends of the documents and fan them a few times.



2. Rotate the documents by 90 degrees and fan them in the same manner.

(3) Straighten the edges of the documents and slightly displace the top edges at an angle.



Paper jams or damage to documents may occur if you scan the documents without aligning the edges first.

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(4) Open the ADF paper chute (cover) of the scanner.



(5) Pull out the extension.



(6) Load the documents in the ADF paper chute (cover).

Load the documents face-down and top-first with their back facing you. Load the documents so that they are not beyond the reference marks within the side guides.



[Reference] For Windows models

Right-click the ScanSnap Manager icon on the taskbar, and select [Scan Button Settings]. In the ScanSnap setup dialog box that appears, click the [Detail] button, then select the [Scanning] tab \Rightarrow [Option] button. If the [Set the document with its face up] check box is selected in the[Scanning mode option] dialog box, load documents face-up and bottom edge first.



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						Drawing	D1D1036/3-R0VV/6
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(7) Adjust the side guides to the width of the documents.Do not leave space between the side guides and the documents.Otherwise, the documents may be fed skewed.



8.1.3 Scanning Documents

Refer to Section 3.2.5 for how to scan a test document.

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Section 8.2

8.2 Daily Care

8.2.1 Cleaning Parts and Cleaning Frequency

The user of this scanner is recommended to perform cleaning once after every 200 sheets scanned.

However, depending on the kind of document that is scanned, more frequent cleaning may be required.

- Before you perform cleaning, you must turn off the ScanSnap and unplug the cables to avoid the risk of fire or electric shock.
- Do not place internal parts of the scanner (e.g. pad ASSY, pick roller) anywhere within reach of small children.
- Do not use aerosol spray or spray that contains alcohol to clean the scanner. Dust blown up by strong air from the spray may enter inside of the scanner which may cause scanner failure or malfunction.

Also note that sparks generated by static electricity may cause a fire.

• The glasses inside the scanner become very hot when the ScanSnap is being used. Unplug the cables from the ScanSnap and wait for at least 15 minutes before cleaning.

• When you perform cleaning, be careful not to get your hand or the cloth caught on the pick spring (metal part) as a deformed pick spring may cause injury.

No.	Cleaning Parts	Cleaning Method	Remarks
1	Device exterior	Refer to Section 8.2.3, and clean the device exterior.	
2	Pad ASSY	Refer to "1." in Section 8.2.4, and clean the pad ASSY.	
3	Glass	Refer to "2." in Section 8.2.4, and clean the glass.	
4	White backing strip	Refer to "3." in Section 8.2.4, and clean the white backing strips.	
5	Pick roller	Refer to "4." in Section 8.2.4, and clean the pick roller.	
6	Idler roller	Refer to "5." in Section 8.2.4, and clean the idler roller.	
7	Feed roller	Refer to "6." in Section 8.2.4, and clean the feed roller.	
8	Eject roller	Refer to "7." in Section 8.2.4, and clean the eject.	

8.2.2 Cleaning Materials

Cleaning materials and their part numbers are as below.

No.	Product Name	Part No.	Remarks
1	Cleaner F1	PA03950-0352	 bottle (100 ml) Spray onto the cloth to clean. It may take a long time for Cleaner F1 to dry if an excessive amount is used. Moisten the cloth with moderate quantity. Wipe off the cleaner completely to leave no residue on the cleaned parts.
2	Cleaning Wipe	PA03950-0419	1 pack (24 packets) Cleaning Wipes are wet sheets pre-moistened with Cleaner F1 which can be used instead of cloths moistened with Cleaner F1.
3	Lint-free dry cloth		Commercially available

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8.2.3 Cleaning the Scanner Exterior

NOTICE

- Never use paint thinner or any other organic solvents.
- Be careful not to get any moisture or water inside the scanner during cleaning.
- It may take a long time for Cleaner F1 to dry if an excessive amount is used. Moisten the cloth with moderate quantity. Wipe off the cleaner completely to leave no residue on the cleaned parts.

