# Canon

- 🞝 imagePRESS C7000VP
- 🐴 imagePRESS C6000VP
  - 🗼 imagePRESS C6000



Service Guide







#### **IMPORTANT**

THIS SERVICE GUIDE INCLUDES THE INFORMATION RELATING TO THE imagePRESS C7000VP/C6000VP/C6000.

SPECIFICATIONS AND OTHER INFORMATION CONTAINED HEREIN ARE SUBJECT TO CHANGE AND MAY VARY SLIGHTLY FROM INFORMATION FOUND IN ADVERTISING AND OTHER PRINTED MATTER.

ALL PRICES LISTED ARE SUBJECT TO CHANGE WITHOUT NOTICE.

PART NUMBERS LISTED MAY BE CHANGED WITHOUT NOTICE TO REFLECT ENGINEERING REVISIONS.

#### **REVISION HISTORY**

June 2007

Service Guide released

July 2007

- Revision 1:
  - o Main unit Parts Yield revised
  - Accessory part numbers revised
  - Waste Toner Bottle item code added
  - o Periodic Maintenance

0

o Table revised

#### March 2008

- Revision 2:
  - o imagePRESS C6000VP/C6000 information added
  - Perfect Binder & Stack Bypass added
  - Educational Training updated
  - Revision 2b:
    - Consumable Parts and Replacement Parts revised
    - o Specifications revised
    - Service Manual & Parts Catalog Item Codes updated
    - Warranty Support revised

#### September 2009

- Revision 3:
  - Version up
  - o GBC Puncher/IF Unit & Two-Knife Trimmer added
  - o imagePRESS CR Server A7000 Creo Controller added



Published by Canon U.S.A., Inc. One Canon Plaza Lake Success, NY 11042-1198 1-800-OK-CANON

e-Mail: ServicePlanning@cusa.canon.com

Canon U.S.A. Homepage: http://www.usa.canon.com

Canon U.S.A. Internet e-Support Center website: http://www.support.cusa.canon.com

Canon U.S.A. ISG Central website: http://isgcentral.cusa.canon.com Canon Network Access (CNA) website: http://www.cna.cusa.canon.com

Distributed in the United States by Canon U.S.A., Inc.

This Service Guide is the property of Canon U.S.A., Inc. © Canon U.S.A., Inc. 2009. All rights reserved.

The information contained in this Service Guide constitutes confidential information of Canon U.S.A., Inc. and should not be disclosed to any third party without the express written permission of Canon U.S.A., Inc.

Pursuant to the authorized Service Agreement with Canon U.S.A., Inc., this Service Guide is solely for reference purposes and may be used only by an authorized Service Provider of Canon U.S.A., Inc. No part of this Service Guide may be reproduced or transmitted in any form by any means, electronic or mechanical, for any purpose without the prior written consent of Canon U.S.A., Inc., except as expressly permitted herein.

Pursuant to the authorized Service Agreement with Canon U.S.A., Inc., Service Provider agrees to indemnify Canon U.S.A., Inc. and to hold it harmless from and against any and all claims arising out of Service Provider's possession, use, or misuse of this Service Guide.

As an authorized Canon dealership for the imagePRESS C7000VP/C6000VP/C6000 you agree that the imagePRESS C7000VP/C6000VP/C6000VP/C6000 and its related hardware/software accessories will not be exported from the United States except in strict accordance with the Export Administration Regulations of the U.S. Department of Commerce and other U.S. laws and regulations controlling exports from the United States.

Canon U.S.A., Inc. from time to time updates this online Service Guide and may modify the information and/or specifications contained in it at any time without notice. Additionally, all prices and availability dates listed herein are subject to change without notice. The latest version is available online at the ISG Central and e-Support websites noted above. Please make certain that you are using the latest version. Specimens of Web pages included herein are for illustration purposes only.

Canon and Always Ask for Canon Genuine Toner, Parts & Supplies are registered trademarks of Canon, Inc. imagePRESS is a trademark of Canon Inc.

All other company names and product names may be trademarks or registered trademarks of their respective owners, and are hereby acknowledged.











# **Table of Contents**

I.	PF	RODUCT OVERVIEW AND ACCESSORY & ADVANCED OPTIONS	1
ļ	۸.	Overview	1
	3.	CONFIGURATION	
	).	ACCESSORY OPTIONS.	
	1.		
	2.		
	3.		
	4.	Color Image Reader-H1	7
	5.	POD Deck-A1/Secondary POD Deck-A1	8
	6.		
	7.		
	8.		
	9.		8
		Document Insertion Unit-C1	
	11	1. Booklet Trimmer-C1	9
		2. Professional Puncher-B1 with Integration Unit-A1	
		3. Two-Knife Trimmer	
		ADVANCED OPTIONS	
	1.		
	2.		
	3.		
	4.		11
	5.	Color UFRII PCL/PS Printer Kit-T1	12
II.	DI	EALER SALES/SERVICE AUTHORIZATION	13
A	١.	TECHNICIAN/SYSTEM ENGINEER	13
III.		EDUCATIONAL TRAINING	13
,	١.	Training Overview	1:
	<b>.</b> . 3.	TECHNICIAN TRAINING	
	,. 1.		
	2.		
	3.		
(	). ).	SYSTEM ENGINEER TRAINING	
`		Online Modules – Software Training.	
	).	CLASSROOM – SYSTEMS TRAINING	
_	Ξ.	ACCESSORY TRAINING MODULES	
_		Two Knife Booklet Trimmer	
		a) The Online Module will address the following components:	
		b) Prerequisites	18
	2.		
		a) The Online Module will address the following components:	
_	_	b) Prerequisites	
F		CREO CONTROLLER TECHNOLOGY	
	1.		
	2.		
	3.	Prerequisites	20
IV.		SERVICING NOTES	<b>2</b> 1
A	١.	POWER AND PLUG REQUIREMENTS	21
-	3.	ESTIMATED INSTALLATION TIMES	
(	).	Installation Weight & Dimensions	



D.	INSTALLATION SPACE REQUIREMENTS	26
E.	SERVICE SUPPORT TOOL (FIRMWARE UPDATES)	
F.	COMPUTER REQUIREMENTS FOR UPGRADING	28
G.	SOFT COUNTER	
H.	MEAP COUNTER	
I.	LICENSE MANAGEMENT SYSTEM (LMS)	
J.	CONSUMABLES	31
K.	PERIODIC REPLACEMENT PARTS	
L.	CONSUMABLE PARTS	
M.	RECOMMENDED SPARE PARTS	
N.	Periodic Maintenance	
Ο.	QA Kits	
Р.	SPECIAL TOOLS, SOLVENTS & OILS	67
v. s	UGGESTED END-USER CUSTOMER SERVICE OFFERINGS	68
A.	MONTHLY COPY VOLUME	68
B.	WARRANTY SUPPORT	
1.	End-User Warranty Options	69
C.	SERVICE PARTS AVAILABILITY	
1.	Warranty Administration Reduction Program	70
2.	Warranty Parts For Repair	72
3.		
4.		
D.	PARTS SUPPORT PROGRAM FOR IMAGEPRESS SERVER	
E.	DURABILITY ENHANCEMENT PROGRAM (DEP)	
F.	CUSTOMER EXPECTATIONS DOCUMENT (CED)	
G.	SERVICE PARTS AVAILABILITY	80
VI.	PRODUCT TECHNICAL SUPPORT OFFERINGS	81
A.	DEALER SUPPORT REQUIREMENTS	
B.	CANON USA SUPPORT OFFERINGS	
1.		
2.		
3.		
	a) Canon USA e-Support Center Website	
	b) Canon USA ISG Central Website	
VII.	APPENDIX	88
Α.	SPECIFICATIONS	
В.	CANON IMAGEPRESS C7000VP LIMITED WARRANTY	
C.	CANON IMAGEPRESS C6000VP LIMITED WARRANTY	
D.	CANON IMAGEPRESS C6000 LIMITED WARRANTY	
Ε.	CANON IPQ-2 DRUM LIMITED WARRANTY	
F.	LIST OF TABLES	101



# I. Product Overview and Accessory & Advanced Options

#### A. Overview

The imagePRESS C7000VP is a full-scaled digital press with print speeds of up to 70-ppm (pages-per-minute) in Color or Black & White (B&W); designed to produce high color image quality, maintain high durability, and productivity.

The imagePRESS C7000VP is designed with automated features to maximize uptime and productivity. Refer to the Recommended Spare Parts list on Page 60 for the list of parts that should be maintained on-hand to facilitate prompt servicing.

The imagePRESS C7000VP digital press is intended for the following:

- Commercial printers looking to expand their services and revenue opportunities while offering customers exceptional print quality
- Quick printers and digital printers that want to increase production volume by offering enhanced image quality on a greater variety of paper stocks
- > **In-plant CRD facilities** that need to maintain control over color printing costs, quality, and turnaround time

The imagePRESS C6000VP is a slower version of the imagePRESS C7000VP intended for **Commercial Printers** that are interested in expanding their services and revenue opportunities while offering customers exceptional print quality.

The imagePRESS C6000 is the successor to the CLC 5100/4000 Series and is intended for in-plant **Central Reproduction Department** (CRD) facilities that need to maintain control over color printing costs, quality, and turnaround time. The imagePRESS C6000 is more suitable for those customers who utilize printfor-pay using mainly small sized plain uncoated paper.

These models handle a variety of paper weights, types, and sizes and accept sheets as small as 7.2" x 7.2" to as large as 13" x 19.2" (and even custom sizes) and 17 lb. bond to 110 lb. cover in weight.

The imagePRESS C7000VP/C6000VP/C6000 prints images up to 1200 x 1200dpi with 256 halftones resolution. Canon's new V Toner is oil-free and utilizes exceptionally small particles containing micro-dispersed wax so toner fixes evenly and lays flat, resulting in sharp, vivid, dense images and a smooth finish that looks and feels like offset printing. The higher resolution produces fine images, higher quality characters, smooth corners, clean gradient transitions, and text looks sharper with images exceptionally clear and detailed.

Built-in Automatic Press Calibration sets the proper color densities without operator intervention, while Canon's Advanced Developer technology maintains a constant supply of fresh developer to ensure color consistency from side to side, page to page, and job to job. Real-Time Calibration measures color density levels in real-time and automatically makes any necessary adjustments to help ensure that the first print matches the last, and every one in-between.

<sup>&</sup>lt;sup>1</sup> If the Stack Bypass is installed the minimum page size is 5.5" x 7.2".



In addition to two standard trays, the imagePRESS C7000VP has an optional POD Deck that holds any supported stock in any tray. The POD Deck has three trays, two trays hold up to 1,000 sheets each, and the third tray holds up to 2,000 sheets. Combine two POD Decks with the two standard 1,000-sheet trays and the capacity increases up to 10,000 sheets.

As detailed in the Model Differences Table, the significant differences between the imagePRESS C7000VP, C6000VP and the C6000 are the Print Speed and Power Requirements. In addition, Drum Life and Toner Yield are worthy of note from a service perspective.

The Drum (IPQ-2 Drum) is common to all three models. The new drum design remains stable in many environments and conditions and supports numerous graphics jobs. The life differences stated in the table below are the result of the drum being used at different speeds or for a shorter number of prints per job. Similarly, these speed differences, coupled with the volume of 11 X 17 or LTR size paper prints used in each model, will have different effects on the life of the parts used in each model.

The toner bottle (IPQ-2 Toner) and yield for the imagePRESS C7000VP and the imagePRESS C6000VP are identical. The toner bottle (IPQ-3 Toner) used with the imagePRESS C6000 is designed exclusively for the imagePRESS C6000. Therefore, there is no compatibility between them.

#### **Model Differences (Table 1)**

	imagePRESS C7000VP	imagePRESS C6000VP	imagePRESS C6000
Print Speed	Up to 70 ppm <sup>2</sup>	Up to 60 ppm <sup>2</sup>	Up to 60 ppm <sup>3</sup>
Power Requirements	3 phase 208V/30A (NEMA L21-30)	3 phase 208V/30A (NEMA L21-30)	Single phase 208V/30A (NEMA L14-30)
Maximum Power Consumption (Main Unit)	8.5kW or less	8.5kW or less	6kW or less
Warm-up Time	Approximately 7 minutes	Approximately 7 minutes	Approximately 11 minutes
Drum Life	(IPQ-2 Drum) Approximately 850,000 sheets	(IPQ-2 Drum) Approximately 740,000 sheets	(IPQ-2 Drum) Approximately: 660,000 sheets <sup>4</sup>
Toner Yield	(IPQ-2 Toner) Approximately 35,500 sheets @ 10% image duty	(IPQ-2 Toner) Approximately 35,500 sheets @ 10% image duty	(IPQ-3 Toner) Approximately 25,000 sheets @ 10% image duty

-

<sup>&</sup>lt;sup>2</sup> Maintains print speed regardless of paper weight based on LTR sized paper.

Speed is based on LTR sized paper. Print speed slows when using heavier paper.
 Drum life changes based on media type; Approximately 570,000 sheets @ 52ppm and Approximately 480,000 sheets @ 40ppm



# B. Configuration

Note: Configurations shown are for reference purposes only and are subject to change without notice. Please refer to the Dealer Price List on the ISG Central Website for the most up-to-date Item Numbers.

# **Product Configuration (Table 2)**

Product Configuration			
Item	Item Number <sup>5</sup>		
imagePRESS C7000VP shown			
imagePRESS C7000VP imagePRESS C6000VP imagePRESS C6000	1394B012AA 2252B005AA 1395B012AA		
Accessory Options	10000012701		
Professional Puncher-B1	2825B001AA		
Two-Knife Trimmer – A1	2827B002AA		
Plastic Comb 19-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B001AA		
Twin Loop 21-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B002AA		
Twin Loop 32-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B003AA		
Color Coil 44-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B004AA		
Velo Bind 11-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B005AA		
Loose Leaf 3-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B006AA		
Loose Leaf 5-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B022AA		
Pro Click 32-Hole Punch LTR-A1 (Die for Professional Puncher-B1)	3028B021AA		
Integration Unit-A1	2871B001AA		
Color Image Reader-H1 Set	0468B006AA		
Perfect Binder-B1	2467B002AA		
Glue-A1 (for Perfect Binder-B1)	1093B001AB		
Glue-A2 (for Perfect Binder-B1)	1093B002AB		
GBC Puncher Unit Set (Puncher Unit and I/F Unit)	2825B004AA		
GBC Puncher Unit	2825B001AA		
I/F Unit	2871B001AA		
Stack Bypass-A1	1399B001AA		
DADF-R1	0470B002AC		
Platen Cover Type K	1121B001AA		

<sup>&</sup>lt;sup>5</sup> Item Numbers and Part Numbers are subject to change without notice.



Product Configuration			
Item	Item Number <sup>5</sup>		
Reader Attachment Kit-A1	1398B001AA		
Paper Deck-AC1	1873B002AA		
POD Deck-A1	1400B001AA		
Secondary POD Deck-A1	1400B005AA		
Finisher-AB1	1402B002AA		
Saddle Finisher-AB2	1403B002AA		
Staple-N1 (For Finisher-AB1 or Saddle Finisher-AB2)	1007B001AA		
Staple-P1 (For Saddle Finisher-AB2)	1008B001AA		
Document Insertion Unit-C1	0518B001AA		
Inserter Attachment Kit-A1	1508B001AA		
Booklet Trimmer-C1	1743B001AA		
High Capacity Stacker-C1	1741B002AA		
Stacker Dolly-A1	1091B001AA		
Document Insertion Unit-C1	0518B002AA		
Tab Feeding Attachment-C1	2389B001AA		
Puncher Unit-V1	0520B002AA		
System Options	•		
Remote Operators Software Kit-A2	0115B006AA		
Voice Guidance Kit-A2	9598A004AA		
Barcode Printing Kit-A1	9941A001AA		
ADF Access Handle-A1	1095B001AA		
Key Switch Unit-A2	8203A002AA		
Braille Label Kit-A1	7518A002AA		
Card Reader-C1	6575A001AB		
Basic Card Set	0500A002AC		
Copy Card Set 1 (1-30)	0499A004AA		
Copy Card Set 2 (31-100)	0499A005AA		
Copy Card Set 3 (101-200)	0499A006AA		
System Accessory Attachment Kit-A1	2380B001AA		
Web Access Software-E1	1329B002AB		
Secure Watermark-A1	1082B002AA		
Removable Hard Disk Drive Common Kit-A1	3075B002AA		
Removable Hard Disk Drive Attachment Kit for imagePRESS C7000VP/C6000VP	3075B003AA		
HDD Data Encryption Kit-B3	1897B002AA		
HDD Data Erase Kit-A1	1360B002AA		
Print Controller Options			
Color UFR II/PCL/PS Printer Kit-T1	1407B005AB		
Color Universal Send Kit-G1	1332B002AA		
Universal Send PDF Advanced Feature Set-A1 (Option for Color Universal Send Kit-G1)	1323B002AA		
Universal Send PDF Security Feature Set-A1 (Option for Color Universal Send Kit-G1)	1324B002AA		
Digital User Signature PDF Kit-A1 (Option for Color Universal Send Kit-G1)	1326B002AA		
Encrypted Secure Print Software-C1	1337B002AA		
imagePRESS Server A3100 (with Integrated Interface & Stand-A1)	0990B018AA		
imagePRESS Server A3000 Upgrade Kit	0449A041AA		



Product Configuration		
Item	Item Number <sup>5</sup>	
Removable HDD Kit-B2 (for imagePRESS Server A3100)	0134B004AA	
imagePRESS Server A2100	0991B018AA	
imagePRESS Server A2000 Upgrade Kit	0449A042AA	
Advance Controller Interface Kit (for imagePRESS A2100)	1101V271	
Furniture Stand (for imagePRESS A2100)	0191V621	
Removable HDD Kit-B3 (for imagePRESS Server A2100)	0134B005AA	
Graphic Arts Feature Set V2.1 (Standard for imagePRESS Server A2100)	7752A017AA	
Graphic Arts Package, Premium Edition V2.1 (Standard for imagePRESS Server A3100)	7752A019AA	
Compose 1, V2.0	2351B001AA	
Impose 1, V2.7	6596A029AB	
imagePRESS Server A1100 (imagePRESS C6000 only)	0992B013AA	
imagePRESS CR Server A7000 with Stand	3841B004AA	
Canon Interface Board-G1 (for imagePRESS CR Server A7000)	1125B002AA	
Process Power Kit A1 (Option for the imagePRESS CR Server A7000)	4105B001AA	
Consumables		
IPQ-2 Black Toner (imagePRESS C7000VP/C6000VP)	0436B003AA	
IPQ-2 Cyan Toner (imagePRESS C7000VP/C6000VP)	0437B003AA	
IPQ-2 Magenta Toner (imagePRESS C7000VP/C6000VP)	0438B003AA	
IPQ-2 Yellow Toner (imagePRESS C7000VP/C6000VP)	0439B003AA	
IPQ-3 Black Toner (imagePRESS C6000)	2548B003AA	
IPQ-3 Cyan Toner (imagePRESS C6000)	2549B003AA	
IPQ-3 Magenta Toner (imagePRESS C6000)	2550B003AA	
IPQ-3 Yellow Toner (imagePRESS C6000)	2551B003AA	
IPQ-2 Drum	0444B003AA	
imagePRESS C7000VP/C6000VP/C6000 Black Starter	0440B001AA	
imagePRESS C7000VP/C6000VP/C60000 Cyan Starter	0441B001AA	
imagePRESS C7000VP/C6000VP/C6000 Magenta Starter	0442B001AA	
imagePRESS C7000VP/C6000VP/C6000 Yellow Starter	0443B001AA	



# **Service Manual & Parts Catalog Configuration (Table 3)**

Product Configuration			
Item Part I			
Service Manual	·		
imagePRESS C7000VP/C6000VP/C6000	DU7-1225-020		
Perfect Binder-B1	DU7-1253-000		
Color UFR II/PCL/PS Printer Kit-T1	DU7-1227-000		
DADF-R1	DU7-1200-010		
Paper Deck-AC1	DU7-1228-000		
POD Deck-A1/Secondary POD Deck-A1	DU7-1229-000		
Finisher-AB1/Saddle Finisher-AB2	DU7-1230-000		
Booklet Trimmer C1	DU7-1231-000		
High Capacity Stacker-C1	DU7-1232-000		
Document Insertion Unit-C1	DU7-1170-010		
Puncher Unit V1	DU7-1172-010		
Color Universal Send Kit-G1	DU7-1205-010		
HDD Data Encryption Kit-B3	DU7-1233-000		
Two Knife Booklet Trimmer-A1	DU7-1271-000		
Professional Puncher-B1	DU7-1272-000		
Parts Catalog			
imagePRESS C7000VP/C6000VP/C6000	DU7-3196-010		
Perfect Binder-B1	DU7-3206-000		
Stack Bypass-A1	DU7-3207-000		
DADF-R1	DU7-3176-010		
Paper Deck-AC1	DU7-3197-000		
POD Deck-A1/Secondary POD Deck-A1	DU7-3198-000		
Finisher-AB1/Saddle Finisher-AB2	DU7-3193-000		
Booklet Trimmer C1	DU7-3194-000		
High Capacity Stacker-C1	DU7-3195-010		
Document Insertion Unit-C1	DU7-3154-010		
Puncher Unit V1	DU7-3156-010		
Two Knife Booklet Trimmer-A1	DU7-3221-000		
Professional Puncher-B1	DU7-3222-000		



# C. Accessory Options

#### 1. Perfect Binder-B1

This advanced new accessory provides users the ability to create perfect bound books in-line. This powerful binding capability is a perfect solution for Quick Printers, CRD, or Commercial Print environments. This is an in-line Perfect Binder, which provides high quality document binding for up to 200 sheets with a cover sheet that can be fed through an Insertion Unit. The Perfect Binder utilizes hot glue technology, and 3-side trimming for a high-quality finished product. It has paper waste collection for the 3-way trimming and an easy process to insert the glue for the binding. The Insertion Unit is standard with the Perfect Binder-B1 and gives users the ability to insert pre-printed cover sheets or insert sheets of up to 200 pages for binding. There is an upper tray and a lower tray with each having a capacity of up to 200 sheets. But the upper tray can handle up to 11.7" x 13" sized paper.

The optional High Capacity Stacker-A1 and/or Finisher-AB1/Saddle Finisher-AB2 are required to install the Perfect Binder-B1.

# 2. Stack Bypass-A1

The Stack Bypass can hold sizes from 5.5" x 7.2" to 13 x 19.2" and any type of paper. Custom sized paper is also supported.

Print speed from the Stack Bypass is different from the drawers. Since the Stack Bypass doesn't have a remaining paper sensor, the machine has to make sure the next paper is set on Stack Bypass just before drawing images on the drums. That causes the print speed from Stack Bypass to be slower than from the drawers.

#### 3. DADF-R1

The DADF-R1 (Duplexing Automatic Document Feeder) handles jobs that rely on the processing of originals. This optional accessory offers up to a 100-sheet capacity of paper up to and including 11" x 17" originals. The DADF-R1 operates at speeds up to 80 sheets per minute and accepts originals in weights from 13 - 80 lb. cover for 11" x 17" two-sided copies only. Note: The DADF-R1 is the same as the optional accessory that is available for the imagePRESS C1 however; it does not require an optional power supply.

# 4. Color Image Reader-H1

The Color Image Reader-H1 for the imagePRESS C7000VP is an optional accessory that scans originals up to 11" x 17" at a maximum resolution of 600dpi.



# 5. POD Deck-A1/Secondary POD Deck-A1

Similar to the two standard trays, the optional POD Deck-A1 will hold any supported media in any tray. The POD Deck-A1 has three trays that will hold up to 1,000 sheets each in Trays 1 and 2, and up to 2,000 sheets in Tray 3. With the standard two trays filled and two POD Decks connected, the maximum capacity for the press will be approximately 10,000 sheets. All three trays are equipped with suction feeding, Enhanced Air Assist technology, and Double Sheet Detection. Each tray is equipped with a digital light indicator, displaying paper level are in each tray.

# 6. Paper Deck-AC1

The optional Paper Deck-AC1 attaches to the lower right side of the main unit (with no POD Decks installed), and provides up to an additional 3,500 sheets of paper up to 13"x19" in weights ranging from 17 lb. bond to 110 lb. cover. The Paper Deck-AC1 is equipped with an elevator tray that raises and lowers the paper to help ensure smooth feeding into the imagePRESS device.

# 7. High Capacity Stacker-C1

The High Capacity Stacker-C1 option provides large stacking capabilities of up to 5,000 sheets outputted to the optional Stacker with a 1,000 sheet proof tray located on top. The Stacker neatly stacks all supported stock on a removable dolly. This rolling removable dolly makes it simple to transport large amounts of output to off-line finishing devices. Two stackers may be connected at the same time, doubling the number of sheets up to 10,000 sheets.

#### 8. Finisher-AB1 and Saddle Finisher-AB2

Both the Finisher-AB1 and Saddle Finisher-AB2 offer high-end finishing options with greater stacking capacities (up to 3,000 sheets), advanced stapling options, and two standard output trays. These finishers also have functions of the Multi-position corner stapling and double-stapling for up to 100-sheets. The Saddle Finisher-AB2 has the Saddle Stitch Booklet Finishing capability for up to 20-sheets or 80 imaged sides.

#### 9. Puncher Unit-V1

The optional Puncher Unit-V1 (Finisher-AB-1 and Saddle Finisher-AB2 accessory) provides 2- and 3-hole punch capabilities for paper stocks up to 110 lb. Index. This option supports 2-hole punching for LGL and LTR-R paper and 3-hole punching for 11" x 17" and LTR. The Puncher Unit-V1 is installed internally within the Finisher-AB1 or Saddle Finisher-AB2, in which the finisher's paper path has sensors to detect the sides of paper for accurate hole-punching. The Puncher Unit-V1 offers a 5,000-sheet punch waste tray capacity, minimizing the need for users to frequently empty the waste tray.



#### 10. Document Insertion Unit-C1

This optional Document Insertion Unit-C1 (Finisher-AB-1 and Saddle Finisher-AB2 accessory) installs directly on top of the Finisher giving the user an option to insert pre-printed cover sheets into a saddle stitch job. This is used for inserting cover sheets only and is not for sheet insertions. There is an upper tray and a lower tray with each having a capacity of up to 200 sheets.

#### 11. Booklet Trimmer-C1

This optional accessory attaches to the Booklet Tray of the Saddle Finisher-AB2 and provides front trimming of saddle-stitch bookbinding jobs. The open end of finished booklets can be trimmed up to 80 pages (approximately 20 sheets) to deliver a flush, even edge. After the booklets are trimmed, they are delivered to an output tray through a conveyor belt, in which the loading capacity is 30 books (equivalent of up to 2,400 two-sided pages).

# 12. Professional Puncher-B1 with Integration Unit-A1

This Professional Puncher Unit-B1 provides users the ability to handle a variety of punching patterns. The punching patterns are available as die sets that can easily be purchased and replaced by the user. This Professional Puncher provides the user the ability to create off-line plastic spiral bound books. This option supports LTR size paper only for stocks up to 110 lb. Index. The following punch patterns are available:

- Plastic Comb Binding (19 Holes)
- Twin Loop Binding (32 Holes)
- Twin Loop Binding (21 Holes)
- Velo Bind (11 Holes)
- Loose leaf Binding (3-Hole)
- Color Coil Binding (44 Holes)

#### 13. Two-Knife Trimmer

The Two-Knife Booklet Trimmer-A1 attaches to the Booklet Trimmer-C1 and provides 3-side trimming of a saddle stitch booklet job. This means that the customer can automatically create full color brochures with no margins, when both trimmers are installed. That is, off line trimming of booklet printing is no longer required.

Again, use of this option requires the installation of the Booklet Trimmer-C1 as well as the Saddle Finisher-AB2. Finally, this trimmer is only for booklet printing. One sheet trimming will not be allowed.

Note that a System Update for the imagePRESS C7000VP/C6000VP/C6000 main unit will be required to support the Two-Knife Booklet Trimmer-A1. The details regarding this System Update is included in a Technical Publication (TP08 368) and posted to the e-Support Web Site. In addition, a Technical Publication (TP08 373) addresses the Two Knife Trimmer Hardware.

Finally, note that imagePRESS Server A1100 V2/A2100 V2/A3100 V2 is required to operate this accessory. A customer can upgrade the A1100/A2100/A3100 to version V2 by purchasing the imagePRESS Server A1100/A2100/A3100 V2 media pack, which is available as a service part.



# D. Advanced Options

For demanding production environments with complex printing requirements, four advanced controller solutions are available. The imagePRESS Server A1100, imagePRESS Server A2100 and imagePRESS Server A3100 are Fiery-based controllers built on the industry's leading color server technology to support workflow integration, variable data printing, and Web-to-Print applications. The imagePRESS Server A1100 is for the imagePRESS C6000 only.

The imagePRESS CR Server A7000 powered by Creo Color Server Technology is a high-performance, high-end color server with excellent document printing capabilities, exceptional productivity, open connectivity to Graphic Arts and robust Variable Data Printing (VDP) solutions. The imagePRESS CR Server A7000 is available for the imagePRESS C7000VP/C6000VP/C6000.

The Canon Color URFII PCL/PS Printer Kit-T1 provides printing functionality when the vast majority of output is text-intensive.

#### **Advanced Options List (Table 4)**

Accessory	imagePRESS C7000VP	imagePRESS C6000VP	imagePRESS C6000
imagePRESS Server A3100	Yes	Yes	Yes
imagePRESS Server A2100	Yes	Yes	Yes
imagePRESS Server A1100	No	No	Yes
imagePRESS CR Server A7000	Yes	Yes	Yes
Other Accessory Options releatingePRESS C6000VP/6000.	sed with the imagePR	RESS C7000VP can al	so be used with the

# 1. imagePRESS Server A2100



The imagePRESS Server A2100 is a high-performance controller designed for corporate in-plants, Pay-For-Print, and commercial printers that require more color control, superior image quality, versatility, and reliability, and operate in both Windows and Macintosh environments. It comes loaded with standard features, such as Graphic Arts Package and Impose, Production Printing Package (without Compose and Preflight functions) and is configurable with optional packages such as Compose and the Graphic Arts Package Premium Edition. A software upgrade kit is available for the imagePRESS Server A2000.

# 2. imagePRESS Server A3100



The imagePRESS Server A3100 is built for maximum color control, superior image quality, variable data printing, and optimum workflow versatility for professionals using both Windows and Macintosh. Ideal for graphic-intensive environments requiring production and business (Print MIS) work flow integration via JDF, the imagePRESS Server A3100 comes fully loaded with standard features such as Graphic Arts Package Premium Edition, Impose,



and the Production Printing Package with Compose. An upgrade kit is available for the imagePRESS Server A3000.

# 3. imagePRESS Server A1100 (imagePRESS C6000 only)



The imagePRESS Server A1100 connects exclusively to the imagePRESS C6000 digital press. This versatile print server runs on a Windows XPE platform and comes equipped with an Intel Core 2 Duo 2.13GHz processor, a 160GB HD, and 1GB of memory. Plus, it's built on the Fiery System 8, Release 2 architecture.

The imagePRESS Server A1100 includes Command WorkStation, the centralized job management software that features an updated graphical user-interface. With Command WorkStation,

you'll view properties and manage jobs more efficiently. You'll preview PDF files, scale images to fit varied paper sizes, and quickly track, edit, and merge any number of jobs from one location. In addition, you'll have Schedule Printing to run each job at its most opportune time. Macintosh OS X users also have access to many features, including Command WorkStation and Hot Folders.

The imagePRESS Server A1100 also includes ColorWise, the color management software that provides greater control over color calibration and allows the user to manage ICC profiles and customize color curves. A subset of the Graphic Arts Package including Spot-On to help reproduce PANTONE colors accurately, Auto Trapping for control over trapping and registration preferences, and Hot Folders to help eliminate the time-consuming task of configuring print settings for multiple jobs are also included.

# 4. imagePRESS CR Server A7000



The imagePRESS CR Server A7000, Powered by Creo Color Server Technology, is a high-performance, high-end color server based on the Creo Color Server feature-set and flexible architecture. It offers an extensive set of features that deliver excellent color capability, speed, and one of the best values for professional graphic arts, mid-production, CRDs, creative agencies, and commercial printers alike.

The imagePRESS CR Server A7000 runs on a Windows XP operating system and comes equipped with an Intel Core 2 Quad 2.66 GHz processor, a 250GB System Disk, 750 GB

Printer (Image) Disk (3 x 250GB SATA2) and 2GB of system memory.

The imagePRESS CR Server A7000 enables printing from Windows and Macintosh operating systems and Use raster image processor (RIP) technology. The imagePRESS CR Server A7000 converts image files in page-description language (PDL) formats—for example, Adobe PostScript, PDF, and variable data printing formats—to a suitable ready-to-print (RTP) format for direct high quality digital printing. The imagePRESS CR Server



A7000 also streamlines the printing process by allowing end-users to print with preset workflows.

The Optional Process Power Pack includes applications to expand the capabilities of the imagePRESS CR Server A7000:

- Parallel RIP software that speeds up the production time by allowing two jobs to run simultaneously on the DFE using two RIP nodes.
- Photo Touch-up software provides automatic photo processing and enhancement on all images at the same time for improved output results. Settings for Photo Touch up can be adjusted manually.

#### 5. Color UFRII PCL/PS Printer Kit-T1

The Color URFII PCL/PS Printer Kit-T1 drives the press at its rated speed of up to 70 pages per minute. Built on a dual CPU of 800MHz and 400MHz this Canon-designed controller will enable 1200 x 1200 dpi print resolution with UFR II and PostScript drivers with 256-level grayscale support. With PCL printing, equivalent 2400 x 600 dpi print resolution is available with 256-level grayscale support.

The Color URFII PCL/PS Printer Kit-T1 supports three page description languages. PCL5C and PostScript 3 emulation are common PDLs used for printing typical office documents. The third page description language is Canon's proprietary Ultra Fast Rendering II (UFR II) technology. With UFR II, both the CPU in the imagePRESS controller and the user's PC are used for processing print data, which balances the load and allows printing at optimum speeds. UFR II print drivers are only available for Windows 2000/XP, Server 2003, and Macintosh environments.



#### II. Dealer Sales/Service Authorization

# A. Technician/System Engineer

To become authorized and maintain authorization to service and maintain an imagePRESS C7000VP/C6000VP/C6000 system, each Dealer location must have a minimum of two (2) field technicians who have successfully completed the imagePRESS C7000VP Training Program and received certified status.

Authorization requires the following:

- Two (2) hardware field technicians per service location (the course length is four (4) weeks) Temporarily at least one (1) technician trained and one (1) registered for training will be accepted
- One (1) system engineer per service location (the course length is one (1) week)
- One (1) showroom unit
- If applicable one (1) service training ATP unit ordered and installed following the initial training

# III. Educational Training

# A. Training Overview

The imagePRESS C7000VP Training Program is a comprehensive blended learning program which will teach all areas of setup and service for the imagePRESS C7000VP/C6000VP/C6000 systems. Hardware Technicians and System Engineers will learn everything from key operations, to servicing the main unit, through connecting and configuring the system to meet customer's needs and expectations in all areas of printing and copying environments.

All training for the imagePRESS C7000VP/C6000VP/C6000 is a blended format where all of the theoretical information is acquired through a series of online modules reinforced with a hands-on classroom experience. Training is divided into two separate programs: Technician Training and System Engineer Training. In each of these programs, the Technician or the System Engineer will be required to complete all of the required online prerequisite material prior to enrolling in the classroom program.

Students who have not been trained on the imagePRESS C7000VP will attend this new class; students already trained on the imagePRESS C7000VP are recommended to take and pass a new on-line module to successfully support the imagePRESS C6000VP/C6000.

A new two-day class will be offered for a limited time for the Perfect Binder for imagePRESS C7000VP/C6000VP/C6000. This new class will be an 'add on' to the existing 18 day Hardware (Technician) class resulting in the class being 20 days in length.



# B. Technician Training

Technician Training is designed for field technicians who will be responsible for supporting the imagePRESS C7000VP/C6000VP/C6000 system.

# 1. Online Modules - Technician Training

Each of the online modules below are designed to teach the theory which will be reinforced in class and will provide Technicians with the complete knowledge required for the setup and servicing of the imagePRESS C7000VP/C6000VP/C6000 system.

# Online Technician Training Modules (Table 5)

Module Name	Module Number	Required? <sup>6</sup>
imagePRESS C7000VP Overview & Configuration	IPC7000OC-GKMOD	Yes
imagePRESS C7000VP Key Operations	IPC7000KO-OTMOD	Yes
imagePRESS C7000VP Main Controller	IPC7000MC-OTMOD	Yes
imagePRESS C7000VP Original Exposure	IPC70000E-CPMOD	Yes
imagePRESS C7000VP Laser Exposure	IPC7000LE-CPMOD	Yes
imagePRESS C7000VP Media Transport	IPC7000MT-GKMOD	Yes
imagePRESS C7000VP Image Formation	IPC7000IF-CPMOD	Yes
imagePRESS C7000VP Fixing	IPC7000FX-CPMOD	Yes
imagePRESS C7000VP Main Unit Installation	IPC7000MI-INMOD	Yes
imagePRESS C7000VP Service Modes	IPC7000SM-OTMOD	Yes
imagePRESS C7000VP Accessories	IPC7000AC-ACMOD	Yes
imagePRESS C7000VP Systems & Connectivity	IPC7000SC-SCMOD	Yes
imagePRESS C7000VP Booklet Trimmer C1 Installation	IPC7000BI-INMOD	No
imagePRESS C7000VP High Capacity Stacker C1 Installation	IPC7000SI-INMOD	No
imagePRESS C7000VP Finishers & Output Accessories Installations	IPC7000FI-INMOD	No
imagePRESS C7000VP Paper Delivery Unit Installations	IPC7000PI-INMOD	No
imagePRESS Perfect Binder-B1	IPC7PB1AC-ACMOD	No

\_

<sup>&</sup>lt;sup>6</sup> Each of the modules are either required or recommended components of the training program. The *required* online modules must be successfully <u>completed before attending the classroom course</u>. If the "Required" column indicates a "Yes" then the module must be completed while a "No" indicates that the module is recommended training material.



# 2. Classroom - Technician Training

Building on the eLearning modules is a 20-day classroom program. These intensive twenty days blend information taught online with the hands-on and practical application of the classroom. Each student will have the opportunity to practice disassembly and installation of key components as well as the practical exercises for troubleshooting each area of the machine. This 20-day classroom program features the usage of the service support tool and NAVI. Color workflow and calibration exercises are also included in the classroom program.

The hands-on approach of the classroom program will focus on giving each Technician an ability to support the imagePRESS C7000VP/C6000VP/C6000 system.

The Classroom course will focus the following areas:

- Product Introduction/Overview
- Marking Engine Installation
- Basic Key Operations-User Modes
- Advanced Key Operations- Media Library
- Service Modes/Power Distribution
- Main Controller/Data Flow Image Processing
- Original Exposure Reader Unit
- Image Formation
- Laser Exposure System
- Fixing, Media Transport
- Service Support Tool
- NAVI
- Systems Connectivity
  - imagePRESS Server
  - Canon Print Controller
- Stacker
- Finishers
- POD Paper Supply
- Booklet Trimmer
- Perfect Binder
- Stack Bypass

#### 3. Prerequisites

Prior to beginning the Technician Training Program, each student will have to complete the Color Technologies program or its equivalent (Color Connectivity Quest).



# C. System Engineer Training

System training is designed for System Engineers who are required to support the imagePRESS C7000VP/C6000VP/C6000 system in a connected environment. The System Engineer class will focus on the connectivity features and utilities of the imagePRESS Server or Canon Print Controller in a customer's production environment.

# 1. Online Modules - Software Training

Each of the modules below are designed to teach the theory which will be reinforced in class and will provide System Engineers with the complete knowledge required to support all of the processes in the print production workflow for the imagePRESS C7000VP/C6000VP/C6000 system.

# **Online Software Training Modules (Table 6)**

Module Name	Module Number	Required? <sup>7</sup>
imagePRESS C7000 VP Systems & Connectivity	IPC7000SC-SCMOD	Yes
imagePRESS Server Administration Tools: Web Tools and MyDocs	IPSYSWT-SCMOD	Yes
imagePRESS Server Administration Tools: User Authentication with or without LDA	IPSYSUA-SCMOD	Yes
imagePRESS Server Additional Packages and Features	IPSYSADD-SCMOD	Yes
imagePRESS Production Printing Package	IPSYSPPP-SCMOD	Yes
imagePRESS Variable Data Printing	IPSYSVDP-SCMOD	Yes
imagePRESS Server Scanning	IPSYSSS-SCMOD	Yes
imagePRESS Server Performance	IPSYSSP-SCMOD	Yes
imagePRESS Server Print Management & Remote Access	IPSYSRA-SCMOD	Yes
Print Driver for the imagePRESS Server	IPSYSPD-SCMOD	Yes
imagePRESS Document Assembly & Media Library	IPSYSDAL-SCMOD	Yes
imagePRESS Server Color Management	IPSYSC-SCMOD	Yes
imagePRESS C7000VP Overview & Configuration	IPC7000OC-GKMOD	No
imagePRESS C7000VP Key Operations	IPC7000KO-OTMOD	No
Basic Color Principles	BCP-CLTMOD	No
Basic ColorPASS Technologies	BCPT-SCMOD	No
Color Models	CM-CLTMOD	No
Introduction to Prepress and Printing	IPPT-CLTMOD	No
Light and Objects	LO-CLTMOD	No
The Observer	OB-CLTMOD	No
Introduction to MEAP	MEAP-SCMOD	No
ColorPASS Print Driver Installation	CPPDI-SCMOD	No
Basic ColorPASS Print Driver	CPPD-SCMOD	No
Advanced ColorPASS Print Driver	CPAPD-SCMOD	No

<sup>&</sup>lt;sup>7</sup> As with the Technician modules each of the modules below are either required or recommended to complete prior to enrolling in the classroom course for software training program. The *required* online modules must be successfully <u>completed before attending the classroom course</u>. If the "Required" column indicates a "Yes" then the module must be completed while a "No" indicates that the module is recommended training material.



# D. Classroom - Systems Training

This is an intensive five (5) days of hands-on and practical application which is designed to blend the information taught online with the classroom experience. This classroom experience will focus on the preparation of the System Engineer to support a customer's use of the features and functions of the imagePRESS Server and Canon Print Controller along with enabling utilities.

The Systems Class will address the following components:

- Job Submission & Automation
- Print Management & Remote Access
- Document Assembly & Media Library
- Color Management
- VDP (Variable Data Printing) Selections
- Scanning
- Optional Features
  - Graphics Arts Package
  - Image Viewer
  - Filters for Hot Folders
  - Control Bar
  - PreFlight and Postflight
- Tools for the Administrator
- Production Printing Package
- Impose and Compose

# E. Accessory Training Modules

The online modules below are designed to teach the theory and operation which will provide Technicians with the complete knowledge required for the setup and servicing of the Two Knife Booklet Trimmer-A1 and the Professional Puncher-B1

Note: Only those technicians who have successfully completed the below accessory training modules will be entitled to live, phone-based support through the (TSC). Self-Service Support (software downloads, knowledgebase, support forums, technical publications) will continue to be available through our e-Support website for all technicians (refer to the Technical support section for entitlement details)

#### 1. Two Knife Booklet Trimmer

By the completion of this online course, you will be able to describe what the Two-Knife Booklet Trimmer is and what it does, and identify all of its components and their locations. In addition, you will be able to perform an installation and make needed adjustments and use the Service Mode operations for installing, configuring and maintaining the Two-Knife Booklet Trimmer.

# a) The Online Module will address the following components:

- Describe Features and Functions of the Two-Knife Booklet Trimmer
- Perform Installation of the Two-Knife Booklet Trimmer



- Identify and locate Components of the Two-Knife Booklet Trimmer
- Perform Two-Knife Booklet Trimmer Adjustments
- Perform Service Modes Operations

# b) Prerequisites

Prior to beginning the Two Knife Booklet Trimmer-A1 Training Course, each student will have to complete the imagePRESS C7000VP + Perfect Binder B1 modules.

# Two Knife Trimmer A-1 Online Module (Table 7)

Module Name	Code Number	Required?8
imagePRESS C7000VP Two-Knife Booklet Trimmer-A1	09IPC2KBT00E	Yes

#### 2. Professional Puncher Unit-B1

By the completion of this online course, you will be able to describe what the Professional Puncher is and what it does. You will be able to perform an installation, identify and locate components of the Integration Unit-A1, perform punch position adjustments, maintenance and software updates.

# a) The Online Module will address the following components:

- Describe what the Professional Puncher is and what it does
- Describe the features and functions of the Professional Puncher
- Perform an Installation
- Identify and locate components of the Professional Puncher
- Identify and locate components of the Integration Unit
- Perform Punch Position adjustments on the Professional Puncher
- Performing maintenance on the Die Set
- Perform Software Updates and Key Operations for the Professional Puncher

#### b) Prerequisites

Prior to beginning the Professional Puncher Unit-B1 Training Course, each student will have to complete the imagePRESS C7000VP/C6000VP/C6000 Hardware Course.

# Professional PuncherUnit-B1 Online Module (Table 8)

Module Name	Code Number	Required? <sup>8</sup>
Professional Puncher B1 Online Module	09IPC7PPB100E	Yes

.

<sup>&</sup>lt;sup>8</sup> Each of the modules are either required or recommended components of the training program. If the "Required" column indicates a "Yes" then the module must be completed while a "No" indicates that the module is recommended training material.



# F. Creo Controller Technology

Through a blend of a knowledge-based online course and a skills-based classroom course, the Systems Engineer or Field Technician will be exposed to the latest technology and will be prepared to provide quality field support on the imagePRESS CR Server A7000. The goal behind utilizing a blended approach is to leverage the advantages of the eLearning Center to complement an already successful classroom training approach and deliver training in the most efficient and effective way possible.

Note: Only those technicians who have successfully completed the Creo Controller Technology training program will be entitled to live, phone-based support through the (TSC). Self-Service Support (software downloads, knowledgebase, support forums, technical publications) will continue to be available through our e-Support website for all technicians (refer to the Technical Support section for entitlement details)

#### 1. Online Modules

The eLearning course prepares the student for the classroom components. It is designed to prepare Systems Engineers and Field Technicians for product specific training on the imagePRESS CR Server A7000.

The Creo Controller Technology Online Class will address the following components:

- Installation
- Systems and Connectivity Procedures
- Basic Print Job Functions and Setup
- Managing Jobs
- CREO Color Server Tools
- Production Workflows
- Troubleshooting and Adjustments

# **Creo Controller Technology (Online) (Table 9)**

Module Name	Code Number	Required?9
Creo Controller Technology - Online	09CIRCCT00B	YES

# 2. Classroom Training

The skills-based or classroom portion of this blended learning is a two (2) day course that will, through a combination of hands-on labs and demonstrations, provide the opportunity for the Systems Engineer and Field Technician to apply his/her skills in a lab environment. This approach benefits the Systems

<sup>&</sup>lt;sup>9</sup> Each of the modules are either required or recommended components of the training program. The *required* online modules must be successfully <u>completed before attending the classroom course</u>. If the "Required" column indicates a "Yes" then the module must be completed while a "No" indicates that the module is recommended training material.



Engineer and Field Technician with increased hands-on time in the classroom using real-world troubleshooting scenarios.

- The Creo Controller Technology Skills (classroom) will address the following components:
  - Basic Print Workflow
  - Virtual Printers
  - Printing from Workstations
  - Edit Gradation Curves
  - Protect RGB Color
  - Print Brochures Using Saddle Stitch
  - Step and Repeat Functionality
  - VDP Jobs and Managing VDP Elements
  - Remote Site Manager
  - Printing Jobs with Page Exceptions
  - Printing Jobs with Dynamic Page Exceptions
  - Print a Notebook with the Perfect Binder Finisher

#### **Creo Controller Technology (Classroom) (Table 10)**

Module Name	Code Number	Required? <sup>10</sup>
Creo Controller Technology - Classroom	09CIRCCT01C	YES

# 3. Prerequisites

Prior to beginning the Creo Controller Technology Training Course, each student will have to complete the imagePRESS C7000VP/C6000VP/C6000 Hardware Course or the imagePRESS C7000 Series Systems Course.

<sup>&</sup>lt;sup>10</sup> Each of the modules are either required or recommended components of the training program. The *required* online modules must be successfully <u>completed before attending the classroom course</u>. If the "Required" column indicates a "Yes" then the module must be completed while a "No" indicates that the module is recommended training material.



# **IV. Servicing Notes**

# A. Power and Plug Requirements

The imagePRESS C7000VP/C6000VP Main Unit requires a 3-phase 208V/30A outlet (NEMA L21-30) and the imagePRESS C6000 requires a single phase 208V/30A outlet (NEMA L14-30) for proper operation. Confirm that a 3-phase Y configuration 208V/30A outlet for the imagePRESS C7000VP/C6000VP or a single phase Y configuration 208V/30A outlet for the imagePRESS C6000 are available prior to installation. (Note: Phase converters and step down transformers are not supported.)

The Perfect Binder-B1 requires one 208V/15A outlet.

The Professional Puncher requires one 115V/15A outlet. The Two-Knife trimmer requires one 115V/15A outlet.

The POD Deck-A1 requires only one 208V/15A outlet (NEMA 6-15), regardless if one or two POD Decks are connected.

The High Capacity Stacker-C1 requires an 115V/15A outlet (NEMA 5-15), regardless if one or two stackers are connected at once.

The Saddle Finisher-AB2, Finisher-AB1, and Booklet Trimmer-C1 require only one 208V/15A outlet (NEMA 6-15), regardless if the trimmer is connected or not.

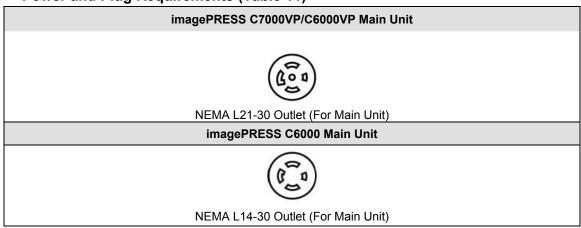
The Puncher Unit-V1, Document Insertion Unit-C1, DADF-R1, Color Image Reader-H1, and Paper Deck-AC1 do not require any additional outlets.

The imagePRESS Server A1100, A2100 and imagePRESS Server A3100 require an 115V/15A (NEMA-5-15) outlet. If the ACI kit is installed then a second 115V/15A (NEMA 5-15) outlet is required.