<Cleaning Method>

Clean the outside of the ScanSnap with a dry cloth, or a cloth moistened with Cleaner F1/mild detergent.



8.2.4 Cleaning the Inside of the Scanner

Clean the inside of the scanner with a cloth moistened with Cleaner F1 or with a Cleaning Wipe.

Scanning continuously may cause dust and paper dust to accumulate inside the ScanSnap and result in scanning error. As a guideline, clean the inside of the ScanSnap every 200 sheets scanned. Note that this guideline varies depending on the types of documents you scan. For instance, it may be necessary to clean the scanner more frequently when you scan documents on which the toner is not sufficiently fused.

Cleaning Procedure:

(1) Turn the scanner power off, and wait for 15 minutes.

(2) Pull the ADF Release Tab to open the ADF Top Section.



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(3) Clean the following locations with a cloth moistened with Cleaner F1 or with a Cleaning Wipe.



- Pad ASSY (x 1) Wipe the Pad ASSY downward. When cleaning the Pad ASSY, be careful not to get your hand or the cloth caught on the pick spring (metal part).
- 2. Glass (x 2; located on the ADF Top Section and its opposite side) Clean the glass surface lightly with a soft cloth.
- 3. White backing strip (x 2; located on the ADF Top Section and its opposite side) White strips along the edge of the glass. Clean the surface lightly with a soft cloth.
- 4. Pick roller (x 1)

Clean the roller lightly while rotating it with your finger downwards. Be careful not to damage the surface of the rollers. Take particular care in cleaning the rollers since foreign substances left on the rollers negatively affect the feed performance.

5. Idler roller (x 4, located on the ADF Top Section) Clean the rollers lightly while rotating them with your fingers. Be careful not to damage the surface of the rollers. Take particular care in cleaning the rollers since foreign substances left on the rollers negatively affect the feed performance.

								Name	ScanSnap Maintenanc	S13(e Ma)0i nual
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02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A	.01768 Refa	ar to P2	No.	P1PA03643	-R03	XX/6
Rev.	Date	Desig.	Check	Appr.		Description				Daga	105 /
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Section 8.2.4

- (4) Connect the power cable (or the USB bus power cable) to the ScanSnap and the computer, then press the [Scan] button for 3 seconds with the ADF top section open.
- (5) Clean the feed roller and the eject roller with a cloth moistened with Cleaner F1.



6. Feed roller (x 2)

Press the [Scan] button to rotate the roller. Gently wipe the dirt and dust off while taking care not to damage the surface of the rollers. Make sure that it is cleaned properly because residue on the roller will affect the feeding performance.

7. Eject roller (x 2)

Press the [Scan] button to rotate the roller. Gently wipe the dirt and dust off while taking care not to damage the surface of the rollers. Make sure that it is cleaned properly because residue on the roller will affect the feeding performance.

(6) Close the ADF top section.

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8.3 Consumables and Replacement

8.3.1 Consumables

The scanner has the following consumables that users need to replace at regular intervals. Refer to the following for the procedure to check/reset the use count of consumables and the replacement procedure. Consumables can be replaced by the user.

No.	Name	Part No.	How to check the number of scanned documents	How to replace	
1	PAD ASSY	PA03541-0002	10,000 sheets or one year		See Section 8.3.3.
2	PICK ROLLER	ICK ROLLER PA03541-0001		See Section 8.3.2.	See Section 8.3.4.

* The suggested replacement cycles are based on A4/Letter paper free of wood fibers 80 g/m² (20 lb) as the cycle varies according to the paper type used.

Use only consumables specified by PFU LIMITED.

To purchase the consumables, contact your FUJITSU dealer or an authorized FUJITSU scanner service provider.