The imagePRESS CR Server A7000 requires a 115V/15A (NEMA-5-15) outlet.

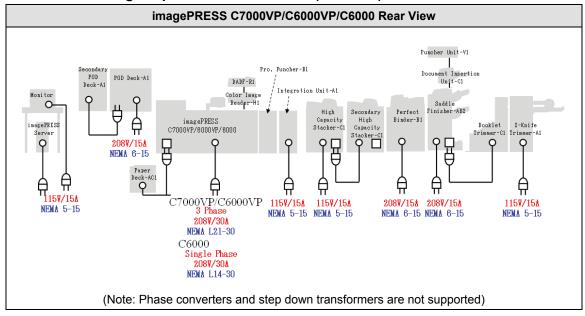
Canon U.S.A., Inc. (Canon USA) strongly suggests dedicated and properly grounded outlets be provided for these devices and any optional accessories. Before installation, confirm that dedicated NEMA receptacles are available as needed for all of these devices. An additional NEMA 5-15 is recommended for service tools such as a laptop or vacuum.

#### Power and Plug Requirements (Table 11)





#### **Power and Plug Requirements Rear View (Table 12)**





#### B. Estimated Installation Times

The estimated installation times shown are based on an out-of-box main unit installation and optional accessories and can be achieved only with a technician that is experienced on the imagePRESS C7000VP/C6000VP/C6000.

# **Estimated Installation Times (Table 13)**

Description	Estimated Time
imagePRESS C7000VP/C6000VP/C6000	120 Minutes

Setup time varies due to many factors, most of which the installation technician has little control over. Some obstacles may include:

- Forklift availability and it's operator
- Narrow hallways or a need to remove doors to enter rooms
- > Uneven or damaged floors making leveling equipment difficult and time consuming

With the above-mentioned obstacles considered, an installation of just the Main Station, Sub Station, and Power Unit Supply of the imagePRESS C7000VP/C6000VP/C6000 can take longer than the 120 minutes shown above and can take between four (4) to six (6) hours depending on conditions at the site of installation. If accessories are included in the installation, the following estimated times must be added.

Perfect Binder-B1	60 Minutes		
Stack Bypass-A1	15 Minutes		
POD Deck-A1	40 Minutes		
Secondary POD Deck-A1	50 Minutes		
High Capacity Stacker-C1	30 Minutes		
Finisher-AB1/Saddle Finisher-AB2	30 Minutes		
Booklet Trimmer-C1	45 Minutes		
Two-Knife Trimmer – A1	15 Minutes		
Professional Puncher-B1	20 Minutes		
Integration Unit-A1	20 Minutes		
Color Image Reader-H1	30 Minutes		
DADF-R1	20 Minutes		
Document Insertion Unit-C1	25 Minutes		
Estimated Installation Times shown are based on a minimum of two (2) experienced technicians.			

Installation time shown above is the estimated time required for installation starting from an unpacked condition. It is calculated based on man-hours and is for reference purposes only.



#### **Installation Weight & Dimensions** C.

The approximate weight and dimensions differ depending on how the device is configured with the optional accessories. The following table includes the weight, width, height, and depth dimensions of the main engine and optional accessories.

# **Estimated Weight & Dimensions (Table 14)**

Estimated Weight							
Item Approximate Weight							
Main Unit <sup>11</sup>		2,645 lbs.			1,200 kg		
Perfect Binder-B1		69	97 lbs.		316	6 kg	
Stack Bypass-A1		11	I.9 lbs.		5.4 kg		
POD Deck-A1		5	51 lbs.		250	) kg	
Secondary POD Deck-A1		50	07 lbs.		230 kg		
Paper Deck-AC1		11	2.4 lbs.		51 kg		
Color Image Reader-H1		38	3.5 lbs.		17.5 kg		
DADF-R1			7.3 lbs.			5 kg	
High Capacity Stacker-C1			40 lbs.			) kg	
Saddle Finisher-AB2			2.4 lbs.			3 kg	
Finisher-AB1			78 lbs.			6 kg	
Puncher Unit-V1			6 lbs.			kg	
Booklet Trimmer-C1			35 lbs.				
					152 kg		
Document Insertion Unit-C1			7.5 lbs.		17 kg		
Two Knife Booklet Trimmer-A1		319 lbs.			145 kg		
Professional Puncher-B1	_		76 lbs.		80	kg	
	<b>,</b>	stimated Dime					
ltem Main Main		nate Width		nate Depth		imate Height	
Main Unit	101.8"	2,586mm	44.7"	1,135mm	52.4"	1,330mm	
Perfect Binder-B1	36.3"	922mm	31.1"	791mm	53.5"	1,360mm	
Stack Bypass-A1 <sup>12</sup>	4.66"	118.3mm	21.42"	543.9mm	13.35"	338.9mm	
POD Deck-A1	38.7"	987mm	31.2"	792mm	41"	1,158mm	
POD Deck-A1 & Secondary POD Deck	170.8"	1,798mm	31.2"	792mm	41"	1,158mm	
Paper Deck-AC1	23.7"	601mm	24.5"	621mm	22.5"	570mm	
Color Image Reader-H1	28.88"	732mm	23.5"	595mm	4.13"	105mm	
DADF-R1	25.5"	646mm	22.38"	570mm	5.63"	143mmm	
High Capacity Stacker-C1	33.8"	860mm	30.12"	765mm	48.8"	1,240mm	
Saddle Finisher-AB2	41.6"	1,057mm	31.25"	792mm	46.5"	1,180mm	
Finisher-AB1	31.5"	800mm	31.25"	792mm	46.5"	1,180mm	
Puncher Unit-V1	Part of the Finisher-AB1 & Saddle Finisher-AB2						
Booklet Trimmer-C1	62"	1,575mm	30.37"	770mm	41"	1,040mm	
Document Insertion Unit-C1	24.63"	625mm	26.25"	667mm	8.37"	213mm	
Two Knife Booklet Trimmer-A1	21.1"	536mm	30.37"	770mm	41"	1,040mm	
Professional Puncher-B1	12"	305mm	31.5"	800mm	41"	1,040mm	
Professional Puncher-B1 with Integration Unit	22"	560mm	31.5"	800mm	41"	1,040mm	

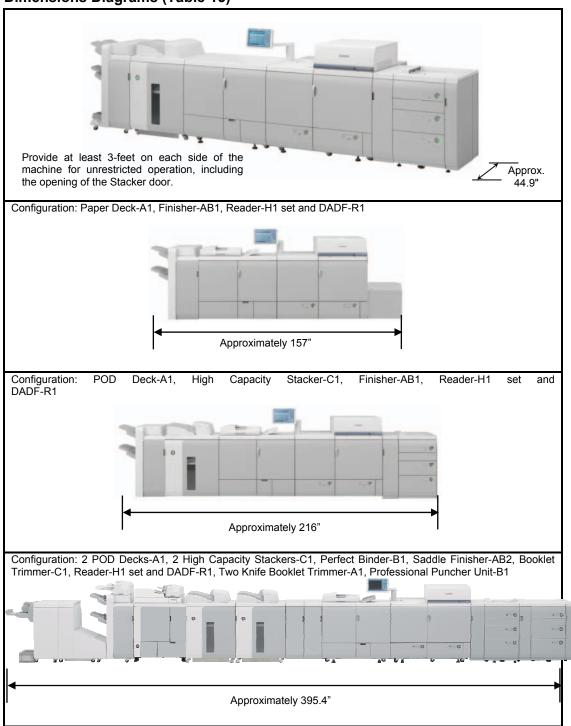
for installation.

<sup>&</sup>lt;sup>11</sup> The Marking Engine, Fixing Unit, and Power Station Unit all make up what is hereinafter referred to as the "Main Unit."
<sup>12</sup> Extension tray shortening



Note: The site must provide enough space for unrestricted operation, maintenance work, and proper ventilation. Every attempt should be made to install the equipment in a room that is large enough to allow for proper servicing and maintenance of the equipment and ensure that issues, such as ventilation, odors, and dust accumulation will not be a concern.

# **Dimensions Diagrams (Table 15)**

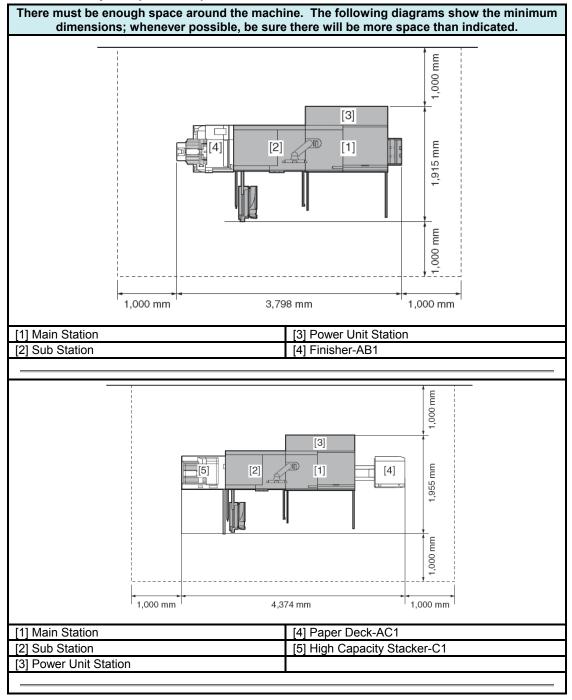




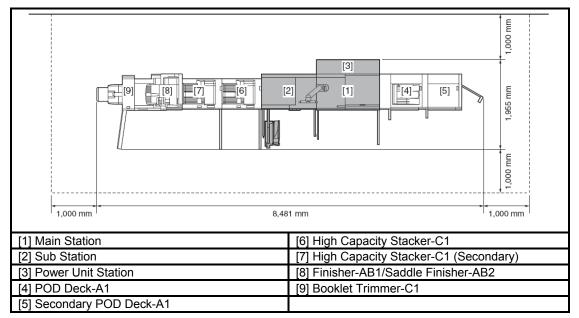
# D. Installation Space Requirements

The imagePRESS C7000VP/C6000VP/C6000 approximate installation space requirements provided below differ depending on how it is configured with the optional accessories. Refer to the Service Manual for complete installation procedures.

#### **Installation Space (Table 16)**







#### NOTES:

- You must have at least 36" of clear area around the machine to enable door opening. Elevators used to transport the machine must have a minimum depth of approximately 56". Additional room may be needed to navigate turns.
- Keep all sides of the machine at least 39-23/64" (1,000 mm) away from a wall.
- > The floor must be level (with no bows) for the stabilization and be able to support the weight of the machine.
- > The weight of the machine is primarily supported by the adjusters and wheels. A floor plate is recommended to distribute the weight when installing the machine on all types of flooring including carpet or wood flooring.
- > Do not place anything around the machine. Especially, do not place anything around the breaker, as doing so may prevent the breaker from being operated in an emergency, possibly resulting in personal injury.
- When including the Two Knife Booklet Trimmer-A1, add approximately 21.1" (536mm) to the approximate width.
- When including the Processional Puncher-B1 with integration unit, add approximately 22.1" (560mm) to the approximate width.



#### E. Service Support Tool (Firmware Updates)

The Service Support Tool (Version 3.35 or later) is available via the Canon USA e-Support Center for updating the following system components:

- System Software stored on the Hard Disk Drive (HDD)
- Language
- HD Format
- Remote User Interface (RUI) stored on the HDD
- MEAP Cont
- BootROM on the Main Controller Printed Circuit Board (PCB)

When the HDD is replaced, the Service Support Tool is used to format the new HDD and load software. Canon USA will make the data for these updates available to the dealers via e-Support.

Refer to the Service Manual for complete upgrading procedures.

#### F. Computer Requirements for Upgrading

The following are the recommended Desktop PC or laptop specifications 13 to use for the download:

- CPU: Intel Celeron 400MHz or higher
- Memory: 128MB of RAM or higher
- Free HDD Capacity: 1GB of available hard disk space (Available disk size depends on the firmware in question and the size of backup data.)
- CD-ROM Drive: Firmware is provided in the form of a CD. However, a CD-ROM drive is not required if the firmware can be copied from the CD to a PC via a network.
- Network: 10Base-T/100Base-TX or presence of PCMCIA slot (for Ethernet card) CD-ROM drive: if not equipped, use network to copy from CD-ROM to PC.
- Downloading tool (software): SST version 3.35 or later (provided on e-Support)
- Operating environment: Windows 2000/XP
- Connection cable: twisted pair cross cable (in the case of 100Base-Tx, Category 5 or higher) or USB Flash<sup>14</sup> with the following specifications:
  - USB Version 1.1 or higher
  - Formatted FAT 16 or 32
  - Capacity of 1 GB or higher

<sup>&</sup>lt;sup>13</sup> Specifications are subject to change without notice.

<sup>&</sup>lt;sup>14</sup> Refer to the e-Support Knowledge Base for approved USB devices.



#### G. Soft Counter

The imagePRESS C7000VP/C6000VP/C6000 uses soft counters. The soft counter default settings have changed from the previous settings available with the imagePRESS C7000VP (Shown in red in the Soft Counter Table below).

Additionally, the counter increment method in Counter 1 can be changed by the service technician in service mode so that the counter will increment twice when large paper is used.

# **Soft Counter Display (Table 17)**

	Previous Default	New Default	(Switchable)	
	C7000VP ; prior to v.10.15 (C6000VP/C6000; n/a)	C7000VP ; v. <b>10.15</b> and later C6000VP/C6000; First series of machines and later		
Switch	Unchangeable	COPIER>OPTION>USE R>CNT-SW: 0	COPIER>OPTION>USER> CNT-SW: 1	
Counter 1	101 (Total 1)	101 (Total 1)	102 (Total 2)	
Counter 2	108 (Total Bk 1)	108 (Total Bk 1)	109 (Total Bk 2)	
Counter 3	229 (C/Color/Large)	407 (C+P/Color/Large)		
Counter 4	230 (C/Color/Small)	408 (C+P/Color/Small)		
Counter 5	321 (P/Color/Large)	403 (C+P/Bk/Large)		
Counter 6	322 (P/Color/Small)	404 (C+P/Bk/Small)		

#### Caution 1

After performing a RAM clear, the counter will change back to its default. Therefore, the settings have to be changed to the two (2) click counter settings.

As a result, the service technician must note the counter type machine settings before performing the RAM clear and return the machine to these settings after the RAM clear has been performed.

#### Caution 2

If the counter is changed to two (2) clicks for large paper but B&W outputs are counted as one click, counter 2 may need to be modified to display the 108 counter. However, you may need to confirm how your backend billing system and service history obtains the volume of color outputs before making this change.

#### Caution 3

The imagePRESS C7000VP supports the new default counter type with the appropriate firmware version. If you have used counters 3 to 6 for billing in an imagePRESS C7000VP, you need to change them to the previous combination after upgrading the firmware.



#### H. MEAP Counter

In addition to the Soft Counter function, a MEAP Application Counter counts the number of prints and scans per MEAP application.

There are two methods to display the MEAP Application Counter value:

The MEAP counter can be viewed from a web browser through a network connected PC with the MEAP device by logging into the SMS "Application/License Information" page.

To view the MEAP counter from the device itself, press "Counter Check" on the control panel, then from the LCD screen, press the "MEAP Counter" button.

Each MEAP application has its own counter. The number of applications that can be installed on an imagePRESS C7000VP/C6000VP/C6000 device is directly related to the number of counters available.

There are three types of MEAP applications:

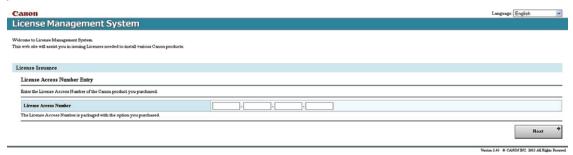
- Applet a user interface for the application is on the control panel of the copier.
- Servlet a remote user interface is available for the application.
- Esplet there is no user interface for the application.

Applet type applications used directly from the control panel are limited to nine (three tabs in each pane times three panes).

# I. License Management System (LMS)

Optional software features are preinstalled on all new units. To activate the software programs, the feature must be licensed through the License Management System (LMS) server. This replaces the need for additional hardware or dongles to activate new software.

The LMS is a server based software license program. Each purchased software application package contains a license access number certificate with the documentation. The Dealer must enter the license access number and the imageRUNNER serial number into the LMS server to generate a license Key. The LMS Server can be accessed through URL: <a href="http://www.canon.com/lms/ir/">http://www.canon.com/lms/ir/</a>. The Serial Number of the Power Station Unit should be used when registering the options.





#### J. Consumables

Consumables are all products and materials which are consumed with regular use and cannot be reused. Such consumables include but are not limited to paper, chemicals and toner.

A number of factors are considered when the approximate yield expectancy of a consumable is determined, including paper size and the amount of coverage per page.

Note: All consumables shown in the below table are estimates for reference purposes only and are subject to change without notice. Actual usage will vary.

# imagePRESS C7000VP/C6000VP Toner (Table 18)

ltem	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Remarks
IPQ-2 Black Toner	0436B003AA	1	35,500	10% image
IPQ-2 Cyan Toner	0437B003AA	1	35,500	ratio (8.75% image ratio: Approximately 40,000 sheets)
IPQ-2 Magenta Toner	0438B003AA	1	35,500	
IPQ-2 Yellow Toner	0439B003AA	1	35,500	

#### imagePRESS C6000 Toner (Table 19)

ltem	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Remarks
IPQ-3 Black Toner	2548B003AA	1	25,000	
IPQ-3 Cyan Toner	2549B003AA	1	25,000	10% image
IPQ-3 Magenta Toner	2550B003AA	1	25,000	ratio
IPQ-3 Yellow Toner	2551B003AA	1	25,000	

# IPQ-2 Drum (Table 20)

ltem	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield 11"x17" (copies/prints)
IPQ-2 Drum for imagePRESS C7000VP	0444B003AA	0444B003AA 4	850,000	564,000 <sup>15</sup>
IPQ-2 Drum for imagePRESS C6000VP			740,000	491,000 <sup>15</sup>
IPQ-2 Drum imagePRESS C6000 (60ppm)			660,000	542,200 <sup>16</sup>
IPQ-2 Drum imagePRESS C6000 (52ppm)			570,000	468,300 <sup>16</sup>
IPQ-2 Drum imagePRESS C6000 (40ppm)			480,000	394,300 <sup>16</sup>

-

<sup>15</sup> Based on 70% of 11x17 usage ratio.

<sup>&</sup>lt;sup>16</sup> Based on 30% of 11x17 usage ratio.



# Starter (Table 21)

ltem	Model	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies / prints)	Estimated Yield (11"x17") (copies / prints)	
imagePRESS C7000VP/C6000VP/C6000	C7000VP/C6000VP	0440B001AA	1	750,000	441,000 <sup>15</sup>	
Black Starter	C6000	04400001777	'	700,000	577,000 <sup>16</sup>	
imagePRESS C7000VP/C6000VP/C6000	C7000VP/C6000VP	0441B001AA	1	750,000	441,000 <sup>15</sup>	
Cyan Starter	C6000	044 1000 177	•	700,000	577,000 <sup>16</sup>	
imagePRESS C7000VP/C6000VP/C6000	C7000VP/C6000VP	0442000144	0442B001AA	1	250,000	147,000 <sup>15</sup>
Magenta Starter	C6000	0442B001AA	•	230,000	192,300 <sup>16</sup>	
imagePRESS C7000VP/C6000VP/C6000	C7000VP/C6000VP	0443B001AA	1	750,000	441,000 <sup>15</sup>	
Yellow Starter	C6000	0443B001AA	'	7 30,000	577,000 <sup>16</sup>	



## K. Periodic Replacement Parts

Periodic replacement parts must be replaced in accordance with periodic maintenance to preserve and enhance the machines reliability.

Below is a list of some of the periodic replacement parts the servicing dealer must replace at the appropriate intervals to maintain the image quality and performance of the machine. This list is not exhaustive, and is provided as a courtesy. Actual user experience may vary.

Note: All periodic replacement parts shown in the below table are for reference purposes only and are subject to change without notice.

Periodic Replacement Parts for imagePRESS C7000VP (Table 22)

	Periodic Replacement Parts for imagePRESS C7000VP								
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
Primary charging wire	FB4-3687-000	AR	210,000	123,500					
Primary grid plate	FC6-1056-000	4	210,000	123,500					
Primary charging unit	FM3-4189-000	4	1,600,000	941,000					
Pad holder (primary)	FL2-0464-000	4	210,000	123,500					
Slider (primary)	FL2-0462-000	4	210,000	118,000					
Pre-transfer charging wire	FB4-3687-000	AR	310,000	182,000					
Pre-transfer charging unit	FM2-2157-000	1	1,600,000	941,000					
Pad holder (pre- transfer)	FL2-0464-000	1	310,000	182,000					
Slider (pre- transfer)	FL2-0462-000	1	310,000	182,000					
Fixing thermistor	FK2-3160-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit. No attachment type.				
Fixing sub thermistor	FK2-3095-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.				
Pressure thermistor	FK2-3096-000	1	1,000,000	1,000,000	Secondary fixing unit only				
Inlet thermistor	FK2-3094-000	1	1,000,000	1,000,000	Primary Fixing belt only				
External heating thermistor	FK2-3097-000	2	1,000,000	1,000,000					
Fixing thermal switch	FM3-0656-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.				
Pressure thermal switch	FM3-0655-000	1	1,000,000	1,000,000	Secondary fixing unit only				
External heating thermal switch	FM3-0657-000	4	1,000,000	1,000,000	Two (2) for each primary and secondary fixing unit.				
Ozone filter (ITB unit)	FC6-2153-000	1	1,500,000	1,500,000					



	Periodic Replacement Parts for imagePRESS C7000VP								
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
Dustproof filter (ITB unit)	FC6-2152-000	1	1,500,000	1,500,000					
Ozone filter (Sub Station)	FC6-8133-000	2	1,000,000	1,000,000					
Ozone filter (Sub Station)	FC6-8411-000	1	1,000,000	1,000,000					
Ozone filter (Sub Station)	FC6-2035-000	2	1,000,000	1,000,000					
Ozone filter (Main Station)	FC7-4563-000	4	1,500,000	1,500,000					
Toner filter (Main Station)	FB2-4383-000	4	100,000	100,000					
Primary inhalation filter (Main Station)	FC7-7547-000	1	1,000,000	588,000					
Delivery electrostatic filter (Sub Station)	FC5-9988-000	1	1,000,000	1,000,000					
Decurler slave roller (confluence unit)	FC7-1598-000	1	1,000,000	588,000					



# Periodic Replacement Parts for imagePRESS C6000VP (Table 23)

Periodic Replacement Parts for imagePRESS C6000VP								
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
Primary charging wire	FB4-3687-000	AR	180,000	106,000				
Primary grid plate	FC6-1056-000	4	180,000	106,000				
Primary charging unit	FM3-4189-000	4	1,400,000	823,000				
Pad holder (primary)	FL2-0464-000	4	180,000	106,000				
Slider (primary)	FL2-0462-000	4	180,000	106,000				
Pre-transfer charging wire	FB4-3687-000	AR	280,000	164,000				
Pre-transfer charging unit	FM2-2157-000	1	1,400,000	823,000				
Pad holder (pre- transfer)	FL2-0464-000	1	280,000	164,000				
Slider (pre- transfer)	FL2-0462-000	1	280,000	164,000				
Fixing thermistor	FK2-3160-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit. No attachment type.			
Fixing sub thermistor	FK2-3095-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.			
Pressure thermistor	FK2-3096-000	1	1,000,000	1,000,000	Secondary fixing unit only			
Inlet thermistor	FK2-3094-000	1	1,000,000	1,000,000	Primary Fixing belt only			
External heating thermistor	FK2-3097-000	2	1,000,000	1,000,000				
Fixing thermal switch	FM3-0656-000	2	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.			
Pressure thermal switch	FM3-0655-000	1	1,000,000	1,000,000	Secondary fixing unit only			
External heating thermal switch	FM3-0657-000	4	1,000,000	1,000,000	Two (2) for each primary and secondary fixing unit.			
Ozone filter (ITB unit)	FC6-2153-000	1	1,500,000	1,500,000				



	Periodic Replacement Parts for imagePRESS C6000VP								
ltem	Item Number <sup>5</sup>	Estimated Yield (11"x17" (copies/prints) (copies/prints)		Remarks					
Dustproof filter (ITB unit)	FC6-2152-000	1	1,500,000	1,500,000					
Ozone filter (Sub Station)	FC6-8133-000	2	1,000,000	1,000,000					
Ozone filter (Sub Station)	FC6-8411-000	1	1,000,000	1,000,000					
Ozone filter (Sub Station)	FC6-2035-000	2	1,000,000	1,000,000					
Ozone filter (Main Station)	FC7-4563-000	4	1,500,000	1,500,000					
Toner filter (Main Station)	FB2-4383-000	4	100,000	100,000					
Primary inhalation filter (Main Station)	FC7-7547-000	1	1,000,000	588,000					
Delivery electrostatic filter (Sub Station)	FC5-9988-000	1	1,000,000	1,000,000					
Decurler slave roller (confluence unit)	FC7-1598-000	1	1,000,000	588,000					



# Periodic Replacement Parts for imagePRESS C6000 (Table 24)

Periodic Replacement Parts for imagePRESS C6000							
Item	Item Number <sup>5</sup>	Quantity	Condition (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks	
B			60ppm	180,000	138,000		
Primary charging wire	FB4-3687-000	AR	52ppm	150,000	115,000		
, mile			40ppm	120,000	92,000		
			60ppm	180,000	138,000		
Primary grid plate	FC6-1056-000	4	52ppm	150,000	115,000		
			40ppm	120,000	92,000		
<u> </u>			60ppm	1,400,000	1,076,000		
Primary charging unit	FM3-41890-000	4	52ppm	1,180,000	907,000		
GI II.			40ppm	970,000	746,000		
			60ppm	180,000	138,000		
Pad holder (primary)	FL2-0464-000	4	52ppm	150,000	115,000		
			40ppm	120,000	92,000		
			60ppm	180,000	138,000		
Slider (primary)	FL2-0462-000	4	52ppm	150,000	115,000		
			40ppm	120,000	92,000		
			60ppm	280,000	215,000		
Pre-transfer	FB4-3687-000	AR	52ppm	230,000	176,000		
charging wire			40ppm	190,000	164,000		
Pre-transfer	FM2-2157-000	1	60ppm	1,400,000	1,076,000		
charging unit			52ppm	1,180,000	907,000		
			40ppm	970,000	746,000		
Pad holder (pre-	FL2-0464-000	1	60ppm	280,000	215,000		
transfer)	1 22 0404 000	'	52ppm	230,000	176,000		
			40ppm	190,000	146,000		
<b>6</b> 11.	=		60ppm	280,000	215,000		
Slider (pre-transfer)	FL2-0462-000	1	52ppm	230,000	176,000		
Fixing thermistor	FK2-3160-000	2	40ppm 60/52/40ppm	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit. No attachment type.	
Fixing sub thermistor	FK2-3095-000	2	60/52/40ppm	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.	
Pressure thermistor	FK2-3096-000	1	60/52/40ppm	1,000,000	1,000,000	Secondary fixing unit only	
Inlet thermistor	FK2-3094-000	1	60/52/40ppm	1,000,000	1,000,000	Primary Fixing belt only	



	Perio	dic Replacen	nent Parts for i	magePRESS C60	00	
Item	Item Number <sup>5</sup>	Quantity	Condition (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks
External heating thermistor	FK2-3097-000	2	60/52/40ppm	1,000,000	1,000,000	
Fixing thermal switch	FM3-0656-000	2	60/52/40ppm	1,000,000	1,000,000	One (1) for each primary and secondary fixing unit.
Pressure thermal switch	FM3-0655-000	1	60/52/40ppm	1,000,000	1,000,000	Secondary fixing unit only
External heating thermal switch	FM3-0657-000	4	60/52/40ppm	1,000,000	1,000,000	Two (2) for each primary and secondary fixing unit.
Ozone filter (ITB unit)	FC6-2153-000	1	60/52/40ppm	1,500,000	1,500,000	
Dustproof filter (ITB unit)	FC6-2152-000	1	60/52/40ppm	1,500,000	1,500,000	
Ozone filter (Sub Station)	FC6-8133-000	2	60/52/40ppm	1,000,000	1,000,000	
Ozone filter (Sub Station)	FC6-8411-000	1	60/52/40ppm	1,000,000	1,000,000	
Ozone filter (Sub Station)	FC6-2035-000	2	60/52/40ppm	1,000,000	1,000,000	
Ozone filter (Main Station)	FC7-4563-000	4	60/52/40ppm	1,500,000	1,500,000	
Toner filter (Main Station)	FB2-4383-000	4	60/52/40ppm	100,000	100,000	
Primary inhalation filter (Main Station)	FC7-7547-000	1	60/52/40ppm	1,000,000	588,000	
Delivery electrostatic filter (Sub Station)	FC5-9988-000	1	60/52/40ppm	1,000,000	1,000,000	
Decurler slave roller (confluence unit)	FC7-1598-000	1	60/52/40ppm	1,000,000	588,000	



#### L. Consumable Parts

Consumable parts are defined as those parts having a limited yield that will be reached during a customer's specific machine operation and should be replaced as needed. Examples of consumable parts may include but are not limited to feed rollers, cleaner blades, etc. The consumable parts provided below show an estimated yield to assist in the initial parts/supplies planning.

Note: All consumable parts shown in the below tables are for reference purposes only and are subject to change without notice.

Main Unit Consumable Parts for imagePRESS C7000VP (Table 25)

Main Unit Consumable Parts for imagePRESS C7000VP								
Item	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
Developer (Y/M)	FM3-4190-000	2	1,500,000	882,000				
Developer (C/Bk)	FM3-4191-000	2	1,500,000	882,000				
Sub-hopper stirring motor	FL2-6139-000	4	4,500,000	4,500,000				
Patch inspection cleaning motor	FL2-6138-000	4	1,600,000	1,600,000				
Cleaning blade	FC5-8829-000	4	1,700,000	1,128,000				
Side seal (F)	FL2-2707-000	4	850,000	564,000	Simultaneous			
Side seal (R)	FL2-2708-000	4	850,000	564,000	replace with the drum			
Scoop-up sheet	FL2-2709-000	4	850,000	564,000				
Edge seal (F)	FL2-2713-000	4	1,700,000	1,128,000	Simultaneous			
Edge seal (R)	FL2-2714-000	4	1,700,000	1,128,000	replace with the cleaning blade			
Drum cleaner brush roller	FC5-8837-000	4	1,700,000	1,128,000				
Transfer belt (ITB)	FM3-1644-000	1	1,200,000	706,000				
Primary transfer roller	FC6-1545-000	4	900,000	539,000				
Secondary transfer inner roller	FC5-9252-000	1	600,000	353,000				
ITB inner cleaning scraper	FM2-2145-000	1	1,200,000	706,000	Simultaneous replace with the ITB			
Secondary transfer external roller	FC5-9331-000	1	300,000	176,000				
Secondary transfer cleaner unit	FM2-2171-000	1	1,240,000	729,000				
Secondary transfer cleaning brush roller	FC5-9335-000	2	310,000	182,000				



Main Unit Consumable Parts for imagePRESS C7000VP								
ltem	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
Fixing web	FC5-9778-000	2	300,000	176,000	One (1) for each primary			
Fixing web roller	FC5-9761-000	2	1,000,000	588,000	and secondary fixing unit.			
Registration patch cleaning shutter	FL2-2023-000	1	600,000	353,000				
Leading edge registration patch cleaning shutter	FL2-2024-000	1	600,000	353,000				
ITB cleaning web	FC5-9197-000	1	100,000	58,800				
ITB cleaning blade	FC6-4910-000	2	1,200,000	706,000				
ITB cleaning brush roller	FC5-9156-000	2	600,000	353,000				
Secondary transfer inlet guide	FL2-4114-000	1	1,800,000	1,060,000				
Toner blocking sheet	FL2-4118-000	1	1,800,000	1,060,000				
Fixing roller (primary)	FL2-6945-000	1	500,000	294,000				
Fixing roller (secondary)	FL2-7881-000	1	300,000	176,000				
Fixing belt	FL2-6530-000	1	300,000	176,000				
Pressure pad	FL2-5457-000	1	300,000	176,000				
Pad cover	FL2-6259-000	1	300,000	176,000				
Oil coating roller	FL2-5453-000	1	300,000	176,000				
External heating roller	FC7-0932-000	4	750,000	441,000				
Fixing pressure roller	FC7-3436-000	1	300,000	176,000	Secondary fixing unit only			
Steering Roller	FC5-9766-000	1	600,000	353,000				
Delivery lower separation claw (primary)	FM3-2100-000	6	1,000,000	588,000				
Delivery lower separation claw (secondary)	FM2-2309-000	6	1,000,000	588,000				
Separation plate (primary)	FM2-2218-000	1	1,000,000	588,000				
Separation plate	FM2-2310-000	1	1,000,000	588,000				



Main Unit Consumable Parts for imagePRESS C7000VP							
ltem	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks		
(secondary)							
Insulating bush (fixing)	FB4-3689-000	4	1,000,000	588,000	Two (2) for each primary		
Bearing (fixing)	XG9-0419-000	4	3,000,000	1,760,000	and secondary fixing unit.		
Insulating bush (external heating)	FC5-2582-000	8	750,000	441,000	Four (4) for each primary		
Bearing (external heating)	XG9-0584-000	8	1,000,000	588,000	and secondary fixing unit.		
Insulating bush (pressure roller)	FB6-6519-000	2	900,000	529,000	Secondary		
Bearing (pressure roller)	XG9-0378-000	2	3,000,000	1,760,000	fixing unit only		
Bearing 1 (fixing belt)	XG9-0585-000	2	1,000,000	588,000			
Bearing 3 (fixing belt)	XG9-0407-000	2	1,000,000	588,000			
Bearing 4 (fixing belt)	XG9-0177-000	2	1,000,000	588,000			
Bearing 5 (fixing belt)	XG9-0593-000	2	1,000,000	1,000,000			
External heating cleaning roller	FC7-7041-000	4	750,000	441,000	Two (2) for each primary and secondary fixing unit.		
ITB edge seal (F)	FL2-2407-000	1	1,200,000	706,000	Simultaneous replacement		
ITB edge seal (R)	FL2-2406-000	1	1,200,000	706,000	with the ITB		
Skew roller	FC5-9721-000	3	500,000	294,000			
Skew roller cleaning member	FL2-4074-000	3	500,000	294,000	Simultaneous replacement with the skew roller		
Fixing roller gear	FU6-0336-000	1	1,000,000	588,000	Primary fixing unit only		
Refresh roller	FM3-1648-000	2	250,000	250,000	Simultaneous replacement with the refresh cleaning roller		
Refresh cleaning roller	FL2-6260-000	2	250,000	250,000	Simultaneous replacement with the refresh roller		
Separation pad	FL2-7257-000	4	100,000	100,000	Two per deck. Actual number of pickup(from each deck)		
Inside delivery lower roller (primary)	FC7-4644-000	1	4,500,000	4,500,000			
Inside delivery lower roller (secondary)	FC5-9776-000	1	4,500,000	4,500,000			



	Main Unit Consumable Parts for imagePRESS C7000VP							
Item	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
Tandem feed roller	FC6-2251-000	2	4,500,000	2,650,000	Apply grease to inner circumference			
Feed roller (confluence unit)	FC6-2251-000	1	4,500,000	2,650,000	of bearing at replacement (Super Lube grease)			
One-way clutch (delivery)	FU6-0378-000	1	3,000,000	1,760,000				
Delivery feed roller	FC6-2253-000	3	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)			
Slave roller (delivery feed)	FL2-2016-000	3	4,500,000	2,650,000				
Tandem slave roller	FL2-2016-000	2	4,500,000	2,650,000				
Bypass slave roller	FL2-2016-000	3	4,500,000	2,650,000				
Slave roller (confluence unit)	FL2-2016-000	2	4,500,000	2,650,000				
Delivery roller	FC5-9885-000	1	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)			
De-curl roller	FC5-9904-000	2	1,000,000	588,000				
Bypass feed roller A	FC5-9833-000	2	4,500,000	2,650,000	Apply grease to inner			
Bypass feed roller A (confluence unit)	FC5-9833-000	1	4,500,000	2,650,000	circumference of bearing at replacement (Super Lube grease)			
Bypass feed roller C	FC5-9835-000	1	4,500,000	2,650,000				
Delivery inversion roller	FC6-2280-000	3	4,500,000	2,650,000	Apply grease to inner			
Duplexing inversion roller	FC6-2455-000	2	4,500,000	2,650,000	circumference of bearing at replacement (Super Lube grease)			
Sponge roller	FC6-3342-000	1	4,500,000	2,650,000				
Feed belt (confluence unit)	FC7-4600-000	10	1,000,000	882,000	Simultaneous replacement with the decurler slave roller (FC7-			



	Main Unit Consumable Parts for imagePRESS C7000VP								
Item	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
					1598)				
Feed belt (duplexing de-curler)	FC7-4600-000	10	1,500,000	882,000					
Drum patch sensor shutter (Y/M)	FL2-1968-000	2	250,000	147,000					
Drum patch sensor shutter (C/Bk)	FL2-1979-000	2	250,000	147,000					
Drum patch sensor	FK2-3168-000	4	500,000	294,000					
Fixing web solenoid	FM3-2134-000	2	4,500,000	2,650,000					
Fixing 2-step gear (Z85-22)	FU6-0449-000	1	1,000,000	588,000	Primary fixing unit only				
ITB edge scraper unit	FL2-2025-000	2	2,400,000	1,411,000					



# Main Unit Consumable Parts for imagePRESS C6000VP (Table 26)

Main Unit Consumable Parts for imagePRESS C6000VP									
ltem	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
Developer (Y/M)	FM3-4190-000	2	1,280,000	752,000					
Developer (C/Bk)	FM3-4191-000	2	1,280,000	752,000					
Sub-hopper stirring motor	FL2-6139-000	4	4,500,000	4,500,000					
Patch inspection cleaning motor	FL2-6138-000	4	1,600,000	1,600,000					
Cleaning blade	FC5-8829-000	4	1,480,000	982,000					
Side seal (F)	FL2-2707-000	4	740,000	491,000	Simultaneous replace with the				
Side seal (R)	FL2-2708-000	4	740,000	491,000	drum				
Scoop-up sheet	FL2-2709-000	4	740,000	491,000					
Edge seal (F)	FL2-2713-000	4	1,480,000	982,000	Simultaneous				
Edge seal (R)	FL2-2714-000	4	1,480,000	982,000	replace with the cleaning blade				
Drum cleaner brush roller	FC5-8837-000	4	1,480,000	982,000					
Transfer belt (ITB)	FM3-1644-000	1	1,200,000	706,000					
Primary transfer roller	FC6-1545-000	4	900,000	539,000					
Secondary transfer inner roller	FC5-9252-000	1	600,000	353,000					
ITB inner cleaning scraper	FM2-2145-000	1	1,200,000	706,000	Simultaneous replace with the ITB				
Secondary transfer external roller	FC5-9331-000	1	300,000	176,000					
Secondary transfer cleaner unit	FM2-2171-000	1	1,120,000	658,000					
Secondary transfer cleaning brush roller	FC5-9335-000	2	280,000	164,000					
Fixing web	FC5-9778-000	2	300,000	176,000	One (1) for each primary				
Fixing web roller	FC5-9761-000	2	1,000,000	588,000	and secondary fixing unit.				
Registration patch cleaning shutter	FL2-2023-000	1	600,000	353,000					
Leading edge registration patch cleaning shutter	FL2-2024-000	1	600,000	353,000					
ITB cleaning web	FC5-9197-000	1	90,000	52,000					



Main Unit Consumable Parts for imagePRESS C6000VP								
ltem	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
ITB cleaning blade	FC6-4910-000	2	1,200,000	706,000				
ITB cleaning brush roller	FC5-9156-000	2	600,000	353,000				
Secondary transfer inlet guide	FL2-4114-000	1	1,800,000	1,060,000				
Toner blocking sheet	FL2-4118-000	1	1,800,000	1,060,000				
Fixing roller (primary)	FL2-6945-000	1	500,000	294,000				
Fixing roller (secondary)	FL2-7881-000	1	300,000	176,000				
Fixing belt	FL2-6530-000	1	300,000	176,000				
Pressure pad	FL2-5457-000	1	300,000	176,000				
Pad cover	FL2-6259-000	1	300,000	176,000				
Oil coating roller	FL2-5453-000	1	300,000	176,000				
External heating roller	FC7-0932-000	4	750,000	441,000				
Fixing pressure roller	FC7-3436-000	1	300,000	176,000	Secondary fixing unit only			
Steering Roller	FC5-9766-000	1	600,000	353,000				
Delivery lower separation claw (primary)	FM3-2100-000	6	1,000,000	588,000				
Delivery lower separation claw (secondary)	FM2-2309-000	6	1,000,000	588,000				
Separation plate (primary)	FM2-2218-000	1	1,000,000	588,000				
Separation plate (secondary)	FM2-2310-000	1	1,000,000	588,000				
Insulating bush (fixing)	FB4-3689-000	4	1,000,000	588,000	Two (2) for each primary			
Bearing (fixing)	XG9-0419-000	4	3,000,000	1,760,000	and secondary fixing unit.			



Main Unit Consumable Parts for imagePRESS C6000VP									
Item	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
Insulating bush (external heating)	FC5-2582-000	8	750,000	441,000	Four (4) for each primary				
Bearing (external heating)	XG9-0584-000	8	1,000,000	588,000	and secondary fixing unit.				
Insulating bush (pressure roller)	FB6-6519-000	2	900,000	529,000	Secondary				
Bearing (pressure roller)	XG9-0378-000	2	3,000,000	1,760,000	fixing unit only				
Bearing 1 (fixing belt)	XG9-0585-000	2	1,000,000	588,000					
Bearing 3 (fixing belt)	XG9-0407-000	2	1,000,000	588,000					
Bearing 4 (fixing belt)	XG9-0177-000	2	1,000,000	588,000					
Bearing 5 (fixing belt)	XG9-0593-000	2	1,000,000	1,000,000					
External heating cleaning roller	FC7-7041-000	4	750,000	441,000	Two (2) for each primary and secondary fixing unit.				
ITB edge seal (F)	FL2-2407-000	1	1,200,000	706,000	Simultaneous				
ITB edge seal (R)	FL2-2406-000	1	1,200,000	706,000	replacement with the ITB				
Skew roller	FC5-9721-000	3	500,000	294,000					
Skew roller cleaning member	FL2-4074-000	3	500,000	294,000	Simultaneous replacement with the skew roller				
Fixing roller gear	FU6-0336-000	1	1,000,000	588,000	Primary fixing unit only				
Refresh roller	FM3-1648-000	2	250,000	250,000	Simultaneous replacement with the refresh cleaning roller				
Refresh cleaning roller	FL2-6260-000	2	250,000	250,000	Simultaneous replacement with the refresh roller				
Separation pad	FL2-7257-000	4	100,000	100,000	Two per deck. Actual number of pickup(from each deck)				



Main Unit Consumable Parts for imagePRESS C6000VP								
Item	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks			
Inside delivery lower roller (primary)	FC7-4644-000	1	4,500,000	4,500,000				
Inside delivery lower roller (secondary)	FC5-9776-000	1	4,500,000	4,500,000				
Tandem feed roller	FC6-2251-000	2	4,500,000	2,650,000	Apply grease to inner circumference			
Feed roller (confluence unit)	FC6-2251-000	1	4,500,000	2,650,000	of bearing at replacement (Super Lube grease)			
One-way clutch (delivery)	FU6-0378-000	1	3,000,000	1,760,000				
Delivery feed roller	FC6-2253-000	3	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)			
Slave roller (delivery feed)	FL2-2016-000	3	4,500,000	2,650,000				
Tandem slave roller	FL2-2016-000	2	4,500,000	2,650,000				
Bypass slave roller	FL2-2016-000	3	4,500,000	2,650,000				
Slave roller (confluence unit)	FL2-2016-000	2	4,500,000	2,650,000				
Delivery roller	FC5-9885-000	1	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)			
De-curl roller	FC5-9904-000	2	1,000,000	588,000				
Bypass feed roller A	FC5-9833-000	2	4,500,000	2,650,000	Apply grease to inner circumference of bearing at			
Bypass feed roller A (confluence unit)	FC5-9833-000	1	4,500,000	2,650,000	of bearing at replacement (Super Lube grease)			
Bypass feed roller C	FC5-9835-000	1	4,500,000	2,650,000				



Main Unit Consumable Parts for imagePRESS C6000VP									
ltem	Item Number	Quantity	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 70%) (copies/prints)	Remarks				
Delivery inversion roller	FC6-2280-000	3	4,500,000	2,650,000	Apply grease to inner circumference of bearing at				
Duplexing inversion roller	FC6-2455-000	2	4,500,000	2,650,000	replacement (Super Lube grease)				
Sponge roller	FC6-3342-000	1	4,500,000	2,650,000					
Feed belt (confluence unit)	FC7-4600-000	10	1,000,000	882,000	Simultaneous replacement with the decurler slave roller (FC7- 1598)				
Feed belt (duplexing de-curler)	FC7-4600-000	10	1,500,000	882,000					
Drum patch sensor shutter (Y/M)	FL2-1968-000	2	250,000	147,000					
Drum patch sensor shutter (C/Bk)	FL2-1979-000	2	250,000	147,000					
Drum patch sensor	FK2-3168-000	4	500,000	294,000					
Fixing web solenoid	FM3-2134-000	2	4,500,000	2,650,000					
Fixing 2-step gear (Z85-22)	FU6-0449-000	1	1,000,000	588,000	Primary fixing unit only				
ITB edge scraper unit	FL2-2025-000	2	2,400,000	1,411,000					



# Main Unit Consumable Parts for imagePRESS C6000 (Table 27)

Main Unit Consumable Parts for C6000 (Table 27)									
ltem	Item Number <sup>5</sup>	Quantity	Conditions (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks			
			60ppm	1,280,000	984,000				
Developer (Y/M)	FM3-4190-000	2	52ppm	1,060,000	815,000	1			
			40ppm	840,000	646,000	1			
			60ppm	1,280,000	984,000				
Developer (C/Bk)	FM3-4191-000	2	52ppm	1,060,000	815,000				
			40ppm	840,000	646,000				
Sub-hopper stirring motor	FL2-6139-000	4	60/52/40ppm	4,500,000	4,500,000				
Patch inspection cleaning motor	FL2-6138-000	4	60/52/40ppm	1,600,000	1,600,000				
			60ppm	1,320,000	1,084,000				
Cleaning blade	FC5-8829-000	4	52ppm	1,140,000	936,000				
			40ppm	960,000	788,000				
			60ppm	660,000	542,000				
Side seal (F)	FL2-2707-000	4	52ppm	570,000	468,000	1			
			40ppm	480,000	394,000	Simultaneous			
	FL2-2708-000		60ppm	660,000	542,000	replace with the drum			
Side seal (R)		4	52ppm	570,000	468,000	drum			
			40ppm	480,000	394,000				
	FL2-2709-000		60ppm	660,000	542,000	1			
Scoop-up sheet		4	52ppm	570,000	468,000	1			
			40ppm	480,000	394,000				
	FL2-2713-000		60ppm	1,320,000	1,084,000				
Edge seal (F)		4	52ppm	1,140,000	936,000				
<b>3</b> ( )			40ppm	960,000	788,000	Simultaneous			
			60ppm	1,320,000	1,084,000	replace with the			
Edge seal (R)	FL2-2714-000	FL2-2714-000	FL2-2714-000	FL2-2714-000	4	52ppm	1,140,000	936,000	cleaning blade
3 ( )			40ppm	960.000	788,000				
Drum cleaner brush			60ppm	1,320,000	1,084,000				
roller	FC5-8837-000	4	52ppm	1,140,000	936,000	1			
			40ppm	960,000	788,000	1			
Transfer belt (ITB)	FM3-1644-000	1	60/52/40ppm	1,200,000	706,000				
Primary transfer roller	FC6-1545-000	4	60/52/40ppm	900,000	539,000				
Secondary transfer inner roller	FC5-9252-000	1	60/52/40ppm	600,000	353,000				
ITB inner cleaning scraper	FM2-2145-000	1	60/52/40ppm	1,200,000	706,000	Simultaneous replace with the ITB			
Secondary transfer external roller	FC5-9331-000	1	60/52/40ppm	300,000	176,000				
Secondary transfer	FM2-2171-000	1	60ppm	1,120,000	861,000				



Main Unit Consumable Parts for C6000								
ltem	Item Number <sup>5</sup>	Quantity	Conditions (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks		
cleaner unit			52ppm	920,000	707,000			
			40ppm	760,000	584,000			
Secondary transfer			60ppm	280,000	215,000			
cleaning brush roller	FC5-9335-000	2	52ppm	230,000	176,000			
			40ppm	190,000	146,000			
Fixing web	FC5-9778-000	2	60/52/40ppm	300,000	176,000	One (1) for each primary		
Fixing web roller	FC5-9761-000	2	60/52/40ppm	1,000,000	588,000	and secondary fixing unit.		
Registration patch cleaning shutter	FL2-2023-000	1	60/52/40ppm	600,000	353,000			
Leading edge registration patch cleaning shutter	FL2-2024-000	1	60/52/40ppm	600,000	353,000			
			60ppm	90,000	69,000			
ITB cleaning web	FC5-9197-000	1	52ppm	70,000	53,000			
			40ppm	60,000	46,000			
ITB cleaning blade	FC6-4910-000	2	60/52/40ppm	1,200,000	706,000			
ITB cleaning brush roller	FC5-9156-000	2	60/52/40ppm	600,000	353,000			
Secondary transfer inlet guide	FL2-4114-000	1	60/52/40ppm	1,800,000	1,060,000			
Toner blocking sheet	FL2-4118-000	1	60/52/40ppm	1,800,000	1,060,000			
Fixing roller (primary)	FL2-6945-000	1	60/52/40ppm	500,000	294,000			
Fixing roller (secondary)	FL2-7881-000	1	60/52/40ppm	300,000	176,000			
Fixing belt	FL2-6530-000	1	60/52/40ppm	300,000	176,000			
Pressure pad	FL2-5457-000	1	60/52/40ppm	300,000	176,000			
Pad cover	FL2-6259-000	1	60/52/40ppm	300,000	176,000			
Oil coating roller	FL2-5453-000	1	60/52/40ppm	300,000	176,000			
External heating roller	FC7-0932-000	4	60/52/40ppm	750,000	441,000			
Fixing pressure roller	FC7-3436-000	1	60/52/40ppm	300,000	176,000	Secondary fixing unit only		
Steering Roller	FC5-9766-000	1	60/52/40ppm	600,000	353,000			