						Name	ScanSnap S1300i Maintenance Manual
						Drawing	D1D402642 D0VV/6
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8.3.2 Checking/Resetting the Consumable Counter

8.3.2.1 Checking the Consumable Counter

Each consumable counter can be checked by using one of the following procedures: ScanSnap S1300i : Windows OS Refer to **<ScanSnap S1300i for Windows OS>** : Mac OS Refer to **<ScanSnap S1300i for Mac OS>**

<ScanSnap S1300i for Windows OS>

- (1) Select [Check consumable status] from the Right-Click Menu.
- (2) The [ScanSnap Manager Check consumable status] dialog box appears.
- (3) Check the status of each consumable.

ScanSnap Manager - Check consumable status									
Number of times the consumables are used. Reset the consumable counter when the consumable is replaced.									
Total Page Count 100,001	Target value to change supplies								
PICK ROLLER Count: 100,001 Reset	PICK ROLLER: 100,000 sheets								
PAD ASSY Count 10,001 Reset	PAD ASSY: 10,000 sheets								
OK Help									

<ScanSnap S1300i for Mac OS>

- (1) Select [Check consumable status] from the ScanSnap Manager menu.
- (2) The [ScanSnap Manager Check consumable status] window appears.
- (3) Check the status of each consumable.

O C ScanSnap Manager – Check consumable status									
	Number of times the consumables are used. Reset the consumable counter when the consumable is replaced.								
	Total Page Count:	100,001		Target value to change supplies					
	PICK ROLLER Count:	100,001	Reset	PICK ROLLER:	100,000 sheets				
	PAD ASSY Count:	10,001	Reset	PAD ASSY:	10,000 sheets				
?									

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8.3.2.2 Resetting the Consumable Counter

Each consumable counter can be reset by using one of the following procedures: ScanSnap S130

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: Mac OS Refer to <ScanSnap S1300i for Mac OS>

<ScanSnap S1300i for Windows OS>

- (1) Select [Check consumable status] from the Right-Click Menu.
- (2) The [ScanSnap Manager Check consumable status] dialog box appears.
- (3) Click the [Reset] button for the consumable counter that you want to clear.

ScanSnap Manager - Check consumable status	X
Check the number of sheets scanned. Reset the co	ounter when the consumable is replaced.
counter Total Page Count. 1 00,001	Suggested replacement cycle
PICK ROLLER Count 100,001 Reset	PICK ROLLER: 100,000 sheets
PAD ASSY Count 10,001 Reset	PAD ASSY: 10,000 sheets
OK	Help

(4) Click the [Yes] button.

ScanSnap Manager
Resetting the PAD ASSY counter. Are you sure?
Yes No

(5) The count is reset to 0.

ScanSnap Manager - Check co	onsumable status	×
Check the numbe	r of sheets scanned. Reset the c	counter when the consumable is replaced.
Total Page Count:	counter 1 00,001	Suggested replacement cycle
PICK ROLLER Count:	100,001 Reset	PICK ROLLER: 100,000 sheets
PAD ASSY Count	0 Reset	PAD ASSY: 10,000 sheets
·		
	ОК	Help

								Name ScanSnap S13 Maintenance M)0i nual
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<ScanSnap S1300i for Mac OS>

- $(1) \ Select \ [Check \ consumable \ status] \ from \ the \ ScanSnap \ Manager \ menu.$
- $(2) \ The \ [ScanSnap Manager Check \ consumable \ status] \ window \ appears.$
- $(3) \ Click \ the \ [Reset] \ button \ for \ the \ consumable \ counter \ that \ you \ want \ to \ clear.$

Check the number of sr	leets scanned, ke	iset the counter	when the consumable is	replaced.
Total Page Count:	100,001		Suggested replacement cycle	1
PICK ROLLER Count:	100,001	Reset	PICK ROLLER:	100,000 sheet
PAD ASSY Count:	10,001	Reset	PAD ASSY:	10,000 sheet

(4) Click the [Yes] button.

~	Are you sure?		
		Reset	No Yes

(5) The count is reset to 0.

Check the number of sh	neets scanned. Re	eset the counte	er when the consumable is	replaced.
*				
Total Page Count:	100,001		Suggested replacement cycle	
PICK ROLLER Count:	100,001	Reset	PICK ROLLER:	100,000 sheets
PAD ASSY Count	0	Reset	PAD ASSY:	10,000 sheets

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							Drawing	P1PA036/3-R0XX/6	
02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A01768 Refa	ar to P2	NO.	1 11 AUJU 4 J-DUAA/U	
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Designe	ed by March 15, 2012	Oshima	Checked by	Nishibata	Approved by Iwashimizu		FFULIN	rage /115	

8.3.3 Pad ASSY Replacement

Turn the ScanSnap off, and unplug the power cable from the AC outlet or the USB bus power cable from the computer before you replace any consumables. Failure to do so may result in fire or electric shock.

- 1) Remove the documents from the ADF Paper Chute (cover).
- 2) Pull the ADF Release Tab to open the ADF Top Section.



3) Pull out the Pad ASSY in the direction of the arrow by pinching both ends of the Pad ASSY.



4) Attach the new Pad ASSY while pushing the pad plate down.



NOTICE

Make sure that you attach the Pad ASSY with its front side on top. If it is attached the other way around, paper jams or other feeding errors may occur.



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						Drawing	
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5) Make sure that the Pad ASSY is completely locked into the retaining hooks.



NOTICE

Make sure that the Pad ASSY is completely attached. Otherwise, paper jams or other feeding errors may occur.



 \rightarrow You should hear the ADF Top Section click when it returns to its original position.

- 6) Close the ADF Top Section.
- 7) Reset the Pad ASSY counter to 0. (Refer to Section 8.3.2)

								Name	ScanSnap S1300i Maintenance Manual
02	October 29, 2012	Wakamatsu	Wakamatsu	MOhta	P0212A01	768 Refa	r to P?	Drawing No.	P1PA03643-B0XX/6
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8.3.4 Pick Roller Replacement

Turn the ScanSnap off, and unplug the power cable from the AC outlet or the USB bus power cable from the computer before you replace any consumables. Failure to do so may result in fire or electric shock.

- 1) Remove the documents from the ADF Paper Chute.
- 2) Pull the ADF Release Tab to open the ADF Top Section.



3) Hold the squeeze clips on the right of the Sheet Guide with your fingers, and then pull the Sheet Guide up to remove it.



4) Rotate the bushing (left).



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								Drawing			
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5) Slightly pull up the left part of the Pick roller shaft (about 5mm), move it towards the left side, and then pull it up to remove it from the scanner.

The area around the Pick roller may get dirty due to paper dust, and cause scan errors. Remove the dirt using a dry cloth moistened with isopropyl alcohol in order to prevent such errors.

Do NOT use any water, mild detergent or air-spray.



Pick Roller Shaft

Pick Roller

Pull out the shaft from the Pick roller lifting up the retaining clip. 6)



NOTICE

Lifting the retaining clip with your fingernail may hurt or damage your fingernail. If you cannot lift it successfully, use a paper clip.



Insert the Pick roller shaft aligning the drive pin with the groove on the new Pick Roller. 7)



Pick Roller Shaft

								Name	ScanSnap S1300i Maintenance Manual			
								Drawing D1DA02642 D4				
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Section 8.3.4

8) Insert the right end of the Pick Roller shaft into the bushing (right), and set the shaft into the slot gradually lowering it.



9) Secure the bushing (left) by rotating it in the direction of the arrow.



Pick roller 10) Hold the squeeze clips on the right of the sheet guide between your fingers, and attach the sheet guide.



 \rightarrow The sheet guide makes a clicking sound when the squeeze clips fix into position.

NOTICE

- Make sure that the sheet guide is completely locked in. Otherwise document jams or other feeding errors may occur.
- 11) Close the ADF top section. ADF Top Section
 → You should hear the ADF top section click when it returns to its original
 - position.
- 12) Reset the Pick Roller counter. (Refer to Section 8.3.2)



								Name	ScanSnap S1300i Maintenance Manual			
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02	October 29, 2012	Wakamatsu	Wakamatsu	M.Ohta	P0212A0	A01768 Refar to P2		No.	PIPA0364	3-B02	XX/0	
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