Main Unit Consumable Parts for C6000								
ltem	Item Number <sup>5</sup>	Quantity	Conditions (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks		
Delivery lower separation claw (primary)	FM3-2100-000	6	60/52/40ppm	1,000,000	588,000			
Delivery lower separation claw (secondary)	FM2-2309-000	6	60/52/40ppm	1,000,000	588,000			
Separation plate (primary)	FM2-2218-000	1	60/52/40ppm	1,000,000	588,000			
Separation plate (secondary)	FM2-2310-000	1	60/52/40ppm	1,000,000	588,000			
Insulating bush (fixing)	FB4-3689-000	4	60/52/40ppm	1,000,000	588,000	Two (2) for each primary		
Bearing (fixing)	XG9-0419-000	4	60/52/40ppm	3,000,000	1,760,000	and secondary fixing unit.		
Insulating bush (external heating)	FC5-2582-000	8	60/52/40ppm	750,000	441,000	Four (4) for each primary		
Bearing (external heating)	XG9-0584-000	8	60/52/40ppm	1,000,000	588,000	and secondary fixing unit.		
Insulating bush (pressure roller)	FB6-6519-000	2	60/52/40ppm	900,000	529,000	Secondary		
Bearing (pressure roller)	XG9-0378-000	2	60/52/40ppm	3,000,000	1,760,000	fixing unit only		
Bearing 1 (fixing belt)	XG9-0585-000	2	60/52/40ppm	1,000,000	588,000			
Bearing 3 (fixing belt)	XG9-0407-000	2	60/52/40ppm	1,000,000	588,000			
Bearing 4 (fixing belt)	XG9-0177-000	2	60/52/40ppm	1,000,000	588,000			
Bearing 5 (fixing belt)	XG9-0593-000	2	60/52/40ppm	1,000,000	1,000,000			
External heating cleaning roller	FC7-7041-000	4	60/52/40ppm	750,000	441,000	Two (2) for each primary and secondary fixing unit.		
ITB edge seal (F)	FL2-2407-000	1	60/52/40ppm	1,200,000	706,000	Simultaneous		
ITB edge seal (R)	FL2-2406-000	1	60/52/40ppm	1,200,000	706,000	replacement with the ITB		
Skew roller	FC5-9721-000	3	60/52/40ppm	500,000	294,000			
Skew roller cleaning member	FL2-4074-000	3	60/52/40ppm	500,000	294,000	Simultaneous replacement with the skew roller		



Main Unit Consumable Parts for C6000								
Item	Item Number <sup>5</sup>	Quantity	Conditions (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks		
Fixing roller gear	FU6-0336-000	1	60/52/40ppm	1,000,000	588,000	Primary fixing unit only		
Refresh roller	FM3-1648-000	2	60/52/40ppm	250,000	250,000	Simultaneous replacement with the refresh cleaning roller		
Refresh cleaning roller	FL2-6260-000	2	60/52/40ppm	250,000	250,000	Simultaneous replacement with the refresh roller		
Separation pad	FL2-7257-000	4	60/52/40ppm	100,000	100,000	Two per deck. Actual number of pickup(from each deck)		
Inside delivery lower roller (primary)	FC7-4644-000	1	60/52/40ppm	4,500,000	4,500,000			
Inside delivery lower roller (secondary)	FC5-9776-000	1	60/52/40ppm	4,500,000	4,500,000			
Tandem feed roller	FC6-2251-000	2	60/52/40ppm	4,500,000	2,650,000	Apply grease to inner		
Feed roller (confluence unit)	FC6-2251-000	1	60/52/40ppm	4,500,000	2,650,000	circumference of bearing at replacement (Super Lube grease)		
One-way clutch (delivery)	FU6-0378-000	1	60/52/40ppm	3,000,000	1,760,000			
Delivery feed roller	FC6-2253-000	3	60/52/40ppm	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)		
Slave roller (delivery feed)	FL2-2016-000	3	60/52/40ppm	4,500,000	2,650,000			
Tandem slave roller	FL2-2016-000	2	60/52/40ppm	4,500,000	2,650,000			
Bypass slave roller	FL2-2016-000	3	60/52/40ppm	4,500,000	2,650,000			
Slave roller (confluence unit)	FL2-2016-000	2	60/52/40ppm	4,500,000	2,650,000			



Main Unit Consumable Parts for C6000								
ltem	Item Number <sup>5</sup>	Quantity	Conditions (Estimated)	Estimated Yield (LTR) (copies/prints)	Estimated Yield (11"x17" @ 30%) (copies/prints)	Remarks		
Delivery roller	FC5-9885-000	1	60/52/40ppm	4,500,000	2,650,000	Apply grease to inner circumference of bearing at replacement (Super Lube grease)		
De-curl roller	FC5-9904-000	2	60/52/40ppm	1,000,000	588,000			
Bypass feed roller A	FC5-9833-000	2	60/52/40ppm	4,500,000	2,650,000	Apply grease to inner circumference of bearing at		
Bypass feed roller A (confluence unit)	FC5-9833-000	1	60/52/40ppm	4,500,000	2,650,000	replacement (Super Lube grease)		
Bypass feed roller C	FC5-9835-000	1	60/52/40ppm	4,500,000	2,650,000			
Delivery inversion roller	FC6-2280-000	3	60/52/40ppm	4,500,000	2,650,000	Apply grease to inner		
Duplexing inversion roller	FC6-2455-000	2	60/52/40ppm	4,500,000	2,650,000	circumference of bearing at replacement (Super Lube grease)		
Sponge roller	FC6-3342-000	1	60/52/40ppm	4,500,000	2,650,000			
Feed belt (confluence unit)	FC7-4600-000	10	60/52/40ppm	1,000,000	882,000	Simultaneous replacement with the decurler slave roller (FC7- 1598)		
Feed belt (duplexing de- curler)	FC7-4600-000	10	60/52/40ppm	1,500,000	882,000			
Drum patch sensor shutter (Y/M)	FL2-1968-000	2	60/52/40ppm	250,000	147,000			
Drum patch sensor shutter (C/Bk)	FL2-1979-000	2	60/52/40ppm	250,000	147,000			
Drum patch sensor	FK2-3168-000	4	60/52/40ppm	500,000	294,000			
Fixing web solenoid	FM3-2134-000	2	60/52/40ppm	4,500,000	2,650,000			
Fixing 2-step gear (Z85-22)	FU6-0449-000	1	60/52/40ppm	1,000,000	588,000	Primary fixing unit only		
ITB edge scraper unit	FL2-2025-000	2	60/52/40ppm	2,400,000	1,846,000			



**DADF-R1 Consumable Parts (Table 28)** 

	DADF-R1 Consumable Parts										
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks							
Feed belt	FC6-0929-000	1	200,000	Replace at estimated yield or when cleaning becomes impossible							
Pickup roller	FB4-7640-000	2	250,000								
Pickup/feed roller	FM2-2408-000	1	80,000	Actual use in terms of number of prints							
Separation belt	FG6-7724-000	1	80,000								
Hinge L	FC6-0987-000	1	100,000	Adjust the pressure or							
Hinge R	FC6-0988-000	1	times	replace the part							

# Finisher-AB1 /Saddle Finisher-AB2 Consumable Parts (Table 29)

Finisher-AB1 /Saddle Finisher-AB2 Consumable Parts									
Item	Item Number <sup>5</sup>	Quantity	Remarks						
Feed belt	FB5-9103-000	2	1,000,000						
Stack delivery upper roller	FC6-6135-000	1	6,000,000						
Stack ejection roller static eliminator	FC6-6134-000	1	1,000,000						
Static eliminator	FC6-6341-000	1	1,000,000						
Static eliminator	FC6-5864-000	2	1,000,000	Finisher					
Static eliminator	FC6-6101-000	1	1,000,000						
Stapler	FC6-6222-000	1	500,000 times						
Lower delivery upper roller	FC6-6097-000	1	6,000,000						
Belt roller	FC6-6148-000	2	6,000,000						
Inlet static eliminator	FL2-3654-000	1	1,000,000	Saddle Stitcher					
Static eliminator (T2)	FL2-3655-000	1	1,000,000	Saddle Stitcher					

<sup>&</sup>lt;sup>17</sup> Estimated Yield is based on LTR paper



Finisher-AB1 /Saddle Finisher-AB2 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Flapper static eliminator	FL2-3656-000	1	1,000,000		
Estrangement roller	FL2-3692-000	2	1,000,000		
Stitcher	FM2-6618-000	1	300,000 times		
Static eliminator (R)	FA1-4842-000	1	1,000,000	Paper Folding Unit	
Static eliminator (L)	FA4-2371-000	1	1,000,000	raper roluling Offic	
Punch 2-hole unit	FM2-6391-000	1	1,000,000 times	Inner Punch	
Punch 5-hole unit	FM2-6392-000	1	1,000,000 times	illilei Fullcii	

## POD Deck-A1 / Secondary POD Deck-A1 Consumable Parts (Table 30)

POD Deck-A1 / Secondary POD Deck-A1 Consumable Parts					
Item		Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks
Upper storage			2		Replace two
Middle storage	Separation pad	FL2-7257-000	2	100,000	separation pads at the
Lower storage			2		same time

# Paper Deck-AC1 Consumable Parts (Table 31)

Paper Deck-AC1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Pickup roller (front)	FF5-7829-000	1			
Pickup roller (rear)	FF5-7830-000	1	250,000	Actual use in terms of	
Feed roller	FF6-1975-000	1		number of prints	
Separation roller	FB2-7777-000	1			

## **Document Insertion Unit-C1 Consumable Parts (Table 32)**

Document Insertion Unit-C1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Pick up roller	4A3-3870-000	4	100,000		
Separation roller	4A3-3868-000	2	100,000	Actual use in terms of	
Feed roller	4A3-3869-000	2	100,000	number of prints	
Torque limiter	4A3-3888-000	2	1,000,000		



# **Booklet Trimmer-C1 Consumable Parts (Table 33)**

Booklet Trimmer-C1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Trimming upper blade unit	FC3-4325-000	1	500,000		
Trimming lower blade	FC3-3043-000	1	500,000		
Receiving-end feed belt	FC3-2795-000	2	1,500,000		
Retaining belt	FC3-2886-000	2	1,500,000		
Stopper feed belt	FC3-2890-000	2	1,500,000	Actual use in terms of number of prints	
Delivering-end feed belt	FC3-2869-000	4	1,500,000		
Vertical feed belt, right	FC3-4153-000	2	1,500,000		
Vertical feed belt, left	FC3-4164-000	2	1,500,000		
Feed belt	FC3-2955-000	2	1,500,000		

# **High Capacity Stacker-C1 Consumable Parts (Table 34)**

High Capacity Stacker-C1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Static eliminator brush (Inlet guide board)	FC3-2441-000	1	5,000,000		
Static eliminator brush (Sample tray)	FC3-2441-000	1	5,000,000		
Static eliminator brush (Delivered to the delivery side)	FC3-2441-000	1	5,000,000	Actual use in terms of	
Static eliminator brush (Stack tray ejection gate)	FC3-2603-000	1	5,000,000	number of prints	
Static eliminator brush (front, stack unit)	FC3-2603-000	1	5,000,000		
Static eliminator brush (rear, stack unit)	FC3-2603-000	1	5,000,000		
Sponge roller	FC7-1141-000	1	1,000,000		



# Perfect Binder-B1 Consumable Parts (Table 35)

	Perfect Binder-B1 Consumable Parts  Perfect Binder-B1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks		
Blade reception stand	FL2-9850-000	1	11,000 trimmings			
Trimming blade unit	412-2481-000	1	40,000 trimmings	Number of trimming operation		
Chip dropping slider plate	4F3-0592-000	1	40,000 trimmings	operation		
Flapper (Stack rotation assy.)	FL2-9852-000	1	13,000 sets	Equivalent to 40,000 trimmings		
Paper stack thickness VR sensor	412-2661-000	1	50,000 sets			
Torque diode (stack rotation assy.)	4F3-0589-000	1	50,000 sets			
14T/20T gear (main grip assy.)	4S3-0340-000	2	50,000 sets	Number of bookbinding sets		
Torque limiter (stack rotation assy.)	XG9-0583-000	1	50,000 sets			
Chip buffer motor	4G3-2004-000	1	50,000 sets			
Grip motor (front/rear)	4H3-0382-000	2	100,000 sets			
Switch back roller (stacking tray unit)	FC8-6223-000	6	1,000,000	Actual number of feeding sheets		
Switch-back roller (Cover feeding assy.)	4A3-2846-000	2	1,000,000			
Corrugated roll (center)	4G3-1167-000	1	1,000,000			
Corrugated roll	4G3-1168-000	4	1,000,000			
Trail end retaining roller (large)	4A3-3423-000	4	1,000,000			
Trail end retaining roller (small)	4A3-3424-000	2	1,000,000			
Deodorizing filter	FC6-4242-000	3	1,000,000			
Deodorizing filter (Glue vat unit)	4A3-3521-000	2	1,000,000			
Deodorizing sheet (rear cover)	4A3-2727-000	1	1,000,000			
Deodorizing sheet (front cover L1)	4A3-2728-000	1	1,000,000			
Deodorizing sheet (rear cover R1)	4A3-2729-000	1	1,000,000			
Deodorizing sheet (upper cover)	4A3-2730-000	1	1,000,000			
Deodorizing sheet (front cover R2)	4A3-2731-000	2	1,000,000			
Torque limiter (cover feeding assy.)	4G3-1137-000	1	1,000,000			
Static eliminator 1 (body sheet delivery)	4A3-2770-000	2	2,000,000			
Static eliminator 2	4A1-8890-000	2	2,000,000			



Perfect Binder-B1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
(body sheet delivery)					
Static eliminator (stacking tray)	4G3-1143-000	1	2,000,000		
Static eliminator (upper right) (cover delivery path)	4A1-8890-000	1	2,000,000		
Static eliminator (lower right) (cover delivery path)	4A3-3510-000	1	2,000,000		
Static eliminator (left) (cover delivery path)	4A3-3452-000	2	2,000,000		
Static eliminator (delivery) (cover delivery path)	4A3-8890-000	1	2,000,000		
Glue vat unit	4G3-1133-000	1	2,000 Hrs	Equivalent to approximately 5,000,000 sheets at the following condition: 4hrs/day operation time, approximately 200,000 sheets MCV (Printer unit counter)	

## **Inserter Consumable Parts (Table 36)**

Inserter Consumable Parts					
ltem	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Pickup roller	4A3-3870-000	4	100,000		
Separation roller	4A3-3868-000	2	100,000	Actual number of pickup	
Feed roller	4A3-3869-000	2	100,000	Actual Humber of pickup	
Torque limiter	4A3-3888-000	2	1,000,000		

## **Professional Puncher-B1 Consumable Parts List (Table 37)**

Professional Puncher-B1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Back gage assembly	FC3-6626-000	1	3,000,000	Replacement	

## **Professional Puncher Integration Unit-A1 Consumable Parts List (Table 38)**

Professional Puncher Integration Unit-A1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Static eliminator	FC8-1584-000	1	1,000,000		



# **Two-Knife Booklet Trimmer Consumable Parts List (Table 39)**

Two Knife Booklet Trimmer-A1 Consumable Parts					
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)	Remarks	
Front upper blade	FC3-6269-000	1	500,000 sets		
Rear upper blade	FC3-6270-000	1	500,000 sets	Actual use in terms of number of prints.	
Lower blade	FC3-6394-000	2	500,000 sets		



## M. Recommended Spare Parts

The Recommended Spare Parts in the following table are frequently required and are suggested to be kept in stock by the Dealer.

Note: All recommended spare parts shown in the below table are for reference purposes only and are subject to change without notice. Refer to the Service Manual for additional information.

### **Recommended Spare Parts (Table 40)**

Re	ecommended Spare	Parts			
Item	Item Number <sup>5</sup>	Quantity	Estimated Yield <sup>17</sup> (copies/prints)		
Separation pad	FL2-7257-000	4	100,000		
Toner Filter	FB2-4383-000	4	100,000		
ITB cleaning web	FC5-9197-000	1	100,000		
Primary grid plate	FC6-1056-000	4	200,000		
Pad holder (primary)	FL2-0464-000	4	200,000		
Slider (primary)	FL2-0462-020	4	200,000		
Primary Fixing Refresh Roller	FM3-1648-000	1	250,000		
Primary Fixing Refresh Cleaning Roller	FL2-6260-000	1	250,000		
Patch Detection Shutter (Y/M)	FL2-1968-000	2	250,000		
Patch Detection Shutter (C/Bk)	FL2-1979-000	2	250,000		
Primary Fixing Belt	FL2-6530-000	1	300,000		
Primary Fixing Pressure Pad	FL2-5457-000	1	300,000		
Primary Fixing Pad Cover	FL2-6259-000	1	300,000		
Primary Fixing Oil Apply Roller	FL2-5453-000	1	300,000		
Primary Fixing Web	FC5-9778-000	1	300,000		
Primary Fixing Roller	FL2-6945-000	1	300,000		
Pad holder (pre-transfer)	FL2-0464-000	1	300,000		
Slider (pre-transfer)	FL2-0462-020	1	300,000		
Secondary Transfer Cleaning Brush Roller	FC5-9335-000	2	300,000		
Secondary Transfer Outside Roller	FC5-9331-000	1	300,000		
The following Recommended Re	eplacement Parts may	/ be needed b	ased on actual usage.		
Secondary Fixing Roller	FL2-7881-000	1	300,000		
Secondary Fixing Web	FC5-9778-000	1	300,000		
Secondary Fixing Pressure Roller	FC7-3436-000	1	300,000		
Secondary Fixing Refresh Roller	FM3-1648-000	1	300,000		
Secondary Fixing Refresh Cleaning Roller	FL2-6260-000	1	300,000		



#### N. Periodic Maintenance

Some parts of the machine must be checked and/or replaced on a periodic basis to ensure a specific level of machine performance. These parts are likely to affect the performance once they fail even in the absence of external change or damage. Whenever possible, plan their replacement so that it will coincide with a scheduled service visit.

Note: All periodic maintenance shown in the below table is for reference purposes only and are subject to change without notice. Refer to the Service Manual for additional information.

### Periodic Maintenance Items (Table 41)

		Pe	riodic	Maint		e Items	s (Bas	ed on	LTR P	aper)		
∇ Clean		♦ F	Replace	9	*	Lubric	cate		⇔ A	djust		√ Inspect
	Ē	У.					Every		ı	ı		
ltem	At Installation	As Necessary	100,000 prints	150,000 prints	200,000 prints	250,000 prints	300,000 prints	500,000 prints	600,000 prints	1,000,000 prints	1,200,000 prints	Remarks
Platen glass		∇										
Scanner rail		∇										
Coarrier rain		*										Only when reader
No. 1 to 3 mirror		∇										is equipped
Reflector		∇										
Standard white plate		∇										
Dustproof filter		∇										Only when DADF is equipped
Dustproof glass			∇									Clean using lint free paper
Primary Charging wire	∇				<b>♦</b>							
Pre-transfer Charging wire	∇						<b>\</b>					
Shield plate (primary charging unit)	∇											
Developing assembly bottom plate metal portion								∇				Clean using lint free paper. Replace at the same time as with the photosensitive drum.
Drum patch sensor						∇						Clean with alcohol and water. This is a consumable part that may need to be replaced as



		Pe	riodic	Mainte	enance	e Items	s (Bas	ed on	LTR P	aper)		
∇ Clean		<b>◊ F</b>	Replace	е	*	* Lubricate ⇔ A			djust		√ Inspect	
	nc	7		ı	ı	ı	Every			ı		
Item	At Installation	As Necessary	100,000 prints	150,000 prints	200,000 prints	250,000 prints	300,000 prints	500,000 prints	600,000 prints	1,000,000 prints	1,200,000 prints	Remarks
												required, refer to the Main Unit Consumable Parts for imagePRESS C7000VP (Table 25)
Developing cylinder	1											
Secondary transfer outlet sensor				∇								Use a blower brush.
Skew registration skew roller			∇									
Pre-fixing feed belt				∇								Apply using lint free paper and alcohol.
Shield plate (pre-transfer charging unit)							∇					
Fixing web	1											
Fixing thermistor (Secondary)							▽			<b>♦</b>		
Fixing thermistor (Primary)								∇		<b>\</b>		Apply using lint free paper and alcohol. Replace at the same time as the
Fixing thermistor switch (Secondary)							∇			<b>♦</b>		fixing rollers.
Fixing sub thermistor										<b>◊</b>		
Pressure thermistor										<b>♦</b>		
Inlet thermistor										<b>\</b>		
External heating thermistor										<b>♦</b>		
Pressure thermal switch										<b>♦</b>		
External heating thermal switch										<b>◊</b>		
Ozone filter (ITB unit)												Replace every 1,500,000 prints



		Pe	riodic	Mainte	enance	e Items	s (Bas	ed on	LTR P	aper)		
∇ Clean		<b>♦ F</b>	eplac	9	*	Lubrio	cate		⇔ A	djust		√Inspect
	<u>_</u>	5					Every					
ltem	At Installation	As Necessary	100,000 prints	150,000 prints	200,000 prints	250,000 prints	300,000 prints	500,000 prints	600,000 prints	1,000,000 prints	1,200,000 prints	Remarks
Dustproof filter (ITB unit)												Replace every 1,500,000 prints
Ozone filter (Sub Station)						∇				<b>♦</b>		
Ozone filter (Sub Station)						∇				<b>♦</b>		
Ozone filter (Sub Station)						∇				<b>♦</b>		
Ozone filter (Main Station)												Replace every 1,500,000 prints
Toner filter (Main Station)			<b>◊</b>									
Primary inhalation filter (Main Station)										<b>\Delta</b>		
Primary grid plate					<b>♦</b>							
Pad holder (primary)					<b>♦</b>							
Primary charging unit												Replace every 1,500,000 prints
Primary slider					<b>◊</b>							
Pre-transfer slider							<b>◊</b>					
Pre-transfer charging unit												Replace every 1,500,000 prints
Pad holder (pre-transfer)							<b>◊</b>					
Delivery electrostatic filter (Sub Station)										<b>♦</b>		
Fixing inlet guide			∇									
Delivery upper separation plate			∇									Use methylketone and lint free paper.
Delivery lower separation claw			∇									
Auto Gradation Adjustment		<b>\$</b>										Recommended on first power-on
Refresh roller			∇									Apply using lint free paper and alcohol.



		Pe	riodic	Mainte	enanc	e Items	s (Bas	ed on	LTR P	aper)		
∇ Clean		<b>◊ F</b>	Replace	Э	*	* Lubricate			⇔ A	djust		√Inspect
	<u>_</u>	7		ı		ı	Every	_				
ltem	At Installation	As Necessary	100,000 prints	150,000 prints	200,000 prints	250,000 prints	300,000 prints	500,000 prints	600,000 prints	1,000,000 prints	1,200,000 prints	Remarks
Refresh cleaning roller			∇									These are consumable parts that may need to be replaced as required, refer to the Main Unit Consumable Parts for imagePRESS C7000VP (Table 25)
Drum cleaner pre-exposure unit								▽				Apply using lint free paper and alcohol.
ITB HP sensor											∇	Use a blower
ITB edge sensor											∇	brush.
ITB idler roller (ITB-CLN opposite roller 2)											∇	Apply using lint free paper and alcohol.
Registration patch sensor / Leading edge registration patch sensor									∇			Apply using lint free paper and alcohol.
ITB edge scraper											∇	
Decurler roller (confluence unit)										∇		
Slave roller (bypass unit/confluence unit/tandem path unit/delivery inversion unit)										∇		
Bypass feed roller A (bypass unit/confluence unit)										∇		
Bypass feed roller C (bypass unit)										∇		
Tandem path feed roller (confluence unit/tandem										∇		



	Periodic Maintenance Items (Based on LTR Paper)											
∇ Clean		<b>◊ Replace</b>			*	* Lubricate			⇔ Adjust			√Inspect
	_	_ >					Every					
ltem	At Installation	As Necessary	100,000 prints	150,000 prints	200,000 prints	250,000 prints	300,000 prints	500,000 prints	600,000 prints	1,000,000 prints	1,200,000 prints	Remarks
path unit)												
Delivery drive roller (delivery inversion unit)										∇		
Duplexing reverse roller (delivery inversion unit)										∇		
Reversing roller 1										∇		
Waste toner bottle (See Note below)		∇										The Waste Toner Bottle should be replaced by the end user at approximately 50,000 prints

### Note:

### Waste Toner Bottle

The end user should replace the waste toner bottle with the provided spare bottle when the message of waste toner bottle full alert is displayed at approximately 50,000 prints. The waste toner bottle may be replaced anytime, even in the middle of production. When removed, the press will continue to operate because a waste toner buffer separate from the waste toner bottle is incorporated into the design. The waste toner buffer will yield approximately 10,000 prints. The Dealer should empty the full waste toner bottle to ensure disposal of the waste toner only in a manner required by environmental regulations in the State in which machine is located. The emptied bottle should be returned to the end-user for the next cycle.

The Item Code for the Waste Toner Bottle is FM2-2058-000.

	РРМ	Intermittent printing of 50 sheets per job	Intermittent printing of 100 sheets per job
Clean the developing	70ppm	750,000	850,000
assembly bottom plate metal portion	60ppm	660,000	740,000
motal portion	52ppm*	570,000*	630,000*
	40ppm*	480,000*	510,000*
Clean the drum cleaner	70ppm	750,000	850,000
pre-exposure unit	60ppm	660,000	740,000
	52ppm*	570,000*	630,000*



Periodic Maintenance Items (Based on LTR Paper)												
∇ Clean		<b>◊ Replace</b>			* Lubricate				⇔ Adjust			√Inspect
	_	_	Every									
ltem	At Installation	As Necessary	100,000 prints	100,000 prints 150,000 prints 200,000 prints 300,000 prints 500,000 prints 600,000 prints 1,000,000 prints 1,200,000 prints					Remarks			
		40ppm* 480,000* 510,000*							510,000*			
* Value when the imagePRESS C6000 print speed varies depending on media												

#### O. QA Kits

To maximize productivity of the imagePRESS C7000VP and maximize uptime, Canon USA has created QA Kits containing periodic replacement parts.

Note: Consumable Parts are not included in the QA Kits.

Canon USA recommends that these parts be purchased as kits (and installed at the designated intervals) for this will allow dealers to better control their costs, offer the competitive suggested maintenance rates detailed in this Service Guide, and enhance the machines reliability.

The table below is the complete list of the available QA Kits, refer to the Technical Publication that will be created and posted to e-Support for the kit contents.

Note: All QA Kits shown in the below tables are for reference purposes only and are subject to change without notice. A Technical Publication was issued regarding the imagePRESS C6000VP and imagePRESS C6000 QA Kit details.

### QA Kits (Table 42)

QA Kits	
Kit Name	Part Number⁵
imagePRESS C7000 100K Kit	F02-5901-000
imagePRESS C7000 200K Kit	F02-5902-000
imagePRESS C7000 250K Kit	F02-5903-000
imagePRESS C7000 300K Kit	F02-5904-000
imagePRESS C7000 500K Kit	F02-5905-000
imagePRESS C7000 600K Kit	F02-5906-000
imagePRESS C7000 750K Kit	F02-5907-000
imagePRESS C7000 900K Kit	F02-5908-000
imagePRESS C7000 1M Kit	F02-5909-000
imagePRESS C7000 1.2M Kit	F02-5910-000
imagePRESS C7000 1.5M Kit	F02-5911-000
imagePRESS C7000 4.5M Kit	F02-5912-000
imagePRESS C7000 Secondary Fixing 300K	F02-5913-000
imagePRESS C7000 Secondary Fixing 750K	F02-5914-000
imagePRESS C7000 Secondary Fixing 1M	F02-5915-000



# P. Special Tools, Solvents & Oils

In addition to the standard tools used to service these devices, the following special tools, solvents, and oils should also be carried according to its rank when servicing an imagePRESS C7000VP/C6000VP/C6000 system.

Note: All Special Tools, Solvents & Oils shown in the below table are for reference purposes only and are subject to change without notice. Refer to the imagePRESS C7000VP/V6000VP/C6000 Service Manual for additional information.

### Special Tools, Solvents, and Oils List (Table 43)

Description	Rank	Part Number <sup>5</sup>
Digital Multimeter	Α	FY9-2002-000
Dropper	В	FY9-1030-000
Tester Extension Pin	Α	FY9-3038-000
Tester Extension Pin (L-tipped)	Α	FY9-3039-000
CA7 Test Sheet	А	FY9-9390-000
Loupe	В	CK-0056-000
Mirror Positioning Tool	В	FY9-3009-040
Electrode for checking potential sensor	В	FY9-3057-000
Cover Tool	N/A	FC7-9708-000

#### **Rank Description**

B: Each five or so service persons are expected to carry one.

	Solvents & Oils (Rank A)										
Description	Uses	Part Number <sup>5</sup>									
Alcohol	Cleaning external glass, plastic, rubber, etc.	N/A									
Solvent	Cleaning metal areas or removing oil or toner.	N/A									
Heat Resisting Grease	Lubricating e.g. fixing drive parts.	CK-0427									
Lubricating Oil	N/A	CK-0524									
Lubricating Oil	Lubricate friction parts.	CK-0551									
Lubricating Oil	Lubricating scanner rail	HY9-0007-000									
Conduction Grease	Drum heater contact	FY9-6008-000									

A: Each service person is expected to carry one.



# V. Suggested End-User Customer Service Offerings

# A. Monthly Copy Volume

**Note:** The maximum monthly volume (print/copy) represents the maximum number of pages the machine can produce within a one-month period (based upon letter size paper). However, the device should not be used to produce this or a greater volume on a consistent monthly basis.

# **Monthly Copy Volume (Table 44)**

Model	Optimum performance range (prints/copies per month based on LTR sized paper)	Suggested maximum monthly print/copy volume (based on LTR sized paper)
imagePRESS C7000VP	Approximately 70,000 to 300,000	Approximately 568,000
imagePRESS C6000VP	Approximately 50,000 to 250,000	Approximately 520,000
imagePRESS C6000	Approximately 30,000 to 150,000	Approximately 416,000



# B. Warranty Support

# 1. End-User Warranty Options

# imagePRESS C7000VP Limited Warranty

Ninety (90) days after delivery to the original purchaser or 300,000 prints/copies, or a combination of both, whichever comes first. This warranty covers the Canon brand product accessories. Note: No warranty is given on any consumable parts or consumables.

For detailed warranty information, please refer to the imagePRESS C7000VP Limited Warranty located in the Appendix.

# imagePRESS C6000VP Limited Warranty

Ninety (90) days after delivery to the original purchaser or 270,000 prints/copies, or a combination of both, whichever comes first. This warranty covers the Canon brand product accessories. Note: No warranty is given on any consumable parts or consumables.

For detailed warranty information, please refer to the imagePRESS C6000VP Limited Warranty located in the Appendix.

# imagePRESS C6000 Limited Warranty

Ninety (90) days after delivery to the original purchaser or 180,000 prints/copies, or a combination of both, whichever comes first. This warranty covers the Canon brand product accessories. Note: No warranty is given on any consumable parts or consumables.

For detailed warranty information, please refer to the imagePRESS C6000VP Limited Warranty located in the Appendix.

# IPQ-2 Drum Limited Warranty

Full Credit:	1,000 prints or copies (or a combination of both) or 30 days after delivery to the original purchaser, whichever comes first.
Prorated Credit:	420,000 prints or copies (or a combination of both) or 120 days after delivery to the original purchaser, whichever comes first.

For detailed warranty information, please refer to the IPQ-2 Drum Limited Warranty located in the Appendix.

**Note:** If the IPQ-2 Drum Limited Warranty conditions accompanied with the Drum is not 420,000 prints or copies for the prorated credit as indicated above, then refer to the Limited Warranty located in the Appendix of this Service Guide.



# C. Service Parts Availability

Service parts ordering<sup>18</sup> will be available 24 hours-a-day, 7 days a week, 365 Days to provide the quickest possible response should the need arise for such parts. Canon USA will provide service parts for the key units, assemblies and consumables to cover the entire machine function, and this is designed to avoid potential machine downtime for the customer. Various shipment options<sup>19</sup> currently offered include:

- Next Flight Out (NFO)
- UPS (Ground, Next Day, Early Am)
- Pickup (Rush, Spot)

# 1. Warranty Administration Reduction Program

The Warranty Administration Reduction Program (WARP) provides a flat rate credit to Canon USA full-line dealers as compensation for warranty expenses that they may incur. Dealers who purchase an imagePRESS 1135P/1125P/1110P Series device will receive WARP credit during the month following their purchase. This credit covers the dealer's cost of defective parts and drums with a dealer cost **under \$300.00** replaced during the term of the end-user limited warranty.

The WARP program avoids the dealer of having to return each and every failed part, regardless of how inexpensive they are, and only requires the dealer to return the more expensive parts to receive reimbursement for in-warranty failures. The flat-rate credit is calculated by a percentage of your eligible machine purchases, drums and accessories. Flat-rate credits are posted monthly.

Additional information on the Flat-Rate Program is located on the Canon USA e-Support website at http://www.support.cusa.canon.com as shown in the below screen shot.

.

<sup>&</sup>lt;sup>18</sup> This program will be available within the Second Quarter of 2009

<sup>&</sup>lt;sup>19</sup> Shipment options are subject to change



■ Help ■ Change Password 📴 support center ■ Logout TECH SUPPORT FIELD SUPPORT TRAINING ATSP WARRANTY COMM CENTER MANAGEMENT CENTER INFO CENTER FLAT-RATE PROGRAM e-Tag PART REPAIR FACILITIES SUBASSEMBLY REFURBISHING Flat-Rate Program Once per month, Canon's Systems & Technical Support Division issues credit under the flat-rate warranty program (WARP) to cover the cost of defective parts with a dealer cost under \$300. Flat-Rate Program Links FAQ's Viewing Flat-Rate Credits on (PDF: 14KB) No documentation or part returns are required in order to receive the monthly WARP credit. This credit is calculated using purchases of machines, accessories and drums from the previous month. For example, May 2008 represents credits for purchases made in April 2008. Answers to your Questions about the Flat-Rate Program. Product shipments to dealers of National Account and Government Marketing Division placements are treated as if the dealer had purchased the machine. They are added to the total number of wholesale purchases the dealer made. ■ Color Laser Copiers (CLC) ■ imageRUNNER (iR) ■ Color imageRUNNER (CiR) ■ imagePASS C-1, C-2, D-1, E-1, The flat rate program applies to full-line dealers of Color Laser Copiers G-1, H-1, J-1 (CLC), ImageRUNNER (iR), and Color imageRUNNER (CiR), ■ imagePRESS Server T1 ATTENTION! ■ Facsimile To view on-line Flat-Rate warranty credits, log onto the ISG Central website at www.isgcentral.cusa.canon.com.
Go to the Canon Network Access (CHA) site and select Warranty Credit Inquiry -> Flat Rate Warranty Reimbursement. ■ ImageCLASS ■ Micrographics/DR Scanners ■ imagePROGRAF ■ imagePASS L-1, M-1, M-2, M-3, S-1, S-2 ■ ColorPASS, GX-100, GX-200 imagePRESS Server Q1, A1100, A2000, A2100, A3000, A3100 TERMS OF USE PRIVACY STATEMENT SITE HELP SITEMAP CANON WEBSITE Copyright Conon USA, I

Figure 1 (e-Support: Flat-Rate Program)

Original defective parts with a dealer cost **over \$300.00** replaced during the term of the end-user limited warranty are eligible to receive reimbursement credit through the e-Tag process.

To request a part reimbursement credit, complete the e-Tag limited warranty claim form that can be found in the warranty section of the Canon USA e-Support Center website at <a href="http://www.support.cusa.canon.com">http://www.support.cusa.canon.com</a>. Refer to the e-Tag section of this Service Guide for further details and instructions.

Parts that are listed on the Canon USA repairable parts list should be sent to an Authorized Parts Repair Facility (APRF) to be repaired at no-charge. Refer to the Warranty Parts For Repair section of this Service Guide for further details and instructions.

To acquire access to the on-line limited Warranty Credit Feature, please contact your dealership's ISG Central Dealer Administrator or your Canon Regional office for assistance.

Your Regional Service Office personnel can answer questions regarding the WARP program.



### 2. Warranty Parts For Repair

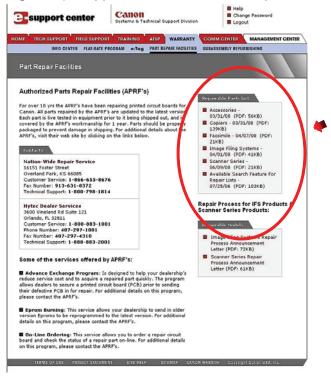
The Authorized Parts Repair Facilities (APRF) are authorized through Canon USA to repair circuit boards for various Canon products. The APRF program is designed to help your dealership reduce service costs by having circuit boards repaired instead of purchasing brand new parts. Each circuit board is live tested and updated to the latest version prior to returning it to your dealership.

Parts specified on the Canon USA Repairable Parts List must be shipped prepaid directly to one of the following Authorized Parts Repair Facilities.

Hytec Dealer Services, Inc. 3600 Vineland Road (Suite 121) Orlando, FL 32811	Nation-Wide Repair Service, Inc. 16151 Foster Street Overland Park, KS 66085
Telephone: 1-407-297-1001	Telephone: 1-866-655-8676
Customer Service:1-800-883-1001 Technical Support: 1-888-883-2001	Technical Support: 1-800-798-1814 Fax: 1-913-631-8372
Fax: 1-407-297-4310	

The Repairable Parts List index is located on the Canon USA e-Support website at <a href="http://www.support.cusa.canon.com">http://www.support.cusa.canon.com</a> in the Warranty Support Tab/Part Repair Facilities subsection. Select from the Repairable Parts List as shown below for the most current list.

Figure 2 (e-Support: Authorized Parts Repair Facilities)





Repairable parts <u>under limited warranty</u> are repaired free-of-charge by an APRF. Under normal circumstances, the turnaround time is approximately five (5) business days. Your part will be shipped UPS Ground once it has been repaired and tested.

In instances when a part is deemed as non-repairable, the APRF will contact your dealership and the Warranty Control Section will issue a credit to your account.

To check the status of your part, please contact the APRF.

Warranty Parts over \$300.00 that are not on the Repairable Parts List

All original defective parts with a dealer cost valued over \$300.00, that are not specified on the Repairable Parts List, must be submitted to Canon Virginia, Inc. with a completed e-Tag limited warranty claim form and a handwritten or computer generated copy of the machine service history.

Canon Virginia, Inc. 12000 Canon Boulevard Newport News, VA 23606 Attention: Warranty Returns

The service history log must include the following:

Dealer Name

• Machine Installation Date

Machine Serial Number

Part Number

Part Description

Date Part Was Removed

Machine Copy Count

Reason For Removal

Work Performed (Highlight Current Service Call)

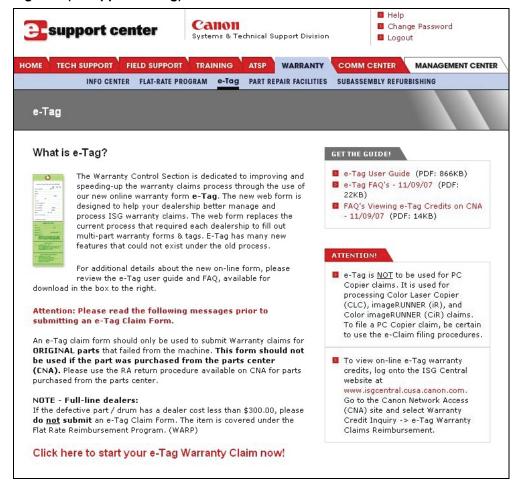


### 3. e-Tag

e-Tag is an electronic limited warranty claim form that is completed online, printed out and accompanied by the **original** defective part or defective drum being returned to the Warranty Control Section for warranty compensation.

The e-Tag limited warranty claim form can be found in the warranty section of the Canon USA e-Support Center website at http://www.support.cusa.canon.com.

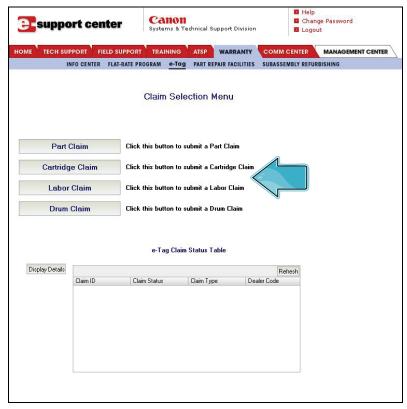
Figure 3 (e-Support: e-Tag)





To submit an e-Tag limited warranty claim, select the type of claim from the "Claim Selection Menu" shown below and complete the required sections of the e-Tag limited warranty claim form.

Figure 4 (e-Support: e-Tag Claim Selection Menu)



A copy of the e-Tag limited warranty claim form and the machine service history should be returned with the original defective part(s) to the address provided on the bottom of the e-Tag limited warranty claim form. The service history log can be handwritten or computer generated and must include the following:

- Dealer Name
- Machine Installation Date
- Machine Serial Number
- Part Number

- Part Description
- Date Part Was Removed
- Machine Copy Count
- Reason For Removal
- Work Performed (Highlight Current Service Call)

For defective drums, ship the drum to the address provided on the bottom of the e-Tag limited warranty claim form, accompanied by a copy of the e-Tag limited warranty claim form, machine service history log, a "before" sample copy depicting the problem and an "after" sample copy showing the problem has been resolved.

After authorization, part, drum and labor credits are posted on the CNA website on the following business day.



### 4. On-Line Limited Warranty Credit Inquiry

The On-Line Limited Warranty Credit Inquiry allows your dealership to check, download and print details of e-Tag and Flat-Rate (WARP) credits on the Canon Network Access (CNA) website.

### e-Tag Inquiry:

To view on-line e-Tag limited warranty claim credits, log onto the ISG Central website at <a href="http://www.isgcentral.cusa.canon.com">http://www.isgcentral.cusa.canon.com</a> and select Canon Network Access (CNA) as shown below.

#### Figure 5 (ISG Central)



On the CNA website select Warranty Credit Inquiry then select e-Tag Warranty Claims Reimbursement to perform an e-Tag Warranty claims search as shown in the following screen shots.

Figure 6 (CNA: Warranty Credit Inquiry)

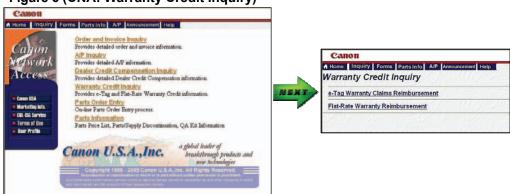




Figure 7 (CNA: e-Tag Warranty Claims Search)



To check the status of e-Tag Limited Warranty Claims already submitted:

Go to the e-Tag "Claim Selection Menu" scroll down until you see the "e-Tag Claim Status Table" as shown at the bottom of the screen shot in **Figure 4 (e-Support: e-Tag Claim Selection Menu**). This table allows you to check the status of your claims. To view the details of the e-Tag limited warranty claim form, highlight the claim ID number and click on the Display Details button.

Note: e-Tag limited warranty claims are connected to the e-Support ID number of the individual who entered the claim data. Therefore, it is highly recommended that only one individual enter and manage the e-Tag limited warranty claims from your dealership.

Flat-Rate (WARP) Inquiry:

To view on-line Flat-Rate Warranty Reimbursements, log onto the ISG Central website at <a href="http://www.isgcentral.cusa.canon.com">http://www.isgcentral.cusa.canon.com</a> and select Canon Network Access (CNA) as shown below.

Figure 8 (ISG Central)





On the CNA website select Warranty Credit Inquiry then select Flat-Rate Warranty Reimbursement to perform a search as shown in the following screen shots.

Figure 9 (CNA: Warranty Credit Inquiry)

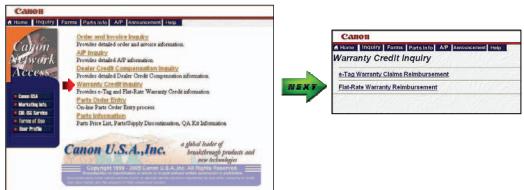


Figure 10 (CNA: Flat-Rate Warranty Reimbursement Search)





### D. Parts Support Program for imagePRESS Server

The Parts Support Program is designed to help reduce your service costs for controllers. By participating in the Parts Support Program your dealership will not be required to stock expensive parts.

Canon U.S.A., Inc. will provide replacement parts at no-charge for the imagePRESS Server A3100/A2100/A1100 and the imagePRESS CR Server A7000 on an exchange basis for a period of nine (9) months. This includes the ninety (90) day warranty period and the six (6) months following. To obtain parts under the Parts Support program, follow these steps:

- Contact the Technical Support Center at (1-800) 528-2830 to report the incident and get technical assistance. If the problem cannot be resolved over the phone, the technical support specialist will assign a "ticket" number to the case. You will need to reference this ticket number when completing the Part Order Form.
- 2. Go to the e-Support website at http://www.support.cusa.canon.com, navigate to the Warranty Information Center, and locate the Part Order Form under the Parts Support Information.
- 3. Complete the Part Order Form and fax it to the Warranty Control Section at (516) 328-5761.
- 4. Once the order form is received and verified, the Warranty Control Section will ship the replacement part packaged with the original order form and a return address label. The original order form must accompany the return of the defective part. The defective part must be returned within ten (10) business days otherwise your dealership will be charged (dealer cost) for the part.
- 5. For out of warranty repairs on circuit boards, please contact the Warranty Control Section at (516) 328-5744

As indicated on the part order form, the Parts Support Program includes standard shipping at no cost to the dealership. If you request an upgrade in your delivery service, your dealership will be charged for the freight charges.

# E. Durability Enhancement Program (DEP)

The purpose of the Durability Enhancement Program (DEP) is for Canon USA to provide an efficient, cost effective method by which dealerships can assist their high volume customers in enhancing the performance life of their imagePRESS C7000VP/C6000VP device as usage extends up to the device's Estimated Performance Standard (EPS) of 18,000,000 sheets (LTR) or five (5) years, whichever comes first. The DEP is recommended for customers who will use the imagePRESS C7000VP/C6000VP in High Volumes. DEP will not be offered for the imagePRESS C6000.

The DEP program suggests a series of parts be replaced when the total print volume of the machine exceeds nine (9) million prints (LTR-size).

The details of this program has been released by Canon USA as a "Durability Enhancement Program Guide". This guide is located on the ISG Central website. The Technical Procedure is located on eSupport.



# F. Customer Expectations Document (CED)

The Canon imagePRESS C7000VP, imagePRESS C6000VP, and imagePRESS C6000 Customer Expectations Documents contains information about the features and capabilities of the Canon imagePRESS C7000VP/C6000VP/C6000.

The purpose of the Customer Expectations Document (CED) is to explain the current features and capabilities of the imagePRESS C7000VP/C6000VP/C6000, and address the customer's expectations before he/she purchases the machine.

This documents should be used as part of the pre-sale, and pre-installation planning process to help clarify the requirements and responsibilities associated with owning and operating the imagePRESS C7000VP/C6000VP/C6000. It is also recommended that those interested in purchasing the imagePRESS C7000VP/C6000VP/C6000 have, and familiarize themselves with, the information in these documents prior to making their purchase.

These documents are located on the e-Support website.

### G. Service Parts Availability

Service parts ordering will be available 24 hours-a-day from the Dallas, Texas warehouse to provide the quickest possible response should the need arise for such parts. This is designed to avoid potential machine downtime for the customer.



# VI. Product Technical Support Offerings

# A. Dealer Support Requirements

imagePRESS C7000VP Technical Training is required to receive technical support. Refer to the Canon Technical Support Center (TSC) section of this Service Guide for further details.

In order to ensure that each Dealer receives the highest level of support and in turn resolve the end user's problems quickly and accurately, here are several recommendations to maximize your technical support request.

- The dealer support personnel should check technical documentation (Manuals, Tech. Pub's, etc.) and the e-Support website (24 hours a day, 7 days a week) before calling Canon USA's Technical Support Center (TSC) since your concern may have already been addressed and documented.
- Have your Support ID Number ready when you call the TSC and prepare to be at the location where the engine or application is accessible. This dramatically improves the TSC's ability to help troubleshoot the problem and eliminate the guesswork when answering a specific question. There are many "causes" to various problems, but by being at the location when calling, it takes the speculation out of the troubleshooting process by supplying accurate answers to what the device/application is doing.
- Provide the serial number <sup>20</sup> of the installed engine or application you are troubleshooting. While this is required for access to support, it will also provide the Specialist with information about previous calls for support.
- Be prepared to provide environment specific information and any other site-specific variables.
- Submit and update your profile information such as cell phone number, e-mail address, or company address. To do so, you can logon to e-Support and access the "Current Profile" section to make updates or call Canon USA's TSC. Accurate profile information will allow for quick contact if more information is required from the caller later on
- At the completion of each call, a ticket number is provided. If the Support Specialist does not provide a number, the caller should ask for it.
- A return call from a Dealer Technician/Systems Engineer with a resolution is extremely helpful. The information Canon USA receives from you on what actually resolved the problem is sent to the Support Specialist which enables them to better assist other callers who may have the same problem just addressed.
- Making certain that all of our support partners get the highest quality technical support as fast as possible makes everyone more productive and ultimately delivers better results and customer satisfaction.
- Following some of these basic guidelines, and working as a team, helps everyone achieve their support goals.

\_

<sup>&</sup>lt;sup>20</sup> The Main Unit (consisting of a Marking Engine, Fixing Unit, and Power Station Unit) has three (3) serial numbers. The Power Station Unit serial number is displayed on the control panel. Note that the Power Station Unit blocks the Main Unit serial number plate after installing therefore, all three (3) serial numbers should be recorded at each installation. When calling the TSC, technicians may be required to provide all three (3) serial numbers.



### B. Canon USA Support Offerings

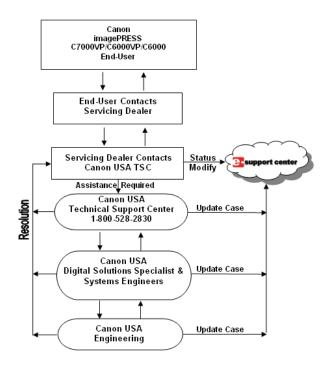
The following support mechanisms were established to deliver high quality, timely technical support services, and product information to imagePRESS C7000VP dealerships. These support services cover areas such as system and user software, networking and connectivity issues, electro-mechanical operations, and other hardware servicing.

# 1. Canon USA Technical Support Center

Live phone based technical support from the Canon USA TSC is limited to those Technicians and System Engineers who are certified to service an imagePRESS C7000VP/C6000VP/C6000 device.

Self-Service Support (software downloads, knowledgebase, support forums, technical publications) will continue to be available through the e-Support Center website at <a href="http://www.support.cusa.canon.com">http://www.support.cusa.canon.com</a> for all Technicians and Systems Engineers.

Canon USA provides a time sensitive call escalation process for all authorized imagePRESS C7000VP/C6000VP/C6000 Dealers. The TSC is the single point of entry for this process. Once a call is placed to the TSC and information is logged into the call management system, a case number will be assigned to the call. Every effort is made to resolve the problem during the call. Calls that cannot be resolved during the initial call and require escalation must follow the process below. The status of all escalated cases can be viewed via the e-Support Center or by calling the TSC.



Note: In general, initial dealership response time will be set to meet the market condition and may be contractually stipulated. Dispatches within two-hours may be expected.



Canon USA's TSC support responsibilities are as follows:

- All technical support for the end-user is provided solely by the contracted servicing Dealer.
- The Canon USA TSC will be the central contact/escalation for the reporting of all known outstanding hardware and software issues to Canon USA's engineering and development groups.
- The Canon USA TSC will be available to all Authorized Dealers, Systems Engineers, and Technicians who have successfully completed the Training Program.
- The TSC will provide technical information regarding all Canon associated hardware and software products.
- The TSC will deploy, as required through proper escalation procedures, all on-site Canon USA Digital Solutions Specialist and Systems Engineers.

#### 2. NAVI

NAVI is a computer-based program (application) designed to function as both an information resource and a diagnostic tool for Canon dealership's technicians equipped with laptops or for dealer in-house help desk environments.







#### Benefits

This tool is designed to increase the efficiency and productivity of junior service technicians up to senior product specialists by:

- Improving time to resolution for the more challenging technical situations faced in the field
- Increasing customer satisfaction by increasing the number of 'first visit' problem resolutions and reducing the number of required 'second visits'
- Reducing chances of incorrect or unnecessary parts usage via the NAVI diagnostic abilities an reference information
- Enabling device 'engine' reporting as an aid to service cost forecasting

#### Features

The NAVI tool offers the following features/functions to allow the dealership to realize these benefits:

- Detection of copier 'engine' status and researching a knowledge base or 'known problem case data' for a solution to a current copier problem when connected directly to the copier (available for the latest generation of copier engines)
- Searching the knowledge base for a solution to a problem in 'off-line' mode (connection to the copier has not been established) for all copier models supported by the NAVI tool
- Access to model servicing information (work procedures, electromechanical component references)
- Link capability to the Canon Technical Documentation offered to dealers for sale on CD-ROM
- Link capability to other Canon Service Tools (Service Support Tool and the PDL Downloader)
- Access to copier Service Mode via the computer running the NAVI application to enable execution of the auto reset feature (a return to initial or default values)
- Adjustable copier engine Error and Jam thresholds for efficient performance monitoring
- Web browser based replacement part lookup
- Copier engine status reporting capability



### Participate in Training

To quickly come up to speed on the NAVI features and functions, take the NAVI eLearning course on e-Support. Technicians with the computer skills to use the Service Support Tool have the appropriate background to use of NAVI. This interactive course offers guided simulations that step them through accessing and using NAVI to service, maintain, and troubleshoot Canon devices. Technicians taking the NAVI eLearning course will learn how to make NAVI an integral part of their tool kit. After successful course completion, students will be able to begin using the tool to resolve field issues in a timely manner.

#### Get the NAVI Files

There are two ways to get the files to start using NAVI:

- Download the necessary files free of charge from e-Support. It is recommended that downloading is accomplished via a high speed Internet connection as many of the files are large in size.
- Purchase the NAVI "Catch-Up" CD Set. The "Catch-Up" CD Set contains the basic NAVI program and documentation as well as the model files to add previously introduced models to a computer with NAVI installed.

# Install NAVI and start using the program.

Here are the general installation steps:

- Install the Core NAVI Program and any patches.
- Add Model support as desired.
- Add update Model Case Data.
- If you have previously issued Technical Documentation on CD-ROMs, you can link those files into NAVI.

### > NAVI Support

For additional NAVI details and information on how to get started with this support tool, please visit the NAVI mini-home page at e-Support under the Technical Support tab.



# 3. Internet Support

### a) Canon USA e-Support Center Website

Canon USA's Systems and Technical Support Division provides high quality e-Support via the Internet and is only available for Canon USA Authorized Servicing Dealers.

Canon USA's e-Support is designed to give dealer System Engineers and Technicians access to technical support information via the Worldwide Web.

The following functions and information can be accessed:

- Proactive notification of new releases, patches, Technical Publications, and other information via e-mail
- Search for Technical Solutions with the Integrated Knowledge Management System through natural language query
- Read or download on-line documentation
- Download patches and their Readme files
- Download Firmware and Software Drivers
- Track and Modify logged Cases
- Review all open Cases

In order to access e-Support, you must first register for a Support ID. To register for a Support ID, go on-line to the Canon USA Systems and Technical Support Division's e-Support Center website at <a href="http://www.support.cusa.canon.com">http://www.support.cusa.canon.com</a>. Click on the "Register" button and follow the instructions for registration. This service is available at no additional charge to all authorized dealers.

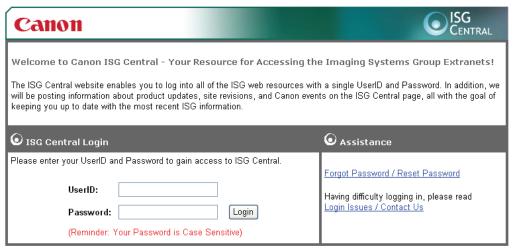




### b) Canon USA ISG Central Website

Complete versions of the Service Guides are available on the Canon USA ISG Central website (http://isgcentral.cusa.canon.com/).

Access is limited to the Authorized Dealer's Management staff, please contact your Dealer Administrator to request access to the System and Technical Support Section of ISG Central.

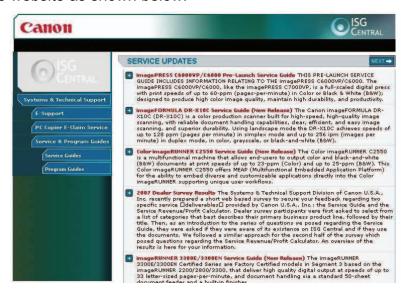


@ 2008 | Canon U.S.A., Inc. All Rights reserved.

Contact Web Administrator

#### W

hen the end-user is logged onto ISG Central they must select the Systems & Technical Support button to access the Service Guides area of the website as shown below.





# VII. Appendix

Note: All specifications are for reference purposes only and are subject to change without notice.

# A. Specifications

# imagePRESS C7000VP/C6000VP/C6000 (Table 45)

	imagePRESS C7000VP/C6000VP/C6000
Туре	Console
Drum	Photosensitive OPC Drum x 4
Color Supported	Full Color
Writing Resolution	Up to 1,200 dpi x 1,200 dpi
Reading Resolution	Up to 600 dpi x 600 dpi
Number of Gradations	256
Memory	1.5GB (standard)
Hard Disk	80GB x 2
Paper Size	When the main unit's paper deck is used: 13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, LTRR, EXEC, and Irregular Size (7 1/8" x 7 1/8" to 13" x 19 13/64" (182 mm x 182 mm to 330.2 mm x 487.7 mm))
Paper Weight	When the main unit's paper deck is used: 17 lb bond to 110 lb cover (64 to 300 g/m²)
Paper Type	When the main unit's paper deck is used: Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Transparency, Labels, Tab Paper, Coated, Texture Paper, Vellum
Margin	Top Margin: 2.5 mm  Left and Right Margins: 2.5 mm  Bottom Margin: 2.5 mm
imagePRESS C7000VP/C6000VP Warm-Up Time	Up to 7 minutes from Power On or at the recovery from sleep mode. Activation time may vary, depending on the conditions under which the machine is being used. (In all cases, at a room temperature of 68°F.)
imagePRESS C6000 Warm-Up Time	Up to 11 minutes from Power On or at the recovery from sleep mode. Activation time may vary, depending on the conditions under which the machine is being used. (In all cases, at a room temperature of 68°F.)
First Copy Time	Full Color: Up to 28 seconds Black & White: Up to 28 seconds (When the Black mode is set.)
Paper Feeding System/Capacity	Up to 1,000 sheets x 2 paper decks (20 lb bond (80 g/m²))
imagePRESS C7000VP/C6000VP Power Source	Three-phase, 208V, 30 A, 60 Hz
imagePRESS C6000 Power Source	Single-phase, 208V, 30A, 60Hz
Maximum Power Consumption	imagePRESS C7000VP/C6000VP: 8.5kW or less
	imagePRESS C6000: 6kW or less
Noise	Standby: up to 72dB Copying: up to 82dB
Multiple Copies	1 to 9,999 sheets
Duty Cycle	Approximately 568,000 prints/month
<i>y</i> - <i>y</i>	



imagePRESS C7000VP/C6000VP/C6000			
Dimensions (H x W x D)	Approximate	ely 52 3/8" x 101 7/8" x 44 3/4" (1,330 mm x 2,586 mm x 1,135 mm)	
Weight	Approximate	ely 1,984 lbs. (900 kg)	
	imagePRESS C7000VP Copy Speeds		
	13" x 19"	Approximately 31.3 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
	12" x 18"	Approximately 33.1 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
	11" x 17"	Approximately 35.0 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
Copy Speed for both Color	LGL	Approximately 41.8 sheets/minute (17 to 28 lb bond (64 to 105 g/m²)) Approximately 33.3 sheets/minute (28 lb bond to 63 lb cover (106 to 170 g/m²)) Approximately 25.1 sheets/minute (63 to 110 lb cover (171 to 300 g/m²))	
and B&W modes	LTR	Approximately 70.0 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
	LTRR	Approximately 53.2 sheets/minute (17 to 28 lb bond (64 to 105 g/m²)) Approximately 42.4 sheets/minute (28 lb bond to 63 lb cover (106 to 170 g/m²)) Approximately 31.9 sheets/minute (63 to 110 lb cover (171 to 300 g/m²))	
	EXEC	Approximately 70.0 sheets/minute (17 lb bond to 63 lb cover (64 to 170 g/m²)) Approximately 61.1 sheets/minute (63 to 110 lb cover (171 to 300 g/m²))	
	imagePRESS C6000VP Copy Speeds		
	13" x 19"	Approximately 26.8 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
Cany Chand for both Calar	11" x 17"	Approximately 30 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
Copy Speed for both Color and B&W modes	LGL	Approximately 41.8 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
and bavv modes	LTR	Approximately 60 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
	LTRR	Approximately 53.2 sheets/minute (17 lb bond to 110 lb cover (64 to 300 g/m²))	
imagePRESS C6000 Copy Speeds			
	13" x 19"	Approximately 26.8 sheets/minute (17 lb bond to 110 lb cover (64 to 105 g/m²))	
00	11" x 17"	Approximately 30 sheets/minute (17 lb bond to 110 lb cover (64 to 105 g/m²))	
Copy Speed for both Color and B&W modes	LGL	Approximately 36.4 sheets/minute (17 lb bond to 110 lb cover (64 to 105 g/m²))	
and Davy modes	LTR	Approximately 60 sheets/minute (17 lb bond to 110 lb cover (64 to 105 g/m²))	
	LTRR	Approximately 46.3 sheets/minute (17 lb bond to 110 lb cover (64 to 105 g/m²))	

Changed Page (May 2008)



# Color Image Reader-H1 (Table 46)

Color Image Reader-H1		
Туре	Flatbed	
Image Sensor	CCD	
Originals	Sheet, Book, 3D Objects Up to 4.4lb (2kg)	
Document Size	Statement to 11x17 (139.7x139.7mm to 297x432mm)	
Light source	Xenon Tube	
Resolution for Reading	Up to 600 x 600dpi, 256 gradations	
Magnification	Regular paper size: Same Ratio 1:1 Reduction  1:0.78 (LGL ~ LTR) 1:0.73 (11" x 17" ~ LGL, 11" x 15" ~ LTR) 1:0.64 (11" x 17" ~ LTR) 1:0.50 (11" x 17" ~ STMT)  1:0.25 Enlargement  1:1.21 (LGL ~11" x 17") 1:1.29 (LTR ~ 11" x 17") 1:2.00 (STMT ~ 11" x 17") 1:4.00 Copy Ratio: 25 to 400% (in 1% increments)	
Power Source	From Main Unit	
Dimensions (H x W x D)	Approximately 4-1/8" x 28-7/8" x 23-1/2" (105mm x 732mm x 595mm) (excluding the document feeder)	
Weight	Approximately 38.5 lbs. (17.5kg) (excluding the document feeder)	

# DADF-R1 (Table 47)

DADF-R1	
Original Feeding Mechanism	Automatic Document Feeder
Size and Weight of Originals	Original Supply Tray:  11" x 17", LGL, LTR, LTRR, or STMT (STMR originals cannot be placed horizontally. (STMTR))  1-sided scanning: 13 to 57 lb bond (50 to 216 g/m²)  2-sided scanning: 13 to 57 lb bond (50 to 216 g/m²) (13 to 53 lb bond (50 to 200 g/m²) for 11" x 17", LGL, and LTRR)  SADF Tray:  11" x 17", LGL, LTR, LTRR, or STMT (STMT originals cannot be placed horizontally. (STMTR))10 to 57 lb bond (38 to 216 g/m²)
Original Tray Capacity	Original Supply Tray: 100 sheets (20 lb bond (80 g/m²)) SADF Tray: 1 sheet
Original Replacement Speed	Copying: 50 sheets/minute (LTR in the Black-and-White and Full Color modes) Scanning: Maximum of 80 sheets/minute <sup>21</sup> (LTR in the Black-and-White and Full Color modes at 300 dpi)
Power Source	From Main Unit
Dimensions (H x W x D)	Approximately 5-5/8" x 25-1/2" x 22-3/8" (143mm x 646mm x 569.5mm) Excluding Document Output Tray
Weight	Approximately 47.3 lbs. (21.5kg) Excluding Output Tray

<sup>&</sup>lt;sup>21</sup> The scanning speed may vary depending on the scanning mode and original type.



# POD Deck-A1/Secondary POD Deck-A1 (Table 48)

POD Deck-A1/Secondary POD Deck-A1	
Paper Size	Size: 13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, LTRR, EXEC, and Irregular Size (7 1/8" x 7 1/8" to 13" x 19 13/64" (182 mm x 182 mm to 330.2 mm x 487.7 mm))
Paper Weight	17 lb bond to 110 lb cover (64 to 300 g/m²)
Paper Type	Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Transparency, Labels, Tab Paper, Coated, Texture Paper, Vellum
Paper Deck Capacity	Upper and Middle Decks: Up to 1,000 sheets x 2 paper decks (20 lb bond 80 g/m²)) Lower Deck: Up to 2,000 sheets x 1 paper deck (20 lb bond (80 g/m²))
Power Source	POD Deck-A1: 200 to 208 V AC, 50/60 Hz, 6 A Secondary POD Deck-A1: From POD Deck-A1 (200 to 240 V AC, 50/60 Hz)
Dimensions (H x W x D)	POD Deck-A1 only: Approximately 43 1/8" x 38 7/8" x 31 1/4" (1,095 mm x 987 mm x 792 mm) (including the escape tray) POD Deck-A1 + Secondary POD Deck-A1: Approximately 43-1/8" x 70 3/4" x 31-1/4" (1,095 mm x 1,798 mm x 792 mm) (including the escape tray)
Weight	POD Deck-A1 only: Approximately 551 lbs. (250 kg) POD Deck-A1 + Secondary POD Deck-A1: Approximately 1,058 lbs. (480 kg)
Installation Space (W x D)	POD Deck-A1 only: Approximately 140 5/8" x 44 3/4" (3,573 mm x 1,135 mm) POD Deck-A1 + Secondary POD Deck-A1: Approximately 172 5/8" x 44 3/4" (4,384 mm x 1,135 mm)

# Paper Deck-AC1 (Table 49)

Paper Deck-AC1		
Paper Size	13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, or LTRR	
Paper Weight	17 lb bond to 110 lb cover index (64 to 300 g/m²)	
Paper Type	Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Transparency, Labels, Coated, Texture Paper, Vellum	
Paper Deck Capacity	Up to 3,500 sheets (20 lb bond (80 g/m²))	
Power Source	200 to 240 V AC, 50/60 Hz, 1.2 A	
Dimensions (H x W x D)	Approximately 22 1/42" x 23 5/8" x 24 1/2" (570 mm x 601 mm x 621 mm)	
Weight	Approximately 112.4 lbs. (51 kg)	
Installation Space (W x D)	Approximately 125 1/2" x 44 3/4" (3,187 mm x 1,135 mm)	



# Finisher-AB1 (Table 50)

Finisher-AB1		
Paper Size	13" x 19", 12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR, EXEC, and Irregular Size (5 31/64" x 7 1/8" to 13" x 19 13/64" (139.7 mm x 182 mm to 330.2 mm x 487.7 mm))	
Paper Weight	17 lb bond to 110 lb cover (64 to 300 g/m <sup>2</sup> )	
Paper Type	Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Transparency, Labels, Tab Paper, Coated, Texture Paper, Vellum	
Capacity Per Tray	No Collating, Collate, Group mode Tray A:  If the High Volume Stack Mode is set to 'Off':  13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR, EXEC: up to 1,000 sheets (or 5 3/4" (147 mm) in height)  If the High Volume Stack Mode is set to 'On':  (The maximum stack volume may vary, depending on the paper type.)  LTR, LTRR, STMTR, EXEC: 3,000 sheets (or 16 5/8" (423 mm) in height) 11" x  17", LGL: up to 1,500 sheets (or 8 1/2" (216 mm) in height)  Tray B:  LTR, LTRR, EXEC: 2,000 sheets (or 11 1/4" (285 mm) in height) 12" x 18", 11" x  17", LGL: up to 1,000 sheets (or 5 3/4" (147 mm) in height)  Staple mode  Tray A:  11" x 17", LGL, LTR, LTRR, EXEC: up to 1,000 sheets/100 sets (or 5 3/4" (147 mm) in height)  Tray B:  LTR, LTRR, EXEC: up to 2,000 sheets/100 sets (or 11 1/4" (285 mm) in height)  11" x 17", LGL: up to 1,000 sheets/100 sets (or 5 3/4" (147 mm) in height)  No Collating, Collate, Group, Staple mode with different paper sizes:  12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR, EXEC: up to 1,000 sheets/100 sets (or 5 3/4" (147 mm) in height)  - The Staple mode cannot be used with 12" x 18" and STMTR  - STMTR cannot be output to Tray B	
Max. Stapling Capacity / Available Staple Size	When the standard staple cartridge is attached: (The maximum stapling capacity may vary, depending on the paper type and weight.) LTR, EXEC: up to 100 sheets (20 lb bond (80 g/m²)) or Heavy paper below 1/2" (11 mm), up to 98 sheets (20 lb bond (80 g/m²)) + 2 sheets (73 lb cover (200 g/m²)) 11" x 17", LGL, LTRR: up to 50 sheets (20 lb bond (80 g/m²)) or Heavy paper below 1/4"(5.5 mm), up to 48 sheets (20 lb bond (80 g/m²)) + 2 sheets (73 lb cover (200 g/m²)) Corner Stapling: 11" x 17", LGL, LTR, LTRR, EXEC Double Stapling: 11" x 17", LGL, LTR, LTRR, EXEC	
Power Source	From the main unit	
Dimensions (H x W x D)	Approximately 46 1/2" x 31 1/2" x 31 1/4" (1,180 mm x 800 mm x 792 mm)	
Weight	Approximately 277.7 lbs. (126 kg)	
Installation Space (W x D)	Approximately 175 3/4" x 44 3/4" (4,463 mm x 1,135 mm) (when the optional POD Deck-A1 is attached)	



# Saddle Finisher-AB2 (Table 51)

	Saddle Finisher-AB2
Paper Size	13" x 19", 12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR, EXEC, and Irregular Size (5 31/64" x 7 1/8" to 13" x 19 13/64" (139.7 mm x 182 mm to 330.2 mm x 487.7 mm))
Paper Weight	17 lb bond to 110 lb cover (64 to 300 g/m <sup>2</sup> )
Paper Type	Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Transparency, Labels, Tab Paper, Coated, Texture Paper, Vellum
	No Collating, Collate, Group mode
	Tray A:
	If the High Volume Stack Mode is set to 'Off':
	13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR,
	EXEC: up to 1,000 sheets (or 5 3/4" (147 mm) in height)
	If the High Volume Stack Mode is set to 'On':
	(The maximum stack volume may vary, depending on the paper type. When the optional Booklet Trimmer-C1 is attached, the High Volume Stack Mode is not available.)
	LTR, LTRR, STMTR, EXEC: up to 3,000 sheets (or 16 5/8" (423 mm) in height) 11" x 17", LGL: up to 1,500 sheets (or 8 1/2" (216 mm) in height)
Capacity Per Tray	Tray B: LTR, LTRR, EXEC: up to 2,000 sheets (or 11 1/4" (285 mm) in height) 12" x 18", 11" x 17", LGL: up to 1,000 sheets (or 5 3/4" (147 mm) in height) Staple mode (When Booklet Trimmer-C1 is attached, stapled outputs cannot be sorted to Tray A.)
	Tray A: 11" x 17", LGL, LTR, LTRR, EXEC: up to 1,000 sheets/100 sets (or 5 3/4" (147 mm) in height)
	Tray B: LTR, LTRR, EXEC: up to 2,000 sheets/100 sets (or 11 1/4" (285 mm) in height) 11" x 17", LGL: up to 1,000 sheets/100 sets (or 5 3/4" (147 mm) in height) No Collating, Collate, Group, Staple mode with different paper sizes: 12" x 18", 11" x 17", LGL, LTR, LTRR, STMTR, EXEC: up to 1,000 sheets (or 5 3/4" (147 mm) in height)
	- The Staple mode cannot be used with 12" x 18" and STMTR
	- STMTR cannot be output to Tray B
	Saddle Stitch mode:
	2 to 20 sheets/30 sets (maximum)
	When the standard staple cartridge is attached:
Max. Stapling Capacity / Available Staple Size	(The maximum stapling capacity may vary, depending on the paper type and weight.) LTR, EXEC: 100 sheets (20 lb bond (80 g/m²)) or Heavy paper below 1/2" (11 mm), 98 sheets (20 lb bond (80 g/m²)) + 2 sheets (73 lb cover (200 g/m²)) 11" x 17", LGL, LTRR: 50 sheets (20 lb bond (80 g/m²)) or Heavy paper below 1/4" (5.5 mm), 48 sheets (20 lb bond (80 g/m²)) + 2 sheets (73 lb cover (200 g/m²))
	Corner Stapling: 11" x 17", LGL, LTR, LTRR, EXEC
	Double Stapling: 11" x 17", LGL, LTR, LTRR, EXEC
Available Saddle Stitch Capacity/Size	Up to 20 sheets (20 lb bond (80 g/m²)) (Coated: 15 sheets (20 lb bond (80 g/m²))) 12" x 18", 11" x 17", LGL, LTRR
Power Source	From the main unit
Dimensions (H x W x D)	Approximately 46 1/2" x 31 1/2" x 31 1/4" (1,180 mm x 800 mm x 792 mm)
Weight	Approximately 277.7 lbs. (126 kg)
Installation Space (W x D)	Approximately 182 3/8" x 44 3/4" (4,633 mm x 1,135 mm) (when the optional POD Deck-A1 is attached)



# Punch Unit-V1 (Table 52)

Punch Unit-V1		
Paper Size	11" x 17", LGL, LTR, LTRR, or EXEC	
Paper Weight	17 lb bond to 73 lb cover (64 to 163 g/m²)	
Paper Type	Thin, Plain, Heavy, Recycled, Color, Bond Paper, Tab Paper, Coated, Texture Paper, Vellum	
Punch Hole Quantity, Hole Diameter	Two Holes: 3/8" (8 mm), Three Holes: 3/8" (8 mm)	
Distance Between Punch Holes	Two Holes: 2-3/4" (70 mm), Three Holes: 4-1/4" (108 mm)	
Paper Size in Which Holes	Two Holes: LGL, LTRR	
Can be Punched	Three Holes: 11" x 17", LTR, EXEC	
Puncher Waste Tray Capacity	When approximately 5,000 sheets of paper have been punched	
Power Source	From the Finisher	
Dimensions (H x W x D)	Inside the Finisher	
Weight	Approximately 6.6 lbs. (3kg)	

# **Document Insertion Unit-C1 (Table 53)**

Document Insertion Unit-C1		
Paper Size	Upper Tray: LTR, LTRR, EXEC, and Irregular Size (7 1/8" x 7 1/8" to 11" x 13" (182 mm x 182 mm to 297 mm x 330.2 mm)) Lower Tray: 13" x 19", 12.60" x 17.72", 12" x 18", 11" x 17", LGL, LTR, LTRR, EXEC, and Irregular Size (7 1/8" x 7 1/8" to 13" x 19 13/64" (182 mm x 182 mm to 330.2 mm x 487.7 mm))	
Paper Weight	17 lb bond to 110 lb cover (64 to 300 g/m²)	
Paper Type	Thin, Plain, Heavy, Recycled, Color, Pre-punched, Bond Paper, Coated, Texture Paper, Vellum	
Paper Capacity	Upper Tray: 200 sheets (20 lb bond (80 g/m²)) Lower Tray: 200 sheets (20 lb bond (80 g/m²))	
Power Source	From the Finisher	
Dimensions (H x W x D)	Approximately 8 3/8" x 24 5/8" x 26 1/4" (213 mm x 625 mm x 667 mm)	
Weight	Approximately 37.4 lbs. (17 kg)	

# Card Reader-C1 (Table 54)

Card Reader-C1		
Available Cards	Optical	
Card Readout Method	Optical readout	
Store/Replay	Replay	
Power Source	From the main unit	
Dimensions (H x W x D)	Approximately 1-1/4" x 3-1/2" x 4" (32 mm x 88 mm x 100 mm)	
Weight	Approximately 10.4oz (295g)	



# Perfect Binder-B1 (Table 55)

Perfect Binder-B1		
Book binding thickness	From 10-200 sheets or up to 25mm	
Book binding method	Hot glue at spine with wrap around cover	
Book size	137.5 x 202mm – 228 x 297mm	
Cover sheet size	Inserter: 364 x 257mm – 486 x 330mm Drawer: 364 x 257mm – 487.7 x 320.2mm	
Contents sheet size	182 x 257mm – 228.6 x 320mm (sheet vertical to horizontal ration should be 1: 1.25-1.5	
Paper weight	Contents: 64-200gsm Cover: 91-300gsm	
Margin trimming	3-side or no trimming Side: 6.5 x 39.5mm Top & Bottom: 6.5 x 49.5mm	
Tray capacity	Up to 10 books of 100 sheets Up to 25 books of 10 sheets contents	
Warm-up time	Less than 440 seconds	
Dimensions (H x W x D)	Approximately 53.5" x 36.3" x 31.1" (1,360 x 922 x 791mm)	
Weight	Approximately 697lbs. (316kg)	

# **Professional Puncher-B1 (Table 56)**

Professional Puncher-B1	
Туре	External Punch GBC Unit
Hole Punching Method	Press Punch Unit
Paper Size	LTR, Tab (9 x 11)
Waste Tray Capacity	Up to 25,000 sheets or more of 80 gsm paper with four-hole punch
Paper Weight	Plain Paper: 75 - 216 gsm (20 lb. Bond – 80 lb. Cover)
	Coated Paper: 120 - 216 gsm (32 lb. Bond – 80 lb. Cover)
Power Source	208V, 60Hz
Dimensions (D x W x H)	Approximately 31.5" x 12.0" x 40.9" (800mm x 305mm x 1,040mm)
Dimensions with Integration Unit (D x W x H)	Approximately 31.5" x 22.0" x 40.9" (800mm x 560mm x 1,040mm)
Weight	Approximately 176 lbs. (80 Kg.)
N ( E ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	

Note: Estimated Life of 500,000 sheets of paper may vary depending on variables such as following the lubrication schedule, the type of paper being punched, the cover stacks being punched and the typical length of the average job.

# Stack Bypass-A1 (Table 57)

Stack Bypass-A1		
Tray Capacity	Up to 100 sheets (20 lb. Bond)	
Paper Size	11"x17". LGL, LTR, LTR-R, STMT-R, 12" x 18", 13" x 19", EXE, 5.5" x 7.2", 13" x 19.2"	
Paper Weight	64 gsm – 256gsm (20 lb. Bond – 140 lb. Index)	
Dimensions (H x W x D)	Approximately 13.35" x 4.66" x 21.42" (338.9mm x 118.3mm x 543.9mm)  Extension tray shortening  Approximately 13.35" x 15.67" x 21.42" (338.9mm x 397.7mm x 543.9mm)  Extension tray extending	
Weight	Approximately 11.9 lbs. (5.4kg)	



# Two Knife Booklet Trimmer-A1 (Table 58)

Two-Knife Booklet Trimmer-A1		
Paper Size	LTR-R, 11x17, LGL, 12x18	
	Up to 20 sheets/80pages (20 lb. bond (up to 80gsm))	
	Up to 15 sheets/60pages (28 lb. bond (more than 80gsm to 105gsm))	
Number of Sheets	Up to 10 sheets/40pages (32 lb. bond (more than 105gsm to 128gsm))	
	Up to 5 sheets/20pages (80 lb. bond cover (more than 128gsm to 216gsm))	
	<ul> <li>Only one sheet of cover can be used up to 300gsm</li> </ul>	
Trimming Width	2-15mm *each width of top and bottom edge	
Triffining Width	*Minimum width of book in top and bottom direction; 190mm (7.48in)	
Waste Tray Capacity	Approximately 1,500 sheets of 15mm width trimmed piece	
	Up to 30 booklets	
Convoyor Tray Canacity	<ul> <li>Two-Knife Booklet Trimmer-A1 does not have conveyer tray</li> </ul>	
Conveyer Tray Capacity	<ul> <li>The Trimmer-C1 conveyer tray must be used</li> </ul>	
	<ul> <li>Therefore it has the same capacity as the Trimmer-C1</li> </ul>	
Processing Speed	Follows the binding speed of the Finisher-AB1/Saddle Finisher-AB2	
Electric Power Requirement	120-127volts, 50/60hz, 4A	
	<ul> <li>Power consumption should not exceed 440W</li> </ul>	
	30.3" (D)x 21.1" (W) x 40.9" (H) (770mm x 536mm x 1,040mm)	
Dimensions (D x W x H)	<ul> <li>This does not include the dimension of the conveyer tray</li> </ul>	
DILIGUSIONS (DX W X II)	<ul> <li>It will add approximately 2" (5mm) in width when it is connected to the Booklet Trimmer-C1</li> </ul>	
Weight	Approximately 320lbs. (145kg)	



### B. Canon imagePRESS C7000VP Limited Warranty

#### **CANON imagePRESS C7000VP LIMITED WARRANTY**

Canon U.S.A., Inc. and Canon Canada, Inc. (collectively "Canon") warrant the imagePRESS C7000VP product and Canon brand options designed for use with the imagePRESS C7000VP product (collectively the "Product") to be free from defects in workmanship and materials under normal use and service for a period of 90 days after delivery to the original purchaser ("Purchaser") or 300,000 prints or copies (or a combination of both), whichever comes first, except for the Canon IPQ-2 Drum (for which a separate warranty is given). During such warranty period, Canon shall replace, without charge, any defective part with a new or comparable rebuilt part. This warranty shall not extend to consumables such as paper, chemicals and toner as to which there shall be no warranty or replacement. Warranty replacement shall not extend the original warranty period of the Product.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. Non-Canon brand equipment and software that may be distributed with the Product are sold "as is" and without warranty of any kind by Canon, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof. For further information on software, see below.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF A PRODUCT. NO OTHER EXPRESS WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRODUCT, SHALL BIND CANON OR ANY AUTHORIZED SERVICE DEALER. NO WARRANTY IS GIVEN ON ANY USED PRODUCT.

WARRANTY IS GIVEN ON ANY USED PRODUCT.

THIS WARRANTY SHALL BE VOID AND OF NO FORCE AND EFFECT IF THE PRODUCT IS DAMAGED AS A RESULT OF (A) ABUSE, NEGLECT, MISHANDLING, ALTERATION, ELECTRIC CURRENT FLUCTUATION OR ACCIDENT, (B) IMPROPER USE, INCLUDING FAILURE TO FOLLOW OPERATING OR MAINTENANCE INSTRUCTIONS IN, OR ENVIRONMENTAL CONDITIONS PRESCRIBED IN, CANON'S OPERATOR'S MANUAL OR OTHER DOCUMENTATION, (C) INSTALLATION OR REPAIR BY OTHER THAN (i) AUTHORIZED SERVICE REPRESENTATIVES QUALIFIED BY CANON, OR (ii) KEY OPERATORS AS DEFINED BY THE imagePRESS C7000VP CUSTOMER MAINTENANCE PROGRAM; WHO ARE ACTING IN ACCORDANCE WITH CANON'S SERVICE BULLETINS, (D) USE OF SUPPLIES OR PARTS (OTHER THAN THOSE DISTRIBUTED BY CANON) WHICH DAMAGE THE PRODUCT OR CAUSE ABNORMALLY FREQUENT SERVICE CALLS OR SERVICE PROBLEMS, OR (E) USE OF THE PRODUCT WITH NON-COMPATIBLE COMPUTERS, PERIPHERAL EQUIPMENT OR SOFTWARE, INCLUDING THE USE OF THE PRODUCT IN ANY SYSTEM CONFIGURATION NOT RECOMMENDED IN ANY MANUAL DISTRIBUTED WITH THE PRODUCT. NOR DOES THIS WARRANTY EXTEND TO ANY PRODUCT ON WHICH THE ORIGINAL IDENTIFICATION MARKS OR SERIAL NUMBERS HAVE BEEN DEFACED, REMOVED, OR ALTERED.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE MEDIA ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT. CANON RECOMMENDS THAT DATA STORED ON THE PRODUCT'S HARD DISK DRIVE BE DUPLICATED OR BACKED UP TO PREVENT ITS LOSS IN THE EVENT OF FAILURE OR OTHER MALFUNCTION OF THE HARD DISK DRIVE.

THE HARD DISK DRIVE.

NEITHER CANON NOR ANY AUTHORIZED SERVICE DEALER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, INCLUDING, WITHOUT LIMITATION, DATA STORED ON THE PRODUCT'S HARD DISK DRIVE, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY AUTHORIZED SERVICE DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY AUTHORIZED SERVICE DEALER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRODUCT NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

#### CONDITIONS OF WARRANTY

Defective parts must be returned to Canon or an Authorized Service Dealer with all necessary documentation and will become the property of Canon.

THIS WARRANTY APPLIES TO PRODUCTS SOLD AND USED IN THE U.S.A. AND CANADA ONLY.

# Canon



### C. Canon imagePRESS C6000VP Limited Warranty

#### **CANON imagePRESS C6000VP LIMITED WARRANTY**

Canon U.S.A., Inc. and Canon Canada, Inc. (collectively "Canon") warrant the imagePRESS C6000VP product and Canon brand options designed for use with the imagePRESS C6000VP product (collectively the "Product") to be free from defects in workmanship and materials under normal use and service for a period of 90 days after delivery to the original purchaser ("Purchaser") or 270,000 prints or copies (or a combination of both), whichever comes first, except for the Canon IPQ-2 Drum (for which a separate warranty is given). During such warranty period, Canon shall replace, without charge, any defective part with a new or comparable rebuilt part. This warranty shall not extend to consumables such as paper, chemicals and toner as to which there shall be no warranty or replacement. Warranty replacement shall not extend the original warranty period of the Product.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. Non-Canon brand equipment and software that may be distributed with the Product are sold "as is" and without warranty of any kind by Canon, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof. For further information on software, see below.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF A PRODUCT. NO OTHER EXPRESS WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRODUCT, SHALL BIND CANON OR ANY AUTHORIZED SERVICE DEALER. NO WARRANTY IS GIVEN ON ANY USED PRODUCT.

IS GIVEN ON ANY USED PRODUCT.

THIS WARRANTY SHALL BE VOID AND OF NO FORCE AND EFFECT IF THE PRODUCT IS DAMAGED AS A RESULT OF (A) ABUSE, NEGLECT, MISHANDLING, ALTERATION, ELECTRIC CURRENT FLUCTUATION OR ACCIDENT, (B) IMPROPER USE, INCLUDING FAILURE TO FOLLOW OPERATING OR MAINTENANCE INSTRUCTIONS IN, OR ENVIRONMENTAL CONDITIONS PRESCRIBED IN, CANON'S OPERATOR'S MANUAL OR OTHER DOCUMENTATION, (C) INSTALLATION OR REPAIR BY OTHER THAN (i) AUTHORIZED SERVICE REPRESENTATIVES QUALIFIED BY CANON, OR (ii) KEY OPERATORS AS DEFINED BY THE imagePRESS C7000VP CUSTOMER MAINTENANCE PROGRAM; WHO ARE ACTING IN ACCORDANCE WITH CANON'S SERVICE BULLETINS, (D) USE OF SUPPLIES OR PARTS (OTHER THAN THOSE DISTRIBUTED BY CANON) WHICH DAMAGE THE PRODUCT OR CAUSE ABNORMALLY FREQUENT SERVICE CALLS OR SERVICE PROBLEMS, OR (E) USE OF THE PRODUCT WITH NON-COMPATIBLE COMPUTERS, PERIPHERAL EQUIPMENT OR SOFTWARE, INCLUDING THE USE OF THE PRODUCT IN ANY SYSTEM CONFIGURATION NOT RECOMMENDED IN ANY MANUAL DISTRIBUTED WITH THE PRODUCT. NOR DOES THIS WARRANTY EXTEND TO ANY PRODUCT ON WHICH THE ORIGINAL IDENTIFICATION MARKS OR SERIAL NUMBERS HAVE BEEN DEFACED, REMOVED, OR ALTERED.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE MEDIA ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT. CANON RECOMMENDS THAT DATA STORED ON THE PRODUCT'S HARD DISK DRIVE BE DUPLICATED OR BACKED UP TO PREVENT ITS LOSS IN THE EVENT OF FAILURE OR OTHER MALFUNCTION OF THE HARD DISK DRIVE.

NEITHER CANON NOR ANY AUTHORIZED SERVICE DEALER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, INCLUDING, WITHOUT LIMITATION, DATA STORED ON THE PRODUCT'S HARD DISK DRIVE, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY AUTHORIZED SERVICE DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY AUTHORIZED SERVICE DEALER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRODUCT NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

#### CONDITIONS OF WARRANTY

Defective parts must be returned to Canon or an Authorized Service Dealer with all necessary documentation and will become the property of Canon.

THIS WARRANTY APPLIES TO PRODUCTS SOLD AND USED IN THE U.S.A. AND CANADA ONLY.





### D. Canon imagePRESS C6000 Limited Warranty

#### CANON imagePRESS C6000 LIMITED WARRANTY

Canon U.S.A., Inc. and Canon Canada, Inc. (collectively "Canon") warrant the imagePRESS C6000 product and Canon brand options designed for use with the imagePRESS C6000 product (collectively the "Product") to be free from defects in workmanship and materials under normal use and service for a period of 90 days after delivery to the original purchaser ("Purchaser") or 180,000 prints or copies (or a combination of both), whichever comes first, except for the Canon IPQ-2 Drum (for which a separate warranty is given). During such warranty period, Canon shall replace, without charge, any defective part with a new or comparable rebuilt part. This warranty shall not extend to consumables such as paper, chemicals and toner as to which there shall be no warranty or replacement. Warranty replacement shall not extend the original warranty period of the Product.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. Non-Canon brand equipment and software that may be distributed with the Product are sold "as is" and without warranty of any kind by Canon, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof. For further information on software, see below.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF A PRODUCT. NO OTHER EXPRESS WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRODUCT, SHALL BIND CANON OR ANY AUTHORIZED SERVICE DEALER. NO WARRANTY IS GIVEN ON ANY USED PRODUCT.

IS GIVEN ON ANY USED PRODUCT.

THIS WARRANTY SHALL BE VOID AND OF NO FORCE AND EFFECT IF THE PRODUCT IS DAMAGED AS A RESULT OF (A) ABUSE, NEGLECT, MISHANDLING, ALTERATION, ELECTRIC CURRENT FLUCTUATION OR ACCIDENT, (B) IMPROPER USE, INCLUDING FAILURE TO FOLLOW OPERATING OR MAINTENANCE INSTRUCTIONS IN, OR ENVIRONMENTAL CONDITIONS PRESCRIBED IN, CANON'S OPERATOR'S MANUAL OR OTHER DOCUMENTATION, (C) INSTALLATION OR REPAIR BY OTHER THAN (i) AUTHORIZED SERVICE REPRESENTATIVES QUALIFIED BY CANON, OR (ii) KEY OPERATORS AS DEFINED BY THE imagePRESS C7000VP CUSTOMER MAINTENANCE PROGRAM; WHO ARE ACTING IN ACCORDANCE WITH CANON'S SERVICE BULLETINS, (D) USE OF SUPPLIES OR PARTS (OTHER THAN THOSE DISTRIBUTED BY CANON) WHICH DAMAGE THE PRODUCT OR CAUSE ABNORMALLY FREQUENT SERVICE CALLS OR SERVICE PROBLEMS, OR (E) USE OF THE PRODUCT WITH NON-COMPATIBLE COMPUTERS, PERIPHERAL EQUIPMENT OR SOFTWARE, INCLUDING THE USE OF THE PRODUCT IN ANY SYSTEM CONFIGURATION NOT RECOMMENDED IN ANY MANUAL DISTRIBUTED WITH THE PRODUCT. NOR DOES THIS WARRANTY EXTEND TO ANY PRODUCT ON WHICH THE ORIGINAL IDENTIFICATION MARKS OR SERIAL NUMBERS HAVE BEEN DEFACED, REMOVED, OR ALTERED.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE MEDIA ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT. CANON RECOMMENDS THAT DATA STORED ON THE PRODUCT'S HARD DISK DRIVE BE DUPLICATED OR BACKED UP TO PREVENT ITS LOSS IN THE EVENT OF FAILURE OR OTHER MALFUNCTION OF THE HARD DISK DRIVE.

NEITHER CANON NOR ANY AUTHORIZED SERVICE DEALER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, INCLUDING, WITHOUT LIMITATION, DATA STORED ON THE PRODUCT'S HARD DISK DRIVE, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY AUTHORIZED SERVICE DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY AUTHORIZED SERVICE DEALER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRODUCT NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY AUTHORIZED SERVICE DEALER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

#### CONDITIONS OF WARRANTY

Defective parts must be returned to Canon or an Authorized Service Dealer with all necessary documentation and will become the property of Canon.

THIS WARRANTY APPLIES TO PRODUCTS SOLD AND USED IN THE U.S.A. AND CANADA ONLY.





#### E. Canon IPQ-2 Drum Limited Warranty

#### **CANON IPQ-2 DRUM LIMITED WARRANTY**

Canon U.S.A., Inc. and Canon Canada, Inc. (collectively "Canon") warrant the IPQ-2 Drum incorporated into the imagePRESS product (the "Product") packaged with this Limited Warranty (the "Drum") to be free from defects in workmanship and materials under normal use and service, other than exterior defects, such as nicks, scratches, or dents, for 30 days after delivery to the original purchaser of the Drum or use of it to make 1,000 prints or copies, whichever comes first (the "Warranty Period"). If the Drum proves to be defective within this Warranty Period, Canon shall, at its sole option, replace it without charge.

Following the expiration of the 30-day warranty period and continuing for a period of 120 days after delivery to the original purchaser of the Drum or use of it to make a maximum of 420,000 prints or copies,(or a combination of both) whichever comes first, Canon shall provide a credit ("Credit") to the original purchaser toward the purchase of a replacement Drum if the Drum fails to operate under normal use and service by reason of any defect in workmanship and materials, other than exterior defects, such as nicks, scratches, or dents. The Credit shall be a percentage of Canon's then current dealer price for the replacement Drum determined as set forth in the example below.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF THE DRUM. NO OTHER EXPRESS WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE DRUM SHALL BIND CANON OR ANY AUTHORIZED SERVICE DEALER. NO WARRANTY IS GIVEN ON ANY USED DRUM.

THIS WARRANTY SHALL BE VOID AND OF NO FORCE AND EFFECT IF THE DRUM IS DAMAGED AS A RESULT OF (A) ABUSE, NEGLECT, MISHANDLING, OR ALTERATION OF THE DRUM, A PRODUCT ACCESSORY OR A PRODUCT IN WHICH THE DRUM IS INCORPORATED, ELECTRIC CURRENT FLUCTUATION, EXPOSURE TO LIGHT, OR ACCIDENT, (B) IMPROPER USE, INCLUDING FAILURE TO FOLLOW OPERATING OR MAINTENANCE INSTRUCTIONS IN, OR ENVIRONMENTAL CONDITIONS PRESCRIBED IN, CANON'S OPERATOR'S MANUAL OR OTHER DOCUMENTATION, (C) INSTALLATION OR REPAIR BY OTHER THAN SERVICE REPRESENTATIVES QUALIFIED BY CANON WHO ARE ACTING IN ACCORDANCE WITH CANON'S SERVICE BULLETINS, OR (D) USE OF SUPPLIES OR PARTS (OTHER THAN THOSE DISTRIBUTED BY CANON) WHICH DAMAGE THE DRUM OR CAUSE ABNORMALLY FREQUENT SERVICE CALLS OR SERVICE PROBLEMS. NOR DOES THIS WARRANTY EXTEND TO ANY DRUM ON WHICH THE ORIGINAL IDENTIFICATION MARKS OR SERIAL NUMBERS HAVE BEEN DEFACED, REMOVED, OR ALTERED.

NEITHER CANON NOR ANY CANON AUTHORIZED SERVICE DEALER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY CANON AUTHORIZED SERVICE DEALER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE DRUM, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY AUTHORIZED SERVICE DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY CANON AUTHORIZED SERVICE DEALER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE DRUM CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE ANY DRUM NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY CANON AUTHORIZED SERVICE DEALER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE DRUM AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

#### CONDITIONS OF WARRANTY

The defective Drum must be returned to your Canon Authorized Service Dealer, with all necessary documentation (machine log, a sample copy or other documents as required from time to time) to receive the Credit or replacement Drum. Credits will be based on the then current dealer price of the replacement Drum, and will be pro-rated based on the prints or copies made, or a combination of both, as described in the Example of Credit below.

#### EXAMPLE OF CREDIT

Drum inoperative after: 210,000 prints/copies in 120-days or less after delivery to original purchaser. Calculation of the Credit may be illustrated by the following example:

Calculation:  $\frac{420,000 - 210,000}{420,000} = \frac{210,000}{420,000} = 50\%$  of the dealer price of the replacement Drum

THIS WARRANTY APPLIES TO DRUMS SOLD AND USED IN THE U.S.A. AND CANADA ONLY.





# F. List of Tables

Model Differences (Table 1)	2
Product Configuration (Table 2)	
Service Manual & Parts Catalog Configuration (Table 3)	
Advanced Options List (Table 4)	
Online Technician Training Modules (Table 5)	14
Online Software Training Modules (Table 6)	
Two Knife Trimmer A-1 Online Module (Table 7)	
Professional PuncherUnit-B1 Online Module (Table 8)	
Creo Controller Technology (Online) (Table 9)	
Creo Controller Technology (Classroom) (Table 10)	
Power and Plug Requirements (Table 11)	
Power and Plug Requirements (Pable 17)	
Estimated Installation Times (Table 13)	
Estimated Weight & Dimensions (Table 14)	
Dimensions Diagrams (Table 15)	
Installation Space (Table 16)	
Soft Counter Display (Table 17)	
imagePRESS C7000VP/C6000VP Toner (Table 18)	
imagePRESS C6000 Toner (Table 19)	
IPQ-2 Drum (Table 20)	
Starter (Table 21) Periodic Replacement Parts for imagePRESS C7000VP (Table 22)	عدعد مور
Periodic Replacement Parts for imagePRESS C6000VP (Table 23)	
Periodic Replacement Parts for imagePRESS C6000 (Table 24)	
Main Unit Consumable Parts for imagePRESS C7000VP (Table 25)	
Main Unit Consumable Parts for imagePRESS C6000VP (Table 26)	
Main Unit Consumable Parts for imagePRESS C6000 (Table 27)	
DADF-R1 Consumable Parts (Table 28)	
Finisher-AB1 /Saddle Finisher-AB2 Consumable Parts (Table 29)	
POD Deck-A1 / Secondary POD Deck-A1 Consumable Parts (Table 30)	55
Paper Deck-AC1 Consumable Parts (Table 31)	
Document Insertion Unit-C1 Consumable Parts (Table 32)	
Booklet Trimmer-C1 Consumable Parts (Table 33)	
High Capacity Stacker-C1 Consumable Parts (Table 34)	
Perfect Binder-B1 Consumable Parts (Table 35)	
Inserter Consumable Parts (Table 36)	
Professional Puncher-B1 Consumable Parts List (Table 37)	
Professional Puncher Integration Unit-A1 Consumable Parts List (Table 38)	
Two-Knife Booklet Trimmer Consumable Parts List (Table 39)	
Recommended Spare Parts (Table 40)	
Periodic Maintenance Items (Table 41)	
QA Kits (Table 42)	
Special Tools, Solvents, and Oils List (Table 43)	
Monthly Copy Volume (Table 44)	
imagePRESS C7000VP/C6000VP/C6000 (Table 45)	
Color Image Reader-H1 (Table 46)	
DADF-R1 (Table 47)	
POD Deck-A1/Secondary POD Deck-A1 (Table 48)	
Paper Deck-AC1 (Table 49)	
Finisher-AB1 (Table 50)	
Saddle Finisher-AB2 (Table 51)	
Punch Unit-V1 (Table 52)	
Document Insertion Unit-C1 (Table 53)	
Card Reader-C1 (Table 54)	94



Perfect Binder-B1 (Table 55)	.95
Professional Puncher-B1 (Table 56)	
Stack Bypass-A1 (Table 57)	
Two Knife Booklet Trimmer, A1 (Table 58)	96